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6 **IN THE UNITED STATES DISTRICT COURT**  
7 **FOR THE DISTRICT OF ARIZONA**  
8

9 Advanced Reimbursement Solutions LLC,  
10 Plaintiff,

No. CV-17-01688-PHX-DWL

**ORDER**

11 v.

12 Spring Excellence Surgical Hospital LLC,  
13 Defendant.  
14

15 Pending before the Court is Plaintiff Advanced Reimbursement Solutions, LLC’s  
16 (“ARS”) motion for partial summary judgment on damages. (Doc. 224.) The Court  
17 previously held that Defendant Spring Excellence Surgical Hospital, LLC (“SESH”) was  
18 liable to ARS for breach of contract. (Doc. 215.) For the following reasons, ARS’s motion  
19 will be granted.

20 **BACKGROUND**

21 I. Factual Background

22 ARS is a medical billing service that contracts with medical providers to process  
23 and bill out-of-network insurance claims. (Doc. 98 ¶ 5; Doc. 98-2 at 49.) SESH owns and  
24 operates a hospital in Texas. (Doc. 98-1 at 10.) When it was formed, SESH’s sole manager  
25 was Excellence Medical Group, LLC (“EMG”). (Doc. 98 ¶ 8; Doc. 98-2 at 55.)

26 ARS and SESH formed a valid contract—the Billing Agreement—no later than  
27 September 26, 2016.<sup>1</sup> (Doc. 215 at 7-8.) The Billing Agreement laid out the terms of the

28 <sup>1</sup> ARS, in its prior motion for partial summary judgment, argued that a contract could be found on three different grounds. (Doc. 215 at 7.) The Court found it unnecessary to

1 business relationship between the two parties. (Doc. 98-4 at 15-26.) The gist of the Billing  
2 Agreement was that ARS, the exclusive provider of out-of-network claims services for  
3 SESH, was to timely recover amounts owed to SESH by private health insurance providers  
4 in exchange for a cut of the amounts ARS recovered. (*Id.* at 15, 18.)

5 Specifically, the terms of the contract entitled ARS to 17.5% of reimbursements it  
6 helped recover for SESH from insurance providers, 25% of amounts SESH received  
7 following an appeal or redetermination, and costs incurred by ARS in performing its  
8 services. (*Id.* at 16, 18.) ARS was to bill SESH monthly and payment was due from SESH  
9 no later than ten business days after the date of invoice. (*Id.* at 18.) If SESH failed to remit  
10 payment within the specified time limits, ARS was permitted to charge SESH a late fee.  
11 (*Id.* at 18-19.) The late fee entitled ARS to (1) the greater of \$150 or 10% of the amount  
12 overdue and (2) interest accruing at an annual rate of 18%. (*Id.*)

13 Following execution of the Billing Agreement, ARS began performing under the  
14 contract by collecting patient and medical services information from SESH via a secure  
15 computer system connection and preparing and filing medical claims for reimbursement  
16 with health insurance providers. (Doc. 98-2 at 49.) Between approximately December 1,  
17 2016 and December 1, 2017, ARS sent invoices to SESH seeking a total of over \$700,000  
18 in compensation. (Doc. 98 ¶ 46; Doc. 98-6 at 2-15; Doc. 224-1 at 3-24.) The invoices  
19 attached to the earlier motion for partial summary judgment included EMG’s address in  
20 Houston, Texas, but the invoices attached to the present motion include SESH’s address in  
21 Spring, Texas. (*Compare* Doc. 98-6 at 2-15 *with* Doc. 224-1 at 3-24.) SESH has yet to  
22 send any money to ARS in response to these invoices. (Doc. 98 ¶ 47; Doc. 98-2 at 49.)

