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New York corporation.

Plaintiffs,

Defendants.

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THE REGENTS OF THE UNIVERSITY OF CALIFORNIA, a California corporation; MARK G. YUDOF, an individual; DR. GENE BLOCK, CHANCELLOR OF THE UNIVERSITY OF CALIFORNIA, LOS ANGELES, an individual; DR. SHARON FARB, an individual; LARRY LOEHER, an individual; PATRICIA O'DONNELL, an individual; and John Does 1-50,

- Written Contract
- (3) Copyright Infringement;
- (4) Deprivation of Property without Due Process
- (5) Declaratory Relief
- (6) Violation of 17 U.S.C. § 1201;
- (7) Breach of Covenants of Good Faith and Fair Dealing;
- (8) Unjust Enrichment;
- (9) Tortious Interference with **Contractual Relations**
- (10) Tortious Interference with Prospective Business Advantage DEMAND FOR JURY TRIAL

SECOND AMENDED COMPLAINT

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Association for Information Media and Equipment ("AIME") and Ambrose Video Publishing, Inc ("AVP" or "Ambrose") (collectively, the "Plaintiffs") allege as follows:

# NATURE OF THE ACTION

1. The Defendants in this case are The Regents of California ("Regents") in their official capacity as an arm of the State of California governing the University of California at Los Angeles ("UCLA"), and in their individual capacities as members of the Board of Regents; Mark G. Yudof, President of the University of California, in his official and individual capacity ("Mr. Yudof"); Dr. Gene Block, Chancellor of UCLA, in his official and individual capacity ("Dr. Block"); Dr. Sharon Farb, UCLA's Associate University Librarian for Collection Management and Scholarly Communication, in her official and individual capacity ("Dr. Farb"); Larry Loeher. UCLA's Associate Vice Provost and Director of Instructional Development, in his official and individual capacity ("Mr. Loeher"); and Patricia O'Donnell, Manager of UCLA's Instructional Media Collections and Services and Media Lab, in her official and individual capacity ("Ms. O'Donnell"); and John Does 1-50, who are a) other individuals, presently unknown to Plaintiffs, who have been designated or in the future are designated to replace any of the other named Defendants in their official

For purposes of preserving a complete record for appeal to the Ninth Circuit, Plaintiffs have retained in this Second Amended Complaint those claims which the Court dismissed with prejudice in its Order Granting Defendant's Motion to Dismiss filed October 3, 2011.

capacity, and b) any other individuals, including but not limited to UCLA faculty members and Information Technology ("IT") personnel, who in their official and individual capacities, on a direct or contributory basis, participated in the actions complained of herein (collectively the "Defendants").

- 2. The Plaintiffs in this case are AVP, an educational video producer and holder of all exclusive rights associated with the specific copyrighted works in question in this case; and AIME, a national trade association whose public mission is to help ensure copyright education and compliance, and whose membership includes AVP and other video copyright owners and/or exclusive rightsholders. A list of AIME members is attached hereto as Exhibit 1.
- 3. This case involves the Defendants' systematic actions to take copy-protected DVDs, licensed by AVP and other AIME members, and copy, reformat, stream, transmit, create derivative works, publicly distribute, publicly display and/or publicly perform these DVDs via the Internet or the UCLA intranet, and to allow faculty to copy, create derivative works, edit, perform and/or display, and students to copy, display and perform these works in flagrant disregard of existing licenses, established copyright law and the Regents' and UCLA's own intellectual property policies.
- 4. To accomplish this unlawful activity, upon information and belief, the Defendants utilize Video Furnace, a system manufactured and sold by Hai Vision Systems, Inc. ("HVS"). Video Furnace allows for the unauthorized recording of DVD content, its long-term storage and then its transmission and distribution to computers

and set top boxes. Upon information and belief, Video Furnace includes sophisticated editing capabilities, which enable system administrators, including UCLA faculty, to trim content, merge content from multiple sources, add text/metadata to the streamed content and bookmark data (so that a user can view programs non-sequentially, quickly browsing to specific reference points within a program), as well as store additional copies of edited programs in separate files.

- 5. According to HVS 2009 publicity, UCLA collaborated with HVS in the design of Video Furnace for use by educational institutions and lent its name and reputation to the marketing efforts of HVS. UCLA thereby participated in the development and trafficking of technology, device, service, device, components or parts thereof, which are capable of facilitating violations throughout the United States of the copyright rights of AVP and other AIME members, who license programs to other institutions that acquired Video Furnace.
- 6. As background to the dispute, upon information and belief, some time around January 2006, UCLA's Instructional Media Collections & Services ("IMCS"), which is directly managed and/or supervised by Defendants Dr. Farb, Mr. Loeher and Ms. O'Donnell, and supervised by the other Defendants, acquired HVS's Video Furnace system. With the Video Furnace system, the Defendants began copying programs owned by AVP and licensed to UCLA on a limited license basis, and transmitting them on the University's web-based intranet. In particular, IMCS illegally exploited AVP programs, "The Plays of William Shakespeare," in DVD format ("AVP

Shakespeare DVDs"). "The Plays of William Shakespeare" were originally produced by the British Broadcasting Company ("BBC") and Time Life Films, Inc. ("Time"). As a result of the production agreement between BBC and Time, Time acquired exclusive rights to programs in the United States. Subsequently, Time assigned all its rights in these programs to AVP. In 2001, AVP created the AVP Shakespeare DVDs. At all times relevant herein, AVP held and holds on an exclusive basis in the United States all relevant copyright rights pertaining to the AVP Shakespeare DVDs.

- 7. Upon information and belief, utilizing the Video Furnace system, copies of the AVP Shakespeare DVDs were made directly by or under the direction of Defendants Mr. Loeher, Dr. Farb, Ms. O'Donnell, and/or UCLA faculty members and IT personnel, and with the authorization of Dr. Block. Said copies were then stored on course web pages for extended periods of time and converted to digital files, which could be distributed to multiple persons at the same time by a process called streaming.
- 8. UCLA told AVP that over a five-year period at least 13 AVP Shakespeare DVDs were copied and exploited more than 130 times by an unspecified number of students and faculty. Upon information and belief, the AVP Shakespeare DVDs can be viewed either by system users through the UCLA network, inside or outside an educational setting, inside or outside the United States; that is, wherever the user may be. Moreover, the Video Furnace system allows administrators to invite guest visitors

to view the contents of the AVP Shakespeare DVDs without signing in with a username and password. *See* Exhibit 2.

- 9. AVP learned about the streaming practice in 2009. Through AIME, AVP approached Dr. Block and objected to the practice. AIME explained that UCLA's streaming practice violated established copyright law. AVP also explained that streaming was an express violation of the AVP Shakespeare DVD license.
- 10. Prior to 2009, AVP had anticipated the need of educational institutions for streaming media. At substantial effort and expense, AVP developed and currently offers educators Ambrose 2.0, high-quality, reasonably-priced institutional streaming licenses that would enable UCLA to make AVP programs available lawfully. In fact, Ms. O'Donnell acknowledged to Allen Dohra, AVP Vice President-Sales and President of AIME Board of Directors, that she was aware of Ambrose 2.0 and that it offered a superior video product. However, she declined to acquire the AVP streaming license, indicating that UCLA would continue to rely on the lesser quality streams it already had digitized for no fee to AVP, notwithstanding that such a practice was in flagrant violation of the AVP DVD License.
- 11. Upon information and belief, the UCLA streams are not in compliance with federal disability laws, which require Closed Captions, nor in compliance with UC's Electronic Communications Policy regarding accessibility (see Par. 23, infra).

  Ambrose 2.0 is in full compliance with federal disability law requirements. To the

extent that AVP is identified as the source of the UCLA streams that are not in compliance with federal disability laws, AVP's reputation is harmed.

- 12. Despite AIME's direct overtures to Dr. Block, UCLA was unrelenting.

