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# **EXHIBIT A**

#### **COOPERATIVE AGREEMENT**

This COOPERATIVE AGREEMENT (the "Agreement") is entered into by and between Google Inc., a Delaware corporation with offices at 1600 Amphitheatre Parkway, Mountain View, California 94043 ("Google"), and the Regents of the University of Michigan/University Library, Ann Arbor Campus, with its principal offices at 818 Hatcher South, Ann Arbor, MI 48109-1205 ("U of M"), and is effective on the date of the execution of this Agreement (the "Effective Date"). Google and U of M herein are sometimes referred to hereinafter individually as a "Party" and collectively as the "Parties".

## 

- U of M is a leading academic institution and has amassed an enormous collection of works in various media.
- Google is a leader in providing the public with access to billions of web pages through a search engine that processes requests in less than half a second, and responds to more than 150 million search queries per day.
- Google and the U of M share a mutual interest in making information available to the public. The
  Parties believe that working collaboratively will create mutually beneficial knowledge about standards
  and automated methods for organizing and indexing digitized works and to refine standard
  requirements for repositories of digital content.
- 4. Accordingly, the Parties desire to enter a nonexclusive agreement whereby Google will digitize works from the U of M collection to include them in Google's search services, and to make them available to the University of Michigan for preservation, archival or other purposes of its choosing (e.g., inclusion in Michigan's search services).

## Definitions

- 1. <u>DEFINITIONS</u>. Capitalized terms will have the meanings set forth below unless defined elsewhere in the Agreement.
- 1.1 "Available Content" means the U of M print book and journal Collection, but excludes Special Collections materials. Available Content also includes U of M Digital Content in an amount corresponding to the amount of digital content that Google provides to U of M via the U of M Digital Copy.
- 1.2 "Brand Features" means trade names, trademarks, service marks, logos, and other distinctive brand features, of which Google's Brand Features include but are not limited to Google, the Google logo, other marks that incorporate the word "GOOGLE," PAGERANK, and of which U of M's brand features include but are not limited to the University of Michigan name, University of Michigan identification marks, and the University Library name and logo.
- 1.3 "<u>Digitize</u>" means to convert content from a tangible, analog form into a digital representation of that content.
- 1.4 "<u>Distribution Price</u>" means an amount equal to or greater than a per-page amount multiplied by the number of Digitized pages involved. The per-page amount shall be equal to the amount charged by Google for distributing to the general public the same Digitized pages ("Google Amount"). If there exists no Google Amount for the same Digitized pages, the per-page amount shall be the amount charged by Google for distributing to the general public similar pages digitized pursuant to the same Project Plan ("Similar Google Amount"). To the extent no Google Amount or Similar Google Amount exists, the per-page amount shall be an amount mutually agreed upon in good faith by Google and U of M.
  - 1.5 <u>"End User"</u> means a person or entity that uses the Services.

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- 1.6 "Enterprise Search Services" means the Search Services provided by Google to companies for use by employees of those companies and others.
- 1.7 "Google Digital Copy" means a digital copy retained by Google of the Available Content that is Digitized by Google.
- 1.8 "Google Search Services" means the Search Services provided by Google directly through the web sites located at <a href="www.google.com">www.google.com</a> and corresponding international and other domains (e.g., <a href="www.google.info">www.google.info</a>, etc).
  - 1.9 "U of M Collection". means materials identified in section 1.2 above.
- 1.10 "<u>U of M Digital Copy</u>" means a digital copy transferred by Google to U of M of the Available Content that is Digitized by Google.
- 1.11 "Partner Search Services" means the Search Services provided by Google to an End User via a partner site that has entered into an agreement with Google to provide some or all of the Search Services through its own website.
- 1.12 "Pilot Project" means the onsite work at the University of Michigan, beginning from the Effective Date of this contract and ending on April 15, 2005.
  - 1.13 "Project" means a project for Digitizing certain Selected Content.
  - 1.14 "Initial Term" means the first six years of the Project, including the Pilot Project period.
- 1.15 "Project Form" means a form, pursuant to this Agreement, that contains the details of a Project Plan, similar to the sample attached as Exhibit A.
- 1.16 "Project Plan" means a plan for implementing a Project. The Project Plan shall include the following: (1) instructions by U of M regarding how the Selected Content is to be collected and returned by Google; (2) if required, the amount of time available to U of M for performing conservation efforts; (3) the amount of time available to Google from receipt of the Selected Content until it is due to be returned to U of M; and (4) a budget for the Project.
- 1.17 "Requested Portion" means a portion of the U of M Digital Copy requested by a third party.
- 1.18 "Search Services" means the search services provided by Google to an End User pursuant to which the End User can view, inter alia, content consisting of or derived from the Google Digital Copy (subject to the restrictions set forth in this Agreement) in response to search or browsing requests.
- 1.19 "Selected Content" means the portion of the Available Content that Google desires to Digitize or incorporate into the Services, both collectively and its component parts, including any and all other works of authorship included therein.
- 1.20 "Services" means collectively the Google Search Services, the Partner Search Services, and the Enterprise Search Services.
- 1.21 "<u>U of M Digital Content</u>" means content that U of M already has in its possession in Digitized form, as of the Effective Date.
- 1.22 "Website," "World Wide Web," "the Internet," and other technical terms in this Agreement and project plans refers to the current common usage of such terms and successor facilities of equal or greater capability.



#### 2. RESPONSIBILITIES

- 2.1 **Identifying Content to be Digitized.** The parties shall cooperate to identify Available Content to be Digitized. Upon agreeing to such Selected Content, the Parties shall cooperate in good faith and with diligence to develop a timetable for completing the Project Plan for the Selected Content. The Parties shall then memorialize the Project Plan in a Project Form.
- 2.2 Collecting the Selected Content. Upon commencement of a Project, U of M shall be responsible for performing any conservation efforts that U of M determines are required for the associated Selected Content. On a rolling basis, as this conservation effort is completed, U of M shall provide the conserved Selected Content to Google for Digitizing. If agreed upon by the parties in a particular Project Plan, this collection function may instead be assigned to Google.
- 2.3 Locating the Digitization Operation. For each Project, U of M shall attempt in good faith to provide Google with adequate physical space to Digitize the Selected Content. If U of M is unable to provide such space, U of M shall cooperate with Google to identify and obtain space that Google can use at reasonable rates. The location of any such physical spaces shall be mutually agreed upon by the parties.
- 2.3.1 Transporting and Storing the Selected Content. On a Project-specific and material-specific basis, U of M may authorize Google to remove some or all of the Selected Content from U of M premises to perform digitization in facilities controlled by Google. All risk of loss, damage, or destruction of the materials will lie with Google from the time Google accepts possession of the materials until such time as they are returned to U of M on U of M premises. Google will carry reasonably sufficient insurance against the risk of loss, damage or destruction of materials entrusted to Google's custody. In general, for all materials, Google will provide a transport method and temporary storage area that is reasonably clean, dry, cool, free from insects and other pests, protected from fire, and secure against theft and vandalism. Because the value of the materials and the environmental conditions necessary for transporting them and maintaining them in good condition will vary based on the particular materials involved, U of M will inform Google of the requirements for transport and storage of particular materials on a Project-specific basis. For insurance purposes, U of M (relying on guidelines from its Risk Management office) will provide Google with a good faith estimate of the value of any materials approved for removal from U of M premises, and will provide Google with an itemized list of any such materials.
- 2.3.2 On-Site (i.e., not transported) Conversion of Selected Content. The terms in 2.3.1 regarding insurance, accessibility to print materials for U of M users, and precautions taken to ensure protection of the materials shall also apply to materials digitized on-site in the Buhr storage facility.
- 2.4 Digitizing the Selected Content. Google will be responsible for Digitizing the Selected Content. Subject to handling constraints or procedures specified in the Project Plan, Google shall at its sole discretion determine how best to Digitize the Selected Content, so long as the resulting digital files meet benchmarking guidelines agreed to by Google and U of M, and the U of M Digital Copy can be provided to U of M in a format agreed to by Google and U of M. U of M will engage in ongoing review (through sampling) of the resulting digital files, and shall inform Google of files that do not meet benchmarking guidelines or do not comply with the agreed-upon format. Should U of M encounter a persistent failure by Google to meet these guidelines or supply the agreed-upon format, U of M may stop new work until this failure can be rectified. Any restrictions on Google's discretion shall be specified on a project-by-project basis via the corresponding Project Form(s) or by amendment to this Agreement.
- 2.5 **U of M Digital Copy**. Google agrees to provide to U of M a copy of all Digitized Selected Content that has been "Successfully Processed" within thirty (30) days after the Selected Content is Digitized, or in a timeframe mutually agreed by the Parties. Digitized Selected Content is "Successfully Processed" when Google determines it has satisfactorily gone through all stages of Google's digitization, post processing and quality assurance procedures (not to exceed thirty days for material received by Google, unless otherwise agreed to by the parties). Within thirty (30) days after the Selected Content is Digitized, or in a timeframe mutually agreed by the Parties, Google shall provide the U of M Digital Copy

to the U of M. Unless otherwise agreed by the Parties in writing, the U of M Digital Copy will consist of a set of image and OCR files and associated information indicating at a minimum (1) bibliographic information consisting of the title and author of each Digitized work, (2) which image files correspond to that Digitized work, and (3) the logical order of those image files. Google shall provide the U of M Digital Copy via a network connection, or in any other manner mutually agreed upon by the Parties.

- 2.5.1 Google may delay transferring Digitized Selected Content to U of M if it decides not to use that content due to a dispute with a third-party. In this case, Google must inform U of M, in writing, of the details of the dispute and the specific content to be delayed. Google may delay transfer of this content until such time as Google makes any use (including indexing) of that Digitized content (or the same content acquired from another source, if that Digitized content is in the public domain or out-of-print) beyond storage in a dark archive.
- 2.5.2 Within 3 years of the time Google has transferred Digitized Selected Content to U of M, if Google decides not to use that content due to a dispute with a third-party, U of M will destroy that content (so long as it is in print and protected by copyright) from the U of M Digital Copy. In this case, Google must inform U of M in writing of the details of the dispute and the specific content to be destroyed. If, at any time, Google subsequently makes any use (including indexing) of that Digitized content (or the same content acquired from another source, if that Digitized content is in the public domain or out-of-print) beyond storage in a dark archive, Google will retransfer that Digitized Content to U of M.
- 2.6 Returning the Selected Content. Once completed with the Digitizing process, Google will be responsible for returning the Selected Content to the source from which Google obtained it and in the like manner in which it was collected, within three (3) weeks unless otherwise specified in the Project Form or otherwise agreed upon by the parties. If Google reasonably determines that it will require longer to Digitize some or all of the Selected Content than the time frame set forth in the Project Form, the Parties will discuss in good faith whether a time extension is feasible. If the Parties agree upon an extension, they shall record such agreement as an amendment to the Project Form. If the Parties can not agree upon an extension, Google shall return the Selected Content within the time frames set forth in the Project Form.
- 2.7 Responsibility for damage to the Selected Content. While certain Selected Content is within Google's possession, Google shall make commercially reasonable efforts to minimize damage to the Selected Content, including handling the Selected Content in accordance with handling instructions set forth in the Project Form, if any. If Google, due to its negligence, damages certain Selected Content, Google shall, at its own cost, have the damaged Selected Content restored to the condition in which Google received it. Restoration of all materials must be performed by or under the management of U of M Conservation Services.

#### COSTS

- 3.1 Costs borne by U of M. U of M shall bear the following costs: U of M employees (other than staff scanning operators and staff employed to pull and return materials to the shelves, including reshelving) whose participation is contemplated by this Agreement (including all cost of U of M employees required to provide Selected Content to Google as well as project management costs incurred by U of M), network bandwidth and data storage required by U of M to receive some or all of the U of M Digital Copy or existing bandwidth available for use by Google to transfer Digitized files from U of M facilities to Google's data centers and U of M space that may be available to Google.
- 3.2 Costs borne by Google. Google shall bear the following costs: Google employees or agents whose participation is contemplated by this Agreement (including all cost of Google employees required between receipt/collection of the Selected Content from U of M and return of the Selected Content to U of M), hardware and software required to Digitize the Selected Content, space required to Digitize the Selected Content (to the extent not provided by U of M), transportation of Selected Content from the U of M facility in which the Selected Content is normally kept (if required), and resolving copyright issues associated with Google's use of the Google Digital Copy.
- 3.3 **Budgets.** Notwithstanding the foregoing, U of M and Google may jointly develop a budget for each Project Plan, pursuant to which the parties can allocate the cost of researching and identifying the Selected Content, conducting conservation assessments, performing conservation work, and

performing any required copyright research and clearances. Any such budget shall take precedence over the general obligations set forth above in sections 3.1 and 3.2.

#### 4. OWNERSHIP AND USE OF DIGITAL COPIES AND SERVICES

- 4.1 **Copyright Law.** Both Google and U of M agree and intend to perform this Agreement pursuant to copyright law. If at any time, either party becomes aware of copyright infringement under this agreement, that party shall inform the other as quickly as reasonably possible.
- 4.2 Copyright Status. As Selected Content is provided by U of M to Google for Digitizing, U of M shall to the best of its knowledge notify Google which portions of the Selected Content are in the public domain and which portions may be subject to copyright. Notwithstanding the foregoing, Google shall be responsible for ensuring that Google's digitization and its use of the Google Digital Copy is authorized by the relevant copyright holders or by law. If either party reasonably determines that a portion of the Selected Content that was previously thought to be in the public domain is actually subject to copyright, that party shall promptly notify the other party in a writing that particularly identifies the portion(s) and provides an explanation for why the portion(s) are believed to be subject to copyright.
- 4.3 Searching Free to the Public: Google agrees that to the extent that it or its successors make Digitized Available Content searchable via the Internet, it shall provide an interface for both searching and a display of search results that shall have no direct cost to end users. Violations of this subsection, 4.3, not cured within thirty days of notification by U of M shall terminate U of M's obligations under section 4.4.
- 4.4 Ownership and use of U of M Digital Copy. Neither U of M nor Google shall have any ownership or license rights to the Available Content that is Digitized (i.e., to the materials underlying the digitization process), except where UM already has such rights. As between Google and U of M and subject to the provisions in this section 4, U of M shall own all rights, title, and interest to the U of M Digital Copy.
- 4.4.1 Use of U of M Digital Copy on U of M Website. U of M shall have the right to use the U of M Digital Copy, in whole or in part at U of M's sole discretion, as part of services offered on U of M's website. U of M shall implement technological measures (e.g., through use of the robots.txt protocol) to restrict automated access to any portion of the U of M Digital Copy or the portions of the U of M website on which any portion of the U of M Digital Copy is available. U of M shall also make reasonable efforts (including but not limited to restrictions placed in Terms of Use for the U of M website) to prevent third parties from (a) downloading or otherwise obtaining any portion of the U of M Digital Copy for commercial purposes, (b) redistributing any portions of the U of M Digital Copy, or (c) automated and systematic downloading from its website image files from the U of M Digital Copy. U of M shall restrict access to the U of M Digital Copy to those persons having a need to access such materials and shall also cooperate in good faith with Google to mutually develop methods and systems for ensuring that the substantial portions of the U of M Digital Copy are not downloaded from the services offered on U of M's website or otherwise disseminated to the public at large.
- 4.4.2 Use of U of M Digital Copy in Cooperative Web Services. Subject to the restrictions set forth in this section, U of M shall have the right to use the U of M Digital Copy, in whole or in part at U of M's sole discretion, as part of services offered in cooperation with partner research libraries such as the institutions in the Digital Library Federation. Before making any such distribution, U of M shall enter into a written agreement with the partner research library and shall provide a copy of such agreement to Google, which agreement shall: (a) contain limitations on the partner research library's use of the materials that correspond to and are at least as restrictive as the limitations placed on U of M's use of the U of M Digital Copy in section 4.4.1; and (b) shall expressly name Google as a third party beneficiary of that agreement, including the ability for Google to enforce the restrictions against the partner research library.
- 4.5 Ownership and use of Google Digital Copy. Neither U of M nor Google shall have any ownership or license rights to the Available Content that is digitized (i.e., to the materials underlying the digitization process), except where UM already owns such rights. As between Google and U of M and subject to the provisions in this section 4, Google shall own all rights, title, and interest to the Google Digital Copy.

- 4.5.1 Google use of Google Digital Copy. Subject to the restrictions set forth in this section, Google may use the Google Digital Copy, in whole or in part at Google's sole discretion, as part of the Services. For portions of the Google Digital Copy that correspond to works mutually identified as being in the public domain or for which Google has obtained permission from the relevant copyright owner(s), Google may among other things index the full text and serve and display full-sized digital images corresponding to those portions. For all other portions of the Google Digital Copy, Google may index the full text but may not serve or display the full-sized digital image unless Google has appropriate legal authority to do so; Google instead may serve and display (1) an excerpt that Google reasonably determines would constitute fair use under copyright law and (2) bibliographic (e.g., title, author, date, etc) and other non-copyrighted information. If U of M discovers that digital images being served and displayed full-size by Google are subject to copyright restrictions, U of M shall notify Google in writing and Google shall cease serving and displaying such images full-size. Furthermore, to address situations where Google believed it had the right to serve full-sized digital images but was incorrect in such belief, Google shall implement processes (e.g., notice and takedown) that facilitate the ability of copyright owners to request removal of such digital images from the index.
- 4.5.2 Security and Privacy Regarding Google's Use of the Google Digital Copy. Google shall implement technological measures (e.g., through use of the robots.txt protocol) to restrict automated access to any portion of the Google Digital Copy or the portions of the Google website on which any portion of the Google Digital Copy is available. In addition, Google shall maintain on its website a privacy policy that governs collection and use of information that Google obtains from a user of the Google Search Services.
- 4.5.3 **Distribution of Google Digital Copy**. To the extent portions of the Google Digital Copy are either in the public domain or where Google has otherwise obtained authorization, Google shall have the right, in its sole discretion, to make copies of such portions of the Google Digital Copy and to provide, license, or sell such copies to any party, subject to such copies being used consistent with the copyright-related restrictions set forth in section 4.5.1.
- 4.6 Ownership and Control of Services. As between the parties, the Services and all content therein is, and at all times will remain, the exclusive property of Google or its partners; nothing in this Agreement implies any transfer to U of M of any ownership interest in the Services. U of M acknowledges and agrees that Google retains control of the Services, and that the design, layout, content, functions and features of the Services are at Google's discretion. Notwithstanding anything to the contrary in this Agreement, Google is not required to make any or all of the Google Digital Copy available through the Services.
- 4.7 **No other rights.** Except as set forth above, nothing in this subsection shall be interpreted as a grant of right from either party to the other party.

#### 5. ACCESS, AUTHORIZATION, AND SUPPORT

- 5.1 Access. On a project-specific basis, Google shall have the right to access Selected Content during U of M business/staff hours (8:00am to 5:00pm, Monday through Friday) without first being required to notify U of M. On a project-specific basis, U of M may make reasonable efforts to provide Google with access to Selected Content outside of U of M business hours provided that Google notify U of M at least three days in advance of its desire to access such materials.
- 5.2 **Authorization**. The U of M program manager responsible for the Selected Content involved in any Project Plan shall have authority to agree with Google on the time frames and procedures (e.g., collection, conservation, handling) associated with that Selected Content. If Google in good faith believes that the time frames and procedures requested by the U of M program manager are unreasonable, Google shall escalate the matter to the U of M administrative contact; in which case Google, the U of M program manager, and the administrative contact shall meet to resolve the issue.
- **5.3 Support.** U of M shall appoint one person to serve as the administrative contact for Google, should administrative questions or issues arise during the course of this Agreement. This administrative contact shall be available during business hours at a telephone number and e-mail address to be provided by U of M. U of M shall also appoint one person to serve as the technical contact for Google, for obtaining or regulating the use of the U of M Digital Copy. This technical contact shall be available during

regular U of M business hours (8:30 to 4:30, Monday through Friday) at a telephone number and e-mail address to be provided by U of M. Upon execution of this contract, both Google and U of M shall identify these individuals in writing, and the resulting document shall serve as an addendum to this contract.

#### 6. CONFIDENTIALITY

- 6.1 Confidential Information. By virtue of this Agreement, each Party may have access to information of the other Party which is considered confidential and proprietary, including the terms of this Agreement, Project Plan or Project Form, product plans, customer lists, and proprietary technology or methods ("Confidential Information"), whether disclosed in tangible or intangible form. Information disclosed in tangible form will be considered Confidential Information if it is marked as "Confidential" or a similar designation. Information disclosed in intangible form will be considered Confidential Information if the disclosing party clearly indicates that it is confidential at the time of disclosure.
- 6.2 **Obligations**. Each Party shall exercise at least the same degree of care to avoid the publication or dissemination of the Confidential Information of the other Party as it affords to its own confidential information of a similar nature which it desires not to be published or disseminated. The receiving Party shall not use Confidential Information of the disclosing Party except in the furtherance of this Agreement or the performance of its obligations hereunder. The obligation of the Parties not to disclose Confidential Information survives expiration, termination or cancellation of this Agreement.
- 6.3 Exceptions. Neither Party is obligated to protect Confidential Information of the other Party that: (i) is rightfully received by the receiving Party from another party without restriction, or (ii) is known to or developed by the receiving Party independently without use of, or reference to, the Confidential Information, or (iii) is or becomes generally known to the public by other than a breach of duty hereunder by the receiving Party, (iv) has been or is hereafter furnished to others by the disclosing Party without restriction on disclosure, or (v) required to be disclosed by any governmental authority. Google understands that U of M, as a public institution, is subject to the Michigan Freedom of Information Act, and any disclosure of Confidential Information required by that statute will not constitute a breach of this agreement.

#### MARKETING

- 7.1 Press Releases or Announcements. Other than as has been mutually agreed upon by the Parties, neither Party may make any press announcements about the relationship or this Agreement without the prior written approval of the other Party, which will not be unreasonably withheld or delayed. U of M and Google, as practicable, will coordinate regarding the timing of any press release(s) and will mutually agree upon appropriate talking points.
- 7.2 License to Marks. Each party will submit all materials of any kind containing the other party's Brand Features (other than its name in customer lists) to the other party for approval prior to release to the public. Except as set forth in this section, nothing in this Agreement shall be deemed to grant to one party any right, title or interest in or to the other party's Brand Features. All use by Google of U of M's Brand Features (including any goodwill associated therewith) shall inure to the benefit of U of M and all use by U of M of Google's Brand Features (including any goodwill associated therewith) shall inure to the benefit of Google. At no time during the Term shall one party challenge or assist others to challenge the Brand Features of the other party (except to the extent required to protect its own Brand Features) or the registration thereof by the other party, nor shall either party attempt to register any Brand Features or domain names that are confusingly similar to those of the other party

#### 8. TERM AND TERMINATION

- 8.1 **Term** This Agreement is effective as of the Effective Date and continues in full force and effect until April 30, 2009, unless earlier terminated as provided herein at the end of the Pilot Project. Upon the expiration of the Initial Term, this Agreement shall automatically renew for additional one year terms (each a "Renewal Term") unless either Party notifies the other Party to the contrary at least thirty (30) days before the end of either the Pilot Project, the Initial Term or a Renewal Term. The "Term" of this Agreement shall comprise the Initial Term and any Renewal Terms.
- 8.2 Effect of Expiration or Termination. Within thirty (30) days after expiration or termination of this Agreement for any reason, each Party shall return to the other Party (or, at that Party's request,

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destroy) any Confidential Information of that Party that is in its possession. The following sections survive expiration or termination of this Agreement: 1, 2.51, 2.52, 2.6, 2.7, 4.4 (so long as Google or a successor continues to exist), 4.5, 4.7, 4.8, 6, 8.2, and 9-12.

#### 9. WARRANTIES AND DISCLAIMER

- 9.1 Mutual Warranties. Each Party represents and warrants to the other that (i) it has full right, power and authority to enter into this Agreement and to perform all of its obligation hereunder; (ii) this Agreement constitutes its valid and binding obligation, enforceable against it in accordance with its terms; and (iii) its execution, delivery and performance of this Agreement will not result in a breach of any material agreement or understanding to which it is a Party or by which it or any of its material properties may be bound.
- 9.2 Disclaimer. THE WARRANTIES EXPLICITLY SET FORTH ABOVE ARE THE ONLY WARRANTIES PROVIDED HEREIN AND ARE IN LIEU OF ALL OTHER WARRANTIES BY THE PARTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE SUBJECT MATTER OF THIS AGREEMENT. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, GOOGLE SPECIFICALLY DISCLAIMS ANY WARRANTY REGARDING NON-INFRINGEMENT OF THIRD PARTY INTELLECTUAL PROPERTY.

#### 10. INDEMNIFICATION.

- By Google. Google shall defend and indemnify the U of M, its Regents, employees, and agents against any third party claim based on an allegation that the U of M's (or its Regents', employees', or agents') or Google's actions, pursuant to this Agreement, violate that third party's copyrights or other legal rights. The foregoing indemnification includes U of M's receipt of the U of M Digital Copy, but excludes any third party claim that relates to U of M's use or distribution of the U of M Digital Copy or that arises from U of M's (or its Regents', employees' and agents') negligence under this Agreement. Google shall select counsel reasonably appropriate for such defense and shall pay for all costs incurred by such counsel. In addition, Google shall pay any damage awards or settlement costs that may be incurred. U of M may participate in the defense with counsel of its own choice, at its own expense.
- By U of M. U of M shall defend and indemnify Google, its employees and agents against any third party claim based on an allegation that U of M's use or distribution of the U of M Digital Copy violates third party copyrights or other legal rights. U of M shall also defend and indemnify Google, its employees and agents against any third party claim based on an allegation that any third party's use or distribution of the U of M Digital Copy violates third party copyrights or other legal rights. U of M shall select counsel reasonably appropriate for such defense and shall pay for all costs incurred by such counsel. In addition, U of M shall pay any damage awards or settlement costs that may be incurred. Google may participate in the defense with counsel of its own choice, at its own expense.
- 10.3 **Disclaimer**. EXCEPT AS EXPRESSLY SET FORTH IN THIS SECTION 10, EACH PARTY EXPRESSLY DISCLAIMS ANY FURTHER OBLIGATION TO INDEMNIFY, DEFEND OR HOLD HARMLESS THE OTHER PARTY FROM ANY THIRD PARTY CLAIM OR ACTION. THE FOREGOING PROVISIONS OF THIS SECTION 10 STATE THE ENTIRE LIABILITY AND OBLIGATIONS OF INDEMNIFYING PARTY, AND THE EXCLUSIVE REMEDY OF INDEMNIFIED PARTY, WITH RESPECT TO ANY ACTUAL OR ALLEGED INFRINGEMENT OF ANY INTELLECTUAL PROPERTY RIGHTS UNDER THIS AGREEMENT.

#### 11. LIMITATION OF LIABILITY

EXCEPT FOR DAMAGES ARISING FROM BREACH OF SECTION 6 (CONFIDENTIALITY) OR DAMAGES ARISING FROM BREACH OF SECTIONS 4.4 - 4.6 (AND ASSOCIATED SUBSECTIONS), IN NO EVENT WILL EITHER PARTY BE LIABLE TO THE OTHER FOR LOST PROFITS OR ANY FORM OF INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY CHARACTER FROM ANY CAUSES OF ACTION OF ANY KIND WITH RESPECT TO THIS AGREEMENT, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), OR OTHERWISE, AND WHETHER OR NOT THE OTHER PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. EXCEPT FOR DAMAGES ARISING FROM BREACH OF SECTION 6 (CONFIDENTIALITY)

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OR DAMAGES ARISING FROM BREACH OF SECTIONS 4.4 - 4.6 (AND ASSOCIATED SUBSECTIONS), EACH PARTY'S LIABILITY UNDER THIS AGREEMENT SHALL BE LIMITED TO THE FEES EXPENDED BY THE OTHER PARTY AS OF THE DATE OF SUCH CLAIM.

#### GENERAL PROVISIONS

- No Obligation. Notwithstanding the foregoing, Google shall have no obligation to Digitize any portion of the Available Content nor to use any portion of the Google Digital Copy as part of the Services. U of M shall not be obligated to participate in any Project Plan to the extent U of M does not have sufficient funds to perform its budgeted obligations under that Project Plan. Furthermore, notwithstanding anything in this Agreement to the contrary, in the event Google determines, at its sole discretion, not to Digitize some or all Selected Content in connection with one or more specific Projects, whether due to cost issues, conservation concerns or otherwise, Google shall have no obligation to the U of M with respect to digitizing or delivering the U of M Digital Copy with respect to such Selected Content.
- 12.2 Assignment. Neither Party may assign this Agreement without the other Party's prior written consent, which consent shall not be unreasonably withheld. Any attempt to assign this Agreement other than as permitted above will be null and void. Subject to the foregoing, this Agreement is binding upon and shall inure to the benefit of each of the Parties, and the successors and permitted assigns of each.
- Notices. Any notice required or permitted by this Agreement will be deemed given if sent by facsimile or by registered mail, postage prepaid, addressed to the other Party at the address set forth at the top of this Agreement. Delivery will be deemed effective upon transmission by facsimile (with receipt acknowledgement) or three (3) days after deposit with postal authorities. Unless otherwise specified by Google, notices directed to Google shall be sent to Google Inc., Attn: General Counsel, 2400 Bayshore Pkwy, Mountain View, CA 94043, or via facsimile to Google Inc., Attn: General Counsel, 650-618-1499. Unless otherwise specified by U of M, notices directed to U of M shall be sent to University Library, Attn: Associate University Librarian LIT, University of Michigan, Ann Arbor, MI 48109-1205.
- 12.4 Independent Contractors. The Parties to this Agreement are independent Parties and nothing herein shall be construed as creating an employment, agency, joint venture or partnership relationship between the Parties. Neither Party shall have any right, power or authority to enter into any agreement for or on behalf of, or incur any obligation or liability, or to otherwise bind, the other Party.
- 12.5 **Severability.** If any term or provision of this Agreement is held to be invalid, illegal, or otherwise void against public policy, such term or provision shall be stricken and shall not affect the validity or enforceability of the remaining terms and provisions of this Agreement.
- 12.6 Force Majeure. Performance by either party under this Agreement shall be excused during the period such performance is prevented or delayed by government restrictions, war or warlike activity (e.g., acts of terrorism), insurrection or civil disorder, labor disputes, or any other causes similarly or dissimilar to the foregoing that are beyond the control of either party and are not foreseeable at the time the Agreement (or relevant amendment) is executed.
- 12.7 General. The Agreement shall be governed by Federal law without giving effect to applicable conflict of laws provisions. In the event of any dispute or litigation arising out of or relating to this Agreement, each Party agrees that it shall attempt to resolve such dispute in good faith. If such dispute cannot be resolved within thirty days of being raised, the dispute shall be elevated to the highest level at each Party. If the dispute still cannot be resolved within an additional thirty days, the aggrieved party may file a lawsuit in the state or federal courts with jurisdiction to hear such suits in the State of Michigan. This Agreement, including any Project Forms and attached Exhibits, constitutes the entire understanding and agreement with respect to its subject matter, and supersedes any and all prior or contemporaneous representations, understandings and agreements whether oral or written between the Parties relating to the subject matter of this Agreement, all of which are merged in this Agreement. For avoidance of doubt, as of the Effective Date, this Agreement supersedes and replaces any other Cooperative Agreements between the parties to the extent they exist. No modification of or amendment to this Agreement, nor any waiver of any rights under this Agreement, will be effective unless in writing signed by the Party to be charged, and the waiver of any breach or default will not constitute a waiver of any other right hereunder or any subsequent breach or default. All amendments or modifications of this

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Agreement shall be binding upon the Parties despite any lack of consideration so long as such amendment or modifications are in writing and executed by the Parties. If any provision of this Agreement is found to be invalid or unenforceable pursuant to judicial decree or decision, the remainder of this Agreement shall remain valid and enforceable according to its terms. In such event, the Parties agree to negotiate in good faith, a legal and enforceable substitute provision which most nearly conforms to the Parties' intention in entering into this Agreement. The section and paragraph headings used in this Agreement are inserted for convenience only and shall not affect the meaning or interpretation of this Agreement. This Agreement may be executed by exchange of signature pages by facsimile and/or in any number of counterparts, each of which shall be an original as against any Party whose signature appears thereon and all of which together shall constitute one and the same instrument.

