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**UNITED STATES DISTRICT COURT  
SOUTHERN DISTRICT OF CALIFORNIA**

HALL-MAGNER GROUP,  
  
vs.  
  
CONVOCAATION FLOWERS, INC., and  
COMMENCEMENT FLOWERS, INC.  
  
Plaintiff,  
  
Defendants.

CASE NO. 11-CV-312 JLS (POR)

**ORDER: (1) GRANTING  
DEFENDANTS’ MOTION TO  
DISMISS; AND (2) DENYING  
DEFENDANTS’ MOTION FOR  
SANCTIONS**

(ECF Nos. 22, 24)

Presently before the Court is Defendants Convocation Flowers, Inc. and Commencement Flowers, Inc.’s motion to dismiss Plaintiff’s First Amended Complaint (“FAC”) for lack of personal jurisdiction (MTD, ECF No. 22), as well as Plaintiff’s opposition (Opp’n to MTD, ECF No. 26) and Defendants’ reply (Reply ISO MTD, ECF No. 27). Also before the Court is Defendants’ motion for sanctions against Plaintiff and Plaintiff’s counsel (Mot. for Sanctions, ECF No. 24), which Plaintiff has opposed (Opp’n to Sanctions, ECF No. 25), and Defendants have supported in reply (Reply ISO Sanctions, ECF No. 28). Having fully considered the parties’

1 arguments and the law, the Court **GRANTS** Defendants’ motion to dismiss for lack of personal  
2 jurisdiction, and **DENIES** Defendants’ motion for sanctions.

3 **BACKGROUND**<sup>1</sup>

4 Plaintiff Hall-Manger Group, which does business as “Commencement Flowers,” provides  
5 flowers for university graduations throughout the United States, including in California. (FAC ¶  
6 1-2, ECF No. 16). On November 9, 2010, Plaintiff registered the mark “Commencement Flowers”  
7 on the Supplemental Registry of the U.S. Patent and Trademark Office, with a first use in  
8 commerce date in 1988. (*Id.* at ¶ 16).

9 Plaintiff brought this action on February 15, 2011, asserting six causes of action against  
10 Darryl Firsten—three for trademark infringement under the Lanham Act, and three related causes  
11 of action under California Law—and seeking an injunction as well as damages. (Compl., ECF No.  
12 1.) The Court granted Defendants’ motion to dismiss for lack of personal jurisdiction on October  
13 24, 2011, giving Plaintiff leave to file an amended complaint that alleged facts to support the  
14 existence of personal jurisdiction. (Oct. 24, 2011 Order 10, ECF No. 15.)

15 On November 3, 2011, Plaintiff filed the operative FAC. Instead of against Darryl Firsten,  
16 the FAC asserts the same six claims against Defendants Convocation Flowers, Inc. (“Convocation  
17 Flowers”), a Canadian corporation, and Commencement Flowers, Inc., (“Commencement  
18 Flowers”), a New Jersey corporation. (FAC ¶ 6.) Plaintiff alleges Darryl Firsten owns both  
19 corporations, and that Convocation Flowers is the alter ego of Commencement Flowers. (*Id.* at  
20 ¶ 22.) Defendants operate two identical websites, convocationflowers.ca and  
21 commencementflowers.com, which sell flowers for graduations. (*Id.*) Using these websites,  
22 individuals—such as the parents of students who attend specific participating universities in the  
23 Midwestern or Eastern United States, or Canada—are able to log onto one of Defendants’ websites  
24 through a special link at the school’s event page to purchase flowers for pickup at that university’s  
25 commencement. (*See* Opp’n to MTD, Ex. 12 at 1-2; Reply 5.) Although anyone may access  
26 Defendants’ websites directly, the sites do not allow a general user who has not accessed them

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28 <sup>1</sup> The Court has already recounted much of the factual history relevant to the instant motion  
in its previous Order granting Defendant’s Motion to Dismiss Plaintiff’s Complaint (Oct. 24, 2011  
Order 1-2, ECF No. 6), which is incorporated by reference here.

1 through an affiliated school's link to enter credit card information or finalize a purchase; instead, a  
2 page indicates that Defendants "do not sell flowers to the general public at this time." (Opp'n to  
3 MTD 1.) On these websites, as well as in printed advertising, e-mail communications, marketing  
4 literature passed out at commencements, and in direct communication with schools and  
5 universities that comprise Plaintiff's market, Defendants use Plaintiff's registered mark,  
6 "Commencement Flowers," thereby infringing upon Plaintiff's mark. (FAC ¶ 3-4.)

7 Plaintiff discovered Defendants' alleged infringement "[o]n or before November 22, 2010,  
8 as a result of a search on the internet" which revealed that Defendants "were operating a retail  
9 website service business in which they sold Flower Products throughout the United States under  
10 the mark 'Commencement Flowers' and under the trade name 'Commencement Flowers.'" (FAC ¶ 25.)  
11 Specifically, Plaintiff alleges Defendants use the above-referenced websites to solicit  
12 business to sell flowers in California. (*Id.* at ¶ 26.) On November 24, 2010, Plaintiff requested  
13 Defendants cease and desist using the infringing trade name and mark, but Defendants have  
14 refused to comply. (*Id.* at ¶ 27.)

