

# ***EXHIBIT 1***

**[CONFIDENTIAL - LODGED  
UNDER SEAL]**

# ***EXHIBIT 1***

# ***EXHIBIT 2***

**[CONFIDENTIAL - LODGED  
UNDER SEAL]**

# ***EXHIBIT 2***

# ***EXHIBIT 3***

**[CONFIDENTIAL - LODGED  
UNDER SEAL]**

***EXHIBIT 3***

# ***EXHIBIT 4***

***[CONFIDENTIAL - LODGED  
UNDER SEAL]***

***EXHIBIT 4***

# ***EXHIBIT 5***

***[CONFIDENTIAL - LODGED  
UNDER SEAL]***

***EXHIBIT 5***

# ***EXHIBIT 6***

***[CONFIDENTIAL - LODGED  
UNDER SEAL]***

***EXHIBIT 6***

# ***EXHIBIT 7***

***[CONFIDENTIAL - LODGED  
UNDER SEAL]***

***EXHIBIT 7***

# ***EXHIBIT 8***

***[CONFIDENTIAL - LODGED  
UNDER SEAL]***

***EXHIBIT 8***

# ***EXHIBIT 9***

# ***EXHIBIT 9***

11 of 16 people found the following review helpful.

★★★★★ **Perfect Patent**, 1/28/2009 11:38:44 PM

Reviewer: **Dr. Mark S.** from Des Moines, IA

I don't have a lot of time, so if you want a bigger explanation, call me. I used legalzoom for a patent and it was perfect, just what the doctor ordered (yes, I'm a doctor...haha). Brilliant from start to finish.

Was this review helpful to you?

yes

no

[LEARN MORE](#)

***EXHIBIT 10***

***EXHIBIT 10***

# Glaser Weil Fink Jacobs Howard Avchen & Shapiro LLP

10250 Constellation Blvd.  
19th Floor  
Los Angeles, CA 90067  
310.553.3000 TEL  
310.556.2920 FAX

Mary Ann T. Nguyen

**Direct Dial**

310.556.7809

**Direct Fax**

310.843.2609

**Email**

mnguyen@glaserweil.com

December 18, 2013

VIA E-MAIL

Hong-An Vu, Esq.  
Forrest A. Hainline, III, Esq.  
GOODWIN PROCTER LLP  
Three Embarcadero Center, 24th Floor  
San Francisco, California 94111

Michael T. Jones, Esq.  
GOODWIN PROCTER LLP  
135 Commonwealth Drive  
Menlo Park, California 94025-1105

**RE: LegalZoom.com, Inc. vs. Rocket Lawyer Incorporated - Proposed Custodians and Search Terms**

Dear Ms. Vu, *et al.*:

We are in receipt of your November 25, 2013 letter regarding LegalZoom.com, Inc.'s ("LegalZoom") proposed custodians and search terms for LegalZoom's production in response to Rocket Lawyer Incorporated's ("Rocket Lawyer") Requests for Production of Documents Set One and Set Two ("Rocket Lawyer's Requests for Documents").

## **LegalZoom's Proposed Custodians and Search Terms**

As a preliminary matter, based upon our examination of Rocket Lawyer's Requests for Documents, we believe our proposed custodians and search terms are adequate given the scope of the claims and defenses of the parties. However, to further expedite the discovery process and to resolve our discovery issues outside the Court, we are amenable to adding Chas Rampenthal, Patty Chikamagalur, Chyna Smith, Frank Monestere, Jeremy Vernassal, and Peter Prucnel to LegalZoom's custodians list.

In your letter, you inquired as to LegalZoom's April 1, 2010 "cut-off" date. Please be advised that LegalZoom converted to a new document management system on or about April 1, 2010. As a result, LegalZoom's PST archives date back only to April 1, 2010. LegalZoom's PST files dated prior to this date are largely inaccessible and/or are accessible only with undue burden and cost to LegalZoom.

## Rocket Lawyer's Proposed Custodians and Search Terms

In your letter, you indicated that Rocket Lawyer intends to reduce its custodian list by removing Jared Colli, Rocket Lawyer's Product Marketing Manager, and Lisa Honey, Rocket Lawyer's Business Lead. You contended that the removed individuals are direct reports to managers already on Rocket Lawyer's custodian list and/or have only been at Rocket Lawyer for a brief period of time, and that responsive documents will be adequately captured in the collection, search and review of documents in possession of managers included in Rocket Lawyer's custodian list. However, LegalZoom does not agree to the removal of these custodians. Neither the fact that they have been employed for a short period of time nor the fact that their managers are already identified as custodians provides compelling justification for removing them as possible custodians.

With regard to Rocket Lawyer's proposed search terms, while you contend that Rocket Lawyer's proposed search terms are sufficient and that you "will continue to investigate and test [LegalZoom's] proposed terms" and "will let [us] know whether [you] are willing to add any [of LegalZoom's requested search terms]," LegalZoom requests that you agree to add to Rocket Lawyer's existing list, the following terms, which are likely to yield documents responsive to LegalZoom's First and Second Sets of Requests for Production of Documents that you have indicated you will provide:

1. Zoom
2. Travis AND/OR Giggy
3. "Free LLC"
4. "Free incorporation"
5. "Pay no fees"
6. "\$0 fees"
7. "Free help from local attorneys"
8. "Free legal review"
9. "On Call"
10. "Free Trial"
11. "Negative Option"
12. (Customer AND/OR Consumer) AND complaint\*
13. (Federal Trade Commission AND/OR FTC) AND complaint
14. (Better Business Bureau AND/OR BBB) AND complaint
15. (Customer AND/OR Consumer) AND confusion\*
16. (Customer AND/OR Consumer) AND deception\*
17. "Fees" or "State fees"
18. Advertis\*
19. Pric\*

Hong-An Vu, Esq.  
Michael T. Jones, Esq.  
December 18, 2013  
Page 3

20. "Terms of Service" AND (modify AND/OR change)
21. "On call terms of service"
22. Disclosure
23. Policy AND disclos\*
24. Condition AND disclos\*

LegalZoom reserves the right to request that additional search terms be added to Rocket Lawyer's search terms list.

Although the holidays are upon us, we would like production on a rolling basis. Please confirm that you will commence production no later than January 6, 2014.

We are willing to further meet and confer with you regarding these issues. Of course, this letter is sent without waiver of any of LegalZoom's rights and remedies, all of which are expressly reserved.

Sincerely,



MARY ANN T. NGUYEN  
for GLASER WEIL FINK JACOBS HOWARD AVCHEN & SHAPIRO LLP

MTN/mtn

cc: Fred Heather, Esq.  
Patricia Jones Winograd, Esq.

***EXHIBIT 11***

***EXHIBIT 11***



Search For:  In:  BBB Accredited

[Home](#) > [Business or Charity Reviews](#) > [Business Consultants](#) > [Own Vision LLC](#)

- Select Language -

Text Size

## BBB BUSINESS REVIEW

**Overview** [Complaints](#) [Customer Reviews](#)

### THIS BUSINESS IS NOT BBB ACCREDITED

#### Own Vision LLC

Phone: (970) 689-3802  
4420 Kano Dr, Fort Collins, CO 80526  
travis@smallbusinessvictory.com  
[View Additional Email Addresses](#)  
<http://www.smallbusinessvictory.com>

**! Own Vision LLC is Believed to Be Out of Business !**

**No Rating** On a scale of A+ to F  
Reason for Rating  
[BBB Ratings System Overview](#)

[Share](#) [Print](#)

*BBB Business Reviews may not be reproduced for sales or promotional purposes.*

#### BBB Accreditation

This business is not BBB accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets [BBB accreditation standards](#), which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

#### Reason for Rating

BBB rating is based on 16 factors. [Get the details about the factors considered.](#)

Based on BBB files, this business has a BBB Rating of No Rating. The reason is as follows:

- ▶ This business has no rating because BBB has information indicating it is out of business.

#### Customer Complaints Summary

0 complaints closed with BBB in last 3 years | 0 closed in last 12 months

#### QUICK LINKS

- [What is a BBB Business Review?](#)
- [About Enhanced Services](#)
- [File a Complaint against Own Vision LLC](#)
- [Accredited Business Directory](#)

#### CUSTOMER REVIEWS

- [Read Customer Reviews](#)
- [Submit a Customer Review](#)
- [See trends in Customer Reviews for Own Vision LLC](#)

#### ASSOCIATED SEARCHES

- [Find BBB Accredited Businesses offering similar services.](#)
- [Find more businesses offering similar services.](#)

#### FEEDBACK

##### RECOMMEND

Would you recommend this review to others?

Please Select:

##### SHARE WITH US

To better assist you, please take our [brief survey](#) about the format / readability of this review so that we may continually improve your experience.

##### CONTACT US

Email us at [info@wynco.bbb.org](mailto:info@wynco.bbb.org) with your questions, suggestions, and concerns.

Complaint Type	Total Closed Complaints
Advertising/Sales Issues	0
Billing/Collection Issues	0
Delivery Issues	0
Guarantee/Warranty Issues	0
Problems with Product/Service	0
<b>Total Closed Complaints</b>	<b>0</b>

[Definitions](#) | [BBB Complaint Process](#) | [File a Complaint against Own Vision LLC](#)

## Customer Reviews Summary

[Read customer reviews](#)

0 Customer Reviews on

Customer Experience	Total Customer Reviews
Positive Experience	0
Neutral Experience	0
Negative Experience	0
<b>Total Customer Reviews</b>	<b>0</b>

[Read Customer Reviews](#) | [Submit a Customer Review](#) | [See Trends in Customer Reviews on Own Vision LLC](#)

## Government Actions

BBB knows of no significant government actions involving Own Vision LLC.

What government actions does BBB report on?

## Advertising Review

BBB has nothing to report concerning Own Vision LLC's advertising at this time.

What is BBB Advertising Review?

## Additional Information

[Top ▲](#)

BBB file opened: February 28, 2008  
 Business started: 04/01/2004  
 Business started locally: 04/01/2004  
 Business incorporated: 01/01/2008 in CO

### Type of Entity

Limited Liability Company (LLC)

### Business Management

Mr. Travis Giggy, Owner  
 Ms. Monique Giggy, Co Owner

### Contact Information

Principal: Mr. Travis Giggy, Owner

### Business Category

Business Consultants  
 Copyright Services  
 Estate Planning & Management  
 Incorporating Companies  
 Internet Service Providers  
 Self Improvement Motivation Classes  
 Organizing Services  
 Divorce Assistance Providers  
 Patent Agents  
 Trademark Agents & Consultants

Global Positioning Systems  
Legal Form Suppliers  
Business Form Suppliers  
Attorneys Service Bureaus

**Alternate Business Names**

LegalSpring.com  
Smallbusinessvictory.com



© 2013 Better Business Bureau<sup>®</sup>, Inc.

[BBB Reporting Policy](#) | [Trademarks](#) | [Terms of Use](#) | [Privacy Policy](#) | [BBB Directory](#)

BBB serving Northern Colorado and Wyoming

***EXHIBIT 12***

***EXHIBIT 12***

**To:** Travis Giggy[tgiggy@legalzoom.com]  
**From:** Brian Liu  
**Sent:** Wed 5/26/2010 12:02:52 AM  
**Subject:** RE: LegalSpring

Thanks!

**From:** Travis Giggy  
**Sent:** Monday, May 24, 2010 8:34 PM  
**To:** Brian Liu  
**Subject:** RE: LegalSpring

Couldn't wait... the 8 bad reviews are now gone.

Looking forward to those new ones!

**From:** Travis Giggy  
**Sent:** Monday, May 24, 2010 9:25 PM  
**To:** Brian Liu  
**Subject:** RE: LegalSpring

Hey Brian,

To tell the truth, I plain 'ol quit paying attention to LegalSpring some time ago. I quit playing the affiliate game, and moved on to greener pastures.

In fact, I'd love nothing more than to transfer control of LS to LZ – which I believe Mr. Hartman may have already spoken to you about.

In the mean time, I'd be more than happy to tidy it up. I see a grouping of 8 posts which will be removed by tomorrow, end of day.

Travis

**From:** Brian Liu  
**Sent:** Monday, May 24, 2010 6:40 PM  
**To:** Travis Giggy  
**Subject:** LegalSpring

Travis,

Hope all is well. We're doing an email push to get some more positive reviews onto LegalSpring from our 9-10 WTR customers. So you'll be getting a lot more favorable reviews soon. But in the meantime, I noticed a lot of negativity on the board. Is that something you can help with?

Thanks!

-- Brian

**Brian Liu** | *Chairman*  
bliu@legalzoom.com | Phone 323.790-1358 | Fax 323.790-1993  
[www.legalzoom.com](http://www.legalzoom.com) | 7083 Hollywood Blvd., Suite 180, Los Angeles, CA 90028



*We put the law on your side.*

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***EXHIBIT 13***

***EXHIBIT 13***

**To:** Scott MacDonell[scottm@legalzoom.com]  
**Cc:** Brandon Molina[bmolina@legalzoom.com]  
**From:** Travis Giggy  
**Sent:** Mon 7/25/2011 8:04:40 PM  
**Subject:** Legalspring reviews

Scott,

*Will you please send me a positive review or two to put up on LS?*

I am cleaning out the trash from Reviews, and wanted to send across a few notes. The top two reviews will be deleted in a couple of days, and the rest have already been removed. (I am going through a Google review of my site and want to maintain a feel of impartiality. Once I get the results from master-G, I will remove the remaining reviews.)

The biggest thing that stands out for me in this round of cleansing versus last time is that there are no mentions of the recurring billing this time. Last time I deleted 10 poor reviews from people who were pissed off about the ASD products. It seems we may be doing a better job of communicating with the recurring billing customers now.

[nvandermale@sabortech.com](mailto:nvandermale@sabortech.com)

This guy ordered an Incorporation, LLC, and Amendment – all between 2/1/2011 and 4/27/2011.



**Frustrating to Work With**, 4/26/2011 12:03:43 PM

Reviewer: **Nate Van Der Male** from Chicago, IL

After Legal Zoom didn't catch a problem with my S corporation election, it was very difficult to even speak with a manager. They didn't even call you back like they said they would.

The phone lines had long waits, and when you do speak with them, they certainly don't do what they need to do to keep the customer happy.

Just do the incorporation yourself if there's an error, Legal Zoom may not catch the error anyways!!

[mponjevic@hotmail.com](mailto:mponjevic@hotmail.com)

This guy ordered an LLC on 3/19/2011. He came back and ordered Annual Reports on 4/21.

★ **DON'T USE LEGAL ZOOM THEY ARE A SCAMMMM**, 4/23/2011 6:13:22 AM

Reviewer: **Ponjevic** from SACRAMENTO, CA USA

This is the worst company I have used in my life... They gave me the run around for my money, on the phone 24/7 and waited for them for dayssss... NOT RECOMENDED...

If you are opening a company just got to the states secretary's office and do it your self you will save time and money...

sirsachs@yahoo.com

Could not find this person anywhere in our database

★ **LegalZoom is terrible**, 7/23/2011 12:23:27 PM

Reviewer: **MCS** from NY, NY

Had them start a not for profit, it was denied by the IRS as the paperwork was not completed properly (all paperwork was done by LegalZoom), LegalZoom will not honor is guarantee nor remedy the issue. Terrible, don't use them it will just cost you time and money.

mustangs@wtnet.de

Could not find this person in the database

★ **NOT Recommend**, 6/22/2011 12:06:50 AM

Reviewer: **maui** from L.A

Total Rip off, i paid \$ 953 for my LLC, they sell you some add service's what you have to cancel, if you can... after a bunch of email's and phone calls they still charge me for their

jasonmcdermot101@gmail.com

Could not find this person in the database

★ **Never use them...**, 5/27/2011 6:44:40 AM

Reviewer: **Jason** from Los Angeles

That this company is recommending The Tax Club tells me enough about their work ethics...



***EXHIBIT 14***

***EXHIBIT 14***

**To:** Carrie Yutzy[cyutzy@legalzoom.com]  
**Cc:** Scott MacDonell[scottm@legalzoom.com]; Brandon Molina[bmolina@legalzoom.com]; Peter Prucnel[pprucnel@legalzoom.com]; Patty Chikamagalur[pchikamagalur@legalzoom.com]; Jeremy Vernassal[jeremyv@legalzoom.com]  
**From:** Travis Giggy  
**Sent:** Thur 12/15/2011 4:43:46 AM  
**Subject:** RE: LS review

Thanks Carrie,

Forgot to update this thread. This is taken care of. Let me know if anything needs to be changed.

(I also moved the second poor rating down the page a couple of notches)

**From:** Carrie Yutzy  
**Sent:** Friday, December 09, 2011 3:31 PM  
**To:** Travis Giggy  
**Cc:** Scott MacDonell; Brandon Molina; Peter Prucnel; Patty Chikamagalur; Jeremy Vernassal  
**Subject:** FW: LS review

Travis, please post the following:

HI Katja,

We apologize for your unpleasant experience with LegalZoom regarding the Registered Agent. We would like the opportunity to make things right.

If you are opting to serve as your own Registered Agent, Texas Secretary of State does require you to sign the articles and return them before we're able to proceed with your Incorporation filing.

A Customer Care manager will contact you to answer any questions you may have and to confirm we will have your Incorporation filed as expeditiously as possible.

Thank you,

LegalZoom Customer Care

**From:** Patty Chikamagalur  
**Sent:** Friday, December 09, 2011 1:06 PM  
**To:** Carrie Yutzy  
**Cc:** Jeremy Vernassal; Peter Prucnel  
**Subject:** RE: LS review

Hi Carrie,

Please respond with:

“Dear Katja,

We apologize about your unpleasant experience with LegalZoom regarding the Registered Agent. We would like the opportunity to make things right.

If you are opting to serve as your own Registered Agent, Texas Secretary of State does require you to sign the articles and return them before we're able to proceed with your Incorporation filing.

A Customer Care manager will be contacting you today to answer any questions you may have and to confirm we will have your Incorporation filed as expeditiously as possible as a courtesy for any inconvenience the delay may have caused you.

Thank you,

LegalZoom Customer Care”

**From:** Carrie Yutzy  
**Sent:** Friday, December 09, 2011 12:47 PM  
**To:** Patty Chikamagalur;  
**Subject:** FW: LS review

**From:** Travis Giggy  
**Sent:** Friday, December 09, 2011 12:46 PM  
**To:** Scott MacDonell; Carrie Yutzy  
**Cc:** Brandon Molina  
**Subject:** LS review

Hey all,

Here's a new 1-star review on LS. How would you like to respond?

