

1 1990. DUMF 2. Chapman is physically disabled due to a spinal cord injury and uses a
2 motorized wheelchair and an automobile with a lift system. See DUMF 3; FAC 8; PUMF 61.
3 Plaintiff resides in Dixon, California, which is more than 200 miles from the Station. See
4 DUMF 4. Chapman visited the Station on three or four occasions, but at his deposition could not
5 recall the day, month, or year of the visits. See DUMF Nos. 46, 47.

6 Chapman filed this lawsuit in July 2009. See Court’s Docket Doc. No. 1. Chapman filed
7 the FAC on April 11, 2011. See Court’s Docket Doc. No. 21. The FAC contends that Chapman
8 experienced barriers at the gas station that interfered with his ability to use and enjoy the goods,
9 services, privileges, and accommodations offered at the Station. See FAC at ¶ 10.

10 On April 28, 2011, Chapman served Chevron with the Expert Report of Joe Card, who
11 had conducted a site inspection of the Station on April 6, 2011. See DUMF Nos. 8, 9. Card’s
12 report identifies the following alleged barriers at the Station:

- 13 1. Lettering on “Van Accessible” sign is too large;
- 14 2. Curb ramp requires handrails;
- 15 3. Portion of a walkway/“short cut” walkway is too narrow;
- 16 4. There is a potentially misleading directional sign;
- 17 5. Exterior restroom door requires too much effort/force to open;
- 18 6. Lavatory does not have appropriate knee clearance;
- 19 7. Water closet is not centered appropriately;
- 20 8. Restroom sign requires an International Symbol of Access (“ISA”);
- 21 9. Gas pump sign for “additional assistance” should be relocated;
- 22 10. Interior restroom sign requires ISA;
- 23 11. Merchandise aisles width should be increased;
- 24 12. Width should be increased at the end of a store aisle near a coffee island;
- 25 13. ICEE cup lids are too high; and
- 26 14. Asphalt concrete pathway may distort in the future.

27 See DUMF 10. Of the barriers identified by Card, only the first barrier (the “Van Accessible”
28 sign) is identified in the FAC. Cf. DUMF 10 with FAC ¶ 10.

1 Darin O’Kelley, the maintenance and construction manager of Chevron, filed a
2 declaration in support of the summary judgment motion. See Court’s Docket Doc. No. 27-9
3 (“O’Kelley Dec.”). In pertinent part, O’Kelley declares: (1) the “Van Accessible” sign has been
4 changed so that the lettering of “Van” is 1 ½ inches and the lettering of “Accessible” is 1 inch;
5 (2) the potentially misleading directional sign has been removed; (3) the exterior restroom door
6 has been changed and requires less than 5 pounds of force to open; (4) the lavatory now has at
7 least 27 inches of knee clearance from the floor to the sink bottom, and has at least 8 inches of
8 knee clearance under the sink from a “front approach”; (5) the center of the front of the toilet has
9 been reset to 18 inches, and the rear of the toilet is centered to less than 18 ¾ inches from the
10 wall, which is the maximum adjustment possible without rerouting the toilet’s sewer line; (6) an
11 ISA has been mounted on the exterior and in the interior; (7) an “additional help” sign has been
12 posted near the gas pump; (9) the width of the aisles has been adjusted to 44 inches; (10) the area
13 near the coffee island (which is stationary and affixed to the store) has been adjusted to 33 inches
14 by pushing the deli cooler flush to the wall, and the area measured by Card is otherwise
15 accessible by 36 inch wide paths on two other sides of the coffee bar; (11) there is now a supply
16 of medium and large ICEE lids at lower heights and underneath the ICEE dispenser; and (12)
17 Chevron employees are available to provide assistance and reasonable accommodations to
18 disabled customers, including retrieving merchandise and other items that may be outside a
19 customer’s reach. See O’Kelley Dec. ¶¶ 4-15. Additionally, pursuant to Court order, Chevron
20 submitted an additional declaration and photographs that confirm the representations made in the
21 O’Kelley Declaration. See Perkins Dec. & Exs. A-J.

22 23 LEGAL FRAMEWORK

24 Summary judgment is appropriate when it is demonstrated that there exists no genuine
25 issue as to any material fact, and that the moving party is entitled to judgment as a matter of law.
26 Fed. R. Civ. P. 56(c); Adickes v. S.H. Kress & Co., 398 U.S. 144, 157 (1970); Fortyune v.
27 American Multi-Cinema, Inc., 364 F.3d 1075, 1080 (9th Cir. 2004). The party seeking summary
28 judgment bears the initial burden of informing the court of the basis for its motion and of

1 identifying the portions of the declarations (if any), pleadings, and discovery that demonstrate an
2 absence of a genuine issue of material fact. Celotex Corp. v. Catrett, 477 U.S. 317, 323 (1986);
3 Soremekun v. Thrifty Payless, Inc., 509 F.3d 978, 984 (9th Cir. 2007). A fact is “material” if it
4 might affect the outcome of the suit under the governing law. See Anderson v. Liberty Lobby,
5 Inc., 477 U.S. 242, 248-49 (1986); United States v. Kapp, 564 F.3d 1103, 1114 (9th Cir. 2009).
6 A dispute is “genuine” as to a material fact if there is sufficient evidence for a reasonable jury to
7 return a verdict for the non-moving party. Anderson, 477 U.S. at 248; Freecycle Sunnyvale v.
8 Freecycle Network, 626 F.3d 509, 514 (9th Cir. 2010).

