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**IN THE UNITED STATES DISTRICT COURT
FOR THE DISTRICT OF ARIZONA**

Susan Gellos, et al.,
Plaintiffs,
v.
City of Phoenix, et al.,
Defendants.

No. CV-24-01529-PHX-GMS
ORDER

Before the Court is Defendant City of Phoenix, Officer Christopher Turiano, and Officer William Gates’ (“Phoenix Defendants”) Motion to Dismiss (Doc. 18). On January 17, 2025, the Court heard oral argument on the Motion. Just prior to oral argument, the Parties agreed to the dismissal of: (1) Counts I and IV as to the Officers only, (2) Count III in its entirety with prejudice and (3) Count V in its entirety without prejudice. At issue at oral argument then, were Counts VI and VII, Plaintiff’s § 1983 claims, and the City’s request that in light of the dismissal of the officers on Counts I and IV, that the City also be dismissed on those counts. The Court rules as follow on those remaining issues.

BACKGROUND

Pursuant to the facts plead in the Complaint (Doc. 1 at 5-19), which the Court accepts as true, Plaintiff Susan Gellos and her daughter, Plaintiff Taryn Foster, attended a concert on March 9, 2023 at the Footprint Center. (*Id.* at 8). Before finding their seats, Gellos verbally quarreled with another patron, who then told Footprint security that Gellos and Foster were fighting with the patrons. (*Id.*). Footprint security subsequently

1 approached Gellos and Foster and indicated that security had reason to believe Gellos and
2 Foster were intoxicated. After receiving assurance from Gellos and Foster, Footprint
3 security escorted them to their seats. (*Id.*). Upon Foster’s request, Footprint staff escorted
4 Foster in a wheelchair. (*Id.* at 8-9).

5 Twenty minutes later while buying drinks, Gellos had a second interaction with the
6 same patron from earlier. (*Id.* at 9). Fifteen minutes after the second interaction, a
7 Footprint employee asked Gellos to leave. (*Id.*). Gellos and Foster remained calm but
8 protested. (*Id.*). Footprint security then “grabbed Gellos by all four limbs and forcefully
9 and indelicately carried her out of the seating areas of the arena.” (*Id.*). Richard Brunton,
10 a member of Footprint security, violently swung Gellos and wrenched her arm, at which
11 point Gellos began to feel extreme pain. (*Id.*).

12 Shortly thereafter, the security detail met with Defendant Phoenix Police Officer
13 Turiano and Defendant Phoenix Police Officer Gates. (*Id.*). Officer Turiano placed Gellos
14 into an armlock on her right arm, at which point Gellos attempted to position her body to
15 relieve the pain. (*Id.*). Officer Turiano responded with more force, worsening Gellos’s
16 injuries. (*Id.* at 9-10). Officer Gates was not involved in the handling of Gellos and did
17 not intervene. (*Id.* at 10). Gellos did not resist, and any physical contact with the Officers
18 was unintentional and due to her pain. (*Id.*). Foster witnessed the altercation and was so
19 shocked that she required a wheelchair and could no longer stand or walk. (*Id.*).

20 Plaintiffs Gellos and Foster filed a lawsuit against Defendants City of Phoenix,
21 Officer Gates, and Officer Turiano. Plaintiffs raise two federal claims: excessive force in
22 violation of the Fourteenth Amendment and 42 U.S.C. § 1983 and duty and failure to
23 intervene. (*Id.* at 14). The remaining state law claims against the City are gross negligence
24 (Count I) and negligent infliction of emotional distress (Count IV). As detailed in this
25 Order, the Defendants’ Motion to Dismiss the federal claim is granted. The Court exercises
26 supplemental jurisdiction over the remaining state law claims. *See Lacey v. Maricopa*
27 *County*, 693 F.3d 896, 940 (9th Cir. 2012) (A “district court retains discretion over whether
28 to exercise supplemental jurisdiction over state law claims even after all federal claims are

1 dismissed.”).

