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6 UNITED STATES DISTRICT COURT  
 7 DISTRICT OF NEVADA

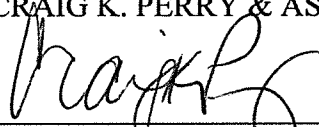
8 David M. Rapp,	}	CASE NO.: 2:16-cv-01456-JCM-CWH
9 Plaintiff,	}	
10 v.	}	
11 Experian Information Solutions, Inc.;	}	MOTION TO ENLARGE TIME TO SERVE
12 Trans Union LLC; Equifax Information	}	
13 Services, Inc.; ProCollect, Inc.; Does I-X;	}	
14 Does I-X; and Roe Corporations, I-X,	}	
Defendants.	}	

15 **MOTION TO ENLARGE TIME TO SERVE**

16 COMES NOW the Plaintiff, by and through his attorney, CRAIG K. PERRY, ESQ. of  
 17 the law firm of CRAIG K. PERRY & ASSOCIATES and files this motion to enlarge time for  
 18 service of process on Defendant PROCOLLECT, INC., pursuant to Fed R. Civ. P. 4(m).

19 This Motion is made and based upon all the papers and pleadings of record on file  
 20 herein, and any oral argument at the time of the hearing in this matter.

21 DATED this 20<sup>th</sup> day of October, 2016.

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1 **POINTS AND AUTHORITIES**

2 **I.**

3 **SUMMARY OF RELEVANT FACTS**

4 On June 6, 2016, Plaintiff David M. Rapp filed suit against four entities for violations of the Fair  
5 Credit Reporting Act, 15 U.S.C. §1681 et seq (“FCRA”). The defendants included ProCollect, Inc., a  
6 debt collector with its principal place of business in Texas, who reported to the other three credit reporting  
7 agencies (CRAs) information concerning a debt that did not belong to the Plaintiff David M. Rapp.  
8 Despite efforts to dispute the error, Mr. Rapp’s request for deletion went unheeded by ProCollect, Inc.

9 To give the court some bearing on the time frame, Mr. Rapp discovered the mistaken bill showing  
10 up on his credit report in April of 2015, and began contacting ProCollect, Inc. via telephone in late April  
11 or May of 2015. He wrote dispute letters requesting deletion in both 2015 and 2016. Each of the CRAs  
12 responded to the requests differently. ProCollect, Inc. appears to have verified the debt in each if not most  
13 instances, despite having either proof it did not belong to Plaintiff, lack of evidence, or a willingness to  
14 conduct a reasonable investigation.

15 After filing the lawsuit on behalf of Mr. Rapp, Plaintiff’s counsel hired Reno/Carson Messenger  
16 Service (Lic# 322) to serve ProCollect, Inc. Accordingly, on June 29, 2016, 26 days after the filing of the  
17 lawsuit, the process server reported that they served had ProCollect Inc.’s resident agent, The Corporation  
18 Trust Company of Nevada, located at 701 S Carson St., Suite 200, Carson City, Nevada 89701. See  
19 Exhibit “1”. The other three Defendants were also duly served, and all three of them have filed answers.

20 At the time of the pre-trial conference, no answer from ProCollect had yet been filed, and the  
21 meeting was held without ProCollect’s involvement. Subsequent to the meeting and the filing of the  
22 conference report, counsel for plaintiff contemplated filing for default. Instead, as a courtesy to the  
23 Defendant, he contacted the main office of ProCollect, Inc. to find out whether they intended to respond  
24 to the suit by filing an answer in the above-reference matter. On October 9, 2016, Counsel for Plaintiff  
25 called ProCollect, Inc. and was able to speak with a woman at its Texas home office who identified  
26 herself as Mrs. Richardson. She stated they had not been served or heard of a lawsuit by Mr. Rapp.  
27  
28

1 She also denied that they had ever filed as a foreign corporation in Nevada. Mrs. Richardson put counsel  
2 for Plaintiff on hold two or three times while she consulted with someone else at their corporate office  
3 before providing this information. However, records from the Nevada Secretary of State show otherwise.  
4 Currently, the status of Procollect, Inc. in Nevada is revoked. Counsel for Plaintiff is unaware of  
5 Procollect's foreign corporate status in Nevada at the time its process server served Procollect's resident  
6 agent in June.

