

EXHIBIT A

----- Original Message -----

Subject:[Mailarchive] Urgent = Legal Notice

Date:Sun. 15 Feb 2009 17:35:20 -0800

From:raymond@asiaecon.org <raymond@asiaecon.org>

To:info@RipOffReport.com

CC:iliana@asiaecon.org

***** URGENT – ATTENTION *****

To whom it may concern

Attn: Principals / General Counsel

Please accept this as a legal notice.

I am Raymond Mobrez and a member of Asia Economic Institute and WorldEcon. A staff member came across your posting (link:

<http://www.ripoffreport.com/reports/0/417/RipOff0417493.htm>).

I am here to let you know that this is Slander and outlandish lies and unverified statements that you allowed to be published as a public forum on your website. This is a malicious intent and it would not exempt you to let people publish and create a lie forum to tarnish other innocent people, businesses, institutions and enterprises. Your false publishing has caused me and others that you have named hardship and enormous loss. This is defamatory and libelous and you bear the Fiduciary Duty and Duty of Care, despite you may want to hide as a simple publisher to open a forum to harbor ill feelings and publishing unverified statements to intentionally harm individuals and businesses.

Before we spend enormous amount of money and resources and to also burden the judicial process, I need you to immediately remove these derogatory remarks against me, the enterprise and other names, as well as Asia Economic Institute.

In addition, please provide me with the exact log information of the individual who has posted these defamatory remarks and slander on your website. Otherwise, this information can be obtained through a court order, which will incur legal costs for both parties.

Moreover, I need a contact person (name & contact information) besides your Attorney at your publication to further discuss this urgent matter.

With kind regards, I am
Sincerely,

Raymond Mobrez, Ph.D. - Director
(310) 806-3000 x-223
Raymond@AsiaEcon.org

ASIA ECONOMIC INSTITUTE
11766 Wilshire Blvd., Suite 260
Los Angeles, CA 90025

EXHIBIT B

Ripoff Report: Asia Economic Institute, AEI, WorldEcon: Raymond...

Ripoff Report

Exposed the rip-off away with... let the truth be known



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Read "Thank You" e-mails from consumers because Ripoff Report protects consumers out.

support@ripoffreport.com

For more...



Report: #417493

Report: Asia Economic Institute, AEI, WorldEcon



Reported By: (Los Angeles California)

Asia Economic Institute, AEI, WorldEcon: Raymond Mobrez And Iliana Llaneras Complete exploitation as an employee. Do not work for the Asia Economic Institute its a SCAM! West Los Angeles California

... and more...

Asia Economic Institute, AEI, WorldEcon

www.asiecon.org
 West Los Angeles California 90034
 U.S.A.
 Phone:
 Web Address:

Report is Pending

Author Consumer Employee

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Category: Employers

Submitted: Wednesday, January 28, 2009

Last posting: Monday, August 17, 2009

This is a fair warning. If you or somebody you know is thinking about working or interning at the Asia Economic Institute or anything associated with the Asia Economic Institute, please read on. I have known and worked with many people from that same institute and the collective feeling is quite the same.

The Asia Economic Institute was supposedly found in 1999 by Raymond Mobrez and Iliana Llaneras, former bankers as far as I know. It is privately funded by the two who co-currently run another business that leverages their connections in the real estate industry. Asia Economic Institute has never made money and has gone back and forth as a non-profit to a for profit company many times.

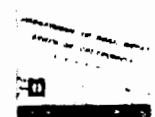
The one thing they succeed at doing well is hiring vulnerable recent grads and international students to join this "firm." They have promised many previous workers work visas, reference letters for university, and numerous raises and they have failed to deliver every time. Not only have they failed their employees on their promises, they also reduce pay illegally according to the laws of California, and fight any unemployment benefit claim that would be brought up after termination of



Video Spotlight



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these types of an "internet

3. On one hand nplete

disorganization and no plan to make money, nothing ever moves forward.

There are a couple of theories that could explain this paradox. One is that they are laundering money and writing off the Asia Economic institute as a loss to prop up their other real estate business. Logically, it would fit that they would keep hiring people to show they are trying to keep the business alive. Another reason, which I believe as equally as any other, is that they have no idea to run any business and just continue to ruin people's lives in the process.

Furthermore, the credentials of Raymond Mobrez, Director of the Institute, and Iliana Llaneras, are as muddled as they can possibly be. He claims to be a Ph.D. in Human Resources or something of the other to increase his ability to reel you in during an interview. The truth is that there are no credentials to back up the scheme that they are running.

Please stay away from this place.

Ray
Los Angeles, California
U.S.A.

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Asia Economic Institute

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REBUTTALS & REPLIES:

Author Consumer Employee

APRIL 26, 2009

The Instigator [3/26/2009]

• [Asia Economic Institute is saddened by the false allegations posted](#)
Asia Economic Institute [4/3/2009]

• [well put, Ray](#)
Humblevictim [6/1/2009]

• [Don't let him win.](#)
Buttalhurts [8/17/2009]

-->

Consumer
Comment

Would like to know more about the company
Chief - Los Angeles (U.S.A.)

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SUBMITTED: Can you shed more light on Raymond?

"2 Tips To A Sex



I Cut Down 5 lbs of
Week By Obeying The

**Natur
Cleans**



**GET YOUR
EXCLUSIVE
OFFER TODAY**

Click Her

Advertisers below have
met our strict stand
for business condi

Verified safe business
Ripoff Report

Wednesday,
February 04,
2009

I completely Agree
Ex-EmployeeBbx - Terrance (U.S.A.)

Respond to this report!

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POSTED:
Thursday,
February 05,
2009

SUBMITTED: I used to work for this "company" and I have to completely agree with everything you said. Mobrez and Llaneras deserve serious legal punishment for ruining my life the same way you explained.
Friday,
February 20,
2009

POSTED: Where is justice when you need it?
Friday,
February 20,
2009

I Also
Ex-EmployeeBbx - Los Angeles (U.S.A.)

