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IN THE UNITED STATES DISTRICT COURT

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FOR THE DISTRICT OF ARIZONA

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Mark A. Finney, et al.,

No. CV-12-01249-PHX-JAT

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Plaintiffs,

**FINDINGS OF FACT AND
CONCLUSIONS OF LAW**

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v.

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First Tennessee Bank, et al.,

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Defendants.

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From February 3, 2016, to February 4, 2016, the Court presided over the bench trial in this matter. Plaintiffs Mark A. Finney (“Finney”) and the Conlon Group Arizona, LLC (“Conlon”) allege that Defendants First Tennessee Bank (“First Tennessee”), Nationstar Mortgage, LLC (“Nationstar”), and Bank of New York Mellon (collectively the “Defendants”) breached the implied covenant of good faith and fair dealing when Defendants refused to consider a loan modification for three investment properties that Plaintiffs refinanced through First Tennessee’s predecessor. The Court hereby finds and concludes the following.

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I. Findings of Fact

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The parties, collectively, proffered two witnesses at trial. Mark A. Finney testified on behalf of Plaintiffs. (Doc. 59). Keith Kovalic, a litigation resolution analyst with Nationstar, testified on behalf of Defendants. (Doc. 61). The Court finds both witnesses to be credible. The following findings are derived from their credible testimony at trial

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1 and documentary evidence submitted into the record.

2 Finney testified, and the Court accepts as true, that he is resident of St. Louis,
3 Missouri, and that he is the president and primary shareholder of Conlon Group, Inc., a
4 Missouri corporation, which is the parent company of Conlon, a Missouri limited liability
5 company. In 2003, after Finney visited the Arizona Biltmore Hotel Villas and
6 Condominiums (the “Biltmore”), Conlon¹ purchased three Biltmore properties (the
7 “Units”) to rent out as a conservative, long-range investment.² First Horizon Home Loan
8 Corporation (“First Horizon”), a Kansas corporation, provided financing for Conlon’s
9 purchase in 2003.

10 In 2004, Conlon joined the Biltmore board,³ and was ultimately elected president
11 of the board in 2005. While president, Conlon undertook a series of board-authorized
12 actions to protect property values at the Biltmore. These actions brought Conlon into
13 direct conflict with the Biltmore’s ownership group.⁴ Pertinent to the pending matter,
14 Conlon sued the Biltmore’s owners to obtain an accounting of the Biltmore’s “rental pool
15 agreement”⁵ revenue after Conlon discovered a discrepancy in the revenue that it was

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17 ¹ While Finny undertook all of the actions that form the basis of the Court’s
18 findings, he did so as president and primary shareholder of Conlon. For clarity and
19 consistency, the Court refers to “Conlon” as the actor throughout the Order.

20 ² The record is unclear as to whether any of the Units were purchased by Finney in
21 his personal capacity. But from 2003 to 2004, Finney—either in his personal capacity or
22 acting on behalf of Conlon—purchased six units at the Biltmore. The Units at issue in
23 this matter—three properties—were purchased by Conlon.

24 ³ The record fails to discern with clarity what exactly the Biltmore board was, and
25 in what capacity it functioned. Testimony at trial made clear that it was a separate entity
26 than the Biltmore’s ownership group.

27 ⁴ The record does not establish what entities held a controlling interest in the
28 Biltmore from 2007 until it filed for bankruptcy in February 2011. This information is not
29 necessary for adjudication of the matter.

⁵ The rental pool is a system where individuals who own unoccupied units at the
Biltmore place them into a “pool” that the Biltmore rents out each night to guests. The
revenue generated from the pool is divided evenly among the participants. It creates a

1 owed. Conlon was ultimately successful in litigating this matter.

2 In the spring of 2007, faced with the possibility of further litigation with the
3 Biltmore's owners, Conlon sought to refinance the Units to establish a litigation fund.
4 Conlon returned to First Horizon, the lender that initially financed the Units. First
5 Horizon informed Conlon that it would refinance the Units, but mandated that Conlon
6 first deed the Units to Finney. The loans would then be obtained in Finney's name, and
7 Finney could subsequently deed the Units back to Conlon, subject to First Horizon's
8 mortgage. Conlon viewed select loan documents prior to closing, but did not view them
9 in their entirety. Conlon never had a conversation about loan modification with First
10 Horizon, Conlon's legal counsel or the broker prior to execution of the deeds. Conlon
11 relied on the advice provided by counsel, and concluded that First Horizon made the most
12 competitive refinancing offer.

