

## **COSTS FOR THE CAP PROGRAM - \$\$\$\$**

Please keep in mind, that once you become a member of this program,  
Rip-off Report will be inundated with phone calls and e-mails regarding your company. Never fails

Rip-off Report will become an extension of your customer service department, and a  
PR Firm like no other that you could ever employ.

**Rip-off Report Corporate Advocacy Business Remediation & Customer Satisfaction Program**  
*... a long name for a business that does a lot for both consumers and businesses alike...*

**A Resolution Program that will keep paying for itself over and over again...**

**Monthly fees for the Business Remediation Program are due by the 3rd of each month**, if you have not paid your membership fees by the 8<sup>th</sup>. All privileges incorporated within the Business Remediation Program will cease after 30 days. And there will be a \$50.00 late fee per day after the 10<sup>th</sup> day payment is late.. that will be incorporated in the total on your current, monthly fee

**Rip-off Report calculates these changes one of 3 different ways. Which ever way calculates higher?**

### **1,,, CACULATION BY AMOUNT OF REPORTS FILED \*\*\*\***

- 1 to 20 Reports One time charge \$7,500 Programming Plus \$600 Per Report..  
Then Monthly Monitoring Fee 36 month minimum. \$40.00 per Report times the Reports originally filed.. Minimum \$100.00 per month monitoring.

**NOTE: no matter how many Reports you have, ..the first 20 Reports will still cost \$600 per Report.. then the balance of the Reports will be calculated as stated below.**

- 21 to 50 Reports One time charge \$7,500 Programming Plus \$500 Per Report..  
Then Monthly Monitoring Fee 36 month min. \$35.00 per Report times the Reports originally filed..
- 51 to 150 Reports One time charge \$7,500 Programming Plus \$425 Per Report..  
Then Monthly Monitoring Fee 36 month min. \$25.00 per Report times the Reports originally filed..
- 151 to 350 Reports One time charge \$7,500 Programming Plus \$400 Per Report..  
Then Monthly Monitoring Fee 36 month min. \$20.00 per Report times the Reports originally filed.
- 351 to 500 Reports One time charge \$8,500 Programming Plus \$350 Per Report..  
Then Monthly Monitoring Fee 36 month min. \$15.00 per Report times the Reports originally filed..
- 501 to 1000 Reports One time charge \$15,500 Programming Plus \$300 Per Report..  
Then Monthly Monitoring Fee 36 month min. \$15.00 per Report times the Reports originally filed..

- 1001 to 1500 Reports One time charge \$20,500 Programming Plus \$250 Per Report.. Then Monthly Monitoring Fee 36 month min. \$10.00 per Report times the Reports originally filed..

## **2..... IF YOU HAVE MULTIPLE OFFICES**

Costs WILL be based on the amount of offices rather than Reports whichever calculates higher.

There will be a minimum one time charge for each office location of \$2,500

Monthly monitoring fees will be \$100 per month per office for a minimum of 36 months from date of our agreement. If you want our services after that time, a new rate can be negotiated.

\*\*initial programming and setup fees to apply. \$5,500

## **3.... BY GROSS SALE OF A PRODUCT OR SERVICE**

We will look at the average cost of the product you sell (that was complained about) or the cost of the service you may provide and multiply that times an amount equal to one month of sales (in other words, your average monthly revenue from the product) as the down payment plus a \$5,500 programming fee plus % per month for minimum 36 months thereafter. (This would go up if revenue goes up .)

## **4... YOU CANNOT AFFORD THIS BECAUSE YOU DO NOT MAKE THIS KIND OF MONEY! ???**

If you are a sincere business person and willing to adhere to all the rules of this program, can afford to give refunds to those who complained, and you can prove to us you do not have money to pay the above fees because you have not made money, but are willing to make things right by all your customers from the past.. Rip-off Report would then require you to send to us your last 3 years tax returns both personal and business. We may also require other materials such as a certified letter from your accountant to prove the accuracy of the representations. Rip-off Report at its own desertion will propose a rate for you to pay. We do not want to leave out any sincere business person that wants to make things right.

