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                        UNITED STATES DISTRICT COURT
                       CENTRAL DISTRICT OF CALIFORNIA
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    FEDERAL TRADE COMMISSION
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                   Plaintiff,
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                     v.
                                             CV08-07655 DSF (PJWx)
                                       ) CV.
    ULTRALIFE FITNESS, INC., dba Pure)
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    Health Laboratories, Pure Health ) FINAL JUDGMENT AND ORDER FOR
   Labs, and UltraBurn PM; and TRU
                                       ) PERMANENT INJUNCTION AND OTHER
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    GENIX LABORATORIES, LLC, dba
                                       ) EQUITABLE RELIEF
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    eFitness Clubhouse and eCurves
    Clubhouse;
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    NEIL P. WARDLE; CHRISTOPHER J.
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    WARDLE; and PACE MANNION;
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                   Defendants.
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The parties, Plaintiff Federal Trade Commission and Defendants Ultralife Fitness, Inc., dba Pure Health Labs, and UltraBurn PM; Tru Genix Laboratories, LLC, dba eFitness Clubhouse and eCurves Clubhouse; Neil P. Wardle; Christopher J. Wardle; and Pace Mannion; having agreed in the Stipulated Final Judgment and Order for Permanent Injunction and Other Equitable Relief to entry of this Order, hereby request that the Court enter the same to resolve all matters in dispute in this action. Defendants have waived service of the Summons and Complaint.

FINDINGS

- 1. This Court has jurisdiction over the subject matter of this action and all parties hereto. Venue in the Central District of California is proper.
- 2. The activities of Defendants are in or affecting commerce, as defined in Section 4 of the FTC Act, 15 U.S.C. § 44.
- 3. The Complaint states a claim upon which relief may be granted against Defendants under Sections 5(a), 12, and 13(b) of the FTC Act, 15 U.S.C. §§ 45(a), 52, and 53(b), and Section 907(a) of the Electronic Fund Transfer Act, 15 U.S.C. § 1693e(a), and Section 205.10(b) of Regulation E, 12 C.F.R. Section 205.10(b).
- 4. Defendants waive: (a) all rights to seek review or otherwise challenge or contest the validity of this Order; (b) any claim Defendants may have against the Commission, its employees, representatives, or agents; (c) all claims under the Equal Access to Justice Act, 28 U.S.C. § 2412, as amended by Pub. L. 104-121, 110 Stat. 847, 863-64, and (d) any rights to attorneys' fees that may arise under said provision of law.

- 6. The FTC and Defendants stipulate and agree to this Order, without trial or adjudication of any issue of fact or law, to settle and resolve all matters in dispute arising from the Complaint to the date of entry of this Order. Defendants do not admit any of the allegations set forth in the Complaint, other than jurisdictional facts.
 - 7. Entry of this Order is in the public interest.

DEFINITIONS

For purposes of this Order, the following definitions shall apply:

- 1. "Billing Information" means any data that enables any person to access a consumer's account, such as a credit card, checking, savings, share or similar account, utility bill, mortgage loan account, or debit card.
 - 2. "Clearly and Conspicuously" means:
- a. in print communications, the message shall be in a type size and location sufficiently noticeable for an ordinary consumer to read and comprehend it, in print that contrasts with the background against which it appears;
- b. in communications disseminated orally, the message shall be delivered in a volume and cadence sufficient for an ordinary consumer to hear and comprehend it;
- c. in communications made through an electronic medium (such as television, video, radio, and interactive media such as the Internet, online services and software), the message shall be presented simultaneously in both the audio and visual portions of the communication. In any communication presented solely through visual or audio means, the message may be made through the same

means in which the communication is presented. In any communication disseminated by means of an interactive electronic medium such as software, the Internet, or online services, a disclosure must be unavoidable and presented prior to the consumer incurring any financial obligation. Any audio message shall be delivered in a volume and cadence sufficient for an ordinary consumer to hear and comprehend it. Any visual message shall be of a size and shade, with a degree of contrast to the background against which it appears and shall appear on the screen for a duration and in a location, sufficiently noticeable for an ordinary consumer to read and comprehend it; and

- d. regardless of the medium used to disseminate it, the message shall be in understandable language and syntax. Nothing contrary to, inconsistent with, or in mitigation of the message shall be used in any communication.
- 3. "Competent and Reliable Scientific Evidence" means tests, analyses, research, studies, or other evidence based on the expertise of professionals in the relevant area, that have been conducted and evaluated in an objective manner by persons qualified to do so, using procedures generally accepted in the profession to yield accurate and reliable results.
- 4. "Defendants" means Ultralife Fitness, Inc., dba Pure
 Health Laboratories, Pure Health Labs, and UltraBurn PM; Tru Genix
 Laboratories, LLC, dba eFitness Clubhouse and eCurves Clubhouse;
 Neil P. Wardle; Christopher J. Wardle; and Pace Mannion.
- 5. "Business Entity Defendants" means Ultralife Fitness,
 Inc., dba Pure Health Laboratories, Pure Health Labs, and UltraBurn

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- 6. "Individual Defendants" means Neil P. Wardle, Christopher J. Wardle, and Pace Mannion.
- 7. "Endorsement" means any advertising message (including verbal statements, demonstrations, or depictions of the name, signature, likeness or other identifying personal characteristics of an individual or the name or seal of an organization) which message consumers are likely to believe reflects the opinions, beliefs, findings, or experience of a party other than the sponsoring advertiser. The party whose opinions, beliefs, findings, or experience the message appears to reflect will be called the endorser and may be an individual, group or institution.
 - 8. "Food" means:

- a. articles used for food or drink for man or other animals;
- b. chewing qum; and
- c. articles used for components of any such article.
- 9. "Drug" means:
- a. articles recognized in the official United States

 Pharmacopoeia, official Homoeopathic Pharmacopoeia of the United

 States, or official National Formulary, or any supplement to any of them;
- b. articles intended for use in the diagnosis, cure, mitigation, treatment, or prevention of disease in man or other animals;
- c. articles (other than food) intended to affect the structure or any function of the body of man or other animals; and

- d. articles intended for use as a component of any article specified in clause (a), (b), or (c); but does not include devices or their components, parts, or accessories.
- 10. "Device" means an instrument, apparatus, implement, machine, contrivance, implant, in vitro reagent, or other similar or related article, including any component, part, or accessory, which is:
- a. recognized in the official National Formulary, or the United States Pharmacopeia, or any supplement to them;
- b. intended for use in the diagnosis of disease or other conditions, or in the cure, mitigation, treatment, or prevention of disease, in man or other animals, or
- c. intended to affect the structure or any function of the body of man or other animals, and which does not achieve any of its principal intended purposes through chemical action within or on the body of man or other animals and which is not dependent upon being metabolized for the achievement of any of its principal intended purposes.
- agreement to sell or provide any product or service, a provision under which the consumer's silence or failure to take an affirmative action to reject products or services or to cancel the agreement is interpreted by the seller or provider as acceptance of the offer. Agreements with Negative Option Features include, but are not limited to: (i) free or introductory price trial offers in which the consumer receives a product or service for free or at a nominal or introductory price for an initial period and will incur an obligation to pay or pay a greater amount for the product or

service if he or she does not take affirmative action to cancel, reject, or return the product or service before the end of that period; (ii) continuity plans in which, subsequent to the consumer's agreement to the plan, the seller or provider automatically ships products to a consumer unless the consumer notifies the seller or provider within a certain time not to ship the products; and (iii) automatic renewal plans in which the seller or provider automatically renews the agreement and charges the consumer unless the consumer cancels before the renewal.

12. "Preauthorized Electronic Fund Transfer" as defined by the Electronic Fund Transfer Act, 15 U.S.C. § 1693a(9), means an electronic fund transfer authorized in advance to recur at substantially regular intervals.

I. PROHIBITION ON MISREPRESENTATIONS

IT IS THEREFORE ORDERED that Defendants and Defendants' successors, assigns, officers, agents, servants, salespersons, employees, independent contractors, attorneys, and those persons in active concert or participation with them, whether acting directly or through any sole proprietorship, partnership, limited liability company, corporation, subsidiary, branch, division, or other entity, who receive actual notice of this Order by personal service or otherwise, in connection with the advertising, promoting, offering for sale, or sale of any dietary supplement, food, drug, device, or health-related program or service, or of any product or service by means of a negative option feature, are hereby permanently restrained and enjoined from misrepresenting, or assisting others in misrepresenting, expressly or by implication, any material fact, including but not limited to:

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- A. That a product or service is offered on a "free," "risk-free," "trial," or "no obligation" basis, or words of similar import, denoting or implying the absence of any obligation on the part of the recipient of the offer to affirmatively act in order to avoid charges;
 - B. The amount that a consumer will be charged or billed;
 - C. That a consumer will not be charged or billed;
- D. The timing or manner of any charge or bill (including but not limited to the date of the charge and whether it will be a credit card charge or a checking account debit);
- E. The length of any trial period that consumers receive before being charged or billed;
- F. Through, among other things, mailings, email, billings, credit card charges and checking account debits, that a consumer purchased or agreed to purchase a product or service, or that a transaction has been authorized by a consumer;
- G. That use of a product burns a significant amount of fat while the user sleeps;
- H. That use of a product can cause substantial weight loss with no additional effort required;
- I. That use of a product can cause weight loss of two pounds or more a week for a month or more without diet or exercise; and
- J. That use of a product can safely enable consumers to lose more than three pounds per week for more than four weeks.

II. REQUIRED DISCLOSURES

IT IS FURTHER ORDERED that Defendants and Defendants' successors, assigns, officers, agents, servants, salespersons, employees, independent contractors, attorneys, and those persons in

active concert or participation with them, whether acting directly or through any sole proprietorship, partnership, limited liability company, corporation, subsidiary, branch, division, or other entity, who receive actual notice of this Order by personal service or otherwise, in connection with the advertising, promoting, offering for sale, or sale of any product or service, are hereby permanently restrained and enjoined from failing to clearly and conspicuously disclose, before consumers are asked to pay money, submit consideration, or reveal billing information: all fees and costs; all material restrictions, limitations, or conditions applicable to the purchase, receipt, or use of the product or service that is the subject of the offer (including any promotion associated with free products or services, or products or services available on a trial basis); and all material terms and conditions of any offer with a negative option feature, including but not limited to:

- A. The dollar amount of the first payment and when it will be charged, withdrawn, or become due; the dates or frequency (e.g., monthly, quarterly) of all subsequent charges or payment(s); and the dollar amount or range of costs of all subsequent charges or payments;
- B. If a withdrawal will be made or a charge assessed at the end of a trial period unless the consumer cancels: this fact; when the trial period begins; the length of the trial period; the specific steps and means by which a cancellation request must be submitted; and the date by or time period within which a cancellation request must be received to avoid a charge;