23 On February 23, 2017, Dr. Mirza Baig, SESH’s then-interim CEO, sent a letter  
24 requesting that ARS “immediately cease and desist providing all billing and collections  
25 services for [SESH].” (Doc. 98-6 at 17-18.) The letter asserted that “ARS began materially  
26 breaching the Agreement as early as the first month of the term of the Agreement” and

27 \_\_\_\_\_  
28 address all three arguments, finding that SESH ratified the Billing Agreement at a board  
meeting on September 26, 2016. (*Id.*)

1 stated, in support of this assertion, that “an independent audit of the claims processed by  
2 ARS under the Agreement from the beginning of the Agreement through February 17, 2017  
3 demonstrate[d] that ARS has failed to perform under its primary obligation under the  
4 Agreement at Section 1 in at least 95% of the claims it agreed to properly process under  
5 the Agreement.” (*Id.*) The letter thus contended that the “ongoing material breach by ARS  
6 excuses SESH’s performance under the agreement.” (*Id.* at 18.) If ARS had, in fact,  
7 materially breached the Billing Agreement, the end date of the contract would have been  
8 April 23, 2017. (Doc. 98-4 at 19 [specifying that if ARS is in material breach of the  
9 contract, the Billing Agreement terminates at the end of the 60-day cure period].)

10 On February 27, 2017, ARS sent a response letter demanding that SESH remit  
11 payment of the past-due amounts (at the time, over \$125,000) by no later than March 10,  
12 2017. (Doc. 98-6 at 20-22.) In this letter, ARS also disputed SESH’s claim that it had  
13 breached the Billing Agreement and asserted that SESH hadn’t complied with the Billing  
14 Agreement’s termination provision. (*Id.*)

15 On March 23, 2017, SESH’s counsel responded to ARS’s letter by proposing a  
16 settlement offer and noting that the Billing Agreement “was executed and agreed to by the  
17 CEO of [EMG] without any agency or corporate authority to bind SESH to the terms of  
18 the agreement in question.” (Doc. 98-6 at 24.)

19 Notwithstanding the cease and desist letter and the settlement offer, ARS continued  
20 sending SESH invoices every month until December 2017. (Doc. 224-1 at 3-24.)<sup>2</sup>

21 As of May 31, 2019—the date ARS filed the pending motion—ARS claimed SESH  
22 owed \$734,934.03 in unpaid principal, late fees of \$73,493.41, and interest accruing at  
23 18% annually. (Doc. 224 at 9.)

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24  
25 <sup>2</sup> ARS included, as an attachment to its present motion, an “Outstanding Claims  
26 Report” that purportedly shows that it stopped engaging in billing and claims processing  
27 activities on SESH’s behalf by March 15, 2017. (Doc. 224-2 at 41-51; Doc. 224-3 at 1-  
28 13.) However, after SESH questioned the trustworthiness and admissibility of this  
document (Doc. 229 at 10-13), ARS made only a half-hearted attempt (in a footnote) to  
address those arguments, instead stating that the Court could rule in its favor without  
considering the Outstanding Claims Report. (Doc. 230 at 11 & n.6.) Accordingly, the  
Court will not consider the Outstanding Claims Report for purposes of its analysis here.

1 II. Procedural History

2 On May 31, 2017, ARS initiated this action by filing a complaint for breach of  
3 contract, breach of the implied covenant of good faith and fair dealing, and, in the  
4 alternative, unjust enrichment. (Doc. 1.)<sup>3</sup>

5 On August 18, 2017, SESH filed an answer to the amended complaint. (Doc. 21.)

6 On June 8, 2018, ARS filed a motion for partial summary judgment limited to the  
7 issue of liability for breach of contract, or, in the alternative, unjust enrichment. (Doc. 97.)

8 On April 12, 2019, SESH filed a response to that motion. (Doc. 211.)

9 On April 26, 2019, ARS filed a reply to SESH's response. (Doc. 212.)

10 On May 10, 2019, the Court granted ARS's motion for partial summary judgment  
11 as to the liability of SESH on the breach of contract claim and denied the claim for unjust  
12 enrichment as moot. (Doc. 215.)