7 Mrs. Richardson eventually returned to the phone call and advised Plaintiff's counsel that he  
8 could serve them at their corporate offices in Texas at 12170 Abrams Road, Suite 100, Dallas Texas,  
9 75243-4579.

## 10 II.

11 **Good cause exists to enlarge the time to permit service beyond the 90-day requirement Fed R. Civ.**  
12 **P. 4(m) applying the factors set forth in *Scrimmer v. Eighth Judicial Dist. Court*.**

13 Fed. R. Civ. P. 4(m) states the following, in pertinent part:

14 (m) Time Limit for Service. If a defendant is not served within **90 days** after the complaint is  
15 filed, the court—on motion or on its own after notice to the plaintiff—must dismiss the action  
16 without prejudice against that defendant or order that service be made within a specified time.  
17 But if the plaintiff shows good cause for the failure, the court must extend the time for service  
18 for an appropriate period.

19 Per the federal rules, the time to serve has recently been shortened to 90 days, however in all other  
20 respects, NRCP 4(i) and FRCP 4(m) are similar with regard to the “good cause” standard for enlarging  
21 the time so serve. As the rule states, if the plaintiff shows good cause for the failure to serve in the allotted  
22 time, the court must extend for an appropriate period. Plaintiff believes good cause can be demonstrated  
23 here.

24 In *Dillon v. West Pub. Corp.*, 2012 WL 2131936 (D. Nev. 2012), one of Nevada's U.S. District  
25 Court Judges, Robert C. Jones, applied the 10 factors set forth by the Nevada Supreme Court in *Scrimmer*  
26 *v. Eighth Judicial Dist. Court*, 998 P.2d 1190, 1193 (Nev. 2000), in determining when an enlargement of  
27 time should be considered. “The determination of good cause is within the district court's discretion.”  
28 [cite omitted.] In *Scrimmer*, the Nevada Supreme Court articulated a “balanced and multifaceted” analysis  
to guide a court's determination of good cause under NRCP 4(i). [cite omitted.] The *Scrimmer* Court set

1 down ten factors to consider, emphasizing that no single factor is controlling.” See Dillon at p. 3, under  
2 the section “Legal Standard.”

3 The *Scrimmer* case involved a plaintiff who had suffered injury in a motor vehicle accident. The  
4 lawsuit in that case was filed shortly before the statute of limitations ran. Service of process was not  
5 effected within 120 days (May 28, 1998)—120 days is the allotted time to serve in Nevada’s state district  
6 courts. In fact, Scrimmer—the plaintiff—had not made *any* attempt to serve process during the 120 days,  
7 apparently because settlement negotiations were under way. Instead, the plaintiff filed 13 days after the  
8 120 days had expired (on June 10, 1998). Thereafter, the plaintiff filed a motion for extension of time to  
9 serve (on June 16, 1998). The motion was granted, and plaintiff was given extra time (until June 29,  
10 1998). The real party in interest moved to quash, which was granted for failure to show good cause for  
11 untimely service. Accordingly, Scrimmer filed a writ of mandamus, which was granted. This is one of the  
12 Court’s best and most recent clarifications of NRCP 4(i): “We take this opportunity to clarify the  
13 standards under NRCP 4(i). We grant the petition for a writ of mandamus [as to the Plaintiff Petitioner.]”

14  
15 The court began its opinion on the matter by summarizing the rule:

16 NRCP 4(i) states that service of the complaint and summons must be made within 120 days, or  
17 the action will be dismissed without prejudice, unless a plaintiff can show good cause why  
18 service was not made during the 120-day period.<sup>3</sup> Dismissal is mandatory unless there is a  
19 legitimate excuse for failing to serve within the 120 days. See *Dougan v. Gustaveson*, 108 Nev.  
20 517, 835 P.2d 795 (1992). The determination of good cause is within the district court's  
21 discretion. See *Lacey v. Wen-Neva, Inc.*, 109 Nev. 341, 849 P.2d 260 (1993).<sup>1</sup>

