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3 **UNITED STATES DISTRICT COURT**  
4 **FOR THE EASTERN DISTRICT OF CALIFORNIA**

5 **SARA AHMADI,**

6 **Plaintiff,**

7 **v.**

8 **UNITED CONTINENTAL HOLDINGS, Inc.,**  
9 **dba UNITED AIRLINE, and DOES 1-50,**

10 **Defendants.**

**1:14-cv-00264 LJO JLT**

**MEMORANDUM DECISION AND  
ORDER RE: DEFENDANT’S MOTION  
FOR SUMMARY JUDGMENT (Doc. 38)**

11  
12 **I. INTRODUCTION**

13 Plaintiff Sara Ahmadi alleges that, while removing baggage from an overhead bin, a fellow  
14 passenger on a United Airlines (“United”) flight dropped luggage on her head, causing her physical and  
15 emotional injuries.

16 **II. FACTUAL BACKGROUND<sup>1</sup>**

17 On December 25, 2011, Plaintiff was a passenger on United flights travelling between  
18 Bakersfield, CA and Boston, MA, which involved a change of planes in Denver, CO. Joint Statement of  
19 Stipulated Facts (“JSSF”), Doc. 41, No. 1. In Denver, Plaintiff boarded Flight 861 to Boston. *Id.* After  
20 Plaintiff was seated, she alleges that a passenger attempted to place a piece of luggage into an overhead  
21 bin above her head. *Id.* During the attempt, the luggage fell on Plaintiff’s head, causing her injury. *Id.*  
22 Plaintiff states that that she lost consciousness. JSSF No. 2. Plaintiff did not see this happen, but felt

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<sup>1</sup> Because on summary judgment the evidence of the non-moving party is assumed to be true and disputed facts are construed in the non-movants favor, the Court sets forth the undisputed facts and notes those disagreements of fact that are relevant to this decision.

1 something heavy land on her head. JSSF No. 6. Plaintiff's husband was travelling with her and stated  
2 that he saw the event. JSSF No. 8. Plaintiff's husband describes that the passenger "was trying to put his  
3 luggage where it had to go, and it just fell down from his hand on top of my wife's head." JSSF No. 9.  
4 Neither the Plaintiff nor her husband know the identity of this passenger and he currently is not a party  
5 to this action. JSSF Nos. 12 & 15. Plaintiff alleges that a flight attendant was near her when this  
6 happened and that this attendant failed to assist the passenger. JSSF No. 2.

### 7 **III. PROCEDURAL HISTORY**

8 On December 12, 2013, Ahmadi filed a complaint against United in Kern County Superior Court  
9 alleging five causes of action: 1) negligence; 2) res ipsa loquitur negligence; 3) violation of Cal. Civ.  
10 Code § 2100, et seq./negligence per se; 4) breach of contract; and 5) breach of implied covenant of good  
11 faith and fair dealing. Doc. 1. On February 26, 2014, United removed the action to this Court on the  
12 basis of diversity jurisdiction. *Id.* On March 5, 2014, United filed a motion to dismiss Ahmadi's fourth  
13 and fifth causes of action for failure to state a claim for which relief can be granted pursuant to Fed. R.  
14 Civ. P. 12(b)(6). Doc. 5. The Court granted the motion with leave to amend. Doc. 8. On April 18, 2014,  
15 Plaintiff filed a first amended complaint ("FAC"), Doc. 9. Defendants again moved to dismiss the  
16 breach of contract and implied covenant claims. Doc. 10. The Court granted Defendant's request  
17 without leave to amend, leaving only the tort claims. Doc. 15.

18 On May 5, 2015, Defendant moved for summary judgment on the remaining tort claims, on the  
19 basis that they are preempted by the Federal Aviation Act ("FAA"). United Airlines, Inc.'s Notice of  
20 Mot. for Summ. J. ("MSJ"), Doc. 38. On July 20, 2015, Plaintiff filed an opposition. Opp'n to Def.'s  
21 Mot. for Summ. J. ("Opposition"), Doc. 57. After receiving Defendant's Reply, Doc. 61, the Court  
22 vacated the hearing set for the motion pursuant to Local Rule 230(g).

