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UNITED STATES DISTRICT COURT  
CENTRAL DISTRICT OF CALIFORNIA

KOBE FALCO, individually,	)	Case No. CV 13-00686 DDP (MANx)
and on behalf of a class	)	
similarly situated	)	<b>ORDER DENYING DEFENDANT'S MOTION</b>
individuals,	)	<b>TO DISMISS UNDER RULES 12(B)(5)</b>
	)	<b>AND (4)(c)</b>
Plaintiff,	)	
	)	[DKT No. 42]
v.	)	
	)	
NISSAN NORTH AMERICA INC.,	)	
NISSAN MOTOR CO.LTD, a	)	
Japanese Company,	)	
	)	
Defendants.	)	
_____	)	

Presently before the court is Defendant Nissan Motor Co., Ltd's ("Nissan-Japan") Motion to Dismiss Plaintiff's First Amended Complaint Pursuant to Federal Rules of Civil Procedure 12(b)(5) and 4(c). Having considered the parties' submissions and heard oral argument, the court now adopts the following order.

**I. Background**

This case involves a putative class action lawsuit brought by consumers of certain Nissan automobiles against Nissan-Japan and Nissan North America ("Nissan-America"). Nissan-Japan asserts in

1 the instant motion that Plaintiffs have failed to effectively serve  
2 Nissan-Japan.

3 This court previously granted a motion by Nissan-Japan to  
4 dismiss for inadequate service of process. (See DKT No. 52.) That  
5 order was granted on the grounds that, in an attempt made on June  
6 27, 2013 to serve Nissan-Japan (purportedly via substitute service  
7 on an executive of Nissan-Japan's subsidiary, Nissan-America),  
8 Plaintiffs failed to serve a summons along with their First Amended  
9 Complaint, as required by Fed. R. Civ. P. 4(c)(1).

10 Plaintiffs made a subsequent attempt to serve Nissan-Japan,  
11 again via its subsidiary Nissan-America, on August 8, 2013, this  
12 time including a summons. (DKT No. 35.) The proof of service  
13 submitted to the court stated that the following person was served:

14 a. Defendant (name): Colin Dodge, Chairman, Management  
15 Committee-Americas, Executive Vice President, and Chief  
16 Performance Officer, Nissan North America, Inc, which is  
17 general manager of Nissan Jid'osha Kabushiki Kaisha d/b/a  
18 Nissan Motor, Co., and

19 b. Other: Larry Okuneff, Claims Manager Apparently in Charge  
20 on Behalf of Colin Dodge, Chairman."

21 (Id. ¶¶ 2(a) and 2(b).)

22 The proof of service indicates that the service was  
23 accomplished via substitute service, by (1) leaving copies with a  
24 person apparently in charge of the office of the place of business  
25 of the person to be served and (2) by mailing a copy addressed to  
26 Colin Dodge (with the same description as quoted above). (Id. ¶  
27 4(b)(2)-(5).) The proof of service leaves unchecked a box with the

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1 text: "due diligence: I made at least (3) attempts to personally  
2 serve the defendant.") (Id. ¶ 4(b)(6)).

3 In support of its motion to dismiss, Nissan-Japan submitted a  
4 declaration by Larry Okuneff, the Nissan-America claims manager who  
5 received Plaintiffs' papers. Okuneff stated in the declaration that  
6 he is not authorized to accept service of process for Colin Dodge  
7 or Nissan-Japan. (Declaration of Larry Okuneff in Support of Motion  
8 ¶ 4.) Okuneff also stated that, upon briefly reviewing the papers  
9 handed to him by a process server, Okuneff told the process server  
10 that he would "only accept the papers on behalf of [Nissan-America]  
11 and ask him to write on the papers that I was only accepting the  
12 papers for [Nissan-America]." (Id. ¶ 5.) Accordingly, according to  
13 Okuneff, the process server wrote "For Nissan North America Only"  
14 on the summons. (Id. Ex. I.)

