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UNITED STATES DISTRICT COURT  
 CENTRAL DISTRICT OF CALIFORNIA

JACQUELIN DAVIS, an individual,  
  
 Plaintiff,  
  
 vs.  
  
 O'MELVENY & MYERS LLP, a  
 California Limited Liability Corporation,  
  
 Defendant.

CASE NO. CV 04-1338 DT (SSx)  
  
 ORDER GRANTING DEFENDANT  
 O'MELVENY & MYERS LLP'S  
 MOTION FOR ORDER  
 COMPELLING ARBITRATION AND  
 DISMISSING THIS CASE  
 ACCORDINGLY

**I. Background**

This action is brought by Plaintiff Jacquelin Davis ("Plaintiff") against Defendant O'Melveny & Myers LLP ("Defendant") for (1) failure to pay overtime wages in violation of the Fair Labor Standards Act; (2) failure to pay wages in violation of California labor law; (3) denial of rest periods; (4) denial of meal periods; (5) violation of Labor Code § 226; (6) violation of Labor Code § 558; (7) declaratory relief; (8) violation of Labor Code §§ 2698 & 2699; and (9)

23

1 violation of Unfair Business Practices Act, Business & Professions Code § 17200,  
2 et seq.

3 **A. Factual Summary**

4 The following facts are alleged in the Complaint:

5 Plaintiff was a former employee of Defendant. (Complaint, ¶ 5.) She  
6 was employed from 1998 to June 2003 as a non-exempt paralegal. (Id.)

7 Defendant regularly and routinely required Plaintiff to work through  
8 her one hour lunch periods without pay. (Id. at ¶ 17.) As a result, Plaintiff would  
9 work more than 8 hours per day without being paid her full overtime wages and  
10 would work more than 40 hours per week without being paid her full overtime  
11 wages. (Id.)

12 Defendant regularly and routinely require employees to work through  
13 their morning rest period and afternoon rest period in violation of California law.  
14 (Id. at ¶ 19.) It would routinely and regularly require the non-exempt employees  
15 to work through their lunch periods and deny their rest periods. (Id. at ¶ 20.)

16 California Labor Code § 226 requires that employers provide on their  
17 paychecks the “inclusive dates of the period for which the employee is paid.” (Id.  
18 at ¶ 23.) Defendant fails to do this on each and every paycheck of its non-exempt  
19 employees. (Id.)

20 Defendant regularly and routinely tries to enforce to Plaintiff and all  
21 of its non-exempt employees a mediation and arbitration agreement that is  
22 unconscionable and unenforceable. (Id. at ¶ 25.)

23 **B. Procedural Summary**

24 On February 27, 2004, Plaintiff filed the Complaint. The action was  
25 assigned to Judge Fischer.

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1 On March 9, 2004, the action was reassigned to Judge Manella due to  
2 Judge Fischer's self-recusal.

3 On March 18, 2004, the action was reassigned to this Court due to  
4 Judge Manella's self-recusal.

5 On March 18, 2004, Defendant filed a Motion for Order Compelling  
6 Arbitration, which is currently before this Court.

## 7 **II. Discussion**

8 Defendant seeks an order staying or dismissing this action and  
9 compelling arbitration. It argues that this action is governed by the parties'  
10 arbitration agreement.

### 11 **A. Background of the Agreement**

12 On August 1, 2002, Defendant distributed to all employees a Dispute  
13 Resolution Program ("Agreement") which provided that all disputes arising from  
14 an individual's employment with Defendant would be resolved through the steps  
15 outlined in the Agreement, the last of which is final and binding arbitration. The  
16 Agreement applies to all employees of Defendant and to claims by the employees  
17 against Defendant as well as claims by Defendant against its employees.