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Accepted and Agreed:

Google Inc.

By:\_\_\_\_\_\_(Authorized signature)

Name: David Drummond

Title: V.P., Corporate Development

On behalf of the Regents of the University of Michigan

By: (Authorized signature)

Name: Timothy Slottow

Title: Executive Vice President and Chief Financial Officer

## EXHIBIT A

#### SAMPLE PROJECT FORM

r roject value.
Program Manager:
Estimated Start Date:
Estimated Completion Date:
Description of Works Involved:
Out-of-circulation Time:
Location of Works:
Conservation Requirements:
Collection Instructions:
Transportation Instructions:
Special Handling Instructions:
Infrastructure Requirements (e.g., space, power, scanner size and quantity, environmental parameters, etc.):
Hours of Operation:
Known Copyright Restrictions:
Budget Allocations (if any):
Other comments:

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CONFIDENTIAL

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#### AMENDMENT TO COOPERATIVE AGREEMENT

This Amendment to Cooperative Agreement (the "Amendment") is entered into by and between the Regents of the University of Michigan ("U of M") and Google Inc. ("Google"). This Amendment is effective as of May  $\frac{1}{2}$ , 2009 (the "Amendment Effective Date"), except as set forth herein.

#### Background

- A. U of M and Google entered into a Cooperative Agreement dated June 15, 2005 (the "Agreement"), pursuant to which Google is digitally scanning certain content from the U of M library collection and making such digitally scanned content available to U of M for certain uses. Both parties acknowledge and agree that, although the U of M party to the Agreement was identified as "The Regents of the University of Michigan/University Library, Ann Arbor Campus," the correct legal entity was "The Regents of the University of Michigan," and the Agreement involves and applies to activities related to all of the University of Michigan campuses.
- B. Google has entered into a Settlement Agreement (the "Settlement Agreement") in the form as filed with the United States District Court for the Southern District of New York on October 28, 2008 in connection with case number 05 CV 8136 between The Authors Guild Inc., et al. as Plaintiffs and Google as Defendant.
- C. The terms of the Settlement Agreement affect the rights and obligations of Google under the Agreement and this Amendment reflects such changes to Google's rights and obligations, as well as other changes to the Agreement that the parties desire to make at this time or that are required by the Library-Registry (Fully Participating) Agreement.
- D. U of M and other libraries have entered or will enter into an agreement (the "Library-Registry (Fully Participating) Agreement") with the Registry organized pursuant to the Settlement Agreement.
- E. U of M and Google now desire in accordance with Section 12.7 of the Agreement to: (i) amend the Agreement through this Amendment with respect to certain terms, but in all other respects the Agreement shall continue in full force and effect; and (ii) add additional terms to the Agreement as set forth below.
- F. U of M and Google intend for this Amendment to allow the existing terms of the Agreement, as modified herein, to continue to govern the treatment of digital copies of works not subject to the Settlement Agreement (the "Non-Settlement Digital Copy," as more fully defined below) and to create additional terms to govern digital copies of works subject to the Settlement Agreement (the "Settlement Digital Copy," as more fully defined below).

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NOW, THEREFORE, in consideration of the foregoing premises and the mutual promises set forth below, U of M and Google hereby agree as follows:

#### **Terms**

- 1. <u>Definitions</u>. Capitalized terms defined in this Amendment, including without limitation the Collective Terms attached hereto as <u>Attachment A</u> (the "Collective Terms"), shall have the meanings set forth in this Amendment. Capitalized terms used but not defined in this Amendment shall have the meanings set forth in the Agreement or the Settlement Agreement, provided that any such term that is defined in both the Agreement and the Settlement Agreement shall have the meaning set forth in the Settlement Agreement with respect to the Settlement Digital Copy and shall have the meaning set forth in the Agreement with respect to the Non-Settlement Digital Copy.
- 2. <u>No Conflict with Settlement Agreement</u>. In the event that compliance with the terms of this Amendment or the Agreement would cause Google to breach the Settlement Agreement or would cause U of M to breach its Library-Registry (Fully Participating) Agreement, then such compliance with this Amendment or the Agreement will be excused, but only to the extent that such compliance would result in such a breach.
- 3. <u>Effective Date</u>. The term "**Effective Date**" in the preamble of the Agreement and throughout the remainder of the Agreement (but before giving effect to this Amendment) shall be replaced with the term "**Original Effective Date**." The term "**Original Effective Date**" shall mean June 15, 2005. The term "**Effective Date**" shall have the meaning set forth in the Settlement Agreement.
- 4. <u>Available Content.</u> Section 1.1 of the Agreement shall be deleted and replaced with the following: "1.1 '<u>Available Content</u>' means the entire print library collection held by or under the control of the Regents of the University of Michigan. Available Content also includes, without limitation, works made available by U of M to Google in Digitized form. Those Books and Inserts included within the Available Content constitute the Books and Inserts targeted for Digitization for purposes of the Settlement Agreement."
- 5. <u>Digitization</u>. Section 1.3 of the Agreement shall be deleted and replaced with the following: "1.3 '<u>Digitize</u>' means to convert a work from a hard copy (including microform) format into an electronic representation, using any means and any technology, whether now known or hereafter developed, including making necessary technical adaptations to achieve such conversion (but not including adapting or altering the content of such written work). '<u>Digitization</u>,' '<u>Digitizing</u>' and '<u>Digitized</u>' have corresponding meanings."
- 6. <u>Deletions and Corrections</u>. Sections 1.4 (definition of "<u>Distribution Price</u>") and 1.17 (definition of "<u>Requested Portion</u>") of the Agreement shall be deleted in their entirety. In Section 1.9 (definition of "<u>U of M Collection</u>") of the Agreement, the reference to section 1.2 shall be corrected to be a reference to Section 1.1.

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- 7. <u>U of M Digital Copy</u>. Section 1.10 of the Agreement shall be deleted and replaced with the following: "1.10 '<u>U of M Digital Copy</u>' means the Settlement Digital Copy and the Non-Settlement Digital Copy provided by Google to U of M. For the avoidance of doubt, the definition of "U of M Digital Copy" does not include Digital Copies provided to Google by U of M, unless such Digital Copies are Digitized by U of M (or its contractors) at the request (which request shall be in writing or electronic communication) of Google."
- 8. <u>Selected Content</u>. Section 1.19 of the Agreement shall be deleted and replaced with the following: "1.19 '<u>Selected Content</u>' means the Available Content."
- Digital Copy. A Section 1.23 shall be added to the Agreement and shall read as follows: "1.23 'Digital Copy' means a set of electronic files, including (a) the image files of the individual pages of the Digitized Selected Content along with text (currently generated from optical character recognition technology "OCR"), (b) coordinate information for the text (i.e., the image coordinates), copyright notice, year, and place of publication for the text (if available through Google's processes), (c) information about the ordering of pages along with page-level metadata such as page number and other similar information, (d) a unique identifier for the work, and (e) the date the work was Digitized by Google, regardless of the means or technology used to prepare such copy, whether now known or hereafter developed, and any digital copy of such set of electronic files. A Digital Copy of a work may be constructed by Google from one or more physical works into a composite version of the work, which may include alternative page images from different copies of the work that Google obtains from sources other than U of M, provided that the Digital Copy of any such composite version of a work will contain metadata indicating that the Digital Copy contains pages from different copies of the work and the sources of the different copies."
- 10. Non-Settlement Digital Copy. A Section 1.24 shall be added to the Agreement and shall read as follows: "1.24 'Non-Settlement Digital Copy' means the Digital Copies of the Selected Content Digitized by Google that are not governed, or that cease to be governed, by the Settlement Agreement, including without limitation as a result of such Selected Content rising into the public domain."
- 11. <u>Settlement Digital Copy: Amendment Effective Date.</u> A Section 1.25 shall be added to the Agreement and shall read as follows: "1.25 '<u>Settlement Digital Copy'</u> means the Library Digital Copy as that term is defined in the Settlement Agreement." A Section 1.26 shall be added to the Agreement and shall read as follows: "1.26 '<u>Amendment Effective Date</u>' means May 19, 2009."
- 12. <u>U of M Digital Copy</u>. The fourth sentence of Section 2.5 of the Agreement shall be deleted in its entirety.
- 13. <u>No Destruction of Settlement Digital Copy</u>. Section 2.5.2 of the Agreement shall be amended by adding the following sentences at the end of such Section:

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- a. "Further, when that Digitized content rises into the public domain (in Google's determination), Google will retransfer that Digitized Content to U of M provided Google retains a Digital Copy in its possession at the time and has the technical capability to transfer it to U of M."
- b. "Notwithstanding the foregoing, this Section 2.5.2 shall not be deemed to require U of M to destroy any portion of the Settlement Digital Copy that it is not otherwise required to destroy pursuant to other terms of this Agreement or U of M's Library-Registry (Fully Participating) Agreement."
- 14. Rights to U of M Digital Copy. Section 4.4 of the Agreement, "Ownership and use of U of M Digital Copy," shall be amended by changing its heading to "Rights to U of M Digital Copy" and by replacing the text thereof with the following:

"Neither U of M nor Google shall hold any license or other rights to the Available Content that is Digitized (i.e., to the materials underlying the Digitization process), except where U of M otherwise holds such rights. As between Google and U of M, and subject to the provisions in this Section 4, U of M shall hold all rights, title, and interest to the U of M Digital Copy."

- 15. <u>U of M Websites</u>. Section 4.4.1 of the Agreement, "Use of U of M Digital Copy on U of M Website," shall be amended by adding the following sentences at the end of such Section: "The parties acknowledge that U of M may host more than one U of M website and agree that this Section 4.4.1 applies to each such website, provided that the domain for each such website is owned by U of M. This Section 4.4.1 shall not apply to the Settlement Digital Copy solely to the extent it conflicts with Section 4.4.3 or U of M's Library-Registry (Fully Participating) Agreement."
- 16. <u>Cooperative Web Services</u>. Section 4.4.2, "Use of U of M Digital Copy in Cooperative Web Services," shall be replaced with the following:
- "4.4.2 Use of U of M Digital Copy in Cooperative Web Services. Except as set forth in Section 4.4.3 and the terms of U of M's Library-Registry (Fully Participating) Agreement and this Section, and provided U of M has obtained all necessary permissions, rights, and licenses from third parties. U of M shall have the right to use the U of M Digital Copy, in whole or in part at U of M's sole discretion, as part of web services offered in cooperation with partner academic libraries and/or partner public research libraries (such as the New York Public Library), including, without limitation, the institutions in the Association of Research Libraries, Digital Library Federation and similar organizations. Such services may include, without limitation, indexes and finding tools, as well as the reproduction and display of the U of M Digital Copy, to the extent not otherwise prohibited by this Agreement and U of M's Library-Registry (Fully Participating) Agreement. Before U of M makes any such use that involves the distribution of one or more Digital Copies included within the U of M Digital Copy to any such library, such library must enter into a written agreement with Google, the form of which Google will provide to U of M. Such agreement will (a) prohibit such receiving library from redistributing such Digital Copies from the U of M Digital Copy to any third party, except that U of M may authorize such library to redistribute such Digital Copies

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as an agent and on behalf of U of M subject to the rights and restrictions set forth in this Agreement, provided U of M would have the right under this Agreement to make such redistribution directly, (b) limit the receiving library's use of such Digital Copies from the U of M Digital Copy to the sole purpose of providing cooperative web services as set forth herein, which limitations on use shall in all events be at least as restrictive as those placed on U of M's use of the U of M Digital Copy in this Agreement and, if applicable, the Library-Registry (Fully Participating) Agreement, and (c) require such receiving library (i) to use reasonable efforts to prevent third parties from bulk downloading substantial portions of such Digital Copies, and (ii) to implement technological measures (e.g., through use of the robots.txt protocol) to restrict automated access to any part of such entity's website where substantial portions of such Digital Copies are available. U of M will have the right to approve those sections of the form of such agreement that grant any rights that materially differ from the rights granted to U of M with respect to the use of such portions of the U of M Digital Copy in the Agreement."

- 17. <u>Provision and Use of Settlement Digital Copy</u>. A Section 4.4.3 shall be added to the Agreement and shall read as follows:
- "4.4.3 **Provision and Use of Settlement Digital Copy**. Effective as of the Effective Date, in addition to the terms of U of M's Library-Registry (Fully Participating) Agreement, the following shall apply to U of M's use of the Settlement Digital Copy:
  - (a) Removal. U of M agrees that if a Rightsholder directs that its Book be Removed pursuant to Section 3.5 of the Settlement Agreement and subject to certain limitations set forth therein, Google shall have no obligation to provide or make available to U of M a Digital Copy of such Book.
  - Provision of Settlement Digital Copy. The U of M Digital Copy provided to U of M by Google may contain Books and Inserts contained in the Available Content that Google did not actually Digitize at U of M but has Digitized from another library. If either (i) Google has Digitized or received from U of M in Digitized form at least five (5) million works from the Available Content, or (ii)(A) Google has Digitized or received from U of M in Digitized form at least 3 million works from the Available Content, (B) U of M has made and is continuing to make all works in the Available Content accessible (or would have made such works available for Digitization but did not do so due to their condition, size, binding tightness, or other physical characteristics) to Google at a reasonable rate (the "reasonableness" of the rate will take into account the number of works remaining in the Available Content that Google desires to Digitize, Google's thencurrent ability to process such works and any operational issues or issues beyond the reasonable control of U of M that may result in variations in the rate or delays) unless Google is not then acting in good faith in the performance of any material obligation under this Agreement (provided, however, that such condition in clause (B) shall continue in the event Google begins to act in good faith in the performance of such obligation again), and (C) U of M is not then in an uncured material breach of this Agreement unless Google is not then acting in good faith in the performance of any material obligation under this Agreement

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(provided, however, that such condition in clause (C) shall continue in the event Google begins to act in good faith in the performance of such obligation again); then Google will be required to return Digital Copies of Books and Inserts to U of M that were Digitized, in whole or in part (which Digital Copies returned to U of M will be composites if Digitized in part at different libraries), at a different library if those Books or Inserts are contained within the Available Content and U of M (1) made the Books or Inserts available to Google for Digitization or (2) would have made such Books or Inserts available for Digitization but did not do so due to their condition, size, binding tightness, or other physical characteristics. U of M shall provide Google with data regarding the Available Content sufficient for Google to verify that a work Digitized at another library is included within the Available Content. Notwithstanding anything to the contrary set forth herein, Google shall not be obligated to include in-copyright content Digitized from libraries other than U of M that is not subject to the Settlement Agreement as part of any Digital Copy provided by Google to U of M.

- U of M as Hosting Fully Participating Library. In the event a Requesting Fully Participating Library authorizes U of M to store and host such Requesting Fully Participating Library's Library Digital Copy pursuant to Section 7.2(b)(x) of the Settlement Agreement, then U of M may treat such Requesting Fully Participating Library's Library Digital Copy in accordance with the terms applicable to the Settlement Digital Copy set forth herein with respect to U of M's exercise of its rights under Section 7.2(b)(x) of the Settlement Agreement, notwithstanding any terms governing such Requesting Fully Participating Library's Library Digital Copy set forth in such Requesting Fully Participating Library's Digitization Agreement with Google that are more restrictive than or conflict with the terms governing U of M's Settlement Digital Copy set forth herein. Google will apply the terms of Sections 4.4.5 (Redacted Information) and 4.4.6 (Technological Updates and Replacements) hereof to the Library Scans contained in each Requesting Fully Participating Library's Library Digital Copy hosted by U of M pursuant to Section 7.2(b)(x) of the Settlement Agreement, notwithstanding any more restrictive term set forth in such Requesting Fully Participating Library's Digitization Agreement with Google. U of M shall not be liable to Google for a Requesting Fully Participating Library's breach of its Library-Registry (Fully Participating) Agreement or its Digitization Agreement with Google, except to the extent that an action or omission of U of M in breach of its contractual or legal obligations was a cause of such breach."
- 18. <u>Provision and Use of Non-Settlement Digital Copy</u>. A Section 4.4.4 shall be added to the Agreement and shall read as follows: "4.4.4 **Provision and Use of Non-Settlement Digital Copy**. This Section shall apply to that portion of the Non-Settlement Digital Copy that is in the public domain.
  - (a) Provision of Public Domain Works. The Non-Settlement Digital Copy provided to U of M by Google may contain Digital Copies of public domain works that Google did not actually Digitize at U of M but has Digitized from

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another library. If: either (i) Google has Digitized or received from U of M in Digitized form at least five (5) million works from the Available Content or (ii)(A) Google has Digitized or received from U of M in Digitized form at least 3 million works from the Available Content; (B) U of M has made and is continuing to make all works in the Available Content accessible (or would have made such works available for Digitization but did not do so due to their condition, size, binding tightness, or other physical characteristics) to Google at a reasonable rate (the "reasonableness" of the rate will take into account the number of works remaining in the Available Content that Google desires to Digitize, Google's thencurrent ability to process such works and any operational issues or issues beyond the reasonable control of U of M that may result in variations in the rate or delays) unless Google is not then acting in good faith in the performance of any material obligation under this Agreement (provided, however, that such condition in clause (B) shall continue in the event Google begins to act in good faith in the performance of such obligation again); and (C) U of M is not then in an uncured material breach of this Agreement unless Google is not then acting in good faith in the performance of any material obligation under this Agreement (provided, however, that such condition in clause (C) shall continue in the event Google begins to act in good faith in the performance of such obligation again); then Google will be required to return Digital Copies of works that Google has determined to be in the public domain to U of M that were Digitized, in whole or in part (which Digital Copies returned to U of M will be composites if Digitized in part at different libraries), at a different library if those public domain works are contained within the Available Content and U of M either (1) made the public domain works available to Google for Digitization or (2) would have made such public domain works available for Digitization but did not do so due to their condition, size, binding tightness, or other physical characteristics. U of M shall provide Google with data regarding the Available Content sufficient for Google to verify that a work Digitized at another library is included within the Available Content.

(b) Non-Profit Uses. Notwithstanding the restrictions set forth in Sections 4.4.1 and 4.4.2 of the Agreement, U of M may provide all or any portion of the Non-Settlement Digital Copy that is, at the time of such provision, a Digital Copy of a public domain work to (i) academic institutions or research or public libraries, or (ii) when requested by U of M and agreed upon in writing by Google, other not-for-profit or government entities that are not providing search or hosting services substantially similar to those provided by Google, including but not limited to those services substantially similar to GBS (provided, however, that Google acknowledges and agrees that print-on-demand services are not substantially similar to any such services and U of M may provide such portions of the Non-Settlement Digital Copy to an entity set forth in this clause (ii) solely for such entity to provide print-on-demand services for U of M without Google's consent), such agreement not to be unreasonably withheld or delayed (each entity in clauses (i) and (ii) being referred to as an "Additional Institution"), in each case for research, scholarly, or academic purposes, all of which must be non-

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commercial (unless otherwise agreed upon in writing by Google). Any Additional Institution must enter into a written agreement with Google prior to U of M providing any portion of the Non-Settlement Digital Copy to such Additional Institution, the form of which Google will provide to U of M. Such agreement will prohibit such Additional Institution from redistributing such portions of the Non-Settlement Digital Copy to other entities (beyond providing or making content available to scholars and other users for educational or research purposes), prohibit such Additional Institution from using such portions of the Non-Settlement Digital Copy to provide search or hosting services substantially similar to those provided by Google, including but not limited to those services substantially similar to GBS, and require such Additional Institution (A) to use reasonable efforts to prevent third parties from bulk downloading substantial portions of such Digital Copies of such works, and (B) to implement technological measures (e.g., through use of the robots.txt protocol) to restrict automated access to any part of such entity's website where substantial portions of such Digital Copies are available. U of M will have the right to approve those sections of the form of such agreement that grant any rights that materially differ from the rights granted to U of M with respect to the use of such portions of the Non-Settlement Digital Copy in the Agreement.

(c) Lifting of Restrictions. Beginning on the date twenty (20) years following the Amendment Effective Date, notwithstanding the restrictions set forth in Sections 4.4.1 and 4.4.2 of the Agreement, U of M may provide all or any portion of the Non-Settlement Digital Copy that is, at the time of such provision, a Digital Copy of a public domain work to any entity so long as such entity is not providing search or hosting services substantially similar to those provided by Google, including but not limited to those services substantially similar to GBS (it being acknowledged by Google that print-on-demand services are not substantially similar to any such services) (each such entity being referred to as an "Additional Entity"). Any Additional Entity must enter into a written agreement with Google prior to U of M providing any portion of the Non-Settlement Digital Copy to such Additional Entity, the form of which Google will provide to U of M. Such agreement will prohibit such Additional Entity from redistributing such portions of the Non-Settlement Digital Copy to other entities (beyond providing or making content available to scholars and other users for non-commercial educational or research purposes), prohibit such Additional Entity from using such portions of the Non-Settlement Digital Copy to provide search or hosting services substantially similar to those provided by Google, including but not limited to those services substantially similar to GBS, and require such Additional Entity (A) to use reasonable efforts to prevent third parties from bulk downloading substantial portions of such Digital Copies of such works, and (B) to implement technological measures (e.g., through use of the robots.txt protocol) to restrict automated access to any part of such entity's website where substantial portions of such Digital Copies are available. U of M will have the right to approve those sections of the form of such agreement that grant any rights that materially differ from the rights granted to U of M with

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respect to the use of such portions of the Non-Settlement Digital Copy in the Agreement.

- (d) Failure to Provide Access. Beginning on the Amendment Effective Date, if Google fails to offer a free service to end users with respect to any work in the Non-Settlement Digital Copy that Google has determined to be in the public domain that enables end users to search, view and print the full text of that public domain work (unless the Digital Copy of such work is excluded by Google for quality, technical, or legal reasons) for (i) any period of six (6) contiguous months or (ii) any two (2) periods of ninety (90) contiguous days, which periods occur in any period of twenty-four (24) contiguous months, then all restrictions and requirements set forth in the Agreement (including without limitation Sections 4.4.1, 4.4.2, and this 4.4.4) regarding use or distribution of the Digital Copy of that public domain work for which Google failed to offer such services by U of M or by any recipient entity will terminate, provided U of M has provided written notice to Google of such failure and Google has not remedied such failure within thirty (30) days following Google's receipt of such notice.
- (e) No Restrictions. All restrictions and requirements set forth in the Agreement regarding use or distribution (whether by U of M or by any recipient entity) (including without limitation those set forth in Sections 4.4.1, 4.4.2 and this 4.4.4) of the works contained in the Non-Settlement Digital Copy that from time to time are in the public domain shall terminate on January 1, 2050; provided, however, that Google and U of M agree to evaluate business conditions in 2024 with respect to a possible earlier termination of such restrictions and requirements.
- (f) Purpose. For clarity, U of M and Google acknowledge that none of the restrictions or requirements set forth in paragraphs (b) and (c) above was created for the purpose of hindering U of M or any recipient entity from providing public user access to the public domain works contained in the Non-Settlement Digital Copy. Rather, the purpose of the continuing restrictions and requirements above is to allow Google to protect the benefit of Google's investment in light of the costs and resources related to Digitizing the Available Content."
- 19. Redacted Information. A Section 4.4.5 shall be added to the Agreement and shall read as follows: "4.4.5 Redacted Information. To the extent Google redacts any information (including without limitation any illustrations, photographs, or other images) from any Digital Copy provided to U of M, Google shall provide U of M information identifying each location within such Digital Copy containing redacted information, at the same time as Google makes the Digital Copy of the work (or improvements or updates thereto) available to U of M."
- 20. <u>Technological Updates and Replacements</u>. A Section 4.4.6 shall be added to the Agreement and shall read as follows: "4.4.6 <u>Technological Updates and Replacements</u>. This paragraph shall be effective upon the Amendment Effective Date with respect to works in the public domain as of and after such date; this paragraph

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shall be effective upon the Effective Date with respect to all other works in the U of M Digital Copy. Within a reasonable period of time after Google Improves a Digital Copy of any such work, Google will provide or make available to U of M a copy of the Improved Digital Copy. In addition, Google will provide or make available to U of M a copy of the Improved Digital Copy for each such work each time a Digital Copy of that work is Improved by (i) any Fully Participating Library or Cooperating Library to the extent Google is so permitted under a contract with such Fully Participating Library or Cooperating Library and provided that such Fully Participating Library or Cooperating Library makes the Improved Digital Copy available to Google, (ii) any third party that Improves the quality of a Digital Copy of such work to be used in the Accommodated Services under the terms of a Library-Registry (Fully Participating) Agreement, Library-Registry (Cooperating) Agreement, and/or the Settlement Agreement, to the extent Google is so permitted under a contract with such third party and provided that such third party makes the Improved Digital Copy available to Google, or (iii) any third party to the extent Google is so permitted under a contract with such third party and provided that such third party makes the Improved Digital Copy available to Google. If U of M elects to download from Google a copy of the Improved Digital Copy of any such work, U of M may download only the most current version of such file made available to it by Google. Google will make the Improved Digital Copy available to U of M within a reasonable period of time after it is created by another party and provided to Google as contemplated by this Section. For purposes of this Section, the term "Improve" shall mean with respect to a Digital Copy, to make changes to a Digital Copy that materially improve the viewability of text or the fidelity of the work and shall not include changes made by Google to improve indexing, add content, or for other purposes (the resulting Digital Copy shall be an "Improved Digital Copy" and any such improvement shall be an "Improvement"). For example only, "Improve" shall include, without limitation: making improvements to a Digital Copy that make the text of a work easier to view by users with print disabilities and improvements to the Digital Copy from increased OCR accuracy. Notwithstanding anything to the contrary set forth herein, with respect to works contained in the Non-Settlement Digital Copy that Google has not determined to be in the public domain, Google shall be required to provide or make available Improved Digital Copies of such works (i) only if the improvement materially improves the usability or quality of Digital Copies for preservation (it being acknowledged that U of M has an interest in maintaining high quality Digital Copies for preservation) or (ii) otherwise upon request by U of M, and Google will not unreasonably withhold consent to such request provided that Google may withhold consent for legal or reasonable other reasons. In connection with the furnishing of such Improved Digital Copies, Google agrees from time to time to (x) use delivery methods to be mutually agreed upon between Google and U of M that are reasonably appropriate to timely delivery of the volume of content being delivered; (y) employ mutually agreed upon technologies that provide reasonably appropriate downloading and throughput speeds to U of M; and (z) make available servers (or use some other mutually agreed upon mechanism for delivery of data) that have reasonably appropriate capacity and rate of connectivity. Google will also provide U of M access to download a copy of the file for any Digitized work previously provided to U of M that has become lost, damaged, or destroyed within thirty (30) days of any request by U of M."

