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**United States District Court  
Central District of California**

CRAIG MCCRACKEN and LAUREN  
FAUST,

Plaintiffs,

v.

ARCH SPECIALTY INSURANCE  
COMPANY, UNITED SPECIALTY  
INSURANCE COMPANY, and DOES 1  
through 100, inclusive,  
Defendants.

Case No. 2:14-cv-03088-ODW(SHx)

**ORDER DENYING DEFENDANT  
ARCH SPECIALTY INSURANCE  
COMPANY’S MOTION TO  
DISMISS [12]**

**I. INTRODUCTION**

Plaintiffs Craig McCracken and Lauren Faust hired Hess Roofing & Construction, Inc. to make repairs and improvements to their home. Hess was negligent in its construction, and damage resulted to the Plaintiffs’ home. Hess’s insurers—the Defendants in this action—refused to defend Hess in the Plaintiffs’ underlying negligence suit. Ultimately, Hess assigned its rights against its insurers to Plaintiffs, who brought this suit against the Defendants. Arch Specialty Insurance Company—one of Hess’s insurers—now moves to dismiss Plaintiffs’ First Amended

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1 Complaint (“FAC”). For the reasons discussed below, the Court **DENIES** the  
2 Defendant’s Motion to Dismiss.<sup>1</sup> (ECF No. 12.)

## 3 **II. FACTUAL BACKGROUND**

4 Plaintiffs own the real property located at 7270 Mulholland Drive, Los Angeles,  
5 California (“the Property”). (FAC ¶ 1.) In May 2007, Plaintiffs entered into a written  
6 contract with Hess: Hess agreed to replace the master bedroom’s built-up roof and  
7 install a waterproofing system on the patio deck. (*Id.* ¶ 10.) Hess performed the  
8 improvement work until March 2010, when Hess abandoned the job. (*Id.*)

9 In January 2010, the Property was severely damaged by water intrusion through  
10 the windows, doors, walls, and roof. (*Id.* ¶ 11.) The Plaintiffs notified Hess of the  
11 water damage and demanded that Hess repair the Property. (*Id.* ¶ 12.) Hess failed to  
12 make the repairs, so Plaintiffs were forced to hire other contractors and engineers to  
13 repair the damage. (*Id.*)

14 In September 2012, Plaintiff filed suit against Hess in Los Angeles County  
15 Superior Court alleging negligence, breach of contract, breach of express warranty,  
16 and breach of a third-party-beneficiary-contract against Hess and its license bonding  
17 company. (*Id.* ¶ 14.) Plaintiffs obtained a default judgment in the amount of  
18 \$209,546.32 against Hess in the underlying action. (*Id.* ¶ 22.) As a part of a  
19 compromise between Hess and Plaintiffs, Hess assigned its rights against its insurers  
20 to Plaintiffs. (*Id.* ¶ 20.)

21 Defendant Arch is a Nebraska corporation that sells and distributes insurance in  
22 California. (*Id.* ¶ 2.) Plaintiffs allege that Arch insured Hess under commercial-  
23 general-liability insurance policy number 39CGL04054-00 (the “Arch Policy”). (*Id.*  
24 ¶ 2.) The policy was effective from June 5, 2009 to September 22, 2009. (FAC ¶ 2.)

25 Defendant United Specialty Insurance Company is a Delaware corporation that  
26 sells and distributes insurance in California. (*Id.* ¶ 3.) Plaintiffs allege that United

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27 <sup>1</sup> After carefully considering the papers filed in support of and in opposition to Arch’s motion to  
28 dismiss, the Court deems the matter appropriate for decision without oral argument. Fed. R. Civ. P.  
78; L.R. 7-15.