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- C. If products are automatically shipped to a consumer or a membership, subscription, or agreement for products or services that are offered on a periodic basis is automatically renewed unless the consumer provides notification within a certain time not to ship or renew: this fact; the length of the subsequent renewal period; the manner in which a notice not to ship or renew must be submitted; the date by or time period within which a notice not to ship or renew must be received to avoid shipment or renewal (e.g., two weeks after the consumer is advised of an upcoming shipment); and the telephone number, email address, or street address to which such a notice must be directed;
- D. The fact, if true, that the billing information

 Defendants already possess, either because the consumer previously

 provided it to a Defendant, or a Defendant obtained it from another

 source, will be used to bill or charge the consumer; and
- E. All material conditions, limitations and restrictions on the ability of the consumer to use any product or service that is offered "free," "risk-free," on a "trial," "discounted," "reduced in price," or "no obligation" basis, or words of similar import denoting or implying the absence of any obligation on the part of the recipient of such offer to pay or pay a greater amount for such product or service or to take affirmative action to avoid incurring payment or increased payment obligations, whether such product or service is the subject of the offer to the consumer or such product or service is offered to a consumer who accepts an offer for other products or services.

III. PROHIBITIONS RELATING TO THE USE OF BILLING INFORMATION

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IT IS FURTHER ORDERED that Defendants and Defendants' successors, assigns, officers, agents, servants, salespersons, employees, independent contractors, attorneys, and those persons in active concert or participation with them, whether acting directly or through any sole proprietorship, partnership, limited liability company, corporation, subsidiary, branch, division, or other entity, who receive actual notice of this Order by personal service or otherwise, in connection with the advertising, promoting, offering for sale, or sale of any product or service, are hereby permanently restrained and enjoined from directly or indirectly using billing information to obtain payment without first obtaining the express informed consent of the consumer, which shall include express informed consent to be charged for the product or service using a specified billing account, and the clear and conspicuous disclosure of the information identified in Section II, above, in close proximity to the consumer's express consent to purchase such products or services. In connection with an offer or agreement with a negative option feature, the following requirements must be met to evidence express informed consent:

- A. One of the following means must be used to evidence that the consumer has given express informed consent:
- 1. Obtaining the consumer's express written authorization to purchase the product or service that is the subject of the transaction and the consumer's authorization to assess a charge against a specified account for payment. Such authorization must include the consumer's signature (the term "signature" includes a verifiable electronic or digital form of

signature, to the extent such form of signature is recognized as a valid signature under applicable federal law or state contract law); or

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- 2. Obtaining the consumer's express oral authorization to purchase the product or service that is the subject of the transaction and the consumer's authorization to assess a charge against a specified account for payment that is audio-recorded, as follows:
- a. the recording must evidence that the consumer, during that transaction, at a minimum, has provided the last four (4) digits of the account number to be charged;
- b. the recording must evidence that the disclosure requirements of Section II, above, have been complied with;
- c. the recording must include the entirety of the transaction;
- d. the recording can be identified and located by either the consumer's name or telephone number; and
- e. a copy of the recording is provided upon request to the consumer, the consumer's bank, credit or debit card company or other billing entity, state attorney general or consumer protection agency, and the Commission; or
- B. For any transaction involving a service, within the lesser of ten days after the date of the transaction or half the time of any trial period, the consumer must be sent written confirmation of the transaction, identified in a clear and conspicuous manner on the outside of the envelope, via first class mail that includes all the information that is required to be disclosed pursuant to Section II, above;

D. At least thirty (30) days prior to renewing a consumer's membership, subscription, or agreement to purchase for any service (in the case of a membership, subscription, or agreement whose term is six months or longer) and prior to the submission for payment of a consumer's billing information for such services, a consumer must be sent written confirmation of such renewal, identified in a clear and conspicuous manner on the outside of the envelope, via first class mail, that includes all of the information that is required to be disclosed pursuant to Subsections II.A, B, and D of this Order, above, and a clear and conspicuous statement of the procedures by which the consumer can cancel such renewal.

IV. MONITORING TO ENSURE COMPLIANCE WITH THE ORDER

IT IS FURTHER ORDERED that Defendants and Defendants' successors, assigns, officers, agents, servants, salespersons, employees, independent contractors, attorneys, and those persons in active concert or participation with them, whether acting directly or through any sole proprietorship, partnership, limited liability company, corporation, subsidiary, branch, division, or other entity, who receive actual notice of this Order by personal service or otherwise, in connection with the advertising, promoting, offering for sale, or sale of any product or service, are hereby permanently restrained and enjoined from failing to take reasonable

steps sufficient to monitor and ensure that all Defendants' agents, representatives, employees, independent contractors, and contract telemarketers comply with the requirements of Sections I-III and V-IX. Such reasonable steps shall include but are not limited to the following:

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- A. Establishing and following a procedure for receiving and responding to consumer complaints that allege conduct that constitutes a violation of the FTC Act or this Order;
- B. Ascertaining the number and nature of consumer complaints in which each employee or independent contractor is involved;
- C. Promptly and fully investigating any consumer complaint; and
- D. Creating and retaining records demonstrating compliance with this Section, as required by Section XV, including but not limited to, copies of all procedures for receiving and responding to consumer complaints, all documents relating to investigations of consumer complaints, and all documents demonstrating how Defendants responded to or addressed each consumer complaint;

Provided however, that this subsection does not authorize or require Defendants to take any action that violates any federal, state, or local law.

