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# UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA SAN JOSE DIVISION

SCOTT JOHNSON,

Plaintiff,

v.

MEDITERRANEAN GRILL HOUSE, INC.,

Defendant.

Case No. 21-cv-05815-BLF

## ORDER GRANTING IN PART MOTION FOR DEFAULT JUDGMENT

[Re: ECF No. 20]

In this action, Plaintiff Scott Johnson asserts claims under Title III of the Americans with Disabilities Act of 1990, 42 U.S.C. § 12101, *et seq.* ("ADA"), and the California Unruh Civil Rights Act, Cal. Civ. Code §§ 51–52 ("Unruh Act"). *See* ECF No. 1. Johnson seeks injunctive relief, statutory damages, attorneys' fees, and costs of suit. *Id.* Defendant Mediterranean Grill House, Inc. ("Med. Grill") has failed to appear in this matter. At Johnson's request, the Clerk of Court has entered default against the Defendant. *See* ECF No. 15.

Now before the Court is Johnson's motion for default judgment. ECF No. 20 ("Mot."). Johnson has provided a proof of service showing that he served the motion on the Defendant, *see* ECF No. 11, although there is no notice requirement for either the entry of default or Johnson's motion. *See* Fed. R. Civ. P. 55(a), (b)(2). The Court found this motion suitable for determination without oral argument and the motion was submitted on August 18, 2022. *See* Civ. L.R. 7-1(b). For the reasons discussed below, the Court GRANTS IN PART the motion for default judgment.

## I. BACKGROUND

According to the Complaint, Johnson is a level C-5 quadriplegic who cannot walk and has significant manual dexterity impairments. ECF No. 1 ("Compl.")  $\P$  1. He uses a wheelchair for mobility and has a specially equipped van. *Id.* Defendant Med. Grill is the alleged owner of the

Mediterranean Grill House restaurant at 650 Castro St. in Mountain View, California. *Id.* ¶ 2. Johnson allegedly went to the restaurant in April and May 2021, but he found that Defendant failed to provide wheelchair-accessible outside dining surfaces in conformance with the ADA Standards. *Id.* ¶¶ 2, 10. The tables, according to Johnson, lack sufficient knee or toe clearance for wheelchair users. *Id.* ¶ 12. Johnson says that he intends to return to the Mediterranean Grill House restaurant but is currently deterred from doing so because he knows of the lack of accessible dining surfaces. *Id.* ¶ 20. Johnson brings claims under the ADA and Unruh Act and seeks injunctive relief, statutory damages, attorneys' fees, and costs.

## II. LEGAL STANDARD

Default may be entered against a party who fails to plead or otherwise defend an action, who is neither a minor nor an incompetent person, and against whom a judgment for affirmative relief is sought. Fed. R. Civ. P. 55(a). After an entry of default, a court may, in its discretion, enter default judgment. *Id.* R. 55(b)(2); *Aldabe v. Aldabe*, 616 F.2d 1089, 1092 (9th Cir. 1980). In deciding whether to enter default judgment, a court may consider the following factors: (1) the possibility of prejudice to the plaintiff; (2) the merits of the plaintiff's substantive claims; (3) the sufficiency of the complaint; (4) the sum of money at stake in the action; (5) the possibility of a dispute concerning material facts; (6) whether the default was due to excusable neglect; and (7) the strong policy underlying the Federal Rules of Civil Procedure favoring decisions on the merits. *Eitel v. McCool*, 782 F.2d 1470, 1471–72 (9th Cir. 1986). In considering these factors, all factual allegations in the plaintiff's complaint are taken as true, except those related to damages. *TeleVideo Sys., Inc. v. Heidenthal*, 826 F.2d 915, 917–18 (9th Cir. 1987). When the damages claimed are not readily ascertainable from the pleadings and the record, the court may either conduct an evidentiary hearing or proceed on documentary evidence submitted by the plaintiff. *See Johnson v. Garlic Farm Truck Ctr. LLC*, 2021 WL 2457154, at \*2 (N.D. Cal. Jun. 16, 2021).

