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6 IN THE UNITED STATES DISTRICT COURT
7 FOR THE DISTRICT OF ARIZONA

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9 San Souci Apartments, an Arizona Limited
Liability Partnership,

No. CV-12-2389-PHX-GMS

10 Plaintiff,

ORDER

11 v.

12 National Surety Corporation, an Illinois
13 Corporation,

14 Defendant.

15 Pending before the Court is Plaintiff San Souci Apartments' Motion to Compel
16 Appraisal. (Doc. 6.) For the reasons stated below, Plaintiff's motion is denied.

17 **FACTUAL BACKGROUND**

18 Plaintiff San Souci Apartments owns a complex located at 1829 E. Morten Ave.,
19 Phoenix, Arizona (the "Property"), that is insured by Defendant National Surety. (Doc. 1,
20 Ex. A, Compl. at 2; Doc. 17 at 1.) On October 5, 2010, a severe hail storm damaged
21 Plaintiff's Property. (Doc. 17 at 1.) On March 3, 2011, Plaintiff submitted a claim to
22 Defendant for the resulting property damage. (*Id.*) After determining that damage
23 resulting from the hail storm was covered under the policy, Defendant's claims
24 representative met with Plaintiff's public adjuster to conduct a joint inspection of the
25 Property on March 29, 2011. (*Id.* at 2.) Plaintiff submitted a \$559,542.73 repair estimate
26 including damage to the light gauge metal carport roofing, exterior stucco and tile roofing
27 of the Property. (*Id.*) Defendant conducted its own evaluation of the property damage
28 which amounted to \$195,236.25 and issued a payment to Plaintiff on October 19, 2011.

1 (*Id.*) That amount did not include damage to the tile roofing because Defendant
2 concluded that the damage to the tile roofing was not a result of the hail storm and was
3 not covered and thus denied coverage for that portion of the claim. (*Id.*)

4 On December 19, 2011, Plaintiff’s public adjuster communicated his disagreement
5 with Defendant’s coverage determination and on February 27, 2012, he requested
6 appraisal of the claim under the policy’s appraisal provision. (*Id.*, Ex. A, B.) The
7 provision states that if the parties “disagree on the amount of loss, either may make
8 written demand for appraisal of the loss.” (*Id.* at 3.) Defendant denied that request on
9 March 3, 2012, contending that the appraisal provision did not apply because the dispute
10 was regarding claim coverage for the tile roofing and not the amount of the loss. (*Id.*, Ex.
11 C.)

12 Plaintiff subsequently filed this Complaint in Maricopa Superior Court on October
13 4, 2012. Along with the Complaint, Plaintiff filed a Motion to Compel Appraisal,
14 pursuant to Arizona Statute A.R.S. § 12-1502. Defendant removed the matter to this
15 Court on November 7, 2012. Plaintiff now seeks to compel appraisal for its claim
16 pursuant to the Federal Arbitration Act (“FAA”), 9 U.S.C. § 4, and according to the
17 process outlined in Plaintiff’s insurance policy.

18 DISCUSSION

19 I. LEGAL STANDARD

20 Arizona courts have held that “appraisal is analogous to arbitration” and the
21 “principles of arbitration law” should be applied to proceedings involving
22 appraisals. *Meineke v. Twin City Fire Insurance Co.*, 181 Ariz. 576, 892 P.2d 1365, 1369
23 (Ariz. Ct. App. 1995). The FAA applies to appraisal provisions in insurance policies. *Ori*
24 *v. Am. Family Mut. Ins. Co.*, CV-2005-697-PHX-ROS, 2005 WL 3079044, *2 (D. Ariz.
25 Nov. 15, 2005). There is a “strong default presumption . . . that the FAA, not state law,
26 supplies the rules for arbitration.” *Sovak v. Chugai Pharmaceutical Co.*, 280 F.3d 1266,
27 1269 (9th Cir. 2002). Under the FAA, arbitration agreements are “valid, irrevocable and
28 enforceable, save upon such grounds as exist at law or in equity for the revocation of any

1 contract.” 9 U.S.C. § 2. The parties must submit a claim for appraisal on issues within the
2 scope of the appraisal provision. *See Dean Witter Reynolds, Inc. v. Byrd*, 470 U.S. 213,
3 218 (1985) (citing 9 U.S.C. §§ 3, 4).