15  
16 **II. Legal Standard**

17 "[S]ervice of summons is the procedure by which a court having  
18 venue and jurisdiction of the subject matter of the suit asserts  
19 jurisdiction over the person of the party served." Mississippi  
20 Publishing Corp. v. Murphree, 326 U.S. 438, 444-445, 66 S.Ct. 242,  
21 245-246, 90 L.Ed. 185 (1946). "Before a federal court may exercise  
22 personal jurisdiction over a defendant, the procedural requirement  
23 of service of summons must be satisfied." Omni Capital Int'l, Ltd.  
24 v. Rudolf Wolff & Co., Ltd., 484 U.S. 97, 104 (1987). Accordingly,  
25 Federal Rule of Civil Procedure 12(b)(5) provides that insufficient  
26 service may be a basis for dismissal of a complaint. Once service  
27 is challenge, the plaintiff bears the burden of establishing that

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1 service was valid. Brockmeyer v. May, 383 F.3d 798, 801 (9th Cir.  
2 2004).

3 Requirements for the contents and manner of service are  
4 established by Rule 4. Under Rule 4(h)(1), a corporation, whether  
5 foreign or domestic, must be served in a judicial district of the  
6 United States either: "(A) in the manner prescribed by Rule 4(e)(1)  
7 for serving an individual; or (B) by delivering a copy of the  
8 summons and of the complaint to an officer, a managing or general  
9 agent, or any other agent authorized by appointment or by law to  
10 receive service of process." Rule 4(e)(1), in turn, provides, *inter*  
11 *alia*, that process may be served in accordance with "state law for  
12 serving a summons in an action brought in courts of general  
13 jurisdiction in the state where the district court is located or  
14 where service is made." The applicable state law is described in  
15 the following section.

16

### 17 **III. Discussion**

#### 18 **A. Service on Nissan-America as a General Manager of Nissan-Japan**

19 California law provides that service of process may be  
20 effected on a corporation by, among other means, delivering a copy  
21 of the summons and the complaint to "a general manager" of the  
22 corporation. Cal. Code of Civ. Proc. § 416.10(b). California courts  
23 have interpreted "general manager" to "include[] any agent of the  
24 corporation 'of sufficient character and rank to make it reasonably  
25 certain that the defendant will be apprised of the service made.'" Gibble v. Car-Lene Research, Inc., 67 Cal.App.4th 295, 313 (1998),  
26 quoting Eclipse Fuel Engineering Co. v. Superior Court, 148  
27 Cal.App.2d 736, 745-46 (1957). Plaintiffs assert that Nissan-

1 America qualifies as a "general manager" of Nissan-Japan within the  
2 meaning of § 416.10(b) and, therefore, its service on Nissan-Japan  
3 via Nissan-America was proper. (Opp at 5-10.)

4 Nissan-Japan challenges Plaintiffs' service as inadequate on  
5 several grounds. First, Nissan-Japan asserts that service was  
6 ineffective on the ground that "[i]t has long been recognized in  
7 California that service upon a subsidiary does not constitute  
8 service upon a parent corporation." (MTD at 7, citing Gravelly Motor  
9 Plow & Cultivator Co. v. H.V. Carter Co., Inc., 193 F.2d 158, 161  
10 (9th Cir. 1951); Graval v. P.T. Bakrie & Bros., 986 F.Supp. 1326,  
11 1330-31 (C.D. Cal. 1996)). While Nissan-Japan is correct that  
12 service on a subsidiary corporation does not automatically effect  
13 service on a parent corporation, this has no import for the present  
14 case because Plaintiffs' contention that service on Nissan-Japan  
15 may be made upon Nissan-America is not premised on the parent-  
16 subsidiary relationship between the two companies. Rather, as  
17 discussed above, Plaintiffs assert that Nissan-Japan may be served  
18 via Nissan-America because Nissan-America is a "general manager"  
19 under California law.