13 On April 7, 2007, Conlon deeded the Units to Finney via quit claim deed. On
14 April 9, 2007, Finney refinanced the loans for the Units with loans from First Horizon,
15 and executed three separate notes secured by three deeds of trust (the "Deeds of Trust")
16 with First Horizon. Each Deed of Trust contained a "Family Rider" that deleted Section
17 6—which required owner occupancy of the property—and established the assignment of
18 rents to the lender. There was no discussion between Conlon and First Horizon as to
19 whether Finney would occupy the properties; First Horizon understood that the Units
20 would be non-owner-occupied units. Each Deed of Trust also contained the following
21 section:

22 **12. Borrower Not Released; Forbearance by Lender Not a**
23 **Waiver.** Extension of the time for payment or modification of
24 amortization of the sums secured by this Security Instrument
25 granted by Lender to Borrower or any Successor in Interest of
26 Borrower shall not operate to release the liability of Borrower
27 or any Successors in Interest of Borrower. Lender shall not be
28 required to commence proceedings against any Successor in
Interest of Borrower or to refuse to extend time for payment
or otherwise modify amortization of the sums secured by this
Security Instrument by reason of any demand made by the
original Borrower or any Successors in Interest of Borrower.

revenue stream for the individual unit owner.

1 Any forbearance by Lender in exercising any right or remedy
2 including, without limitation, Lender's acceptance of
3 payments from third persons, entities or Successors in Interest
4 of Borrower or in accounts less than the amount then due,
5 shall not be a waiver of or preclude the exercise of any right
6 or remedy.

7 (Doc. 37-2 at 46).

8 After executing the Deeds of Trust, on May 15, 2007, Finney deeded the Units
9 back to Conlon. The refinance loans—originated by First Horizon—were subsequently
10 transferred and sold into a securitized trust that was managed by Bank of New York
11 Mellon in May 2007. First Horizon was thereafter merged into its parent, First
12 Tennessee; Conlon ultimately made its mortgage payments to First Tennessee from June
13 1, 2007, to June 1, 2011.

14 Between 2007 and 2009, agent Fred Shapiro (“Shapiro”)⁶ came to Conlon with a
15 number of “pocket listings”⁷ for a possible sale of the Units. No pocket listing pertaining
16 specifically to one of the Units was ever presented to Conlon and Shapiro never showed
17 the Units to a prospective buyer. Each time Shapiro approached Conlon, Conlon declined
18 the “pocket listing” and instructed Shapiro not to proceed.

19 In February 2011, the Biltmore's ownership filed for bankruptcy protection under
20 Chapter 11 of the United States Bankruptcy Code in the Southern District of New York.
21 Conlon, concerned with the effect that the bankruptcy might have on the value of the
22 Units and the Biltmore rental pool in general, actively sought to protect its interests.
23 Conlon hired counsel, worked for the formation of an unsecured creditors' committee,

24 ⁶ Finney's credible testimony at trial described Fred Shapiro as a real estate agent
25 responsible for approximately 80-90% of all Biltmore unit sales.

26 ⁷ “Pocket listings” are verbal offers relayed from Shapiro to an owner of a unit at
27 the Biltmore. Pocket listings are utilized by owners who may have an interest in selling
28 their unit, but are reluctant to formally announce their intentions and have an agent list
the unit and conduct formal showings for prospective buyers. The record is unclear as to
exactly how many times Shapiro presented Conlon with pocket listings. In 2007, Shapiro
came to Conlon with between two and five listings. Shapiro also approached Conlon in
2009 an unknown number of times.

1 and agreed to chair it. Prior to June 1, 2011,⁸ Conlon contacted First Tennessee to discuss
2 the possibility of a loan modification in light of the threat bankruptcy posed to the Units'
3 value and the expected cost of litigation to protect the Units. First Tennessee informed
4 Conlon that it would no longer be servicing Conlon's loans, and that Nationstar would be
5 the new servicer. First Tennessee further informed Conlon that it should wait 120 days
6 before contacting Nationstar so that transfer of the loans would be complete. On August
7 15, 2011, Nationstar became the new servicer for Conlon's loans.

8 After transfer from First Tennessee to Nationstar was complete, Conlon contacted
9 Nationstar on numerous occasions to inquire as to whether loan modification for the
10 Units was possible. Each time, Conlon was informed that Nationstar would not consider
11 loan modification because the units were investment properties and the properties were
12 not owner-occupied. Nationstar further informed Conlon that the reason it would not
13 consider modification was due to the fact that the trust that owned the pool of mortgages
14 that Conlon's loans were sold into prohibited modification. Nationstar, as a third-party
15 servicer, was required to follow the governing trust.