V. PROHIBITIONS RELATING TO REFUNDS AND CANCELLATIONS

IT IS THEREFORE ORDERED that Defendants and Defendants' successors, assigns, officers, agents, servants, salespersons, employees, independent contractors, attorneys, and those persons in active concert or participation with them, whether acting directly or through any sole proprietorship, partnership, limited liability company, corporation, subsidiary, branch, division, or other

- A. From failing to disclose, clearly and conspicuously, before consumers are asked to pay money, submit consideration, or reveal billing information: (1) if a representation is made about a refund or cancellation policy, all material terms and conditions of such policy; or (2) if there is a policy of not making refunds or cancellations; this fact;
- B. If a policy allowing consumers to cancel or obtain a refund has been disclosed to the consumer, from failing to honor any request that complies with such policy; provided however, with respect to any money-back guarantee offered by Defendants, from failing to provide, within seven (7) business days of a Defendant's receipt of a valid refund request, a full refund of the purchase price of the product or service; and
- C. From misrepresenting, or assisting others in misrepresenting, expressly or by implication, the terms and conditions of any refund or cancellation policy or policies, including but not limited to, that consumers who accept an offer can easily cancel to avoid the assessment of a charge.

VI. COMPLIANCE WITH THE ELECTRONIC FUND TRANSFER ACT

IT IS FURTHER ORDERED that Defendants and Defendants' successors, assigns, officers, agents, servants, salespersons, employees, independent contractors, attorneys, and those persons in active concert or participation with them, whether acting directly or through any sole proprietorship, partnership, limited liability

company, corporation, subsidiary, branch, division, or other entity, who receive actual notice of this Order by personal service or otherwise, in connection with the advertising, promoting, offering for sale, or sale of any product or service, are hereby permanently restrained and enjoined, in connection with any consumer who purchases any product or service subsequent to the date of this Order and who uses a debit card or other means of electronic funds transfer, from:

- A. Failing to obtain written authorization for preauthorized electronic fund transfers from a consumer's account before initiating any preauthorized electronic fund transfer, as required by Section 907(a) of the Electronic Funds Transfer Act, 15 U.S.C. § 1693e(a), and Section 205.10(b) of Regulation E, 12 C.F.R. § 205.10(b), as more fully set out in Section 205.10(b) of the Federal Reserve Board's Official Staff Commentary to Regulation E, 12 C.F.R. § 205.10(b) Supp. I, or as it may hereafter be amended; and
- B. Failing to maintain procedures reasonably adapted to avoid an unintentional failure to obtain written authorization for a preauthorized electronic fund transfer, as set out in Section 205.10(b) of the Federal Reserve Board's Official Staff Commentary to Regulation E, 12 C.F.R. § 205.10(b) Supp. I, or as it may hereafter be amended.

VII. FALSE WEIGHT-LOSS REPRESENTATIONS PROHIBITED

IT IS FURTHER ORDERED that Defendants and Defendants' successors, assigns, officers, agents, servants, salespersons, employees, independent contractors, attorneys, and those persons in active concert or participation with them, whether acting directly

or through any sole proprietorship, partnership, limited liability company, corporation, subsidiary, branch, division, or other entity, who receive actual notice of this Order by personal service or otherwise, in connection with the advertising, labeling, manufacturing, promoting, offering for sale, or sale of TruGenix Hoodia, Ultralife PM, Pure Health Laboratories Hoodia, UltraBurn PM (with Hoodia), or any dietary supplement, food, or non-prescription drug or device, are hereby permanently restrained and enjoined from making any representation, expressly or by implication, including through the use of endorsements or product names, that such product:

- A. Causes substantial weight loss with no additional effort, including, but not limited to, reducing caloric intake or increasing physical activity; or
 - B. Causes permanent weight loss.

VIII. REPRESENTATIONS PROHIBITED UNLESS TRUE AND SUBSTANTIATED

IT IS FURTHER ORDERED that Defendants and Defendants' successors, assigns, officers, agents, servants, salespersons, employees, independent contractors, attorneys, and those persons in active concert or participation with them, whether acting directly or through any sole proprietorship, partnership, limited liability company, corporation, subsidiary, branch, division, or other entity, who receive actual notice of this Order by personal service or otherwise, in connection with the advertising, labeling, manufacturing, promoting, offering for sale, or sale of any dietary supplement, food, drug, device, or health-related program or service, are hereby permanently restrained and enjoined from making

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any representation, expressly or by implication, including through the use of endorsements or product names:

- That any such product, service, or program:
 - causes weight loss;
 - causes weight loss with no additional effort, 2. including, but not limited to, reducing caloric intake or increasing physical activity;
 - causes users to lose any specified amount of weight within a particular time frame;
 - reduces or eliminates fat; 4.
 - reduces or curbs appetite;
 - 6. increases metabolism; or
 - 7. causes permanent weight loss; or
- Regarding the health benefits, performance, efficacy, safety, or side effects of any such product, service, or program;

unless, the representation is true, not misleading, and, at the time the representation is made, Defendants possess and rely upon competent and reliable scientific evidence that substantiates the representation.