13 On May 31, 2019, ARS filed another motion for partial summary judgment limited  
14 to the measure of damages. (Doc. 224.)<sup>4</sup>

15 On July 8, 2019, SESH filed a response to that motion. (Doc. 229.)

16 On July 25, 2019, ARS filed a reply to SESH's response. (Doc. 230.)

17 On August 13, 2019, with leave of the Court, SESH filed a surreply. (Doc. 233.)

18 **DISCUSSION**

19 I. Legal Standard

20 A party moving for summary judgment "bears the initial responsibility of informing  
21 the district court of the basis for its motion, and identifying those portions of 'the pleadings,  
22 depositions, answers to interrogatories, and admissions on file, together with the affidavits,  
23 if any,' which it believes demonstrate the absence of a genuine issue of material fact."  
24 *Celotex Corp. v. Catrett*, 477 U.S. 317, 323 (1986). "In order to carry its burden of

25 \_\_\_\_\_  
26 <sup>3</sup> This case was reassigned to the undersigned judge on October 31, 2018. (Doc. 169.)

27 <sup>4</sup> ARS requested oral argument, but that request will be denied because the issues  
28 have been fully briefed and oral argument will not aid the Court's decision. *See* Fed. R.  
Civ. P. 78(b); LRCiv. 7.2(f).

1 production, the moving party must either produce evidence negating an essential element  
2 of the nonmoving party’s claim or defense or show that the nonmoving party does not have  
3 enough evidence of an essential element to carry its ultimate burden of persuasion at trial.”  
4 *Nissan Fire & Marine Ins. Co. v. Fritz Cos.*, 210 F.3d 1099, 1102 (9th Cir. 2000). “If . . .  
5 [the] moving party carries its burden of production, the nonmoving party must produce  
6 evidence to support its claim or defense.” *Id.* at 1103.

7 “Summary judgment is appropriate when ‘there is no genuine dispute as to any  
8 material fact and the movant is entitled to judgment as a matter of law.’” *Rookaird v. BNSF*  
9 *Ry. Co.*, 908 F.3d 451, 459 (9th Cir. 2018) (quoting Fed. R. Civ. P. 56(a)). “A genuine  
10 dispute of material fact exists if ‘there is sufficient evidence favoring the nonmoving party  
11 for a jury to return a verdict for that party.’” *United States v. JP Morgan Chase Bank*  
12 *Account No. Ending 8215 in Name of Ladislao V. Samaniego, VL: \$ 446,377.36*, 835 F.3d  
13 1159, 1162 (9th Cir. 2016) (quoting *Anderson v. Liberty Lobby, Inc.*, 477 U.S. 242, 249-  
14 50 (1986)). The court “must view the evidence in the light most favorable to the  
15 nonmoving party and draw all reasonable inference in the nonmoving party’s favor.”  
16 *Rookaird*, 908 F.3d at 459. Summary judgment is also appropriate against a party who  
17 “fails to make a showing sufficient to establish the existence of an element essential to that  
18 party’s case, and on which that party will bear the burden of proof at trial.” *Celotex*, 477  
19 U.S. at 322.

## 20 II. Admissibility Of Invoices

21 To bring a breach of contract action under Arizona law, “the plaintiff has the burden  
22 of proving the existence of the contract, its breach and the resulting damages.” *Thomas v.*  
23 *Montelucia Villas, LLC*, 302 P.3d 617, 621 (Ariz. 2013). The Court has already found that  
24 a contract existed between ARS and SESH and that SESH breached that contract. (Doc.  
25 215 at 2.) ARS’s current motion is limited to the measure of damages. (Doc. 224 at 4.)

26 ARS contends it is entitled to damages of \$734,934.03 (plus interest and  
27 penalties)—a figure based on the commissions and expenses ARS contends it was owed  
28 under the Billing Agreement—and seeks to substantiate this claim by including, as exhibits

1 to its motion, the invoices it sent to SESH. (Doc. 224 at 4 [description of damages in  
2 motion]; Doc. 224-1 at 3-24 [invoices].) Additionally, ARS included, as an exhibit to its  
3 motion, an affidavit from Melissa Kohler, ARS’s director of finance and accounting. (Doc.  
4 224-1 at 26-28.) At the outset of the affidavit, Mrs. Kohler averred that “[t]he following  
5 facts are based upon my personal knowledge and of [ARS’s] regularly maintained business  
6 records and business practices.” (*Id.* ¶ 2.) Ms. Kohler then averred that the invoices  
7 attached to ARS’s summary judgment motion were “[t]rue and correct copies” of the  
8 invoices that “ARS sent SESH.” (*Id.* ¶ 10.)

