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**IN THE UNITED STATES DISTRICT COURT
FOR THE DISTRICT OF ARIZONA**

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Glen Combs, Sr. et al.,

) No. CV-10-1492-PHX-SMM

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Plaintiffs,

11

vs.

) **MEMORANDUM OF DECISION AND
ORDER**

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State Farm Insurance Companies et al.,

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Defendants.

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Before the Court is the Motion for Summary Judgment (Doc. 43) by State Farm Insurance Companies and State Farm Fire and Casualty Company (collectively “Defendants”). Glenn Combs, Sr. and Brenda C. Combs (“Plaintiffs”) have responded, Defendants have replied, and the matter is fully briefed. (Doc. 44.; Docs. 50-53.) After reviewing the briefs, and having determined that oral argument is unnecessary,¹ the Court will deny Defendant’s motion in part and grant in part.

21

BACKGROUND

22

I. Factual Background

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Plaintiffs’ home suffered a fire on November 7, 2007, which substantially damaged the home and the majority of its contents. (Doc. 44 ¶¶ 1, 4.) Plaintiffs had a homeowners insurance policy with Defendants. (*Id.* ¶ 5.) The policy contained provisions purporting to

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¹The parties’ request for oral argument is denied because the parties have had an adequate opportunity to present their written arguments, and oral argument will not aid the Court’s decision. See *Lake at Las Vegas Investors Grp., Inc. v. Pac. Malibu Dev.*, 933 F.2d 724, 729 (9th Cir. 1991).

1 cover the cost of repairing or rebuilding Plaintiffs' home. (Doc. 51-6.) The policy also
2 contained the following language in a provision titled "Building Ordinance or Law"
3 (hereafter "BOL provision"):

4 When the dwelling [. . .] is damaged by a Loss Insured we will pay for the
5 increased cost to repair or rebuild the physically damaged portion of the
6 dwelling caused by enforcement of a building, zoning or land use ordinance
7 or law if the enforcement is directly caused by the same Loss Insured and the
8 requirement is in effect at the time the loss occurs.

9 (Doc. 51-6 at 52.) The BOL provision also allowed coverage for repair of undamaged
10 portions of the property necessitated by enforcement of ordinance or law, subject to similar
11 limitations. (Id.)

12 Plaintiffs immediately notified Defendants of the fire, and Defendants began an
13 investigation into Plaintiffs' claim that same day. (Doc. 44 ¶ 6.) Plaintiffs' claim was
14 subsequently assigned to one of Defendants' claims adjusters, and Plaintiffs retained public
15 adjuster James O'Toole, to represent them in their claim on the policy. (Id. ¶¶ 8, 12.)

16 The claims adjustment process took a meandering course over several months, with
17 Plaintiffs and Defendants disagreeing over whether the home needed to be completely
18 demolished and rebuilt, or could be repaired. (Id. ¶¶ 13, 15-25.) In June, 2008, Plaintiffs
19 hired Aboval Wood Concepts to conduct an exploratory partial demolition of the home,
20 wherein some fire damaged portions of the home were removed. (Id. ¶ 26.) On July 14, 2008,
21 O'Toole sent Defendants a letter notifying them that Plaintiffs were choosing to exercise
22 their right under the policy to have the amount of loss set by an appraisal. (Id. ¶ 28.)

23 Pursuant to the policy, Plaintiffs designated their appraiser Joseph Berger, and
24 Defendants designated their appraiser Scott Vivian. (Id. ¶¶ 29-30.) The appraisal was
25 eventually scheduled to occur on February 20, 2009. (Id. ¶ 36.) On that date the appraisal
26 panel deliberated, and the amount of loss was set by the umpire at \$198,000 (Actual Cash
27 Value) and \$220,000 (Replacement Cost Value). (Id. ¶ 37.) This valuation of the loss
28 exceeded the amount at which Defendants had valued the loss by approximately \$40,000,
which Defendants subsequently paid to Plaintiffs. (Id. ¶ 39.)

 During the claims adjustment process, Plaintiffs had also been receiving payments

1 from Defendants for Additional Living Expenses (“ALE Benefits”). (Doc. 44 ¶ 13.) The ALE
2 Benefits were provided under the policy to cover “the necessary increase in cost you incur
3 to maintain your standard of living” but limited to “the shortest of: (a) the time required to
4 repair or replace the premises; (b) the time required for your household to settle elsewhere;
5 or (c) 24 months.” (Doc. 51-6 at 32.) Defendants discontinued Plaintiffs’ ALE Benefits
6 approximately two months after the appraisal decision, on or around April 10, 2009. (Doc.
7 44-1.) Plaintiffs’ house was not completely rebuilt until on or around August 27, 2009. (Doc.
8 44 ¶ 44.)

9 After Plaintiffs’ home was rebuilt, they submitted a claim to Defendants for additional
10 payments under the BOL Provision of the policy. (Doc. 51-2 at 24.) Defendants eventually
11 denied Plaintiffs’ BOL Provision claim. (Id.)