15 Although not alleged in the FAC, in opposing Defendants' instant motion Plaintiff asserts,  
16 through the Declaration of Robert Hall, that on May 15, 2008, an incident occurred in Fullerton,  
17 California on the campus of the University of California, Irvine, where Concordia University was  
18 holding its graduation ceremony. (Hall Decl., Ex. 11 to Opp'n to MTD.) In this declaration, Mr.  
19 Hall attests that on or about May 15, 2008, he was "advised via telephone by [his] team supervisor  
20 of a problem at the campus of University of California in Irvine, California [UCI]. . . . [The] team  
21 supervisor, Matt Gilbert, observed that defendant Darryl Firsten's team was present on the  
22 campus. They also called themselves Commencement Flowers and they were trying to sell  
23 flowers at [Concordia University's] graduation." (*Id.*) Mr. Hall further states he instructed Matt  
24 Gilbert to contact the campus police, which stopped Defendants' team while they were "in the  
25 process of setting up a kiosk on the campus," and "escorted the defendant's crew off the campus  
26 because their products and services were in breach of an existing contract between Hall-Manger  
27 Group and UCI for the exclusive right to provide graduation flowers." (*Id.*) Defendants deny  
28 these allegations entirely, explaining that they do "service" a Concordia University, but that it is

1 located in Quebec, Canada, not California. (Reply ISO MTD 10.) Defendants instead assert,  
2 through the Declaration of Darryl Firsten, that neither Defendant has ever “sold flowers in  
3 connection with events at any schools in California.” (MTD 5; Firsten Decl. ¶ 14, Ex. A to MTD.)

#### 4 **1. Motion to Dismiss under Rule 12(b)(2)**

##### 5 **A. Legal Standard**

6 Federal Rule of Civil Procedure 12(b)(2) allows district courts to dismiss an action for lack  
7 of personal jurisdiction. “Where defendants move to dismiss a complaint for lack of personal  
8 jurisdiction, plaintiffs bear the burden of demonstrating that jurisdiction is appropriate.” *Dole*  
9 *Food Co. Inc. v. Watts*, 303 F.3d 1104, 1108 (9th Cir. 2002). “The court may consider evidence  
10 presented in affidavits to assist in its determination and may order discovery on the jurisdictional  
11 issues.” *Doe v. Unocal Corp.*, 248 F.3d 915, 922 (9th Cir. 2001) (citing *Data Disc, Inc. v. Sys.*  
12 *Tech. Ass’n, Inc.*, 557 F.2d 1280, 1285 (9th Cir. 1977)). “When a district court acts on the  
13 defendant’s motion to dismiss without holding an evidentiary hearing, the plaintiff need make only  
14 a prima facie showing of jurisdictional facts to withstand a motion to dismiss.” *Id.* (citing *Ballard*  
15 *v. Savage*, 65 F.3d 1495, 1498 (9th Cir. 1995)).

16 In establishing personal jurisdiction, a plaintiff’s uncontroverted allegations are taken as  
17 true. *Schwarzenegger v. Fred Martin Motor Co.*, 374 F.3d 797, 800 (9th Cir. 2004). However,  
18 this same assumption does not apply to allegations that are contradicted by affidavit. *Data Disc*,  
19 557 F.2d at 1284. If the parties submit conflicting affidavits, the plaintiff’s version trumps.  
20 *Mavrix Photo, Inc. v. Brand Techs., Inc.*, 647 F.3d 1218, 1223 (9th Cir. 2011) (“We may not  
21 assume the truth of allegations in a pleading which are contradicted by affidavit, but we resolve  
22 factual disputes in the plaintiff’s favor.”) (internal quotation marks and citations omitted); *Harris*  
23 *Rutsky & Co. Ins. Servs., Inc. v. Bell & Clements Ltd.*, 328 F.3d 1122, 1129 (9th Cir. 2003)  
24 (“Unless directly contravened, [the plaintiff’s] version of the facts is taken as true, and ‘conflicts  
25 between the facts contained in the parties’ affidavits must be resolved in [the plaintiff’s] favor for  
26 purposes of deciding whether a prima facie case for personal jurisdiction exists.’”) (citing *Unocal*  
27 *Corp.*, 248 F.3d at 922).