18 The Agreement became effective in November 2002. It provides in  
19 pertinent part:

20 Except as otherwise provided in this Program, effective  
21 November 1, 2002, you and [Defendant] hereby consent  
22 to the resolution by private arbitration of all claims or  
23 controversies, past, present or future, for which a court  
24 otherwise would be authorized by law to grant relief, in  
25 any way arising out of, relating to, or associated with  
26 your employment with [Defendant] or the termination of  
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1 your employment . . . that [Defendant] may have against  
 2 you or that you may have against [Defendant] . . . . The  
 3 Claims covered by this Program include, but are not  
 4 limited to, claims for wages or other compensation due; .  
 5 . . and claims for violation of any federal, state or other  
 6 governmental constitution, law, statute, ordinance,  
 7 regulation or public policy. The obligation to follow this  
 8 Program survives your employment relationship with  
 9 [Defendant] and applies to any claim whether it arises or  
 10 is asserted during or after termination of your  
 11 employment with [Defendant].”

12 (Agreement, p. 3, attached as Exh. B to Hanna Decl.)

13 Plaintiff continued working for Defendant past November 1, 2002,  
 14 until her termination on July 14, 2003, thereby agreeing to the terms of the  
 15 Agreement.<sup>1</sup>

16 **B. Applicable Law**

17 The Federal Arbitration Act (“FAA”) provides that arbitration  
 18 agreements “shall be valid, irrevocable, and enforceable, save upon such grounds  
 19 as exist at law or in equity for the revocation of any contract.” 9 U.S.C. § 2. The  
 20 U.S. Supreme Court and the Ninth Circuit have held that mandatory predispute  
 21 arbitration agreements in the employment context are enforceable under the FAA,  
 22

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23 <sup>1</sup> The Agreement provides:

24 This means that effective November 1, 2002, if you  
 25 accept or continue employment with the Firm, you and  
 26 the Firm agree to resolve all legal and other disputes  
 27 through this Program instead of through the court  
 28 system.

1 even where statutory rights are at issue. See, e.g., Circuit City Stores, Inc. v.  
2 Adams, 543 U.S. 105, 122-23; 121 S. Ct. 1302; 149 L. Ed. 2d 234 (2001); EEOC  
3 v. Luce, Forward, Hamilton & Scripps, 345 F.3d 742, 750 (9<sup>th</sup> Cir. 2003)(en banc).  
4 The Ninth Circuit has confirmed that “arbitration affects only the choice of forum,  
5 not substantive rights,” Luce Forward, 345 F.3d at 750, and that courts should  
6 have a ““healthy regard for the federal policy favoring arbitration.”” Id. at 747  
7 (quoting Gilmer v. Interstate/Johnson Lane Co., 500 U.S. 20, 23 (1991)).

8 In determining the validity of an arbitration agreement, this Court  
9 “should apply ordinary state-law principles that govern the formation of  
10 contracts.” Circuit City Stores, Inc. v. Adams, 279 F.3d 889, 892 (9<sup>th</sup> Cir.  
11 2002)(quoting First Options of Chicago, Inc. v. Kaplan, 514 U.S. 938, 944  
12 (1995)). As such, general contract defenses such as fraud, duress, or  
13 unconscionability, grounded in state contract law, apply. Id.

14 Under California law, an arbitration agreement may be invalidated if  
15 it is both procedurally and substantively unconscionable. See Armendariz v.  
16 Foundation Health Psychcare Servs., Inc., 24 Cal. 4<sup>th</sup> 83113-116 (2000); Soltani v.  
17 Western & Southern Life Ins., 258 F.3d 1038, 1042-44 (9<sup>th</sup> Cir. 2001). However,  
18 procedural and substantive unconscionability need not be present in the same  
19 degree. A sliding scale is applied. See Armendariz, 24 Cal. 4<sup>th</sup> at 114. “In other  
20 words, the more substantively oppressive the contract term, the less evidence of  
21 procedural unconscionability is required to come to the conclusion that the term is  
22 unenforceable, and vice versa.” Id.