12 **II. Procedural Background**

13 Plaintiffs initiated the present complaint in the Superior Court of Arizona, Maricopa
14 County. (Doc. 1-4.) Defendants then timely removed to this Court. (Doc. 1.) Jurisdiction is
15 proper based on 28 U.S.C. § 1332, as complete diversity exists between the parties, and the
16 amount in controversy exceeds \$75,000. (Doc. 1; Doc. 9.)

17 Plaintiffs’ complaint alleges causes of action for breach of contract and breach of the
18 duty of good faith and fair dealing (“bad faith”), and seeks compensatory and punitive
19 damages. (Doc. 1-4.) Plaintiffs allege that Defendants breached the insurance policy contract
20 by failing to pay all amounts due under both the ALE Benefits provision and the BOL
21 Provision. (Id.) Plaintiffs allege also that Defendants committed the tort of bad faith by
22 failing to act reasonably toward Plaintiffs during the claims process. (Id.) Defendants now
23 bring this Motion for Summary Judgment, arguing that no genuine issues of fact exist as to
24 Plaintiffs’ claims. (Doc. 43.)

25 **LEGAL STANDARDS**

26 **I. Motion for Summary Judgment**

27 A court must grant summary judgment if the pleadings and supporting documents,
28 viewed in the light most favorable to the nonmoving party, “show[] that there is no genuine

1 dispute as to any material fact and the movant is entitled to judgment as a matter of law.”
2 Fed. R. Civ. P. 56(a); see Celotex Corp. v. Catrett, 477 U.S. 317, 322-23 (1986); Jesinger v.
3 Nev. Fed. Credit Union, 24 F.3d 1127, 1130 (9th Cir. 1994). Substantive law determines
4 which facts are material. See Anderson v. Liberty Lobby, 477 U.S. 242, 248 (1986); see also
5 Jesinger, 24 F.3d at 1130. “Only disputes over facts that might affect the outcome of the suit
6 under the governing law will properly preclude the entry of summary judgment.” Anderson,
7 477 U.S. at 248. The dispute must also be genuine, that is, the evidence must be “such that
8 a reasonable jury could return a verdict for the nonmoving party.” Id.; see Jesinger, 24 F.3d
9 at 1130.

10 A principal purpose of summary judgment is “to isolate and dispose of factually
11 unsupported claims.” Celotex, 477 U.S. at 323-24. Summary judgment is appropriate against
12 a party who “fails to make a showing sufficient to establish the existence of an element
13 essential to that party’s case, and on which that party will bear the burden of proof at trial.”
14 Id. at 322; see also Citadel Holding Corp. v. Roven, 26 F.3d 960, 964 (9th Cir. 1994). The
15 moving party need not disprove matters on which the opponent has the burden of proof at
16 trial. See Celotex, 477 U.S. at 323-24. The party opposing summary judgment need not
17 produce evidence “in a form that would be admissible at trial in order to avoid summary
18 judgment.” Id. at 324. However, the nonmovant must set out specific facts showing a genuine
19 dispute for trial. See Matsushita Elec. Indus. Co., Ltd. v. Zenith Radio Corp., 475 U.S. 574,
20 585-88 (1986); Brinson v. Linda Rose Joint Venture, 53 F.3d 1044, 1049 (9th Cir. 1995).

21 **II. Breach of Contract**

22 In an action for breach of contract, the plaintiff has the burden of proving “the
23 existence of a contract, breach of the contract, and resulting damages.” Chartone, Inc. v.
24 Bernini, 207 Ariz. 162, 170, 83 P.3d 1103, 1112 (App. 2004) (citing Thunderbird
25 Metallurgical, Inc. v. Ariz. Testing Lab., 5 Ariz.App. 48, 423 P.2d 124 (1976)).

26 Provisions of insurance contracts should be construed according to their plain and
27 ordinary meaning. National Bank v. St. Paul Fire & Marine Ins. Co., 193 Ariz. 581, 584, 975
28 P.2d 711, 714 (App. 1999). The interpretation of an insurance contract is a question of law,

1 as is the question of whether the contract’s terms are ambiguous. Id. In Arizona, courts must
2 construe a clause which is subject to differing interpretations by “examining the language of
3 the clause, public policy considerations, and the purpose of the transaction as a whole.” State
4 Farm Mut. Auto. Ins. Co. v. Wilson, 162 Ariz. 251, 257, 782 P.2d 727, 733 (1989).

