EXHIBIT 1



August 6, 2011

Ira Gould, Esq. 120 North Lasalle Street, Suite 2750 Chicago, IL 60602 (312) 781-0680

GCIS Case Number: 201012701 - Bryan Pringle

Dear Mr. Gould,

8209 Roughrider Dr., Suite 200 Windcrest, TX 78239

Roughrider Professional Building

T (210) 271-2999 F (888) 511-7894 www.WhatsOnTheComputer.com Tax ID: 26-4329342

- 1. Background: I am president of Gallant Computer Investigative Services (GCIS), LLC. GCIS is licensed as a Private Investigations Company by the Texas Private Security Bureau (A15633). I have over 23 years investigative experience, including over 15 years dedicated primarily to computer related crimes and computer forensics. I served as a federal agent in the US Air Force with the Air Force Office of Special Investigations (AFOSI) for almost 15 years, and was the case agent on numerous significant investigations and provided computer forensics support and/or consultation to hundreds of investigations. Following my retirement from the Air Force in 2001, I entered the corporate computer forensics/computer security industry with a startup company, and helped build it into an internationally recognized leader in computer forensics, incident response, and incident response training. I am an AccessData Certified Instructor and AccessData Certified Examiner, as well as a contract instructor for AccessData Corp., for whom I teach an introductory computer forensics course to both law enforcement and corporate investigators. I have trained hundreds of federal, state and local law enforcement officials, as well as IT security personnel in the proper methodology for securing and analyzing computer evidence. I am a Certified Information Systems Security Professional (CISSP), an internationally recognized computer security certification. I am a contract instructor for New Horizons Computer Learning Center, where I teach CISSP preparatory courses to IT security personnel. I have multiple computer forensics certifications and have published numerous articles on computer forensics, ediscovery, and other computer security-related matters. Specific information regarding my qualifications is contained in my CV, a copy of which is attached to this report.
- 2. Support Requested: I was retained by the Gould Law Group on May 7, 2010, as a computer forensics expert, to analyze a CD-ROM that contained the creation file of the derivative version Bryan Pringle's song, "Take a Dive," to determine the date(s) the file(s) were created, as well as the date the CD-ROM was created (burned).

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- 3. On December 21, 2010, Mr. Pringle personally delivered to me one CD-ROM for analysis. The disc was a white Verbatim brand, and the serial number was 9E24F221861. It was hand marked, "PROMO PHOTOS/ 1999 ENSONIQ.NRG FILES." (A copy of the disk's label is appended to this report). Mr. Pringle informed me he was the person who labeled the disk. I initialed, dated, and initiated chain of custody on the evidence (Tag 2).
- A. Mr. Pringle stated he created the music files contained on Tag 2 in 1999 using an ASR-10 keyboard and saved the files to an external SCSI¹ hard drive. He then took the SCSI hard drive and connected it to a Windows computer (he believed a Windows 98 system) and used Ensoniq Disk Manager (EDM) software to create the .NRG images. (Mr. Pringle stated he no longer possesses the hardware or software he used to create Tag 2 due to a burglary of his storage facility located in Abilene, TX, in October 2000, in which over \$12,000 worth of equipment was stolen. Pringle provided a copy of the police report with is attached to this report). The .NRG image files not only contained the various parts to the music, but also contained the operating system files needed to boot the ASR-10 keyboard. These images appear to be Nero Image files (.NRG) (based solely on the file extension "NRG"). Mr. Pringle explained he used Nero to extract the image files to create a new CD-ROM to boot the ASR-10.
- B. I copied the file, "DISK05.NRG" to the desktop of a forensic computer running Windows XP Pro (64 bit), and burned this file as an image to a new CD-ROM using Nero Burning ROM Ver 6.6.0.3. I initiated chain of custody on this newly burned CD-ROM (Tag 3). Mr. Pringle then took this CD-ROM, and under my direct observation, booted an Ensoniq ASR-10 keyboard that had an external CD-ROM drive attached. He demonstrated how the keyboard works, and played for me his song, "Take a Dive" from the ASR-10 keyboard. After the demonstration, I maintained control and custody of this CD-ROM.
- 4. On January 3, 2011, I created a forensic copy of both CD-ROMs (Tags 2 and 3) using Forensic Toolkit Imager, Version 3.0.0.1443, and processed them with FTK Version 3.2.0.32216 (License number: 1-1205090). The CD's (Tag 2) volume name was "990909_0118." This appears to be the default disk name that is used by most CD writing software. It typically corresponds to the date and time the CD is created. In this case, that would mean Sept 9, 1999 at 1:18.
- A. Forensic analysis of Tag 2 determined there were two "sessions" written to the disk. This means that groups of files were saved to the disk on two different occasions. Session one contained one directory named "promo photos" which contained 134 digital photographs. This files were all dated 9-8-1999. The second session contained four files present as follows: "DISK02.NRG," "DISK03.NRG," "DISK04.NRG," and "DISK05.NRG." This files were all dated 8-22-1999. There was also a directory