9 Where the moving party will have the burden of proof on an issue at trial, the movant
10 must affirmatively demonstrate that no reasonable trier of fact could find other than for the
11 movant. Soremekun, 509 F.3d at 984. Where the non-moving party will have the burden of
12 proof on an issue at trial, the movant may prevail by presenting evidence that negates an essential
13 element of the non-moving party’s claim or by merely pointing out that there is an absence of
14 evidence to support an essential element of the non-moving party’s claim. See James River Ins.
15 Co. v. Schenk, P.C., 519 F.3d 917, 925 (9th Cir. 2008); Soremekun, 509 F.3d at 984; Nissan Fire
16 & Marine Ins. Co. v. Fritz Cos., 210 F.3d 1099, 1105-06 (9th Cir. 2000). If a moving party fails
17 to carry its burden of production, then “the non-moving party has no obligation to produce
18 anything, even if the non-moving party would have the ultimate burden of persuasion.” Nissan
19 Fire, 210 F.3d at 1102-03. If the moving party meets its initial burden, the burden then shifts to
20 the opposing party to establish that a genuine issue as to any material fact actually exists. See
21 Matsushita Elec. Indus. Co. v. Zenith Radio Corp., 475 U.S. 574, 586 (1986); Nissan Fire, 210
22 F.3d at 1103. The opposing party cannot “rest upon the mere allegations or denials of [its]
23 pleading’ but must instead produce evidence that ‘sets forth specific facts showing that there is a
24 genuine issue for trial.’” Estate of Tucker v. Interscope Records, 515 F.3d 1019, 1030 (9th Cir.
25 2008) (quoting Fed. R. Civ. Pro. 56(e)).

26 The opposing party’s evidence is to be believed, and all reasonable inferences that may be
27 drawn from the facts placed before the court must be drawn in favor of the opposing party. See
28 Anderson, 477 U.S. at 255; Matsushita, 475 U.S. at 587; Stegall v. Citadel Broad, Inc., 350 F.3d

1 1061, 1065 (9th Cir. 2003). Nevertheless, inferences are not drawn out of the air, and it is the
2 opposing party's obligation to produce a factual predicate from which the inference may be
3 drawn. See Sanders v. City of Fresno, 551 F.Supp.2d 1149, 1163 (E.D. Cal. 2008); UMG
4 Recordings, Inc. v. Sinnott, 300 F.Supp.2d 993, 997 (E.D. Cal. 2004). "A genuine issue of
5 material fact does not spring into being simply because a litigant claims that one exists or
6 promises to produce admissible evidence at trial." Del Carmen Guadalupe v. Agosto, 299 F.3d
7 15, 23 (1st Cir. 2002); see Galen v. County of Los Angeles, 477 F.3d 652, 658 (9th Cir. 2007);
8 Bryant v. Adventist Health System/West, 289 F.3d 1162, 1167 (9th Cir. 2002). Further, a
9 "motion for summary judgment may not be defeated . . . by evidence that is 'merely colorable' or
10 'is not significantly probative.'" Anderson, 477 U.S. at 249-50; Hardage v. CBS Broad. Inc., 427
11 F.3d 1177, 1183 (9th Cir. 2006). Additionally, the court has the discretion in appropriate
12 circumstances to consider materials that are not properly brought to its attention, but the court is
13 not required to examine the entire file for evidence establishing a genuine issue of material fact
14 where the evidence is not set forth in the opposing papers with adequate references. See
15 Simmons v. Navajo County, 609 F.3d 1011, 1017 (9th Cir. 2010); Gordon v. Virtumundo, Inc.,
16 573 F.3d 1040, 1058 (9th Cir. 2009); Southern Cal. Gas Co. v. City of Santa Ana, 336 F.3d 885,
17 889 (9th Cir. 2003); Carmen v. San Francisco Unified Sch. Dist., 237 F.3d 1026, 1031 (9th Cir.
18 2001). If the nonmoving party fails to produce evidence sufficient to create a genuine issue of
19 material fact, the moving party is entitled to summary judgment. Nissan Fire, 210 F.3d at 1103.

21 DEFENDANT'S MOTION

22 Defendant's Argument

23 Chevron contends that the barriers identified by Card are either not ADA barriers, or the
24 barriers have been corrected and thus, claims based on the corrected barriers are now moot.
25 Because there are no ADA violations that can be remedied, the ADA claims should be dismissed
26 and the Court should decline to exercise jurisdiction over the state law claims.

27 In reply, Chevron also argues that a recent Ninth Circuit case, Oliver v. Ralphs Grocery
28 Co., - - - F.3d - - -, 2011 U.S. 17022 (9th Cir. Aug. 17, 2011), makes clear that only barriers that

1 are identified/disclosed in a plaintiff's complaint are at issue in summary judgment. Since only
2 one of the barriers identified by Card is in the FAC, summary judgment on each additional
3 barrier is appropriate. Further, the one barrier that is identified by Card and in the FAC was
4 addressed by the Ninth Circuit, which held that such claims do not implicate the ADA.

5 Plaintiff's Opposition

6 Chapman argues that, with some exceptions, the barriers identified by Card are violations
7 of the ADA. Further, there is insufficient evidence that the claims are moot. There is no record
8 of Chevron obtaining building permits from the County of Fresno for any of the alleged barriers.
9 Chevron has refused additional inspections, and went so far as to obtain an order from the
10 Magistrate Judge which forbids additional inspections.² Given this conduct and the absence of
11 building permits, Chevron has not adequately shown that the barriers have been removed.

12 As for *Oliver*, that case is contrary to previous opinions. No other case has required an
13 ADA plaintiff to identify in their complaint every barrier that they wish removed. In fact, on
14 three separate occasions, the Ninth Circuit has outright refused to adopt a requirement that all
15 barriers must be identified in the complaint. *Oliver* is contrary to the previous opinions of *Skaff*
16 *v. Meridien N. Am. Beverly Hills, LLC*, 506 F.3d 832 (9th Cir. 2007), *Doran v. 7-Eleven, Inc.*,
17 524 F.3d 1034 (9th Cir. 2008), and *Chapman v. Pier 1 Imports (U.S.), Inc.*, 631 F.3d 939 (9th
18 Cir. 2011). Because *Oliver* is in conflict with these cases, the Court should stay proceedings and
19 certify this matter for an interlocutory appeal. Alternatively, Chapman requests a second site
20 inspection to document what changes have been made by Chevron and to then amend the
21 complaint so as to give Chevron notice of the specific barriers at issue.

