RICHARD HERNDON and BELINDA HERNDON,

Appellants,

v.

SHANDS TEACHING HOSPITAL AND CLINICS, INC., A FLORIDA NONPROFIT CORPORATION,

Appel	lee.
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Opinion filed November 30, 2009.

An appeal from the Circuit Court for Alachua County. Toby S. Monaco, Judge.

John S. Mills and Jessie L. Harrell of Mills, Creed & Gowdy, Jacksonville; Helen W. Spohrer and Robert F. Spohrer of Spohrer & Dodd, P.L., Jacksonville, for Appellants.

Dale J. Paleschic and Elizabeth M. Collins of Dell Graham, P.A., Gainesville, for Appellee.

BROWNING, JR., EDWIN B., SENIOR JUDGE.

Appellants, Richard Herndon and Belinda Herndon, as Personal Representatives of the Estate of Michelle Herndon (Plaintiffs below) appeal from

IN THE DISTRICT COURT OF APPEAL FIRST DISTRICT, STATE OF FLORIDA

NOT FINAL UNTIL TIME EXPIRES TO FILE MOTION FOR REHEARING AND DISPOSITION THEREOF IF FILED

CASE NO. 1D09-0437

an order granting Shands Teaching Hospital and Clinics, Inc.'s (Defendant below), motion to dismiss with prejudice, Appellants' second amended complaint for failure to allege a legal duty of Appellee to Michelle Herndon. Because we conclude that Appellants alleged sufficient facts to support a legal duty, we reverse the order dismissing Appellants' second amended complaint with prejudice and remand the case for further proceedings.

Appellants alleged that Oliver O'Quinn, (hereinafter referred to as "O'Quinn"), a surgical nurse employed by Appellee, murdered Michelle Herndon with an injection of hazardous controlled drugs (Propofol, Midazolam and Estomidate, unavailable without a doctor's prescription and under the supervision and control of Appellee). Appellants alleged that Appellee had a legal duty to Michelle Herndon that was breached by its negligent hiring and supervision of O'Quinn. Specifically, Appellants alleged that O'Quinn had a history of stealing controlled substances that Appellee knew or should have known of had it done a competent background check of O'Quinn. Moreover, after O'Quinn was hired, Appellee knew or should have known that the hazardous controlled drugs were being stolen from Appellee's depository and were unaccounted for, because Appellee was told by its employees that O'Quinn was stealing or otherwise taking the drugs. Appellee's only reaction was to call a conference with O'Quinn about his job performance, and he resigned, effective two weeks later. Appellee took no immediate action to dismiss O'Quinn, or make the controlled substances unavailable to him. Unfortunately, during O'Quinn's employment by Appellee, he became infatuated with Michelle Herndon and murdered her, with the hazardous controlled drugs taken from Appellee's control, when she told him of her engagement and approaching marriage to her fiancé. The exact circumstances of O'Quinn's injection of such drugs in Michelle Herndon are unknown at this time because of his taking the Fifth Amendment in his criminal proceeding and the absence of discovery in this proceeding. On these alleged facts, the trial judge dismissed Appellant's second amended complaint with prejudice for failure to allege a legal duty of Appellee to Michelle Herndon.

We disagree. As required, we must take the facts alleged in the second amended complaint as true and, reading them in the light most favorable to Appellants here, we conclude the Appellants' complaint essentially alleges: (1) Appellee knew or should have know of the risk of unsupervised release of hazardous controlled drugs under its control requiring a doctor's prescription for use; (2) a reasonable medical care provider like Appellee, in possession or control of the alleged drugs, would understand that the public would be exposed to an unreasonable and unnecessary risk of harm unless procedures and actions were

undertaken to guard against the risk of unauthorized removal of hazardous drugs from its control without a doctor's prescription; and (3) the death of Michelle Herndon was a foreseeable consequence of Appellee's failure to use reasonable care in the hiring and supervision of O'Quinn. We conclude these facts and allegations are sufficient to establish a duty of care.

Our review is *de novo* and we are limited to the facts alleged in the second amended complaint. See Brewer v. Clerk of the Circuit Court, Gadsden County, 720 So. 2d 602 (Fla. 1st DCA 1998); Shurben v. Dollar Rent-A-Car, 676 So. 2d A common law duty is recognized, regardless of 467 (Fla. 3d DCA 1996). intervening criminal conduct, when a person's actions "create 'a foreseeable zone of risk' posing a general threat of harm to others. . . to ensure that the underlying threatening conduct is carried out reasonably." <u>United States v. Stevens</u>, 994 So. 2d 1062, 1067 (Fla. 2008); see McCain v. Fla. Power Corp., 593 So. 2d 500, 503 (Fla. 1992); Shurben, 676 So. 2d at 467. Moreover, this Court has explained these legal parameters by pointing out that the essence of the zone of risk is not the foreseeability of the specific injury that occurred, but whether the zone of risk poses a general threat of harm to others. See Hewitt v. Avis Rent-a-Car Sys., Inc., 912 So. 2d 682 (Fla. 1st DCA 2005). Finally, "foreseeability, as it relates to proximate cause, is generally left to the trier of fact, and if reasonable persons

could differ as to whether the facts establish proximate cause, then the resolution of the issue must be left to the fact finder." Id. at 686.

