- 2. I have reviewed the October 31, 2011, Declaration of Julie Camacho In Support of Defendant's Opposition to Plaintiff's Motion for Preliminary Injunction. Based on that review, it is my understanding that Ms. Camacho has reached different conclusions regarding the delay between the date that a complaint is filed and the date that it is made available for review than were set forth in my September 28, 2011, Declaration In Support of Courthouse News Service's Motion for Preliminary Injunction.
- 3. After reviewing Ms. Camacho's October 31 declaration, I stand by the delays in access I observed as part of my August 8 through September 2, 2011, tracking exercise and as set forth in my September 28 declaration. Based on my personal experience visiting the Ventura County Superior Court ("Ventura Superior") on a daily basis, and my practice of requesting complaints from media bin on a daily basis, I can say definitively that Ms. Camacho's assertion that the vast majority of civil unlimited jurisdiction complaints are available for review through the media bin either on the day of filing or the next day is not accurate.
- 4. As a preliminary matter, for the purposes of the tracking exercise described in my September 28 declaration, I tracked the 152 complaints that I was able to access and review during the August 8-September 2 time period (the "Tracking Period"). In contrast, Ms. Camacho's assessment appears to be based on the 147 complaints that were filed during that period.
- 5. During the Tracking Period, as to each civil unlimited jurisdiction complaint that I reviewed, I took note of the first date that each complaint was available from the media bin, or, if the complaint was never given to me from the media bin, the first date that I could access a complaint that had apparently bypassed the media bin and had been placed the shelves of the clerk's office. I based my conclusions on what I actually experienced during my daily visits to Ventura Superior, including my personal observations as to which complaints were retrieved by the clerk's staff and then given to me from the media bin.

- 6. In paragraphs 11-12 of Ms. Camacho's declaration, she indicates that the complaint in *City National Bank v. Star Marketing & Media Inc.*, Case No. 56-2011-00401805, was available for review from the media bin on the same day it was filed, and the complaint in *Power Gomez v. LaCouture*, Case No. 56-2011-00401826, was available for review from the media bin one calendar day after it was filed. Contrary to what Ms. Camacho's records purport to show, those two complaints were not made available for my review from the media bin or otherwise until two calendar days after they were filed.
- 7. Likewise, paragraph 22 of Ms. Camacho's declaration states that the complaints in *Estrada v. Rubio's Restaurant, Inc.*, Case No. 56-2010-00387332, and *Harrison v. Rite Aid Corp.*, Case No. 56-2010-00387942, were sent to the media bin on the same day they were filed; and the complaint in *Berber v. Holiday Retirement*, 56-2010-00387945, was available from the media bin seven calendar days after it was filed. Contrary to what Ms. Camacho's records purport to show, the complaint in the *Estrada* case was not made available for review from the media bin or otherwise until thirteen calendar days after it was filed; the complaint in the *Harrison* case was not made available for review from the media bin or otherwise until nine calendar days after it was filed; and the complaint in the *Berber* case was not made available for review from the media bin or otherwise until eight calendar days after it was filed.
- 8. When a civil unlimited jurisdiction complaint is not available for review, but there is docket information available online regarding a particular complaint (usually available one calendar day after the complaint is filed), it is my practice to include the parties' names and the cause of action based on the online docket information in the new litigation report that is sent to Courthouse News' subscribers. Because new civil unlimited jurisdiction complaints typically are not available for review until several days after they are filed, new reports usually contain several entries that are reported "from the docket"; I will then provide a full description of the complaint at a later date when I am finally able to access the complaint itself.

- 9. On numerous occasions, subscribers have asked for more information related to a particular complaint reported "from the docket." When this happens, I will ask the clerk's staff to track down those complaints, which they have informed me they do by looking up each complaint on the court's online case management system, which I understand is part of the California Court Case Management System ("CCMS"). On several occasions, upon looking up the complaint on CCMS, the clerk's staff has told me that the system indicates that the complaint is in the media bin. When I inform the clerk's staff that the complaint was not provided to me from the media bin, they often will check the bin in an effort to locate the complaint. In all of these instances, the clerk's staff has never been able to find the complaints in the media bin.
- 10. Likewise, on several occasions, the clerk's staff has told me that the computer system indicates that a particular complaint is located on the clerk's shelves, but upon looking for the complaint on the shelves, the file is not there. For example, on November 2, 2011, I requested to see the complaint in *Simon v. Lopez*, Case No. 56-2011-00406107, filed November 1, 2011. Upon looking up this complaint on CCMS, the processing clerk who was assisting me, an individual named Joseph, said that the system indicated that the complaint was on the clerk's shelves. However, after looking for the complaint on the shelves, Joseph told me he could not find the complaint there. I also observed that Joseph and another processing clerk also checked the media bin for the complaint, but were not able to locate the complaint there. In the end, I was not able to review this particular complaint until November 3, 2011.
- 11. Since May of this year, I have observed that Ventura Superior has trained at least three new processing clerks. From what I have been told by clerk's staff, the civil unlimited jurisdiction complaints that are processed by new clerks typically must be double-checked by a supervisor before they can be made available to members of the press and public. In these situations, it can be as long as one week before a civil

unlimited jurisdiction complaint is made available for review. In fact, on several occasions, I was told that the complaints that I sought to review were on the desk of a supervisor who was gone for several days, and therefore I could not review those particular complaints until after she returned.

12. Finally, based on personal observation and statements by court staff, I can say that all new complaints come into the court through a single room called the "filings room," which is room number 210. The clerks who take in new civil complaints filed across the counter, as well as the back counter and window 14 used by messenger services, are all located in that one room. The drop-off box for complaints is located immediately outside the door into the same filings room.

I declare under penalty of perjury under the laws of the United States that the foregoing is true and correct. Executed at Ventura, California on this 5th day of November 2011.

Julianna Krolak