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18	nonprofit membership organization; and	PLAINTIFFS' MEMORANDUM
19	AMBROSE VIDEO PUBLISHING, INC., a	OF POINTS AND
	New York corporation, Plaintiffs,	AUTHORITIES IN
20	V.	OPPOSITION TO
21	THE REGENTS OF THE UNIVERSITY OF	DEFENDANTS' NOTICE AND MOTION TO DISMISS
22	CALIFORNIA, a California corporation;	SECOND AMENDED
23	MARK G. YUDOF, an individual; DR.	COMPLAINT
24	GENE BLOCK, CHANCELLOR OF THE	
	UNIVERSITY OF CALIFORNIA, LOS ANGELES, an individual; DR. SHARON	Date: February 6, 2012
25	FARB, an individual; LARRY LOEHER, an	Time: 11:00 a.m. Dept. Courtroom 2
26	individual; PATRICIA O'DONNELL, an	Judge: Hon. Consuelo B. Marshall
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	individual; and John Does 1-50, Defendants.	

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Association for Information Media and Equipment ("AIME") and Ambrose Video Publishing, Inc. ("AVP" or "Ambrose") (collectively, the "Plaintiffs") respectively submit this Opposition to the Motion to Dismiss the Second Amended Complaint ("Motion") by Defendants (collectively, the "Defendants").

I. INTRODUCTION

Defendants have chosen to ignore or dismiss with the barest of argument the material new facts alleged by Plaintiffs in the Second Amended Complaint ("SAC") (Doc. 38). Those new facts, which address deficiencies in the First Amended Complaint ("FAC") identified in the Court's Order Granting Defendant's Motion to Dismiss of October 3, 2011 ("Order") (Doc. 34), relate to the following:

- 1. A detailed explanation of the specific injuries AIME has suffered which entitle it to standing in its own right.
- 2. Additional facts establishing a direct connection between Mr. Yudof and Dr. Block and the infringements alleged by Plaintiffs.
- 3. A detailed explanation of how Defendants' use of the Video Furnace system resulted in violation not only of AVP's public performance rights and of the Digital Millennium Copyright Act ("DMCA") 17 U.S.C. §1201 et seq., but also of its exclusive rights to copy the works, publicly distribute the works, publicly display the works and create derivative works.

For many reasons Defendants' arguments fail, and the Motion should be denied as to those matters not dismissed with prejudice in the Order.¹

¹ Defendants also chose to ignore footnote 1 on page 2 of the SAC, where Plaintiffs explicitly state that they included in the SAC those claims the Court dismissed with prejudice solely for the purposes of preserving a complete record for appeal to the Ninth Circuit. For purposes of this Memorandum, except as otherwise noted herein, Plaintiffs will not readdress Defendants' arguments opposed in Plaintiffs' Memorandum of Points and Authorities in Opposition to Defendants' Motion to Dismiss ("First

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AIME is entitled to associational standing. 1.

Plaintiffs have alleged facts sufficient to support AIME's Standing

The Order states that AIME has failed to meet the third prong of Hunt v. Washington State Apple Advertising Commission, 432 U.S. 333, 343, 97 S. Ct. 2434, 53 L. Ed. 2d 383 (1977) (the case does not require the participation of individual members in the lawsuit) and, therefore, lacks associational standing.² Order 7:10-11. However, Plaintiffs believe that just like the association of professional photographers in Olan Mills Inc. v. Linn Photo Co., 795 F. Supp. 1423, 1428-29 (N. D. Iowa 1991), rev'd on other grounds, 23 F.3d 1345 (8th Cir. 1994), AIME has associational standing to bring suit on behalf of its members.³ Here, the SAC alleges that Defendants have digitized and streamed the copyrighted works of seven AIME members. SAC ¶ 18-19, ex. 3. Further, the requested relief—a narrowly

Opposition") (Doc. 29). The First Opposition is incorporated herein by reference. Further, as Defendants note, Plaintiffs' claim of deprivation of property without due process of law was raised in the context of the First Opposition; therefore, it has likewise been included in the SAC in the interests of a complete record and is responsive to the Court's suggestion during oral argument which invited this amendment. Reporter's Transcript of Proceedings Motion to Dismiss Hearing, May 2, 2011 ("Tr.") at 33: 4-6.

² The third prong of *Hunt*, which is not a constitutional requirement but rather a judiciallycreated one "best seen as focusing on matters of administrative convenience and efficiency," United Food & Commer. Workers Union Local 751 v. Brown Group, 517 U.S. 544, 555-57, 116 S. Ct. 1529, 134 L. Ed. 2d 758 (1996), arguably does not apply to this situation. The issue of whether Congress has allowed for associational standing under the Copyright Act has not been settled in the Ninth Circuit, and Plaintiffs submit it is inappropriate for resolution on a motion to dismiss.

³ Olan Mills provides support for finding that AIME has associational standing. In that case, the court found that the association had standing for purposes of a motion for judgment on the pleadings where the complaints alleged that the association members were the copyright owners, the named individual plaintiff had registered the photographs involved in the lawsuit, and a reasonable inference could be drawn that other members had registered their copyrights. Olan Mills, 795 F. Supp. at 1428-29.

 tailored declaration that Defendants' DVD streaming practices violate copyright law and an injunction to prevent them from engaging in future infringements (SAC ¶ 121) — would apply broadly and uniformly. No individualized proof is needed for such relief. See Warth v. Seldin, 422 U.S. 490, 515, 95 S. Ct. 2197, 45 L. Ed. 2d 343 (1975) ("[i]f in a proper case the association seeks a declaration, injunction, or some other form of prospective relief, it can reasonably be supposed that the remedy, if granted, will inure to the benefit of those members of the association actually injured").