22 Legal Standard

23 Title III of the ADA (42 U.S.C. § 12181 et seq.) prohibits discrimination on the basis of
24 disability in the “full and equal enjoyment of the goods, services, facilities, privileges,
25 advantages, or accommodations of any place of public accommodation.” 42 U.S.C. § 12182(a);

27 ²The Magistrate Judge ordered that no “unnoticed” site inspections of the Station would be permitted.
28 See Court’s Docket Doc. No. 26. The Magistrate Judge ordered that additional site inspections could occur only
through leave of court and by a showing of good cause. See *id.*

1 Oliver v. Ralphs Grocery Co., - - - F.3d - - -, 2011 U.S. App. LEXIS 17022, *2 (9th Cir. Aug. 17,
2 2011). The ADA requires that new business facilities be “readily accessible to and usable by
3 individuals with disabilities,” unless this would be “structurally impracticable.” 42 U.S.C. §
4 12183(a)(1); Oliver, 2011 U.S. App. LEXIS 17022 at *2; see Chapman v. Pier 1 Imps. (U.S.),
5 Inc., 631 F.3d 939, 945 (9th Cir. 2011). For business facilities that existed prior to the enactment
6 of the ADA, discrimination on the basis of disability includes “a failure to remove architectural
7 barriers . . . where such removal is readily achievable.” 42 U.S.C. § 12182(b)(2)(A); Oliver,
8 2011 U.S. App. LEXIS 17022 at *2 n.3; Chapman, 631 F.3d at 945; Hubbard v. 7-Eleven, Inc.,
9 433 F.Supp.2d 1134, 1144 (S.D. Cal. 2006). “In general, a facility is readily accessible to and
10 usable by individuals with disabilities if it meets the requirements promulgated by the Attorney
11 General in the ‘ADA Accessibility Guidelines,’ or the ‘ADAAG,’ which is essentially an
12 encyclopedia of design standards.” Oliver, 2011 U.S. App. LEXIS 17022 at *3; see also
13 Chapman, 631 F.3d at 945-46. If a place of public accommodation is inconsistent with the
14 ADAAG, then a plaintiff may bring a civil action on the basis that the offending design feature
15 constitutes a barrier that denies full and equal enjoyment of the premises. Oliver, 2011 U.S. App.
16 LEXIS 17022 at *3; see Molski v. M.J. Cable, Inc., 481 F.3d 724, 730 (9th Cir. 2007). A private
17 plaintiff can only obtain injunctive relief (i.e. removal of the barrier) under Title III of the ADA,
18 and may not obtain monetary damages. Oliver, 2011 U.S. App. LEXIS 17022 at *3; Molski, 481
19 F.3d at 730. As such, “a defendant’s voluntary removal of alleged barriers prior to trial can have
20 the effect of moot[ing] [an] ADA claim.” Oliver, 2011 U.S. App. LEXIS 17022 at *3; see
21 Chapman v. Starbucks Corp., 2011 U.S. Dist. LEXIS 3570, *11 (E.D. Cal. Jan. 6, 2011); Stevy
22 v. 7-Eleven, Inc., 2009 U.S. Dist. LEXIS 53801, *33-*34 (E.D. Cal. Jun. 25, 2009); Hubbard,
23 433 F.Supp.2d at 1145; Parr v. L&L Drive-Inn Restaurant, 96 F.Supp.2d 1065, 1087 (D. Haw.
24 2000); Independent Living Res. v. Oregon Arena Corp., 982 F.Supp. 698, 771 (D. Or. 1997).

25 Discussion

26 A. Effect Of Oliver’s Holding On Rule 8 Notice

27 In Oliver, the Ninth Circuit reviewed a district court’s grant of summary judgment in
28 favor of a grocery store. See Oliver, 2011 U.S. App. LEXIS 17022 at *1-*2. At summary

1 judgment, the district court refused to consider barriers that were not identified in the complaint,
2 but were identified by an expert witness report. See id. at *8. The Ninth Circuit affirmed the
3 district court’s refusal to consider barriers that were not identified in the complaint. See id. at
4 *16. The Ninth Circuit explained: “In sum, for purposes of Rule 8, a plaintiff must identify the
5 barriers that constitute the grounds for a claim of discrimination under the ADA in the complaint
6 itself; a defendant is not deemed to have fair notice of barriers identified elsewhere.” Id.

7 To support his ADA causes of action, Chapman is relying on the 14 barriers that are
8 identified in Card’s expert report to support. However, only the first barrier is identified in the
9 FAC. Pursuant to *Oliver*, all of the barriers identified by Card, except for the barrier dealing with
10 the “Van Accessible” sign, are not properly a part of this case because they are not part of the
11 FAC. See id.

12 Summary judgment on any ADA claims that are based on barriers not identified in the
13 FAC is appropriate.³ See id.

14 **B. Barriers Identified By Card**⁴

15 **1. “Van Accessible” Sign**

16 Card opined that the lettering on the “Van Accessible” sign is too large because the
17 lettering of “Accessible” is 1 ½ inches. Chapman contends that the California Municipal Manual
18 on Uniform Traffic Control Devices (“MUTCD”) requires that the letters of the word “Van” be
19 1 ½ inches, while the letters in the word “Accessible” be 1 inch. Chapman further contends that
20 a violation of the MUTCD is a violation of the ADA. However, *Oliver* has specifically dealt
21

22 ³The Court declines to grant an interlocutory appeal. First, as discussed below, a number of the alleged
23 ADA barriers are moot, while others are not ADA barriers at all. Second, *Oliver* cited *Chapman* and *Doran*. The
24 Court can only assume that the *Oliver* panel was aware of these decisions. As for *Skaff*, the question at issue in that
25 case was whether the plaintiff had made sufficient allegations to show an injury in fact, and thus standing. See Skaff,
26 506 F.3d at 840-41. The relevant discussion in *Oliver* was not about standing, rather it was about Rule 8's
27 requirements for alleging a Title III ADA claim and identifying architectural barriers. See Oliver, 2011 U.S. App.
28 LEXIS 17022 at *13. In reaching its conclusions, *Oliver* relied on *Pickern v. Pier 1 Imports (U.S.), Inc.*, 457 F.3d
963, 968-69 (9th Cir. 2006), and *Pickern* dealt with Rule 8's notice requirements. Because *Oliver* is directly on point
and is highly similar to the case at bar, the Court must follow *Oliver*.

