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**United States District Court
Central District of California**

ILAN AVNIELI; and HEATHER
AVNIELI,

Plaintiff,

v.

RESIDENTIAL CREDIT SOLUTIONS,
INC.; THE BANK OF NEW YORK
MELLON F/K/A/ THE BANK OF NEW
YORK AS TRUSTEE FOR THE
BENEFIT OF THE CERTIFICATE
HOLDERS OF THE CWALT, INC.,
ALTERNATIVE LOAN TRUST 2004-
20T1, MORTGAGE PASS-THROUGH
CERTIFICATES, SERIES 2004-20T1;
FIRST AMERICAN TITLE INSURANCE
COMPANY; and DOES 1-20,

Defendants.

Case № 2:15-cv-02877-ODW (PJW)

**ORDER GRANTING IN PART AND
DENYING IN PART DEFENDANT’S
MOTION TO DISMISS [27]**

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I. INTRODUCTION

After falling behind on their mortgage payments, Plaintiffs Ilan Avnieli and Heather Avnieli attempted to modify their loan with Defendant The Bank of New York Mellon (“Bank”)—the ultimate successor of Provident Savings Bank, F.S.B. (“Provident”). The Avnielis allege that Bank, along with trustee First American Title Insurance Company (“First American”) and its servicing agent Residential Credit Solutions (“RCS”), recorded a notice of default prematurely, failed to properly contact Plaintiffs, engaged in dual tracking, failed to provide Plaintiffs with a single point of contact, failed to competently review foreclosure documents, and were negligent and negligent per se. Defendants removed the case and then moved to dismiss. Defendants contend that the federal Home Owners’ Loan Act (“HOLA”) preempts the Avnielis’ claims and that, in the alternative, the Avnielis have failed to state any valid claims. The Court finds that HOLA does not preempt the Avnielis’ claims and accordingly **GRANTS IN PART** and **DENIES IN PART** Defendants’ Motion to Dismiss.¹

II. FACTUAL BACKGROUND

17 On April 7, 2004, the Avnielis obtained a \$592,000.00 loan from Provident, 18 which was secured with a Deed of Trust against the real property at 6200 Feral 19 Avenue, Agoura Hills, California. (FAC ¶ 1; RJN Ex. 1.)² Provident is a federal 20 savings association, regulated at the time by the Office of Thrift Supervision (“OTS”).

21 On March 12, 2014, a Corporation Assignment of Deed of Trust was recorded, 22 which assigned the beneficial interest under the deed of trust to Bank, as the successor 23 to Provident. (FAC ¶ 11; RJN Ex. 2.) On June 2, 2014, Bank recorded a Substitution 24

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¹ As noted in the Court’s prior Order (ECF No. 32), the Court deemed the matter appropriate for decision without oral argument after considering Plaintiff’s moving papers. Fed. R. Civ. P. 78(b); L.R. 7-15.

28 ² The Court **GRANTS** Defendants’ Request for Judicial Notice to the extent that the Court uses the documents adduced in this Order. (ECF No. 5.)

1 of Trustee, which substituted First American as trustee under the Deed of Trust.
2 (FAC ¶ 33; RJN Ex. 3.)

3 The Avnielis defaulted on their loan, and on June 30, 2014, when they were at
4 least \$47,642 behind on their payments, First American recorded a Notice of Default
5 and Election to Sell Under Deed of Trust. (FAC ¶ 34; RJN Ex. 4.) The Avnielis
6 failed to cure their default and on September 29, 2014, First American recorded a
7 Notice of Trustee’s Sale. (FAC ¶ 42; RJN Ex. 5.)

8 On March 18, 2015, the Avnielis filed suit against Defendants in Los Angeles
9 County Superior Court alleging four violations of California’s Home Owners’ Bill of
10 Rights (“HOBR”), negligence and negligence per se, and a violation of California’s
11 Unfair Competition Law. (Not. of Removal Ex. A.) Defendants thereafter removed
12 the action on January 2, 2014, invoking diversity jurisdiction. (ECF No. 1.)

13 On August 17, 2015, Defendants moved to dismiss the Avnielis’ First Amended
14 Complaint (“FAC”) for failure to state a claim. (ECF No. 27.) A timely opposition
15 and reply was filed. (ECF Nos. 30, 31.) That Motion is now before the Court for
16 decision.