28 //

1           Where no federal statute authorizes personal jurisdiction, district courts apply the law of  
2 the state in which they sit. Fed. R. Civ. P. 4(k)(1)(A); *Mavrix*, 647 F.3d at 1223. California’s  
3 long-arm statute permits the exercise of personal jurisdiction so long as it comports with federal  
4 due process. See Cal. Civ. Proc. Code § 410.10; *Fred Martin Motor*, 374 F.3d at 800–01.  
5 Accordingly, the Court’s jurisdictional analysis under California law is coextensive with a federal  
6 due process analysis. “For a court to exercise personal jurisdiction over a nonresident defendant,  
7 that defendant must have at least ‘minimum contacts’ with the relevant forum such that the  
8 exercise of jurisdiction ‘does not offend traditional notions of fair play and substantial justice.’”  
9 *Fred Martin Motor*, 374 F.3d at 801 (quoting *Int’l Shoe Co. v. Washington*, 326 U.S. 310, 316  
10 (1945) (internal quotation marks omitted)).

11           Under the minimum contacts test, jurisdiction can be either “specific” or “general.” *Doe*,  
12 248 F.3d at 923. “Specific jurisdiction exists ‘where the cause of action arises out of or has  
13 substantial connection to the defendant’s contact with the forum.’” *ChemRisk v. Chappel*, 2011  
14 WL 1807436, at \*3 (N.D. Cal. May 12, 2011) (quoting *Glencore Grain Rotterdam B.V. v.*  
15 *Shivnath Rai Harnarain Co.*, 284 F.3d 1114, 1123 (9th Cir. 2002)). “[G]eneral jurisdiction  
16 depends on the defendant’s ‘substantial, continuous and systematic’ contacts with the forum, ‘even  
17 if the suit concerns matters not arising out of his contacts with the forum.’” *Id.*

## 18 **B. Analysis**

### 19 (i) *General Jurisdiction*

20           “For general jurisdiction to exist over a nonresident defendant . . . the defendant must  
21 engage in continuous and systematic general business contacts . . . that approximate physical  
22 presence in the forum state.” *Fred Martin Motor*, 374 F.3d at 801 (internal quotation marks and  
23 citations omitted). In determining whether a defendant’s contacts are sufficiently continuous and  
24 systematic to confer general jurisdiction, courts consider such factors as the longevity, continuity,  
25 volume, and economic impact of the defendant’s contacts in the forum state; other indications of  
26 the defendant’s physical presence in the forum state; and the extent to which defendant’s contacts  
27 are integrated into the state’s regulatory or economic markets. See *Mavrix*, 647 F.3d at 1224  
28 (citing *Tuazon v. R.J. Reynolds Tobacco Co.*, 433 F.3d 1163, 1172 (9th Cir. 2006)). The standard

1 for general jurisdiction is an exacting one, “as it should be, because a finding of general  
2 jurisdiction permits a defendant to be haled into court in the forum state to answer for any of its  
3 activities anywhere in the world.” *Fred Martin Motor*, 374 F.3d at 801.

4 Plaintiff argues Defendants are subject to general jurisdiction in the forum state on the  
5 basis of contacts established through their websites and one disputed instance of physical presence  
6 in California. Specifically, Defendants’ interactive websites allow California residents to purchase  
7 flowers for students to pick up at kiosks at school graduations outside of the California, and are  
8 “intentionally marketed in the State of California via association with college and university  
9 websites” even though Defendants have set up a “charade”<sup>2</sup> whereby the websites “pretend[] to  
10 avoid contacts in the State of California.” (Opp’n to MTD 1-3.) Additionally, on one occasion in  
11 May 2008, Plaintiff asserts Defendants and/or its employees were present and attempting to sell  
12 flowers at the graduation of Concordia University in Fullerton, California, until these efforts were  
13 stymied by campus police. (*Id.* at 2.)

14 These contacts don’t even approach the requisite approximation of physical presence in  
15 California to confer general jurisdiction in this forum. Even accepting Plaintiff’s version of the  
16 Concordia incident,<sup>3</sup> Defendants’ physical presence in California was a one-time occurrence, not

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18 <sup>2</sup> Plaintiff’s allegations, raised for the first time in opposition to the instant motion to dismiss,  
19 that Defendants’ websites are a “charade,” or have been “recently tailored,” are far from clear. (*See*  
20 *Opp’n* 1-3, 8, 14.) Plaintiff seems to believe Defendants have altered their websites to appear to  
21 exclude transactions from residents of California “[u]sing JavaScript and other software features” to  
22 program their websites “such that transactions that use the ‘CA’ state designator in their credit card  
23 address [are] greeted with a ‘Sorry-We do not accept orders from the public at this time,’ or a similar  
24 message” when an individual accesses the website directly. (*Id.* at 8.) However, individuals in  
25 California—or any state—can also access the websites by means of links established through  
participating universities, because Defendants “graft a hot-button onto an existing university’s or  
college’s active web site as a parasite [to] solicit flowers business state-by-state thereby.” (*Id.* at 14.)  
Although any implications that Defendants have acted to deceive the Court or the general public are  
too vague to discern at this time, the Court accepts as true for the purposes of this motion that  
California residents are able to purchase flowers directly from Defendants’ websites, at least if they  
access the websites through a participating school’s link. The Court also accepts as undisputed that  
none of these participating schools are located in California.

