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UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF WASHINGTON
AT SEATTLE

ANGELA LUGO and ANDREW
BRYNILDSON, individually and on behalf
of all others similarly situated,

Plaintiffs,

v.

AMAZON.COM, INC.,

Defendant.

CASE NO. 2:22-cv-01230-TL

ORDER ON MOTION TO DISMISS

This is a proposed class action for statutory damages under New York and Minnesota state law for alleged unlawful retention of personally identifiable information. This matter is before the Court on Defendant Amazon.com, Inc.'s Rule 12(b)(6) and 12(b)(1) Motion to Dismiss (Dkt. No. 18). Having reviewed Plaintiffs Angela Lugo and Andrew Brynildson's response (Dkt. No. 22), Defendant's reply (Dkt. No. 24), and the relevant record, and finding oral argument unnecessary, *see* LCR 7(b)(4), the Court finds that Plaintiffs lack Article III standing and thus GRANTS the motion.

I. BACKGROUND

Defendant is a Delaware corporation with its headquarters in Seattle, Washington. Dkt. No. 1 ¶ 20. Defendant is a leading technology company that, as relevant to this case, rents videos for streaming to consumers through its Prime Video platform. *Id.* ¶ 2.

To rent videos, consumers must first create an account with Defendant, which requires them to input their name, date of birth, email address, billing address, and credit card information. *Id.* ¶ 41. Renting a video is a four-step process:

- (1) The customer logs onto Defendant’s website by entering a username and password. *Id.* ¶ 42.
- (2) The customer searches Defendant’s selections by using its interface. *Id.*
- (3) After the customer identifies a video that they wish to rent, the customer clicks on that video. *Id.*
- (4) The page for the video presents the option to rent or buy the video. *Id.*

If the customer clicks the “rent” button, Defendant will charge the credit card on file with the customer’s account, and the video will be available for streaming for a limited period of time. *Id.* The customer must watch the video within 30 days of the rental and has 48 hours from first viewing the video to complete it. *Id.* ¶ 43. After 30 days of the rental or 48 hours from first viewing the video, whichever comes earlier, the video is no longer accessible to the customer. *Id.* ¶ 44. At no time does Defendant obtain the consent of its customers to retain their personally identifiable information beyond any period permitted by law.¹ *Id.* ¶ 45. With every rental transaction, Defendant collects, stores, and maintains its customers’ name, credit and debit card information, billing address, and video rental history for an indefinite period of time. *Id.* ¶ 49.

¹ Defendant disputes this allegation, arguing that Plaintiffs did consent to the retention of their rental histories. *See* Dkt. No. 18 at 23–25. Because the Court finds that Plaintiffs lack Article III standing, the Court need not resolve this dispute.

1 Plaintiff Lugo is domiciled in Rochester, New York. *Id.* ¶ 10. She has an account with
2 Defendant and has rented videos through that account. *Id.* ¶ 11. In January 2020, she rented
3 movies from Defendant. *Id.* ¶ 12. In connection with these rentals, Defendant collected her name,
4 address, and credit card information. *Id.* ¶ 13. As of at least June 28, 2022, Plaintiff Lugo’s
5 account history still displayed the titles of the videos she rented, as well as the date she rented
6 them and the price she paid for them. *Id.* ¶ 14.

7 Plaintiff Brynildson is domiciled in Minneapolis, Minnesota. *Id.* ¶ 15. He has an account
8 with Defendant and has rented videos through that account. *Id.* ¶ 16. In March 2021, he rented
9 movies from Defendant. *Id.* ¶ 17. In connection with these rentals, Defendant collected his name,
10 address, and credit card information. *Id.* ¶ 18. As of at least June 22, 2022, Plaintiff Brynildson’s
11 account history still displayed the titles of the videos he rented, as well as the date he rented them
12 and the price he paid for them. *Id.* ¶ 19.

13 Plaintiffs allege that Defendant unlawfully retains their personally identifiable
14 information, including their names, addresses, credit card information, and video rental history,
15 in violation of New York and Minnesota state law. *Id.* ¶ 1; *see* N.Y. Gen. Bus. Law §§ 670–675;
16 Minn. Stat. § 325I.01–03. Specifically, New York and Minnesota require certain parties to
17 “destroy personally identifiable information as soon as practicable, but no later than one year
18 from the date the information is no longer necessary for the purpose for which it was
19 collected” Dkt. No. 1 ¶¶ 31, 36; N.Y. Gen. Bus. Law § 673(5); Minn. Stat. § 325I.02(6).
20 Plaintiffs bring this action on behalf of themselves and two separate classes of all people in New
21 York and Minnesota whose personally identifiable information and video histories were retained
22 by Defendant. Dkt. No. 1 ¶ 9.