20 Second, Nissan-Japan asserts that Nissan-America is not a  
21 "general manager" of Nissan-Japan because Nissan-America "is not  
22 [Nissan-Japan's] designated general manager and does not have  
23 management responsibilities or exercise control over [Nissan-  
24 Japan]." (MTD at 8.)<sup>1</sup> Nissan-Japan relies on Bakersfield Hacienda

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25  
26 <sup>1</sup> It is unclear from Nissan-Japan's moving papers and reply  
27 whether Nissan-Japan is arguing that Nissan-America is not a  
28 "general manager" of Nissan-Japan because (1) Nissan-America lacks  
sufficient control over Nissan-Japan or (2) Nissan-Japan lacks  
sufficient control over Nissan-America. On the one hand, Nissan-  
(continued...)

1 Inc. V. Superior Court, 199 Cal. App. 2d 798 (1962). However,  
2 Hacienda is inapposite. Hacienda considered whether service on the  
3 general manager of an individual motel site constituted adequate  
4 service of process on the corporation that owned the hotel. The  
5 court held that it did not, explaining that "the general manager of  
6 a motel is not the general manager of the corporation." 199  
7 Cal.App.2d at 803. The facts that were at issue in Hacienda were  
8 remote from the circumstances here involving service on the  
9 domestic subsidiary of a foreign parent corporation.

10 Three published decisions have addressed the meaning of  
11 "general manager" for the purposes of California's substitute  
12 service statute where applied, as in the present case, to the  
13 domestic subsidiary of a foreign automotive corporation for which  
14 the subsidiary is the parent's distributor in the country. See  
15 Khachartryan v. Toyota Motor Sales, U.S.A, Inc., 578 F. Supp. 2d  
16 1224 (C.D. Cal. 2008); Gray v. Mazda Motor of America, 560 F. Supp.  
17 2d 928, 929-930 (C.D. Cal. 2008); Yamaha Motor Co., Ltd v. Superior

18 \_\_\_\_\_  
19 <sup>1</sup>(...continued)

20 Japan quotes a definition of "general manager" from Bakersfield  
21 Hacienda Inc. V. Superior Court, 199 Cal. App. 2d 798 (1962) a  
22 California court indicating that a general manager is "one who has  
23 general direction and control of the business of the corporation as  
24 distinguished from one who has the management only of a particular  
25 brand of the business." (See MTD at 8, quoting Hacienda, Inc. V.  
26 Superior Court, 199 Cal.App.2d 798, 804 (1962)). This suggests  
27 that Nissan-Japan's theory is that Nissan-America lacks sufficient  
28 control over its parent Nissan-Japan. On the other hand, however,  
Nissan-Japan immediately follows this definition by asserting a  
series of alleged facts suggesting a lack of control by Nissan-  
Japan over its subsidiary Nissan-America, including, for example,  
that Nissan-Japan does not have the right to exercise control over  
Nissan-America's day to day-to-day operations or its distribution  
or sales in the United States. (See Opp. at 9.) The issue is beside  
the point, however, because control is not a focus of the inquiry  
California courts have developed for identifying "general managers"  
for the purpose of service of process in circumstances like those  
in the instant case.

1 Ct., 174 Cal.App.4th 264 (2009). These cases strongly support  
2 Plaintiffs' contention that Nissan-America is a "general manager"  
3 of Nissan-America within the meaning of Cal. Code § 416.10(b).

4 Each of the three cases relies on language in the California  
5 Supreme Court's decision in Cosper v. Smith & Wesson Arms Co., 53  
6 Cal. 2d 77, 84(1959). There, the Court held that service could be  
7 effected on the out-of-state gun manufacturer Smith & Wesson via  
8 its sales representative in California. The Court noted that the  
9 sales representative would have "ample regular contact with Smith &  
10 Wesson and would be of 'sufficient character and rank to make it  
11 reasonably certain' that Smith & Wesson would be apprised of the  
12 service of process" and that the sales representative gave Smith &  
13 Wesson the opportunity for regular contact with customers in the  
14 state. Accordingly, it held: "In short, the arrangement of Smith &  
15 Wesson with [the sales representative] appears ... to have given  
16 Smith & Wesson substantially the business advantages that it would  
17 have enjoyed 'if it conducted its business through its own offices  
18 or paid agents in the state' (Eclipse Fuel Engineering Co. v.  
19 Superior Court, supra, 148 Cal.App.2d 736, 740, 307 P.2d 739, 742);  
20 and such arrangement was sufficient to constitute [the sales  
21 representative] 'the general manager in this State' for purposes of  
22 service of process on Smith & Wesson." 53 Cal. 2d at 84.