⁴As discussed above, with the exception of the “Van Accessible” sign, the barriers identified by Card are
not part of this case because they violate Rule 8. See Oliver, 2011 U.S. App. LEXIS 17022 at *16. As alternative
holdings, however, the Court will analyze and dispose of the other barriers identified by Card.

1 with this issue and found that a violation of the MUTCD is not a per se violation of the ADA.
2 See Oliver, 2011 U.S. App. LEXIS 17022 at *20-*21. Since no ADA or ADAAG provision is
3 identified, the letter dimensions of the “Van Accessible” sign do not violate the ADA. See id.

4 Alternatively, the sign has been replaced and now complies with the dimensions urged by
5 Chapman. See O’Kelley Dec. ¶ 4; Perkins Dec. ¶ 8 & Ex. A. This claim is therefore moot. See
6 Oliver, 2011 U.S. App. LEXIS 17022 at *3; Starbucks, 2011 U.S. Dist. LEXIS 3570 at *11;
7 Stevy, 2009 U.S. Dist. LEXIS 53801 at *26-*27; Hubbard, 433 F.Supp.2d at 1145; Parr, 96
8 F.Supp.2d at 1087; Independent Living, 982 F.Supp. at 771.

9 Summary judgment on ADA claims based on the “Van Accessible” sign is appropriate.⁵

10 2. Handrails for Ramp⁶

11 Card opined that a ramp at the Station is longer than 72 inches and, as a result, ADAAG §
12 4.8.5 requires that handrails be installed. Chevron argues that Card is incorrect because the ramp
13 at issue is a “curb ramp,” and ADAAG § 4.8.5 specifically states that handrails are not required
14 for “curb ramps.” Chapman argues that the ramp at issue is not a “curb ramp” for four reasons:
15 it has a landing, it has edge white protection, it runs parallel to the curb instead of through the
16 curb, and it does not have detectable warnings. See Opposition at 27:1-9.

17 ADAAG § 4.8.5 provides *inter alia* that if a ramp has a horizontal projection greater than
18 72 inches, “then it shall have handrails on both sides. Handrails are not required on curb ramps .
19 . . .” ADAAG § 3.5 defines a curb ramp as a “short ramp cutting through a curb or built up to it.”
20 Here, the picture of the ramp at issues shows that the ramp cuts through curbs. The ramp cuts
21 through a curb that separates one sidewalk from another sidewalk and grass/vegetation, and also
22 appears to cut through a curb that separates the parking lot from the sidewalk. ADAAG § 4.7.5
23 states that “curb ramps with returned curbs may be used where pedestrians would not normally
24

25 ⁵The Court notes that it is far from clear that this is a “barrier” of any kind. Chevron argues that Chapman
26 is in effect arguing that the sign is “too visible” because the word “Accessible” is 1 ½ inches instead of 1 inch. This
27 seems to be a fair point. Nevertheless, for purposes of this motion, it is enough to hold that no ADA claim is stated
28 pursuant to *Oliver*.

⁶Pictures of the ramp at issue are found at page 27 of Plaintiff’s opposition and at photographs 7 and 8 of
the Casper report.

1 walk across the ramp (see Figure 12(b)).” Figure 12(b) states that where “the ramp is completely
2 contained within a planting strip or other non-walking surface, so that pedestrians would not
3 normally cross the sides, the curb ramp sides can have steep sides including vertical returned
4 curbs.” Here, the elevated, white painted sides/curbs of the ramp separate grass/vegetation on
5 one side and parking spaces on the other side. The vegetation and the parking spaces are separate
6 from the sidewalk and the ramp at issue. The picture shows that the areas involved are distinct,
7 and that the sidewalk is the area that pedestrians are intended to use. The picture also indicates
8 that a portion of the end of the ramp has a yellow, detectable warning that consists of raised,
9 truncated domes. Cf. ADAAG § 4.7.7 (“A curb ramp shall have a detectable warning complying
10 the § 4.29.2.”), 4.29.2, 4.29.5. However, the evidence and arguments presented do not make it
11 clear whether the detectable warnings comply with ADAAG § 4.7.7. Additionally, Chevron’s
12 expert, Neal Casper, has stated that the ramp at issue does not require handrails because it is a
13 curb ramp, and therefore exempt from the handrail requirement. See Casper Report at Issue 2

14 In light of the above, it appears that the ramp is a “curb ramp” because the ramp cuts
15 through curbs. See Casper Report at Issue 2 & Photograph 7. The “curb ramp” runs parallel to a
16 parking area and intersects a second sidewalk. The curbs that the “curb ramp” cut are those that
17 separate the second sidewalk and grass, and the parking spaces. The elevated, white-painted
18 returned curbs at the sides of the ramp appear to be appropriate because those curbs separate
19 areas that are not intended for pedestrian use. The section of grass or vegetation is conspicuous
20 in separating sections of sidewalk, and the parking spaces are clearly intended as a place for cars
21 to park and not for a pedestrian pathway. While the Court cannot say whether ADAAG § 4.7.7's
22 requirement of detectable warnings has been followed, non-compliance does not mean that the
23 ramp is not a “curb ramp.” Non-compliance with ADAAG § 4.7.7 simply means a possible
24 violation of § 4.7.7. However, a violation of ADAAG § 4.7.7 is not alleged in the FAC. There
25 has been an insufficient showing of an ADAAG § 4.8.5 violation.

26 Summary judgment on ADA claims based on the absence of handrails is appropriate.

27 3. “Short Cut” Walkway Too Narrow

28 Chevron argues that Card measured the “short cut” pathway at issue to be 42 ½ inches

1 wide, which complies with the ADA’s requirement of 36 inches wide. See DUMF Nos. 18, 19.
2 Chapman concedes there is no ADA violation because the pathway exceeds the 36 inch
3 minimum under the ADAAG. See Opposition at 29:7-9.

4 Because Chapman concedes that there is no ADA violation, summary judgment on ADA
5 claims based on a walkway or “short cut” that is too narrow is appropriate.