### 23 C. Plaintiff’s Contentions

24 In her Opposition, Plaintiff argues that the Agreement is not  
25 enforceable because it is unconscionable. Specifically, she asserts both  
26 substantive and procedural unconscionability.  
27

1           **D. Analysis**

2           **1. The Agreement is not procedurally unconscionable**

3           In determining procedural unconscionability, a court considers “the  
4 equilibrium of bargaining power between the parties and the extent to which the  
5 contract clearly discloses its terms.” Adams, 279 F.3d at 893. Two factors are  
6 considered: oppression and surprise. Ferguson v. Countrywide Credit Industries,  
7 Inc., 298 F.3d 778, 783 (9<sup>th</sup> Cir. 2002). “‘Oppression’ arises from an inequality of  
8 bargaining power which results in no real negotiation and an absence of  
9 meaningful choice. ‘Surprise’ involves the extent to which the supposedly agreed-  
10 upon terms of the bargain are hidden in the prolix printed form drafted by the party  
11 seeking to enforce the disputed terms.” Id. (quoting Stirlen v. Supercuts, Inc., 51  
12 Cal. App. 4<sup>th</sup> 1519 (1997)).

13           Plaintiff argues that the Agreement was given abruptly to all current  
14 employees as an accept it or quit proposition. She claims that it was presented to  
15 her with no chance to bargain or negotiate or to modify provisions.

16           In response, Defendant claims that the Agreement is not procedurally  
17 unconscionable because it offered Plaintiff three months to consider the provision  
18 and decide whether or not she would agree to be bound by it. It argues that in  
19 light of this extended notice and consideration period, Plaintiff had options other  
20 than simply agreeing to be bound by continuing her employment because she had  
21 three months to seek equivalent employment elsewhere. For the reasons explained  
22 below, this Court agrees with Defendant that the Agreement is not procedurally  
23 unconscionable.

24           The Ninth Circuit has held that arbitration agreements which have an  
25 “opt-out” clause are not procedurally unconscionable. Circuit City Stores, Inc. v.  
26 Najd, 294 F.3d 1104, 1108 (9<sup>th</sup> Cir. 2002). Here, as Defendant acknowledges, the  
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1 Agreement did not have an opt-out clause. Nonetheless, by distributing the  
2 Agreement in August of 2002 and providing that it would be effective in  
3 November 2002, Defendant did provide Plaintiff a three-month period to ask  
4 questions, consult counsel and decide whether it was something she wanted to  
5 agree to, and look for alternative employment if she decided it was not.  
6 (Agreement, pp. 1-2; Hanna Decl., ¶ 12.) During this three-month period, Plaintiff  
7 was paid the same, enjoyed the same benefits and did the same type of work.  
8 (Hanna Decl., ¶ 12.)

9 Defendant cites to Dean Witter Reynolds, Inc. v. Superior Court, 211  
10 Cal. App. 3d 758, 768, 259 Cal. Rptr. 789 (1989). Although Dean Witter is not an  
11 employment case, this Court finds that it is analogous to the situation here. In  
12 Dean Witter, the plaintiff challenged the legality of certain fees charged by a  
13 financial institution in connection with IRA's. The defendant argued that the  
14 claim of unconscionability lacked merit because the plaintiff could have gone to a  
15 competing financial service and opened an IRA free of the offending provisions.  
16 The Court agreed and held that "the 'oppression' factor of the procedural element  
17 of unconscionability may be defeated, if the complaining party has a meaningful  
18 choice of reasonably available alternative sources of supply from which to obtain  
19 the desired goods and services free of the terms claimed to be unconscionable."  
20 Dean Witter, 211 Cal. App. 3d at 772. Similarly, here, Plaintiff had the  
21 opportunity to seek alternative employment if she found the terms of the  
22 Agreement objectionable. She had a choice and ample time to exercise that  
23 choice.

24 Plaintiff, in arguing that "take-it-or-leave" agreements are oppressive,  
25 cites to Ingle v. Circuit City Stores, Inc., 328 F.3d 1165 (9<sup>th</sup> Cir. 2003) and Circuit  
26 City Stores, Inc. v. Mantor, 335 F.3d 1101 (9<sup>th</sup> Cir. 2003). However, in these  
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1 cases, the plaintiff was not given a meaningful opportunity to seek alternatives. In  
2 Ingle, the plaintiff was a job applicant, and the defendant would not even consider  
3 applications from job applicants who elect not to enter into the arbitration  
4 agreement. Ingle, 328 F.3d at 1172 n. 4. As the Court stated, “[plaintiff] had no  
5 meaningful option; she either had to walk away from the employer altogether or  
6 sign the arbitration agreement for fear of automatic rejection or termination at the  
7 outset of her employment.” Id. In Mantor, even though the plaintiff was given an  
8 “opt out” form, the Court found that “management impliedly and expressly  
9 pressured [plaintiff] not to opt-out, and even resorted to threatening his job  
10 outright should [plaintiff] exercise his putative ‘right’ to opt-out.” Mantor, 335  
11 F.3d at 1106. It held that this pressure and threats demonstrated the lack of a  
12 meaningful opportunity to opt-out. Id.