23 In Khachartryan v. Toyota Motor Sales, U.S.A, Inc., this court  
24 found that Toyota Motor Sales, U.S.A. ("Toyota-America") was a  
25 "general manager" of Japan-based Toyota Motor Corporation ("Toyota-  
26 Japan") for purposes of service of process under California Code of  
27 Civil Procedure section 416.10(b). Toyota-America was the  
28 distributor of Toyota products for certain regions of the United

1 States and published marketing materials bearing Toyota-Japan's  
2 logo, trademarks, and trade name. 578 F. Supp. 2d at 1227. Citing  
3 these facts, the court found that, because Toyota-Japan's  
4 relationship with Toyota-America gave the former "'substantially  
5 the business advantages that it would have enjoyed if it conducted  
6 its business through its own offices or paid agents in the state,'  
7 that relationship was sufficient to render the California entity a  
8 general manager for service of process." Id., quoting Cosper, 53  
9 Cal.2d at 84.

10 Likewise, in Gray v. Mazda Motor of America, this court found  
11 that Mazda Motor of America, Inc ("Mazda-America") was a "general  
12 manager" of its Japanese parent company Mazda Motor Company  
13 ("Mazda-Japan") for purposes of service of process. Mazda-America  
14 was "the distributor of Mazda motor vehicles in North America" and,  
15 together with Mazda-Japan, warranted Mazda vehicles. 560 F. Supp.  
16 2d at 931. Citing the same language from Cosper, the court found  
17 that "Mazda-Japan's relationship with Mazda-America [gave] it  
18 'substantially the business advantages that it would have enjoyed  
19 if it conducted business' in the state itself" and was therefore a  
20 "general manager" for purposes of service of process. Id., citing  
21 Cosper, 53 Cal.2d at 84.

22 Finally, in Yamaha Motor Co., Ltd v. Superior Ct., a  
23 California appeals court found that "Yamaha-America" served as a  
24 "general manager" for its parent company "Yamaha-Japan" for the  
25 purposes of service of process. In reaching this finding, the court  
26 noted, among other facts, that "Yamaha-America" is the exclusive  
27 importer and distributor of Yamaha vehicles in the U.S., that it  
28 provides warranty and owner manuals for Yamaha vehicles, and that



1 it tests, markets, and receives complaints about the vehicles. 174  
2 Cal.App.4th at 268.

3 Khachartryan, Gray, and Yamaha Motor Co. are controlling for  
4 case at bar. As in all three cases, Nissan-America is a wholly-  
5 owned domestic subsidiary of its Japanese parent corporation,  
6 Nissan-Japan, for which it serves as the sole and exclusive  
7 distributor of Nissan vehicles in the United States. (See  
8 Declaration of Shiho Kobayashi in Support of Motion to Dismiss  
9 Under Rule 12(b)(6) ¶ 17 (“[Nissan-America] Nissan Japan and  
10 [Nissan-America] have entered into an agreement that appoints  
11 [Nissan-America] as the sole authorized distributor of Nissan and  
12 Infiniti vehicles in the United States, including California.”; ¶  
13 18 (“[Nissan-America] is the exclusive distributor of Nissan and  
14 Infiniti vehicles in the United States.”). As another district  
15 court has noted:

16 Nothing prevented Nissan-Japan from entering the American  
17 market through a selling branch or department but instead it  
18 formed Nissan-America to serve as exclusive distributor of  
19 manufacturer Nissan-Japan's products in the continental United  
20 States. Thus, Nissan-America is a mere conduit or vehicle for  
21 entering and exploiting the American market.

