

HON. THOMAS S. ZILLY

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7 UNITED STATES DISTRICT COURT
8 WESTERN DISTRICT OF WASHINGTON
9 AT SEATTLE

10 JAMES JANTOS, individually, and on
11 behalf of similarly situated individuals,

12 Plaintiff,

13 v.

14 DIRECTV, a Delaware Corporation;
15 DIRECTV, LLC, a California Limited
16 Liability Corporation; and QWEST
17 CORPORATION d/b/a CENTURYLINK
18 QC, a Colorado Corporation,

19 Defendants.

NO. 2:18-cv-00413-TSZ

**ORDER GRANTING FINAL
APPROVAL OF CLASS ACTION
SETTLEMENT**

20 THIS MATTER comes before the Court on the Parties' joint motion for final
21 approval of the proposed class settlement (the "Settlement"), docket no. 50, and
22 Plaintiff's motion for attorney fees, costs, and incentive award, docket no. 47. The Court
23 has considered all papers filed in support of such motions, and is fully informed
24 regarding the facts surrounding the proposed Settlement. Based upon this information,
25 the Court has determined to approve the proposed Settlement as fair, reasonable and
26 adequate. The Court hereby enters this Order, which constitutes a final adjudication
concerning the parties' Settlement.

ORDER GRANTING FINAL
APPROVAL OF CLASS ACTION SETTLEMENT - 1
[Case No. 2:18-cv-00413-TSZ]

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1 On December 12, 2018, Plaintiff James Jantos, on behalf of himself and the
2 Settlement Class, and Defendants DIRECTV, DIRECTV, LLC, and QWEST
3 CORPORATION d/b/a CENTURYLINK QC (“Defendants”) (collectively, “the
4 Parties”), executed an Amended Class Action Settlement Agreement and Release of All
5 Claims (“Settlement Agreement” or “Agreement”). All defined terms in this Order (i.e.,
6 all capitalized words or phrases introduced within quotation marks) shall have the same
7 definitions and meanings as those set forth in the Parties’ Settlement Agreement.

8 This Court granted preliminary approval to the proposed class action settlement
9 between the Parties in its Order Granting Preliminary Approval of Class Action
10 Settlement (docket no. 46) (“Preliminary Approval Order”). The proposed Settlement
11 resolves all of the Settlement Class’s and the DIRECTV Subclass’s claims against
12 Defendants in exchange for specified benefits outlined in the Settlement Agreement. The
13 Court also certified the Settlement Class and the DIRECTV Subclass for settlement
14 purposes only, appointed Plaintiff James Jantos as the Class Representative of the
15 Settlement Class and the DIRECTV Subclass, and appointed the law firms of Sirianni
16 Youtz Spoonemore Hamburger, and Myers & Company, PLLC as Class Counsel for the
17 Settlement Class and the DIRECTV Subclass.

18 The Court held a fairness hearing on June 14, 2019, to consider whether to grant
19 final approval to the Settlement. The Court heard argument from counsel for the Parties
20 concerning the Settlement. No other person appeared to object, to support, or comment
21 on the Settlement.

22 Having read, reviewed and considered the papers filed in support of final
23 approval of the Settlement, to which no written objection was filed, the Settlement
24 Agreement, and the pleadings, the Court now FINDS, CONCLUDES, AND ORDERS as
25 follows:
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I. CERTIFICATION OF THE SETTLEMENT CLASS

A. This Court confirms that the proposed Settlement satisfies the requirements of Fed. R. Civ. P. 23, as found in the Court’s Preliminary Approval Order. Accordingly, this Court makes final its conditional certification of the “Settlement Class” and the “DIRECTV Subclass” as defined in its Preliminary Approval Order.

B. One member of the Settlement Class, June Williams, has timely requested to be excluded from the Class and the Settlement. Accordingly, this Order and the Settlement shall not bind or affect June Williams.

II. APPROVAL OF CLASS AND CAFA NOTICE

C. The Settlement Administrator completed the delivery of Class Notice according to the terms of the Settlement Agreement and the Preliminary Approval Order. The Notice given to the Settlement Class, which set forth the principal terms of the Settlement Agreement and other matters, was the best practicable notice under the circumstances.