### 23 **IV. STANDARD OF DECISION**

24 Summary judgment is proper if the movant shows "there is no genuine dispute as to any material  
25 fact and the movant is entitled to judgment as a matter of law." Fed. R. Civ. P. 56(a). The moving party

1 bears the initial burden of “informing the district court of the basis for its motion, and identifying those  
2 portions of the pleadings, depositions, answers to interrogatories, and admissions on file, together with  
3 the affidavits, if any, which it believes demonstrate the absence of a genuine issue of material fact.”  
4 *Celotex Corp. v. Catrett*, 477 U.S. 317, 323 (1986) (internal quotation marks omitted). A fact is material  
5 if it could affect the outcome of the suit under the governing substantive law; “irrelevant” or  
6 “unnecessary” factual disputes will not be counted. *Anderson v. Liberty Lobby, Inc.*, 477 U.S. 242, 248  
7 (1986).

8         If the moving party would bear the burden of proof on an issue at trial, that party must  
9 “affirmatively demonstrate that no reasonable trier of fact could find other than for the moving party.”  
10 *Soremekun v. Thrifty Payless, Inc.*, 509 F.3d 978, 984 (9th Cir. 2007). In contrast, if the non-moving  
11 party bears the burden of proof on an issue, the moving party can prevail by “merely pointing out that  
12 there is an absence of evidence” to support the non-moving party’s case. *Id.* When the moving party  
13 meets its burden, the non-moving party must demonstrate that there are genuine disputes as to material  
14 facts by either:

15             (A) citing to particular parts of materials in the record, including  
16             depositions, documents, electronically stored information, affidavits or  
17             declarations, stipulations (including those made for purposes of the motion  
18             only), admissions, interrogatory answers, or other materials; or

19             (B) showing that the materials cited do not establish the absence or  
20             presence of a genuine dispute, or that an adverse party cannot produce  
21             admissible evidence to support the fact.

22 Fed. R. Civ. P. 56(c)(1).

23         In ruling on a motion for summary judgment, a court does not make credibility determinations or  
24 weigh evidence. *See Anderson*, 477 U.S. at 255. Rather, “[t]he evidence of the non-movant is to be  
25 believed, and all justifiable inferences are to be drawn in his favor.” *Id.* Only admissible evidence may  
be considered in deciding a motion for summary judgment. Fed. R. Civ. P. 56(c)(2). “Conclusory,  
speculative testimony in affidavits and moving papers is insufficient to raise genuine issues of fact and  
defeat summary judgment.” *Soremekun*, 509 F.3d at 984.

1 **V. ANALYSIS**

2 **A. General Negligence Claims**

3 Plaintiff claims that Defendant is negligent as follows:

4 Defendants and each of them, negligently, employed, entrusted,  
5 confirmed, ratified, delegated, hired, supervised, and trained their  
6 employees, and defendants, and each of them, negligently and carelessly  
7 failed to assist passengers in loading their carry-on luggage in overhead  
8 bins, they failed to allow passengers to safely store their carry-on bags in  
9 overhead bins, and they failed to provide a safe storage location for carry-  
10 on bags. Defendants further negligently and carelessly maintained,  
11 managed, planned, controlled, allowed, promoted, operated, installed,  
12 built, designed, hired contractors, and serviced their airplane in such a  
manner that luggage fell on top of the plaintiff's head and caused injuries.  
Defendants, and each of them, are a common carrier and they knew, or in  
the exercise of reasonable care should have known of the dangerous  
condition and the unreasonable risk of harm of which the plaintiff was at  
all times herein mentioned was unaware. Defendants, and each of them,  
negligently failed to take steps to either make the condition safe or warn  
the plaintiff of the dangerous condition, all of which caused plaintiff  
injuries.