II. LEGAL STANDARD

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2 A motion to dismiss may be brought where subject matter jurisdiction is lacking. *See* Fed.
3 R. Civ. P. 12(b)(1). The Court must dismiss a case if it determines that it lacks subject matter
4 jurisdiction “at any time.” Fed. R. Civ. P. 12(h)(3). A motion to dismiss for lack of subject
5 matter jurisdiction may be either a facial attack (challenging the sufficiency of the pleadings) or
6 a factual attack (presenting evidence contesting the truth of the allegations in the pleadings). *See*
7 *Wolfe v. Strankman*, 392 F.3d 358, 362 (9th Cir. 2004). “When reviewing a [facial] dismissal
8 pursuant to Rule 12(b)(1) . . . , ‘we accept as true all facts alleged in the complaint and construe
9 them in the light most favorable to plaintiff[], the non-moving party.’” *DaVinci Aircraft, Inc. v.*
10 *United States*, 926 F.3d 1117, 1122 (9th Cir. 2019) (second alteration in original) (quoting
11 *Snyder & Assocs. Acquisitions LLC v. United States*, 859 F.3d 1152, 1156–57 (9th Cir. 2017)).

12 “[T]hose who seek to invoke the jurisdiction of the federal courts must satisfy the
13 threshold requirement imposed by Article III of the Constitution by alleging an actual case or
14 controversy.” *Phillips v. U.S. Customs & Border Prot.*, 74 F.4th 986, 991 (9th Cir. 2023)
15 (quoting *City of Los Angeles v. Lyons*, 461 U.S. 95, 101 (1983)). “To establish Article III
16 standing, an injury must be concrete, particularized, and actual or imminent; fairly traceable to
17 the challenged action; and redressable by a favorable ruling.” *Martin v. City of Boise*, 920 F.3d
18 584, 608 (9th Cir. 2019) (quoting *Clapper v. Amnesty Int’l USA*, 568 U.S. 398, 409 (2013)).

19 “An injury is concrete for purposes of standing if it ‘actually exist[s],’ meaning it is ‘real,
20 and not abstract’—but not necessarily ‘tangible.’” *Campbell v. Facebook, Inc.*, 951 F.3d 1106,
21 1116 (9th Cir. 2020) (alteration in original) (quoting *Spokeo, Inc. v. Robins*, 578 U.S. 330, 340
22 (2016)). “[A]n *intangible* injury may be concrete if it presents a material risk of *tangible* harm or
23 ‘has a close relationship to a harm that has traditionally been regarded as providing a basis for a
24 lawsuit in English or American courts,’ like common law torts or constitutional violations.”

1 In its motion, Defendant argues that Plaintiffs lack Article III standing because they
2 “have not alleged any actual harm resulting from retention of their rental histories.” Dkt. No. 18
3 at 21. It argues that Plaintiffs have not alleged harm from the mere retention of information, nor
4 have they alleged disclosure of that information to a third party or an increase in the likelihood of
5 disclosure. *Id.* In opposition, Plaintiffs argue that “their injury bears a close relationship to
6 invasion of privacy.” Dkt. No. 22 at 10. They argue that Defendant has collected sensitive
7 information and retained that information for an indefinite period, thus making a “highly
8 offensive intrusion” and engaging in “a pattern of highly offensive conduct.” *Id.* at 11.

9 Here, the Court finds that Plaintiffs have not alleged a concrete injury and thus do not
10 have Article III standing to sue. The United States Supreme Court stated as much in *TransUnion*
11 when it quoted and cited with approval two Courts of Appeals: “[T]he ‘retention of information
12 lawfully obtained, without further disclosure, traditionally has not provided the basis for a
13 lawsuit in American courts’”² 141 S. Ct. at 2209 (quoting *Braitberg v. Charter Commc’ns,*
14 *Inc.*, 836 F.3d 925, 930 (8th Cir. 2016) and citing *Gubala v. Time Warner Cable, Inc.*, 846 F.3d
15 909, 912 (7th Cir. 2017)). Since the completion of briefing in this case, the Ninth Circuit—
16 applying *TransUnion*—has held that “the retention of the illegally obtained records at issue,
17 without more, does not give rise to a concrete injury necessary for standing.” *Phillips*, 74 F.4th at
18 988. Here, Plaintiffs voluntarily provided their personally identifiable information to Defendant
19 in order to make use of Defendant’s video rental services. Dkt. No. 1 ¶¶ 12–13, 17–18. They do
20 *not* allege that the information was unlawfully obtained or disclosed to a third party. Therefore,

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22 ² In *TransUnion*, a portion of the proposed class alleged that their credit files contained inaccurate information but
23 did *not* allege that the information had been shared with anyone. 141 S. Ct. at 2209. The Supreme Court held that
24 those class members did not have Article III standing under the Fair Credit Reporting Act (“FCRA”) because their
analogy to the common-law tort of defamation required publication of the information. *Id.* at 2210. Plaintiffs here
offer a different common-law analogue: invasion of privacy. But contrary to Plaintiffs’ assertion (Dkt. No. 22 at 12–
13), the Supreme Court’s analysis still sheds light on the instant matter.