  Initially, UCLA claimed absolute entitlement pursuant to two provisions of copyright law: 17 U.S.C. §110(1) (the public performance exemption for "face-to-face" teaching) and 17 U.S.C. §107 (fair use). It later added reliance upon 17 U.S.C. §110(2) (the public performance exemption for certain digital distance learning uses).
- 13. After AVP and AIME confronted Dr. Block with the prospect of a legal challenge to these theories, upon information and belief, UCLA temporarily desisted. After a winter-break period of reflection, Dr. Block, through his legal counsel, notified AVP that UCLA had the right to copy the AVP DVDs and to stream the content, so the practice would continue unabated. Upon information and belief, the practice continues to this day and will continue in the future unless enjoined.
- 14. If UCLA and other educational institutions are allowed to license DVDs from AVP and other AIME members for exhibition to live audiences and then copy, edit the content of the DVDs, and distribute them via the Internet to faculty, students and guests without a license and without compensation to the creators, then existing and new markets for AVP's and other AIME member's pre-existing works will be unfairly preempted and the educational video business of AVP and other AIME members will suffer greatly.

- 15. Thus, this legal dispute is rooted in a) the Defendants' failure to comply with unambiguous provisions of the license pursuant to which the AVP Shakespeare DVDs were licensed to UCLA and b) UCLA's and the Regents' video streaming practices, as implemented by and through the other Defendants and after notice that these actions were illegal and in violation of express contractual terms and conditions.
- 16. This case is about ensuring that the balance struck in copyright law is properly respected and not abused. This case is also about the fair adherence to contractual agreements between the Defendants and AVP and other AIME members, who license use of their programs.

#### PARTIES AND THEIR STANDING

- 17. AVP is a New York corporation, whose principal business is the creation and distribution of high quality video content for the educational marketplace. At all times pertinent to the infringements by the Defendants, AVP held and holds all exclusive rights to all the AVP Shakespeare DVDs in the United States, having acquired those rights from BBC and Time. Works that the Defendants have copied, publicly distributed, publicly performed, publicly displayed and created derivative works from in violation of AVP rights are registered with the U.S. Copyright Office in the name of AVP. AVP licenses its video programs to many schools and colleges throughout the United States, including the State of California and UCLA.
- 18. AIME is an Illinois non-profit membership organization offering copyright information and support to teachers, librarians, media center directors, producers and

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distributors of informational film, video, interactive technologies, computer software and equipment. AIME's mission is to promote fair and appropriate use of the media and equipment delivering information in a rapidly changing world. AIME asserts standing to sue in this proceeding as an associational Plaintiff seeking prospective injunctive relief on behalf of its members. AIME does not seek to remedy any copyright infringement claim that any member may have against the Defendants; however, AIME asserts standing because: (1) its members who hold the necessary exclusive rights to their programs have standing to sue on their own for infringement of copyrights and (2) the copyright interests that AIME seeks to protect are germane to AIME's purpose. Moreover, neither the claims asserted by AIME, nor the narrow and tailored declaratory relief requested by AIME, requires the participation of individual members in the lawsuit. AIME only seeks a declaratory ruling that prohibits the Defendants from prospectively infringing the copyrighted works of AIME members who hold all relevant exclusive rights to licensed DVDs, and that prevents unlicensed exploitation of such DVDs without their consent. To reiterate, AIME is seeking prospective declaratory or injunctive relief only, not monetary damages or other remedies.

19. AIME also has a personal stake in the outcome of this litigation, suffering injury in fact. It has had to focus its attention and resources on addressing the Defendants' infringements of AVP's copyrighted works and the potential infringement of the copyrighted works of other AIME members. AIME members

whose works have been digitized and streamed by Defendants include: AVP (37 titles), Bullfrog Films (10 titles), California Newsreel (32 titles), Direct Cinema (9 titles), Insight Media (2 titles), New Day Films (12 titles) and PBS Video (56 titles).

See Exhibit 3. AIME has been forced to spend much of its limited resources and staff time directly confronting the problem created by the Defendants for the educational video publishers, who are AIME's members and whose membership AIME seeks to maintain.

20. As a direct result of Defendants' activities, AIME has been forced to limit its provision of copyright advice and information to members. Response time for answers to members' copyright questions has been slowed, its reputation as a valuable copyright resource organization has been tarnished, and staff time has been consumed with these legal issues instead of building additional copyright resources for members. These consequences have made AIME less valuable to its members, some of whom have left the organization. Further, AIME lost a major opportunity to market itself to potential new members when, as a direct result of this matter, the board of directors of a national media conference cancelled a cooperative meeting on copyright in the fall of 2010. Filmmakers, distributors, educators from K-12, colleges, universities and public librarians would have been the targeted audience for the meeting, and all could have been potential members of AIME. If AIME is unsuccessful in enjoining the way in which the Defendants' exploit educational videos of AIME members, then its mission will have been materially, if not unalterably, frustrated.

The Regents is a corporation incorporated under the laws of the State of 21. California, and its power derives from Article IX, Section 9 of the California Constitution. According to its Bylaws, namely Bylaw 5.1(a), the Regents has "full powers of organization and government" subject only to limited legislative control. The Regents is made up of a 26 member board and two nonvoting faculty members. The Regents administers the University of California educational system (sometimes herein "UC") as a public trust, of which UCLA is a member. The present membership of The Regents includes the following individuals: 1) Appointed Regents: Richard C. Blum, David Crane, William De La Pena, Russell Gould, Eddie Island, Odessa Johnson, George Kieffer, Sherry L. Lansing, Monica Lozano, Hadi Makarechian, George M. Marcus, Alfredo Mireles, Jr., Norman J. Pattiz, Bonnie Reiss, Frederick Ruiz, Leslie Tang Schilling, Bruce D. Varner, Paul Wachter and Charlene Zettlel; 2) Ex Officio Regents: Jerry Brown, Gavin Newsom, John A. Perez, Tom Torlakson, Mark G. Yudof, Bruce Hallet and Lori Pelliccioni; and 3) Faculty Representatives: Robert Anderson and Robert Powell.

22. Mark G. Yudof ("Mr. Yudof") is President of the Regents. Pursuant to Regents' Standing Order 100.4(mm), the President of the Regents "is authorized to develop and implement policies and procedures on matters pertaining to intellectual property, including ... copyrights ... and to execute documents necessary for the administration of intellectual property, including those which may contain commitments existing longer than seven years. The President annually shall report to

the Board on matters pertaining to intellectual property." www.universityofcalifornia.edu/regents/bylaws/so1004.html.

- 23. Over the past 25 years, the Regents have adopted and promulgated copyright policies for the entire University of California education system. Principal promulgations of these policies, rules, and criteria are attached hereto as Exhibit 4. Among these policies, rules, orders and criteria, which remain in place today and are enforced by Mr. Yudof, are the following:
- a) The mandate that the University of California "uphold copyright law," www.universityofcalifornia.edu/copyright/usingcopyrighteworks.html;
- b) The commitment of the entire UC Community to compliance with applicable intellectual property law, specifically including copyright law. ("The University of California is committed to upholding U.S. copyright law.")

  www.ucop.edu/irc/policy/copycommit.html);
- c) The policy that deems it "vital that the University of California faculty, students, and staff [to] understand and responsibly exercise rights accorded them under the copyright law, particularly now in light of new technologies and laws that challenge long-standing educational and library exemptions and interpretations."

  www.universityofcalifornia.edu/copyright/ (emphasis supplied); and
- d) The University of California Electronic Communications Policy (ECP) that provides:

# II. GENERAL PROVISIONS

## E. VIOLATIONS OF LAW AND POLICY

- 1. Law. Federal and state law prohibit the theft or abuse of computers and other electronic resources such as electronic communications resources, systems, and services. Abuses include (but are not limited to) unauthorized entry, use, transfer, tampering with the communications of others, and interference with the work of others and with the operation of electronic communications resources, systems, and services. The law classifies certain types of offenses as felonies (see Appendix B, Reference).
- 2. University Disciplinary Actions. University policy prohibits the use of University property for illegal purposes and for purposes not in support of the mission of the University. In addition to legal sanctions, violators of this Policy may be subject to disciplinary action up to and including dismissal or expulsion, pursuant to University policies and collective bargaining agreements. ...