6 4. Misleading Directional Sign

7 Chevron argues that there is no regulation that addresses “potentially misleading”
8 directional signs, thus there is no ADA violation. Chapman points to a California regulation, but
9 does not mention an ADAAG regulation or ADA requirement.

10 There are problems with Chapman’s claim. First, Chapman cites no ADAAG or ADA
11 requirement that relates to “potentially misleading” directional signs. Therefore, the “potentially
12 misleading” sign is not a “barrier” under the ADA. Second, Chevron has removed the
13 “potentially misleading” sign. See O’Kelley Dec. ¶ 5; Perkins Dec. ¶ 9 & Ex. B. Because the
14 sign has been removed, any ADA claim based on this “potentially misleading” sign is now moot.
15 See Oliver, 2011 U.S. App. LEXIS 17022 at *3; Starbucks, 2011 U.S. Dist. LEXIS 3570 at *11;
16 Stevey, 2009 U.S. Dist. LEXIS 53801 at *26-*27; Hubbard, 433 F.Supp.2d at 1145; Parr, 96
17 F.Supp.2d at 1087; Independent Living, 982 F.Supp. at 771.

18 Summary judgment on ADA claims based on “potentially misleading” directional signs is
19 appropriate.

20 5. Exterior Restroom Door Requiring “Too Much” Force To Open

21 Chevron argues that the 2010 ADAAG does not reference exterior doors like the door at
22 issue, and the 1991 ADAAG (§ 4.13.11) expressly refrains from establishing force pressure
23 requirements for exterior doors. Chapman contends that, while the ADAAG is silent on the
24 amount of force pressure required to open an exterior door, the Ninth Circuit holds that a
25 business must maintain the usability of a business’s accessible features. Thus, while any door
26 technically would comply with the ADAAG, such compliance would not count “if disabled
27 patrons cannot use it.”

28 There are problems with this claim. First, there are no ADA or ADAAG regulations that

1 set maximum pounds of pressure to open an exterior door. Thus, Chapman has not shown that
2 the exterior bathroom door is a “barrier” under the ADA.⁷ Second, Card relied primarily on
3 California regulations that require a maximum opening force of 5 pounds. See Card Report at
4 pp. 11-12. However, Chevron has replaced the “closer” of the door, and the door now requires
5 less than 5 pounds of pressure to open. See O’Kelley Dec. ¶ 6; Perkins Dec. ¶ 10. Thus, the
6 “barrier” has been mooted. Oliver, 2011 U.S. App. LEXIS 17022 at *3; Starbucks, 2011 U.S.
7 Dist. LEXIS 3570 at *11; Stevey, 2009 U.S. Dist. LEXIS 53801 at *26-*27; Hubbard, 433
8 F.Supp.2d at 1145; Parr, 96 F.Supp.2d at 1087; Independent Living, 982 F.Supp. at 771.
9 Summary judgment on ADA claims based on the force necessary to open the exterior restroom
10 door is appropriate.

11 6. Lavatory Knee Clearance

12 Card reported that knee and leg clearances did not meet the required 8 inches and 27
13 inches measurements. See Card Report at pp. 13-14. However, Chevron has submitted evidence
14 that it has made corrections and the lavatories now meet the 8 inch and 27 inch requirements of
15 ADAAG § 4.19.2 and Figure 31. See O’Kelley Dec. ¶ 7; Perkins Dec. ¶ 11 & Ex. D. Thus,
16 ADA claims based on knee/leg clearances are now moot. See Oliver, 2011 U.S. App. LEXIS
17 17022 at *3; Starbucks, 2011 U.S. Dist. LEXIS 3570 at *11; Stevey, 2009 U.S. Dist. LEXIS
18 53801 at *26-*27; Hubbard, 433 F.Supp.2d at 1145; Parr, 96 F.Supp.2d at 1087; Independent
19 Living, 982 F.Supp. at 771.

20 Summary judgment on ADA claims based on lavatory knee/leg clearances is appropriate.

21 7. Centerline of Water Closet

22 Chevron argues that Card measured the centerline of the water closet at 18 ¾ inches, and
23

24 ⁷Chapman cites *Fortyune v. AMC, Inc.*, 364 F.3d 1075, 1084-85 & n.4 (9th Cir. 2004) for the proposition
25 that businesses must maintain the usability of accessible features, such as doors. However, *Fortyune* dealt with a
26 business’s policy regarding its own enforcement of ADA provisions, specifically a movie theater’s refusal to require
27 a non-disabled patron to move from a designated wheelchair viewing area. *Fortyune* did not address “usability” of
28 accessible features. Nevertheless, even accepting Chapman’s reading of *Fortyune*, there is no evidence that the
exterior restroom door at issue was unusable. There is no evidence that Chapman was unable to open the exterior
restroom door, nor is there evidence that a substantial percentage of disabled individuals who are similarly situated
to Chapman would be unable to open the door. All that is known is that Card found that 7 pounds of pressure was
necessary to open the door. See Card Report at 11-12. This alone does not establish that the door was “unusable.”

1 measured the clear floor space at 41 ½ inches, when the ADAAG sets limits of 18 inches and 42
2 inches respectively. However, the Casper expert report establishes that the ½ inch and the ¾
3 inch differences are within industry tolerances for the field conditions. Thus, there is no barrier.
4 Chapman argues *inter alia* that Chevron seeks to show that the measurements are within
5 dimensional tolerances, yet “fails to cite any evidence demonstrating what those dimensional
6 tolerances are.” Opposition at 31:15-16.

7 ADAAG § 3.2 is entitled “Dimensional Tolerances” and reads: “All dimensions are
8 subject to conventional building industry tolerances for field conditions.” Chevron’s expert
9 Casper is a certified access specialist and a certified general contractor with over thirteen years of
10 experience in commercial construction, and seven years experience in construction related
11 accessibility areas for commercial facilities. See Casper Report at Issues 7, 8. Casper also
12 provides ADA consultation and training. See id. With respect to this case, Casper indicates that
13 18 ¾ inches and 41 ½ inches are acceptable and that ½ and ¾ inches are “well within industry
14 tolerance” for field conditions, and thus fully comply with the ADA. See id.