5 “Where the contract language is unclear and can be reasonably construed in more than
6 one sense, an ambiguity is said to exist and such ambiguity will be construed against the
7 insurer.” Sparks v. Republic Nat’l Life Ins. Co., 132 Ariz. 529, 534, 647 P.2d 1127, 1132
8 (1982). To determine whether such an ambiguity exists, the contract language “should be
9 examined from the viewpoint of one not trained in law or in the insurance business.” Id.
10 Moreover, an insurance policy must be read as a whole to give “reasonable and harmonious
11 meaning and effect to all its provisions.” National Bank, 193 Ariz. at 584, 975 P.2d at 714
12 (quoting Federal Ins. Co. v. P.A.T. Homes, Inc., 113 Ariz. 136, 139, 547 P.2d 1050, 1053
13 (1976)).

14 **III. Bad Faith**

15 An insurance contract differs from ordinary commercial contracts in that “implicit
16 in the contract and the relationship is the insurer’s obligation to play fairly with its insured.”
17 Zilisch v. State Farm Mut. Auto. Ins. Co., 196 Ariz. 234, 237, 995 P.2d 276, 279 (2000)
18 (quoting Rawlings v. Apodaca, 151 Ariz. 149, 154, 726 P.2d 565, 570 (1986)). The insurer
19 is obligated to conduct a prompt and adequate investigation, to act reasonably in evaluating
20 the insured’s claim, and to promptly pay a legitimate claim. Zilisch, 196 Ariz. at 238, 995
21 P.2d at 280.

22 An insurer commits the tort of bad faith by intentionally and without reasonable basis
23 denying, failing to process, or failing to pay a claim. Noble v. National Am. Life Ins. Co.,
24 128 Ariz. 188, 190, 624 P.2d 866, 868 (1981). To show bad faith on the part of the insurer,
25 the insured must show: (1) that the insurer acted unreasonably toward the insured; and (2)
26 that the insurer “acted *knowing* that it was acting unreasonably *or* acted with such reckless
27 disregard that such knowledge may be imputed to it.” Trus Joist Corp. v. Safeco Ins. Co., 153
28 Ariz. 95, 104, 735 P.2d 125, 134 (App. 1986) (emphasis in original).

1 An insurer “may challenge claims which are fairly debatable,” but “its belief in fair
2 debatability ‘is a question of fact to be determined by the jury.’” Zilisch, 196 Ariz. at 280,
3 995 P.2d at 279 (citing Sparks, 132 Ariz. at 529, 647 P.2d at 1127) (internal citation omitted).
4 Furthermore, “breach of an express covenant is not a necessary prerequisite to an action for
5 bad faith.” Deese v. State Farm Mut. Auto. Ins. Co., 172 Ariz. 504, 509, 838 P.2d 1265, 1270
6 (1992). Thus, a plaintiff may prevail on a bad faith claim even where they may fail on a
7 breach of contract claim. Id.

8 **IV. Punitive Damages**

9 To decide whether a defendant has a valid claim for punitive damages, the court must
10 look to the alleged wrongdoer’s mental state. Linthicum v. Nationwide Life Ins. Co., 150
11 Ariz. 326, 330, 723 P.2d 675, 679 (1986). Recovery of punitive damages requires more than
12 the mere commission of a tort. Id. (citing Rawlings, 151 Ariz. at 162, 726 P.2d at 578).
13 Punitive damages are reserved for “only those limited classes of consciously malicious or
14 outrageous acts of misconduct where punishment and deterrence is both paramount and
15 likely to be achieved.” Linthicum, 150 Ariz. at 331, 723 P.2d at 680.

16 The “evil mind” of the wrongdoer is what distinguishes conduct worthy of the
17 imposition of punitive damages, but “[i]n whatever way the requisite mental state is
18 expressed, the conduct must also be aggravated and outrageous.” Id.; see Rawlings, 151 Ariz.
19 at 162, 726 P.2d at 578 (finding that punitive damages are appropriate in bad faith tort
20 actions “when, *and only when*, the facts establish that defendant’s conduct was aggravated,
21 outrageous, malicious or fraudulent.”).

22 While the question of whether to impose punitive damages is left to the jury if
23 reasonable evidence will support them, the evidence “must be more than slight and
24 inconclusive such as to border on conjecture.” Farr v. Transamerica Occidental Life Ins. Co.,
25 145 Ariz. 1, 9, 699 P.2d 376, 384 (1984). Moreover, a plaintiff bears the burden of proving
26 that a defendant acted with the requisite “evil mind” by clear and convincing evidence.
27 Linthicum, 150 Ariz. At 332, 723 P.2d at 681.

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1 **DISCUSSION**

2 **I. Plaintiffs' Breach of Contract Claims**

3 Defendants argue that there is no genuine issue of material fact which would entitle
4 Plaintiffs to prevail on their claim for breach of contract. (Doc. 43.) According to
5 Defendants, Plaintiffs cannot establish that Defendants committed any breach, in that
6 Defendants paid the full loss amount owed as determined by the appraisal, paid
7 approximately 16 months of ALE Benefits, and were not required to pay any amount under
8 the BOL Provision. (Id.)