4 **II. CLAIM APPRAISAL**

5 The appraisal provision states, in pertinent part, “if we and you disagree on the
6 amount of loss, either may make written demand for an appraisal of the loss.” (*Id.* at 3.)
7 The provision describes an impartial process involving two appraisers and an umpire to
8 settle differences in the valuations of the property damage. (*Id.*) Arizona Courts have
9 determined that an appraisal clause only allows the parties to determine the amount of
10 damage through an appraisal and not to resolve questions of coverage through such a
11 proceeding. *Hanson v. Commercial Union Ins. Co.*, 150 Ariz. 283, 723 P.2d 101, 104 (Ct.
12 App. 1986).

13 Defendant and Plaintiff both agree that Plaintiff sustained damage to its property
14 because of the hail storm and that such hail damage is covered by Plaintiff’s policy issued
15 by Defendant. (Doc. 18 at 2.) Defendant, however, asserts that while the hail storm
16 caused the damage to the light gauge metal carport roofing and the exterior stucco, it did
17 not cause the damage to the tile roofing, which damage Defendant apparently attributes to
18 another, but unspecified, uncovered source. Plaintiff’s public adjuster submitted a
19 \$559,542.73 repair estimate for the property damage, which included the replacement of
20 the tile roofing while Defendant’s assessment amounted to \$195,236.25, denying
21 coverage for damage to the tile roofing. (Doc. 17 at 2.) It is, both parties apparently
22 agree, the difference in the repair costs of the tile roofing that results in the different
23 estimates for damage, which result completely from the difference between including the
24 cost of the tile roof in the repair estimate and excluding it.¹ (*Id.* at 4-5.)

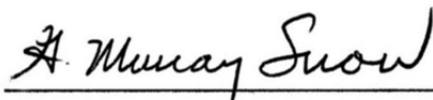
25
26 ¹ By representing that the appraisal clause is inapplicable, the Court interprets
27 Defendant to represent that it agrees with Plaintiff’s estimates concerning the cost to
28 repair the separate elements that make up the totality of Plaintiff’s damage claim – e.g.
Plaintiff’s estimate concerning damage to the light gauge metal roofing, exterior stucco,
and tile roofing should coverage be found for such tile roofing. If it disagrees with
Plaintiff’s estimates, Defendant must submit the claim for appraisal. *See 6700 Arrowhead*

1 Unlike recent cases in this District that held in favor of appraisal, the issue here is
2 whether a significant portion of Plaintiff's claim is covered under the policy. In *Ori v.*
3 *Am. Family Mut. Ins. Co.*, CV-2005-697-PHX-ROS, 2005 WL 3079044 (D. Ariz. Nov.
4 15, 2005), the parties' valuations of the insurance claim differed because they disagreed
5 as to what types of repairs were necessary to remove a smoke odor after a fire and restore
6 the property to its original state. *Id.* at *4. In *Carbonneau v. American Family Mutual Ins.*
7 *Co.*, No. 06-1853-PHX-DGC, 2006 WL 3257724, *1-2 (D. Ariz. Nov. 9, 2006), the
8 parties disputed whether it was necessary to replace the entire roof to repair the damage.
9 Both courts compelled appraisal because the disputes related to the adequacy of repairs,
10 not the scope of coverage. *Id.* at *2 ("Were such doubts not resolved in favor of appraisal,
11 insurance companies could avoid appraisal obligations merely by claiming that the
12 dispute concerned coverage.").

13 The issue of whether the roof tiles were damaged by the hail storm and whether
14 the source of the damage is outside of the policy limits is not a dispute about the amount
15 of loss that all parties agree to be covered. It is, therefore, not within the scope of the
16 appraisal provision. Accordingly, Plaintiff's motion to compel appraisal is denied.

17 **IT IS THEREFORE ORDERED** that Plaintiff's Motion to Compel Appraisal
18 (Doc. 6) is **denied**.

19 **Dated this 4th day of February, 2013.**

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21 _____
22 G. Murray Snow
23 United States District Judge
24
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26 *Owners Ass'n v. State Farm Fire & Cas. Co.*, CV-12-1677-PHX-DGC, 2012 WL
27 5868969, *3 (D. Ariz. Nov. 19, 2012) (submitting all of the plaintiff's claims for
28 appraisal but requiring the appraiser to itemize the damages report so that the defendant
could challenge liability for categories that it believed were outside the scope of
coverage).