15 As Chapman points out, it is true that Casper does not state what the precise parameters
16 of the industry tolerances are for this water closet. However, that Casper did not provide
17 additional detail by explaining exactly how much the water closet’s dimensions are within
18 industry tolerance, or state what the specific tolerance dimensions are, does not destroy the
19 probative effect of his opinion. The key question is not necessarily what the industry tolerances
20 are, rather the key is whether the dimensions are within the tolerances. Casper’s opinion that the
21 dimensions of this water closet “are well within industry tolerance” is a substantive opinion that
22 shows compliance and answers the pertinent question. Cf. Fed. R. Evid. 704(a) (expert opinion
23 not objectionable simply because it embraces an ultimate issue to be decided by the trier of fact).
24 Casper is clearly qualified to render an expert opinion on industry tolerance, and his opinion is
25 sufficient to meet Chevron’s burden as the moving party. See Nissan Fire, 210 F.3d at 1103.
26 Chapman has offered no contrary evidence to refute Casper.

27 Because the 18 ¾ inch and 41 ½ inch dimensions of the water closet are within the
28 “conventional building tolerances,” summary judgment on this ADA claim is appropriate.

1 8. Exterior & Interior Restroom Signs Do Not Include The ISA

2 Card identified an absence of ISA signs as violations of the ADA. However, Chevron
3 submitted photographs and two declarations that confirm that it has placed new signs that contain
4 the ISA on the interior of the Station and on the exterior wall. See O’Kelley Dec. ¶¶ 9, 11;
5 Perkins Dec. ¶¶ 13, 15 & Ex. F, H. In light of this evidence, any ADA claims based on the lack
6 of an ISA on the interior or exterior of the Station (as identified by Card) are now moot. Oliver,
7 2011 U.S. App. LEXIS 17022 at *3; Starbucks, 2011 U.S. Dist. LEXIS 3570 at *11; Stevey,
8 2009 U.S. Dist. LEXIS 53801 at *26-*27; Hubbard, 433 F.Supp.2d at 1145; Parr, 96 F.Supp.2d
9 at 1087; Independent Living, 982 F.Supp. at 771.

10 Summary judgment on ADA claims based on the absence of interior and exterior ISA
11 signs is appropriate.

12 9. Gas Pump Sign

13 Card found an ISA sign at Gas Pump 19, but an “additional assistance” sign was not
14 posted near Gas Pump 19. However, Chevron has declared that it has placed an “additional
15 assistance” sign on the canopy support column that is near to, and visible from, the accessible
16 fueling pump. See O’Kelley Dec. ¶ 10; Perkins Dec. ¶ 14. Chevron has also submitted
17 photographs that show an “additional assistance” sign that is affixed to the metal canopy support
18 immediately adjacent to Gas Pump 19. See Perkins Dec. ¶ 14 & Ex. G. The sign is visible from
19 Gas Pump 19. See id. In light of this evidence, Chapman’s ADA claims based on the lack of an
20 “additional assistance” sign near Gas Pump 19 are now moot. Oliver, 2011 U.S. App. LEXIS
21 17022 at *3; Starbucks, 2011 U.S. Dist. LEXIS 3570 at *11; Stevey, 2009 U.S. Dist. LEXIS
22 53801 at *26-*27; Hubbard, 433 F.Supp.2d at 1145; Parr, 96 F.Supp.2d at 1087; Independent
23 Living, 982 F.Supp. at 771.

24 Summary judgment on ADA claims based on the absence of interior an exterior ISA signs
25 is appropriate.⁸

27 ⁸Chapman relies on an ADA business brief issued by the attorney general to argue that there is an ADA
28 violation. Chevron disputes the effect of the business brief. Because the “additional assistance” sign has been
moved, it is unnecessary to resolve the status of the business brief.

1 10. Width of Merchandise Aisle

2 Chevron argues that Card measured two sections of the aisles inside the Station that are
3 38 inches and 42 inches wide respectively, but the ADA only requires aisles to be 36 inches
4 wide. See DUMF 35. Chapman concedes that there is no ADA violation because the aisles are
5 at least 36 inches wide. See Opposition at 34:21-22.

6 Because Chapman concedes that there is no ADA violation, summary judgment on ADA
7 claims based on the 38 inch and 42 inch wide merchandise aisles is appropriate.

8 11. Width Of The Aisle Near The Coffee Island

9 Card opines that the end of an aisle that is near a coffee island is 30 ½ inches wide at one
10 point, but the ADAAG requires merchandise aisles to be at least 36 inches wide.⁹ Chevron
11 argues that the ADA requires merchandise to be located on an accessible route with a 36 inch
12 clearance, and the Station’s store provides 36 inch wide aisles to all merchandise. The coffee
13 island and merchandise at the area measured by Card can be accessed by two aisles that are 36
14 inches wide. Further, aisles are permitted to terminate, and the location of an intersecting point
15 (which was the point measured by Card) does not constitute an ADA violation. Further, the deli
16 counter has been moved and there is now 33 inches of clearance at the point measured by Card,
17 which is the maximum space allowable for the particular point. Chapman argues that Chevron
18 has not adequately shown that widening the aisle near the coffee island is “not readily
19 achievable.” Without evidence that obtaining 36 inches at the pertinent point is not readily
20 achievable, Chevron cannot avail itself of reasonable accommodations in lieu of removing
21 architectural barriers.

22 There are problems with Chapman’s theory. First, ADA Figure 403.5.1 explains that an
23 accessible route must be a minimum of 36 inches, but can be reduced to 32 inches for a length of
24 no more than 24 inches, so long as the 32 inch segments are at least 48 inches apart. See
25 Chevron Reply Request for Judicial Notice Ex. C; ADA Figure 403.5 & 403.5.1 at
26 <http://www.access-board.gov/ada-aba/final.cfm>. Here, the area at issue is now 33 inches across.

27
28 ⁹ADAAG § 4.3.3 states in part that the “minimum clear width of an accessible route shall be 36 inches
except at doors.”