2. AIME has standing in its own right.

The Order states that AIME did not allege in the FAC "which activities have been diverted as a result of UCLA's use of the DVDs at issue." Order at 7:22-24. The SAC remedies this insufficiency by setting forth the following facts concerning the injury suffered by AIME:

- 1. AIME has been forced to cut back on its traditional mission of providing copyright advice and information to its members in order to focus its limited staff resources on the streaming issue. This has been the case since it learned of the UCLA streaming activities in 2009, well prior to filing this lawsuit. SAC ¶ 20.
- 2. AIME has lost members because it has been unable to provide the copyright resources they expect. SAC ¶ 20.
- 3. AIME lost a major opportunity to attract new members when, due to the AIME-UCLA dispute and *prior to AIME's instituting this lawsuit*, a national media

⁴ Contrast Nat'l Fed'n of the Blind of Neb., Inc. v. Outlook Neb., Inc., 8:10CV418, 2011 U.S. Dist. LEXIS 117587, at *32-33 (D. Neb. 2011) (finding that plaintiff did not have associational standing because the requested relief would have required "individualized proof that a particular employee experienced one or more of the varieties of employment discrimination alleged in the complaint" but that plaintiff had not "argued—much less established—that it can bring forth this proof without the participation of any individual employee").

conference canceled a cooperative meeting on copyright in the fall of 2009 that would have allowed AIME to market itself to a particularly appropriate target audience. SAC \P 20.

Plaintiffs believe that these facts detail the activities diverted by UCLA's streaming practices and clearly support a claim of actual injury far beyond the costs of the litigation.

Diamond v. Charles, 476 U.S. 54, 70-71, 106 S. Ct. 1697, 90 L. Ed. 2d 48 (1986), relied on by Defendants, (Motion at 4), does not support their position. The injury that the Supreme Court called a "byproduct of the suit" in *Diamond* was a physician's liability for attorney's fees, i.e. express litigation expenses, which, although a consequence of his decision to intervene, was insufficient to confer standing since it could not be traced to the abortion statute being challenged. Unlike in *Diamond*, in the instant case, AIME is not alleging the cost of legal fees; rather, it is alleging substantive injury experienced by AIME, much of which predates its decision to participate in the lawsuit. Nevertheless, these injuries are a direct consequence of UCLA's decision to initiate streaming activities that broadly implicate the business purposes and activities of AIME.

B. Plaintiffs have alleged facts sufficient to support their claim for injunctive relief against Mr. Yudof and Dr. Block, as well as Defendants' Loeher, Farb and O'Donnell.

The Order states that there is no allegation in the FAC "that a particular policy enforced by Yudof violates the law" and further that "the FAC alleges that Defendant Block instructed his legal counsel and other UCLA staff to correspond with AVP and AIME…but it does not contain any allegation that the correspondence constituted copyright infringement." Order at 8:11-15. The SAC responds to both of these findings with specific allegations.

Defendants speciously suggest that Plaintiffs have still not alleged the requisite causal connection to invoke *Ex Parte Young* as to Mr. Yudof and Dr. Block. 209 U.S. 123, 28 S. Ct. 441, 52 L. Ed. 714 (1908). This argument demonstrates their utter failure to recognize that the contributory infringing conduct of these specific defendants may be established by

reasonable inferences from facts alleged. Plaintiffs have alleged the following central facts based on Defendants' own documents and the statements of UCLA counsel:

- 1. Mr. Yudof and Dr. Block are charged with supervising intellectual property matters at UCLA. SAC ¶¶ 22-23, 29.
- 2. Dr. Block was personally placed on notice that UCLA's streaming practices violated copyright law by letter of June 18, 2009. SAC ¶ 63. That notice set forth AVP's particular concerns with UCLA's streaming practices and was responded to by the Senior Campus Counsel in Dr. Block's office. SAC ¶ 63, ex. 17.
- 3. Following further correspondence between the parties, temporary suspension of streaming by UCLA and a meeting of the parties which did not resolve the dispute, UCLA's Information Technology Planning Board ("ITPB") met on February 11, 2010 to develop suggested principles on the use of streaming, videos in connection with discussion of this lawsuit. SAC ¶¶ 64-67. These principles which authorized on-going streaming are not self-executing, but required administrative approval.
- 4. On February 16, 2010 the ITPB and Academic Senate presented directly to Dr. Block and Executive Vice Chancellor and Provost Scott Waugh a set of suggested principles on the use of streaming videos and other educational content. SAC ¶ 67, ex. 21. These principles state, *inter alia*, that the Office of Instructional Development ("OID") streaming service should be restored as soon as possible.
- 5. On March 2, 2010 Amy Blum, Senior Campus Counsel, advised Arnold Lutzker, counsel for AVP and AIME, that UCLA made the decision to reinstitute streaming after review by "the highest levels of both academic and administrative leadership." SAC ¶ 69, ex. 22. "The highest levels of ... administrative leadership" is a direct and explicit reference to both Mr. Yudof and Dr. Block. Also, on March 2, 2010, UCLA issued a press release stating that it would resume streaming DVDs from its libraries. SAC ¶ 68, ex. 22.

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Thus, because they are charged by the University of California with controlling intellectual property policy and practices at UCLA, and because UCLA's own attorney admitted that the decision to stream programming was made at the university's highest administrative level, there is little doubt that Mr. Yudof and Dr. Block considered, authorized and enforced the decision to stream DVDs within UCLA's possession, including those of AVP and other AIME members.

Significantly, the announced decision following study by the ITPB and Academic Senate directly contravenes UCLA's own copyright policies and regulations, which mandate that if a copy of a motion picture requires a change in format, then permission from the copyright owner must be secured. SAC ¶ 25, ex. 6. This policy applies to all UCLA staff and, as discussed below, renders it impossible for any UCLA employee, including Defendants Patricia O'Donnell, Larry Loeher and Dr. Sharon Farb, as well as Dr. Block, to claim ignorance that streaming of AVP's DVDs without consent is prohibited. In other words, Dr. Block and Mr. Yudof personally contributed to the infringement of AVP's and AIME members' copyrights by sanctioning the streaming practices of UCLA. Their contributions, without which the streaming activities would not have been authorized, establish the requisite causal connection to the infringement (SAC ¶ 67, ex. 21) and are qualitatively different from the general supervisory responsibility over intellectual property activity and broad obligation to prevent violations that was found insufficient in Pennington Seed, Inc. v. Produce Exchange No. 229. 457 F.3d 1334, 1342-43 (Fed. Cir. 2006). In short, in this case there is individual conduct to be enjoined, and not an attempt to make the state a party as Defendants suggest. Motion at 6.