2 LEGAL STANDARD

3 Defendants may prevail on their motions to dismiss if Plaintiff “fail[ed] to state a
4 claim upon which relief can be granted.” *Whitaker v. Tesla Motors, Inc.*, 985 F.3d 1173,
5 1175 (9th Cir. 2021) (quoting Fed. R. Civ. P. 12(b)(6)). Plaintiff’s complaint must “contain
6 sufficient factual matter, accepted as true, to ‘state a claim to relief that is plausible on its
7 face.’” *Ashcroft v. Iqbal*, 556 U.S. 662, 678 (2009) (quoting *Bell Atl. Corp. v. Twombly*,
8 550 U.S. 544, 570 (2007)). Even if the complaint has a cognizable legal claim, the factual
9 content must “allow[] the court to draw the reasonable inference that the defendant is liable
10 for the misconduct alleged.” *Id.*; *see also Robertson v. Dean Witter Reynolds, Inc.*, 749
11 F.2d 530, 534 (9th Cir. 1984) (“A complaint may be dismissed as a matter of law for one
12 of two reasons: (1) lack of a cognizable legal theory or (2) insufficient facts under a
13 cognizable legal claim.”).

14 DISCUSSION

15 I. Federal Claims

16 a. Officers Turiano and Gate Are Entitled to Qualified Immunity

17 i. Qualified Immunity

18 Qualified immunity is “an immunity from suit rather than a mere defense to
19 liability” and should be resolved “at the earliest possible stage in litigation.” *Johnson v.*
20 *Cnty. of L.A.*, 340 F.3d 787, 791 (2003) (citations omitted). “Qualified immunity shields
21 government officials under § 1983 unless ‘(1) they violated a federal statutory or
22 constitutional right, and (2) the unlawfulness of their conduct was clearly established at the
23 time.’” *Rico v. Ducart*, 980 F.3d 1292, 1298 (9th Cir. 2020) (quoting *District of Columbia*
24 *v. Wesby*, 583 U.S. 48, 62-63 (2018)). The unlawfulness of conduct is clearly established
25 if, “at the time of the officer’s conduct, the law was sufficiently clear that every reasonable
26 official would understand that what he is doing is unlawful.” *Wesby*, 583 U.S. at 63
27 (internal quotations omitted). Courts do not require a case directly on point, “but existing
28 precedent must have placed the statutory or constitutional question beyond debate.”

1 *Ashcroft v. al-Kidd*, 563 U.S. 731, 741 (2011). “It is the plaintiff who bears the burden of
2 showing that the rights allegedly violated were clearly established.” *Vos v. City of Newport*
3 *Beach*, 892 F.3d 1024, 1035 (9th Cir. 2018).

4 A district court may dismiss a complaint for failure to state a claim based on
5 qualified immunity if “the complaint alleges sufficient facts, taken as true, to support the
6 claim that the officials’ conduct violated clearly established constitutional rights of which
7 a reasonable officer would be aware in light of the specific context of the case.” *Keates v.*
8 *Koile*, 883 F.3d 1228, 1235 (9th Cir. 2018). District courts have discretion to determine
9 “which of the two prongs of the qualified immunity analysis should be addressed first in
10 light of the circumstances in the particular case at hand.” *Pearson v. Callahan*, 555 U.S.
11 223, 236 (2009).

12 **ii. Clearly Established Law**

13 **1. Officer Turiano (Count VI)**

14 In the context of an excessive force case, as here, “qualified immunity operates to
15 protect officers from the sometimes hazy border between excessive and acceptable force.”
16 *Brooks v. Clark County*, 828 F.3d 910, 919 (9th Cir. 2016) (internal quotations omitted).
17 Plaintiffs must allege more than the “general proposition that the Fourth Amendment
18 prohibits officers from using an amount of force that is objectively unreasonable.” *Id.*
19 Instead, “the dispositive question is whether the violative nature of the officer’s particular
20 conduct is clearly established.” *Id.* (cleaned up).