1 without more, the allegations in Plaintiffs’ Complaint amount to a bare procedural violation and
2 cannot establish an injury in fact. *See Phillips*, 74 F.4th at 988 (affirming grant of summary
3 judgment to defendant where “plaintiffs have not shown that the retention gives rise to any other
4 sort of harm that constitutes a concrete injury”).³

5 *Braitberg* and *Gubala* provide additional support that Plaintiffs’ allegations are
6 procedural violations that do not establish an injury in fact. *Braitberg* is similar to this case and
7 thus instructive. There, the plaintiff signed up for cable services from Charter Communications
8 and provided various items of personally identifiable information to do so. 836 F.3d at 927.
9 Three years after canceling his cable services, the plaintiff called the defendant and confirmed
10 that all of his personally identifiable information had been retained. *Id.* The plaintiff sued under
11 the Cable Communications Policy Act, which requires cable operators (in language strikingly
12 similar to the statutes at issue here) to “destroy personally identifiable information if the
13 information is no longer necessary for the purpose for which it was collected and there are no
14 pending requests or orders for access to such information [by the subscriber] or pursuant to a
15 court order.” 47 U.S.C. § 551(e). The Eighth Circuit held that the plaintiff had not alleged an
16 injury in fact, but rather “a bare procedural violation, divorced from any concrete harm.”

17 *Braitberg*, 836 F.3d at 930 (quoting *Spokeo*, 578 U.S. at 341). The court explained:

18 Braitberg alleges only that Charter violated a duty to destroy
19 personally identifiable information by retaining certain information
20 longer than the company should have kept it. He does not allege that
21 Charter has disclosed the information to a third party, that any outside
22 party has access the data, or that Charter has used the information in
23 any way during the disputed period. He identifies no material risk of
24 harm from the retention; a speculative or hypothetical risk is
insufficient. Although there is a common law tradition of lawsuits for
invasion of privacy, the retention of information lawfully obtained,

³ Although *Phillips* concerned a motion for summary judgment, the Ninth Circuit’s analysis of “concrete” injury still informs the Court.

1 without further disclosure, traditionally has not provided the basis for
2 a lawsuit in American courts.

3 *Id.* (citing Restatement (Second) of Torts § 652A (Am. Law Inst. 1977) and *Spokeo*, 578 U.S. at 340–42).

4 *Gubala* is similarly instructive. There, the plaintiff confirmed that the defendant had
5 retained his personal information eight years after he canceled his cable services. 846 F.3d at
6 910. The plaintiff sought damages and injunctive relief under the Cable Communications Policy
7 Act, 47 U.S.C. § 551(e). 846 F.3d at 910. The Seventh Circuit noted that the plaintiff did not
8 allege that the defendant “has ever given away or leaked or lost any of his personal information
9 or intends to give it away or is at risk of having the information stolen from it.” *Id.* Similarly, the
10 court rejected the plaintiff’s argument that a violation of § 551(e) is a violation of “a right of
11 privacy”: “[T]here is no indication that [the defendant] has released, or allowed anyone to
12 disseminate, any of the plaintiff’s personal information in the company’s possession,” nor did the
13 plaintiff “even argue that there is a *risk* of such leakage.” *Id.* at 912 (emphasis in original). The
14 court concluded that “the absence of allegation let alone evidence of any concrete injury inflicted
15 or likely to be inflicted on the plaintiff as a consequence of [the defendant’s] continued retention
16 of his personal information precludes the relief sought.” *Id.* at 913.

17 Like the plaintiffs in *Braitberg* and *Gubala*, Plaintiffs here allege only that Defendant has
18 retained their personally identifiable information in violation of a statutory duty. This type of
19 statutory violation, without more, is not enough to establish a concrete injury. *See, e.g., Bassett v.*
20 *ABM Parking Servs., Inc.*, 883 F.3d 776, 783 (9th Cir. 2018) (holding no concrete injury under
21 FCRA where plaintiff’s information was only disclosed to himself).