## III. ALLOWABLE USE

#### D. Allowable Use

Use of University electronic communications resources is allowable subject to the following conditions: ...

- **9.** Accessibility. All electronic communications intended to accomplish academic and administrative tasks of the University shall be accessible to allowable users with disabilities in compliance with law and University policies. ...
- 10.Intellectual Property. The contents of all electronic communications shall conform to laws and University policies regarding protection of intellectual property, including laws and policies regarding copyright, patents, and trademarks. When the content and distribution of an electronic communication would exceed fair use as defined by the federal Copyright Act of 1976, users of University electronic communications resources shall secure appropriate permission to distribute protected material in any form, including text, photographic images, audio, video, graphic illustrations, and computer software. . . .

#### E. ACCESS RESTRICTION

... In compliance with the Digital Millennium Copyright Act, the University reserves the right to suspend or terminate use of University electronic systems and services by any user who repeatedly violates copyright law. <a href="https://www.ucop.edu/ucophome/coordrev/policy/PP081805ECP.pdf">www.ucop.edu/ucophome/coordrev/policy/PP081805ECP.pdf</a>. Emphasis supplied.

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for replacement copying or preservation copying are met or when www.library.ucla.edu/copyright/2141.cfm (emphasis supplied). 1) The copyright law of the United States (Title 17, United States Code) governs the making of photocopies of other reproductions of copyrighted materials....This institution reserves the right to refuse to accept a copying order if, in its judgment, fulfillment of the order 2) If electronic transmission of reserve material is used for purposes in excess of what constitutes "fair use," that user may be liable for copyright infringement. www.library.ucla.edu/copyright/2131.cfm. SECOND AMENDED COMPLAINT

26. Collectively, the UC and UCLA orders, policies, and actions go well beyond merely discouraging copyright infringement; rather, they constitute an affirmative public commitment to "upholding the [copyright] law." As a result, these orders, policies and actions have brought the UC system, including all the Defendants, in their official and individual capacities, within the federal copyright system.

27. Moreover, the Defendants, including Mr. Yudof, Dr. Block, Dr. Farb, Mr. Loeher and Ms. O'Donnell, in their individual capacities, by virtue of UCLA's agreement to the terms and conditions set forth in the 2006-2007 AVP License for the AVP Shakespeare DVDs (the "2006-2007 AVP License") (Exhibit 7) and the terms and conditions set forth in the 2008-2011 AVP License for other DVDs licensed by UCLA (the "2008-2011 AVP License") (Exhibit 8) (collectively, the 2006-2007 AVP License and the 2008-2011 AVP License, the "AVP Licenses"), are obligated to comply with the terms and conditions of the AVP Licenses and not to engage in the practices complained of herein.

28. Moreover, with respect to Defendants UCLA, UC and the other Defendants in their official capacity, any claim to sovereign immunity is expressly waived by the 2008-2011 AVP License, which contains a governing law provision, which provides in pertinent part: "Licensee hereby consents to the jurisdiction of the state and federal courts located in New York, New York."

29. Pursuant to Standing Order 100.6 of the Regents, Dr. Block is "the chief campus officer thereof and shall be the executive head of all activities on that campus

.... [t]he Chancellor shall be responsible for the organization and operation of the campus, its internal administration, and its discipline; and decisions made by the Chancellor in accordance with the provisions of the budget and with policies established by the Board or the President of the University shall be final." Exhibit 4. As the chief campus officer, Dr. Block received correspondence from AVP and AIME. Upon information and belief, he authorized or approved the UCLA streaming practices that constitute copyright infringement.

- 30. Dr. Farb is the individual responsible for overseeing the activities of the UCLA library system in connection with digital collections management and licensing and copyright management issues.
- 31. Mr. Loeher, in his role as Director of the Office of Instructional Development, is responsible for directly supervising Ms. O'Donnell and ensuring that her conduct is consistent with UCLA's objectives and legal policy.
- 32. Ms. O'Donnell presides over the IMCS, which is UCLA's primary resource for acquiring educational films, videos and DVDs and for advising faculty members respecting the classroom use of such media.
- 33. John Does 1-50 are persons presently unknown to Plaintiffs, who either contributed to the infringements of the AVP Shakespeare DVDs, or who have replaced or will replace the particular individuals identified herein and who thus need to come within the terms of any prospective injunction.

34. The Regents, who are identified in Paragraph 21 hereinabove, Dr. Block, Mr. Yudof, Dr. Farb, Mr. Loeher and Ms. O'Donnell are also sued in their individual capacities for directly infringing or contributing to the infringements of AVP's copyrights and violations of AVP's licenses.

### JURISDICTION AND VENUE

- 35. This is a civil action for breach of contract, breach of covenants of good faith and fair dealing, anticipatory breach of contract, deprivation of property without due process of law, unjust enrichment and tortious interference with contracts and with business relationships under common law, and violation of the Copyright Act of 1976, as amended, 17 U.S.C. §101, et. seq. and for declaratory relief.
- 36. The Court has personal jurisdiction over the Regents as a corporation incorporated under the laws of California, and over the individual Regents identified in Paragraph 21 hereinabove, Dr. Block, Dr. Farb, Mr. Loeher and Ms. O'Donnell and John Does 1-50, as individuals residing in the State of California.
- 37. This Court has subject matter jurisdiction to hear Plaintiff's copyright infringement claim under 17 U.S.C. §101 et seq.; 28 U.S.C. §§ 1331 and 1338; and to hear Plaintiffs' other claims under 28 U.S.C. 1332(a) as there exists diversity of citizenship among the parties hereto and the amount in controversy exceeds the sum of \$75,000; supplemental jurisdiction to hear all other claims under 28 U.S.C. §1367; and jurisdiction over declaratory relief requested under 28 U.S.C. §\$2201(a) and 2202. Venue is proper under 28 U.S.C. §1391(b) and 28 U.S.C. §1400(a).

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I. DEFENDANTS INFRINGED AMBROSE'S COPYRIGHTS FOR THE AVP SHAKESPEARE DVDS AND BREACHED THE AVP LICENSES

A. The AVP Educational DVD Offerings

- 38. For more than twenty years, AVP has produced and distributed high quality programs in science, history and drama. Not only has AVP produced award winning programs, but also it has acquired works from third parties, such as the BBC, Discovery Channel and independent producers pursuant to license agreements providing for royalty payments and containing other terms and conditions. AVP programs are licensed to educational institutions in all digital formats. DVDs have been available since the year 2000 and Mpeg files in other formats have been available since 2002. Individual professors and students, as well as institutions, purchase the DVDs.
- 39. Many AVP titles feature supplemental educational content, such as concept clips, closed captioning, Spanish subtitles, research guides, maps, timelines, and historical documents using computer graphics, all to enrich the learning experience for students and teachers. Exhibit 9 is the Ambrose Educational DVD Catalog 2009-2010.
- 40. In addition to licensing programs for classrooms and libraries, a number of years ago, AVP made a substantial investment to create Ambrose Video 2.0, a download program and video streaming website (located at <a href="www.ambrosedigital.com">www.ambrosedigital.com</a>)

that allows educational clients to access more easily the AVP catalog in a number of digital formats. Given the ever-growing needs of educational institutions to provide varied and flexible content delivery systems for its faculty and student body, Ambrose Video 2.0 has become one of AVP's primary delivery options for educational offerings. To initiate Ambrose Video 2.0, older video programs, along with newer ones, had to be encoded, captioned and stored. Then, the technological system to enable efficient real-time delivery had to be developed and implemented. Ambrose Video 2.0 puts AVP at the forefront of educational video publishers who strive to serve the growing needs and interests of the educational community. Exhibit 10 consists of pages from the Ambrose Educational DVD Catalog providing further detail on Ambrose Video 2.0.