¹ Small Computer Serial Interface. Computer technology that permits the "daisy chaining" of external computer hardware such as hard drives, CD-ROM drives, etc.



named "promo photos." Cursory analysis metadata associated with each of the 134 images contained in the "promo photo" directory disclosed the images were all taken 09-08-1999 with an Olympus C900Z/D400Z digital camera. According to the Olympus website (http://www.olympus-global.com/en/corc/history/camera/popup/digital_c900z_movie.cfm), this camera was released in 1998.

- B. The file named "DISK05.NRG," which, according to Mr. Pringle, is the creation file containing the derivative version of Pringle's song "Take a Dive," has a creation date of 8-22-1999, with a last modified time of 12:54 p.m.
- C. I also examined the original CD-ROM (Tag 2) with a utility called NeroInfoTool, which determined that the content of this particular CD-ROM was created on "9 September 1999" (i.e. the CD-ROM was burned September 9, 1999). This corresponds to the CD volume name described above. NeroInfoTool is a free "non-forensic" application that identifies when a CD-ROM was burned, as well as other information concerning the computer's CD-ROM drives.
- D. As stated, there were only two sessions written to this disk, with the last session written on September 9, 1999. Due to this fact, no additional data was added to the CD-ROM, and thus none of the existing files on the CD-ROM, including "DISK05.NRG" were modified after September 9, 1999. This means that the guitar twang sequence existed in the original "DISK05.NRG" file and could not possibly have been added to the file contained on the CD-ROM after September 9, 1999 (i.e. Mr. Pringle could not have gone back and later added the guitar twang sequence to the "DISK05.NRG" file contained on the CD-ROM, after he heard "I Gotta Feeling").
- 5. On January 3, 2011, I contacted Verbatim Americas, LLC, via their customer support web page and requested they research their records to determine the date the CD-ROM disc (Tag 2) (serial number 9E24F221861) was manufactured and sold in the United States. On March 17, 2011, Verbatim Customer Support advised by telephone, then via email, that this particular CD-ROM was manufactured in Taiwan on February 24, 1999 and this type of CD-ROM has been out of production since late 1999. The last shipment to a distributor was December 29, 2003. A copy of their email is appended to this report.
- 6. On March 15, 2011, Mr. Pringle forwarded to me an email from Mr. Gary Giebler, Giebler Enterprises, in which Mr. Giebler informed him he (Pringle) purchased EDM on May 18, 1999. The serial number for his copy of EDM was "3998." A copy of his receipt is attached to this report.
- 7. On March 17, 2011, I purchased a copy of EDM from Giebler Enterprises and discussed with Mr. Giebler how the software created the .NRG files. He advised he wrote the EDM program, as well as the ASR-10 operating system. The ASR-10 operating system is not compatible with any other operat-



ing system, and it had to be booted using an EDM created disk. The EDM files are a "proprietary" .NRG format that are compatible with Nero for the purposes of creating a bootable CD-ROM or floppy disk. He advised that since I was able to extract the DISK05.NRG file from Tag 2, burn a new CD-ROM with Nero that was able to boot the ASR-10 keyboard, that .NRG file could ONLY have been created with EDM. I was able to use EDM to view the contents of the various .NRG files. When asked if there would be dates associated with the ASR-10 operating system that might help "date" the .NRG files, he advised there were not and that the best indicator of the original date of the files would be the dates on the CD-ROM. He also stated there was a possibility that the licensee and license number might be located within the .NRG files. Analysis of the .NRG files to locate this information pertaining to Mr. Pringle's license information was unsuccessful.