13 In this case, Plaintiff, unlike the plaintiff in Ingle, was given a  
14 “meaningful option.” She had three months to inquire and decide whether she  
15 would accept the Agreement or seek alternative employment.<sup>2</sup> Further, instead of  
16 being given an illusory opt-out option like the plaintiff in Mantor, she was given  
17 the real option of seeking information and alternatives. As the Mantor Court  
18 noted, “[a]t a minimum, a party must have reasonable notice of his opportunity to  
19 negotiate or reject the terms of a contract, and he must have an actual, meaningful,  
20 and reasonable choice to exercise that discretion.” Id. Here, Plaintiff had both  
21 reasonable notice of her opportunity to reject the Agreement and an actual,  
22 meaningful and reasonable choice to exercise that discretion. Indeed, the record  
23 reflects (Hanna Decl., ¶¶ 7, 11), and Plaintiff does not dispute, that at no time did  
24  
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26 <sup>2</sup> It should be noted that Plaintiff was an at-will employee, and as such, had  
27 no guarantee of continued employment under the same terms and conditions.



1 she seek to negotiate, ask questions or reject the terms of the Agreement during  
2 the three-month period.

3 Based on the foregoing, this Court finds that the Agreement is not  
4 procedurally unconscionable. Granting this Motion to compel arbitration is  
5 therefore warranted. As stated above, California law requires that in order for a  
6 contract to be unenforceable due to unconscionability, the contract has to be both  
7 procedurally and substantively unconscionable. Armendariz, 24 Cal. 4<sup>th</sup> at 114.

8 Because this Court finds that the Agreement is not procedurally  
9 unconscionable, it need not make any determination regarding Defendant's  
10 allegations of substantive unconscionability. Circuit City Stores, Inc. v. Najd, 294  
11 F.3d 1104, 1108 n. 2 (9<sup>th</sup> Cir. 2002) ("In light of our holding that the [Agreement]  
12 is not procedurally unconscionable, we do not consider whether the agreement is  
13 substantively unconscionable."). Nonetheless, because this Court finds that the  
14 challenged provisions are not substantively unconscionable, this Court sets forth  
15 its analysis as further support for its granting of this Motion.

16 **2. The challenged provisions of the Agreement are not**  
17 **substantively unconscionable**

18 A determination of substantive unconscionability involves whether  
19 the terms of the contract are unduly harsh or oppressive. Adams, 279 F.3d at 893.  
20 The question is whether the terms of the agreement "are so one-sided to shock the  
21 conscience." Ingle, 328 F.3d at 1172 (quoting Kinney v. United Healthcare  
22 Servs., Inc., 70 Cal App. 4<sup>th</sup> 1322, 1330 (1999)).

23 Plaintiff argues that the following provisions of the Agreement are  
24 substantively unconscionable: (1) a strict one-year statute of limitations on all  
25 wage and hour, tort and employment claims, reducing her fundamental rights  
26 under California and federal law where the above claims have statutes of  
27

1 limitation of 2 to 4 years and allow the continuing violation theory; (2) a  
2 confidentiality/gag clause on any mediation or arbitrations she begins; (3) a waiver  
3 by employees of their right to file wage and hour claims with California's Division  
4 of Labor Standards and Enforcement, or file with OSHA, the SEC or even the  
5 California State Bar; and (4) a provision that gives to Defendant the unilateral,  
6 one-sided right to go to court for its protection but not allow Plaintiff the same  
7 right to go to court. This Court examines each of these arguments.