- 41. To meet its contractual obligations to program producers and its own financial needs, AVP has established terms and conditions that control the use of DVD programs. It licenses schools and universities, including UCLA, the right to use copyrighted programs available in DVD format as set forth in the AVP Licenses. In connection with DVDs that AVP has licensed to UCLA since 2006, there are two relevant AVP licenses.
- 42. The terms applicable to Defendants' use of the AVP Shakespeare DVDs are set forth in the 2006-2007 AVP License. In addition to all "The Plays of William Shakespeare," acquired by UCLA in 2006, UCLA also acquired the "Childhood Set" DVD series in 2007, and the terms applicable to the "Childhood Set" DVDs are also

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law or equity or provided for elsewhere in this agreement on account of any violation or breach."

- B. Streaming of AVP Shakespeare DVDs
- 46. While UCLA's exhibition of AVP Shakespeare DVDs is subject to the 2006-2007 AVP License, AVP also offers educational institutions the ability to acquire streaming rights to programs via Ambrose Video 2.0.
- 47. "Streaming" is the process whereby content is a) copied to conform to the format of a transmitting unit, b) publicly distributed in compressed form over the Internet, c) copied onto the user's computer and d) then publicly performed and publicly displayed by a viewer. When received by the user, the user does not have to wait to download an entire program to begin viewing; rather, the compressed data is decompressed and transmitted from a temporary file on the user's computer to a video display as a continuous "stream" of video files.
- 48. To produce the stream, the source needs a device that copies, conforms the work to a usable digital format and distributes it. To see the streamed content, the viewer needs a player, which is a special program that receives (copies) the files, decompresses the content, and sends video data to the display screen and audio data to the speakers.
- 49. HVS's Video Furnace is a system for recording, editing and distributing video content. Exhibit 11. Once content is copied onto the Video Furnace system, it may be distributed via a link on a customizable web portal where it can be accessed by a user

through HVS's "InStream" player. Exhibit 12. HVS' Video Furnace includes editing capabilities, which enable an administrator (e.g., a faculty member) to trim content, merge content from multiple sources, add text/metadata to the streamed content and bookmark data so that a user (e.g., a student) can quickly browse to specific reference points within a program. See Exhibit 13.

- 50. The process of utilizing the Video Furnace system implicates all the exclusive copyright rights of educational video publishers and exclusive distributors like AVP, including the right to reproduce or copy a work, the right to create a derivative work, the right to publicly perform a work, the right to publicly distribute a work and the right to publicly display a work. 17 U.S.C. §106.
- 51. The copyright owner's exclusive right to reproduce the work in copies is violated because, upon information and belief, in order to upload an AVP DVD into Video Furnace, the web administrator must create a copy of the DVD, which has been reformatted for use by the HVS Video Furnace system. This reformatting of the DVD violates UCLA's policy if consent of a copyright owner has not been secured. See \$\quad 25 \supra.\$ AVP, which is the beneficiary of the UCLA policy, has the right to expect that such policy will be followed by the Defendants. The reformatted copy remains fixed on the Video Furnace system until deleted by the administrator or until a specified end date is reached (i.e., for more than a transitory duration). Moreover, upon information and belief, additional copies can be made and stored by each authorized faculty member who uses Video Furnace to individualize content for his or

her class by editing, adding text, etc. *See* Exhibit 13. Finally, the HVS Furnace delivers or distributes video content to all users. Copies of the video reside on the user's computer as long as an InStream viewing session is open. *See* Exhibit 12.

- 52. The copyright owner's exclusive right to make derivative works is violated because, upon information and belief: (1) Video Furnace allows the web administrator to trim content, merge content from multiple DVDs, add text/metadata to the streamed content and bookmark data so that a user can quickly browse to specific reference points within a program (see Exhibit 13); and (2) UCLA instructors may request to have videos encoded and linked to their course webpage via the Video Furnace system. See Exhibit 14. Upon information and belief, once encoded videos are linked, instructors can prepare a derivative work, which can be separately stored, thereby creating multiple infringing copies.
- 53. The copyright owner's exclusive right to distribute the work is violated because, upon information and belief, the Video Furnace system administrator retains an original copy of the AVP DVD while distributing copies to end users, which copies remain on the end user's computer as long as the Video Furnace InStream player remains open. See Exhibit 12. HVS' Administration Guide describes the Video Furnace System as a "simple-to-deploy system for encoding and distributing" video. See Exhibit 11.
- 54. The copyright owner's exclusive right to publicly display the work is violated because, upon information and belief: the Video Furnace technology permits faculty

to edit and store videos so that images in videos displayed on student computers can be displayed non-sequentially. *See* Exhibits 13 and 14.

- 55. The copyright owner's exclusive right to publicly perform the work is violated because UCLA's streaming activities exceeded the scope of the AVP Licenses.

  Specifically the 2006-2007 Licenses covering the AVP Shakespeare DVDs expressly prohibit transmission on any multi-receiver open or Internet system, such as the UCLA Intranet. Further, the 2006-2007 Licenses covering the AVP Shakespeare DVDs only grant a limited license to UCLA to exhibit the DVDs to non-paying private audiences and without any cuts, alterations or edits, which UCLA's use of HSV's Video Furnace system permits..
- 56. Upon information and belief, a viewer of the DVDs streamed by UCLA does not have to be in an educational setting; for example, the student with access to the UCLA network can be in a WiFi hot spot anywhere, such as at Starbucks coffee shops off campus and, upon information and belief, the viewer does not even have to be in the United States. Publicly performing AVP Shakespeare DVDs outside the United States exceeds the exclusive license granted to AVP by the BBC. Further, upon information and belief, the viewer does not have to be an enrolled student because, through the Video Furnace's "Guest Permissions" feature, an administrator may choose to allow any individual--student or non-student-- to view the AVP DVDs without a username or password. See Exhibit 2. Such uses of the AVP DVDs are in

violation of the 2008-2011 AVP License, which restricts UCLA's use to educational or home video settings.

- 57. Upon information and belief, when the AVP Shakespeare DVDs are streamed, there is no guarantee that viewers will see them in their entirety. In fact, upon information and belief, by use of Video Furnace, Defendants permit instructors to link clips of films to the Video Furnace portal. Such a use of the AVP DVDs would be in direct violation of the 2006-2007 AVP License, which requires that each program be exhibited "only in its entirety" with "complete copyright notices and credits."
- 58. As noted, Ambrose Video 2.0 is an affordable video streaming option offered for individuals and all kinds of educational institutions, from home schoolers to research institutions of higher education. Ambrose Video 2.0 has been designed to ensure not only that its programs are made available for use with the newest technological innovations, but also that these uses are consistent with the rights and obligations that AVP owes third parties, like the BBC, music authors, screenwriters, photographers and others whose works are distributed or incorporated into AVP programs. Ambrose Video 2.0 thus incorporates Digital Rights Management ("DRM"), or technological measures designed to control access to and copying of the DVDs.
- 59. The pricing of AVP streaming rights to video programs is tailored to every institutional need. For example, a license for an unlimited simultaneous stream of the AVP Shakespeare DVD "Measure for Measure," with closed captioning to all students

and faculty served by the UCLA Los Angeles campus for one year can be acquired for \$24.99. AVP bundles up to 50 hours of programming for \$889.00. See Exhibit 9.

Lower priced options are available for home schools and individual teachers.