9 Specifically as to Plaintiff's allegation that Defendants did not pay the full amount of
10 ALE Benefits owed, Defendants assert that the language of the policy required only that
11 Defendants pay ALE Benefits for the time which would have reasonably been required to
12 repair Plaintiffs' home, in this case approximately 5 months. (Id.) Thus, according to
13 Defendants, because they paid approximately 16 months of ALE Benefits, their duties under
14 the contract were fully performed despite that Plaintiffs' home was not fully repaired by the
15 time Defendants terminated the ALE Benefits. (Id.)

16 Plaintiffs do not dispute that Defendants paid ALE Benefits until shortly after the
17 appraisal. (Doc. 51 ¶ 41.) Plaintiffs argue that Defendants nevertheless breached the policy
18 by failing to pay ALE Benefits until the home was fully repaired. (Doc. 50.) Plaintiffs'
19 interpretation of the policy language is thus that Defendants were required to provide ALE
20 Benefits up to and until their home was once again fit for habitation, in this case a date some
21 several months after Defendants had already terminated the benefits. (Id.)

22 After consideration of the parties' positions, the Court finds that Defendants' motion
23 for summary judgment on this particular claim must be denied. As the parties dispute not the
24 facts, but the construction of the policy language, this Court must determine as a matter of
25 law which construction controls. Here, the policy provided that Defendants would pay ALE
26 Benefits to cover the "necessary increase in cost you incur to maintain your standard of living
27 . . . limited to incurred costs for the shortest of: (a) the time required to repair or replace the
28 premises; (b) the time required for your household to settle elsewhere; or © 24 months."

1 (Doc. 51-14.)

2 Interpreting the plain language and ordinary meaning of this provision, the Court finds
3 that it is reasonably susceptible to either Plaintiffs' or Defendants' interpretations. That is,
4 the "time required to repair or replace the premises" could be read to mean either: (1) that
5 Defendants were obligated to pay ALE Benefits until such time as Plaintiffs' home was
6 actually repaired or replaced; or (2) that Defendants were obligated to pay the benefits only
7 for so long a period of time as was reasonably estimated *would be* required to repair or
8 replace the home.

9 Upon reading this "repair or replace" time provision together with the homeowner's
10 policy as a whole, however, Defendants' construction loses credibility. Particularly when this
11 provision is taken in conjunction with the appraisal provision of the policy, it is clear that
12 Defendants explicitly contemplated the possibility that the insurer and an insured might
13 disagree as to exactly what would be required to repair or replace the home. In the event of
14 such a disagreement, the insured has the right to insist on appraisal to determine the amount
15 of loss – a step which can add considerable time to the claims adjustment process, thereby
16 prolonging the time in which the insured's home remains uninhabitable. Essentially, it makes
17 little sense for Defendants to allow an insured to dispute Defendants' evaluation of exactly
18 what kind of repair might be necessary, while at the same time obliquely preventing the
19 insured from exercising that option for fear that the delay in repair to their home would leave
20 them prematurely without ALE Benefits.

21 The Court finds that the more consistent interpretation of the policy language is that
22 which is forwarded by Plaintiffs, specifically that Defendants were obligated to pay ALE
23 Benefits up until such time as Plaintiffs' home was once again fit for habitation (though
24 limited in any event to 24 months). This is also the interpretation which construes the
25 ambiguity in favor of the insured, as required under Arizona law. Therefore, the Court finds
26 that Defendants were obligated to pay ALE Benefits up to the time that their home was once
27 again fit for habitation, limited to 24 months. Accordingly, the Court will deny Defendants'
28 motion for summary judgment for this aspect of Plaintiffs' breach of contract claim.

1 As to Plaintiffs' allegation that money is owed under the BOL Provision, Defendants
2 assert that Plaintiffs' claim fails because the appraisal award encompassed any code upgrade
3 issues and thus precludes Plaintiffs from re-litigating this issue. (Id.) In support of this
4 defense, Defendants cite to the Appraisal Report of Plaintiffs' appraiser Joseph Berger, in
5 which Berger recommended Plaintiffs' house be completely rebuilt rather than repaired.
6 (Doc. 44-1.) In this report, Berger wrote: "Based on multiple damage issues exposed by
7 selective demolition and multiple code issues including, but not limited to the fact that the
8 current setbacks are no longer allowed under current code [. . .], repair is not a cost-effective
9 option." (Id.)

10 Defendant assert that this language shows that the appraisal decision either explicitly
11 included any additional costs needed to address code upgrade issues, or at least shows that
12 this issue could have been raised by Plaintiffs as part of the appraisal process, and thus that
13 they are estopped by claim preclusion or issue preclusion from raising the issue here. (Doc.
14 44.) Plaintiffs respond to this argument by disputing whether code issues were indeed
15 considered by the appraisal panel. (Doc. 50.)