22 The court on to explain the purpose of the rule and changes to the rule:

23 ***Rule 4(i) was promulgated to encourage diligent prosecution of complaints once they are  
24 filed. See Moore v. Shreck***, 102 Nev. 163, 717 P.2d 49 (1986) (reversing an order dismissing a  
25 complaint for lack of diligent prosecution because no standard then provided for such a  
26 dismissal, and at the same time, announcing the adoption of NRCP 4(i)). NRCP 4(i) is based on  
27 an analogous federal rule, which was adopted as a case-management tool. As two of the leading  
28 commentators on federal procedure have observed:

The 120-day limit on service ... reflects the modern trend of encouraging more efficient  
litigation by reducing the time between the institution of an action and service of process. It is  
hoped that the amended rule, by giving the court the authority to dismiss the plaintiff's action on  
its own initiative when the time requirement is not met, will help ease the increasing backlog of  
cases in the federal courts and the delay in their movement. In that sense, Rule 4(j) attempts to

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<sup>1</sup> 998 P.2d at pp. 1193–94

1 harmonize the open-door policy of the federal court system and the mandate in Rule 1 for the  
2 “just, speedy, and inexpensive determination of every action.”

3 4A Charles Alan Wright & Arthur R. Miller, *Federal Practice and Procedure* § 1137 at 385 (2d  
4 ed.1987) (footnotes omitted). [Italics in bold added for emphasis.]<sup>2</sup>

5 Continuing, the court went on to review four Nevada cases dealing with NRCP 4(i), three of  
6 which we deal with in detail in the instant motion.

7 The court reviewed a number of situations giving rise to granting a NRCP 4(i) request:

8 We conclude that a number of considerations may govern a district court's analysis of good  
9 cause under NRCP 4(i), and we emphasize that no single consideration is controlling.  
10 Appropriate considerations include: (1) difficulties in locating the defendant, (2) the defendant's  
11 efforts at evading service or concealment of improper service until after the 120-day period has  
12 lapsed, (3) the plaintiff's diligence in attempting to serve the defendant, (4) difficulties  
13 encountered by counsel, (5) the running of the applicable statute of limitations, (6) the parties'  
14 good faith attempts to settle the litigation during the 120-day period, (7) the lapse of time  
15 between the end of the 120-day period and the actual service of process on the defendant, (8)  
16 the prejudice to the defendant caused by the plaintiff's delay in serving process, (9) the  
17 defendant's knowledge of the existence of the lawsuit, and (10) any extensions of time for  
18 service granted by the district court.<sup>6</sup> Underlying these considerations is the policy behind Rule  
19 4(i)—to encourage the diligent prosecution of complaints. Rule 4(i) was not adopted, however,  
20 to become an automatic sanction when a plaintiff fails to serve the complaint within 120 days of  
21 filing.

22 When making a determination under NRCP 4(i), the district court should recognize that “good  
23 public policy dictates that cases be adjudicated on their merits.” *Kahn v. Orme*, 108 Nev. 510,  
24 516, 835 P.2d 790, 794 (1992) (citing *Hotel Last Frontier v. Frontier Prop.*, 79 Nev. 150, 155–  
25 56, 380 P.2d 293, 295 (1963)).<sup>3</sup> [italics in bold added for emphasis]

26 To summary, here are appropriate considerations set forth in *Scrimmer* in considering an  
27 enlargement of time, which the Judge Jones indicated “the Supreme Court articulated a “‘balanced and  
28 multifaceted’ analysis to guide a court’s determination of good cause under NRCP 4(i)....emphasizing  
29 that no single factor is controlling:

- 30 1. Difficulties in locating the Defendant;
- 31 2. Evading service or concealment of improper service until after the time period has lapsed;
- 32 3. Diligence in serving;
- 33 4. Difficulties encountered by counsel;
- 34 5. Running of the statute of limitations;
- 35 6. Good faith attempts to serve;
- 36 7. Lapse between time to serve and actual date of service;
- 37 8. Prejudice to defendant for delay in serving;
- 38 9. Defendant’s knowledge of existence of the lawsuit; and
- 39 10. Extensions of time already granted by the court