21 Plaintiffs contend that the Officer Turiano used excessive force, considering Gellos
22 was unarmed, did not resist arrest, and is a “small senior citizen woman . . . dwarfed by the
23 officers.” (Doc. 1 at 10). However, accepting all of Plaintiffs’ alleged facts as true,
24 Plaintiffs fail to support the claim that Officer Turiano’s conduct “violated clearly
25 established constitutional rights of which a reasonable officer would be aware in light of
26 the specific context of the case.” *See Keates*, 883 F.3d at 1235. That is, Plaintiffs do not
27 sufficiently allege that “every reasonable official would understand that what [Officer
28 Turiano did] is unlawful” under the Fourth Amendment. *See Wesby*, 583 U.S. at 63; *see*

1 *also Brooks*, 828 F.3d at 920 (“[The court] must ask the following question: assuming the
2 allegations [plaintiff] has made are true, was it ‘beyond debate,’ at the time [defendant]
3 seized him, that the amount of force [defendant] employed violated the Constitution?”).

4 Plaintiffs’ Complaint states that, after a member of the Footprint security detail
5 allegedly broke Gellos’s arm and continued to lock Gellos’s arm behind her, the detail met
6 with Officer Turiano, who “then put Gellos into an armlock on her right arm.” (Doc. 1 at
7 9). Gellos attempted to reposition her body to lessen the pain, at which point Officer
8 Turiano allegedly responded with “even more force” and worsened Gellos’s injuries. (*Id.*
9 at 9-10). Even accepting these facts as true, Gellos fails to provide sufficient facts to
10 demonstrate that it is “beyond debate” that the amount of force Officer Turiano employed
11 violated the Constitution. *See Brooks*, 828 F.3d at 920. Footprint security had already
12 confronted Gellos twice because of another patron’s reports about her conduct. Moreover,
13 Gellos protested after being asked to leave. And when Officer Turiano became involved in
14 the situation, Gellos had already been forcefully removed from her seat. Further, while
15 Officer Turiano escorted Gellos out, she attempted to reposition her body. Although Gellos
16 alleges that she repositioned her body for the sole purpose of alleviating pain, Gellos fails
17 to demonstrate that Officer Turiano’s decision to respond with more force was in violation
18 of “clearly established constitutional rights of which a reasonable officer would be aware
19 in light of the specific context of the case.” *See Keates*, 883 F.3d at 1235; *see also Tatum*
20 *v. City and Cnty. of S.F.*, 441 F.3d 1090, 1097 (“Even accepting Tatum’s contention that
21 Fullard sought to escape [Officer] Smith’s grasp to shift into a less painful position, Fullard
22 still resisted arrest, which justified Smith’s continued application of the control hold.”). As
23 such, Plaintiffs fail to carry their burden “of showing that the rights allegedly violated were
24 clearly established.” *Vos*, 892 F.3d at 1035. Accordingly, Officer Turiano is entitled to
25 qualified immunity.

26 **2. Officer Gates (Count VII)**

27 Plaintiffs made no allegations that Officer Gates contacted Gellos. Instead,
28 Plaintiffs claim that “Gates failed to intervene to stop the recklessly indifferent actions of

1 a citizen and fellow officer.” (Doc. 1 at 10). Indeed, “officers have a duty to intercede
2 when their fellow officers violate the constitutional rights of a suspect or other citizen, but
3 only when they have a ‘realistic opportunity to intercede.’” *Penaloza v. City of Rialto*, 836
4 Fed.Appx. 547, 549 (9th Cir. 2020). However, Ninth Circuit precedent “does not clearly
5 establish when an officer has a ‘realistic opportunity to intercede.’” *Id.* And Plaintiffs
6 have not met their burden of identifying cases that would indicate that, “at the time of the
7 officer’s conduct, the law was sufficiently clear that every reasonable official would
8 understand that what he [did was] unlawful.” See *Wesby*, 583 U.S. at 63; *see also Rock v.*
9 *Cummings*, No. cv-20-01837, 2023 WL 4315222, at *25 (D. Ariz. July 3, 2023)
10 (“Alternatively, even putting *Penaloza* to the side, Plaintiff has not . . . met his burden of
11 identifying a factually analogous case that would have imparted notice to the remaining
12 Defendants that their purported failure to intervene was unconstitutional.”). As such, even
13 if Officer Turiano had violated Gellos’s constitutional rights, Plaintiffs have not
14 sufficiently alleged that Officer Gates’ decision not to intervene violated “clearly
15 established constitutional rights of which a reasonable officer would be aware.” *See*
16 *Keates*, 883 F.3d at 1235. As such, Officer Gates is entitled to qualified immunity.