D. The Class Notice, FAQ, and Settlement Website fairly, accurately, and reasonably informed members of the Settlement Class of (1) appropriate information about the nature of this litigation and the essential terms of the Settlement Agreement; (2) appropriate information about how to obtain additional information regarding this matter and the Settlement Agreement; and (3) appropriate information about how to challenge, or exclude themselves from, the Settlement, if they wished to do so. The Class Notice and Settlement Website also fairly and adequately informed members of the Settlement Class that if they did not comply with the specified procedures and deadline for excluding themselves from the Settlement, they would be bound by the Settlement and lose any opportunity to bring any of the “Released Claims” against the “Released Parties.”

1 E. The notice program for publishing the Class Notice on the Settlement
2 Website and for mailing and emailing (if Defendants could reasonably verify an email
3 address) the Class Notice to Settlement Class Members is fair and reasonable. The notice
4 program was reasonably calculated under the circumstances to apprise Class Members
5 of the pendency of this action, all material elements of the Settlement, and their
6 opportunity to exclude themselves from, object to, or comment on the Settlement and
7 appear at the final fairness hearing. There is no additional mode of distribution that
8 would be reasonably likely to notify members of the Settlement Class who did not
9 receive notice pursuant to the notice program. The notice program satisfies the notice
10 requirements of Federal Rule of Civil Procedure 23(e) and all applicable federal law.

11 F. The Court has afforded a full opportunity to all Class Members to be heard.
12 Accordingly, the Court determines that all members of the Settlement Class, except June
13 Williams, who timely excluded herself from the Class, are bound by this Final Order.

14 G. Within ten (10) days after the filing of the proposed Settlement Agreement
15 in this Court, Defendants directed the Settlement Administrator to serve a notice of the
16 proposed Settlement upon the appropriate state official of each State in which a Class
17 member resides and upon the Attorney General of the United States. The Court finds
18 that the notice provided by Defendants satisfied the requirements of 28 U.S.C. § 1715(b)
19 and that more than ninety (90) days have elapsed since Defendants provided the
20 required notice, as required by 28 U.S.C. § 1715(d).

21 **III. ABSENCE OF ANY ADMISSION; DENIAL OF ANY**
22 **WRONGFUL ACT OR OMISSION AND OF ANY LIABILITY**

23 The Parties entered into the Settlement Agreement solely for the purpose of
24 compromising and settling disputed claims. Defendants have at all times denied, and
25 continue to deny, any wrongful act or omission alleged by Plaintiff in the State and
26 Federal Actions, and any liability of any sort to Plaintiff or any member of the Settlement

1 Class. Nothing contained in the Settlement Agreement, in the documents relating to the
2 Settlement Agreement, or in this Order shall be construed, deemed, or offered as an
3 admission by the Parties, or by any member of the Settlement Class, for any purpose in
4 any judicial or administrative action or proceeding, whether in law or in equity. In
5 entering this Order with this provision and other limiting provisions, this Court
6 specifically refers to and invokes the Full Faith and Credit Clause of the United States
7 Constitution and the doctrine of comity and requests that any court in any other
8 jurisdiction reviewing, construing, or applying this Order implement and enforce each
9 such limiting provision.

10 **IV. FINAL APPROVAL OF THE TERMS OF THE SETTLEMENT**

11 A. Defendants have at all times disputed, and continue to dispute, Plaintiff's
12 allegations in this lawsuit, deny any liability for any of the claims that have or could have
13 been alleged by Plaintiff or other members of the Settlement Class, and maintain that no
14 customers suffered any actual damages as a result of the online availability of their
15 CenturyLink bill.

16 B. The Court has considered Plaintiff's standing under Article III. The Court
17 concludes that it has jurisdiction over this dispute and, therefore, has the power to
18 approve the Settlement.

19 C. The Settlement requires Defendants to provide specified benefits to each
20 Participating Settlement Class Member, as defined and set forth in the Settlement
21 Agreement.

- 22 1. All Settlement Class Members that have not excluded themselves
23 from the Settlement will receive an activation code for one year of
24 three-bureau credit monitoring service and \$1 million in identity
25 theft insurance, which has an approximate retail value of \$180.