22 Hitt v. Nissan Motor Co., Ltd., 399 F. Supp. 838, 842 (S.D. Fla.  
23 1975) (denying motion by Nissan-Japan to quash service and dismiss  
24 complaints for lack of personal jurisdiction and venue).<sup>2</sup> As such,  
25 Nissan-Japan's relationship with Nissan-America gives Nissan-Japan  
26 “substantially the business advantages that it would have enjoyed

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28 <sup>2</sup> The court made the quoted statement in the course of finding  
that venue was proper.

1 if it conducted business in [California] itself." Khachartryan, 578  
2 F. Supp. 2d at 1227; Gray, 560 F. Supp. 2d at 931. Moreover, the  
3 close relationship between Nissan-Japan and Nissan-America--a  
4 relationship certainly as close as those in Khachartryan, Gray,  
5 Yamaha Motor Co., and Cosper--makes it "reasonably certain that  
6 [Nissan-Japan] would be apprised of the service of process." See  
7 Yamaha Motor Co., Ltd, 174 Cal. App. 4th at 274 ("If it was  
8 reasonably certain that a relatively casual sporting goods  
9 representative would apprise the "foreign" manufacturer of service  
10 in Cosper, it is doubly reasonably certain Yamaha-America will  
11 apprise Yamaha-Japan of any service in California."). Accordingly,  
12 Nissan-America meets the definition of "general contractor" for  
13 purposes of service of process.

14       Because the requirements first described in Cosper are met,  
15 Nissan-Japan's contentions, taken as true, that Nissan-Japan and  
16 Nissan-America are independent businesses that strictly observe  
17 corporate formalities and that Nissan-Japan does not does not  
18 exercise control over Nissan-America's activities have no effect on  
19 this conclusion. (MTD at 8-9.)

20       Nissan-Japan appears to accept that Khachartryan, Gray, and  
21 Yamaha Motor Co. strongly favor Plaintiffs' position.  
22 Nevertheless, Nissan-Japan argues that all three cases should be  
23 disregarded because they were decided wrongly and are no longer  
24 good law. (MTD at 9; Reply 2-12.) The court is unpersuaded.

25       As an initial matter, this court is bound to follow a state  
26 supreme court's interpretation of that state's statutes. Dimidowich  
27 v. Bell & Howell, 803 F.2d 1473, 1482 (9th Cir. 1986). This case  
28 turns on California state law because, as noted above, Federal Rule

1 of Civil Procedure 4(e)(1) provides that process may be served in  
2 accordance with "state law for serving a summons in an action  
3 brought in courts of general jurisdiction in the state where the  
4 district court is located or where service is made." And as  
5 outlined above, the California Supreme Court has explicitly  
6 interpreted the relevant state law statutory term, "general  
7 manager," in the context of its state service of process statutes.  
8 Cosper, 53 Cal.2d at 83-84. This court is bound by that  
9 interpretation.

10 Nissan-Japan argues that Cosper was decided wrongly because it  
11 did not take into account certain statutory interpretation  
12 arguments raised by Nissan-Japan in its reply brief. Nissan-Japan  
13 argues that Cosper's definition of "general manager" is at odds  
14 with the term's ordinary meaning, legislative history, and  
15 statutory context. (See Reply at 2-7.) Yet, whether or not Nissan-  
16 Japan's arguments have merit, the California Supreme Court had the  
17 same interpretive tools at its disposal and yet reached a contrary  
18 result. Even were it inclined to so, this court is not in a  
19 position to overrule the Court's decision.

20 Similarly, Nissan-Japan argues that the "character and rank"  
21 language in Cosper is no longer good law because the cases the  
22 California Supreme Court cited in support of that language in turn  
23 rely on statutory language that was subsequently changed. (See  
24 Reply at 7.) Yet the key change pointed to by Nissan-Japan, in  
25 which the California legislature replaced "managing agent" with  
26 "general manager" when it amended California Code of Civil  
27 Procedure section 411 in 1931, occurred nearly three decades before  
28 Cosper was decided. (Id. at 9.) The Cosper court could have reached

1 a different result on the basis of the statutory revision, but it  
2 did not.