IX. FDA APPROVED CLAIMS

IT IS FURTHER ORDERED that:

Nothing in this order shall prohibit Defendants from Α. making any representation for any drug that is permitted in labeling for such drug under any tentative final or final standard promulgated by the Food and Drug Administration, or under any new drug application approved by the Food and Drug Administration;

C. Nothing in this order shall prohibit Defendants from making any representation for any device that is permitted in labeling for such device under any new medical device application approved by the Food and Drug Administration.

X. MONETARY JUDGMENT

IT IS FURTHER ORDERED that judgment for equitable monetary relief in favor of the Federal Trade Commission against Defendants, jointly and severally, is hereby entered in the amount of nine million nine hundred six thousand four hundred seventy-six dollars (\$9,906,476), which is the amount of consumer injury that the Federal Trade Commission alleges was caused by Defendants. However, this judgment shall be suspended, subject to the provisions of Section XI, upon the completed payments identified in Subsections X.A, X.B, X.C, and X.D:

A. Defendant Neil P. Wardle shall pay fifty thousand dollars (\$50,000) to the Commission. Upon Neil P. Wardle's execution of this Order he shall deposit twenty-five thousand dollars (\$25,000) into an escrow account held by attorney Kenneth R. Ivory. Within five (5) days after entry of this Order by the Court, the first twenty-five thousand dollar (\$25,000) installment shall be paid to the Commission. Within ninety (90) days after entry of this Order by the Court, Neil P. Wardle shall pay a second twenty-five thousand dollar (\$25,000) installment to the Commission.

- B. Defendant Pace Mannion shall pay fifty thousand dollars (\$50,000) to the Commission. Upon Pace Mannion's execution of this Order he shall deposit fifty thousand dollars (\$50,000) into an escrow account held by attorney Kenneth R. Ivory. Within five (5) days after entry of this Order by the Court the fifty thousand dollars (\$50,000) shall be paid to the Commission;
- C. Defendant Christopher J. Wardle shall pay fifty thousand dollars (\$50,000) to the Commission. Upon Christopher J. Wardle's execution of this Order he shall deposit twenty-five thousand dollars (\$25,000) into an escrow account held by attorney Kenneth R. Ivory. Within five (5) days after entry of this Order by the Court, the first twenty-five thousand dollar (\$25,000) installment shall be paid to the Commission. Within ninety (90) days after entry of this Order by the Court, Christopher J. Wardle shall pay a second twenty-five thousand dollar (\$25,000) installment to the Commission;
- D. After Neil P. Wardle and Pace Mannion make the payments to the Commission required by Subsections X.A and X.B, but no later than two hundred seventy (270) days after entry of this Order by the Court, Neil P. Wardle shall transfer to the Internal Revenue Service one hundred two thousand nine hundred twenty-eight dollars (\$102,928), and Defendant Pace Mannion shall transfer to the Internal Revenue Service one hundred thousand eight hundred forty-seven dollars (\$100,847) as payment for each Defendant's federal income tax liability for the 2006 tax year. Within five (5) days of such payments, Neil P. Wardle and Pace Mannion shall provide proof of the payments to the FTC.

- F. If, on the two hundred seventy-first (271st) day after entry of this Order by the Court, Defendant Pace Mannion has not made the full payment to the IRS described in Subsection X.D, he shall pay the amount of such nonpayment or underpayment, along with the amount of any interest or credit he receives on account of such nonpayment or underpayment, to the FTC within two hundred eighty-five (285) days after entry of this Order;
- G. If Defendant Neil P. Wardle or Defendant Pace Mannion fail to pay the amounts each is required to pay pursuant to Subsections X.E and X.F, then judgment in the amount of nine million nine hundred six thousand four hundred seventy-six dollars (\$9,906,476) shall be entered and will become immediately due and payable, less any amounts already paid, against that defaulting Defendant. Provided however, that such defaulting Defendant shall have a fourteen (14) day period within which to cure his default.
- H. Defendants shall pay all amounts due to the FTC under this Order in cash by electronic funds transfer to the Commission, or to such agent as the Commission may direct, pursuant to instructions provided by the Commission. Defendants' payments to the FTC totaling one hundred fifty thousand dollars (\$150,000) shall be made notwithstanding that Defendants have made no admission of

liability and the Court has made no such finding in connection with this Order;

- All funds paid pursuant to this Section shall be deposited I. into a fund administered by the Commission or its agent to be used for equitable relief, including but not limited to restitution to consumers and any attendant expenses for the administration of such equitable relief. In the event that direct restitution to consumers is wholly or partially impracticable or funds remain after restitution is completed, the Commission may apply any remaining funds for such other equitable relief (including consumer information remedies) as it determines to be reasonably related to Defendants' practices as alleged in the Complaint. Any funds not used for such equitable relief will be deposited with the United States Treasury as disgorgement. Defendants shall have no right to challenge the Commission's choice of remedies under this Section. Defendants shall have no right to contest the manner of distribution chosen by the Commission. No portion of any payment under the judgment herein shall be deemed a payment of any fine, penalty, or punitive assessment;
- J. Defendants acknowledge and agree that all money paid pursuant to this Order is irrevocably paid to the Commission for purposes of settlement between the parties, and Defendants shall make no claim or demand for return of the funds, directly or indirectly, through counsel or otherwise, and in the event of bankruptcy of any Defendant, such Defendant acknowledges that the funds are not part of the debtor's estate, nor does the estate have any claim or interest therein;

