WORKERS' COMPENSATION APPEALS BOARD 1 STATE OF CALIFORNIA 2 3 4 DONALD STOCKMAN, 5 Applicant, 6 vs. 7 STATE OF CALIFORNIA,

DEPARTMENT OF CORRECTIONS, legally uninsured,

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Defendant.

Case Nos. BAK 123730 **BAK 123079 BAK 123080** 

OPINION AND DECISION AFTER RECONSIDERATION

These cases involve a question arising under Labor Code section 3208.3, subdivision (h), which bars compensation for a psychiatric injury that is substantially caused by lawful, nondiscriminatory, good faith personnel action. We granted reconsideration to further study the factual and legal issues presented. Having completed our study, we conclude that the workers' compensation referee ("WCR") correctly found that no compensation is payable because applicant's claimed psychiatric injury was substantially caused by a lawful, nondiscriminatory, good faith personnel action.

#### BACKGROUND

Applicant was hired by the State of California, Department of Corrections, in December of 1991. In July of 1995, he was assigned to Wasco State Prison as an associate warden in charge of business services. Thereafter, a conflict developed which resulted in two opposing factions at the prison: Warden Carrillo and his supporters were on one side, and applicant and Chief Deputy Warden Pena, and their supporters, were on the other. Applicant assisted Pena in

preparing a memorandum which referred to Carrillo's "bazaar (sic) vindictive management practices" and described Carrillo's behavior as "irrational, unprofessional and irresponsible." Also, applicant was concerned because he interpreted a statement by Warden Carrillo as a death threat after he reported the warden's conduct to his superiors in the Department of Corrections. Applicant's physical complaints included upset stomach, diarrhea, disturbed sleep, and impaired sexual function and interest.

On May 19, 1997, applicant was notified that he was being involuntarily transferred to Corcoran State Prison, approximately 47 miles from the Wasco prison, effective immediately. Chief Deputy Warden Pena also was transferred to a facility at Corcoran and Warden Carrillo was forced to retire.

Applicant filed three applications for adjudication, alleging specific injuries to the psyche on March 4, 1996, and May 19, 1997, and cumulative injury to the psyche from December 1991 through May 19, 1997. The WCR found that the transfer to Corcoran prison was a lawful, non-discriminatory, good faith personnel action and that it was a substantial cause of applicant's psychiatric injury. Based on these findings, the WCR concluded that compensation was barred by section 3208.3, subdivision (h).

In his petition for reconsideration, applicant asserts (1) that his psychiatric injury was the result of cumulative trauma, (2) that the transfer to Corcoran State Prison on May 19, 1997, was not a substantial cause of his psychiatric disability, and (3) that the transfer from Wasco to Corcoran was not a lawful, nondiscriminatory, good faith personnel action.

#### DISCUSSION

Labor Code section 3208.3 was enacted as part of the Margolin-Bill Greene Workers' Compensation Reform Act of 1989 (Stats. 1989, ch. 892, § 25) which brought about extensive changes in the workers' compensation system. The statute specifies that "[i]t is the intent of the Legislature in enacting this section to establish a new and higher threshold of compensability for psychiatric injury under this division." All of the elements set forth in section 3208.3 must be satisfied in order to establish that applicant has sustained a compensable psychiatric injury. Those elements in controversy in the present matter will be individually discussed in the following sections.

# Psychiatric Injury

Section 3208.3, subdivision (a), states:

"A psychiatric injury shall be compensable if it is a mental disorder which causes disability or need for medical treatment, and it is diagnosed pursuant to procedures promulgated under paragraph (4) of subdivision (j) of Section 139.2 or, until these procedures are promulgated, it is diagnosed using the terminology and criteria of the American Psychiatric Associations' Diagnostic and Statistical Manual of Mental Disorders, Third Edition-Revised, or the terminology and diagnostic criteria of other psychiatric diagnostic manuals generally approved and accepted nationally by practitioners in the field of psychiatric medicine."