Respond to this report!

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SUBMITTED: Check this out:
Friday,
February 20,
2009
<http://www.ripoffreport.com/reports/0/423/RipOff0423987.htm>

Another person who feels just like we do about Asia Econ.

POSTED:
Friday,
February 20,
2009

I Speed Mobrez - Mobrez - Los Angeles
Ex-EmployeeMobrez?
Charles - Los Angeles (U.S.A.)

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SUBMITTED: Nah--for the same reason we keep our sewage in underground septic tanks, rather than letting it bask in the sunlight.
Wednesday,
March 04,
2009

Unless you're a psychologist or documentary filmmaker, I wouldn't waste your time with unscrupulous, mendacious, buffoonish cretins.

POSTED:
Thursday,
March 05,
2009


Your Report is Spot On - Raymond
Ex-Employeeand Iliana are Grade A Jerks
The Instigator - North Hollywood (U.S.A.)

Respond to this report!

[File a Rebuttal](#)


SUBMITTED: I completely agree with your report. It perfectly describes the modus operandi of Raymond Mobrez and Iliana Llaneras. As you noted, they routinely ignore employment laws, and treat their employees like dirt. Since Raymond is a member of the Mortgage Bankers Association, that organization should be notified of the shady business practices in which he and Iliana engage.
Thursday,
March 26,
2009

POSTED:
Thursday,
March 26,
2009


Owner of Company
 Asia Economic Institute is saddened by the false allegations posted on this "RipOff" Internet gossip site.
 Asia Economic Institute - Los Angeles (U.S.A.)


Respond to this report![File a Rebuttal](#)

SUBMITTED: Friday, April 03, 2009
POSTED: Friday, April 03, 2009
 The Asia Economic Institute is distressed and profoundly saddened by the false allegations posted on this "RipOff" Internet gossip site. Particularly as they may reflect on the many fine people who have worked with and for us over the years, including the Directors, Raymond Mobrez and Iliana Llaneras and the numerous respected and trusted public servants in the international banking system who count us as friends and associates, and the various Government institutions that rely on our integrity. We know that the truth will come out and are confident that appropriate remedies will be found by our attorneys. If you have been similarly injured by this site, we would like to hear from you. Please email us at Legal@AsiaEcon.org or call us at (310) 806-3000.


 well put, Ray
 Ex-EmployeeHumblevictim - Los Angeles (U.S.A.)

Respond to this report![File a Rebuttal](#)

SUBMITTED: Monday, June 01, 2009
POSTED: Monday, June 01, 2009
 This is an accurate portrayal of Raymond and Iliana Mobrez.
 Do not work for them. They are terrible human beings.


 Don't let him win.
 Buttalhurts - Los Angeles (USA)

Respond to this report![File a Rebuttal](#)

SUBMITTED: Monday, August 17, 2009
POSTED: Monday, August 17, 2009
 Everyone who has been ripped off by this son of a bitch, fill out this forum, I am willing and already started filing a suit against this scumbag, I had contact with the BBB (Better Business Bureau) and will be forwarding every name I have in my list to make sure this bastard pays.

<http://spreadsheets.google.com/viewform?hl=en&formkey=dE1YMmg1RXRqYUF0SmhBenVYanE1NXc6M>


fill it out, ill send you a email, give you updates towards what has been completed so far.

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Read "Thank You" e-mails from consumers because Ripoff Report protects consumer's right to speak out.
support@ripoffreport.com

Report: #423987

Report: Raymond Mobrez - Illiana Llaneras

[SHARE](#)

Reported By: (Los Angeles California)

Raymond Mobrez - Illiana Mobrez - Asia Economic Institute Inc cheat tax fraud Los Angeles California

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Raymond Mobrez - Illiana Llaneras

www.asiaecon.org
Los Angeles California
U.S.A.
Phone
Web Address:

Author:
Consumer:
Employee:

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Victim of this person/company?

[File a Report](#)

Category: [Questionable Activities](#)

Submitted: Friday, February 13, 2009

Last posting: Saturday, April 04, 2009

I'd love to express my true feelings about Raymond Mobrez and Illiana Llaneras, but I have a feeling that they are litigious people, so I won't say it here, for fear they'd file a libel lawsuit against me (even though everything I would say would be true).

Suffice it to say, if you are desperate for a job or an internship and are considering working at the Asia Economic Institute, I assure you: scrubbing toilets on your hands and knees at the nastiest fast food joint would leave you with more dignity and self-worth than you would have after working at Asia Economic Institute. Plus, you probably wouldn't have to fight to get your paycheck.

If you feel like you have no choice but to work there, make sure you get everything Raymond Mobrez tells you IN WRITING BEFORE you begin work there. Oral contracts are nearly meaningless.

Charles
Los Angeles, California
U.S.A.

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Raymond Mobrez



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Report

REBUTTALS & REPLIES:

Author:
Consumer:
Employee:

Ex-Employee8bx - Terrance (U.S.A.)

Respond to this report!

[File a Rebuttal](#)

SUBMITTED:
Friday,
February 20,
2009

Charles, I want you to know you're not alone. I agree with you 100% on everything you said about Mobrez and Llaneras. Also, I found another post on this website from another person just like us. Check it out:

POSTED:
Friday,
February 20,
2009

<http://www.ripoffreport.com/reports/0/417/ripoff0417493.htm>

I hope Raymond finally gets a taste of his own medicine through legal justice one day.

Owner of
Company Asia Economic Institute - Los Angeles (U.S.A.)

