

**IN THE UNITED STATES DISTRICT COURT FOR THE  
EASTERN DISTRICT OF CALIFORNIA**

KENNETH WILLBANKS, ) 1:10-CV-1299 AWI SKO  
Plaintiff, )  
v. ) ORDER GRANTING  
PROGRESSIVE CHOICE ) DEFENDANT'S MOTION TO  
INSURANCE COMPANY; AND DOES ) DISMISS THE FOURTH CAUSE  
1-100, inclusive, ) OF ACTION AND DISMISSING  
Defendants. ) THE FOURTH CAUSE OF  
 ) ACTION WITHOUT PREJUDICE  
(Document #9)

## BACKGROUND

On May 5, 2010, Plaintiff Kenneth Willbanks filed a complaint for tortious breach of contract, breach of the covenant of good faith and fair dealing, fraud, and unfair business practices in violation of California Business Code § 17000, *et seq.* The complaint arises from Defendant Progressive Choice Insurance Company's failure to pay Plaintiff benefits allegedly owed to Plaintiff under a car insurance policy. On July 21, 2010, Defendant removed the action to this court because the parties are citizens of different states and more than \$75,000 is at issue.

On August 2010, Defendant filed a motion to dismiss. Defendant contends that the fourth cause of action, requesting relief under California Business Code § 17000, *et seq.*, is barred by the California Supreme Court's ruling in Moradi-Shalal v. Fireman's Fund Ins. Co., 46 Cal.3d 287 (1988). Defendant argues that unlawful claims practices are codified in the Unfair

1 Insurance Practices Act (“UIPA”), and no cause of action is available under California Business  
2 Code § 17000, *et seq.*, the Unfair Competition Law (“UCL”), for alleged violations of the UIPA.

3 On September 21, 2010, Plaintiff filed an opposition. Plaintiff admits that the weight of  
4 authority stands for the proposition that a claim under California Business Code § 17000, *et seq.*,  
5 the UCL, cannot be brought premised on UIPA violations. However, Plaintiff requests that if the  
6 court grants Defendant’s motion, Plaintiff be allowed a reasonable time to amend the fourth  
7 cause of action to include allegations of unfair and fraudulent practices. In addition, Plaintiff  
8 requests that any dismissal be without prejudice to await the outcome of the California Supreme  
9 Court’s decision in Zhang v. Superior Court, 105 Cal.Rptr.3d 886 (2010).

10 On September 21, 2010, Defendant filed a reply. Defendant contends that the UCL  
11 claim is barred because the basis of Plaintiff’s action against Defendant is how his insurance  
12 claims was handled, conduct covered by the UIPA. Defendant also asks the court not consider  
13 the Zhang decision because it does not represent current law.

14 **LEGAL STANDARD**

15 Under Federal Rule of Civil Procedure 12(b)(6), a claim may be dismissed because of the  
16 plaintiff’s “failure to state a claim upon which relief can be granted.” Fed. R. Civ. P. 12(b)(6). A  
17 dismissal under Rule 12(b)(6) may be based on the lack of a cognizable legal theory or on the  
18 absence of sufficient facts alleged under a cognizable legal theory. Johnson v. Riverside  
19 Healthcare Sys., 534 F.3d 1116, 1121 (9<sup>th</sup> Cir. 2008); Navarro v. Block, 250 F.3d 729, 732 (9<sup>th</sup>  
20 Cir. 2001). In reviewing a complaint under Rule 12(b)(6), all of the complaint’s material  
21 allegations of fact are taken as true, and the facts are construed in the light most favorable to the  
22 non-moving party. Marceau v. Balckfeet Hous. Auth., 540 F.3d 916, 919 (9<sup>th</sup> Cir. 2008);  
23 Vignolo v. Miller, 120 F.3d 1075, 1077 (9<sup>th</sup> Cir. 1999). The court must also assume that general  
24 allegations embrace the necessary, specific facts to support the claim. Smith v. Pacific Prop. and  
25 Dev. Corp., 358 F.3d 1097, 1106 (9<sup>th</sup> Cir. 2004). However, the court is not required “to accept as  
26 true allegations that are merely conclusory, unwarranted deductions of fact, or unreasonable