Section 3208.3, subdivision (b)(1), states:

"In order to establish that a psychiatric injury is compensable, an employee shall demonstrate by a preponderance of the evidence that actual events of employment were predominant as to all causes combined of the psychiatric injury."

Dr. Donlon, Dr. Perelli-Minetti and Dr. Enelow each diagnosed applicant pursuant to standard psychiatric terminology and criteria as having a mental disorder which caused disability and the need for treatment. The primary medical dispute concerned the cause of this psychiatric injury. The WCR relied primarily on the opinion of Dr. Donlon. In his report dated June 30, 1997, Dr. Donlon concluded that "with reasonable medical probability, there is no evidence for disability until 05-19-97 when he was reassigned to Corcoran," and that "[f]rom information available, personnel action of 05-19-97 is the predominant causation for his mental disorder/disability." In his report dated August 15, 1997, Dr. Donlon opined that applicant "did not develop a cumulative mental injury to his psyche for the period of 12/91 through 05-19-97," but "05-19-97 may be considered a specific mental injury."

In his petition for reconsideration, applicant contends that "Dr Donlon's report should not be considered substantial evidence as he does not accurately analyze the history," and that "Dr. Enelow's report is a much better evaluation of the history." However, in her report on the petition, the WCR, who had the opportunity to hear all of the lay testimony and consider the complete documentary record, reaffirmed her reliance on Dr. Donlon and observed that "without question, the personnel action of May 19, 1997 constituted the cause for applicant's leaving work, refusing to report as instructed to Corcoran, and for first seeking medical treatment." After review of the entire record and affording the WCR's findings the great weight to which they are entitled, we find no valid reason to reject the WCR's determination.

#### Personnel action

Section 3208.3, subdivision (h), was added in 1993 and provides as follows:

"No compensation under this division shall be paid by an employer for a psychiatric injury if the injury was substantially caused by a lawful, nondiscriminatory, good faith personnel action. The burden of proof shall rest with the party asserting the issue."

The term "personnel action" is not defined in the Labor Code. 1 What constitutes a personnel action depends on the subject matter and factual setting for each case. The term includes but is not necessarily limited to termination of employment. (Bray v. Workers' Comp. Appeals Bd. (1994) 26 Cal.App.4th 530 [59 Cal.Comp.Cases 475, 484].) An employer's disciplinary actions short of termination may be considered personnel actions even if they are harsh and if the actions were not so clearly out of proportion to the employee's deficiencies so that no reasonable manager could have imposed such discipline. (Cf. Clutts v. Workers' Comp. Appeals Bd. (1997) 62 Cal.Comp.Cases 1142, 1143 (writ den.).) In Clutts, the applicant had alleged psychiatric injury as a result of letters written to him by his employer warning of disciplinary action for his failure to perform certain job duties.

We conclude that a personnel action is conduct either by or attributable to management and includes such things as done by one who has the authority to review, criticize, demote or discipline an

<sup>&</sup>lt;sup>1</sup> When Labor Code section 3208.3, subdivision (d), was added in 1991, it stated in part: "As used in this subdivision, a 'regular and routine employment event' includes, but is not limited to, a lawful, nondiscriminatory, good faith personnel action, such as discipline, work evaluation, transfer, demotion, layoff, or termination." This language was deleted from subdivision (d) and replaced by subdivision (h) when the latter subdivision was added in 1993.

employee. Personnel actions may include but are not necessarily limited to transfers, demotions, layoffs, performance evaluations, and disciplinary actions such as warnings, suspensions, and terminations of employment.

Based on this analysis, we conclude that the transfer of applicant to Corcoran State Prison on May 19, 1997, was a personnel action within the meaning of Labor Code section 3208.3, subdivision (h).

### Lawful

Having concluded that applicant's transfer was a personnel action, we must determine whether that action was lawful, nondiscriminatory, and in good faith. Each of these requirements must be met in order for section 3208.3, subdivision (h), to bar payment of compensation.