## III. DISCUSSION

"When entry of judgment is sought against a party who has failed to plead or otherwise defend, a district court has an affirmative duty to look into its jurisdiction over both the subject matter and parties." *In re Tuli*, 172 F.3d 707, 712 (9th Cir. 1999). The Court discusses in turn

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jurisdiction, service of process, the *Eitel* factors, and Johnson's requested relief.

### A. Service of Process

When a plaintiff requests default judgment, the court must assess whether the defendant was properly served with notice of the action. See, e.g., Solis v. Cardiografix, No. 12-cv-01485, 2012 WL 3638548, at \*2 (N.D. Cal. Aug. 22, 2012). Federal Rule of Civil Procedure 4 provides that service may be effected in accordance with state law. See Fed. R. Civ. P. 4(e)(1), (h)(1)(A). Under California law, a corporation or limited liability company can be served by delivering the summons and complaint to one of an enumerated list of individuals, including the designated agent for service of process or the general manager of the entity. See Cal. Civ. P. Code 416.10; Vasic v. Pat. Health, L.L.C., No. 13CV849 AJB (MDD), 2013 WL 12076475, at \*2 (S.D. Cal. Nov. 26, 2013). In lieu of personal service on such individual, substitute service may be effected "by leaving a copy of the summons and complaint during usual office hours in his or her office . . . with the person who is apparently in charge thereof, and by thereafter mailing a copy of the summons and complaint by first-class mail, postage prepaid to the person to be served at the place where a copy of the summons and complaint were left." Cal. Civ. P. Code § 415.20(a). A sworn proof of service constitutes "prima facie evidence of valid service which can be overcome only by strong and convincing evidence." G&G Closed Cir. Events, LLC v. Macias, 2021 WL 2037955, at \*2 (N.D. Cal. May 21, 2021) (quoting Securities & Exchg. Comm'n v. Internet Solns. for Business, Inc., 509 F.3d 1161, 1166 (9th Cir. 2007)).

Johnson has filed a proof of service indicating that the summons and complaint were served on Med. Grill's agent for service of process by substitute service pursuant to Cal. Civ. Proc. Code § 415.20. *See* ECF No. 11. The summons and complaint were left at Med. Grill's business address at 650 Castro Street, Mountain View, California 94041 on September 7, 2022, with a person apparently in charge. *See id.* The summons and complaint were thereafter mailed to the same address on September 8, 2022. *See id.* The Court therefore finds that Med. Grill was properly served with process.

## A. Jurisdiction

The Court has subject matter jurisdiction over this lawsuit. Federal question jurisdiction

exists based on Johnson's federal ADA claim, 28 U.S.C. § 1331, and the Court can exercise supplemental jurisdiction over his California Unruh Act, *id.* § 1367. The Court also has personal jurisdiction over Med. Grill. Johnson has submitted public records indicating that Med. Grill is a California corporation. *See* Mot., Ex. 5. It thus appears that Med. Grill is subject to this Court's general jurisdiction. *See Daimler AG v. Baumann*, 571 U.S. 117, 134 (2014).

## B. Eitel Factors

The Court finds that the seven Eitel factors support entering a default judgment.

#### i. Factors 1 and 4–7

On the first *Eitel* factor, the Court finds that Johnson would be prejudiced without a default judgment against Defendant. Unless default judgment is entered, Johnson will have no other means of recourse against Defendant. *See Ridola v. Chao*, 2018 WL 2287668, at \*5 (N.D. Cal. May 18, 2018) (plaintiff prejudiced without default judgment because she "would have no other means of recourse against Defendants for the damages caused by their conduct").

The fourth *Eitel* factor requires the Court to consider the sum of money at stake in relation to the seriousness of Defendant's conduct. *Love v. Griffin*, 2018 WL 4471073, at \*5 (N.D. Cal. Aug. 20, 2018). Johnson seeks only statutory damages under the Unruh Act. While the sum requested is not insignificant, the Court finds it proportional to the conduct alleged.

Under the fifth and sixth *Eitel* factors, the Court considers whether there is a possibility of a dispute over any material fact and whether Med. Grill's failure to respond was the result of excusable neglect. *See Love*, 2018 WL 4471073, at \*5; *Ridola*, 2018 WL 2287668, at \*13. Because Johnson pleads plausible claims for violations of the ADA and the Unruh Act, and as all liability-related allegations are deemed true, there is nothing before the Court that indicates a possibility of a dispute as to material facts. Moreover, there is no indication that Defendant's default was due to excusable neglect. Med. Grill has not appeared or responded in this action, suggesting that it has chosen not to present a defense in this matter. Accordingly, these factors weigh in favor of default judgment.