This person ordered a Non-profit on 11/12 and Registered Agent services on 11/14.

Name: Katja **Redacted**

User Id: 8005929



**Slow, horrible e-mail responses and times, 12/7/2011 11:08:49 PM**

Reviewer: **Katja** from TX

I am getting really annoyed. I get bombarded with e-mails and when I answer them I have to send the same e-mail for 4 or 5 days before I get a response. Meanwhile I receive their e-mail 3 more times telling me I need to respond?

After that is finally taken care of, now it started over with another problem (registered agent) and I am glad I read these reviews about monthly charges as I was just about to make THEM my registered agents...

phew.. as much time and energy as was lost on this so far, I could have really just filed myself.

I wanted this for the ease and convenience, not because it's a service I require. Now, I just paid for a huge pain and no progress.

***EXHIBIT 15***

***EXHIBIT 15***

**To:** Scott MacDonell[scottm@legalzoom.com]; Dorian Quispe[dquispe@legalzoom.com]  
**From:** Travis Giggy  
**Sent:** Wed 2/1/2012 12:57:59 AM  
**Subject:** Fwd: Review has been entered on LegalSpring.com

This is the fun kind of stuff you get to deal with from now on.

Sent from my iPhone

Begin forwarded message:

**From:** [travis@legalspring.com](mailto:travis@legalspring.com)  
**Date:** January 31, 2012 3:52:23 PM MST  
**To:** [travis@legalspring.com](mailto:travis@legalspring.com)  
**Subject:** Review has been entered on [LegalSpring.com](http://LegalSpring.com)

Site:

LegalZoom

RUN AWAY- USE A LOCAL ATTORNEY

this site is a sham. i used legalzoom for my incorporation and it was \$60 LESS than a local attorney and all they did was provide a certificate from the state. the articles of incorporation were a joke. Customer service is a joke as well. prepapre to wait an HOUR on hold to ask a question these bafoons cant or wont answer.

***EXHIBIT 16***

***EXHIBIT 16***

**To:** Travis Giggy[tgiggy@legalzoom.com]; Carrie Yutzy[cyutzy@legalzoom.com]; Peter Prucnel[pprucnel@legalzoom.com]  
**Cc:** Dorian Quispe[dquispe@legalzoom.com]  
**From:** Scott MacDonell  
**Sent:** Wed 2/22/2012 6:00:41 AM  
**Subject:** RE: Review has been entered on LegalSpring.com

Travis – I know you have to teach us how to access and make changes to your website, but is there a mini lesson you can teach someone on the team about re-ranking the posts? Ideally, I'd want to order it 5 stars and down, or oldest posts first, or we choose the top 5 posts – or something other than most recent post is at the top. What do you think?

**Scott A. MacDonell**

VP Marketing  
[LegalZoom.com](http://LegalZoom.com)

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**From:** Travis Giggy  
**Sent:** Wednesday, February 15, 2012 11:46 AM  
**To:** Carrie Yutzy; Peter Prucnel  
**Cc:** Scott MacDonell; Dorian Quispe  
**Subject:** FW: Review has been entered on LegalSpring.com

Hi Carrie,

Here's another one that came in today. (I'll post yesterday's reply asap)

From: Heather Head

Email: [heather@grooveonmarketing.com](mailto:heather@grooveonmarketing.com)

**From:** Travis Giggy [mailto:tgiggy@gmail.com]  
**Sent:** Wednesday, February 15, 2012 9:59 AM  
**To:** Travis Giggy

**Subject:** Fwd: Review has been entered on LegalSpring.com

Sent from my iPhone

Begin forwarded message:

**From:** [travis@legalspring.com](mailto:travis@legalspring.com)  
**Date:** February 15, 2012 9:56:05 AM PST  
**To:** [travis@legalspring.com](mailto:travis@legalspring.com)  
**Subject:** Review has been entered on [LegalSpring.com](http://LegalSpring.com)

Site:

LegalZoom

Hidden fees, misleading sales info, and ANNOYING customer service

I was pretty happy with Legal Zoom at first--prompt service, very friendly during the sales process, and my order proceeded without incident. Then it came time to change my address. I had told them during the purchase process that I was going to be moving into a new office in a month, and asked whether I should wait to incorporate. They said, No problem. We'll take care of all the paperwork when you move--go ahead and file. Move into the new office, call to tell them my new address, find out there is a \$50 fee to change my address. Worse, the customer service wait times are horrific, and they seem to screw up around every bend. There was some confusion with my credit card not going through to pay the Registered Agent fee, so they called me. No problem. Except that they called me six or seven times in a row without ever leaving a message, and when I tried to call back to sort it out with them, I had to wait in line for the next available representative--for so long that I finally gave up and waited for them to call me again. When I finally did get in touch with them, I was told I would be called back in a couple of days, after I'd had a chance to speak with my bank and sort out the problem (which turned out to be that LegalZoom had the wrong address for my credit card--probably because my bank doesn't charge me \$50 to change my address). So they called me back today... over and over when I was in the middle of a client meeting... again, without ever leaving a message. I finally picked it up and told them to please leave a message next time and that I would call back later. Of course, now I'm waiting in line... again... to talk to someone so that I can pay my bill. If anyone has a recommendation for a Registered Agent with comparable fees and GOOD CUSTOMER SERVICE, please let me know. I am so done with this company.

# ***EXHIBIT 17***

# ***EXHIBIT 17***

**To:** Travis Giggy[tgiggy@legalzoom.com]; Carrie Yutzy[cyutzy@legalzoom.com]; Peter Prucnel[pprucnel@legalzoom.com]  
**Cc:** Dorian Quispe[dquispe@legalzoom.com]  
**From:** Scott MacDonell  
**Sent:** Wed 2/22/2012 7:46:05 PM  
**Subject:** RE: Review has been entered on LegalSpring.com

Dorian and Serge, if you haven't already, we can relaunch legalzoom as a brand defense site.

**Scott A. MacDonell**

VP Marketing  
[LegalZoom.com](http://LegalZoom.com)

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**From:** Travis Giggy  
**Sent:** Wednesday, February 22, 2012 11:35 AM  
**To:** Scott MacDonell; Carrie Yutzy; Peter Prucnel  
**Cc:** Dorian Quispe  
**Subject:** RE: Review has been entered on LegalSpring.com

Hi Scott,

Please take a look.

I've re-ordered the reviews to be by rating descending, then date descending.

Better?

**From:** Scott MacDonell  
**Sent:** Tuesday, February 21, 2012 11:01 PM  
**To:** Travis Giggy; Carrie Yutzy; Peter Prucnel  
**Cc:** Dorian Quispe

**Subject:** RE: Review has been entered on LegalSpring.com

Travis – I know you have to teach us how to access and make changes to your website, but is there a mini lesson you can teach someone on the team about re-ranking the posts? Ideally, I'd want to order it 5 stars and down, or oldest posts first, or we choose the top 5 posts – or something other than most recent post is at the top. What do you think?

**Scott A. MacDonell**

VP Marketing  
[LegalZoom.com](http://LegalZoom.com)

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**From:** Travis Giggy  
**Sent:** Wednesday, February 15, 2012 11:46 AM  
**To:** Carrie Yutzky; Peter Prucnel  
**Cc:** Scott MacDonell; Dorian Quispe  
**Subject:** FW: Review has been entered on LegalSpring.com

Hi Carrie,

Here's another one that came in today. (I'll post yesterday's reply asap)

From: Heather Head

Email: [heather@grooveonmarketing.com](mailto:heather@grooveonmarketing.com)

**From:** Travis Giggy [<mailto:tgiggy@gmail.com>]  
**Sent:** Wednesday, February 15, 2012 9:59 AM  
**To:** Travis Giggy  
**Subject:** Fwd: Review has been entered on LegalSpring.com

Sent from my iPhone

Begin forwarded message:

**From:** [travis@legalspring.com](mailto:travis@legalspring.com)  
**Date:** February 15, 2012 9:56:05 AM PST  
**To:** [travis@legalspring.com](mailto:travis@legalspring.com)  
**Subject:** Review has been entered on [LegalSpring.com](http://LegalSpring.com)

Site:

LegalZoom

Hidden fees, misleading sales info, and ANNOYING customer service

I was pretty happy with Legal Zoom at first--prompt service, very friendly during the sales process, and my order proceeded without incident. Then it came time to change my address. I had told them during the purchase process that I was going to be moving into a new office in a month, and asked whether I should wait to incorporate. They said, No problem. We'll take care of all the paperwork when you move--go ahead and file. Move into the new office, call to tell them my new address, find out there is a \$50 fee to change my address. Worse, the customer service wait times are horrific, and they seem to screw up around every bend. There was some confusion with my credit card not going through to pay the Registered Agent fee, so they called me. No problem. Except that they called me six or seven times in a row without ever leaving a message, and when I tried to call back to sort it out with them, I had to wait in line for the next available representative--for so long that I finally gave up and waited for them to call me again. When I finally did get in touch with them, I was told I would be called back in a couple of days, after I'd had a chance to speak with my bank and sort out the problem (which turned out to be that LegalZoom had the wrong address for my credit card--probably because my bank doesn't charge me \$50 to change my address). So they called me back today... over and over when I was in the middle of a client meeting... again, without ever leaving a message. I finally picked it up and told them to please leave a message next time and that I would call back later. Of course, now I'm waiting in line... again... to talk to someone so that I can pay my bill. If anyone has a recommendation for a Registered Agent with comparable fees and GOOD CUSTOMER SERVICE, please let me know. I am so done with this company.

***EXHIBIT 18***

***EXHIBIT 18***

**To:** Travis Giggy (tgiggy@gmail.com)[tgiggy@gmail.com]  
**From:** Scott MacDonell  
**Sent:** Wed 4/4/2012 1:23:15 AM  
**Subject:** disclaimer

Hey Travis,

I hope you have a global way of executing this – but can you fairly quickly add this disclaimer to the footer of every legalspring page? It involves FTC concerns brought up from our legal department. If you don't think this is easy and doable within a couple of days, can we discuss?

“Reviews may be added or removed at third party sites’ request. All reviews are actual users of this Site or third party sites and were authorized for display by the actual customer. The moderator of this Site has affiliate relationships with third party sites reviewed on this Site.”

**Scott A. MacDonell**

VP Marketing

[LegalZoom.com](http://LegalZoom.com)

101 N. Brand Blvd., 11th Floor, Glendale, CA 91203

P: 323.790.1357

F: 323.962.8668

E: [scottm@legalzoom.com](mailto:scottm@legalzoom.com)



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# ***EXHIBIT 19***

# ***EXHIBIT 19***

**To:** Chris Cannon[ccannon@legalzoom.com]; Jeremy Hermanns[jhermanns@legalzoom.com]  
**From:** Derek Chew  
**Sent:** Fri 8/27/2010 5:57:41 PM  
**Subject:** RE: customer review sites

Don't do any reviews from work computer...

You have to do it from an "unbiased" location to avoid raising red flags.

**From:** Chris Cannon  
**Sent:** Friday, August 27, 2010 10:57 AM  
**To:** Derek Chew; Jeremy Hermanns  
**Subject:** FW: customer review sites

It looks like our amazon review site has been taken down ☹ I wanted to check-in from my prior email to see if you happen to have any suggestions for review sites. We're automating an email campaign for all WTR survey 9s & 10s to ask for reviews on major sites. Any suggestions?

Thanks for your help.

Chris

**From:** Chris Cannon  
**Sent:** Wednesday, August 11, 2010 11:14 AM  
**To:** Derek Chew; Jeremy Hermanns  
**Subject:** RE: customer review sites

Thanks this is helpful.

**From:** Derek Chew  
**Sent:** Wednesday, August 11, 2010 11:13 AM  
**To:** Chris Cannon; Jeremy Hermanns

**Subject:** RE: customer review sites

I'll get the list for you

**From:** Chris Cannon  
**Sent:** Wednesday, August 11, 2010 11:12 AM  
**To:** Derek Chew; Jeremy Hermanns  
**Subject:** RE: customer review sites

Yes, just need the sites. I know some like amazon, BBB, legalspring, etc..., but want to make sure that we get all the top ones.

**From:** Derek Chew  
**Sent:** Wednesday, August 11, 2010 11:10 AM  
**To:** Chris Cannon; Jeremy Hermanns  
**Subject:** RE: customer review sites

Top 10 review sites we can submit to?

**From:** Chris Cannon  
**Sent:** Wednesday, August 11, 2010 11:04 AM  
**To:** Jeremy Hermanns; Derek Chew  
**Subject:** customer review sites

I'm working on a project with Brian L. to send a proactive review email to customers who indicate a WTR score of a 9 & 10 asking them to place a review. He advised that you were the best to contact to find out our top 10 review sites that we can link in the email. Can you help?

Thanks,

Chris

# ***EXHIBIT 20***

# ***EXHIBIT 20***

**To:** Brian Liu[bliu@legalzoom.com]  
**From:** Scott MacDonell  
**Sent:** Fri 10/7/2011 12:57:19 AM  
**Subject:** FW: legalspring reviews.xlsx

fyi

Scott A. MacDonell

VP Marketing

**From:** Travis Giggy  
**Sent:** Thursday, October 06, 2011 5:57 PM  
**To:** Scott MacDonell  
**Subject:** Re: legalspring reviews.xlsx

Excellent!

Sent from my iPhone

On Oct 6, 2011, at 5:47 PM, "Scott MacDonell" <[scottm@legalzoom.com](mailto:scottm@legalzoom.com)> wrote:

Travis,

Attached is a pretty large group of positive reviews that our WTR 9 & 10 customers gave us permission to use. Can we throw this on legalspring before we start licensing your site for brand terms? Should get us into the high 4 stars range. We have absolute right to use this.

I would say post first name, last initial, city and state.

Let's talk if you have any questions or critiques. We can pull this now on any product.

Thanks!

<legalspring reviews.xlsx>

***EXHIBIT 21***

***EXHIBIT 21***

**To:** Peter Prucnel[pprucnel@legalzoom.com]  
**From:** Scott MacDonell  
**Sent:** Tue 10/11/2011 1:30:14 AM  
**Subject:** FW: legalspring reviews.xlsx

Peter – do you think you can have the team create an official Customer Care response to each of these reviews that Travis can post on his review site?

Scott A. MacDonell

VP Marketing

**From:** Travis Giggy  
**Sent:** Monday, October 10, 2011 6:02 PM  
**To:** Scott MacDonell  
**Subject:** RE: legalspring reviews.xlsx

Scott,

Do you want to have somebody send an “official response” to these?

I am going to modify the date on them a little so as to push ‘em down the list a ways. I figure one should be around 6 and one around 15.

**Email:** [g.kosak@yahoo.com](mailto:g.kosak@yahoo.com)

**User ID:** Not found! A user with email addy ‘g.kosak@chartermi.net’ was found, but did not complete any orders.

I’m of the opinion that we can delete this one. Of course, we could also leave it and answer it for credibility, if you wish.



**Worst ever**, 8/30/2011 2:09:26 PM

Reviewer: **Gabriele** from FL USA

Over 2 month ago I paid quite a sum of money for them to set up a LLC for me. The contract with them stated that it will take up to 35 days to get all my paperwork for the LLC. I never heard anything back on the status and on the website the status was blank too. Never ever anyone worked on it for 2 month. I contacted them twice and then finally got an answer telling me that the name I had chosen was not good and I have to pick a new name. That took them more 2 month to do. I wonder if I will ever get what I have paid for. A real disaster and I would give 0 points if I could.

3 of 4 people found the following review helpful.

**Email:** [jabney8@hotmail.com](mailto:jabney8@hotmail.com)

**User Id:** 7522619

**User Orders:**

501182526 – LLC on 7/12/2011

501182871 – Registered agent services

501182872 – Subscription Products



**Surprise..surprise**, 8/22/2011 10:49:35 AM

Reviewer: **Anonymous** from Texas

Although LZ took my request and completed my LLC (don't know what the average time is) but it seemed short. Thats good, however, they surprised me twice with my money.

1. Charged me \$7.99 for item I knew nothing of but here is the kicker
2. Because I designated them as Caretaker, a surprise of \$159.00 Young lady seemed rather rude, kept repeating the same thing over and over. LZ did not inform me there was a charge for LZ to be Caretaker the charge messed my books up and bank charge and the young lady gave me a big legal maze I have to climb through to get my\$159.00 refunded. That is alot of legal talk. Lesson learned... don't use LZ again.

***EXHIBIT 22***

***EXHIBIT 22***



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## ONLINE REVIEWS

### BUSINESS SOLUTIONS

Doing Business As  
Incorporation  
LLC  
Copyright  
Trademark  
Patent

### FAMILY SOLUTIONS

Last Will and Testament  
Living Will  
Name Change  
Prenuptial

### BY Category

Legal Sites  
Forms and Contracts

### Resources

Links Directory  
Add Your Link Now!

December 2012 home / online sites / the company corporation

## The Company Corporation Reviews and Company Information

**Site URL:** Visit [The Company Corporation Now](#).  
**Average Product Score:** 2.2 out of 5  
**Number of Reviews:** 16 ([Click Here to read The Company Corporation reviews now](#))

### Expert Review

#### All About The Company Corporation (Corporate.com)

[\(Click Here to skip the expert review and go straight to the customer reviews\)](#)

What more information do you need? This comes directly from their tagline:

"Incorporating Businesses Since 1899"

Since **1899!** That's an established business! But, I'll tell you what else you need to make a decision about The Company Corporation.

The Company Corporation has 25 offices around the country (most online Incorporators have one base office, and form their entities all around the US.) All said, The Company Corporation has formed over 300,000 Incorporations and LLCs. Last year they formed 125,000 new corporations! That's almost 1 in 7 of all new corporations formed in the U.S.

The Company Corporation (corporate.com) goes one step beyond all other online Incorporation providers. They will provide \$50,000 for your legal defense if you are held personally liable in a law suit for a pierced corporate veil. That's a strong reason to use this service to form your entity.

The Company Corporation provides an 800 number right on the home page. You can call them up directly for advice about forming your Incorporation or LLC.

Just like you'd expect from a company with over 100 years of experience, the customer ratings are excellent. If you have used this company to form your Incorporation or LLC, please help the community out by leaving a review of your own.



### The Company Corporation Products

- [Business - Incorporation](#)
- [Business - LLC](#)
- [Incorporation - Business Formation Comparison](#)
- [Incorporation - California Incorporation](#)
- [Incorporation - Real Estate Incorporation](#)

### The Company Corporation Customer Reviews

**Write an online review and share your thoughts with other customers.**

31 of 34 people found the following review helpful.