17 **III. LEGAL STANDARD**

18 A court may dismiss a complaint under Rule 12(b)(6) for lack of a cognizable
19 legal theory or insufficient facts pleaded to support an otherwise cognizable legal
20 theory. *Balistreri v. Pacifica Police Dep’t*, 901 F.2d 696, 699 (9th Cir. 1990). To
21 survive a dismissal motion, a complaint need only satisfy the minimal notice pleading
22 requirements of Rule 8(a)(2)—a short and plain statement of the claim. *Porter v.*
23 *Jones*, 319 F.3d 483, 494 (9th Cir. 2003). The factual “allegations must be enough to
24 raise a right to relief above the speculative level.” *Bell Atl. Corp. v. Twombly*, 550
25 U.S. 544, 555 (2007). That is, the complaint must “contain sufficient factual matter,
26 accepted as true, to state a claim to relief that is plausible on its face.” *Ashcroft v.*
27 *Iqbal*, 556 U.S. 662, 678 (2009).

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1 The determination whether a complaint satisfies the plausibility standard is a
2 “context-specific task that requires the reviewing court to draw on its judicial
3 experience and common sense.” *Id.* at 679. A court is generally limited to the
4 pleadings and must construe all “factual allegations set forth in the complaint . . . as
5 true and . . . in the light most favorable” to the plaintiff. *Lee v. City of L.A.*, 250 F.3d
6 668, 688 (9th Cir. 2001). But a court need not blindly accept conclusory allegations,
7 unwarranted deductions of fact, and unreasonable inferences. *Sprewell v. Golden*
8 *State Warriors*, 266 F.3d 979, 988 (9th Cir. 2001).

9 As a general rule, a court should freely give leave to amend a complaint that has
10 been dismissed. Fed. R. Civ. P. 15(a). But a court may deny leave to amend when
11 “the court determines that the allegation of other facts consistent with the challenged
12 pleading could not possibly cure the deficiency.” *Schreiber Distrib. Co. v. Serv-Well*
13 *Furniture Co.*, 806 F.2d 1393, 1401 (9th Cir.1986); *see Lopez v. Smith*, 203 F.3d
14 1122, 1127 (9th Cir. 2000).

15 IV. DISCUSSION

16 Defendants contend that HOLA preempts the Avnielis’ California Homeowner
17 Bill of Rights (“HBOR”) claims and that the Avnielis’ other causes of action fail to
18 state a claim on their allegations. The Court finds that HOLA does not preempt the
19 HBOR as applied to Defendants. The Court will address each issue in turn.

20 A. HOLA Preemption

21 Because the Avnielis’ loan originated with a federal savings bank, the
22 Defendants argue that HOLA preemption applies to any and all conduct of current
23 beneficiary, Bank, and/or its servicing agent, RCS.

24 Federal savings associations are organized under HOLA, and OTS supervises
25 them. *Appling v. Wachovia Mortg., FSB*, 745 F. Supp. 2d 961, 970–71 (N.D. Cal.
26 2010); 12 U.S.C. §§ 1462(3) (“The term ‘federal savings association’ means a federal
27 savings association or a federal savings bank chartered under section 1464 of this
28 title.”), 1464 (authorizing charters for federal savings associations). In contrast, OCC

1 supervises national banks, also called national associations, under a different set of
2 regulations. *See Appling*, 745 F. Supp. 2d at 970–71; 12 C.F.R. § 7.100 *et seq.*

3 OTS promulgated a regulation preempting any state laws affecting federal
4 savings associations’ operations “to give federal savings associations maximum
5 flexibility to exercise their lending powers in accordance with a uniform federal
6 scheme of regulation.” 12 C.F.R. § 560.2(a). The regulation states that “federal
7 savings associations may extend credit as authorized under federal law . . . without
8 regard to state laws purporting to regulate or otherwise affect their credit activities”
9 with few exceptions. *Id.*, § 560.2(c). OTS also set forth a nonexhaustive list of state
10 laws that the regulation preempts. *Id.* § 560.2(b).