1 insured Hess under commercial-general-liability insurance policy number  
2 FEC61000859 (the “United Policy”). (FAC ¶ 3.) The policy was effective from  
3 September 22, 2009 to September 22, 2010. (*Id.*)

4 Plaintiffs allege that in October 2012, Midland Claims Administrations, on  
5 behalf of United, refused to defend and indemnify Hess against Plaintiffs’ claims. (*Id.*  
6 ¶ 16.) Plaintiffs contend that Midland incorrectly refused to defend and indemnify  
7 Hess based on the policy’s prior-completed-work exclusion. (*Id.*) Midland asserted  
8 that the United Policy excluded coverage for Hess’s work that was completed prior to  
9 the inception date of the policy—in this case September 22, 2009. (*Id.*)

10 Plaintiffs allege that in November 2012, Midland undertook an investigation of  
11 the Plaintiffs’ claims against Hess on behalf of Arch. (*Id.* ¶ 15) Plaintiffs contend  
12 that Arch never accepted or rejected the tender of defense by Hess. (*Id.*)

13 Plaintiffs assert that in February 2013, they furnished Midland with copies of  
14 the Hess account history, emails, and invoices that established that Hess continued to  
15 work at the Property through March 2010. (*Id.* ¶ 17.) Plaintiffs allege that despite this  
16 production, Arch and United refused to defend Hess in the Plaintiffs’ underlying  
17 action against Hess in breach of the express and implied terms of the policies—  
18 including their duty to defend if there is any potential for coverage. (*Id.* ¶ 18.)

19 Plaintiffs, as assignees of Hess, filed suit against Defendants alleging breach of  
20 (1) the duty to defend and (2) the implied covenant of good faith. (ECF No. 1, Ex. A.)  
21 On April 22, 2014, Defendants removed the action to this Court on diversity grounds.  
22 (ECF No. 1.) On April 28, 2014, Arch moved to dismiss Plaintiffs’ Complaint. (ECF  
23 No. 12.)

### 24 **III. LEGAL STANDARD**

25 A court may dismiss a complaint under Rule 12(b)(6) for lack of a cognizable  
26 legal theory or insufficient facts pleaded to support an otherwise cognizable legal  
27 theory. *Balistreri v. Pacifica Police Dep’t*, 901 F.2d 696, 699 (9th Cir. 1990). To  
28 survive a dismissal motion, a complaint need only satisfy the minimal notice pleading

1 requirements of Rule 8(a)(2)—a short and plain statement of the claim. *Porter v.*  
2 *Jones*, 319 F.3d 483, 494 (9th Cir. 2003). The factual “allegations must be enough to  
3 raise a right to relief above the speculative level.” *Bell Atl. Corp. v. Twombly*, 550  
4 U.S. 544, 555 (2007). That is, the complaint must “contain sufficient factual matter,  
5 accepted as true, to state a claim to relief that is plausible on its face.” *Ashcroft v.*  
6 *Iqbal*, 556 U.S. 662, 678 (2009).

7 The determination whether a complaint satisfies the plausibility standard is a  
8 “context-specific task that requires the reviewing court to draw on its judicial  
9 experience and common sense.” *Id.* at 679. A court is generally limited to the  
10 pleadings and must construe all “factual allegations set forth in the complaint . . . as  
11 true and . . . in the light most favorable” to the plaintiff. *Lee v. City of L.A.*, 250 F.3d  
12 668, 688 (9th Cir. 2001). But a court need not blindly accept conclusory allegations,  
13 unwarranted deductions of fact, and unreasonable inferences. *Sprewell v. Golden*  
14 *State Warriors*, 266 F.3d 979, 988 (9th Cir. 2001).

15 As a general rule, a court should freely give leave to amend a complaint that has  
16 been dismissed. Fed. R. Civ. P. 15(a). But a court may deny leave to amend when  
17 “the court determines that the allegation of other facts consistent with the challenged  
18 pleading could not possibly cure the deficiency.” *Schreiber Distrib. Co. v. Serv-Well*  
19 *Furniture Co.*, 806 F.2d 1393, 1401 (9th Cir.1986); *see Lopez v. Smith*, 203 F.3d  
20 1122, 1127 (9th Cir. 2000).