3 Nissan-Japan further argues that Cosper is no longer good law  
4 because it cited language from state statutes that were  
5 subsequently revised. The court is unpersuaded. California and  
6 federal district courts have relied on the "character and rank" and  
7 "substantially the business advantages" language from Cosper in  
8 more than a dozen cases since Cosper was decided in 1959. During  
9 that period, there were ample opportunities for California's  
10 legislature to further revise its statute or for the California  
11 Supreme Court to find occasion to revise the rule. Neither  
12 occurred. Indeed, the California appeals court that decided Yamaha  
13 Motor Co. criticized the rule of Cosper and invited the California  
14 Supreme Court to revisit the decision, titling a subsection of its  
15 opinion, "The Supreme Court is Welcome to Revisit Cosper." 174  
16 Cal.App.4th at 275. It nonetheless noted that, in the meantime, the  
17 rule of Cosper is binding. Id. at 267 ("[T]here is nothing this  
18 court, as a matter of California common law, can do about it. We  
19 are a court under authority, and there is a non-overruled,  
20 non-distinguishable California Supreme Court case, Cosper v. Smith  
21 & Wesson Arms Co. (1959) 53 Cal.2d 77, 346 P.2d 409, that makes  
22 service on the California representative of a foreign parent  
23 valid—that is, valid as to the foreign parent—under California  
24 law.") The California Supreme Court denied a petition to review the  
25 Yamaha Motor Co. decision in July 2009. Id. at 264.

26 In short, as long as the rule of Cosper is good law, this  
27 court is compelled to follow it, and it will do so here.

28

1 **B. Service on Claims Manager Larry Okuneff**

2 Nissan-Japan asserts that Plaintiffs did not effectively  
3 execute service on Nissan-America or Colin Dodge when their process  
4 server delivered the papers to Nissan-America Claims Manager Larry  
5 Okuneff. (MTD at 6.) Nissan-Japan argues that “[p]ersonal service  
6 on a Claims Manager of a corporation is not valid service on the  
7 corporation where the Claims Manager has no authority to receive  
8 service on behalf of the corporation.” (Id.) In support of this  
9 contention, Plaintiffs rely on General Motors Corp. v. Superior  
10 Court, 15 Cal.App.3d 81 (1971). In that case, the court held that  
11 an alleged statement of a manager’s secretary that the manager was  
12 authorized to accept process on behalf of the corporation could not  
13 be held to estop the corporation from denying that such authority  
14 existed. Id. at 86.

15 Nissan-Japan’s argument is unavailing. General Motors is  
16 inapposite to the instant case because, unlike the instant case, it  
17 did not deal with a situation involving substitute service. The  
18 relevant statutes are California Code of Civil Procedure sections  
19 416.10(b) and 415.20(a). Section 415.20(a) provides that service on  
20 a corporation can be effected via service on a chief officer of the  
21 corporation.<sup>3</sup> Section 416.10(b) provides that, in lieu of personal  
22 delivery to a corporate official who may be served under section  
23  
24

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25 <sup>3</sup> Specifically, service may be served on a corporation by  
26 delivering a copy of the summons and the complaint to “To the  
27 president, chief executive officer, or other head of the  
28 corporation, a vice president, a secretary or assistant secretary,  
a treasurer or assistant treasurer, a controller or chief financial  
officer, a general manager, or a person authorized by the  
corporation to receive service of process.” § 416.10(b).

1 415.20, a copy of the summons and complaint may be served via  
2 substitute service:

3 [1] by leaving a copy of the summons and complaint during  
4 usual office hours in his or her office ... with the person  
5 who is apparently in charge thereof, and [2] by thereafter  
6 mailing a copy of the summons and complaint by first-class  
7 mail, postage prepaid to the person to be served at the place  
8 where a copy of the summons and complaint were left.

