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**UNITED STATES DISTRICT COURT  
SOUTHERN DISTRICT OF CALIFORNIA**

SCOTT SCHUTZA,

Plaintiff,

v.

FRN OF SAN DIEGO, LLC,

Defendant.

CASE NO. 14cv2628 JM(RBB)

ORDER GRANTING MOTION TO  
DISMISS WITH PREJUDICE

Defendant FRN of San Diego, dba Witt Lincoln, (“Witt”) moves to dismiss the First Amendment Complaint (“FAC”) for failure to state a claim upon which relief can be granted. Plaintiff Scott Schutza (“Schutza”) opposes the motion. Pursuant to Local Rule 7.1(d)(1), the court finds the matters presented appropriate for decision without oral argument. For the reasons set forth below, the court grants the motion to dismiss with prejudice and without leave to amend.

**BACKGROUND**

On November 5, 2014, Plaintiff commenced this action by filing a complaint alleging a single federal claim for violation of the Americans with Disabilities Act (“ADA”), 42 U.S.C. §12101, et seq., and three state law claims for violation of the Unruh Civil Rights Act, violation of the California Disabled Persons Act, and negligence. Plaintiff’s claims arise from the following generally described conduct.

Plaintiff is an individual with physical disabilities who uses a wheelchair for

1 mobility.<sup>1</sup> Witt is an automobile dealer in San Diego County. In June 2014, Plaintiff  
2 went to Witt to test drive a vehicle. (FAC ¶8). Plaintiff, who cannot use his legs to  
3 drive, wanted “to test drive the used vehicle he was interested in.” (FAC ¶10). In order  
4 to take a vehicle for a test drive, Plaintiff requested that Witt temporarily install vehicle  
5 hand controls on the selected test vehicle. (FAC ¶13). Plaintiff was informed that  
6 “Witt does not install vehicle hand controls on any vehicles for sale and that they  
7 would not do so for him as an accommodation.” *Id.* Witt also informed Plaintiff that  
8 it would “help him find a rental car that could have vehicle hand controls installed if  
9 any were available but that none of their cars [] would be so outfitted.” *Id.* Plaintiff  
10 “understood that he would have to outfit any vehicle he purchased with vehicle hand  
11 controls after he bought the car.” (FAC ¶15).

12 On February 11, 2015, the court granted Witt’s motion to dismiss the original  
13 complaint for failure to state a claim. The FAC sets forth few additional allegations in  
14 support of the disability discrimination claims. Witt renews its motion to dismiss on  
15 essentially the same grounds raised in support of the original motion to dismiss.  
16 Plaintiff opposes the motion.

## 17 DISCUSSION

### 18 Legal Standards

19 Federal Rule of Civil Procedure 12(b)(6) dismissal is proper only in  
20 "extraordinary" cases. United States v. Redwood City, 640 F.2d 963, 966 (9th Cir.  
21 1981). Courts should grant 12(b)(6) relief only where a plaintiff’s complaint lacks a  
22 "cognizable legal theory" or sufficient facts to support a cognizable legal theory.  
23 Balistreri v. Pacifica Police Dept., 901 F.2d 696, 699 (9th Cir. 1990). Courts should  
24 dismiss a complaint for failure to state a claim when the factual allegations are  
25 insufficient “to raise a right to relief above the speculative level.” Bell Atlantic Corp.  
26 v. Twombly, 550 U.S. 544, 555 (2007) (the complaint’s allegations must “plausibly

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28 <sup>1</sup> The court notes that Plaintiff is a frequent filer in this judicial district, having  
filed at least 97 cases since June 13, 2012.