Respond to this report!
File a Rebuttal

SUBMITTED:
Saturday,
April 04,
2009

The Asia Economic Institute is distressed and profoundly saddened by the false allegations posted on this "RipOff "Internet gossip site. Particularly as they may reflect on the many fine people who have worked with and for us over the years, including the Directors, Raymond Mobrez and Iliana Llaneras and the numerous respected and trusted public servants in the international banking system who count us as friends and associates, and the various Government institutions that rely on our integrity. We know that the truth will come out and are confident that appropriate remedies will be found by our attorneys. If you have been similarly injured by this site, we would like to hear from you.

POSTED:
Saturday,
April 04
2009

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Raymond Mobreg

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to order
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"2 Tips To A Sexy Stomach"

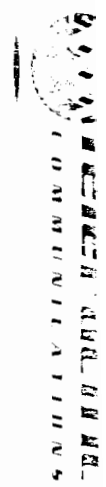
I Cut Down 5 Lbs of Stomach Fat Per Week By Obeying These 2 Easy Tips

Show
forward
what kind of
company
yours is...

Report
Corporate Advocacy
Program

help keep this site
free

EXHIBIT C



DETAIL CHARGES FOR: 310-806-3000 (continued...)

DATE	TIME	NBR CALLED	PLACE	MIN	AMOUNT
01/27	03:21pm	602-359-4357	PHOENIX AZ	3 5	
01/27	03:27pm	602-359-4357	PHOENIX AZ	1 0	
01/27	03:28pm	602-359-4357	PHOENIX AZ	2 9	
01/28	01:00pm	602-359-4357	PHOENIX AZ	5 7	

Total Domestic Long Distance 119 3 7.14

Government Fees and Taxes

DESCRIPTION	AMOUNT
CHCT B/CASF SURCHARGE	0.23
CA TELECONNECT FUND	0.04
UNIVERSAL LIFELINE SERVICE	0.52
CALIFORNIA REGULATORY FEE	0.08
CA RELAY SERV & COMM DEVICE	0.09
FEDERAL UNIVERSAL SERVICE FUND	0.61
CA HIGH COST FUND - A	0.06
CA E911 SURCHARGE	0.23
LOCAL UTILITY USERS TAX	4.06
FEDERAL TAX	0.06

Total Government Fees and Taxes 5.98

Administrative Service Fee

Total Administrative Service Fee 1.92

TOTAL CHARGES FOR 310-806-3000 51.04

DETAIL CHARGES FOR: 310-806-3001

Monthly Charges:

DESCRIPTION	PERIOD	QTY	AMOUNT
CALLER ID	05/08-06/07	1	0.00
INTERNATIONAL BLOCK (011)	05/08-06/07	1	0.00
PAY CALL BLOCK (900/976)	05/08-06/07	1	0.00
HUNTING-STRAIGHT	05/08-06/07	1	0.00
MPOE BUS ADDL LN 2YR VZ	05/08-06/07	1	36.00

Total Monthly Charges 36.00

Government Fees and Taxes

DESCRIPTION	AMOUNT
CHCT B/CASF SURCHARGE	0.19
CA TELECONNECT FUND	0.03
UNIVERSAL LIFELINE SERVICE	0.43
CALIFORNIA REGULATORY FEE	0.07
CA RELAY SERV & COMM DEVICE	0.08

DETAIL CHARGES FOR: 310-806-3001 (continued...)

DESCRIPTION	AMOUNT
FEDERAL UNIVERSAL SERVICE FUND	0.61
CA HIGH COST FUND - A	0.05
CA E911 SURCHARGE	0.20
LOCAL UTILITY USERS TAX	3.38
FEDERAL TAX	0.05

Total Government Fees and Taxes 5.09

Administrative Service Fee

Total Administrative Service Fee 1.60

TOTAL CHARGES FOR 310-806-3001 4.75

DETAIL CHARGES FOR: [REDACTED]

Monthly Charges:

DESCRIPTION	PERIOD	QTY	AMOUNT
CALLER ID	05/08-06/07	1	0.00
INTERNATIONAL BLOCK (011)	05/08-06/07	1	0.00
PAY CALL BLOCK (900/976)	05/08-06/07	1	0.00
MPOE BUS ADDL LN 2YR VZ	05/08-06/07	1	36.00

Total Monthly Charges 36.00

Interstate Long Distance:

DOMESTIC LONG DISTANCE

Government Fees and Taxes

DESCRIPTION	AMOUNT
CHCT B/CASF SURCHARGE	0.19
CA TELECONNECT FUND	0.03
UNIVERSAL LIFELINE SERVICE	0.44
CALIFORNIA REGULATORY FEE	0.07
CA RELAY SERV & COMM DEVICE	0.08
FEDERAL UNIVERSAL SERVICE FUND	0.61
CA HIGH COST FUND - A	0.05
CA E911 SURCHARGE	0.20
LOCAL UTILITY USERS TAX	3.40
FEDERAL TAX	0.05

Total Government Fees and Taxes

Administrative Service Fee

Total Administrative Service Fee

EXHIBIT D

Subject: Reports/0/417/RipOff0417493.htm=Report: #417493= Report: #423987

From: raymond <raymond@asiaecon.org>

Date: Tue, 28 Apr 2009 21:47:55 -0700

To: EDitor@ripoffreport.com, Info@ripoffreport.com

BCC: iliana@asiaecon.org, raymond@asiaecon.org

Dear Editor,

I spoke with someone at your office yesterday, who asked me to send an e-mail to explain who I was, and why I was calling. Simply put, our company has shown up on your "Ripoff Report," (link:

<http://www.ripoffreport.com/reports/0/417/RipOff0417493.htm>)

(Report: #423987) and we have no idea who this person or persons are making the complaint/s. We have employed no one by the name/s registered on your website.

How can you assist us in removing these bogus posts from your website?