Black's Law Dictionary (6th ed. 1990) pp. 885-886, defines the term "lawful" as "warranted or authorized by the law; having the qualifications prescribed by law; not contrary to nor forbidden by the law; not illegal." It generally differs from the term "legal." To say that an act is legal "implies that it is done or performed in accordance with the forms and usages of law, or in a technical manner." "To say of an act that it is 'lawful' implies that it is authorized, sanctioned, or at any rate not forbidden, by law." The word "more clearly implies an ethical content" and "usually imports a moral substance or ethical permissibility."

Applicant contends that his transfer was unlawful, arguing that the Department of Corrections violated state civil service rules covering transfers. Specifically, he asserts that the Department

Nondiscriminatory

violated Government Code section 19994.1 because he was not given 60 days' notice of his transfer. However, that section only requires 60 days notice of a transfer which ". . . reasonably requires an employee to change his or her place of residence . . ." In this case, applicant was transferred to a facility approximately 47 miles from his prior work site and the record indicates that he did not move his residence after his transfer. Therefore, the record does not establish that the Department was required to give him 60 days' notice before transferring him. Likewise, applicant's transfer did not violate section 599.714 of Title 2 of the California Code of Regulations. That section deals with the circumstances under which a transferred employee is entitled to reimbursement of moving expenses, not the legality of or procedures for transferring an employee. Thus, we conclude that applicant's transfer was lawful.

Black's Law Dictionary (6th ed. 1990) p. 467, defines the term "discrimination" as a "failure to treat all persons equally where no reasonable distinction can be found between those favored and those not favored." Thus, the issue in this matter is whether the employer treated applicant differently than others similarly situated without justification.

Applicant contends that in order for his transfer to be nondiscriminatory, there must be a "business necessity" for the employer's conduct. The cases he cites in support of this contention primarily concern issues arising under Labor Code section 132a which prohibits discrimination against an employee for filing, or making known his or her intention to file, a workers' compensation claim. However,

section 132a involves a public policy intended to protect against discrimination proscribed by that section, while personnel actions under section 3208.3, subdivision (h), include a variety of possible actions by employers before an injury has even occurred. We decline to incorporate the same requirement of business necessity as applied in the context of section 132a.

As stated, the issue is whether the employer treated applicant differently than others similarly situated, without justification. In this case, the record reflects that there was a split among the upper management at the prison with Warden Carrillo on one side, and applicant and Chief Deputy Warden Pena on the other. All three were removed from the prison either by transfer or forced retirement. Therefore, applicant was not treated differently than the other similarly-situated employees, so his transfer was nondiscriminatory.

#### Good faith

Section 3208.3, subdivision (h), does not define the term "good faith" as used therein. Therefore, it is necessary to consider the definitions of the term in broader contexts. "Good faith" has been defined to mean "honesty in fact in the conduct or transaction concerned" (see, e.g., Civ. Code §§ 2961, 1102.7; Cal. Com. Code, §§ 1201, subd. (19), 2103, subd. (1) (b), 5102); to include "honesty in fact" and the "observance of reasonable commercial standards of fair dealing" (see, e.g., Cal. Com. Code, § 3103, 11105); to include an act without intent to defraud (see, e.g., Ins. Code § 11772); to mean to act with honesty of purpose, without collusion, fraud, or knowledge of fraud, and without intent to assist in fraudulent or otherwise unlawful design (Appel v. Morford (1943) 62 Cal.App.2d 36,

40; to include a "state of mind denoting honesty of purpose, freedom from intention to defraud, and, generally speaking, [] being faithful to one's duty or obligation" (People v. Nunn (1956) 46 Cal.2d 460, 468); to mean "honestly; without fraud, collusion or deceit; really, actually, without pretense," and "an intention based on a valid or good reason or cause" (Gibson v. Corbett (1948) 87 Cal. App. 2d Supp. 926, 929); and to include honesty of intention and an honest intention to abstain from taking any unconscientous advantage of another. (Blacks' Law Dictionary (6th ed. 1990) p. 693.) The good faith element therefore encompasses the manner in which the personnel action is taken.