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- K. Defendants shall provide the Commission, or its agent, within thirty (30) days of such a request, the name, last known address, telephone number, e-mail address, date of purchase, total amount paid to Defendants, amount of any full or partial refund, and the complete file record, including computer records and correspondence for each consumer who paid Defendants or any entity owned or controlled, in full or in part, by Defendants, for dietary supplements, fitness programs, exercise devices, or other products or services marketed or sold by Defendants from February 2005 through the date of entry of this Order, and any further information the Commission deems necessary to effectuate any restitution program for consumers;
- L. Unless already done so, each Defendant is hereby required, in accordance with 31 U.S.C. § 7701, to furnish to the Commission their respective taxpayer identifying numbers (social security numbers or employer identification numbers), which will be used for purposes of collecting and reporting on any delinquent amount arising out of such Defendant's relationship with the government;
- M. Any Redress Administrator shall destroy all records relating to the distribution of this judgment six (6) years after the last of the funds are credited, delivered to the Commission, or delivered to the FTC Treasury account, provided that no records shall be destroyed unless and until a representative of the Commission has received and approved the final accounting report pertaining to Defendants' payment. Records shall be destroyed in accordance with disposal methods and procedures to be specified by the Commission. The Commission may, in its sole discretion,

require that such records, in whole or in part, be transferred, in lieu of destruction, to the Commission;

N. Pursuant to Section 604(1) of the Fair Credit Reporting
Act, 15 U.S.C. § 1681b(1), any consumer reporting agency may
furnish a consumer report concerning any Defendant to the FTC,
which shall be used for purposes of collecting and reporting on any
delinquent amount arising out of this Order.

XI. RELIANCE ON DISCLOSURES

IT IS FURTHER ORDERED that:

- A. The Commission's agreement to this Order is expressly premised upon the truthfulness, accuracy, and completeness of the individual and corporate financial statements and other documents and information provided by Defendants as identified in the February 20, 2008 letter from defense counsel Kenneth Ivory to Commission counsel Raymond E. McKown. Such data constitute material information relied upon by the Commission in negotiating and agreeing to the terms of this Order;
- B. If, upon motion by the Commission, this Court finds that a Defendant has (1) failed to disclose any material asset, materially, misrepresented the value of any asset, or made any other material misrepresentation in or omission from the submitted financial statements, documents, or information identified in the February 20, 2008 letter from defense counsel Kenneth Ivory to Commission counsel Raymond E. McKown, or (2) failed to make timely payment pursuant to Subsections X.A, X.B, or X.C, then, as to that Defendant, judgment in the amount of nine million nine hundred six thousand four hundred seventy-six dollars (\$9,906,476) shall be entered and will become immediately due and payable, less any

amounts already paid; provided however, that in all other respects this Order shall remain in full force and effect unless otherwise modified by the Court;

- C. Any proceedings instituted under this Section XI are in addition to, and not in lieu of, any other civil or criminal remedies as may be provided by law, including any other proceedings that the FTC may initiate to enforce this Order; and
- D. For purposes of Sections X and XI, and any subsequent proceedings to enforce payment, the Defendants agree that the facts as alleged in the Complaint filed in this action shall be taken as true, without further proof, in any subsequent litigation filed by or on behalf of the Commission to collect any unpaid amount or otherwise enforce its rights pursuant to this Order, including a non-dischargeability complaint filed in any bankruptcy case.

XII. PROHIBITION ON COLLECTION OF PAYMENTS AND DISCLOSURE OF CUSTOMER INFORMATION

IT IS FURTHER ORDERED that Defendants and Defendants' successors, assigns, officers, agents, servants, salespersons, employees, independent contractors, attorneys, and those persons in active concert or participation with them, whether acting directly or through any sole proprietorship, partnership, limited liability company, corporation, subsidiary, branch, division, or other entity, who receive actual notice of this Order by personal service or otherwise, in connection with the advertising, promoting, offering for sale, or sale of any dietary supplement or fitness products, are hereby permanently restrained and enjoined from:

A. Causing any withdrawal, assessment of a fee, or payments to be made against any consumer account, or otherwise causing

- B. Selling, renting, leasing, transferring or otherwise disclosing the name, address, birth date, telephone number, email address, Social Security number, credit or debit card number, bank account number, or other financial or identifying personal information of any person from whom or about whom such information was obtained in connection with activities alleged in the Complaint; and
- C. Benefitting from or using the name, address, birth date, telephone number, Social Security number, credit or debit card number, bank account number, or other financial or identifying personal information of any person from whom or about whom any Defendant obtained such information in connection with activities alleged in the Complaint;

Provided however, that such financial or identifying personal information may be disclosed to a law enforcement agency or as required by any law, regulation, or court order.

