

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

WO

**IN THE UNITED STATES DISTRICT COURT
FOR THE DISTRICT OF ARIZONA**

Country Mutual Insurance Company,
Plaintiff,
v.
Mario Martinez, et al.,
Defendants.

No. CV-17-02974-PHX-ROS
ORDER

In May 2012, Lisa Ackert was involved in an automobile accident that resulted in serious injuries to two of her children. At the time, she was insured by Country Mutual Insurance Company. After the accident, the children’s father sued Lisa to recover for the children’s injuries. Country Mutual defended Lisa but, in Lisa’s view, that defense was “woefully inadequate.” (Doc. 42 at 3). Believing Country Mutual’s actions freed her from her obligations under the insurance policy, Lisa agreed to a judgment being entered against her and assigned her claims against Country Mutual to the children’s father. That assignment prompted Country Mutual to file the present declaratory judgment action against the children and their father, seeking a determination that “Lisa breached implied and express terms of the [insurance] Policy [and] forfeited coverage under the Policy.”¹ (Doc. 10 at 13). The parties each seek summary judgment. For the following reasons,

¹ Around the same time Country Mutual filed the present action, the children’s father filed a declaratory judgment action against Country Mutual in Pinal County Superior. The father sought declaratory judgment that Country Mutual had breached the insurance contract by failing to provide Lisa an adequate defense. That action was removed to federal court and consolidated with the present action. (Doc. 18).

1 Country Mutual's motion will be granted.

2 **FACTUAL BACKGROUND**

3 Unless otherwise noted, the following facts are undisputed. On March 27, 2012,
4 Lisa was driving on Ironwood Drive in Pinal County. Two of Lisa's children, A.A and
5 B.A, were in the car with her. A.A. was in the front passenger's seat and B.A. was in a
6 rear seat. (Doc. 68 at 162). A.A. was not wearing a seatbelt. Lisa was going approximately
7 seventy mph, twenty mph above the speed limit, and was traveling behind another vehicle
8 going approximately the same speed. (Doc. 68 at 162). The vehicle Lisa was following
9 changed lanes to avoid a truck towing a horse trailer that had slowed to make a left turn
10 across the median. After the other vehicle changed lanes, Lisa took her foot off the
11 accelerator but did not apply the brakes or steer away from the horse trailer. (Doc. 68 at
12 173). Lisa's vehicle hit the horse trailer and, as a result of that collision, A.A. was rendered
13 a ventilator-dependent quadriplegic. B.A. was also injured but not as severely.

14 At the time of the accident, Lisa was covered by an automobile insurance policy
15 issued by Country Mutual. That policy had liability limits of \$15,000 per person, \$30,000
16 per occurrence. The policy also had uninsured/underinsured limits of \$15,000 per person,
17 \$30,000 per occurrence. Shortly after the accident, a Country Mutual adjuster had some
18 contact with Lisa and her family members but the record is not clear regarding what was
19 discussed.

20 A few months after the accident, Brandon Ackert, the father of A.A. and B.A and
21 Lisa's ex-husband, retained counsel to represent his children regarding the accident. (Doc.
22 68 at 153). On June 6, 2012, that counsel wrote to Country Mutual. The letter stated the
23 accident "resulted from [Lisa's] negligence" and it asked for a variety of information
24 regarding Lisa's policy. The letter also stated it was "not an attempt to settle this case and
25 no settlement offer [was] on the table." On June 8, 2012, an adjuster for Country Mutual
26 responded to the letter. (Doc. 68 at 156). That letter provided some of the requested
27 information and stated Country Mutual's "investigation shows [Lisa] is at fault for this
28 collision." The letter closed with a vague paragraph regarding payment of the policy limits:

1 It does appear that the [sic] each child's claim will exceed our
2 available coverage. The child in the vehicle that was hit also
3 has a bill for a check up that she had as a result of the collision
4 that will need to be considered when the division of the money
5 is addressed. Court approval will be needed and the liens will
6 need to be addressed as well.

7 (Doc. 68 at 157). According to the adjuster, that paragraph was meant to be read as an
8 offer of the policy limits. (Doc. 70-32 at 37). During her deposition the adjuster explained
9 she did not make a straightforward offer of the policy limits because the circumstances
10 meant the policy limits could not be paid immediately. That is, in the adjuster's view the
11 fact that A.A. and B.A. were minors meant a conservator would have to be appointed before
12 any payments could be made. (Doc. 70-32 at 32). Brandon's attorney admits he did not
13 make a settlement demand to Country Mutual in 2012. In fact, the attorney would not
14 make a settlement demand until 2015. (Doc. 68 at 269, 271).

15 In February 2013, Brandon filed a lawsuit in the Pinal County Superior Court.²
16 (Doc. 68 at 269). That suit was "against Pinal County for the negligent design, construction
17 and maintenance of Ironwood Drive." (Doc. 70-1 at 2). The suit was brought by Brandon
18 on his own behalf as well as on behalf of his two injured children. For the sake of
19 simplicity, the Court will refer to the claims simply as belonging to Brandon. After
20 responding to the complaint, Pinal County identified as non-parties at fault the engineering
21 firm involved in the design of Ironwood Drive, the construction firm that did the work, the
22 driver of the truck towing the horse trailer, and Lisa. (Doc. 70-1 at 2). Brandon then
23 decided to amend his complaint to name those non-parties as parties.

24 After Lisa was named as a party, Country Mutual agreed to defend her without any
25 reservation of rights. Country Mutual retained attorney Tom Burke to defend Lisa. At that
26 time, Burke had more than 30 years of litigation experience and had defended Country
27 Mutual's insureds for almost twenty-five years. (Doc. 68 at 2). In defending Lisa, Burke
28 concluded the allegations against Lisa were not the focus of the case. (Doc. 68 at 101).

² Lisa hired counsel and filed her own lawsuit against Pinal County. The parties have not provided information about that separate suit other than the fact it was consolidated with Brandon's suit. (Doc. 70 at 2; 68 at 337).

1 Rather, Burke believed Brandon’s strategy would be to shift all fault to the other parties
2 (*i.e.*, the construction firm, engineering firm, Pinal County, and the driver of the truck
3 towing the horse trailer). Burke’s understanding allegedly stemmed from conversations he
4 had with Rob Lewis, Brandon’s counsel. The content of those conversations is now
5 disputed. (Doc. 68 at 100).

6 In pursuing his claims, Brandon hired and disclosed at least five experts. Those
7 experts were to provide opinions on the overall circumstances of the accident, the “design
8 and engineering standard of care,” the “construction standard of care,” the seatbelt warning
9 system, and the fact that A.A. would have suffered the same injury even if he had been
10 wearing a seatbelt. (Doc. 68 at 193). The expert on the overall circumstances of the
11 accident was Richard M. Ziernicki, Ph.D. (Doc. 68 at 160). Country Mutual now claims
12 Ziernicki’s report was especially helpful in establishing Brandon did not believe Lisa was
13 at fault.

14 According to Ziernicki’s report, the purpose of his investigation was to address the
15 circumstances of the accident, including the actions taken by the driver of the truck towing
16 the horse trailer, the design of the road at the accident site and, most crucially for present
17 purposes, “[t]he ability for [Lisa] to avoid the accident.” (Doc. 68 at 161). Ziernicki
18 concluded the driver of the truck “created an unsafe situation and an unnecessary hazard
19 that resulted in this accident.” (Doc. 68 at 179). Ziernicki also concluded the road had not
20 been constructed according to the plans. That meant the construction firm “created [a]
21 significant hazard on the roadway” by not following the plans, the engineering firm
22 “allowed a significant hazard to be created on the road” by not “verify[ing] compliance of
23 the road construction with the design drawings,” and Pinal County “allowed a significant
24 hazard to be created on the road” by either approving the deviation from the plans or not
25 inspecting the road to identify the deviation and requiring it be corrected. (Doc. 68 at 181).
26 As for Lisa, Ziernicki concluded the “published literature” established it takes 2.5 second
27 or longer “to respond to an unexpected hazard on the road.” (Doc. 68 at 177). And
28 Ziernicki believed Lisa “did not have enough time to apply the brakes or steer after

1 recognizing the slow moving trailer.” Thus, Lisa’s “reactions at the time of the accident
2 [were] within the reasonable range of driver’s responses. [Lisa] did not have enough time
3 to avoid the accident.”³ (Doc. 68 at 186).