9 In response, SESH argues that ARS failed to meet its initial burden of production  
10 under Rule 56—and therefore cannot prevail on its summary judgment motion—because  
11 “[t]he sole evidence upon which ARS relies to establish its overall claim for damages are  
12 ARS’ own invoices. The ARS invoices, however, are patent inadmissible hearsay . . . [and]  
13 Ms. Kohler’s affidavit does not provide the requisite foundation” under Rule 803(6)  
14 because “[n]owhere in Ms. Kohler’s affidavit does she indicate that the ARS Invoices were  
15 ‘made at or near the time by—or from information transmitted by—someone with  
16 knowledge’ . . . . In addition, Ms. Kohler does not aver that the ARS Invoices were ‘kept  
17 in the course of’ ARS’ business activities, or that creating the ARS Invoices was ARS’  
18 ‘regular practice.’” (Doc. 229 at 3-4.) SESH also argues that, “[s]etting aside the  
19 foundational infirmities,” the invoices “indicate a lack of trustworthiness under Rule  
20 803(6)(E)” and “do not have circumstantial guarantees of trustworthiness under Rule 807”  
21 because they include a different mailing address for SESH than the invoices ARS attached  
22 to its previous summary judgment motion. (*Id.* at 6-7.)

23 In reply, ARS argues that the invoices attached to its motion are admissible business  
24 records as originally submitted and, for good measure, attaches an additional affidavit from  
25 Ms. Kohler to cure the alleged foundational defects. (Doc. 230 at 3-4; Doc. 230-1 at 3-4.)

26 In its surreply, SESH requests that the Court ignore the supplemental affidavit  
27 (while acknowledging that “it is certainly within the Court’s prerogative to consider the  
28 Supplemental Affidavit”) and reiterates its claim that the invoices are not trustworthy.

1 (Doc. 233 at 2-3.)

2 “A district court’s ruling on a motion for summary judgment may only be based on  
3 admissible evidence.” *In re Oracle Corp. Sec. Litig.*, 627 F.3d 376, 385 (9th Cir. 2010).  
4 Here, SESH’s position is that the invoices constitute inadmissible hearsay. Hearsay is a  
5 statement made out of court and offered in court to prove the truth of the matter asserted.  
6 Fed. R. Evid. 801(c). Hearsay is generally inadmissible unless an exception exists. Fed.  
7 R. Evid. 802.

8 The invoices at issue are written statements made out of court and offered for the  
9 truth of the matter they assert—that is, that SESH owes the amount of damages ARS  
10 claims. Thus, for the invoices to be admissible, ARS must show that an exception applies.  
11 *Oracle*, 627 F.3d at 385 (the “part[y] seeking admission . . . [bears] the burden of proof to  
12 show its admissibility”). The relevant exception is Rule 803(6), the so-called business  
13 records exception. Rule 803(6) “allows the admission of business records when two  
14 foundational facts are proved: (1) the writing is made or transmitted by a person with  
15 knowledge at or near the time of the incident recorded, and (2) the record is kept in the  
16 course of regularly conducted business activity.” *Sea-Land Serv., Inc. v. Lozen Int’l, LLC.*,  
17 285 F.3d 808, 819 (9th Cir. 2002) (internal quotation omitted).

18 SESH correctly points out that the affidavit ARS attached to its motion fails to  
19 establish these foundational elements. Although the affidavit makes clear that the affiant  
20 has personal knowledge of ARS’s invoices and invoicing procedures and further notes that  
21 ARS regularly maintains at least some business records material to these invoices, it fails  
22 to establish that *these* invoices were made at or near the time of the activity by a person  
23 with knowledge or kept in the course of a regularly conducted activity. Nevertheless, the  
24 supplemental affidavit ARS attached to its reply cures these defects. This affidavit  
25 provides, in relevant part, that the invoices were “created at or near the date reflected as  
26 the ‘Date’ in the upper right hand corner of each of the individual invoices,” “created by  
27 someone with knowledge of ARS’s invoicing procedures,” and “kept in the course of a  
28 regularly conducted activity of ARS’s business and were created as part of ARS’s regular

1 practice.” (Doc. 230-1 at 4.)