1 See O’Kelley Dec. ¶ 13; Perkins Dec. ¶ 17 & Ex. J. Further, the area involves only one “pinch
2 point,” so there are no segments, and the picture of the area indicates that the “pinch point” is
3 under 36 inches for a length of less than 24 inches. See Card Report at 35-36. Thus, the end of
4 the aisle is compliant. See Chevron Reply Request for Judicial Notice Ex. C; ADA Figure 403.5
5 & 403.5.1 at <http://www.access-board.gov/ada-aba/final.cfm>. Second, Chapman does not refute
6 the proposition that the coffee island and associated merchandise around the area measured by
7 Card are accessible via aisles that are at least 36 inches wide. See DUMF 39. ADAAG § 2.2
8 reads, “Departures from particular technical and scoping requirements of this guidelines by the
9 use of other designs and technologies are permitted where the alternative designs and
10 technologies used will provide substantially equivalent or greater access to and usability of the
11 facility.” See also Antoninetti v. Chipotle Mexican Grill, Inc., 614 F.3d 971, 978 (9th Cir. 2010);
12 Chaffin v. Kan. State Fair Bd., 348 F.3d 850, 860 (10th Cir. 2003). If only one portion of the
13 store has one “pinch point,” and that point is at an intersection of aisles, and the associated
14 merchandise is accessible, and all other points of the store are accessible by 36 inch wide aisles,
15 it would appear that the design of the Station’s interior provides substantially equivalent access
16 to Chapman. See ADAAG § 2.2. Third, Casper has indicated that the 30 ½ inch pinch point is
17 permissible because the point represents the termination of aisles. See Casper Report at Issue 13.
18 Chapman has presented no expert testimony to refute this particular opinion.

19 For the above reasons, summary judgment on ADA claims based on the “pinch point” at
20 the end of the store near the coffee island is appropriate.

21 12. ICEE Lids

22 Card opined that both large and medium ICEE lids are out of reach for wheelchair bound
23 customers. However, Chevron has declared that it has moved a supply of medium and large
24 ICEE lids to lower heights and underneath the ICEE dispenser. See O’Kelley Dec. ¶ 15.
25 Chevron has also submitted photographs that show a supply of large and medium ICEE lids that
26 are indeed at a lower height (30 inches to the crest of the lids) and underneath the ICEE machine.
27 See Perkins Dec. ¶ 18 & Ex. K. With respect to a disabled individual in a wheelchair and the
28 ability to reach merchandise, the minimum height for merchandise is 9 inches, and the maximum

1 height for merchandise is 54 inches. See ADAAG § 4.2.6. In light of the evidence, any ADA
2 claims based on the accessibility of the large and medium ICEE lids are now moot. Oliver, 2011
3 U.S. App. LEXIS 17022 at *3; Starbucks, 2011 U.S. Dist. LEXIS 3570 at *11; Stevey, 2009 U.S.
4 Dist. LEXIS 53801 at *26-*27; Hubbard, 433 F.Supp.2d at 1145; Parr, 96 F.Supp.2d at 1087;
5 Independent Living, 982 F.Supp. at 771.

6 Summary judgment on ADA claims based on the location of the ICEE lids is appropriate.

7 13. Asphalt Concrete Travel Route

8 At the end of his report, Card stated that a newly constructed “accessible route of travel”
9 is constructed using asphalt concrete instead of concrete. See Card Report at 40-41. Card stated
10 that building up and using thick amounts of asphalt concrete is problematic because that material
11 is subject to distortion from heat and vehicular traffic, and that the distortion “can easily render
12 the cross slope out of compliance.” Id. Chevron argues that Card relies on no guidelines or
13 existing condition, and in fact found the route to be compliant. Chevron contends that
14 generalized concerns about potential issues are irrelevant. Chapman argues that Card’s report
15 provides a sufficient basis for believing that the route will become distorted and inaccessible.
16 Thus, Chapman has a reasonable basis for believing that discrimination will occur in the future,
17 which makes injunctive relief appropriate.

18 Chapman has failed to show a violation of the ADA. Card’s opinion does not disclose an
19 actual violation of the ADA or the ADAAG. No requirement has been identified that mandates
20 the use of specific and particular building materials, or that it is a violation of the ADA or the
21 ADAAG to use asphalt concrete on the travel route at issue. The ADA provides for injunctive
22 relief for a plaintiff if there are “reasonable grounds for believing that [the plaintiff is] about to be
23 subjected to discrimination.” 42 U.S.C. § 12188(a)(1); Pickern v. Holiday Quality Foods, Inc.,
24 293 F.3d 1133, 1136 (9th Cir. 2002). Here, there is nothing to indicate that a violation of the
25 ADA is imminent or that Chapman is “about to be” subjected to discrimination. Card does not
26 state that the route is in imminent danger of becoming non-compliant or that the route is
27 currently non-compliant or that the route will shortly become non-compliant. In its essence,
28 Card’s opinion is simply that other materials would have been better in constructing the route

1 because those materials would have lasted longer. However, all material eventually breaks down
2 and deteriorates. There is no evidence whatsoever about how long the asphalt concrete route will
3 last. The route at issue is *newly constructed* and compliant with the ADA. There is no evidence
4 that even remotely indicates that Chapman is “about to suffer” discrimination relative to the
5 concrete asphalt travel route.

6 Because there is no current violation of the ADA, and because no evidence indicates that
7 Chapman is about to suffer discrimination relative to the concrete asphalt travel route, summary
8 judgment on this claim is appropriate.

9
10 **C. Request For Inspection & Request For Sanctions**

11 As part of the opposition, Chapman requests that the Court allow an additional inspection
12 of the Station and sanction Chevron for correcting/removing the barriers identified by Card.
13 Plaintiff relies on *Stevey v. 7-Eleven, Inc.*, 2009 U.S. Dist. LEXIS 53801, *33-*34 (E.D. Cal. Jun.
14 25, 2009) for both requests. The Court will not grant Plaintiff’s requests.