26 <sup>3</sup> As described, *supra* at 3-4, no facts relating to the Concordia incident were alleged in the  
27 FAC. However, Plaintiff has presented the Declaration of Robert Hall in support of its opposition  
28 to Defendants’ motion, which the Court may properly consider as evidence in its determination of  
jurisdictional issues. *See Doe v. Unocal Corp.*, 248 F.3d at 922. And, although Defendants dispute  
the Concordia incident, the Court resolves factual disputes in the Plaintiff’s favor for the purposes of  
this motion. *See Mavrix*, 647 F.3d at 1223, *supra* at 4. The Court discusses the disputed Concordia  
incident and the inferences which may be made at greater length, *infra* at 11-12.

1 systematic, and did not have continuity or longevity. *See Int'l Shoe*, 326 U.S. at 317 (corporate  
2 agent's "conduct of single or isolated items of activities in a state in the corporation's behalf are  
3 not enough to subject it to suit on causes of action unconnected with the activities there.")).  
4 Indeed, this isolated instance falls far short of even "occasional" sales to forum residents, *see*  
5 *Bancroft & Masters, Inc. v. Augusta Nat'l, Inc.*, 223 F.3d 1086, 1086 (9th Cir. 2000), or the  
6 physical presence of a "substantial sales force," *Congoleum Corp. v. DLW Aktiengesellschaft*, 729  
7 F.2d 1240, 1242 (9th Cir. 1984), both of which have been held insufficient contacts to confer  
8 general jurisdiction. *See Mavrix*, 647 F.3d at 1226.

9 Nor is Defendants' operation of interactive websites sufficient to confer general  
10 jurisdiction. As the Ninth Circuit recently clarified, the interactivity of a website, as articulated in  
11 the widely-accepted *Zippo*<sup>4</sup> "sliding scale" test, is intended for use only in the context of a specific  
12 jurisdiction inquiry. *Mavrix*, 647 F.3d at 1227. "The level of interactivity of a nonresident  
13 defendant's website provides limited help in answering the distinct question whether the  
14 defendant's forum contacts are sufficiently substantial, continuous, and systematic to justify  
15 general jurisdiction." *Id.* (citing *Lakin v. Prudential Sec., Inc.*, 348 F.3d 704, 712 (8th Cir. 2003)  
16 ("Under the *Zippo* test, it is possible for a Web site to be very interactive but to have no quantity of  
17 contacts. In other words, the contacts would be continuous, but not *substantial*. This is untenable  
18 in a general jurisdiction analysis.")).

19 Here, Plaintiff has proffered an affidavit from one California resident, attesting that he was  
20 able to access the Commencement Flowers website from his home in Fallbrook, California, and  
21 placed an order for flowers to be delivered to a student at Johns Hopkins University's  
22 commencement in June 2011. (*See Noyes Decl.* ¶ 2-3, Ex. 12 to Opp'n to MTD.) Aside from this  
23 one California purchase, Plaintiff has offered no evidence to support a finding that California  
24 residents interact with Defendants' websites with any sort of continuity, volume, or economic  
25 impact. And Plaintiff does not dispute that "[n]either Defendant is incorporated in California nor  
26 registered or licensed to do business here. They pay no taxes in California, maintain no bank  
27 accounts in California, and target no print, television, internet or radio advertising toward

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28 <sup>4</sup> *See Zippo Mfg. Co. v. Zippo Dot Com, Inc.*, 952 F. Supp. 1119 (W.D. Pa. 1997).

1 California.” (Reply ISO MTD 2.) As in *Mavrix*, 647 F.3d at 1225, the Court finds the absence of  
2 such contacts significant. Ultimately, the Court agrees with Defendants that the “occasional sales  
3 of flowers to California buyers (linked from the website of one of the 200 schools Defendants  
4 serve and for delivery in that school’s jurisdiction every single time) are not sufficient to create  
5 general jurisdiction” without a much greater showing by Plaintiff. (See Reply ISO MTD 2-3.) For  
6 these reasons, the Court finds Defendants’ activities do not approximate physical presence in  
7 California, and that Defendants consequently cannot be subject to general jurisdiction in  
8 California.

9 (ii) *Specific Jurisdiction*

10 Where, as here, general jurisdiction is not proper over Defendants, the Court must ask  
11 whether the “nature and quality” of Defendants’ contacts are sufficient to justify the exercise of  
12 specific jurisdiction in a given case. *Data Disc*, 557 F.2d at 1287. The three-prong test applied by  
13 the Ninth Circuit to determine specific jurisdiction over non-resident defendants requires the Court  
14 to ask whether (1) Defendants purposefully directed their activities at California or performed  
15 some act by which they purposefully availed themselves of the privilege of conducting activities in  
16 California; (2) Plaintiff’s claims arise out of these forum-related activities; and (3) the exercise of  
17 specific jurisdiction over Defendants is reasonable. See *Fred Martin Motor Co.*, 374 F.3d at 802.  
18 Plaintiff bears the burden of satisfying both of the first two prongs. *Sher v. Johnson*, 911 F.2d  
19 1357, 1361 (9th Cir. 2001). If Plaintiff succeeds, the burden shifts to Defendants to “‘present a  
20 compelling case’ that the exercise of jurisdiction would not be reasonable.” *Fred Martin Motor*,  
21 374 F.3d at 802 (quoting *Burger King Corp. v. Rudzewicz*, 471 U.S. 462, 476–78 (1985)). The  
22 Court examines these prongs in turn.

