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**UNITED STATES DISTRICT COURT  
CENTRAL DISTRICT OF CALIFORNIA**

LOUISE PENA,

Plaintiff,

v.

MICHAEL J. ASTRUE,  
Commissioner of Social Security  
Administration,

Defendant.

) Case No. CV 11-5936-SP

) **MEMORANDUM OPINION AND  
ORDER**

**I.**

**INTRODUCTION**

On July 21, 2011, plaintiff Louise Pena filed a complaint against defendant Michael J. Astrue, seeking a review of a denial of Disability Insurance Benefits (“DIB”) and Supplemental Security Income benefits (“SSI”). Both plaintiff and defendant have consented to proceed for all purposes before the assigned Magistrate Judge pursuant to 28 U.S.C. § 636(c). The parties’ briefing is now complete, and the court deems the matter suitable for adjudication without oral argument.

Two issues are presented for decision here: (1) whether the Administrative Law Judge (“ALJ”) properly determined at step five that plaintiff is capable of

1 performing work as telephone quotation clerk, order clerk, and document preparer;  
2 and (2) whether the ALJ properly evaluated plaintiff's credibility and subjective  
3 symptoms. Pl.'s Mem. at 3-7, 7-12; Def.'s Mem. at 3-7, 7-10.

4 Having carefully studied, inter alia, the parties' written submissions and the  
5 Administrative Record ("AR"), the court concludes that, as detailed herein, the ALJ  
6 failed to meet the Commissioner's step five burden to demonstrate that plaintiff can  
7 perform other jobs in the regional and national economy. In addition, the ALJ  
8 inappropriately discounted plaintiff's credibility and her subjective complaints.  
9 Therefore, the court remands this matter to the Commissioner in accordance with  
10 the principles and instructions enunciated in this Memorandum Opinion and Order.

## 11 II.

### 12 FACTUAL AND PROCEDURAL BACKGROUND

13 Plaintiff, who was forty-nine years old on the date of her September 24, 2009  
14 administrative hearing, has two years of college education. *See* AR at 29-30. Her  
15 past relevant work includes employment as a salesclerk and caregiver. *Id.* at 30,  
16 172.

17 On May 14, 2008, plaintiff applied for DIB and SSI, alleging that she has  
18 been disabled since May 1, 2005 due to epilepsy, depression, high cholesterol, and  
19 panic attacks. *See* AR at 89-93, 94-96, 102. Plaintiff's applications were denied  
20 initially, after which she filed a request for a hearing. *Id.* at 39, 40, 41-45, 46-50,  
21 51-52.

22 On September 24, 2009, plaintiff, represented by counsel, appeared and  
23 testified at a hearing before the ALJ. AR at 23-24, 29-37. The ALJ also heard  
24 testimony from Lowell Sparks, a medical expert ("ME"). *Id.* at 24-29. Thereafter,  
25 Alan Boroskin, a vocational expert ("VE"), answered and submitted Vocational  
26 Expert Interrogatories to the ALJ. *Id.* at 172-74. On January 8, 2010, the ALJ  
27 denied plaintiff's request for benefits. *Id.* at 9-17.

28 Applying the well-known five-step sequential evaluation process, the ALJ

1 found, at step one, that plaintiff has not engaged in substantial gainful activity since  
2 her alleged disability onset date. AR at 11.

3 At step two, the ALJ found that plaintiff suffers from severe medically  
4 determinable impairments consisting of: epilepsy, morbid obesity, high cholesterol,  
5 panic attacks, and depression. AR at 11.

6 At step three, the ALJ determined that the evidence does not demonstrate that  
7 plaintiff's impairments, either individually or in combination, meet or medically  
8 equal the severity of any listing set forth in 20 C.F.R. Part 404, Subpart P, Appendix  
9 1. AR at 11.