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- 21. <u>Technical Cooperation</u>. A Section 4.4.6.1 shall be added to the Agreement and shall read as follows: "4.4.6.1 **Technical Cooperation**. Google will reasonably cooperate with U of M to establish mutually agreed communications and dispute resolution procedures with the goal that issues related to technical performance (including without limitation download issues) be addressed expeditiously."
- 22. <u>Misclassifications</u>. A Section 4.4.7 shall be added to the Agreement and shall read as follows: "4.4.7 **Misclassifications**. Google shall reasonably cooperate with U of M at U of M's request to develop a process by which U of M may investigate and report to Google what U of M believes to be misclassifications of works as not being in the public domain, as well as a process by which Google will consider such reported misclassifications."
- 23. <u>Institutional Subscription Terms and Subsidy</u>. A Section 4.4.8 shall be added to the Agreement and shall read as follows:

## "4.4.8 Institutional Subscription Terms and Subsidy.

(a) Discount. For a period of twenty-five (25) years from the date the full Institutional Subscription (whether such product is offered alone or in combination with other Google products) is first offered to Higher Education Institutions, Google shall provide a version of the Institutional Subscription product that is limited to all of the Books and Inserts contained in the Institutional Subscription Database to U of M without charge, provided: (i) U of M has made and is continuing to make all works in the Available Content accessible (or would have made such works available for Digitization but did not do so due to their condition, size, binding tightness, or other physical characteristics) to Google at a reasonable rate (the "reasonableness" of the rate will take into account the number of works remaining in the Available Content that Google desires to Digitize, Google's then-current ability to process such works and any operational issues or issues beyond the reasonable control of U of M that may result in variations in the rate or delays) unless Google is not then acting in good faith in the performance of any material obligation under this Agreement (provided, however, that such condition in clause (i) shall continue in the event Google begins to act in good faith in the performance of such obligation again); (ii) U of M is not then in an uncured material breach of this Agreement unless Google is not then acting in good faith in the performance of any material obligation under this Agreement (provided, however, that such condition in clause (ii) shall continue in the event Google begins to act in good faith in the performance of such obligation again); and (iii) U of M's FTEs are less than 60,000. Following such twenty-five (25)-year period, or earlier if any condition in (i), (ii), or (iii) is not met, Google shall provide to U of M a yearly subsidy credited against the annual subscription price of a version of the Institutional Subscription product that is limited to all of the Books and Inserts contained in the Institutional Subscription Database (or, if such Institutional Subscription product is offered in combination with other Google products, the portion of the total annual subscription price attributable to the Institutional Subscription product that is limited to all of the

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Books and Inserts contained in the Institutional Subscription Database) up to the full annual subscription price of such version of the Institutional Subscription equal to the price of one FTE for every fifty (50) Library Works that (A) were Digitized by Google from the Available Content or provided by U of M to Google in Digitized form under this Agreement and (B) are included in the Institutional Subscription Database. In the event Google prices the annual subscription to such version of the Institutional Subscription other than on an FTE-basis, Google shall provide an equivalent subsidy to U of M credited against such annual subscription price. The percentage discount computed pursuant to this paragraph (a) is referred to herein as the "Applicable Discount;" for clarification, the Applicable Discount would be 100% during any period that the first sentence of this paragraph (a) applies and results in no charge to U of M. The subsidy for any Institutional Subscription term shall be calculated once per year on the date of commencement of the Institutional Subscription term and on each yearly anniversary thereof. If Google is offering a version of the full Institutional Subscription product that does not contain advertising to Higher Education Institutions, it shall make such version available to U of M pursuant to this paragraph.

#### (b) Non-Settlement Works.

Discount. If Google offers a subscription product or service in the United States that allows Higher Education Institutions access to and viewing of the full text of individual in-copyright works not subject to the Settlement Agreement for such institutions' users in the United States (whether such product is offered alone or in combination with the Institutional Subscription) (the "Non-Settlement Subscription"), and provided that either (a) Google has Digitized or received from U of M in Digitized form at least five (5) million works from the Available Content, or (b)(1) Google has Digitized or received from U of M in Digitized form at least 3 million works from the Available Content, (2) U of M has made and is continuing to make all works in the Available Content accessible (or would have made such works available for Digitization but did not do so due to their condition, size, binding tightness, or other physical characteristics) to Google at a reasonable rate (the "reasonableness" of the rate will take into account the number of works remaining in the Available Content that Google desires to Digitize, Google's then-current ability to process such works and any operational issues or issues beyond the reasonable control of U of M that may result in variations in the rate or delays) unless Google is not then acting in good faith in the performance of any material obligation under this Agreement (provided, however, that such condition in clause (2) shall continue in the event Google begins to act in good faith in the performance of such obligation again), and (3) U of M is not then in an uncured material breach of this Agreement unless Google is not then acting in good faith in the performance of any material obligation under this Agreement (provided, however, that such condition in clause (3) shall continue in the event Google begins to act in good faith in the performance of such obligation again); then Google shall offer to U of M the right

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to subscribe to, at U of M's option, (1) such Non-Settlement Subscription at an annual subscription price equal to the annual subscription price of such Non-Settlement Subscription (or, if the Non-Settlement Subscription is offered in combination with the Institutional Subscription, the portion of the total annual subscription price attributable to the Non-Settlement Subscription) less:

the Applicable Discount computed under clause (a) above for the comparable period, times the annual subscription price of such Non-Settlement Subscription (or, if the Non-Settlement Subscription is offered in combination with the Institutional Subscription, the portion of the total annual subscription price attributable to the Non-Settlement Subscription), and times a percentage to be mutually agreed by Google and U of M that will be based upon the percentage value provided by the Non-Settlement Works relative to the entire content in the Non-Settlement Subscription and which percentage may not be greater than the percentage that the number of works in the Non-Settlement Subscription that are Non-Settlement Works represents of the total number of works in the Non-Settlement Subscription. (For purposes of the Section, a "Non-Settlement Work" shall mean an in-copyright work not subject to the Settlement Agreement that (i) is contained in the Available Content and (ii) either (A) is published on or before January 5, 2009 and was Digitized from the collection of any Participating Library (and such Digital Copy is used to provide access to such work within the Non-Settlement Subscription) or (B) is published after January 5, 2009 and was Digitized from the Available Content (and such Digital Copy is used to provide access to such work within the Non-Settlement Subscription));

or (2) access through such Non-Settlement Subscription solely to such portion of the works in such Non-Settlement Subscription that are works in the Available Content at an annual subscription price equal to the annual subscription price of such Non-Settlement Subscription (or, if the Non-Settlement Subscription is offered in combination with the Institutional Subscription, the portion of the total annual subscription price attributable to the Non-Settlement Subscription), times a percentage to be mutually agreed by Google and U of M that will be based upon the percentage value provided by the Non-Settlement Works relative to the entire content in the Non-Settlement Subscription and which percentage may not be greater than the percentage that the number of works in the Non-Settlement Subscription that are Non-Settlement Works represents of the total number of works in the Non-Settlement Subscription, and times: 100% minus the Applicable Discount computed under clause (a) above for the comparable period. If Google is offering a version of the full Non-Settlement Subscription that does not contain advertising to Higher Education Institutions, it shall make such version available to U of M pursuant to this paragraph.

(ii) <u>Institutional Purchase</u>. If Google offers a product or service that allows Higher Education Institutions to purchase for a fee Online access to

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and viewing of the full text of individual in-copyright works not subject to the Settlement Agreement for such institutions' users in the United States ("Institutional Purchase"), for as long as Google is using a Digital Copy of any such work Digitized by Google from the Available Content or provided by U of M to Google in Digitized form to provide such Online access to such work within such Institutional Purchase and such work is not contained in the Non-Settlement Subscription, Google will provide U of M a yearly subsidy equal to the price of access to that work in the Institutional Purchase.

- (iii) Foreign Uses. If Google, (A) to the extent authorized by the holder of relevant rights in a particular in-copyright work, includes such work in the Non-Settlement Subscription or uses such work in any other manner in which Protected content is displayed that generates any revenue to Google (other than any use in which such Protected content is provided to users free of charge), in either case in one or more countries other than the United States, and such holder has rights to authorize such uses both within the United States and in such other countries, and (B) such work set forth in (A) is a Non-Settlement Work, then Google will permit U of M, if a subscriber to the Non-Settlement Subscription (or the portion thereof comprising works in the Available Content) as provided in paragraph (i) and/or Institutional Purchase as provided in paragraph (ii), above, to have access to such work through the Non-Settlement Subscription and/or Institutional Purchase (as the case may be) for its users in such other countries (in addition to access for its United States users as contemplated by paragraphs (i) and (ii), above).
- (c) Limited Subscription in Lieu of Discount. If at any time following the date Google or its licensee first makes the Institutional Subscription generally available to Higher Education Institutions, U of M chooses to forego the discount for the Institutional Subscription set forth in Paragraph (a) of this Section, then, for as long as Google or its licensee makes the Institutional Subscription generally available to Higher Education Institutions, Google will offer to U of M a limited subscription service allowing access to only those Books and Inserts contained in the Institutional Subscription Database for which Google or its licensee is using any portion of a Library Scan Digitized by Google from the Selected Content (or provided by U of M to Google) to make such Book or Insert available in the Institutional Subscription (the "Limited Subscription"). Google will offer the Limited Subscription to U of M without charge under terms materially similar to those under which it offers the Institutional Subscription to Higher Education Institutions.
- (d) Rightsholder Authorization. If, pursuant to authorization from a Rightsholder, Google or its licensee offers to users access to any portion of a Library Scan (other than where access is provided to users free of charge) of which U of M is the source prior to the Effective Date and the Book underlying such Library Scan is not Commercially Available, Google will require the applicable Rightsholder to authorize Google to provide U of M with access to

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such Library Scan without charge until the date Google makes the Institutional Subscription for Higher Education Institutions, or a beta product thereof, containing the Book on which such Library Scan is based available to U of M. Google shall provide U of M such access to such Library Scan pursuant to this paragraph and shall allow at least the uses and shall be subject to the restrictions set forth in Sections 4.1(d) through (f) of the Settlement Agreement.

(e) **Beta Product**. Within six (6) months following the date Google or its licensee makes available a Consumer Purchase model or any other revenue model pursuant to the Settlement Agreement that allows access to any portion of any Library Scan of which U of M is the source (other than any model that allows access free of charge to the Book upon which such Library Scan is based), Google shall offer to U of M an Institutional Subscription beta product as authorized pursuant to Section 4.1(g) of the Settlement Agreement.

#### (f) No Use If No Extension. In the event that:

- (1) Google does not make the Institutional Subscription offered to Higher Education Institutions generally available and in compliance with Section 7.2(e)(i)(2) of the Settlement Agreement within two (2) years following the date Google first made the Institutional Subscription beta product set forth in Section 4.1(g) of the Settlement Agreement available to any Fully Participating Library or Cooperating Library; and
- (2) (i) Google requests that the Registry extend the time of Google's authorization to support an Institutional Subscription beta product for U of M pursuant to Section 4.1(g) of the Settlement Agreement, and the Registry does not grant such extension request; or (ii) Google makes no such extension request;

then Google shall not use (or authorize any third party to use) any portion of a Library Scan of which U of M is a source as part of a Consumer Purchase or any other revenue model pursuant to the Settlement Agreement (other than any model that allows access free of charge to the Book upon which such Library Scan is based) if such Book is not Commercially Available (A) from the date two years following the date Google first made the Institutional Subscription beta product available to any Fully Participating Library or Cooperating Library, (B) until the earlier of (x) the date Google first makes the Institutional Subscription offered to Higher Education Institutions generally available and (y) the date the Registry grants any extension request from Google set forth in paragraph (2) and Google resumes providing the Institutional Subscription beta product, provided that Google will not thereafter cease to provide the Institutional Subscription beta product to U of M until such time as Google first makes the Institutional Subscription offered to Higher Education Institutions generally available."

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24. <u>Consent to Distribution</u>. A Section 4.4.9 shall be added to the Agreement and shall read as follows:

#### "4.4.9 Consent to Distribution.

- (a) Settlement Works. If (i) Google enters into an agreement with a Rightsholder (or if at the request of U of M, a Rightsholder offers to enter into an agreement with Google and Google declines) pursuant to which such Rightsholder, without charge to Google, grants (or at the request of U of M, offers to grant) Google the right to copy and distribute Digital Copies of a Book of such Rightsholder without charge to users (and the right to sublicense such rights) (provided such Rightsholder holds rights in the Book sufficient to grant Google all such rights), and (ii) a Digital Copy of such Book is contained in the U of M Digital Copy, then for as long as Google has (or for as long as such Rightsholder offered to grant) such rights to copy and distribute set forth in clause (i) and subject to the terms of the Library-Registry (Fully Participating) Agreement, applicable law and authorization from the Rightsholder, U of M may distribute the Digital Copy of such Book contained in the U of M Digital Copy in accordance with all the terms and conditions set forth in Section 4.4.4 of this Agreement that are applicable to U of M's ability to distribute public domain works until such Book rises into the public domain.
- (b) Non-Settlement Works. If (i) Google enters into an agreement with the rightsholder of an in-copyright work not subject to the Settlement Agreement (or if at the request of U of M, the rightsholder offers to enter into an agreement with Google and Google declines) pursuant to which such rightsholder, without charge to Google, grants (or at the request of U of M, offers to grant) Google the right to copy and distribute Digital Copies of such work without charge to users (and the right to sublicense such rights) (provided such rightsholder holds rights in the work sufficient to grant Google all such rights), and (ii) a Digital Copy of such work is contained in the U of M Digital Copy, then for as long as Google has (or for as long as such rightsholder offered to grant) such rights to copy and distribute set forth in clause (i) and subject to applicable law and authorization from the rightsholder, U of M may distribute the Digital Copy of such work contained in the U of M Digital Copy in accordance with all the terms and conditions set forth in Section 4.4.4 of this Agreement that are applicable to U of M's ability to distribute public domain works until such work rises into the public domain."
- 25. Personal Uses. A Section 4.4.10 shall be added to the Agreement and shall read as follows: "4.4.10 Personal Uses. If (a) Google enters into an agreement with a rightsholder of an in-copyright work not subject to the Settlement Agreement regarding the display of Protected content from such work and (b) pursuant to such agreement Google makes any use in a Non-Settlement Subscription service or a service similar to the Consumer Purchase service (other than any use whereby access is provided to users free of charge) of a Digital Copy of such work Digitized by Google from the Selected Content or provided to Google by U of M in Digitized form under this

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Agreement, then the terms of service, authorization or license for such service(s) shall not prohibit any personal, non-commercial uses of such work that would otherwise be permitted under the Copyright Act (or applicable foreign copyright law) without the need for express authorization from the rightsholder and would not be in violation of other applicable laws."

26. Rights to Google Digital Copy. Section 4.5 of the Agreement, "Ownership and use of Google Digital Copy," shall be amended by changing its heading to "Rights to Google Digital Copy" and by replacing the text thereof with the following:

"Neither U of M nor Google shall hold any license or other rights to the Available Content that is Digitized (i.e., to the materials underlying the Digitization process), except where U of M otherwise holds such rights. As between Google and U of M, and subject to the provisions in this Section 4, Google shall hold all rights, title, and interest to the Google Digital Copy."

- 27. Google Use of Google Digital Copy. Section 4.5.1 of the Agreement, "Google Use of Google Digital Copy," shall be amended by replacing the word "owner" with "holder" in both places where such word appears in such Section.
- 28. <u>Accommodated Service</u>. A Section 4.5.4 shall be added to the Agreement and shall read as follows: "4.5.4 **Accommodated Service**. Google hereby agrees to treat each Digital Copy (that was Digitized by Google from the Available Content or provided to Google by U of M) of a work that Google has determined to be in the public domain in the same manner that it is required to treat Digital Copies of Books and Inserts by Section 7.2(g) of the Settlement Agreement."
- 29. <u>Certain Waivers</u>. A Section 4.8 shall be added to the Agreement and shall read as follows: "4.8 **Certain Waivers**. Google shall not require as a condition to its execution of any Digitization Agreement or any amendment thereto with any Fully Participating Library or Cooperating Library or as a condition to the receipt of particular benefits thereunder, that: (i) such Fully Participating Library or Cooperating Library waive as contemplated by Sections 3.5(b)(v) and 7.2(e) of the Settlement Agreement, the Coupling Requirement or the Required Library Services Requirement as to any Library Scan as to which such Fully Participating Library or Cooperating Library is a source; or (ii) such Fully Participating Library or Cooperating Library agree to restrict use or distribution of its Library Scans that otherwise would be permitted in accordance with the terms of the Settlement Agreement (such as but not limited to use by a Third-Party Required Library Services Provider as contemplated by Section 7.2(e) of the Settlement Agreement)."
- 30. Effect of Expiration or Termination. Section 8.2 of the Agreement, "Effect of Expiration or Termination," shall be amended and replaced in its entirety with the following: "Within thirty (30) days after expiration or termination of this Agreement for any reason, each Party shall return to the other Party (or, at that Party's request, destroy) any Confidential Information of that Party that is in its possession. The following sections shall survive expiration or termination of this Agreement: Sections 1 (including all subsections), 2.5 (including all subsections), 2.6, 2.7, 4.1, 4.2, 4.3, 4.4

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(including all subsections), 4.5 (including all subsections), 4.6, 4.8, 6, 8.2, and 9 through 12 (in each case including all subsections); and Paragraphs 1, 2, 3, and 33 of the Amendment."

31. <u>Indemnification by Google</u>. Section 10.1 of the Agreement, "By Google," shall be deleted and replaced with the following:

#### "10.1 By Google.

(a) General Indemnification. Google shall defend, indemnify, and hold harmless U of M, its affiliates, its and their Regents, trustees, officers, faculty, employees, students, and agents (each, a "U of M Indemnitee") (provided, that Google shall not hold harmless a U of M Indemnitee for claims for which Google is not obligated to indemnify such U of M Indemnitee) against any third party claim (including without limitation any claim by a governmental entity) brought against any of them or against Google (or any of its directors, officers, employees, or agents) to the extent such claim is based on: (1) except as set forth herein, an allegation that any action of any U of M Indemnitee or any action of Google (or any of its officers, directors, employees, or agents) pursuant to this Agreement (including without limitation U of M's provision of a work to Google for Digitization or U of M's receipt of the U of M Digital Copy or any portion thereof), violates that third party's copyrights or other legal rights; (2) except as set forth herein, any action taken by Google, any U of M Indemnitee, or any third party in connection with the act of negotiation and execution of (but excluding failure to comply with the terms of) the Settlement Agreement, the Library-Registry (Fully Participating) Agreement, any Hosting Addenda to any Library-Registry (Fully Participating) Agreements, any Host Site-Registry Agreement; (3) an allegation that the settlement as embodied in the Settlement Agreement and the agreements entered into as specifically contemplated by the Settlement Agreement violates any law; or (4) except as set forth herein, any other action taken by Google, any U of M Indemnitee, or any third party in support of the settlement embodied in the Settlement Agreement and the agreements entered into as specifically contemplated by the Settlement Agreement. avoidance of doubt, the foregoing indemnification includes without limitation the obligation of Google to pay reasonable costs or expenses (including without limitation attorneys' fees and costs) incurred by any U of M Indemnitee necessary to comply with or respond to any third party subpoena or other discovery request made of such U of M Indemnitee in connection with any such indemnified third party claim, even if such claim is not made against such U of M Indemnitee. The foregoing indemnification excludes any third party claim to the extent it: (a) relates to U of M's (or any U of M Indemnitee's) use or distribution of the U of M Digital Copy, (b) arises from U of M's (or any U of M Indemnitee's) failure to comply with the terms of this Agreement (including without limitation Attachment A hereto); or (c) with respect to the indemnity under clause (4) only, arises from U of M's (or any U of M Indemnitee's) exercise of any right, performance of any act, or failure to comply with any obligation under the Library-Registry (Fully Participating) Agreement, Host Site-Registry Agreement, any

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agreement with Rightsholders or the Registry, any agreement with other Participating Libraries, or any other agreement relating to the Settlement.

(b) Google Contractor Indemnification. Google shall defend, indemnify, and hold harmless each U of M Indemnitee (provided, that Google shall not hold harmless a U of M Indemnitee for claims for which Google is not actually indemnifying such U of M Indemnitee) from and against any claim by any person or entity (including without limitation any claim by any employee, contractor, subcontractor, or agent of Google) based on: (1) any actual or alleged personal injury, death, or property damage suffered by any of Google's directors, officers, employees, contractors, subcontractors, or agents in connection with performing work under this Agreement; or (2) any actual or alleged status of any such person as an employee, contractor, subcontractor, or agent either of a U of M Indemnitee alone or of a U of M Indemnitee together with Google or any contractor, subcontractor, or agent of Google as a result of any work performed under this Agreement, or any benefit to which any such person may be entitled as a result of such status; provided that the indemnity under this clause (2) will not apply to any claim to the extent it results from U of M knowingly creating or establishing the relationship of employer to such persons by, among other things, intentionally exercising direction, supervision, or control over such persons or by knowingly providing benefits to such persons. The foregoing indemnification under clause (1) excludes any such claim to the extent arising from the willful misconduct or negligence of U of M, its Regents, employees, contractors, or agents.

#### (c) Indemnity for Certain Security Breaches.

Security Indemnity. Google shall defend, indemnify, and hold harmless each U of M Indemnitee (which, for the avoidance of doubt, includes without limitation U of M individually and in its capacity as a Hosting Fully Participating Library pursuant to Section 7.2(b)(x) of the Settlement Agreement) (provided, that Google shall not hold harmless a U of M Indemnitee for claims for which Google is not actually indemnifying such U of M Indemnitee) against claims by the Registry pursuant to Sections 8.4(b) (Single or Non-Willful/Intentional Breach of Security Implementation Plan) and 8.4(c) (Repeated or Willful/Intentional Breaches of Security Implementation Plan) of the Settlement Agreement (as incorporated into the Library-Registry (Fully Participating) Agreement), except for claims under Sections 8.4(b) and 8.4(c) resulting from willful misconduct or intentional and knowing misconduct by any U of M Indemnitee and claims resulting from repeated breaches (a repeated breach shall be the second (or more) of the same breach (i.e., the second or more breach with the same root cause) within a six (6)-month period) of the Security Implementation Plan that create a significant risk of Prohibited Access, provided that with respect to claims for which indemnification is sought under Section 10.1(c)(1) and (2) such indemnification will only apply if U of M in its Library-Registry (Fully Participating) Agreement has not elected, as described in Section

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8.4(d)(ii) of the Settlement Agreement, to be subject to judicial actions or arbitrations under Article IX (Dispute Resolution) of the Settlement Agreement allowing the Registry to seek all available remedies in equity and at law.

- Reimbursement of Fees. In the event that a claim is brought against a U of M Indemnitee pursuant to Sections 8.5 and/or 8.6 of the Settlement Agreement (as incorporated into the Library-Registry (Fully Participating) Agreement), and the result of such claim is that a judgment is rendered against U of M (whether pursuant to arbitration or a negotiated agreement approved by Google, such approval not to be unreasonably withheld, delayed, or conditioned) under Section 8.4(b) or (c) of the Settlement Agreement (as incorporated into the Library-Registry (Fully Participating) Agreement) with respect to the conduct underlying such claim and Google would have been required to indemnify such U of M Indemnitee pursuant to paragraph (1) of this Section had such claim been brought pursuant to Section 8.4(b) or (c) of the Settlement Agreement (as incorporated into the Library-Registry (Fully Participating) Agreement), then Google will pay such monetary remedies determined pursuant to Section 8.4(b) or (c) of the Settlement Agreement (as incorporated into the Library-Registry (Fully Participating) Agreement) and will reimburse each U of M Indemnitee for the reasonable legal fees and costs of outside legal counsel incurred in contesting such claim brought under Section 8.5, 8.6, 8.4(b) and/or 8.4(c).
- Procedures for Google Indemnification. This Section 10.1(d) shall apply to any claim for which Google is obligated to defend or indemnify any U of M Indemnitee, pursuant to Sections 10.1(a), (b), or (c)(1) above. For each such claim under Sections 10.1(a) or (b), Google shall either elect to defend such claim or permit the U of M Indemnitee to defend such claim at Google's sole cost and expense. For each such claim under Section 10.1(c)(1), Google shall defend such claim at Google's sole cost and expense. In the event Google defends any such claim: (1) Google shall select counsel reasonably appropriate for such defense and shall pay for all costs incurred by such counsel (including without limitation experts engaged by such counsel); (2) Google shall have sole control over the defense or settlement of any such claim, provided that Google shall not enter into any settlement that includes any admission of wrongdoing by, or any restriction (that does not already exist) on the activities of, any U of M Indemnitee without the consent of such U of M Indemnitee, such consent not to be unreasonably withheld or delayed, provided that such U of M Indemnitee shall have no right to consent to any monetary amount to be paid in settlement by Google; (3) such U of M Indemnitee shall provide reasonable assistance to Google in such defense or settlement; and (4) such U of M Indemnitee may participate in the defense of any such claim with counsel of its own choice, at its own expense. In addition, Google shall pay any damage awards or settlement costs (only for settlements made or consented to by Google) that may be incurred."

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- 32. Limitation of Liability. The last sentence of Section 11 of the Agreement is hereby deleted and replaced with the following: "EXCEPT FOR THE PARTIES" INDEMNIFICATION OBLIGATIONS PURSUANT TO SECTION 10 ABOVE, AND **DAMAGES** FOR ARISING FROM BREACH OF SECTION 6 (CONFIDENTIALITY) OR DAMAGES ARISING FROM BREACH OF SECTIONS 4.4 -4.6 (AND ASSOCIATED SUBSECTIONS), EACH PARTY'S LIABILITY UNDER THIS AGREEMENT SHALL BE LIMITED TO THREE MILLION DOLLARS (\$3,000,000). NOTWITHSTANDING ANYTHING TO THE CONTRARY HEREIN, NOTHING IN THIS AGREEMENT SHALL PROHIBIT EITHER PARTY FROM SEEKING INJUNCTIVE RELIEF AND ANY OTHER AVAILABLE EQUITABLE REMEDIES TO ENFORCE THE PROVISIONS OF THIS AGREEMENT."
- 33. <u>Collective Terms</u>. The provisions set forth in the Collective Terms attached hereto as Attachment A are hereby incorporated into the Agreement. U of M shall not have any right to participate in the selection of, giving instructions to, or exercising or waiving of rights through the Designated Representative or the Security Representative, as the case may be, unless U of M has executed a Library-Registry (Fully Participating) Agreement and agreed to the then-existing governance rules established from time to time by the Interested Institutions (including any rules as to the sharing of fees and costs of the Designated Representative and Security Representative, as the case may be).
- 34. Effectiveness. The terms of this Amendment shall be void if the Settlement Agreement does not become effective and the parties mutually agree that the Settlement Agreement is not anticipated to become effective. In the event the terms of the Settlement Agreement are amended and such amendment represents a material change of interest to U of M, then U of M may elect that the terms of this Amendment shall be void as between Google and U of M. Notwithstanding the foregoing, U of M and Google promptly shall execute an amendment to the Agreement that implements the following Sections of this Amendment in the event that the Settlement Agreement does not become effective and the parties mutually agree that the Settlement Agreement is not anticipated to become effective or U of M terminates the terms of this Amendment as provided in this Section 34; 4, 5, 6, 8, 9, 12, 13(a), 14, 15 (except for the last sentence), 16, 19, 20 (provided that such section shall only be applicable to Digital Copies of works that Google determines to be in the public domain), 21, 22, 24 (except for 24(a) in the event the Settlement Agreement does not become effective), 25 (except in the event the Settlement Agreement does not become effective), 26, 27, 28, 30 (but provisions referenced therein that would have been added to the Agreement by this Amendment shall be included only if such provisions are referenced in this Section 34), 31 (except for 10.1(c) (Indemnity for Certain Security Breaches)), 32, and 34.

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35. <u>No Other Amendment</u>. Except as amended by this Amendment, all other terms of the Agreement remain in full force and effect.

IN WITNESS WHEREOF, this Amendment has been executed by persons duly authorized.

Google Inc.		On behalf of the Regents of the University of Michigan
By:	Tom Turvey  Google Book Search Partnerships Director  Google, Inc.	Ву:
Print Name:_	Google, Inc.	Print Name: Tuno the P. Stotlow
Title:	·	Print Name: <u>Nimoth &amp; P. Slottow</u> Executive Vice President & Title: <u>Chief Financial Officer</u>
Date:	2009.05.19	Date: 5/18/09
	11:03:02 -07'00'	



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#### ATTACHMENT A

# COLLECTIVE AND CERTAIN SETTLEMENT AGREEMENT RELATED TERMS (Fully Participating Libraries)

This Attachment A (the "Collective Terms") reflects provisions that supplement the Cooperative Agreement (the "Digitization Agreement") between the Regents of the University of Michigan (the "Institution") and Google Inc. ("Google") dated June 15, 2005, as amended as of May 19, 2009, and has been created in contemplation of the settlement of certain litigation to which Google is a party, as reflected in that certain Settlement Agreement (the "Settlement Agreement") in the form as filed with the United States District Court for the Southern District of New York on October 28, 2008 in connection with case number 05 CV 8136 between The Authors Guild Inc., et al. as Plaintiffs and Google as Defendant. Capitalized terms used in these Collective Terms that are not defined in these Collective Terms will have the meanings set forth in the Settlement Agreement or, if not defined therein, in the Digitization Agreement. The effectiveness of the provisions of these Collective Terms is conditioned upon the effectiveness of the Settlement Agreement. In the event the terms of the Settlement Agreement are amended and such amendment represents a material change of interest to the Institution and is not acceptable to the Institution, then the Institution may elect that these Collective Terms shall be void as between Google and the Institution. Google and the Institution acknowledge their mutual expectation that the Institution is a Fully Participating Library as defined by the Settlement Agreement. In the event of a conflict between these Collective Terms and other provisions of the Digitization Agreement, these Collective Terms will prevail as between Google and the Institution. In the event that compliance with these Collective Terms or the Digitization Agreement would cause Google to breach the Settlement Agreement or would cause the Institution to breach its Library-Registry (Fully Participating) Agreement, then such compliance with these Collective Terms or the Digitization Agreement will be excused, but only to the extent that such compliance would result in such a breach.

- 1. <u>Additional Defined Terms</u>. The following capitalized terms, when used herein, will have the following meanings:
  - a. "Institution Digital Copy" means the U of M Digital Copy.
- b. "Institution Library Scan" means a Library Scan derived in whole or in part from all or part of an Institution Library Work.
- c. "Institution Library Work" means a Book that the Institution previously has made or in the future makes available to Google as a Library Work.
- d. "Interested Institution" means any library that (i) is either a party to an existing Digitization Agreement and has executed an amendment to that Digitization Agreement or a party to a new Digitization Agreement that contains terms substantially identical to these Collective Terms (in the case of a Fully Participating Library) or the parallel "Collective Terms" that apply to the Cooperating Libraries that comport with the

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terms hereof, as may be amended from time to time and (ii) has entered into a Library-Registry (Fully Participating) Agreement or Library-Registry (Cooperating) Agreement.

# 2. Use Outside of Settlement.

- a. Google will not make use of any Institution Library Scan other than as authorized by the Settlement Agreement unless Google ensures that the releases, rights, and protections that otherwise would have applied under the Settlement Agreement and the coupling requirement set forth in Paragraphs 4(a) through 4(c) with respect to that Institution Library Scan apply.
- b. If (i) a rightsholder opts out of the Settlement Agreement, (ii) Google makes an agreement with such rightsholder regarding the display of Protected content from any work, and (iii) Google makes any use pursuant to such agreement (other than any use whereby access is provided to users free of charge) of any digital copy of such work provided to it by any Interested Institution or made by Google from a copy of such work provided to it by any Interested Institution, then Google will offer to such rightsholder the opportunity to include such work in a service similar to the Public Access Service and, to the extent Google is offering a service similar to the Institutional Subscription for works not covered by the Settlement Agreement, in such service.