22 Plaintiffs’ authorities are distinguishable. In *Fox v. Dakkota Integrated Systems*, the
23 Seventh Circuit was confronted with the question of Article III standing for a plaintiff under the
24 Illinois Biometric Information Privacy Act (“BIPA”). 980 F.3d 1146 (7th Cir. 2020). BIPA

1 requires, among other things, that a company in possession of “biometric identifiers” develop a
2 written policy establishing a data retention policy and then comply with that policy. *Id.* at 1150.
3 The court concluded that the “unlawful retention of biometric data” was a concrete injury
4 because it “inflicts a privacy injury in the same sense that an unlawful collection does.” *Id.* at
5 1154. But the court distinguished *Gubala* for two reasons, both applicable here. First, “keeping a
6 former cable customer’s account information on file . . . is not analogous to a tortious invasion of
7 his right to privacy.” *Id.* at 1155. In contrast, the instant matter was about “biometric identifiers,
8 which are meaningfully different because there are immutable, and once compromised, are
9 compromised forever.” *Id.* Even the plaintiff’s date of birth, while “obviously unchangeable,”
10 was “far less identifying” than biometric data. *Id.* at 1155 n.2. Second, the court observed that
11 the plaintiff’s allegations included “unlawful sharing of her data with a third-party database
12 administrator with unknown security practices,” while *Gubala* included no similar allegation. *Id.*
13 at 1155. So too here, Plaintiffs allege retention of information that is mutable or far less
14 identifying than biometric data but do not allege that the information was disclosed.

15 Similarly, in *Patel v. Facebook, Inc.*, the Ninth Circuit held that a BIPA plaintiff alleged
16 a concrete injury. 932 F.3d 1264, 1267 (9th Cir. 2019). The court concluded, in light of
17 “historical background” and “the Supreme Court’s views regarding enhanced technological
18 intrusions on the right to privacy,” that “an invasion of an individual’s biometric privacy rights”
19 bore a close relationship to a traditionally recognized harm. *Id.* at 1273. Because BIPA was
20 enacted to protect “the right not to be subject to the collection and use of such biometric data,”
21 the defendant’s alleged violation of BIPA “would necessarily violate the plaintiff’s substantive
22 privacy interests.” *Id.* at 1274. Here, however, Plaintiffs do not allege similar unlawful collection
23 or use, nor do they allege the retention of biometric data. Moreover, the Ninth Circuit later
24 framed *Patel* as addressing a prohibition on “the collection, use, and storage of a person’s

1 biometric identifiers from photographs” and declared that *Patel*, among other cases, did *not* hold
2 that plaintiffs had standing “due to the retention of records alone.” *Phillips*, 74 F.4th at 994.

3 *In re Vizio, Inc., Consumer Private Litigation* is also distinguishable. 238 F. Supp. 3d
4 1204 (C.D. Cal. 2017). There, the plaintiffs alleged that the defendants’ “Smart TVs” collected
5 and reported the plaintiffs’ viewing histories without their knowledge or consent and further sold
6 that data to third parties, in violation of multiple federal and state laws. *Id.* at 1212. The court
7 held that the plaintiffs had standing to sue under the federal Video Privacy Protection Act
8 (“VPPA”) and Wiretap Act because the collection and disclosure of the plaintiffs’ data bore a
9 close relationship to the tort of invasion of privacy, a finding confirmed by Congress’s judgment.
10 *Id.* at 1216–17. Here again, Plaintiffs do not allege that their information was unlawfully
11 collected or disclosed but merely that their information was retained.

12 Finally, Plaintiffs point to the judgment of the New York and Minnesota legislatures: “By
13 enacting these statutes, the legislatures ‘identified a concrete interest deserving of protection,’
14 thereby reinforcing the conclusion that Plaintiffs suffered a concrete harm.” Dkt. No. 22 at 11
15 (quoting *Tailford v. Experian Info. Sols., Inc.*, 26 F.4th 1092, 1100 (9th Cir. 2022)); *see also*
16 *Spokeo*, 578 U.S. at 341 (“[The legislature’s] judgment is also instructive and important.”). The
17 Court “affords due respect” to the decisions of these state legislatures to enact these prohibitions.
18 *TransUnion*, 141 S. Ct. at 2204. Still, a legislature “may not simply enact an injury into
19 existence, using its lawmaking power to transform something that is not remotely harmful into
20 something that is.” *Id.* at 2205 (quoting *Hagy v. Demers & Adams*, 882 F.3d 616, 622 (6th Cir.
21 2018)). The enactment of a law “does not relieve courts of their responsibility to independently
22 decide whether a plaintiff has suffered a concrete harm under Article III.” *Id.*


23 On the facts alleged in the current Complaint, Plaintiffs have not demonstrated a concrete
24 harm necessary for an injury in fact. Therefore, the Court finds that Plaintiffs do not have Article

1 III standing. However, Plaintiffs will be given an opportunity to amend their Complaint. *See* Fed.
2 R. Civ. P. 15(a)(2).

3 **IV. CONCLUSION**

4 Accordingly, the Court GRANTS Defendant's Rule 12(b)(6) and 12(b)(1) Motion to
5 Dismiss (Dkt. No. 18) with leave to amend. Should Plaintiffs choose to amend, their amended
6 complaint must be filed **within thirty (30) days** of this Order.

7 Dated this 26th day of September 2023.

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10 Tana Lin
11 United States District Judge
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