13 FAC ¶ 9.

14 The Court reads this as alleging that Defendant: 1) failed to train or supervise their employees,  
15 2) failed to assist passengers in loading their carry-on luggage in overhead bins, 3) failed to provide a  
16 safe storage space for carry-on bags, and 4) failed to warn Plaintiffs about a dangerous condition. *Id.*  
17 Defendant argues that federal regulation pre-empts state-law based standards of care for each of these  
18 complaints and that Plaintiff does not provide evidence that shows that it did not meet federal standards.  
19 MSJ at 9. Plaintiff contends that her state law claims are not preempted and that genuine issues exist  
20 regarding Defendant's liability for her claims. Opposition at 7-14.

21 **1. Legal Background on FAA Preemption**

22 The Supremacy Clause gives Congress the power to preempt state law. U.S. Const. art. VI, cl. 2.  
23 It may do so in three ways. First, "Congress may withdraw specified powers from the States by enacting  
24 a statute containing an express preemption provision." *Arizona v. United States*, 132 S. Ct. 2492, 2500-  
25 01 (2012). Second, "[s]tates are precluded from regulating conduct in a field that Congress, acting

1 within its proper authority, has determined must be regulated by its exclusive governance.” *Id.* at 2501.  
2 Finally, “state laws are preempted when they conflict with federal law.” *Id.* Nothing in the FAA  
3 expressly preempts state regulation of air safety. *Montalvo v. Spirit Airlines*, 508 F.3d 464, 470 (9th Cir.  
4 2007).<sup>2</sup> Thus, only conflict and field pre-emption are implicated in this case.

5 Conflict preemption exists “if there is an actual conflict between federal and state law, or where  
6 compliance with both is impossible.” *Pub. Util. Dist. No. 1 of Grays Harbor Cnty. Wash. v. IDACORP*  
7 *Inc.*, 379 F.3d 641, 649-50 (9th Cir. 2004). It also exists “where state law stands as an obstacle to the  
8 accomplishment and execution of the full purposes and objectives of Congress.” *Id.* (Internal quotations  
9 omitted).

10 In areas of law involving aviation safety and commerce, field preemption exists where there are  
11 pervasive federal regulations. *Gilstrap v. United Air Lines Inc.*, 709 F.3d 995, 1006 (9th Cir. 2013). In  
12 *Gilstrap*, a plaintiff with disabilities alleged that an airline did not provide the assistance that she  
13 requested for moving through an airport. *Id.* at 998. The Ninth Circuit examined FAA regulations and  
14 found that they were pervasive as to “when and where air carriers must provide such assistance.” *Id.* at  
15 1007. However, it also found that the FAA regulations said nothing about “how airlines should interact  
16 with passengers.” *Id.* at 1007–08. Therefore, as to assistance in moving through the airport, the FAA  
17 regulations established the standard of care and preempted any different or higher standard of care that  
18 existed under state tort law. *Id.* However, as to the alleged hostility from the agents, the standard of care  
19 required for the plaintiff to state a claim was based on state tort law. *Id.* While *Gilstrap* specifically dealt  
20 with services to disabled persons, its analysis was conducted under the general framework for evaluating  
21 field preemption under the FAA. *Id.* at 1006 (“[B]ecause the [Air Carrier Access Act] is an amendment  
22 to the FAA and includes no indication that it should be treated independently for preemption purposes,  
23 we apply that framework here.”).

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24 <sup>2</sup> In contrast, the Airline Deregulation Act (“ADA”) *does* have an express preemption clause. 49 U.S.C. § 41713 (b).  
25 Defendant, however, does not argue that Plaintiff’s claims are preempted by the ADA. Thus, Plaintiff’s arguments based on  
ADA case law, Opposition 4-7, are inapposite.

1           **2. Whether Material Facts Are in Dispute as to Negligence Claims**

2           **a. Physical Integrity of Overhead Bins**

3           Plaintiff alleges that Defendant “failed to provide a safe storage location for carry-on bags” and  
4 “negligently and carelessly maintained, managed, planned, controlled, allowed, promoted, operated,  
5 installed, built, designed, hired contractors, and serviced their airplane in such a manner that luggage fell  
6 on top of the plaintiff’s head and caused injuries.” FAC ¶ 9. As indicated above, the Court reads this  
7 statement as alleging that United is liable for Plaintiff’s injuries because its overhead compartments  
8 were defective.

9           Defendant argues that federal law regulates the design of overhead bins and preempts any state  
10 tort-based standard of care. MSJ at 10-12. In support of this argument, Defendant cites to cargo bin  
11 regulations codified at 14 C.F.R. §§ 121.285 and 121.589. Subsection 589 provides that baggage must  
12 be stowed “[i]n a suitable closet or baggage or cargo stowage compartment placarded for its maximum  
13 weight and providing proper restraint for all baggage or cargo stowed within,” under a passenger seat, or  
14 as cargo pursuant to section 121.285. 14 C.F.R. § 121.589(c). Subsection 285 further describes that  
15 cargo bins must, for example, be able to withstand certain load factors, be made of flame resistant  
16 material, and that “suitable safeguards” must be provided to prevent the cargo from shifting under  
17 emergency landing conditions. 14 C.F.R. § 121.285 (b)(1),(6)(7). Defendant argues that Plaintiff has  
18 failed to provide any evidence that United’s overhead bins failed to meet these standards or were  
19 defective in any way. MSJ at 10-12. Plaintiff does not address these issues in her Opposition.

20           The Court agrees with Defendant that overhead compartment design is pervasively regulated by  
21 the federal government. The Court also agrees that Plaintiff’s claim fails because she fails to provide  
22 evidence showing that the design or operation of the overhead compartment failed to meet federal  
23 standards. In fact, Plaintiff fails to provide any evidence that ties her injuries to a possible physical  
24 defect in the overhead storage compartments, regardless of the standard of care adopted. The evidence  
25 shows that a fellow passenger dropped a bag on her head; not that the bag out of defective compartment.

1 JSSF Nos. 1-2. Thus, the Court grants Defendant’s motion for summary judgment on this issue.

2 **b. Flight Attendant Assistance**

3 Defendant argues that there is no evidence that supports Plaintiff’s claim that flight attendants  
4 negligently failed to assist the passenger who allegedly dropped his luggage on Plaintiff’s head. MSJ at  
5 11. The crux of Defendant’s argument is that the only evidence Plaintiff presents is that a bag slipped  
6 from a passenger’s hands and that a flight attendant was present nearby. MSJ at 14. Defendants contend  
7 that there is no evidence that the passenger asked for assistance, or that any crew member was put on  
8 notice that this passenger might be creating an unsafe situation. *Id.* Thus, they conclude that for United  
9 to be liable in this scenario would require a hyper-vigilant standard of care that would interfere with  
10 crewmembers’ federally mandated duties during boarding. *Id.* In support of this argument, Defendant  
11 cites to regulations describing the number of flight attendants required on flights and requiring that they  
12 must be “evenly distributed throughout the airplane cabin, in the vicinity of the floor-level exits, to  
13 provide the most effective assistance in the event of an emergency.” 14 C.F.R. §§ 121.391 &  
14 121.394(c). An airline may reduce the number of required flight attendants by one, provided that:

- 15 (i) The flight attendant that leaves the aircraft remains within the  
immediate vicinity of the door through which passengers are boarding;
- 16 (ii) The flight attendant that leaves the aircraft only conducts safety duties  
related to the flight being boarded;
- 17 (iii) The airplane engines are shut down; and
- 18 (iv) At least one floor level exit remains open to provide for passenger  
egress;

19 14 C.F.R. § 121.394(a). Federal law also requires that a crewmember is responsible for verifying “that  
20 each article of baggage is stowed in accordance with this section and § 121.285 (c) and (d)” before the  
21 passenger entry doors of an airplane are closed in preparation for taxi and pushback. 14 C.F.R. §  
22 121.589(a).

23 This Court finds that flight attendant duties are pervasively regulated by the FAA. In coming to  
24 this conclusion, the Court takes note of 14 C.F.R. § 382.111(e), which requires carriers to assist disabled  
25 passengers with stowing carry-on luggage, but only when they “self-identify as being an individual with

1 a disability needing the assistance.” This section makes it clear that crewmembers only have a duty to  
2 assist passengers with luggage once they have been made aware that there is a need for them to  
3 intervene. *Id.* Absent that need, the primary duty of flight attendants is to space themselves about the  
4 cabin in a manner that would allow them “to provide the most effective assistance in the event of an  
5 emergency.” 14 C.F.R. § 121.394(c). If this Court were to impose an affirmative duty on airline  
6 crewmembers to assist all passengers with luggage, it would conflict with this requirement.

7 Plaintiff contends that Defendant’s Flight Attendant Operations Manual implies that Defendant  
8 may have assumed a higher standard of care. Opposition at 13. Plaintiff points out that the Manual  
9 requires that flight attendants “must proactively assist and direct customers with stowage of baggage.”  
10 FAOM at 208. Plaintiff also argues that the flight attendants on the flight in question failed to comply  
11 with industry standards that require crewmembers to enforce weight standards for carry-on luggage.  
12 Opposition at 16-17. In support, Plaintiff points to an expert’s testimony that opines that airlines must  
13 enact baggage policies that ensure that weight limits are not exceeded. Decl. of Barbara M. Dunn, Doc.  
14 57-3, Ex. 5, ¶ 24.<sup>3</sup> Plaintiff also points to the deposition testimony of flight attendants on the flight in  
15 question. Opposition at 16-17. One of these flight attendants testified that he didn’t know the maximum  
16 weight or size of carry-on baggage. Dep. of Shawn Faulkner (“Faulkner Depo”), Doc. 57-3, Ex. 3, 9, 12.  
17 The other testified that, though she documented the incident, she did not know the dimensions of the  
18 luggage or the identity of the offending passenger. Dep. of Sue Gaeta (“Gaeta Depo”), Doc. 57-3, Ex. 1,  
19 14-15.

20 Plaintiff, however, has produced no legal authority supporting her position that corporate or  
21 industry-wide policies can create legally binding duties. Courts in other circuits that have considered this  
22 issue have found that private parties “should not be faced with a lawsuit for negligence by failing to live  
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24 <sup>3</sup> Defendant submitted numerous objections to aspects of Ms. Dunn’s testimony. Doc. 62. The Court did not rely on most of  
25 the testimony to which Defendant objects; therefore these objections are moot. To the extent that the Court relied on  
testimony subject to Objection No. 12, that objection is overruled. The testimony is relevant to the issue of whether  
Defendant may have violated federal regulations.



1 up to a heightened, self-imposed duty of care.” *Hower v. Wal-Mart Stores, Inc.*, No. CIV.A. 08-1736,  
2 2009 WL 1688474, at \*6 (E.D. Pa. June 16, 2009); *see also Hudson v. Wal-Mart Stores E., L.P.*, No.  
3 4:06 CV00035, 2007 WL 2107466, at \*3 (W.D. Va. July 20, 2007) (“Violation of company policy does  
4 not show a breach in the standard of care.”). Similarly, in California negligence per se can only be  
5 established when a defendant violates “a statute, ordinance, or regulation of a public entity.” Cal. Evid.  
6 Code § 669(a)(1). It cannot be predicated on a company’s internal policies. *Gilberti v. United States*, No.  
7 C-90-0906 EFL, 1993 WL 187732, at \*1 (N.D. Cal. May 25, 1993) (“Plaintiff could not rely on a theory  
8 of negligence per se since a failure to abide by internal USPS regulations or policies could be regarded  
9 as evidence of ordinary negligence, but could not, in applying California law under the Federal Tort  
10 Claims Act, be treated like a statutory violation giving rise to a presumption of negligence.”). The Sixth  
11 Circuit Court of Appeals has found that to hold otherwise would be contrary to good public policy,  
12 because it would encourage defendants to adopt less stringent internal standards, or not to adopt internal  
13 rules at all. *Myers v. United States*, 17 F.3d 890, 900 n.12 (6th Cir. 1994). This Court finds the Sixth  
14 Circuit’s reasoning persuasive. Any alleged failure of Defendant to meet voluntary standards does not  
15 create an independent basis for liability.

16 Plaintiff argues that in other cases considering “falling bag matters,” courts have found that  
17 airlines have been held to a standard of “utmost care,” which applies while passengers are boarding the  
18 plane. Opposition at 7-9. These cases were decided before *Gilstrap* and did not address conflict and field  
19 preemption. *See e.g. Andrews v. United Airlines Inc.*, 24 F.3d 39, 40 (9th Cir. 1994) (preemption  
20 argument not raised); *USAir Inc. v. U.S. Dep’t of Navy*, 14 F.3d 1410, 1414 (9th Cir. 1994) (same);  
21 *Brosnahan v. W. Air Lines, Inc.*, 892 F.2d 730, 734 (8th Cir. 1989) (same); *Ducombs v. Trans World*  
22 *Airlines*, 937 F. Supp. 897, 902 (N.D. Cal. 1996) (only addressed express preemption by ADA); *Vinnick*  
23 *v. Delta Airlines, Inc.*, 93 Cal. App. 4th 859, 871 (2001) (same); *Smith v. Am. Airlines, Inc.*, No. C 09-  
24 02903 WHA, 2009 WL 3072449, at \*4 (N.D. Cal. Sept. 22, 2009) (negligence claims preempted by the  
25 Montreal Convention). Moreover, not one of the cases cited by Plaintiff addresses whether flight

1 attendants have an affirmative duty to prevent passengers from dropping bags absent some sort of  
2 notice. *See e.g. Andrews*, 24 F.3d at 40 (crewmembers not alleged to be at fault); *USAir Inc.*, 14 F.3d at  
3 1414 (passenger at fault for improperly stowing bag; crewmember at fault for improperly opening  
4 overhead compartment). For example, in *Brosnahan*, the Eighth Circuit found that reasonable minds  
5 could find that crewmembers were negligent where evidence showed that “the passenger was struggling  
6 with his luggage for at least thirty seconds; that the passenger's efforts made a commotion; and that if a  
7 flight attendant had observed the passenger struggling with his bag, he or she would have rendered  
8 assistance.” 892 F.2d at 734. In contrast to the facts in *Brosnahan*, Plaintiff here has not pointed to any  
9 evidence that crewmembers on her flight were on notice that the passenger might need help.

10 Here, Plaintiff has not shown that the passenger who dropped the baggage self-identified as  
11 disabled. Nor has she alleged there was any other reason that crewmembers should have been on notice  
12 that this passenger required assistance. Thus, Plaintiff has not shown that crewmembers on the flight in  
13 question had a duty to intervene under federal law. Defendant is entitled to summary judgment on this  
14 issue.

15 **c. Failure to Warn**

16 Plaintiff alleges that Defendant failed to “warn the plaintiff of the dangerous condition . . . which  
17 caused plaintiff injuries.” FAC ¶ 9. As Defendant observes, the Ninth Circuit has specifically found that  
18 airlines cannot be liable for failure to warn about conditions, unless those warnings are mandated by  
19 federal law. *Montalvo*, 508 F.3d at 473.

20 If the FAA did not impliedly preempt state requirements for passenger  
21 warnings, each state would be free to require any announcement it wished  
22 on all planes arriving in, or departing from, its soil, or to impose liability  
23 for the violation of any jury's determination that a standard the jury deems  
24 reasonable has been violated. Such a patchwork of state laws in this  
25 airspace ... would create a crazyquilt effect.

*Id.* (internal quotations omitted).

Plaintiff did not address this issue in her Opposition and has not pointed to evidence that shows

1 that Defendant failed to comply with federal safety warning regulations. Defendant is entitled to  
2 summary judgment on this issue.

3 **d. Failure to Train**

4 Plaintiff argues that there is a triable issue of fact regarding United's failure to train its  
5 employees how to supervise the boarding process. Opposition at 18-20. As discussed above, Plaintiff  
6 points to the deposition testimony of flight attendants on the flight in question as evidence that they were  
7 unaware of baggage weight limitations or of the mass of the luggage in question. Faulkner Depo at 9,  
8 12; Gaeta Depo. at 14-15. As Defendant points out, however, there is no evidence that the luggage in  
9 question exceeded weight or size requirements. Reply at 6-7. Thus, none of the testimony Plaintiff cites  
10 supports her theory that the conduct of United's crewmembers caused Plaintiff's injuries. Therefore,  
11 there is no evidence that supports her allegation that Defendant's failure to train makes it liable for  
12 Plaintiff's injuries.

13 Moreover, the FAA Administrator has enacted a broad range of federal regulations governing the  
14 training, certification, and supervision of flight attendants. For example, 14 C.F.R. § 121.401(a)(1)  
15 provides that each airline "[e]stablish and implement a training program that satisfies the requirements  
16 of this subpart and appendices E and F of this part and that ensures that each crewmember, aircraft  
17 dispatcher, flight instructor and check airman is adequately trained to perform his or her assigned  
18 duties." The FAA regulates the required subject matter and minimum training hours for flight attendants  
19 and requires that flight attendant training "consist of . . . programmable hours of instruction in . . . §  
20 121.415(a)." 14 C.F.R. § 121.421. Subsection 121.415(a) requires training in the "duties and  
21 responsibilities of crewmembers," applicable provisions of the Federal Aviation Regulations,  
22 "appropriate portions of the certificate holder's operating manual," "emergency training as specified in  
23 §§ 121.417 and 121.805," and "roles and responsibilities in the certificate holder's passenger recovery  
24 plan." Subsection 417, in turn, proscribes mandatory training for emergencies, emergency equipment,  
25 and testing. Title 14 C.F.R. § 121.434(e) requires five hours of supervision by flight attendants on

1 aircraft after completion of training. Similar regulations governing the training, certification, and  
2 supervision of employees in managerial positions. 14 C.F.R. § 119.67. Accordingly, the FAA has  
3 pervasively regulated the field of training, certifying, and supervising common carrier employees, and  
4 the standard of care in Plaintiff's negligence claim based upon training, certification, and supervision is  
5 preempted. Plaintiff does not point to any evidence that Defendant failed to train its employees  
6 according to federal regulations. Thus, Defendant is entitled to summary judgment on this issue.

7 **B. Res Ipsa Loquitar Claim**

8 Defendant argues that Plaintiff's second cause of action, captioned as a claim for "Res Ipsa  
9 Loquitar" ("RIL") does not allege a viable theory for recovery given the facts alleged here. MSJ at 17.  
10 Plaintiff argues that this theory applies because there is "an inference of negligence" that arises "on  
11 proof that an airline passenger was injured as the result of the aircraft's operations." Opposition at 21.

12 "Res ipsa loquitar is a form of circumstantial evidence that permits an inference of negligence to  
13 be drawn from a set of proven facts." *Ashland v. Ling-Temco-Vought, Inc.*, 711 F.2d 1431, 1437 (9th  
14 Cir. 1983). The elements needed to invoke RIL are:

- 15 1) an injury-producing event of the kind that ordinarily does not occur  
without negligence,
- 16 2) the defendant's exclusive control of the instrument causing the injury,  
and
- 17 3) lack of contributory negligence by the plaintiff.

18 *King Crab, Inc. v. Seattle Refrigeration, Inc.*, 81 F.3d 168 (9th Cir. 1996).