## **FINAL SCHEDULE OF EVENTS TO GET THE PROGRAM STARTED:**

PAYMENT TO Rip-off Report

Down payment by Check or Wire Transfer is Required as a down payment before work will begin.

After payment is made: Payable to Rip-off Report – PO Box 310 - Tempe AZ 85280 or a draft to our bank account is made.. Specified over night mailing address & or wire transfer info to be provide by e-mail if you are not using United States Postal Service over night mail.

## **Rip-off Report CAP WORK SCHEDULE**

**===AFTER PAYMENT IS MADE**

**HERE IS AN OUTLINE AS TO WHAT WILL HAPPEN NEXT =====**

NOTE: you will want to come up with a special email address for us to use in the email we send out and for the Report that is filed.

**Rip-off Report**

PO Box 310, Tempe, Arizona 85280  
602-359-4357 .. press #5 .. then #1

BY BEING A PART OF THIS PROGRAM YOU ARE ALSO AGREEING TO NEVER SUE A CUSTOMER FOR FILING A RIP-OFF REPORT. Helping you go after employees posing as a consumer will be our pleasure. Ex-employees owed money or feel they have been wronged is something we support, those problems should be worked out with them like the consumer complaints

Rip-off Report has developed A Reputation of doing more for our clients than they bargained for.

**FOR YOU TO SUPPLY US:**

List of names your organization uses or has used  
Those names you do not give us now will not be included:

- 1)
- 2)
- 3)

Etc.

At this time, TO CALCULATE your costs, Rip-off Report does not count the number of other complainants that have been posted inside each Report.

Once we have all the information on your company and we can give you the rate to be charged, and you email us that you agree to the rate, we will then draw up our standard contract and send it to you for your approval and signature.

Remember

All businesses will get complaints, but,  
how those businesses handle those complaints,  
separates good business from bad business.

Rip-off Report™ Business Remediation,  
Customer Satisfaction & Resolution Programs

**All disputes between us, if any, are to be settled in the state of Arizona  
by mediation and then arbitration if mediation fails..**

ED Magedson - Founder  
[EDitor@RipoffReport.com](mailto:EDitor@RipoffReport.com)  
[badbusinessbureau.com](http://badbusinessbureau.com)  
[www.ripoffreport.com](http://www.ripoffreport.com)

A Worldwide Consumer Reporting News Agency  
..by consumers, for consumers

**Rip-off Report –PO Box 310 – Tempe, Arizona 85280 \*\* 602-518-HELP (4357)**

## Senior Health Care Consultants contacts Rip-off Report to make things right with any unsatisfied former consultants

March 18, 2008

Dear Consumer,

Recently **RJR / SHC ~ Senior Health Care Consultants** contacted Rip-off Report as they are deeply concerned as to why you have made the claims you have, and in the name of "Good Customer Service" if for any reason you are unsatisfied, this company wants to make it right.

SPECIAL NOTE: Some of you may have received a similar email regarding another company that also committed to this same program ... [Rip-off Report Corporate Advocacy Business Remediation & Customer Satisfaction Program](#) .

Please keep reading. This program is a win win for former consultants  
... <http://www.ripoffreport.com/reports/ripoff167471.htm>.

The only kind of companies that come to Rip-off Report to try and make things right, are the truly honest ones. Most of the others either threaten Rip-off Report or sue us. Many companies just change their name once they end up on Rip-off Report.

After realizing there are former consultants who have posted statements about their company, executives at **RJR / SHC ~ Senior Health Care Consultants** have approached us to help get them in touch with each person who has filed a Report or that has emailed us, in an effort to go beyond the call of "good customer service".