16 Notably absent from Plaintiffs' Response, Statement of Facts, and supporting
17 documents, however, is any explanation as to exactly what additional repairs Plaintiffs
18 believe were necessitated by building codes or laws. Nowhere in Plaintiffs' 53-page
19 "Statement of Facts and Contravening Statement of Facts" do Plaintiffs offer any explanation
20 of what, if any, code upgrades were made to the home. While it does appear from the record
21 that several additions were made to the home, including an elevator and a fire suppression
22 system, there is no indication that these additions were covered under the BOL Provision.
23 Plaintiffs thus fail to direct the Court to any evidence to which it could look in evaluating
24 whether Defendants were obligated to pay anything under the BOL Provision.

25 The Court finds that Plaintiffs' thus have failed to assert sufficient facts from which
26 a reasonable jury could find that Defendants breached the BOL Provision of the contract. As
27 such, there is no genuine issue of material fact as to this aspect of Plaintiffs' Breach of
28 Contract claim, and summary judgment in favor of Defendants is appropriate.

1 **II. Plaintiffs' Bad Faith Claim**

2 Defendants next assert that Plaintiffs' bad faith claim is also subject to summary
3 judgment. (Doc. 43.) First, according to Defendants, Plaintiffs' cannot have a valid bad faith
4 claim under the policy unless they first have a valid claim for breach. (Id.) The Court notes
5 that this contention is directly and unambiguously contradicted by Arizona case law. See
6 Deese, 172 Ariz. at 508, 838 P.2d at 1269 ("breach of an express covenant is not a necessary
7 prerequisite to an action for bad faith."). Furthermore, pursuant to the Court's finding in
8 Section I above, Plaintiffs' breach of contract claim remains.

9 Defendants next argue that even if Plaintiffs' breach of contract claim survives,
10 Plaintiffs' have failed to assert sufficient facts in support of the bad faith claim to withstand
11 summary judgment. (Doc. 43.) Defendants assert that "there can be no liability for bad faith
12 if the insurer's actions (even if ultimately proven wrong) are 'fairly debatable.'" (Doc. 43 at
13 13.) The Court notes that Defendants slightly distort the cited case, Trus Joist Corp., in which
14 the court stated, "[w]here an insurer acts reasonably, there can be no bad faith." 153 Ariz. at
15 104, 735 P.2d at 134. More damaging to Defendants' legal position, however, is Zilisch, in
16 which the court explicitly stated:

17 while fair debatability is a necessary condition to avoid a claim of bad faith,
18 it is not always a sufficient condition. The appropriate inquiry is whether there
19 is sufficient evidence from which reasonable jurors could conclude that in the
20 investigation, evaluation, and processing of the claim, the insurer acted
unreasonably and either knew or was conscious of the fact that its conduct was
unreasonable.

21 196 Ariz. at 238, 995 P.2d at 280. Moreover, an insurer's belief that its actions were fairly
22 debatable is a question of fact for the jury. Id.

23 Here, Plaintiffs' allege that Defendants committed bad faith in adjusting Plaintiffs'
24 claims by acting unreasonably toward Plaintiffs in regards to prompt and adequate
25 investigation, evaluation, and processing of the claim, and that Defendants knew that their
26 conduct was unreasonable. (Doc. 50.) In support of their claims, Plaintiffs cite to deposition
27 testimony purporting to show that Defendants unreasonably evaluated Plaintiffs' loss by
28 insisting that the home could be repaired instead of rebuilt. (Doc. 51-1 at 20-23; Doc. 51-4

1 at 38-45.)

2 Plaintiffs cite also to affidavit and deposition testimony purporting to show that
3 Defendants acted unreasonably by repeatedly and prematurely warning Plaintiffs that their
4 ALE Benefits would be terminated, in an attempt to compel Plaintiffs to accept Defendants'
5 lower evaluation of the claim. (Doc. 51-1 at Doc. 51-3 at 2-6.) Similarly, Plaintiffs assert that
6 Defendants actions in terminating ALE Benefits prior to completion of Plaintiffs' home was
7 also unreasonable, and amounted to a retaliation against Plaintiffs for pursuing appraisal.
8 (Doc. 51-1 at 24-30; Doc. 51-4 at 86.)

9 The Court notes that Defendants dispute these facts, and the Court does not weigh the
10 sufficiency of the evidence. After taking account of all disputed and undisputed facts, and
11 making all reasonable inferences from those facts in favor of Plaintiffs, however, the Court
12 finds that Plaintiffs have met their burden of raising a genuine dispute of material fact
13 suitable for trial on their claim of bad faith. Because the jury must decide the question of
14 whether Defendants knowingly acted unreasonably toward Plaintiffs, and because Plaintiffs
15 have supported some measure of their claim with reasonably competent evidence, this Court
16 must deny Defendants' motion for summary judgment as to the bad faith claim.