- C. UCLA's Breach of Contract and Copyright Infringements
- 60. Pursuant to the 2006-2007 AVP License, UCLA licensed (a) AVP Shakespeare DVDs consisting of 37 DVDs, the entire series, "The Plays of William Shakespeare" in 2006; and (b) "Childhood Set" in 2007. The AVP Shakespeare DVDs are among AVP's most popular offerings. Pursuant to the 2008-2011 AVP License, UCLA acquired AVP's DVD series "Long Search." AVP holds all pertinent exclusive copyright rights to all these works in the United States.
- 61. Given the license restrictions on streaming AVP videos and the reasonableness of the Ambrose Video 2.0 streaming license, it came as a rude shock when AVP learned that IMCS had been streaming AVP programs for years without prior request, approval, or any effort on their part to ascertain whether such a license was deemed necessary or available.
- 62. At the time of this infringement discovery and aware that UCLA's actions could affect many other, similarly-situated educational video publishers, AVP enlisted the support of AIME. On May 19, 2009, Betty G. Ehlinger, Executive Director of AIME, wrote Ross Bollens, Director of Information Technology Security of UCLA's Office of Information Technology, regarding the revelation by Ms. O'Donnell that she

had been utilizing Video Furnace to copy, digitize and stream AVP Shakespeare

DVDs for many years. Exhibit 15. Writing on behalf of AVP, Ms. Ehlinger advised

Mr. Bollens that this practice violated copyright law and sought an accounting of the

activities and assurance of future compliance with licenses and the law.

63. Mr. Bollens did not respond, so on June 18, 2009, Ms. Ehlinger wrote to Dr. Block. Exhibit 16. On July 24, 2009, L. Amy Blum, Senior Campus Counsel in the Office of the Chancellor, responded to both of Ms. Ehlinger's letters. Exhibit 17. In her response, Ms. Blum set forth legal defenses for UCLA's digitizing and streaming practices, citing Sections 107 and 110(1) of the Copyright Act. 17 U.S.C. §§107 and 110(1).

64. On September 16, 2009, Arnold P. Lutzker, Counsel for AIME, replied to Ms. Blum's analysis, in which he contested both prongs of UCLA's defense, indicating that neither Section 107 nor Section 110(1) authorized or allowed the UCLA practices. Exhibit 18. Mr. Lutzker urged that the parties should meet to see if a resolution of the dispute was feasible, but that before such meeting, UCLA should provide more details regarding digitizing and streaming of AIME member programs.

65. On October 21, 2009, UCLA responded, indicating that it would meet with AIME and that IMCS would temporarily stop streaming content outside the Library commencing December 20, 2009. Exhibit 19. In her response, Ms. Blum sought to narrow UCLA's liability, but that suggestion was rejected by letter dated October 28, 2009. Exhibit 20.

66. A meeting of the parties was held on January 19, 2010. Mr. Dohra represented AVP and AIME, and Dr. Farb, Ms. O'Donnell and Mr. Loeher represented UCLA.

The meeting did not resolve the dispute.

67. Upon information and belief, on February 16, 2010, Defendant UCLA's Information Technology Planning Board ("ITPB") and Academic Senate submitted to Dr. Block and to Executive Vice Chancellor and Provost Scott Waugh a set of principles on the use of streaming videos and other educational content. Exhibit 21. Upon information and belief these principles were adopted at a meeting of the ITPB on February 11, 2010, the agenda for which includes discussion of the AIME copyright challenge,<sup>2</sup> and subsequently enforced by Dr. Block.

March 2, 2010, UCLA publicly announced and advised AVP that it would resume copying and streaming DVDs from its libraries, adding Section 110(2), 17 U.S.C. §110(2), as an additional justification for its practice, and indicating that it would require professors to articulate a pedagogical purpose for any streaming request. Exhibit 22.

<sup>&</sup>lt;sup>2</sup> The agenda appears at <a href="http://www.itpb.ucla.edu/meetings/Agenda2\_11\_2010.htm">http://www.itpb.ucla.edu/meetings/Agenda2\_11\_2010.htm</a> (last accessed October 21, 2011). The ITPB site includes agendas, minutes and documents for each ITPB meeting organized by year. The minutes for the February 11, 2010 meeting, however, are not posted on the site. See <a href="http://www.itpb.ucla.edu/meetings/">http://www.itpb.ucla.edu/meetings/</a> (last accessed October 21, 2011).

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The letter dated March 2, 2010 from Amy Blum, Senior Campus Counsel, 69. stated that the decision to resume streaming was made after review by "the highest levels of both academic and administrative leadership." Upon information and belief, this statement refers explicitly to Dr. Block ("the chief campus officer ...[i.e.] the executive head of all activities on...campus .... [who is] responsible for the organization and operation of the campus, [and] its internal administration") and possibly to Mr. Yudof (who is "authorized to develop and implement policies and procedures on matters pertaining to intellectual property, including ... copyrights"). Upon information and belief, this decision followed Dr. Block's receipt of the principles adopted by the ITPB at its February 11, 2010 meeting. Therefore, upon information and belief, Dr. Block in his official and individual capacities contributed to the infringement of the AVP DVDs by authorizing use of HVS' Video Furnace system to copy, distribute, prepare derivative works, publicly distribute, publicly display and publicly perform AVP DVDs, although he knew or should have known that these actions violated the AVP Licenses and established UCLA and UC copyright policy and constituted actionable copyright infringement. Upon information and belief, the other individual Defendants, in their official and individual capacities, directly or contributorily infringed AVP's copyrights.

D. UCLA's Actions Violate the Copyright Law Including the DMCA

70. Upon information and belief, the Defendants use HVS's Video Furnace to copy, prepare derivative works, publicly distribute, publicly perform and publicly display

AVP Shakespeare DVDs, all in violation of AVP's exclusive copyright rights and in breach of the covenants in the 2006-2007 AVP License.

71. Upon information and belief, the making of copies of AVP Shakespeare DVDs utilizing Video Furnace also entails the bypassing of copy-guarded codes embedded within each AVP Shakespeare DVD. Copy-guarded codes are an integral part of AVP's DRM system, or technological measures that AVP employs to prevent unauthorized access, copying and use of AVP Shakespeare DVDs. Such codes are a key mechanism not only for implementing the license restrictions in the 2006-2007 AVP License, as well as the 2008-2011 AVP License, but also for assuring compliance with AVP's obligations to third parties, whose programs it distributes or works it incorporates within AVP DVDs.

- 72. Moreover, the AVP Licenses do not grant UCLA lawful access to the DVDs for the purpose of use in connection with HVS' Video Furnace. Such use, the sole purpose of which is to illegally copy and distribute AVP DVDs via the Internet, is expressly prohibited by the AVP Licenses.
- 73. Upon information and belief, the circumvention of AVP's DRM constitutes violations of Sections 1201(a) and (b) of the Copyright Act. 17 U.S.C. §1201(a) and (b). Upn information and belief, the Defendants are liable in their individual and official capacities for their actions to circumvent AVP's technological measures that effectively control access to and copying of its programs.

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Upon information and belief, UCLA collaborated with HVS and a few other 74. universities, to develop higher education use of HVS's Video Furnace system, which system circumvents the AVP DRM. According to statements on HVS's website: "Video Furnace was initially developed in close collaboration with a number of leading universities including ... UCLA."

http://www.haivision.com/applications/education (accessed September 13, 2009.)

Upon information and belief, based on its collaboration with HVS and UCLA's 75. lending its name and reputation to the marketing efforts of HVS, Defendants have acquired, used and trafficked in Video Furnace, which is a technology, product, service, device, component, or part thereof, that is primarily designed or produced for the purpose of circumventing the Content-Scrambling System (CSS) of AVP DVDs, which is a technological measure that effectively controls access to a work protected under 17 U.S.C. §1201(a). Video Furnace has only limited commercially significant purposes or use other than to circumvent technological measures like CSS that effectively controls access to a work protected under this title and has been marketed by HVS in concert with UCLA with knowledge of its use in circumventing control measures like CSS. As detailed in Exhibit 13, Video Furnace has a "simple three-step approach" that allows the Defendants to digitize and publish "an asset"; i.e., AVP DVDs. This process involves directly bypassing CSS, which is designed to prevent such digitizing and publishing of AVP Shakespeare DVDs.