XIII. COMPLIANCE MONITORING

- IT IS FURTHER ORDERED that, for the purpose of monitoring and investigating compliance with any provision of this Order:
- A. Within fifteen (15) days of receipt of written notice from a representative of the Commission, Neil P. Wardle, Christopher J. Wardle, Pace Mannion, Ultralife Fitness, Inc., and Tru Genix Laboratories, LLC, shall submit additional written reports, sworn to under penalty of perjury; produce documents for inspection and

copying; appear for deposition; and/or provide entry during normal business hours to any business location in such Defendant's possession or direct or indirect control, to inspect the business operation;

- B. In addition, the Commission is authorized to monitor compliance with this Order by all other lawful means, including but not limited to the following:
- 1. obtaining discovery from any person, without further leave of Court, using the procedures prescribed by Fed. R. Civ. P. 30, 31, 33, 34, 36, and 45;
- 2. posing as consumers and suppliers to Neil P. Wardle, Christopher J. Wardle, Pace Mannion, Ultralife Fitness, Inc., or Tru Genix Laboratories, LLC, Defendants' employees, or any other entity managed or controlled in whole or in part by Neil P. Wardle, Christopher J. Wardle, Pace Mannion, Ultralife Fitness, Inc., or Tru Genix Laboratories, LLC, without the necessity of identification or prior notice; and
- C. Neil P. Wardle, Christopher J. Wardle, Pace Mannion,
 Ultralife Fitness, Inc., and Tru Genix Laboratories, LLC, shall
 permit representatives of the Commission to interview any employer,
 consultant, independent contractor, representative, agent, or
 employee who has agreed to such an interview, relating in any way
 to any conduct subject to this Order. The person interviewed may
 have counsel present;

Provided however, that nothing in this Order shall limit the Commission's lawful use of compulsory process, pursuant to Sections 9 and 20 of the FTC Act, 15 U.S.C. §§ 49, 57b-1, to obtain any documentary material, tangible things, testimony, or information

relevant to unfair or deceptive acts or practices in or affecting commerce (within the meaning of 15 U.S.C. § 45(a)(1)).

XIV. COMPLIANCE REPORTING BY DEFENDANTS

IT IS FURTHER ORDERED that, in order that compliance with the provisions of this Order may be monitored:

- A. For a period of five (5) years from the date of entry of this Order,
- 1. Neil P. Wardle, Christopher J. Wardle, and Pace Mannion shall notify the Commission of the following:
- a. any changes in residence, mailing addresses, and telephone numbers of said Defendants, within ten (10) days of the date of such change;
- b. any changes in employment status (including self-employment) of Neil P. Wardle, Christopher J. Wardle, or Pace Mannion, and any change in the ownership interest of Neil P. Wardle, Christopher J. Wardle, or Pace Mannion, in any business entity, within ten (10) days of the date of such change. Such notice shall include the name and address of each business that such Defendant is affiliated with, employed by, creates or forms, or performs services for; a statement of the nature of the business; and a statement of said Defendant's duties and responsibilities in connection with the business or employment; and
- c. any change in Neil P. Wardle, Christopher J. Wardle, or Pace Mannion's name or use of any aliases or fictitious names;
- 2. Neil P. Wardle, Christopher J. Wardle, Pace Mannion, Ultralife Fitness, Inc., and Tru Genix Laboratories, LLC, shall notify the Commission of any changes in the corporate structure of

any Business Entity Defendant or of any company or organization that Neil P. Wardle, Christopher J. Wardle, or Pace Mannion directly or indirectly controls, or has an ownership interest in, that may affect compliance obligations arising under this Order, including but not limited to a dissolution, assignment, sale, merger, or other action that would result in the emergence of a successor entity; the creation or dissolution of a subsidiary, parent, or affiliate that engages in any acts or practices that are subject to this Order; the filing of a bankruptcy petition; or a change in the corporate name or address, at least thirty (30) days prior to such change, provided that, with respect to any proposed change in the corporation about which Defendants learn of less than thirty (30) days prior to the date such action is to take place, Defendants shall notify the Commission as soon as is practicable after obtaining such knowledge;

- B. One hundred eighty (180) days after the date of entry of this Order, Neil P. Wardle, Christopher J. Wardle, Pace Mannion, Ultralife Fitness, Inc., and Tru Genix Laboratories, LLC, each shall provide a written report to the FTC, sworn to under penalty of perjury, setting forth in detail the manner and form in which they have complied and are complying with this Order. This report shall include, but not be limited to:
- 1. for Neil P. Wardle, Christopher J. Wardle, and Pace Mannion:
- a. their then-current residence address, mailing addresses, and telephone numbers;
- b. their then-current employment and business addresses and telephone numbers, a description of the business

activities of each such employer or business, and the title and responsibilities of said Individual Defendants for each such employer or business; and

- c. any other changes required to be reported under subparagraph A of this Section XIV;
 - 2. for all Defendants:

2.2

- a. a copy of each acknowledgment of receipt of this Order obtained pursuant to Section XVI;
- b. written expressions of consumers' consent required by Section XII.A; and
- c. any other changes required to be reported under subparagraph A of this Section XIV;
- C. For the purposes of this Order, Defendants shall, unless otherwise directed by the Commission's authorized representatives, mail all written notifications to the Commission to:

Associate Director, Division of Enforcement Federal Trade Commission 601 New Jersey Avenue, N. W. Washington, D.C. 20580 RE: FTC v. Ultralife Fitness et al.

D. For purposes of the compliance reporting and monitoring required by this Order, the Commission is authorized to communicate directly with Defendants.