4 Upon receiving Brandon’s expert disclosures, Burke decided not to retain separate
5 experts. Burke based that decision on his review of the expert disclosures and, according
6 to Burke, conversations he had with Lewis. In Burke’s view, the expert disclosures “were
7 wonderful” for Lisa because they shifted all of the blame to the other defendants. (Doc. 68
8 at 101). Burke allegedly informed Lewis that Lisa’s strategy would be to not “get in your
9 way by hiring experts who might create issues for you in the development of the case.”
10 (Doc. 68 at 100). In other words, Burke did not want to disclose experts that might conflict
11 with Brandon’s litigation strategy. On April 8, 2015, Burke submitted a supplemental
12 disclosure statement regarding experts. That document stated Lisa “has not retained any
13 expert witnesses” but she “reserve[d] the right to elicit opinions from the following
14 witnesses identified by [Brandon].” (Doc. 68 at 191). The disclosure statement then listed
15 Brandon’s experts, including Ziernicki, and their expected testimony.

16 In litigating Brandon’s claims, Lewis became frustrated with Burke’s allegedly
17 insignificant efforts at defending Lisa. That frustration is only understandable if Brandon’s
18 claims were not primarily aimed at Lisa. After all, Brandon was suing Lisa, alleging she
19 was at fault for the accident. If the goal was to prevail against Lisa, Lewis should have
20 been pleased that Burke was not pursuing a vigorous defense of Lisa. But the reality that
21 Lisa was not the true aim of Brandon’s claims is illustrated by Lewis’s deposition
22 testimony.

23 During his deposition, Lewis explained how he repeatedly tried to convince Burke
24 to “file a motion for summary judgment on the seat belt issue.” (Doc. 70-18 at 3). That
25 motion would have “limit[ed] the allocation of fault based upon the seat belt.” (Doc. 70-

26
27 ³ Despite Ziernicki concluding Lisa’s reactions were “reasonable,” Brandon now argues
28 “Ziernicki’s opinions do not support that Lisa’s actions leading up to the accident were
reasonable.” (Doc. 78 at 2). Brandon has not explained how he is reading Ziernicki’s
opinions as imposing fault on Lisa. Nor has Brandon pointed to another expert who
imposed fault on Lisa.

1 18 at 3). In other words, Lisa was potentially at fault for A.A. not wearing a seatbelt and
2 Lewis wanted Burke to take steps to lessen the fault which might be allocated to Lisa.
3 Lewis also “beg[ged]” Burke to join in a motion for summary judgment regarding the fault
4 of the driver of the horse trailer. (Doc. 70-18 at 9). Again, doing so would have lessened
5 Lisa’s liability. If Brandon had been completely invested in prevailing against Lisa,
6 Lewis’s repeated attempts at lessening Lisa’s liability would have made little sense.

7 It appears Brandon and all the defendants except for Lisa engaged in serious
8 litigation for several years. Eventually, a mediation was scheduled for August 20, 2015.
9 On August 17, 2015, Burke emailed Lewis to explain he had “multiple calendar conflicts”
10 with the mediation. Burke then stated “[c]oupling [the calendar conflicts] with the fact that
11 Lisa’s liability insurer remains willing to pay the available policy limits to settle claims
12 against her,” meant Burke would not be attending the mediation. Burke then wished Lewis
13 well “in trying to get a settlement with the other defendants.” Lewis sent a lengthy
14 response.

15 Lewis’s response began by stating he needed “to correct a misunderstanding.” In
16 his view, Country Mutual had “never offered to settle.” Next, Lewis alleged Country
17 Mutual had done “nothing to resolve the case, and worse yet, [done] nothing to defend
18 Lisa.” Instead, Country Mutual had “unilaterally declared that they are going to freeload
19 off of our experts.” (Doc. 70-8 at 3). In fact, Country Mutual allegedly had “not lifted a
20 finger or spent a dime to protect its policyholder either by settlement or defense.” Lewis
21 explained they were “hoping to explore a partial resolution at the mediation” but Country
22 Mutual would have to show up for that take place. Burke then responded:

23 We should talk, again. We talked long ago about experts,
24 among other discussions. I bring that particular talk up in
25 response to your “freeload” comments. You’re saying things
26 here that really catch me off guard for lots of reasons. . . .
27 [N]either I nor Country was important to the real goal [at the
mediation] for your clients . . . I again wish you the best on
Thursday, and I hope soon thereafter we can clear the air on
what you have said.

28 (Doc. 70-8 at 3).

1 The next day—August 19, 2015—Lewis sent Burke a letter. The letter began as
2 follows:

3 We write this letter because we are concerned that [Country
4 Mutual] has breached its obligations under the policy to Lisa.
5 We have a solution though. We received your disclosures
6 stating you planned on sharing our experts. You are not going
7 to do that because you did not pay for them. [Country Mutual]
8 should have done more to defend Lisa by pursuing more of an
9 allocation of fault to [engineering and construction firms] and
10 the County. Furthermore, [Country Mutual] has done nothing
11 to try and resolve this case. It has never even offered the limits
12 of coverage. . . . It is surprising that [Country Mutual] has never
13 even offered the money.

14 The letter then proposed a settlement requiring Country Mutual do the following: pay the
15 policy limits (*i.e.*, \$30,000), pay the costs associated with the probate proceedings in state
16 court, reimburse Brandon for all the experts Burke planned to share (approximately
17 \$300,000), pay “all future expert fees, travel costs of experts, and litigation costs through
18 trial, take a more active role in defending the allegations of fault by the other defendants,
19 pay for focus groups (no more than \$50,000), and pay for a jury consultant.” The letter
20 stressed that Brandon was “only asking this insurance company not to free load off of him
21 and to pay what it should have been paying all along.” (Doc. 70-7). Burke did not accept
22 that settlement.⁴

23 Brandon and the other defendants attended the mediation on August 20. Burke did
24 not attend but he did send his law partner. Burke’s partner left before the mediation with
25 the other defendants ended. (Doc. 68 at 338). Towards the end of the mediation, Lewis
26 sent Burke an email. That email provided in full (errors in original):

27 We are at the mediation and it is getting close to the end. As I
28 explained earlier today and on our recent telephone call.
Consistent with your discussions with [the mediator], the
opportunity to resolve the claim within the policy limits giving
Lisa covenant not to execute expires today at 6 o’clock.

I will send you the case saying that that is a reasonable
settlement opportunity during mediation after litigation has
been pending for a while.

⁴ This settlement offer was never communicated to Lisa. (Doc. 76 at 9).

1 (Doc. 70-8). According to Brandon, the intent behind that email was to offer a settlement
2 “just for the policy limits” that would “not include the payment of any costs.” (Doc. 70-1
3 at 4). That description is in significant tension with other evidence in the record. In
4 particular, during his deposition Lewis stated the offer was for more than the \$30,000
5 policy limits. It appears Burke interpreted the offer as being equivalent to the offer in
6 Lewis’s August 19 letter. (Doc. 70-4 at 18). It is undisputed Burke did not respond to the
7 email and the offer, whatever it was, expired. The mediation eventually ended with
8 Brandon settling with the construction firm, engineering firm, and the County. (Doc. 70-
9 1 at 4).