23 (a) First Prong: Purposeful Direction

24 The first prong of the specific jurisdiction analysis comprises both “purposeful direction”  
25 and “purposeful availment.” *Mavrix*, 647 F.3d at 1228. In cases alleging tort-like causes of  
26 action, such as Plaintiff’s trademark infringement, trademark dilution, and unfair competition  
27 claims against Defendants in this case, the Ninth Circuit focuses on “purposeful direction,”  
28 applying the “*Calder* effects” test originated in *Calder v. Jones*, 465 U.S. 783, 789-90 (1984). See



1 *Facebook, Inc. v. Pedersen*, 2012 WL 1836257, at \*4 (N.D. Cal. May 21, 2012) (“The Court finds  
2 that the *Calder* effects test is the proper framework for analyzing the exercise of specific personal  
3 jurisdiction over defendants, because [the plaintiff] alleges trademark dilution and infringement,  
4 both of which are tort-like causes of action.”); *Mavrix*, 647 F.3d at 1228 (applying *Calder* effects  
5 test under purposeful direction analysis to claims of copyright infringement). Accordingly, the  
6 Court must examine whether Defendants have “(1) committed an intentional act, (2) expressly  
7 aimed at that forum state, (3) causing harm that the defendant knows is likely to be suffered in the  
8 forum state.” *Dole Food*, 303 F.3d at 1111. All three elements of the test must be satisfied. *Fred*  
9 *Martin Motor*, 374 F.3d at 805.

10 (1) Intentional Act

11 In the context of the *Calder* effects test, an intentional act refers to an “actual, physical act  
12 in the real world.” *Juniper Networks, Inc. v. Juniper Media, LLC*, 2012 WL 160248, at \*2 (N.D.  
13 Cal. Jan. 17, 2012). A defendant need only have performed an act, any act, and need not have  
14 intended “to accomplish a result or consequence of that act.” *Fred Martin Motor*, 374 F.3d at 805.  
15 Generally, this element is easily met, and it is well-established that the creation and operation of a  
16 website suffices. *Id.* (citing *Brayton Purcell LLP v. Recordon & Recordon*, 606 F.3d 1124, 1128-  
17 29 (9th Cir. 2010)). The Court concludes, and the parties do not contest, that Defendants have  
18 committed an intentional act.

19 (2) Express Aiming

20 The express aiming requirement of the *Calder* effects test is met when “the defendant is  
21 alleged to have engaged in wrongful conduct targeted at a plaintiff whom the defendant knows to  
22 be a resident of the forum state.” *Dole Food*, 303 F.3d at 1111. Whether tortious conduct on a  
23 nationally accessible website is expressly aimed at a particular forum in which the website may be  
24 accessed is an evolving legal question that courts have struggled to answer since the invention of  
25 the Internet. *See Mavrix*, 647 F.3d at 1229 (citing cases). Many courts have employed some  
26 version of the *Zippo* sliding scale, *supra* at 7 and n.4, to assist in categorizing websites and  
27 assessing the type of activity they conduct in the forum. *See, e.g., Mavrix*, 647 F.3d at 1226-27,  
28 29; *Pebble Beach v. Caddy*, 453 F.3d 1151, 1156-58 (9th Cir. 2006); *Cybersell, Inc. v. Cybersell*,

1 *Inc.*, 130 F.3d 414, 418-19 (9th Cir. 1997). At one end of the *Zippo* scale are “passive” websites,  
2 on which a defendant simply posts information that individuals in the forum state may  
3 access—these do not support personal jurisdiction. *Mavrix*, 647 F.3d at 1226-27. At the other end  
4 are “active” websites, through which a defendant engages in business transactions over the  
5 Internet, thereby entering into contracts with residents of the forum state “that involve the knowing  
6 and repeated transmission of computer files over the Internet,” *Zippo*, 952 F.Supp at  
7 1124—conversely, these do support personal jurisdiction. In between these two extremes lie most  
8 commercial websites. Precisely where a particular website fits on the continuum depends upon the  
9 “level of interactivity and commercial nature of the exchange . . . that occurs on the Web site.” *Id.*  
10 at 1124.