10 The ALJ then assessed plaintiff's residual functional capacity ("RFC")<sup>1/</sup> and  
11 determined that she can perform medium work. Specifically, the ALJ found that:

12 [plaintiff] can occasionally lift and carry fifty pounds and frequently  
13 lift and carry twenty-five pounds; she can stand for four hours, sit for  
14 six hours, and walk for two hours in an eight-hour workday; she has no  
15 limitations in simple grasping, pushing and pulling of arm controls, and  
16 fine manipulation; she can use feet for repetitive movements as in  
17 pushing and pulling of leg controls; she has total restrictions in  
18 unprotected heights, being around moving machinery, exposure to  
19 marked changes in temperature and humidity, and driving automotive  
20 equipment, but has no restriction in exposure to dust, fumes, and gases.

21 Also, [plaintiff] is limited to simple repetitive tasks.

22 AR at 13 (emphasis omitted).

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24 <sup>1/</sup> Residual functional capacity is what a claimant can still do despite existing  
25 exertional and nonexertional limitations. *Cooper v. Sullivan*, 880 F.2d 1152, 1155  
26 n.5 (9th Cir. 1989). "Between steps three and four of the five-step evaluation, the  
27 ALJ must proceed to an intermediate step in which the ALJ assesses the claimant's  
28 residual functional capacity." *Massachi v. Astrue*, 486 F.3d 1149, 1151 n.2 (9th Cir.  
2007).

1 The ALJ found, at step four, that plaintiff lacks the ability to perform any of  
2 her past relevant work. AR at 15.

3 At step five, based upon plaintiff's vocational factors and RFC, the ALJ  
4 found that "there are jobs that exist in significant numbers in the national economy  
5 that [plaintiff] can perform." AR at 16 (emphasis omitted). The ALJ therefore  
6 concluded that plaintiff was not suffering from a disability as defined by the Social  
7 Security Act. *Id.* at 9, 16-17.

8 Plaintiff filed a timely request for review of the ALJ's decision, which was  
9 denied by the Appeals Council. AR at 1-3, 5. The ALJ's decision stands as the  
10 final decision of the Commissioner.

### 11 III.

#### 12 STANDARD OF REVIEW

13 This court is empowered to review decisions by the Commissioner to deny  
14 benefits. 42 U.S.C. § 405(g). The findings and decision of the Social Security  
15 Administration must be upheld if they are free of legal error and supported by  
16 substantial evidence. *Mayer v. Massanari*, 276 F.3d 453, 458-59 (9th Cir. 2001).  
17 But if the court determines that the ALJ's findings are based on legal error or are  
18 not supported by substantial evidence in the record, the court may reject the findings  
19 and set aside the decision to deny benefits. *Aukland v. Massanari*, 257 F.3d 1033,  
20 1035 (9th Cir. 2001); *Tonapetyan v. Halter*, 242 F.3d 1144, 1147 (9th Cir. 2001).

21 "Substantial evidence is more than a mere scintilla, but less than a  
22 preponderance." *Aukland*, 257 F.3d at 1035. Substantial evidence is such "relevant  
23 evidence which a reasonable person might accept as adequate to support a  
24 conclusion." *Reddick v. Chater*, 157 F.3d 715, 720 (9th Cir. 1998); *Mayer*, 276  
25 F.3d at 459. To determine whether substantial evidence supports the ALJ's finding,  
26 the reviewing court must review the administrative record as a whole, "weighing  
27 both the evidence that supports and the evidence that detracts from the ALJ's  
28 conclusion." *Mayer*, 276 F.3d at 459. The ALJ's decision "cannot be affirmed

1 simply by isolating a specific quantum of supporting evidence.” *Aukland*, 257 F.3d  
2 at 1035 (quoting *Sousa v. Callahan*, 143 F.3d 1240, 1243 (9th Cir. 1998)). If the  
3 evidence can reasonably support either affirming or reversing the ALJ’s decision,  
4 the reviewing court ““may not substitute its judgment for that of the ALJ.”” *Id.*  
5 (quoting *Matney ex rel. Matney v. Sullivan*, 981 F.2d 1016, 1018 (9th Cir. 1992)).