10 Sometime after the mediation, Brandon settled with the driver of the truck. That
11 settlement left Lisa as the sole defendant. On October 27, 2015, Lewis made another
12 settlement offer to Burke. That offer, contained in an email to Burke, began by stating
13 counsel was “certain that [Country Mutual] has breached it [sic] duties to [Lisa].” Again,
14 Lewis stressed that Burke’s failure to disclose independent experts meant he was trying to
15 “free load[] off of [A.A.] and his family.” Lewis believes “[A.A.] does not owe [Country
16 Mutual] a free ride.” Thus, Lewis proposed a settlement consisting of the \$30,000 liability
17 limits, the \$30,000 underinsured motorist limits, one-half of the expert fees (\$84,510.96),
18 and one-half of the court reporter fees (\$6,866.91). (Doc. 68 at 306). The email also stated
19 “[t]o this day you have never tendered the policy limit.” On October 30, 2015, Burke made
20 a counter-offer.

21 Burke’s counter offer was for the “15/30 liability limits of Lisa’s policy,” along with
22 the “15/30 [underinsured motorist] coverage,” and “\$15,000 for litigation expenses
23 incurred.” (Doc. 68 at 310). That offer was not accepted. On April 28, 2016, Lewis sent
24 a letter outlining another possible settlement offer. That offer was structured around setting
25 up a subsequent bad faith claim against Country Mutual. The letter outlining the offer,
26 however, stated “I do not have authority to enter into this agreement.” Thus, it was not a
27 true settlement offer that could have been accepted. The litigation continued.

28 There was another mediation on May 25, 2016. Prior to that mediation, Country

1 Mutual authorized payment of up to \$100,000 beyond the policy limits. (Doc. 76 at 18).
2 Brandon made a settlement demand during the mediation “for an amount roughly
3 equivalent to the costs incurred in the underlying litigation.” (Doc. 68 at 339). Country
4 Mutual did not accept the offer. The parties have not explained how the litigation
5 progressed after that failed mediation. The next date identified by the parties is April 3,
6 2017. On that date Lisa executed a “Settlement Agreement and Assignment.” (Doc. 68 at
7 336). That agreement provided a judgment for \$30 million dollars would be entered against
8 Lisa but there would be a covenant not to execute. (Doc. 68 at 342). Lisa assigned all her
9 claims against Country Mutual to an entity that had been appointed as guardian ad litem
10 for her injured sons. (Doc. 68 at 343).

11 In August 2017, Country Mutual filed the complaint at issue in the present case.
12 That complaint named as defendants the guardian ad litem, Brandon, and the children
13 (collectively, “Defendants”) (Doc. 1). The complaint sought declaratory judgment that
14 Lisa had breached the cooperation clause by entering into the settlement agreement such
15 that the settlement agreement was “invalid, noncompliant, nonbinding and/or
16 unenforceable.” (Doc. 1 at 14). Defendants filed their answer along with a counterclaim
17 also seeking declaratory judgment. According to Defendants, they are entitled to a
18 declaratory judgment that Country Mutual “breached the insurance contract with Lisa.”⁵
19 (Doc. 12 at 22).

20 On November 30, 2018, the parties filed cross-motions for summary judgment.
21 Greatly simplified, Country Mutual seeks summary judgment that Lisa breached the
22 cooperation clause of the insurance policy while Defendants seek summary judgment that
23 Country Mutual committed an anticipatory breach such that Lisa was free to enter into the
24 settlement agreement.

25 ANALYSIS

26 The parties’ cross-motions for summary judgment present a wide variety of

27 ⁵ Before the present case was filed, the guardian ad litem and Brandon had filed a
28 declaratory judgment action in state court. In that case, the guardian ad litem and Brandon
demanded a jury trial. (CV-17-2997, Doc. 1-1 at 55). Eventually that case was removed
to this court and consolidated with the current case. (Doc. 18).

1 assertions and arguments about what is or is not allowed under Arizona law. Based on the
2 briefing, however, it appears the case comes down to a single question: did Country Mutual
3 breach any of the obligations owed to Lisa such that she could enter into the settlement
4 agreement? Viewed in the light most favorable to Defendants, Country Mutual did not.⁶

5 **I. Country Mutual Did Not Breach Its Duties**

6 Country Mutual owed Lisa three duties: the duty to treat settlement proposals with
7 equal consideration, the duty to defend, and the duty to indemnify. *Arizona Prop. & Cas.*
8 *Ins. Guar. Fund v. Helme*, 735 P.2d 451, 459 (Ariz. 1987). In general, if Country Mutual
9 breached any of these duties, Lisa was free to enter into the settlement agreement. *Id.*
10 Here, Defendants argue Country Mutual “breached all three duties.” (Doc. 69 at 5).

11 **A. Duty of Equal Consideration**

12 “The insurer owes the insured an implied contractual duty to treat settlement
13 proposals with equal consideration to its interests and those of an insured.” *Safeway Ins.*
14 *Co. v. Guerrero*, 106 P.3d 1020, 1024 (2005). The test for “determining whether an insurer
15 has given consideration to the interests of the insured . . . is whether a prudent insurer
16 without policy limits would have accepted the settlement offer.” *Clearwater v. State Farm*
17 *Mut. Auto. Ins. Co.*, 792 P.2d 719, 723 (Ariz. 1990). Crucially, Defendants concede this
18 test is only triggered when there are “offers to settle the claims against the insured *within*
19 *coverage of the policy.*”⁷ (Doc. 69 at 6-7) (emphasis added). In other words, Country

20 ⁶ Defendants also filed a motion to strike Country Mutual’s expert. Because this Order
21 does not rely on either side’s expert witness, granting summary judgment in Country
22 Mutual’s favor renders the motion to strike moot.

23 ⁷ Defendants appear to retreat from this position in their reply. According to the reply,
24 Country Mutual’s position that “an insurer’s duty to give equal consideration is limited to
25 offers within the ‘policy limits’ . . . simply is not the law.” (Doc. 83 at 5). Defendants do
26 not cite a single Arizona case involving a breach of the duty of equal consideration
27 involving demands for more than policy limits. Admittedly, there is a difficult question
28 how the duty applies, if at all, when an insurer is faced with multiple claimants and “the
combined demands of the claimants exceed the policy limits.” *State Farm Mut. Auto. Ins.*
Co. v. Mendoza, 432 F. Supp. 2d 1017, 1019 (D. Ariz. 2006) (certifying question to Arizona
Supreme Court); *State Farm Mut. Auto. Ins. Co. v. Mendoza*, CV-02-1141, Doc. 213
(Arizona Supreme Court declining to accept certified question). But Defendants’ statement
in their motion that the duty of equal consideration is triggered only by a settlement offer
within policy limits means the Court need not address the undecided question of Arizona
law of what to do with settlement offers beyond policy limits. *Cf. McReynolds v. Am.*
Commerce Ins. Co., 235 P.3d 278, 280 (Ariz. Ct. App. 2010) (“There is no Arizona case
that directly sets forth the standard applicable when an insurer is faced with multiple claims

1 Mutual breached the duty of equal consideration only if Defendants made a settlement offer
2 within the policy limits. Defendants never did so.

3 Defendants point to three settlement offers which they argue were within the policy
4 limits. Those offers were on August 19, 2015, August 20, 2015, and October 27, 2015.
5 (Doc. 69 at 8-10). Two of those offers—August 19 and October 27—obviously included
6 offers that Country Mutual pay part of Brandon’s litigation costs. Because the policy did
7 not require Country Mutual pay Brandon’s litigation costs, those offers were not within
8 policy limits and their rejection did not breach the duty of equal consideration. As for the
9 August 20 settlement offer, Defendants now describe that offer as *not* including any
10 amounts beyond the policy limits. But the underlying evidence establishes the August 20
11 offer still included amounts beyond the policy limits.