11 Adopting *Zippo*’s general framework, the Ninth Circuit has elaborated that a passive  
12 website alone, without “something more” to establish conduct directly targeting the form, cannot  
13 satisfy the express aiming prong. *Rio Props., Inc. v. Rio Int’l Interlink*, 284 F.3d 1007, 1019-21  
14 (9th Cir. 2002). Courts may consider a variety of factors in deciding whether a defendant has done  
15 “something more,” including the interactivity of the website, the geographical breadth of the  
16 website’s commercial reach, and whether the defendant “individually targeted” individuals in the  
17 forum through the website. *See, e.g., Mavrix*, 647 F.3d at 1230 (concluding based on the subject  
18 matter of defendant’s celebrity-focused website, as well as the size and commercial value of the  
19 California market, that defendant “anticipated, desired, and achieved” a substantial California  
20 audience, in satisfaction of the “something more” requirement); *Rio Props.*, 284 F.3d 1007, 1020  
21 (9th Cir. 2002) (finding “something more” where defendant ran a for-profit marketing campaign in  
22 the forum and purposefully operated a website whose content infringed plaintiff’s trademarks);  
23 *Pebble Beach*, 453 F.3d at 1158 (concluding that the “foreseeable effect” of harm in California  
24 was not sufficient to establish “something more” where defendant operated a non-interactive  
25 website and no wrongful conduct could be construed as being directed at or targeting California).

26 Defendants’ websites are certainly interactive. By allowing individuals to purchase  
27 flowers for delivery to graduations on their websites, even if only accessible through some  
28 redirection through a participating school, Defendants clearly engage in business transactions

1 through the Internet. However, the scope of their commercial ambition is more limited. Although  
2 they have not precluded individuals in California from purchasing flowers for graduating students  
3 at participating schools, none of these 200 or so schools is located in California. Instead, the  
4 schools are on the other side of the continent, in the eastern United States and Canada, with some  
5 extending into the Midwest. (See Reply 1.) That some customers would inevitably reside in  
6 California, especially given the large population of the state,<sup>5</sup> may render it foreseeable that harm  
7 would occur in California by way of California residents accessing the websites and viewing  
8 Defendants’ infringing trademarks, but mere foreseeability of harm is not enough to establish  
9 personal jurisdiction. The Supreme Court has long held that “a defendant’s awareness that the  
10 stream of commerce may or will sweep the product into the forum State does not convert the mere  
11 act of placing the product into the stream into an act purposefully directed toward the forum state.”  
12 *Asahi Metal Indus. Co., Ltd. v. Sup. Ct. of California, Solano County*, 480 U.S. 102, 112 (1987).  
13 And where, as here, the product itself (flowers) is never delivered to California, even if the friend  
14 or family member who purchased the flowers lives in California, there is even less to indicate  
15 purposeful direction.

16         Aside from the Concordia incident, which the Court addresses below, Plaintiff has not  
17 pointed to a single commercial action Defendants have directed towards California to indicate  
18 Defendants’ intent to serve a market in California. *See Asahi*, 480 U.S. at 112 (listing examples of  
19 additional conduct of the defendant that may indicate purposeful direction, such as “designing the  
20 product for the market in the forum State, advertising in the forum State, establishing channels for  
21 providing regular advice to customers in the forum State, or marketing the product through a  
22 distributor who has agreed to serve as the sales agent in the forum State”). Consequently, the  
23 Court finds that through their websites, Defendants, who market their product exclusively in

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26         <sup>5</sup> Plaintiff argues that the large size of California’s population should satisfy the “express aim”  
27 element because Defendants consequently enjoy a substantial California customer base. (Opp’n to  
28 MTD 13-14.) Specifically, Plaintiff states that “approximately 12 percent of the population of U.S.  
college students reside in the State of California. On average then, 12% of the population at any of  
the ‘200’ schools would also be 12%.” (*Id.* at 13.) The Court rejects this argument as statistically and  
logically flawed, and unpersuasive.

1 relation to schools located outside of California and never deliver the product to California, have  
2 not expressly aimed any wrongful conduct toward California citizens.

3 Nor does Plaintiff's vague second-hand account of an incident in California through the  
4 Declaration of Mr. Hall suffice to satisfy the express aiming requirement. Even resolving conflicts  
5 in Plaintiff's favor, Plaintiff has not established how Defendants were involved in the incident.  
6 Mr. Hall states that on May 15, 2008, he received a telephone call from an employee informing  
7 him that "Darryl Firsten's team was present on campus [in California]. They also called  
8 themselves Commencement Flowers and they were trying to sell flowers at the University  
9 graduation." (Hall Decl. ¶ 5.) Mr. Hall apparently "did not recognize the significance of the  
10 Concordia incident until [he] discovered online that Darryl Firsten was infringing upon my  
11 trademark in November, 2010." (*Id.* at ¶ 6.) Mr. Hall does not explain why he did not realize "the  
12 significance" of the incident until seeing Defendants' websites, nor does he indicate whether  
13 Darryl Firsten himself was present in California, what "Darryl Firsten's team" means, or how the  
14 identity of any of these team members was ascertained by Mr. Hall's employee, whose declaration  
15 is not supplied. In response to these vague and conclusory statements, Defendants supply the  
16 Declaration of Mr. Firsten, who states unequivocally that neither Defendant corporation "has ever  
17 sold flowers in connection with any events at any schools in California," nor have they "ever  
18 shipped flowers or other merchandise to California" or "ever intentionally marketed to individuals  
19 in California." (Firsten Decl. ¶ 14, 17, 18.) The Court need not accept Plaintiff's attenuated and  
20 conclusory allegations in the face of specific denials made by Defendants. *See Terracom v. Valley*  
21 *Nat'l Bank*, 49 F.3d 555, 562 (9th Cir. 1995).