☆☆☆☆☆ **The Company Corporation is a Big Rip-Off,**  
11/6/2011 10:43:04 AM

Reviewer: **Anonymous** from Stroudsburg, PA

Years ago I used the Company Corporation to incorporate my business. Yes I paid them their fee and was happy to receive the packet that included the official seal and all. The payment included a free Register Agent service. It was a year later that I received a bill to allow them to continue the registered Agent service, the Gotcha. They do not give you a way to cancel this service and when you call them they give you a run around on how to cancel the service. So if you use them do not sign up for the Free Register Agent Service because you will never get out of it, even if your company goes under. They give no benefit because you can check your own mail.

Was this review helpful to you?  

16 of 30 people found the following review helpful.

\*\*\*\*\* **What do you do everyday?**, 3/31/2006 10:38:08 PM  
Reviewer: **Anonymous** from New York

This company specializes in helping hard working people get their company situated. No matter what your entity is or does I can guarantee one thing it does not help people set up their entity. So let them do what they do, they do it fast and well. I ordered their most expensive package including extra reference material because I, like many of you out there wouldn't be researching everything online if I already knew.

Wouldn't you be surprised to know the company set up my entity (LLC in this case) also sent me the perfect references and tools that my company needed. Go figure. buy the way I got my official documents faster than I expected and completed my whole process from ordering their services to running a smooth business in less than one week. I suggest you take a step back and let the companies that specialize do there job. Let the same be said for payroll, insurance, and any other service you company needs because lets face it, its all deductible.

Was this review helpful to you?  

15 of 19 people found the following review helpful.

\*\*\*\*\* **Affordable and Quick**, 9/29/2004 8:12:01 PM  
Reviewer: **Anonymous** from Hanover, Maryland

I used www.corporate.com (The Company Corporation) to set up an LLC in Pennsylvania in February 2004. The process was affordable (\$324 INCLUDING the State of Pennsylvania's fees) and quick. The customer service rep knew how long the process would take and followed up with me as promised. It was a smooth, painless experience. Definitely worth the money to avoid the hassle of setting the LLC up myself.

Was this review helpful to you?  

20 of 30 people found the following review helpful.

\*\*\*\*\* **Simple and convenient**, 9/23/2004 10:42:25 PM  
Reviewer: **Jason Apgar** from New York City, NY USA

I wasn't really sure where to start, but by speaking to their Incorporation specialists I was able to begin my research. After a couple of more calls and a month later I knew what I needed to do and turned back to them after shopping around.

Their experience and friendly manner on the phone made me turn to them for help.

Got everything back in 7 days.

Was this review helpful to you?  

12 of 14 people found the following review helpful.

\*\*\*\*\* **TERRIBLE EXPERIENCE**, 8/14/2009 1:11:39 AM  
Reviewer: **Anonymous** from Salt Lake City, UT

The Company Corporation is a bad experience that won't seem to ever go away. My contract with them was for one year. Five months after that contract ended, I am still hounded with phone calls and receive letters threatening to assess fees and/or revoke my LLC, or generally harrass me into needing their service again. There is nothing that they do for you initially or afterward that you can't do for yourself by contacting your state's business office.

Was this review helpful to you?  

7 of 7 people found the following review helpful.

\* **They take advantage of new entrepreneurs**,  
3/28/2012 1:05:37 PM

Reviewer: **Anonymous** from Las Vegas, NV

The company does an effective job of creating corporate entities, but they are SPECTACULAR at taking advantage of people unfamiliar with the laws and regulations surrounding corporations and LLCs.

They formed a company for me and filed for the company to do

business in another state.

The business did not survive and was dissolved in the home state. FOURTEEN months after dissolution, I receive a bill for a few hundred dollars for registered agent fees.

Apparently they saw no need to advise that I had to withdraw from the foreign registry separately from dissolving the company. And of course the registered agent saw no reason to advise of state mandated filing fees in the foreign state either.

Now for about \$125 (plus fees) they will withdraw the now defunct company from the foreign state but I still owe for their services I did not know they were providing.

It is interesting that they only found my email address to tell me all this at this late date.

They are purely exploitive and will continue to be as long as they can get away with it. They are predators, pure and simple.

Was this review helpful to you?  



13 of 14 people found the following review helpful.

✧ **Easier without their help**, 8/4/2011 7:05:59 AM

Reviewer: **Alex** from IL

I started a company and paid them \$299 and all they did was make a couple of calls and find out which forms needed to be filed. I could have called or drove to the IRS office and got the same info for free. They were going to take care of all the paperwork but I still ended up filling them out then I have to fax them back to them. They told me it could be 4-6 weeks to get my business registration. I drove to my IRS office dropped off the application and had my number the next day and the hardcopy 3 days later. So believe me when I tell you to save your money, make a couple of calls. It will go much faster. And you will spend a lot less time on the phone explaining everything to them.

Was this review helpful to you?  



8 of 9 people found the following review helpful.

✧ **Terrible service additional information**, 4/13/2011 3:16:13 PM

Reviewer: **Simon** from Pennsylvania

In addition to the problem I reported below with Company Corporation's fraudulently signing up as my coporate registrar (refer to my review below), I just had another bad surprise as a result of their incorporation service described below. Please read carefully not to make the same mistake, and do not use Company Corporation for your incorporation services.

When I incorporated, I selected the Subchapter S corporation on the CC on-line questionnaire. CC on-line system led me to believe that their service would register my company as a subchapter S. It turned out that I had to pay CC extra for filing the proper form with the IRS to make my company an S corporation (critical if you want to carry profits and losses to your individual tax return). Since I did buy the extra service, CC just registered my company as default C corporation without clearly letting me know. CC does not even inform their customers that a special form must be filed with the IRS after incorporation in order to register for the subchapter S status. Why then they ask their customers to specify whether they want to register a subchapter S or C? I only found out about the improper registration when my accountant started to prepare our tax return for 2010.

Again, I do not recommend using The Company Corporation services.

Was this review helpful to you?  



16 of 16 people found the following review helpful.

✧ **Company Corporation is a scam**, 3/25/2011 10:20:27 AM

Reviewer: **John** from San Francisco, CA

Despite my requests, continues to bill me for non existent services and refuses to cancel my account. Everything seems fine for the first few months, but then spammy, borderline fraud letters for services not rendered start to arrive. Avoid any kind of relationship with this company.

Was this review helpful to you?  



5 of 5 people found the following review helpful.

✘ **Do not use The Company Corporation**, 1/14/2011

8:34:46 AM

Reviewer: **Simon** from Pennsylvania, USA

I used The Company Corporation to register my company in Pennsylvania last year. Their price was at par with other services, but I used them because I had a good experience with them when I registered another company 15 years ago (they just started their services). I just learned how they tried to trick me into more unnecessary services. After we received a bill from them for

Was this review helpful to you?  



5 of 6 people found the following review helpful.

✘ **Charged me \$328 for NOTHING!**, 7/10/2010

12:10:23 AM

Reviewer: **Lofgren** from Austin, TX

They charged me \$328 to set up a LLC but never provided me ANY services! I never gave them my company name for so how could they do it? I called to ask some questions and ended up setting up an account with the condition that no charge go through until I gave them a COMPANY NAME - Duh! They said they needed my credit card information to help me but guaranteed me that no charges would be made until they got my approval and company name.

I decided not to go with them before I found out they charged me because the only thing they provide is the most basic LLC paperwork-request for cert. of formation from the state. I realized that I'd still need Company Agreement/Operating Agreement/Regulations and Organizational Meeting not to mention a little guidance. I was able to find a real attorney who specializes in start-ups who did everything above and more for \$325 in addition to the state filing fee. The local PakMail where I set up my address is my registered agent for free (COMPANY STORE charges extra).

I am shocked that the Company Store, which tries appear reputable by partnering with SCORE, could bill a potential customer for NOTHING. I am so glad I checked my credit card statement.

Do yourself a favor and stay away from The Company Store.

Was this review helpful to you?  



19 of 20 people found the following review helpful.

✘ **Horrible business to start your corporation,**

1/23/2010 1:18:40 PM

Reviewer: **Professional medical corporation** from Los Angeles, CA USA

I started my s corp with the company corporation. They immediately sent out my info to other companies that send you tons of junk mail. Then I found out that there are multiple requirements my s corp needs, such as changes to the generic bylaws and articles of incorporation they send you, that the comp corp never told me about. I had to find out through friends and my accountant. After I contacted them several times about this they could not offer any help as to how to amend the bylaws, and stated it isnt within the scope of their services. Then they offer your corporation registered agent service for 225\$, through another company that they actually own. They never tell you that an officer within your corp, such as yourself, can be its own registered agent. When I told them this, they said I have to send proof that Im changing my registered agent to myself, or they will send the 225\$ invoice to collections. All this SIX months before their times up to be my registered agent. This is a very money hungry company that could care less about the PROPER formation of your corporation. They have been very nasty in their emails to me. I would definitely go with another company.

Was this review helpful to you?  



13 of 14 people found the following review helpful.

✘ **They don't respect client privacy!!**, 10/19/2009

12:43:54 PM

Reviewer: **Anonymous** from PA, USA

Company Corporation set up my LLC. Expected some degree of privacy. They passed my name and phone number to a company selling business credit services. This company called me 4 times in 36 hours. I did not ask to be solicited, did not authorize Company Corportation to share my info with anyone and certainly don't want a series of annoying, unsolicited sales calls. Highly disappointed in their ethics!! Think twice about using them.

Was this review helpful to you?  





9 of 9 people found the following review helpful.

✧ **HORRIBLE**, 7/15/2009 5:40:08 AM

Reviewer: **Anonymous** from Pennsylvania  
I thought that I had to use a place like this to form my LLC! I was so wrong. I should have done it myself. This place was not helpful, at all. In fact, when deciding to dissolve my company (still in the process) I figured that I would do it on my own. The Company Corporation just wanted to charge me (double the actual cost) to do it through them. It is a LONG process to dissolve a corporation and I am still waiting on one final form (from the state) in order to have it dissolved. Meanwhile, The Company Corporation knows this (I've called them several times) and keeps sending me invoices and threatening to send Collections after me if I don't pay them. If I ever form another company I will NEVER use The Company Corporation and I recommend that you don't either!

Was this review helpful to you?



15 of 17 people found the following review helpful.

✧ **\*\*\* Do Not Use The Company Corporation \*\*\***,

1/4/2009 12:51:39 PM  
Reviewer: **Anonymous** from Pittsburgh, PA USA  
I used their website and paid approx. \$300.00 to form an llc. After 1 month of not hearing from them I called and found that they

Was this review helpful to you?



19 of 25 people found the following review helpful.

✧ **UNWANTED SERVICES & FEES a YEAR LATER,**

**RUDE, Greedy CUST. SERVICE - Company Corporation,**  
12/20/2007 11:36:45 PM  
Reviewer: **Very Upset** from New York  
I was researching forming an LLC and got a many Google hits for the Company Corporation and websites that seem to be the same company. The reviews seemed okay at the time.

I didn't realize that I could have easily done this myself through the state or done it with much less pain with a lawyer. I unfortunately trusted them, and now I really REGRET this!

When I contacted the Company Corporation to form an LLC, the saleswoman **\*\*name withheld\*\*** supposedly made me a package to include what I needed to form my LLC.

**\*\* LegalSpring note: The rest of this review was accidentally truncated during submission. We apologize for this programming error. \*\***

Was this review helpful to you?



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***EXHIBIT 23***

***EXHIBIT 23***



## **LegalSpring.com - How the Legal Industry is Being Transformed by the Internet**

*The Internet is changing the face of the legal industry. What was only years ago a 100% pure-play by lawyers is now diversifying at an increasingly rapid pace. On the internet these days, consumers can have an array of legal services performed by a reputable company. Anything from a patent or incorporation, to an uncontested divorce is merely clicks away. Thousands of legal forms for any imaginable legal situation are available, sometimes for free, sometimes for a small fee.*

(PRWEB) June 23, 2004 -- The Internet is changing the face of the legal industry. What was only years ago a 100% pure-play by lawyers is now diversifying at an increasingly rapid pace. On the internet these days, consumers can have an array of legal services performed by a reputable company. Anything from a patent or incorporation, to an uncontested divorce is merely clicks away. Thousands of legal forms for any imaginable legal situation are available, sometimes for free, sometimes for a small fee.

An excellent example of the current legal industry reform can be found through incorporation. Only years ago, you had two choices to start your own incorporation. You could fill out the paperwork yourself, which is often a time consuming and error-prone process, or you could go to a lawyer and have the proper forms submitted for you, which has historically been prohibitively expensive. Now, there are a myriad of companies on the internet that will incorporate your business for you for a small fee, plus the required state fees. A simple search for incorporators on the Internet will yield too many choices to choose from. One way people looking to incorporate their business can get quality, unbiased information about the online services that perform this service is by going to <http://www.legalspring.com>.

Another intriguing and controversial change to the legal system has been the ability to obtain a divorce online. Contrary to popular opinion, you can't get a divorce with the click of a mouse, but the proper legal document preparation company can make it as painless as possible. In some areas, you may not even need to step foot in court, and the right document preparation company can make it possible for pennies on the dollar compared to lawyer fees. Web surfers can make an informed choice about proper company to choose for their divorce at <http://www.legalspring.com>.

Some of the other legal services that can now be performed online include DBA's, trademark registration, copyright registration, provisional patents, wills, living wills, power of attorney, name change, prenuptials, and much more. LegalSpring.com recommends that all consumers explore their online options for legal services before accepting a lawyers higher rates.

LegalSpring.com strives to be the industry leading legal site review destination. By providing unbiased comments and reviews from real users of a company's service, LegalSpring.com can help prospective users of these services to choose a cost-effective, reputable and reliable company to execute their legal needs. For additional information, contact: Travis Giggy (858)699-3115 <http://www.legalspring.com>

### About LegalSpring.com

LegalSpring.com is a provider of reviews and comments for all online legal service providers. Consumers that need any legal service, including incorporation, trademark, copyright, divorce, and wills, can come to



LegalSpring.com to understand which companies on the Internet can provide the best customer experience. LegalSpring tracks the price, customer service experience, website experience, and turn-around time of all the major legal service and legal form providers on the Internet.

Current users of online legal sites are encouraged to help future buyers of legal services by coming to LegalSpring.com and entering comments about their experience.

#### CONTACT INFORMATION

Travis Giggy

LegalSpring.com

(858)699-3115

<http://www.legalspring.com>



**Contact Information**

**Travis Giggy**

LEGALSPRING.COM

<http://www.legalspring.com>

**Online Web 2.0 Version**

You can read the online version of this press release [here](#).

***EXHIBIT 24***

***EXHIBIT 24***



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HP

Nordstrom  
Overstock  
Sears  
Travelocity

All Brands  
All Stores

holiday savings

Valentine's Day Deals & Specials  
President's Day Sales  
Black Friday 2014  
Black Friday 2013 Print Ads  
Cyber Monday 2014  
All Holiday Savings

lifestyle savings

Small Business  
Vacation Planning  
Weddings  
Spring Cleaning  
All Lifestyle Savings

types of offers

Deals  
Free  
Online Coupons  
Free Shipping Coupons  
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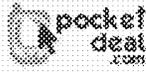
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Local Offers  
Grocery Coupons  
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savings tips

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***EXHIBIT 25***

***EXHIBIT 25***



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## LegalZoom coupon codes, LegalZoom promotions and discounts

This page is dedicated to being the complete source for LegalZoom coupons and LegalZoom promotions, as well as hot deals and price reductions for tens of items. We update our site every day, helping shoppers like you to pay less for all your purchases. Please let us know if you know any additional LegalZoom coupon codes or special offers, so we can share them with our entire community.

### Online Coupon Codes for LegalZoom

#### Business Incorporation and Legal Documents Coupon

We do not have any coupons for LegalZoom now, but we recommend the following similar legal services:

✦ [MyCorporation.com](#), an [Intuit Company](#), waives the **FILLING FEE** when you form a new Corporation or LLC. Document shipping, state fees, publication fees, and additional product fees will be charged at regular rates. Plus, MyCorporation now includes a **FREE download** of [QuickBooks Simple Start accounting software](#) with every new corporation or LLC formed.

✦ [RocketLawyer](#) offers discounted Legal Documents, Living Trusts, Wills, Power of Attorney, Prenuptial Agreements, Real Estate Documents, Bill of Sale, Business Forms, and more, at significant savings over standard attorney fees!

[Deal Details](#) | [More Legal Services](#) | Rating: ☆☆☆☆☆

### Expired LegalZoom promotions

#### Online Legal Documents, Incorporation, Wills, more up to 85% off

Save up to 85% off regular attorney fees! LegalZoom.com offers legal services like Incorporation, Wills, Living Trust, Federal Trademark, Patent services, and many more, at some of the lowest prices we have seen! Expires: 9/30/2007

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#### Legal Wills from \$69

LegalZoom offers Legal Wills from only \$69, one of the lowest prices we could find for a similar service. Expires: 9/30/2007

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#### Business Incorporation Service for \$139

LegalZoom offers Business Incorporation Service for only \$139. Other legal services are available, at up to 85% regular attorney fees, like Wills, Living Trust, Federal Trademark, Patent services, and many more. Expires: 3/31/2008

[Deal Details](#) | [More Legal Services](#) | Rating: ☆☆☆☆☆



#### Incorporation Services from \$139

Start your business today, while saving up to 85% off regular attorney fees! LegalZoom.com offers Incorporation Services in all US states, starting from just \$139! Expires: 6/30/2008

[Deal Details](#) | [More Legal Services](#) | Rating: ☆☆☆☆☆



#### 5% off Coupon for Incorporation, Wills, more 5% off

LegalZoom.com takes 5% off your entire order when using coupon code **LZSAVE** at checkout. LegalZoom.com offers legal services like Incorporation, Wills, Living Trust, Federal Trademark, Patent services, and many more, at some of the lowest prices we have seen! Expires: 6/30/2008

[Deal Details](#) | [More Legal Services](#) | Rating: ☆☆☆☆☆



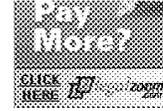
#### 5% off Coupon for Incorporation, Wills, more 5% off

LegalZoom.com takes 5% off your entire order when using coupon code **LZSAVE** at checkout. LegalZoom.com



offers legal services like Business Incorporation, Wills, Living Trust, Federal Trademark, Patent services, and many more, at up to 85% off regular attorney fees! Expires: 9/30/2008

Deal Details | More Legal Services | Rating: ☆☆☆☆☆



**Online Legal Documents, Incorporation, Wills, more up to 85% off**

Save up to 85% off regular attorney fees! LegalZoom.com offers legal services like Incorporation, Wills, Living Trust, Federal Trademark, Patent services, and many more, at some of the lowest prices we have seen! Plus, take 5% off your entire order when using coupon code LZSAVE at checkout. Expires: 10/31/2008

Deal Details | More Legal Services | Rating: ☆☆☆☆☆

**Free 1st Class Shipping for most orders**

LegalZoom offers Free 1st Class Shipping for most orders. LegalZoom provides discounted online legal services, like business incorporation in all states, trademark and patent applications, wills, and many other legal documents, and their prices are up to 80% lower than what an attorney might charge for. Expires: 10/31/2008

Deal Details | More Legal Services | Rating: ☆☆☆☆☆

**Business Incorporation Service for \$139**

LegalZoom offers Business Incorporation Service in all US states for only \$139. Other legal services, including Wills, Living Trust, Federal Trademark, Patent services, and more, are available for up to 85% off regular attorney fees. Expires: 10/31/2008

Deal Details | More Legal Services | Rating: ☆☆☆☆☆



**Legal Wills from \$69**

LegalZoom offers Legal Wills from only \$69, one of the lowest prices we could find for a similar service. Expires: 10/31/2008

Deal Details | More Legal Services | Rating: ☆☆☆☆☆



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***EXHIBIT 26***

***EXHIBIT 26***



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LLC

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Living Will

Name Change

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## BizFilings Reviews and Company Information

<b>Site URL:</b>	<a href="#">Visit BizFilings Now</a>
<b>Average Product Score:</b>	3.4 out of 5
<b>Number of Reviews:</b>	20 ( <a href="#">Click Here to read BizFilings reviews now</a> )

BizFilings has been in business since 1996, and claim to have filed over 150,000 corporation, LLC, and nonprofits (As of August 2006). The company is headquartered in Madison, Wisconsin, but has satellite offices around the country.

They have partnered with such large companies as Office Depot, Intuit, and Yahoo! Small Business to offer their incorporation services through several channels. Impressive relationships such as these speak for themselves!

If you have experience with BizFilings, please enter a review so that we might have a better insight into the customer experience provided by the company.

LEAVE A REVIEW

## BizFilings Products

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- [Business - LLC](#)
- [Incorporation - Business Formation Comparison](#)
- [Incorporation - California Incorporation](#)
- [Incorporation - Real Estate Incorporation](#)

## BizFilings Customer Reviews

**Write an online review and share your thoughts with other customers.**

0 of 188 people found the following review helpful.

☆☆☆☆ **trusted and reliable**, 1/25/2011 5:24:40 PM

Reviewer: **Kenneth Wilson** from Los Angeles, CA USA

I've been using them for 10 years now. I've used them to incorporate 5 different companies.

Prices are cheap and service is good.

Use an AMEX card if you have one, you get an additional discount on your statement

Was this review helpful to you?

Yes  No

**REPORT ABUSE**

8 of 12 people found the following review helpful.

★★★★★ **Incredible customer service!**, 9/25/2009 1:56:44 PM

Reviewer: **Kevin P.** from Peoria, IL

A friend of mine recommended BizFilings because she had used them twice with great results. I called them up and formed with them in Illinois and they were awesome to work with. There was a minor delay with my filing - but only because the name I wanted to file with was already filed by someone else. (And here I thought I was being so clever and original.) I needed a few days to think of something new.

I was contacted when my name was officially approved, and contacted again when my filing articles were being sent to me. Then, to my absolute amazement, they called me a few weeks after the filing to make sure I received everything I was expecting and to see if I had questions. My only question was... why can't all companies provide service like this?

I hope my company lasts forever, but if I have to file again, I know who I will use. BizFilings!!!!

Was this review helpful to you?

Yes  No

**REPORT ABUSE**

3 of 6 people found the following review helpful.

★★★★★ **Great service for a great price!**, 1/12/2009 10:21:55 PM

Reviewer: **Matthew** from Granger, IN

I used Biz Filings to form my LLC and they did it for much less than my attorney had quoted me. Their customer service is outstanding. I was able to call and speak with a customer service representative, and also was able to chat with someone through their website. Both times they answered all of my questions.

I will definitely use them whenever I need services related to my company. It is also nice that they are serving as my registered agent company. They have already sent me information on upcoming requirements for my LLC.

Was this review helpful to you?

Yes  No

**REPORT ABUSE**

4 of 6 people found the following review helpful.

★★★★★ **More Than Satisfied Repeat Customer**, 1/4/2009 8:48:04 PM

Reviewer: **Amy** from Denver, CO

Each and every time I have formed a company (3 times now) I have used BizFilings. They have always exceeded my expectations in their knowledge, customer service and above all pricing.

The first time I used BizFilings I was new to the process and needed a lot of hand holding. They held my hand throughout the process until my company was filed. They even help remind me when I have taxes due with their compliance calendar.

After using them the 1st time, I did not hesitate to use BizFilings again. They answer their phone, they have a knowledgeable customer service team and they deliver what they promise each and every time. BizFilings is the best deal when starting a new company.

Was this review helpful to you?

Yes No

5 of 7 people found this review helpful

5 of 7 people found the following review helpful.

★★★★★ **Incredible Service**, 1/2/2009 11:18:52 AM

Reviewer: **Proud Business Owner** from Clinton, Iowa

Contrary to some of the reviews listed, I found BizFilings Inc. to be one of the most helpful services in the Internet community. When my online incompetence prevented me from grasping the full power of www.bizfilings.com, their intricate and delicious web interface, I was able to call their customer service number. I was connected immediately, and spoke with Dan M. who not only taught me a thing or two about their online form, but also guided me to a successful incorporation. I was given tips and hints that helped me determine the type of incorporation that best suited my needs, which made the service feel very personalized. Dan remains a close correspondent often following up on any small add-ons I request.

Without BizFilings and their trusty customer service team, and people like Dan, my small business dreams would never have materialized. Today, they serve as my registered agent in 3 states, and handle all of my business needs. I whole-heartedly recommend BizFilings, far above and beyond any other online incorporation service. So to them, I say thank you and God bless you!!

Was this review helpful to you?

Yes No

4 of 5 people found this review helpful

4 of 5 people found the following review helpful.

★★★★★ **Awesome Service, Fast, Affordable**, 1/2/2009 11:15:13 AM

Reviewer: **Becky** from CA

BizFilings was amazing! As a first-time small business owner, their website was so helpful in assisting me with choosing the best state to form in and the company type that would be most suitable. They offered exactly the services that I needed to not only form my business quickly, but also to get started. I only needed to call their customer care dept once and they were so helpful and kind. For an online company, I was expecting very little...in fact, I had called LegalZoom, a competitor, and when I finally got through to someone, they had to transfer me, but the

Was this review helpful to you?

Yes No

2 of 3 people found this review helpful

2 of 3 people found the following review helpful.

★★★★★ **BizFilings is AWESOME!!**, 1/2/2009 11:13:24 AM

Reviewer: **Nichole** from Kentucky

I had such a wonderful experience with BizFilings. They went above and beyond my expectations. They not only filed my articles with the Kentucky Secretary of State, they also complied with the County Filing as well - which I wasn't even aware of. They offer a status center that I can login and I even tried the LIVE CHAT, which really

works!  
 BizFilings really took care of me and when I received all my completed documents, I called with some questions. They walked me through exactly what need to be returned to their office and how to keep my company in compliance with the state through their BizComply service.  
 These guys are great and I recommend them to everyone!

Was this review helpful to you?  



2 of 3 people found the following review helpful.

★★★★★ **SO HELPFUL!**, 1/2/2009 11:10:14 AM

Reviewer: **Kim** from San Francisco, CA

I am a first time business owner and was completely intimidated with the task of incorporating my company. I did an online search and found BizFilings. They were ABSOLUTELY WONDERFUL! They made the process seamless for me. Any questions I had throughout the process were answered by their staff in a friendly and professional manor. The staff is very knowledgeable/helpful. I was able to track my order on the website and use the live chat function when I had questions. I received my filed documents within a week! I was very impressed with their service and I would recommend BizFilings to all business owners.

Was this review helpful to you?  



3 of 5 people found the following review helpful.

★★★★★ **Prompt Customer Service**, 1/2/2009 11:06:53 AM

Reviewer: **Anonymous** from Johnstown, PA

I was very satisfied with the prompt and courteous service I received while incorporating my business. I had been working as a sole proprietor and decided to incorporate my business. The staff at BizFilings answered my emails/calls immediately and was a big help (especially having never done this before!). It was very easy to use BizFilings and I would definitely recommend them to others looking to incorporate.

Was this review helpful to you?  



3 of 3 people found the following review helpful.

★★★★★ **BizFilings made me a very satisfied customer**, 1/2/2009 10:40:12 AM

Reviewer: **Kara in Waltham** from Waltham, MA

I used BizFilings to form an llc in Massachusetts. The website provided lots of useful tools to help me understand the legal requirements of an llc. The incorporation process was really easy. I used the online chat and then called the person I was chatting with - they are not in India but they are a real customer service staff in Madison, WI. The customer service person was extra helpful and explained how the whole process would work. I received my completed documents from BizFilings in less than a week and I have been using their BizComply tool to keep track of my upcoming compliance requirements. I plan to qualify my business in New Hampshire and I am going to call them to place that order.

Was this review helpful to you?  

**\*\*\*\*\***

46 of 58 people found the following review helpful.

**\*\*\*\*\* We would definitely recommend Business Filings,**  
7/2/2004 5:55:05 PM

Reviewer: **Christian Bauer** from No location given

We chose Business Filings as a result of frustration with the quality of service we received from another incorporation service provider. Business Filings offered us fast, detailed, and responsive service with the formation of our LLC. Their customer service team answered any questions we had regarding our formation order. We were very pleased that no matter which customer service representative we spoke with, he or she was able to answer any questions about our order, instead of pushing us off to the person we originally placed the order through. We would definitely recommend Business Filings. GRAVITY Design, LLC

Review end

Was this review helpful to you?  

**\*\*\*\*\***

6 of 7 people found the following review helpful.

**\*\*\* Complacency perhaps?,** 9/14/2009 5:22:16 PM

Reviewer: **R-** from CO USA

We have had a bad experience with Bizfilings. A link for auto adviser was sent to our company stating 'time to file' important paperwork. Link took us to a list of Bizfilings secure client list showing personal info. The Customer service dept. assured us that this doesn't occur normally (later revealed that 28 or so clients has same experience). Our concern was for security of OUR records as a company- how safe? Standards assurances offered. Bizfilings sent out a cert. of good standing on our behalf- cost \$120! We have office staff who routinely request file for \$10.! In these tight economic times, consider doing filing in house. The Customer service 1 to 10- 1 being worst- they merit a 4. These CSR's are bored it seems and have the manners of a fast food server.

Was this review helpful to you?  

**\*\*\*\*\***

11 of 15 people found the following review helpful.

**\*\*\* Don't expect help,** 8/31/2006 9:31:09 AM

Reviewer: **Anonymous** from San Jose, CA

Using the Internet, I thoroughly researched the process of incorporating. I visited all the incorporation sites listed here and compared products and prices. When I didn't understand something, I searched the Internet for it. I learned all about common states to incorporate in (Delaware, Nevada), foreign qualification, EINs, stock ledgers and company seals.

My incorporation with BizFilings went fine.

I e mailed one question to BizFilings which was answered promptly but wrong. Some research on the Internet revealed the correct answer. I agree with previous posters: if you know what you're doing, choose BizFilings. If not, don't expect any quality help from

them.

BizComply, the online calendar and alert manger to help you keep your corporation in compliance, seems ok, so far. I don't know how good or bad it is but I suggest caution about relying on it too heavily.

BizFilings documents, such as suggested Bylaws, came with my order and they are ok. I reviewed the Bylaws and made some simple changes, after doing more research. Their documents seem like the same stuff that you'll find on a book or CD named something like

Was this review helpful to you?

205 156

REPORT PROBLEM

1 of 1 people found the following review helpful.

✳ **Terrible Service**, 2/7/2012 11:35:17 AM

Reviewer: **Marcus** from Minnesota

took 3 weeks for them to get the form to me fore a dissolution. Got the address from them and mailed them back after a month they said they still hadn't recieved them. after contacting someone from thier support department they said somone else would be emailing me the form next week. never recieved the form, never heard back from that employee. Even if this were a free service it would not be work the money.

Was this review helpful to you?

205 156

REPORT PROBLEM

2 of 4 people found the following review helpful.

✳ **Registered Agent scam**, 1/30/2012 11:43:58 AM

Reviewer: **Anonymous** from Florida

In their sign up process, BizFilings doesn't give you a choice of registered agents. You are forced to accept their registered agent service free for six months. What they don't tell you is that after six months, if you don't pay to continue their services, you'll have to pay the state to change registered agent. BizFilings will gladly provide that change service for you...FOR \$95 PLUS STATE FEES.

There's no telling what other little scams they have hiding in their services but I won't be finding out. I have severed my relationship with BizFilings.

Was this review helpful to you?

205 156

REPORT PROBLEM

6 of 7 people found the following review helpful.

✳ **Bizscam filings**, 7/7/2011 5:08:14 PM

Reviewer: **Warren Taylor** from United States

I have been dealing with Bizfilings for a number of years to file my Corporate papers (LLC) for my company. This year they got my money 5 days before the same filing,I do every year. This year they claimed they did not get it for 20days after the date.When confronted by the Bank records they then said they got it 5 days late. The Bank showed they got it 4.25.2011 and cashed the check 5.4.2011. So they then wanted my company to pay a late fee of 400.00 more dollars.I said no and requested a refund late May. A number of Emails back and forth with Heather Huston and AJ each

time hearing a different reason. Why my refund was not sent. 1st it was to be sent on May 30th,2011,then they said they had to reissue the check (1st check never showed up ??). That was June 21st the check was suppose to be leaving their offices. I know the mail is slow but 15 days,I don't think so. At this point I am ready to report them to the BBB and the the WI Attorney General's office for fraudulent actions,and attempting not to refund an amount paid to them. I would never use these people again for anything. If you do you are fooling yourself,they do not do business on the up and up. You will just get the run-around.

Was this review helpful to you? 



1 of 3 people found the following review helpful.

✧ **I dont like them**, 2/22/2011 9:14:57 PM

Reviewer: **badethics** from LA

They messed up my LLC. That is all. Oooh looky, I can do the same thing!

Was this review helpful to you? 



16 of 25 people found the following review helpful.

✧ **A BIG SCAM!!!!!!**, 5/1/2007 8:13:13 PM

Reviewer: **Nicole White** from TEXAS

Bizfilings has one of the most unknowledgable sales staff I have ever had the misfortune of doing business with.

They offer you a whole bunch of expensive extras that you can do for yourself cheaper or just plain unnecessary. For example :

\$25.00 name check ( you can do it be yourself FREE)

\$35.00 uninformative and unnecessary dvd conveniently by biz filings

\$80.00 Kit and Seal that retails for only \$15.00 elsewhere on the web.

\$75.00 Unimpressive Business application package that looks like it was put together bu 12 yr. olds

And after all that you still have to file 3 other applications yourself. And get this, Biz filings can't help. Their sales staff are completely clueless as to these processes and can offer no help at all.

Bizfilings is a joke and I recommend that consumers search else where to form your corporation or LLC. If you care about your company trust it to someone who also cares are is competent. Biz Filings is NOT!! It's a scam

Was this review helpful to you? 



8 of 13 people found the following review helpful.

✧ **NOT for first time users**, 4/4/2005 6:14:48 PM

Reviewer: **Dan S.** from Los Angeles, CA

I used Business Filings to form an LLC to cover an apartment building I purchased. Having never formed any type of company before, their website led me to believe that I could use their service instead of a local lawyer to set up my LLC.

I was very wrong.

If you have already set up a LLC using a lawyer, and have a thorough and complete understanding of the entire process, then bizfilings.com will probably be a fine choice. However in my experience, I do NOT recommend using them for those with no prior experience in setting up an LLC. While they present their services as a legal firm who can handle all your questions, in reality they CANNOT give legal advice about the formation of the LLC or how to complete documents!!! The support staff were very helpful courteous in tracking my order's progress, but repeatedly told me they cannot advise me in how to complete the forms they were filing for me. Compared to other online sites, they may be one of the best, but in the end, I ha

Was this review helpful to you?



22 of 29 people found the following review helpful.

✧ **Jimmy**, 8/16/2004 11:21:41 PM

Reviewer: **Anonymous** from San Jose

I thought that Business Filings would help me creating my corporation... boy was I wrong!!! Their customer service was horrible.. I was never given an answer about my order. First it was my fault, then the state, then the place that makes the kits. I will never ever use them.

Was this review helpful to you?



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***EXHIBIT 27***



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Doing Business As

Incorporation

LLC

Copyright

Trademark

Patent

CorpCreations Reviews and Company Information

Site URL: Visit CorpCreations Now
Average Product Score: 5 out of 5
Number of Reviews: 1 (Click Here to read CorpCreations reviews now)

Family Solutions

Last Will And Testament

Living Will

Name Change

Prenuptial

Corporate Creations is a smaller player in the world of online incorporations. But, the reviews their customers have given, some of which we've posted for you below, could not be better!

They have been in business since 1993, and offer a price-match guarantee - good for 30 days after your incorporation has been filed.

If you have more information, or experience with this company, please help our customers out, and enter a review.



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CorpCreations Customer Reviews

Write an online review and share your thoughts with other customers.

13 of 19620 people found the following review helpful.

Corporate Creations, 10/1/2005 11:10:57 PM
Reviewer: Anonymous from Miami, Florida
Great service!

Was this review helpful to you? YES NO



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***EXHIBIT 28***



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### Legalfilings.com Reviews and Company Information

<b>Site URL:</b>	<a href="#">Visit Legalfilings.com Now</a>
<b>Average Product Score:</b>	2.3 out of 5
<b>Number of Reviews:</b>	6 ( <a href="#">Click Here to read Legalfilings.com reviews now</a> )

Legalfilings was formed in 1995, and claims to have formed over 7,000 companies. This is a small number compared to some of the other sites mentioned here, but you can't beat the price!

Legalfilings.com will form your incorporation or LLC for only \$75 plus state fees.



### Legalfilings.com Products

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- [Incorporation - Real Estate Incorporation](#)

### Legalfilings.com Customer Reviews

**Write an online review and share your thoughts with other customers.**

5 of 5 people found the following review helpful.

★★★★★ **Excellent service**, 1/21/2009 4:53:02 PM

Reviewer: **Angela Holden** from Phoenix, Arizona

As a first time venture, we decided to set up a non profit corporation to help rescue dogs in shelters. We incorporated, obtained our tax ID, and completed our 501c3 application, all by ourselves. About 6 months after we submitted our IRS 501c3 application, we received a 20 page letter from the IRS, telling us that we do not qualify for 501c3 status. A friend of ours who also runs an animal rescue organization, referred me to LegalFilings. They went through our entire application and helped us fix problems on everything including our articles of incorporation, bylaws and IRS form. The IRS decided to change their mind after they received our response, we now have 501c3 status and have started a successful program.

Was this review helpful to you?  No  Yes



5 of 5 people found the following review helpful.

★★★★★ **Very Professional**, 10/21/2008 8:29:41 PM

Reviewer: **Karry H.** from New York, USA

If you are an internet shopper like me, you do your research before buying anything online. We are a NY organization that helps autistic children. I went through many different websites looking for a company who was affordable and professional. Affordable is the easy part to weed out, the professional part took a little more research. After jotting down all the affordable companies, I then decided to call a few. Good thing I did, because some of these companies either had voicemails answering their calls, or if they answered, they didn't have a clue on what they are talking about! The representative I talked to at Legalfilings were very helpful and seemed to even know more than the IRS! These guys are good. They even guaranteed our approval, which we are hoping to get any day now.

Was this review helpful to you?  Yes  No



3 of 5 people found the following review helpful.

★ **Disorganized and Slow - Do not use**, 9/13/2008 12:29:35 PM

Reviewer: **Anonymous** from Los Angeles

This company, while affordable, is totally unreliable and the use of their services can be detrimental to your business. Do not trust them with anything time or accuracy sensitive, because their work is sloppy and not nearly prompt enough to deal with strict deadlines issued by federal or state agencies.

I am the director of a small non-profit theater company in Los Angeles. We trusted Legal Filings to handle our incorporation with the state and our 501c3 tax determination. We spent two months putting together our bid for tax exemption, including answering an exhausting questionnaire regarding our activities as a company and our plans for the future.

The people who were supposed to handle our case seemed to be fired or quit from Legal Filings every month, and it became very frustrating to be unable to speak to anyone with a direct knowledge of our case. Apart from that, when very critical documents came in from the IRS with a tigth deadline, we were not informed until it was TOO LATE TO RESPOND, causing our case to rollover and forcing us to reapply and pay the fee AGAIN (not easy for a charity). Due to their negligence of our work we have wasted our time and money, and have essentially no recourse other than to post a scathing review on a public site like Yelp.

It's unfortunate that this had to happen, not only because the application sent to the IRS should have been consistent and complete in the first place, but that they did not notify us of their error until it was too late to do anything about. In the meantime our company will no be able to fundraise as planned, and we have to wait to do this all over again, all of which will take another 9-12 months.

Legal Filings is a disorganized and haphazard collection of hack attorneys and receptionists who collect money from inexperienced people like us and do little else but draft and mail letters and forms. They will not help you directly with any questions regarding your case unless you nail them down and force them to answer (most of the time you will only talk to an unqualified secretary with a cursory knowledge of tax and business law.)

The unfortunate reality is that if you are a small business, especially non-profit, you should find a private lawyer who can help you file these forms in a more personal way, because companies like Legal Filings will forget about you until it is too late.

Was this review helpful to you?



7 of 9 people found the following review helpful.



**Do Not Use this Company!**, 6/6/2008 11:20:28 AM

Reviewer: **Jeanne Kelly EncoreCreativity.org** from Maryland

We began our relationship with LegalFilings.com in June 2007. It was October before they completed our 501(c)(3) paperwork and got it in to IRS. Mostly they just sat on the information we provided and then when they actually wrote up the application they tried to rewrite what we had sent them (presumably to make it look like they had done something) and it was clear whoever did the writing had learned English as a second language. The documents were grammatically incorrect, used awkward phraseology and were, in general, a mess. We had to rewrite them. We went to LegalFilings.com because we thought they would make things happen more quickly and that they would add value. We were wrong on both counts - pretty much ended up doing things ourselves and it took months longer. Then IRS didn't process our application in a timely manner and LegalFilings told us there was nothing they could do as they were

Was this review helpful to you?



11 of 13 people found the following review helpful.



**Liars**, 10/25/2006 11:16:08 PM

Reviewer: **Anonymous** from St. Louis, MO

Although, Legalfilings did get me incorporated, when I attempted to get my 501(c)(3) status, they lied and said they had mailed out the application to the IRS. When I contacted the IRS, they informed me that they didn't receive the application until 3 months after Legalfilings claimed they had mailed it out and that it would be another 6 9 months to process the application. So, I was not able to get my business running until a year later, which cost me dearly.

Was this review helpful to you?



36 of 44 people found the following review helpful.



**Too slow to act**, 8/9/2004 3:03:51 PM

Reviewer: **Anonymous** from Woodland Park, CO

Cheap and easy to get the process started. However, they claim to have articles approved by the state within 15 to 30 business days. My experience was closer to 45 business days.

There was no follow up by the Legal Filings staff until I insisted. When they did follow up, they lied to me and told me the state was backed up. Then they said the filings were lost.

If you are not in a hurry, this is a cheap way to go.

Was this review helpful to you?





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***EXHIBIT 29***

***EXHIBIT 29***



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## MyCorporation.com Reviews and Company Information

**Site URL:** [Visit MyCorporation.com Now](http://Visit.MyCorporation.com)  
**Average Product Score:** 4.1 out of 5  
**Number of Reviews:** 44 ([Click Here to read MyCorporation.com reviews now](#))

MyCorporation.com is one of the Incorporation / LLC formation powerhouses on the Internet today. Very few online Incorporators have more traffic (more than one million page views per month!).

MyCorporation.com processes tens of thousands of Incorporations/LLCs. They have been around since 1998, and have built a good reputation as one of the best!

MyCorporation is owned by Intuit, the makers of TurboTax and QuickBooks software. So you know they can do good things for small business...

If you have used MyCorporation please click on the "Write an online review" link below and tell us how your experience was!



## MyCorporation.com Products

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- [Incorporation - Real Estate Incorporation](#)

## MyCorporation.com Customer Reviews

**Write an online review and share your thoughts with other customers.**

4 of 259 people found the following review helpful.

★★★★★ **Great service - best incorporation service online,**  
11/4/2011 9:16:18 PM

Reviewer: **Amy Michelle** from Chicago

I've used others and MyCorporation is clearly the best. They've been in business a long time, they have great partners and partner offers,

and they're clearly the leader in the industry.

Was this review helpful to you?  



2 of 6821 people found the following review helpful.

★★★★★ **Great service**, 1/16/2011 3:42:12 PM

Reviewer: **Shane** from MountainView, CA

Great job, great service!

Was this review helpful to you?  



2 of 2 people found the following review helpful.

★★★★★ **Great Customer Service- Fast and Easy**, 10/14/2010 3:34:01 PM

Reviewer: **Findley** from Anchorage, Alaska

I used Mycorporation to form a corporation and the experience was great. I was not sure if I wanted to form a corporation or an LLC. Thankfully, their website answered all of my questions, even those I did not think to ask. I placed my order with a customer service representative to make sure I was filling out the questions correctly. The representative was friendly, helpful and very informative. He guided me through the entire process and explained all of my choices along the way. I am extremely pleased with the experience and highly recommend them.

Was this review helpful to you?  



1 of 1 people found the following review helpful.

★★★★★ **Amazing service- fast and easy!**, 10/14/2010 3:32:27 PM

Reviewer: **Findley** from Anchorage, Alaska

I used Mycorporation to form a corporation and the experience was great. I was not sure if I wanted to form a corporation or an LLC. Thankfully, their website answered all of my questions, even those I did not think to ask. I placed my order with a customer service representative to make sure I was filling out the questions correctly. The representative was friendly, helpful and very informative. He guided me through the entire process and explained all of my choices along the way. I am extremely pleased with the experience and highly recommend them.

Was this review helpful to you?  



0 of 1 people found the following review helpful.

★★★★★ **MyCorporation.com was great!**, 7/27/2010 9:32:12 AM

Reviewer: **Joe** from Los Angeles, Ca USA

I incorporated with MyCorporation and the customer service person was so helpful. I had no idea what I was doing before, but it really

did not matter. They were fast and inexpensive. I have already recommended them.

Was this review helpful to you?  



6 of 7 people found the following review helpful.

☆☆☆☆☆ **They're great - filed in no time.**, 10/13/2009  
10:05:06 PM

Reviewer: **Phil A.** from Los Angeles, CA

I used them myself and they were excellent. Their customer service was very nice and they were extremely helpful. My documents were filed and I had the paperwork that I needed to start my new business - I had to take that paperwork to the bank and everything was in order. I appreciate what Mycorporation did for me and I am particularly grateful for how fast they did it.

Was this review helpful to you?  



22 of 31 people found the following review helpful.

☆☆☆☆☆ **If you have no clue, it wont matter what service you use**, 9/17/2009 8:47:58 AM

Reviewer: **Anonymous** from Chicago, IL

1) To people complaining about having to file mandated state corporate status, saying you didnt know: You have no business starting any kind of company unless you have researched all of the ins and outs. Almost every state requires a yearly report.

2) People complaining about cost: rule #1 in any service business: convenience costs. Period. There are things you can cut from your order with mycorp in order to economize the order. Things such as the state status filing, s-corp election, EIN/TIN registration. And, to be honest...if you don't know what those are, or how to file for them yourself, you have no business starting anything. There is nothing shady about the pricing. Is it expensive? Let's see: Initial filing in NV is \$125.00. The fee mycorp charged was over that amount, but they are doing all the leg work. I could have ordered it, but I can do it myself. Indeed, I should do it myself. If I do not know what's involved in keeping my Corp in good standing, why...I probably shouldnt be in business.

3) Just because you can order online does not mean it abdicates your responsibility to know what it is you are doing. Corporate entities are, by definition, a type of personhood. There are complexities involved. Thinking you will get rid of even half of those complexities is lunacy. Running anything with LLC, or INC on the end requires dedication, and the willingness to learn about what it is you are doing. If you don't want to do that, or you want some faceless company to do all the messy stuff, then the convenience will cost you, as it should.

4) If you think the service is slow, then pay for extradited service. Again, convenience costs. But if you are planning to incorporate in a state you are not a native of, this service is great.

All in all, this is a wonderful service. I cut things off like the s-form election registration, EIN registration, and state filing because I know where irs.gov is. I know where to find the forms for Nevada to file my yearly report. I investigated my responsibilities and what was involved BEFORE I placed my order.

Because, to not investigate and research what goes into running the basics of an Inc, that already puts you at a disadvantage when it

comes to starting a new small business. Over 80% of small businesses fail. You can guess which ones those will be, based on some of the non informed and blatantly misinformed comments in these reviews.

Was this review helpful to you?  



9 of 10 people found the following review helpful.

★★★★★ **Free LLC + Free Quickbooks - how can you beat that**, 2/5/2009 5:03:25 PM

Reviewer: **Anonymous** from Ventura County, CA

I read the other reviews and decided to try this myself. They do charge state fees, but how would I expect them to pay my state fees? So, they were very friendly and I got my company filed and my corporate papers in 2-3 weeks. What are people complaining about? That MyCorp also asked if they wanted additional products? ...I found that part to be helpful - that they asked me what I needed, walked me through other options (even if I elected not to order them). Other service companies do the exact same thing, and then they charge a service fee \$100-200 was what my research revealed. This made a big difference. I think they're helping to get new businesses started, and because Intuit owns them, I trust them. They did a good job and my corporation is formed - that's what I cared about. I guess I could have done this myself through the secretary of state, but I don't know how to do that - I think I would either have had to go in there or to write up the papers myself and mail them in. For the same price, I'd rather have a company like MyCorporation do it for me. What's the downside - they do 1000s of these, so I figured they'd know better than me, and they did.

Was this review helpful to you?  



3 of 5 people found the following review helpful.

★★★★★ **FREE HOW GREAT!**, 12/9/2008 2:39:49 PM

Reviewer: **Michelle** from Ventura County

Just went to the MyCorporation site and ordered a FREE LLC, what a great offering and they are owned by Intuit!

Was this review helpful to you?  



4 of 5 people found the following review helpful.

★★★★★ **Surprise**, 12/9/2008 12:32:30 PM

Reviewer: **Ed** from California

I went to MyCorporation.com to incorporate and was surprised when I found out it was FREE in December. They are so great and know exactly what I need. They are going to remind me each year when to renew, so I won't forget! This was a good day! Now I am incorporated...I want to tell anyone else, now's the time!

Was this review helpful to you?  



4 of 4 people found the following review helpful.

★★★★★ **Great Service!!**, 12/9/2008 12:07:05 PM

Reviewer: **Madison** from Phoenix, AZ

I recently used MyCorporation.com to form my consulting LLC. They took care of everything and made the process so simple. I didn't have to do anything. Plus, their customer service was excellent. I would recommend their service to anyone looking to form an LLC or corporation. Thanks MyCorporation!

Was this review helpful to you?  



3 of 3 people found the following review helpful.

★★★★★ **Wow...**, 12/9/2008 12:29:18 AM

Reviewer: **Marilyn** from Granada Hills, Ca

When I found out MyCorporation.com was FREE, I decided to incorporate, and now it is free for the whole month! I have been waiting, mostly out of laziness, and it was so easy, I do not know why I waited so long. Now my private assets are protected and I feel so much better.

Was this review helpful to you?  



3 of 5 people found the following review helpful.

★★★★★ **MyCorp's Free Corp and LLC Formations**, 12/8/2008 7:15:43 PM

Reviewer: **Sarah** from Thousand Oaks, CA USA

MyCorp has had a couple free promotions recently. For those who missed them, just want to let you know that MyCorp has extended the free service offering through the end of the year.

Here's what comes with the free deal:

- company name check
- filing of articles of organization/incorporation with state
- editable bylaws and minutes / operating agreement
- stock/member certificates
- QuickBooks SimpleStart
- optional delayed filing for those who do not want to be filed until 2009 for tax reasons

(State fees and S&H still apply.)

Was this review helpful to you?  



0 of 2 people found the following review helpful.

★★★★★ **Free Incorporations & LLCs in December**, 12/8/2008 6:53:53 PM

Reviewer: **Amy Michelle** from Oxnard, CA

I tried their service for free in the first week of December, and now it's extended through the month of December - wow! ...I thought I'd pass along because I thought it might be of interest to your readers!

Was this review helpful to you?  



0 of 3 people found the following review helpful.

★★★★★ **They were Free for a Day**, 11/11/2008 6:17:08 PM

Reviewer: **T. S.** from Orange County, CA

Is that amazing? That gave away corporations & LLCs free for a day - I tried it and it worked. It was amazing - I only had to pay the state filing fees. Lawyers charge hundreds for legal filings! Their service was awesome!

Was this review helpful to you?  Yes  No



1 of 1 people found the following review helpful.

★★★★★ **Trademark**, 8/18/2008 11:25:13 PM

Reviewer: **Carl Wynn** from Santa Monica, CA

Great Service, Good Prices, well respected Intuit company. I ordered the trademark service, agent was very helpful and responsive. Will work with MyCorporation again.

Was this review helpful to you?  Yes  No



★★★★★ **Thank you MyCorporation.com**, 8/18/2008 5:30:40 PM

Reviewer: **Dr. Carolyn Bohler** from Tustin, California

I am so very grateful to you for your help with my recent incorporation. I had thought it would be complicated and expensive, but it was not. I chose you because of your connection to Intuit (I already use turbotax). I was pleased with the professionalism of the person who helped me (she immediately knew what I wanted and needed). Thank you again!

Was this review helpful to you?  Yes  No



1 of 1 people found the following review helpful.

★★★★★ **LLC- Quick turn around time**, 8/14/2008 4:51:49 PM

Reviewer: **Roger Jems** from Boston, MA

Ordered an LLC with MyCorporation. Sales rep was great, very responsive and knowledgeable. The turn around time was perfect. Will recommend in the future.

Was this review helpful to you?  Yes  No



1 of 2 people found the following review helpful.

★★★★★ **Trademark Done!**, 8/13/2008 12:22:06 AM

Reviewer: **Anonymous** from Redlands, CA

I used MyCorporation.com to file a trademark and they were so great! I can't believe I procrastinated so long before doing it. I decided on this company because of their affiliation with Intuit, so I knew I could trust them.

Was this review helpful to you?

Yes No

LEARN MORE

★★★★★ **Easy, Great Price**, 8/12/2008 2:05:15 PM

Reviewer: **Blake Shooe, BKE Solutions, LLC** from San Marcos, CA

Very impressed, I have used other legal filing services in the past and MyCorporation is by far the easiest with the best value. Intuit is a well respected company and I will use all there services in the future.

Was this review helpful to you?

Yes No

LEARN MORE

★★★★★ **Great Service**, 8/12/2008 2:00:16 PM

Reviewer: **JT Wells** from Arvada, CO

I have placed several orders now with MyCorporation. Great Service, Quick Response Time, just overall very helpful. I will continue to use this service as well as recommend. Thanks!

Was this review helpful to you?

Yes No

LEARN MORE

★★★★★ **Tried to use a competitor - they were higher priced**, 8/12/2008 1:28:17 AM

Reviewer: **Andrea Monteros** from Ontario, CA

This was a great price (especially with the recent discount), and they did it fast - so it was easy.

Was this review helpful to you?

Yes No

LEARN MORE

1 of 1 people found the following review helpful.

★★★★★ **Quick filings - no lawyer**, 8/12/2008 1:25:40 AM

Reviewer: **Graham Billings** from Pennsylvania

I thought their service was great - thanks. They were on time, and their friendly customer service was excellent.

Was this review helpful to you?

Yes No

LEARN MORE

2 of 2 people found the following review helpful.

★★★★★ **Got me formed in no time.**, 8/11/2008 6:23:37 PM

Reviewer: **David G.** from Minnesota

This is a great service - cheaper and faster than my attorney

Was this review helpful to you?  



★★★★★ **They are a great company!**, 8/11/2008 5:33:54 PM

Reviewer: **Jack W.** from Ventura County

An Intuit owned company they're GREAT!