Liability for copyright infringement can be based on contributory, as well as direct, infringement, and "one who, with knowledge of the infringing activity, induces, causes or materially contributes to the infringing conduct of another, may be held liable as a 'contributory' infringer." *Gershwin Publishing Corp. v. Columbia Artists Management, Inc.*, 443 F.2d 1159, 1162 (2d Cir. 1971); *see also* 3-12 Nimmer on Copyright §12.04,

 (citing and quoting Sony Corp. of Am. v. Universal City Studios, Inc., 464 U.S. 417, 437, 104 S. Ct. 774, 78 L. Ed. 2d 574 (1984)) ("The Supreme Court has described a contributory infringer as one who 'was in a position to control the use of copyrighted works by others and had authorized the use without permission from the copyright owner'"). Therefore, it is not necessary for Plaintiffs to allege that Mr. Yudof or Dr. Block themselves streamed the AVP DVDs, but only that they authorized or participated in the decision to authorize the streaming. Plaintiffs have done this with specificity. Short of producing additional evidence to be obtained through discovery, what more can be expected of Plaintiffs at this stage? Plaintiffs submit that it would be unjust, given these allegations and supporting documents and the reasonable inferences to be drawn therefrom, to dismiss their Ex Parte Young claim.

Ex Parte Young also fully applies to Defendants O'Donnell, Loeher and Farb. The SAC states that these three key UCLA employees also have personal responsibility for UCLA's past infringing practices, and thus prospectively. SAC ¶10, 30-32, 62 and 66. As additional evidence, Exhibit 24 to the SAC includes copies of the actual orders placed by Defendant O'Donnell. These documents dispute Defendants' representation to the Court in pleadings and at oral argument that the Court should look to the marketing material, not AVP-UCLA licenses for the definition of rights UCLA acquired. Motion at 7-8; Tr. 22:9-12. Plaintiffs submit these exhibits, which were in Defendants' possession should have been addressed directly in prior filings. Under any circumstances, Plaintiffs submit that at the very least, in light of the SAC, these individual Defendants, who have been personally involved with the streaming practices of UCLA, should be subject to injunctive prospective relief under Ex Parte Young.

C. Defendants claim to qualified immunity distorts actual facts and is untenable.

As Defendants recognize, the Court did not address the issue of qualified immunity in the Order (Motion at 7), and dismissed claims against the individual defendants in their

individual capacities on other grounds. ⁵ However, for the record, Plaintiffs will respond briefly to Defendants' arguments on this issue.

The SAC alleges sufficient facts to show that the individual defendants could not have reasonably believed that their use of AVP's copyrighted material was legal (i.e. that it was either covered by licensing agreements or constituted fair use.) First, the individual defendants were charged with either supervising (Mr. Yudof and Dr. Block) or administering (Defendants O'Donnell, Farb, Loeher and John Does 1-50) the University's compliance with copyright law, so they can hardly plead ignorance as to such matters. SAC ¶ 6, 22, 23, 29-34. Second, they had studied the issue. SAC ¶ 67, ex. 21, 22. Third, they were repeatedly put on notice by AVP and AIME that their conduct was in violation of the license agreement and copyright law. SAC ¶ 9, 62-67. Fourth, *they violated UCLA's own rules* requiring permission of the publisher when audiovisual materials are copied in a different format. SAC ¶ 25, ex. 6. Fifth, they were aware that Plaintiff Ambrose offered a streaming service for a separate fee. SAC ¶ 10.

The suggestion that "[g]iven Ambrose's own *marketing material*, a reasonable official had good cause to believe public performances of the Ambrose DVDs were explicitly authorized," (Motion at 8) (emphasis supplied), is a distortion of the facts of this dispute. The question is not whether some abstract person might give a particular interpretation to AVP's marketing brochure, but whether these named Defendants were guided by the marketing brochure instead of the licensing agreement. There is no doubt that Defendant O'Donnell knew about AVP's streaming option. SAC ¶ 10. Moreover, as the person who ordered the DVDs, she is defined in the order as the "Customer" (and, thus, the "Party" to the AVP Licenses). SAC, ex. 24. The AVP Licenses explicitly provide that

⁵ The discussion, *supra*, of the personal involvement of Mr. Yudof, Dr. Block, Ms. O'Donnell, Mr. Loeher and Ms. Farb also supports Plaintiffs' claims against these Defendants in their individual capacities.

programs "may not be duplicated, broadcast, transmitted by cable or otherwise, on any multi-receiver open or internet system, or displayed before the public, whether or not admission is charged." *Id.* At the very minimum, this language should have (and did) set off loud warning bells as to whether creating *hundreds of copies of a single* DVD was really authorized by the license agreement. Defendants try to hide behind the unsubstantiated suggestion of an abstraction – a "reasonable official" who believed the AVP marketing material authorized the streaming practice. This is done to avoid conceding the truth of the Plaintiffs' allegations that individual Defendants like those who worked within the library had actual knowledge of the AVP's DVD licenses agreements. The Defendants promoted this suggestion in their briefs and at oral argument, enabling them to withhold incriminating documents that show this assertion to be actually untenable. *See* SAC, ex. 24.

Equally significant, it is legally indefensible to throw out Plaintiffs' complaint at this stage given the facts within the SAC. Where, as in the instant case, "the proper disposition of the case requires some factual development by the parties," it is inappropriate to deal with immunity issues on a 12(b) motion. *Sutton v. U.S.*, 819 F.2d 1289, 1299 (5th Cir. 1987). "Permitting limited discovery for the purpose of providing the court with sufficient information to answer the threshold question of governmental immunity is consistent with both the spirit and holding of *Harlow*." *Id.*; *see also Black v. Coughlin*, 76 F.3d 72, 75 (2d Cir. 1996) (overturning district court's dismissal of claim against corrections officer on grounds of qualified immunity because "qualified immunity is an affirmative defense that the defendants have the burden of raising in their answer and establishing at trial or on a motion for summary judgment", and a plaintiff "need not plead facts showing the absence of such a defense" in order to state a claim of constitutional violation). Yet, if the Defendants had their way, they would be able to sustain a qualified immunity defense

⁶ Defendants cite *Harlow v. Fitzgerald*, 457 U.S. 800, 818, 102 S. Ct. 2727, 73 L. Ed. 2d 396 (1982) to support their qualified immunity argument. Motion at 7, 10.