**RJR / SHC ~ Senior Health Care Consultants** wants to make sure everyone is satisfied and agreed with Rip-off Report philosophy - "*Whenever possible, err on the side of the consumer even if there was a misunderstanding*", or in this case, former consultant!

All too often the company who is assisting you to repair past issues gets the blame, even though they have fulfilled their contractual obligations. **RJR / SHC ~ Senior Health Care Consultants** has always made a point to passionately serve their former and current and they will continue to make changes for the better with consultant feedback. If anyone thought **RJR / SHC ~ Senior Health Care Consultants** had deaf ears to your concerns in the past - - Rip-off Report can assure you, there are no deaf ears at **RJR / SHC ~ Senior Health Care Consultants**.

Rip-off Report feels this is so commendable that such a large company like **RJR / SHC ~ Senior Health Care Consultants** are wanting to make all their consultants from the past completely satisfied.. Why can't there be more businesses out there like them?!

Often, postings made about **RJR / SHC ~ Senior Health Care Consultants** services are unclear. **RJR / SHC ~ Senior Health Care Consultants** policies and procedures are constantly improved when consultants identify specific problems in their typically excellent service.

We are contacting each of you via email to let you know that if you have a complaint, they are ready and willing to respond to your complaints at [sales@shcmarketing.com](mailto:sales@shcmarketing.com) and identify your concerns. Please provide your full name, address, telephone number in your email.

**RJR / SHC ~ Senior Health Care Consultants** will respond to your email and will find a resolution to your questions and concerns.

All emails to this address will be responded to within three business days, more than likely within 24 hours.

Please, it is imperative that you also email us at [EDitor@ripoffreport.com](mailto:EDitor@ripoffreport.com) so we can keep abreast of how things are going. After you have worked out your situation, please let us know about that too.

This is a great step towards a small victory for former consultants and we believe that **RJR / SHC ~ Senior Health Care Consultants** is sincere in their attempt to do the right thing, as has been the company's core business policy, according to its president.

YOU MUST send them the web address of your specific Rip-off Report. That is the web address up top in your Internet browser when viewing your specific Rip-off Report. Your web address will look like this one below with different numbers at the end:

<http://www.ripoffreport.com/view.asp?id=00000> - if you cannot locate the Report you filed, please email us from the email address you used when you filed your Report - send this email along with your request for the Report that was filed, we will send you a link to the Report you filed.

This address will be used to help us track who responds. RJR / SHC ~ Senior Health Care Consultants will base their verification on your 10 digit phone number and address and work off that as proof you were an actual consultant because we believe that many postings on the Rip-off Report might be former employees now working for competing companies.

*If you cannot locate your Rip-off Report, just send this email back using the same email address, and ask us to send back to you a LINK to your specific Rip-off Report you filed.*

On verifying your complaint, that you were an actual consultant, **RJR / SHC ~ Senior Health Care Consultants** will let us know when you have been taken care of.

Again, please be sure to send us back your Rip-off Report web address, again that's your specific web address of your Report i.e. <http://www.ripoffreport.com/view.asp?id=00000>. This will help us to verify you have been helped. **RJR / SHC ~ Senior Health Care Consultants** goal is to fix misunderstandings and to be as clear and concise as possible as it pertains to their opportunity. The goal is to meet or exceed all expectations - and to do what is necessary to make things right.

This is the special e-mail address you should send your info to: [sales@shcmarketing.com](mailto:sales@shcmarketing.com)

Please copy us here at Rip-off Report to [EDitor@ripoffreport.com](mailto:EDitor@ripoffreport.com)

Let us know how you did, and please, let us know if they did take care of you. . .!

Any questions or comments about this program please feel free to email us.

Sincerely,

**ED Magedson - Founder**

[EDitor@RipoffReport.com](mailto:EDitor@RipoffReport.com)

[www.ripoffreport.com](http://www.ripoffreport.com)

**Rip-off Report**

PO Box 310, Tempe, Arizona 85280