12 **i. August 19 & October 27 Offers**

13 The August 19 and October 27 settlement offers both contemplated Country Mutual
14 pay substantial amounts beyond the policy limits in the form of “litigation costs.” The
15 August 19 offer was for Country Mutual to pay the policy limits plus some portion of
16 Brandon’s already-incurred expert fees (approximately \$300,000), as well as “all future
17 expert fees, travel costs of experts, and litigation costs through trial, . . . focus groups (no
18 more than \$50,000), and . . . a jury consultant.” The October 27 offer was for the policy
19 limits as well as half of the expert fees (\$84,510.96) and one-half of the court reporter fees
20 (\$6,866.91). Defendants now argue both of these settlement offers should be viewed as
21 simply demanding the “policy limits.” Defendants’ argument is hard to follow and, to the
22 extent the Court can understand it, the argument conflicts with the plain language of the
23 policy.

24 The Country Mutual policy included a provision that “[i]n addition to the limits of
25 liability stated on the declarations page, we will pay . . . all expenses we incur and all court
26 costs assessed an insured as a result of a lawsuit we defend.” This meant Country Mutual
27 was obligated to pay for two types of costs 1) “expenses we incur” and 2) “all court costs
28 _____
in excess of its policy limits.”).

1 assessed an insured.” Defendants focus on the first type and argue Country Mutual
2 “incurred the costs” outlined in the August 19 and October 27 offers “because the costs
3 were primarily for experts that Brandon retained to support fault against the road design
4 defendants and [the driver of the truck].” (Doc. 69 at 8). Defendant do not provide a clear
5 explanation why the fact that Brandon’s experts were not aimed at imposing fault on Lisa
6 meant the costs qualified as “expenses [Country Mutual] incur[red].” Country Mutual did
7 not hire or pay for Brandon’s experts. And if those experts were not paid, they could not
8 turn to Lisa or Country Mutual for payment. *See Samsel v. Allstate Ins. Co.*, 59 P.3d 281,
9 284 (Ariz. 2002) (noting “[i]ncur’ is generally accepted to mean ‘to become liable for’”).
10 The litigation costs outlined in the August 19 and October 27 demands were not incurred
11 by Country Mutual.

12 Beyond claiming Country Mutual was obligated to pay the costs under the language
13 of the policy, Defendants also argue the costs were within the policy limits because of an
14 agreement between Burke and Lewis. According to Defendants, “Lisa and Brandon agreed
15 to use and to share the costs of liability experts” during an “August 1, 2013 meeting.” (Doc.
16 69 at 8). That is not established by any evidence in the record. Defendants point to no
17 evidence in the record that Burke agreed to bear the costs of the liability experts. In fact,
18 the record is replete with evidence that Burke did not agree to such an arrangement.

19 In litigating Brandon’s claims against Lisa, Lewis repeatedly argued to Burke that
20 Country Mutual was trying to “free load” off Brandon. In August 2015—long after the
21 alleged agreement whereby Burke agreed to bear some of the cost of the experts—Lewis
22 stated Country Mutual had “unilaterally declared that they are going to freeload off of our
23 experts.” (Doc. 70-8 at 3). Also in August 2015, Lewis claimed Brandon’s demand for
24 litigation costs was “only asking [Country Mutual] not to free load off of him and to pay
25 what it should have been paying all along.” (Doc. 70-7). Finally, in October 2015, Lewis
26 told Burke his designating the same experts as Brandon was “free loading off of [A.A.] and
27 his family. [A.A.] does not owe [Country Mutual] a free ride.” These statements are
28 wishful thinking on Lewis’ part and they are unequivocal evidence that Burke did not agree

1 to bear the litigation costs in August 2013 as Defendants claim.⁸ If there had been an
2 agreement as of August 2013, Lewis's communications would have demanded payment,
3 not complained about freeloading. Thus, the litigation costs included in the August 19 and
4 October 27 offers were not expenses Country Mutual incurred as required by the policy
5 language.

6 Defendants' fallback position is that Country Mutual admitted the costs outlined in
7 the August 19 and October 27 settlement offers were covered by the policy language.
8 Defendants cite to statements by in-house counsel for Country Mutual allegedly admitting
9 the costs were covered by the policy. (Doc. 69 at 8). Those statements, however, do not
10 indicate the costs in the settlement offers were covered. Rather, they merely indicate that
11 *some* costs are covered by the policy, such as expenses Country Mutual incurred or costs
12 eventually assessed against an insured. The alleged concession that the policy covered
13 some additional amounts beyond the "policy limits" is obviously true but entirely irrelevant
14 to whether the particular costs Lewis was demanding were covered. Those costs were not
15 covered and the settlement offers including such costs were not within the policy limits.

16 Finally, Defendants argue that Country Mutual "waived its right to contest that costs
17 are not covered when it extended coverage, but did not assert a reservation of rights." (Doc.
18 69 at 9). As best as the Court can tell, Defendants believe Country Mutual's settlement
19 offer that included a small additional amount to cover litigation costs somehow
20 permanently bound Country Mutual to the position that *all* costs were covered by the
21 policy. Defendants have no legal support for this position and it is close to frivolous.

22 Neither the August 19 nor October 27 settlement offers were within the policy
23 limits. Thus, Country Mutual did not breach the duty of equal consideration by rejecting
24 them.

25
26 ⁸ Moreover, even assuming Burke had agreed to share in the expert costs, the August 19
27 settlement demand contained much more than simply the costs of the experts. That demand
28 included up to \$50,000 for "focus groups" as well as the cost of a "jury consultant."
Defendants point to no evidence Burke ever agreed to bear those costs. Similarly, the
October 27 settlement demand required Country Mutual pay costs associated with experts
and court reporters. Defendants cite no evidence Lewis and Burke reached an agreement
regarding costs associated with court reporters.

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

ii. August 20 Demand

Defendants claim the email from Lewis to Burke sent on August 20 was a settlement offer solely for the policy limits. As previously quoted, that email stated in full:

We are at the mediation and it is getting close to the end. As I explained earlier today and on our recent telephone call. Consistent with your discussions with [the mediator], the opportunity to resolve the claim within the policy limits giving Lisa covenant not to execute expires today at 6 o'clock.

I will send you the case saying that that is a reasonable settlement opportunity during mediation after litigation has been pending for a while.

This email presents two issues. First, does Arizona's mediation privilege prevent the Court from considering it? Second, if the Court can consider the email, was it an offer to settle for the policy limits (*i.e.*, approximately \$30,000 in liability and \$30,000 in uninsured/underinsured) or was it a variation on earlier settlement demands involving payment of additional costs?

a. Arizona's Mediation Privilege Does Not Bar Consideration of the Email⁹

Arizona's mediation privilege provides:

The mediation process is confidential. Communications made, materials created for or used and acts occurring during a mediation are confidential and may not be discovered or admitted into evidence unless one of the following exceptions is met:

1. All of the parties to the mediation agree to the disclosure.
2. The communication, material or act is relevant to a claim or defense made by a party to the mediation against the mediator or the mediation program arising out of a breach of a legal obligation owed by the mediator to the party.
3. The disclosure is required by statute.
4. The disclosure is necessary to enforce an agreement to mediate.

⁹ This case does not involve any federal claims. Therefore, pursuant to Federal Rule of Evidence 501, Arizona's privilege law applies. *Cf. In re TFT-LCD (Flat Panel) Antitrust Litig.*, 835 F.3d 1155, 1159 (9th Cir. 2016) (concluding federal privilege law applied because the negotiations involved both federal and state claims).

1 5. The disclosure is made in a report to a law enforcement
2 officer, the department of child safety or adult protective
3 services by a court appointed mediator who reasonably
4 believes that a minor or vulnerable adult is or has been a victim
of abuse, child abuse, neglect, exploitation, physical injury or
a reportable offense.