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without ever filing an answer in this case. That flies in the face of established legal precedent and should be rejected by this Court.

D. AVP has sufficiently alleged facts to support its claim for copyright infringement.

When considering a motion to dismiss for failure to state a claim pursuant to Rule 12(b)(6), the complaint must be viewed in the light most favorable to the non-moving party. Sanders v. Kennedy, 794 F.2d 478, 481 (9th Cir. 1986). Motions to dismiss under Rule 12(b)(6) are generally disfavored, and complaints are to be construed liberally to set forth some basis for relief so long as they put the defendants on notice of the charges against them. In re Rigel Pharm., Inc. Sec. Litig., No. C 09-00546 JSW, 2009 WL 5125344, at *5 (N.D. Cal. Dec. 21, 2009). In Bell Atlantic Corp. v. Twombly, the Supreme Court stated that "a complaint attacked by a Rule 12(b)(6) motion to dismiss does not need detailed factual allegations" and that a complaint's factual allegations must merely "be enough to raise a right to relief above the speculative level." 550 U.S. 544, 555, 127 S. Ct. 1955, 167 L. Ed. 2d 929 (2007). Under this standard, "[s]pecific facts are not necessary," Erickson v. Pardus, 551 U.S. 89, 93, 127 S. Ct. 2197, 167 L. Ed. 2d 1081 (2007), and the plaintiff must merely put forth enough evidence "to raise a reasonable expectation that discovery will reveal evidence of illegality." Twombly, 550 U.S. at 556. See Interserve, Inc. v. Fusion Garage Pte. Ltd. 2010 U.S. Dist. LEXIS 60598, at *22 n.7 (N.D. Cal. 2010) (finding that the allegations in the complaint were adequately alleged for pleading purposes notwithstanding that "the precise identity of the parties" at issue required further factual development.)

Where, as is the case here, the facts supporting a finding of liability are peculiarly within the possession and knowledge of the defendant, courts are generally less inclined to dismiss a claim under the Rule 12(b)(6) standard articulated in *Twombly*. *See Boykin v. Keycorp*, 521 F.3d 202, 215 (2d Cir. 2008) (Sotomayor, J.). Respectfully, Plaintiffs believe that this Court should ask Defendants pointedly why they did not disclose the existence of

Exhibit 24 and deal with those documents as facts, rather than creating the artificial suggestion that Defendants should be allowed to rely on the AVP marketing brochure for their claim of public performance rights.

Even in the context of copyright infringement, courts in this circuit have recognized that where information is uniquely within the purview of a defendant or a third party, plaintiffs must be permitted to make reasonable inferences in order to establish a plausible claim of infringement. *See Miller v. Facebook, Inc.*, 2010 U.S. Dist. LEXIS 61715, at *14-15 (N.D. Cal. May 28, 2010) (finding that the details behind most of the technical questions at issue were best known by the defendant and that, as a result, the plaintiff should not be expected to know "every last detail" for purposes of the pleading stage).

Here, based on (1) the capabilities of the Video Furnace System, (2) the current UCLA streaming policy (which encourages illegal uses of Video Furnace streaming technology), (3) the documents in Exhibit 24, and (4) the fact that much of the other specific evidence beyond what is needed to make a plausible claim is in the possession of the Defendants, it may be reasonably inferred that discovery will reveal evidence of illegality. While such a reasonable inference is all that is needed to withstand a 12(b)(6) motion, as discussed below, the SAC contains very specific allegations that Defendants violated not only Plaintiff AVP's public performance rights, but also its exclusive rights to copy, publicly distribute, publicly display and create derivative works from the DVDs. SAC ¶¶ 50-55, 70. These allegations, which provide Defendants with notice beyond what is required under *Twombly*, are supported by specific facts and are not, as Defendants would have it, "[c]onclusory allegations and unwarranted inferences..." Motion at 12.

⁷ Johnson v. Lucent Techs., Inc., 653 F.3d 1000, 1010 (9th Cir. 2011), cited by Defendants, is not on point as that court dismissed the plaintiff's claim because the record itself belied the inferences to which the plaintiff would otherwise have been entitled.

Accordingly, the Motion begs the question: what further notice do the Defendants require regarding Plaintiffs' claim of copyright infringement and the grounds upon which it rests? 8

1. Breach of the exclusive right to publicly perform the work: The Order states that "...the licensing agreement allows Defendants to put the DVD on the UCLA internet network as part of the provision of the agreement that Defendants could 'publicly perform' the DVD content." Order at 9:22-24. This conclusion was based on the Court's finding that "[t]he type of access that students and/or faculty may have, whether overseas or at a coffee shop, does not take the viewing of the DVD out of the educational context." Order at 9:19-21. However, there are several serious problems with this incomplete analysis.

First, rather than relying on the incomplete general reference in the AVP marketing brochure (SAC, ex. 9, which the Court cites as FAC, ex. 8), the Court should read the Order, Invoice and Sales forms actually completed by and sent to UCLA. SAC, ex. 24. These forms include TERMS AND CONDITIONS which explicitly limit the nature of the educational public performance rights that Plaintiff Ambrose granted to Defendants. Defendants have no grounds whatsoever to deny that the license terms and conditions are applicable, and Plaintiffs respectfully submit that this Court cannot base its ruling to dismiss Plaintiffs' claims on Defendants' specious and unsupportable allegation that a line in the AVP brochure justifies an enormous expansion of the use of these DVDs.