Yours truly,

Raymond Mobrez

Asia Economic Institute

(310) 806-3000 x-223

Raymond@asiaecon.org

EXHIBIT E



PAYMENTS / ADJUSTMENTS

DATE	DESCRIPTION	AMOUNT
05/18/2009	PAYMENT	- 641.80
TOTAL PAYMENTS / ADJUSTMENTS		- 641.80

DETAIL CHARGES FOR: [REDACTED]

DESCRIPTION	PERIOD	QTY	AMOUNT
LD 059 059-60 TF 059-60	06/08-07/07	1	0.00
LD MINUTES - 1000 CT	06/08-07/07	1	0.00
REVERSE DNS DELEGATION	06/08-07/07	1	0.00
MPOE T-1 CREDIT CT	06/08-07/07	20	-100.00
MPOE MAX1 5M 4LN 2YR VZ	06/08-07/07	1	502.00
Total Monthly Charges			402.00

Government Fees and Taxes

DESCRIPTION	AMOUNT
CHCF-B/CASF SURCHARGE	1.98
CA TELECONNECT FUND	0.31
UNIVERSAL LIFELINE SERVICE	4.55
CALIFORNIA REGULATORY FEE	0.71
CA RELAY SERV & COMM DEVICE	0.79
FEDERAL UNIVERSAL SERVICE FUND	0.61
CA HIGH COST FUND - A	0.51
CA E911 SURCHARGE	2.03
LOCAL UTILITY USERS TAX	35.62
FEDERAL TAX	0.34

Administrative Service Fee

Total Administrative Service Fee	17.64
----------------------------------	-------

TOTAL CHARGES FOR 3 [REDACTED] 402.00

DETAIL CHARGES FOR: [REDACTED]

DESCRIPTION	PERIOD	QTY	AMOUNT
CALLER ID	06/08-07/07	1	0.00
INTERNATIONAL BLOCK (011)	06/08-07/07	1	0.00
PAY CALL BLOCK (900/976)	06/08-07/07	1	0.00
HUNTING STRAIGHT	06/08-07/07	1	0.00
MPOE BUS ADDL LN 2YR VZ	06/08-07/07	1	36.00
Total Monthly Charges			36.00

Government Fees and Taxes

DESCRIPTION	AMOUNT
CHCF-B/CASF SURCHARGE	0.19
CA TELECONNECT FUND	0.03
UNIVERSAL LIFELINE SERVICE	0.43
CALIFORNIA REGULATORY FEE	0.07

DETAIL CHARGES FOR: [REDACTED]

Government Fees and Taxes

DESCRIPTION	AMOUNT
CA RELAY SERV & COMM DEVICE	0.08
FEDERAL UNIVERSAL SERVICE FUND	0.61
CA HIGH COST FUND - A	0.05
CA E911 SURCHARGE	0.20
LOCAL UTILITY USERS TAX	3.38
FEDERAL TAX	0.05

Administrative Service Fee

Total Administrative Service Fee	1.58
----------------------------------	------

TOTAL CHARGES FOR 3 [REDACTED] 42.15

DETAIL CHARGES FOR: 310-806-3000

Monthly Charges:

DESCRIPTION	PERIOD	QTY	AMOUNT
CALLER ID	06/08-07/07	1	0.00
INTERNATIONAL BLOCK (011)	06/08-07/07	1	0.00
PAY CALL BLOCK (900/976)	06/08-07/07	1	0.00
HUNTING-STRAIGHT	06/08-07/07	1	0.00
MPOE BUS ADDL LN 2YR VZ	06/08-07/07	1	36.00
Total Monthly Charges			36.00

Interstate Long Distance:
DOMESTIC LONG DISTANCE

DATE TIME	NBR CALLED	PLACE	MIN	AMOUNT
05-05 11:28am	602-359-4357	PHOENIX	AZ	2.6
05-05 01:05pm	602-359-4357	PHOENIX	AZ	2.2

EXHIBIT F

Subject: Reports/0/417/RipOff0417493.htm=Report: #417493= Report: #423987]

From: Raymond <raymond@asiaecon.org>

Date: Tue, 05 May 2009 11:35:22 -0700

To: EDitor@ripoffreport.com. Info@ripoffreport.com

Dear Editor,

I spoke with someone at your office yesterday, who asked me to send an e-mail to explain who I was, and why I was calling. Simply put, our company has shown up on your "Ripoff Report," (link:

<http://www.ripoffreport.com/reports/0/417/RipOff0417493.htm>)

(Report: #423987) and we have no idea who this person or persons are making the complaint/s. We have employed no one by the name/s registered on your website.

How can you assist us in removing these bogus posts from your website?

Yours truly,

Raymond Mobrez

Asia Economic Institute

(310) 806-3000 x-223

Raymond@asiaecon.org

EXHIBIT G

Subject: RE: Reports/0/417/RipOff0417493.htm=Report: #417493= Report: #423987]

From: <Editor@ripoffreport.com>

Date: Tue, 5 May 2009 11:48:06 -0700

To: <raymond@asiaecon.org>

Most things on the internet are anonymous ... people don't want to get sued.

We did not make up the rules..

Best to read below.

Right or wrong.. true or false... Best to respond to the report. Be pleasant and show consumers what kind of person ./ company you are... it works for other business. If you handle it the right way, it will bring you new found business. Consumers like to hear a 3rd party opinion. They like to see how a business handles problems, whether they be true or false, ... if false, explain why, .. if true, who would not want to do business with a company that can admit, maybe they made a mistake, .. this shows a consumer that you have nothing to hide, it will show them that you want to take care of business, by taking care of that consumer, telling them to please contact you (in your rebuttal) so you can make things right for them. What consumer would not want to do business with someone that knows how to make things right... Just file a rebuttal.. the truth shall set you free.

We do hear what you are saying - and let's say we believe you - but, we never really know for sure about those who email us, ..as you can imagine people tell us all kinds of things, lying to us... just to try to convince us to remove the report about them. How are we to know who is telling the truth? And how could we afford to investigate all of the claims that are made by people who want their report taken down. Hopefully you realize the true value of Rip-off Report for consumers, ..the authorities and the media do..

Our philosophy is that Rip-off Report is a permanent record just like when someone files a complaint in court. You can file a rebuttal, like when you file an answer in court when someone files a bogus law suit, .. the court will never remove the complaint from the public records either. They are now being found on the search engines too... When we get sued, those court record law suits are found right on the same page with Rip-off Report.

Read below the usual email we send to people who ask us to remove Reports, .. some even threaten us with a law suit. So, we've included that information below, .. so please don't be insulted when we mention it below.

=====

We do remove social security numbers, bank account numbers, threats of violence, some foul language and links to places we do not know about. If we missed something and are notified about it, we will remove it.

This is the way the Internet is..
we did not create the laws.
we did not create the Internet.
we did not create the Report(s) filed.

if you don't care what we have to say and don't want to read our philosophy below, you must read this first link below. Be warned. To those of you who threaten to sue, be prepared to go the long haul, and, when you want to do a walk away because you realize you cannot and will not win because you filed a frivolous law suit, ...you will be paying for our legal bill and in some cases and then some, before we will let you out of the case. .. Just ask anyone who has sued us for years. Many of them will not

admit to you that they paid us.. but they do.. If you are thinking of suing us, I hope you are personally prepared for this. We are.

For those who are thinking of suing...

<http://www.ripoffreport.com/wantToSueRipoffReport.asp>

You may be interested to know, since the above LINK was created, there have been a lot more legal superior court decisions, and other lower court decisions – some published decisions ... **ALL IN OUR FAVOR**.. and we have been sued more than 12 dozen times and never, that's **NEVER lost a case**. Suing us will only get you more publicity and additional listings on search engines..

Why do we win? – just do a Google search for **Communications Decency Act – CDA**.

below is for those who have read the case laws and/or those of you who have no intention of suing and are looking for ways to just make things right for your customers, or just setting the record straight - - even if the comments are just about you personally, ... remember, we will all be blogged. Good or bad, right or wrong, we **WILL** all be blogged, somewhere..Best to set the record straight, here and now ... Please read below..

=====

please read some of our Philosophy -

I know the below copy is long winded - -

you do not want to miss any of what we are saying below - - many things are repeated so you understand our point,. this is all about **NEW** thinking for the 21st century... For many people, this just has not sunk in yet.

The short answer is ... a Rip-off Report cannot be taken off.

if you keep reading, you will understand how you will end up doing better with the Report staying up and not removing the Report.. by you setting the record stright now, you won't have to worry about other blogs as much.. Either way, those who want to get information out about you will.

You can simply file a rebuttal and explain **your side of the story ... it's free ... and you don ' t have to even read any further, just log on and file a rebuttal telling your side of the story, best to not be combative or insulting.**

still not convinced ?

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Here is a perfect example....

The United States of America puts people to death after 1 or 2 jury trials, all kinds of witnesses and countless appeals, to only find out 15 to 30 years later, ..oops! ... Gee, they weren't guilty after all! ... and businesses want Rip-off Report to figure out who is right and who is wrong? Where do we start and stop with evidence? We cannot play judge and jury..

FACT: CONSUMERS WANT TO HEAR A 3rd PARTY OPINION:

Most businesses ask: "In 2008, what good does it do if a consumer sees Rip-off Reports from back in 2005?" -- We tell them that this is THE most important benefit you can ever get from Rip-off Report! ... Yes, you the business, the person that was reported ... Any educated consumer who is surfing the web in July of 2008 and comes across a Rip-off Report on you personally or your business ... consider yourself lucky. ... Think about it. Remember, all businesses will get complaints: ALL!! If you address the complaint, rectify the situation, be nice and not combative, this will show the consumer that you were man/woman enough to address your issues ... This will also show how you are committed to making changes and committed to total customer satisfaction! ... **What consumer would not want to do business with you after seeing how you took care of business by fixing a complaint and was nice about it? .. to err on the side of the consumer.**

For example, even if YOU were not wrong and the customer was being a real jerk ... Here's what you do: without insulting the consumer you explain in your rebuttal in a very nice way why they should not be getting a refund, but, in the name of good customer service we will make things right with you. However, it is always best to add some sort of an admission of at least the possibility you or your company did make a mistake or someone from the company might have made a mistake, so, in the name of "good customer service make a statement on how you will be giving the customer the benefit of the doubt and will just issue a refund." .. this will go a long way! imagine what the consumer is thinking when they read this ... Even the guilty businesses with real customer service issues will look responsive (like a hero) and, hopefully, will get tired of making refunds and change their ways. Yes, this has always been one of the main goals of Rip-off Report.

EVEN IF YOU ARE NOT A BUSINESS = YOU ARE AN INDIVIDUAL WITH A REPORT(S) FILED AGAINST YOU?

Even if you are an individual and might have pissed off someone in the past, you need to do what you have to to just make it right with them. Like we stated above, ... just give them the benefit of the doubt ... file a rebuttal to the nasty Report about you, state that you had made a mistake in the past and explain how you've contacted (or are contacting if the rebuttal is your sole method of contact) the author of the report to make things right with them. You can also state -- that you don't blame them for being upset with you. ... NOW, ... if you stated something like that on that nasty Report about you, ...

after someone is looking you up on the Internet and reads what you wrote (what we've suggested here), ... please tell me, who would not want to do business with someone who took care of a situation like this! ?? We know it works -- from dead beat dads who did not pay child support to the business that actually ripped someone off ... they just show how they made things right. - You have to admit, if you read a complaint that way, you too would now trust that business. We are told this all the time by businesses. People who once threatened us, cursed us out and even businesses that sued us and lost (like they all do) .. they all say to us, they should have handled it this way from the very beginning as we've suggested to you hear in this email.