# 3. <u>Institutional Subscription Offering, Public Access Service and Arbitration/Pricing.</u>

- a. Availability of Institutional Subscription and Public Access Service.

  Google shall make the full Institutional Subscription offered to Higher Education Institutions and the Public Access Service generally available (including to the Institution with respect to such Institutional Subscription) within a reasonable period of time following the Effective Date, but in no event later than two (2) years following the Effective Date.
- b. <u>User Experience</u>. Unless Google and the Institution agree otherwise, at a minimum, Google will provide the authorized users of the Institution (provided the Institution is a then current subscriber to the full Institutional Subscription offered to Higher Education Institutions) with First Class Access (as defined below) to the full Institutional Subscription offered to Higher Education Institutions. As used herein, "First Class Access" means a user experience consistent with Sections 4.1(d) through 4.1(f) of the Settlement Agreement, and that will always include the features set forth or referred to in the last sentence of Section 4.1(d) of the Settlement Agreement and in Sections 4.1(e)(2-4) and 4.1(f) of the Settlement Agreement.

#### Pricing Review.

(1) Initial Report. Sixty (60) days after the date Google first makes an Institutional Subscription generally available to Higher Education Institutions and every two years on the anniversary of such date thereafter (each a "Pricing Review Date"), any Interested Institution may request (each such Interested Institution, together with such other Interested Institutions that so request or join in any such request, an

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"Initiating Library," and collectively the "Initiating Libraries") a review of the pricing of the Institutional Subscription to determine whether the Pricing Categories of Institutional Subscriptions offered to Higher Education Institutions and the revenue models referred to under Paragraph 3(d) below (collectively, the "Reviewable Subscriptions"), are being priced in accordance with the objectives set forth in Section 4.1(a)(i) of the Settlement Agreement (a "Pricing Review") by providing written notice to Google and all other Interested Institutions prior to such Pricing Review Date. All Interested Institutions together may initiate only one Pricing Review per Pricing Review Date. For purposes of this Paragraph, "Pricing Category" shall mean a category for which there is a discrete price for a set of Books offered to a class of Higher Education Institutions as part of an Institutional Subscription as contemplated by Section 4.1(a)(iv)(2) of the Settlement Agreement. The "Pricing Reviewer" will be an independent, qualified third party (independence and qualification determined in good faith by the Initiating Libraries) designated by the Initiating Libraries, acting through the Designated Representative consistent with Section 7.4 of the Settlement Agreement, subject to approval by Google (which approval shall not be unreasonably withheld). The Pricing Reviewer shall prepare a report of its findings (the "Pricing Review Report") and shall provide such report to Google and all Interested Institutions. Google shall be responsible for the Pricing Reviewer's reasonable fees and costs incurred in conducting the Pricing Review and preparing the Pricing Review Report, up to the Pricing Review Cap. For the purposes hereof, the Pricing Review Cap shall mean (a) \$100,000 per Pricing Review for each of the first two possible Pricing Reviews; and (b) for each Pricing Review thereafter, the lesser of (i) \$75,000 per Pricing Review, or (ii) \$50,000 per Pricing Review plus one-half of such fees and costs that exceed \$50,000 in such particular Pricing Review; provided, however, that such \$100,000, \$50,000 and \$75,000 figures will be subject to adjustment based on changes in the Consumer Price Index, based on a 2008 base year. With respect to any Pricing Review, the Interested Institutions shall be responsible for the Pricing Reviewer's fees and costs incurred in conducting the Pricing Review and preparing the Pricing Review Report in excess of the Pricing Review Cap. Google will provide or make available to the Pricing Reviewer the following information within a reasonable period of time following the written request of the Pricing Reviewer (the "Pricing Information"): (i) the number of postsecondary academic institutions that have Institutional Subscriptions offered to Higher Education Institutions as of the most recent anniversary of the Effective Date broken out by Pricing Category; (ii) a histogram showing the percentage of postsecondary academic institutions that pay each price within a Pricing Category; and (iii) Google's list price for each Pricing Category in the Institutional Subscriptions offered to Higher Education Institutions, as well as comparable information related to any pricing model referred to in Paragraph 3(d) below. The Pricing Reviewer may request in writing additional information from Google necessary to render a determination as set forth in this Paragraph. Google will evaluate any such request and will provide such requested information unless it reasonably determines that such information is not necessary for the Pricing Reviewer to render a determination (such information shall also be considered Pricing Information). Pricing Information provided by Google: (1) will be subject to Google's reasonable confidentiality and production requirements; (2) will be deemed Google's confidential information; (3) may not be shared with any Fully

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Participating Library or Cooperating Library (except to the extent reflected in the Pricing Review Report as provided below) or other third party unless otherwise agreed to by Google or authorized in the non-disclosure agreement executed with Google by the Pricing Reviewer governing the Pricing Information; and (4) may be used by the Pricing Reviewer only for purposes described in this Paragraph. The Pricing Review Report shall not contain Pricing Information provided by Google unless Google otherwise agrees or the information is otherwise publicly available, but may contain conclusions based on such information that do not reveal the underlying information itself. The Pricing Reviewer shall execute a reasonable non-disclosure agreement provided by Google to govern the use and disclosure of the Pricing Information disclosed by Google. For each of the first ten (10) Pricing Review Dates, if the Interested Institutions do not initiate a Pricing Review, Google shall donate to the National Federation for the Blind or similar non-profit charitable organization selected by Google and approved by the Interested Institutions acting through the Designated Representative, such approval not to be unreasonably withheld: (a) \$100,000 in lieu of each of the first two possible Pricing Reviews; and (b) \$50,000 in lieu of each of the subsequent Pricing Reviews; provided, however, that such \$100,000 and \$50,000 figures will be subject to adjustment based on changes in the Consumer Price Index, based on a 2008 base year.

(2) Possible Pricing Challenge. Any Initiating Library may initiate an arbitration pursuant to this Paragraph within ninety (90) days of receipt of a particular Pricing Review Report with respect to relevant Reviewable Subscriptions. Any such arbitration will be the exclusive mechanism to resolve disputes between Google and the Initiating Libraries with respect to whether Google is pricing the Reviewable Subscriptions in accordance with the objectives set forth in Section 4.1(a)(i) of the Settlement Agreement. The arbitration proceedings of all Initiating Libraries that submit requests for arbitration prior to the ninety (90) day deadline following the date the Pricing Review Report is provided to Initiating Libraries shall be combined into a single arbitration proceeding. No Initiating Library may initiate an additional, separate arbitration based on the same Pricing Review Report. The arbitration procedures shall be as set forth in the Library-Registry Agreement, except as explicitly set forth herein. Any decision of the arbitrator(s) shall be based on the objectives set forth in Section 4.1(a)(i) of the Settlement Agreement, and the arbitrator(s) will not be authorized to make any other findings or to award damages of any kind to either party. All arbitrating Initiating Libraries shall designate representatives (the "Arbitration Representatives") who, along with the Arbitration Representatives' legal counsel (provided such legal counsel are bound by or have been instructed by their clients, to Google's reasonable satisfaction, to comply with the same terms as the Arbitration Representatives with respect to such Pricing Information set forth herein), may have access to the Pricing Information subject to the same use restrictions applicable to the Pricing Reviewer. The Pricing Information may not be disclosed to the Initiating Libraries in the arbitration other than to the Arbitration Representatives. The Arbitration Representatives shall not disclose the Pricing Information to anyone (other than the relevant arbitrator(s)) including any individual at such Arbitration Representatives' Initiating Library (including, but not limited to, employees, executives, directors, trustees, regents, governors, contractors, and agents) without Google's prior written consent, which consent is not to

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be unreasonably withheld. Following the decision in any arbitration pursuant to this Paragraph, the relevant such Arbitration Representatives may not be involved in negotiations, or decisions with respect to such negotiations, with Google on behalf of an Initiating Library regarding the future price of the subscription for that institution. Each party to the arbitration shall be responsible for its own costs and expenses incurred in the arbitration.

(3) Pricing Adjustment. In the event any Initiating Library initiates an arbitration pursuant to Paragraph 3(c)(2) above, if the arbitrator(s) determine that the price of the relevant Reviewable Subscriptions should be lower than the existing price, then Google shall (1) adjust the price of each then-current relevant Reviewable Subscription by the Adjustment Amount (as defined in the following sentence) in the manner described below, and (2) charge no more than the arbitrator-determined pricing for any new or renewal relevant Reviewable Subscription for a period of at least two years following the date of the arbitrator(s)' decision (with arbitrator approved price increases allowed within this two year period). The "Adjustment Amount" for each relevant Reviewable Subscription will be (x) the excess of the existing price of the relevant Reviewable Subscription over the arbitrator-determined price, calculated on a monthly basis, multiplied by (y) the number of months of the relevant Reviewable Subscription occurring after the date of the notice to Google of the initiation of the relevant arbitration pursuant to Paragraph 3(c)(2) above through the date of expiration of the relevant term thereof. Google and the Institution (to the extent actually participating in the arbitration) agree to cooperate in expediting the selection of an arbitrator and the commencement and proceedings under any such arbitration, with the goals of (i) commencing arbitration proceedings as promptly as is reasonably practicable and (ii) having the time period between the date that the relevant arbitrator(s) commences substantive proceedings in the arbitration and the date of rendering of the arbitrator(s)' decision not be more than three months. If such time period exceeds three months (which the arbitrator(s) may increase in his, her or their discretion to up to six months), then the number of months referred to in clause (y) above will be decreased by such excess number of months to the extent corresponding to relevant months of the relevant Reviewable Subscription. The Adjustment Amount will be applied (in the form of a pro rata credit, discount or other equivalent method reasonably determined by Google) to reduce the balance remaining on the purchase price of such then-current relevant Reviewable Subscription for the period after the date of the arbitrator(s)' decision or, if the Adjustment Amount exceeds the amount remaining due for that period, such excess amount shall be refunded in cash by Google to the subscribing institution. Google's total liability in connection with the aggregate Adjustment Amounts for relevant Reviewable Subscriptions will not exceed Google's Net Revenues from all Institutional Subscriptions offered to Higher Education Institutions current and existing as of the date of the decision by the arbitrator(s). "Net Revenues" means total gross revenues received by Google from all Institutional Subscriptions offered to Higher Education Institutions less (i) the amount of any discounts to the Interested Institutions (to the extent such amounts otherwise would be included in gross revenues) and (ii) any revenue share payments that are paid by Google to the Registry in respect of such gross revenues for that period. If the aggregate Adjustment Amounts exceed Google's Adjustment Amount liability limit

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identified above, then the Adjustment Amount for each Reviewable Subscription subscriber will be adjusted on a pro rata basis (based on amounts paid by each institution) such that Google's total cash refund liability will not exceed the limit identified above.

d. New Revenue Models. If (1) Google makes available any new revenue model pursuant to Section 4.7 of the Settlement Agreement, (2) such new revenue model includes the offering of access to any Library Scans, and (3) such new revenue model is offered to any Higher Education Institutions, then to the extent Google and/or the Registry sets such price, such new revenue model shall be priced (both as to initial pricing and pricing over time) in accordance with the objectives set forth in Section 4.1(a)(i) of the Settlement Agreement, and the provisions of Paragraph 3(c) above, will apply to such pricing.

# 4. Google Coupling.

- a. <u>Coupling Relative to Consumer Purchase</u>. If Google, to the extent authorized by the Rightsholder or the Settlement Agreement, uses any portion of a Library Scan within the United States in Consumer Purchases or Other Revenue Models (as defined below), then Google will provide the following services (the "Designated Services") to United States users with respect to such Library Scan as follows:
- (1) Commencing upon the Effective Date, free search services Online through Google Products and Services (including Preview Use or Snippet Display to the extent permitted under the Settlement Agreement):
- (2) Commencing upon the Effective Date, Library Links if there are online sources that can provide the information accessed through the Library Link free of charge to the user and without charge to Google;
- (3) Commencing upon the initial public offering of the full Institutional Subscription, but not later than five (5) years from the Effective Date, inclusion of the Library Scan in Institutional Subscriptions offered to Higher Education Institutions (including in the Institutional Subscription referred to in Paragraph 3(a)) if authorized by the Rightsholder under the Settlement Agreement; and
- (4) Commencing upon the public offering of the Public Access Service, but not later than five (5) years from the Effective Date, inclusion of the Library Scan in the Public Access Service if authorized by the Rightsholder under the Settlement Agreement.
- b. Worldwide Use. If Google, to the extent authorized by the Rightsholder or the Settlement Agreement, uses any Library Scan in Consumer Purchases, in any new revenue model that may be developed pursuant to Section 4.7 of the Settlement Agreement or in any other manner in which Protected content is displayed that generates any revenue to Google (other than any use in which such Protected content is provided to users free of charge) in one or more countries other than the United

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States, and such Rightsholder has rights to authorize such uses both within the United States and in such other countries, then Google will permit Higher Education Institution subscribers to an Institutional Subscription that includes such Library Scan to make such Library Scan available through such Institutional Subscription to its users in the United States and such other countries.

- c. Effect of Failure to Satisfy Google Coupling. If Google and any Additional Contemplated Rightsholder Services Provider and/or Third-Party Required Library Services Provider collectively fail at any time to provide any of the Designated Services as to a particular Library Scan, then Google shall not use, nor authorize any third party to use, that Library Scan in Consumer Purchases or Other Revenue Models (as defined below) unless and until Google and/or any Additional Contemplated Rightsholder Services Provider and/or Third-Party Required Library subsequently provides such Designated Service(s) with respect to the relevant Library Scan. For purposes of this Paragraph 4, "Other Revenue Models" means business models that may be agreed to by the Registry and/or Google under Section 4.7 of the Settlement Agreement and that use Library Scans, except for any Google service in which access to a given Library Scan is provided to the public free of charge.
- Matters Related to Use of Digital Copies in Lieu of Library Scans. The provisions of this Paragraph 4(d) will apply to the Institution only if the Institution has provided to Google and/or Google has created not less than 50,000 Institution Library Scans from the Institution's Selected Content. From and after the date that the number of Excluded Replaced Books first exceeds the lesser of (1) 200,000, or two percent (2%) of all Books that are not Commercially Available as to which Library Scans at any time were made by or for Google (the "Exclusion Threshold"), then Google will, for all Excluded Replaced Books as to which a Library Scan at any time was made by or for Google from the Institution's Selected Content and which becomes an Excluded Replaced Book following the date the Exclusion Threshold is reached, obtain for and provide to the Institution rights and functionality with respect to such Excluded Replaced Books materially equivalent to the rights and functionality of an Institutional Subscription then held by the Institution (and subject to the terms and conditions thereof) had the Excluded Replaced Book been available as part of such Institutional Subscription. An "Excluded Replaced Book" is a Book as to which (i) a Library Scan at any time was made by or for Google; (ii) the Rightsholder has (x) Removed the Book (when it existed as a Library Scan) pursuant to Section 3.5(a) of the Settlement Agreement and subsequently restored such Book to the terms of the Settlement Agreement and Google has not made a Library Scan of such Book following such restoration, or (y) excluded a Book that is not Commercially Available from Institutional Subscriptions pursuant to Section 3.5(b) of the Settlement Agreement; (iii) a Digital Copy (other than a Library Scan) is made by or for Google subsequent or incident to such Removal or exclusion; and (iv) the Rightsholder has authorized and Google has offered, pursuant to the Settlement Agreement, Consumer Purchases or any Other Revenue Models for the Book.

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# 5. Research Corpus.

- Cooperation in Research Corpus. Following the Effective Date, Google will exercise (when and if exercisable) all rights granted under Section 7.2(d) of the Settlement Agreement to enable the creation and implementation of the Research Corpus at Host Sites as determined and conditioned in accordance with such Section. Google will provide to each Host Site, in a manner to be mutually agreed upon by Google and the Host Site(s), a set of Digital Copies of all Books (other than Books that have been Removed by Rightsholders pursuant to Section 3.5 of the Settlement Agreement or Library Scans that have been withdrawn pursuant to Section 7.2(d)(iv) of the Settlement Agreement) and Digital Copies of public domain works Digitized in connection with the Google Library Project, unless restricted by the library that provided such works (provided that Google shall not cause or provide incentives to any library to impose any such restriction), to each of the Host Sites, subject to the Host Site(s) agreeing to the Host Site-Registry Agreement and a separate agreement with Google incorporating the terms of the Settlement Agreement governing the Research Corpus and restrictions on sharing the content. Google shall offer Google Partner Program publishers the ability to include their works in the Research Corpus.
- Google Support. Google will make appropriate personnel reasonably available to provide, at no charge, up to 100 personnel hours per Host Site, per year for two years following the Effective Date consisting of technical start-up advice related to the creation and operation of the Research Corpus to each Host Site, subject to the Host Site(s) executing services agreements with Google containing Google's customary terms and conditions for such services. In addition, Google shall provide not less than \$5,000,000 in aggregate to be used at the direction of the Interested Institutions (acting through the Designated Representative in the manner set forth in Section 7.4 of the Settlement Agreement) for the development of one or more Host Sites (including Google as a Host Site), of which \$500,000 will be deposited into an escrow account by Google after the execution by at least one Fully Participating Library or Cooperating Library of a Digitization Agreement or an amendment to a Digitization Agreement incorporating these Collective Terms within fifteen business days after written request by such Fully Participating Library or Cooperating Library, an additional \$1,000,000 will be deposited into an escrow account by Google within fifteen business days after the last date of execution of Digitization Agreements and/or amendments to Digitization Agreements incorporating these Collective Terms by at least three Fully Participating Libraries and/or Cooperating Libraries (excluding the first Fully Participating or Cooperating Library that triggered the initial \$500,000 payment), and the remainder will be deposited by Google into the escrow account within fifteen business days after the Effective Date. The escrow account will be set up by the Interested Institutions, acting through the Designated Representative in the manner set forth in Section 7.4 of the Settlement Agreement, with an independent third party approved by Google, such approval not to be unreasonably withheld. The costs for the creation and administration of the escrow account shall be paid out of the funds in escrow. The Interested Institutions may use the escrowed funds solely for the development of one or more Host Sites immediately upon their deposit into the escrow account by Google. Subject to the foregoing restriction, the Interested Institutions' use of the escrowed funds in the

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development of the Host Site(s) shall be at their sole discretion. The Interested Institutions, acting though the Designated Representative in the manner set forth in Section 7.4 of the Settlement Agreement, shall designate a representative (which may be the Designated Representative) authorized to deal with Google with respect to the creation and administration of the escrow account, the deposit of the funds, and all other matters relating to the Host Site(s), and Google shall be obligated to deal only with such representative. The Interested Institutions shall be bound by the decision of such designated representative in the same manner as with respect to the Designated Representative under Section 7.4 of the Settlement Agreement.

- Content Improvements and Delivery. After the initial delivery of the Research Corpus to a Host Site, within thirty (30) days after Google Digitizes a Book required to be in the Research Corpus or materially improves a Digital Copy of a Book contained in the Research Corpus, Google will provide or make available a copy of the file for each such Digital Copy to the Host Site. In addition, Google will provide each Host Site access to download a copy of the electronic file for each such Digital Copy of a Book each time an electronic file for that Book is improved by (i) any Fully Participating Library or Cooperating Library provided that such library makes the improved file available to Google, (ii) any third party that improves the quality of a Digital Copy of such Book to be used in the Accommodated Services under the terms of a Library-Registry (Fully Participating) Agreement, Library-Registry (Cooperating) Agreement, and/or the Settlement Agreement, provided that such third party makes the improved file available to Google, or (iii) any third party to the extent Google is so permitted under a contract with such third party and provided that such third party makes the improved file available to Google. If a Host Site elects to download a copy of the improved electronic file for any such Book, the Host Site may download only the most current version of such file. Google will make improved versions of the files available to each Host Site within a reasonable period of time after they are created by another party and provided to Google as contemplated by this Paragraph. If an Interested Institution improves a Digital Copy of a Book, a public domain work or other work contained in the Institution Digital Copy, it shall provide the improved file to Google within a reasonable period of time. In connection with the furnishing of required content, Google agrees from time to time to (x) use delivery methods to be mutually agreed upon between Google and the Host Site that are reasonably appropriate to timely delivery of the volume of content being delivered; (y) employ mutually agreed upon technologies that provide reasonably appropriate downloading and throughput speeds to each Host Site; and (z) make available servers (or use some other mutually agreed upon mechanism for delivery of data) that have reasonably appropriate capacity and rate of connectivity.
- d. <u>Technical Cooperation</u>. Google will reasonably cooperate with each Host Site to establish mutually agreed communications and dispute resolution procedures with the goal that Host Site issues related to technical performance (e.g. related to download issues) be addressed expeditiously.

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### 6. Accommodated Service.

- a. Availability of Accommodated Service. Google acknowledges its intent to make the Accommodated Service generally available within two (2) years following the Effective Date.
- b. Reports and Notice. Following the Effective Date, Google will report, annually, to the Designated Representative on its progress to develop, provide, and maintain the Accommodated Service, including information about the time-frame in which Google believes that the Accommodated Service will be made available. Such reports will be considered Google's confidential information, except that the Designated Representative can disclose the reports to other Interested Institutions under the same confidentiality restrictions as are applicable to the Interested Institution of the Designated Representative. If Google determines that it will not implement the Accommodated Service during the period referred to in Section 7.2(g)(ii)(2)(a) of the Settlement Agreement or not maintain it after its initial launch, it will promptly notify the Designated Representative (who may so notify the Interested Institutions).
- c. <u>Database</u>. Following the initial public offering of the Accommodated Service, Google shall maintain an accessible, searchable, on-line database that will enable the public to determine which Library Works are currently accessible through the Accommodated Service.
- 7. Advertising and Institutional Subscription. The provisions of this Paragraph 7 will apply to the Institution only if the Institution has provided to Google and/or Google has Digitized not less than 50,000 Institution Library Scans from the Institution's Selected Content. The Institution acknowledges that the Institutional Subscription offered to Higher Education Institutions may contain advertising as determined by Google. However, Google agrees that in the event it offers an Institutional Subscription that does not contain advertising to any Higher Education Institution, it will offer such Institutional Subscription that does not contain advertising to the Institution (Google reserves the right to price such Institutional Subscription differently than the Institutional Subscription that contains advertising).
- 8. Commercial Availability and Classification by Google. Google will use the process set forth in Section 3.2(d) of the Settlement Agreement to classify each work as Commercially Available or not and to correct mistakes made in initially classifying a work as Commercially Available (including when notified in writing by a Fully Participating Library or a Cooperating Library of any purported misclassification) in accordance with the terms of the Settlement Agreement. If any Fully Participating Library or Cooperating Library notifies Google in writing that it believes in good faith that a work may have been mistakenly classified as Commercially Available, or that the work may no longer be Commercially Available, Google will evaluate such information and, if in its reasonable judgment it concurs, notify the Registry to properly classify such work.
- 9. Certain Google Covenants.

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- a. <u>Exercise of Certain Rights</u>. Google will exercise its rights under Section 3.5(b)(vi) of the Settlement Agreement to the extent necessary to fulfill any relevant obligations of Google to the Institution.
- b. **No Obligation to Collect**. Google will not condition availability of the Public Access Service on the relevant library agreeing to collect for Google amounts referred to in Section 4.8(a)(ii) of the Settlement Agreement.

# 10. Information.

- Institution Digital Copy. For each work contained in the Institution Digital Copy and in the equivalent of the Institution Digital Copy of each other Interested Institution, Google shall use commercially reasonable efforts to make available to the Institution (which may be accomplished through delivery to the Designated Representative for distribution to the various Interested Institutions) access to the following information in a generally accepted electronic format: (i) a unique identifier number for the work; (ii) whether Google is treating the work as being in the public domain in the U.S., along with the factual basis for such determination (but not analysis or reasoning with respect to such determination); (iii) whether the Registry has objected to a book as being in the public domain pursuant to Section 3.2(d)(v) of the Settlement Agreement and the outcome of any dispute relating thereto; (iv) whether Google is treating the work as being a Government Work; (v) whether Google is treating the work as being subject to the Settlement Agreement; (vi) the status of the work with respect to its Commercially Available classification if such work is governed by the Settlement Agreement, including but not limited to any notices of suspected misclassification by the Registry pursuant to Section 3.2(d)(iii) of the Settlement Agreement and any corrections to such classification made by Google, whether or not in response thereto; (vii) whether Google is using any portion of the work in Consumer Purchases or in any Other Revenue Model; (viii) whether Google is including the work in any of the Required Library Services; (ix) with respect to works that are Government Works or Public Domain Books, whether Google has received a request from a Rightsholder of any Insert in any such Government Work or Public Domain Book to Exclude such Insert from Display Uses (including the identity of the Rightsholder and the relevant Insert), any determination by Google to accept or reject such request, and the resolution of any dispute relating thereto pursuant to Section 3.5(b)(vii) of the Settlement Agreement; and (x) whether, if Google is aware, the work has been registered with the United States Copyright Office.
- b. Information to Perform Obligations. Within a reasonable period following receipt of a written request from the Institution, Google shall provide to the Institution all data provided by the Registry to Google pursuant to Section 6.5(b) of the Settlement Agreement, including all updates, as is reasonably necessary for the Institution to perform its obligations under its Library-Registry Agreement.
- c. <u>Public Disclosure of Public Domain Determinations</u>. Google will make available to the general public the information described in Paragraph 10(a)(ii).

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- d. <u>Pricing Strategy</u>. Within a reasonable period following receipt of a written request, Google shall make available to the Designated Representative the initial Pricing Strategy and any subsequent Pricing Strategies relating to Institutional Subscriptions offered to Higher Education Institutions that are agreed upon by Google and the Registry pursuant to Section 4.1(a) of the Settlement Agreement. The Designated Representative may distribute such pricing strategies to Interested Institutions. Google will inform the Institution of any Google Products and Services that meet the definition of "Adjunct Product" in the Settlement Agreement and whether the Registry has elected to renegotiate under Section 4.1(a)(ix)(3) of the Settlement Agreement.
- e. <u>Google Exclusion Decisions</u>. Within a reasonable period following receipt of a written request, Google will make available to the Designated Representative (who may then disclose same to the Interested Institutions): (i) a list of Books Google has Digitized or received Digital Copies of and a list of Books of which it is making Display Uses; and (ii) information concerning whether the exclusion of Books from one or more Display Uses was for editorial or non-editorial reasons, and if for non-editorial reasons, whether the exclusion was for quality, legal or technical concerns. For the avoidance of doubt, the Institution may publicly disclose the identity of Books excluded for editorial reasons at any time.
- f. Required Library Services Information. Within a reasonable period following receipt of a written request, Google will disclose to the Designated Representative (who may then disclose same to the Interested Institutions) the following information to the extent reasonably necessary for the Institution to monitor and enforce Section 7.2(e) of the Settlement Agreement and Paragraph 4(d) of these Collective Terms, including without limitation: (i) the number of Library Scans made by or for Google at any time; (ii) the number of such Library Scans that are Commercially Available; (iii) the number of Excluded Replaced Books; (iv) the number of Not Counted Library Works; (v) the number of Display Books; (vi) the number of No Display Books; (vii) the number of Library Scans that are not authorized to be included in Institutional Subscriptions pursuant to the terms of the Settlement Agreement; (viii) the Required Library Services being provided for each of the Library Scans; and (ix) the number of Library Scans for which each of the Required Library Services is being provided. Google will identify, if requested by the Designated Representative, the relevant specific Books with respect to each category of information provided above, and the Designated Representative may request such additional information no more than once in any sixmonth period.
- g. <u>Confidentiality and Copying Restriction</u>. The information made available by Google pursuant to Paragraphs 10(a)(iii), (vi) and (ix), 10(d), and 10(f) above may not be shared by the Institution with third parties as Confidential Information of Google pursuant to the confidentiality provisions of the Digitization Agreement, except as provided therein, as otherwise required by law, with prior written approval from Google, for disclosure to another Interested Institution or (except as to information provided pursuant to Paragraphs 10(d) and 10(f)) for relevant disclosure on a confidential basis to a third party that is hosting the Institution's LDC. As to the information made

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available by Google pursuant to Paragraphs 10(a)(ii) (as to the factual basis information, but not Google's analysis or reasoning, only), (iv), (v), (vii), (viii) and (x), the Institution is free to use same internally or disclose same to another Interested Institution, and Google acknowledges that such information is not subject to the confidentiality provisions of the Digitization Agreement; however the Institution agrees that it will not publicly disclose any copy (whether in hard copy or digitally) of all or any substantial portion of any particular database originally provided by Google pursuant to any such Paragraph so long as such database is not first publicly disclosed by Google or any other person, except as may be provided in the Digitization Agreement, as may be otherwise required by law, or with prior written approval from Google. With respect to the identification of any Book pursuant to this Section 10, Google shall provide at least one unique identifier number used by Google to identify such Book and the barcode or other identifier associated with the relevant Participating Library's Book used when Digitizing the Book.