2 The key question, then, is whether the Court can consider the supplemental affidavit.  
3 ARS contends that the supplemental affidavit is not “new” evidence, merely clarifies the  
4 foundation for the invoices, and is permissible under Federal Rule of Civil Procedure  
5 56(e)(1). (Doc. 230 at 4 n.3.) SESH argues that the supplemental affidavit is new evidence  
6 and that ARS’s submission of it as an attachment to a reply violated a Court Management  
7 Order that “[n]o evidence may be submitted with a reply.” (Doc. 233 at 2-4, citing Doc.  
8 189 at 6.)

9 The Court agrees with ARS and will consider the supplemental affidavit. In the  
10 Ninth Circuit, “where new evidence is presented in a reply to a motion for summary  
11 judgment, the district court should not consider the new evidence without giving the non-  
12 movant an opportunity to respond.” *Provenz v. Miller*, 102 F.3d 1478, 1483 (9th Cir. 1996)  
13 (internal brackets omitted). Thus, even assuming the supplemental affidavit constitutes  
14 “new evidence,” the Court complied with *Provenz* when it gave SESH the opportunity to  
15 file a surreply. (Doc. 232.) Additionally, Rule 56(e)(1) allows courts to provide parties  
16 with an opportunity “to properly support or address [a] fact” if they initially fail to do so,  
17 and SESH appears to concede that this rule applies to the supplemental affidavit. Other  
18 courts have noted that this rule “encourages decisions on the merits, not on technicalities.”  
19 *Agua Caliente Band of Cahuilla Indians v. Coachella Valley Water Dist.*, 2018 WL  
20 6190348, \*3 (C.D. Cal. 2018) (citation omitted).

21 Even the case SESH discusses at length in its response fails to support its position.  
22 In *Tradax Energy, Inc. v. Cedar Petrochemicals, Inc.*, 317 F. Supp. 2d 373 (S.D.N.Y.  
23 2004), the plaintiff submitted certain documents in support of its summary judgment  
24 motion but the accompanying affidavit “merely identif[ied] the relevant documents,  
25 without explaining whether they were kept in the ordinary course of business.” *Id.* at 379.  
26 Although the district court recognized that this infirmity precluded it from considering the  
27 documents, it also “recognize[d] that this defect is rather technical.” *Id.* Thus, “[i]n an  
28 effort to efficiently advance this litigation,” the court “permit[ted] [the plaintiff] ten days



1 from the date of this Decision and Order to offer appropriate additional affidavits.” *Id.*  
2 That, of course, is exactly what occurred here—after ARS became aware that its original  
3 affidavit was insufficient under Rule 803(6), it proffered a supplemental affidavit to cure  
4 the deficiency.

5 This leaves the matter of whether the invoices are trustworthy. Rule 803(6)(E)  
6 provides that the business records exception only applies if “the opponent does not show  
7 that the source of information or the circumstances of preparation indicate a lack of  
8 trustworthiness.” SESH points to the fact that the invoices ARS submitted in support of  
9 its prior motion for summary judgment are not identical to the invoices attached to the  
10 present motion. (Doc. 229 at 7.) ARS responds that the only difference between the two  
11 sets of invoices (SESH’s mailing address) is minor and that the numbers—the only  
12 component at issue in the present motion—are identical. (Doc. 230 at 5.) In its surreply,  
13 SESH disputes ARS’s suggestion that the change in addresses is a “red herring.” (Doc.  
14 233 at 3-4.)