On the seventh and final *Eitel* factor, while the Court prefers to decide matters on the merits, Med. Grill's failure to participate in this litigation makes that impossible. *See Ridola*, 2018

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WL 2287668, at \*13 ("Although federal policy favors decision on the merits, Rule 55(b)(2) permits entry of default judgment in situations, such as this, where a defendant refuses to litigate."). Default judgment, therefore, is Johnson's only recourse. See United States v. Roof Guard Roofing Co. Inc., 2017 WL 6994215, at \*3 (N.D. Cal. Dec. 14, 2017) ("When a properly adversarial search for the truth is rendered futile, default judgment is the appropriate outcome.").

#### ii. Factors 2 and 3

Under Eitel factors 2 and 3, the Court finds that the Complaint alleges meritorious substantive claims for relief under the ADA and the Unruh Act.

Johnson must first establish Article III standing, which requires that he demonstrate he suffered an injury in fact, traceable to Defendant's conduct, and redressable by a favorable court decision. Ridola, 2018 WL 2287668, at \*5 (citing Hubbard v. Rite Aid Corp., 433 F.Supp.2d 1150, 1162 (S.D. Cal. 2006)). Johnson claims that he suffers from a disability, that he personally encountered access barriers at the restaurant because the restaurant lacked wheelchair-accessible dining tables, and that he will return to the restaurant once it is made accessible. Compl. ¶¶ 11, 12; see Vogel v. Rite Aid Corp., 992 F. Supp. 2d 998, 1008 (C.D. Cal. 2014) ("Demonstrating an intent to return to a non-compliant accommodation is but one way for an injured plaintiff to establish Article III standing to pursue injunctive relief."). Johnson thus alleged that he has standing under the ADA.

On the merits, Title III of the ADA provides that "[n]o individual shall be discriminated against on the basis of disability in the full and equal enjoyment of the goods, services, facilities, privileges, advantages, or accommodations of any place of public accommodation by any person who owns, leases (or leases to), or operates a place of public accommodation." 42 U.S.C. § 12182(a). For purposes of Title III, discrimination includes "a failure to remove architectural barriers ... in existing facilities ... where such removal is readily achievable[.]" 42 U.S.C. § 12182(b)(2)(A)(iv). To prevail on his Title III discrimination claim, Johnson must show that (1) he is disabled within the meaning of the ADA; (2) Defendant is a private entity that owns, leases, or operates a place of public accommodation; and (3) Johnson was denied public accommodations by Defendant because of his disability. See Molski v. M.J. Cable, Inc., 481 F.3d 724, 730 (9th Cir. Northern District of California

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2007). To succeed on an ADA claim based on architectural barriers, Johnson "must also prove that: (1) the existing facility presents an architectural barrier prohibited under the ADA; and (2) the removal of the barrier is readily achievable." Ridola, 2018 WL 2287668, at \*5.

Johnson has plausibly pled an ADA claim. First, Johnson has adequately alleged that he has a disability within the meaning of the ADA by alleging that he is a C-5 quadriplegic who cannot walk and uses a wheelchair for mobility. Compl. ¶ 1. Second, he has alleged that Defendant is a private entity that owns, leases, or operates a place of public accommodation—the Mediterranean Grill House. *Id.* ¶¶ 2, 9; see also Mot., Ex. 5 (providing proof that Defendant Med. Grill is a private entity); see also 42 U.S.C. § 12181(7)(B) (listing "a restaurant, bar, or other establishment serving food or drink" as a place of public accommodation). Third, Johnson alleges that during his visit to the restaurant, he personally encountered an access barrier: the lack of wheelchair-accessible dining surfaces. Compl. ¶ 10–12. Johnson alleges that the outdoor dining surfaces at the restaurant did not have clearance for his wheelchair. Id. ¶¶ 11, 12. Johnson has also alleged that removal of these barriers is "readily achievable" because they are "easily removed without much difficulty or expense" and they are an example of "the types of barriers identified by the Department of Justice as presumably readily achievable to remove." Id. ¶ 19; see also Garlic Farm Truck Ctr. LLC, 2021 WL 2457154, at \*6 (finding these allegations sufficient at default judgment stage). If true, these facts would result in violation of the 2010 ADA Accessibility Guidelines (ADAAG), which require that at least 5 percent of the seating spaces and standing spaces at the dining surfaces shall comply with certain knee and toe clearance requirements. See ADAAG §§ 226.1, 902.2; see also id. §§ 306.2.1, 306.2.3, 306.3.1, 306.3.3. Accordingly, Johnson adequately alleges that the restaurant violated accessibility standards, and that he was denied access to the dining surfaces because of his disability.