11 Here, Defendants spend several pages of their Motion arguing which of the
12 Avnielis’ claims are subject to HOLA preemption and whether HOLA preemption in
13 fact applies to Defendants. Although Defendants’ predecessor, Provident, was a
14 federal savings association, Defendant Bank is not. Rather, Bank is a national bank
15 organized under different laws and subject to supervision by a different federal
16 governmental entity. *See Appling*, 745 F. Supp. 2d at 970–71; 12 C.F.R. § 7.100 *et*
17 *seq.*

18 This is not the first time that a court has considered whether HOLA preemption
19 applies to claims where a national savings bank is the beneficiary of a loan that
20 originated with a federal savings bank. In fact, many courts have held that HOLA
21 preemption still applies to the national savings banks when this occurs. *See, e.g.,*
22 *Castillo v. Wachovia Mortg.*, No. C-12-0101 EMC, 2012 WL 1213296, at *4 (N.D.
23 Cal. Apr. 11, 2012); *Copeland-Turner v. Wells Fargo Bank*, 800 F. Supp. 2d 1132,
24 1144 (D. Or. 2011); *Appling*, 745 F. Supp. 2d 971; *Lopez v. Wachovia Mortg.*, No. C
25 10-01645 WHA, 2010 WL 2836823, at *2 (N.D. Cal. July 19, 2010). But there is no
26 controlling authority from the Supreme Court or the Ninth Circuit on this issue.

27 The Court finds that it must follow the plain language of HOLA and the OTS
28 regulation. By its own terms, HOLA only applies to “federal savings associations”

1 like Provident. 12 C.F.R. § 1462(3). The preemption provision therefore also only
2 applies to federal savings associations. OTS recognized as much when it repeatedly
3 used that term in the regulation. For example, OTS intended “to give *federal savings*
4 *associations* maximum flexibility to exercise their lending powers in accordance with
5 a uniform federal scheme of regulation” and thus “occupie[d] the entire field of
6 lending regulation for *federal savings associations*.” *Id.* § 560.2(a) (emphasis added).
7 In fact, in construing this regulation, OTS recognized the difference between the two
8 types of banks. *See* Lending and Investment, 61 Fed. Reg. 50,951, 50,965 (Sept. 30,
9 1996).

10 Lastly, the regulation’s preemptive force does not hinge on genesis of the loan;
11 rather, the nature of the bank at issue is the defining criterion. Since Bank is not a
12 federal savings association, the Court finds that HOLA does not preempt any claims
13 against the bank. *See Stalaker v. Fid. & Deposit Co. of Md.*, 2:10-CV-00964, 2011
14 WL 560675, at *3 (S.D.W. Va. Feb. 8, 2011) (“[The bank] has cited no authority for,
15 and the case law does not support an assertion that a successor in interest to a federal
16 savings bank is subject to HOLA preemption for activities that took place *after* the
17 federal savings bank dissolved.”).

18 Thus, the Court finds that HOLA does not preempt the Avnielis’ state law
19 claims.

20 **B. Unfair Competition Law**

21 The Avnielis bring a claim against Defendants for violating California Unfair
22 Competition Law (“UCL”). The UCL prohibits “any unlawful, unfair or fraudulent
23 business act or practice and unfair, deceptive, untrue or misleading advertising.” Cal.
24 Bus. & Prof. Code § 17200. Defendants contend that the Avnielis’ UCL claim fails
25 for several reasons.

26 *1. UCL standing*

27 To have standing to sue under the UCL, a plaintiff must have “suffered injury in
28 fact and [have] lost money or property as a result of the unfair competition.” *Id.* §

1 17204. The California Supreme Court held that to satisfy this requirement, the
2 plaintiff must “(1) establish a loss or deprivation of money or property sufficient to
3 qualify as injury in fact, i.e., *economic injury*, and (2) show that the economic injury
4 was the result of, i.e., *caused by*, the unfair business practice or false advertising that
5 is the gravamen of the claim.” *Kwikset Corp. v. Superior Court*, 51 Cal. 4th 310, 322
6 (2011).

7 Defendants argue that the Avnielis have not alleged any injury or a loss of
8 money or property caused by Defendants’ conduct because the foreclosure sale has
9 not occurred yet. Defendants contend that any of the Avnielis’ injuries would be due
10 to their own failure to pay their mortgage as they promised—not Defendants’ actions.