1 suggest[ ]” that the pleader is entitled to relief); Ashcroft v. Iqbal, 556 U.S. 662 (2009)  
2 (under Rule 8(a), well-pleaded facts must do more than permit the court to infer the  
3 mere possibility of misconduct). “The plausibility standard is not akin to a ‘probability  
4 requirement,’ but it asks for more than a sheer possibility that a defendant has acted  
5 unlawfully.” Id. at 678. Thus, “threadbare recitals of the elements of a cause of action,  
6 supported by mere conclusory statements, do not suffice.” Id. The defect must appear  
7 on the face of the complaint itself. Thus, courts may not consider extraneous material  
8 in testing its legal adequacy. Levine v. Diamantheset, Inc., 950 F.2d 1478, 1482 (9th  
9 Cir. 1991). The courts may, however, consider material properly submitted as part of  
10 the complaint. Hal Roach Studios, Inc. v. Richard Feiner and Co., 896 F.2d 1542, 1555  
11 n.19 (9th Cir. 1989).

12 Finally, courts must construe the complaint in the light most favorable to the  
13 plaintiff. Concha v. London, 62 F.3d 1493, 1500 (9th Cir. 1995), cert. dismissed, 116  
14 S. Ct. 1710 (1996). Accordingly, courts must accept as true all material allegations in  
15 the complaint, as well as reasonable inferences to be drawn from them. Holden v.  
16 Hagopian, 978 F.2d 1115, 1118 (9th Cir. 1992). However, conclusory allegations of  
17 law and unwarranted inferences are insufficient to defeat a Rule 12(b)(6) motion. In  
18 Re Syntex Corp. Sec. Litig., 95 F.3d 922, 926 (9th Cir. 1996).

### 19 **The Motion to Dismiss**

20 The ADA sets forth “a clear and comprehensive national mandate for the  
21 elimination of discrimination against individuals with disabilities.” 42 U.S.C.  
22 §12101(b)(1). To achieve that goal, the ADA prohibits discrimination in public  
23 accommodations with respect to the “full and equal enjoyment of the goods, services,  
24 facilities, privileges, advantages, or accommodations of any place of public  
25 accommodation.” 42 U.S.C. §12182(a). The definition of the term “public  
26 accommodation” includes private facilities such as a “shopping center or other sales  
27 or rental establishment.” 42 U.S.C. §12181(7)(A)(E). The Witt facility is clearly a  
28 place of public accommodation.

1 Plaintiff's legal theory for ADA liability arises under Title III of the ADA which  
2 defines disability discrimination to include "a failure to remove architectural barriers,  
3 and communications barriers that are structural in nature, in existing facilities. . . where  
4 such removal is readily achievable." 42 U.S.C. § 12182(b)(A)(iv). The regulations  
5 highlight that "[a] public accommodation shall remove architectural barriers in existing  
6 facilities . . . where such removal is readily achievable, i.e., easily accomplishable and  
7 able to be carried out without much difficulty or expense." 28 C.F.R. §36.304(a). The  
8 regulation then provides a listing of 21 different items as examples of readily  
9 removable barriers. The list includes such things as installing ramps, widening doors,  
10 repositioning telephones, installing accessible door hardware, grab bars in toilet stalls,  
11 raised toilet seats, accessible parking spaces, and removing high pile carpeting.<sup>2</sup> Each  
12 identified item promotes access by the disabled to a place of public accommodation by  
13 remediating architectural barriers to the physical facility. However, one outlier on the  
14 list, "installing vehicle hand controls," 28 C.F.R. §36.304(a)(21), does not appear to  
15 readily relate to the facility's architectural barriers. The court notes that it is not clear  
16 from the record what "installing vehicle hand controls" means. At a minimum,  
17 however, "installing vehicle hand controls" must relate to the scope of the regulation.  
18 That is, the removal of architectural barriers in existing facilities, and not the regulation  
19 of vehicles sold at the facility.

20 Here, there is no doubt that Witt, the automobile dealership, is a place of public  
21 accommodation subject to the architectural barrier requirements of the ADA.  
22 Plaintiff's claims, however, do not arise out of or relate to architectural barriers existing  
23 at the facility. Rather, Plaintiff claims that the vehicles sold by Witt must be retrofitted  
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25 <sup>2</sup> The court notes that the first 20 examples of readily removable barriers, 28  
26 C.F.R. §§36.304(a)(1) - (20), directly relate to "architectural barriers, [] that are  
27 structural in nature." 42 U.S.C. § 12182(b)(A)(iv). As Title III disability  
28 discrimination is statutorily defined as a "failure to remove architectural barriers [] that  
are structural in nature in existing facilities," it is difficult to extend this definition to  
include the installation and removal of vehicle hand controls in Defendant's vehicle  
inventory. Plaintiff makes no showing that "vehicle hand controls" relates, in any  
manner, to any structural or architectural barrier at the dealership's physical facilities.