5 Ariz. Rev. Stat. Ann. § 12-2238(B). The Arizona Court of Appeals has interpreted this
6 statute as providing “a broad screen of protection that renders confidential all
7 communications . . . made as part of the mediation process.” *Grubaugh v. Blomo ex rel.*
8 *County of Maricopa*, 359 P.3d 1008, 1011 (Ariz. Ct. App. 2015). The privilege is meant
9 to “encourage[] candor with the mediator throughout the mediation proceedings by
10 alleviating parties’ fears that what they disclose in mediation may be used against them in
11 the future.” *Id.* at 1012. The parties have not cited, and the Court has not located, any
12 Arizona authority addressing the applicability of the privilege to facts similar to the present
13 case involving communications to a party after that party left a mediation. The Court,
14 therefore, must conduct its own statutory analysis.

15 Under Arizona law, the interpretation of statutory language begins with the “plain
16 meaning of the language.” *Grubaugh*, 359 P.3d at 1010. “To determine the plain meaning
17 of a term in a statute, courts refer to established and widely used dictionaries.” *State v.*
18 *Lychwick*, 218 P.3d 1061, 1063 (Ariz. Ct. App. 2009). If a plain meaning can be derived,
19 it must be applied “unless such an application will lead to absurd or impossible results.
20 *Grubaugh*, 359 P.3d at 1010.

21 The mediation privilege protects all “[c]ommunications . . . during a mediation.”
22 The parties agree the August 20 email qualifies as a “communication.” Accordingly, the
23 crucial question is whether the email was sent “during a mediation.” The Oxford English
24 Dictionary defines “during” as “[t]hroughout the whole continuance of; hence, in the
25 course of, in the time of.” The Merriam-Webster dictionary defines “during” as
26 “throughout the duration of.” Inputting these definitions into the statute would mean *any*
27 communications made “throughout the whole continuance” of the mediation would be
28 privileged. That definition would seem to mean the email cannot be considered.

1 It is undisputed the mediation between Brandon and all of the defendants except for
2 Lisa was still ongoing at the time Lewis sent his email. Thus, in one sense the email from
3 Lewis to Burke was sent “during a mediation.” But “during a mediation” must be carefully
4 defined when there is a multi-party mediation. In a multi-party situation, “during a
5 mediation” can only sensibly refer to an ongoing mediation involving the parties who are
6 communicating. In other words, merely because the mediation between Brandon and the
7 other defendants was ongoing did not mean Lewis’s communications with everyone was
8 privileged. For example, if Lewis and the other defendants had agreed to a mediation but
9 Burke had never agreed to participate, Lewis’s communications with the parties involved
10 in the mediation would be privileged but his communications with Burke would not. The
11 mediation privilege should not be read as extending the privilege to communications
12 between parties not actually involved in mediation.

13 Similarly, even if parties are involved in mediation and the privilege prevents
14 disclosure of some of their communications, the mediation privilege must end at some
15 point. That is, the parties who participate in a mediation cannot draw a permanent cloak
16 of privilege around all their subsequent communications. As recognized by another court
17 applying an alleged federal mediation privilege, negotiations *after* a mediation are not
18 protected by the mediation privilege. *Folb v. Motion Picture Indus. Pension & Health*
19 *Plans*, 16 F. Supp. 2d 1164, 1180 (C.D. Cal. 1998). “A contrary rule would permit a party
20 to claim the privilege with respect to any settlement negotiations so long as the
21 communications took place following an attempt to mediate the dispute.” *Id.* Accordingly,
22 the mediation privilege cannot apply to communications after a mediation ends.

23 Combining the rule regarding multi-party mediation and that the privilege does not
24 apply after a mediation ends means the privilege does not apply to communications
25 between parties who participated in a mediation but the mediation between them ended,
26 even if other parties are still participating in a mediation. Here, once the mediation between
27 Brandon and Lisa ended, the mediation privilege had no application to communications
28 between their representatives. At the time the August 20 email was sent, it is undisputed

1 Burke's partner had left the mediation with no intention to return. His departure from the
2 mediation meant the mediation between Brandon and Lisa had ended, despite the mediation
3 continuing between Brandon and the other defendants.¹⁰ And because the mediation
4 between Brandon and Lisa had ended, the mediation privilege does not bar consideration
5 of the August 20 email. There is, however, one final complication.

6 The August 20 email references communications undoubtedly made "during" the
7 mediation, *i.e.*, when Burke's partner was still at the mediation and participating. The
8 email included statements that Lewis had explained a particular offer during the mediation
9 and on a phone call as well as a statement that the offer was consistent with what had been
10 presented to the mediator. These statements reference the mediation and communications
11 that occurred during the mediation. Thus, those statements are not admissible.

12 Consistent with the mediation privilege, the Court will consider the email as
13 consisting only of the following:

14 [T]he opportunity to resolve the claim within the policy limits
15 giving Lisa covenant not to execute expires today at 6 o'clock.

16 I will send you the case saying that that is a reasonable
17 settlement opportunity . . . after litigation has been pending for
a while.

18 Whether this email qualified as a within-policy-limits offer is the next issue.

19 **b. Meaning of the Email**

20 The parties offer different interpretations of the email. When viewed in context,
21 however, the evidence establishes there is no genuine dispute of fact that the email was not
22 a within-policy-limits offer. Burke did not interpret the email as a within-policy-limits
23 offer. And most crucially, Lewis—the author of the email—admitted during his deposition
24 that it was not meant as a within-policy-limits offer. No reasonable factfinder could
25 conclude the email was something neither the sender nor receiver interpreted it to be.

26 According to Defendants' summary judgment filings, the email was an offer to settle
27 for the "policy limits," defined as the \$30,000 liability limits and \$30,000

28 ¹⁰ If Country Mutual had represented that, from its perspective, it remained an active
participant in the mediation, the question would be different.

1 uninsured/underinsured limits. In support of this position, Defendants point to an affidavit
2 by Brandon. There, Brandon states:

3 Towards the end of the mediation on August 20, 2015, when it
4 looked like I was able to settle with the Roadway Defendants I
5 authorized my attorney Robert Lewis to make a demand for
6 Lisa Ackert's policy limits in exchange for a covenant not to
7 execute. I have personal knowledge of the contents of the
8 offer. This offer was just for the policy limits and did not
9 include the payment of any costs.

10 (Doc. 70-1 at 4).¹¹ Brandon's statement regarding the intent behind the email is in
11 significant tension with the surrounding evidence. But more importantly, Brandon's intent

12 ¹¹ It is possible to read statements by Lewis during the deposition of Burke as supporting
13 this view. Those statements, however, were not under oath and are not competent summary
14 judgment evidence. But even if they were, the statements are cryptic. (The deposition
15 transcript is difficult to follow because Lewis was deposing Burke and Lewis often asked
16 questions based on Lewis's personal knowledge of what happened in the underlying
17 litigation.) During his deposition, Burke was asked by Lewis about the terms of the August
18 20 offer. Lewis asked Burke whether he knew that, during the early part of the mediation,
19 Lewis and gone to Burke's partner "and said we want to settle the terms similar to [the
20 August 19 letter], or the terms of this letter, please give us a counteroffer and negotiate
21 this?" Burke stated he was unaware that Lewis had asked for a counteroffer. (Doc. 68 at
22 124). Following Burke's answer, the following exchange occurred:

23 **Question by Lewis:** But you had a conversation with [your
24 partner] when he was at the mediation, and at that time the
25 settlement proposal to Country Companies was the contents or
26 conditions similar to the August 19th letter; correct?

27 **Burke:** Yes.