8 **a. The Notice Provision**

9 Plaintiff claims that the Agreement abridges, reduces and alters state  
10 and federal law by improperly imposing a strict 1-year statute of limitations period  
11 from the occurrence of the injury for all state and federal claims. She asserts that  
12 this is per se unconscionable as it does not allow for continuing violation theories  
13 and strictly limits wages claims to only one year when state and federal law  
14 provide for 2 to 4 years going back.

15 The provision at issue ("Notice Provision") provides:

16 An employee must give written notice of any Claim to  
17 the firm along with a demand for mediation. This notice  
18 must be given within one (1) calendar year from the time  
19 the condition or situation providing the basis for the  
20 Claim is known to the employee or with reasonable  
21 effort on the employee's part should have been known to  
22 him or her. The same rule applies to any Claim the firm  
23 has against an employee, i.e., the firm must give written  
24 notice to the employee within one (1) calendar year from  
25 the time the condition or situation providing the basis for  
26 the Claim is known to the firm or with reasonable effort

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1 on the firm's part should have been known to the firm.  
2 Failure to give timely notice of a Claim along with a  
3 demand for mediation will waive the Claim and it will be  
4 lost forever.

5 (Agreement, p. 4.) For the reasons explained below, this Court finds that the  
6 Notice Provision is not substantively unconscionable.

7 As Defendant contends, this provision operates as a mandatory notice  
8 provision rather than a statute of limitations provision. In other words, the  
9 Agreement requires that an employee give notice of her claim within one year of  
10 when she knew, or should have known, that a claim had accrued. By contrast, a  
11 statute of limitations period precludes an employee from recovering damages for  
12 conduct occurring beyond the time set by the applicable period. Under the  
13 provision here, as long as the employee gives notice within the one-year time  
14 frame, nothing precludes her from receiving more than a year's worth of damages.

15 It appears that Plaintiff's main problem with the provision is her  
16 belief that the provision "improperly limit[s] remedies and damages of [Plaintiff]  
17 and all its employees - in violation of state and federal law." (Opposition, p. 10.)  
18 However, nothing in the Agreement restricts Plaintiff's remedies. In fact, the  
19 Agreement provides that "[t]he final step - arbitration - is a process by which a  
20 dispute is presented to a neutral, third party, just like a judge or jury in a court, for  
21 a final and binding decision. . . . If an employee wins, the employee can be  
22 awarded anything he or she might seek through a court of law." (Agreement, p.  
23 2.)<sup>3</sup>

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24  
25 <sup>3</sup> Similarly, applicable rules of the American Arbitration Association, which  
26 the Agreement incorporates by reference (Agreement, p. 8.), provide that the  
27 arbitrator "may grant any remedy or relief that the arbitrator deems just and  
28 equitable, including any remedy or relief that would have been available to the

1 Moreover, even if the provision is considered a statute of limitations,  
 2 California law has upheld contractual shortening of statutes of limitations. Soltani  
 3 v. Western & Southern Ins. Co., 258 F.3d 1038, 1042 (9<sup>th</sup> Cir. 2001)(enforcing a  
 4 six-month limitation provision); see also Han v. Mobil Oil Corp., 73 F.3d 872, 877  
 5 (9<sup>th</sup> Cir. 1995)(“California permits contracting parties to agree upon a shorter  
 6 limitations period for bringing an action than prescribed by statute, so long as the  
 7 time allowed is reasonable)(citations omitted). Indeed, the Ninth Circuit has  
 8 found that the “weight of California case law” as well as other jurisdictions and  
 9 the U.S. Supreme Court have upheld contractual clauses shortening the statute of  
 10 limitations. Soltani, 258 F.3d at 1043-44.