Rip-off Report did not invent the Internet,

and with or without Rip-off Report you would be blogged about your business or just you personally -- and again I say, ... this IS the 21st Century ... True or false or partly false, right or wrong, . we will all be blogged!

Because so many people just don't get the concept that we know works so well I must reiterate...

FACT: Businesses that admit they may have made a mistake, give their customer the benefit of the doubt, and show how they took care of the complaint. ... **TELL ME**, what consumer would not want to do business with them. Even if the complaint is totally false but the customer feels in their heart that they were wronged in some way, you can turn that around by explaining what you know in a nice way, maybe getting them to still do business with you by replacing the product, or the sales person, agent etc. **If handled correctly, you will turn a negative into a positive..** Either way... The Internet is here to stay, and the tides have turned for the benefit of the consumer. **BIG BUSINESSES with lots of money is no longer in control.** ... This will not change.

Rip-off Report is thanked all the time

by businesses that first said, "this will not work, you are full-of-it!" ... **Most Businesses** admitted after doing what we suggested, they now get business from the Report, new found business they would have never had if the Rip-off Report did not exist.

Those of you that have many complaints and need more help can always look into Rip-off Report's Corporate Advocacy, Business Remediation and Customer Satisfaction Program... a program for a program that does a lot for both the consumer and businesses alike.

AGAIN, YOU CAN FILE A REBUTTAL(S) FOR FREE

We DO NOT author the Reports. Consider yourself lucky the customer did not make up some sucks.com website on your company located in some 3rd world country where you could not respond to the charges like you can on Rip-off Report. We think if you handle your response in the correct way, that will say it all, and in your favor, turning that negative into a positive, taking the high road.

If a Report is responded to properly, any half intelligent consumer will know what kind of company or individual you are...

The nicer you are, the more you turn around the possible negativity of a Rip-off Report. We live in the Internet age. Unless Al Gore pulls the plug on the internet, we are all stuck with it. :-)
Deal with it, and show what a good business or business person you are: put your best foot forward, go

beyond the call of good customer service, then the Rip-off Report will work as a positive advertisement you will want ALL your customers to see. Better yet, Rip-off Report is a lot cheaper than those costly full page ads in the paper, advertisement on the Internet or on TV. Once you see this is working as a positive for your company, maybe you will think about donating some of those advertising dollars. As you will see, Rip-off Report WILL GET YOU NEW FOUND BUSINESS, if, but only IF, you handle the Report in a positive way. Anyone thinking of coming after Rip-off Report (filing a lawsuit) will get nowhere and will only, more than likely, get even more bad publicity, because that lawsuit is public information.

Rip-off Report has no way of determining whether you or the author of the report is telling the truth. We encourage you to post a rebuttal explaining your side of the story, but we have a uniform policy against removing reports posted by consumers.

I know at this point you don't want to hear it, but... here are more reasons Why WE DO NOT Remove any Rip-off Reports:

If we remove a Rip-off Report, we would be no better than the BBB. Although we do not remove reports, we do provide for the Author of the Report an UPDATE feature that allows the Author of the Report to supply additional positive or negative information regarding your business dealings.

Do what's right – or, what about going beyond the call of good customer service. The consumer will be surprised and post your response - - you won't have to worry about them saying anything bad.. just show that you understand their point, and make it right with them..!

YOU MUST UNDERSTAND OUR PHILOSOPHY:

If Rip-off Report removed a Report every time a business threatened, consumers would be back to where they were before. There would be no history of how the business took care of past problems. This Report on the business or individual can work as a positive or as a promotional tool if they respond properly and do the right thing by taking care of their customer. Consumers will see this and will want to do business with them in spite of what has been written about them. ...

That is why we supply a REBUTTAL feature so that the company reported has a chance to respond by agreeing, disagreeing, or apologizing and explaining what will be done to fix the issue.

By allowing consumers to view the original report, updates, and rebuttals, consumers will be able to make informed and educated decisions. This is mainly because consumers will be able to see how the company in question deals with complaints. All business get them from time to time.

Regardless, as a matter of policy, we do not remove a submitted Rip-off Report, and we never will. Some people claim that we remove reports for money, but that is just plain false. We have been offered as much as \$50,000 to remove just one Rip-off Report, but we declined because doing so is in violation of our policy, and more importantly, goes against what we what we stand for ... Please understand our position.

Remember, all businesses will get complaints ... ALL! ... as stated above, at least file a rebuttal that is pleasant and, if you wish, mention that you support this forum and freedom of speech -- even if

you disagree with what was said. Whining to consumers about how bad and unfair Rip-off Report is will only sour their opinion of you.

Also tell what the situation was at the time the Report was posted, even if it's a long time ago and how you made improvements to your company to avoid this and similar things from happening again, and other positive comments about your company ... that is free. You can turn that negative into a positive! Consumers are probably finding your business on search engines that would never even know about you! If handled correctly, this can come permanent positive advertisement!

You may have not mentioned it, but, we know it's always in everyone's mind that they want to sue us -- usually it's the dishonest companies that cannot admit wrong doing and could never change their ways that threaten to sue us..

For those who are thinking of suing...

<http://www.ripoffreport.com/wantToSueRipoffReport.asp>

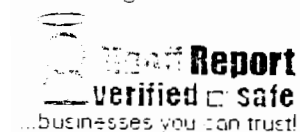
For those of you who are a business only and have many Reports filed against them, read the following...

Those of you that have too many complaints and need more help can always look into Rip-off Report's Corporate Advocacy, Business Remediation and Customer Satisfaction Program ... a long name for a program that does a lot for both the consumer and businesses alike. This is a program that gives consumers confidence in doing business with you or your business.