- h. Quarterly Updates. Except as otherwise set forth herein, following its initial provision, Google will update on a quarterly basis information provided pursuant to this Paragraph 10 that is required for the Interested Institution to meet its obligations with respect to the Collective Terms, Digitization Agreements, or Library-Registry Agreements. Except as otherwise set forth herein, within a reasonable period following receipt of a written request, Google will update the information provided by Google pursuant to this Paragraph 10 following its initial provision to the Institution, but in no event shall it be obligated to update such information more frequently than quarterly. The information provided under this Paragraph 10 shall be accurate as to Google's knowledge at the time of its provision to the Designated Representative, the Institution or the public, as the case may be.
- i. Misclassification. If the Institution informs Google of any works that it believes have been misclassified as not in the public domain (or of a systematic misclassification of works) and provides supporting reasons and information, as well as information regarding the processes used to verify such information, then Google shall use commercially reasonable efforts to appropriately consider such information (and to remedy any such systematic misclassification Google determines to exist). To the extent Google determines that any work is in the public domain as a result of the foregoing, it shall treat such work as being in the public domain.
- j. <u>Enforcement by Google</u>. Google hereby agrees to enforce for the benefit of the Institution the following provisions of the Settlement Agreement: Sections 6.5(b) (first sentence), 6.6(c), and 6.6(d), subject to any confidentiality and privacy restrictions.
- 11. <u>Designated Representative and Security Representatives Matters</u>. The Institution agrees to select, give instructions to, and exercise or waive certain rights through, the Designated Representative and the Security Representatives, as set forth in Section 7.4 of the Settlement Agreement.
- 12. <u>Provisions of Digitization Agreements</u>. Google will reflect, in each Digitization Agreement with a Fully Participating Library or Cooperating Library that such library will

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not have any rights to participate in the selection of, giving instructions to or exercising or waiving certain rights through the Designated Representative or the Security Representatives, as the case may be, unless such Fully Participating Library or Cooperating Library agrees to the terms of Section 7.4 of the Settlement Agreement and the then existing governance rules as established from time to time by the Fully Participating Libraries and the Cooperating Libraries (including any rules as to the sharing of fees and costs of the Designated Representative and the Security Representatives, as the case may be).

13. <u>References</u>. All references herein to provisions of the Settlement Agreement are intended to mean and include, as reasonably appropriate, such provisions as incorporated into the Library-Registry Agreement (whether pursuant to an Exhibit thereto or otherwise) to which the Institution is a party.

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# **EXHIBIT B**

# $Partnership\ Community\ |\ HathiTrust\ Digital\ Library$

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#### **Partnership Community**

HathiTrust is an international community of research libraries committed to the long-term curation and availability of the cultural record. Through their common efforts and deep commitment to the public good, the libraries support the teaching and learning activities of the faculty, students or researchers at their home institutions, and the scholarly needs of the broader public as well.

#### **Current HathiTrust Partners**

#### Consortia

• Committee on Institutional Cooperation (#)

#### About the Committee on Institutional Cooperation

Headquartered in the Midwest, the Committee on Institutional Cooperation (CIC) is a consortium of the Big Ten universities plus the University of Chicago. For half a century, these 13 world-class research institutions have advanced their academic missions, generated unique opportunities for students and faculty, and served the common good by sharing expertise, leveraging campus resources, and collaborating on innovative programs. Governed and funded by the Provosts of the member universities, CIC mandates are coordinated by a staff from its Champaign, Illinois headquarters. Learn more at <a href="https://www.cic.net">www.cic.net</a> (http://www.cic.net).

• Triangle Research Libraries Network (#)

#### About TRLN

Triangle Research Libraries Network (TRLN) is a collaborative organization of Duke University, North Carolina Central University, North Carolina State University, and The University of North Carolina at Chapel Hill, the purpose of which is to marshal the financial, human, and information resources of their research libraries through cooperative efforts in order to create a rich and unparalleled knowledge environment that furthers the universities' teaching, research, and service missions. TRLN is one of the oldest consortia in the country. The hallmark of cooperation among the four universities has been a highly successful cooperative collection development program that has resulted in little duplication across institutions and a high degree of uniqueness in the respective collections. With the licensing of electronic content, the cooperation has expanded to include electronic resources. The shared collections are made available to users from any TRLN library through reciprocal borrowing arrangements and through a privileged delivery service. Another of TRLN's strengths is the broad range of staff development, continuing education, and training opportunities that are offered locally and attended widely by all levels of staff.

More information can be found at <a href="http://www.trln.org">http://www.trln.org</a> (http://www.trln.org)

University of California (#)

## About the University of California Libraries

The University of California libraries comprise world-class collections and innovative services. The University of California has built 10 campus libraries of distinction, comprising world-class collections that give a competitive edge to UC research and instruction.

More than 100 libraries on the UC campuses support the University's teaching and research. Collectively, the UC libraries make up the largest research/academic library in the world, with over 35 million volumes in their holdings and significant digital collections. At UC, faculty, students, and staff have access to nearly all of the resources that combine to comprise the libraries' collective holdings; that is, to the largest university research library in the world.

Visit <a href="http://libraries.universityofcalifornia.edu/">http://libraries.universityofcalifornia.edu/</a> for more information.

#### Individual Institutions

- Arizona State University (#)
- Baylor University (#)
- Boston College (#)
- Boston University (#)
- California Digital Library (#)
- Columbia University (#)
- Cornell University (#)
- Dartmouth College (#)
- Duke University (#)
- Emory University (#)
- Harvard University Library (#)

(http://hul.harvard.edu/)

Indiana University (#)

# Partnership Community | HathiTrust Digital Library

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(http://www.libraries.iub.edu/)

- Johns Hopkins University (#)
- Lafayette College (#)
- Library of Congress (#)
- Massachusetts Institute of Technology (#)

(http://libraries.mit.edu/about/about.html)

- McGill University (#)
- Michigan State University (#)
- New York University (#)
- New York Public Library (#)
- North Carolina Central University (#)
- North Carolina State University (#)
- Northwestern University (#)
- The Ohio State University (#)
- The Pennsylvania State University (#)
- Princeton University (#)
- Purdue University (#)
- Stanford University (#)
- Texas A&M University (#)
- Universidad Complutense de Madrid (#)
- University of Arizona (#)
- University of California Berkeley (#)

(http://www.lib.berkeley.edu/AboutLibrary/index.html)

- University of California Davis (#)
- University of California Irvine (#)

(http://www.lib.uci.edu/about/about-us.html)

- University of California Los Angeles (#)
- University of California Merced (#)
- University of California Riverside (#)
- University of California San Diego (#)
- University of California San Francisco (#)
- <u>University of California Santa Barbara (#)</u>
- University of California Santa Cruz (#)
- The University of Chicago (#)
- University of Connecticut (#)
- University of Delaware (#)
- University of Florida (#)
- University of Illinois (#)
- University of Illinois at Chicago (#)
- The University of Iowa (#)
- University of Maryland (#)
- University of Michigan (#)
- University of Minnesota (#)
- University of Missouri (#)
- University of Nebraska-Lincoln (#)

(http://libraries.unl.edu/about)

- The University of North Carolina at Chapel Hill (#)
- University of Notre Dame (#)
- University of Pennsylvania (#)
- University of Pittsburgh (#)
- University of Utah (#)
- <u>University of Virginia (#)</u>
- University of Washington (#)
- University of Wisconsin-Madison (#)
- <u>Utah State University (#)</u>

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# Partnership Community | HathiTrust Digital Library

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- Washington University (#)
- Yale University Library (#)

Please see our Eligibility and Agreements (eligibility\_agreements) page for information about how to be involved!

About Help Feedback Take-Down Policy Privacy Contact

# **EXHIBIT C**

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Certification Report on the HathiTrust Digital Repository

CRL Report on HathiTrust Audit and Certification

MARCH 2011

# **Executive Summary**

The Center for Research Libraries (CRL) conducted a preservation audit of HathiTrust (<a href="www.HathiTrust.org">www.HathiTrust.org</a>) between November 2009 and December 2010, and on the basis of that audit certifies HathiTrust as a trustworthy digital repository. The CRL Certification Advisory Panel has concluded that the practices and services described in HathiTrust public communications and published documentation are generally sound and appropriate to the content being archived and to the general needs of the CRL community. Moreover the Panel expects that in the future, HathiTrust will continue to be able to deliver content that is understandable and usable by its designated community.

CRL certification applies to the repository's ability to preserve and manage digital files of books digitized by the University of Michigan, Google, and the Internet Archive, as well as the digital files generated from books digitized by other providers that conform to comparable standards.

This certification is based upon review by CRL and members of its Certification Advisory Panel of extensive documentation gathered by CRL as well as data and documentation provided by HathiTrust between November 2009 and December 2010; and a site visit held in May 2010. CRL's analysis was guided by the criteria included in the Trustworthy Repositories Audit and Certification Checklist (TRAC), and other metrics developed by CRL through its various digital repository assessment activities.

CRL conducted its audit with reference to generally accepted best practices in the management of digital systems; and with reference to the interests of its community of research libraries and the practices and needs of scholarly researchers in the humanities, sciences and social sciences in the United States and Canada. The purpose of the audit was to obtain reasonable assurance that HathiTrust provides, and is likely to continue to provide, services adequate to those interests and needs without material flaws or defects and as described in HathiTrust's public disclosures. The CRL audit provides a reasonable basis for these findings.

CRL assigns HathiTrust the following levels of certification (the numeric rating is based on a scale of 1 through 5, with 5 being the highest level, and 1 being the minimum certifiable level):

CATEGORY	HATHITRUST RATING
A. Organizational Infrastructure	2
B. Digital Object Management	3
C. Technologies, Technical Infrastructure, Security	4

The ratings reflect the existence of robust systems and sound processes in most areas, in particular those areas addressed in TRAC category C and, to a lesser extent, in category B metrics; and the still emerging status of systems and processes addressed in category A metrics. In the course of the audit, the Certification Advisory Panel identified several issues that CRL urges HathiTrust to address to more fully satisfy the concerns of CRL libraries. Those issues are described in Section B, Detailed Audit Findings, below, and pertain to specific criteria in the TRAC checklist. HathiTrust has agreed to address these issues and, as a condition of continued certification, to make certain disclosures to CRL periodically. Those requirements for periodic disclosure are outlined in Section C of this report.

<sup>&</sup>lt;sup>1</sup> A working version of the schema CRL uses in providing summary ratings of a repository's compliance with the TRAC criteria is available at: http://www.crl.edu/archiving-preservation/digital-archives/metrics-assessing-and-certifying/crl-ratings.

CRL Report on HathiTrust Audit and Certification

MARCH 2011

# **About the Audit Participants**

#### **HATHITRUST**

The HathiTrust (<a href="www.HathiTrust.org">www.HathiTrust.org</a>) digital repository was established by the University of Michigan Libraries in October 2008. HathiTrust offers academic and research libraries the opportunity to combine resources to build and maintain a large scale repository. Participating members include research libraries in the United States and Europe. The majority of HathiTrust's content was digitized through the Google Books project, which has worked with libraries to scan books on library shelves. Additional content comes from the Internet Archive and from collections digitized by partner libraries. As of December 2010, HathiTrust had ingested approximately 7.5 million volumes. Repository costs are shared by the participating members. The actual repository systems are located at the University of Michigan in Ann Arbor and at Indiana University in Bloomington.

#### **CENTER FOR RESEARCH LIBRARIES**

The Center for Research Libraries (CRL - <a href="www.crl.edu">www.crl.edu</a>) is an international consortium of university, college, and independent research libraries. CRL supports advanced research and learning in the humanities, sciences, and social sciences by ensuring the survival and accessibility of source materials vital to those disciplines. In order to enable its community to accelerate the shift to electronic-only resources in a careful and responsible manner, CRL has a hybrid strategy of preserving and maintaining shared physical collections of materials and certifying digital repositories of interest to its community.

CRL analysis of HathiTrust documentation and operations was undertaken by Marie Waltz and other CRL staff. Additional technical support for the site visit and the assessment of HathiTrust repository systems and architecture was provided by James A. Jacobs, Data Services Librarian Emeritus, University of California, San Diego.

To guide its HathiTrust audit CRL enlisted a panel of advisors representing the various sectors of its membership. The Certification Advisory Panel includes leaders in collection development, preservation, library administration, and digital information technology, and is so constituted as to ensure that the certification process addresses the interests of the entire CRL community.

### MARTHA BROGAN (CHAIR)

Director of Collection Development & Management University of Pennsylvania

#### WINSTON ATKINS

Preservation Officer Duke University

#### **BART HARLOE**

Director of Libraries St. Lawrence University

#### **WILLIAM PAROD**

Senior Repository Developer Northwestern University Libraries

#### **ANNE POTTIER**

Associate University Librarian McMaster University

#### OYA Y. RIEGER

Associate University Librarian for Information Technologies
Cornell University

#### **PERRY WILLETT**

Digital Preservation Services Manager California Digital Library Case 1:11-cv-06351-HB Document 110-3 Filed 06/29/12 Page 9 of 11

CRL Report on HathiTrust Audit and Certification

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# A. Audit and Assessment Methodology and Criteria

This assessment was undertaken to determine whether or not HathiTrust meets the commitments it has made in regard to the long-term preservation of digital scholarly content for the academic community and whether the repository complies with established criteria for trusted digital repositories. The assessment included a site visit, a review of the information independently gathered by CRL from published and unpublished sources, and a review of documents and documentation provided by HathiTrust.

CRL conducted its audit with reference to:

- generally accepted best practices in the management of digital systems
- the interests of the CRL community of research libraries
- the practices and needs of scholarly researchers in the humanities, sciences, and social sciences in the United States and Canada.
- the criteria included in Trustworthy Repositories Audit & Certification: Criteria and Checklist²
- the Open Archive Information System reference model³ (OAIS)
- other metrics developed by CRL through its analyses of digital repositories.

The general metrics used by CRL in such assessments are based on the Trustworthy Repositories Audit and Certification (TRAC) checklist, and on other metrics developed by CRL through its analyses of digital repositories. TRAC was developed by a joint task force, created by the Research Libraries Group (RLG) and the National Archives and Records Administration in 2003 to provide criteria for use in identifying digital repositories capable of reliably storing, migrating, and providing long-term access to digital collections. TRAC represents best current practice and thinking about the organizational and technical infrastructure required to be considered trustworthy and thus worthy of investment by the research and libraries communities.

CRL assessed HathiTrust on each of the three categories of criteria specified in TRAC and has assigned a level of certification for each. The numeric rating (below) is based on a scale of 1 through 5, with 5 being the highest level, and 1 being the minimum certifiable level:

TRAC CATEGORY	HATHITRUST RATING
Organizational Infrastructure	2
Digital Object Management	3
Technologies, Technical Infrastructure, Security	4

The basis for assignment of these ratings is provided in Section B, Detailed Audit Findings, below.

It should be noted that CRL certification of HathiTrust applies specifically to the repository's ability to preserve and manage digital files of books digitized by the University of Michigan, Google, and the Internet Archive, as well as the digital files generated from books digitized by other providers that conform to comparable standards. *CRL did not assess SDR procedures and processes for acquiring and managing more complex digital objects such as audio, video, archived Web sites, or other types of content.* 

<sup>&</sup>lt;sup>2</sup> TRAC - http://www.crl.edu/sites/default/files/attachments/pages/trac\_0.pdf3 OAIS - http://public.ccsds.org/publications/archive/650x0b1.pdf

<sup>&</sup>lt;sup>3</sup> OAIS - http://public.ccsds.org/publications/archive/650x0b1.pdf

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 $CRL\ Report\ on\ HathiTrust\ Audit\ and\ Certification$ 

MARCH 2011

# **B.** Detailed Audit Findings

On the basis of the audit, CRL identified areas in which HathiTrust will need to improve processes or provide greater disclosure of information about those processes. These areas correspond to specific TRAC criteria or to features of the repository that members of the Certification Advisory Panel believe are important to the CRL community.

The specific areas identified for improvement are:

# 1. DEFINITION OF RIGHTS AND OWNERSHIP OF HATHITRUST ENTERPRISE ASSETS (TRAC CRITERIA A3.3, A3.7, AND A4.3)

"Repository commits to transparency and accountability in all actions supporting the operation and management of the repository, especially those that affect the preservation of digital content over time." (TRAC criterion A3.7)

HT is not a separate legal entity, and so cannot legally own the capital equipment, content, metadata, and other assets acquired or generated by the partnership. HathiTrust therefore must clearly define and establish where ownership and control of the repository's major assets and other property essential to the continued access and preservation of repository content reside.

The ownership of the individual objects within the repository is clearly specified in agreements with the depositors. However, it would be appropriate to clarify the ownership of the aggregate HathiTrust database; the rights and ownership of new content (such as derivative files, metadata, etc.); and rights to the non-content assets of the operation, including software and system tools to be developed in the future.

## 2. SUCCESSION OR DISPOSITION PLAN FOR HATHITRUST ASSETS (TRAC A1.2)

TRAC A1.2 requires "an appropriate, formal succession plan, contingency plans, and/or escrow arrangements in place in case the repository ceases to operate or the governing or funding institution substantially changes its scope."

Most 501c3 organizations provide in their bylaws for the disposition of property in the event of the organization's dissolution. HathiTrust should explicitly address the transferability or disposition of its assets in the event of discontinuation of repository operations. Under present circumstances the University of Michigan, as parent organization of the repository, would seem to be the owner of those assets and arbiter of such decisions, absent agreements to the contrary.

# 3. CLARIFY AND STRENGTHEN THE QUALITY ASSURANCE AND PRINT ARCHIVING COMPONENTS OF THE HATHITRUST PROGRAM (TRAC A3.8 AND B1.1, B1.8, B1.7 AND B2.4)

TRAC criterion A3.8 requires that the repository "commits to defining, collecting, tracking, and providing, on demand, its information integrity measurements." Criterion B1.1 requires that the "Repository identifies properties it will preserve for digital objects," and B1.7, 1.8, and 2.4 address the recording of information about rejected SIPs.

One explicit goal described in the HathiTrust mission statement is to "coordinate shared storage strategies among libraries, thus reducing long-term capital and operating costs of libraries associated with the storage and care of print collections." The repository should put in place and clarify its plan for achieving that goal, as the cost reduction described is a relevant metric of the value of HathiTrust and its services. The new HathiTrust pricing model, to be introduced in 2013, will directly correlate the overlap between the repository corpus and the print holdings of the participating libraries. This will increase pressure for participating libraries to divest of print volumes available through the repository.

The quality assurance measures for HathiTrust digital content do not yet support this goal. Inspection criteria and standards are in place for materials ingested from the Google Books project, but it is not clear what results when an object fails such inspection. It is also unclear to what level of quality review materials digitized by partner institutions

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CRL Report on HathiTrust Audit and Certification
MARCH 2011

or those made available through entities such as the Internet Archive are subjected. This will be material to library decisions on whether to retain, conserve, or dispose of corresponding physical copies of books represented in the repository.

Currently, and despite significant efforts to identify and correct systemic problems in digitization, HathiTrust only attests to the integrity of the transferred file, and not to the completeness of the original digitization effort. This may impact institutions' workflow for print archiving and divestiture.

# C. Ongoing Requirements

The TRAC document notes that "... attaining trusted status is not a one-time accomplishment—achieved and forgotten. To retain trusted status, a repository will need to undertake a regular cycle of audit and/or certification." To that end CRL expects that in addition to acting to remedy the issues identified above HathiTrust will also make certain disclosures on a regular basis. CRL and HathiTrust have agreed that ongoing certification is contingent upon HathiTrust making the following disclosures every two years:

- An item- or volume-level listing of new content added to the repository since prior certification. (Public disclosure through the current HathiFiles inventory would fulfill this requirement.)
- Description of any significant changes in repository system architecture or configurations, operating systems and/or critical software;
- New agreements and contracts with key depositors of content, content users, major funders or sources of revenue, and providers of critical repository services;
- New key policies regarding acquisition, management, and disposition of archived content and related files and metadata;
- Records of significant events (such as content migrations, system failures, loss or corruption of digital content) and significant changes in the characteristics of digital content ingested since the most recent audit, such as server logs; and of significant events and changes in the operations of the repository.
- The most recent three years of financial statements for the repository organization or service unit. The financial statements should indicate the categories and, where appropriate, sources of revenue and the level of same; the functional allocation of expenses; and changes in the financial position of the organization supporting the service unit.
- Revenue and expense projections by function, for the repository organization or service unit, for the next three years.

Certification is also contingent upon HathiTrust's agreement to a periodic, systematic sampling and inspection of the repository's archived content by CRL, or by a third party designated by CRL, using either a manual or automated process as determined by mutual agreement between CRL and HathiTrust.

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### KILPATRICK TOWNSEND & STOCKTON LLP

Joseph Petersen (JP 9071) Robert Potter (RP 5757) 1114 Avenue of the Americas New York, NY 10036

Telephone: (212) 775-8700 Facsimile: (212) 775-8800

Email: jpetersen@kilpatricktownsend.com

Joseph M. Beck (admitted *pro hac vice*) W. Andrew Pequignot (admitted pro hac vice) Allison Scott Roach (admitted pro hac vice) 1100 Peachtree Street, Suite 2800 Atlanta, Georgia 30309-4530 Telephone: (404) 815-6500

Facsimile: (404) 815-6555

Email: jbeck@kilpatricktownsend.com

Attorneys for Defendants

# UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK

THE AUTHORS GUILD, INC., ET AL.,

Plaintiffs,

Case No. 11 Civ. 6351 (HB)

v.

HATHITRUST, ET AL.,

Defendants.

DECLARATION OF JOSEPH PETERSEN IN SUPPORT OF **DEFENDANTS' MOTION FOR SUMMARY JUDGMENT** ON FAIR USE AND LACK OF INFRINGEMENT **UNDER SECTION 106 OF THE COPYRIGHT ACT** 

I, Joseph Petersen, make the following declaration:

1. I am a member of the Bar of this Court and a partner at the law firm of Kilpatrick

Townsend & Stockton LLP, attorneys for the Defendants in the above-captioned action (the

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"Libraries"). I make this Declaration, based on my own personal knowledge, in support of the Libraries' motion for summary judgment on fair use.

- 2. Attached hereto as **Exhibit A** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff The Authors Guild, Inc. to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 20, 2012.
- 3. Attached hereto as **Exhibit B** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff The Authors League Fund, Inc. to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 20, 2012.
- 4. Attached hereto as **Exhibit C** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff The Australian Society of Authors to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 20, 2012.
- 5. Attached hereto as **Exhibit D** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff The Authors' Licensing and Collecting Society to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 20, 2012.
- 6. Attached hereto as **Exhibit E** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff The Writers' Union of Canada to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 20, 2012.
- 7. Attached hereto as **Exhibit F** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff Trond Andreassen to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 10, 2012.

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- 8. Attached hereto as **Exhibit G** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff Pat Cummings to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 10, 2012.
- 9. Attached hereto as **Exhibit H** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff Erik Grundström to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 10, 2012.
- 10. Attached hereto as **Exhibit I** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff Angelo Loukakis to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 10, 2012.
- 11. Attached hereto as **Exhibit J** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff Helge Rønning to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 10, 2012.
- 12. Attached hereto as **Exhibit K** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff Roxana Robinson to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated March 28, 2012.
- 13. Attached hereto as **Exhibit L** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff André Roy to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 10, 2012.
- 14. Attached hereto as **Exhibit M** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff J. R. Salamanca to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 10, 2012.

## Case 1:11-cv-06351-HB Document 111 Filed 06/29/12 Page 4 of 5

- 15. Attached hereto as **Exhibit N** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff James Shapiro to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 10, 2012.
- 16. Attached hereto as **Exhibit O** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff Daniele Simpson to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 10, 2012.
- 17. Attached hereto as **Exhibit P** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff T.J. Stiles to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 10, 2012.
- 18. Attached hereto as **Exhibit Q** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff Fay Weldon to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 10, 2012.
- 19. Attached hereto as **Exhibit R** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff UNEQ to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 20, 2012.
- 20. Attached hereto as **Exhibit S** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff SFF to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 20, 2012.
- 21. Attached hereto as **Exhibit T** is a true and correct copy of relevant pages of the Objections and Responses of Plaintiff NFFO to Defendants' Second Set of Interrogatories and Requests for the Production of Documents, dated April 20, 2012.
- 22. Attached hereto as **Exhibit U** is a true and correct copy of relevant pages of the transcript of the May 22, 2012 deposition of Pat Cummings.

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- 23. Attached hereto as **Exhibit V** is a true and correct copy of the transcript of the May 29, 2012 deposition of Helge Rønning.
- 24. Attached hereto as **Exhibit W** is a true and correct copy of an article by Peter Leonard and Timothy R. Tangherlini entitled "Trawling in the Sea of the Great Unread: Sub-Corpus Topic Modeling and Humanities Research."

I declare under penalty of perjury of the laws of the United States that the foregoing is true and correct.

Dated: June 29, 2012

Joseph Petersen

# **EXHIBIT A**

# A-756

## 

Edward H. Rosenthal
Jeremy S. Goldman
FRANKFURT KURNIT KLEIN & SELZ, P.C.
488 Madison Avenue, 10th Floor
New York, New York 10022
Tel: (212) 980-0120
Fax: (212) 593-9175
erosenthal@fkks.com
jgoldman@fkks.com

Attorneys for Plaintiffs

UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK	37	
THE AUTHORS GUILD, INC., et al,	X :	1 1 N 11 G' (251 (III))
Plaintiffs,	:	Index No. 11 Civ. 6351 (HB)
- against -	:	
HATHITRUST, et al.	:	
Defendants.	: : X	

# OBJECTIONS AND RESPONSES OF PLAINTIFF THE AUTHORS GUILD, INC. TO DEFENDANTS' SECOND SET OF INTERROGATORIES AND REQUESTS FOR THE PRODUCTION OF DOCUMENTS

Plaintiff The Authors Guild, Inc. ("Plaintiff") hereby submits, pursuant to Rules 26, 34 and 36 of the Federal Rules of Civil Procedure and Rules 26.3 and 33.3 of the Local Rules for the United States District Court for the Southern District of New York (the "Local Rules"), Plaintiff's objections and responses to Defendants' Second Set of Interrogatories and Requests for the Production of Documents ("Requests").

## **GENERAL STATEMENTS**

A. Plaintiff incorporates by reference each and every General Objection set forth below into each and every specific response. From time to time a specific response may restate a General Objection for emphasis or some other reason. The failure to include any General

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Case 1:11-cv-06351-HB Document 111-1 Filed 06/29/12 Page 3 of 245

ESCAPE THE NIGHT FAIR WARNING MURDER BY AN ARISTOCRAT

### Works by Sax Rohmer:

THE TRAIL OF FU MANCHU PRESIDENT FU MANCHU

Plaintiff will conduct a reasonable search and produce documents, if any, concerning royalties generated or expected to be generated from distribution of these works in digital format.

INTERROGATORY NO. 5: For each work, if any, listed on Schedule A, and for each Relevant Member Work, identify with specificity any alleged harm you and/or your relevant member have suffered or will suffer arising solely by virtue of each of the following, and identify all documents related to the same: a) the inclusion of the work in Defendants' digital archives; b) the availability of a digital version of the work for use purely in connection with non-consumptive research; c) the availability of a digital version of the work for use purely in connection with full-text searching; d) the availability of a digital version of the work for use by the blind or others with disabilities that restrict their use of standard printed works.

Plaintiff objects to this Interrogatory on the ground that it is impossible to predict, and therefore to identify, the harm that Plaintiff "will suffer" in the future as a result of Defendants' various unauthorized uses of Plaintiff's works. In addition, to the extent this Interrogatory is being used in connection with Defendants' fair use defense under 17 U.S.C. § 107, the correct standard, to the extent it is relevant, is "the effect of the use upon the *potential* market for or value of the copyrighted work." Plaintiff further objects that the phrase "solely by virtue of . . . the inclusion of the work in Defendants' digital archives" is vague and ambiguous.

Subject to and without waiving the foregoing objections or any General Objections,

Plaintiff responds that to date, Plaintiff has not identified any specific, quantifiable past harm, or
any documents relating to any such past harm, that Plaintiff has suffered solely by virtue of (a)

Defendants' uploading and "dark archiving" of a digital version the works on Schedule A to the

HathiTrust Digital Library but without making such works available to others to view, print or

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download, (b) the availability of a digital version of the work for use purely in connection with non-consumptive research but without making such works available to others to view, print or download; (c) the availability of a digital version of the work for use purely in connection with full-text searching but without making such works available to others to view, print or download; or (d) the availability of a digital version of the work for use by the blind or others with disabilities that restrict their use of standard printed works.

With respect to the effect of Defendants' aforementioned uses upon the potential market for or value of the copyrighted works, Plaintiff identifies the following:

- Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted works for inclusion in a digital archive for preservation purposes;
- Loss or potential loss of revenue from sale or licensing of digital copies of
  Plaintiff's copyrighted works for use purely in connection with non-consumptive
  research;
- Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted works for use purely in connection with full-text searching;
- Loss or potential loss of revenue from sale or licensing of derivative uses, including derivative uses made possible by artificial intelligence and other technologies to create translations, anthologies, abridgments and versions suited for new and emerging platforms and devices;
- Loss or potential loss of revenue from sale or licensing of digital copies of
   Plaintiff's copyrighted works due to the availability of such works for others to

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view, print and download on Defendants' websites as a result of the accidental or mistaken identification of such works as public domain or "orphan works";

- Exposure of Plaintiff's copyrighted works to virtually unlimited piracy due to breaches in security;
- Loss or potential loss of control over the reproduction and distribution of Plaintiff's copyrighted works; and
- Loss or potential loss of revenue from sale and/or licensing of hardcopies and digital copies of Plaintiff's copyrighted works to libraries and/or archives.

INTERROGATORY NO. 6: For each work, if any, listed on Schedule A, and for each Relevant Member Work, identify with specificity all physical, logical/technical, administrative and/or other controls used to ensure the safety and security of such work when stored, distributed, sold and/or licensed in any format, including without limitation hardback, paperback, and electronic and digital formats, and identify documents sufficient to substantiate the use of such controls, by a) you; b) any publisher; c) any printer; d) any distributor; e) any warehouse; f) any wholesaler; g) any retailer; h) any Internet host, website and/or online retailer in connection with digital or electronic formats; and/or i) any purchaser of such work.

**RESPONSE:** Plaintiff objects to this Interrogatory on the ground that the security of Plaintiff's works that are or have been stored, distributed, sold and/or licensed *with* Plaintiff's authorization is relevant to neither Plaintiff's claims nor Defendants' valid defenses, which concern Defendants' digitization, reproduction and distribution of Plaintiff's works *without* Plaintiff's authorization, and are therefore beyond the scope of discovery pursuant to Fed. R. Civ. P. 26. Moreover, Plaintiff objects that this Interrogatory on the ground that most of the information sought by this Interrogatory is in the possession or custody or third parties over whom Plaintiff does not exercise control.

INTERROGATORY NO. 7: For each work, if any, listed on Schedule A, and for each Relevant Member Work, identify with specificity all physical, logical/technical, administrative and/or other controls, used to prevent and/or detect unauthorized access to printed or electronic works, that you have requested in any licensing, publishing, distribution and/or other agreements related to such work, and identify all documents related to such requests.