#### 21 IV. DISCUSSION

22 Arch moves to dismiss Plaintiffs’ FAC because it cannot be liable for breach of  
23 its duty to defend—and consequently breach of the implied covenant of good faith—  
24 as a matter of law. Arch contends that the facts alleged in the FAC clearly preclude  
25 coverage under the Arch Policy. Plaintiffs disagree. For the following reasons the  
26 Court **DENIES** Arch’s Motion to Dismiss.

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1 **A. Judicial Notice**

2 At the outset, Arch requests that the Court take judicial notice of Arch Policy.  
3 (ECF No. 12, Ex. A.) Plaintiffs do not oppose this request. Plaintiffs in turn request  
4 that the Court take judicial notice of the Complaint filed in the underlying action  
5 *McCracken, et al. v. Hess Roofing and Constr. Inc., et al*, Case No. BC492400 (“the  
6 underlying complaint”). (ECF No. 20, Ex. 1.) Arch does not oppose this request.

7 Generally, a court may not consider any other materials beyond the pleadings  
8 when deciding a Rule 12(b)(6) motion. *Lee v. City of L.A.*, 250 F.3d 668, 688 (9th  
9 Cir. 2001). Consideration of extrinsic evidence converts a 12(b)(6) motion to a  
10 summary-judgment motion. Fed. R. civ. P. 12(b)(6). But there are two exceptions to  
11 this rule.

12 First, under Federal Rule of Evidence 201, a court may take judicial notice of  
13 matters of public record as long as the noticed facts are not “subject to reasonable  
14 dispute.” *Lee*, 250 F.3d at 689 (quoting *MGIC Indem. Corp. v. Weisman*, 803 F.2d  
15 500, 504 (9th Cir.1986)); Fed. R. Evid. 201.

16 Second, a court is permitted to consider “material which is properly submitted  
17 as part of the complaint on a motion to dismiss without converting the motion to  
18 dismiss into a motion for summary judgment.” *Lee*, 250 F.3d at 688 (internal  
19 quotations marks omitted). Materials that are not attached to the complaint, but on  
20 which the complaint necessarily relies, may be considered if: “(1) the complaint refers  
21 to the document; (2) the document is central to the plaintiff's claim; and (3) no party  
22 questions the authenticity of the document.” *United States v. Corinthian Colls.*, 655  
23 F.3d 984, 999 (9th Cir. 2011); *Marder v. Lopez*, 450 F.3d 445, 448 (9th Cir.2006).  
24 Second, a court may take judicial notice of matters of public record that are not  
25 subject to reasonable dispute. Fed. R. Evid. 201; *Corinthian Colls.*, 655 F.3d at 999.

26 The underlying complaint is a matter of public record and not subject to  
27 reasonable dispute. Courts “may take notice of proceedings in other courts, both  
28 within and without the federal judicial system, if those proceedings have a direct

1 relation to the matters at issue. *Milton H. Greene Archives, Inc. v. Marilyn Monroe*  
2 *LLC*, 692 F.3d 983, 991 n. 8 (9th Cir. 2012). Accordingly, the Court takes judicial  
3 notice of the underlying complaint.

4 Plaintiffs’ claims necessarily depend on the provisions of the Arch Policy,  
5 which is repeatedly referred to in the Complaint. (Compl. ¶¶ 2, 18–19, 26–27.)  
6 Additionally, with regard to the Arch Policy, Arch attached the document to its  
7 Motion to Dismiss, and Plaintiffs do not dispute the authenticity of the document.  
8 (ECF No. 12, Ex. A.) Accordingly, the Court takes judicial notice of the Arch Policy  
9 documents and assumes that they are true for purposes of the motions to dismiss. *See*  
10 *Corinthian Colls.*, 655 F.3d at 999.

11 **B. Duty to Defend**

12 Under California law, an insurer’s duty to defend against litigation brought  
13 against the insured by a third party arises whenever the insurer ascertains facts that  
14 give rise to even the potential for indemnity under the policy. *Scottsdale Ins. Co. v.*  
15 *MV Transp.*, 36 Cal. 4th 643, 654 (2005); *Montrose Chem. Corp. v. Sup. Ct.*, 6 Cal.4th  
16 287, 300 (1993) (“Any doubt as to whether the facts establish the existence of the  
17 defense duty must be resolved in the insured’s favor.”). Whether there the duty to  
18 defend exists is evaluated by “reference to the policy, complaint, and all facts known  
19 to the insurer from any source.” *Montrose*, 6 Cal.4th at 300.