XV. RECORD KEEPING

IT IS FURTHER ORDERED that, for a period of eight (8) years from the date of entry of this Order, in connection with any business where Neil P. Wardle, Christopher J. Wardle, Pace Mannion, Ultralife Fitness, Inc., or Tru Genix Laboratories, LLC, is the majority owner of the business or directly or indirectly manages or controls the business, each Defendant and its agents, employees,

- A. Accounting records that reflect the cost of products or services sold, revenues generated, and the disbursement of such revenues;
- B. Personnel records accurately reflecting: the name, address, and telephone number of each person employed in any capacity by such business, including as an independent contractor; that person's job title or position; the date upon which the person commenced work; and the date and reason for the person's termination, if applicable;
- C. Customer files containing the names, addresses, phone numbers, dollar amounts paid, quantity of items or services purchased, and description of items or services purchased, to the extent such information is obtained in the ordinary course of business;
- D. Complaint and refund requests (whether received directly, indirectly or through any third party) and any responses to those complaints or requests;
- E. Copies of all sales scripts, training materials, advertisements, or other marketing materials;
- F. Each tape recording of a telemarketing call made pursuant to Section III.A.2, above; and
- G. All records and documents necessary to demonstrate full compliance with each provision of this Order, including but not

limited to, copies of all procedures for receiving and responding to consumer complaints, all documents relating to investigations of consumer complaints, all documents demonstrating how Defendants responded to or addressed each consumer complaint as required by Section IV, all documents evidencing whether refunds were provided as required by Section V.B, all acknowledgments of receipt of this Order as required by Sections XVI and XVII, all reports submitted to the FTC pursuant to Section XIV, and all written expressions of consumers' consent as required by Sections III.A.1 and XII.A.

XVI. DISTRIBUTION OF ORDER BY DEFENDANTS

IT IS FURTHER ORDERED that, for a period of five (5) years from the date of entry of this Order, Defendants shall deliver copies of this Order as directed below:

- A. Business Entity Defendants: Ultralife Fitness, Inc., and Tru Genix Laboratories, LLC, must deliver a copy of this Order to all of its principals, officers, directors, and managers. Each Business Entity Defendant also must deliver a copy of this Order to all of its employees, agents, and representatives who engage in conduct related to the subject matter of this Order. For current personnel, delivery shall be within five (5) days of service of this Order upon Defendants. For new personnel, delivery shall occur prior to them assuming their responsibilities;
- B. Individual Defendants as control person: For any business that Neil P. Wardle, Christopher J. Wardle, or Pace Mannion controls, directly or indirectly, or in which any Individual Defendant has a majority ownership interest, such Individual Defendant must deliver a copy of this Order to all principals, officers, directors, and managers of that business. Said

Individual Defendants must also deliver copies of this Order to all employees, agents, and representatives of that business who engage in conduct related to the subject matter of this Order. For current personnel, delivery shall be within five (5) days of service of this Order upon Defendants. For new personnel, delivery shall occur prior to them assuming their responsibilities;

- C. Neil P. Wardle, Christopher J. Wardle, or Pace Mannion as employee or non-control person: For any business where such Individual Defendant is not a controlling person of a business but otherwise engages in conduct related to the subject matter of this Order, the Individual Defendant must deliver a copy of this Order to all principals and managers of such business before engaging in such conduct; and
- D. Neil P. Wardle, Christopher J. Wardle, Pace Mannion, Ultralife Fitness, Inc., and Tru Genix Laboratories, LLC, must secure a signed and dated statement acknowledging receipt of this Order, within thirty (30) days of delivery, from all persons receiving a copy of the Order pursuant to this Section.

XVII. ACKNOWLEDGMENT OF RECEIPT OF ORDER BY DEFENDANTS

IT IS FURTHER ORDERED that each Defendant and Relief

Defendant, within five (5) business days of receipt of this Order

as entered by the Court, must submit to the Commission a truthful

sworn statement acknowledging receipt of this Order. An example of

such a form is provided as Attachment A.

XVIII. COSTS AND ATTORNEYS' FEES

IT IS FURTHER ORDERED that each party shall bear its own costs and attorneys' fees incurred in connection with this action.

RETENTION OF JURISDICTION XIX.

IT IS FURTHER ORDERED that this Court shall retain jurisdiction of this matter for purposes of construction, modification, and enforcement of this Order.

IT IS SO ORDERED.

Date: 12/5/08

Dale S. Jischer

Honorable Dale S. Fischer United States District Judge

1 ATTACHMENT A 2 3 UNITED STATES DISTRICT COURT 4 DISTRICT OF 5 6 7 8 FEDERAL TRADE COMMISSION, CIVIL ACTION NO. 9 Plaintiff, 10 AFFIDAVIT OF 11 DEFENDANT ----v. ACKNOWLEDGING RECEIPT OF 12 DEFENDANT, et al. ORDER 13 Defendants. 14 15 [Name of defendant], being duly sworn, hereby states and affirms as follows: 16 My name is______. My current residence address is 1. 17 . I am a citizen of the United States and am over the age of eighteen. I have personal knowledge of the facts set forth in this 18 Affidavit. 19 I am a defendant in FTC v. Defendant, et al. (United States District Court for the District of). 20 On [date], I received a copy of the [state full name of the Final Order as it appears on the Order itself], which was signed by the Honorable [name of U.S. District Judge] and entered 21 by the Court on [date of entry of Order]. 2.2 I declare under penalty of perjury under the laws of the United States that the foregoing is true and correct. Executed on [date], at [city and state]. 23 24 [Full name of defendant] 25 State of ______, City of _____ 26 Subscribed and sworn to before me this _____ day of ______, 2005___. 27 28 Notary Public My Commission Expires: