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 8 LegalZoom.com, Inc.

9 UNITED STATES DISTRICT COURT
 10 CENTRAL DISTRICT OF CALIFORNIA
 11 WESTERN DIVISION

12 LEGALZOOM.COM, INC., a Delaware
 corporation,

13 Plaintiff,

14 v.

15 ROCKET LAWYER INCORPORATED,
 a Delaware corporation,

16 Defendant.

CASE NO.: CV 12-9942-GAF (AGR_x)

Hon. Gary A. Feess
 Courtroom: 740

**APPENDIX OF EXHIBITS IN
 SUPPORT OF MOTION FOR
 PARTIAL SUMMARY JUDGMENT
 BROUGHT BY PLAINTIFF
 LEGALZOOM.COM, INC.**

Date: August 18, 2014
 Time: 9:30 a.m.
 Courtroom: 740

[Notice of Motion and Motion;
 Proposed Statement of Uncontroverted
 Facts, Declarations of Aaron P. Allan,
 Travis Giggy, Dorian Quispe; and
 (Proposed) Order filed concurrently
 herewith]

Complaint Filed: November 20, 2012

Glaser Weil Fink Jacobs
 Howard Avchen & Shapiro LLP

APPENDIX OF EXHIBITS

EXHIBIT NO.	DOCUMENT
A	Various web pages on the Legalspring.com website as of December 11, 2012.
B	Legalspring.com's homepage displaying disclosure
C	Exhibit 15 to Rocket Lawyer's Answer and Amended Counterclaims, ECF No. 17
D	Customer reviews of LegalZoom posted on Legalspring.com as of July 11, 2014
E	Screenshot of exemplar Rocket Lawyer advertisement

DATED: July 14, 2014

Respectfully submitted,

GLASER WEIL FINK HOWARD
AVCHEN & SHAPIRO LLP

By: /s/ Fred D. Heather
ATTORNEYS FOR PLAINTIFF
LegalZoom.com, Inc.

Glaser Weil Fink Jacobs
Howard Avchen & Shapiro LLP

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EXHIBIT A

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Legal Site Reviews and Legal Discussions

What does Legalspring do? We offer reviews of companies that provide online legal services like Incorporation, forming an LLC, getting your last will and testament, or getting a divorce. There are so many more that we can't begin to mention them all here, but you can find a good list of [legal services and sites here](#).

- [Incorporation Formation](#) - 7 providers reviewed
- [LLC Formation](#) - 7 providers reviewed
- [DBA Formation](#) - 1 provider reviewed

Incorporation and LLC Provider Reviews

You can read customer reviews of these major online Incorporation providers:

- [LegalZoom](#) - Avg. Review: 4.72
- [IncorporateFast](#) - Avg. Review: 4.50
- [The Company Corporation](#) - Avg. Review: 5.00
- [MyCorporation.com](#) - Avg. Review: 3.00
- [BizFilings](#) - Avg. Review: 2.50

LegalSpring Site Search

Google has an extensive Index of LegalSpring.com. You can use this form to search our site for what you're looking for.

Google Search

California Incorporation Guide

California Incorporation

Read all about forming a business in California. Includes such topics as:

- [Benefits of Incorporating in California](#)
- [Cost to Incorporate a California Corporation](#)
- [The Difference between a California LLC, DBA and Corporation](#)

Incorporation and LLC Articles

- [California Limited Liability Company - LLC](#)
- [Colorado Limited Liability Company - LLC](#)
- [Arizona Limited Liability Company - LLC](#)
- [Arkansas Limited Liability Company - LLC](#)
- [CA Limited Liability Company - LLC](#)
- [CO Limited Liability Company - LLC](#)
- [AZ Limited Liability Company - LLC](#)
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Legal SPRING

Reviewing Legal Services Online



We are proud to state only the best online legal service providers are reviewed here.

form Incorporations all over [... more ...](#)

CorpCreations Avg Review Score: 5.00

[Click Here to go to CorpCreations](#)

[Click Here to read CorpCreations customer reviews](#)

Legal Spring Comments: ... web site, and their incorporation questionnaire is just one long page, but it's simple and straightforward. [... more ...](#)

Legalfilings.com Avg Review Score: 2.00

[Click Here to go to Legalfilings.com](#)

[Click Here to read Legalfilings.com customer reviews](#)

Legal Spring Comments: ... here, but you can't beat the price!

Legalfilings.com will form your incorporation or LLC for only \$75 plus [... more ...](#)

If you know of a company not listed here that provides Incorporation, please let us know by sending a message to our [content division](#).

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December 2012

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LegalZoom Reviews and Company Information

Site URL: Visit LegalZoom Now
Average Product Score: 4.1 out of 5
Number of Reviews: 97 (Click Here to read LegalZoom reviews now)

Expert Review



What kind of experience will you have with LegalZoom.com?

(If you want to skip my review, Click Here to read LegalZoom Customer Reviews Now)

Chances are, if you're reading this, that you are thinking about using LegalZoom.com soon. And the most pressing question you probably have is this: Can I trust LegalZoom? Are they good? Are they reputable?

Well, I definitely have an opinion on that!

So, to tell you about the kind of experience YOU can expect with Legal Zoom, let me first tell you about my own LegalZoom experience.

I (personally) have formed several incorporations through Legal Zoom. Plus, my mother, and my mother-in-law, and my uncle, have all created their Wills through LegalZoom.

I've been running this review site for many years, so you could say I am the foremost expert on LegalZoom.com and their service.

With that being said... I recommend Legal Zoom without hesitation to all of my friends and family.

LegalZoom is my number one online legal choice - hands down - no competition.

Case in point:

The biggest attorney I know charges his customers \$1,500 for a corporation. Then he goes to Legal Zoom and fills out the forms for \$129. Legal Zoom sends him the package, and he puts his letterhead in it, and forwards it to the customer. He uses LegalZoom because they're reliable, and they present a professional package.

LegalZoom periodically sends me updates for this list, so it's always changing:

- They have a team of 51 people that are dedicated to customer service, which is open from 7:00am to 6:00pm
• They have over 250 people processing paperwork for their customers
• They have formed over 150,000 Incorporations and LLC's
• They claim to do more Last Will and Testament documents than anyone else in the world
• In one month, Legal Zoom registers more trademarks than the next largest competitor does in a whole year!!
• They're constantly rolling out new legal products like Real Estate Leases, Non-Profit Incorporations, and Design Patents

Scroll below to read customer reviews of Legal Zoom services. Click Here to Learn More About LegalZoom:

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LegalZoom Products

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• Business - LLC
• Business - Copyright
• Business - DBAs Business Names



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Get Your Last Will Online Today

Having your Last Will gives you peace of mind. Do not avoid getting one of the most important legal documents you could ever own.



Your Last Will is the most important document you could own for estate planning purposes.

Millions of dollars in personal assets are tied up every year in government processes as loved ones suffer on the side lines. Don't put your family in this position. Make sure you empower them with your assets if you should ever pass away.

If anything should ever happen to you - your monetary and physical assets get redistributed by the government, on their time! Protect yourself and your family by acquiring this simple estate planning document today. Your Last Will will takes minutes to prepare and give you a life time of security.

Sites that offer Last Wills

LegalZoom Avg Review Score: 4.00

Click Here to go to LegalZoom
Click Here to read LegalZoom customer reviews

Legal Spring Comments: ... all created their Wills through LegalZoom.

I've been running this review site for many years, so you ... more ...

U.S. Legal Forms Avg Review Score: 4.00

Click Here to go to U.S. Legal Forms
Click Here to read U.S. Legal Forms customer reviews

Legal Spring Comments: ...

*Thank you for your efforts to assist me. Unfortunately, I think I am so very lost in the area of Leases ... more ...

If you know of a company not listed here that provides Last Will, please let us know by sending a message to our content division.

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Best Last Will and Testament Service of 2011: LegalZoom



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LLC Consumer Reviews - Learn more about online LLC formation services

Read reviews about LLC services below, entered by people that have actually formed their LLC online. You will also learn more about the companies that will help you get your LLC.

Form an LLC Yourself Finally... A clear, concise, step-by-step for the do-it-yourselfer ABSOLUTELY FREE! LEARN MORE

LLC formation can be safely and easily performed by an online company. There are many companies now that will form your LLC for a fraction of the price that a lawyer would charge you.

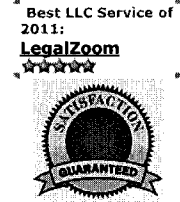
Read our reviews, and customer ratings about each of the companies that can form your LLC below.

Click on these links if you're interested in forming an Incorporation or DBA (doing business as).

LEARN MORE

Click Here to read more about the benefits of a LLC vs. Incorporation.

Click Here To Watch a Video About Forming an LLC in 15 Minutes With LegalZoom



Sites that offer LLC's

LegalZoom Avg Review Score: 4.00
Click Here to go to LegalZoom
Click Here to read LegalZoom customer reviews
Legal Spring Comments: ... over 250 people processing paperwork for their customers
• They have formed over 150,000 Incorporations and ... more ...

MyCorporation.com Avg Review Score: 4.00
Click Here to go to MyCorporation.com
Click Here to read MyCorporation.com customer reviews
Legal Spring Comments: ... is owned by Intuit, the makers of TurboTax and QuickBooks software. So you know they can do good ... more ...

The Company Corporation Avg Review Score: 2.00
Click Here to go to The Company Corporation
Click Here to read The Company Corporation customer reviews
Legal Spring Comments: ... Review
All About The Company Corporation (Corporate.com)
(... more ...)

BizFilings Avg Review Score: 3.00
Click Here to go to BizFilings
Click Here to read BizFilings customer reviews
Legal Spring Comments: ... offices around the country.
They have partnered with such large companies as Office Depot,

Intuit, and Yahoo! [... more ...](#)

IncorporateFast

Avg Review Score: 3.00

[Click Here to go to IncorporateFast](#)

[Click Here to read IncorporateFast customer reviews](#)

Legal Spring Comments: ... BBB Online program.

The IncorporateFast home offices are located in Los Angeles, but they form Incorporations [... more ...](#)

CorpCreations

Avg Review Score: 5.00

[Click Here to go to CorpCreations](#)

[Click Here to read CorpCreations customer reviews](#)

Legal Spring Comments: ... and offer a price-match guarantee - good for 30 days after your incorporation has been filed.

If you have [... more ...](#)

Legalfilings.com

Avg Review Score: 2.00

[Click Here to go to Legalfilings.com](#)

[Click Here to read Legalfilings.com customer reviews](#)

Legal Spring Comments: ... over 7,000 companies. This is a small number compared to some of the other sites mentioned here, but you can't [... more ...](#)

If you know of a company not listed here that provides LLC, please let us know by sending a message to our [content division](#).

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Put the Power of Life in the Hands of those You Trust with a Living Will Today

Don't let doctors decide how long you will live under medical conditions. Empower yourself and your family with rights to option for life sustaining practices - only when you or your loved ones think you need it. This can only be done with a Living Will.

If you would like to set your own guidelines for life sustaining medical procedures in the event that you are rendered incapable of expressing yourself, getting a Living Will is a really smart thing to do.

Sites that offer Living Wills

LegalZoom

Avg Review Score: 4.00

Click Here to go to LegalZoom

Click Here to read LegalZoom customer reviews

Legal Spring Comments: ... like Real Estate Leases, Non-Profit Incorporations, and Design Patents

Scroll ... more ...

If you know of a company not listed here that provides Living Will, please let us know by sending a message to our content division.

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Home / Family / Name Change

File Your Name Change Online. The price is low and lawyer free.

Ordering a Name Change on the web has become easier than ever. If you are getting a divorce or are just dissatisfied with your existing name, there are simple online services that help you get a legal Name Change at lawyer free prices.

3-step process: 1. Complete the simple Name Change Questionnaire, 2. You submit it, we review it for accuracy, 3. We file all forms and send you your legal documents. Includes LegalZoom logo and 'learn more' button.

A legal Name Change, or social security Name Change is a two step process. Your name is your legal identity. In the court's eyes, changing your name is really changing your legal identity.

If you want to change your name outside of marriage or adoption, you must petition the court. The court's role is to make sure you are changing your name for a valid reason.

The LegalZoom Name Change process is quick and easy. You fill out a simple questionnaire, and Legalzoom ensures that all questions will be answered to the court's satisfaction. Unlike do-it-yourself kits or forms, LegalZoom is a complete service - you can rest assured your documents will be prepared correctly.

Once the court approves your petition, you now have the necessary proof you have legally changed your name to update all of your vital records like a drivers license, passport, social security card, bank records or employment records.

To get a social security Name Change, you must first obtain a legal Name Change, and then send the paperwork to the social security office, to obtain a new card.

LEARN MORE

Sites that offer Name Changes

LegalZoom Avg Review Score: 4.00

Click Here to go to LegalZoom

Click Here to read LegalZoom customer reviews

Legal Spring Comments: ... have formed several incorporations through Legal Zoom. Plus, my mother, and my mother-in-law, and my uncle, ... more ...

If you know of a company not listed here that provides Name Change, please let us know by sending a message to our content division.

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Best Name Change Service of 2011:

LegalZoom

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It is not who thought of it first, it is who can prove they thought of it first.

Patents prove you are smart enough to register your innovations with the US government. They protect your hard work and ideas from would be hacks. See what one of our online Patent providers below can do for you today.

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LegalZoom is the leader in online legal services. Their Patent services are above and beyond the level of satisfaction even we at LegalSpring have come to expect from them.

While we're very impressed with the feedback we've gotten, it's just getting to be old hat with this company... If you're thinking about obtaining a Patent for your invention, we recommend LegalZoom without reservation.

Sites that offer Patents

LegalZoom Avg Review Score: 4.00

- Click Here to go to LegalZoom
Click Here to read LegalZoom customer reviews
Legal Spring Comments: ... Review

What kind of experience will you have with LegalZoom.com?

(If you ... more ...)

If you know of a company not listed here that provides Patent, please let us know by sending a message to our content division.

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Best Patent Service of 2011: LegalZoom





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Online Prenuptials are just a few clicks away.

Prenuptial agreements state the terms of ownership of assets before and after a marriage occurs.

There are more reasons to get a prenuptial agreement than ever before. Look into the services below and see what others are saying.

Sites that offer Prenuptials

LegalZoom

Avg Review Score: 4.00

[Click Here to go to LegalZoom](#)

[Click Here to read LegalZoom customer reviews](#)

Legal Spring Comments: ... align="right" src="images/legalzoom-logo.gif" border="0"> **Expert ... more ...**

If you know of a company not listed here that provides Prenuptial, please let us know by sending a message to our [content division](#).

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Trademark

Do not let anyone abuse or copy your identity, or the names of your goods and services. Get a Trademark today to protect your company's intellectual property.

Advertisement: GUARD YOUR MARK \$169.00. SAVE \$801.00 IN LAWYER FEES, BY DOING IT YOURSELF. LEARN MORE

As many marketing professionals know, branding is an essential part to building a successful business identity. As an entrepreneur or business professional, it is important to protect your corporate name or the name of your goods and services with a Trademark.

LEARN MORE

Click Here to read the rest of the article.

Sites that offer Trademarks

LegalZoom Avg Review Score: 4.00

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Click Here to read LegalZoom customer reviews

Legal Spring Comments: ... and LLC's
They claim to do more Last Will and Testament documents than anyone else in the world
In one ... more ...

MyCorporation.com Avg Review Score: 4.00

Click Here to go to MyCorporation.com
Click Here to read MyCorporation.com customer reviews

Legal Spring Comments: ... of TurboTax and QuickBooks software. So you know they can do good things for small business...

If you have ... more ...

Allmark Trademark Avg Review Score: n/a

Click Here to go to Allmark Trademark
Click Here to read Allmark Trademark customer reviews

Legal Spring Comments: ... package cost more money than several of the other options in this site, but they may also be more ... more ...

TrademarkMyName.com Avg Review Score: 4.00

Click Here to go to TrademarkMyName.com
Click Here to read TrademarkMyName.com customer reviews

Legal Spring Comments: ... around? What quality is their work? If you have experience with this company, please enter a review and share it ... more ...

The Trademark Company Avg Review Score: n/a

Click Here to go to The Trademark Company
Click Here to read The Trademark Company customer reviews

Legal Spring Comments: ... LLC that focuses on trademark related products. If you have experience with this company, please enter a ... more ...

Trademarks, Etc. Avg Review Score: n/a



Best Trademark Service of 2011: LegalZoom

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Quick and Easy Trademark Registration

[Click Here to go to Trademarks, Etc.](#)

[Click Here to read Trademarks, Etc. customer reviews](#)

Legal Spring Comments: ... Etc. is a targeted trademark process. Their web site is easy to follow. They actually provide a phone number [...more...](#)

If you know of a company not listed here that provides Trademark, please let us know by sending a message to our [content division](#).

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"Should I form an Incorporation or an LLC?"
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Get Your Copyright

On this web page we provide information about easy-to-use online services you can use to file your Copyright.



Copyrights

Writers, musicians and artists can register their work with the federal government by applying for a Copyright online. Don't let anyone else take credit for your creative work.

If you have created original works such as articles, books, songs or photographs - applying for a Copyright is essential to protecting your financial and mental well being.

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Sites that offer Copyrights

LegalZoom Avg Review Score: 4.00
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Legal Spring Comments: ... 250 people processing paperwork for their customers
 • They have formed over 150,000 Incorporations and ... [more](#) ...

Copyright Assistant Avg Review Score: 1.00
[Click Here to go to Copyright Assistant](#)
[Click Here to read Copyright Assistant customer reviews](#)
Legal Spring Comments: ... which you're supposed to print and send in yourself. Not much is known about Copyright Assistant, if you have ... [more](#) ...

If you know of a company not listed here that provides Copyright, please let us know by sending a message to our [content division](#).

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Best Copyright Service of 2005:
LegalZoom
★★★★★

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Incorporation Reviews - Learn more about Incorporation services

Read reviews about Incorporation services below, entered by people that have actually formed their Incorporation online.



If you're just starting a new business, you're probably investigating companies to form your Incorporation. The good news is that it's never been easier to form your Incorporation safely and easily online.

Read our reviews, and customer ratings about each of the companies that can form your Incorporation below.

Click on these links If you're interested in forming an LLC or DBA (doing business as).

LEARN MORE

Sites that offer Incorporations

LegalZoom Avg Review Score: 4.00

Click Here to go to LegalZoom
Click Here to read LegalZoom customer reviews

- Legal Spring Comments: ... customers
They have formed over 150,000 Incorporations and LLC's
They claim to do more Last Will and ... more ...

MyCorporation.com Avg Review Score: 4.00

Click Here to go to MyCorporation.com
Click Here to read MyCorporation.com customer reviews

Legal Spring Comments: ... of TurboTax and QuickBooks software. So you know they can do good things for small business...

If you have ... more ...

The Company Corporation Avg Review Score: 2.00

Click Here to go to The Company Corporation
Click Here to read The Company Corporation customer reviews

Legal Spring Comments: ... Company Corporation has 25 offices around the country (most online Incorporators have one base office, and form their ... more ...

BizFilings Avg Review Score: 3.00

Click Here to go to BizFilings
Click Here to read BizFilings customer reviews

Legal Spring Comments: ... with BizFilings, please enter a review so that we might have a better insight into the customer experience ... more ...

IncorporateFast Avg Review Score: 3.00

Click Here to go to IncorporateFast
Click Here to read IncorporateFast customer reviews

Legal Spring Comments: ... program.

The IncorporateFast home offices are located in Los Angeles, but they



Best Incorporation Service of 2011: LegalZoom





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Reviewing Legal Services Online

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- Doing Business As
Incorporation
LLC

- Copyright
Trademark
Patent

FAMILY Solutions

- Last Will and Testament
Living Will
Name Change
Prenuptial

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December 2012

home / faq

Online Legal Site FAQ

This page addresses many of the frequently asked questions that Legal Spring is has been asked over the period of time that we've been reviewing legal sites. Hopefully you'll find the answer to the question you're looking for here. If not, send us your question because chances are, that you're not the only person with that question!

Are Online Legal Services Sites Reliable?

This is the question that we found all over the internet, in one form or another. The answer is - "it depends." It depends on which site you use. Just like in the real world, there are many shady operators out there. You need to know who can quickly, safely, and reliably get your needs addressed. Legal Spring is here to help you and people like you find a good company to help you, at a cheaper price than your local lawyer would charge.

Can I really get a divorce on the Intenet?

An intriguing and controversial change to the legal system has been the ability to obtain a divorce online. Contrary to popular opinion, you can't get a divorce with the click of a mouse, but the proper legal document preparation company can make it as painless as possible. In some areas, you may not even need to step foot in court, and the right document preparation company can make it possible for pennies on the dollar compared to lawyer fees. Web surfers can make an informed choice about proper company to choose for their divorce here at LegalSpring.com.

Who is the best Incorporator online?

This is why LegalSpring.com was formed - to find the answer to questions like this. Legalzoom is hands-down the LegalSpring.com editors choice for legal services - including Incorporation and LLC formation. There are however, many reputable, and reliable companies on the Internet that will handle your Incorporation or LLC formation. Read up on them here .

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- Doing Business As
- Incorporation
- LLC
- Copyright
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FAMILY Solutions

- Last Will and Testament
- Living Will
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Reviewing Legal Services Online



We are proud to state only the best online legal service providers are reviewed here.

Legal Site Reviews and Legal Discussions

What does Legalspring do? We offer **reviews of companies that provide online legal services like incorporation**, forming an LLC, getting your last will and testament, or getting a divorce. There are so many more that we can't begin to mention them all here, but you can find a good list of [legal services and sites here](#).

- Incorporation Formation** - 7 providers reviewed
- LLC Formation** - 7 providers reviewed
- DBA Formation** - 1 provider reviewed

Incorporation and LLC Provider Reviews

You can read customer reviews of these major online Incorporation providers:

- LegalZoom** - Avg. Review: 4.72
- IncorporateFast** - Avg. Review: 4.50
- The Company Corporation** - Avg. Review: 5.00
- MyCorporation.com** - Avg. Review: 3.00
- BizFilings** - Avg. Review: 2.50

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Google has an extensive Index of LegalSpring.com. You can use this form to search our site for what you're looking for.

Google Search

California Incorporation Guide

California Incorporation

Read all about forming a business in California. Includes such topics as:

- [Benefits of Incorporating in California](#)
- [Cost to Incorporate a California Corporation](#)
- [The Difference between a California LLC, DBA and Corporation](#)

Incorporation and LLC Articles

- [California Limited Liability Company - LLC](#)
- [Colorado Limited Liability Company - LLC](#)
- [Arizona Limited Liability Company - LLC](#)
- [Arkansas Limited Liability Company - LLC](#)

- [CA Limited Liability Company - LLC](#)
- [CO Limited Liability Company - LLC](#)
- [AZ Limited Liability Company - LLC](#)
- [AR Limited Liability Company - LLC](#)
- [California LLC - LLC](#)
- [Colorado LLC - LLC](#)
- [Arizona LLC - LLC](#)
- [Arkansas LLC - LLC](#)
- [CA LLC - LLC](#)
- [CO LLC - LLC](#)
- [AZ LLC - LLC](#)
- [AR LLC - LLC](#)
- [Articles of Incorporation LLC - LLC](#)
- [Business LLC - LLC](#)
- [Cheap LLC - LLC](#)
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- Doing Business As
- Incorporation
- LLC
- Copyright
- Trademark
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- Living Will
- Name Change
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- Forms and Contracts

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Legal Site Reviews and Legal Discussions

What does Legalspring do? We offer reviews of companies that provide online legal services like incorporation, forming an LLC, getting your last will and testament, or getting a divorce. There are so many more that we can't begin to mention them all here, but you can find a good list of legal services and sites here.

- [Incorporation Formation](#) - 7 providers reviewed
- [LLC Formation](#) - 7 providers reviewed
- [DBA Formation](#) - 1 provider reviewed

Incorporation and LLC Provider Reviews

You can read customer reviews of these major online Incorporation providers:

- [LegalZoom](#) - Avg. Review: 4.72
- [IncorporateFast](#) - Avg. Review: 4.50
- [The Company Corporation](#) - Avg. Review: 5.00
- [MyCorporation.com](#) - Avg. Review: 3.00
- [BizFilings](#) - Avg. Review: 2.50

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California Incorporation Guide

California Incorporation

Read all about forming a business in California. Includes such topics as:

- [Benefits of Incorporating in California](#)
- [Cost to Incorporate a California Corporation](#)
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Incorporation and LLC Articles

- [California Limited Liability Company - LLC](#)
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Reviewing Legal Services Online



We are proud to state only the best online legal service providers are reviewed here.

form Incorporations all over [... more ...](#)

CorpCreations Avg Review Score: 5.00

[Click Here to go to CorpCreations](#)

[Click Here to read CorpCreations customer reviews](#)

Legal Spring Comments: ... web site, and their incorporation questionnaire is just one long page, but it's simple and straightforward. [... more ...](#)

Legalfilings.com Avg Review Score: 2.00

[Click Here to go to Legalfilings.com](#)

[Click Here to read Legalfilings.com customer reviews](#)

Legal Spring Comments: ... here, but you can't beat the price!

Legalfilings.com will form your incorporation or LLC for only \$75 plus [... more ...](#)

If you know of a company not listed here that provides Incorporation, please let us know by sending a message to our [content division](#).

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- Doing Business As
Incorporation
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Patent

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- Last Will and Testament
Living Will
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- Legal Sites
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home / online sites / legalzoom

LegalZoom Reviews and Company Information

Site URL: Visit LegalZoom Now
Average Product Score: 4.1 out of 5
Number of Reviews: 97 (Click Here to read LegalZoom reviews now)

Expert Review



What kind of experience will you have with LegalZoom.com?

(If you want to skip my review, Click Here to read LegalZoom Customer Reviews Now)

Chances are, if you're reading this, that you are thinking about using LegalZoom.com soon. And the most pressing question you probably have is this: Can I trust LegalZoom? Are they good? Are they reputable?

Well, I definitely have an opinion on that!

So, to tell you about the kind of experience YOU can expect with Legal Zoom, let me first tell you about my own LegalZoom experience.

I (personally) have formed several incorporations through Legal Zoom. Plus, my mother, and my mother-in-law, and my uncle, have all created their Wills through LegalZoom.

I've been running this review site for many years, so you could say I am the foremost expert on LegalZoom.com and their service.

With that being said... I recommend Legal Zoom without hesitation to all of my friends and family.

LegalZoom is my number one online legal choice - hands down - no competition.

Case in point:

The biggest attorney I know charges his customers \$1,500 for a corporation. Then he goes to Legal Zoom and fills out the forms for \$129. Legal Zoom sends him the package, and he puts his letterhead in it, and forwards it to the customer. He uses LegalZoom because they're reliable, and they present a professional package.

LegalZoom periodically sends me updates for this list, so it's always changing:

- They have a team of 51 people that are dedicated to customer service, which is open from 7:00am to 6:00pm
• They have over 250 people processing paperwork for their customers
• They have formed over 150,000 Incorporations and LLC's
• They claim to do more Last Will and Testament documents than anyone else in the world
• In one month, Legal Zoom registers more trademarks than the next largest competitor does in a whole year!!
• They're constantly rolling out new legal products like Real Estate Leases, Non-Profit Incorporations, and Design Patents

Scroll below to read customer reviews of Legal Zoom services. Click Here to Learn More About LegalZoom:

LEARN MORE

LegalZoom Products

- Business - Incorporation
• Business - LLC
• Business - Copyright
• Business - DBAs, Business Names



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LLC
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Home / Family / Last Will

Get Your Last Will Online Today

Having your Last Will gives you peace of mind. Do not avoid getting one of the most important legal documents you could ever own.



Your Last Will is the most important document you could own for estate planning purposes.

Millions of dollars in personal assets are tied up every year in government processes as loved ones suffer on the side lines. Don't put your family in this position. Make sure you empower them with your assets if you should ever pass away.

If anything should ever happen to you - your monetary and physical assets get redistributed by the government, on thier time! Protect yourself and your family by acquiring this simple estate planning document today. Your Last Will will takes minutes to prepare and give you a life time of security.

Sites that offer Last Wills

LegalZoom Avg Review Score: 4.00

Click Here to go to LegalZoom
Click Here to read LegalZoom customer reviews

Legal Spring Comments: ... all created their Wills through LegalZoom.

I've been running this review site for many years, so you ... more ...

U.S. Legal Forms Avg Review Score: 4.00

Click Here to go to U.S. Legal Forms
Click Here to read U.S. Legal Forms customer reviews

Legal Spring Comments: ...

"Thank you for your efforts to assist me. Unfortunately, I think I am so very lost in the area of Leases ... more ...

If you know of a company not listed here that provides Last Will, please let us know by sending a message to our content division.

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Best Last Will and Testament Service of 2011: LegalZoom

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- Last Will and Testament Living Will Name Change Prenuptial

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Home / Business / LLC

LLC Consumer Reviews - Learn more about online LLC formation services

Read reviews about LLC services below, entered by people that have actually formed their LLC online. You will also learn more about the companies that will help you get your LLC.

Form an LLC Yourself Finally... A clear, concise, step-by-step for the do-it-yourselfer ABSOLUTELY FREE! LEARN MORE How to form an LLC without spending even a penny!

LLC formation can be safely and easily performed by an online company. There are many companies now that will form your LLC for a fraction of the price that a lawyer would charge you. But, that's also the problem! There are so many companies, how do you know which one is reputable, which one is for you? You're probably trying to decide between literally 15-20 online LLC services.

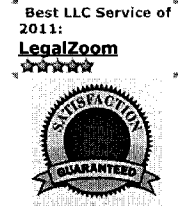
Read our reviews, and customer ratings about each of the companies that can form your LLC below.

Click on these links If you're interested in forming an Incorporation or DBA (doing business as).

LEARN MORE

Click Here to read more about the benefits of a LLC vs. Incorporation.

Click Here To Watch a Video About Forming an LLC in 15 Minutes With LegalZoom



Sites that offer LLC's

LegalZoom Avg Review Score: 4.00 Click Here to go to LegalZoom Click Here to read LegalZoom customer reviews Legal Spring Comments: ... over 250 people processing paperwork for their customers • They have formed over 150,000 Incorporations and ... more ...

MyCorporation.com Avg Review Score: 4.00 Click Here to go to MyCorporation.com Click Here to read MyCorporation.com customer reviews Legal Spring Comments: ... is owned by Intuit, the makers of TurboTax and QuickBooks software. So you know they can do good ... more ...

The Company Corporation Avg Review Score: 2.00 Click Here to go to The Company Corporation Click Here to read The Company Corporation customer reviews Legal Spring Comments: ... Review All About The Company Corporation (Corporate.com) ... more ...

BizFilings Avg Review Score: 3.00 Click Here to go to BizFilings Click Here to read BizFilings customer reviews Legal Spring Comments: ... offices around the country. They have partnered with such large companies as Office Depot,

Intuit, and Yahoo! [... more ...](#)

IncorporateFast Avg Review Score: 3.00

[Click Here to go to IncorporateFast](#)

[Click Here to read IncorporateFast customer reviews](#)

Legal Spring Comments: ... BBB Online program.

The IncorporateFast home offices are located in Los Angeles, but they form Incorporations [... more ...](#)

CorpCreations Avg Review Score: 5.00

[Click Here to go to CorpCreations](#)

[Click Here to read CorpCreations customer reviews](#)

Legal Spring Comments: ... and offer a price-match guarantee - good for 30 days after your incorporation has been filed.

If you have [... more ...](#)

Legalfilings.com Avg Review Score: 2.00

[Click Here to go to Legalfilings.com](#)

[Click Here to read Legalfilings.com customer reviews](#)

Legal Spring Comments: ... over 7,000 companies. This is a small number compared to some of the other sites mentioned here, but you can't [... more ...](#)

If you know of a company not listed here that provides LLC, please let us know by sending a message to our [content division](#).

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FAMILY SOLUTIONS

- Last Will and Testament
Living Will
Name Change
Prenuptial

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Home / Family / Living Will

Put the Power of Life in the Hands of those You Trust with a Living Will Today

Don't let doctors decide how long you will live under medical conditions. Empower yourself and your family with rights to option for life sustaining practices - only when you or your loved ones think you need it. This can only be done with a Living Will.

If you would like to set your own guidelines for life sustaining medical procedures in the event that you are rendered incapable of expressing yourself, getting a Living Will is a really smart thing to do.

Sites that offer Living Wills

LegalZoom

Avg Review Score: 4.00

Click Here to go to LegalZoom

Click Here to read LegalZoom customer reviews

Legal Spring Comments: ... like Real Estate Leases, Non-Profit Incorporations, and Design Patents

Scroll ... more ...

If you know of a company not listed here that provides Living Will, please let us know by sending a message to our content division.

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Living Will
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Home / Family / Name Change

File Your Name Change Online. The price is low and lawyer free.

Ordering a Name Change on the web has become easier than ever. If you are getting a divorce or are just dissatisfied with your existing name, there are simple online services that help you get a legal Name Change at lawyer free prices.

3-step process: 1. Complete the simple Name Change Questionnaire, 2. You submit it, we review it for accuracy, 3. We file all forms and send you your legal documents. Includes LegalZoom logo and 'learn more' button.

A legal Name Change, or social security Name Change is a two step process. Your name is your legal identity. In the court's eyes, changing your name is really changing your legal identity.

If you want to change your name outside of marriage or adoption, you must petition the court. The court's role is to make sure you are changing your name for a valid reason.

The LegalZoom Name Change process is quick and easy. You fill out a simple questionnaire, and Legalzoom ensures that all questions will be answered to the court's satisfaction. Unlike do-it-yourself kits or forms, LegalZoom is a complete service - you can rest assured your documents will be prepared correctly.

Once the court approves your petition, you now have the necessary proof you have legally changed your name to update all of your vital records like a drivers license, passport, social security card, bank records or employment records.

To get a social security Name Change, you must first obtain a legal Name Change, and then send the paperwork to the social security office, to obtain a new card.

LEARN MORE

Sites that offer Name Changes

LegalZoom

Avg Review Score: 4.00

Click Here to go to LegalZoom

Click Here to read LegalZoom customer reviews

Legal Spring Comments: ... have formed several incorporations through Legal Zoom. Plus, my mother, and my mother-in-law, and my uncle, ... more ...

If you know of a company not listed here that provides Name Change, please let us know by sending a message to our content division.

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Best Name Change Service of 2011:

LegalZoom

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- Doing Business As
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Patent

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- Last Will and Testament
Living Will
Name Change
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- Legal Sites
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Resources

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Get Your Patent Online

It is not who thought of it first, it is who can prove they thought of it first.

Patents prove you are smart enough to register your innovations with the US government. They protect your hard work and ideas from would be hacks. See what one of our online Patent providers below can do for you today.

FILE YOUR PATENT \$249.00 LEARN MORE SAVE \$2,871.00 IN LAWYER FEES, BY DOING IT YOURSELF ONLINE

LEARN MORE

LegalZoom is the leader in online legal services. Their Patent services are above and beyond the level of satisfaction even we at LegalSpring have come to expect from them.

While we're very impressed with the feedback we've gotten, it's just getting to be old hat with this company... If you're thinking about obtaining a Patent for your invention, we recommend LegalZoom without reservation.

Sites that offer Patents

LegalZoom Avg Review Score: 4.00
Click Here to go to LegalZoom
Click Here to read LegalZoom customer reviews
Legal Spring Comments: ... Review

What kind of experience will you have with LegalZoom.com?

(If you ... more ...)

If you know of a company not listed here that provides Patent, please let us know by sending a message to our content division.

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Best Patent Service of 2011: LegalZoom





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Online Prenuptials are just a few clicks away.

BUSINESS Solutions

Prenuptial agreements state the terms of ownership of assets before and after a marriage occurs.

- Doing Business As
Incorporation
LLC
Copyright
Trademark
Patent

There are more reasons to get a prenuptial agreement than ever before. Look into the services below and see what others are saying.

Sites that offer Prenuptials

LegalZoom Avg Review Score: 4.00

Click Here to go to LegalZoom

Click Here to read LegalZoom customer reviews

Legal Spring Comments: ... align="right" src="images/legalzoom-logo.gif" border="0"> Expert ... more ...

FAMILY Solutions

- Last Will and Testament
Living Will
Name Change
Prenuptial

If you know of a company not listed here that provides Prenuptial, please let us know by sending a message to our content division.

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LLC
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Living Will
Name Change
Pre-nuptial

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- Legal Sites
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Trademark

Do not let anyone abuse or copy your identity, or the names of your goods and services. Get a Trademark today to protect your company's intellectual property.

GUARD YOUR MARK \$169.00 LEARN MORE SAVE \$801.00 IN LAWYER FEES, BY DOING IT YOURSELF

As many marketing professionals know, branding is an essential part to building a successful business identity. As an entrepreneur or business professional, it is important to protect your corporate name or the name of your goods and services with a Trademark.

LEARN MORE

Click Here to read the rest of the article.

Sites that offer Trademarks

LegalZoom Avg Review Score: 4.00
Click Here to go to LegalZoom
Click Here to read LegalZoom customer reviews
Legal Spring Comments: ... and LLC's
They claim to do more Last Will and Testament documents than anyone else in the world
In one ... more ...

MyCorporation.com Avg Review Score: 4.00
Click Here to go to MyCorporation.com
Click Here to read MyCorporation.com customer reviews
Legal Spring Comments: ... of TurboTax and QuickBooks software. So you know they can do good things for small business...
If you have ... more ...

Allmark Trademark Avg Review Score: n/a
Click Here to go to Allmark Trademark
Click Here to read Allmark Trademark customer reviews
Legal Spring Comments: ... package cost more money than several of the other options in this site, but they may also be more ... more ...

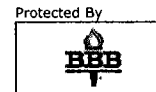
TrademarkMyName.com Avg Review Score: 4.00
Click Here to go to TrademarkMyName.com
Click Here to read TrademarkMyName.com customer reviews
Legal Spring Comments: ... around? What quality is their work? If you have experience with this company, please enter a review and share it ... more ...

The Trademark Company Avg Review Score: n/a
Click Here to go to The Trademark Company
Click Here to read The Trademark Company customer reviews
Legal Spring Comments: ... LLC that focuses on trademark related products. If you have experience with this company, please enter a ... more ...

Trademarks, Etc. Avg Review Score: n/a



Best Trademark Service of 2011: LegalZoom



Quick and Easy Trademark Registration

[Click Here to go to Trademarks, Etc.](#)

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Legal Spring Comments: ... Etc. is a targeted trademark process. Their web site is easy to follow. They actually provide a phone number [... more ...](#)

If you know of a company not listed here that provides Trademark, please let us know by sending a message to our [content division](#).

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Writers, musicians and artists can register their work with the federal government by applying for a Copyright online. Don't let anyone else take credit for your creative work.

If you have created original works such as articles, books, songs or photographs - applying for a Copyright is essential to protecting your financial and mental well being.

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Sites that offer Copyrights

LegalZoom Avg Review Score: 4.00
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Legal Spring Comments: ... 250 people processing paperwork for their customers
 • They have formed over 150,000 Incorporations and ... [more...](#)

Copyright Assistant Avg Review Score: 1.00
[Click Here to go to Copyright Assistant](#)
[Click Here to read Copyright Assistant customer reviews](#)
Legal Spring Comments: ... which you're supposed to print and send in yourself. Not much is known about Copyright Assistant, if you have ... [more...](#)

If you know of a company not listed here that provides Copyright, please let us know by sending a message to our [content division](#).

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Best Copyright Service of 2005:
LegalZoom
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Read reviews about Incorporation services below, entered by people that have actually formed their Incorporation online.



If you're just starting a new business, you're probably investigating companies to form your Incorporation. The good news is that it's never been easier to form your Incorporation safely and easily online.

Read our reviews, and customer ratings about each of the companies that can form your Incorporation below.

Click on these links if you're interested in forming an LLC or DBA (doing business as).

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Sites that offer Incorporations

LegalZoom Avg Review Score: 4.00

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- Legal Spring Comments: ... customers
They have formed over 150,000 Incorporations and LLC's
They claim to do more Last Will and ... more ...

MyCorporation.com Avg Review Score: 4.00

Click Here to go to MyCorporation.com

Click Here to read MyCorporation.com customer reviews

Legal Spring Comments: ... of TurboTax and QuickBooks software. So you know they can do good things for small business...

If you have ... more ...

The Company Corporation Avg Review Score: 2.00

Click Here to go to The Company Corporation

Click Here to read The Company Corporation customer reviews

Legal Spring Comments: ... Company Corporation has 25 offices around the country (most online Incorporators have one base office, and form their ... more ...)

BizFilings Avg Review Score: 3.00

Click Here to go to BizFilings

Click Here to read BizFilings customer reviews

Legal Spring Comments: ... with BizFilings, please enter a review so that we might have a better insight into the customer experience ... more ...

IncorporateFast Avg Review Score: 3.00

Click Here to go to IncorporateFast

Click Here to read IncorporateFast customer reviews

Legal Spring Comments: ... program.

The IncorporateFast home offices are located in Los Angeles, but they



Best Incorporation Service of 2011: LegalZoom

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Online Legal Site FAQ

This page addresses many of the frequently asked questions that Legal Spring is has been asked over the period of time that we've been reviewing legal sites. Hopefully you'll find the answer to the question you're looking for here. If not, [send us your question](#), because chances are, that you're not the only person with that question!

Are Online Legal Services Sites Reliable?

This is the question that we found all over the internet, in one form or another. The answer is - "it depends." It depends on which site you use. Just like in the real world, there are many shady operators out there. You need to know who can quickly, safely, and reliably get your needs addressed. Legal Spring is here to help you and people like you find a good company to help you, at a cheaper price than your local lawyer would charge.

Can I really get a divorce on the Internet?

An intriguing and controversial change to the legal system has been the ability to obtain a divorce online. Contrary to popular opinion, you can't get a divorce with the click of a mouse, but the proper legal document preparation company can make it as painless as possible. In some areas, you may not even need to step foot in court, and the right document preparation company can make it possible for pennies on the dollar compared to lawyer fees. Web surfers can make an informed choice about proper company to choose for their divorce here at LegalSpring.com.

Who is the best Incorporator online?

This is why LegalSpring.com was formed - to find the answer to questions like this. [Legalzoom](#) is hands-down the LegalSpring.com editors choice for legal services - including Incorporation and LLC formation. There are however, many reputable, and reliable companies on the Internet that will handle your Incorporation or LLC formation. Read up on them [here](#).

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LegalZoom Reviews and Company Information

Site URL: Visit LegalZoom Now
Average Product Score: 4.1 out of 5
Number of Reviews: 97 (Click Here to read LegalZoom reviews now)

Expert Review



What kind of experience will you have with LegalZoom.com?

(If you want to skip my review, Click Here to read LegalZoom Customer Reviews Now)

Chances are, if you're reading this, that you are thinking about using LegalZoom.com soon. And the most pressing question you probably have is this: Can I trust LegalZoom? Are they good? Are they reputable?

Well, I definitely have an opinion on that!

So, to tell you about the kind of experience YOU can expect with Legal Zoom, let me first tell you about my own LegalZoom experience.

I (personally) have formed several incorporations through Legal Zoom. Plus, my mother, and my mother-in-law, and my uncle, have all created their Wills through LegalZoom.

I've been running this review site for many years, so you could say I am the foremost expert on LegalZoom.com and their service.

With that being said... I recommend Legal Zoom without hesitation to all of my friends and family.

LegalZoom is my number one online legal choice - hands down - no competition.

Case in point:

The biggest attorney I know charges his customers \$1,500 for a corporation. Then he goes to Legal Zoom and fills out the forms for \$129. Legal Zoom sends him the package, and he puts his letterhead in it, and forwards it to the customer. He uses LegalZoom because they're reliable, and they present a professional package.

LegalZoom periodically sends me updates for this list, so it's always changing:

- They have a team of 51 people that are dedicated to customer service, which is open from 7:00am to 6:00pm
- They have over 250 people processing paperwork for their customers
- They have formed over 150,000 Incorporations and LLC's
- They claim to do more Last Will and Testament documents than anyone else in the world
- In one month, Legal Zoom registers more trademarks than the next largest competitor does in a whole year!!
- They're constantly rolling out new legal products like Real Estate Leases, Non-Profit Incorporations, and Design Patents

Scroll below to read customer reviews of Legal Zoom services. Click Here to Learn More About LegalZoom:

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LegalZoom Customer Reviews

Write an online review and share your thoughts with other customers.

33 of 4919 people found the following review helpful.

★★★★★ **PAINLESS!**, 5/8/2012 9:24:26 AM

Reviewer: **Mary Sue Shaw** from Woodbridge, VA, USA

I recently completed my Last Will and Testament, Health Care Directive, and Durable Power of Attorney. I'd tried several times to use some of the other Will preparation websites, but most of them used set templates that did not fit my information. The LegalZoom questionnaire was much easier to follow. The prices were very reasonable. I was amazed at how quickly the documents were sent back to me. I gave the LegalZoom information brochures to several people in my office and one to the Notary Public. I will definitely recommend this website to other people.

Was this review helpful to you? yes no

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27 of 34 people found the following review helpful.

★★★★★ **Great service!**, 10/18/2011 12:00:22 PM

Reviewer: **David Chesanow** from Olympia, WA

When I applied for a trademark for my business, LegalZoom eliminated the time, hassle and added expense involved in hiring a lawyer just to file my paperwork. LegalZoom walked me through the legal process step by step. They make it easy and economical, and the LegalZoom staff who reviewed my application for me were friendly, knowledgeable, prompt and efficient. My trademark was approved without a hitch. LegalZoom is a great service!

Was this review helpful to you? yes no

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16 of 17 people found the following review helpful.

★★★★★ **Very impressed so far...**, 10/10/2011 11:43:43 PM

Reviewer: **Tina N.** from Cypress, CA

Very impressed so far. What ever questions or concerns I had, I was able to either find the answer on the website or speak to someone directly to assist me. It was also easy getting through to speak to someone on the phone or requesting a call back.

Was this review helpful to you? yes no

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9 of 11 people found the following review helpful.

★★★★★ **Easier and faster than I imagined**, 9/22/2011

Reviewer: **anthony b** from dyer, IN

LegalZoom made setting up my LLC easier and faster than I imagined. I was ready to contact a lawyer, but a friend suggested LegalZoom. I was able to apply and pay from home in less than an hour. Unbelievably simple. LegalZoom saved me a lot of time and money.

Was this review helpful to you? yes no

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6 of 7 people found the following review helpful.

★★★★★ **LegalZoom is fast**, 9/21/2011

Reviewer: **Linda S** from Cape Coral, FL

I was very impressed by how fast Legalzoom was able to set up my new LLC. I wouldn't have known where to start without alot of internet searching and everything was done for me. Thank you!!!

Was this review helpful to you? yes no

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6 of 7 people found the following review helpful.

★★★★★ **I could go about my life, 9/20/2011**

Reviewer: **Catherine S.** from Delray Beach, FL

legalzoom.com made the change I wanted simplified. I could go about my life and it was done and sent to my doorstep. Thank you.

Was this review helpful to you? yes no

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5 of 6 people found the following review helpful.

★★★★★ **The process was a great experience, 9/20/2011**

Reviewer: **Deborah B** from Lawrenceville, GA

The application process was a great experience. The system was user friendly, and provided added information as you prepared your app. The cost was reasonable. However, the process takes about 20 - 30 days, and the cost to expedite is outrageous! If you need your company up and running yesterday...you better have applied for it last month...the state takes their sweet time.

Was this review helpful to you? yes no

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2 of 2 people found the following review helpful.

★★★★★ **I am extremely satisfied, 9/20/2011**

Reviewer: **Pierre JB** from West Orange, NJ

I am extremely satisfied with the professionalism and how fast legalzoom got my llc. I am impressed. thanks

Was this review helpful to you? yes no

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5 of 5 people found the following review helpful.

★★★★★ **Easy to use with helpful staff, 9/19/2011**

Reviewer: **Robert E.** from Hutto, TX

It was easy to use with clear questions. Your staff was very helpful when I contacted them and answered every question. Rate you 100%+.

Was this review helpful to you? yes no

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1 of 1 people found the following review helpful.

★★★★★ **I will recommend and shall use again, 9/17/2011**

Reviewer: **Del H** from Chicago, IL

Of the three LLC's I have filed, the first two were returned extremely quickly. I was informed at every step and all aspects of using the service and what would be provided were explained in great detail. Excellent! I will recommend and shall use again.

Was this review helpful to you? yes no

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5 of 6 people found the following review helpful.

★★★★★ **I could not hire a lawyer,** 9/15/2011

Reviewer: **John A.** from Loganville, GA

I am just starting a residential rental business. With low cash flow I could not hire a lawyer at an approximate cost of \$1700 to do what I did using LegalZoom for \$350.

Was this review helpful to you? yes no

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6 of 7 people found the following review helpful.

★★★★★ **The process was easy to follow and complete,** 9/12/2011

Reviewer: **Stephen H.** from Shalimar, FL

The process was easy to follow and complete. The response was great. The quality was great. Please allow an opt-out for the email solicitation following our contact with LegalZoom. So far, I am receiving at least one piece of mail a day from vendors soliciting services for the company I worked with on LegalZoom. I paid LegalZoom for services, not to be added to everyone else's mailing list.

Was this review helpful to you? yes no

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★★★★★ **The process was so easy!!,** 9/12/2011

Reviewer: **Cindy G.** from Flagstaff, AZ

The process was so easy!! No hassles and I was able to stay completely focused on starting my business without hang-ups or interruptions! Completely painless! Not to mention, The payment option help tremendously! Thank You so much LegalZoom! You saved me so much time and headache! Well worth the money!

Was this review helpful to you? yes no

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1 of 2 people found the following review helpful.

★★★★★ **Convenient and easy.,** 9/12/2011

Reviewer: **Catherine E. B.** from Gravois Mills, MO

Convenient and easy. Also easy to understand what was being done. Package received contained everything I needed to start my business

Was this review helpful to you? yes no

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2 of 2 people found the following review helpful.

★★★★★ **Nobody else compares**, 9/12/2011

Reviewer: **Jason Z.** from Penn Valley, PA

I've set up one non-profit and 2 chapter-C corporations in the past. None of those compares to the Legalzoom experience: easiest and fastest process ever in setting up any corporate structure.

Was this review helpful to you? yes no

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1 of 1 people found the following review helpful.

★★★★★ **LegalZoom is a very professional company**, 9/11/2011

Reviewer: **Wendy C.** from Stanton, CA

We are very satisfied with our whole package and process. All questions were answered and we were informed about how the state was backed up with paperwork which slowed our paperwork down. We were kept up to date on our progress. LegalZoom is a very professional company and we appreciate their expert employees/knowledge in knowing what to file and with whom. We will be doing all of our future business with LegalZoom and will tell everyone who will listen of our great experience with this company. THANK YOU SO MUCH!!!!

Was this review helpful to you? yes no

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★★★★★ **I am very glad such a resource exists**, 9/9/2011

Reviewer: **Mark H.** from Farmington, NH

Very simplified and easy to use interface for the small business person like myself. I am very glad that such a resource exists. I have used Legalzoom for all of my life needs from our business's LLC to my own personal Living Will, Power of attorney, and Last Will and testament. Peace of mind for a small price. I highly recommend Legalzoom, their first class! M.Hinde-Freedom Bath Products,LLC

Was this review helpful to you? yes no

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1 of 1 people found the following review helpful.

★★★★★ **The whole process was very easy**, 9/9/2011

Reviewer: **Dean T** from Lake forest, CA

The whole process was very easy - the support by phone were extremely friendly as well as helpful - and the updates during the process are great - I could keep my boss updated at all times and it made me look good.

Was this review helpful to you? yes no

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1 of 1 people found the following review helpful.

★★★★★ **Super fast and efficient**, 9/9/2011

Reviewer: **Sherry H.** from Peoria, AZ

Super fast and efficient processing! You delivered in half the time estimated. I am extremely pleased with the documents received and will definitely refer you to others and use you again.

Was this review helpful to you? yes no

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★★★★★ **The experience has been superb, 9/8/2011**

Reviewer: **Ming C.** from San Francisco, CA

I purchased Express Gold LLC package to setup an LLC and the experience has been superb and wonderful. Despite the delay in filing with California Secretary of State which is outside the control of legalzoom.com, the entire process took just shy of 30 days. Thanks so much!!!

Was this review helpful to you? yes no

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★★★★★ **Great experience!, 9/7/2011**

Reviewer: **Alison J** from Littleton, CO

Great experience! I will definitely use them again! They made everything so easy and the tech support people were really nice and I could understand them.

Was this review helpful to you? yes no

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★★★★★ **Kept me informed, 9/6/2011**

Reviewer: **Karen T** from Whittier, CA

I was very pleased that LegalZoom staff kept me informed as to the progress of my order. Every few days, someone would call me and tell me where my order was and when I should receive it. I loved that.

Was this review helpful to you? yes no

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★★★★★ **Great experience thus far, 9/2/2011**

Reviewer: **Jeffrey F.** from Montrose, CA

Great experience thus far; affordable, fast, easy and terrific customer service. Answered all of my questions quickly.

Was this review helpful to you? yes no

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★★★★★ **Quick and easy, 9/1/2011**

Reviewer: **Ryan W.** from Crane, MO

The process was quick and easy. Setting up our LLC with

legalzoom.com gave us the confidence that we didn't have when we were considering trying to set it up ourselves, but without the cost of a private attorney.

Was this review helpful to you? yes no

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★★★★★ **I did not know it was this easy**, 9/1/2011

Reviewer: **Raymond P.** from Columbia, MD

Wow I did not know it was this easy. I a very busy single parent of twin boys and could not find time to go do this at my State office to strat a new company. LegalZoom.com got it done for me easily and at a affordable price.

Was this review helpful to you? yes no

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★★★★★ **Extremely easy**, 8/30/2011

Reviewer: **Jose M.** from Pomona, CA

Wow, extremely easy to form an LLC through Legal Zoom. Couldn't have done it on my own. Simply amazing, fast and reliable! Thanks

Was this review helpful to you? yes no

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3 of 3 people found the following review helpful.

★★★★★ **Impressed by the efficiency and transparency**, 8/30/2011

Reviewer: **Jennifer P.** from Tujunga, CA

I am impressed by the efficiency and transparency of LegalZoom. I was slightly dismayed at the partners free service fine print. Having to register a credit card and scheduled webinars are not cool.

Was this review helpful to you? yes no

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1 of 1 people found the following review helpful.

★★★★★ **Real people!**, 8/26/2011

Reviewer: **Peggy M.** from La Verne, CA

What was best of all is....I could call and talk to a REAL person if need be not just email.

Was this review helpful to you? yes no

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★★★★★ **I plan to use LegalZoom again**, 8/24/2011

Reviewer: **George T.** from Granbury, TX

I was very pleased with the entire experience so far and plan to use

LegalZoom again.

Was this review helpful to you? yes no

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★★★★★ **Ridiculously easy to use.**, 8/24/2011

Reviewer: **Charles C.** from Norwalk, CT

Ridiculously easy to use. Amazing response time, confirmation system and support. Will use it again for all my legal documentation needs.

Was this review helpful to you? yes no

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2 of 2 people found the following review helpful.

★★★★★ **Easy and inexpensive**, 7/13/2011

Reviewer: **Dianne L.** from Norcross, GA

LegalZoom is an easy and inexpensive way to create a will or start an LLC. I've used it for both and it has been a smooth, easy to comprehend process every time.

Was this review helpful to you? yes no

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12 of 14 people found the following review helpful.

★★★★★ **Excellence every time**, 5/25/2010 6:05:52 AM

Reviewer: **Dr. Marchita Masters** from San Diego

Every time I use your services, I'm completely satisfied. You're quick, easy, inexpensive and I can trust that things are being handled in accordance with the law. Your customer service personnel are always professional, patient and knowledgeable.

Was this review helpful to you? yes no

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8 of 9 people found the following review helpful.

★★★★★ **Quick and Easy**, 5/24/2010 4:57:36 PM

Reviewer: **Anonymous** from Dillon Beach CA

I am single and have no children so I have a very simple straight forward will. It was so nice to be able to have it done so professionally without spending thousands of dollars through an attorney.

Was this review helpful to you? yes no

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6 of 8 people found the following review helpful.

★★★★★ **RELIEF THRU LEGAL ZOOM**, 5/20/2010 12:40:25 PM

Reviewer: **Gloria Stevens** from Alameda, California

I was very worried about having to spend time and money with an attorney to draw up a Power Of Attorney and a Will. When I entered my personal information into the categories for these two legal documents I was very surprised at how easy it was to do. I was relieved that it didnt COST me an arm and a leg! Thank You Legal Zoom!

Was this review helpful to you? yes no

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1 of 2 people found the following review helpful.

★★★★★ **Great service**, 5/19/2010 11:03:11 PM

Reviewer: **Cindy F.** from Angleton, TX USA

I've been very pleased with the service and regular updates on the status of my LLC request and my will. All phone contacts were very helpful and pleasant to speak to. I'm happy to have this very reasonably priced and easily accessible service."

Was this review helpful to you? yes no

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4 of 5 people found the following review helpful.

★★★★★ **very helpful**, 5/19/2010 7:04:20 PM

Reviewer: **Anonymous** from Plainwell,Mi USA

Your legal group has been very helpful and speedy with setting up our LLC and getting the appropriate licences we have needed. I used you with our first business and would use you for any further assistance I might need. I have also recommended you to our friends. Thank you

Was this review helpful to you? yes no

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★★★★★ **DBA review**, 5/19/2010 6:36:43 PM

Reviewer: **Louis** from Hesperia, CA

I did a DBA thru legalzoom, all the questions were thouroughly explained and help was readily available by phone as well as email support. I'm very pleased with the way everything went and would definitely use legalzoom for all business needs.

Was this review helpful to you? yes no

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1 of 2 people found the following review helpful.

★★★★★ **Developing a LLC legally**, 5/19/2010 3:36:13 PM

Reviewer: **Sandra Kelman** from Scottsdale, AZ.

The Legal Zoom staff was very professional, efficient. My problems were addressed and resolved in a timely manner. The LLC was quite affordable.

Was this review helpful to you? yes no

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3 of 4 people found the following review helpful.

★★★★★ **We saved a bundle!**, 5/19/2010 3:10:26 PM

Reviewer: **Jan Lunday** from Temecula, CA USA

My husband and I have had a prepaid legal plan for a year and finally decided it was time to make our wills. When we called them, they told us it would cost \$1,100 or \$1,200 because we needed a Living Trust.

We went to LegalZoom.com and did it for less than half. We canceled the prepaid legal plan.

Was this review helpful to you? yes no

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★★★★★ **We saved a bundle!**, 5/19/2010 3:07:56 PM

Reviewer: **Jan Lunday** from Temecula, CA USA

My husband and I have had a prepaid legal plan for a year and finally decided it was time to make our wills. When we called them, they told us it would cost \$1,100 or \$1,200 because we needed a Living Trust.

We went to LegalZoom.com and did it for less than half the cost. We canceled the prepaid legal plan.

Was this review helpful to you? yes no

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3 of 4 people found the following review helpful.

★★★★★ **Very pleased.**, 5/19/2010 3:06:04 PM

Reviewer: **Liz** from Texas

I was a little nervous doing any legal work on my own but Legal Zoom .com made it very easy and I'm very happy with the service and speed of product.

Was this review helpful to you? yes no

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15 of 18 people found the following review helpful.

★★★★★ **They gave me a full refund, no questions asked!**, 8/14/2009 2:56:39 AM

Reviewer: **Anonymous** from Iowa

After receiving our living trust in the mail and after seeking some legal counsel about how to go about some of the aspects of it.... we decided that it actually didn't make much sense for us to have a living trust after all. I sent them an e-mail about a possible refund for the amount we had paid to have them do a deed transfer for our house (I thought at least I could get this back since they hadn't actually started this portion of it for us yet).... at that time, and much to my surprise they offered me a full refund for the entire document! All I needed to do was mail it back to them. Within a week my credit card was refunded for the FULL amount.

I absolutely WILL use them again!

Jennifer

Was this review helpful to you? yes no

[LEARN MORE](#)

55 of 56 people found the following review helpful.

★★★★★ LegalZoom's Living Trust worked perfectly,
6/9/2009 5:02:40 PM

Reviewer: **Debbie K.** from Bellevue, WA

Last year, my brother was diagnosed with cancer. Unfortunately, the prognosis wasn't good by the time it was discovered, it was already at an advanced stage (pancreatic cancer). We scrambled to get a Living Trust together, since he wasn't married and had no children. I wanted to use an attorney, but my brother was in no mood to speak to a stranger about his finances and these types of delicate estate planning issues. So instead, I asked him what he wanted to do with his house and brokerage account (his main assets). Based on a friend's recommendation, I went to LegalZoom for a Living Trust and a Power of Attorney for health care (which they call a Living Will).

It was generally easy to use, and they had a guide that I read before I completed the questionnaire. After they sent the documents to me by mail, I still had to complete another form for the house, and then they had to send the deed for my brother to sign, but otherwise the process was straight-forward and private. I contacted the brokerage to see what I needed to do to transfer the account, and simply had to open a new account in the name of the trust and then transfer the assets into the new account. A little tedious, but not that difficult. My brother didn't have a lot of other assets, but I could see how this could become a hassle if he had numerous accounts and investments.

This spring, the cancer spread and my brother lost his battle. I was named as the trust administrator, so I contacted a local attorney for help. It still cost some money for the attorney's help, but everything worked out as planned. And the attorney said it was MUCH less than he would have charged if it was a Will and had to go through probate.

Overall, I was very pleased with LegalZoom. If you don't mind doing some of the work yourself, in terms of changing the names on the accounts and such, I'd would recommend them without reservations.

Was this review helpful to you? yes no

[LEARN MORE](#)

21 of 28 people found the following review helpful.

★★★★★ My attorney brother referred me, and I'm glad he did,
2/13/2009 12:41:10 PM

Reviewer: **Matt S.** from Chicago, IL

I came to Legalzoom after my attorney brother told me to use them. I asked him to help me with my trademark, but he's a bankruptcy attorney and said he didn't have the first clue about trademarks. Good advice. They were professional through the whole process. They were mindblowingly cheap (ok

Was this review helpful to you? yes no

[LEARN MORE](#)

17 of 21 people found the following review helpful.

★★★★★ **Legal Zoom saved my neck...**, 2/5/2009 9:08:44 AM

Reviewer: **Linda H.** from Scottsdale, AZ

I know I'm going to sound like they're paying me, but I love this company. They've saved my neck on more than one occasion. I got a will in 24 hours when my husband and I were about to take a trip to Barcelona and realized that if the plane were to go down my kids would be in limbo. I told my sister to use them for a divorce and it was easy as pie. My husband and I used them to set up a real estate LLC and I've copyrighted a book of poems through them. I only had one problem in 6 years of working with them and when I called to complain they discounted my order and put in a rush. Why anyone would give a negative review is beyond me.

Was this review helpful to you? yes no

[LEARN MORE](#)

11 of 16 people found the following review helpful.

★★★★★ **Perfect Patent**, 1/28/2009 11:38:44 PM

Reviewer: **Dr. Mark S.** from Des Moines, IA

I don't have a lot of time, so if you want a bigger explanation, call me. I used legalzoom for a patent and it was perfect, just what the doctor ordered (yes, I'm a doctor...haha). Brilliant from start to finish.

Was this review helpful to you? yes no

[LEARN MORE](#)

9 of 14 people found the following review helpful.

★★★★★ **Totally Satisfied With My LLC Processing at LegalZoom**, 8/14/2008 3:54:45 PM

Reviewer: **Robert C.** from Grand Rapids, MI

I am totally satisfied with my LLC processing at LegalZoom. I have told several of my friends who are in the process of starting their own businesses to use LegalZoom as well.

Was this review helpful to you? yes no

[LEARN MORE](#)

2 of 4 people found the following review helpful.

★★★★★ **Prompt, professional and easy**, 8/14/2008 3:52:15 PM

Reviewer: **Harold D.** from Pace, FL

I found the LegalZoom experience to be prompt, professional and above all else - very easy. I would highly recommend LegalZoom to anyone who plans to start a new business.

Was this review helpful to you? yes no

[LEARN MORE](#)

12 of 24 people found the following review helpful.

★★★★★ **LegalZoom**, 1/8/2008 12:00:02 PM

Reviewer: **Michael Zarrella** from Tampa, Florida

It was as EASY as sending and receiving email...Great follow up customer service...Would certainly use Legal Zoom again.

Was this review helpful to you? yes no

[LEARN MORE](#)

17 of 25 people found the following review helpful.

★★★★★ **Tanya went Above and Beyond**, 11/24/2007 3:18:25 PM

Reviewer: **Chantel** from USA

I just wanted to say that I had a really surprising experience with Legal Zoom. What was almost a disaster was turned around by a customer representative named Tanya. When I submitted my LLC paperwork, I made a mistake in adding the shares allocated to an investor in the company. It was several days before I caught it. When I called Legal Zoom, Tanya answered and told me that the paperwork had already been submitted to the state and there wasn't much that could be done now! Well, I was obviously disappointed and Tanya asked me to hold on. She personally contacted the VP of Business Services who fixed the issue himself. I don't know what they did... resubmitted the paperwork, or amended them, it doesn't really matter. What matters is that Tanya and the folks at Legal Zoom really went above and beyond.

Was this review helpful to you? yes no

[LEARN MORE](#)

5 of 10 people found the following review helpful.

★★★★★ **Much better than I expected**, 9/11/2006 8:29:00 PM

Reviewer: **Anonymous** from Los Angeles, CA USA

I did my DBA through LegalZoom and honestly I thought it was taking a while to get my order. I called them and they explained what was going on. basically, i guess because they have to work with the county, they have to wait for the county to get back to them. But they were great. It took only a couple extra days after I called, they gave me a discount for any other product, and i received emails along the way telling me the status of my order.

Was this review helpful to you? yes no

[LEARN MORE](#)

4 of 9 people found the following review helpful.

★★★★★ **Excellent Customer Service**, 8/22/2006 4:23:00 PM

Reviewer: **Michael Ysidro** from Austin, Texas

I used LegalZoom to form an LLC and could not believe how professional they were for the amount of money I paid. I felt like they truly listened to me and understood where I was in my process. I highly recommend Legalzoom and will tell my friends and family about this amazing service.

Was this review helpful to you? yes no

[LEARN MORE](#)

29 of 34 people found the following review helpful.

★★★★★ **Created a will better than my lawyer's work,**
7/11/2006 12:51:35 AM

Reviewer: **Anonymous** from North Hollywood, CA USA

I'm serious. I had to go back to my lawyer 4 times and it had already cost me about \$900 for what I did for about \$60 at legalzoom. After the fourth time, I said forget it and went online. I did everything I wanted to do, they sent it to me on paper more professional than what my lawyer (it's a small thing i know, but for \$900 you'd expect better than printer paper!). They gave me instructions on how to check it and sign it, the witnesses I needed to have watch me sign it, and how to make changes in the future. I'd definitely use the service again. My husband said we should have made a living trust and legalzoom offers that, too.

Was this review helpful to you? yes no

[LEARN MORE](#)

2 of 6 people found the following review helpful.

★★★★★ **Professional Team,** 6/5/2006 10:04:32 PM

Reviewer: **Maria** from Pasadena, CA

It's refreshing to find services on the market that are intended to facilitate and/or expedite the business formation processes.

I found LegalZoom to be professional and patient in listening carefully to my needs and identifying a potential problem with the paperwork being emailed to me.

LegalZoom offers great services, and I'd be willing to use them again.

Was this review helpful to you? yes no

[LEARN MORE](#)

2 of 5 people found the following review helpful.

★★★★★ **Helpful people,** 5/31/2006 8:30:22 PM

Reviewer: **Ivan Diego** from San Diego, California

I am very pleased with the services of LegalZoom in regard of a LLC that I just initiated over the net. It is a pleasure to do business with Legalzoom, specially when we have to deal with such quality people. I would like to thank everybody for helping me, in my quest to build a business.

Was this review helpful to you? yes no

[LEARN MORE](#)

3 of 11 people found the following review helpful.

★★★★★ **Many thanks,** 5/26/2006 3:30:25 PM

Reviewer: **Anonymous** from Phoenix, AZ

I recently assisted our elderly family members complete their

Was this review helpful to you? yes no

[LEARN MORE](#)

5 of 8 people found the following review helpful.

★★★★★ **Just what I expected**, 5/5/2006 8:05:40 PM

Reviewer: **Anonymous** from Los Angeles, CA

I read some of the other reviews on this site, so I was initially skeptical. However, I heard about them on the radio, and their LLC packages include more than other companies I looked at. I wasn't disappointed, everything was delivered when promised.

Was this review helpful to you? yes no

[LEARN MORE](#)

4 of 8 people found the following review helpful.

★★★★★ **Great service!**, 4/10/2006 3:08:16 PM

Reviewer: **Robert Anderson** from Irvine, CA

Heard about this company on the radio. Called their customer service and they were very knowledgeable no hard sell, didn't try to push me to spend more for a Nevada LLC. Package arrived when promised, high quality all the way.

Was this review helpful to you? yes no

[LEARN MORE](#)

8 of 10 people found the following review helpful.

★★★★★ **Good experience**, 3/10/2006 3:00:55 PM

Reviewer: **Paul Getty** from New York

I formed an Incorporation with Legalzoom a couple of months ago, and I'm very happy with their service. I had an issue when one of my partners pulled their funding from the venture at the last minute, after I had submitted my paperwork. I called Legalzoom and they helped me get it all cleared up. There wasn't even a delay in getting my paperwork.

I'm a happy customer, and I'm going to recommend Legalzoom to my friends.

Was this review helpful to you? yes no

[LEARN MORE](#)

28 of 32 people found the following review helpful.

★★★★★ **Exceptional Service**, 7/1/2005 1:23:23 PM

Reviewer: **Jeff** from New York, NY

As an attorney, I do not trust a lot of people to legal document prep, however LegalZoom absolutely shocked me with how much attention they paid to the details and how much they cared about the quality of their work. There are a lot of companies that simply do not care about the details. I have many clients who I recommed use LegalZoom, if they cannot afford my fees for a simple filing.

Was this review helpful to you? yes no

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63 of 83 people found the following review helpful.

★★★★★ **Felt Safe and Comfortable**, 8/9/2004 2:17:10 PM

Reviewer: **Stephen** from Sacramento

I am the kind of person that reviews all services from all different companies before I purchase anything. With legalzoom, I felt comfortable and safe knowing that they have done so many LLCs. Plus having lead attorneys develop the site made me feel confident about putting my order through.

Was this review helpful to you? yes no

[LEARN MORE](#)

110 of 142 people found the following review helpful.

★★★★★ **Legalzoom.com is an Outstanding Site**, 7/7/2004 6:09:53 PM

Reviewer: **Michael E.** from Wichita, Kansas

I ordered a living trust from legalzoom.com. I received the documents in the mail today. Never having made a living trust, I needed to make a couple changes to it after looking at it. I tried to make these changes at the website but felt more comfortable speaking to someone first.

I called the toll free number and was greeted by Ms. Ives. She was understanding, courteous, and professional. After a couple brief phone calls, she advised me on how to most quickly make the needed changes to my living trust. I did as she advised. Within an hour, I received an e mail from Ms. Ives stating that she was making all the necessary corrections and would send an amended will out soon.

Ms. Ives is an asset to the organization. Her professionalism reflects well on her and her management. Legalzoom.com is an outstanding site that has made making a quality living trust easy for me.

Was this review helpful to you? yes no

[LEARN MORE](#)

104 of 133 people found the following review helpful.

★★★★★ **LegalZoom saved me time and money**, 7/7/2004 6:05:22 PM

Reviewer: **R.L.** from Charlestown, IN

Legalzoom provided exceptional support by their team of supporters. My wife suggested I use LegalZoom, she had seen an endorsement while watching the Today Show on NBC.

At first I was skeptical about using an Internet company for legal assistance. Their e mails in response to my concerns were fast and calmed my uncertainty.

I filled out the simple online forms and LegalZoom took care of the rest. I questioned how LegalZoom provided me with all they supplied for such a small fee.

If I had gone to someone locally or tried to do it myself there would have been a lot more time and money spent. As a businessperson I needed to perform my profession and let others execute their area of expertise. The cliché of

Was this review helpful to you? yes no

[LEARN MORE](#)

106 of 137 people found the following review helpful.

★★★★★ **LegalZoom is an absolute LIFESAVER!!**, 7/7/2004 6:01:11 PM

Reviewer: **Anonymous** from Greenwood, Indiana

July 31st of last year (2003) my mother was diagnosed with stage IV lung cancer. My mother's health had been fine to that point. They had first thought she had pneumonia. She had been a long time smoker her entire life. When finally discovered, the cancer was very far advanced.

As my mother tried chemotherapy she was in and out of the hospital. I am a high school teacher and one day a friend and I were sitting at lunch and we thought of whether one could get a will on the Internet. My mother had very little funds but did own her house... She was very weak and in no way able to go to see a lawyer at that point.

I searched the Internet and found several places to get wills. One was as cheap as \$20. However, I liked LegalZoom because they guaranteed that someone would look at the final will... The form you use makes it very easy to fill in the heirs, amounts, and even special items on the will. My mother wanted her remains specially handled. Using LegalZoom I was sure wh

Was this review helpful to you? yes no

[LEARN MORE](#)

108 of 137 people found the following review helpful.

★★★★★ **I would recommend this company wholeheartedly to friends and family alike...**, 7/7/2004 5:58:08 PM

Reviewer: **D.P.** from USA

Having recently married and recently new to Florida, my husband and I had need for legal services and knew no one, let alone any legal professionals. We were about a month away from my husband leaving the country to become a United Nations Peacekeeper in Europe. He has now been there for about 6 months and is in constant threat....

Prior to leaving we contacted your company and requested information to do a less that simple will. We had properties, holdings and needed Trust provisions in the event of an emergency. I did an application that was extremely easy to follow online. LegalZoom confirmed receipt within one hour. My husband was due to leave the country in a matter of days. Within 48 hours, the completed document was e mailed to us with explicit instructions as to signing, witnessing and notarization. We completed as directed and he left.

A couple days later.... the original forms arrived by regular mail. Meanwhile we had already been accommodated by the email tran

Was this review helpful to you? yes no

[LEARN MORE](#)

113 of 141 people found the following review helpful.

★★★★★ **Legalzoom was my best incorporation experience ever**, 7/2/2004 4:30:14 PM

Reviewer: **Travis** from Hollywood, CA

I've incorporated several companies in several different states. Once I filled out the paperwork myself, once I used MyCorporation.com, and once I used Legalzoom.

Legalzoom was professional, fast, and cheap. I was very impressed

with their customer service. I called several times to inquire about the progress of the order, and I got courteous and knowledgeable support reps every time.

I loved the binder package that came with the order including the company seal. Very professional.

If I incorporate again (and chances are I will!) I'm definitely using Legalzoom.

Was this review helpful to you? yes no

[LEARN MORE](#)

110 of 141 people found the following review helpful.

★★★★★ **High Customer Praise**, 6/17/2004 1:47:06 PM

Reviewer: **Michael M.** from Pueblo, CO

I am greatly appreciative of Legalzoom's affirmative action. The articles of incorporation were received promptly yesterday. My associates and I agree that your decisiveness in a single client, such as ourselves, clearly demonstrates the company's devotion to their customers. You may count on our business as well as any others that we can notify of the tremendous service you've provided us with, in the future. Thank you very much.

Was this review helpful to you? yes no

[LEARN MORE](#)

104 of 133 people found the following review helpful.

★★★★★ **I'm happy with Legalzoom**, 6/17/2004 1:42:00 PM

Reviewer: **Rob M.** from Pasadena, CA

I received my incorporation package yesterday and was very pleased with the service. I really appreciated the responsive and efficient handling of my order. It was a very smooth and pleasant experience and I will not hesitate to recommend Legalzoom to my friends and business associates. Looking forward to working with Legalzoom again in the future.

Was this review helpful to you? yes no

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112 of 144 people found the following review helpful.

★★★★★ **Legalzoom was very professional**, 6/17/2004

1:37:54 PM

Reviewer: **Deepak** from USA

I received the company incorporation documents a few weeks ago.

Thank you, Legalzoom. The entire experience from the web site, to the communication and the paper work was handled professionally.

Was this review helpful to you? yes no

[LEARN MORE](#)

118 of 149 people found the following review helpful.

★★★★★ **Efficient, and easy**, 5/4/2004 7:37:57 PM

Reviewer: **Anonymous** from Omaha, NE

Legalzoom was fast, efficient and easy. My paperwork presented no problems, and it was pushed right through the court system.

This was a difficult situation for me, but at least I didn't have to pay an arm and a leg to have a lawyer do it.

Was this review helpful to you? yes no

[LEARN MORE](#)

141 of 180 people found the following review helpful.

★★★★★ **Legalzoom wills are the best**, 4/26/2004 10:16:16 AM

Reviewer: **Marilyn Cox** from Springfield, MO

Wow. I was really impressed with Legalzoom's level of service. Their questionnaire was really easy to complete, and understand. I would recommend without reservation Legalzoom to my friends and family!

Was this review helpful to you? yes no

[LEARN MORE](#)

14 of 20 people found the following review helpful.

★★★★☆ **Good, but lots of hidden fees**, 12/27/2011 10:41:37 AM

Reviewer: **Mary** from NYC

Very quick and painless. From the comfort of my desk.

Coupons are available online.

Legal Zoom has hidden charges that are descreetly shown and backed up with percentages of who choose to accept or decline. I found this actually funny. What a great way to make money and further back it up with numbers-FANTASTIC! They must be raking it in! I want to be like Legal Zoom and rake it in too!!!!

I sat on the phone with my accountant and went through the entire website. Before I did this I talked with an attorney who put it all in laymens terms. Because I had another set of eyes to answer questions, I found it very easy to accomplish my goal of creating my LLC.

Was this review helpful to you? yes no

[LEARN MORE](#)

18 of 35 people found the following review helpful.

★★★★☆ **Simple living will**, 2/2/2007 8:03:25 PM

Reviewer: **Heather O** from Atlanta, GA

I never give 5 stars to anything (except Mathew Mcconaughy films) so don't get offended by four. I needed to do a simple living will for my dad who's getting on in age. His attorney wanted to charge something laughable so I decided to give leaglzoom a shot. He just wanted to say:

Was this review helpful to you? yes no

[LEARN MORE](#)

30 of 36 people found the following review helpful.

★★★★☆ **I wish I new about LegalZoom's services before!!!**, 7/18/2006 1:14:00 PM

Reviewer: **Edward from Modesto, CA** from Modesto, CA USA

Having just started my 4th business (hopefully a successful one), I thought I knew everything about starting a business from scratch. That was obviously not the case.

For the first 3 businesses, I formed 3 separate LLCs with the help of a local attorney. I think I paid close to \$2000 for each! I thought I was getting a good deal. But I remember thinking that these LLCs were very simple, especially since all 3 LLCs were set up exactly the same.

When I started the 4th company, I heard about LegalZoom on the radio. So I decided to give them a try. I went online, completed the questionnaire, and submitted my payment. The process was very simple, and the best part was that they would send me email updates regarding the status of my LLC filing. (your company name is available, documents have been sent to the Secretary of State, your LLC has been formed, here is your filing number, your tax ID number has been obtained, etc.). All this for less than \$500. I even got a company kit, with custom stock certificates, seal, and more.

When compared to the first 3 LLC formed through an attorney, I have to say Legalzoom's service was by far the best deal. I still remember calling the lawyer countless times for status checks and such....Kinda frustrating especially paying \$2K for each LLC. Still wondering why he never gave me a discount(???)

Forgive me for writing on and on about LegalZoom....but I just thought people should know. From one entreprenuer to another....

One last note: I still use my lawyer for complicated matters litigation, contracts, and legal advice.....but not for simple matters like setting up a simple LLC or registering a trademark. I'd go with Legalzoom. But before making any important decisions, research online, you'll be surprised what's out there. Good luck to all!!!

Edward K.

PS: Another great site is www.Nolo.com for great information on legal issues for small business.

Was this review helpful to you? yes no

[LEARN MORE](#)

116 of 154 people found the following review helpful.

★★★★☆ **Not too shabby!**, 4/26/2004 3:49:16 PM

Reviewer: **Anonymous** from Seattle, WA

They were pretty good. I'm going to use them again for a will...

Was this review helpful to you? yes no

[LEARN MORE](#)

3 of 3 people found the following review helpful.

☆☆ **Unauthorized surprise charges**, 3/27/2012 11:27:45 AM

Reviewer: **Anonymous** from New Jersey, NJ USA

Although Legal Zoom took completed my LLC promptly, they quite promptly deducted a hidden, unauthorized charge from my account.

Because I designated them as the Registered Agent, a surprise of \$159.00 was deducted from my account the same day as my agreed upon monthly installment payment. I called the 1-800 number on their website only to be placed on the hold abyss for over 1/2 hour with no live person ever picking up my call.

Mind you, when I filled out fields online for my LLC, when it came time to choose a Registered agent, nowhere in the explanation of such did it mention an additional \$159.00 would be charged. Additionally, upon completion of the online forms, the full amount was given to me for which monthly payments would be deducted. The \$159.00 taken out of my account was not listed on the Order form at all, even after it was deducted from my account.

Do not use Legal Zoom unless you want to be surprised by hidden fees being automatically deducted from your account. I have since filed a complaint with the BBB and have canceled my credit card.

Hi LegalZoom Customer,

We're sorry to hear that you were being charged for a service that you were unaware of. If you specified you did not want LegalZoom serve as your Registered Agent, that's our mistake and we would like an opportunity to make things right. Please contact Patty at Patty@lzserve.com or toll free at 800-773-0888 x 8720 for assistance.

We look forward to hearing how we can make this situation better.

LegalZoom Customer Care

Was this review helpful to you? yes no

LEARN MORE

11 of 11 people found the following review helpful.

☆☆ **Hidden fees, misleading sales info, and ANNOYING customer service**, 2/15/2012 10:56:04 AM

Reviewer: **Heather Head** from Charlotte, NC

I was pretty happy with Legal Zoom at firstprompt service, very friendly during the sales process, and my order proceeded without incident.

Then it came time to change my address. I had told them during the purchase process that I was going to be moving into a new office in a month, and asked whether I should wait to incorporate. They said, No problem. We'll take care of all the paperwork when you movego ahead and file.

Move into the new office, call to tell them my new address, find out there is a \$50 fee to change my address.

Worse, the customer service wait times are horrific, and they seem to screw up around every bend. There was some confusion with my credit card not going through to pay the Registered Agent fee, so they called me. No problem.

Except that they called me six or seven times in a row without ever

leaving a message, and when I tried to call back to sort it out with them, I had to wait in line for the next available representative for so long that I finally gave up and waited for them to call me again.

When I finally did get in touch with them, I was told I would be called back in a couple of days, after I'd had a chance to speak with my bank and sort out the problem (which turned out to be that LegalZoom had the wrong address for my credit card probably because my bank doesn't charge me \$50 to change my address).

So they called me back today... over and over when I was in the middle of a client meeting... again, without ever leaving a message. I finally picked it up and told them to please leave a message next time and that I would call back later.

Of course, now I'm waiting in line... again... to talk to someone so that I can pay my bill. If anyone has a recommendation for a Registered Agent with comparable fees and GOOD CUSTOMER SERVICE, please let me know. I am so done with this company.

Hi Heather,

Thanks for taking the time to explain your experience to Lee on the phone the other day. We're sorry that you didn't have a great experience and we appreciate your feedback. Talking to unhappy customers helps us do a better job in the future. If you have any other questions, suggestions, or concerns, please contact Lee directly at 877-677-8787 X 8392.

LegalZoom Customer Care

Was this review helpful to you? yes no

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10 of 12 people found the following review helpful.

☆☆ **Should have known better**, 1/26/2012 12:39:01 PM
Reviewer: **Anonymous** from Los Angeles, CA USA

I used the LegalZoom services to file for a Name Change. When I received the forms they were filled out correctly. I chose to use them because I thought they offered a low price and customer support service. I should have just printed the forms myself and went to a paralegal to fill them out and I would have saved myself \$65.00 - local paralegal charges \$75.00 for the service, LegalZoom- \$139.00, but after reading: ...A helpful checklist of relevant government agencies and financial institutions to notify after receiving your new name... description on LegalZoom site I assumed that I would be helped with post-court forms as well. When I called (800) 962-7490 to find out if I should use my old signature or the new one on SS-5 Form Chanel told me to ask the Social Security Office. I'm not impressed. I will never use the LegalZoom again, nor will I recommend their services to anyone due to high prices and lack of customer service.

Hi LegalZoom Customer,

We're sorry about what occurred with your name change order and with your Customer service experience. Usually orders go more smoothly and we apologize that you experienced us at less than our best.

Your comments and experience are important to us and we appreciate your feedback. Please feel free to contact me directly at 800.773.0888 x 8720 or via email at Patty@lzserve.com and I'll try

my best to make things right.

LegalZoom Customer Care

Was this review helpful to you? yes no

LEARN MORE

8 of 9 people found the following review helpful.

☆☆ **Surprise..surprise**, 8/22/2011 10:49:35 AM

Reviewer: **Anonymous** from Texas

Although LZ took my request and completed my LLC (don't know what the average time is) but it seemed short. Thats good, however, they surprised me twice with my money.

1. Charged me \$7.99 for item I knew nothing of but here is the kicker

2. Because I designated them as Caretaker, a surprise of \$159.00 Young lady seemed rather rude, kept repeating the same thing over and over. LZ did not inform me there was a charge for LZ to be Caretaker the charge messed my books up and bank charge and the young lady gave me a big legal maze I have to climb through to get my \$159.00 refunded. That is alot of legal talk. Lesson learned... don't use LZ again.

Response from LegalZoom

Hi Anonymous,

We want to get the \$159 Registered Agent charge resolved for you as soon as possible. Please contact me at Patty@legalzoom.com or at 800-773-0888 so we can get you squared away. We look forward to hearing from you.

LegalZoom Customer Care

Was this review helpful to you? yes no

LEARN MORE

34 of 35 people found the following review helpful.

☆☆ **California Non Contested Divorce**, 8/12/2008

12:46:08 AM

Reviewer: **Jerry R.** from Santa Clara County CA USA

They sent me all of the forms and the directions. The first filing went ok but the clerk had to tell me to add some dates and signatures that were not in the legal zoom directions. The second filing was rejected twice all on the same kind of thing dates and details. When I got the first rejection legal zoom was pretty responsive, when I got the second rejection they stopped communication. I finally went to a paralegal and got him to review my papers. The devil is in the details.

If I had it to do again and I wanted to save money I would buy the book and you can print the forms off the courts website. Then I would go to a paralegal and just get the final help if I needed it. This is for a non contested divorce.

Was this review helpful to you? yes no

LEARN MORE

44 of 49 people found the following review helpful.

☆☆ **Not very impressed**, 11/23/2007 11:46:14 AM

Reviewer: **Rishona Campbell** from Miami, FL

At first, I was impressed with LegalZoom's pricing, the setup of their website, and the knowledge of their sales staff. I placed my order to form a non-profit on 9/25/07 and the gentlemen said 35 business days, but it will more likely be 3 weeks. It is now 11/23/07, and my order is still not complete. First, I noticed that even though I sent in my portion almost immediately (signed form for the Registered Agent and approval of the ByLaws) the LegalZoom rep did not sign until almost about a month later. I already knew how to search online in my state to find corporate filings, so I knew that it was just sitting there...although in their order tracking...it stated that they were still waiting for response from the State. In my state, filings are processed in 7 business days, yet this status remained for over 1 month. Then, when the filing was complete from the state, the LegalZoom website did not update...and I changed my mailing address with them. Too late though, they sent out the package to the wrong address. Although that happened in early Nov., I couldn't get that explanation until this week (still, the website says final documents are still being prepared!). I received the

Was this review helpful to you? yes no

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1 of 1 people found the following review helpful.

☆ **Customer Service Sucks**, 11/19/2012 12:50:19 PM

Reviewer: **Dwayne Theriot** from Lafayette, LA (USA)

I had forgot my Password. A reset email was never sent but the website gave a number to call customer service. I did and after waiting 5 minutes a woman came on and I explained what had happened and first thing she asked for a an :Order Number. Well I didn't have an open order to give her a number. I asked her what does an order number have to do with Login Info. She said that was their process. I told her in no uncertain terms that Legalzoom's PROCESS Sucked and I hung up. People unless you are willing to spend money on Legalzoom don't forget your Login Information.

Was this review helpful to you? yes no

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☆ **Trademark scam**, 5/21/2012 2:54:02 PM

Reviewer: **Jason Tucker** from United States

Legal zoom sales reps misrepresented the price and service of the trademark submissions service and would not honor the 60 day satisfaction guarantee return policy. I have disputed with my card company. Beware of cheap automated services.

Hi Mr. Tucker,

Our Customer Care manager let us know that he was able to speak with you directly about our mistakes. Your comments and experience are important to us and we appreciate your feedback.

As a courtesy for your unfortunate experience with us, we have

refunded the remaining amount of the order today so that full amount has been refunded to you.

Please contact us directly if we can assist you in the future. Again, we're terribly sorry for all of your trouble.

*Legal Zoom Customer Care
800-773-0888 x 7860*

Was this review helpful to you? yes no

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★ **dissatisfied with service, 5/2/2012 3:34:44 PM**

Reviewer: **Anonymous** from USA

It does not seem that the LZ reviewer reads the submissions. He jumps to conclusions without reading the entire paperwork and responds by e-mail or phone seeking an answer to a question when the answer is there in front of him in print. LZ tries too hard to live up to their name of Zoom while sacrificing quality. It seems they are more interested in getting work moving along and off their desk. So much so that they do not understand a customer request for Hold and continue to badger the customer about finishing a process even after a request for a Hold. You get what you pay for, which in this case is poor service for cheap prices.

Hi Ms. Ogawa,

We apologize you had an unpleasant experience with us. Our Customer Care manager has attempted to contact you and was unable to reach you. Our records indicate a full refund for your Basic Copyright was issues on May 2nd.

Please contact us at your earliest convenience if we can be of further assistance.

*Legal Zoom Customer Care
800-773-0888 x 7090*

Was this review helpful to you? yes no

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★ **Warning regarding using legal zoom, 4/10/2012**

8:16:11 PM

Reviewer: **Anonymous** from Los Angeles, CA USA

I recently filed articles of incorporation with legal zoom. While their website was fair and straightforward in use I have a serious complaint. As background, I am starting a small business. I had the articles of incorporation sent to my residence by UPS. UPS reported left the articles in front of my door. I never received the package. Now I have ALL of my personal identifying information out there in someones hands. When I called to ask the company about it, they said well it's really UPS's fault. Actually, legalzoom shipped it and did not require a signature for delivery. If you value your privacy and do not seek to risk identity theft DO NOT USE LEGAL ZOOM. What a huge headache to have to worry that someone out there is ruining my credit as we speak. Thank you legal zoom for your incredible assistance and the hour spent on hold.

Hi Aric,

Your comments and experience are important to us and we appreciate your feedback.

Per your previous conversation with our Customer Care manager, we are unable to issue a refund at this time. LegalZoom only ships packages requiring signature at the Customer's request, our standard shipping is always sent without requiring signature. We apologize for any inconvenience this may have caused you.