In sum, the Court finds that Johnson's ADA claim is adequately pled and substantively meritorious in light of Defendant's failure to respond in this action. Because "[a]ny violation of the ADA necessarily constitutes a violation of the Unruh Act," M.J. Cable, 481 F.3d at 731, Johnson has also sufficiently alleged an Unruh Act claim. Thus, the second and third Eitel factors also favor default judgment.

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## C. Requested Relief

The Court has found default judgment appropriate, so now it considers Johnson's request for injunctive relief, statutory damages, and attorneys' fees and costs.

## i. Injunctive Relief

Johnson requests an order directing Med. Grill to "comply with the ADA and the Unruh Civil Rights Act." Mot. at 7; see also Compl. at 7. Aggrieved individuals "may obtain injunctive relief against public accommodations with architectural barriers, including 'an order to alter facilities to make such facilities readily accessible to and usable by individuals with disabilities." M.J. Cable, 481 F.3d at 730 (quoting 42 U.S.C. § 12188(a)(2)). Injunctive relief is also available under the Unruh Act. See Cal. Civ. Code § 52.1(h). Injunctive relief is thus proper where Johnson establishes that "architectural barriers at the defendant's establishment violate the ADA and the removal of the barriers is readily achievable." Ridola, 2018 WL 2287668 at \*13 (citing Moreno v. La Curacao, 463 Fed. Apps. 669, 670 (9th Cir. 2011)). For the reasons discussed above, Johnson has done so here. Accordingly, the Court grants Johnson's request for injunctive relief to bring the dining surfaces in line with the 2010 ADAAG Standards.

## ii. Statutory Damages

In the Complaint, Johnson seeks statutory damages of \$4,000 for each instance of discrimination he encountered at the Mediterranean Grill House, which he is alleged to have visited twice. *Id.* ¶¶ 7-8. However, in his motion for default judgment, Plaintiff only requests \$4,000 for a single instance. Mot. 7. In any event, the Court has consistently declined to award statutory damages for multiple visits to a facility that purportedly remains non-compliant with the ADA. *See Johnson v. MKB Rescom LLC*, 2022 WL 1062059, at \*4 (N.D. Cal. Apr. 8, 2022); *Garlic Farm Truck Center LLC*, 2021 WL 2457154, at \*8. Accordingly, the Court finds that Johnson is entitled to one instance of statutory damages for \$4,000.

## iii. Attorneys' Fees and Costs

Johnson requests \$4,195 in attorneys' fees under both the ADA and the Unruh Act for work performed by three attorneys and ten legal assistants. Mot. at 8; *see id.*, Ex. 1 ("Handy Decl."); *see id.*, Ex. 1A. In support of the fees requested, Johnson presents detailed billing entries

attached to Russell Handy's Declaration, expert analysis of fees for ADA-plaintiff attorneys by fee experts Richard Pearl and John O'Connor, and a survey report pulled from the Real Rate Report. Mot. at 8; *see id.*, Handy Decl.; *id.*, Exs. 6–8. Further, Johnson cites case law from this district and others that have granted attorneys' fees at the hourly rates Johnson is requesting. Mot. at 8. The Court finds that this evidence only partially substantiates Johnson's requests.