76. Upon information and belief, UCLA acted in concert with HVS in the development of Video Furnace, with knowledge that Video Furnace can be used to circumvent technological measures, like those employed by AVP on AVP Shakespeare DVDs, to limit access to its copyrighted DVDs, in violation of 17 U.S.C. §1201(a).

77. Upon information and belief, based on its collaboration with HVS and UCLA's lending its name and reputation to the marketing efforts of HVS, Defendants have trafficked in Video Furnace, a technology, product, service, device, component, or part thereof, that is additionally primarily designed or produced for the purpose of circumventing CSS or similar technology which effectively protects rights of a copyright owner including AVP under 17 U.S.C. §1201(b). Video Furnace has only limited commercially significant purpose or use other than to circumvent protection afforded by a technological measures like CSS that effectively protects the rights of a copyright owner like AVP under 17 U.S.C. §1201(b) and has been marketed by HVS in concert with UCLA with knowledge of its use in circumventing protection measures like CSS.

78. Upon information and belief, UCLA acted in concert with HVS in the development of Video Furnace, with knowledge that Video Furnace can be used to circumvent protection measures like the copy-guard DRM employed by AVP on AVP DVDs, in violation of 17 U.S.C. §1201(b). UCLA's extensive use of Video Furnace

to copy and distribute thousands of videos (see Exhibit 3) is direct evidence of its intent to assist HVS in these efforts.

- E. None of the Copyright Defenses Asserted by Defendants Supports Their Infringing Actions
- 79. AVP has registered the AVP Shakespeare DVDs exploited by UCLA with the U.S. Copyright Office. Copies of the Registration Certificates for AVP Shakespeare DVDs are attached hereto. Exhibit 23.
- 80. Contrary to the Defendants' assertions, Section 110(1), 17 U.S.C. §110(1), does not sanction UCLA's copying and distribution of copies of AVP Shakespeare DVDs. Section 110(1) only permits the public performance or public display of copyrighted works in the course of face-to-face teaching activities of instructors and students of non-profit educational institutions in classrooms or similar places of teaching. Moreover, Section 110(1) does not exempt the copying of any work, which is done each time the Defendants prepare a work for transmission using Video Furnace, nor does it exempt distribution of copies of video programming from a remote location (like UCLA's media center) to student computers, nor does it permit exhibition other than to live audiences, or transmission to places that are not similar to classrooms, such as dormitories, apartments, commercial venues where WiFi is present, or to auditoriums where the audience is not confined to a particular academic class.
- 81. Section 110(1) also intends that viewing be simultaneous between teacher and students in order for the face to face teaching exception to apply. Since, upon

information and belief, the streaming activities by UCLA allow students and faculty to view the copyrighted material at any time and at different times from each other, the uses cannot and do not fall under Section 110(1).

- 82. Further, Section 110(1) only authorizes the performance of a motion picture from a copy that was lawfully made. Since, upon information and belief, the streaming was effectuated using unauthorized copies of AVP DVDs, including unauthorized derivative work copies made by faculty utilizing Video Furnace editing software- all in violation of licenses which expressly prohibit copying, transmitting via the Internet, cutting, altering or editing the use of the unlawful copy places this activity outside the scope of Section 110(1).
- 83. Contrary to the Defendants' assertion, Section 110(2), 17 U.S.C. §110(2), does not sanction UCLA's copying and streaming of AVP Shakespeare DVDs. Section 110(2), also known as The TEACH Act, is a limited exemption designed to allow use of certain copyrighted materials in the context of digital distance education. Most pertinent for purposes of this case is the fact that the statute excludes works, such as AVP Shakespeare DVDs, which are separately marketed for licensed streaming for use in classrooms as part of "mediated instructional activities" as defined under copyright law. Section 110(2) expressly provides that the exception is inapplicable to works "produced or marketed primarily for performance or display as part of mediated instructional activities transmitted via digital networks." With the development of

supplemental educational materials to support classroom use of the AVP Shakespeare DVDs and Ambrose 2.0, the AVP Shakespeare DVDs qualify as such works.

- 84. Equally significant, with respect to motion pictures, the statute is very clear: only "reasonable and limited portions" can be exploited, not entire programs as UCLA has done. 17 U.S.C. §110(2).
- 85. Finally, as with Section 110(1), use of an unlawful copy voids any claim to entitlement. Defendants' making of multiple unauthorized copies utilizing Video Furnace bars reliance upon the Section 110(2) limitation on liability for public performance and public display.
- 86. Contrary to Defendants' assertions, Section 107, 17 U.S.C. §107, does not sanction Defendants' copying, preparation of derivative works, public performance, public distribution and public display of AVP Shakespeare DVDs. Section 107, copyright law's "fair use" provision, is a defense to a claim of infringement based upon a factual analysis of four statutory criteria. This means that although an unauthorized use or infringement has occurred, based upon an assessment of the fair use criteria applied to the facts associated with the specific infringement, the use may be allowed, even without the copyright owner's consent. Since fair use requires a balancing of the four criteria, no judgment can be reached without the four factors being fully assessed.
- 87. In other words, fair use is not a blanket right to exploit AVP Shakespeare DVDs; rather, the statutory limitation requires a factual evaluation based on the four

criteria, applied to specific facts and specific works. Therefore, UCLA cannot simply claim, as Defendants have, that fair use broadly exempts them from liability and that it allows them to exploit any AVP Shakespeare DVD they choose in any manner they choose. Rather, fair use requires an evaluation of the relevant facts applicable to each use of each work to determine if the fair use defense is applicable.

- 88. In this instance, Defendants have chosen to ignore the fact that UCLA acquired the AVP Shakespeare DVDs pursuant to the 2006-2007 AVP License that expressly grants only a limited license to exhibit the videos to non-paying audiences, while prohibiting duplication and transmission "on any multi-receiver open or internet system," and prohibiting cuts, alterations and edits.
- 89. Further, Defendants covenant in the AVP Licenses that "Nothing herein shall derogate from any rights of Ambrose or any other copyright proprietor of any Program under the United States Copyright Law or any applicable foreign copyright laws." Defendants also have a published policy that, except for purposes of preservation or replacement of a damaged copy, UCLA will not change the format of a DVD without the copyright owner's consent.
- 90. In addition, AVP has a reasonably priced streaming license, which AVP offered to UCLA indicating AVP could meet all of UCLA's pedagogical needs. However, Defendants explicitly rejected AVP's offer because they intended to stream for free.

  The fact that AVP Shakespeare DVDs contain DRM that is designed to control access and copying, and facilitate AVP's obligations to third parties whose works are used or

distributed, was similarly ignored by the Defendants. Merely asserting that UCLA qualifies for fair use does not satisfy its legal burden to prove its repeated use of each AVP Shakespeare DVD is a fair use. As a result of Defendants' flagrant and repeated breach of the AVP Licenses, on February 11, 2011, counsel for AVP notified UCLA that it was in default under the AVP Licenses, invoked the termination provisions of the AVP Licenses and demanded return of the AVP DVDs. *See* Exhibit 24. Despite AVP's demand, UCLA failed to return any copies of the AVP DVDs or otherwise comply with the termination provision of the AVP Licenses.

- II. THE DEFENDANTS' ACTIONS ARE THE TIP OF AN INFRINGEMENT ICEBERG THAT AFFECTS OTHER AIME MEMBER COMPANIES AND REQUIRES DECLARATORY RELIEF
- 91. The Defendants' exploitations of AVP Shakespeare DVDs are the proverbial tip of the iceberg. In response to a lawful request for information by AIME on behalf of its members and pursuant to California Public Records Act, Cal. Gov. Code §6252, et seq, the Plaintiffs received a document detailing all the programs that UCLA has streamed in the recent past. This list contains more than 2,500 program titles, many owned by AIME members. See Exhibit 3.
- 92. A review of this list reveals that the scale of the Defendants' copyright infringing activities is massive. Seven AIME members, including AVP, have 158 titles on the list that the Defendants have copied, streamed and otherwise exploited using HVS' Video Furnace system.