Was this review helpful to you?  



3 of 3 people found the following review helpful.

★★★★★ **They're super.**, 8/11/2008 5:06:40 PM

Reviewer: **Wendy G.** from Omaha, NE

I used this company, and they worked fast. They were nice too. Thanks to Dana for all of her help - she was great. I became an affiliate and I'm making lots of money!

Was this review helpful to you?  



3 of 3 people found the following review helpful.

★★★★★ **Sleep at Night**, 8/10/2008 6:58:24 PM

Reviewer: **Marilyn** from Los Angeles, Ca. USA

I do not usually review companies however, Mycorporation.com did such an excellent job that I feel compelled to do so. I recently incorporated my company and I feel so much better. I no longer worry about protecting my personal assets. I think I will save money on taxes, also.

The customer service was excellent. The person who answered the phone was so polite and understood immediately what I wanted.

Was this review helpful to you?  



1 of 1 people found the following review helpful.

★★★★★ **Intuit's best acquisition**, 8/10/2008 5:15:46 PM

Reviewer: **Jenny C.** from Orange County, CA

Thank you, MyCorporation. As you probably know, I chose MyCorporation due to the reliability factor. I use Quickbooks and TurboTax, and they're great, so I chose you because I trust Intuit, and you did not disappoint. I realize I wanted legal advice, and you couldn't provide it (after all, you're not my lawyer), but you did help walk me through the process, and my trademark application was filed and in the hands of the USPTO in no time at all. I'm grateful for that because the trademark filing date was really important.

Was this review helpful to you?  



1 of 1 people found the following review helpful.

★★★★★ **Quick turn-around.**, 8/10/2008 5:12:14 PM

Reviewer: **Sonia Giordani** from Oxnard, CA

I was asking for a lot when I needed my corporation filed within 3 business days, and many of the competitors couldn't get it done (and my lawyer said

Was this review helpful to you?  



2 of 2 people found the following review helpful.

★★★★★ **Excellent service**, 8/10/2008 5:09:30 PM

Reviewer: **Michelle** from New York, USA

MyCorporation provides the best service when it comes to online legal filing services. They're better than a lawyer because they return you calls and they provide you with your LLC in just a matter of days. I can't thank the team at MyCorp enough - especially Steven Pickett, Marvi, and Lauren. You have been great - I will send all my clients who want to incorporate to MyCorporation - and I have a lot of clients looking to incorporate, since I'm a CPA.

Was this review helpful to you?  



4 of 7 people found the following review helpful.

★★★★★ **A Pleasure**, 9/8/2006 2:32:28 PM

Reviewer: **Greg Jones CPA** from Laguna Hills, CA

I am a CPA in orange county and after trying several companies to form my entities this on is by far the best. The prices are low, the customer service and sales people are very helpful. On top of that as an affiliate I get paid a 15% commision to use their service.. you cant beat that!!

Was this review helpful to you?  



11 of 16 people found the following review helpful.

★★★★★ **great customer service**, 12/22/2004 8:24:54 AM

Reviewer: **James Monroy** from Beverly Hills,CA

I would recommend this company to anyone trying to incorporate. I was very impressed with their level of customer service. And the pricing is unbeatable.

Was this review helpful to you?  



2 of 9 people found the following review helpful.

★★★ **Pricing was higher than other Incorporation Services**, 6/3/2005 10:53:30 AM

Reviewer: **frank gibroni** from florida

Pricing was alot higher than their competitor Incorporate USA, Inc at <http://www.inc123.com> I found that the flat fees that <http://www.inc123.com> had (site is not as clean) but very useful., Pricing was very fair. I do not know or understand why there is such a variance as I have ordered from both companies. [www.inc123.com](http://www.inc123.com) provided complete minutes, all I had to do sign who knows

Was this review helpful to you?  



1 of 2 people found the following review helpful.

 **Save the hassle go elsewhere.**, 10/6/2010 3:23:50 PM

Reviewer: **Anonymous** from West Coast, USA

I had formed a LLC through MyCorporation during one of their promos. Although their shipping cost was astronomical to receive their information, I went ahead and went with their service.

Everything was o.k. till they had forced to auto renewal if I didn't provide information that I had switched service. I had called and e-mail a number of times telling them I had switched services, and offered to fax them my information. They said they needed to hear from the state that I had switched. I even offered to pay for the couple of days if it were to keep the service running while they hear back from the other party.

Save yourself the hassle and go with a firm within that state. You'll get personalized service rather than these poor customer service. Not only do they lose future business but they lose future customers who might have joined their service through referral.

Was this review helpful to you?  



0 of 1 people found the following review helpful.

 **Poor quality of service**, 5/28/2010 1:42:36 PM

Reviewer: **Varenne, LLC** from Morrisville, NC USA

I formed an LLC a couple of years ago via MyCorporation and so far I'm a bit disappointed. Of course I could do this myself manually but the idea is to save time so I can concentrate on my business.

1. In the past two years I have sent emails to their customer service to receive none back I moved and needed to update location and phone info.
2. After receiving an email this past March I think it was I sent an email and received none back yet again.
3. They lack an online self-service, which IMO is just plain bad for business. I had to call and speak with a customer service rep in order to update my information. 05/28/2010

In today's age of Internet and online businesses they are behind in implementing the right technologies to support, promote and really run this service to the best potential. Hopefully they will make the appropriate choices and do this ASAP.

Was this review helpful to you?  



11 of 16 people found the following review helpful.

☆☆ **Slowest speeds, shady pricing!**, 1/15/2009 6:48:45 PM

Reviewer: **Patrick** from Louisiana

When I decided to go with MyCorporation.com as I am sure many did I searched the internet and found this site. Still I used them after reading all the bad reviews and decided hey FREE is FREE right? WRONG!

First of all I called my Secretary of State and asked just how long it takes to get a business setup. She informed me 5-7 days, 15 at the longest. I asked if they had a rush charge and she said yes for 30 dollars 24 to 72 hours.

So with this information I filed. First thing I noticed that was wrong is they gave no turn around time. When they call you the next day after you place your order they let you know 15-45 days normally but by then it's too late. They have placed your order and to cancel it's 25 dollars.

When I called after a week of waiting to ask where my order was I was informed that they had not touched my documents and it would be a week and half before they sent them out for approval. I informed the customer service rep that that was horrible and I had no idea they would be THIS slow. She informed me that's the way it was and when I told her, the competition was saying it would only take 15 to get my documents and I wanted to cancel. She said well they are probably not as busy as us. She also told her there was no way to wave the fee even though they had not touched my documents.

This company is horrible and I hope they fail. I am not sure who the people are who rated them good but I am guessing they play off of people who don't know what they are doing. If you even remotely know how to use the internet and a phone your one step ahead of them. All the information is out there if you willing to spend some time. All the whole process shouldn't take you longer than a month at worst.

File a complaint with the BBB if you have problems. This people need to be outed by their horrible business practices and not giving people information about turn around times on the site.

Was this review helpful to you?  



4 of 5 people found the following review helpful.

☆☆ **Expected more from Intuit**, 11/14/2008 12:35:18 PM

Reviewer: **Michael** from Chicago, IL

I've used QuickBooks for a while, so when I needed to form an LLC I thought that the Intuit name should say something, but MyCorporation totally messed up my order. First of all there were all kinds of very high-priced things that they piled on to the order. Then they were late and had mis-spellings on the final documents. When I finally reached someone in customer service they were rude and not helpful. In the end they got the job done (which is why it's not just 1-star), but it was not a good process.

Was this review helpful to you?  



10 of 10 people found the following review helpful.

☆☆ **Awesome for some things... Not good for others.,**

6/22/2007 11:42:07 AM

Reviewer: **Anonymous** from NJ

A month ago I decided to apply for S-Corp in NJ. I heard great things about MyCorporation so I decided to give them a try.

I ordered a basic Corporation service for around \$350. It went fast and very smoothly.

I received my certificate, etc... That's when the troubles began. I found that I needed to do NJ-Reg form required by NJ. That was a surprise to me, since I thought that everything already was included in original charge.

Anyways I thought I could do it myself as well as S-Corp election form. I downloaded the forms and started filling them out. At some point I got bogged down with details and legal mambo jumbo, so I decided to see if MyCorporation could do it.

I called them and a very nice sales person listened to my issues and told me that MyCorporation could take of both forms for me for \$119 (NJ-Reg) and \$69(S-Corp). I said - great!!! let's do it.

I couple of days later I receive both forms with just my company's name (and address filled out). I really thought they would fill out those forms for me just like they did for the original incorporation. So I called them back and asked them what exactly was I paying \$200 for?

Basically after some strong words I got refunded on both services.

Like I mentioned before, I was very satisfied with their generic incorporation services. But their Misc Services are a totally different animal. I mean if you pay them to print out the form, put your name on it and send it to you (at your own expense) and then you end up doing all the work, you are basically throwing your money away.

Was this review helpful to you?



1 of 2 people found the following review helpful.

❖ **Do your homework before you sign up with mycorporation.com**, 5/12/2012 7:22:06 AM

Reviewer: **Thomas Boylan** from Florida

My Corporation.com is a fraud in my opinion. They charge moneys and fees for renewal of a business that doesn't even exist. Long story short I formed a company as a back up in a business divorce, at the time I already owned 2 other companies. Turns out this back up company was not needed because I was able to resolve the split up with my business partner amicably. Therefore I never filed for a EIN or a FEIN (Federal Employer Identification Number) number with the state of Florida. I was not going to renew this 3rd company.

Early this year I get an email that my corporation renewed my 3rd dormant company. When I disputed their charges they hide under the umbrella of calling themselves your registered agent. But as a registered agent they failed to do the most basic job, to check with the state if the business they are renewing has a EIN or FEIN number. They made a mistake and now they want me to pay for it. I can't say that I like their business model.

Be very cautious if you decide to do business with them, DON'T use them as your registered agent !

Was this review helpful to you?



1 of 2 people found the following review helpful.

✪ **Basically a scam, stay away from thsi**, 5/26/2010 10:21:57 AM

Reviewer: **Steve** from New York, NY

After paid for the incorporation service, they told me that it would take a month to complete the paperwork. I asked MyCorporation to cancel their service (I then incorporated online with the state for about 1/5 the price that MyCorporation charged, and the incorporation was complete within 2 days.

MyCorporation then informed me that they would not refund my money because they had already prepared my information packet, which was literally 3 sheets of paper, one of which was something for me to sign and send back to them. I had to contact my credit card company and asked them to stop payment (and they did).

A year later I just received an email from mycorporation telling me i would be automatically enrolled in their corporation guard service for something like \$80.

Stay away from these guys, very shady, do not use - they don't do anything!

Was this review helpful to you?  Yes  No

4 of 6 people found the following review helpful.

✪ **Very frustrated!**, 12/24/2008 11:54:57 AM

Reviewer: **Anonymous** from Colorado

I was starting an LLC from scratch, and used mycorp because I figured they would be a big help. After signing up, they sent me an e-mail with all the details of the llc. It says in the e-mail that if anything needs to be changed to let them know. After reviewing, there was a change that needed to be made, so I sent an e-mail. They never responded and after several days I called to request the change be made. They were very rude and told me the change had already been made. I pointed out that I couldn't have known that since they didn't respond to my e-mail. I also asked that they sent me a new e-mail confirming the details, and was told it would happen right away.

The following day, I still hadn't received anything. I was really disappointed and decided that my corporation was actually making the process harder than if I just did it myself thru the secretary of state. When I called to cancel, I was told I was going to be assessed a \$25 cancelation fee. When I pointed out that my corporation hadn't done anything but ignore my requests and requested the fee be waived, I was told there was no way around it.

I have no idea exactly what service my corporation provides. Everything you can do on their website can be done on the website for the secretary of state. They aren't helpful or knowledgeable and the customer service is terrible.

Was this review helpful to you?  Yes  No

5 of 7 people found the following review helpful.

✧ **No Communication**, 12/7/2007 12:43:20 PM

Reviewer: **Ashley** from San Jose, CA

Just trying to get a DBA. It has now take 2 months. I have to keep calling to get an update on where my paperwork is. I feel as if I have sent my paperwork into a black hole, and hoping something happens in the end.

Was this review helpful to you?  



4 of 7 people found the following review helpful.

✧ **Intuit keeps raising prices not the bar!**, 1/15/2007 11:52:55 AM

Reviewer: **Mike Jones** from New York, New York

I tried using this service for my clients and intuit constantly kept raising the prices on all of their services and products. The sales staff is pushy and the customer service staff doesn't know the difference between a corporation and a non profit corporation. I WILL NEVER use this service again!!!

Was this review helpful to you?  



15 of 20 people found the following review helpful.

✧ **Very Dissaponted**, 8/11/2006 1:45:48 PM

Reviewer: **Flora** from Riverside, CA USA

When we formed our LLC we started from scratch. We didn't have any friends or business partners that done it before and could give us a good advice.

We trusted My Corporation.com probably because of their association with Intuit (Turbo Tax and Quick Books).

They ask us how we want our LLC be formed. We decided to have one of us as 100% member and another as a secretary to be able to do legal paperwork on behalf of new formed LLC.

The representative said it could be done and one of us will be a member and other will have legal rights to do paperwork.

Of course before taking a payment they promise you a world.

After taking a payment their customer service changed. I couldn't get on hold of representative. I email her, left her a voice messages NOTHING. End up calling customer service, complained, have them track her down in order for her to give me a call back.

Now we finally we got Statement of Information back from State and guess what. One of us is a member another does not exists. So that the other one that supposed to be a secretary has no legal rights to open a bank account or simply get P.O. Box in company name.

Turns out there is no such a thing as a secretary on the State of California Form LLC 12. There is not even a space to assign a secretary for your LLC.

Now when I ask what happened with all the promises they gave me before I paid them, they answer that they can not give me legal advice and I should talk to attorney (which is about \$150 an hour). Don't waste your time.

I think you can get more information with your Secretary of State then with them. You could read instruction that come with the State LLC forms, file it yourself and save \$700 worth of bad service.

Was this review helpful to you?  



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***EXHIBIT 30***

***EXHIBIT 30***



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**The Company Corporation Reviews and Company Information**

<b>Site URL:</b>	<a href="#">Visit The Company Corporation Now</a>
<b>Average Product Score:</b>	2.2 out of 5
<b>Number of Reviews:</b>	16 ( <a href="#">Click Here to read The Company Corporation reviews now</a> )

**Expert Review**

**All About The Company Corporation (Corporate.com)**

[\(Click Here to skip the expert review and go straight to the customer reviews\)](#)

What more information do you need? This comes directly from their tagline:

"Incorporating Businesses Since 1899"

Since **1899!** That's an established business! But, I'll tell you what else you need to make a decision about The Company Corporation.

The Company Corporation has 25 offices around the country (most online Incorporators have one base office, and form their entities all around the US.) All said, The Company Corporation has formed over 300,000 Incorporations and LLCs. Last year they formed 125,000 new corporations! That's almost 1 in 7 of all new corporations formed in the U.S.

The Company Corporation (corporate.com) goes one step beyond all other online Incorporation providers. They will provide \$50,000 for your legal defense if you are held personally liable in a law suit for a pierced corporate veil. That's a strong reason to use this service to form your entity.

The Company Corporation provides an 800 number right on the home page. You can call them up directly for advice about forming your Incorporation or LLC.

Just like you'd expect from a company with over 100 years of experience, the customer ratings are excellent. If you have used this company to form your Incorporation or LLC, please help the community out by leaving a review of your own.



## The Company Corporation Products

- [Business - Incorporation](#)
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- [Incorporation - California Incorporation](#)
- [Incorporation - Real Estate Incorporation](#)

## The Company Corporation Customer Reviews

**Write an online review and share your thoughts with other customers.**

40 of 85 people found the following review helpful.

☆☆☆☆☆ **The Company Corporation is a Big Rip-Off,**  
11/6/2011 10:43:04 AM

Reviewer: **Anonymous** from Stroudsburg, PA

Years ago I used the Company Corporation to incorporate my business. Yes I paid them their fee and was happy to receive the packet that included the official seal and all. The payment included a free Register Agent service. It was a year later that I received a bill to allow them to continue the registered Agent service, the Gotcha. They do not give you a way to cancel this service and when you call them they give you a run around on how to cancel the service. So if you use them do not sign up for the Free Register Agent Service because you will never get out of it, even if your company goes under. They give no benefit because you can check your own mail.

Was this review helpful to you?  



18 of 36 people found the following review helpful.

☆☆☆☆☆ **What do you do everyday?,** 3/31/2006 10:38:08 PM

Reviewer: **Anonymous** from New York

This company specializes in helping hard working people get their company situated. No matter what your entity is or does I can guarantee one thing it does not help people set up their entity. So let them do what they do, they do it fast and well. I ordered their most expensive package including extra reference material because I, like many of you out there wouldn't be researching everything online if I already knew. Wouldn't you be surprised to know the company set up my entity (LLC in this case) also sent me the perfect references and tools that my company needed. Go figure. buy the way I got my official documents faster than I expected and completed my whole process from ordering their services to running a smooth business in less than one week. I suggest you take a step back and let the companies that specialize do there job. Let the same be said for payroll, insurance, and any other service you company needs because lets face it, its all deductible.

Was this review helpful to you?  



16 of 23 people found the following review helpful.

☆☆☆☆☆ **Affordable and Quick,** 9/29/2004 8:12:01 PM

Reviewer: **Anonymous** from Hanover, Maryland

I used www.corporate.com (The Company Corporation) to set up an LLC in Pennsylvania in February 2004. The process was affordable (\$324 INCLUDING the State of Pennsylvania's fees) and quick. The customer service rep knew how long the process would take and followed up with me as promised. It was a smooth, painless experience. Definitely worth the money to avoid the hassle of setting the LLC up myself.

Was this review helpful to you?



20 of 33 people found the following review helpful.

☆☆☆☆☆ **Simple and convenient**, 9/23/2004 10:42:25 PM

Reviewer: **Jason Apgar** from New York City, NY USA

I wasn't really sure where to start, but by speaking to their Incorporation specialists I was able to begin my research. After a couple of more calls and a month later I knew what I needed to do and turned back to them after shopping around.

Their experience and friendly manner on the phone made me turn to them for help.

Got everything back in 7 days.

Was this review helpful to you?



17 of 19 people found the following review helpful.