40 Going further, the court softened its position in granting enlargements of time under NRCP 4(i):

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42 <sup>2</sup> 998 P.2d at p. 1194

43 <sup>3</sup> 998 P.2d at pp. 1195–96

1 We specifically *disavow and overrule* *Lacey* to the extent that it stands for the proposition that  
2 “settlement negotiations alone will not constitute good cause for a plaintiff’s failure to serve  
3 process within 120 days of the filing of the complaint.” *Lacey*, 109 Nev. at 345, 849 P.2d at  
4 262. Negotiations with an eye to settlement, undertaken in good faith in a serious effort to settle  
5 the litigation during the 120–day period, may constitute good cause for untimely service under  
6 NRCP 4(i). Additionally, *we renounce our dictum in Dougan, which suggests that an*  
7 *inflexible approach should be used in assessing motions to dismiss under Rule 4(i).*<sup>4</sup> [Italics in  
8 bold added for emphasis.]

9 Federal Judge Jones applied these same factors in the *Dillon* case cited above, which we now  
10 apply here:

11 1. *Difficulty in Locating the Defendant.* We’ve known where the ProCollect, Inc.’s home office  
12 is, the process server served their resident agent, but we are unable to ascertain whether they were  
13 revoked before service of process was effected, and we had no feedback from the resident agent who  
14 accepted service on their behalf. This factor favors the Defendant.

15 2. *Evading Service of Process.* Not applicable, therefore, this factor favors the Defendant.

16 3. *Diligence in Serving.* Plaintiffs hired a professional processor from a well-respected process  
17 server to serve each Defendant, including ProCollect, Inc. Service was believed to have been properly  
18 effected, and would have been so; however, the fact that at some point in time, the company was put in  
19 revoked status by the Secretary of State leaves the issues unresolved. Although, Counsel for Plaintiff  
20 was diligent in serving the registered agent of ProCollect, Inc. in Nevada, Counsel for Plaintiff would  
21 like to serve the home office of ProCollect, Inc., in an abundance of caution. This factor favors the  
22 Plaintiff.

23 4. *Difficulties encountered in serving the complaint.* The process server served ProCollect Inc.  
24 at the listed resident agent’s location in Carson City. We don’t know whether the foreign corporation  
25 status was in revoked status at the time the process servers left copies with the resident agent. We can  
26 state that since the time the process server served the complaint neither they nor us were ever informed  
27 there was a problem with service of process. Prior to the filing of this motion, counsel for Plaintiff’s  
28 office called the resident agent at their listed phone number, 775-688-3051, to find out whether they  
ever provided a copy of the complaint and summons to ProCollect, Inc. This phone number of the

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<sup>4</sup> 998 P.2d at pp. 1196

1 resident agent is disconnected. See the Declaration of Craig K. Perry. Defendant has or had a registered  
2 agent to accept service of process in the State of Nevada.

3 In summary, we have had difficulties serving ProCollect, Inc., based upon our good-faith belief  
4 that the lawsuit was properly served upon the resident agent of ProCollect, Inc. who filed as a foreign  
5 corporation and was it is assumed, placed on recent revoked status in Nevada. This factor favors the  
6 Plaintiff.

7 4. *Running of the statute of limitations.* The statute of limitations for this case has not run. The  
8 Plaintiff has at three years in which to file this FCRA action, or until April of 2018. According to a  
9 ProCollect, Inc. representative, they have never filed in Nevada as a foreign corporation. This is not a  
10 factor in the case. This factor favors the Defendant as Judge Jones applied this factor.

11 5. *Good faith attempts to serve.* Service of process was believed to have been effected by the  
12 process server on June 29, 2015, for all of the reasons stated in factor number three, above. In addition,  
13 what was believed to be proper service was made less only 23 days after the lawsuit was filed. This is a  
14 factor in favor of an enlargement of time. This factor favors the Plaintiff.

15 6. *Prejudice to Defendant.* As discussed above, there is no prejudice to the Defendant. The  
16 entire lawsuit could be dismissed and refiled, and everyone re-served, or the complaint amended, but it  
17 with the plenty of time still left in the statute of limitations, enlarging time to serve will not prejudice  
18 the Defendant, who has not accrued any right against being sued for the alleged violations of the  
19 FCRA. This factor favors the Plaintiff.