16 On September 27, 2011, Nationstar informed Conlon (via letter to Finney) that the
17 Units were in default. Conlon subsequently contacted a number of lenders between 2011
18 and 2013 in an attempt to refinance. Conlon's overtures never materialized due to the
19 negative impact the defaults had on its credit rating. Plaintiffs retained counsel in an
20 attempt to discuss loan modification substantively with Nationstar, but were rebuffed. On
21 June 11, 2012, Plaintiffs filed suit.

22 The foregoing findings of fact are based on documentary evidence submitted into
23 the record and credible testimony at trial on February 3 and February 4, 2016.

24 25 **II. Analysis and Conclusions of Law**

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28 ⁸ The record does not establish the exact date Conlon contacted First Tennessee to discuss loan modification. June 1, 2011, is the date of the last mortgage payment made by Conlon on the Units.

1 Plaintiffs' remaining operative claim is for breach of the implied covenant of good
2 faith and fair dealing. (Doc. 20 at 4-5). Plaintiffs allege that Defendants are liable for
3 breaching the implied covenant for refusing to discuss with Plaintiffs the possibility of a
4 loan modification for the Units. Plaintiffs contend that based on the loan documents and
5 the behavior of the parties to the agreement, Plaintiffs had a reasonable expectation that
6 Defendants would consider in good faith a loan modification for the Units.⁹

7 "Damages are an essential element of a claim for breach of the implied covenant
8 of good faith and fair dealing." *White v. AKDHC, LLC*, 664 F. Supp. 2d 1054, 1065 (D.
9 Ariz. 2009) (citing *United Dairymen of Arizona v. Schugg*, 128 P.3d 756, 762 (Ariz. Ct.
10 App. 2006)); see also *Wells Fargo Bank v. Ariz. Laborers, Teamsters & Cement Masons*
11 *Local No. 395 Pension Trust Fund*, 38 P.3d 12, 29 (Ariz. 2002) (noting that a "[b]reach

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13 ⁹ Defendants have maintained throughout this matter that Conlon lacks standing to
14 assert the claim brought in the Complaint. (Doc. 37 at 12). Standing is a "constitutional
15 prerequisite growing out of Article III's 'case or controversy' requirement," *Aikins v. St.*
16 *Helena Hosp.*, 834 F. Supp. 1329, 1333 (N.D. Cal. 1994) (citing U.S. CONST. art. I, § 2,
17 cl. 1.), and the Court must address it first. At the summary judgment stage, the Court
18 denied summary judgment on the issue of Conlon's standing, (Doc. 42 at 7-8), noting that
19 although Plaintiffs offered "no evidence in support" of their assertion that "Conlon is an
20 assignee of Finney's rights under the Deed of Trust," nonetheless "a genuine issue of
21 material fact may exist" with respect to whether Conlon has standing. (*Id.* at 8).

22 At trial, Defendants again brought up the issue of standing, but did not offer any
23 cases or specific evidence to support their lack of standing argument. The only evidence
24 in the record on this point is that Finney deeded the Conlon group the properties and
25 Finney did not assign the Deeds of Trust to the Conlon group; there is no evidence
26 regarding whether the notes were assigned to Conlon. Finney testified that both he and
27 Conlon had expectations under the contract originally and suffered the damages Plaintiffs
28 have attempted to establish. Defendants' evidence that Finney never assigned the Deeds
of Trust or notes to Conlon is not supported by any Arizona law that Finney had the legal
capacity to assign the Deeds of Trust, which were in reality assets of the lender (as
evidenced by the fact that the lender assigned them without Finney's consent).
Moreover, the testimony at trial was that Finney advised the lender of his intent (and the
lender acquiesced) to transfer the properties back to Conlon after the loan funded.
Accordingly, Defendants have failed to refute Plaintiffs' allegations that Conlon had
standing to sue under this contract as either an intended third party beneficiary or as the
alter ego of Finney.

1 of the implied covenant may provide the basis for imposing damages”). “Although tort
2 damages may be sought where there exists a special relationship between the parties, ‘the
3 remedy for breach of this implied covenant is ordinarily by action on the contract.’”¹⁰ Sw.
4 Sav. & Loan Ass’n v. SunAmp Sys., 838 P.2d 1314, 1318 (Ariz. Ct. App. 1992) (citation
5 omitted).