15 Neither party cites any case law that goes directly to the question of  
16 “trustworthiness” in the context of Rule 803(6)(E). SESH had the burden of persuasion on  
17 this point. *See* Fed. R. Evid. 803(6)(E) (stating that a business record is admissible if the  
18 “*opponent* does not show . . . a lack of trustworthiness”) (emphasis added). “The basis for  
19 the business record exception is that accuracy is assured because the maker of the record  
20 relies on the record in the ordinary course of business activities.” *Clark v. City of Los*  
21 *Angeles*, 650 F.2d 1033, 1037 (9th Cir. 1981). Thus, courts usually reserve findings of  
22 untrustworthiness for cases involving records that are nonroutine, prepared in anticipation  
23 of litigation, or otherwise suggest the existence of a motive and opportunity to falsify. *See,*  
24 *e.g., Paddack v. Dave Christensen, Inc.*, 745 F.2d 1254, 1258-59 (9th Cir. 1984). *Compare*  
25 *U-Haul Int’l, Inc. v. Lumbermens Mut. Cas. Co.*, 576 F.3d 1040, 1044 (9th Cir. 2009)  
26 (“There is no merit to Lumbermens argument that the exhibits constitute evidence prepared  
27 solely for the purposes of litigation and not kept in a company’s regular course of business.  
28 . . . [T]he company in this case kept the computerized database in the regular course of

1 business and regularly compiled summaries of payment histories in the regular course of  
2 business.”).

3 SESH has not met its burden of showing the invoices are untrustworthy—it has not  
4 shown the invoices reflect nonroutine activity, were prepared in anticipation of litigation,  
5 or were falsified. The primary reason SESH argues the invoices ought to be considered  
6 untrustworthy is that the invoices attached to the prior motion bear the address of EMG—  
7 an entity that was previously the sole manager of SESH—while the invoices attached to  
8 the present motion bear SESH’s address. (Doc. 233 at 3.) SESH claims that the address  
9 on the first set of invoices means they could not have been sent to SESH, as ARS’s affidavit  
10 states, and further claims that the discrepancy in addresses means one set must be “fake.”  
11 (Doc. 233 at 4; Doc. 229 at 7.) However, what’s at issue in the present motion is the  
12 *amount* of damages, and SESH does not seem to genuinely dispute the dollar amounts in  
13 the invoices or contend that the figures themselves are untrustworthy. The amount at issue  
14 in the invoices is the sort of record upon which ARS would rely in the ordinary course of  
15 business, which is the basic foundation for trustworthiness. Finally, SESH’s suggestion  
16 that a changed address means the invoices are “fake” is conclusory and fails to explain why  
17 a discrepancy in addresses necessarily means that the dollar amount SESH owes has been  
18 fabricated. Thus, SESH has failed to meet its burden of showing that the invoices are  
19 untrustworthy for purposes of Rule 803(6)(E).<sup>5</sup>

### 20 III. Breach Of The Implied Covenant Of Good Faith And Fair Dealing

21 In an attempt to reduce the amount of damages it owes, SESH argues that ARS  
22 breached the Billing Agreement’s implied covenant of good faith and fair dealing by  
23 February 2017, that this constituted a “material” breach, and that SESH was therefore  
24 excused from future performance after April 2017. (Doc. 229 at 7-10.) In response, ARS

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25 <sup>5</sup> SESH also makes a passing claim that the invoices “do not have circumstantial  
26 guarantees of trustworthiness under Rule 807.” (Doc. 229 at 7.) However, Rule 807 is a  
27 rule that may be invoked by the *proponent* of a hearsay statement when the statement “is  
28 not admissible under a hearsay exception in Rule 803 or 804.” Here, ARS isn’t arguing  
that the invoices are admissible under Rule 807 and the Court has determined that the  
invoices are admissible under Rule 803(6). Thus, there is no need to conduct a Rule 807  
analysis.

1 argues that (1) a breach of the implied covenant cannot, as a matter of Arizona law,  
2 constitute a material breach that excuses future performance and (2) it did not breach the  
3 implied covenant. (Doc. 230 at 11.) As discussed below, SESH has not introduced facts  
4 sufficient to allow a reasonable jury to find that ARS breached the implied covenant.  
5 Consequently, it is unnecessary to address whether such a breach could ever excuse future  
6 performance.