#### 6 IV.

#### 7 DISCUSSION

#### 8 A. The ALJ Failed to Obtain An Explanation or Persuasive Evidence to 9 Justify the VE’s Deviation from the DOT

10 Plaintiff asserts that the jobs specified by the VE, which the ALJ found  
11 plaintiff capable of performing, are inconsistent with plaintiff’s assessed RFC  
12 limitations. *See* Pl.’s Mem. at 3-7. The court agrees. Notably, plaintiff’s RFC  
13 restricted her to “simple repetitive tasks.” AR at 13 (emphasis omitted). The jobs  
14 specified by the VE – telephone quotation clerk, order clerk, and document preparer  
15 (*id.* at 173) – are inconsistent with that limitation. Because there is no evidence to  
16 support this deviation, the ALJ failed to meet the Commissioner’s step five burden  
17 to prove that plaintiff can perform other jobs in the national economy.

18 At step five, the burden shifts to the Commissioner to show that the claimant  
19 retains the ability to perform other gainful activity. *Lounsbury v. Barnhart*, 468  
20 F.3d 1111, 1114 (9th Cir. 2006). To support a finding that a claimant is not  
21 disabled at step five, the Commissioner must provide evidence demonstrating that  
22 other work exists in significant numbers in the national economy that the claimant  
23 can perform, given his or her age, education, work experience, and RFC. 20 C.F.R.  
24 §§ 404.1512(f), 416.912(f).

25 ALJs routinely rely on the Dictionary of Occupational Titles (“DOT”) “in  
26 evaluating whether the claimant is able to perform other work in the national  
27 economy.” *Terry v. Sullivan*, 903 F.2d 1273, 1276 (9th Cir. 1990) (citations  
28 omitted); *see also* 20 C.F.R. § 404.1566(d)(1) (DOT is source of reliable job

1 information), 416.966(d)(1) (same). The DOT is the rebuttable presumptive  
2 authority on job classifications. *Johnson v. Shalala*, 60 F.3d 1428, 1435 (9th Cir.  
3 1995). An ALJ may not rely on a VE’s testimony regarding the requirements of a  
4 particular job without first inquiring whether the testimony conflicts with the DOT,  
5 and if so, the reasons therefor. *Massachi*, 486 F.3d at 1152-53 (citing Social  
6 Security Ruling (“SSR”) 00-4p).<sup>2/</sup> But failure to so inquire can be deemed harmless  
7 error where there is no apparent conflict or the VE provides sufficient support to  
8 justify deviation from the DOT. *Massachi*, 486 F.3d at 1154 n.19. In order for an  
9 ALJ to accept a VE’s testimony that contradicts the DOT, the record must contain  
10 “persuasive evidence to support the deviation.” *Massachi*, 486 F.3d at 1153 (citing  
11 *Johnson*, 60 F.3d at 1435). Evidence sufficient to permit such a deviation may be  
12 either specific findings of fact regarding the claimant’s residual functionality, or  
13 inferences drawn from the context of the expert’s testimony. *Light v. Soc. Sec.*  
14 *Admin.*, 119 F.3d 789, 793 (9th Cir. 1997) (citations omitted).

15 In this case, the ALJ made no inquiries as to whether there was a conflict  
16 between the VE’s testimony and the DOT. The ALJ simply concluded that “the  
17 vocational expert’s opinion is consistent with the information contained in the  
18 Dictionary of Occupational Titles.” AR at 16. The issue here is whether plaintiff’s  
19 RFC is consistent with the DOT’s descriptions of the jobs identified by the VE such  
20 that the ALJ’s failure to inquire about any conflict was harmless.

21 Defendant argues that plaintiff’s mental limitation is, in fact, consistent with  
22 the jobs’ reasoning level by pointing to the jobs’ Specific Vocational Preparedness

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24 <sup>2/</sup> “The Commissioner issues Social Security Rulings to clarify the Act’s  
25 implementing regulations and the agency’s policies. SSRs are binding on all  
26 components of the SSA. SSRs do not have the force of law. However, because they  
27 represent the Commissioner’s interpretation of the agency’s regulations, we give  
28 them some deference. We will not defer to SSRs if they are inconsistent with the  
statute or regulations.” *Holohan v. Massanari*, 246 F.3d 1195, 1203 n.1 (9th Cir.  
2001) (internal citations omitted).