9 Cal. Code Civ. Proc. § 415.20(a).

10 Here, Plaintiffs attempted service on Nissan-Japan by serving  
11 its subsidiary Nissan-America via substitute service on a senior  
12 official of Nissan-America, Colin Dodge. (Opp. at 14.) Plaintiffs  
13 did so by (1) leaving the papers at Dodge's office in Franklin,  
14 Tennessee during working hours with Claims Manager Okuneff, and (2)  
15 mailing a copy of the papers to Dodge's office address. (DKT. No.  
16 35.) Both the summons and address listed on the envelope sent to  
17 Dodge's address designated the recipient as "Colin Dodge, Chairman,  
18 Management Committee-Americas Executive Vice President, and Chief  
19 Performance Officer, Nissan North America, Inc., which is general  
20 manager of Nissan Jid'osha Kabushiki Kaisha d/b/a Nissan Motor."  
21 (Id. at ¶ 2, pg. 3.)

22 These actions fulfilled the requirements for substitute  
23 service under section 415.20(a). Because section 415.20(a) allows  
24 for a copy of the summons and complaint to be left "during usual  
25 office hours in his or her office ... with the person who is  
26 apparently in charge thereof," it does not matter whether the  
27 person who received the papers was authorized to accept service of  
28 process on behalf of the corporation. The only requirement is that

1 the person was apparently in charge of the office of the person to  
2 be served. § 415.20(a). Plaintiffs assert, and Nissan-Japan does  
3 not appear to contest, that Okuneff was apparently in charge of  
4 office of Dodge. (DKT No. 35 ¶¶ 2(a), 2(b), 4(b)(2).) Nor does  
5 Nissan-Japan assert any deficiency in Plaintiffs' subsequent  
6 mailing of the papers to Dodge. Therefore, Onuneff's purported lack  
7 of authority to accept service of process is not a basis for  
8 finding the service deficient.

9  
10 **C. Diligence of Plaintiffs in Effecting Substitute Service**

11 Nissan-Japan next urges the court to find that service was  
12 ineffective because Plaintiffs were not "reasonably diligent" in  
13 attempting to serve Nissan-America's chairperson, Colin Dodge. (See  
14 Mot. at 9-10; Reply at 12-13.)

15 Under California law, the plaintiff bears the burden of  
16 showing that she demonstrated reasonable diligence at direct  
17 service before substitute service is permitted. See California  
18 Code of Civil Procedure section 415.20(a); Evartt v. Superior  
19 Court, 89 Cal.App.3d 795, 801 (Cal. Ct. App. 1979). However, "each  
20 case must be judged upon its own facts" and "[n]o single formula  
21 nor mode of search can be said to constitute due diligence in every  
22 case.'" Evartt, 89 Cal.App.3d at 801, quoting Donel, Inc. v.  
23 Badalian, 87 Cal.App.3d 327, 333 (Cal. Ct. App. 1978). California's  
24 Supreme Court has held that the state's service of process rules  
25 should be "liberally construed to effectuate service and uphold the  
26 jurisdiction of the court if actual notice has been received by the  
27 defendant, and in the last analysis the question of service should  
28 be resolved by considering each situation from a practical

1 standpoint." Pasadena Medi-Ctr. Associates v. Superior Court, 9  
2 Cal. 3d 773, 778 (1973) (internal citations and quotation marks  
3 omitted).

4 Nissan-Japan argues that Plaintiffs failed to demonstrate  
5 reasonable diligence prior to effecting substitute service on Colin  
6 Dodge because "Plaintiffs' process server (a) did not attempt any  
7 type of direct service on Colin Dodge; (b) did check the 'due  
8 diligence' box on his proof of service indicating that he 'made at  
9 least three attempts to personally serve the defendant'; and (c)  
10 did not attach any due diligence declaration to his proof of  
11 service." (Mot. at 10.)

12 Although this is a reasonably close question, the court finds  
13 that Plaintiffs exercised sufficient diligence under the  
14 circumstances. Because actual notice was received by Nissan-Japan  
15 via Nissan-America, the court must construe California's service of  
16 process statute liberally. Pasadena Medi-Ctr. Associates, 9 Cal. 3d  
17 at 778. From a practical perspective, considering the relatively  
18 low likelihood that the chairperson of a corporation as large as  
19 Nissan-America would be made accessible to a process server,  
20 multiple attempts at personal service would likely have been  
21 futile. As noted by Plaintiffs, prior to the current effort to  
22 serve Nissan-Japan, Plaintiffs made at least one prior attempt to  
23 serve Colin Dodge at Nissan-America's headquarters (though that  
24 effort was ineffective). (See DKT No. 31.) Contrary to Nissan-  
25 Japan's assertion, and notwithstanding a conclusory finding to the  
26 contrary in Moletch Global Hong Kong Ltd. v. Pojery Trading Co.,  
27 2009 WL 506873 (N.D. Cal. Feb. 27, 2009), California courts have  
28 set forth no hard and fast rule requiring that Plaintiffs make