1 or temporarily modified to accommodate his desire to test drive vehicles sold by Witt,  
2 whether new or used. Plaintiff asserts that the absence of hand controls is an  
3 impediment to persons with disabilities enjoying the same benefits as individuals. This  
4 argument ignores that 42 U.S.C. §12182(b)(2)(a)(iv), the statute under which Plaintiff  
5 seeks relief, only applies to the removal of “architectural barriers in existing facilities  
6 . . . where such removal is readily achievable. 28 C.F.R. §36.304(a). As the predicate  
7 for Plaintiff’s claim relates to the vehicle inventory sold by Witt, and not architectural  
8 barriers related to “existing facilities” as required by statute, the FAC fails to state a  
9 claim.

10 Furthermore, the Code of Federal Regulations dealing with disabilities in public  
11 accommodations clarifies that a place of public accommodation is not under an  
12 obligation to alter the inventory of goods sold to accommodate individuals with  
13 disabilities.

14 a) This part does not require a public accommodation to alter its inventory  
15 to include accessible or special goods that are designed for, or facilitate  
use by, individuals with disabilities.

16 28 C.F.R. §36.307(a). Pursuant to this regulation, Witt is under no duty to modify its  
17 vehicle inventory to accommodate individuals with disabilities. This regulation, in  
18 combination with the scope of the ADA, prohibits discrimination in public  
19 accommodations with respect to the “full and equal enjoyment of the goods, services,  
20 facilities, privileges, advantages, or accommodations of any place of public  
21 accommodation.” 42 U.S.C. §12182(a). The vehicles sold by Witt, as opposed to the  
22 physical facilities of the dealership, need not comply with 42 U.S.C. §12182(b)(A)(iv).<sup>3</sup>

23 Plaintiff, without citation to any authority, argues that the “threshold question  
24 in this case is whether the plaintiff has identified a particular privilege or advantage  
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26 <sup>3</sup> As the court concludes that the ADA does not impose a duty to install and  
27 uninstall vehicle hand controls, the court does not reach the factual issue of whether  
28 the installation of vehicle hand controls is “easily accomplishable and able to be carried  
out without much difficulty or expense.” 28 C.F.R. §36.304(a). Similarly, the court  
does not address whether Witt’s offer to facilitate a rental car equipped with vehicle  
hand controls is a reasonable accommodation.

1 being offered to customers of the defendant's car dealership. In the present case, the  
2 plaintiff has done so: the opportunity to test drive a vehicle before buying it." (Oppo.  
3 at p.1:17-21). This argument is untethered to relevant ADA statutes and regulations.  
4 In pertinent part, the ADA prohibits discrimination in places of public accommodation.  
5 42 U.S.C. §12182(a). The vehicle inventory sold by Witt, as opposed to its physical  
6 facilities, are simply not regulated by Title III of the ADA.

7 Plaintiff also argues that he is not seeking the modification of any finished good.  
8 (Oppo. at p.2:27-28). Rather, Plaintiff simply desires that Witt install and then remove  
9 the hand controls on any of the vehicles he decides to test drive. If Plaintiff does  
10 decide to purchase the vehicle, he represents that "he would have to outfit any vehicle  
11 he purchased with vehicle hand controls after he bought the car." (FAC ¶15). The  
12 court concludes that the installation, however temporary, of vehicle hand controls is,  
13 in fact, a modification to the vehicle, even if the vehicle hand controls are subsequently  
14 removed.