19 While it is a "question of law whether *res ipsa* may apply to a given set of facts," "[w]hether or  
20 not the facts necessary to establish the elements of the doctrine are present, on the other hand, is a  
21 question of fact." *Ashland*, 711 F.2d at 1437-1438. Thus, on summary judgment, Defendant can prevail  
22 if it can show that there is a lack of evidentiary support for any of the RIL elements. *Soremekun*, 509  
23 F.3d at 984 (9th Cir. 2007). Defendant here argues that the evidence in the record shows that the facts  
24 cannot support a finding that the event in question was caused "by an agency or instrumentality within  
25 the exclusive control of the defendant." *Ashland*, 711 F.2d at 1437. In support of this argument,

1 Defendant points to the undisputed fact that a passenger, not a United employee, allegedly dropped the  
2 bag on Plaintiff's head. JSSF No. 3. Plaintiff argues that United had "exclusive control" of the airplane.  
3 Opposition at 21. This is beside the point. In order for Plaintiff to prevail on this issue she would have to  
4 provide some evidence that would show that United had exclusive control *of the luggage itself*. Because  
5 she has not done so, Defendant is entitled to summary judgment on this issue.

6 **C. State Code Claim**

7 Plaintiff's third cause of action alleges that Defendant is liable under the doctrine of negligence  
8 per se because it violated "common carrier statutes including but not limited to California Civil Code  
9 section 2100 . . . ." FAC ¶ 22. Under this doctrine "violation of a statute gives rise to a presumption of  
10 negligence in the absence of justification or excuse, provided that the person suffering the injury was  
11 one of the class of persons for whose protection the statute was adopted." *Ramirez v. Nelson*, 44 Cal. 4th  
12 908, 918 (2008) (internal quotations omitted).

13 The code in question states that that "[a] carrier of persons for reward must use the utmost care  
14 and diligence for their safe carriage, must provide everything necessary for that purpose, and must  
15 exercise to that end a reasonable degree of skill." Cal. Civ. Code § 2100.

16 Defendant argues that that the *Gilstrap* Court has found that the FAA totally preempts this  
17 statute. MSJ at 20. Plaintiff argues that the holding in *Gilstrap* is limited to claims brought under the  
18 Americans with Disabilities Act. Opposition at 20. Neither of these positions is accurate. As discussed  
19 above, while *Gilstrap* specifically dealt with services to disabled persons, its analysis was conducted  
20 under the general framework for evaluating field preemption under the FAA. 709 F.3d at 1006. Thus,  
21 Plaintiff's assertion that *Gilstrap* is limited to disability claims is incorrect. Also untenable is  
22 Defendant's argument that "*Gilstrap* has expressly held that California Civil Code section 2100's  
23 imposition of utmost duty of care on a common carrier is preempted." MSJ at 15. In fact, the *Gilstrap*  
24 Court did not even mention Section 2100 or the "utmost care" standard. As discussed above, *Gilstrap*  
25 held that an area of aviation commerce or safety is preempted only if that field is governed by pervasive

1 federal regulations. 709 F.3d at 1006 (quoting *Martin*, 555 F.3d at 811). If not, state standards apply.  
2 Thus, California's utmost care standard may apply to areas of aviation safety the federal government  
3 does not pervasively regulate.

4 As discussed above, this Court finds that the areas of aviation safety at issue in this lawsuit are  
5 preempted by federal regulations. Thus, any purported violation section 2100 cannot be used as a basis  
6 for invoking negligence per se in this case. Defendant is entitled to summary judgment on this issue.

7 **VI. CONCLUSION AND ORDER**

8 For the reasons discussed above, the Court GRANTS Defendant's motion for summary judgment  
9 as to Plaintiff's remaining claims, Doc. 37. The trial date of December 1, 2015 is vacated. The clerk is  
10 ordered to close the case.

11  
12 IT IS SO ORDERED.

13 Dated: August 10, 2015

/s/ Lawrence J. O'Neill  
UNITED STATES DISTRICT JUDGE