17 **3. City of Phoenix**

18 At oral argument, Plaintiffs stated that, to the extent the Complaint alleges federal
19 Counts VI and VII against the City of Phoenix, it is a mistake. As such, Counts VI and VII
20 are dismissed in their entirety with leave to amend.

21 **II. State Law Claims**

22 **i. Respondeat Superior**

23 During oral argument, Defendants argued that Plaintiffs failed to allege facts to
24 support its Count I and Count IV *respondeat superior* claims as to the City of Phoenix.
25 “[U]nder the doctrine of *respondeat superior*, an employer is vicariously liable for the
26 negligent work-related actions of its employees.” *Roaf v. Stephen S. Rebeck Consulting,*
27 *LLC*, 550 P.3d 173, 177 (Ariz. 2024) (internal quotations omitted). However, the employer
28 is responsible “only if the employee is acting within the scope of employment when the

1 accident occurs.” *Engler v. Gulf Interstate Engineering, Inc.*, 280 P.3d 599, 601 (Ariz.
2 2012) (internal quotations omitted). Here, Plaintiffs sufficiently allege that Officers
3 Turiano and Gates were employed by the City of Phoenix and, at the time of the incident,
4 “were acting within the course and scope of their employment or contract with the City or
5 entities privately contracted with the City.” (Doc. 1 at 7-8).

6 **ii. Punitive Damages**

7 Defendants argue punitive damages against the City of Phoenix are prohibited.
8 (Doc. 18 at 2-3). However, the Complaint does not indicate Plaintiffs seek punitive
9 damages as to the remaining state law claims: Counts I and IV. To the extent that that the
10 request for punitive and exemplary damages in the Complaint’s “Prayer for Relief” relate
11 to the state law claims, punitive damages are not available. (Doc. 1 at 17); *see* A.R.S. §
12 12-820.04 (“Neither a public entity nor a public employee acting within the scope of his
13 employment is liable for punitive or exemplary damages.”); *see also Spears v. Arizona*
14 *Board of Regents*, 372 F.Supp.3d 893, 925 (D. Ariz. 2019) (“[P]unitive damages arising
15 under state law claims are not recoverable against public employees acting within the scope
16 of their public responsibilities.”).

17 Because Plaintiffs do not otherwise assert lack of plausibility or raise any additional
18 objections to Plaintiffs’ remaining state law claims, the Motion to Dismiss Counts I and
19 IV, as to the City of Phoenix, are denied.

20 Accordingly,

21 **IT IS ORDERED** Phoenix Defendants’ Motion to Dismiss (Doc. 18) as to Count
22 VI and Count VII is **granted** with leave to amend within thirty days of the date of this
23 order. If Plaintiffs fail to file an amended complaint within thirty days of this order, the
24 Clerk is directed to terminate this action as to Count VI and VII.

25 **IT IS FURTHER ORDERED** Phoenix Defendants’ Motion to Dismiss as to Count
26 III is **granted** as to the City of Phoenix, Officer Gates, and Officer Turiano with prejudice.


27 **IT IS FURTHER ORDERED** Phoenix Defendants’ Motion to Dismiss as to Count
28 V is **granted** as to the City of Phoenix, Officer Gates, and Officer Turiano without

1 prejudice.

2 **IT IS FURTHER ORDERED** Phoenix Defendant's Motion to Dismiss as to Count
3 I and Count IV, as to Officer Gates and Officer Turiano, is **granted** with prejudice.

4 **IT IS FURTHER ORDERED** Phoenix Defendants' Motion to Dismiss as to Count
5 I and Count IV, as to the City of Phoenix, is **denied**.

6 Dated this 24th day of January, 2025.

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9 G. Murray Snow
Senior United States District Judge

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