1 2. All DIRECTV Subclass members that have not excluded themselves
2 from the Settlement will receive, in addition to the ability to activate
3 credit monitoring service and identity theft insurance, \$520 in the
4 form of a credit to their CenturyLink bill if they are a Current
5 CenturyLink Customer. Current CenturyLink Customers may seek
6 distribution of any credit balance on their account in accordance
7 with the usual policies and procedures of CenturyLink for
8 refunding credit balances. The initial determination of who qualifies
9 as a Current CenturyLink Customer will be based upon
10 CenturyLink's records as of the date of this Order.

11 3. All DIRECTV Subclass members who are no longer Current
12 CenturyLink Customers as of the date that the class benefit is
13 provided to Settlement Class Members will receive, in addition to
14 the ability to activate credit monitoring service and identity theft
15 insurance, \$520 payable by check.

16 D. Defendants have already identified all Settlement Class Members and all
17 DIRECTV Subclass members and, therefore, no Settlement Class Member or DIRECTV
18 Subclass member has been or will be required to prove their eligibility to receive the
19 benefits stated herein.

20 E. Accordingly, taking into account (1) the adequate representation of the
21 class by Class Representative James Jantos and Class Counsel; (2) the arms'-length
22 negotiation of the Settlement; (3) the adequacy of the relief provided for the Settlement
23 Class and DIRECTV Subclass, taking into account: (a) the costs, risks, and delay of trial
24 and appeal; (b) the effectiveness of the proposed method of distributing relief to the
25 class; (c) the terms of the proposed award of attorney's fees, including timing of
26 payment; and (d) the lack of any side-agreements required to be identified under

1 Rule 23(e)(3); and (4) the Settlement's equitable treatment of class members relative to
2 each other, the Court finds that the Settlement is fair, reasonable, and adequate.
3 Moreover, the Parties reached the Settlement after litigating the claims and defenses
4 raised in this case and corresponding State Action, both formal and informal discovery
5 conducted by the Plaintiff, Class Counsel, and Defendants, and an arm's-length
6 negotiation that included a full-day mediation session and follow-on negotiations.
7 Further, the Parties reached the terms of the Settlement Agreement as they applied to
8 Settlement Class Members without reaching any agreement regarding the reasonable
9 amount of attorneys' fees and litigation expenses to be awarded to Class Counsel, which
10 further confirms that the Settlement is the product of an arms-length negotiation process.
11 Finally, the Settlement Class Members have had a very positive reaction to the
12 Settlement; only one Settlement Class Member has requested exclusion and none has
13 submitted an objection. For all these reasons, the Settlement falls within the appropriate
14 range of possible approval and does not appear in any way to be the product of collusion.

15 F. Accordingly, the Court hereby GRANTS the parties' joint motion for final
16 approval of the Settlement, docket no. 50, and finds that the Settlement is fair, reasonable
17 and adequate, and in the best interests of the Settlement Class as a whole.

18 G. Class Representative James Jantos, and members of the Settlement Class
19 who have not timely excluded themselves, shall be deemed to have released and
20 discharged the Released Parties from any and all liability with respect to the Released
21 Claims as set forth and defined in Paragraph I.BB and Section XI of the Settlement
22 Agreement.

23 H. Defendants shall provide the benefits due to eligible Settlement Class
24 Members in accordance with and at the times prescribed by the Settlement Agreement.

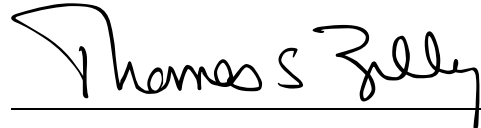
25 I. Plaintiff's motion for attorney fees, costs, and incentive award, docket
26 no. 47, is GRANTED, and Defendants shall pay Class Counsel's fees and costs in the

1 amount of \$150,000 and the \$10,000 incentive fee to Class Representative James Jantos,
2 in accordance with and at the times prescribed by the Settlement Agreement.

3 J. The claims in this matter are DISMISSED WITH PREJUDICE, except as to
4 June Williams, who has opted out of the Settlement, and the Clerk is DIRECTED to close
5 this case.

6 IT IS SO ORDERED.

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8 Dated this 14th day of June, 2019.

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11 Thomas S. Zilly
12 United States District Judge
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