11 But the Avnielis do allege several economic injuries they suffered as a result of
12 Bank’s conduct, including money spent preventing foreclosure on their home, harm to
13 their credit, and payment of interest, legal fees, and other costs. (FAC ¶ 179 – 180.)
14 These economic detriments easily satisfy the California Supreme Court’s
15 interpretation of section 17204. *See Kwikset*, 51 Cal. 4th at 323 (interpreting the
16 phrase “lost money or property”).

17 The Court therefore finds that the Avnielis have standing to sue under the UCL.

18 2. “Unlawful” conduct

19 UCL’s “unlawful” prong “borrows” violations of other laws such that a
20 “defendant cannot be liable under § 17200 for committing unlawful business practices
21 without having violated another law.” *Ingels v. Westwood One Broad. Servs., Inc.*,
22 129 Cal. App. 4th 1050, 1060 (2005) (internal quotation marks omitted); *see also*
23 *Farmers Ins. Exch. v. Superior Court*, 2 Cal. 4th 377, 383 (1992).

24 Defendants attack the Avnielis’ allegations that it violated California Civil
25 Code sections 2932.55, 2923.6, 2923.7 and 2924.17.

26 a. Cal. Civ. Code § 2923.55

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1 The Avnielis allege that Defendants violated section 2923.55 by: (1) failing to
2 send them the written statement required by section 2923.55(b)(1)(B) and (2) failing
3 to make “initial contact” with Plaintiffs as required by section 2923.55(b)(2).

4 Section 2923.55(b)(1)(B) states that a mortgage servicer may not record a
5 notice of default until it sends the following information in writing to the borrower:

6 (B) A statement that the borrower may request the following:

7 (i) A copy of the borrower’s promissory note or other evidence of
8 indebtedness.

9 (ii) A copy of the borrower’s deed of trust or mortgage.

10 (iii) A copy of any assignment, if applicable, of the borrower’s
11 mortgage or deed of trust required to demonstrate the right of the
12 mortgage servicer to foreclose.

13 (iv) A copy of the borrower’s payment history since the borrower
14 was last less than 60 days past due.

15 Cal. Civ. Code § 2923.55(b)(1)(B).

16 The Avnielis allege that they never received this information, and yet
17 Defendants still recorded the Notice of Default. (FAC ¶ 8.) As such, the Avnielis
18 have stated a violation under section 2923.55(b)(1)(B). *See Johnson v. SunTrust*
19 *Mortgage, Inc.*, No. CV 14-2658 DSF PJWX, 2014 WL 3845205, at *4 (C.D. Cal.
20 Aug. 4, 2014) (finding that Plaintiffs stated a claim under section 2923(b)(1)(B)
21 because the Plaintiffs alleged that they never received the required information). The
22 Court thus denies Defendants’ Motion as to this alleged violation.

23 Under section 2923.55(b)(2), at least 30 days prior to filing a notice of default,
24 “[a] mortgage servicer shall contact the borrower in person or by telephone in order to
25 assess the borrower’s financial situation and explore options for the borrower to avoid
26 foreclosure.” Here, the Avnielis concede that they had several discussions with RCS
27 regarding loan modification prior to the Notice of Default. (See FAC ¶¶ 41–43, 46,
28 48.) Although they were not satisfied with the result of their modification
applications or with the information they received from RCS, this provision only
“contemplates contact and some analysis of the borrower’s financial situation.”
Davenport v. Litton Loan Servicing, LP, 725 F. Supp. 2d 862, 877 (N.D. Cal. 2010);

1 *see also Brown v. U.S. Bancorp*, No. CV 11–6125 CAS (PJWx), 2012 WL 665900, at
2 *7 (C.D. Cal. Feb. 27, 2012) (“Because plaintiffs admit that they discussed loan
3 modifications with [defendant] well before the notice of default was recorded, their
4 allegation that defendants failed to comply with § 2923.5[5] fails.”). The Court
5 accordingly grants Defendants’ Motion as to this alleged violation.

6 b. Cal. Civ. Code § 2923.6

7 The Avnielis allege that Defendants violated California’s law against dual
8 tracking on three separate instances.

9 The HBOR forbids a mortgage servicer, such as RCS, from “record[ing] a
10 notice of default or notice of sale . . . while the [borrower’s] complete first loan
11 modification is pending.” Cal. Civ. Code § 2923.6(c).