22 Moreover, the Concordia incident would also be an insufficient basis to satisfy the second  
23 prong of specific jurisdiction, which requires that Plaintiff's claims arise out of Defendants'  
24 forum-related activities. *See Panavision Int'l v. Toeppen*, 141 F.3d 1316, 1322 (9th Cir. 1998)  
25 ("We must determine if the plaintiff . . . would not have been injured 'but for' the  
26 defendant[s] . . . conduct directed toward [the plaintiff] in California."). Plaintiff's claims as  
27 stated in the FAC focus entirely on Defendants' websites. Indeed, no facts pertaining to physical  
28 presence in California are even alleged, and the FAC does not assert Defendants serve schools in

1 California through their websites. Accordingly, the Court finds that Plaintiff has not met its  
2 burden of showing that Defendants expressly aimed any conduct underlying the claims at  
3 California.

4 (3) Harm

5 Finally, Plaintiff has also not established that the third prong of the *Calder* effects test,  
6 which asks whether Defendants have caused harm that they know is likely to be suffered in the  
7 forum state, is satisfied here. Aside from the vague allegations regarding the Concordia incident—  
8 the deficiencies of which have already been noted—Plaintiff has not indicated that Defendants  
9 compete in any direct way to sell flowers at any of the same schools or locations as Plaintiff. Even  
10 if Defendants knew of Plaintiff’s existence and residence in California, it remains unclear whether  
11 economic loss to Plaintiff caused by Defendants’ sale of flowers in entirely separate markets  
12 would constitute foreseeable harm in the forum.

13 (b) Second and Third Prongs: Forum-Related Activities and Reasonableness

14 Because Plaintiff has failed to establish the first prong of the specific jurisdiction inquiry,  
15 the Court need not inquire into whether the second or third prongs are met. *See Sher v. Johnson*,  
16 911 F.2d at 1361. Accordingly, the Court finds that its exertion of personal jurisdiction over  
17 Defendants would exceed the limits of due process.

18 **2. Limited Jurisdictional Discovery**

19 Plaintiff requests the Court grant limited jurisdictional discovery in the event it is inclined  
20 to dismiss the case for lack of personal jurisdiction. (Pl.’s Opp’n 14.) The Court has “broad  
21 discretion to permit or deny [jurisdictional] discovery.” *Calix Networks, Inc. v. Wi-Lan, Inc.*, 2010  
22 WL 3515759, at \*3 (N.D. Cal. Sept. 8, 2010) (quoting *Laub v. U.S. Dep’t of the Interior*, 342 F.3d  
23 1080, 1093 (9th Cir. 2003)). The district court should ordinarily grant jurisdictional discovery  
24 where “pertinent facts bearing on the question of jurisdiction are controverted or where a more  
25 satisfactory showing of the facts is necessary.” *Data Disc*, 557 F.2d at 1285 n. 1. However,  
26 “[w]here a plaintiff’s claim of personal jurisdiction appears to be both attenuated and based on  
27 bare allegations in the face of specific denials made by defendants, the Court need not permit even  
28 limited discovery. . . .” *Terracom v. Valley Nat’l Bank*, 49 F.3d 555, 562 (9th Cir. 1995).

1 “Although there is no definitive Ninth Circuit authority specifically addressing the level of  
2 showing that a plaintiff must make to be entitled to jurisdictional discovery, district courts in this  
3 circuit have required a plaintiff to establish a ‘colorable basis’ for personal jurisdiction before  
4 discovery is ordered.” *Martinez v. Manheim Cent. Cal.*, 2011 U.S. Dist. LEXIS 41666, at \*10  
5 (E.D. Cal. 2011) (quoting *Mitan v. Feeney*, 497 F. Supp. 2d 1113, 1119 (C.D. Cal. 2007)).

6 As previously discussed, Plaintiff has failed to provide even a colorable basis for personal  
7 jurisdiction. Even accepting Plaintiff’s vague version of the Concordia incident, the Court cannot  
8 conclude Plaintiff has met its burden to demonstrate jurisdiction is proper. Nor has Plaintiff  
9 provided any level of detailed indication as to what discovery would establish. In contrast,  
10 Defendants’ affidavits explicitly and unequivocally deny any physical presence in California.  
11 For these reasons, the Court declines to permit jurisdictional discovery as it would appear to be  
12 futile in this case.