6 Plaintiffs ask the court to award \$526,000 in damages for Defendants alleged
7 breach of the implied covenant. Plaintiffs do not state whether they seek actual or
8 consequential damages for their injury. Accordingly, the Court will consider both.
9 Common law definitions for “actual” and “consequential” damages apply, as the Uniform
10 Commercial Code (“UCC”) “does not govern liens on real property.” Hogan v. Wash.
11 Mut. Bank, N.A., 277 P.3d 781, 783 (Ariz. 2012) (citation omitted). Actual damages are
12 those that are “in satisfaction of, or in recompense for, loss or injury sustained,” or “such
13 compensation or damages for an injury as follow from the nature and character of the act,
14 [that] will put the injured party in the position which he was in before he was injured.”
15 State v. Morris, 839 P.2d 434, 437 (Ariz. Ct. App. 1992) (citation omitted) (borrowing
16 the civil definition for application to criminal restitution). Such damages “must be
17 provable to a reasonable certainty,” Corrigan v. Scottsdale, 720 P.2d 513, 519 (Ariz.
18 1986), and cannot be “speculative, remote or uncertain.” Lewin v. Miller Wagner & Co.,
19 725 P.2d 736, 741 (Ariz. Ct. App. 1986) (citation omitted).

20 Plaintiffs contend that they were injured by Defendants’ breach on two occasions.
21 The first injury occurred in 2007, when Conlon refinanced the Units with First Horizon.
22 Plaintiffs argue that if Defendants had been forthcoming about their investor property
23 policy at that time, then Plaintiffs would have sold the Units at that point. Finney testified
24 that at this time, Plaintiffs had \$2,000,000 in equity in the Units prior to refinancing with
25 First Horizon. But, Plaintiffs concluded that \$526,000 was an appropriate measure of

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27 ¹⁰ “When the remedy for breach of the covenant sounds in contract, it is not
28 necessary for the complaining party to establish a special relationship.” Wells Fargo
Bank, 38 P.3d at 29 (citing Firststar Metro. Bank & Trust v. Federal Deposit Ins. Corp.,
964 F. Supp. 1353, 1358 (D. Ariz. 1997)).

1 damages due to apportionment of risk and responsibility between the parties to the loan.
2 Plaintiffs also assert that they were injured in 2009, when Plaintiffs became actively
3 involved in the Biltmore’s bankruptcy. Finney further testified that if Plaintiffs had been
4 aware of Defendants’ investor property policy at that time, then Plaintiffs would have
5 sold the Units at that point and paid off the mortgages. Plaintiffs assert that if they had
6 sold the Units in 2009, then they would have realized profits¹¹ of \$526,000 from the
7 sales.

8 The Court notes, again, that it finds Mr. Finney to be a sincere and credible
9 witness. Nonetheless, even assuming that Defendants breached the implied covenant of
10 good faith and fair dealing by failing to consider a loan modification, the Court concludes
11 that Plaintiffs have failed to establish to a reasonable certainty that they suffered damages
12 flowing from a breach. It is undisputed that Plaintiffs came to an agreement with First
13 Horizon to refinance the Units in April 2007. Accepting Finney’s testimony as true,
14 Conlon proactively contacted First Tennessee¹² between January 1, 2011, and May 31,
15 2011, to request a loan modification in light of the threat that the Biltmore’s bankruptcy
16 posed to the value of the Units. Conlon was then told to wait 120 days before contacting
17 Nationstar, the new loan servicer. When Conlon contacted Nationstar, it was informed
18 that it was ineligible for loan modification due to the fact that the Units were investment
19 properties. “A breach of contract is a failure, without legal excuse, to perform any
20 promise which forms the whole or part of a contract.” *Snow v. Western Sav. & Loan*
21 *Ass’n*, 730 P.2d 204, 210 (Ariz. 1986) (citation omitted); see also *Restatement (Second)*
22 *of Contracts* § 235(2) (noting that breach is “[w]hen performance of a duty under a
23 contract is due” and “any non-performance” occurs). The alleged breach occurred at this
24 point in time. Plaintiffs proffered testimony that they were injured—respectively—in
25 2007 and 2009, well before the alleged breach is to have occurred. Damages must “flow

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27 ¹¹ Lost profits may be recovered as a form of consequential damages. *Flagstaff*
28 *Affordable Hous. L.P. v. Design Alliance, Inc.*, 223 P.3d 664, 667 (Ariz. 2010).