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hardback, paperback, and electronic and digital formats by any person or entity, including without limitation you and any publisher; printer; distributor; warehouse; wholesaler; retailer; Internet host, website and/or online retailer in connection with digital or electronic formats; and/or any purchaser of such work.

**RESPONSE:** Plaintiff objects to this Request on the same grounds as set forth in response to Interrogatory No. 6.

**REQUEST NO. 7:** All documents concerning the existence or non-existence of a specific market or potential market for the digitization and further reproduction, distribution and/or display of printed works for the purposes of a) electronic archiving; b) non-consumptive research; c) full-text searching; and/or d) use by the blind or others with disabilities that restrict their use of standard printed works.

**RESPONSE:** Plaintiff objects to this Request on the ground that it is vague, ambiguous, overbroad and unduly burdensome in several respects. For example, the request to produce "[a]ll documents concerning the . . . non-existence of a . . . potential market" for various uses of "printed works" is unintelligible, and the term "electronic archiving" is undefined and could be interpreted as encompassing retail electronic book distributors. The Request is further objectionable in that it is not limited to documents relating to Plaintiff's works, but to "printed works" in general. Subject to and without waiving the foregoing objections or any General Objections, Plaintiff will conduct a reasonable search and produce documents, if any, responsive to this Request.

**REQUEST NO. 8:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the inclusion of such work in a digital archive.

**RESPONSE:** Plaintiff objects to this Request on the ground that the phrase "inclusion of such work in a digital archive" is undefined, vague and ambiguous. Subject to and without waiving the foregoing objection or any General Objections, to date Plaintiff has identified no documents concerning revenues or other earnings of any kind generated or expected to be generated in whole or in part by the mere uploading and "dark archiving" of a digital version the

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works on Schedule A to a "digital archive" in which such works are not made available for purchase, viewing, printing or downloading.

**REQUEST NO. 9:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with nonconsumptive research.

**RESPONSE:** Subject to and without waiving any General Objections, to date no documents concerning the works listed on Schedule A have been identified that are responsive to this Request.

**REQUEST NO. 10:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with full-text searching.

**RESPONSE:** Subject to and without waiving any General Objections, to date no documents concerning the works listed on Schedule A have been identified that are responsive to this Request.

**REQUEST NO. 11:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work by the blind or others with disabilities that restrict their use of standard printed works.

RESPONSE: Plaintiff objects to this Request on the ground that it is beyond the scope of discovery in this lawsuit. Subject to and without waiving the foregoing objection or any General Objections, Plaintiff responds that by tradition and industry practice, authors generally do not receive royalties for the licensing and sale of works distributed in specialized formats exclusively for use by the blind or other persons with disabilities. Furthermore, 17 U.S.C. § 121 specifically permits the reproduction of copyrighted literary works by one or more "authorized entit[ies]" in "specialized formats exclusively for use by blind or other persons with disabilities." Accordingly, for the purposes of this litigation, Plaintiff is not claiming that any revenue or other

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earnings of any kind were generated or are expected to be generated in whole or part by the reproduction or distribution of copies of Plaintiff's work(s) "for use by blind or other persons with disabilities" (as defined in 17 U.S.C. § 121(d)(1)).

**REQUEST NO. 12:** All non-privileged documents concerning the HathiTrust and/or Defendants' alleged digitization of written works.

**RESPONSE:** Plaintiff objects to this Request on the ground that is overbroad and unduly burdensome. Subject to and without waiving the foregoing objection or any General Objections, Plaintiff will conduct a reasonable search and produce non-privileged documents, if any, responsive to this Request.

**REQUEST NO. 13:** All documents concerning the effect, if any, the HathiTrust has had or is expected to have on the value, revenue or earnings associated with printed and/or electronic written works.

**RESPONSE:** Plaintiff objects to this Request on the grounds that it is vague, ambiguous, overbroad and repetitive of prior requests, pursuant to which documents have been or will be produced.

**REQUEST NO. 14:** All documents identified by you in response to Defendants' Second Set of Interrogatories.

**RESPONSE:** Subject to and without waiving the General Objections, any such documents will be produced.

#### 

Dated: New York, New York April 20, 2012

## FRANKFURT KURNIT KLEIN & SELZ, P.C.

By: <u>/s/ Jeremy S. Goldman</u>

Edward H. Rosenthal Jeremy S. Goldman 488 Madison Avenue, 10th Floor New York, New York 10022

Tel.: (212) 980-0120 Fax: (212) 593-9175 erosenthal@fkks.com jgoldman@fkks.com

Attorneys for Plaintiffs

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#### **VERIFICATION**

I, Jan Constantine, General Counsel for Plaintiff The Authors Guild, Inc., have read the foregoing Responses to Interrogatory Numbers 1 through 7 and know their contents. The responses provided therein are true to my knowledge, and as to those matters stated upon information and belief, I believe them to be true. I verify under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on April 20, Jan Constantine 2012.

FKKS: 453434.v1 19894.300

# **EXHIBIT B**

#### 

Edward H. Rosenthal
Jeremy S. Goldman
FRANKFURT KURNIT KLEIN & SELZ, P.C.
488 Madison Avenue, 10th Floor
New York, New York 10022
Tel: (212) 980-0120
Fax: (212) 593-9175
erosenthal@fkks.com

Attorneys for Plaintiffs

jgoldman@fkks.com

UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK	**	
THE AUTHORS GUILD, INC., et al,	X :	1 1 N 11 G' (251 (IID)
Plaintiffs,	: :	Index No. 11 Civ. 6351 (HB)
- against -	: :	
HATHITRUST, et al.	: :	
Defendants.	: : X	

# OBJECTIONS AND RESPONSES OF PLAINTIFF THE AUTHORS LEAGUE FUND, INC. TO DEFENDANTS' SECOND SET OF INTERROGATORIES AND REQUESTS FOR THE PRODUCTION OF DOCUMENTS

Plaintiff The Authors League Fund, Inc. ("Plaintiff") hereby submits, pursuant to Rules 26, 34 and 36 of the Federal Rules of Civil Procedure and Rules 26.3 and 33.3 of the Local Rules for the United States District Court for the Southern District of New York (the "Local Rules"), Plaintiff's objections and responses to Defendants' Second Set of Interrogatories and Requests for the Production of Documents ("Requests").

#### **GENERAL STATEMENTS**

A. Plaintiff incorporates by reference each and every General Objection set forth below into each and every specific response. From time to time a specific response may restate a General Objection for emphasis or some other reason. The failure to include any General

distributed in electronic format and the publisher of any such works. Moreover, Plaintiff objects that the request to identify "the specific digital, electronic or other machine-readable format" is vague and ambiguous.

Subject to and without waiving the foregoing objections or any General Objections,

Plaintiff responds that none of the works on Schedule A have been distributed pursuant to

Plaintiff's authorization, in digital, electronic or other machine-readable format within the last
ten years, but notes that recent inquiries and efforts have made to distribute the works on

Schedule in electronic format. Plaintiff will conduct a reasonable search and produce
documents, if any, concerning such inquiries and efforts.

INTERROGATORY NO. 5: For each work, if any, listed on Schedule A, and for each Relevant Member Work, identify with specificity any alleged harm you and/or your relevant member have suffered or will suffer arising solely by virtue of each of the following, and identify all documents related to the same: a) the inclusion of the work in Defendants' digital archives; b) the availability of a digital version of the work for use purely in connection with non-consumptive research; c) the availability of a digital version of the work for use purely in connection with full-text searching; d) the availability of a digital version of the work for use by the blind or others with disabilities that restrict their use of standard printed works.

Plaintiff objects to this Interrogatory on the ground that it is impossible to predict, and therefore to identify, the harm that Plaintiff "will suffer" in the future as a result of Defendants' various unauthorized uses of Plaintiff's works. In addition, to the extent this Interrogatory is being used in connection with Defendants' fair use defense under 17 U.S.C. § 107, the correct standard, to the extent it is relevant, is "the effect of the use upon the *potential* market for or value of the copyrighted work." Plaintiff further objects that the phrase "solely by virtue of . . . the inclusion of the work in Defendants' digital archives" is vague and ambiguous.

Subject to and without waiving the foregoing objections or any General Objections,

Plaintiff responds that to date, Plaintiff has not identified any specific, quantifiable past harm, or
any documents relating to any such past harm, that Plaintiff has suffered solely by virtue of (a)

Defendants' uploading and "dark archiving" of a digital version the works on Schedule A to the HathiTrust Digital Library but without making such works available to others to view, print or download, (b) the availability of a digital version of the work for use purely in connection with non-consumptive research but without making such works available to others to view, print or download; (c) the availability of a digital version of the work for use purely in connection with full-text searching but without making such works available to others to view, print or download; or (d) the availability of a digital version of the work for use by the blind or others with disabilities that restrict their use of standard printed works.

With respect to the effect of Defendants' aforementioned uses upon the potential market for or value of the copyrighted works, Plaintiff identifies the following:

- Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted works for inclusion in a digital archive for preservation purposes;
- Loss or potential loss of revenue from sale or licensing of digital copies of
   Plaintiff's copyrighted works for use purely in connection with non-consumptive research;
- Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted works for use purely in connection with full-text searching;
- Loss or potential loss of revenue from sale or licensing of derivative uses, including derivative uses made possible by artificial intelligence and other technologies to create translations, anthologies, abridgments and versions suited for new and emerging platforms and devices;

- Loss or potential loss of revenue from sale or licensing of digital copies of
   Plaintiff's copyrighted works due to the availability of such works for others to
   view, print and download on Defendants' websites as a result of the accidental or
   mistaken identification of such works as public domain or "orphan works";
- Exposure of Plaintiff's copyrighted works to virtually unlimited piracy due to breaches in security;
- Loss or potential loss of control over the reproduction and distribution of Plaintiff's copyrighted works; and
- Loss or potential loss of revenue from sale and/or licensing of hardcopies and digital copies of Plaintiff's copyrighted works to libraries and/or archives.

INTERROGATORY NO. 6: For each work, if any, listed on Schedule A, and for each Relevant Member Work, identify with specificity all physical, logical/technical, administrative and/or other controls used to ensure the safety and security of such work when stored, distributed, sold and/or licensed in any format, including without limitation hardback, paperback, and electronic and digital formats, and identify documents sufficient to substantiate the use of such controls, by a) you; b) any publisher; c) any printer; d) any distributor; e) any warehouse; f) any wholesaler; g) any retailer; h) any Internet host, website and/or online retailer in connection with digital or electronic formats; and/or i) any purchaser of such work.

**RESPONSE:** Plaintiff objects to this Interrogatory on the ground that the security of Plaintiff's works that are or have been stored, distributed, sold and/or licensed *with* Plaintiff's authorization is relevant to neither Plaintiff's claims nor Defendants' valid defenses, which concern Defendants' digitization, reproduction and distribution of Plaintiff's works *without* Plaintiff's authorization, and are therefore beyond the scope of discovery pursuant to Fed. R. Civ. P. 26. Moreover, Plaintiff objects that this Interrogatory on the ground that most of the information sought by this Interrogatory is in the possession or custody or third parties over whom Plaintiff does not exercise control.

**RESPONSE:** Plaintiff objects to this Request on the same grounds as set forth in response to Interrogatory No. 7.

**REQUEST NO. 6:** All documents concerning any physical, logical/technical, administrative and/or other controls used to ensure the safety and security of any work listed on Schedule A when stored, distributed, sold and/or licensed in any format, including without limitation hardback, paperback, and electronic and digital formats by any person or entity, including without limitation you and any publisher; printer; distributor; warehouse; wholesaler; retailer; Internet host, website and/or online retailer in connection with digital or electronic formats; and/or any purchaser of such work.

**RESPONSE:** Plaintiff objects to this Request on the same grounds as set forth in response to Interrogatory No. 6.

**REQUEST NO. 7:** All documents concerning the existence or non-existence of a specific market or potential market for the digitization and further reproduction, distribution and/or display of printed works for the purposes of a) electronic archiving; b) non-consumptive research; c) full-text searching; and/or d) use by the blind or others with disabilities that restrict their use of standard printed works.

**RESPONSE:** Plaintiff objects to this Request on the ground that it is vague, ambiguous, overbroad and unduly burdensome in several respects. For example, the request to produce "[a]ll documents concerning the . . . non-existence of a . . . potential market" for various uses of "printed works" is unintelligible, and the term "electronic archiving" is undefined and could be interpreted as encompassing retail electronic book distributors. The Request is further objectionable in that it is not limited to documents relating to Plaintiff's works, but to "printed works" in general. Subject to and without waiving the foregoing objections or any General Objections, Plaintiff will conduct a reasonable search and produce documents, if any, responsive to this Request.

**REQUEST NO. 8:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the inclusion of such work in a digital archive.

**RESPONSE:** Plaintiff objects to this Request on the ground that the phrase "inclusion of such work in a digital archive" is undefined, vague and ambiguous. Subject to and without

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waiving the foregoing objection or any General Objections, to date Plaintiff has identified no documents concerning revenues or other earnings of any kind generated or expected to be generated in whole or in part by the mere uploading and "dark archiving" of a digital version the works on Schedule A to a "digital archive" in which such works are not made available for purchase, viewing, printing or downloading.

**REQUEST NO. 9:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with nonconsumptive research.

**RESPONSE:** Subject to and without waiving any General Objections, to date no documents concerning the works listed on Schedule A have been identified that are responsive to this Request.

**REQUEST NO. 10:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with full-text searching.

**RESPONSE:** Subject to and without waiving any General Objections, to date no documents concerning the works listed on Schedule A have been identified that are responsive to this Request.

**REQUEST NO. 11:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work by the blind or others with disabilities that restrict their use of standard printed works.

**RESPONSE:** Plaintiff objects to this Request on the ground that it is beyond the scope of discovery in this lawsuit. Subject to and without waiving the foregoing objection or any General Objections, Plaintiff responds that by tradition and industry practice, authors generally do not receive royalties for the licensing and sale of works distributed in specialized formats exclusively for use by the blind or other persons with disabilities. Furthermore, 17 U.S.C. § 121

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specifically permits the reproduction of copyrighted literary works by one or more "authorized entit[ies]" in "specialized formats exclusively for use by blind or other persons with disabilities." Accordingly, for the purposes of this litigation, Plaintiff is not claiming that any revenue or other earnings of any kind were generated or are expected to be generated in whole or part by the reproduction or distribution of copies of Plaintiff's work(s) "for use by blind or other persons with disabilities" (as defined in 17 U.S.C. § 121(d)(1)).

**REQUEST NO. 12:** All non-privileged documents concerning the HathiTrust and/or Defendants' alleged digitization of written works.

**RESPONSE:** Plaintiff objects to this Request on the ground that is overbroad and unduly burdensome. Subject to and without waiving the foregoing objection or any General Objections, Plaintiff will conduct a reasonable search and produce non-privileged documents, if any, responsive to this Request.

**REQUEST NO. 13:** All documents concerning the effect, if any, the HathiTrust has had or is expected to have on the value, revenue or earnings associated with printed and/or electronic written works.

**RESPONSE:** Plaintiff objects to this Request on the grounds that it is vague, ambiguous, overbroad and repetitive of prior requests, pursuant to which documents have been or will be produced.

**REQUEST NO. 14:** All documents identified by you in response to Defendants' Second Set of Interrogatories.

**RESPONSE:** Subject to and without waiving the General Objections, any such documents will be produced.

#### 

Dated: New York, New York April 20, 2012

## FRANKFURT KURNIT KLEIN & SELZ, P.C.

By: <u>/s/ Jeremy S. Goldman</u>

Edward H. Rosenthal Jeremy S. Goldman 488 Madison Avenue, 10th Floor New York, New York 10022

Tel.: (212) 980-0120 Fax: (212) 593-9175 erosenthal@fkks.com jgoldman@fkks.com

Attorneys for Plaintiffs

Case 1:11-cv-06351-HB Document 111-1 Filed 06/29/12 Page 20 of 245

#### **VERIFICATION**

I, Isabel Howe, Director of Plaintiff The Authors League Fund, Inc., have read the foregoing Responses to Interrogatory Numbers 1 through 7 and know their contents. The responses provided therein are true to my knowledge, and as to those matters stated upon information and belief, I believe them to be true. I verify under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on April 20, 2012. Sahel Howe

19894.300 FKKS: 453905.v1

# **EXHIBIT C**

#### Case 1:11-cv-06351-HB Document 111-1 Filed 06/29/12 Page 22 of 245

Edward H. Rosenthal
Jeremy S. Goldman
FRANKFURT KURNIT KLEIN & SELZ, P.C.
488 Madison Avenue, 10th Floor
New York, New York 10022
Tel: (212) 980-0120
Fax: (212) 593-9175
erosenthal@fkks.com

Attorneys for Plaintiffs

jgoldman@fkks.com

UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK

THE ALTHOR CHILD DIG 4.1

THE AUTHORS GUILD, INC., et al,

Index No. 11 Civ. 6351 (HB)

Plaintiffs,

:

- against -

HATHITRUST, et al.

Defendants.

# OBJECTIONS AND RESPONSES OF PLAINTIFF THE AUSTRALIAN SOCIETY OF AUTHORS TO DEFENDANTS' SECOND SET OF INTERROGATORIES AND REQUESTS FOR THE PRODUCTION OF DOCUMENTS

Plaintiff The Australian Society of Authors Limited ("Plaintiff") hereby submits, pursuant to Rules 26, 34 and 36 of the Federal Rules of Civil Procedure and Rules 26.3 and 33.3 of the Local Rules for the United States District Court for the Southern District of New York (the "Local Rules"), Plaintiff's objections and responses to Defendants' Second Set of Interrogatories and Requests for the Production of Documents ("Requests").

#### **GENERAL STATEMENTS**

A. Plaintiff incorporates by reference each and every General Objection set forth below into each and every specific response. From time to time a specific response may restate a General Objection for emphasis or some other reason. The failure to include any General

format within the last ten years and, if so, identify for each such work a) the specific digital, electronic or other machine-readable format(s) in which it was distributed; b) the number of copies of the work distributed in such format(s); c) the publisher(s) of the work in such format(s); and d) the specific royalties accruing to the author with respect to such distribution in each such format.

**RESPONSE:** Plaintiff objects that this Interrogatory on the ground that it is duplicative, as Plaintiff already identified whether any of Plaintiff's works on Schedule A have been distributed in electronic format and the publisher of any such works. Moreover, Plaintiff objects that the request to identify "the specific digital, electronic or other machine-readable format" is vague and ambiguous.

Subject to and without waiving the foregoing objections or any General Objections,

Plaintiff responds that none of the works on Schedule A have been distributed, pursuant to

Plaintiff's authorization, in digital, electronic or other machine-readable format at any time since

2001.

INTERROGATORY NO. 5: For each work, if any, listed on Schedule A, and for each Relevant Member Work, identify with specificity any alleged harm you and/or your relevant member have suffered or will suffer arising solely by virtue of each of the following, and identify all documents related to the same: a) the inclusion of the work in Defendants' digital archives; b) the availability of a digital version of the work for use purely in connection with non-consumptive research; c) the availability of a digital version of the work for use purely in connection with full-text searching; d) the availability of a digital version of the work for use by the blind or others with disabilities that restrict their use of standard printed works.

Plaintiff objects to this Interrogatory on the ground that it is impossible to predict, and therefore to identify, the harm that Plaintiff "will suffer" in the future as a result of Defendants' various unauthorized uses of Plaintiff's works. In addition, to the extent this Interrogatory is being used in connection with Defendants' fair use defense under 17 U.S.C. § 107, the correct standard, to the extent it is relevant, is "the effect of the use upon the *potential* market for or value of the copyrighted work." Plaintiff further objects that the phrase "solely by virtue of . . . the inclusion of the work in Defendants' digital archives" is vague and ambiguous.

Subject to and without waiving the foregoing objections or any General Objections,

Plaintiff responds that to date, Plaintiff has not identified any specific, quantifiable past harm, or
any documents relating to any such past harm, that Plaintiff has suffered solely by virtue of (a)

Defendants' uploading and "dark archiving" of a digital version the works on Schedule A to the

HathiTrust Digital Library but without making such works available to others to view, print or
download, (b) the availability of a digital version of the work for use purely in connection with
non-consumptive research but without making such works available to others to view, print or
download; (c) the availability of a digital version of the work for use purely in connection with
full-text searching but without making such works available to others to view, print or download;
or (d) the availability of a digital version of the work for use by the blind or others with
disabilities that restrict their use of standard printed works.

With respect to the effect of Defendants' aforementioned uses upon the potential market for or value of the copyrighted works, Plaintiff identifies the following:

- Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted works for inclusion in a digital archive for preservation purposes;
- Loss or potential loss of revenue from sale or licensing of digital copies of
   Plaintiff's copyrighted works for use purely in connection with non-consumptive research;
- Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted works for use purely in connection with full-text searching;

- Loss or potential loss of revenue from sale or licensing of derivative uses, including derivative uses made possible by artificial intelligence and other technologies to create translations, anthologies, abridgments and versions suited for new and emerging platforms and devices;
- Loss or potential loss of revenue from sale or licensing of digital copies of
   Plaintiff's copyrighted works due to the availability of such works for others to
   view, print and download on Defendants' websites as a result of the accidental or
   mistaken identification of such works as public domain or "orphan works";
- Exposure of Plaintiff's copyrighted works to virtually unlimited piracy due to breaches in security;
- Loss or potential loss of control over the reproduction and distribution of Plaintiff's copyrighted works; and
- Loss or potential loss of revenue from sale and/or licensing of hardcopies and digital copies of Plaintiff's copyrighted works to libraries and/or archives.

**INTERROGATORY NO. 6:** For each work, if any, listed on Schedule A, and for each Relevant Member Work, identify with specificity all physical, logical/technical, administrative and/or other controls used to ensure the safety and security of such work when stored, distributed, sold and/or licensed in any format, including without limitation hardback, paperback, and electronic and digital formats, and identify documents sufficient to substantiate the use of such controls, by a) you; b) any publisher; c) any printer; d) any distributor; e) any warehouse; f) any wholesaler; g) any retailer; h) any Internet host, website and/or online retailer in connection with digital or electronic formats; and/or i) any purchaser of such work.

**RESPONSE:** Plaintiff objects to this Interrogatory on the ground that the security of Plaintiff's works that are or have been stored, distributed, sold and/or licensed *with* Plaintiff's authorization is relevant to neither Plaintiff's claims nor Defendants' valid defenses, which concern Defendants' digitization, reproduction and distribution of Plaintiff's works *without* 

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Objections, Plaintiff will conduct a reasonable search and produce documents, if any, responsive to this Request.

**REQUEST NO. 8:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the inclusion of such work in a digital archive.

**RESPONSE:** Plaintiff objects to this Request on the ground that the phrase "inclusion of such work in a digital archive" is undefined, vague and ambiguous. Subject to and without waiving the foregoing objection or any General Objections, to date Plaintiff has identified no documents concerning revenues or other earnings of any kind generated or expected to be generated in whole or in part by the mere uploading and "dark archiving" of a digital version the works on Schedule A to a "digital archive" in which such works are not made available for purchase, viewing, printing or downloading.

**REQUEST NO. 9:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with nonconsumptive research.

**RESPONSE:** Subject to and without waiving any General Objections, to date no documents concerning the works listed on Schedule A have been identified that are responsive to this Request.

**REQUEST NO. 10:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with full-text searching.

**RESPONSE:** Subject to and without waiving any General Objections, to date no documents concerning the works listed on Schedule A have been identified that are responsive to this Request.

**REQUEST NO. 11:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or

#### Case 1:11-cv-06351-HB Document 111-1 Filed 06/29/12 Page 27 of 245

expected to be generated in whole or in part by the use of such work by the blind or others with disabilities that restrict their use of standard printed works.

RESPONSE: Plaintiff objects to this Request on the ground that it is beyond the scope of discovery in this lawsuit. Subject to and without waiving the foregoing objection or any General Objections, Plaintiff responds that by tradition and industry practice, authors generally do not receive royalties for the licensing and sale of works distributed in specialized formats exclusively for use by the blind or other persons with disabilities. Furthermore, 17 U.S.C. § 121 specifically permits the reproduction of copyrighted literary works by one or more "authorized entit[ies]" in "specialized formats exclusively for use by blind or other persons with disabilities." Accordingly, for the purposes of this litigation, Plaintiff is not claiming that any revenue or other earnings of any kind were generated or are expected to be generated in whole or part by the reproduction or distribution of copies of Plaintiff's work(s) "for use by blind or other persons with disabilities" (as defined in 17 U.S.C. § 121(d)(1)).

**REQUEST NO. 12:** All non-privileged documents concerning the HathiTrust and/or Defendants' alleged digitization of written works.

**RESPONSE:** Plaintiff objects to this Request on the ground that is overbroad and unduly burdensome. Subject to and without waiving the foregoing objection or any General Objections, Plaintiff will conduct a reasonable search and produce non-privileged documents, if any, responsive to this Request.

**REQUEST NO. 13:** All documents concerning the effect, if any, the HathiTrust has had or is expected to have on the value, revenue or earnings associated with printed and/or electronic written works.

**RESPONSE:** Plaintiff objects to this Request on the grounds that it is vague, ambiguous, overbroad and repetitive of prior requests, pursuant to which documents have been or will be produced.

**REQUEST NO. 14:** All documents identified by you in response to Defendants' Second Set of Interrogatories.

**RESPONSE:** Subject to and without waiving the General Objections, any such

documents will be produced.

Dated: New York, New York
April 20, 2012

FRANKFURT KURNIT KLEIN & SELZ, P.C.

By: /s/ Jeremy S. Goldman

Edward H. Rosenthal Jeremy S. Goldman 488 Madison Avenue, 10th Floor New York, New York 10022

Tel.: (212) 980-0120 Fax: (212) 593-9175 erosenthal@fkks.com jgoldman@fkks.com

Attorneys for Plaintiffs

#### **VERIFICATION**

I, Angelo Loukakis, Executive Director for Plaintiff The Australian Society of Authors Limited, have read the foregoing Responses to Interrogatory Numbers 1 through 7 and know their contents. The responses provided therein are true to my knowledge, and as to those matters stated upon information and belief, I believe them to be true. I verify under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on April 20, 2012.

Angelo Loukakis

Montahis

FKKS: 453900.v1

# **EXHIBIT D**

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Edward H. Rosenthal
Jeremy S. Goldman
FRANKFURT KURNIT KLEIN & SELZ, P.C.
488 Madison Avenue, 10th Floor
New York, New York 10022
Tel: (212) 980-0120
Fax: (212) 593-9175
erosenthal@fkks.com

jgoldman@fkks.com

Attorneys for Plaintiffs

UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK

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THE AUTHORS GUILD, INC., et al,

: Index No. 11 Civ. 6351 (HB)

Plaintiffs,

:

- against -

HATHITRUST, et al.

Defendants.

OBJECTIONS AND RESPONSES OF PLAINTIFF THE AUTHORS' LICENSING AND COLLECTING SOCIETY TO DEFENDANTS' SECOND SET OF INTERROGATORIES AND REQUESTS FOR THE PRODUCTION OF DOCUMENTS

Plaintiff The Authors' Licensing and Collecting Society Ltd. ("Plaintiff") hereby submits, pursuant to Rules 26, 34 and 36 of the Federal Rules of Civil Procedure and Rules 26.3 and 33.3 of the Local Rules for the United States District Court for the Southern District of New York (the "Local Rules"), Plaintiff's objections and responses to Defendants' Second Set of Interrogatories and Requests for the Production of Documents ("Requests").

#### **GENERAL STATEMENTS**

A. Plaintiff incorporates by reference each and every General Objection set forth below into each and every specific response. From time to time a specific response may restate a General Objection for emphasis or some other reason. The failure to include any General

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sought by this request is likely to be in the possession or custody of third parties over whom Plaintiff does not exercise control.

Subject to and without waiving the foregoing objections or any General Objections, Plaintiff will conduct a reasonable search and produce documents, if any, responsive to this request relating to the works listed on Schedule A.

INTERROGATORY NO. 4: For each work, if any, listed on Schedule A, and for each Relevant Member Work, indicate whether that work has been distributed, pursuant to your and/or that relevant member's authorization, in digital, electronic or other machine-readable format within the last ten years and, if so, identify for each such work a) the specific digital, electronic or other machine-readable format(s) in which it was distributed; b) the number of copies of the work distributed in such format(s); c) the publisher(s) of the work in such format(s); and d) the specific royalties accruing to the author with respect to such distribution in each such format.

**RESPONSE:** Plaintiff objects that this Interrogatory on the ground that it is duplicative, as Plaintiff already identified whether any of Plaintiff's works on Schedule A have been distributed in electronic format and the publisher of any such works. Moreover, Plaintiff objects that the request to identify "the specific digital, electronic or other machine-readable format" is vague and ambiguous.

Subject to and without waiving the foregoing objections or any General Objections,

Plaintiff responds that neither work on Schedule A has been distributed, pursuant to the relevant member's authorization, in digital, electronic or other machine-readable format at any time since 2001.

INTERROGATORY NO. 5: For each work, if any, listed on Schedule A, and for each Relevant Member Work, identify with specificity any alleged harm you and/or your relevant member have suffered or will suffer arising solely by virtue of each of the following, and identify all documents related to the same: a) the inclusion of the work in Defendants' digital archives; b) the availability of a digital version of the work for use purely in connection with non-consumptive research; c) the availability of a digital version of the work for use purely in connection with full-text searching; d) the availability of a digital version of the work for use by the blind or others with disabilities that restrict their use of standard printed works.

Plaintiff objects to this Interrogatory on the ground that it is impossible to predict, and therefore to identify, the harm that Plaintiff "will suffer" in the future as a result of Defendants' various unauthorized uses of Plaintiff's works. In addition, to the extent this Interrogatory is being used in connection with Defendants' fair use defense under 17 U.S.C. § 107, the correct standard, to the extent it is relevant, is "the effect of the use upon the *potential* market for or value of the copyrighted work." Plaintiff further objects that the phrase "solely by virtue of . . . the inclusion of the work in Defendants' digital archives" is vague and ambiguous.