12 The Avnielis’ first allegation of dual tracking arising under section 2923.6(c)
13 occurred when: (1) the Avnielis submitted a loan modification to RCS in November
14 2013, (2) RCS confirmed the loan package was complete on March 11, 2014, and (3)
15 First American, as an agent for RCS and Bank, recorded a Notice of Default on June
16 30, 2014 without providing the Avnielis with a determination on their pending loan
17 modification application. This is sufficient to state a claim under section 2923.6(c).

18 Similarly, the Avnielis’ second allegation of dual tracking arising under section
19 2923.6(c) occurred when: (1) the Avnielis submitted a loan modification to RCS in
20 August 2014, (2) RCS confirmed the loan package was complete on September 15,
21 2014, and (3) First American, as an agent for RCS and Bank, recorded a Notice of
22 Trustee’s Sale on September 29, 2014 without providing the Avnielis with a
23 determination on their pending loan modification application. This is also sufficient
24 to state a claim under section 2923.6(c).

25 Defendants claim that the first two allegations of dual tracking are moot
26 because the Avnielis withdrew their prior, pending applications and submitted a new
27 application in November 2014, thus remedying the violations. The Court disagrees.
28 A servicer’s HBOR violations are only corrected and remedied after it rescinds the

1 notice of default. *Diamos v. Specialized Loan Servicing LLC*, No. 13-CV-04997 NC,
2 2014 WL 3362259, at *5 (N.D. Cal. July 7, 2014) (holding that a cause of action for
3 dual tracking is moot when defendant's rescinded notice of default); *Jent v. N. Trust*
4 *Corp.*, No. 13-cv-01684 WBS, 2014 WL 172542, at *5 (E.D. Cal. Jan. 15, 2014)
5 (holding that liability was precluded when defendants had rescinded the notice of
6 default and no trustee's deed upon sale had been recorded); *Pearson v. Green Tree*
7 *Servicing, LLC*, No. 14-CV-04524-JSC, 2015 WL 632457, at *2 (N.D. Cal. Feb. 13,
8 2015) (explaining that if the *servicer* takes action to correct the HBOR violation
9 before proceeding to foreclosure, no liability results) (emphasis added).

10 Because the Avnielis sufficiently stated claims under section 2923.6(c) and
11 Defendants have failed to rescind the Notice of Default, the violations have not been
12 properly corrected or remedied. The Court consequently denies Defendants' Motion
13 as to this alleged violation.

14 The Avnielis third allegation of dual tracking arises under section 2923.6(e),
15 which forbids a mortgage servicer, such as RCS, from recording a notice of default or
16 notice of sale while the borrower's complete loan modification appeal is pending.

17 The Avnielis' third allegation of dual tracking occurred when: (1) the Avnielis'
18 submitted a loan modification to RCS on December 22, 2014, (2) RCS confirmed the
19 loan package was complete on January 29, 2015, (3) RCS denied the Avnielis' loan
20 modification application on January 30, 2015, (4) the Avnielis' appealed the denial on
21 February 17, 2015, and (5) First American, as an agent for RCS and Bank, recorded
22 the Notice of Default on June 20, 2015 without providing the Avnielis with a
23 determination on their pending appeal.

24 This is sufficient to state a claim under section 2923.6(e). While Defendants
25 presented evidence that on March 17, 2015, RCS wrote to the Avnielis' rejecting their
26 appeal and informing them that the denial stands, this letter is outside the scope of the
27 complaint and not something of which the Court may take judicial notice. (Mtn. 3,
28

1 RJN 6). The Court consequently denied Defendants’ Motion as to this alleged
2 violation.

3 c. Cal. Civ. Code § 2923.7

4 The Avnielis next allege that Defendants violated section 2923.7, which
5 requires the lender to assign a Single Point of Contact (SPOC). Section 2923.7(a)
6 provides that when a borrower requests a foreclosure prevention alternative, “the
7 mortgage servicer shall promptly establish a single point of contact and provide to the
8 borrower one or more direct means of communication with the single point of
9 contact.” Among other things, that single point of contact is responsible for
10 “[c]oordinating receipt of all documents associated with available foreclosure
11 prevention alternatives and notifying the borrower of any missing documents
12 necessary to complete the application.” *Id.* § 2923.7(b)(2). In addition, the SPOC
13 must have “access to current information and personnel sufficient to timely,
14 accurately, and adequately inform the borrower of the current status of the foreclosure
15 prevention alternative,” and ensure “that a borrower is considered for all foreclosure
16 prevention alternatives offered by, or through, the mortgage servicer, if any.” *Id.* §
17 2923.7(b)(3) – (4).