1 three or any other number of attempts at personal service. See  
2 Evartt, 89 Cal. App. 3d at 801. In light of the circumstances here,  
3 the court finds that the reasonable diligence requirement was met.

4 To hold otherwise would further the kind of "unnecessary ...  
5 disputes over legal technicalities, without prejudicing the right  
6 of defendants to proper notice of court proceedings" that the  
7 liberal construction of service process statutes commanded by the  
8 California Supreme Court was expressly intended to avoid. Pasadena  
9 Medi-Ctr. Associates, 9 Cal. 3d at 778.

10  
11 **D. Adequacy of Summons**

12 Finally, Nissan-Japan argues that the court should dismiss the  
13 complaint on the basis that the summons served on Nissan-America  
14 was defective because it did not contain language specifically  
15 stating that Colin Dodge was being served as a representative of  
16 Nissan-America. (Mot. at 11.)

17 Nissan-Japan points to California Code of Civil Procedure  
18 section 412.3, which provides that in an action against a  
19 corporation, the copy of the summons that is served "shall contain  
20 a notice stating in substance: 'To the person served: You are  
21 hereby served in the within action (or special proceeding) on  
22 behalf of (here state the name of the corporation...'" Plaintiffs  
23 have not included such language in their summons. (See DKT No. 33.)

24 However, as Plaintiffs point out, the contents of a summons  
25 for a proceeding in district court are governed by Federal Rule of  
26 Civil Procedure 4(a), which does not require that a summons contain  
27 the language in question. Rather, Rule 4(a) requires only that a  
28 summons:

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- (A) name the court and the parties;
- (B) be directed to the defendant;
- (C) state the name and address of the plaintiff's attorney or—if unrepresented—of the plaintiff;
- (D) state the time within which the defendant must appear and defend;
- (E) notify the defendant that a failure to appear and defend will result in a default judgment against the defendant for the relief demanded in the complaint;
- (F) be signed by the clerk; and
- (G) bear the court's seal.

Fed. R. Civ. P. 4(a). Plaintiffs' summons appears to comply with these requirements. (See DKT No. 33.)

As discussed above, Rule 4, subparts (h) and (e) provide, in combination, that the manner of service of a summons on a corporation be carried out in accordance with state law. However, the rules do not leave to state law the question of the substantive contents of the summons itself. Indeed, as Plaintiffs note, Nissan-Japan has failed to cite, and the court has been unable to find, any district court case granting a dismissal under Rule 12(b)(4) on the ground that the federal summons failed to include language set forth in Section 412.30 of the California Code of Civil Procedure.

The court finds of no relevance that the process server apparently wrote the phrase "For Nissan North America Only" on the summons. (Okuneff Decl. ¶ 5 and Exh. 1.) As Nissan-Japan admits, the phrase was written on the summons at the demand of Okuneff as a condition of accepting receipt of the summons. (Okuneff Decl. ¶ 5.)


1 For the reasons explained above, Okuneff, as a person apparently in  
2 charge of the office of Dodge, was not in a position to place  
3 conditions on receipt of service of process under California's  
4 substitute service statute. Moreover, as Plaintiffs point out,  
5 giving effect to phrases written on summonses by process servers at  
6 the demand of those to be served would invite chaos on the service  
7 of process scheme. (Opp. at 17.)

8 For these reasons, Plaintiffs complied with the requirements  
9 of the federal rules and the court will not dismiss the complaint  
10 on the ground that the summons was defective.

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12 IT IS SO ORDERED.

13 Dated: December 12, 2013

  
DEAN D. PREGERSON  
United States District Judge

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