7 “Arizona law implies a covenant of good faith and fair dealing in every contract.”  
8 *Wells Fargo Bank v. Arizona Laborers, Teamsters & Cement Masons Local No. 395*  
9 *Pension Tr. Fund*, 38 P.3d 12, 28 (Ariz. 2002). “The implied covenant of good faith and  
10 fair dealing prohibits a party from doing anything to prevent other parties to the contract  
11 from receiving the benefits and entitlements of the agreement.” *Id.* “The general rule is  
12 that an implied covenant of good faith and fair dealing cannot directly contradict an express  
13 contract term.” *Bike Fashion Corp. v. Kramer*, 46 P.3d 431, 434 (Ariz. Ct. App. 2002).  
14 However, “Arizona law recognizes that a party can breach the implied covenant of good  
15 faith and fair dealing both by exercising express discretion in a way inconsistent with a  
16 party’s reasonable expectations and by acting in ways not expressly excluded by the  
17 contract’s terms but which nevertheless bear adversely on the party’s reasonably expected  
18 benefits of the bargain.” *Id.* at 435. That being said, “[i]f contracting parties cannot  
19 profitably use their contractual powers without fear that a jury will second-guess them  
20 under a vague standard of good faith, the law will impair the predictability that an orderly  
21 commerce requires.” *Sw. Sav. & Loan Ass’n v. SunAmp Sys., Inc.*, 838 P.2d 1314, 1319  
22 (Ariz. Ct. App. 1992).

23 SESH’s theory as to how ARS breached the implied covenant can be summarized  
24 as follows. First, SESH contends that ARS’s performance under the contract failed to meet  
25 industry standards because ARS failed to collect reimbursements at the standard rate and  
26 billed insurance companies on SESH’s behalf at above-market rates. (Doc. 229 at 8-9.)  
27 Second, SESH contends that the terms of the contract were structurally unfavorable  
28 because ARS did not guarantee results and was SESH’s exclusive provider of

1 reimbursement services (meaning SESH could not take its business elsewhere) and because  
2 ARS recovered a higher percentage for recovering amounts that were appealed or  
3 redetermined (meaning ARS had an incentive to cause appeals and redeterminations). (*Id.*  
4 at 9.) Third, SESH contends that ARS continued sending invoices after being informed  
5 that it was in material breach and being told to cease billing activity. (*Id.* at 8.)

6 At bottom, it appears that SESH found itself stuck in an unfavorable contract and  
7 now seeks to use the implied covenant of good faith and fair dealing as an exit hatch. This  
8 is improper. The Court previously found that Dr. Baig’s assertions were too conclusory to  
9 support a finding of a breach of the implied covenant. (Doc. 215 at 11.) The additional  
10 evidence now put forth by SESH remains unavailing. Even if the Billing Agreement  
11 created suboptimal incentives for ARS, SESH has failed to show that ARS exercised its  
12 discretion in a manner that was inconsistent with SESH’s reasonable expectations. In fact,  
13 ARS appears *not* to have succumbed to the perverse incentives SESH posits in its briefing:  
14 only \$60,000 or so of the \$734,934.03 in commissions and expenses flowed from appeals  
15 or redeterminations. (Doc. 230 at 11.)

16 Moreover, the Billing Agreement contained a clause, entitled “No Guaranteed  
17 Results,” under which SESH expressly agreed “that ARS (a) has not provided any  
18 guarantee of success or of specific results in connection with the performance of the  
19 Services, (b) has not provided any representations or warranties regarding the outcome  
20 from such Services (including, without limitation, any specific level of claims revenue to  
21 be generated . . . therefrom, and (c) is not responsible for any uncollected claims (or  
22 portions thereof).” (Doc. 98-4 at 17.) The presence of this clause forecloses SESH from  
23 now asserting an implied covenant claim premised on criticisms of ARS’s results and  
24 performance. *Cf. Bike Fashion*, 46 F.3d at 434 (“[A]n implied covenant of good faith and  
25 fair dealing cannot directly contradict an express contract term.”).

26 IV. Other Arguments

27 Finally, SESH raises two additional arguments in footnotes that will be addressed  
28 here for the sake of analytical clarity.

1 First, SESH claims that the invoices ARS attached to its motion are actually  
2 summaries governed by Federal Rule of Evidence 1006. (Doc. 229 at 7 n.2.) To the extent  
3 the invoices themselves are summaries—and SESH does not explain why they should be  
4 considered summaries—they are nonetheless admissible as business records. *U-Haul*, 576  
5 F.3d at 1046 (“[T]he summaries themselves constituted the business records. They were  
6 the writings at issue, not summaries of other evidence. Thus, Rule 1006 does not apply.”).