1 inferences.” In re Gilead Scis. Sec. Litig., 536 F.3d 1049, 1056-57 (9<sup>th</sup> Cir. 2008); Sprewell v. Golden State Warriors, 266 F.3d 979, 988 (9<sup>th</sup> Cir. 2001). Although they may provide the framework of a complaint, legal conclusions are not accepted as true and “[t]hreadbare recitals of elements of a cause of action, supported by mere conclusory statements, do not suffice.” Ashcroft v. Iqbal, 129 S.Ct. 1937, 1949-50 (2009); see also Warren v. Fox Family Worldwide, Inc., 328 F.3d 1136, 1139 (9<sup>th</sup> Cir. 2003). As the Supreme Court has recently explained:

7 While a complaint attacked by a Rule 12(b)(6) motion to dismiss does not need  
8 detailed factual allegations, a plaintiff’s obligation to provide the ‘grounds’ of his  
9 ‘entitlement to relief’ requires more than labels and conclusions, and a formulaic  
10 recitation of the elements of a cause of action will not do. Factual allegations must  
11 be enough to raise a right to relief above the speculative level, on the assumption  
12 that all the allegations in the complaint are true (even if doubtful in fact).

13 Bell Atl. Corp. v. Twombly, 550 U.S. 544, 555 (2007). Thus, “a complaint must contain  
14 sufficient factual matter, accepted as true, to state a claim to relief that is plausible on its face.”  
15 Iqbal, 129 S.Ct. at 1949.

16 The plausibility standard is not akin to a ‘probability requirement,’ but it asks  
17 more than a sheer possibility that a defendant has acted unlawfully. Where a  
18 complaint pleads facts that are ‘merely consistent with’ a defendant’s liability, it  
19 stops short of the line between possibility and plausibility of ‘entitlement to  
20 relief.’

21 . . .  
22 Determining whether a complaint states a plausible claim for relief will . . . be a  
23 context specific task that requires the reviewing court to draw on its judicial  
24 experience and common sense. But where the well-pleaded facts do not permit  
25 the court to infer more than the mere possibility of misconduct, the complaint has  
26 alleged – but it has not shown – that the pleader is entitled to relief.

27 Iqbal, 129 S.Ct. at 1949-50. “In sum, for a complaint to survive a motion to dismiss, the non-  
28 conclusory ‘factual content,’ and reasonable inferences from that content, must be plausibly  
suggestive of a claim entitling the plaintiff to relief.” Moss v. United States Secret Service, 572  
F.3d 962, 969 (9<sup>th</sup> Cir. 2009).

#### 24 ALLEGED FACTS

25 The complaint alleges that prior to April 19, 2008, Plaintiff purchased a policy of  
26 automobile insurance from Defendant (“Policy”). The Policy was effective prior to and on the  
27  
28

1 date of the incident.

2 The complaint alleges that on April 19, 2008, Plaintiff sustained serious and permanent  
3 injuries when he was involved in a motor vehicle collision caused by an uninsured motorist.

4 The complaint alleges Plaintiff sustained losses covered by the Policy, including, but not limited  
5 to, medical expenses, lost earnings, loss of earning capacity, and physical and emotional pain and  
6 suffering. The complaint alleges that Plaintiff timely notified Defendant of the loss. The  
7 complaint alleges that the loss was covered by the terms of the Policy's uninsured motorist  
8 provisions.

9 The complaint alleges that after being notified of the loss, Defendant interviewed Plaintiff  
10 and otherwise investigated the claim in such a manner that it knew or should have known that  
11 Plaintiff's injuries were serious and could pose future problems for Plaintiff. The complaint  
12 alleges that, nevertheless, Defendant failed and refused to conduct a prompt, full and complete  
13 investigation of the claim.

14 The complaint alleges that on May 2, 2008, Defendant's claims adjuster, James Mansius,  
15 went to Plaintiff's home under the guise of seeking to compensate him for the loss of his car. On  
16 that occasion, the adjuster told Plaintiff he could receive \$750 from Defendant as compensation  
17 for the cut over Plaintiff's eye. The complaint alleges that in reality the adjuster was following a  
18 comply policy of aggressively closing claims, even the claims of Defendant's own insureds. The  
19 complaint alleges that unbeknownst to Plaintiff, Mr. Mansius was seeking to cut off Plaintiff's  
20 uninsured motorist claim for an amount well below the true value of Plaintiff's claim.