☆☆☆☆☆ **TERRIBLE EXPERIENCE**, 8/14/2009 1:11:39 AM

Reviewer: **Anonymous** from Salt Lake City, UT

The Company Corporation is a bad experience that won't seem to ever go away. My contract with them was for one year. Five months after that contract ended, I am still hounded with phone calls and receive letters threatening to assess fees and/or revoke my LLC, or generally harrass me into needing their service again. There is nothing that they do for you initially or afterward that you can't do for yourself by contacting your state's business office.

Was this review helpful to you?



14 of 14 people found the following review helpful.

☆☆ **They take advantage of new entrepreneurs**,

3/28/2012 1:05:37 PM

Reviewer: **Anonymous** from Las Vegas, NV

The company does an effective job of creating corporate entities, but they are SPECTACULAR at taking advantage of people unfamiliar with the laws and regulations surrounding corporations and LLCs.

They formed a company for me and filed for the company to do business in another state.

The business did not survive and was dissolved in the home state. FOURTEEN months after dissolution, I receive a bill for a few hundred dollars for registered agent fees.

Apparently they saw no need to advise that I had to withdraw from the foreign registry separately from dissolving the company. And of

course the registered agent saw no reason to advise of state mandated filing fees in the foreign state either.

Now for about \$125 (plus fees) they will withdraw the now defunct company from the foreign state but I still owe for their services I did not know they were providing.

It is interesting that they only found my email address to tell me all this at this late date.

They are purely exploitive and will continue to be as long as they can get away with it. They are predators, pure and simple.

Was this review helpful to you?  



16 of 17 people found the following review helpful.

 **Easier without their help**, 8/4/2011 7:05:59 AM

Reviewer: **Alex** from IL

I started a company and paid them \$299 and all they did was make a couple of calls and find out which forms needed to be filed. I could have called or drove to the IRS office and got the same info for free. They were going to take care of all the paperwork but I still ended up filling them out then I have to fax them back to them. They told me it could be 4-6 weeks to get my business registration. I drove to my IRS office dropped off the application and had my number the next day and the hardcopy 3 days later. So believe me when I tell you to save your money, make a couple of calls. It will go much faster. And you will spend a lot less time on the phone explaining everything to them.

Was this review helpful to you?  



11 of 12 people found the following review helpful.

 **Terrible service additional information**, 4/13/2011

3:16:13 PM

Reviewer: **Simon** from Pennsylvania

In addition to the problem I reported below with Company Corporation's fraudulently signing up as my coporate registrar (refer to my review below), I just had another bad surprise as a result of their incorporation service described below. Please read carefully not to make the same mistake, and do not use Company Corporation for your incorporation services.

When I incorporated, I selected the Subchapter S corporation on the CC on-line questionnaire. CC on-line system led me to believe that their service would register my company as a subchapter S. It turned out that I had to pay CC extra for filing the proper form with the IRS to make my company an S corporation (critical if you want to carry profits and losses to your individual tax return). Since I did buy the extra service, CC just registered my company as default C corporation without clearly letting me know. CC does not even inform their customers that a special form must be filed with the IRS after incorporation in order to register for the subchapter S status. Why then they ask their customers to specify whether they want to register a subchapter S or C? I only found out about the improper registration when my accountant started to prepare our tax return for 2010.

Again, I do not recommend using The Company Corporation services.

Was this review helpful to you?  



17 of 17 people found the following review helpful.

✪ **Company Corporation is a scam**, 3/25/2011  
10:20:27 AM

Reviewer: **John** from San Francisco, CA

Despite my requests, continues to bill me for non existent services and refuses to cancel my account. Everything seems fine for the first few months, but then spammy, borderline fraud letters for services not rendered start to arrive. Avoid any kind of relationship with this company.

Was this review helpful to you?  Yes  No



6 of 6 people found the following review helpful.

✪ **Do not use The Company Corporation**, 1/14/2011  
8:34:46 AM

Reviewer: **Simon** from Pennsylvania, USA

I used The Company Corporation to register my company in Pennsylvania last year. Their price was at par with other services, but I used them because I had a good experience with them when I registered another company 15 years ago (they just started their services). I just learned how they tried to trick me into more unnecessary services.

After we received a bill from them for

Was this review helpful to you?  Yes  No



5 of 6 people found the following review helpful.

✪ **Charged me \$328 for NOTHING!**, 7/10/2010  
12:10:23 AM

Reviewer: **Lofgren** from Austin, TX

They charged me \$328 to set up a LLC but never provided me ANY services! I never gave them my company name for so how could they do it? I called to ask some questions and ended up setting up an account with the condition that no charge go through until I gave them a COMPANY NAME - Duh! They said they needed my credit card information to help me but guaranteed me that no charges would be made until they got my approval and company name.

I decided not to go with them before I found out they charged me because the only thing they provide is the most basic LLC paperwork-request for cert. of formation from the state. I realized that I'd still need Company Agreement/Operating Agreement/Regulations and Organizational Meeting not to mention a little guidance. I was able to find a real attorney who specializes in start-ups who did everything above and more for \$325 in addition to the state filing fee. The local PakMail where I set up my address is my registered agent for free (COMPANY STORE charges extra).

I am shocked that the Company Store, which tries appear reputable by partnering with SCORE, could bill a potential customer for NOTHING. I am so glad I checked my credit card statement.

Do yourself a favor and stay away from The Company Store.

Was this review helpful to you?  



20 of 21 people found the following review helpful.

✧ **Horrible business to start your corporation,**  
1/23/2010 1:18:40 PM

Reviewer: **Professional medical corporation** from Los Angeles, CA USA

I started my s corp with the company corporation. They immediately sent out my info to other companies that send you tons of junk mail. Then I found out that there are multiple requirements my s corp needs, such as changes to the generic bylaws and articles of incorporation they send you, that the comp corp never told me about. I had to find out through friends and my accountant. After I contacted them several times about this they could not offer any help as to how to amend the bylaws, and stated it isnt within the scope of their services. Then they offer your corporation registered agent service for 225\$, through another company that they actually own. They never tell you that an officer within your corp, such as yourself, can be its own registered agent. When I told them this, they said I have to send proof that Im changing my registered agent to myself, or they will send the 225\$ invoice to collections. All this SIX months before their times up to be my registered agent. This is a very money hungry company that could care less about the PROPER formation of your corporation. They have been very nasty in their emails to me. I would definitely go with another company.

Was this review helpful to you?  



13 of 14 people found the following review helpful.

✧ **They don't respect client privacy!!**, 10/19/2009  
12:43:54 PM

Reviewer: **Anonymous** from PA, USA

Company Corporation set up my LLC. Expected some degree of privacy. They passed my name and phone number to a company selling business credit services. This company called me 4 times in 36 hours. I did not ask to be solicited, did not authorize Company Corportaion to share my info with anyone and certainly don't want a series of annoying, unsolicited sales calls. Highly disappointed in their ethics!! Think twice about using them.

Was this review helpful to you?  



9 of 9 people found the following review helpful.

✧ **HORRIBLE**, 7/15/2009 5:40:08 AM

Reviewer: **Anonymous** from Pennsylvania

I thought that I had to use a place like this to form my LLC! I was so wrong. I should have done it myself. This place was not helpful, at all. In fact, when deciding to dissolve my company (still in the process) I figured that I would do it on my own. The Company Corporation just wanted to charge me (double the actual cost) to do it through them. It is a LONG process to dissolve a corporation and I am still waiting on one final form (from the state) in order to have it dissolved. Meanwhile, The Company Corporation knows this (I've called them several times) and keeps sending me invoices and threatening to send Collections after me if I don't pay them. If I ever form another company I will NEVER use The Company Corporation

and I recommend that you don't either!

Was this review helpful to you?  



15 of 18 people found the following review helpful.

✧ **\*\*\* Do Not Use The Company Corporation \*\*\***,  
1/4/2009 12:51:39 PM

Reviewer: **Anonymous** from Pittsburgh, PA USA

I used their website and paid approx. \$300.00 to form an llc. After 1 month of not hearing from them I called and found that they

Was this review helpful to you?  



20 of 26 people found the following review helpful.

✧ **UNWANTED SERVICES & FEES a YEAR LATER, RUDE, Greedy CUST. SERVICE - Company Corporation**,  
12/20/2007 11:36:45 PM

Reviewer: **Very Upset** from New York

I was researching forming an LLC and got a many Google hits for the Company Corporation and websites that seem to be the same company. The reviews seemed okay at the time.

I didn't realize that I could have easily done this myself through the state or done it with much less pain with a lawyer. I unfortunately trusted them, and now I really REGRET this!

When I contacted the Company Corporation to form an LLC, the saleswoman **\*\*name\_withheld\*\*** supposedly made me a package to include what I needed to form my LLC.

**\*\* LegalSpring note: The rest of this review was accidentally truncated during submission. We apologize for this programming error. \*\***

Was this review helpful to you?  



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***EXHIBIT 31***

***EXHIBIT 31***

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Carter's (/stores/carters-com) Enterprise Rental  
 (/stores/enterprise-com)  
GoDaddy Promo Codes  
 (/stores/godaddy-com)  
orientaltrading.com  
 (/stores/orientaltrading-com) eBay (/stores/ebay-com) Edible Arrangements  
 (/stores/ediblearrangements-com) Barnes & Noble  
 (/stores/barnesandnoble-com) hobbylobby.com  
 (/stores/hobbylobby-com)  
Foot Locker Promo Codes  
 (/stores/footlocker-com)  
Nordstrom  
 (/stores/nordstrom-com)  
DSW (/stores/dsw-com)  
Domino's Australia

[\(/stores/dominos-com-au\)](#)  
[Yankee Candle](#)  
[\(/stores/yankeecandle-com\)](#) [Great Clips](#)  
[\(/stores/greatclips-com\)](#) [olivegarden.com](#)  
[\(/stores/olivegarden-com\)](#) [Outback](#)  
[\(/stores/outback-com\)](#) [Lane Bryant](#)  
[\(/stores/lanebryant-com\)](#) [Party City](#)  
[\(/stores/partycity-com\)](#) [Kmart](#) [\(/stores/kmart-com\)](#) [overstock.com](#)  
[\(/stores/overstock-com\)](#) [Starbucks Store](#)  
[\(/stores/starbucksstore-com\)](#) [PUMA](#)  
[\(/stores/puma-com\)](#) [Restaurant.com](#)  
[\(/stores/restaurant-com\)](#) [Red Lobster](#)  
[\(/stores/redlobster-com\)](#) [Toys R Us](#)  
[\(/stores/toysrus-com\)](#) [Spirit Halloween](#)  
[\(/stores/spirithalloween-com\)](#) [Baskin Robbins](#)  
[\(/stores/baskinrobbins-com\)](#) [Jamba Juice](#)  
[\(/stores/jambajuice-com\)](#) [Vera Bradley](#)  
[\(/stores/verabradley-com\)](#) [Shari's Berries](#)  
[\(/stores/berries-com\)](#) [Claire's](#) [\(/stores/claaires-com\)](#)  
[Halloween Horror Nights](#)  
[\(/stores/halloweenhorrornight-com\)](#) [TOMS Promo Codes](#)  
[\(/stores/toms-com\)](#) [Zulily](#)  
[\(/stores/zulily-com\)](#) [Pottery Barn](#)  
[\(/stores/potterybarn-com\)](#) [rue 21](#) [\(/stores/rue21-com\)](#) [J.Crew Factory](#)  
[\(/stores/jcrewfactory-com\)](#) [OshKosh Bgosh](#)  
[\(/stores/oshkoshbgosh-com\)](#) [Charlotte Russe](#)  
[\(/stores/charlotterusse-com\)](#) [Ugg Australia](#)  
[\(/stores/uggaustralia-com\)](#) [The Limited](#)  
[\(/stores/thelimited-com\)](#) [Harbor Freight](#)  
[\(/stores/harborfreight-com\)](#) [Papa Murphy](#)  
[\(/stores/papamurphys-com\)](#) [katespade.com](#)  
[\(/stores/katespade-com\)](#) [Travelocity](#)

(/stores/travelocity-com)  
CowBoom  
 (/stores/cowboom-com)  
Tilly's Promo Codes  
 (/stores/tillys-com) Pier 1  
 (/stores/pier1-com)  
L.L.Bean (/stores/lbean-com)  
clinique.com  
 (/stores/clinique-com)  
Ralph Lauren  
 (/stores/ralphlauren-com)  
VF Outlet  
 (/stores/vfoutlet-com)  
maurices.com  
 (/stores/maurices-com)  
Joann Fabric  
 (/stores/joann-com)  
Perry Ellis  
 (/stores/perryellis-com)  
apple.com (/stores/apple-com)  
Ruby Tuesday  
 (/stores/rubytuesdays-com)  
Quiznos  
 (/stores/quiznos-com)  
Snapfish  
 (/stores/snapfish-com)  
American Girl  
 (/stores/americangirl-com)  
Southwest Promo Codes  
 (/stores/southwest-com)  
Sports Authority  
 (/stores/sportsauthority-com)  
Disney Store  
 (/stores/disneystore-com)  
Body Shop  
 (/stores/thebodyshop-usa-com)  
Advance Auto Parts  
 (/stores/advanceautoparts-com)  
Sunglass Hut  
 (/stores/sunglasshut-com)  
Pep Boys  
 (/stores/pepboys-com)  
Harry and David  
 (/stores/harryanddavid-com)  
KFC (/stores/kfc-com)  
AC Moore  
 (/stores/acmoore-com)  
Torrid (/stores/torrid-com)

Merchant trademarks are the property of the respective merchant and their presence does not necessarily mean that TheRawFeed has an affiliation with the merchant.

***EXHIBIT 32***

***EXHIBIT 32***

17 of 21 people found the following review helpful.

★★★★★ **Legal Zoom saved my neck...**, 2/5/2009 9:08:44 AM

Reviewer: **Linda H.** from Scottsdale, AZ

I know I'm going to sound like they're paying me, but I love this company. They've saved my neck on more than one occasion. I got a will in 24 hours when my husband and I were about to take a trip to Barcelona and realized that if the plane were to go down my kids would be in limbo. I told my sister to use them for a divorce and it was easy as pie. My husband and I used them to set up a real estate LLC and I've copyrighted a book of poems through them. I only had one problem in 6 years of working with them and when I called to complain they discounted my order and put in a rush. Why anyone would give a negative review is beyond me.

Was this review helpful to you?

yes

no

[LEARN MORE](#)

***EXHIBIT 33***

***EXHIBIT 33***

21 of 28 people found the following review helpful.

☆☆☆☆☆ **My attorney brother referred me, and I'm glad he did,** 2/13/2009 12:41:10 PM

Reviewer: **Matt S.** from Chicago, IL

I came to Legalzoom after my attorney brother told me to use them. I asked him to help me with my trademark, but he's a bankruptcy attorney and said he didn't have the first clue about trademarks. Good advice. They were professional through the whole process. They were mindblowingly cheap (ok

Was this review helpful to you?

yes

no

[LEARN MORE](#)

***EXHIBIT 34***

***EXHIBIT 34***

1 PATRICIA L. GLASER - State Bar No. 55668  
pglaser@glaserweil.com  
2 FRED D. HEATHER - State Bar No. 110650  
fheather@glaserweil.com  
3 MARY ANN T. NGUYEN – State Bar No. 269099  
mnguyen@glaserweil.com  
4 GLASER WEIL FINK JACOBS  
HOWARD AVCHEN & SHAPIRO LLP  
5 10250 Constellation Boulevard, 19th Floor  
Los Angeles, California 90067  
6 Telephone: (310) 553-3000  
Facsimile: (310) 556-2920  
7 Attorneys for Rocket Lawyer  
8 LegalZoom.com, Inc.

9 UNITED STATES DISTRICT COURT  
10 CENTRAL DISTRICT OF CALIFORNIA  
11 WESTERN DIVISION

12  
13 LEGALZOOM.COM, INC., a Delaware  
corporation

14 Plaintiff,

15 v.

16 ROCKET LAWYER INCORPORATED,  
a Delaware corporation

17 Defendant.  
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CASE NO.: CV 12-9942-GAF (AGR<sub>x</sub>)

Hon. Gary A. Feess

**LEGALZOOM.COM, INC.'S  
SUPPLEMENTAL RESPONSES TO  
ROCKET LAWYER  
INCORPORATED'S FIRST SET OF  
SPECIAL INTERROGATORIES**

1 relating to this action, and has not yet reviewed all materials relating to this action,  
2 interviewed all witnesses in this action, and has not yet completed its preparation for  
3 trial, LegalZoom reserves the right to amend and/or supplement its responses to these  
4 Interrogatories if and when additional facts or documents are discovered.

5 Additionally, because LegalZoom responses are based on facts and documents that  
6 LegalZoom has indentified to date, they do not preclude LegalZoom from later  
7 relying on facts or documents discovered or generated pursuant to subsequent  
8 investigation or discovery. LegalZoom's partial response to any Interrogatory is not  
9 to be construed as a waiver of any of its rights to object to any other Interrogatory.

10 **SUPPLEMENTAL RESPONSES AND OBJECTIONS**

11 **INTERROGATORY NO. 7:**

12 Describe Your relationship with LegalSpring.com from 2004 to the present.

13 **RESPONSE TO INTERROGATORY NO. 7:**

14 LegalZoom incorporates by reference each of the foregoing General  
15 Objections. LegalZoom objects to this Interrogatory to the extent it calls for  
16 information protected by the attorney-client privilege, the work product doctrine, or  
17 any other applicable exemption from discovery. LegalZoom further objects to this  
18 Interrogatory as calling for confidential and proprietary information. LegalZoom  
19 further objects to this Interrogatory on the grounds that this Interrogatory seeks  
20 information that is not relevant to this action or likely to lead to the discovery of  
21 admissible evidence. LegalZoom further objects to the extent this Interrogatory seeks  
22 information that is publicly available, and hence equally available to all parties to this  
23 litigation, or not in LegalZoom's possession, custody, or control. LegalZoom further  
24 objects to this Interrogatory as vague and ambiguous to the extent the phrase  
25 "relationship" is not defined or understood. LegalZoom further objects to the  
26 definition of "Your" as including LegalZoom's "past and present agents,  
27 representatives, and all persons now or previously under its control, and all persons  
28 currently or previously acting or purporting to act on its behalf." This definition is

1 impermissibly vague, ambiguous, and overly broad, and renders any related requests  
2 unduly burdensome, unreasonable, and oppressive. LegalZoom shall limit the term  
3 “Your” to mean LegalZoom.com, Inc.