As always, please do not hesitate to contact us if you have any other concerns.

Legal Zoom Customer Care
800-773-0888 x 7860

Was this review helpful to you? yes no

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★ **Can't seem to cancel my account, 3/30/2012**
10:54:53 AM

Reviewer: **JR** from Northern CA

I have tried for a week to cancel my account with LegalZoom. Using the phone to do so is seemingly intended to frustrate the process. No one answers but I do get a recording that says someone will call back within two hours. Since I can't sit by the phone that long, all the return calls happen while I'm away. So, I tried to cancel via email. It's been several days but no response. I always am suspicious in circumstances like this that they intentionally make it difficult so that you give up in frustration.

JR

Hi John,

We apologize for the poor experience you had with us. Our Customer Care manager has attempted to contact you regarding your order, please email me at Patty@lzserve.com for assistance.

Legal Zoom Customer Care
800-773-0888 x 7860

Was this review helpful to you? yes no

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★ **Unknowingly being charged a membership fee,**
3/21/2012 10:26:49 PM

Reviewer: **Yuemin** from New York

I created the first document through legalzoom last year. I thought it was efficient and cost saving. However one thing I was unaware of was some membership fee after 30 days. It is not easy to identify as it was bundled with a few others as included. This was a forced-on option during your checkout. On the receipt you will not know what you could do after the trial period because they did not say

anything. Beyond, they never send you a receipt after a charge every month. I hope they will refund those charges. For now I cannot order more documents because of those marketing pitches from the company, let alone recommend anyone to use any of their services. I have no confidence what I may get next time. To me it is a small thing I may lose three months of fees, it is important that they can convince me they are running an honest business that I can use without a second thought. It is called the trust.

Hi Yuemin,

We're sorry to hear that you were being charged for a service that you were unaware of. It looks like you were able to get through to one of our Customer Care Specialists and everything has been taken care of and you're all set now.

As always, please do not hesitate to contact us if you have any other concerns.

Legal Zoom Customer Care
800-773-0888 x 7860

Was this review helpful to you? yes no

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★ **Absolutely Horrible Service!!!!!!!!!!**, 3/9/2012 2:25:09 PM

Reviewer: **Mike H** from Los Angeles, CA

While the website is easy to use, the staff is unhelpful and incompetent. I set up an LLC and asked them to email me the documents. After waiting on hold (over 20 minutes) on 2 separate occasions. Both times they said We'll email them to you. Of course they didn't. So I call their corp. HQ and tell the operator I have a complaint and would like to speak to a manager, she tells me I can only transfer you to a product. WTH???

Needless to say, I still don't have my documents. Stay away, lousy service, incompetent people.

Hi Mike,

Thank you for your feedback. We're sorry you were initially unable to get through to a manager and it looks like everything has now been resolved. Our Customer Care manager confirmed he was able to speak to you about our mistakes and that your LLC articles were successfully emailed to you.

Please feel free to contact us should you have any further questions.

LegalZoom Customer Care

Was this review helpful to you? yes no

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3 of 3 people found the following review helpful.

★ **Auto-subscribed me to monthly fee and paid 6 months with no usage**, 3/8/2012 2:43:25 PM

Reviewer: **Dave** from New Jersey

I purchased two legal documents (Wills) and then found later that I had been charged monthly by legalzoom for a membership. All I wanted was the documents!

It was my fault for not catching it earlier but now 6 months later with \$14.99 charges my wife sends an email about it and get's no response about the charges and getting a refund. However, they did cancel it for us.

Checking the review on this site, I've read that this has happened to other people on here and that legalzoom customer service said they'd refund if they'd call.

I just did that and they refused to refund any of the paid for months. I'll never recommend or use again.

Beware - READ the fine print everywhere!

Hi Catherine,

We're sorry to hear that you were being charged for a service that you were unaware of. The plan that you were enrolled into is a legal plan that entitles you to receive unlimited attorney consultations. If it's something that you specified you didn't want to participate in, that's our mistake.

We have left a voice mail for you to contact us so we can resolve this matter, you can also contact me at Patty@lzserve.com for help.

LegalZoom Customer Care

Was this review helpful to you? **yes** **no**

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3 of 4 people found the following review helpful.

★ **Beware of the 30 day free trial**, 3/6/2012 12:57:29 PM

Reviewer: **Marcus Nall** from Austin, Texas

They did a great job on the legal document for my elderly mother, delivered on time and and it looked nice. As my family and I was going through the process to get started they recommended that we use the comprehensive package and showed us all the reason why. When you get to the check out you get the price and it tells you that you get a 30 day free trial for a preferred package. **YOU BETTER NOT STOP READING THERE FOLKS!** Below that in italics is the point that YOU have to cancel this free trial after 30 days or you will be charged \$14.99 a month forever. You will get some emails telling you some legal things, but never a reminder that your credit card is being billed. Now I know that they will come back and tell me that it is on the page and we should have read everything...they will be correct, but this just isn't right and not to the ETHICAL STANDARDS I expect from a site that is helping with legal issues. I am out of here and will not use them again.

Hi Mr. Nall,

We're sorry to hear that you were being charged for a service that

you were unaware of. The plan that you were enrolled into is a legal plan that entitles you to receive unlimited attorney consultations. If it's something that you specified you didn't want to participate in, that's our mistake & we apologize.

We would be glad to accommodate you and handle the refund immediately. Contact me at Patty@lzserve.com for help.

LegalZoom Customer Care

Was this review helpful to you? yes no

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2 of 2 people found the following review helpful.

★ **Mispelled my company's name TWICE, 2/29/2012**
5:03:47 PM

Reviewer: **Belinda Ohmd** from Arlington Heights, IL

I filed for an LLC and an EIN through Legalzoom. Not only did they misspell my company's name on both (in 2 different ways) they took almost 2 weeks to answer me. I've left messages for people to call me back and who never did (Johnny #7282 and Patty #8720) sat on hold for 40 minutes waiting for anyone to answer their phone. Only when I emailed again asking for a refund THEN did they want to try to fix the misspelling. At which point I talked to an incredibly rude Mary in escalations. After all the hassles and run-arounds I just wanted a refund which they refused to give me.

Avoid Legalzoom if you want your documents filed right.

Hi Belinda,

We're more than sorry you haven't had the best experience with us. We will be contacting you to discuss what occurred with the spelling of your entity name shortly.

LegalZoom Customer Care

Was this review helpful to you? yes no

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14 of 16 people found the following review helpful.

★ **RUN AWAY- USE A LOCAL ATTORNEY, 1/31/2012**
3:52:22 PM

Reviewer: **eric henschaw** from kansas

this site is a sham. i used legalzoom for my incorporation and it was \$60 LESS than a local attorney and all they did was provide a certificate from the state. the articles of incorporation were a joke. Customer service is a joke as well. prepapre to wait an HOUR on hold to ask a question these bafoons cant or wont answer.

Hi Mr. Henschaw,

We apologize for the poor experience you've had with LegalZoom regarding your Incorporation package. Our goal is to make every Customer happy with our products and service, we clearly missed

the mark this time.

We want to resolve this for you. We'll be happy to answer any questions you may have about your Incorporation package. Please contact me at 800.773.0888 x 8720 or via email at Patty@lzserve.com. We look forward to hearing from you.

LegalZoom Customer Care

Was this review helpful to you? yes no

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9 of 12 people found the following review helpful.

★ **Slow, horrible e-mail responses and times,**

12/7/2011 11:08:49 PM

Reviewer: **Katja** from TX

I am getting really annoyed. I get bombarded with e-mails and when I answer them I have to send the same e-mail for 4 or 5 days before I get a response. Meanwhile I receive their e-mail 3 more times telling me I need to respond?

After that is finally taken care of, now it started over with another problem (registered agent) and I am glad I read these reviews about monthly charges as I was just about to make THEM my registered agents...

phew.. as much time and energy as was lost on this so far, I could have really just filed myself.

I wanted this for the ease and convenience, not because it's a service I require. Now, I just paid for a huge pain and no progress.

Hi Katja,

We apologize for your unpleasant experience with LegalZoom regarding the Registered Agent. We would like the opportunity to make things right.

If you are opting to serve as your own Registered Agent, Texas Secretary of State does require you to sign the articles and return them before we're able to proceed with your Incorporation filing.

A Customer Care manager will contact you to answer any questions you may have and to confirm we will have your Incorporation filed as expeditiously as possible.

Thank you,

LegalZoom Customer Care

Was this review helpful to you? yes no

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21 of 21 people found the following review helpful.

★ **hidden costs with legal zoom, 10/1/2011 2:29:00 PM**

Reviewer: **Gay Rife** from Indiana

I paid a considerable amount of money in March to have Legalzoom set up our LLC. That went well, but after it was concluded I found additional monthly charges being put on my charge account that I

was not aware of. I contacted them about them and found it was for them being my resident agent. I told them I did not want or need them to be my resident agent and was told I would have to change it with the Secretary of State and send them copies of the change. I told them I did not want any of their extra services. When I tried to call their local office, there was never anyone there to answer the telephone. In about 2 weeks I had the resident agent changed with the secretary of state and sent legalzoom the documents. Then low and behold I find we are being charged another monthly fee. When contacted I was told this was for their advantage program which was free for the first 30 days. Since I had told them I didn't want any extra services, this should not have been activated. It took three transfers of personnel to get this corrected and in the meantime, I am out \$30 per month because I did not call to cancel something I did not know I was receiving. I will definitely not be doing business with legalzoom again and I advise anyone thinking of doing business with them to watch for hidden charges.

Dear LegalZoom Customer,

We are sorry to hear that you were being charged for a service that you were unaware of and did not take advantage of. It is our policy in Attorney Services to refund our customers in instances where they were unaware of being enrolled in our Legal Plans.

*We are constantly striving to ensure the satisfaction of each customer, and it seems we fell short of that goal in this situation. The plan that you were enrolled in is a legal plan that entitles you to receive unlimited attorney consultations at the flat fee of \$29.99 a month (*and cancellable at any time). However, if it is something that you specified you did not want to participate in, you definitely should not have been enrolled. Please accept our apologies, and feel free to contact us directly so that we may refund the fees you paid for the membership. We would be glad to accommodate you and handle that refund immediately. Our number is 877.818.8787, and we can be reached between the hours of 6:00AM to 7:00PM (PST).*

Please feel free to call or email us with any questions or concerns regarding this or any other matter. You can reach us toll free at 877.818.8787 M-F 6am-7pm PST or email us at advantagesupport@legalzoom.com.

*Sincerely,
Jeremy
Manager, Attorney Services*

Was this review helpful to you? yes no

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5 of 8 people found the following review helpful.

★ **Worst ever**, 8/30/2011 2:09:26 PM
Reviewer: **Gabriele** from FL USA

Over 2 month ago I paid quite a sum of money for them to set up a LLC for me. The contract with them stated that it will take up to 35 days to get all my paperwork for the LLC. I never heard anything back on the status and on the website the status was blank too. Never ever anyone worked on it for 2 month. I contacted them twice and then finally got an answer telling me that the name I had chosen was not good and I have to pick a new name. That took them more 2 month to do. I wonder if I will ever get what I have paid for. A real disaster and I would give 0 points if I could.

Response from LegalZoom

Hi Gabriele,

We are sorry about the negative experience you had with LegalZoom regarding the name availability of your LLC. Please contact me at Patty@legalzoom.com or at 800-773-0888 ext. 8720 to see what we can do about getting your LLC order expedited and completed as quickly as possible.

Thank you,

LegalZoom Customer Care

Was this review helpful to you? yes no

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41 of 47 people found the following review helpful.

★ **Trademarks**, 4/18/2007 6:52:02 PM

Reviewer: **Anonymous** from Chicago

I wanted to trademark my business logo and company name. Legalzoom was recommended to me via another company I have purchased services through. For over \$600 I received a document with over 376 pages with a letter stating that I was to review the documents for potential conflicts. However, a picture of a potential conflicting logo's was not included nor were any logo's included. I was under the impression that Legalzoom was going to do the work...I pay. Rather it is

Was this review helpful to you? yes no

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37 of 45 people found the following review helpful.

★ **Legalzoom, legal snail is more like it**, 5/3/2005

10:56:15 AM

Reviewer: **Thomas Sukalac** from Mableton, GA

I signed up for LegalZoom to create an LLC for me on March 13 with their stated turn around of 20 35 working days. On March 31, I got a notice that they had gotten around to filing with the Secretary of State. On April 25 I got junk mail in my new corporate name and I inquired when LegalZoom was going to advise me. On April 26 I got an email back advising that they had not received my documents back from the Secretary of State.

Response from LegalZoom

Dear Mr. Sukalac,

When your LLC is filed with the Secretary of State, your company name becomes a matter of public record and is immediately published on government lists that are updated daily. Consequently, it is not uncommon for direct marketers to collect your company information before we receive your Articles of Formation back from the state. As for the slight delay in processing, LegalZoom does its best to estimate turnaround times for each Secretary of State, which vary according to the work volume and internal capacities of your particular state office. For faster service, we recommend LegalZoom's Expedited Service. With this option, your documents are couriered or sent overnight

to the Secretary of State and rush-processed for an additional fee. Turnaround time in this case is 7 to 10 days.

Was this review helpful to you? **yes** **no**

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