28 ***

29 **Question by Lewis:** So at that point, after there was a
30 resolution, or close to a resolution with the road design
31 defendants, we continued negotiations with [Burke's partner].
32 And we offered to settle for the policy limit in exchange for a
33 covenant, and Country Companies just had to continue
34 defending Lisa, and we were going to focus on going after [the
35 driver of the horse trailer]. Was that offer ever communicated
36 to you?

37 **Burke:** No.

38 (Doc. 68 at 124). The question by Lewis whether the "offer was ever communicated" to
Burke is confusing because the August 20 email was sent by Lewis directly to Burke. So
it appears Lewis must be speaking of some *other* offer.

1 regarding the terms of the offer is not controlling. Rather, the language of the email, what
2 Lewis meant that language to communicate and what Burke interpreted it to mean is what
3 matters.

4 The circumstances surrounding the email establish the offer to settle for “policy
5 limits” involved more than merely the liability limits and uninsured/underinsured limits.
6 To begin, the alleged offer for “policy limits” was in the same email chain as Burke’s email
7 stating the policy limits were available if Brandon wished to settle. On August 17, Burke
8 sent an email to Lewis stating, in relevant part, Country Mutual “remains willing to pay
9 the available policy limits to settle the claims against [Lisa].” Given Burke’s statement
10 that Country Mutual was willing to pay the policy limits, it would have been strange for
11 Lewis to make a very time-limited settlement demand for the amount Burke had long
12 shown a willingness to pay.

13 Beyond allegedly demanding something Burke stated Country Mutual was willing
14 to pay, the August 20 email also claimed settling for “policy limits” was a “reasonable
15 settlement opportunity . . . after litigation has been pending for a while.” Again, given
16 Burke’s willingness to settle for policy limits a few days earlier, it would have made little
17 sense for Lewis to argue that a settlement for policy limits was “reasonable.” Burke did
18 not need to be convinced that payment of the amount Country Mutual wanted to pay would
19 be reasonable.

20 Similarly, Lewis’s statement that he would “send [Burke] the case” establishing the
21 settlement offer was reasonable is difficult to understand if the demand truly was merely
22 for the policy limits. Burke had spent decades representing Country Mutual’s insureds.
23 Given that experience, the amount of damages at stake, and Burke’s stated willingness to
24 pay the policy limits, Burke would not have needed to review any authority to conclude a
25 settlement offer for the policy limits was a reasonable result. Defendants offer no
26 explanation why Lewis believed he needed to send Burke “the case” merely to establish a
27 payment of policy limits was reasonable.

28 More evidence that Lewis had in mind more than the “policy limits” (defined as the

1 liability and uninsured/underinsured limits) is found in his August 19 letter. In that letter,
2 Lewis outlined his view of what the Country Mutual policy covered. (Doc. 70-7 at 2).
3 According to Lewis, “[t]he duty to defend includes payment of all reasonable necessary
4 litigation costs.” (Doc. 70-7 at 2). In connection with that, Lewis asserted Country Mutual
5 should have been paying for the experts Brandon had retained. In other words, Lewis
6 believed the litigation costs Brandon had incurred were actually payable as part of Country
7 Mutual’s “policy limits.” An email from Lewis a few months later made this abundantly
8 clear.

9 In an October 2015 email, Lewis made a settlement demand for Country Mutual to
10 pay approximately \$85,000 in expert fees and approximately \$7,000 in court reporter fees.
11 Lewis stated “[a]s you know, litigation costs are covered by the policy.” Accordingly,
12 Country Mutual “should have been paying [these costs] all along.” Lewis believed he was
13 making a settlement demand for Country Mutual to “simply honor[] its promises under the
14 insurance policy contract.” Lewis ended the email by stating Country Mutual would “not
15 be given another opportunity to settle this [case] *within coverage*.” (Doc. 70-10) (emphasis
16 added). Thus, Lewis believed Country Mutual’s “policy limits” included payment of
17 certain litigation costs.¹²

18 The foregoing evidence supports Country Mutual’s position that the August 20
19 email was not a simple “policy limits” demand as both before and after the email, Lewis
20 was using a definition of “policy limits” that included payment of Brandon’s litigation
21 costs. If Lewis’s communications were all the available evidence, however, a trial might
22 be necessary. But the final pieces of evidence are sufficiently compelling that, even on
23 their own, the August 20 email must be viewed as asking for more than policy limits, as
24 claimed by Country Mutual.

25 During his deposition, Burke was asked about the terms of the August 20 email.
26 (Doc. 68 at 125). After referencing the email, Burke was asked whether an offer for only

27 ¹² At summary judgment, Defendants argued the August 19, 2015 offer was a “valid
28 settlement offer[] *within coverage*.” (Doc. 78 at 2). That means Defendants believe *all* the
demands in the August 19 letter could be classified as the “policy limits.” Defendants’
expert also concluded the August 19 letter “was a ‘within limits’ offer.” (Doc. 70-4 at 21).

1 the policy limits was “ever communicated to [him].” Burke states it was not. Given that
2 it is undisputed Burke received the August 20 email, he must not have interpreted that
3 email as a within-policy-limits offer.

4 Similarly, Lewis was asked during his deposition about the August 20 email.
5 Lewis’s deposition testimony makes clear the email was a settlement offer for the “policy
6 limits” as Lewis meant that term, *i.e.* including an amount of litigation costs. Accordingly,
7 Lewis described the email offer in the following significant manner:

8 So the settlement offer that was contained in this email was to
9 pay the policy limits. There was no past cost associated with
10 it. There was a covenant not to execute instead of a release.
11 But there had to be a commitment from Country Mutual to
12 meaningfully participate in the defense going forward, *which*
13 *included paying for some of the expert costs.*

14 (Doc. 68 at 294) (emphasis added).¹³ Lewis, as the author of the email, did not believe the
15 email contained an offer only for the policy limits without litigation costs. Instead, the
16 offer was for Country Mutual to pay the liability limits and “some of the [future] expert
17 costs.” Defendants have not explained how Country Mutual, upon receiving this email,
18 acted unreasonably by reading it to be a settlement offer for more than the policy limits,
19 the precise meaning its author intended. Because the August 20 settlement offer was not a
20 within-policy-limits offer, Country Mutual did not breach the duty of equal consideration
21 by rejecting it.

22 **B. Duty to Defend**

23 Defendants’ next argument is that Country Mutual’s defense of Lisa included a
24 breach of the duty to defend. An insurer has a duty to defend its insured from “any claim
25 potentially covered by the policy.” *United Servs. Auto. Ass’n v. Morris*, 741 P.2d 246, 250
26 (Ariz. 1987). “Claims of breach of the duty to defend normally arise after the insured asks
27 the insurer to defend and the company declines to act.” *Holt v. Utica Mut. Ins. Co.*, 759

28 ¹³ Given this deposition testimony, Defendants carefully describe the August 20 settlement
offer as “an offer to settle for the policy limit without *reimbursement* of costs.” (Doc. 83
at 7). While the offer might not have been seeking reimbursement of previously paid costs,
Lewis admitted the settlement offer required Country Mutual pay for future expert costs.
The Country Mutual policy, however, did not cover Brandon’s past or future expert costs.

1 P.2d 623, 628 (Ariz. 1988). But Arizona courts have found breaches of the duty to defend
2 in other circumstances. For example, one insurer received a copy of a complaint against
3 its insured but “did not explicitly deny coverage or directly refuse to defend.” *Id.* That
4 behavior created a question of fact whether the insurer breached the duty to defend. *Id.* at
5 628-29. Another insurer that might have “assumed the duty of defense” possibly breached
6 the duty by failing “to file a timely answer. *Lloyd v. State Farm Mut. Auto. Ins. Co.*, 860
7 P.2d 1300, 1305 (Ariz. Ct. App. 1992). Existing authority, however, draws a clear
8 distinction between an insurer taking no action to defend its insured and an insurer retaining
9 counsel to defend the insured. In the latter circumstances, an insurer has discharged its
10 duty to defend and any failures must be attributed to counsel, not the insurer.