Subject to and without waiving the foregoing objections or any General Objections,
Plaintiff responds that to date, Plaintiff has not identified any specific, quantifiable past harm, or
any documents relating to any such past harm, that Plaintiff has suffered solely by virtue of (a)
Defendants' uploading and "dark archiving" of a digital version the works on Schedule A to the
HathiTrust Digital Library but without making such works available to others to view, print or
download, (b) the availability of a digital version of the work for use purely in connection with
non-consumptive research but without making such works available to others to view, print or
download; (c) the availability of a digital version of the work for use purely in connection with
full-text searching but without making such works available to others to view, print or download;
or (d) the availability of a digital version of the work for use by the blind or others with
disabilities that restrict their use of standard printed works.

With respect to the effect of Defendants' aforementioned uses upon the potential market for or value of the copyrighted works, Plaintiff identifies the following:

 Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted works for inclusion in a digital archive for preservation purposes;

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- Loss or potential loss of revenue from sale or licensing of digital copies of
  Plaintiff's copyrighted works for use purely in connection with non-consumptive
  research;
- Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted works for use purely in connection with full-text searching;
- Loss or potential loss of revenue from sale or licensing of derivative uses,
   including derivative uses made possible by artificial intelligence and other
   technologies to create translations, anthologies, abridgments and versions suited
   for new and emerging platforms and devices;
- Loss or potential loss of revenue from sale or licensing of digital copies of
   Plaintiff's copyrighted works due to the availability of such works for others to
   view, print and download on Defendants' websites as a result of the accidental or
   mistaken identification of such works as public domain or "orphan works";
- Exposure of Plaintiff's copyrighted works to virtually unlimited piracy due to breaches in security;
- Loss or potential loss of control over the reproduction and distribution of Plaintiff's copyrighted works; and
- Loss or potential loss of revenue from sale and/or licensing of hardcopies and digital copies of Plaintiff's copyrighted works to libraries and/or archives.

<u>INTERROGATORY NO. 6:</u> For each work, if any, listed on Schedule A, and for each Relevant Member Work, identify with specificity all physical, logical/technical, administrative and/or other controls used to ensure the safety and security of such work when stored, distributed, sold and/or licensed in any format, including without limitation hardback, paperback, and electronic and digital formats, and identify documents sufficient to substantiate the use of

interpreted as encompassing retail electronic book distributors. The Request is further objectionable in that it is not limited to documents relating to Plaintiff's works, but to "printed works" in general. Subject to and without waiving the foregoing objections or any General Objections, Plaintiff will conduct a reasonable search and produce documents, if any, responsive to this Request.

**REQUEST NO. 8:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the inclusion of such work in a digital archive.

**RESPONSE:** Plaintiff objects to this Request on the ground that the phrase "inclusion of such work in a digital archive" is undefined, vague and ambiguous. Subject to and without waiving the foregoing objection or any General Objections, to date Plaintiff has identified no documents concerning revenues or other earnings of any kind generated or expected to be generated in whole or in part by the mere uploading and "dark archiving" of a digital version the works on Schedule A to a "digital archive" in which such works are not made available for purchase, viewing, printing or downloading.

**REQUEST NO. 9:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with nonconsumptive research.

**RESPONSE:** Subject to and without waiving any General Objections, to date no documents concerning the works listed on Schedule A have been identified that are responsive to this Request.

**REQUEST NO. 10:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with full-text searching.

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**RESPONSE:** Subject to and without waiving any General Objections, to date no documents concerning the works listed on Schedule A have been identified that are responsive to this Request.

**REQUEST NO. 11:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work by the blind or others with disabilities that restrict their use of standard printed works.

RESPONSE: Plaintiff objects to this Request on the ground that it is beyond the scope of discovery in this lawsuit. Subject to and without waiving the foregoing objection or any General Objections, Plaintiff responds that by tradition and industry practice, authors generally do not receive royalties for the licensing and sale of works distributed in specialized formats exclusively for use by the blind or other persons with disabilities. Furthermore, 17 U.S.C. § 121 specifically permits the reproduction of copyrighted literary works by one or more "authorized entit[ies]" in "specialized formats exclusively for use by blind or other persons with disabilities." Accordingly, for the purposes of this litigation, Plaintiff is not claiming that any revenue or other earnings of any kind were generated or are expected to be generated in whole or part by the reproduction or distribution of copies of Plaintiff's work(s) "for use by blind or other persons with disabilities" (as defined in 17 U.S.C. § 121(d)(1)).

**REQUEST NO. 12:** All non-privileged documents concerning the HathiTrust and/or Defendants' alleged digitization of written works.

**RESPONSE:** Plaintiff objects to this Request on the ground that is overbroad and unduly burdensome. Subject to and without waiving the foregoing objection or any General Objections, Plaintiff will conduct a reasonable search and produce non-privileged documents, if any, responsive to this Request.

**REQUEST NO. 13:** All documents concerning the effect, if any, the HathiTrust has had or is expected to have on the value, revenue or earnings associated with printed and/or electronic written works.

**RESPONSE:** Plaintiff objects to this Request on the grounds that it is vague, ambiguous, overbroad and repetitive of prior requests, pursuant to which documents have been or will be produced.

**REQUEST NO. 14:** All documents identified by you in response to Defendants' Second Set of Interrogatories.

**RESPONSE:** Subject to and without waiving the General Objections, any such

documents will be produced.

Dated: New York, New York

April 20, 2012

FRANKFURT KURNIT KLEIN & SELZ, P.C.

By: /s/ Jeremy S. Goldman

Edward H. Rosenthal Jeremy S. Goldman 488 Madison Avenue, 10th Floor New York, New York 10022

Tel.: (212) 980-0120 Fax: (212) 593-9175 erosenthal@fkks.com jgoldman@fkks.com

Attorneys for Plaintiffs

#### **VERIFICATION**

I, Owen Atkinson, Chief Executive for Plaintiff the Authors' Licensing and Collecting Society Ltd., have read the foregoing Responses to Interrogatory Numbers 1 through 7 and know their contents. The responses provided therein are true to my knowledge, and as to those matters stated upon information and belief, I believe them to be true. I verify under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on April 20, 2012.

Owen Atkinson

FKKS: 453902.v1

# **EXHIBIT E**

#### Case 1:11-cv-06351-HB Document 111-1 Filed 06/29/12 Page 40 of 245

Edward H. Rosenthal Jeremy S. Goldman FRANKFURT KURNIT KLEIN & SELZ, P.C. 488 Madison Avenue, 10th Floor New York, New York 10022 Tel: (212) 980-0120 Fax: (212) 593-9175 erosenthal@fkks.com jgoldman@fkks.com Attorneys for Plaintiffs

UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK THE AUTHORS GUILD, INC., et al, Index No. 11 Civ. 6351 (HB) Plaintiffs, - against -HATHITRUST, et al. Defendants.

#### OBJECTIONS AND RESPONSES OF PLAINTIFF THE WRITERS' UNION OF CANADA TO DEFENDANTS' SECOND SET OF INTERROGATORIES AND REQUESTS FOR THE PRODUCTION OF DOCUMENTS

Plaintiff The Writers' Union of Canada ("Plaintiff") hereby submits, pursuant to Rules 26, 34 and 36 of the Federal Rules of Civil Procedure and Rules 26.3 and 33.3 of the Local Rules for the United States District Court for the Southern District of New York (the "Local Rules"), Plaintiff's objections and responses to Defendants' Second Set of Interrogatories and Requests for the Production of Documents ("Requests").

#### **GENERAL STATEMENTS**

A. Plaintiff incorporates by reference each and every General Objection set forth below into each and every specific response. From time to time a specific response may restate a General Objection for emphasis or some other reason. The failure to include any General

#### Case 1:11-cv-06351-HB Document 111-1 Filed 06/29/12 Page 41 of 245

format within the last ten years and, if so, identify for each such work a) the specific digital, electronic or other machine-readable format(s) in which it was distributed; b) the number of copies of the work distributed in such format(s); c) the publisher(s) of the work in such format(s); and d) the specific royalties accruing to the author with respect to such distribution in each such format.

**RESPONSE:** Plaintiff objects that this Interrogatory on the ground that it is duplicative, as Plaintiff already identified whether any of Plaintiff's works on Schedule A have been distributed in electronic format and the publisher of any such works. Moreover, Plaintiff objects that the request to identify "the specific digital, electronic or other machine-readable format" is vague and ambiguous.

Subject to and without waiving the foregoing objections or any General Objections,

Plaintiff responds that portions of FOLKLORE OF CANADA have been distributed, pursuant to

Plaintiff's authorization, in digital, electronic or other machine-readable format at any time since

2001. Plaintiff will conduct a reasonable search and produce documents relating to the

distribution of this work in digital format.

INTERROGATORY NO. 5: For each work, if any, listed on Schedule A, and for each Relevant Member Work, identify with specificity any alleged harm you and/or your relevant member have suffered or will suffer arising solely by virtue of each of the following, and identify all documents related to the same: a) the inclusion of the work in Defendants' digital archives; b) the availability of a digital version of the work for use purely in connection with non-consumptive research; c) the availability of a digital version of the work for use purely in connection with full-text searching; d) the availability of a digital version of the work for use by the blind or others with disabilities that restrict their use of standard printed works.

Plaintiff objects to this Interrogatory on the ground that it is impossible to predict, and therefore to identify, the harm that Plaintiff "will suffer" in the future as a result of Defendants' various unauthorized uses of Plaintiff's works. In addition, to the extent this Interrogatory is being used in connection with Defendants' fair use defense under 17 U.S.C. § 107, the correct standard, to the extent it is relevant, is "the effect of the use upon the *potential* market for or

value of the copyrighted work." Plaintiff further objects that the phrase "solely by virtue of . . . the inclusion of the work in Defendants' digital archives" is vague and ambiguous.

Subject to and without waiving the foregoing objections or any General Objections,

Plaintiff responds that to date, Plaintiff has not identified any specific, quantifiable past harm, or
any documents relating to any such past harm, that Plaintiff has suffered solely by virtue of (a)

Defendants' uploading and "dark archiving" of a digital version the works on Schedule A to the

HathiTrust Digital Library but without making such works available to others to view, print or
download, (b) the availability of a digital version of the work for use purely in connection with
non-consumptive research but without making such works available to others to view, print or
download; (c) the availability of a digital version of the work for use purely in connection with
full-text searching but without making such works available to others to view, print or download;
or (d) the availability of a digital version of the work for use by the blind or others with
disabilities that restrict their use of standard printed works.

With respect to the effect of Defendants' aforementioned uses upon the potential market for or value of the copyrighted works, Plaintiff identifies the following:

- Loss or potential loss of revenue from sale or licensing of digital copies of
  Plaintiff's copyrighted works for inclusion in a digital archive for preservation
  purposes;
- Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted works for use purely in connection with non-consumptive research;

- Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted works for use purely in connection with full-text searching;
- Loss or potential loss of revenue from sale or licensing of derivative uses, including derivative uses made possible by artificial intelligence and other technologies to create translations, anthologies, abridgments and versions suited for new and emerging platforms and devices;
- Loss or potential loss of revenue from sale or licensing of digital copies of
   Plaintiff's copyrighted works due to the availability of such works for others to
   view, print and download on Defendants' websites as a result of the accidental or
   mistaken identification of such works as public domain or "orphan works";
- Exposure of Plaintiff's copyrighted works to virtually unlimited piracy due to breaches in security;
- Loss or potential loss of control over the reproduction and distribution of Plaintiff's copyrighted works; and
- Loss or potential loss of revenue from sale and/or licensing of hardcopies and digital copies of Plaintiff's copyrighted works to libraries and/or archives.

INTERROGATORY NO. 6: For each work, if any, listed on Schedule A, and for each Relevant Member Work, identify with specificity all physical, logical/technical, administrative and/or other controls used to ensure the safety and security of such work when stored, distributed, sold and/or licensed in any format, including without limitation hardback, paperback, and electronic and digital formats, and identify documents sufficient to substantiate the use of such controls, by a) you; b) any publisher; c) any printer; d) any distributor; e) any warehouse; f) any wholesaler; g) any retailer; h) any Internet host, website and/or online retailer in connection with digital or electronic formats; and/or i) any purchaser of such work.

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objectionable in that it is not limited to documents relating to Plaintiff's works, but to "printed works" in general. Subject to and without waiving the foregoing objections or any General Objections, Plaintiff will conduct a reasonable search and produce documents, if any, responsive to this Request.

**REQUEST NO. 8:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the inclusion of such work in a digital archive.

**RESPONSE:** Plaintiff objects to this Request on the ground that the phrase "inclusion of such work in a digital archive" is undefined, vague and ambiguous. Subject to and without waiving the foregoing objection or any General Objections, to date Plaintiff has identified no documents concerning revenues or other earnings of any kind generated or expected to be generated in whole or in part by the mere uploading and "dark archiving" of a digital version the works on Schedule A to a "digital archive" in which such works are not made available for purchase, viewing, printing or downloading.

**REQUEST NO. 9:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with nonconsumptive research.

**RESPONSE:** Subject to and without waiving any General Objections, to date no documents concerning the works listed on Schedule A have been identified that are responsive to this Request.

**REQUEST NO. 10:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with full-text searching.

**RESPONSE:** Subject to and without waiving any General Objections, to date no documents concerning the works listed on Schedule A have been identified that are responsive to this Request.

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**REQUEST NO. 11:** For each work, if any, listed on Schedule A and for any Relevant Member Work, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work by the blind or others with disabilities that restrict their use of standard printed works.

RESPONSE: Plaintiff objects to this Request on the ground that it is beyond the scope of discovery in this lawsuit. Subject to and without waiving the foregoing objection or any General Objections, Plaintiff responds that by tradition and industry practice, authors generally do not receive royalties for the licensing and sale of works distributed in specialized formats exclusively for use by the blind or other persons with disabilities. Furthermore, 17 U.S.C. § 121 specifically permits the reproduction of copyrighted literary works by one or more "authorized entit[ies]" in "specialized formats exclusively for use by blind or other persons with disabilities." Accordingly, for the purposes of this litigation, Plaintiff is not claiming that any revenue or other earnings of any kind were generated or are expected to be generated in whole or part by the reproduction or distribution of copies of Plaintiff's works in the United States "for use by blind or other persons with disabilities" (as defined in 17 U.S.C. § 121(d)(1)).

**REQUEST NO. 12:** All non-privileged documents concerning the HathiTrust and/or Defendants' alleged digitization of written works.

**RESPONSE:** Plaintiff objects to this Request on the ground that is overbroad and unduly burdensome. Subject to and without waiving the foregoing objection or any General Objections, Plaintiff will conduct a reasonable search and produce non-privileged documents, if any, responsive to this Request.

**REQUEST NO. 13:** All documents concerning the effect, if any, the HathiTrust has had or is expected to have on the value, revenue or earnings associated with printed and/or electronic written works.

**RESPONSE:** Plaintiff objects to this Request on the grounds that it is vague, ambiguous, overbroad and repetitive of prior requests, pursuant to which documents have been or will be produced.

**REQUEST NO. 14:** All documents identified by you in response to Defendants' Second Set of Interrogatories.

**RESPONSE:** Subject to and without waiving the General Objections, any such

documents will be produced.

Dated: New York, New York

April 20, 2012

FRANKFURT KURNIT KLEIN & SELZ, P.C.

By: /s/ Jeremy S. Goldman

Edward H. Rosenthal Jeremy S. Goldman 488 Madison Avenue, 10th Floor New York, New York 10022

Tel.: (212) 980-0120 Fax: (212) 593-9175 erosenthal@fkks.com jgoldman@fkks.com

Attorneys for Plaintiffs

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## **VERIFICATION**

I, Kelly Duffin, Executive Director for Plaintiff The Writers' Union of Canada, have read the foregoing Responses to Interrogatory Numbers 1 through 7 and know their contents. The responses provided therein are true to my knowledge, and as to those matters stated upon information and belief, I believe them to be true. I verify under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on April 20, 2012.

Kelly Duffin

Kerry Duff

FKKS: 453896.v1

# **EXHIBIT F**

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Edward H. Rosenthal Jeremy S. Goldman FRANKFURT KURNIT KLEIN & SELZ, P.C. 488 Madison Avenue, 10th Floor New York, New York 10022 Tel: (212) 980-0120 Fax: (212) 593-9175 erosenthal@fkks.com jgoldman@fkks.com Attorneys for Plaintiffs UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK THE AUTHORS GUILD, INC., et al, Index No. 11 Civ. 6351 (HB) Plaintiffs, - against -HATHITRUST, et al.

Defendants.

# OBJECTIONS AND RESPONSES OF PLAINTIFF TROND ANDREASSEN TO DEFENDANTS' SECOND SET OF INTERROGATORIES AND REQUESTS FOR THE PRODUCTION OF DOCUMENTS

Plaintiff Trond Andreassen ("Plaintiff") hereby submits, pursuant to Rules 26, 34 and 36 of the Federal Rules of Civil Procedure and Rules 26.3 and 33.3 of the Local Rules for the United States District Court for the Southern District of New York (the "Local Rules"), Plaintiff's objections and responses to Defendants' Second Set of Interrogatories and Second Set of Requests for the Production of Documents ("Requests").

#### **GENERAL STATEMENTS**

A. Plaintiff incorporates by reference each and every General Objection set forth below into each and every specific response. From time to time a specific response may restate a

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INTERROGATORY NO. 5: For each work, if any, listed on Schedule A, identify with specificity any alleged harm you have suffered or will suffer arising solely by virtue of each of the following, and identify all documents related to the same: a) the inclusion of the work in Defendants' digital archives; b) the availability of a digital version of the work for use purely in connection with non-consumptive research; c) the availability of a digital version of the work for use purely in connection with full-text searching; d) the availability of a digital version of the work for use by the blind or others with disabilities that restrict their use of standard printed works.

**RESPONSE:** Plaintiff objects to this Interrogatory on the ground that it is impossible to predict, and therefore to identify, the harm that Plaintiff "will suffer" in the future as a result of Defendants' various unauthorized uses of Plaintiff's work(s). In addition, to the extent this Interrogatory is being used in connection with Defendants' fair use defense under 17 U.S.C. § 107, the correct standard, to the extent it is relevant, is "the effect of the use upon the *potential* market for or value of the copyrighted work." Plaintiff further objects that the phrase "solely by virtue of . . . the inclusion of the work in Defendants' digital archives" is vague and ambiguous.

Subject to and without waiving the foregoing objections or any General Objections, Plaintiff responds that to date, Plaintiff has not identified any specific, quantifiable past harm, or any documents relating to any such past harm, that Plaintiff has suffered solely by virtue of (a) Defendants' uploading and archiving of a digital version the work(s) on Schedule A to the HathiTrust Digital Library but without making such work(s) available to others to view, print or download, (b) the availability of a digital version of the work for use purely in connection with non-consumptive research but without making such work(s) available to others to view, print or download; (c) the availability of a digital version of the work for use purely in connection with full-text searching but without making such work(s) available to others to view, print or download; or (d) the availability of a digital version of the work for use by the blind or others with disabilities that restrict their use of standard printed works.

#### 

With respect to the effect of Defendants' aforementioned uses upon the potential market for or value of the copyrighted work, Plaintiff identifies the following:

- Loss or potential loss of revenue from sale or licensing of digital copies of
   Plaintiff's copyrighted work(s) for inclusion in a digital archive for preservation
   purposes;
- Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted work(s) for use purely in connection with nonconsumptive research;
- Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted work(s) for use purely in connection with full-text searching;
- Loss or potential loss of revenue from sale or licensing of derivative uses,
   including derivative uses made possible by artificial intelligence and other
   technologies to create translations, anthologies, abridgments and versions suited
   for new and emerging platforms and devices;
- Loss or potential loss of revenue from sale or licensing of digital copies of
   Plaintiff's copyrighted work(s) due to the availability of such work(s) for others to
   view, print and download on Defendants' websites as a result of the accidental or
   mistaken identification of such work(s) as public domain or "orphan works";
- Exposure of Plaintiff's copyrighted works to virtually unlimited piracy due to breaches in security;
- Loss or potential loss of control over the reproduction and distribution of Plaintiff's copyrighted works; and

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 Loss or potential loss of revenue from sale and/or licensing of hardcopies and digital copies of Plaintiff's copyrighted works to libraries and/or archives.

INTERROGATORY NO. 6: For each work, if any, listed on Schedule A, identify with specificity all physical, logical/technical, administrative and/or other controls used to ensure the safety and security of each such work when stored, distributed, sold and/or licensed in any format, including without limitation hardback, paperback, and electronic digital formats, and identify documents sufficient to substantiate the use of such controls, by a) you; b) any publisher; c) any printer; d) any distributor; e) any warehouse; f) any wholesaler; g) any retailer; h) any Internet host, website and/or online retailer in connection with digital or electronic formats; and/or i) any purchaser of such work.

**RESPONSE:** Plaintiff objects to this Interrogatory on the ground that the security of Plaintiffs' works that are or have been stored, distributed, sold and/or licensed *with* Plaintiff's authorization is relevant to neither Plaintiffs' claims nor Defendants' valid defenses, which concern Defendants' digitization, reproduction and distribution of Plaintiff's work(s) *without* Plaintiff's authorization, and are therefore beyond the scope of discovery pursuant to Fed. R. Civ. P. 26. Plaintiff further objects that this Interrogatory on the ground that most of the information sought by this Interrogatory is in the possession or custody or third parties over whom Plaintiff does not exercise control.

<u>INTERROGATORY NO. 7:</u> For each work, if any, listed on Schedule A, identify with specificity all physical, logical/technical, administrative and/or other controls, used to prevent and/or detect unauthorized access to printed or electronic works, that you have requested in any licensing, publishing distribution and/or other agreements related to such work, and identify all documents related to such requests.

**RESPONSE:** Plaintiff objects to this Interrogatory on the ground that the security of Plaintiffs' works that are or have been stored, distributed, sold and/or licensed *with* Plaintiff's authorization is relevant to neither Plaintiffs' claims nor Defendants' valid defenses, which concern Defendants' digitization, reproduction and distribution of Plaintiff's work(s) *without* Plaintiff's authorization, and are therefore beyond the scope of discovery pursuant to Fed. R. Civ. P. 26. Plaintiff further objects that this Interrogatory on the ground that most of the

#### 

documents concerning the . . . non-existence of a . . . potential market" for various uses of "printed works" is unintelligible, and the term "electronic archiving" is undefined and could be interpreted as encompassing retail electronic book distributors. The Request is further objectionable in that it is not limited to documents relating to Plaintiff's works, but to "printed works" in general. Subject to and without waiving the foregoing objections or any General Objections, Plaintiff will conduct a reasonable search and produce documents, if any, responsive to this Request.

**REQUEST NO. 8:** For each work, if any, listed on Schedule A, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the inclusion of such work in a digital archive.

**RESPONSE:** Plaintiff objects to this Request on the ground that the phrase "inclusion of such work in a digital archive" is undefined, vague and ambiguous. Subject to and without waiving the foregoing objection or any General Objections, to date Plaintiff has identified no documents concerning revenues or other earnings of any kind generated or expected to be generated in whole or in part by the mere uploading and archiving of a digital version the work(s) on Schedule A to a "digital archive" in which such work(s) are not made available for purchase, viewing, printing or downloading.

**REQUEST NO. 9:** For each work, if any, listed on Schedule A, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with non-consumptive research.

**RESPONSE:** Subject to and without waiving any General Objections, to date no documents have been identified that are responsive to this Request.

**REQUEST NO. 10:** For each work, if any, listed on Schedule A, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with full-text searching.

**RESPONSE:** Subject to and without waiving any General Objections, to date no documents have been identified that are responsive to this Request.

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**REQUEST NO. 11:** For each work, if any, listed on Schedule A, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work by the blind or others with disabilities that restrict their use of standard printed works.

RESPONSE: Plaintiff objects to this Request on the ground that it is beyond the scope of discovery in this lawsuit. Subject to and without waiving the foregoing objection or any General Objections, Plaintiff responds that by tradition and industry practice, authors generally do not receive royalties for the licensing and sale of works distributed in specialized formats exclusively for use by the blind or other persons with disabilities. Furthermore, 17 U.S.C. § 121 specifically permits the reproduction of copyrighted literary works by one or more "authorized entit[ies]" in "specialized formats exclusively for use by blind or other persons with disabilities." Accordingly, for the purposes of this litigation, Plaintiff is not claiming that any revenue or other earnings of any kind were generated or are expected to be generated in whole or part by the reproduction or distribution of copies of Plaintiff's work(s) "for use by blind or other persons with disabilities" (as defined in 17 U.S.C. § 121(d)(1)).

**REQUEST NO. 12:** All non-privileged documents concerning the HathiTrust and/or Defendants' alleged digitization of written works.

**RESPONSE:** Plaintiff objects to this Request on the ground that is overbroad and unduly burdensome. Subject to and without waiving the foregoing objection or any General Objections, Plaintiff will conduct a reasonable search and produce non-privileged documents, if any, responsive to this Request.

**REQUEST NO. 13:** All documents concerning the effect, if any, the HathiTrust has had or is expected to have on the value, revenue or earnings associated with printed and/or electronic written works.

**RESPONSE:** Plaintiff objects to this Request on the grounds that it is vague, ambiguous, overbroad and repetitive of prior requests, pursuant to which documents have been or will be produced.

### 

**REQUEST NO. 14:** All documents identified by you in response to Defendants' Second Set of Interrogatories.

**RESPONSE:** Subject to and without waiving the General Objections, any such documents will be produced.

Dated: New York, New York April 10, 2012

FRANKFURT KURNIT KLEIN & SELZ, P.C.

By: /s/ Jeremy S. Goldman

Edward H. Rosenthal Jeremy S. Goldman 488 Madison Avenue, 10th Floor New York, New York 10022

Tel.: (212) 980-0120 Fax: (212) 593-9175 erosenthal@fkks.com jgoldman@fkks.com

Attorneys for Plaintiffs

#### **VERIFICATION**

I, Trond Andreassen, have read the foregoing Responses to Interrogatory Numbers 1 through 7 and know their contents. The responses provided therein are true to my knowledge, and as to those matters stated upon information and belief, I believe them to be true. I verify under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on April 8, 2012.

Trond Andreassen

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# **EXHIBIT G**

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Edward H. Rosenthal
Jeremy S. Goldman
FRANKFURT KURNIT KLEIN & SELZ, P.C.
488 Madison Avenue, 10th Floor
New York, New York 10022
Tel: (212) 980-0120
Fax: (212) 593-9175
erosenthal@fkks.com
jgoldman@fkks.com

Attorneys for Plaintiffs

UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK

-----X

THE AUTHORS GUILD, INC., et al,

Index No. 11 Civ. 6351 (HB)

Plaintiffs,

,

HATHITRUST, et al.

- against -

Defendants. :

## OBJECTIONS AND RESPONSES OF PLAINTIFF PAT CUMMINGS TO DEFENDANTS' SECOND SET OF INTERROGATORIES AND REQUESTS FOR THE PRODUCTION OF DOCUMENTS

Plaintiff Pat Cummings ("Plaintiff") hereby submits, pursuant to Rules 26, 34 and 36 of the Federal Rules of Civil Procedure and Rules 26.3 and 33.3 of the Local Rules for the United States District Court for the Southern District of New York (the "Local Rules"), Plaintiff's objections and responses to Defendants' Second Set of Interrogatories and Second Set of Requests for the Production of Documents ("Requests").

#### **GENERAL STATEMENTS**

A. Plaintiff incorporates by reference each and every General Objection set forth below into each and every specific response. From time to time a specific response may restate a

format(s); and d) the specific royalties accruing to the author with respect to such distribution in each such format.

**RESPONSE:** Plaintiff objects that this Interrogatory on the ground that it is duplicative, as Plaintiff already identified whether any of Plaintiff's works on Schedule A have been distributed in electronic format and the publisher of any such works. Moreover, Plaintiff objects that the request to identify "the specific digital, electronic or other machine-readable format" is vague and ambiguous. Subject to and without waiving the foregoing objections or any General Objections, Plaintiff identifies the following as work(s) on Schedule A that have been distributed, pursuant to Plaintiff's authorization, in digital, electronic or other machine-readable format at any time since 2001:

#### JIMMY LEE DID IT

Plaintiff will conduct a reasonable search and produce documents, if any, concerning royalties generated from distribution of the work(s) in electronic format.

INTERROGATORY NO. 5: For each work, if any, listed on Schedule A, identify with specificity any alleged harm you have suffered or will suffer arising solely by virtue of each of the following, and identify all documents related to the same: a) the inclusion of the work in Defendants' digital archives; b) the availability of a digital version of the work for use purely in connection with non-consumptive research; c) the availability of a digital version of the work for use purely in connection with full-text searching; d) the availability of a digital version of the work for use by the blind or others with disabilities that restrict their use of standard printed works.

**RESPONSE:** Plaintiff objects to this Interrogatory on the ground that it is impossible to predict, and therefore to identify, the harm that Plaintiff "will suffer" in the future as a result of Defendants' various unauthorized uses of Plaintiff's work(s). In addition, to the extent this Interrogatory is being used in connection with Defendants' fair use defense under 17 U.S.C. § 107, the correct standard, to the extent it is relevant, is "the effect of the use upon the *potential* market for or value of the copyrighted work." Plaintiff further objects that the phrase "solely by virtue of . . . the inclusion of the work in Defendants' digital archives" is vague and ambiguous.

Subject to and without waiving the foregoing objections or any General Objections,
Plaintiff responds that to date, Plaintiff has not identified any specific, quantifiable past harm, or
any documents relating to any such past harm, that Plaintiff has suffered solely by virtue of (a)
Defendants' uploading and archiving of a digital version the work(s) on Schedule A to the
HathiTrust Digital Library but without making such work(s) available to others to view, print or
download, (b) the availability of a digital version of the work for use purely in connection with
non-consumptive research but without making such work(s) available to others to view, print or
download; (c) the availability of a digital version of the work for use purely in connection with
full-text searching but without making such work(s) available to others to view, print or
download; or (d) the availability of a digital version of the work for use by the blind or others
with disabilities that restrict their use of standard printed works.