What is evident from Exhibit 24 is that AVP granted certain *limited* public performance rights— in essence the right to show a DVD in a classroom. However, the public performance license is strictly circumscribed by the express language of the

⁸ At this early stage in the litigation the Court should not interpret the AVP License Agreements. *See Carlsson v. The McGraw-Hill Co.*, No. C 10-0323 RS, 2010 U.S. Dist. LEXIS 77453, at *12 (N.D. Cal. 2010) (language in a royalty contract providing that plaintiffs would receive royalties only on the current edition of their work and not on "revisions or future editions" was ambiguous and therefore the court denied defendant's motion to dismiss since, at that stage of the proceedings, "the Court cannot conclusively interpret the contract").

controlling license agreement, which (i) prohibited transmission on any multi-receiver open or Internet system; (ii) limited exhibition to non-paying private audiences; and (iii) prohibited cuts, alterations or edits. SAC ¶ 55. Therefore, using the order forms from the Ambrose educational catalog as support for the statement that "AVP concedes that it licensed Defendants to 'publicly perform' the DVD" (Order at 9:13-14)⁹ ignores the fact that the parties had a detailed agreement which spelled out the necessary conditions applicable to the UCLA license. ¹⁰ As noted, the Defendants should have been candid in disclosing this highly pertinent evidence.

Further, the Order states that "Plaintiff's basic argument is that streaming is not included in a public performance because it can be accessed outside of a classroom, and as remotely as overseas." Order at 9:16-18. Respectfully, that is not Plaintiffs' basic argument. Plaintiffs claim that the license agreement itself expressly prohibits streaming. See Tr. at 10:20-23. The concept of access to a stream only comes into the analysis because of UCLA's incredibly expansive—and totally novel—view of a "virtual classroom." This creative but wholly unsupportable concept challenges the express Section 110(1) statutory ("face-to-face") formulation, which, for more than a generation, has been well-understood between educational video publisher and educational institution as the proper venue for viewing by students and faculty. Indeed, it has been so well understood that when Congress adopted the 1976 Copyright Act, it did not see a need to further define it:

There appears to be no need for a statutory definition of "face-to-face' teaching activities to clarify the scope of the provision. "Face-to-face teaching

⁹ Exhibit 8 to the FAC contained the order form for the 2009-2010 catalog. Since the Defendants separately argued that the 2008-2011 AVP License Agreement provision acceding to federal jurisdiction should be ignored when it came to Defendants' waiver of sovereign immunity, why is it that the 2009-2010 catalog should be cited to support their claim of public performance regarding their 2006-2007 DVD acquisitions? Defendants cannot have it both ways.

¹⁰ At the hearing counsel for Defendants also referenced AVP's marketing material, ignoring the existence of this agreement. Tr. at 22:9-12; FAC, ex. 8.

activities" under clause (1) embrace instructional performances and displays that are not "transmitted." The concept does not require that the teacher and students be able to see each other, although it does require their simultaneous presence in the same general place. Use of the phrase "in the course of face-to-face teaching activities" is intended to exclude broadcasting or other transmissions from an outside location into classrooms, whether radio or television and whether open or closed circuit. However, as long as the instructor and pupils are in the same building or general area, the exemption would extend to the use of devices for amplifying or reproducing sound and for projecting visual images. H.R. Rep. No. 94-1796, at 81 (1976).

In order to allow UCLA to make the videos freely accessible to students outside the classroom, in a different place from the teacher, in the course of a transmission and non-simultaneous basis, this Court must reject decades of accepted industry practice and the express understanding of Congress. Moreover, it must buy into Defendants' digital distortion of the established understanding of "face-to-face," and then permit UCLA to take DVDS, change their format (without consent of the copyright owner), copy them and then publicly distribute untold numbers of digital versions of the DVD. Plaintiffs respectfully submit that to go down this path is folly and would destroy the educational video marketplace as we now know it. It invites wholesale degradation of copyright law and principles. Given that AVP already offers a viable streaming option to all its customers for a fair and decent price, there is no cognizable public benefit from Defendants' wholesale assault on the well-established business principles underlying licensing of DVDs to educational institutions.

Moreover, as a principal in the educational content industry for more than two decades, AVP can affirm that it is understood by producers and users alike that digital streaming *requires* separate and detailed licensing, because the practice does *not* come solely within the definition of "public performance." Plaintiffs respectfully submit that the

Defendants' radical definition of "public performance" constitutes a complete departure from the common understandings that have long been the practice of the educational video marketplace. It is not an exaggeration to state that never before in the history of educational film distribution has it been suggested that the rights conveyed through a limited educational public performance rights conveyed to UCLA or any other school allow the program to be performed other than in the context of a face-to-face teaching environment. As Congress explained, this embraces performances that are not transmitted with faculty and students in the same place. Otherwise, what would prevent a professor from duplicating a video acquired under a license for public performance and lending multiple copies for a semester to students enrolled in a class?

Defendants essentially contend that merely indicating in a promotional brochure that school purchases "include public performance rights" eliminates all conditions set forth in a DVD license. Their position converts the "order form" in a marketing brochure into a complete license agreement. As previously noted, it voids the order, sales and invoice forms and terms and conditions actually appended to UCLA's acquisition of the DVDs.

If Defendants' redefinition of "unrestricted public performance rights" is upheld, Plaintiffs submit it will result in upheaval within the industry. Respectfully, no educational or theatrical production company will offer public performance rights without basing its fees on charges for broadcast, streaming and multi-copy/duplication. Public libraries, schools and universities wishing only to publicly perform a work in the format in which they acquired the program would be penalized and charged for rights that have traditionally had nothing to do with public performance. Companies selling products under the

¹¹ Defendants expressly do not rely on Section 110(1) to justify the streaming. Tr. at 23:19-21. This is appropriate because neither 17 U.S.C. § 110(1), nor §110(2) covers all the activities engaged in by Defendants.

¹² Note well that streaming is transmission over the Internet.

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traditional definition of public performance, which would lose money from their existing catalogs under the expanded definition, would most certainly not be willing to make future investments in format conversions. Educational streaming distributors that paid educational producers to acquire streaming rights would find themselves holding a worthless license.

The Order further states:

However, Plaintiff does not dispute that in order to access the DVDs, a person must have access to the UCLA network and specifically to the DVD. The type of access that students and/or faculty may have, whether overseas or at a coffee shop, does not take the viewing of the DVD out of the educational context." Order at 9:18-21.