21 The complaint alleges that when the adjuster met with Plaintiff on May 2, 2008, the  
22 adjuster knew that the value of Plaintiff's uninsured motorist claim was then well in excess of  
23 \$750. The complaint alleges that the adjuster had a duty under California law to not attempt to  
24 settle Plaintiff's claim for an unfair low amount. Moreover, the adjuster had a duty to advise  
25 Plaintiff of his available policy benefits.

26 The complaint alleges that in violation of California law, California insurance  
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1 regulations, and the implied covenant of good faith and fair dealing, Defendant's adjuster, Mr.  
2 Mansius, solicited Plaintiff's signature on a "release" in exchange for payment of \$750 from  
3 Defendant to Plaintiff.

4 The complaint alleges that soon thereafter, Plaintiff's injuries from the accident required  
5 significant medical care, including neck surgery. Plaintiff timely submitted information about  
6 such continuing losses, but the complaint alleges that Defendant refused and continues to refuse  
7 to even consider paying Plaintiff any of the benefits he is entitled to under the Policy. Instead,  
8 the complaint alleges Progressive insists that Plaintiff's uninsured motorist claim was settled for  
9 \$750.

10 **DISCUSSION**

11 The complaint's fourth cause of action requests injunctive relief and restitution pursuant  
12 to California Business & Profession Code § 17200, *et seq.*, the UCL. In the fourth cause of  
13 action, Plaintiff alleges that he is informed and believes that Defendant has engaged in and  
14 continues to engage in unlawful claims practices and Defendant has denied coverage and will  
15 continue to deny coverage due to Defendant's unlawful claims practices. The fourth cause of  
16 action incorporates by references the allegations continued earlier in the complaint and asserts  
17 the UCL claim is based on the "unlawful claims practices as alleged above." Defendant  
18 contends that Plaintiff's claim under Section 17200 is barred because it is based on alleged  
19 violations of the UIPA.

20 The violation of a California statute does not necessarily give rise to a private cause of  
21 action, and "whether a party has a right to sue depends on whether the Legislature has manifested  
22 an intent to create such a private cause of action under the statute." Lu v. Hawaiian Gardens  
23 Casino, Inc., 50 Cal.4th 592, 596 (2010). The California Supreme Court has held that the UIPA  
24 does not create a private right of action for violations of its provisions. Moradi-Shalal v.  
25 Fireman's Fund Ins. Companies, 46 Cal.3d 287, 310-11 (1988). "Neither the California  
26 Insurance Code nor regulations adopted under its authority provide a private right of action."

1 Rattan v. United Servs. Auto. Ass'n, 84 Cal.App.4th 715, 724 (2001).

2 The fourth cause of action, however, does not allege a violation of the UIPA. Rather, it  
3 requests relief under the UCL. Section 17200 provides that “unfair competition shall mean and  
4 include any unlawful, unfair or fraudulent business act or practice and unfair, deceptive, untrue  
5 or misleading advertising and any act prohibited by Chapter 1 (commencing with Section 17500)  
6 of Part 3 of Division 7 of the Business and Professions Code.” Because Section 17200 is written  
7 in the disjunctive, it establishes three types of unfair competition – acts or practices which are  
8 unlawful, or unfair, or fraudulent – that are prohibited. Cel-Tech Communications, Inc. v. Los  
9 Angeles Cellular Telephone Co., 20 Cal.4th 163, 180 (1999); Drum v. San Fernando Valley Bar  
10 Ass'n, 182 Cal.App.4th 247, 253 (2010); Davis v. Ford Motor Credit Co., 101 Cal.Rptr.3d 697,  
11 706 (2009). “Virtually any law – federal, state or local – can serve as a predicate for a section  
12 17200 action.” State Farm Fire & Casualty Co. v. Superior Court, 45 Cal.App.4th 1093,  
13 1102-1103 (1996).

14 Despite the fact that a UCL claim can be based on California law, the California Supreme  
15 Court has held that a plaintiff may not “plead around” the limitations on raising UIPA claims by  
16 casting them as claims brought under the UCL. Manufacturers Life Ins. Co. v. Superior  
17 Court, 10 Cal.4th 257, 267 (1995); Textron Financial Corp. v. National Union Fire Ins. Co. of  
18 Pittsburgh, 118 Cal.App.4th 1061, 1070 (2004). In Textron, the California Court of Appeal  
19 explained why a UCL based on violations of the UIPA is barred:

20 The specific allegations of wrongful conduct contained in plaintiff's [Unfair  
21 Competition Law] cause of action, using misleading documents and  
22 misrepresenting both the terms of the insurance policies and its obligations under  
23 them for its own benefit, are the type of activities covered by the UIPA. (Ins.Code,  
§ 790.03, subds.(a) & (h).) . . . Under the foregoing cases, merely alleging these  
24 purported acts constitute unfair business practices under the unfair competition  
25 law is insufficient to overcome Moradi-Shalal.