11 The best Arizona authority on an insurer’s duty to defend being fulfilled by the
12 hiring of counsel is *Lloyd v. State Farm*. *Id.* There, Virginia Lloyd had been struck and
13 severely injured “by a midget race car” partly owned by George and Sharon Lane. The
14 Lanes had an automobile insurance policy with State Farm. *Id.* at 1301. Lloyd later sued
15 the Lanes and the Lanes believed State Farm would defend them. There was some initial
16 delay but eventually State Farm hired an attorney to defend the suit. After the attorney
17 began defending the Lanes, the attorney received a settlement demand from Lloyd. The
18 attorney forwarded the settlement demand to State Farm but did not inform the Lanes of
19 the demand. State Farm then concluded coverage did not exist and directed the attorney to
20 withdraw. *Id.* Lloyd later obtained a default judgment against the Lanes along with an
21 assignment of the Lanes’ claims against State Farm.

22 Lloyd sued State Farm and argued State Farm had breached the duty to defend by,
23 among other things, “failing to notify the Lanes about [the] settlement offer.” *Id.* at 1305.
24 The Arizona Court of Appeals rejected that argument because, at the time of the settlement
25 offer, State Farm had hired counsel for the Lanes. According to the court, State Farm could
26 not “be held liable for failing to notify the Lanes” of the settlement offer because the
27 attorney State Farm had hired “represented the Lanes” at the time of the settlement offer.
28 *Id.* “[H]aving hired [the attorney] to represent the Lanes, State Farm had no obligation to

1 notify the Lanes of the settlement offer . . . That obligation belonged to [the attorney].” *Id.*

2 Pursuant to *Lloyd*, an insurer cannot be found to have breached its duty to defend
3 based on the failures of counsel. In general, once an insurer hires competent counsel and
4 allows that counsel to perform as he deems appropriate, an insurer has discharged its duty
5 to defend and cannot be liable for counsel’s failures. Such failures must be attributed to
6 counsel, not the insurer.¹⁴ There may, of course, be exceptions to this general rule. For
7 example, if an insurer were to retain unqualified counsel or specifically direct counsel to
8 take inappropriate action, a court might find an insurer breached the duty to defend despite
9 having formally hired counsel to defend the insured.¹⁵ Those exceptions, however, do not
10 change the general rule that the duty to defend is discharged by hiring counsel.

11 In the present case, it is undisputed Country Mutual timely hired Burke to defend
12 Lisa in the underlying suit. Defendants do not argue Burke was unqualified nor do they
13 point to evidence that Country Mutual directed Burke’s litigation decisions. The record
14 establishes Burke, exercising his independent judgment, made the strategic decisions
15 regarding Lisa’s defense. Defendants believe Burke’s defense of Lisa was deficient but
16 the remedy for that type of deficient performance is a malpractice action against Burke, not
17 a claim that Country Mutual breached its duty to defend.¹⁶ Burke’s failures, whatever they
18 may be, cannot be the basis for concluding Country Mutual breached its duty to defend.¹⁷

19 ¹⁴ Whether the failures of counsel hired by an insurer should be attributable to the insurer
20 is a “legal issue that has divided the courts.” George M. Cohen, *Liability of Insurers for*
21 *Defense Counsel Malpractice*, 68 Rutgers U.L. Rev. 119, 125 (2015). Some jurisdictions
22 recognize “vicarious liability” in this context but “a majority of jurisdictions have rejected
23 vicarious liability of liability insurers, and to the extent that one can identify a ‘trend’ in
24 the case, almost all of the more recent cases, as well as most cases decided by the larger
25 jurisdictions, reject vicarious liability.” *Id.*

26 ¹⁵ The most recent version of the proposed Restatement of the Law of Liability Insurance
27 states an insurer can be held liable for the negligent acts of counsel if, and only if, the
28 insurer does not exercise reasonable care in selecting counsel or if the insurer directs
counsel in the performance of his duties. Restatement of the Law of Liability Insurance §
12 PFD No 3 REV (2018).

¹⁶ A malpractice suit based on failures in defending an insured has been attempted at least
once. See *Botma v. Huser*, 39 P.3d 538, 540 (Ariz. Ct. App. 2002). That attempt failed
because the insured tried to assign his malpractice claims and such claims cannot be
assigned.

¹⁷ Defendants believes *Parsons v. Continental National American Group*, 550 P.2d 94
(Ariz. 1976), establishes an insurer breaches its duty to defend “by providing a defense that
is tainted by conflict.” (Doc. 69 at 11). But *Parsons* did not involve the duty to defend in
the way Defendants believe. Rather, *Parsons* involved an insurer that had engaged in

1 **C. Duty to Indemnify**

2 Defendants’ final arguments involve the duty to indemnify. That duty requires an
3 insurer “indemnify the insured for covered claims.” *Colorado Cas. Ins. Co. v. Safety*
4 *Control Co.*, 288 P.3d 764, 769 (Ariz. Ct. App. 2012). Defendants argue Country Mutual
5 breached this duty in two ways. First, Country Mutual “failed to settle based on an
6 erroneous coverage position.” Second, Country Mutual “failed to affirmatively offer the
7 policy limits to [Brandon].” (Doc. 69 at 14). Neither argument is convincing.

8 Defendants’ argument regarding an “erroneous coverage position” is that the policy
9 language itself covered the litigation costs Brandon incurred. As set out above, the policy
10 language cannot be read as requiring Country Mutual pay for those costs. Thus, Country
11 Mutual’s coverage position was correct and there was no breach of the duty to indemnify
12 based on the refusal to pay the costs Brandon demanded.

13 Defendants’ second argument is that, pursuant to *Fulton v. Woodford*, 545 P.2d 979
14 (Ariz. Ct. App. 1976), Country Mutual had an obligation “to affirmatively tender the policy
15 limits” because the damages exceeded the policy limits and Lisa’s liability was clear. (Doc.
16 69 at 14). Defendants are correct that, under some circumstances, an insurer has an
17 “obligation to initiate and attempt settlement.”¹⁸ *Id.* at 984. That obligation exists when
18 “there is a high potential of claimant recovery and a high potential of damages exceeding
19 policy limits.” *Id.* In the present case, Brandon’s own arguments in the underlying
20 litigation conflict with his present claim that Country Mutual had an obligation to
21 immediately offer the policy limits. That is, one of Brandon’s central strategies in the
22 underlying litigation was to argue Lisa was not at fault. In fact, according to Brandon’s
23 own expert on the cause of the crash, Lisa behaved reasonably. (Doc. 68 at 186). Given
24 that position, Defendants’ current position that there was a “high potential” Lisa would be

25 improper communications with the counsel hired to defend its insured. Those improper
26 communications meant the insurer was “estopped to deny coverage” and deemed to have
27 waived a policy exclusion. *Id.* at 97. *Parsons* has no application to the present facts
28 because Country Mutual never denied coverage nor did it invoke a policy exclusion.

¹⁸ It is unclear whether an insurer that fails to pursue settlement breaches the “duty to
indemnify” or breaches some other duty, such as the duty of equal consideration. Solely
for purposes of the present Order, the Court will assume Defendants are correct that it is
the “duty to indemnify” at issue when an insurer fails to proffer the policy limits.

1 deemed liable for an amount exceeding policy limits is weak.

2 In light of the circumstances of the accident, however, a reasonable factfinder could
3 conclude there was a “high potential” Lisa would be liable for more than the policy limits.
4 That is, Lisa had approximately four seconds to try to avoid the horse trailer and during
5 that time, she took her foot off the accelerator but made no effort at braking or swerving.
6 There is also no dispute that the damages resulting from the accident were astronomical.
7 Thus, Country Mutual perhaps should have immediately offered the policy limits. But
8 Country Mutual discharged whatever duty it had through its course of dealings with Lisa.