Plaintiffs do dispute this claim. With Video Furnace, the students and faculty do not access the DVD – they access a stream, which originates from an illegally created and reformatted file of the original DVD.

Moreover, Plaintiffs have learned, and the SAC specifically states, that because of the Video Furnace's "Guests Permissions" feature, access is NOT limited to persons with "access to the UCLA network and specifically to the DVD." SAC ¶ 56. The viewer does not have to be an enrolled student because, through this Video Furnace feature an administrator may choose to allow any individual - student or non-student - to view the DVDs without a user name or password. SAC ¶ 56, ex. 2. In addition to undercutting Defendants' argument¹³ and a particular premise on which the Court's holding is based, this fact contradicts UCLA's representation that it "provides extensive protections to ensure that only the users already permitted to view the content (students in a specific class) ever have access to the streamed content." SAC ex. 22.

Defendants contend that the SAC does not claim that this feature has actually been used. This is true because not all relevant facts in this case are known to Plaintiffs.

¹³ See Tr. at 26:16-17.

Significantly, Defendants do not maintain that the guest invitation feature has never been used. Indeed, given the respect that institutions of higher education like UCLA have for the academic freedom of faculty, it is highly plausible that, if a professor wished to invite a guest to view a stream of the AVP Shakespeare program, this could be done without notice to the UCLA administration. Plaintiffs submit that their burden is to present the facts known to them in the complaint and, for purposes of a motion to dismiss, the Court makes reasonable inferences from the facts. For present purposes, Plaintiffs submit there are more than enough facts and reasonable inferences to conclude that Plaintiffs have satisfied their pleading burden, and they should be allowed to proceed to discovery. *See Boykin v. Keycorp*, 521 F.3d at 215.

2. Breach of the exclusive right to copy the work: The Order states that "[b]ecause placing the DVD on the UCLA network is part of the right that Plaintiff licensed to Defendants, the copying was incidental fair use." Order at 10:14-15. Plaintiffs believe that, because fair use is an affirmative defense, any fair use analysis—let alone a determination which is made on a wholesale basis—is inappropriate for purposes of a 12(b)(6) motion. See Four Navy Seals v. Associated Press, 413 F. Supp. 2d 1136, 1148 (S.D. Cal. 2005) (citing Dr. Seus Enters., L.P. v. Penguin Books USA, Inc., 109 F.3d 1394, 1403 (9th Cir. 1997)). However, even assuming that such a determination is deemed proper 15, the detailed

¹⁴ See also M. Shanken Communs., Inc. v. Cigar500.com, 07 Civ. 7371 (JGK), 2008 U.S. Dist. LEXIS 51997, at *28 (S.D.N.Y. July 7, 2008) ("due to the 'fact-driven nature of the fair use determination,' courts should be cautious in finding fair use as a matter of law even on a motion for summary judgment…") (emphasis added) (citations omitted); Matteo v. Rubin, No. 07 C 2536, 2007 U.S. Dist. LEXIS 88394, at *9 (N.D. Ill. Dec. 3, 2007) (concluding that the defense of fair use to justify use of plaintiff photographer's image on client website was "better suited to be analyzed at a later stage of litigation").

¹⁵ The handful of cases in which district courts in the Ninth Circuit have granted a motion to

dismiss on fair use grounds involved either transformative, parodic uses of the copyrighted work or use of a single copyrighted work for purposes of political criticism, situations patently different from the instant case of wholesale copying. See, e.g, Sedgwick Claims

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allegations as to the technology of the Video Furnace system set forth in the SAC (SAC 49-57) weigh strongly against finding fair use here.

The SAC alleges the following with respect to copying: (i) in order to upload a DVD into Video Furnace, the administrator must create a copy of the DVD;16 (ii) the reformatted copy remains fixed on the Video Furnace system until deleted by the administrator or until a specified end date is reached ("i.e., for more than a transitory duration"), while, at the same time, the original DVD is back on the library shelf available for further distribution (in essence one copy becomes two or more copies); (iii) additional copies can be made and stored by each faculty member who uses Video Furnace to individualize content for his or her class; and (iv) copies of the video delivered to users remain on their computers as long as an InStream viewing session is open. SAC ¶ 51, ex. 12. Thus, the SAC makes it more clear to the Court (whose fair use analysis did not consider the newly alleged features of the Video Furnace) that the copyright owner's exclusive right to make copies of the work is violated at the point of uploading and distributing the video, when it is stored on course web pages and when it is received by the user. While Defendants attempt to denigrate these facts as repetitive of what was set forth in the FAC (arguing the SAC merely "enlarged" allegations this Court found insufficient in the FAC, see Motion at 11), the SAC is quantitatively and qualitatively very different from the FAC. Simply stated, the Order did not deal with all these copying activities, because they were not specifically alleged in the FAC. For Defendants to prevail on the rationale in the Order, they must show that every one of these copying activities occasioned by video streaming is transitory or incidental and fair use, which Video Furnace system information establishes is not the case. SAC \P 51, ex. 11-13. None of these copying activities is transitory or incidental, and none is covered by fair use. Indeed, to hold that a copy which is stored for months at a time is merely an

Mgmt. Serv. v. Delsman, No: C 09-1468 SBA, 2009 U.S. Dist. LEXIS 61825, at *20 (N.D. Cal. July 17, 2009).

¹⁶ The SAC also alleges that the reformatting violates UCLA's policy if consent of a copyright owner has not been secured. SAC ¶¶ 25, 51; see infra.

"incidental," fair use would be a novel decision, which is inappropriate at this stage of the litigation.