- 8. Based on the analysis of the data provided to me, August 22, 1999, at 12:54 pm was the last time the "DISK05.NRG" file, which contains the creation file for the derivative version of "Take a Dive," was modified. Additionally, my analysis concludes the CD-ROM that contained this file was created (burned) on September 9, 1999, and could not have been subsequently burned (i.e. no new material could have been added) after that date. The totality of the information available to me supports Mr. Pringle's claim of creating the DISK05.NRG file and CD-ROM in 1999. The manufacturing date of the CD-ROM itself (Feb 1999) and the date of his purchase of EDM (May 1999) along with my forensic findings, support this conclusion. None of the data or information I reviewed supports any other conclusion or otherwise refutes the authenticity of Mr. Pringle's claim.
- 9. Please contact the undersigned at (210) 271-2999 or <u>David@GallantCIS.com</u> if you have any questions.

Sincerely yours,

Haul J. L

David Gallant

President

GCIS, LLC

Licensed Private Investigator (TX Lic: A15633)



CURRICULUM VITAE

David T. Gallant (USAF Retired)

President, Gallant Computer Investigative Services, LLC

EDUCATION:

- Bachelor of Science, University of the State of New York, Albany, NY, 1995
- AA, Criminal Justice, Community College of the Air Force, 1993

TRAINING RECEIVED:

- AccessData Mobile Phone Examiner Analysis, December, 2010
- New Horizons Training for CISSP Certification, May 2009
- Acquisition Data First Responder, April 2009
- AccessData Windows Forensics (Advanced), November 2005
- AccessData Boot Camp (Intermediate), June 2005
- Advanced Forensic Toolkit Graphics Forensics, HTCIA Annual Meeting, September 2004
- Advanced SMART Forensics, HTCIA Annual Meeting, September 2004
- National Security Agency Information Security Assessment Methodology, March 2001
- Windows NT Enterprise Technologies, San Antonio, TX, August 1998
- Windows NT System Administration, San Antonio, TX, July 1998
- AFOSI Computer Intrusion Workshop, RAFB, TX, March 1997
- UNIX System Administrators Course, February 1997
- Seized Computer & Evidence Recovery Specialist Course, Federal Law Enforcement Training Center, February 1995
- AFOSI Basic Investigation's Academy, HQ AFOSI, December 1987

CERTIFICATIONS/CLEARANCES:

- AccessData Certified Instructor, July 2010
- Certified Information Systems Security Professional (CISSP), August 2009
- AccessData Certified Examiner (ACE), June 2009
- Certified Acquisition Specialist (CAS), Acquisition Data, April 2009
- Civil Process Server, Texas Supreme Court (SCH0000005005), April 2009
- Qualified Manager/Private Investigator, Texas Private Security Bureau, May 2008
- Current Top Secret Security Clearance, (Updated Jan 2006)
- National Security Agency, INFOSEC Assessment Methodology, March 2001
- Air Force Office of Special Investigations Computer Crime Investigator, June 2000
- Digital Evidence Analysis, AFOSI, May 1999

FEDERAL LAW ENFORCEMENT/INVESTIGATIONS EXPERIENCE:



- President, GCIS, San Antonio, TX, February 2009 Present
- Computer Security and Forensics Specialist, e-fense Inc, San Antonio, TX, January 2001 February 2009
- Branch Chief, Computer Crime Investigation, AFOSI Detachment 401, August 1998 January 2001
- Computer Crime Investigator, AFOSI Detachment 401, Randolph AFB, TX, August 1997 August 1998
- Computer Crime Investigative Liaison to AFIWC/AFCERT, Kelly AFB, TX, April 1997 August 1997
- Computer Crime Investigator, AFOSI Detachment 401, Randolph AFB, TX, June 1996 March 1997
- Criminal Investigator, AFOSI Detachment 623, Misawa AB, Japan, August 1993 June 1996
- Criminal Investigator, AFOSI Detachment 523, Izmir AB, Turkey, July 1991 July 1993
- Criminal Investigator, AFOSI Detachment 430, Pease AFB, NH, August 1987 June 1990

EXPERT WITNESS QUALIFICATIONS:

- Qualified as a Computer Forensics Expert, U.S. v. Sean Block, Western District of Texas, May 2009
- Qualified as a Computer Forensics Expert, U.S. v. Mackey, Brooks AFB, TX, December 2000

EXPERT CONSULTATION/TESTIMONY:

Date:	Name:	Type:
October 2010	State of Texas v. Paul Lamarre	Defense Computer Forensics Consultant
August 2009	United States v. Greg Maggio	Defense Expert Witness
August 2009	United States v. Jeremy Parten	Defense Expert Witness
May 2009	United States v. Sean Block	Defense Expert Witness
March 2009	United States v. Tami Escher	Appointed Defense Computer Forensic Consultant
March 2009	State of Texas v. Rick Carden	Defense Expert Witness
March 2008	Steves & Sons v. Trinity Glass	Expert Witness Deposition
March 2008	Johnson v. Centerpoint Inc., et. al.	Arkansas Public Utility Commission, Little Rock, AR
October 2006	United States v. Nieland	Appointed Defense Computer Forensic Consultant
August 2005	United States v. Miller	Appointed Defense Computer Forensic Consultant
October 2003	United States v. Bresnahan	Appointed Defense Computer Forensic Consultant
December 2000	United States v. Mackey	Prosecution Expert Witness



February 2010

LECTURES/TRAINING I HAVE PROVIDED:

Date:	Organization/Course:
Mar 2011	New Horizons Computer Learning Center CISSP Prep Course San Angelo, TX
Feb 2011	New Horizons Computer Learning Center CISSP Prep Course San Angelo, TX
Feb 2011 Cases	Texas Bar Association Certified MCLE - Computer Forensics in Criminal Defense
	Windcrest, TX
Jan 2011	Texas Bar Association Certified MCLE - Electronic Discovery and Computer Forensics Windcrest, TX
Nov 2010	A Prioritized Response to Compromised Computer IEEE Computer Society, San Antonio, TX
Oct 2010	Introduction to Electronic Discovery Data Collection Hughes, Hubbard, & Reed, LLP New York, NY
Sept 2010	New Horizons Computer Learning Center CISSP Prep Course San Antonio, TX
Aug 2010	AccessData Forensic Toolkit BootCamp Sterling, VA (Live Online Training Format)
July 2010	New Horizons Computer Learning Center CISSP Prep Course San Antonio, TX
June 2010	The Association of Information Technology Professionals (AITP) San Antonio, TX
April 2010	AccessData Forensic Toolkit BootCamp Sterling, VA (Live Online Training Format)
March 2010	AccessData Forensic Toolkit BootCamp Denver, CO

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AccessData Forensic Toolkit BootCamp

Belleview, WA



February 2010 A Prioritized Response to Compromised Computer

Leander Independent School District IT Staff

February 2010 Computer Security for Educators; Internet Safety for Children

Leander Independent School District, Continuous Improvement Process

January 2010 New Horizons Computer Learning Center CISSP Prep Course

San Antonio, TX

December 2009 AccessData Forensic Toolkit BootCamp

Lindon, UT (Live Online Training Format)

October 2009 New Horizons Computer Learning Center CISSP Prep Course

San Antonio, TX

September 2009 AccessData Forensic Toolkit BootCamp

Orlando, FL

August 2009 AccessData Forensic Toolkit BootCamp (Assistant Instructor)

Sterling, VA

June 2009 New Horizon's Computer Learning Center SpecTECHular

Responding to a Computer Incident: Are You Ready?

February 2009 Alamo Chapter of the Armed Forces Communications and Electronics Association

(AFCEA)

A Prioritized Response to Compromised Computer

December 2008 Veteran's Administration Law Enforcement Training Center, Little Rock, AR

Helix Three-Day Incident Response Course

November 2008 San Antonio North Chamber of Commerce Technology Counsel

Previewing, Securing and Preserving Digital Evidence

August 2008 Central Michigan University, Mt. Pleasant, MI

Helix Three-Day Incident Response Course

June 2008 New Horizon's Computer Learning Center, San Antonio, TX

Securing Volatile Computer Evidence with Helix Seminar

April 2008 New Horizon's Computer Learning Center, San Antonio, TX

Securing Volatile Computer Evidence with Helix Seminar

April 2008 Optimists Club of San Antonio, San Antonio, TX

Computer Forensic Issues in the Workplace



November 2007 S.E.A.R.C.H., Sacramento, CA

Helix Three-Day Incident Response Course

April 2007 San Antonio Criminal Defense Lawyers Association

CLE: Computer Forensics in Defense Cases

November 2006 Maine Licensed Private Investigators Association Annual Meeting

CLE: Electronic Discovery and Computer Forensics

November 2006 Venable, LLP, Washington, DC

CLE: Electronic Discovery and Computer Forensics

October 2006 Langley & Banack, Inc., San Antonio, TX

CLE: Electronic Discovery and Computer Forensics

October 2006 Ball & Weed, LLP, San Antonio, TX

CLE: Electronic Discovery and Computer Forensics

September 2006 McManus, Schor, Asmar, & Darden LLP, Washington, DC

CLE: Electronic Discovery and Computer Forensics

July 2006 Veteran's Administration Law Enforcement Training Center, Little Rock, AR