9 The accident happened on March 27, 2012. A Country Mutual adjuster contacted
10 Lisa shortly after the accident and attempted to contact Brandon but was unsuccessful.
11 (Doc. 70-32 at 8, 10). The adjuster explained she was trying to reach Brandon to schedule
12 a “personal visit” where she would have talked to him “in person, face to face, and [gone]
13 over what I would need to settle the boys’ injury claims in the event he chose not to get
14 legal representation for them.” (Doc. 70-32 at 11). Because Country Mutual did not even
15 have Brandon’s contact information, it was impossible for them to immediately offer the
16 policy limits.

17 The first clear communications between Brandon and Country Mutual are a pair of
18 letters in early June 2012. Brandon’s attorneys sent a letter to Country Mutual on June 6,
19 2012, approximately two months after the accident. That letter requested information but
20 made clear it should not be construed as “an attempt to settle this case and no settlement
21 offer [was] on the table.” The adjuster responded two days later, providing an ambiguous
22 statement that may or may not have offered the policy limits:

23 It does appear that the [sic] each child’s claim will exceed our
24 available coverage. The child in the vehicle that was hit also
25 has a bill for a check up that she had as a result of the collision
26 that will need to be considered when the division of the money
is addressed. Court approval will be needed and the liens will
need to be addressed as well.

27 (Doc. 68 at 157). Viewed in the light most favorable to Defendants, that was not an offer.
28 At the very least, however, it was indication that Country Mutual was planning on paying

1 out the limits at some point in time. Upon receiving that letter, Brandon knew the Country
2 Mutual policy limits were available upon resolution of some procedural requirements.
3 Thus, the letter is some evidence that Country Mutual was attempting to meet its
4 obligations under *Fulton*.

5 In addition to the June 2012 letter, Country Mutual now argues it repeatedly offered
6 the policy limits in 2013 and 2014. Strangely, Country Mutual does not point to evidence
7 establishing these offers. Instead, Country Mutual cites to Brandon's deposition. During
8 his deposition, Brandon was asked whether he knew Country Mutual had offered the policy
9 limits in 2013 and 2014:

10 **Country Mutual's Counsel:** In 2013, were you aware of
11 settlement offer made by Country Mutual for the \$30,000
policy limits?

12 **Brandon:** Yes.

13 **Country Mutual's Counsel:** It was your understanding that
14 Country Mutual had offered the policy limits?

15 **Brandon:** Yes.

16 **Country Mutual's Counsel:** Did you accept those? I take it
no?

17 **Brandon:** No.

18 **Country Mutual's Counsel:** Why not?

19 **Brandon:** You're going to have to take that up with my lawyer.

20 **Country Mutual's Counsel:** Were you aware that those policy
21 limits were also offered in 2014?

22 **Brandon:** Yes, sir.

23 **Country Mutual's Counsel:** And you didn't accept them?

24 **Brandon:** No.

25 **Country Mutual's Counsel:** The reason -- as for the
reasoning, I'd have to take it up with [Lewis]?

26 **Brandon:** You got it.

27 (Doc. 76 at 47).

28 At the end of the deposition, Lewis attempted to undo those admissions:

1 **Lewis:** I think you got confused when [Country Mutual's
2 counsel] was asking you some questions about settlement
3 offers being made by Country Companies. He said 2013. You
4 don't recall any -- do you recall any settlement offers in 2013?

5 **Brandon:** No.

6 **Lewis:** From Country Companies?

7 **Brandon:** No.

8 **Lewis:** 2014?

9 **Brandon:** No.

10 **Lewis:** The first time you got a settlement offer from Country
11 Companies was in 2015?

12 **Brandon:** Correct.

13 (Doc. 76 at 53). The parties have not briefed whether Brandon was entitled to change his
14 deposition testimony in this manner. It is doubtful Brandon was entitled to create a dispute
15 of fact in this manner. *See, e.g., Bush v. Compass Grp. USA, Inc.*, 683 F. App'x 440, 449
16 (6th Cir. 2017) ("Courts have repeatedly held that a plaintiff's internally contradictory
17 deposition testimony cannot, by itself, create a genuine dispute of material fact."); *cf.*
18 *Nelson v. City of Davis*, 571 F.3d 924, 928 (9th Cir. 2009) ("The rationale underlying the
19 sham affidavit rule is that a party ought not be allowed to manufacture a bogus dispute with
20 *himself* to defeat summary judgment."). At the very least, Brandon should have submitted
21 some "reasonable explanation" for his shifting deposition testimony. *Yeager v. Bowlin*,
22 693 F.3d 1076, 1081 (9th Cir. 2012). Absent an explanation, Brandon's denials of his
23 earlier deposition testimony qualify as a "sham" such that the Court may disregard the
24 denials. And if Brandon's earlier testimony is accepted, Country Mutual complied with its
25 duty to indemnify by repeatedly offering the policy limits relatively quickly after the
26 accident.

27 Finally, assuming the Court were to ignore Brandon's admissions that offers were
28 made, there is no genuine dispute of material fact that Country Mutual offered the policy
limits in 2015 and then made repeated settlement offers for even more than the policy
limits. Those offers were before Lisa concluded Country Mutual had breached the duty to

1 indemnify. Defendants seem to believe that because Country Mutual did not offer the
2 policy limits immediately after the accident, Lisa became free to enter into the settlement
3 agreement at any point in time. Defendants have not offered any Arizona authority in
4 support of this strange position. While Defendants now argue a breach occurred as soon
5 as 2012, Lisa did not act on that breach until 2015. By that point in time, Lisa had accepted
6 Country Mutual’s continued performance of its contractual duties for years. It would
7 require an unwarranted extension of Arizona law to conclude an insured is entitled to claim
8 “anticipatory breach” years after the fact, all while accepting other benefits of the contract
9 in the interim. *See Indep. Nat. Bank v. Westmoor Elec., Inc.*, 795 P.2d 210, 216 (Ariz. Ct.
10 App. 1990) (“Generally, when a party to a contract permits the breaching party to perform,
11 he waives the breach.”). By the time Lisa entered into the settlement agreement, Country
12 Mutual had cured any alleged breach by repeatedly offering the policy limits. With no
13 Arizona authority stating an insured can behave as Lisa did, her attempt to enter into the
14 settlement agreement was a breach of the cooperation clause. *See Safeway Ins. Co. v.*
15 *Guerrero*, 106 P.3d 1020, 1030 (Ariz. 2005) (holding any *Morris* agreement “outside the
16 permitted parameters” is ineffective). No reasonable factfinder could conclude Country
17 Mutual’s failure to immediately and explicitly offer the policy limits was an anticipatory
18 breach of Country Mutual’s obligations.

19 Accordingly,

20 **IT IS ORDERED** the Motion for Summary Judgment (Doc. 67) is **GRANTED**.

21 **IT IS FURTHER ORDERED** the Motion for Summary Judgment (Doc. 69) is
22 **DENIED**.

23 >>

24 >>

25 >>

26 >>

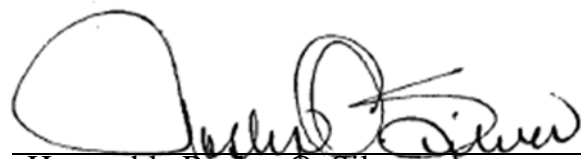
27 >>

28 >>

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

IT IS FURTHER ORDERED no later than **April 30, 2019**, the parties shall confer and file a joint proposed form of judgment resolving this case as well as the consolidated case.

Dated this 23rd day of April, 2019.



Honorable Roslyn O. Silver
Senior United States District Judge