17 **III. Plaintiffs' Claim for Punitive Damages**

18 Defendants seek summary judgment also on Plaintiffs' claim for punitive damages.
19 (Doc. 43.) Defendants assert that even taking into account the disputed facts, Plaintiffs'
20 cannot meet the stringent requirements under Arizona law for the imposition of punitive
21 damages. (Id.) Plaintiffs counter that they have alleged sufficient circumstantial evidence
22 from which a jury could infer that Defendants acted with the requisite "evil mind," and that
23 Defendants' conduct was sufficiently outrageous. (Doc. 50.)

24 The Court finds that Plaintiffs fail to make a sufficient showing of facts which could
25 support imposition of punitive damages. Punitive damages are appropriate in bad faith cases
26 only when the facts establish by clear and convincing evidence that the defendant's conduct
27 was "aggravated, outrageous, malicious or fraudulent." See Rawlings, 151 Ariz. at 162, 726
28 P.2d at 578. The issue of whether to impose punitive damages will be submitted to the jury

1 for consideration only where a plaintiff has alleged reasonable evidence to support them, and
2 that evidence must be more than slight or inconclusive. See Farr, 145 Ariz. at 9, 699 P.2d at
3 384.

4 Here, while Plaintiffs allege Defendants acted with an evil mind discernible through
5 circumstantial evidence, they fail to allege any specific conduct of Defendants' which rises
6 to the level of aggravated, outrageous, malicious, or fraudulent. Plaintiffs have failed to
7 allege conduct beyond that required for commission of the tort of bad faith, and thus are not
8 entitled to have the issue of punitive damages presented to the jury. Therefore, the Court
9 finds that summary judgment in favor of Defendants on the issue of punitive damages is
10 appropriate.

11 CONCLUSION

12 Accordingly, for the reasons set forth above,

13 **IT IS HEREBY ORDERED DENYING** in part and granting in part Defendants'
14 Motion for Summary Judgment (Doc. 43).

15 **IT IS FURTHER ORDERED DENYING** Defendants' Motion for Summary
16 Judgment as to Plaintiffs' claim for breach of contract on the issue of non-payment of ALE
17 Benefits.

18 **IT IS FURTHER ORDERED GRANTING** Defendants' Motion for Summary
19 Judgment as to Plaintiffs' claim for breach of contract on the issue of non-payment of code
20 upgrade payments.

21 **IT IS FURTHER ORDERED DENYING** Defendants' Motion for Summary
22 Judgment as to Plaintiffs' claim for bad faith.

23 **IT IS FURTHER ORDERED GRANTING** Defendants' Motion for Summary
24 Judgment as to Plaintiffs' claim for punitive damages.

25 **IT IS FURTHER ORDERED** setting the Final Pretrial Conference for **November**
26 **19, 2012 at 2:00 p.m.** The deadline for the parties to file dispositive motions has passed.
27 This matter appearing ready for trial, a Final Pretrial Conference shall be held in Courtroom
28 605, Sandra Day O'Connor U.S. Federal Courthouse, 401 W. Washington St., Phoenix,

1 Arizona 85003. The attorneys who will be responsible for the trial of the case shall attend
2 the Final Pretrial Conference. Counsel shall bring their calendars so that trial scheduling can
3 be discussed.

4 **IT IS FURTHER ORDERED** that, if this case shall be tried to a jury, the attorneys
5 who will be responsible for the trial of the lawsuit shall prepare and sign a Proposed Pretrial
6 Order and submit it to the Court on **Friday, October 26, 2012**.

7 **IT IS FURTHER ORDERED** that the content of the Proposed Pretrial Order shall
8 include, but not be limited to, that prescribed in the Form of Pretrial Order attached hereto.
9 Statements made shall not be in the form of a question, but should be a concise narrative
10 statement of each party's contention as to each uncontested and contested issue.

11 **IT IS FURTHER ORDERED** pursuant to Federal Rule of Civil Procedure 37© that
12 the Court will not allow the parties to offer any exhibits, witnesses, or other information that
13 were not previously disclosed in accordance with the provisions of this Order and/or the
14 Federal Rules of Civil Procedure and/or not listed in the Proposed Pretrial Order, except for
15 good cause.

16 **IT IS FURTHER ORDERED** directing the parties to exchange drafts of the
17 Proposed Pretrial Order **no later than seven (7) days before the submission deadline**.

18 **IT IS FURTHER ORDERED** that the parties shall file and serve all motions in
19 limine no later than **Friday, October 26, 2012**. Each motion in limine shall include the legal
20 basis supporting it. Responses to motions in limine are due **November 2, 2012**. No replies
21 will be permitted. The attorneys for all parties shall come to the Final Pretrial Conference
22 prepared to address the merits of all such motions.

23 **IT IS FURTHER ORDERED** directing the parties to complete the following tasks
24 by the time of the filing of the Proposed Pretrial Order if they intend to try the case before
25 a jury:

- 26 (1) The parties shall jointly file a description of the case to be read to the jury.
- 27 (2) The parties shall jointly file a proposed set of voir dire questions. The voir
28 dire questions shall be drafted in a neutral manner. To the extent possible, the parties

1 shall stipulate to the proposed voir dire questions. If the parties have any
2 disagreement about a particular question, the party or parties objecting shall state the
3 reason for their objection below the question.