¹² As noted supra, First Horizon merged with First Tennessee in May 2007.

1 from a breach of contract,” *McAlister v. Citybank (Arizona)*, 829 P.2d 1253, 1257 (Ariz.
2 Ct. App. 1992) (citations omitted), and the record before the Court is bereft of evidence
3 that Plaintiffs were injured as a result of a breach in 2011.

4 Moreover, Plaintiffs have failed to proffer persuasive argument or authority to
5 support the theory that damages may precede a breach of the implied covenant. Plaintiffs
6 argue that First Horizon’s decision to withhold from Plaintiffs information about its
7 discretionary loan modification parameters prior to the April 2007 refinancing deprived
8 Plaintiffs of the ability to make an informed and intelligent decision. But this argument
9 speaks to an alleged wrong that induced Plaintiffs to select First Horizon to refinance the
10 Units. Rather than demonstrating that Plaintiffs were injured based on Defendants’
11 breach, it suggests that Defendants withheld material information to secure Plaintiffs’
12 acceptance of the offer in 2007. Based on the evidence of record, the Court cannot say
13 that the alleged injuries suffered in 2007 and 2009 “follow from the nature and character
14 of the act” complained about, *Morris*, 839 P.2d at 437, and the damages suffered have not
15 been proven “to a reasonable certainty.” *Corrigan*, 720 P.2d at 519. Thus, Plaintiffs have
16 failed to establish that actual damages were incurred.

17 Plaintiffs fare no better under an analysis for consequential damages.
18 “Consequential damages are those reasonably foreseeable losses that flow from a breach
19 of contract.” *McAlister*, 829 P.2d at 1257 (citations omitted). They must be “proximately
20 caused” by breach of the implied covenant. *Standard Chtd. PLC v. Price Waterhouse*,
21 945 P.2d 317, 347 (Ariz. Ct. App. 1996) (citation omitted); see also *Seekings v. Jimmy*
22 *GMC, Inc.*, 638 P.2d 210, 215 (Ariz. 1981) (noting that consequential damages “are those
23 damages caused by a breach of contract . . . that can reasonably be supposed to be within
24 the contemplation of the parties at the time of the contracting”). Again, Plaintiffs have
25 failed to show that the lost profits from a hypothetical sale of the Units in 2009 are
26 “reasonably foreseeable losses that flow from [the] breach of contract.” *McAlister*, 829
27 P.2d at 1257 (citations omitted). As discussed supra, the evidence establishes that
28 Plaintiffs’ alleged damages occurred prior to the alleged breach. Absent persuasive

1 argument and authority to the contrary, the Court cannot conclude that an alleged breach
2 of the implied covenant that occurred in 2011—when Plaintiffs sought a loan
3 modification from First Tennessee and Nationstar—could cause “reasonably foreseeable”
4 damages two years prior. Plaintiffs have similarly failed to establish that consequential
5 damages were incurred.

6 The Court has concluded that Plaintiffs have failed to carry their burden and
7 establish damages, an “essential element” of the claim. *White*, 664 F. Supp. 2d at 1065
8 (citation omitted). In light of this conclusion, the Court need not reach the question of
9 whether Defendants’ actions constitute a breach of the implied covenant of good faith
10 and fair dealing. See *Rhoades v. Avon Products, Inc.*, 504 F.3d 1151, 1157 (9th Cir.
11 2007) (noting that federal courts may only entertain actual cases or controversies;
12 otherwise, a judgment would “become an unconstitutional advisory opinion”). Judgment
13 shall be entered in favor of Defendants.

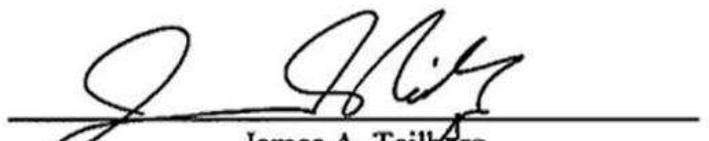
14 III. Judgment

15 Based on the foregoing,

16 **IT IS ORDERED** that the Clerk of the Court shall enter judgment in favor of
17 Defendants and against Plaintiffs.

18 **IT IS FURTHER ORDERED** that Defendants’ oral Motion for Judgment as a
19 Matter of Law, (Doc. 57), is denied as moot.

20 Dated this 3rd day of March, 2016.

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25 James A. Teilborg
26 Senior United States District Judge
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