This year, in Cotran v. Rollins Hudig Hall International (1998) 17 Cal.4th 93, the state Supreme Court considered the standard for determining whether just cause supported termination of an employee. In that case, the court ruled that an objective good faith standard should be applied. At 17 Cal.4th 106, fn. 3, the court stated that "[a]lthough 'good faith' is commonly thought of as subjective in essence, the use of objectified mental states as a legal standard is a familiar feature of Anglo-American law." The court concluded that "coupling 'good faith' with 'objectivity' is intended to place the trier of fact in the position of the 'reasonable employer' in deciding whether the defendant ... acted responsibly and in conformity with prevailing social norms in deciding to terminate an employee for misconduct."

We conclude that "good faith" under section 3208.3, subdivision (h), should be determined under a similar objective standard. In this case, the evidence indicates that that standard has been met.

Deputy Director Tristan testified that applicant and Chief Deputy Warden Pena were both transferred in order to give the new warden a fresh start. He also testified that applicant was a good employee. Regional administrator Jones testified that applicant was caught in a bad management situation. Both Tristan and Jones testified that applicant's transfer was not a punitive action. The WCR found the testimony of Tristan and Jones to be credible and, because she had the opportunity to observe the witnesses, her credibility determinations are entitled to great weight. (Garza v. Workmens' Comp. Appeals Bd. (1970) 3 Cal.3d 312, [35 Cal.Comp.Cases 500].) We also find the testimony of Tristan and Jones to be credible, and that testimony establishes an honesty of intention on the part of the Department of Corrections in its transfer of applicant.

## Substantial causation

Having concluded that applicant's transfer to Corcoran was a lawful, nondiscriminatory, good faith personnel action, we finally must determine whether the transfer was a "substantial cause" of his psychiatric condition. Section 3208.3, subdivision (a)(3), provides that the term "'substantial cause' means at least 35 to 40 percent of the causation from all sources combined." We note that more than one factor may be a substantial cause and that the question here is whether applicant's transfer was a substantial cause, and not the substantial cause. There is conflicting medical evidence on this question. Dr. Donlon opined that in the absence of his transfer, applicant would have continued to work without any psychiatric injury, while Dr. Enelow attributed applicant's psychiatric complaints to events prior to his transfer. As noted, the WCR found

the opinion of Dr. Donlon to be the more persuasive. Applicant asserts that Dr. Donlon did not accurately analyze the history, but points to no particular errors in Dr. Donlon's report. In addition, Dr. Enelow incorrectly concluded that applicant's transfer was a punitive action by the Department of Corrections. Moreover, we note that there was no evidence that applicant missed work or sought psychiatric treatment prior to being notified of his transfer on May 19, 1997.

Considering the entire record, we agree with the WCR that the opinion of Dr. Donlon is the more persuasive and find that the preponderance of the evidence establishes that applicant's transfer to Corcoran State Prison was a substantial cause of his psychiatric complaints. Because these psychiatric complaints were substantially caused by a lawful, nondiscriminatory, good faith personnel action, compensation for applicant's claimed psychiatric injuries is barred by Labor Code section 3208.3, subdivision (h). Therefore, we will affirm the decision of the WCR.

For the foregoing reasons, as decision after reconsideration of the Workers' Compensation Appeals Board,

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be, and the same is hereby, AFFIRMED.  WORKERS' COMPENSATION APPEALS BY  /s/ J. Wiegand J. WIEGAND  I CONCUR,  /s/ Douglas M. Moore, Jr. D. MOORE  /s/ Arlene N. Heath A. HEATH	OARD
/s/ J. Wiegand J. WIEGAND  I CONCUR,  /s/ Douglas M. Moore, Jr. D. MOORE  /s/ Arlene N. Heath A HEATH	OARD
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J. WIEGAND  7 I CONCUR,  8  9 /s/ Douglas M. Moore, Jr. D. MOORE  10  11 /s/ Arlene N. Heath	
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13 DATED AND FILED IN SAN FRANCISCO, CALIFORNIA	
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SERVICE BY MAIL ON SAID DATE TO ALL PARTIES LISTED ON THE OFFICIAL ADDRESS RECORD	
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