4 Subject to and without waiver of the foregoing general and specific objections,  
5 LegalZoom responds as follows:

6 Based on the information and documents currently available to LegalZoom,  
7 beginning in 2005, Legalspring.com acted as an affiliate of LegalZoom to generate  
8 leads.

9 **SUPPLEMENTAL RESPONSE TO INTERROGATORY NO.7**

10 LegalZoom incorporates by reference each of the foregoing General  
11 Objections. LegalZoom objects to this Interrogatory to the extent it calls for  
12 information protected by the attorney-client privilege, the work product doctrine, or  
13 any other applicable exemption from discovery. LegalZoom further objects to this  
14 Interrogatory as calling for confidential and proprietary information. LegalZoom  
15 further objects to this Interrogatory on the grounds that this Interrogatory seeks  
16 information that is not relevant to this action or likely to lead to the discovery of  
17 admissible evidence. LegalZoom further objects to the extent this Interrogatory seeks  
18 information that is publicly available, and hence equally available to all parties to this  
19 litigation, or not in LegalZoom’s possession, custody, or control. LegalZoom further  
20 objects to this Interrogatory as vague and ambiguous to the extent the phrase  
21 “relationship” is not defined or understood. LegalZoom further objects to the  
22 definition of “Your” as including LegalZoom’s “past and present agents,  
23 representatives, and all persons now or previously under its control, and all persons  
24 currently or previously acting or purporting to act on its behalf.” This definition is  
25 impermissibly vague, ambiguous, and overly broad, and renders any related requests  
26 unduly burdensome, unreasonable, and oppressive. LegalZoom shall limit the term  
27 “Your” to mean LegalZoom.com, Inc.

28 Subject to and without waiver of the foregoing general and specific objections,

1 LegalZoom responds as follows:

2       Based on the information and documents currently available to LegalZoom,  
3 beginning in 2005 and continuing at least until January, 2013, Legalspring.com acted  
4 as an affiliate of LegalZoom to generate leads. Legalspring.com also acted, on  
5 occasion, as a conduit through which LegalZoom could respond to its customers'  
6 reviews that were posted on Legalspring.com's website.

7 **INTERROGATORY NO. 8:**

8       Describe all work performed by Legalspring.com for LegalZoom.

9 **RESPONSE TO INTERROGATORY NO. 8:**

10       LegalZoom incorporates by reference each of the foregoing General  
11 Objections. LegalZoom objects to this Interrogatory to the extent it calls for  
12 information protected by the attorney-client privilege, the work product doctrine, or  
13 any other applicable exemption from discovery. LegalZoom further objects to this  
14 Interrogatory as calling for confidential and proprietary information. LegalZoom  
15 further objects to this Interrogatory on the grounds that this Interrogatory seeks  
16 information that is not relevant to this action or likely to lead to the discovery of  
17 admissible evidence. LegalZoom further objects to the extent this Interrogatory seeks  
18 information that is publicly available, and hence equally available to all parties to this  
19 litigation, or not in LegalZoom's possession, custody, or control. LegalZoom further  
20 objects to this Interrogatory as overly broad, unduly burdensome, and harassing as it  
21 is not limited in either time or scope. LegalZoom further objects to this Interrogatory  
22 as vague and ambiguous to the extent the phrase "work performed" is not defined or  
23 understood. LegalZoom further objects to the definition of "Your" as including  
24 LegalZoom's "past and present agents, representatives, and all persons now or  
25 previously under its control, and all persons currently or previously acting or  
26 purporting to act on its behalf." This definition is impermissibly vague, ambiguous,  
27 and overly broad, and renders any related requests unduly burdensome, unreasonable,  
28 and oppressive. LegalZoom shall limit the term "Your" to mean LegalZoom.com,

1 Commission beginning May 10, 2012. LegalZoom further states: pursuant to the  
2 parties' continuing and ongoing meet and confer efforts, LegalZoom will provide  
3 summary information relating to its financial performance from 2008 to the present  
4 subject to the terms of the protective order in this case.  
5

6 DATED: December 3, 2013

GLASER WEIL FINK JACOBS  
HOWARD AVCHEN & SHAPIRO LLP

7  
8 By:   
9 PATRICIA L. GLASER  
10 FRED D. HEATHER  
11 MARY ANN T. NGUYEN  
12 Attorneys for Plaintiff  
13 LegalZoom.com, Inc.  
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Glaser Weil Fink Jacobs  
Howard Avchen & Shapiro LLP

***EXHIBIT 35***

***EXHIBIT 35***

Glaser Weil Fink Jacobs  
Howard Avchen & Shapiro LLP

1 PATRICIA L. GLASER - State Bar No. 55668  
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4 GLASER WEIL FINK JACOBS  
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5 10250 Constellation Boulevard, 19th Floor  
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6 Telephone: (310) 553-3000  
Facsimile: (310) 556-2920  
7 Attorneys for Rocket Lawyer  
8 LegalZoom.com, Inc.

9 UNITED STATES DISTRICT COURT  
10 CENTRAL DISTRICT OF CALIFORNIA  
11 WESTERN DIVISION

12  
13 LEGALZOOM.COM, INC., a Delaware  
corporation

14 Plaintiff,

15 v.

16 ROCKET LAWYER INCORPORATED,  
a Delaware corporation

17 Defendant.  
18  
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28

CASE NO.: CV 12-9942-GAF (AGR<sub>x</sub>)

Hon. Gary A. Feess

**LEGALZOOM.COM, INC.'S  
RESPONSE TO ROCKET  
LAWYER INCORPORATED'S  
FIRST SET OF SPECIAL  
INTERROGATORIES**

1 Pursuant to Federal Rule of Civil Procedure 33, Plaintiff LegalZoom.com, Inc.  
2 (“LegalZoom”) hereby provides its objections and responses to Defendant Rocket  
3 Lawyer Incorporated’s (“Rocket Lawyer”) First Set of Special Interrogatories.

4 **GENERAL OBJECTIONS**

5 LegalZoom generally objects to these Special Interrogatories and their  
6 accompanying Definitions and Rules of Construction on the following grounds,  
7 which are incorporated into and made a part of LegalZoom’s response to each and  
8 every individual Interrogatory:

9 1. LegalZoom objects to the extent the Interrogatories seek to impose  
10 obligations upon LegalZoom not required by the Federal Rules of Civil Procedure,  
11 the Local Rules for the United States District Court for the Central District of  
12 California (“Local Rules”), or the Orders of the Court. LegalZoom’s responses shall  
13 be controlled by and comply with the requirements of the Federal Rules of Civil  
14 Procedure, the Local Rules, and the Orders of the Court.

15 2. LegalZoom objects to the extent the Interrogatories call for information  
16 that is neither relevant to a claim or defense of a party, nor reasonably calculated to  
17 lead to the discovery of admissible evidence.

18 3. LegalZoom objects to the extent the Interrogatories are overly broad,  
19 unduly burdensome, and harassing.

20 4. LegalZoom objects to the extent the Interrogatories call for the  
21 disclosure of information subject to the attorney-client privilege, the attorney work-  
22 product doctrine, or any other applicable privileges. Such information will not be  
23 provided.

24 5. LegalZoom objects to the Interrogatories to the extent that they call for  
25 information which is confidential, commercially sensitive, or which constitute  
26 confidential financial or proprietary information or trade secrets or which are  
27 protected from disclosure by law or contract. To the extent LegalZoom produces  
28 responsive information, such responses will be provided pursuant to a suitable

1 Protective Order entered by the Court.

2 6. LegalZoom objects to the Interrogatories to the extent the Interrogatories  
3 seek information that is publicly available and/or in the possession of third parties and  
4 hence equally available to all parties to this litigation.

5 7. LegalZoom objects to the Interrogatories to the extent they seek  
6 information relating to claims that have not been asserted in this action.

7 8. LegalZoom objects to the definition of “You” and “Your” as including  
8 LegalZoom’s “past and present agents, representatives, and all persons now or  
9 previously under its control, and all persons currently or previously acting or  
10 purporting to act on its behalf.” This definition is impermissibly vague, ambiguous,  
11 and overly broad, and renders any related requests unduly burdensome, unreasonable,  
12 and oppressive. LegalZoom shall limit the terms “You” and “Your” to mean  
13 LegalZoom.com, Inc.

14 9. LegalZoom objects to the definition of “person” to the extent that it  
15 purports to impose obligations greater than those set forth in the Federal Rules of  
16 Civil Procedure.

17 10. LegalZoom objects to the definition of “identify a person” to the extent  
18 that it purports to impose obligations greater than those set forth in the Federal Rules  
19 of Civil Procedure.

20 11. LegalZoom objects to the definitions of “identify” and “describe” to the  
21 extent that they purport to impose obligations greater than those set forth in the  
22 Federal Rules of Civil Procedure.

23 12. LegalZoom’s General Objections shall be deemed continuing as to each  
24 Interrogatory, incorporated in response to each Interrogatory whether or not  
25 specifically stated in response to each Interrogatory, and are not waived or in any way  
26 limited by the following responses.

27 14. LegalZoom’s responses are based upon information presently known to  
28 LegalZoom. As LegalZoom has not yet completed its investigation of the facts

1 relating to this action, and has not yet reviewed all materials relating to this action,  
2 interviewed all witnesses in this action, and has not yet completed its preparation for  
3 trial, LegalZoom reserves the right to amend and/or supplement its responses to these  
4 Interrogatories if and when additional facts or documents are discovered.

5 Additionally, because LegalZoom responses are based on facts and documents that  
6 LegalZoom has indentified to date, they do not preclude LegalZoom from later  
7 relying on facts or documents discovered or generated pursuant to subsequent  
8 investigation or discovery. LegalZoom's partial response to any Interrogatory is not  
9 to be construed as a waiver of any of its rights to object to any other Interrogatory.

10 **SPECIFIC RESPONSES AND OBJECTIONS**

11 **INTERROGATORY NO. 1:**

12 Identify all Persons who have knowledge of the facts and allegations in the  
13 Complaint.

14 **RESPONSE TO INTERROGATORY NO. 1:**

15 LegalZoom incorporates by reference each of the foregoing General  
16 Objections. LegalZoom further objects to this Interrogatory as premature to the  
17 extent it calls for witnesses not yet ascertained.

18 Subject to and without waiver of the foregoing general and specific objections,  
19 LegalZoom responds as follows:

20 Other than counsel, the following Persons have knowledge of the facts and  
21 allegations in the Complaint:

22 Brian Liu, Chairman and Co-Founder of LegalZoom.com, Inc.; c/o Glaser Weil  
23 Fink Jacobs Howard Avchen & Shapiro LLP, 10250 Constellation Boulevard,  
24 19th Floor, Los Angeles, California 90067, (310) 553-3000.

25 Dorian Quispe, Vice President, Acquisitions of LegalZoom.com, Inc.; c/o  
26 Glaser Weil Fink Jacobs Howard Avchen & Shapiro LLP, 10250 Constellation  
27 Boulevard, 19th Floor, Los Angeles, California 90067, (310) 553-3000.

28 Edward Hartman, Chief Strategy Officer & President, Attorney Services and

1 Incorporated; c/o Forrest A. Hainline III, Goodwin Procter LLP, Three  
2 Embarcadero Center, 24th Floor, San Francisco, California 94111, (415) 733-  
3 6065.

4 Alisa Weiner, Vice President of Marketing for Rocker Lawyer Incorporated;  
5 c/o Forrest A. Hainline III, Goodwin Procter LLP, Three Embarcadero Center,  
6 24th Floor, San Francisco, California 94111, (415) 733-6065.

7 **INTERROGATORY NO. 5:**

8 Describe Your relationship with Travis Giggy from 2000 to present.

9 **RESPONSE TO INTERROGATORY NO. 5:**

10 LegalZoom incorporates by reference each of the foregoing General  
11 Objections. LegalZoom objects to this Interrogatory to the extent it calls for  
12 information protected by the attorney-client privilege, the work product doctrine, or  
13 any other applicable exemption from discovery. LegalZoom further objects to this  
14 Interrogatory as calling for confidential and proprietary information. LegalZoom  
15 further objects to this Interrogatory on the grounds that this Interrogatory seeks  
16 information that is not relevant to this action or likely to lead to the discovery of  
17 admissible evidence. LegalZoom further objects to the extent this Interrogatory seeks  
18 information that is publicly available, and hence equally available to all parties to this  
19 litigation, or not in LegalZoom's possession, custody, or control. LegalZoom further  
20 objects to this Interrogatory as vague and ambiguous to the extent the phrase  
21 "relationship" is not defined or understood. LegalZoom further objects to the  
22 definition of "Your" as including LegalZoom's "past and present agents,  
23 representatives, and all persons now or previously under its control, and all persons  
24 currently or previously acting or purporting to act on its behalf." This definition is  
25 impermissibly vague, ambiguous, and overly broad, and renders any related requests  
26 unduly burdensome, unreasonable, and oppressive. LegalZoom shall limit the term  
27 "Your" to mean LegalZoom.com, Inc.

28 Subject to and without waiver of the foregoing general and specific objections,

1 LegalZoom responds as follows:

2 Based on the information and documents currently available to LegalZoom,  
3 Travis Giggy was an employee of LegalZoom from May 2003 to June 2006 and from  
4 January 2007 to April 2008 and then a consultant to LegalZoom.com, Inc. from May  
5 2008 to June 2012. Travis Giggy is also a shareholder of LegalZoom.com.

6 **INTERROGATORY NO. 6:**

7 Describe all work performed by Travis Giggy for LegalZoom, including any  
8 work performed by him for Your search engine optimization (“SEO”) efforts or initial  
9 public offering (“IPO”).

10 **RESPONSE TO INTERROGATORY NO. 6:**

11 LegalZoom incorporates by reference each of the foregoing General  
12 Objections. LegalZoom objects to this Interrogatory to the extent it calls for  
13 information protected by the attorney-client privilege, the work product doctrine, or  
14 any other applicable exemption from discovery. LegalZoom further objects to this  
15 Interrogatory as calling for confidential and proprietary information. LegalZoom  
16 further objects to this Interrogatory on the grounds that this Interrogatory seeks  
17 information that is not relevant to this action or likely to lead to the discovery of  
18 admissible evidence. LegalZoom further objects to the extent this Interrogatory seeks  
19 information that is publicly available, and hence equally available to all parties to this  
20 litigation, or not in LegalZoom’s possession, custody, or control. LegalZoom further  
21 objects to this Interrogatory as overly broad, unduly burdensome, and harassing as it  
22 is not limited in either time or scope. LegalZoom further objects to this Interrogatory  
23 as vague and ambiguous to the extent the phrase “work performed” is not defined or  
24 understood. LegalZoom further objects to the definition of “Your” as including  
25 LegalZoom’s “past and present agents, representatives, and all persons now or  
26 previously under its control, and all persons currently or previously acting or  
27 purporting to act on its behalf.” This definition is impermissibly vague, ambiguous,  
28 and overly broad, and renders any related requests unduly burdensome, unreasonable,

1 and oppressive. LegalZoom shall limit the term “Your” to mean LegalZoom.com,  
2 Inc.

3 Subject to and without waiver of the foregoing general and specific objections,  
4 LegalZoom responds as follows:

5 Based on the information and documents currently available to LegalZoom,  
6 Travis Giggy was an employee of LegalZoom from May 2003 to June 2006 and from  
7 January 2007 to April 2008 and then a consultant to LegalZoom.com, Inc. from May  
8 2008 to June 2012. As an employee and a consultant of LegalZoom.com, Inc., Travis  
9 Giggy provided technical work on LegalZoom’s internal and external codes,  
10 infrastructure, customer interfacing, affiliate program and publisher for new intakes.  
11 Travis Giggy was not involved in LegalZoom’s search engine optimization.

12 **INTERROGATORY NO. 7:**

13 Describe Your relationship with LegalSpring.com from 2004 to the present.

14 **RESPONSE TO INTERROGATORY NO. 7:**

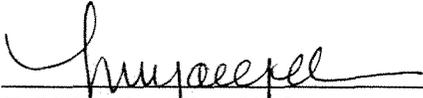
15 LegalZoom incorporates by reference each of the foregoing General  
16 Objections. LegalZoom objects to this Interrogatory to the extent it calls for  
17 information protected by the attorney-client privilege, the work product doctrine, or  
18 any other applicable exemption from discovery. LegalZoom further objects to this  
19 Interrogatory as calling for confidential and proprietary information. LegalZoom  
20 further objects to this Interrogatory on the grounds that this Interrogatory seeks  
21 information that is not relevant to this action or likely to lead to the discovery of  
22 admissible evidence. LegalZoom further objects to the extent this Interrogatory seeks  
23 information that is publicly available, and hence equally available to all parties to this  
24 litigation, or not in LegalZoom’s possession, custody, or control. LegalZoom further  
25 objects to this Interrogatory as vague and ambiguous to the extent the phrase  
26 “relationship” is not defined or understood. LegalZoom further objects to the  
27 definition of “Your” as including LegalZoom’s “past and present agents,  
28 representatives, and all persons now or previously under its control, and all persons

1 Objections. LegalZoom objects to this Interrogatory to the extent it calls for  
2 information protected by the attorney-client privilege, the work product doctrine, or  
3 any other applicable exemption from discovery. LegalZoom further objects to this  
4 Interrogatory as calling for confidential and proprietary information. LegalZoom  
5 further objects to this Interrogatory on the grounds that this Interrogatory seeks  
6 information that is not relevant to this action or likely to lead to the discovery of  
7 admissible evidence. LegalZoom further objects to the extent this Interrogatory seeks  
8 information that is publicly available, and hence equally available to all parties to this  
9 litigation, or not in LegalZoom's possession, custody, or control. LegalZoom further  
10 objects to this Interrogatory as vague and ambiguous to the extent the terms "affiliate  
11 program" and "affiliates" are not defined or understood. LegalZoom further objects  
12 to the definition of "Your" as including LegalZoom's "past and present agents,  
13 representatives, and all persons now or previously under its control, and all persons  
14 currently or previously acting or purporting to act on its behalf." This definition is  
15 impermissibly vague, ambiguous, and overly broad, and renders any related requests  
16 unduly burdensome, unreasonable, and oppressive. LegalZoom shall limit the term  
17 "Your" to mean LegalZoom.com, Inc.

18 Subject to and without waiver of the foregoing general and specific objections,  
19 LegalZoom responds that it stands upon said objections and is not responding to this  
20 Interrogatory.

21 DATED: September 23, 2013

GLASER WEIL FINK JACOBS  
HOWARD AVCHEN & SHAPIRO LLP

22  
23  
24 By:   
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