With respect to the effect of Defendants' aforementioned uses upon the potential market for or value of the copyrighted work, Plaintiff identifies the following:

- Loss or potential loss of revenue from sale or licensing of digital copies of
   Plaintiff's copyrighted work(s) for inclusion in a digital archive for preservation
   purposes;
- Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted work(s) for use purely in connection with nonconsumptive research;
- Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted work(s) for use purely in connection with full-text searching;
- Loss or potential loss of revenue from sale or licensing of derivative uses, including derivative uses made possible by artificial intelligence and other

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technologies to create translations, anthologies, abridgments and versions suited for new and emerging platforms and devices;

- Loss or potential loss of revenue from sale or licensing of digital copies of
   Plaintiff's copyrighted work(s) due to the availability of such work(s) for others to
   view, print and download on Defendants' websites as a result of the accidental or
   mistaken identification of such work(s) as public domain or "orphan works";
- Exposure of Plaintiff's copyrighted works to virtually unlimited piracy due to breaches in security;
- Loss or potential loss of control over the reproduction and distribution of Plaintiff's copyrighted works; and
- Loss or potential loss of revenue from sale and/or licensing of hardcopies and digital copies of Plaintiff's copyrighted works to libraries and/or archives.

INTERROGATORY NO. 6: For each work, if any, listed on Schedule A, identify with specificity all physical, logical/technical, administrative and/or other controls used to ensure the safety and security of each such work when stored, distributed, sold and/or licensed in any format, including without limitation hardback, paperback, and electronic digital formats, and identify documents sufficient to substantiate the use of such controls, by a) you; b) any publisher; c) any printer; d) any distributor; e) any warehouse; f) any wholesaler; g) any retailer; h) any Internet host, website and/or online retailer in connection with digital or electronic formats; and/or i) any purchaser of such work.

**RESPONSE:** Plaintiff objects to this Interrogatory on the ground that the security of Plaintiffs' works that are or have been stored, distributed, sold and/or licensed *with* Plaintiff's authorization is relevant to neither Plaintiffs' claims nor Defendants' valid defenses, which concern Defendants' digitization, reproduction and distribution of Plaintiff's work(s) *without* Plaintiff's authorization, and are therefore beyond the scope of discovery pursuant to Fed. R. Civ. P. 26. Plaintiff further objects that this Interrogatory on the ground that most of the

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**REQUEST NO. 6:** All documents concerning any physical, logical/technical, administrative and/or other controls used to ensure the safety and security of any work listed on Schedule A when stored, distributed, sold and/or licensed in any format, including without limitation hardback, paperback,, and electronic and digital formats by any person or entity, including without limitation you and any publisher; printer; distributor; warehouse, wholesaler, retailer, Internet host, website and/or online retailer in connection with digital or electronic formats; and/or any purchaser of such work.

**RESPONSE:** Plaintiff objects to this Request on the same grounds as set forth in response to Interrogatory No. 6.

**REQUEST NO. 7:** All documents concerning the existence or non-existence of a specific market or potential market for the digitization and further reproduction, distribution and/or display of printed works for the purpose of a) electronic archiving; b) non-consumptive research; c) full-text searching; and/or d) use by the blind or others with disabilities that restrict their use of standard printed works.

**RESPONSE:** Plaintiff objects to this Request on the ground that it is vague, ambiguous, overbroad and unduly burdensome in several respects. For example, the request to produce "[a]ll documents concerning the . . . non-existence of a . . . potential market" for various uses of "printed works" is unintelligible, and the term "electronic archiving" is undefined and could be interpreted as encompassing retail electronic book distributors. The Request is further objectionable in that it is not limited to documents relating to Plaintiff's works, but to "printed works" in general. Subject to and without waiving the foregoing objections or any General Objections, Plaintiff will conduct a reasonable search and produce documents, if any, responsive to this Request.

**REQUEST NO. 8:** For each work, if any, listed on Schedule A, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the inclusion of such work in a digital archive.

**RESPONSE:** Plaintiff objects to this Request on the ground that the phrase "inclusion of such work in a digital archive" is undefined, vague and ambiguous. Subject to and without waiving the foregoing objection or any General Objections, to date Plaintiff has identified no documents concerning revenues or other earnings of any kind generated or expected to be

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generated in whole or in part by the mere uploading and archiving of a digital version the work(s) on Schedule A to a "digital archive" in which such work(s) are not made available for purchase, viewing, printing or downloading.

**REQUEST NO. 9:** For each work, if any, listed on Schedule A, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with non-consumptive research.

**RESPONSE:** Subject to and without waiving any General Objections, to date no documents have been identified that are responsive to this Request.

**REQUEST NO. 10:** For each work, if any, listed on Schedule A, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with full-text searching.

**RESPONSE:** Subject to and without waiving any General Objections, to date no documents have been identified that are responsive to this Request.

**REQUEST NO. 11:** For each work, if any, listed on Schedule A, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work by the blind or others with disabilities that restrict their use of standard printed works.

RESPONSE: Plaintiff objects to this Request on the ground that it is beyond the scope of discovery in this lawsuit. Subject to and without waiving the foregoing objection or any General Objections, Plaintiff responds that by tradition and industry practice, authors generally do not receive royalties for the licensing and sale of works distributed in specialized formats exclusively for use by the blind or other persons with disabilities. Furthermore, 17 U.S.C. § 121 specifically permits the reproduction of copyrighted literary works by one or more "authorized entit[ies]" in "specialized formats exclusively for use by blind or other persons with disabilities." Accordingly, for the purposes of this litigation, Plaintiff is not claiming that any revenue or other earnings of any kind were generated or are expected to be generated in whole or part by the reproduction or distribution of copies of Plaintiff's work(s) "for use by blind or other persons with disabilities" (as defined in 17 U.S.C. § 121(d)(1)).

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**REQUEST NO. 12:** All non-privileged documents concerning the HathiTrust and/or Defendants' alleged digitization of written works.

**RESPONSE:** Plaintiff objects to this Request on the ground that is overbroad and

unduly burdensome. Subject to and without waiving the foregoing objection or any General

Objections, Plaintiff will conduct a reasonable search and produce non-privileged documents, if

any, responsive to this Request.

**REQUEST NO. 13:** All documents concerning the effect, if any, the HathiTrust has had or is expected to have on the value, revenue or earnings associated with printed and/or electronic

written works.

**RESPONSE:** Plaintiff objects to this Request on the grounds that it is vague,

ambiguous, overbroad and repetitive of prior requests, pursuant to which documents have been

or will be produced.

REQUEST NO. 14: All documents identified by you in response to Defendants' Second Set of

Interrogatories.

**RESPONSE:** Subject to and without waiving the General Objections, any such

documents will be produced.

Dated: New York, New York

April 10, 2012

FRANKFURT KURNIT KLEIN & SELZ, P.C.

By: /s/ Jeremy S. Goldman

Edward H. Rosenthal Jeremy S. Goldman

488 Madison Avenue, 10th Floor

New York, New York 10022

Tel.: (212) 980-0120 Fax: (212) 593-9175 erosenthal@fkks.com

jgoldman@fkks.com

Attorneys for Plaintiffs

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## **VERIFICATION**

I, Pat Cummings, have read the foregoing Responses to Interrogatory Numbers 1 through 7 and know their contents. The responses provided therein are true to my knowledge, and as to those matters stated upon information and belief, I believe them to be true. I verify under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on April 5, 2012.

Pat Cummings

FKKS: 453772.v1

# **EXHIBIT H**

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Edward H. Rosenthal Jeremy S. Goldman FRANKFURT KURNIT KLEIN & SELZ, P.C. 488 Madison Avenue, 10th Floor New York, New York 10022 Tel: (212) 980-0120 Fax: (212) 593-9175 erosenthal@fkks.com jgoldman@fkks.com Attorneys for Plaintiffs UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK THE AUTHORS GUILD, INC., et al, Index No. 11 Civ. 6351 (HB) Plaintiffs, - against -

Defendants.

HATHITRUST, et al.

# OBJECTIONS AND RESPONSES OF PLAINTIFF ERIK GRUNDSTRÖM TO DEFENDANTS' SECOND SET OF INTERROGATORIES AND REQUESTS FOR THE PRODUCTION OF DOCUMENTS

Plaintiff Erik Grundström ("Plaintiff") hereby submits, pursuant to Rules 26, 34 and 36 of the Federal Rules of Civil Procedure and Rules 26.3 and 33.3 of the Local Rules for the United States District Court for the Southern District of New York (the "Local Rules"), Plaintiff's objections and responses to Defendants' Second Set of Interrogatories and Second Set of Requests for the Production of Documents ("Requests").

#### **GENERAL STATEMENTS**

A. Plaintiff incorporates by reference each and every General Objection set forth below into each and every specific response. From time to time a specific response may restate a

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<u>INTERROGATORY NO. 4:</u> For each work, if any, listed on Schedule A, indicate whether that work has been distributed, pursuant to your authorization, in digital, electronic or other machine-readable format at any time since 2001 and, if so, identify for each such work a) the specific digital, electronic or other machine-readable format(s) in which it was distributed; b) the number of copies of the work distributed in such format(s); c) the publisher(s) of the work in such format(s); and d) the specific royalties accruing to the author with respect to such distribution in each such format.

**RESPONSE:** Plaintiff objects that this Interrogatory on the ground that it is duplicative, as Plaintiff already identified whether any of Plaintiff's works on Schedule A have been distributed in electronic format and the publisher of any such works. Moreover, Plaintiff objects that the request to identify "the specific digital, electronic or other machine-readable format" is vague and ambiguous. Subject to and without waiving the foregoing objections or any General Objections, Plaintiff identifies no works on Schedule A that have been distributed, pursuant to Plaintiff's authorization, in digital, electronic or other machine-readable format at any time since 2001..

<u>INTERROGATORY NO. 5:</u> For each work, if any, listed on Schedule A, identify with specificity any alleged harm you have suffered or will suffer arising solely by virtue of each of the following, and identify all documents related to the same: a) the inclusion of the work in Defendants' digital archives; b) the availability of a digital version of the work for use purely in connection with non-consumptive research; c) the availability of a digital version of the work for use purely in connection with full-text searching; d) the availability of a digital version of the work for use by the blind or others with disabilities that restrict their use of standard printed works.

**RESPONSE:** Plaintiff objects to this Interrogatory on the ground that it is impossible to predict, and therefore to identify, the harm that Plaintiff "will suffer" in the future as a result of Defendants' various unauthorized uses of Plaintiff's work(s). In addition, to the extent this Interrogatory is being used in connection with Defendants' fair use defense under 17 U.S.C. § 107, the correct standard, to the extent it is relevant, is "the effect of the use upon the *potential* market for or value of the copyrighted work." Plaintiff further objects that the phrase "solely by virtue of . . . the inclusion of the work in Defendants' digital archives" is vague and ambiguous.

Subject to and without waiving the foregoing objections or any General Objections,
Plaintiff responds that to date, Plaintiff has not identified any specific, quantifiable past harm, or
any documents relating to any such past harm, that Plaintiff has suffered solely by virtue of (a)
Defendants' uploading and archiving of a digital version the work(s) on Schedule A to the
HathiTrust Digital Library but without making such work(s) available to others to view, print or
download, (b) the availability of a digital version of the work for use purely in connection with
non-consumptive research but without making such work(s) available to others to view, print or
download; (c) the availability of a digital version of the work for use purely in connection with
full-text searching but without making such work(s) available to others to view, print or
download; or (d) the availability of a digital version of the work for use by the blind or others
with disabilities that restrict their use of standard printed works.

With respect to the effect of Defendants' aforementioned uses upon the potential market for or value of the copyrighted work, Plaintiff identifies the following:

- Loss or potential loss of revenue from sale or licensing of digital copies of
   Plaintiff's copyrighted work(s) for inclusion in a digital archive for preservation
   purposes;
- Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted work(s) for use purely in connection with nonconsumptive research;
- Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted work(s) for use purely in connection with full-text searching;
- Loss or potential loss of revenue from sale or licensing of derivative uses,
   including derivative uses made possible by artificial intelligence and other

technologies to create translations, anthologies, abridgments and versions suited for new and emerging platforms and devices;

- Loss or potential loss of revenue from sale or licensing of digital copies of
   Plaintiff's copyrighted work(s) due to the availability of such work(s) for others to
   view, print and download on Defendants' websites as a result of the accidental or
   mistaken identification of such work(s) as public domain or "orphan works";
- Exposure of Plaintiff's copyrighted works to virtually unlimited piracy due to breaches in security;
- Loss or potential loss of control over the reproduction and distribution of Plaintiff's copyrighted works; and
- Loss or potential loss of revenue from sale and/or licensing of hardcopies and digital copies of Plaintiff's copyrighted works to libraries and/or archives.

INTERROGATORY NO. 6: For each work, if any, listed on Schedule A, identify with specificity all physical, logical/technical, administrative and/or other controls used to ensure the safety and security of each such work when stored, distributed, sold and/or licensed in any format, including without limitation hardback, paperback, and electronic digital formats, and identify documents sufficient to substantiate the use of such controls, by a) you; b) any publisher; c) any printer; d) any distributor; e) any warehouse; f) any wholesaler; g) any retailer; h) any Internet host, website and/or online retailer in connection with digital or electronic formats; and/or i) any purchaser of such work.

**RESPONSE:** Plaintiff objects to this Interrogatory on the ground that the security of Plaintiffs' works that are or have been stored, distributed, sold and/or licensed *with* Plaintiff's authorization is relevant to neither Plaintiffs' claims nor Defendants' valid defenses, which concern Defendants' digitization, reproduction and distribution of Plaintiff's work(s) *without* Plaintiff's authorization, and are therefore beyond the scope of discovery pursuant to Fed. R. Civ. P. 26. Plaintiff further objects that this Interrogatory on the ground that most of the

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**REQUEST NO. 6:** All documents concerning any physical, logical/technical, administrative and/or other controls used to ensure the safety and security of any work listed on Schedule A when stored, distributed, sold and/or licensed in any format, including without limitation hardback, paperback,, and electronic and digital formats by any person or entity, including without limitation you and any publisher; printer; distributor; warehouse, wholesaler, retailer, Internet host, website and/or online retailer in connection with digital or electronic formats; and/or any purchaser of such work.

**RESPONSE:** Plaintiff objects to this Request on the same grounds as set forth in response to Interrogatory No. 6.

**REQUEST NO. 7:** All documents concerning the existence or non-existence of a specific market or potential market for the digitization and further reproduction, distribution and/or display of printed works for the purpose of a) electronic archiving; b) non-consumptive research; c) full-text searching; and/or d) use by the blind or others with disabilities that restrict their use of standard printed works.

**RESPONSE:** Plaintiff objects to this Request on the ground that it is vague, ambiguous, overbroad and unduly burdensome in several respects. For example, the request to produce "[a]ll documents concerning the . . . non-existence of a . . . potential market" for various uses of "printed works" is unintelligible, and the term "electronic archiving" is undefined and could be interpreted as encompassing retail electronic book distributors. The Request is further objectionable in that it is not limited to documents relating to Plaintiff's works, but to "printed works" in general. Subject to and without waiving the foregoing objections or any General Objections, Plaintiff will conduct a reasonable search and produce documents, if any, responsive to this Request.

**REQUEST NO. 8:** For each work, if any, listed on Schedule A, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the inclusion of such work in a digital archive.

**RESPONSE:** Plaintiff objects to this Request on the ground that the phrase "inclusion of such work in a digital archive" is undefined, vague and ambiguous. Subject to and without waiving the foregoing objection or any General Objections, to date Plaintiff has identified no documents concerning revenues or other earnings of any kind generated or expected to be

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generated in whole or in part by the mere uploading and archiving of a digital version the work(s) on Schedule A to a "digital archive" in which such work(s) are not made available for purchase, viewing, printing or downloading.

**REQUEST NO. 9:** For each work, if any, listed on Schedule A, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with non-consumptive research.

**RESPONSE:** Subject to and without waiving any General Objections, to date no documents have been identified that are responsive to this Request.

**REQUEST NO. 10:** For each work, if any, listed on Schedule A, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with full-text searching.

**RESPONSE:** Subject to and without waiving any General Objections, to date no documents have been identified that are responsive to this Request.

**REQUEST NO. 11:** For each work, if any, listed on Schedule A, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work by the blind or others with disabilities that restrict their use of standard printed works.

RESPONSE: Plaintiff objects to this Request on the ground that it is beyond the scope of discovery in this lawsuit. Subject to and without waiving the foregoing objection or any General Objections, Plaintiff responds that by tradition and industry practice, authors generally do not receive royalties for the licensing and sale of works distributed in specialized formats exclusively for use by the blind or other persons with disabilities. Furthermore, 17 U.S.C. § 121 specifically permits the reproduction of copyrighted literary works by one or more "authorized entit[ies]" in "specialized formats exclusively for use by blind or other persons with disabilities." Accordingly, for the purposes of this litigation, Plaintiff is not claiming that any revenue or other earnings of any kind were generated or are expected to be generated in whole or part by the reproduction or distribution of copies of Plaintiff's work(s) "for use by blind or other persons with disabilities" (as defined in 17 U.S.C. § 121(d)(1)).

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**REQUEST NO. 12:** All non-privileged documents concerning the HathiTrust and/or

Defendants' alleged digitization of written works.

**RESPONSE:** Plaintiff objects to this Request on the ground that is overbroad and

unduly burdensome. Subject to and without waiving the foregoing objection or any General

Objections, Plaintiff will conduct a reasonable search and produce non-privileged documents, if

any, responsive to this Request.

**REQUEST NO. 13:** All documents concerning the effect, if any, the HathiTrust has had or is expected to have on the value, revenue or earnings associated with printed and/or electronic

written works.

**RESPONSE:** Plaintiff objects to this Request on the grounds that it is vague,

ambiguous, overbroad and repetitive of prior requests, pursuant to which documents have been

or will be produced.

REQUEST NO. 14: All documents identified by you in response to Defendants' Second Set of

Interrogatories.

**RESPONSE:** Subject to and without waiving the General Objections, any such

documents will be produced.

Dated: New York, New York

April 10, 2012

FRANKFURT KURNIT KLEIN & SELZ, P.C.

By: /s/ Jeremy S. Goldman

Edward H. Rosenthal Jeremy S. Goldman

488 Madison Avenue, 10th Floor

New York, New York 10022

Tel.: (212) 980-0120 Fax: (212) 593-9175

erosenthal@fkks.com jgoldman@fkks.com

Attorneys for Plaintiffs

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#### **VERIFICATION**

I, Erik Grundström, have read the foregoing Responses to Interrogatory Numbers 1 through 7 and know their contents. The responses provided therein are true to my knowledge, and as to those matters stated upon information and belief, I believe them to be true. I verify under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on April \_\_\_\_\_\_, 2012.

Erik Grundström

# **EXHIBIT I**

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Edward H. Rosenthal Jeremy S. Goldman FRANKFURT KURNIT KLEIN & SELZ, P.C. 488 Madison Avenue, 10th Floor New York, New York 10022 Tel: (212) 980-0120 Fax: (212) 593-9175 erosenthal@fkks.com jgoldman@fkks.com Attorneys for Plaintiffs UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK THE AUTHORS GUILD, INC., et al, Index No. 11 Civ. 6351 (HB) Plaintiffs, - against -HATHITRUST, et al.

Defendants.

# OBJECTIONS AND RESPONSES OF PLAINTIFF ANGELO LOUKAKIS TO DEFENDANTS' SECOND SET OF INTERROGATORIES AND REQUESTS FOR THE PRODUCTION OF DOCUMENTS

Plaintiff Angelo Loukakis ("Plaintiff") hereby submits, pursuant to Rules 26, 34 and 36 of the Federal Rules of Civil Procedure and Rules 26.3 and 33.3 of the Local Rules for the United States District Court for the Southern District of New York (the "Local Rules"), Plaintiff's objections and responses to Defendants' Second Set of Interrogatories and Second Set of Requests for the Production of Documents ("Requests").

#### **GENERAL STATEMENTS**

A. Plaintiff incorporates by reference each and every General Objection set forth below into each and every specific response. From time to time a specific response may restate a

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<u>INTERROGATORY NO. 4:</u> For each work, if any, listed on Schedule A, indicate whether that work has been distributed, pursuant to your authorization, in digital, electronic or other machine-readable format at any time since 2001 and, if so, identify for each such work a) the specific digital, electronic or other machine-readable format(s) in which it was distributed; b) the number of copies of the work distributed in such format(s); c) the publisher(s) of the work in such format(s); and d) the specific royalties accruing to the author with respect to such distribution in each such format.

**RESPONSE:** Plaintiff objects that this Interrogatory on the ground that it is duplicative, as Plaintiff already identified whether any of Plaintiff's works on Schedule A have been distributed in electronic format and the publisher of any such works. Moreover, Plaintiff objects that the request to identify "the specific digital, electronic or other machine-readable format" is vague and ambiguous. Subject to and without waiving the foregoing objections or any General Objections, Plaintiff identifies no works on Schedule A that have been distributed, pursuant to Plaintiff's authorization, in digital, electronic or other machine-readable format at any time since 2001..

INTERROGATORY NO. 5: For each work, if any, listed on Schedule A, identify with specificity any alleged harm you have suffered or will suffer arising solely by virtue of each of the following, and identify all documents related to the same: a) the inclusion of the work in Defendants' digital archives; b) the availability of a digital version of the work for use purely in connection with non-consumptive research; c) the availability of a digital version of the work for use purely in connection with full-text searching; d) the availability of a digital version of the work for use by the blind or others with disabilities that restrict their use of standard printed works.

**RESPONSE:** Plaintiff objects to this Interrogatory on the ground that it is impossible to predict, and therefore to identify, the harm that Plaintiff "will suffer" in the future as a result of Defendants' various unauthorized uses of Plaintiff's work(s). In addition, to the extent this Interrogatory is being used in connection with Defendants' fair use defense under 17 U.S.C. § 107, the correct standard, to the extent it is relevant, is "the effect of the use upon the *potential* market for or value of the copyrighted work." Plaintiff further objects that the phrase "solely by virtue of . . . the inclusion of the work in Defendants' digital archives" is vague and ambiguous.

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Subject to and without waiving the foregoing objections or any General Objections, Plaintiff responds that to date, Plaintiff has not identified any specific, quantifiable past harm, or any documents relating to any such past harm, that Plaintiff has suffered solely by virtue of (a) Defendants' uploading and archiving of a digital version the work(s) on Schedule A to the HathiTrust Digital Library but without making such work(s) available to others to view, print or download, (b) the availability of a digital version of the work for use purely in connection with non-consumptive research but without making such work(s) available to others to view, print or download; (c) the availability of a digital version of the work for use purely in connection with full-text searching but without making such work(s) available to others to view, print or download; or (d) the availability of a digital version of the work for use by the blind or others with disabilities that restrict their use of standard printed works.

With respect to the effect of Defendants' aforementioned uses upon the potential market for or value of the copyrighted work, Plaintiff identifies the following:

- Loss or potential loss of revenue from sale or licensing of digital copies of
   Plaintiff's copyrighted work(s) for inclusion in a digital archive for preservation
   purposes;
- Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted work(s) for use purely in connection with nonconsumptive research;
- Loss or potential loss of revenue from sale or licensing of digital copies of Plaintiff's copyrighted work(s) for use purely in connection with full-text searching;
- Loss or potential loss of revenue from sale or licensing of derivative uses,
   including derivative uses made possible by artificial intelligence and other

technologies to create translations, anthologies, abridgments and versions suited for new and emerging platforms and devices;

- Loss or potential loss of revenue from sale or licensing of digital copies of
   Plaintiff's copyrighted work(s) due to the availability of such work(s) for others to
   view, print and download on Defendants' websites as a result of the accidental or
   mistaken identification of such work(s) as public domain or "orphan works";
- Exposure of Plaintiff's copyrighted works to virtually unlimited piracy due to breaches in security;
- Loss or potential loss of control over the reproduction and distribution of Plaintiff's copyrighted works; and
- Loss or potential loss of revenue from sale and/or licensing of hardcopies and digital copies of Plaintiff's copyrighted works to libraries and/or archives.

INTERROGATORY NO. 6: For each work, if any, listed on Schedule A, identify with specificity all physical, logical/technical, administrative and/or other controls used to ensure the safety and security of each such work when stored, distributed, sold and/or licensed in any format, including without limitation hardback, paperback, and electronic digital formats, and identify documents sufficient to substantiate the use of such controls, by a) you; b) any publisher; c) any printer; d) any distributor; e) any warehouse; f) any wholesaler; g) any retailer; h) any Internet host, website and/or online retailer in connection with digital or electronic formats; and/or i) any purchaser of such work.

**RESPONSE:** Plaintiff objects to this Interrogatory on the ground that the security of Plaintiffs' works that are or have been stored, distributed, sold and/or licensed *with* Plaintiff's authorization is relevant to neither Plaintiffs' claims nor Defendants' valid defenses, which concern Defendants' digitization, reproduction and distribution of Plaintiff's work(s) *without* Plaintiff's authorization, and are therefore beyond the scope of discovery pursuant to Fed. R. Civ. P. 26. Plaintiff further objects that this Interrogatory on the ground that most of the

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**REQUEST NO. 6:** All documents concerning any physical, logical/technical, administrative and/or other controls used to ensure the safety and security of any work listed on Schedule A when stored, distributed, sold and/or licensed in any format, including without limitation hardback, paperback,, and electronic and digital formats by any person or entity, including without limitation you and any publisher; printer; distributor; warehouse, wholesaler, retailer, Internet host, website and/or online retailer in connection with digital or electronic formats; and/or any purchaser of such work.

**RESPONSE:** Plaintiff objects to this Request on the same grounds as set forth in response to Interrogatory No. 6.

**REQUEST NO. 7:** All documents concerning the existence or non-existence of a specific market or potential market for the digitization and further reproduction, distribution and/or display of printed works for the purpose of a) electronic archiving; b) non-consumptive research; c) full-text searching; and/or d) use by the blind or others with disabilities that restrict their use of standard printed works.

**RESPONSE:** Plaintiff objects to this Request on the ground that it is vague, ambiguous, overbroad and unduly burdensome in several respects. For example, the request to produce "[a]ll documents concerning the . . . non-existence of a . . . potential market" for various uses of "printed works" is unintelligible, and the term "electronic archiving" is undefined and could be interpreted as encompassing retail electronic book distributors. The Request is further objectionable in that it is not limited to documents relating to Plaintiff's works, but to "printed works" in general. Subject to and without waiving the foregoing objections or any General Objections, Plaintiff will conduct a reasonable search and produce documents, if any, responsive to this Request.

**REQUEST NO. 8:** For each work, if any, listed on Schedule A, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the inclusion of such work in a digital archive.

**RESPONSE:** Plaintiff objects to this Request on the ground that the phrase "inclusion of such work in a digital archive" is undefined, vague and ambiguous. Subject to and without waiving the foregoing objection or any General Objections, to date Plaintiff has identified no documents concerning revenues or other earnings of any kind generated or expected to be

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generated in whole or in part by the mere uploading and archiving of a digital version the work(s) on Schedule A to a "digital archive" in which such work(s) are not made available for purchase, viewing, printing or downloading.

**REQUEST NO. 9:** For each work, if any, listed on Schedule A, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with non-consumptive research.

**RESPONSE:** Subject to and without waiving any General Objections, to date no documents have been identified that are responsive to this Request.

**REQUEST NO. 10:** For each work, if any, listed on Schedule A, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work in connection with full-text searching.

**RESPONSE:** Subject to and without waiving any General Objections, to date no documents have been identified that are responsive to this Request.

**REQUEST NO. 11:** For each work, if any, listed on Schedule A, documents sufficient to identify any revenue or other earnings of any kind generated or expected to be generated in whole or in part by the use of such work by the blind or others with disabilities that restrict their use of standard printed works.

RESPONSE: Plaintiff objects to this Request on the ground that it is beyond the scope of discovery in this lawsuit. Subject to and without waiving the foregoing objection or any General Objections, Plaintiff responds that by tradition and industry practice, authors generally do not receive royalties for the licensing and sale of works distributed in specialized formats exclusively for use by the blind or other persons with disabilities. Furthermore, 17 U.S.C. § 121 specifically permits the reproduction of copyrighted literary works by one or more "authorized entit[ies]" in "specialized formats exclusively for use by blind or other persons with disabilities." Accordingly, for the purposes of this litigation, Plaintiff is not claiming that any revenue or other earnings of any kind were generated or are expected to be generated in whole or part by the reproduction or distribution of copies of Plaintiff's work(s) "for use by blind or other persons with disabilities" (as defined in 17 U.S.C. § 121(d)(1)).

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**REQUEST NO. 12:** All non-privileged documents concerning the HathiTrust and/or

Defendants' alleged digitization of written works.

**RESPONSE:** Plaintiff objects to this Request on the ground that is overbroad and

unduly burdensome. Subject to and without waiving the foregoing objection or any General

Objections, Plaintiff will conduct a reasonable search and produce non-privileged documents, if

any, responsive to this Request.

**REQUEST NO. 13:** All documents concerning the effect, if any, the HathiTrust has had or is expected to have on the value, revenue or earnings associated with printed and/or electronic

written works.

**RESPONSE:** Plaintiff objects to this Request on the grounds that it is vague,

ambiguous, overbroad and repetitive of prior requests, pursuant to which documents have been

or will be produced.

REQUEST NO. 14: All documents identified by you in response to Defendants' Second Set of

Interrogatories.

**RESPONSE:** Subject to and without waiving the General Objections, any such

documents will be produced.

Dated: New York, New York

April 10, 2012

FRANKFURT KURNIT KLEIN & SELZ, P.C.

By: /s/ Jeremy S. Goldman

Edward H. Rosenthal Jeremy S. Goldman

488 Madison Avenue, 10th Floor

New York, New York 10022

Tel.: (212) 980-0120 Fax: (212) 593-9175

erosenthal@fkks.com jgoldman@fkks.com

Attorneys for Plaintiffs

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#### **VERIFICATION**

I, Angelo Loukakis, have read the foregoing Responses to Interrogatory Numbers 1 through 7 and know their contents. The responses provided therein are true to my knowledge, and as to those matters stated upon information and belief, I believe them to be true. I verify under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on April 9, 2012.

Angelo Loukakis

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