### 13 **3. Motion for Sanctions**

14 On December 15, 2011, less than a month after bringing its motion to dismiss the FAC and  
15 before Plaintiff had filed an opposition to that motion, Defendants brought a motion for sanctions  
16 against Plaintiff and Plaintiff’s counsel. In it, Defendants seek an order requiring Plaintiff to pay  
17 their reasonable attorneys’ fees and costs incurred in responding to Plaintiff’s FAC. According to  
18 Defendants, such an award is merited based on Plaintiff’s unreasonable pursuit of frivolous claims  
19 in the FAC against Defendants, over whom the Court has no personal jurisdiction, which was  
20 intended to harass Defendants, improperly multiply the proceedings, and cause unwarranted  
21 expense. (Mot. for Sanctions 1.) Sanctions are further warranted based on Plaintiff’s counsel’s  
22 knowingly false representations to the Court regarding the date of Plaintiff’s knowledge of  
23 Defendants’ use of the mark at issue and the extent of protection Plaintiff’s generic mark receives  
24 under federal trademark law. (*Id.* at 7-9.)

25 For this improper conduct, Defendants argue that the award of sanctions is justified under  
26 three legal theories. First, under Federal Rule of Civil Procedure 11(c), the Court may impose an  
27 appropriate sanction on an attorney who violates the requirements of section (b), which states  
28 attorneys must certify, *inter alia*, that all filings are: presented for proper purposes; warranted by

1 existing law or by a nonfrivolous legal argument; and supported by evidence. Fed. R. Civ. P. 11.  
2 Second, 28 U.S.C. § 1927 provides: “Any attorney . . . who so multiplies the proceedings in any  
3 case unreasonably and vexatiously may be required by the court to satisfy personally the excess  
4 costs, expenses, and attorneys’ fees reasonably incurred because of such conduct.” Third,  
5 Defendants argue the Court may award attorneys’ fees and costs “under its inherent powers,” for  
6 the dual purposes of vindicating its judicial authority and making the prevailing party whole for  
7 expenses caused by its opponent’s obstinacy. (Mot. for Sanctions 5-6) (citing *Primus Auto. Fin.*  
8 *Servs., Inc. v. Batarse*, 115 F.3d 644, 648 (9th Cir. 1997); *China Healthways Inst., Inc. v. Hsin Ten*  
9 *Enter. USA, Inc.*, 2003 U.S. Dist. LEXIS 16286, at \*9-12 (C.D. Cal. 2003)).

10 The Court declines to award sanctions on any of these bases at this time. Although  
11 Defendants correctly enumerate the three primary sources of the Court’s authority to sanction  
12 parties or their lawyers for improper conduct,<sup>6</sup> they fail to convince the Court that any sanctionable  
13 conduct has occurred. “[S]anctions should be reserved for the ‘rare and exceptional case where  
14 the action is clearly frivolous, legally unreasonable or without legal foundation, or brought for an  
15 improper purpose.’” *Primus Auto.*, 115 F.3d at 649 (quoting *Operating Engineers Pension Trust*  
16 *v. A-C Co.*, 859 F.2d 1336, 1344 (9th Cir. 1988)).

## 17 CONCLUSION

18 For the reasons stated above, the Court **GRANTS** Defendant’s motion to dismiss  
19 Plaintiff’s FAC for lack of personal jurisdiction. The action is again dismissed **WITHOUT**  
20 **PREJUDICE**, and the Court will grant Plaintiff a second opportunity to remedy the deficiencies  
21 noted above. If Plaintiff wishes, he may file a second amended complaint within fourteen days

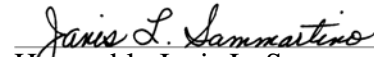
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22  
23 <sup>6</sup> In *Fink v. Gomez*, 239 F.3d 989, 991 (9th Cir. 2001), the Ninth Circuit summarized these  
24 three authorities succinctly as follows: “(1) Federal Rule of Civil Procedure 11, which applies to  
25 signed writings filed with the court, (2) 28 U.S.C. § 1927, which is aimed at penalizing conduct that  
26 unreasonably and vexatiously multiplies the proceedings, and (3) the court’s inherent power,” which  
27 is “both broader and narrower than other means of imposing sanctions.” The first two authorities only  
28 allow sanctions for specific forms of attorney misconduct, *Primus*, 115 F.3d at 648, whereas under  
a court’s inherent power it may sanction a party or counsel for a wide range of conduct, so long as the  
sanctioned action was made “in bad faith, vexatiously, wantonly, or for oppressive reasons.” *Granite*  
*Rock Co. v. Teamsters Local 287*, 2012 WL 726645, at \*2 (N.D. Cal. Mar. 1, 2012). However, before  
awarding sanctions under inherent authority, the court must make an explicit finding of bad faith or  
conduct tantamount to bad faith. *Fink*, 239 F.3d at 994 (“[A]n attorney’s reckless misstatements of  
law and fact, when coupled with an improper purpose . . . are sanctionable under the court’s inherent  
power.”).

1 after this Order is electronically docketed. Additionally, Defendants' motion for sanctions is  
2 **DENIED.**

3 **IT IS SO ORDERED.**

4  
5 DATED: July 27, 2012

6   
7 Honorable Janis L. Sammartino  
8 United States District Judge  
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