11 In support of her position, Plaintiff cites Ingle v. Circuit City Stores,  
 12 Inc., 328 F.3d 1165 (9<sup>th</sup> Cir. 2003) and Circuit City Stores, inc. v. Mantor, 335  
 13 F.3d 1001 (9<sup>th</sup> Cir. 2003). However, in those cases, the Ninth Circuit found the  
 14 one-year statute of limitations provisions unconscionable because “the benefit of  
 15 this provision flow[ed] only to” the employer. Ingle, 328 F.3d at 1175; see also  
 16 Mantor, 335 F.3d at 1107 n 13. The arbitration agreement at issue in Ingle was  
 17 expressly found to lack mutuality, and the one in Mantor was remanded for a  
 18 finding of mutuality. Here, the provision at issue applies mutually to Plaintiff and  
 19 Defendant; the Agreement states that the notice provision “applies to any Claim  
 20 [Defendant] has against the employee.” (Agreement, p. 4.) As such, this Court  
 21 finds that Plaintiff has failed to show that the Notice Provision is substantively  
 22 unconscionable.

### 23 b. The Confidentiality Provision

24 Plaintiff claims that the confidentiality provision is one-sided and  
 25 unfair.

26 \_\_\_\_\_  
 27 parties had the matter been heard in court.” (Garrett Decl., Exh. A, § 34.d at 11.)

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1 The provision at issue (“Confidentiality Provision”) provides in  
2 pertinent part:

3 Except as may be necessary to enter judgment upon the  
4 award or to the extent required by applicable law, all  
5 claims, defenses and proceedings (including, without  
6 limiting the generality of the foregoing, the existence of  
7 a controversy and the fact that there is a mediation or an  
8 arbitration proceeding) shall be treated in a confidential  
9 manner by the mediator, the Arbitrator, the parties and  
10 their counsel, each of their agents, and employees and all  
11 others acting on behalf of or in concert with them.

12 Without limiting the generality of the foregoing, no one  
13 shall divulge to any third party or person not directly  
14 involved in the mediation or arbitration the content of  
15 the pleadings, papers, order, hearings, trials, or awards in  
16 the arbitration, except as may be necessary to enter  
17 judgment upon the Arbitrator’s award as required by  
18 applicable law.

19 (Agreement, p. 10.)

20 Plaintiff claims that this Confidentiality Provision gives Defendant  
21 the advantage of more knowledge since it does repeat arbitrations while it hinders  
22 Plaintiff from obtaining information to build her case. She also claims that this  
23 Confidentiality Provision violates California Labor Code § 232.5 which forbids  
24 employers from requiring that employees refrain from disclosing working  
25 conditions, or from disciplining or discriminating against them if they do so.

1 In response, Defendant first points out that the Confidentiality  
2 Provision contains a qualifier - "to the extent required by applicable law," which  
3 subordinates the provision to any contrary rule of law. This Court agrees with  
4 Defendant that this qualifier undermines any claim of substantive  
5 unconscionability with respect to Plaintiff's argument that the Confidentiality  
6 Provision violates Labor Code § 232.5. To the extent that the Confidentiality  
7 Provision runs afoul of Labor Code § 232.5, Labor Code § 232.5 would govern.  
8 In any event, notwithstanding the qualifier, nothing in the Confidentiality  
9 Provision prohibits Plaintiff from discussing her working conditions.

10 In support of her claim that the Confidentiality Provision is  
11 unconscionable because it favors Defendant by prohibiting Plaintiff from  
12 obtaining information regarding claims made by other individuals, Plaintiff relies  
13 on Ting v. AT&T, 319 F.3d 1126, 1152 (9<sup>th</sup> Cir. 2003) and Acorn v. Household  
14 International, Inc., 211 F. Supp. 2d 1160, 1172 (N.D. Cal. 2002). In Ting, the  
15 Court explained the "repeat player" effect, which, when a company imposes a gag  
16 order, puts plaintiffs at a disadvantage because they do not have access to  
17 precedent, while companies continually arbitrate the same claims. Ting, 319 F.3d  
18 at 1151-52. However, as Defendant asserts, the cases relied on by Plaintiff do not  
19 address the real privacy concerns inherent in employment arbitration. These  
20 concerns involve not only the employee/claimant but also the co-workers and  
21 supervisors. As Defendant represents, the Confidentiality Provision is meant to  
22 protect personnel files, evaluations, medical information, and other documents  
23 concerning individuals who are not a party to the arbitration, as well as  
24 confidential information about clients, which may be released in discovery or  
25 presented as comparator or baseline information. The Ting and Acorn cases dealt  
26 with consumer agreements, not employment agreements, and no privacy concerns  
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1 were mentioned. This Court find that this difference is significant enough to  
2 preclude a finding of unconscionability based on these cases.<sup>4</sup>