4 (3) The parties shall file a proposed set of stipulated jury instructions. The
5 instructions shall be accompanied by citations to legal authority. If a party believes
6 that a proposed instruction is a correct statement of the law, but the facts will not
7 warrant the giving of the instructions, the party shall so state. The party who believes
8 that the facts will not warrant the particular instruction shall provide an alternative
9 instruction with appropriate citations to legal authority.

10 (4) Each party shall submit a form of verdict to be given to the jury at the end of
11 the trial.

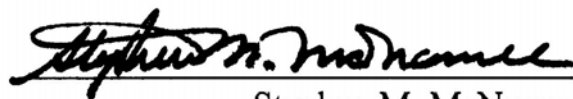
12 **IT IS FURTHER ORDERED** directing the parties to submit their proposed joint
13 statement of the case, joint voir dire questions, stipulated jury instructions, and verdict forms.

14 **IT IS FURTHER ORDERED** that if the case will be tried to the Court, rather than
15 to a jury, instead of filing a Proposed Pretrial Order, each party shall submit proposed
16 findings of fact and conclusions of law by the same date the Proposed Pretrial Order is due.

17 **IT IS FURTHER ORDERED** that the parties shall keep the Court apprised of the
18 possibility of settlement and should settlement be reached, the parties shall file a Notice of
19 Settlement with the Clerk of the Court.

20 **IT IS FURTHER ORDERED** that this Court views compliance with the provisions
21 of this Order as critical to its case management responsibilities and the responsibilities of the
22 parties under Rule 1 of the Federal Rules of Civil Procedure.

23 DATED this 30th day of September, 2012.

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26 Stephen M. McNamee
27 Senior United States District Judge
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**IN THE UNITED STATES DISTRICT COURT
FOR THE DISTRICT OF ARIZONA**

	,) No. CV -PHX-SMM
	Plaintiff,) PROPOSED PRETRIAL FORM OF
	vs.) ORDER
	,))
	Defendant.))
))

Pursuant to the Scheduling Order, the following is the joint Proposed Final Pretrial Order to be considered at the Final Pretrial Conference set for _____, _____.

A. COUNSEL FOR THE PARTIES

(Include mailing address, office phone and fax numbers).

Plaintiff(s):

Defendant(s):

B. STATEMENT OF JURISDICTION.

Cite the statute(s) which gives this Court jurisdiction.

(e.g., Jurisdiction in this case is based on diversity of citizenship under Title 28 U.S.C. §1332.)

Jurisdiction (is/is not) disputed.

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(If jurisdiction is disputed, the party contesting jurisdiction shall set forth with specificity the bases for the objection.)

C. NATURE OF ACTION.

Provide a concise statement of the type of case, the cause of the action, and the relief sought.

(e.g., - This is a products liability case wherein the plaintiff seeks damages for personal injuries sustained when he fell from the driver's seat of a forklift. The plaintiff contends that the forklift was defectively designed and manufactured by the defendant and that the defects were a producing cause of his injuries and damages.)

D. CONTENTIONS OF THE PARTIES.

With respect to each count of the complaint, counterclaim or cross-claim, and to any defense, affirmative defense, or the rebuttal of a presumption where the burden of proof has shifted, the party having the burden of proof shall list the elements or standards that must be proved in order for the party to prevail on that claim or defense. Citation to relevant legal authority is required.

(e.g., In order to prevail on this products liability case, the plaintiff must prove the following elements

In order to defeat this products liability claim based on the statute of repose, the defendant must prove the following elements)

E. STIPULATIONS AND UNCONTESTED FACTS

1. The following facts are admitted by the parties and require no proof:
2. The following facts, although not admitted, will not be contested at trial by evidence to the contrary:

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F. CONTESTED ISSUES OF FACT AND LAW

1. The following are the issues of fact to be tried and decided: (Each issue of fact must be stated separately and in specific terms. Each parties' contention as to each issue must be set forth with respect to each and every issue of fact). E.g.,
Issue # 1: Whether Plaintiff used due care.

Plaintiff Contends: Plaintiff looked both ways before stepping into the street

Defendant Contends: Plaintiff was chasing a ball and darted out into the street without looking

2. The following are the issues of law to be tried and determined: (Each issue of law must be stated separately and in specific terms. Each parties' contention as to each issue must be set forth with respect to each and every issue of law). E.g.,
Issue # 1: Whether Plaintiff's suit is barred by the doctrine of laches.

Plaintiff Contends: . . .

Defendant Contends: . . .

G. LIST OF WITNESSES.

A jointly prepared list of witnesses and their respective addresses, identifying each as either plaintiff's or defendant's, and indicating whether a fact or expert witness, must accompany this proposed order. If a witness' address is unknown, it should be so stated. A brief statement as to the testimony of each witness must also be included. Additionally, the parties shall designate which witnesses (1) shall be called at trial, (2) may be called at trial, and (3) are unlikely to be called at trial.