What Exhibit 3 does not specify and what UCLA refused to provide AIME in response to the information request, is the number of times each program was streamed. All AIME knows from UCLA's statement to AVP is that 13 AVP DVDs were streamed by UCLA more than 130 times, or in excess of 10 times each. If a comparable number of streams occurred with regard to other AIME members, then the number of infringements against AIME members could exceed 1,100. Whether such streaming activity constitutes infringement of the copyrights of AIME members is for them to pursue individually. However, given the known infringement of AVP's works, the presence of AIME members' programs on the streaming list, and the Defendants' stated determination to continue their streaming activities, AIME seeks a prospective, declaratory injunction prohibiting the Defendants from engaging in future copying and streaming of content licensed from AIME members without the Defendants first obtaining consent directly from the affected AIME members, as required by UCLA copyright policy.

94. AVP and other AIME members license their video catalog to thousands of educational institutions. If UCLA's actions in assisting in the development of Video Furnace and lending its reputation to HVS's marketing of Video Furnace influenced other institutions to purchase Video Furnace, then the huge numbers of UCLA streamed titles could similarly influence other educational institutions to unlawfully exploit their catalogs, which are likely to include AIME member programs. In such event, the prospective harm to the copyright interests of AIME and AIME members

could be magnified enormously. Since AIME's mission is to help ensure compliance with copyright laws for the benefit of its members and the public, the ongoing, flagrant copyright violations by the Defendants has directly damaged AIME's ability to serve its members and recruit new members.

# COUNT I BREACH OF 2006-2007 AVP LICENSE

- 95. AVP realleges and incorporates herein the allegations in Paragraphs 1-94.
- 96. Plaintiff AVP has duly performed each and every covenant and/or condition of the 2006-2007 AVP License.
- 97. As described above, the Defendants in their official and individual capacities have breached numerous covenants contained in the 2006-2007 AVP License, including the following:
  - a. to license the AVP DVDs only in 16mm film, DVD or video cassette format;
  - b. not to duplicate, broadcast or transmit the AVP DVD on any multi-receiver open or Internet system;
  - c. not to derogate AVP's rights under U.S. copyright law;
  - d. to terminate the AVP Licenses on notification of breach and failure to cure and to return all copies of the AVP DVDs as demanded;
  - e. to exhibit AVP DVDs only in their entirety and not to copy, duplicate, sublicense or sublease or part with possession thereof;
  - f. to exhibit the AVP DVDs only to non-paying private audiences;

- g. to perform or exhibit the AVP DVDs only with complete copyright notices and
- Plaintiffs have suffered damages as a direct and proximate result of Defendants' breaches of contractual covenants, and Defendants are liable to Plaintiff AVP for such breaches, including monetary damages, payment of maximum attorneys permitted by law, return of the AVP Shakespeare DVDs, and may be prospectively enjoined from

## ANTICIPATORY BREACH OF 2008-2011 AVP LICENSE

- AVP realleges and incorporates herein the allegations in Paragraphs 1-98.
- 100. Plaintiff AVP has duly performed each and every covenant and/or condition of
- 101. Defendants in their official and individual capacities have clearly communicated to Plaintiffs their intention to continue using the HVS Video Furnace to unlawfully exploit AVP DVDs, including DVDs licensed under the 2008-2011 AVP License, which intention is without justification, thereby repudiating the
  - a. the term that prohibits duplication, broadcast, transmission on any multi-

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- b. the covenant that Ambrose's rights under U.S. copyright law will not be derogated;
- c. the default provision by refusing to allow AVP to repossess the DVDs after notice and demand on February 11, 2011;
- d. the requirement that the licensee shall not sublicense or sublease or part with possession of any AVP DVD;
- e. the provisions that the Content can be used only "in an educational OR home video setting;"
- f. the covenant prohibiting use of Plaintiff AVP's trademarks that appear on its website "without express written consent;" and
- g. the express and/or implied covenant that UCLA will pay a higher price for streaming rights.
- 102. Such communications by Defendants in their official and individual capacities constitute anticipatory breaches of its obligations under the 2008-2011 AVP License.
- 103. Plaintiffs have suffered damages as a direct and proximate result of Defendants' anticipatory breaches of contractual covenants, and Defendants are liable to Plaintiff AVP for such breaches, including monetary damages, payment of maximum attorneys permitted by law, return of the AVP DVDs, and may be prospectively enjoined from future breaches.

#### <u>COUNT III</u> COPYRIGHT INFRINGEMENT

104. AVP realleges and incorporates herein the allegations in Paragraphs 1-103, inclusive.

105. Defendants Ms. O'Donnell, Dr. Farb, Mr. Loeher, Dr. Block and Mr. Yudof, alone or in conjunction with the other Defendants and John Does 1-50, had access to all AVP Shakespeare DVDs and directly copied or authorized the copying of the AVP Shakespeare DVDs; prepared or authorized the preparation of derivative works based on the AVP Shakespeare DVDs; publicly distributed or authorized the public distribution of the AVP Shakespeare DVDs; publicly performed or authorized the public performance of the AVP Shakespeare DVDs; and publicly displayed or authorized the public display of the AVP Shakespeare DVDs, all in violation of the AVP Licenses. All Defendants contributed to these infringements as set forth herein.

106. At all times relevant hereto, Plaintiff AVP has been and is the owner of all pertinent exclusive copyright rights in and to the AVP Shakespeare DVDs and all other DVDs licensed to the Defendants. AVP Shakespeare DVDs are original works of authorship, registered with the U.S. Copyright Office. Evidence of registration of numerous programs is attached hereto as Exhibit 23.

107. Defendants in their official and individual capacities have repeatedly engaged in the infringements described in Paragraph 105 after being told by AVP to cease such infringements.

108. Defendants' actions are unauthorized by Plaintiff AVP and constitute violations of Plaintiff AVP's exclusive rights to control reproduction, public

performance, public distribution, public display of and creation of derivative works from AVP Shakespeare DVDs, all in violation of 17 U.S.C. §106.

- 109. Unless prospectively enjoined by this Court, Defendants will continue to infringe Plaintiff AVP's copyrights in and relating to the AVP Shakespeare DVDs and other AVP DVDs licensed to UCLA.
- 110. Defendants' infringements were willful in that Defendants acted with actual or constructive knowledge that their actions constituted direct and/or contributory infringement and they acted with reckless disregard to Plaintiff AVP's rights.
- 111. Plaintiff AVP is entitled to receive all appropriate injunctive relief, including but not limited to prospective injunctive relief, a return of all AVP Shakespeare DVDs and other AVP DVDs, destruction of all digital files made from the AVP Shakespeare DVDs, and all other relief available under 17 U.S.C. §§502-503.
- 112. Plaintiff AVP is further entitled to recover from the Defendants the damages, including attorneys' fees, it has sustained and will sustain, and any gains, profits and advantages obtained by Defendants as a result of Defendants' willful acts of infringement alleged in this Complaint, including but not limited to such damages and awards as are available under 17 U.S.C. §§ 504-505.

#### **COUNT IV**

**DEPRIVATION OF PROPERTY WITHOUT DUE PROCESS OF LAW**113. AVP realleges and incorporates herein the allegations in Paragraphs 1-112, inclusive.

SECOND AMENDED COMPLAINT

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inclusive.

121. AIME, in its capacity as an associational Plaintiff, seeks declaratory and further
relief to declare that the Defendants' DVD streaming practices violate copyright law
and to prevent the Defendants from engaging in future copying, preparation of
derivative works, publicly performing, publicly distributing and publicly displaying
copyrighted DVDs of AIME members in a manner that will violate the copyright
rights of AIME members and pertinent licenses.