3 **c. Prohibition on Administrative Actions Provision**

4 Plaintiff argues that the Agreement has a provision that limits the  
5 California state enforcement agencies that Plaintiff can file with, and that this  
6 provision does not allow for filing claims with the State Labor Commissioner, the  
7 Division of Labor Standards Enforcement (“DLSE”), the California Occupational  
8 Safety and Health Administration, the Securities and Exchange Commission or  
9 any other federal or state agencies.

10 The provision at issue (“Administrative Actions Provision”) provides:

11 Except as otherwise provided in the Program, neither  
12 you nor the firm will initiate or pursue any lawsuit or  
13 administrative action (other than filing an administrative  
14 charge of discrimination with the Equal Employment  
15 Opportunity Commission, the California Department of  
16 Fair Employment and Housing, the New York Human  
17 Rights Commission or any similar fair employment  
18 practices agency) in any way related to or arising from  
19 any Claim covered by this Program.

20 (Agreement, p. 4.)

21 Defendant responds that the cases relied on by Plaintiff do not  
22 support her position and that recent California caselaw has stated definitively that  
23

24  
25 <sup>4</sup> Furthermore, to the extent that these cases were to represent California law  
26 forbidding confidentiality clauses in California arbitration contracts, the qualifier  
27 in the Confidentiality Provision at issue would operate to bar the Confidentiality  
28 Provision in California.

1 individuals may waive the right to pursue victim specific remedies before the  
2 DLSE. This Court agrees with Defendant's arguments.

3 Plaintiff first cites Armendariz for the proposition that "it is evident  
4 that an arbitration agreement cannot be made to serve as a vehicle for the waiver  
5 of statutory rights created by the [Fair Employment Housing Act]." Armendariz,  
6 24 Cal. 4<sup>th</sup> at 101. However, this statement is used out of context. First, the  
7 provision at issue here specifically exempts proceedings before the Department of  
8 Fair Employment and Housing, making this statement inapplicable on its face.  
9 Further, the Armendariz Court never mentioned the other agencies Plaintiff lists  
10 and was not even discussing administrative filings in the section cited. Instead,  
11 the Court posed the question of whether a mandatory predispute arbitration  
12 agreement which covered statutory claims necessarily constituted a waiver of  
13 statutory rights. See id. at 100-101. The Court answered this question in the  
14 negative so long as certain protections were in place. See id. Thus, Armendariz  
15 does not address the issue of whether administrative actions may be waived in  
16 favor of arbitration.

17 Plaintiff also cites to Ralph's Grocery Co. v. Massie, 116 Cal. App.  
18 4<sup>th</sup> 1031, 11 Cal. Rptr. 3d 65 (2004). Massie involved a former employee who  
19 filed an administrative charge with the DLSE in violation of his agreement to  
20 arbitrate employment disputes. Because the trial court failed to determine whether  
21 the arbitration agreement was unenforceable as unconscionable, the case was  
22 remanded for that determination. See id. at 1039. The appellate court advised the  
23 trial court that, pursuant to preemption analysis under the FAA, the arbitration  
24 agreement would function to stay the administrative proceedings to the extent that  
25 individual-specific damages and remedies were sought, since the DLSE's interest  
26 was derivative of the employee's interest, and the employee had agreed to arbitrate  
27



1 his dispute. See id. at 1041. By contrast, here, Plaintiff is seeking primarily  
2 individual-specific relief in the form of back wages and damages. Under Massie,  
3 then, even if the Agreement did not contain the provision at issue, Plaintiff would  
4 still be barred from seeking such relief through the DLSE. Plaintiff is free to  
5 pursue both individual-specific and non individual-specific relief at the arbitration.  
6 Further, nothing in the Agreement prevents the DLSE from seeking relief that is  
7 not individual-specific, and Defendant represents that the Agreement was not  
8 intended to operate otherwise.