Plaintiffs do not believe that *Perfect 10, Inc. v. Amazon.com, Inc.* requires a finding of fair use with respect to Defendants' copying activities because the copying held to be incidental in that case (the making of automatic "cache" copies of full-size images by the computers of users who linked to infringing websites) was a short-term, transformative use "designed to enhance an individual's computer use, not to supersede the copyright holders' exploitation of their works." 508 F.3d 1146, 1169 (9th Cir. 2007). By contrast here, (1) the copying punctuates the streaming process at both ends, (2) the uses are by no means transitory (since copies remain in the Video Furnace system until deleted by the administrator or at a fixed end date and copies can be stored on course web pages and remain on users' computers while the InStream session is open), (3) there is no transformative element, and (4) Plaintiffs have specifically alleged the harm to their market that it causes. ¹⁷ The features of the Video Furnace system that allow faculty members to make and store copies to individualize class content (SAC ¶ 51) and to create "clips" (SAC ex. 14) further distinguishes this case from the "automatic" copying in *Perfect 10*. ¹⁸

Moreover, Defendants' continued reliance on *Sony Corp. of America v. Universal City Studios, Inc.* to support their fair use argument is very much misplaced. 464 U.S. 417, 104 S. Ct. 774, 78 L. Ed, 2d 574 (1984). First, in *Sony* all the private viewers had lawful direct access to the copyrighted works, publicly televised TV shows. Here, we have DVDs

¹⁷ By analogy, see the Ninth Circuit's rejection of the "essential step" defense in the context of a software license: "...the essential step defense does not apply where the copyright owner grants the user a license and significantly restricts the user's ability to transfer the software." *Vernor v. Autodesk, Inc.*, 621 F.3d 1102, 1110 (9th Cir. 2010) (citing *Wall Data, Inc. v. Los Angeles County Sheriff's Dep't*, 447 F.3d 769, 784-85 (9th Cir 2006)).

¹⁸ Finally, as before, Plaintiffs point to the "good faith and fair dealing underpinnings of the fair use doctrine," *see Perfect 10*, 508 F.3d at 1164, n. 8, especially since Defendants temporarily ceased their streaming activities upon being advised of their illegality by Plaintiff's counsel, then resumed them with a public pronouncement and a new justification.

that are licensed to an educational institution for classroom viewing on a face-to-face basis. By the nature of the license and the media, the AVP Licenses allow one professor or one student at a time to use a DVD. It is a physical impossibility for that DVD to be played in multiple locations at the same time, as in *Sony*, so streaming necessarily creates a *new* use whereby many copies can be shown simultaneously. That is essentially different from the use that was licensed to Defendants and does not reflect industry practice.

Second, the holding in *Sony* addressed the limited situation where publicly broadcast programs are televised at a predetermined time and individual users with lawful access wish to view that programming at another time (hence, fair use for purposes of "time shifting"). But the Defendants' use of Plaintiffs' licensed DVDs raises a different set of issues. The programs are not publicly broadcast for all to see, and the students do not have an independent right of access other than through the enrolled course. Moreover, the DVDs are licensed to the schools for face-to-face viewing only (i.e. during classroom time, or on a one-at-a-time basis in a library viewing room), and most AVP Shakespeare DVDs run two to three hours and could not be seen in their entirety in typical one hour class session. In short, students do not have open access to the program as they would with TV shows and Plaintiffs submit that here there is no broadcast time to be shifted.

Finally and most materially from AVP's perspective, *Sony* found that the recording by viewers did not cause any market harm to the copyright owners. That is most definitely not the case here. AVP has alleged that it has been deprived of its ability to sell its separately priced streaming license. SAC ¶ 90. AVP has also alleged that its market for sales to institutions¹⁹, professors and students has been harmed. SAC ¶¶ 146-47. In fact, Defendant O'Donnell has explicitly told AVP that rather than paying for Ambrose's

While institutions have traditionally purchased multiple copies of Plaintiffs' DVDs to satisfy demand, Defendant UCLA's streaming practices enables it to purchase a single copy of those DVDs.

streaming license, it would continue to use the "lesser quality" but "no fee" Video Furnace versions. SAC \P 10.

3. Breach of the exclusive right to publicly distribute the work: The Order states that "Plaintiffs do not specifically counter Defendants' arguments that 'streaming' is not distribution or that the Complaint lacks allegations of 'public display." Order at 10:2-4. In the SAC, Plaintiffs take this point on directly, alleging as follows: "...upon information and belief, the Video Furnace system administrator retains an original copy of the AVP DVD while distributing copies to end users, which copies remain on the end user's computer as long as the Video Furnace InStream player remains open." SAC ¶ 53 (emphasis supplied.) Exhibit 12 to the SAC contains HVS' Administration Guide, which describes the Video Furnace System as a "simple-to-deploy system for encoding and distributing" video. SAC, ex. 12 (emphasis supplied.)

Defendants' argument that there is no 'material object' to distribute and therefore there can be no infringement of the distribution right (Motion at 12) is flat out false. First, the Supreme Court has held that copies may be distributed electronically. *New York Times Co. v. Tasini*, 533 U.S. 483, 498, 121 S. Ct. 2381, 150 L. Ed. 2d 500 (2001). Second, Defendants overlook the distinctions articulated in the *Perfect 10* case. In that case, the court's holding that Google did not distribute copies of the images in question rested on its finding that Google did not own a collection of Perfect 10's full-size images and therefore only indexed the images and communicated instructions to a user's browser as to where to find them. Rather it was "the website publisher's computer that distributes copies of the images by transmitting the photographic image electronically to the user's computer." 508 F.3d at 1162. *Here, UCLA is in the shoes of the website publisher because it is transmitting exact digital images over the Internet*. Finally, no court has held that "incidental distribution" is fair use. Defendants would have the Court make new law in that regard on the Motion and without the development of any factual record. That is unfair and procedurally indefensible.