- This program changes the negative listings on search engines into a positive along with all the Reports on Rip-off Report (Reports are never deleted).
- As a condition of joining this program, the Reported business allows us to email everyone who filed a complaint that the business has contacted Rip-off Report and wants to make things right . This weeds out false Reports and shows your commitment to your customers and is later Reported in our findings about your company we post to every Report about your business.
- You must live up to your stated commitments through our program requirements.
- Read about this program and how it changes all the negative into a positive - fill out our Corporate Advocacy Program intake form.

http://www.ripoffreport.com/corporate_advocacy.asp

This program now includes – Rip-off Report Verified:



[Verified Safe](#)

Click the above link to see how businesses use this to their benefit. =

Do a Google search for companies like:

One Stop Motors

The Tax Club

Those are just some of the hundreds of examples of our members...

We're always open for suggestions and improvements to our programs, even if we don't agree with you... :-)

ED Magedson - Founder
EDitor@ripoffreport.com
www.ripoffreport.com

Rip-off Report
badbusinessbureau.com
PO Box 310 Tempe, Arizona 85280

From: Raymond [mailto:raymond@asiaecon.org]
Sent: Tuesday, May 05, 2009 11:35 AM
To: EDitor@ripoffreport.com; Info@ripoffreport.com
Subject: Reports/0/417/RipOff0417493.htm=Report: #417493= Report: #423987]

Dear Editor,

I spoke with someone at your office yesterday, who asked me to send an e-mail to explain who I was, and why I was calling. Simply put, our company has shown up on your "Ripoff Report," (link: <http://www.ripoffreport.com/reports/0/417/RipOff0417493.htm>)

(Report: #423987) and we have no idea who this person or persons are making the complaint/s. We have employed no one by the name/s registered on your website.

How can you assist us in removing these bogus posts from your website?

Yours truly,

Raymond Mobrez
Asia Economic Institute
(310) 806-3000 x-223
Raymond@asiaecon.org

Subject: Asia Economic Institute. AEI. WorldEcon - application about CAP

From: <Editor@ripoffreport.com>

Date: Tue, 12 May 2009 18:04:19 -0700

To: <raymond@asiaecon.org>

Raymond Mobrez
Asia Economic Institute
(310) 806-3000 x-223
Raymond@asiaecon.org

Dear Raymond,

You drove me crazy today.. why? .. because you never filled out the form as you said you did.
You never filled out anything. I ran my tech staff looking for something you never did.

You need to click on this LINK and fill out the form.
<http://www.ripoffreport.com/capJoin.asp>

Rip-off Report

PO Box 310, Tempe, Arizona 85280

From: Raymond [mailto:raymond@asiaecon.org]

Sent: Tuesday, May 12, 2009 2:59 PM

To: Editor@ripoffreport.com

Subject: Re: Reports/0/417/RipOff0417493.htm=Report: #417493= Report: #423987]

Editor@ripoffreport.com wrote:

Most things on the internet are anonymous ... people don't want to get sued.
We did not make up the rules..

Best to read below.

Right or wrong.. true or false... Best to respond to the report. Be pleasant and show consumers what kind of person ./ company you are... it works for other business. If you handle it the right way, it will bring you new found business. Consumers like to hear a 3rd party opinion. They like to see how a business handles problems, whether they be true or false, ... if false, explain why, .. if true, who would not want to do business with a company that can admit, maybe they made a mistake, .. this shows a consumer that you have nothing to hide, it will show them that you want to take care of business, by taking care of that consumer, telling them to please contact you (in your rebuttal) so you can make things right for them. What consumer would not want to do business with someone that knows how to make things right... Just file a rebuttal.. the truth shall set you free.

We do hear what you are saying - and let's say we believe you - but, we never really know for sure about those who email us, ..as you can imagine people tell us all kinds of things, lying to us... just to try to convince us to remove the report about them.. How are we to know who is telling the truth? And how could we afford to investigate all of the claims that are made by people who want their report taken down. Hopefully you realize the true value of Rip-off Report for consumers, ..the authorities and the media do..

Our philosophy is that Rip-off Report is a permanent record just like when someone files a complaint in court. You can file a rebuttal, like when you file an answer in court when someone files a bogus law suit. .. the court will never remove the complaint from the public records either. They are now being found on the search engines too... When we get sued, those court record law suits are found right on the same page with Rip-off Report.

Read below the usual email we send to people who ask us to remove Reports, .. some even threaten us with a law suit. So, we've included that information below, .. so please don't be insulted when we mention it below.

=====

We do remove social security numbers, bank account numbers, threats of violence, some foul language and links to places we do not know about. If we missed something and are notified about it, we will remove it.

This is the way the Internet is..

we did not create the laws

we did not create the Internet.

we did not create the Report(s) filed

if you don't care what we have to say and don't want to read our philosophy below, you must read this first link below. Be warned. To those of you who threaten to sue, be prepared to go the long haul, and, when you want to do a walk away because you realize you cannot and will not win because you filed a frivolous law suit, ...you will be paying for our legal bill and in some cases and then some, before we will let you out of the case. .. Just ask anyone who has sued us for years. Many of them will not admit to you that they paid us.. but they do.. If you are thinking of suing us, I hope you are personally prepared for this. We are.

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*The United States of America puts people to death after 1 or 2 jury trials, all kinds of witnesses and
countless appeals, to only find out 15 to 30 years later, ..oops! ... Gee, they weren't guilty after all!
... and businesses want Rip-off Report to figure out who is right and who is wrong? Where do we
start and stop with evidence? We cannot play judge and jury..*

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back in 2005?" - - We tell them that this is THE most important benefit you can ever get from
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For those of you who are a business only and have many Reports filed against them, read the following...