1 (“SVP”) scores listed in the DOT. Def.’s Mem. at 5. Defendant contends that the  
2 three jobs are considered unskilled jobs under the DOT’s SVP scores, and that  
3 because the job duties would be simple ones, the reasoning required to perform  
4 those jobs must necessarily be simple as well and, thus, not in conflict with the  
5 ALJ’s “simple repetitive tasks” functional limitation. *Id.* at 5-6. The court  
6 disagrees.

7 “SVP ratings speak to the issue of the level of vocational preparation  
8 necessary to perform the job, not directly to the issue of a job’s simplicity . . . .”  
9 *Meissl v. Barnhart*, 403 F. Supp. 2d 981, 983 (C.D. Cal. 2005) (quotation marks and  
10 citation omitted).

11 A job’s SVP is focused on “the amount of lapsed time” it takes for a  
12 typical worker to learn the job’s duties. A job’s reasoning level, by  
13 contrast, gauges the minimal ability a worker needs to complete the  
14 job’s tasks themselves.

15 *Id.* (internal citation omitted). Thus, to determine the job’s simplicity and the  
16 reasoning level required, one should look to the General Educational Development  
17 (“GED”) reasoning level ratings for the job listed in the DOT. *Id.*

18 A review of the reasoning level associated with the three jobs the VE  
19 identified – telephone quotation clerk, order clerk, and document preparer –  
20 supports the conclusion that there is an apparent conflict in this case. In the VE’s  
21 answers to the interrogatories, he stated that a hypothetical person with plaintiff’s  
22 RFC could perform the jobs of telephone quotation clerk (DOT No. 237.367-046),  
23 order clerk (DOT No. 209.567-014), and document preparer (DOT No. 249.587-  
24 018). AR at 172-73. The DOT classifies all three jobs as requiring a reasoning  
25 development level 3. *See* DOT No. 237.367-046; DOT No. 209.567-014; DOT No.  
26 249.587-018. A level 3 reasoning development score assumes a person can “[a]pply  
27 commonsense understanding to carry out instructions furnished in written, oral or  
28 diagrammatic form [and] [d]eal with problems involving several concrete variables

1 in or from standardized situations.” *See* DOT, app. C. On its face, the description  
2 of this reasoning development level requiring an ability to deal with problems  
3 involving multiple variables is inconsistent with an individual limited to simple  
4 repetitive tasks. Additionally, it may be difficult for a person limited to simple tasks  
5 to follow instructions in “diagrammatic form,” as such instructions can be abstract.

6 There is no information in the record that resolves or even addresses this  
7 apparent conflict. Defendant suggests that persuasive evidence in fact does exist to  
8 justify the deviation. *See* Def.’s Mem. at 6-7. But the court’s review is limited to  
9 the reasons actually cited by the ALJ in his decision finding that plaintiff is capable  
10 of performing other jobs in the national economy. *See Orn v. Astrue*, 495 F.3d 625,  
11 630 (9th Cir. 2007) (“We review only the reasons provided by the ALJ in the  
12 disability determination and may not affirm the ALJ on a ground upon which he did  
13 not rely.” (citation omitted)). In making this finding, the ALJ did not cite to any  
14 evidence suggesting plaintiff is capable of performing more complex work, or in  
15 any other way address the discrepancy between plaintiff’s RFC and the DOT job  
16 descriptions. Accordingly, the ALJ did not meet the Commissioner’s step five  
17 burden to demonstrate that plaintiff can perform other jobs in the national economy.

18 **B. The ALJ Improperly Discounted Plaintiff’s Credibility and Subjective**  
19 **Complaints**

20 Plaintiff argues that the ALJ failed to properly assess her credibility. *See* Pl.’s  
21 Mem. at 7-12. Specifically, plaintiff maintains that the ALJ failed to “provide clear  
22 and convincing reasons for rejecting [her] testimony.” *Id.* at 12. The court agrees.  
23 It appears that the ALJ improperly discounted plaintiff’s credibility based on lack of  
24 supporting objective medical evidence, plus statements by plaintiff concerning her  
25 daily activities that were not in fact inconsistent with her subjective complaints.