Helix Three-Day Incident Response & Forensics Course

March 2006 San Antonio Area Computer Crime Investigators' Group

Using Helix to perform Incident Response/Forensic Imaging of a Live System

March 2006 University of Texas, San Antonio, IS 4483, Cyber Forensics (Senior Level)

Computer Forensics from a Government/Law Enforcement Perspective

June 2005 Austin Police Department, High Tech Crimes Unit, Austin, TX

Two-Day Computer Incident Response Training

June 2004 Veteran's Administration Law Enforcement Training Center, Little Rock, AR

Introduction to Computer Search and Seizure

April 2004 Veteran's Administration Law Enforcement Training Center, Little Rock, AR

Introduction to Computer Search and Seizure

August 2003 University of Texas, San Antonio, TX

Computer Crime Investigations

June 2002 Library of Congress, Washington, DC

Two-Day Computer Incident Response Training

August 2002 Sector 5 Global Summit, Washington, DC

Panel Discussion – Critical Infrastructure Disaster Recovery Planning

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April 2002 Information Technology Executive Committee (ITEC), San Antonio, TX

Panel Discussion – Protecting Critical Infrastructure

March 2002 American Water Works Association (AWWA), Buffalo, NY

Protecting Critical Infrastructure from Computer Hackers

August 1998 AFOSI Computer Crime Investigators' Annual Training, Dam Neck, VA

Investigating Computer Crimes

October 1997 San Antonio Area Forensics Seminar, Randolph AFB, TX

Computer and Internet Crimes

PUBLISHED WORKS:

February 2010 Protecting Yourself on Facebook, North San Antonio Chamber of Commerce

Technology News You Can Use

February 2009 Are You Prepared to Respond to a Serious Computer Compromise?, North San Antonio

Chamber of Commerce Technology News You Can Use

January 2009 Follow-up to Experts on Computer Forensics, A Defense Counsel's Ally, SA Lawyer

November 2008 Experts on Computer Forensics, A Defense Counsel's Ally, San Antonio Lawyer

October 2008 Password Security, North San Antonio Chamber of Commerce Technology News You

Can Use

COMPUTER FORENSICS/COMPUTER SECURITY EXPERIENCE:

- Qualified as a computer forensic expert in federal court
- 22+ years total investigative experience
- 14+ years as a Federal Agent with the Air Force Office of Special Investigations (AFOSI)
- 15+ years of computer forensic examinations using numerous industry standard tools and techniques. Cases investigated range from child pornography, use of the Internet to solicit sex from minors, crimes against persons, homicides, fraud, threats, corporate espionage, family law issues, theft of proprietary data, malicious attacks and system abuse



- Investigation of large-scale network attacks that led to successful prosecutions
- Computer and physical penetration tests for several Fortune-500 companies
- Design and implementation of security policies for several companies
- Planned and executed electronic discovery efforts for significant civil litigations
- Reviewer, Journal of Digital Forensic Practice, February 2008 Present

PROFESSIONAL ASSOCIATION MEMBERSHIPS:

- Association of Former AFOSI Special Agents (AFOSISA)
- North San Antonio Chamber of Commerce Technology Committee
- •Texas Association of Licensed Investigators