7 Second, SESH argues that the invoices are inaccurate because some of them charge  
8 a lower rate than ARS could have charged under the Billing Agreement. (Doc. 229 at 10  
9 n.3.) The curious upshot of this argument—which appears to be an attempt to forestall  
10 summary judgment by creating an issue of fact as to the amount owed—is that it leaves  
11 SESH seeking to avoid summary judgment on the ground that it owes *more* than ARS  
12 requests. In any event, given the preceding findings, SESH cannot use this discrepancy to  
13 dispute that it owes *at least* \$734,934.03, plus late fees and interest. Nor does the fact that  
14 ARS could have charged more go to the accuracy of the records. The relevant yardstick of  
15 accuracy for the invoices is what ARS kept on record, sent to SESH, and relied upon in the  
16 ordinary course of business, not conformity to some platonically ideal calculation  
17 permitted by the Billing Agreement. SESH, drawing all reasonable inferences in its favor,  
18 has not created an issue of material fact that it would be liable to ARS for \$734,934.03. It  
19 was not incumbent on ARS to foreclose the availability of a higher amount.

20 Accordingly, **IT IS ORDERED** that:

21 (1) ARS’s motion for partial summary judgment as to the measure of damages  
22 (Doc. 224) is **granted**.

23 (2) The measure of damages is \$734,934.03, plus late fees of \$73,493.41 and  
24 18% annual interest (as set forth at Doc. 224 at 9-10).

25 (3) ARS is also entitled to an award of reasonable attorney’s fees in accordance  
26 with Section 12(e) of the Billing Agreement. (Doc. 98-4 at 22 [“If any legal action . . . is  
27 brought in connection with this Agreement, the prevailing Party shall be entitled to recover  
28 reasonable attorneys’ fees, accounting fees, and other costs incurred in that action or

1 proceeding, in addition to any other relief to which it may be entitled.”)<sup>6</sup>

2 (4) Pursuant to LRCiv 54.2(b)(2), “the party seeking an award of attorneys’ fees  
3 and related non-taxable expenses must file and serve a motion for award of attorneys’ fees  
4 and related non-taxable expenses (along with a supporting memorandum of points and  
5 authorities) within fourteen (14) days of the entry of judgment in the action with respect to  
6 which the services were rendered.”

7 (5) As noted in the Case Management Order (Doc. 189 at 6-7), all motions for  
8 an award of attorneys’ fees shall be accompanied by an electronic Microsoft Excel  
9 spreadsheet, to be emailed to the Court and opposing counsel, containing an itemized  
10 statement of legal services with all information required by Local Rule 54.2(e)(1). This  
11 spreadsheet shall be organized with rows and columns and shall automatically total the  
12 amount of fees requested to enable the Court to efficiently review and recompute, if needed,  
13 the total amount of any award after disallowing any individual billing entries. This  
14 spreadsheet does not relieve the moving party of its burden under Local Rule 54.2(d) to  
15 attach all necessary supporting documentation to its motion. A party opposing a motion  
16 for attorneys’ fees shall email to the Court and opposing counsel a copy of the moving  
17 party’s spreadsheet, adding any objections to each contested billing entry (next to each  
18 row, in an additional column) to enable the Court to efficiently review the objections. This  
19 spreadsheet does not relieve the non-moving party of the requirements of Local Rule  
20 54.2(f) concerning its responsive memorandum.

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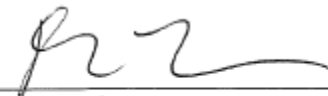
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27 <sup>6</sup> ARS included, in its motion, a request for attorneys’ fees pursuant to Section 12(e)  
28 of the Billing Agreement. (Doc. 224 at 9.) In its response, SESH acknowledged that  
request (Doc. 229 at 2) and didn’t specifically dispute it.

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(6) The Clerk of Court shall enter judgment accordingly and terminate this action.

Dated this 5th day of February, 2020.

  
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Dominic W. Lanza  
United States District Judge