26 A claimant carries the burden of producing objective medical evidence of his  
27 or her impairments and showing that the impairments could reasonably be expected  
28 to produce some degree of the alleged symptoms. *Benton ex rel. Benton v.*



1 *Barnhart*, 331 F.3d 1030, 1040 (9th Cir. 2003). But once the claimant meets that  
2 burden, medical findings are not required to support the alleged severity of pain.  
3 *Bunnell v. Sullivan*, 947 F.2d 341, 345 (9th Cir. 1991) (en banc); *see also Light*, 119  
4 F.3d at 792 (“claimant need not present clinical or diagnostic evidence to support  
5 the severity of his pain” (citation omitted)).

6       Instead, once a claimant has met the burden of producing objective medical  
7 evidence, an ALJ can reject the claimant’s subjective complaint “only upon (1)  
8 finding evidence of malingering, or (2) expressing clear and convincing reasons for  
9 doing so.” *Benton*, 331 F.3d at 1040. The ALJ may consider the following factors  
10 in weighing the claimant’s credibility: (1) his or her reputation for truthfulness; (2)  
11 inconsistencies either in the claimant’s testimony or between the claimant’s  
12 testimony and his or her conduct; (3) his or her daily activities; (4) his or her work  
13 record; and (5) testimony from physicians and third parties concerning the nature,  
14 severity, and effect of the symptoms of which she complains. *Thomas v. Barnhart*,  
15 278 F.3d 947, 958-59 (9th Cir. 2002).

16       Here, the ALJ did not find evidence of malingering. *See generally* AR at 9-  
17 17. Thus, in rejecting plaintiff’s credibility the ALJ was required to articulate clear  
18 and convincing reasons. *See Benton*, 331 F.3d at 1040. Although these reasons  
19 may include findings from the objective medical evidence, these reasons may not be  
20 based solely on the medical evidence. Rather, where, as here, the plaintiff produced  
21 sufficient medical evidence of underlying impairments that are likely to cause some  
22 degree of her alleged symptoms, the ALJ errs to the extent he rejects the plaintiff’s  
23 credibility based solely upon a lack of objective findings to support her allegations.<sup>3/</sup>

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25       <sup>3/</sup> Plaintiff provided sufficient medical evidence of her underlying impairments  
26 – epilepsy, depression, high cholesterol, and panic attacks – that were likely to  
27 produce the symptoms she described. *See, e.g.*, AR at 184 (March 31, 2004  
28 treatment note indicated plaintiff suffered from depression), 198 (in an August 23,  
2001 treatment note, plaintiff was assessed with seizure disorder and depression,

1 See *Bunnell*, 947 F.2d at 345 (“once [a] claimant produces objective medical  
2 evidence of an underlying impairment, an [ALJ] may not reject [the] claimant’s  
3 subjective complaints based solely on a lack of objective medical evidence to fully  
4 corroborate the alleged severity of pain” (citation omitted)); SSR 96-7P, 1996 WL  
5 374186, at \*1 (claimant’s “statements about the intensity and persistence of pain or  
6 other symptoms or about the effect the symptoms have on his or her ability to work  
7 may not be disregarded solely because they are not substantiated by objective  
8 medical evidence”).

9 In determining plaintiff’s RFC, the ALJ found plaintiff’s impairments could  
10 be expected to cause some of her alleged symptoms, but that her “statements  
11 concerning the intensity, persistence and limiting effects of these symptoms are not  
12 credible to the extent they are inconsistent with the above [RFC] assessment.” AR  
13 at 15. In rejecting plaintiff’s credibility, the ALJ specifically found that “[t]he  
14 relevant medical evidence in the file fails to support [plaintiff’s] subjective  
15 complaints.” *Id.* The ALJ provided a thorough analysis of the record to support his  
16 findings, but failed to state any other valid reasons for discounting plaintiff’s  
17 credibility apart from the objective medical evidence. *See generally id.* at 13-15.