18 Defendants argue that the Avnielis’ section 2923.7 claim fails because their
19 allegations show that Defendants complied with section 2923.7’s SPOC requirement
20 by appointing a compliant team of personnel. (Mot. 13.)

21 “Although the rule contemplates a single point of contact that is actually a team
22 of personnel, *see* Cal. Civ. Code § 2923.7(e), courts have found that where a plaintiff
23 sufficiently alleges that the multiple individuals handling her loan application lack the
24 knowledge or authority to constitute a team of personnel as contemplated under §
25 2923.7(e), the plaintiff’s claim should survive a motion to dismiss.” *Gardenswartz v.*
26 *SunTrust Mortg., Inc.*, No. 14–CV–8948, 2015 WL 900638, at *18–19, (C.D. Cal.
27 Mar. 3, 2015) (citing *Diamos*, 2014 WL 3362259, at *4).

1 The Avnielis allege they were transferred from representative to representative;
2 that they often received conflicting or inconsistent information; that different
3 representatives repeatedly asked them to re-submit documents they had previously
4 submitted to other representatives; and that, at times, they could not get someone on
5 the phone familiar with their file. (FAC ¶¶ 120 – 121.) Even accepting that the
6 “single point of contact” may be a team, the team members must “have the ability and
7 authority to perform the responsibilities described in [§ 2923.7(b)-(d).]” Cal. Civ.
8 Code § 2923.7(e). The FAC presents allegations that plausibly suggest Defendants
9 violated this command. Thus, the Court denies the Motion to Dismiss as to the
10 alleged violations of section 2923.7.

11 d. Cal. Civ. Code § 2924.17

12 The Avnielis next allege that Defendants violated section 2924.17, which
13 provides that certain foreclosure documents “shall be accurate and complete and
14 supported by competent and reliable evidence.” Section 2924.17 is designed to
15 prevent “robo-signing.” *See Marquez v. Wells Fargo Bank, N.A.*, No. 13–2819, 2013
16 WL 5141689 (N.D. Cal. Sept. 13, 2013) (“Section 2924.17 prohibits the practice of
17 robo-signing, in which servicers sign foreclosure documents without determining the
18 right to foreclose.”); *Sanguinetti v. CitiMortgage, Inc.*, No. 12–5424, 2013 WL
19 4838765 (N.D. Cal. Sept. 11, 2013) (“Section 2924.17 prohibits ‘robo-signing,’ or
20 executing foreclosure documents without ‘substantiat[ing] the borrower's default and
21 the right to foreclose.’”).

22 The Avnielis argue that Defendants’ violations of sections 2923.55, 2923.6, and
23 2923.7 are sufficient to state a claim under section 2924.17. However, the conduct
24 complained of by Plaintiffs is not what the statute is intended to prevent. The statute
25 is intended to prevent robo-signing, of which the Avnielis did not allege. The Court
26 thus grants Defendants’ Motion as to the alleged violation.

1 3. *“Fraudulent” conduct*

2 A “fraudulent” business act or practice is one which is likely to deceive
3 members of the public. *Weinstat v. Dentsply Intern., Inc.*, 180 Cal. App. 4th 1213,
4 1223 (2010). UCL claims premised on fraudulent conduct trigger the heightened
5 pleading standard under Rule 9(b) of the Federal Rules of Civil Procedure. *Kearns v.*
6 *Ford Motor Co.*, 567 F.3d 1120, 1125 (9th Cir. 2009).

