Howard Avchen & Shapiro	1 2 3 4 5 6 7	PATRICIA L. GLASER - State Bar No. 55668 pglaser@glaserweil.com FRED D. HEATHER - State Bar No. 110650 fheather@glaserweil.com MARY ANN T. NGUYEN - State Bar No. 269099 mnguyen@glaserweil.com GLASER WEIL FINK JACOBS HOWARD AVCHEN & SHAPIRO LLP 10250 Constellation Boulevard, 19th Floor Los Angeles, California 90067 Telephone: (310) 553-3000 Facsimile: (310) 556-2920 Attorneys for Plaintiff LegalZoom.com, Inc.  UNITED STATES DISTRICT COURT			
	9				
	10	CENTRAL DISTRICT OF CALIFORNIA			
	11	WESTERN DIVISION			
	12	LEGALZOOM.COM, INC., a Delaware	CASE NO.: CV 12-9942-GAF (AGRx)		
	13	corporation,  Plaintiff,	Hon. Gary A. Feess Courtroom: 740		
	14 15 16 17 18 19 20 21 22 23 24 25 26 27 28	v.  ROCKET LAWYER INCORPORATED, a Delaware corporation,  Defendants.	DECLARATION OF PATTY CHIKAMAGALUR IN SUPPORT OF PLAINTIFF LEGALZOOM.COM, INC.'S MOTION FOR SUMMARY JUDGMENT  Date: October 21, 2013 Time: 9:30 a.m. Courtroom: 740 255 East Temple Street Los Angeles, CA 90012		

## DECLARATION OF PATTY CHIKAMAGALUR

I, PATTY CHIKAMAGALUR, declare and state as follows:

- 1. I am an employee of LegalZoom.com, Inc., the Plaintiff to this action. I make this declaration in support of Plaintiff LegalZoom's Reply in Support of Motion for Summary Judgment. I have personal knowledge of the facts set forth herein, and if called upon to testify thereto, I could and would competently do so under oath.
- 2. On or about October 3, 2013, I spoke with Rod Davis, the Senior Vice President of the Council of Better Business Bureau, who oversees all Better Business Bureau chapters, and confirmed that LegalZoom is still able to display the "A rating" while the Better Business Bureau worked to put a new rating system in place.

PATTY CHIKAMAGALUR

## Glaser Weil Fink Jacobs Howard Avchen & Shapiro LLP

## <u>CERTIFICATE OF SERVICE</u> STATE OF CALIFORNIA, COUNTY OF LOS ANGELES

I am employed in the County of Los Angeles, State of California; I am over the age of 18 and not a party to the within action; my business address is 10250 Constellation Boulevard, 19th Floor, Los Angeles, California 90067.

On October 7, 2013, I electronically filed the following document(s) using the CM/ECF system.

## DECLARATION OF PATTY CHIKAMAGALUR IN SUPPORT OF PLAINTIFF LEGALZOOM.COM, INC.'S MOTION FOR SUMMARY JUDGMENT

Participants in the case are registered CM/ECF users and will be served by the CM/ECF system.

I declare that I am employed in the office of a member of the bar of this court at whose direction the service was made. I declare under penalty of perjury that the above is true and correct.

Executed on October 7, 2013 at Los Angeles, California.

/s/ Fred	Heather	
Fred Heather		