

EXHIBIT 31

RAC : US2A
ACCOUNT_ID : 5806996
OPENTIME : 9/9/2006 9:51:04 PM
CHARACTERNAME : Crowser
SERVERNAME : Stormrage
TICKET_DESC : 2 Horde Rogues Sertina & Clania are in the Shimmering Flats Using WowGlider.. Is Blizzard Ever
Going to do anything about the absolutly Horrible Botting Problem, or are we as the people who
PAY MONEY to play this game, gunna have to start writing into Magazines, and TV shows, getting
Negetive Press for Blizard before anything will be done about it ??