20 Arch asserts that Plaintiffs claims fail as a matter of law because there was no  
21 potential for coverage in the underlying action. Arch contends that coverage was  
22 precluded because (1) the property damage did not occur during the policy period and  
23 (2) two policy exclusions apply to bar coverage of the claim. The Court addresses  
24 each in turn.

25 *1. Occurrence of the property damage*

26 First, Arch argues that there was no potential of coverage because the property  
27 damage did not “occur” or “first take place” during the policy period. Specifically,

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1 Arch contends that the Arch Policy ended on September 22, 2009, but the property  
2 damage did not occur until January 2010.

3 Plaintiffs argue that January 2010 “is nothing more than the date the Plaintiffs  
4 observed appreciable damage to their home or a date of manifestation”—not the date  
5 that property damage occurred for coverage purposes. (Opp’n 4.) Plaintiffs argue that  
6 the property damage was caused by Hess’s negligence during the policy period, but  
7 the consequences of that injury did not appear until after the policy expired.

8 Whether Arch had a potential duty to indemnify Hess depends upon the  
9 coverage provisions and exclusions in the Arch Policy. *See Modern Dev. Co. v.*  
10 *Navigators Ins. Co.*, 111 Cal. App. 4th 932, 939 (2003) (“[I]n determining whether  
11 allegations in a particular complaint give rise to coverage under a comprehensive  
12 general liability [sic] policy, courts must consider both the occurrence language in the  
13 policy, and the endorsements or exclusions affecting coverage, if any, included in the  
14 policy terms.”).

15 Insurance policies are contracts interpreted in accordance with the general rules  
16 of construction applicable to all contracts. *Mount Vernon Fire Ins. Corp. v. Oxnard*  
17 *Hospitality Enter., Inc.*, 219 Cal. App. 4th 876, 882 (2013). The principal tenet of  
18 contract interpretation is to effect the parties’ intent as expressed in the contract terms.  
19 *Id.* (citing *AIU Ins. Co. v. Sup. Ct.*, 51 Cal. 3d 807, 822 (1990)). To that effect,  
20 insurance policy terms are given their plain meaning. *Mount Vernon*, 219 Cal. App.  
21 4th at 882; Cal. Civ. Code § 1638. The context in which policy terms appear is also  
22 critical. *Id.* (“[E]qually important are the requirements of reasonableness and  
23 context.”) (internal quotation marks omitted).

24 The Arch Policy, like most third-party-liability-insurance policies,<sup>2</sup> is an  
25 occurrence-based policy. The Arch Policy applies to property damage only if “The

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26 <sup>2</sup> Third-party liability policies differ from first-party insurance policies in that they assume a  
27 contractual duty to pay judgments that the insured becomes legally obligated to pay as damages  
28 because of bodily injury or property damage caused by the insured. *See Montrose*, 10 Cal. 4th at  
663.

1 bodily injury or property damage is caused by an occurrence which takes place during  
2 the policy period . . . and . . . such occurrence first takes place during the policy  
3 period.” (ECF No. 12, Ex. A at A-6.) Occurrence is defined in the policy as “an  
4 accident, including a continuous or repeated exposure to substantially the same  
5 general harmful condition, neither expected nor intended from the standpoint of the  
6 insured.” (*Id.* at A-21.) The policy provides a standard definition of “property  
7 damage,” i.e., “physical injury to tangible property, including loss of use of that  
8 property”. (ECF No. 12, Ex. A at A-21.)