Tag 2 Label



A LENE POLICE DEPARTMENT CRIME/NCIDENT REPORT ABILENE, TAYLOR COUNTY, TEXAS Reported Date: 10/19/00 Time: 13:31 Case: 00-018940 Page: 1
Code: 30.02 PC Crime: BURGLARY Class: 050220
Occurrence Date: 10/14/00-10/19/00 Day: SATURDAY -THURSDAY Time: 21:00-Status: IN INACTIVE Closing Officer: Location: 490 N. PIONEER DR., AB
STORE/LOCK STORAGE UNITS / 3F RD: DOB: 06/04/1973 Race: W Sex: M VICTIM-1: PRINGLE BRYAN DANIEL 1010 S. WILLIS ST., AB
Apt: State: TX Zip: Phone: 915 665-7547 Adu/Juv: A
POB: Hair: BRO Eve: BRO Hat: 602 Work Hair: BRO Eye: BRO Hgt: 603 Wgt: Business Name: SELF-EMPLOYED Phone: 915 698-6368 ABILENE, TX Item Number: 0001 Evid/Cust: N Property Type: S Cat: M Article: 1050 Serial: Group Serial: Descr: GLYPHTECHNOLOGES RACK 6"X2'X2', BLK Qty: 1 Value: 700 Item Number: 0002 Evid/Cust: N Property Type: S Cat: M Article: 1050 Model: Serial: Group Serial: Descr: SYMMETRIX COMPRESSOR, BLUE Qty: 1 Value: 600 Item Number: 0003 Evid/Cust: N
Property Type: S Cat: M Article: 1050 Brand: SONY Model: Descr: DAT MACHINE, BLK Qty: 1 Value: 2000 Item Number: 0004 Evid/Cust: N
Property Type: S Cat: M Article: 1050 Model: Serial: Group Serial:
Descr: KURZWEIL RIBBON (MUSIC EQUIP CONTROLLER) Qty: 1 Value: 1000 Item Number: 0005 Evid/Cust: N
Property Type: S Cat: M Article: 1050 Model: Serial: Group Serial: Descr: SURGER PROTECTOR "JUICE GOOSE " Qty: 2 Value: 600 Item Number: 0006 Evid/Cust: N
Property Type: S Cat: M Article: 1050 Brand:
Group Serial: Model: Group Serial: Descr: DIGITECH FX PROCESSOR Qty: 1 Value: 2000 Item Number: 0007 Evid/Cust: N Property Type: S Cat: M Article: 1050 Brand: Model: ASR/10 Group Serial: Descr: LENSONIQ KEYBOARD W/DIGITAL INPUT Qty: 1 Value: 5000

Reporting Officer: HARTMANKOK JE Number: 000422 Date: 10/19/00 Time: 13:31 Typed by: BEAL Number: CIV545 Date: 10/19/00 Time: 22:39 Approving Officer: BEAL Number: CIV545 Date: 10/19/00 Time: 22:47



Standa d Continuatio Page

______ Reported Date: 10/19/00 Time: 13:31 Case: 00-018940 Page: 2 Code: 30.02 PC Crime: BURGLARY Class: 050220

Item Number: 0008 Evid/Cust: N

Property Type: S Cat: M Article: 1050 Brand: Model:

Group Serial:

Descr: IGLOO COOLER, 5 QT, ORANGE/WHITE Qty: 1 Value: 500

NARRATIVE TAPED: NO REPORT WRITING TIME: CHECKED BY: BARBIAN/099

STOLEN PROPERTY ENTERED TCIC BY ITEM NO: VEHICLES ENTERED TCIC: WEATHER CONDITION: SUSPECTS ENTERED TCIC BY NO:

DATE:

WHO PRONOUNCED DEATH:
AUTOPSY ORDERED:
VICTIM TAKEN TO:
CONDITION:

TRANSPORTED
DESCRIBE INJURIES: TRANSPORTED BY:

THE VICTIM REPORTED THAT AN UNKNOWN SUSPECT TOOK SEVERAL ITEMS OF MUSIC EQUIPMENT FROM HIS STORAGE UNIT. NO FORCED ENTRY WAS MADE. TOTAL VALUE WAS \$12,400.00.



From: support@verbatim.com <support@verbatim.com.mx>

Subject: re: Case # 60326 - Re: CD Serial Number - Date Manufactured and sold Needed ASAP

Date: March 17, 2011 1:02:27 PM CDT

To: David Gallant

Reply-To: support@verbatim.com

Hi David,

Thank you for contacting Verbatim Technical Support.

This product, 94328, has been out of production since late 1999 and the last shipment to a distributor was 29-Dec-2003. The 94328 was manufactured in Taiwan, the serial number (9E24F221861) indicates that this particular disc was manufactured on 24-Feb-1999.

If you need any further assistance please call us on: 646-537-3411 and we will be happy to assist you.

Regards,

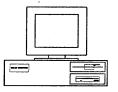
Verbatim Technical Support.



Giebler Enterprises

26 Crestview Drive, Phoenixville, PA 19460

(610) 933-0332 Fax: (610) 933-0395 Terminal # B237990065501





Date: 05-18-1999

Customer: Bryan D. Pringle

Card Number: 4600036902842038

Sales Amount: \$34.95

Visa

Customer # 03998

Expiration Date: 0301

Authorization: 106351

Customer Copy

Thank you for your business.