- 122. AIME in its capacity as an associational Plaintiff seeks a declaration to ensure that UCLA's copyright policy requiring consent of copyright owners to reformat DVDs is not violated.
- 123. AIME, in its own right, seeks declaratory and further relief to prevent the Defendants from engaging in future practices that violate the copyright rights of its members and that violate UCLA's copyright policies, which violations are causing and, unless enjoined will continue to cause, serious injury threatening AIME's survival as an association.
- 124. The further relief AIME seeks pursuant to 28 U.S.C. §2201(a) and 2202 and the Copyright Act, is to prohibit the Defendants from engaging in future copying, preparation of derivative works, public performance, public distribution and public display of content licensed from AIME members (see Exhibit 1) without the Defendants' first obtaining consent directly from the affected AIME member.

#### COUNT VI VIOLATION OF THE ANTICIRCUMVENTION PROVISIONS OF 17 U.S.C. §1201

125. AVP realleges and incorporates herein the allegations in Paragraphs 1-124 inclusive.

126. By the actions alleged in this Complaint, Defendants in their official and individual capacities have on a direct and/or contributory basis, circumvented, or allowed, authorized, or sanctioned the circumvention of technological measures that effectively control access to AVP Shakespeare DVDs in violation of 17 U.S.C. §1201(a) and (b). Defendants did not have lawful access to AVP Shakespeare DVDs for the uses made of them. Upon information and belief, they have continued to access them after notice on February 11, 2011 to cease such use and return all copies thereof.

127. Further, by the actions alleged in this Complaint, Defendants in their official and individual capacities have on a direct and/or contributory basis acted or allowed, authorized, or sanctioned the action in collaboration with HVS to traffic in technology, products, services, devices, components or parts thereof that are primarily designed or produced for the purpose of circumventing a technological measure that effectively controls access to AVP Shakespeare DVDs, that have only limited commercially significant purpose or use other than to circumvent a technological measure that effectively controls access to a work protected under copyright law, and that have been marketed by HVS in collaboration with the Defendants with

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knowledge for use in circumventing technological measures that effectively control access to works protected under copyright law, all in violation of §1201(a). 128. By the actions described in this Complaint, Defendants in their official and individual capacities have on a direct and/or contributory basis acted or allowed, authorized, or sanctioned the action in collaboration with HVS to traffic in technology, products, services, devices, components or parts thereof that are primarily designed or produced for the purpose of circumventing protection afforded to AVP of a technological measure that effectively protects rights of AVP as copyright owner or the owner of all exclusive rights in copyrighted works, that have only limited commercially significant purpose or use other than to circumvent protections afforded by a technological measure that effectively protects a right of AVP under copyright law, and that have been marketed by HVS in collaboration with Defendants with knowledge for use in circumventing protection afforded by a technological measure that effectively protects a right of AVP under copyright law, all in violation of 17 U.S.C. §1201(b). Defendants' actions were willful in that they acted with actual or constructive 129. knowledge that their actions directly and/or on a contributory or vicarious basis constituted infringement or they acted with reckless disregard to AVP's rights. 130. AVP is entitled to receive all appropriate relief, including but not limited to the damages, injunctive and declaratory relief available under 17 U.S.C. §1203 and under 28 U.S.C. §§2201(a) and 2202.

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inclusive.

SECOND AMENDED COMPLAINT

136. AVP realleges and incorporates herein the allegations in Paragraphs 1- 135

137. As described above, Defendants' illegal actions have enabled them to expand their content offerings to its students, who pay for educational services, and resources for faculty, which include access to educational content like AVP Shakespeare DVDs. 138. Defendants enjoyed the benefits of these programs without paying for the privilege to use them, and thereby the Defendants profited unjustly. Despite Plaintiffs' demands, Defendants failed, neglected and refused to pay the amounts due and owing to Plaintiff AVP. As a consequence of Defendants' actions, Plaintiff AVP has been denied financial compensation and credit in connection with exploitation of their DVDs as contemplated by the AVP Licenses, all to UCLA's unjust enrichment.

# COUNT IX TORTIOUS INTERFERENCE WITH CONTRACTUAL RELATIONS

139. AVP realleges and incorporates herein the allegations in Paragraphs 1- 138 inclusive.

140. By virtue of Defendants' licensing AVP Shakespeare DVDs, Defendants obtained access to works for which AVP owes a contractual duty to compensate third parties, including the BBC, for certain uses of the DVDs. Further, pursuant to agreements with the BBC, AVP has an obligation to pursue infringements of the AVP Shakespeare DVDs copyrights and AVP Licenses. AVP Licenses incorporate the obligations and duties owed to third parties.

- 141. However, with knowledge of and without regard to AVP's business relationship with the BBC, utilizing HVS's Video Furnace, Defendants in their official and individual capacities have interfered with AVP's contractual obligations to the BBC and the BBC's contractual obligations to third parties by, inter alia.
  - a. Making it impossible for AVP to fulfill its payment and audit obligations to the BBC;
  - b. Causing AVP and the BBC to breach contractual obligations to guilds and other parties involved in the exploitation of the AVP Shakespeare DVDs; and
  - c. Causing AVP to breach its agreement with the BBC, pursuant to which AVP acquired exclusive rights to the BBC's "The Plays of William Shakespeare" only in the United States and U.S. territories, because Defendants have no control over the number of copies distributed or where faculty and students may exploit the program.
- 142. The actions of Defendants were intentional and continued after notice of AVP's obligations and demand to stop.
- 143. By reason of such conduct, Defendants have tortiously interfered with AVP's contractual relationships with the BBC and others, and their contractual relationships with other parties, causing harm to such relationships and rendering Plaintiff AVP potentially liable to claims from such third parties.
- 144. By reason of such conduct, Defendants are liable to Plaintiff AVP for general and special compensatory damages and punitive damages.

#### COUNT X 1 TORTIOUS INTERFERENCE WITH PROSPECTIVE 2 BUSINESS ADVANTAGE 3 145. AVP realleges and incorporates herein the allegations in Paragraphs 1-144 4 inclusive. 5 6 146. A significant part of AVP's revenue comes from the sale of its DVD products at 7 affordable prices to professors and students. 8 147. By UCLA's copying and distribution of AVP Shakespeare DVDs to faculty and 9 10 students, in violation of the 2006-2007 AVP License, UCLA is depriving Plaintiffs of 11 this huge marketplace, since the professors and students can now obtain the products 12 free and no longer have any incentive to purchase multiple products to accommodate 13 14 student demand. 15 148. Defendants had knowledge of AVP's practice of selling DVDs to professors 16 and students. 17 18 149. The actions of Defendants were intentional and continued after notice of AVP's 19 obligations and demand to stop. 20 150. By reason of such conduct, Defendants have tortiously interfered with AVP's 21 22 prospective business advantage. 23 151. By reason of such conduct, Defendants are liable to Plaintiff AVP for general 24 and special compensatory damages and punitive damages. 25 26 WHEREFORE, Plaintiffs pray for judgment against Defendants as follows:

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- A. Permanently enjoining and restraining Defendants, their officers, directors, shareholders, agents, employees, and attorneys and all those acting in concert with them from:
  - 1. Infringing the copyrights of AVP in the AVP Shakespeare DVDs and any other AVP DVD in any manner, including but not limited to reproducing, publicly distributing them, publicly displaying them, creating derivative works from them, or publicly performing them in any medium except as expressly authorized by contract or law;
  - 2. Circumventing DRM technology designed to limit access to and copying of AVP DVD programs;
  - 3. Violating the AVP Licenses and failing to return the AVP DVDs as required by the termination of the AVP Licenses;
  - 4. Prospectively infringing the copyrights of AIME members, who have licensed or will license DVD programs to UCLA, by copying and streaming such DVD content without the consent of AIME members; and
  - 5. Prospectively violating UC and UCLA published copyright policies.
- B. Ordering that Defendants file with this Court and serve upon Plaintiffs within 20 days after the service of such injunction, an affidavit, sworn to under penalty of perjury, setting forth in detail the manner and form in which Defendants have complied with such injunction.

### Respectfully Submitted,

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## DEMAND FOR JURY TRIAL

Plaintiffs hereby demand a trial by jury on all issues triable to a jury.

DATED: October 24, 2011

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