Additionally, the parties shall include the following text in this portion of the Proposed Pretrial Order:

The parties understand that the Court has put them on notice that they are responsible for ensuring that the witnesses they want to put on the stand to testify

1 are subpoenaed to testify, regardless of whether the intended witness is listed as
2 a witness for the plaintiff(s) or the defendant(s). Simply because a party lists a
3 witness does not mean that the witness will be called. Therefore, a party should
4 not rely on the listing of a witness by the opposing party as an indication that the
5 witness will be called. To the extent possible, the parties shall stipulate to the
6 witnesses who will be called to testify.

7 **H. LIST OF EXHIBITS.**

8 1. The following exhibits are admissible in evidence and may be marked in
9 evidence by the Clerk:

10 a. Plaintiff's Exhibits:

11 b. Defendant's Exhibits:

12 2. As to the following exhibits, the parties have reached the following
13 stipulations:

14 a. Plaintiff's Exhibits:

15 b. Defendant's Exhibits:

16 3. As to the following exhibits, the party against whom the exhibit is to be
17 offered objects to the admission of the exhibit and offers the objection stated
18 beneath:

19 a. Plaintiff's Exhibits:

20 (E.g., City Hospital records of Plaintiff from March 6, 1985 through March 22,
21 1985. Defendant objects for lack of foundation because (the objection must
22 specify why there is a lack of foundation)).

23 b. Defendant's Exhibits:

24 (E.g., Payroll records of Plaintiff's employer which evidences payment of
25 Plaintiff's salary during hospitalization and recovery. Plaintiff objects on the
26 ground of relevance and materiality because (the objection must specify why
27 there is a relevancy or materiality problem)).

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I. DEPOSITIONS TO BE OFFERED.

The parties shall list the depositions to be used at trial. The portions to be read at trial shall be identified by page and line number. Counsel should note objections to deposition testimony by writing the objection in the margins of that portion of the text of the deposition to which the objection is made. Moreover, these objections shall be explained in this portion of the Proposed Pretrial Order. As is the Court's practice at trial, it is not sufficient for an objecting party to simply state perfunctory grounds for an objection (e.g., “hearsay” or “lack of foundation”) contained in the Proposed Pretrial Order. Each party must explain the basis for each perfunctory objection (e.g., why it is hearsay, why it lacks foundation, why it is irrelevant).

J. MOTIONS IN LIMINE. Motions in limine shall be served, filed, and responded to in accordance with the instructions contained in the Order Setting Final Pretrial Conference.

K. LIST OF ANY PENDING MOTIONS

L. PROBABLE LENGTH OF TRIAL

M. JURY DEMAND - A jury trial (has) (has not) been requested. If a jury trial was requested, (indicate the appropriate selection):

- 1. the parties stipulate the request was timely and properly made;
- 2. the (Plaintiff or Defendant) contends the request was untimely made because: (explain why request was untimely); or
- 3. the (Plaintiff or Defendant) contends that although the request for trial by jury was timely, the request is improper as a matter of law because: (indicate the legal basis why a jury trial would be improper).

For a Bench Trial

N-1. PROPOSED FINDINGS OF FACT AND CONCLUSIONS OF LAW shall be filed and served by each party in accordance with the instructions contained

1 in the Order Setting Final Pretrial Conference.

2 For a Jury Trial

3 **N-2.STIPULATED JURY INSTRUCTIONS, PROPOSED VOIR DIRE**
4 **QUESTIONS, AND PROPOSED FORMS OF VERDICT** shall be filed in
5 accordance with the instructions contained in the Order Setting Final Pretrial
6 Conference.

7 **O. CERTIFICATIONS.** The undersigned counsel for each of the parties in this
8 action do hereby certify and acknowledge the following:

- 9 1. All discovery has been completed.
10 2. The identity of each witness has been disclosed to opposing counsel.
11 3. Each exhibit listed herein (a) is in existence; (b) is numbered; and (c) has been
12 disclosed and shown to opposing counsel.
13 4. The parties have complied in all respects with the mandates of the Court's Rule
14 16 Order and Order Setting Final Pretrial Conference.
15 5. [Unless otherwise previously ordered to the contrary], the parties have made
16 all of the disclosures required by the Federal Rules of Civil Procedure.

17 **APPROVED AS TO FORM AND CONTENT:**

18 _____
19 Attorney for Plaintiff

Attorney for Defendant

20 Based on the foregoing,

21 **IT IS ORDERED** that this Proposed Pretrial Order jointly submitted by the parties
22 is hereby **APPROVED** and is thereby **ADOPTED** as the official Pretrial Order of this Court.

23 DATED this _____ day of _____, _____.

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25 _____
26 Stephen M. McNamee
27 Senior United States District Judge