## a. Legal Standard

The ADA and the Unruh Act give courts the discretion to award attorneys' fees to prevailing parties. *See M.J. Cable*, 481 F.3d at 730 (citing 42 U.S.C. § 12205); Cal. Civ. Code § 52.1(i). Whether calculating attorneys' fees under California or federal law, courts follow "the 'lodestar' method, and the amount of that fee must be determined on the facts of each case." *Camacho v. Bridgeport Fin., Inc.*, 523 F.3d 973, 978 (9th Cir. 2008) (quoting *Ferland v. Conrad Credit Corp.*, 244 F.3d 1145, 1149 n.4 (9th Cir. 2001)). Under the lodestar method, the most useful starting point "is the number of hours reasonably expended on the litigation multiplied by a reasonable hourly rate." *Hensley v. Eckerhart*, 461 U.S. 424, 433 (1983). The party seeking an award of fees should submit evidence supporting the hours worked and rates claimed. *Id*.

"In determining a reasonable hourly rate, the district court should be guided by the rate prevailing in the community for similar work performed by attorneys of comparable skill, experience, and reputation." *Chalmers v. City of Los Angeles*, 796 F.2d 1205, 1210–11 (9th Cir. 1986). "Generally, the relevant community is the forum in which the district court sits." *Barjon v. Dalton*, 132 F.3d 496, 500 (9th. Cir. 1997). The fee applicant bears the burden of producing evidence, other than declarations of interested counsel, that the requested rates are in line with those prevailing in the community for similar services by lawyers of reasonably comparable skill, experience, and reputation. *See Blum*, 465 U.S. at 896 n.11. Further, the district court should exclude hours that were not reasonably expended. *See Hensley*, 461 U.S. at 434.

#### b. Rates

The Court finds that the rates Johnson seeks exceed those that have been granted in this community for similar work performed by attorneys of comparable skill, experience, and reputation. The relevant community for this action is the Northern District of California. Indeed,

Northern District of California

for attorneys with approximately 20 or more years of experience, courts in this district have
generally approved hourly rates ranging from \$350 to \$475 in disability cases. See, e.g., Castillo-
Antonio v. Lam, No. 18-cv-04593-EDL, 2019 WL 2642469, at *7 (N.D. Cal. Apr. 10, 2019)
(approving, on motion for default judgment, \$350 hourly rate for attorney with over 20 years of
experience); Johnson v. Castagnola, No. 18-cv-00583-SVK, 2019 WL 827640, at *2 (N.D. Cal.
Feb. 21, 2019) (approving \$350 hourly rate for attorney with 20 years of litigation experience,
noting that requested rate was unopposed by defendant and in line with rates approved in Northern
District); Johnson v. Baglietto, 2020 WL 3065939, at *11, *12 (N.D. Cal. May 21, 2020)
(awarding \$475 to Mark Potter in a substantially similar case and finding this rate reasonable
based on similar awards granted in the Northern District). Many of these cases have considered
the same evidence that Johnson submits here and found that it does not support the rates he seeks.
See, e.g., Huong-Que, 2022 WL 658973, at *5 (N.D. Cal. Mar. 4, 2022) (analyzing declarations of
Mr. Handy, fee experts Mr. Pearl and Mr. O'Connor, and the Real Rate Report and finding only
lower rates justified).

This Court finds the analysis of those cases persuasive and will award hourly rates in line with those cases. Mr. Potter will be awarded an hourly rate of \$475. See Huong-Que, 2022 WL 658973, at \*5; An Khang Mi Gia, 2021 WL 3908389, at \*8. As an attorney with comparable levels of experience, Mr. Best would also be awarded an hourly rate of \$475. Ms. Clipner will be awarded an hourly rate of \$350. See Huong-Que, 2022 WL 658973, at \*5; Garlic Farm Truck Center LLC, 2021 WL 2457154, at \*10.

Johnson has also requested reimbursement of fees for legal assistants at an hourly rate of \$100 and for Marcus Handy at an hourly rate of \$200 for "his experience as a skilled legal assistant and paralegal." See Handy Decl. ¶ 8. The Court agrees with other courts in this district that an hourly rate of \$100 is reasonable for paralegal and legal assistant fees. See Lopez v. San Francisco Unified Sch. Dist., 385 F. Supp. 2d 981, 992 (N.D. Cal. 2005); Whitaker v. Joe's Jeans Inc., 2021 WL 2590155, at \*5 (N.D. Cal. June 24, 2021). The Court, however, has previously rejected a higher billing rate for Marcus Handy on similar submissions. See An Khang Mi Gia, 2021 WL 5908389, at \*9. For these reasons, the Court awards a \$100 hourly rate for Mr. Handy.