7 Here, the FAC fails to meet the heightened pleading standard required for fraud
8 claims because the Avnielis only vaguely allege how members of the public are likely
9 to be deceived by Defendants' actions. They allege that Defendants recorded the
10 Notice of Default and Notice of Trustee’s Sale without accurate, complete, competent,
11 and reliable evidence substantiating the default and that the public is likely to be
12 confused by these false documents. (*E.g.*, FAC ¶ 136.) However, these allegations
13 are insufficient to meet the heightened pleading standard required to plead a
14 fraudulent business act.

15 4. *“Unfair” conduct*

16 In interpreting the UCL’s “unfair” term, the California Supreme Court held that
17 “the word ‘unfair’ in that section means conduct that threatens an incipient violation
18 of an antitrust law, or violates the policy or spirit of one of those laws because its
19 effects are comparable to or the same as a violation of the law, or otherwise
20 significantly threatens or harms competition.” *Cel-Tech Commc’ns, Inc. v. L.A.*
21 *Cellular Tel. Co.*, 20 Cal. 4th 163, 187 (1999).

22 The Avnielis have not alleged how Defendants’ actions rose anywhere near the
23 mandatory level of anticompetitive activity, and do not state how they could amend
24 their Complaint to plausibly make such an allegation. The Court thus grants
25 Defendants’ Motion as to this alleged violation.

26 **C. Negligence**

27 Defendants further contend that the Avnielis failed to state a claim for
28 negligence because lenders do not generally owe their borrowers a duty of care.

1 Under California law, the “existence of a duty of care owed by a defendant to a
2 plaintiff is a prerequisite to establishing a claim for negligence.” *Nymark v. Heart*
3 *Fed. Sav. & Loan Ass’n*, 231 Cal. App. 3d 1089, 1095 (1991). Generally, a financial
4 institution does not owe its borrower a duty of care “when the institution’s
5 involvement in the loan transaction does not exceed the scope of its conventional role
6 as a mere lender of money.” *Id.* at 1096. A lender exceeds its “conventional role” as
7 a money lender when it “actively participates” in the financed enterprise “beyond the
8 domain of the usual money lender.” *Wagner v. Benson*, 101 Cal. App. 3d 27, 35
9 (1980) (quoting *Connor v. Great W. Sav. & Loan Ass’n*, 69 Cal. 2d 850, 864 (1968)).

10 The Avnielis do not allege in their FAC any facts suggesting that Defendants
11 exceeded the normal role of a lender during the default/foreclosure process. Under
12 their negligence claim, the Avnielis simply reiterate that Defendants failed to comply
13 with the procedures set forth in Civil Code sections 2923.55, 2923.6, 2923.7, and
14 2924.17, as stated above. (FAC ¶ 156.)

15 While the Avnielis’ allegations may make out statutory violations if true, they
16 do not establish that Defendants “actively participate[d]” in the Avnielis’ loan
17 “beyond the domain of the usual money lender.” *See Wagner*, 101 Cal. App. 3d at 35.
18 Rather, these actions—or inactions such as they are—fall squarely within the class of
19 conduct a lender might take during the default process.

20 Plaintiffs claim for negligence per se fails for the same reason. *Spencer v. DHI*
21 *Mortg. Co., Ltd.*, 642 F. Supp. 2d 1153, 1162 (E.D. Cal. 2009) (“[A]n underlying
22 claim of ordinary negligence must be viable before the presumption of negligence of
23 Evidence Code section 669 can be employed.” (citing *Cal. Serv. Station & Auto*
24 *Repair Ass’n v. Am. Home Assurance Co.*, 62 Cal. App. 4th 1166, 1178 (1998))). The
25 Court thus grants Defendants’ Motion on this ground.

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V. CONCLUSION

For the reasons discussed above, the Court **GRANTS** Defendants' Motion to Dismiss as to the following claims: (1) the alleged violations of Civil Code sections 2923.55(b)(2), 2924.17; (2) the alleged violation of the UCL's unfair competition prong; and (3) negligence and negligence per se. (ECF No. 38.) The Court **DENIES** the Avnielis' Motion on all other grounds. (*Id.*) The Avnielis may amend their Complaint within 14 days with respect to section 2924.17, the UCL's unfair competition prong, and negligence and negligence per se only.

IT IS SO ORDERED.

October 9, 2015



OTIS D. WRIGHT, II
UNITED STATES DISTRICT JUDGE