Those of you that have too many complaints and need more help can always look into Rip-off Report's Corporate Advocacy, Business Remediation and Customer Satisfaction Program ... a long name for a program that does a lot for both the consumer and businesses alike. This is a program that gives consumers confidence in doing business with you or your business.

- This program changes the negative listings on search engines into a positive along with all the Reports on Rip-off Report (Reports are never deleted).
- As a condition of joining this program, the Reported business allows us to email everyone who filed a complaint that the business has contacted Rip-off Report and wants to make things right. This weeds out false Reports and shows your commitment to your customers and is later Reported in our findings about your company we post to every Report about your business.
- You must live up to your stated commitments through our program requirements.
- Read about this program and how it changes all the negative into a positive - fill out our Corporate Advocacy Program intake form.

http://www.riporffreport.com/corporate_advocacy.asp

This program now includes -- Rip-off Report Verified:



[Verified Safe](#)

Click the above link to see how businesses use this to their benefit. =

Do a Google search for companies like:

One Stop Motors

The Tax Club

Those are just some of the hundreds of examples of our members...

We're always open for suggestions and improvements to our programs, even if we don't agree with you... :-)

ED Magedson - Founder

Editor@ripoffreport.com

www.ripoffreport.com

Rip-off Report

badbusinessbureau.com

PO Box 310 Tempe, Arizona 85280

From: Raymond [<mailto:raymond@asiaecon.org>]

Sent: Tuesday, May 05, 2009 11:35 AM

To: Editor@ripoffreport.com; info@ripoffreport.com

Subject: Reports/0/417/RipOff0417493.htm=Report: #417493= Report: #423987]

Dear Editor,

I spoke with someone at your office yesterday, who asked me to send an e-mail to explain who I was, and why I was calling. Simply put, our company has shown up on your "Ripoff Report," (link:

<http://www.ripoffreport.com/reports/0/417/RipOff0417493.htm>)

(Report: #423987) and we have no idea who this person or persons are making the complaint/s. We have employed no one by the name/s registered on your website.

How can you assist us in removing these bogus posts from your website?

Yours truly,

EXHIBIT H



DETAIL CHARGES FOR: 310-806-3000 (continued...)

DATE	TIME	NBR CALLED	PLACE	MIN	AMOUNT
05-12	02:46pm	602-359-4357	PHOENIX AZ	16.5	0.11

Total Domestic Long Distance 86.8 5.20

Government Fees and Taxes

DESCRIPTION	AMOUNT
CHCF-B/CASF SURCHARGE	0.22
CA TELECONNECT FUND	0.03
UNIVERSAL LIFELINE SERVICE	0.50
CALIFORNIA REGULATORY FEE	0.08
CA RELAY SERV & COMM DEVICE	0.09
FEDERAL UNIVERSAL SERVICE FUND	0.61
CA HIGH COST FUND - A	0.06
CA E911 SURCHARGE	0.22
LOCAL UTILITY USERS TAX	3.87
FEDERAL TAX	0.05

Total Government Fees and Taxes 5.73

Administrative Service Fee

Total Administrative Service Fee 1.81

TOTAL CHARGES FOR 310-806-3000 48.74

DETAIL CHARGES FOR: 310-806-3001

Monthly Charges:

DESCRIPTION	PERIOD	QTY	AMOUNT
CALLER ID	06/08-07/07	1	0.00
INTERNATIONAL BLOCK (011)	06/08-07/07	1	0.00
PAY CALL BLOCK (900/976)	06/08-07/07	1	0.00
LIFELINE STRAIGHT	06/08-07/07	1	0.00
LIFELINE BUS ADDL LN 2YR VZ	06/08-07/07	1	36.00

Total Monthly Charges 36.00

Government Fees and Taxes

DESCRIPTION	AMOUNT
CHCF-B/CASF SURCHARGE	0.19
CA TELECONNECT FUND	0.03
UNIVERSAL LIFELINE SERVICE	0.43
CALIFORNIA REGULATORY FEE	0.07
CA RELAY SERV & COMM DEVICE	0.08
FEDERAL UNIVERSAL SERVICE FUND	0.61

DETAIL CHARGES FOR: 310-806-3001 (continued...)

Government Fees and Taxes

DESCRIPTION	AMOUNT
CA HIGH COST FUND - A	0.05
CA E911 SURCHARGE	0.20
LOCAL UTILITY USERS TAX	3.38
FEDERAL TAX	0.05

Total Government Fees and Taxes 5.09

Administrative Service Fee

Total Administrative Service Fee 1.58

TOTAL CHARGES FOR 310-806-3001 42.67

DETAIL CHARGES FOR: 3

Monthly Charges:

DESCRIPTION	PERIOD	QTY	AMOUNT
CALLER ID	06/08-07/07	1	0.00
INTERNATIONAL BLOCK (011)	06/08-07/07	1	0.00
PAY CALL BLOCK (900/976)	06/08-07/07	1	0.00
MPOE BUS ADDL LN 2YR VZ	06/08-07/07	1	36.00

Total Monthly Charges 36.00

Interstate Long Distance:

DOMESTIC LONG DISTANCE

DESCRIPTION	PERIOD	MIN	AMOUNT
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06/08-07/07

Total Domestic Long Distance

Government Fees and Taxes

DESCRIPTION	AMOUNT
CHCF-B/CASF SURCHARGE	0.19
CA TELECONNECT FUND	0.03
UNIVERSAL LIFELINE SERVICE	0.43
CALIFORNIA REGULATORY FEE	0.07
CA RELAY SERV & COMM DEVICE	0.08
FEDERAL UNIVERSAL SERVICE FUND	0.61
CA HIGH COST FUND - A	0.05
CA E911 SURCHARGE	0.20
LOCAL UTILITY USERS TAX	3.39
FEDERAL TAX	0.05

Total Government Fees and Taxes 5.10

Administrative Service Fee

Total Administrative Service Fee 1.58