15 Finally, Plaintiff contends that the ADA, Title III, Technical Assistance Manual  
16 Covering Public Accommodations and Commercial Facilities, §III-4.4200 (1994 Supp.)  
17 (The "Manual") supports his theory of liability. Specifically, Plaintiff represents that  
18 two illustrations identified in the 1994 Supplement support its position. The first  
19 illustration provides:

20 ILLUSTRATION 3: A small car rental office for a national chain is  
21 located in a rural community. Title III requires the company to install  
22 vehicle hand controls if it is readily achievable to do so. However, this  
23 procedure may not be readily achievable in a rural, isolated area, unless  
24 the company is provided adequate notice by the customer. What  
25 constitutes adequate notice will vary depending on factors such as the  
26 remoteness of the location, the availability of trained mechanics, the  
27 availability of hand controls, and the size of the fleet. For example, notice  
28 of an hour or less may be adequate at a large city site where it is readily  
achievable to stock hand controls and to have a mechanic always  
available who is trained to install them properly. On the other hand, notice  
of two days may be necessary for a small, rural site where it is not readily  
achievable to keep hand controls in stock and where there is only a  
part-time mechanic who has been trained in the proper installation of  
controls.

The second illustration provides:

1 Does the requirement for readily achievable barrier removal apply to  
2 equipment? Yes. Manufacturers are not required by Title III to produce  
3 accessible equipment. Public accommodations, however, have the  
4 obligation, if readily achievable, to take measures, such as altering the  
5 height of equipment controls and operating devices, to provide access to  
6 goods and services.

7 ILLUSTRATION: Although manufacturers of washing machines are not  
8 obligated under the ADA to produce machines of a particular design,  
9 laundromats or resort guest laundry rooms must do what is readily  
10 achievable to remove barriers to the use of existing machines.

11 § III-4.4200 (1994 Supp.). The court rejects Plaintiff's argument that these  
12 illustrations require Witt to install (and uninstall) vehicle hand controls in its vehicles  
13 for sale. The illustrations do not support Plaintiff's argument for two reasons. First,  
14 the identified illustrations do not readily translate to the circumstances of this case.  
15 The first illustration deals with the rental of vehicles by disabled individuals from  
16 companies in the business of renting vehicles to the public. The second illustration  
17 deals with the location of equipment controls by such businesses as laundromats.<sup>4</sup>  
18 Neither illustration supports Plaintiff's argument because Witt is not a rental car  
19 company, a laundromat, nor an equipment rental business. The businesses identified  
20 in the illustrations provide services to the general public, and do not involve the sale  
21 of goods. Second, the Manual is advisory, not obligatory. See Thomas Jefferson  
22 University v. Shalala, 512 U.S. 504, 512 (1994) (courts need not follow the Manual if  
23 "plainly erroneous or inconsistent with the regulation"). The regulations at issue do  
24 not require Witt to alter its inventory to include accessible or special goods that are  
25 designed for, or facilitate use by, individuals with disabilities. 28 C.F.R. §36.307(a).  
26 As the regulation does not require Witt to modify its vehicles for sale to accommodate  
27 test drives of its vehicles by the disabled, the illustrations, as misconstrued by Plaintiff,

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28 <sup>4</sup> The court notes that the second illustration highlights that a manufacturer is under no duty to modify its goods for sale to accommodate the disabled. The duty to accommodate extends to the rental car company, or the operator of the laundromat, to ensure that the disabled have access to services provided by the company. These illustrations do not relate to the sale of goods.

1 cannot require Witt to modify its vehicles and install temporary vehicle hand controls.<sup>5</sup>

2 In sum, the court grants the motion to dismiss with prejudice and without leave  
3 to amend.

4 **IT IS SO ORDERED.**

5 DATED: May 7, 2015

6   
7 Hon. Jeffrey T. Miller  
United States District Judge

8 cc: All parties

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26 <sup>5</sup> The court notes that the only relevant authority located by the court, Schutz  
27 v. Carmax Auto Superstores California, 2015WL1632716 (S.D. Cal. April 13, 2015),  
28 denied a motion to dismiss a complaint premised upon the installation of hand controls  
in automobiles for sale. This authority, however, did not address the impact of 28  
C.F.R. §36.307(a) and its mandate that places of public accommodation are not under  
a duty to alter their inventory of goods for sale to accommodate individuals with  
disabilities.