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UNITED STATES DISTRICT COURT  
EASTERN DISTRICT OF CALIFORNIA

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FRANCIS VON KOENIG, GUY  
CADWELL, individually and on  
behalf of all others similarly  
situated,

2:09-cv-00606 FCD EFB

Plaintiffs,

v.

MEMORANDUM AND ORDER

SNAPPLE BEVERAGE CORPORATION,

Defendant.

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This matter is before the court on defendant Snapple Beverage Corporation's ("Snapple" or "defendant") motion to dismiss plaintiffs Frances Von Koenig ("Von Koenig") and Gay Cadwell's ("Cadwell") (collectively "plaintiffs") Corrected Consolidated Class Action Complaint pursuant to Federal Rules of Civil Procedure 12(b)(6) and 9(b). Plaintiffs oppose the motion.

1 For the reasons set forth below,<sup>1</sup> defendant's motion to dismiss  
2 is GRANTED in part and DENIED in part.

3 **BACKGROUND**

4 Defendant Snapple is in the business of producing and  
5 uniformly marketing beverage products to the general public  
6 throughout the United States. (Pls.' Corrected Consolidated  
7 Complaint [Docket #67] ("Compl."), filed Dec. 28, 2009, ¶ 20.)  
8 Plaintiffs Von Koenig and Cadwell purchased and consumed  
9 defendant's drink products between March 4, 2005 and March 4,  
10 2009. (Id. ¶¶ 10-11, 41.)

11 Plaintiffs bring this action both on their own behalf and on  
12 behalf of a class comprised of California consumers seeking to  
13 redress defendant Snapple's allegedly deceptive, misleading, and  
14 untrue advertising and unlawful, unfair, and fraudulent business  
15 acts and practices and misrepresentations of the quality and  
16 contents of the drinks related to defendant Snapple's "natural  
17 products." (Id. ¶ 1.) Plaintiffs allege that as part of a  
18 "scheme" to make its "natural products" more appealing to  
19 consumers, boost sales, and increase profits, Snapple prominently  
20 stated in marketing, advertising, labeling, and packaging that  
21 its products were "All Natural." (Id. ¶ 2.) Specifically,  
22 plaintiffs allege that by using an "All Natural" marketing  
23 strategy, Snapple implies that its products are superior to,  
24 better than, more valuable, and more nutritious than competing  
25 products. (Id. ¶ 5.) Plaintiffs contend that as a result of

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27 <sup>1</sup> Because oral argument will not be of material  
28 assistance, the court orders the matter submitted on the briefs.  
E.D. Cal. L.R. 230(g)

1 this marketing, advertising, labeling, and packaging, a  
2 reasonable California consumer would be under the impression and  
3 belief that defendant's drink products did not contain High  
4 Fructose Corn Syrup ("HFCS"). (Id. ¶ 3.) Defendant does not  
5 mention that its drink products contain HFCS, except in  
6 inconspicuous and hard-to-read type in the "Ingredients"  
7 statement on the back or sides of its products. (Id. ¶ 32.)  
8 Plaintiffs further contend that as a result of this marketing  
9 strategy, plaintiffs and other members of the class purchased,  
10 purchased more of, or paid more for defendant's drink products  
11 than if the products were labeled differently and that they would  
12 have made different purchasing decisions had they known that the  
13 drink products contained HFCS. (Id. ¶ 6.)

14 Plaintiffs contend that HFCS does not occur naturally;  
15 rather, it is produced by milling corn to produce corn starch,  
16 processing the corn starch to yield corn syrup, which is almost  
17 entirely glucose, and then adding enzymes that change the glucose  
18 to fructose. (Id. ¶ 21.) The resulting syrup contains 90%  
19 fructose and is known as HFCS 90. (Id. ¶ 21.) To make other  
20 common forms of HFCS, the HFCS 90 is mixed with 100% glucose corn  
21 syrup in the appropriate ratios to form the desired HFCS. (Id. ¶  
22 22.)