15 With respect to a second inspection, the Court directed Chevron to submit photographs
16 that demonstrate that it had in fact made changes with respect to the alleged barriers identified by
17 Card. That is, the Court directed that evidence in addition to the O’Kelley declaration be
18 provided. The Court then gave Plaintiff the opportunity to respond to the photographs.
19 Photographs, as well as an additional sworn declaration, were submitted by Chevron. The
20 photographs and additional sworn declaration confirm the original representations made in the
21 O’Kelley declaration, and there is nothing to indicate that the photographs are fraudulent or that
22 the representations made in the declarations are false.¹⁰ The nature of the barriers that the Court
23 has determined are moot can be seen by the photographs. Chapman has not shown that an
24 additional inspection is necessary.¹¹

25 _____
26 ¹⁰ Plaintiff’s only response to the photographs is to request that Card be allowed to again inspect the Station.
See Court’s Docket Doc. No. 47.

27 ¹¹ Chapman also indicates that an additional inspection would be allow him to amend his complaint and
28 include the previously omitted barriers found by Card. However, Card conducted his inspection prior to Chapman
filing the FAC. It is unknown why the barriers Card found could not have been included in the FAC. Further, as
discussed above, the barriers identified are either moot or not ADA barriers, so amendment would be futile.

1 With respect to the request for sanctions, attorney's fees were awarded in *Stevey* as a
2 sanction for the failure to follow Rule 26's expert disclosure requirements, they were not awarded
3 for 7-Eleven's removal of barriers. See *Stevey*, 2009 U.S. Dist. LEXIS 53801 at *37-*38.
4 Further, it is worth noting that *Stevey* held with respect to mootness: "Because a private ADA
5 plaintiff is limited to seeking injunctive relief and attorney's fees, a plaintiff's ADA claim is
6 moot if the defendant makes the precise alterations or accommodations that the plaintiff sought
7 to require with an injunction." Id. at *26-*27. As discussed above, many of the precise
8 alterations/accommodations sought by Chapman through the Card report have been made by
9 Chevron.

10 Additionally, the Court fails to see harm to Chapman. The object of a Title III ADA
11 lawsuit is the removal of barriers to access and enjoyment of a business. If those barriers are
12 removed prior to a trial, then costs and fees and other resources that would have been devoted to
13 the trial are saved. Further, the sooner a barrier is removed, the sooner an ADA plaintiff benefits
14 since monetary relief is unavailable. The Court fails to see how Chapman "wasted thousands of
15 dollars and countless attorney hours" on a now "worthless" expert report. See Opposition at 40.
16 With some exception, many of the alleged barriers identified by Card have been removed.
17 Chapman testified that he considers himself a "champion of the disabled." PUMF 63. As such,
18 Chapman should be pleased that these later-identified barriers have been removed. The Court
19 will not sanction a defendant who voluntarily corrects alleged ADA barriers.

21 **D. State Law Claims**

22 The Court has jurisdiction over this case through the presence of a federal question,
23 namely Chapman's ADA claims. See FAC at ¶¶ 3, 4. The Court has supplemental jurisdiction
24 over Chapman's state law claims. Under 28 U.S.C. § 1367(c)(3), a district court may decline to
25 exercise jurisdiction over supplemental state law claims if "the district court has dismissed all
26 claims over which it has original jurisdiction." The general rule is "when federal claims are
27 dismissed before trial . . . pendent state claims should also be dismissed." Religious Tech. Ctr v.
28 Wollersheim, 971 F.2d 364, 367-68 (9th Cir. 1992); Scholar v. Pacific Bell, 963 F.2d 264, 268

1 n.4 (9th Cir. 1992); Schultz v. Sundberg, 759 F.2d 714, 718 (9th Cir. 1985). Here, there are no
2 viable ADA claims as explained above.

3 Chevron requests that the Court dismiss the ADA claims and decline to exercise
4 supplemental jurisdiction over the state law claims. See Court’s Docket Doc. No. 27-1 at 2:9-11.
5 In opposition, with respect to 28 U.S.C. § 1367(c)(3), Chapman argues that there exists genuine,
6 material, disputed facts that preclude summary judgment. However, since the Court has found
7 that summary judgment is appropriate on all of the ADA claims, this argument is not persuasive.
8 Cf. City of Colton v. Am. Promotional Events, Inc.-West, 614 F.3d 998, 1008 (9th Cir. 2010)
9 (“Because the district court did not err in granting summary judgment on the federal claims, it
10 did not abuse its discretion in dismissing the state-law claims.”). The parties have not identified
11 a sufficient basis for the Court to retain jurisdiction, and the Court itself sees none. Cf.
12 Starbucks, 2011 U.S. Dist. LEXIS 3507 at *20-*22.

13 Accordingly, the Court will decline to exercise supplemental jurisdiction over Chapman’s
14 state law claims. See City of Colton, 614 F.3d at 1008; Bryant, 289 F.3d at 1169; Wollersheim,
15 971 F.2d at 367-68; Scholar, 963 F.2d at 268 n.4; Schultz, 759 F.2d at 718; Starbucks, 2011 U.S.
16 Dist. LEXIS 3507 at *20-*22.

18 CONCLUSION

19 Summary judgment in favor of Chevron on Chapman’s ADA claims are appropriate. The
20 vast majority of the alleged ADA barriers are not properly before the Court as the barriers were
21 not identified in the FAC. Further, the evidence presented shows that some of the items claimed
22 to be barriers do not violate the ADA. Other alleged ADA barriers have been corrected in that
23 Chevron has made the changes identified by Chapman. Given Chevron’s responsiveness to the
24 alleged ADA barriers, the Court does not see any indication that Chapman will be subject to any
25 ADA barriers or ADA discrimination from Chevron.

26 With respect to Chapman’s state law claims, the Court will decline to exercise
27 supplemental jurisdiction pursuant to 28 U.S.C. § 1367(c)(3).

1 Accordingly, IT IS HEREBY ORDERED that:

- 2 1. Defendants' motion for summary judgment on each of Plaintiff's ADA claims is
3 GRANTED;
- 4 2. The Court declines to exercise supplemental jurisdiction over Plaintiff's remaining state
5 law claims pursuant to 28 U.S.C. § 1367(c)(3); and
- 6 3. The Clerk shall enter judgment in favor of Defendants and CLOSE this case.

7
8 IT IS SO ORDERED.

9 Dated: October 4, 2011

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11 _____
12 CHIEF UNITED STATES DISTRICT JUDGE
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