26 Textron, 118 Cal.App.4th at 1070-71. Following Textron, numerous Federal Courts have  
27 refused to allow Section 17200 claims that were based on a Defendant's alleged violations of the  
28 UIPA. See e.g., R & R Sails, Inc. v. Insurance Co. of State of Pennsylvania, 610 F.Supp.2d

1 1222, 1233 (S.D.Cal. 2009); Doyle v. Safeco Ins. Co. of America, 2008 WL 5070055, at \*7-8  
2 (E.D.Cal. 2008); AHO Enterprises, Inc. v. State Farm Mut. Auto. Ins. Co., 2008 WL 4830708, at  
3 5 (N.D.Cal. 2008).

4 In this action Plaintiff's Section 17200 claim is based on Defendant's alleged violations  
5 of the UIPA. The face of the complaint's fourth cause of action states that it is based on  
6 Defendant's denial of insurance coverage, along with the preceding paragraph's allegations. The  
7 court finds that, as in Textron, Plaintiff simply re-labeled his Section 17200 claim, which would  
8 otherwise fall within the UIPA as "unfair" business practices, as a UCL claim. As such, the  
9 fourth cause of action is barred as a matter of law.

10 The court recognizes that in other cases California courts have allowed a cause of action,  
11 for conduct made unlawful by statutes other than the UIPA, to proceed against an insurer under  
12 the UCL. Manufacturers Life Ins., 10 Cal.4th at 271. For example, the California Supreme  
13 Court has allowed an action against an insurance company under the UCL where the alleged  
14 conduct constituted an unlawful restraint on trade under the Cartwright Act even though it also  
15 violated the UIPA. Textron, 118 Cal.App.4th at 1071; see also AICCO, Inc. v. Insurance Co. of  
16 North America, 90 Cal.App.4th 579, 597 (2001) (even assuming that portions of a UCL claim  
17 come within scope of the acts prohibited by the UIPA, it also potentially violates California Civil  
18 Code § 1457). However, in neither the complaint nor the opposition brief does Plaintiff propose  
19 another statute to base Plaintiff's UCL claim on. Thus, dismissal is appropriate.

20 In his opposition, Plaintiff requests that the court dismiss the UCL claim without  
21 prejudice in light of Zhang v. Superior Court, 100 Cal.Rptr.3d 803 (2009). In Zhang, the  
22 California Court of Appeal determined that if conduct violates only the UIPA, Moradi-Shalal  
23 requires that a civil action under the UCL be barred. Zhang, 100 Cal.Rptr.3d at 807. However,  
24 the California Court of Appeal also held that if a plaintiff expressly alleges conduct that violates  
25 something other than the UIPA, there is no reason to bar the claim. Zhang, 100 Cal.Rptr.3d at  
26 809; see also Williams v. Prudential Ins. Co., 2010 WL 431968, at \*2 (N.D.Cal. 2010); Burdick

1 v. Union Sec. Ins. Co., 2009 WL 4798873, at \*13 (C.D.Cal. 2009). The California Supreme  
2 Court recently granted review in Zhang and superseded the California Court of Appeal's opinion.  
3 See Zhang v. S.C., 225 P.3d 1080, 105 Cal.Rptr.3d 886 (2010). Thus, at this time, Zhang is no  
4 longer good law, and the court declines to follow it. However, because the California Supreme  
5 Court's ruling on Zhang may clarify Textron, the court's dismissal of the fourth cause of action  
6 will be without prejudice to Plaintiff filing a properly noticed motion for leave to amend.

7 **ORDER**

8 Accordingly, the court ORDERS that:

9 1. Defendant's motion to dismiss Plaintiff's fourth cause of action for unfair  
10 business practices under Section 17200 is GRANTED; and  
11 2. Plaintiff's fourth cause of action for unfair business practices under Section 17200  
12 is DISMISSED without prejudice.

13  
14 IT IS SO ORDERED.

15 Dated: November 16, 2010

16   
CHIEF UNITED STATES DISTRICT JUDGE