

UNITED STATES DISTRICT COURT  
FOR THE EASTERN DISTRICT OF CALIFORNIA

JOANNE KNUPP, individual, and as plaintiff's mother and guardian on behalf of minor child, L.K.,

## Plaintiffs,

V.

AMAZON.COM SERVICES, LLC, *et al.*,

## Defendants.

Case No. 1:23-cv-01112-KES-BAM

**ORDER GRANTING *EX PARTE*  
APPLICATION TO EXTEND THE TIME  
TO SERVE DEFENDANT XIAMEN  
HUANQIU YOUNXUAN JINCHUKOU  
YOUXIAN GONGSI BY SIXTY DAYS**

(Doc. 33)

Currently pending before the Court is Plaintiffs' *ex parte* application for an order permitting an extension of time to serve Defendant Xiamen Huanoui Youxuan Jinchukou Youxian Gongsi ("Defendant Xiamen") by sixty days beyond the current deadline of June 3, 2024. (Doc. 33.) Having considered the application, along with the record in this case, Plaintiffs' application for an extension of sixty days to serve Defendant Xiamen will be granted.

## I. BACKGROUND

Plaintiffs, through counsel, filed this product liability case on July 25, 2023. (Doc. 1.) Summons and new case documents were issued the same day. (Docs. 2-3.) Plaintiffs filed their first amended complaint adding Defendant Xiamen on March 5, 2024. (Doc. 24.) Defendant Amazon.com Services, LLC (“Defendant Amazon”) answered the first amended complaint on March 19, 2024. (Doc. 28.)

1           On May 15, 2024, the Court held a mid-discovery status conference at which counsel for  
2 Plaintiffs informed the Court that they had encountered difficulties in serving Defendant Xiamen  
3 and that Plaintiffs would attempt service on Defendant Xiamen via a California address they  
4 obtained and attempt to contact Defendant Xiamen via an email address to determine whether  
5 there were more efficient ways of effecting service. (Doc. 32.) Plaintiffs' counsel further  
6 indicated that Plaintiffs might file an *ex parte* application for substitute service. (*Id.*) At that  
7 conference, the Court reminded the parties that permitting substitute service required a party  
8 show diligence in service efforts and directed the parties to further meet and confer to distill or  
9 resolve the discovery issues related to Defendant Amazon's responses to Plaintiffs'  
10 interrogatories and requests for production. (*Id.*)

11           On May 30, 2024, Plaintiffs filed the instant *ex parte* application to extend the time for  
12 service by 60 days beyond the current deadline for service of June 3, 2024. (Doc. 33.)

13           **II.     LEGAL STANDARD**

14           Rule 4(m) provides that, "If a defendant is not served within 90 days after the complaint is  
15 filed, the court—on motion or on its own after notice to the plaintiff—must dismiss the action  
16 without prejudice against that defendant or order that service be made within a specified time."  
17 Fed. R. Civ. P. 4(m). "But if the plaintiff shows good cause for the failure, the court must extend  
18 the time for service for an appropriate period." *Id.*

19           "At a minimum, 'good cause' means excusable neglect." *Boudette v. Barnette*, 923 F.2d  
20 754, 756 (9th Cir.1991). "A plaintiff may also be required to show the following: (a) the party to  
21 be served personally received actual notice of the lawsuit; (b) the defendant would suffer no  
22 prejudice; and (c) plaintiff would be severely prejudiced if his complaint were dismissed. *Id.*  
23 (citing *Hart v. United States*, 817 F.2d 78, 80–81 (9th Cir.1987)). Whether good cause for the  
24 delay has been shown is determined on a case by case basis. *Oyama v. Sheehan*, 253 F.3d 507,  
25 512 (9th Cir.2001). The Ninth Circuit has also held that district courts have broad discretion  
26 under Rule 4(m) to extend time for service even without a showing of good cause. *See Lemoge v.*  
27 *United States*, 587 F.3d 1188 (9th Cir.2009). This holding is also consistent with the Advisory  
28 Committee's notes to Rule 4(m), which state that the rule "explicitly provides that the court shall

1 allow additional time if there is good cause for the plaintiff's failure to effect service in the  
2 prescribed [90] days, and authorizes the court to relieve a plaintiff of the consequences of an  
3 application of [Rule 4(m)] even if there is no good cause shown." Fed. R. Civ. P. 4, Advisory  
4 Committee's note.

5 **III. DISCUSSION**

6 Plaintiffs have submitted an *ex parte* application requesting an extension of sixty days  
7 beyond the current deadline of June 3, 2024 to serve Defendant Xiamen. (Doc. 33.) In the  
8 application, Plaintiffs note that Defendant Amazon does not oppose this request. (*Id.* at 2.)  
9 Plaintiffs' counsel contends that Plaintiffs have been diligent in their attempts to serve Defendant  
10 Xiamen and states that service attempts of Defendant Xiamen have included attempts at personal  
11 service at two U.S. addresses provided by Defendant Amazon, a request to serve Defendant  
12 Xiamen through the Hague Convention, and attempts to contact Defendant Xiamen through four  
13 email addresses to verify that those would be effective contacts for Defendant Xiamen, none of  
14 which has yet yielded a response from Defendant Xiamen. (Doc. 33-1 ¶¶ 4-22.) Plaintiffs note  
15 that they request this extension to allow sufficient time for service through the Hague Convention,  
16 or, if that is ineffective, for Plaintiffs to bring a motion to request service by alternate means of  
17 Defendant Xiamen. (Doc. 33 at 8.) Plaintiffs further contend that they will be prejudiced if they  
18 are not permitted time to bring Defendant Xiamen into the action, that Defendant Amazon will  
19 not be prejudiced as it does not oppose this application, that Defendant Xiamen will not be  
20 prejudiced as it is alleged to be related to the defective product at issue, and that Defendant  
21 Xiamen likely received actual notice of the lawsuit due to the terms of the Amazon Business  
22 Solutions Services Agreement which required Defendant Xiamen to indemnify Defendant  
23 Amazon. (Doc. 33 at 6-8; Doc. 33-1 ¶ 23; Doc. 33-15 at 3.)

24 Given Plaintiffs' efforts in attempting to locate and serve Defendants and the lack of  
25 prejudice to Defendants that would result from an extension, the Court finds good cause for  
26 allowing an extension of sixty days for Plaintiffs to effectuate service. Accordingly, the Court  
27 will grant Plaintiffs' request for additional time to effectuate service. Plaintiffs are cautioned that  
28 further extensions will not be granted absent a demonstrated showing of good cause. Fed. R. Civ.

1 P. 4(m).

2 **IV. CONCLUSION AND ORDER**

3 Based on the foregoing, Plaintiffs' *ex parte* application for an order granting an extension  
4 of sixty days to effectuate service of Defendant Xiamen (Doc. 33) is HEREBY GRANTED. The  
5 time to effectuate service on Defendant Xiamen pursuant to Federal Rule of Civil Procedure 4(m)  
6 is HEREBY EXTENDED by sixty (60) days from the current deadline of June 3, 2024. Plaintiffs  
7 must serve Defendant Xiamen on or before **September 2, 2024**.

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9 IT IS SO ORDERED.

10 Dated: May 31, 2024

11 /s/ Barbara A. McAuliffe  
12 UNITED STATES MAGISTRATE JUDGE

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