9       The Arch Policy also contains a first-takes-place limitation. It provides that,  
10 All bodily injury or property damage arising from an occurrence shall be  
11 deemed to first take place at the time of the first such bodily injury or  
12 property damage, regardless of the date of manifestation . . . even though  
13 the occurrence giving rise to such damage may be continuous or repeated  
14 exposure to the same generally harmful conditions, and even though the  
15 nature, type [sic] or extent of such bodily injury or property damage may  
16 be continuous, progressive, cumulative, changing [sic] or evolving.

17 (*Id.* at A-7.)

18       Thus, the plain language of the Arch Policy makes clear that it is an occurrence-  
19 based policy that requires both the occurrence and first instance of property damage to  
20 take place during the policy period. Thus property damage that occurs—or, in the  
21 case of progressive damage, that begins—during the insurers’ policy period, but  
22 manifests or continues after the period, triggers coverage.

23       Arch insured Hess from June 5, 2009, through September 22, 2009, in the midst  
24 of the construction on Plaintiffs’ property. In the underlying action, Plaintiffs alleged  
25 that the damage arising out of Hess’s negligence occurred “on or after June, [sic]  
26 2007, and “within 5 years of the replacement of the built-up roof and within 2 years of  
27



1 the general construction.” (ECF No. 20.) Thus, the Complaint alleges that at least  
2 *some* property damage took place during the Arch Policy period. Consequently the  
3 first instance of property damage could have taken place during the policy period.  
4 Because the Plaintiffs’ property damage could have taken place during the policy  
5 period, the Court concludes that Plaintiffs have alleged sufficient facts to give rise to  
6 the potential for indemnity under the policy.

7 Arch’s reliance on the date that the Plaintiffs first noticed the water damage as  
8 the first instance of damage is misplaced. The Arch Policy did not limit coverage to  
9 the first *manifested* damages. *See St. Paul Mercury Ins. Co v. Mountain W. Farm*  
10 *Bureau Mutual Ins. Co.*, 210 Cal. App. 4th 645, 661 (2012) (“Occurrence-based  
11 policies will cover injuries that ‘occur’ during the policy period *even if not discovered*  
12 *or manifested until after expiration of the policy period.*”) (internal quotation marks  
13 omitted) (emphasis in original).

14 Indeed, under similar facts and nearly identical contract terms, courts have  
15 found potential coverage that triggered the duty to defend. In *Pepperell v. Scottsdale*  
16 *Ins. Co.*, 62 Cal. App. 4th 1045 (1998), the court found a duty to defend arose based  
17 on defective design and construction allegations, even though the damages did not  
18 manifest until years after the policy period expired. *Id.* at 1055. Like the Arch Policy,  
19 the general-liability policy in effect during the construction of the home was  
20 occurrence-based. *Id.* at 1048–49. In reaching its conclusion that the insurance  
21 company had a duty to defend, the court reasoned, “The clear implication of the  
22 complaint is that there existed—at least *potentially*—a covered event, i.e., a continuing  
23 and progressively deteriorating process which began with defective design and  
24 construction admittedly *within* the pertinent policy.” *Id.* (emphasis in original);  
25 *accord Century Indem. Co. v. Hearrean*, 98 Cal. App. 4th 734 , 740 (2002); *St. Paul*  
26 *Fire & Marine Ins. Co. v. Vadnais Corp.*, Case No. CV F 10-1669 LJO GSA, 2012  
27 WL 761664 at\*9 (E.D. Cal. Mar. 6, 2012) (finding that the alleged defective design

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1 and installation during the policy period “raised the potential for a covered event”  
2 even though the damages were discovered later).

3           2. *Exclusions*

4           Arch next argues that even if the Court finds that the Plaintiffs’ claim was a  
5 covered occurrence, two policy exclusions—j(5) and j(6)—apply to bar coverage of  
6 the claim. While the insured has the initial burden of demonstrating a claim falls  
7 within the basic coverage scope, “exclusions are narrowly construed and must be  
8 proven by the insurer.” *Collin v. Am. Empire Ins. Co.*, 21 Cal. App. 4th 787, 802–03  
9 (1994). Ambiguities and reasonable doubts are resolved against the insurer. *Miller v.*  
10 *Elite Ins. Co.*, 100 Cal. App. 3d 739, 751 (1980).