9 Thus, this Court finds that there is nothing substantively  
10 unconscionable in the provision at issue here. As Defendant states, the whole  
11 purpose behind arbitration provisions is to compel parties to arbitrate any disputes  
12 that may arise. It would be non-sensical to interpret these provisions to prohibit  
13 lawsuits in contravention of the agreement yet allow administrative actions under  
14 these same agreements.

15 **d. Exempted Claims Provision**

16 Plaintiff argues that the Agreement has a provision that is one-sided  
17 in that it allows only Defendant to file a court action for certain claims but does  
18 not allow an employee the same right to file a court action for their privacy and  
19 confidentiality claims.

20 The provision at issue (“Exempted Claims Provision”) provides the  
21 following:

22 This Program does not apply to or cover claims for  
23 workers’ compensation benefits; claims for  
24 unemployment compensation benefits; claims by the firm  
25 for injunctive and/or other equitable relief for violations  
26 of the attorney-client privilege or work product doctrine  
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1 or the disclosure of other confidential information; or  
2 claims based upon an employee pension or benefit plan,  
3 the terms of which contain an arbitration or other  
4 nonjudicial dispute resolution procedure, in which case  
5 the provisions of that plan shall apply.

6 (Agreement, p. 4.)

7 In response, Defendant points out that while the Agreement excludes  
8 four types of claims from its purview, only one of these is a type that Defendant  
9 might bring - to seek judicial relief in order to protect legal privileges and client  
10 confidences. It argues that the injunctive relief carveout is proper under the  
11 "business realities" principle enunciated by the California Supreme Court.

12 This Court finds that this provision is not substantively  
13 unconscionable. In Armendariz, the California Supreme Court provided that it  
14 might be acceptable for an employer to compel an employee to arbitrate certain  
15 claims, while reserving a judicial remedy for itself where "there is some  
16 reasonable justification for such one-sidedness based on 'business realities.'" Armendariz, 24 Cal. 4<sup>th</sup> at 117. Defendant has justified the reservation provided in  
17 the provision at issue on the basis that it is legally and ethically bound to protect  
18 the confidential and privileged nature of the communications it has with its clients,  
19 as well as the confidentiality of many of the documents that it receives from them.  
20 See Cal. Bus. & Prof. Code § 6068(e) ("It is the duty of an attorney to . . . maintain  
21 inviolate the confidence, and at every peril to himself or herself to preserve the  
22 secrets, of his or her client."). This Court agrees that the narrow exception  
23 contained in the provision - applicable only to privileges and confidential material  
24 and providing only injunctive relief - properly addresses Defendant's statutory  
25 obligations.  
26

SCANNED

1 In her Opposition, Plaintiff fails to address the “business realities”  
 2 exception provided by the California Supreme Court. Instead, she generally  
 3 claims that the Exempted Claims Provision is “one-sided.” However, as explained  
 4 above, Plaintiff ignores the Armendariz exception. In addition, she ignores the  
 5 fact that the three other exempted claims are ones that only an employee would  
 6 bring, i.e., workers’ compensation, unemployment insurance, and claims based on  
 7 employee benefit or pension plans. As such, Plaintiff’s blanket assertions fail to  
 8 establish any substantive unconscionability of this provision.

9 In sum, after a review of the above challenged provisions, this Court  
 10 finds that those provisions are not substantively unconscionable. As such, the  
 11 Agreement would not be unenforceable on this additional basis, and compelling  
 12 arbitration of Plaintiff’s claims pursuant to the Agreement remains warranted.

13 **III. Conclusion**

14 Accordingly, this Court **grants** Defendant O’Melveny & Myers  
 15 LLP’s Motion to Compel Arbitration and hereby dismisses this case accordingly,  
 16 without prejudice, to allow Plaintiff to pursue her claims for relief in the  
 17 appropriate forum.

18  
 19 IT IS SO ORDERED.

20  
 21 DATED: MAY 10, 2004

22 **DICKRAN TEVRIZIAN**  
 23 \_\_\_\_\_  
 24 Dickran Tevrizian, Judge  
 25 United States District Court  
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