## c. Hours

Johnson requests fees based on 14 hours of work. *See* Mot., Ex. 1A. This Court and other courts in this district have found as much as 11 hours of work to be reasonable for similar cases. *See*, *e.g.*, *Ridola*, 2018 WL 2287668 at \*17 (granted motion for default judgment in ADA case, found 11.1 hours to be reasonable); *Johnson v. VN All. LLC*, 2019 WL 2515749, at \*8 (N.D. Cal. June 18, 2019) (finding 11.3 hours reasonable). Johnson's billing summary shows 14 hours were expended in this litigation: Mr. Potter expended 0.6 hours, Ms. Clipner expended 6.5 hours, Mr. Best expended 0.2 hours, and paralegals and staff expended 6.7 hours. *See* Mot., Ex. 1A.

The Court has reviewed the itemized statement of Johnson's counsel's legal work and finds that the number of hours requested is excessive. As to Ms. Clipner, the Court finds that the number of hours spent on the default judgment motion was excessive given the boilerplate nature of the submission. The Court will only grant Ms. Clipner 3.0 of the 6.5 hours requested. *See Johnson v. Pennylane Frozen Yogurt, LLC*, 2022 WL 1750382, at \*6 (N.D. Cal. May 31, 2022) (reducing Ms. Clipner's hours from 4.0 to 3.0 hours for a substantially similar motion). As to Mr. Best, the Court finds the 12 minutes he devoted to the task of reviewing and revising a draft investigatory declaration to be an inefficient and unreasonable contribution from an attorney who has been practicing for almost three decades. *See* Mot., Ex. 1A; Handy Decl. ¶ 9. Indeed, a paralegal could have done that job. The Court, accordingly, discounts Mr. Best's time entirely. As to the paralegals and staff, it is also unreasonable for this litigation to have passed through ten legal assistants, which creates inherent duplication of effort and inefficiencies. The Court will only allow recovery of 3.0 of the 6.7 hours requested for paralegals and staff. *See id.* (reducing paralegal and staff hours from 5.0 to 3.0 hours for a substantially similar motion).

#### d. Costs

In addition, Johnson seeks service costs (\$200), filing fees (\$402), and investigation costs (\$400). *See* Mot. at 8; *id.*, Ex 1A. The ADA provides that the prevailing party may recover "litigation expenses[] and costs." 42 U.S.C. § 12205; *see VN All. LLC*, 2019 WL 2515749, at \*8 (awarding costs, filings fees, and investigation costs). With respect to the investigation fees, the Court has reviewed the declaration of investigator Robert Marquis and finds that Mr. Marquis has

failed to state an hourly rate or otherwise account for the \$400 requested. *See* Mot., Ex. 3; Mot., Ex. 1A. Nonetheless, assuming a reasonable rate of \$100 per hour, the tasks described could easily have been performed in two hours or less. *See* Mot., Ex. 3. Thus, the Court finds an award of \$200 (two hours of work at an hourly rate of \$100) to be more reasonable than the \$400 requested. Accordingly, the Court will grant only \$802 of the \$1,002 requested in costs.

## e. Summary

The Court's award of fees and costs is summarized below.

Name	Rate Awarded	Hours Awarded	Fees/Costs Awarded
Mark Potter	\$475	0.6	\$285
Candace Clipner	\$350	3.0	\$1,050
Zachary Best	\$475	0	\$0
Other Staff	\$100	3.0	\$300
Total Fees			\$1,635
Costs			\$802
TOTAL Fees & Costs			\$2,437

## IV. ORDER

For the foregoing reasons, IT IS HEREBY ORDERED that:

- Johnson's motion for default judgment is GRANTED IN PART;
- Johnson is AWARDED statutory damages in the amount of \$4,000;
- Johnson is AWARDED \$2,437 in attorneys' fees and costs;
- Johnson is GRANTED an injunction requiring Med. Grill to bring its dining surfaces in compliance with the 2010 ADAAG Standards; and
- Johnson SHALL promptly serve Med. Grill with this Order and file a proof of service with the Court.

Dated: August 30, 2022

BETH LABSON FREEMAN United States District Judge