11           The exclusion found in j(5) applies to works in progress. (ECF No. 12, Ex. A at  
12 A-9.) The works-in-progress exclusion provides that Arch is not obligated to  
13 indemnify Hess for property damage that occurs while Hess is performing operations  
14 on the Property. (*Id.*) The exclusion found in j(6) is a faulty-workmanship exclusion.  
15 (ECF No. 12, Ex. A at A-10.) It excludes coverage for the physical injury to, or loss  
16 of use of, the part of the Property that must be replaced because Hess’s work was  
17 performed incorrectly. Both of these exclusions function to bar coverage unless the  
18 damage comes within the “products-completed operations hazard” exception. (*Id.*)

19           The products-completed operations hazard provision in the Arch Policy is  
20 designed to cover property damage that occurs after an insured’s work is completed.  
21 The products-completed operations hazard states that work will be deemed completed,  
22 in relevant part, when (1) all the contract work is completed, or (2) the work has been  
23 “put to its intended use by any person other than another contractor or subcontractor  
24 working on the same project.” (ECF No. 12, Ex. A at A-21.) The Arch Policy notes  
25 that “Work that may need service, maintenance, correction, repair or replacement after  
26 it is completed . . . will be treated as completed even though a contract requires such  
27 service, maintenance, correction, repair or replacement.” *Id.*

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1 Arch asserts that because Plaintiffs did not allege that Hess completed its work  
2 during the Arch Policy period in the underlying Hess complaint, exclusions j(5) and  
3 j(6) preclude coverage for any property damage. Plaintiffs argue that Hess's work  
4 was both completed and put to its intended use by Plaintiffs during the policy period.  
5 Plaintiffs contend that although the dates that the work was completed and put to its  
6 intended were not included in the underlying Hess Complaint, they were easily  
7 ascertainable by other facts made available to Arch, including Hess's invoices, the  
8 invoice payments, and email correspondence.

9 Under California law, an insurer's duty to defend is evaluated by "reference to  
10 the policy, complaint, and all facts known to the insurer from any source." *Montrose*,  
11 6 Cal. 4th at 300. Accordingly, Plaintiffs can appropriately rely on the Hess invoices,  
12 payments, and email correspondence to show that Arch had notice of a potentially  
13 covered claim. Arch owed a duty to defend Hess against the underlying complaint if  
14 there was even the *potential* for indemnity under the policy. *Scottsdale*, 36 Cal. 4th at  
15 654; *Montrose Chem. Corp.*, 6 Cal.4th at 300. And *any* doubt must have been  
16 resolved in Hess's favor. *Montrose Chem. Corp.*, 6 Cal.4th at 300. Consequently,  
17 Arch has failed to meet its high burden to prove that there were absolutely no  
18 potentially covered claims contained in the underlying Hess Complaint.

19 **C. Duty of Good Faith**

20 Arch argues that Plaintiffs' breach-of-good-faith claim should be dismissed  
21 because there was no duty to defend Hess in the underlying action. Where "there is  
22 no potential for coverage, and hence no duty to defend under the terms of the policy,  
23 there can be no action for breach of the implied covenant of good faith and fair  
24 dealing." *Waller v. Truck Ins. Exch. Inc.*, 11 Ca1. 4th 1, 35 (1995). Because Arch has  
25 failed to prove that no potential for coverage existed, Plaintiffs sufficiently state a  
26 claim for breach of the implied covenant of good faith and fair dealing.

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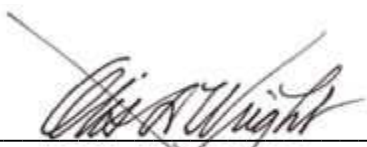
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**V. CONCLUSION**

For the reasons discussed above, the Court **DENIES** Arch's Motion to Dismiss.  
(ECF No. 12.)

**IT IS SO ORDERED.**

June 23, 2014



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**OTIS D. WRIGHT, II**  
**UNITED STATES DISTRICT JUDGE**