20 7. *Lapse in time to serve.* There no lapse in time in attempting to serve. The complaint was  
21 served in 23 days from the date of filing. However, Plaintiff had until September 4, 2016 in which to  
22 serve. In contemplation of default on October 9, 2016, Plaintiff contacted ProCollect, Inc.'s home  
23 office to find out why they had not answered. Since that time, the Plaintiff has been preparing to file the  
24 instant motion, after gathering all of the facts. 42 days have lapsed since the lapse in the time allotted to  
25 serve under the new federal timeline, and 11 days since counsel began to realize that ProCollect  
26 disputes having been served at all. In *Dillon*, 573 days lapsed since the expiration of the then 120-day  
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1 period, a factor that was decided in Defendant's favor in that case. We believe this should be decided in  
2 Plaintiff's favor given the efforts made to uncover the problem and act quickly to enlarge the time once  
3 the problem was discovered. In this case, this factor favors Plaintiff.

4 8. *Prejudice to the Defendant cause by any delays.* We are early into this case and Plaintiff has  
5 not yet propounded any discovery. No one has sought any extensions of time yet. This factor favors the  
6 Plaintiff.

7 9. *Defendant's knowledge of the existence of the lawsuit.* We could not confirm with  
8 ProCollect's resident agent or former resident agent whether they had actually notified ProCollect, Inc.  
9 of the pending lawsuit prior to Defendant ProCollect, Inc. However, the Plaintiff had written prior  
10 letters to ProCollect, Inc., called them and so ProCollect, while aware the Plaintiff was disputing the  
11 debt, we have to assume was not aware of the suit. We simply can't confirm it through a disconnected  
12 number. Therefore, this tends to factor favor the Defendant more than the Plaintiff.

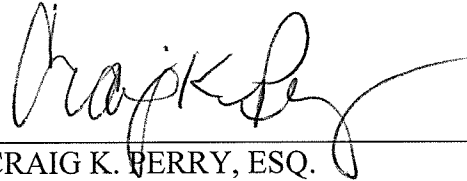
13 10. *Extensions of time.* This is the Plaintiff's first to enlarge time to serve. This factor favors the  
14 Plaintiff.

15  
16 **CONCLUSION**

17 FOR THE FOREGOING REASONS, Plaintiff requests an additional thirty days to serve the  
18 Defendant ProCollect, Inc., from the date of issuance of Order granting the same.

19 DATED this 20th day of October, 2016.

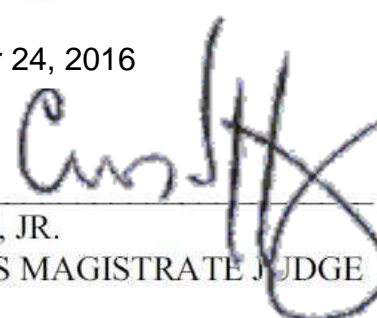
20 CRAIG K. PERRY & ASSOCIATES

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28 *Attorney for Plaintiff David M. Rapp*

23 IT IS SO ORDERED.

24 DATED: October 24, 2016

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27 C.W. HOFFMAN, JR.  
28 UNITED STATES MAGISTRATE JUDGE



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**CERTIFICATE OF SERVICE**

Pursuant to Federal Rules of Civil Procedure 5(b), I hereby certify that I am an employee of CRAIG K. PERRY & ASSOCIATES and that on October 21, 2016, I electronically filed the foregoing Motion to Enlarge time to Serve with the Clerk of the Court using the CM/ECF system. Notice of this filing is sent to all counsel of record by operation of the Court's electronic filing system to the parties listed below and the parties may access this filing through the Court's system.

<p>JENNIFER L. BRASTER, ESQ. MAUPIN NAYLOR BRASTER Nevada State Bar No. 9982 1050 Indigo Drive, Suite 112 Las Vegas, NV 89154 Email: <a href="mailto:jbraster@naylorandbrasterlaw.com">jbraster@naylorandbrasterlaw.com</a> <i>Attorney for Defendant, Experian Information Services, Inc.</i></p>	
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