18 As defendant points out, the ALJ also rejected plaintiff’s credibility based  
19 upon her ability to carry on certain daily activities. *See* AR at 15; Def.’s Mem. at  
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22 and was directed to continue taking Depakote for the seizures and Celexa for  
23 depression), 204 (April 22, 2004 lab results indicated high cholesterol), 289 (June  
24 12, 2008 Psychological Evaluation report indicated plaintiff was suffering from  
25 anxiety disorder, not otherwise specified), 347 (plaintiff was treated on June 9, 2009  
26 for injuries caused after suffering a seizure), 362 (June 9, 2009 treatment note  
27 indicated: (1) straightening of the usual lordotic curvature consistent with spasm;  
28 (2) disc space narrowing and degenerative osteophytes at C5-6, C6-7, and C7-T1;  
(3) there is no subluxation, fracture or bone destruction; and (4) central canal and  
lateral foramen appear intact).

1 10. In this case, however, this was not a clear and convincing reason. The ALJ  
2 found that plaintiff’s subjective complaints are undermined by her testimony that  
3 she is able to “play bingo,” “vacuum, mop, dress . . . herself, and go[] . . . shopping  
4 by herself.” AR at 15. But “the mere fact that a plaintiff has carried on certain daily  
5 activities, such as grocery shopping, driving a car, or limited walking for exercise,  
6 does not in any way detract from her credibility as to her overall disability.”  
7 *Vertigan v. Halter*, 260 F.3d 1044, 1050 (9th Cir. 2001). The ALJ here did not  
8 explain how plaintiff’s daily activities are inconsistent with the intensity,  
9 persistence, and limiting effects of the symptoms she claims, and they do not appear  
10 to be. Nor did the ALJ indicate how plaintiff’s ability to perform these daily  
11 activities translates into an ability to do activities that are transferrable to a work  
12 setting. *See Gonzalez v. Sullivan*, 914 F.2d 1197, 1201 (9th Cir. 1990) (ALJ erred  
13 in failing to make a “finding to the effect that the ability to perform those daily  
14 activities translated into the ability to perform appropriate work”).

15 Accordingly, the court finds that the ALJ failed to provide clear and  
16 convincing reasons for discounting plaintiff’s subjective complaints of pain and  
17 limitation.

18 **V.**

19 **REMAND IS APPROPRIATE**

20 The decision whether to remand for further proceedings or reverse and award  
21 benefits is within the discretion of the district court. *McAllister v. Sullivan*, 888  
22 F.2d 599, 603 (9th Cir. 1989). Where no useful purpose would be served by further  
23 proceedings, or where the record has been fully developed, it is appropriate to  
24 exercise this discretion to direct an immediate award of benefits. *See Benecke v.*  
25 *Barnhart*, 379 F.3d 587, 595-96 (9th Cir. 2004); *Harman v. Apfel*, 211 F.3d 1172,  
26 1179-80 (9th Cir. 2000) (decision whether to remand for further proceedings turns  
27 upon their likely utility). But where there are outstanding issues that must be  
28 resolved before a determination can be made, and it is not clear from the record that

1 the ALJ would be required to find plaintiff disabled if all the evidence were  
2 properly evaluated, remand is appropriate. *See Benecke*, 379 F.3d at 595-96;  
3 *Harman*, 211 F.3d at 1179-80.

4 Here, as set out above, remand is required because the ALJ erred in failing to  
5 obtain any explanation or persuasive evidence to justify the VE's deviation from the  
6 DOT. Remand is also appropriate because the ALJ erred in failing to properly  
7 evaluate plaintiff's credibility. On remand, the ALJ shall reconsider plaintiff's  
8 subjective complaints with respect to her physical impairments and the resulting  
9 limitations, and either credit plaintiff's testimony or provide clear and convincing  
10 reasons supported by substantial evidence for rejecting them. In addition, the ALJ  
11 shall, at step five, with the assistance of a vocational expert, determine whether  
12 plaintiff can perform work existing in significant numbers in the regional and  
13 national economies. If applicable, the ALJ shall obtain an explanation or persuasive  
14 evidence to justify any deviation from the DOT by the vocational expert.

15 **VI.**

16 **CONCLUSION**

17 IT IS THEREFORE ORDERED that Judgment shall be entered REVERSING  
18 the decision of the Commissioner denying benefits, and REMANDING the matter  
19 to the Commissioner for further administrative action consistent with this decision.

20  
21 Dated: April 19, 2012



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22  
23 SHERI PYM  
24 UNITED STATES MAGISTRATE JUDGE