The drugs used to murder Michelle Herndon were dangerous drugs that require a doctor's prescription, and Appellee was entrusted with their proper use. Appellee's failure to ensure their proper use created a "zone of risk," as it exposed the general public to a risk that Appellee could have avoided by taking reasonable measures to prevent the drugs' theft and removal without a doctor's authorization. See id. However, Appellee omitted a competent background check of O'Quinn, which would have revealed his previous theft of controlled drugs, and failed to reassign or discharge him when his theft of the drugs was discovered and reported to it before Michelle Herndon's death.

Furthermore, we are unpersuaded by the trial judge's reasoning that <u>Stevens</u> provides any basis for entry of the dismissal with prejudice. <u>Stevens</u> merely applied the principles enunciated in <u>McCain</u> to a defendant's negligent control of anthrax, a much more hazardous substance than the drugs involved here. However, there is nothing in <u>Stevens</u> or <u>McCain</u> that supports a finding of no duty by Appellee to Michelle Herndon, as a matter of law, for a risk created by negligent control of admittedly dangerous drugs. <u>Stevens</u> was a recognition of a duty under <u>McCain</u> and not a limitation of that duty to the supervision of

hazardous drugs having the same hazardous level of anthrax (as concluded by the trial judge).

Accordingly, we REVERSE and REMAND for further proceedings consistent with this opinion.

VAN NORTWICK, J., CONCURS; PADOVANO, J., DISSENTS WITH OPINION.

## PADOVANO, J. dissenting.

The amended complaint creates the impression that the defendant breached a duty of care to the plaintiff but it does so only by making broad statements that are in the nature of conclusions. Because I believe that the plaintiff's claim against the hospital is unsupported by allegations of fact, I respectfully dissent.

The complaint alleges that Nurse O'Quinn was stealing drugs from the hospital, that several hospital employees had reported that he had removed drugs improperly from the Surgical Intensive Care Unit, and that a supervisor counseled him about his job performance. The desired inference is that the hospital knew Nurse O'Quinn was stealing dangerous drugs and made no effort to retrieve the drugs or to prevent further thefts. Yet this inference is one that is created entirely by the juxtaposition of sentences in the complaint. The complaint does not allege that the hospital had received reports that Nurse O'Quinn had been stealing dangerous drugs or even that he had taken any drugs off the premises. What it says is that he had improperly removed the drugs from the Surgical Intensive Care Unit in the hospital. This could signify nothing more than a breach of hospital protocol. Nor does the complaint allege that the counseling session by Nurse O'Quinn's supervisor had anything to do with the alleged drugs. Again, if the reader gets that impression, it is only because the sentences have been arranged in such a way as to create the impression.

If we consider only the allegations of fact and the inferences fairly arising from those facts, as I believe we should, the complaint fails to allege that the hospital breached a duty to Michelle Herndon. Civil liability based on the allegations made here would, in my view, come dangerously close to a form of strict liability. The hospital does not owe a duty of care to members of the public at large to ensure that they will not be victims of crime. Liability cannot exist in this case merely because the drugs Nurse O'Quinn used to murder Michelle Herndon had been stolen from the hospital. Nor can it exist merely because he was employed there. Yet that is essentially all that is alleged.

I believe that the majority has misapplied the decision in <u>United States v.</u>

<u>Stevens</u>, 994 So. 2d 1062 (Fla. 2008). In that case, the court held that the manufacturer of anthrax owes a duty of care to members of the public to ensure that its product is not intercepted and disseminated. The difference is that anthrax is inherently dangerous. Injury or death can occur merely by coming in contact with the substance. In contrast, the drugs at issue here are harmful only if they are injected into the body. Unlike anthrax, these drugs can only cause injury or death

if they are administered negligently or, as in this case, by the intervening criminal act of a third party.

The foreseeability of harm in the anthrax case takes only one step. If a person comes into contact with anthrax, injury or death will occur. To say that the harm was foreseeable in this case, however, would require several additional steps. Assuming the hospital knew that Nurse O'Quinn was stealing the drugs, one would have to assume he was not using them himself, but rather that he was giving them to others against their will. One would also have to assume that the hospital could reasonably predict that he would intentionally harm or kill someone by deliberately giving them an overdose. This, I think, stretches the duty element of negligence too far.

For these reasons, I respectfully dissent.