- A. Breach of the exclusive right to publicly display the work: The Court accepted the Defendants' argument that the FAC lacked allegations of "public display." Order at 10:2-4. The Order also states that the Court found that the FAC "does not allege any nonsequential display." Order at 9 n.1. However, now, the SAC provides that, upon information and belief, "the Video Furnace technology permits faculty to edit and store videos so that images in videos displayed on student computers can be displayed non-sequentially." SAC ¶ 54, ex. 13 and 14 (Exhibit 13 contains excerpts from the HVS Administration Guide describing editing and managing assets, and Exhibit 14, UCLA's Request to Link Instructional Material, identifies showing clips as sample explanations to support instructors' requests to have films linked to their course web pages.)
- 5. Breach of the exclusive right to create derivative works: Although the Order did not specifically address the creation of derivative works, the SAC alleges specific facts not previously known to Plaintiffs relating to the editing capabilities of Video Furnace. These critical facts include allegations that, upon information and belief, derivative works are created in the following ways: (i) Video Furnace allows the web administrator to create new versions of the DVDs by trimming content, merging content from multiple DVDs, and adding text/metadata to the streamed content and bookmarking data; and (ii) UCLA instructors can request to have videos encoded and linked to their course webpage via the Video Furnace system, and once they have been linked, instructors can prepare a derivative work, which can be separately stored, thereby creating multiple

²⁰ Although *Wharton v. Columbia Pictures Indust., Inc.*, 907 F. Supp. 144, 147 (D. Md. 1995), cited by Defendants (Motion at 13), was a case in which the plaintiff claimed that the defendants had infringed a copyrighted work (a screenplay) by creating a derivative work (a movie), the court's dismissal of the claim as to one of the defendants had nothing to do with the elements of a claim for creation of an infringing derivative work. Rather, that defendant, who managed a theater where the movie was shown, had no connection to the case at all. Thus *Wharton* did not, as Defendants imply, involve the question of whether a derivative work had actually been created, but who had created the derivative work that was at issue.

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infringing copies. SAC ¶ 52, ex. 14. These new and various versions of the AVP programs cannot be deemed "incidental" copies. Plaintiffs should be allowed a searching inquiry about how the Defendants create and exploit these works.

AVP has sufficiently alleged facts to support its claim under the DMCA. E.

In dismissing Plaintiffs' anti-circumvention claim under Section 1201(a)(1), the Court appears to have accepted the Defendants' contention that Plaintiffs' allegations pertain to Defendants' use of the DVDs, and not to Defendants' access to the DVDs. Order at 10:19-22. With respect to Plaintiffs' claim under Section 1201(a)(2), the Order states that the FAC "does not allege how the Defendants worked with Video Furnace, or what actions Defendants took that constitute the 'manufacture, import, offer to the public, prov[ision], or otherwise traffic[king]' of the DVDs." Order at 11:10-13. The SAC addresses both of these insufficiencies, and, with details about the Video Furnace system, Plaintiffs show how UCLA unlawfully accesses DVDs to reformat in preparation for streaming. SAC ¶¶ 25, 72, 74-76, ex. 6. Further, SAC makes clear that UCLA "offers" to its faculty and students and "provides" the entire Video Furnace technology, which has as its basic premise the circumvention of AVP's content scrambling technology that limits access and prevents duplication. SAC ¶¶ 49-55, 68, 77-78, ex. 11-14. The offering to the public and provision of that technology to all on the UCLA campus are the express violations of the DMCA.

AVP has sufficiently alleged facts to support its state law claims.²¹

²¹ The Motion argues that AVP's state law claims are precluded for other reasons not addressed in the Order. Motion at 16. With the exception of the fourth such reason, which was not included in Defendants' original Motion to Dismiss, Plaintiffs adequately addressed these arguments in their First Opposition. Defendants fail to provide any case support for their new fourth reason ("none of the contract-based claims...can be maintained against any of the individual defendants, because the individuals are not parties to the alleged license agreements"). Motion at 17. However, Plaintiffs dispute the claim that individual defendants must be parties to the agreements involved in order to be liable for their breach. Nevertheless, one specific Defendant, Ms. O'Donnell, is in fact a party to the AVP Licenses. See Exhibit 24.

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As stated above with respect to Plaintiffs' copyright infringement claims, at this stage of the litigation, the Court should not interpret the terms of the AVP Licenses. See Carlsson, 2010 U.S. Dist. LEXIS, at *12.

In the FAC, Plaintiffs alleged breach of three provisions of the AVP Licenses that it believes are not preempted by the Copyright Act: (1) the guarantee that each program be exhibited 'only in its entirety;' (2) the promise in the 2008-2011 License that UCLA would pay a higher price for streaming rights; and (3) the covenant in the 2008-2011 License prohibiting use of AVP's trademarks. The Order states that the FAC "lacks the factual allegations to establish the basis for the breach of the three provisions that AVP claims are not preempted by the Copyright Act" and that all the factual allegations in the FAC "relate to AVP's purported copyright infringement claim, and therefore the corresponding state law claims are preempted." Order at 13:4-7.

Plaintiffs contend that the FAC and SAC states sufficient facts to establish a breach of the promise in the 2008-2011 License that UCLA would "pay a higher price for streaming rights." With respect to this claim, Plaintiffs did not supplement the FAC with additional facts because it is simply impossible to allege their claim with greater specificity. In the FAC, Plaintiffs stated in no uncertain terms that: (1) Ms. O'Donnell was "aware of Ambrose 2.0;" (2) Ms. O' Donnell "declined to acquire the AVP streaming license" at a higher fee; and (3) Ms. O'Donnell continued to rely on the lesser quality AVP streaming license, notwithstanding that she was aware such "a practice was in flagrant violation of the AVP DVD License." FAC ¶ 8; SAC ¶ 10.

Notwithstanding the above, in connection with its highly detailed exposition of how the Video Furnace system actually works, the SAC also contains additional facts to support the contention that Defendants violated the covenants articulated in the AVP Licenses. For example, respecting the promise requiring Defendants to show each program "only in its entirety," the SAC alleges not only that the Video Furnace provided Defendants with a means of creating and uploading clips of films, (SAC ¶ 57), but also that *UCLA counsels*

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1	teachers to specifically upload clips without showing films in their entirety, see SAC, ex.
2	14 (quoting, inter alia, as guidance "[t]o illustrate points through our class discussions, it is
3	essential for me to show clips") Thus, contrary to Defendants' assertions that the
4	Plaintiffs' arguments are merely hypothetical, Plaintiffs have pleaded very specific facts,
5	which are sufficient to meet their burden under Twombly and its progeny. Surely the
6	defendants have alleged enough facts to "raise a right to relief above the speculative level."
7	Twombly, 550 U.S. at 556.
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9	III. CONCLUSION
10	In conclusion, Plaintiffs ask the Court to consider the consequences of granting the
11	Motion. For all the foregoing reasons the Motion should be denied in its entirety.
12	DATED: December 21, 2011
13	Respectfully Submitted,
14	
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