23 Plaintiffs also allege that Snapple uses HFCS in its drink  
24 products for a variety of reasons, all of which benefit its  
25 monetary interests. (Id. ¶ 26.) First, HFCS is often cheaper to  
26 use than alternative sweeteners due to the relative abundance of  
27 corn and the relative lack of sugar beets, as well as farm  
28 subsidies and sugar import tariffs in the United States. (Id. ¶

1 26.) Second, HFCS is also easier to blend and transport because  
2 it is a liquid. (Id.) Third, HFCS usage leads to products with  
3 a much longer shelf life. (Id.) Plaintiffs assert that the  
4 complicated process used to create HFCS does not occur in nature  
5 and that the molecules in HFCS were not extracted from natural  
6 sources, but instead were created through enzymatically catalyzed  
7 chemical reactions in factories. (Id. ¶¶ 27-28.) Therefore,  
8 plaintiff contends that any product containing HFCS cannot be  
9 called "All Natural" and that such language is deceptive and  
10 misleading to California consumers. (Id. ¶¶ 27, 30.)

11 On April 13, 2009, plaintiff Von Koenig filed her initial  
12 class action complaint in this court. On August 21, 2009,  
13 plaintiff Cadwell filed his initial class action complaint,  
14 alleging claims identical to those raised by Von Koenig, in the  
15 Southern District of California. The Southern District  
16 transferred Cadwell's suit to this court, where the two actions  
17 were consolidated on December 11, 2009. Plaintiffs filed the  
18 Corrected Consolidated Class Action Complaint<sup>2</sup> on December 28,  
19 2009, alleging violations of (1) California Business &  
20 Professions Code § 17500 et seq.<sup>3</sup> arising out of misleading and  
21 deceptive advertising; (2) California Business & Professions Code  
22 § 17500 et seq. arising out of untrue advertising; (3) California

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26 <sup>2</sup> Plaintiffs originally filed a consolidated complaint on  
27 December 21, 2009. The Corrected Consolidated Class Action  
28 Complain eliminated Dr. Pepper Snapple Group as a defendant.

<sup>3</sup> These sections are referred to as California's False  
Advertising Law ("FAL").

1 Business & Professions Code § 17200 et seq.<sup>4</sup> arising out of  
2 unlawful business acts and practices; (4) California Business &  
3 Professions Code § 17200 et seq. arising out of unfair business  
4 acts and practices; (5) California Business & Professions Code §  
5 17200 et seq. arising out of fraudulent business acts and  
6 practices; and (6) California Civil Code § 1750 et seq., the  
7 Consumers Legal Remedies Act (the "CLRA"). Plaintiff seek actual  
8 and punitive damages, injunctive relief, and attorneys fees and  
9 costs.

#### 10 STANDARD

11 Under Federal Rule of Civil Procedure 8(a), a pleading must  
12 contain "a short and plain statement of the claim showing that  
13 the pleader is entitled to relief." See Ashcroft v. Iqbal, 129  
14 S. Ct. 1937, 1949 (2009). Under notice pleading in federal  
15 court, the complaint must "give the defendant fair notice of what  
16 the claim is and the grounds upon which it rests." Bell Atlantic  
17 v. Twombly, 550 U.S. 544, 555 (2007) (internal quotations  
18 omitted). "This simplified notice pleading standard relies on  
19 liberal discovery rules and summary judgment motions to define  
20 disputed facts and issues and to dispose of unmeritorious  
21 claims." Swierkiewicz v. Sorema N.A., 534 U.S. 506, 512 (2002).

22 On a motion to dismiss, the factual allegations of the  
23 complaint must be accepted as true. Cruz v. Beto, 405 U.S. 319,  
24 322 (1972). The court is bound to give plaintiff the benefit of  
25 every reasonable inference to be drawn from the "well-pleaded"  
26 allegations of the complaint. Retail Clerks Int'l Ass'n v.

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28 <sup>4</sup> These sections are referred to as California's Unfair  
Competition Law ("UCL").

1 Schermerhorn, 373 U.S. 746, 753 n.6 (1963). A plaintiff need not  
2 allege "'specific facts' beyond those necessary to state his  
3 claim and the grounds showing entitlement to relief." Twombly,  
4 550 U.S. at 570. "A claim has facial plausibility when the  
5 plaintiff pleads factual content that allows the court to draw  
6 the reasonable inference that the defendant is liable for the  
7 misconduct alleged." Iqbal, 129 S. Ct. at 1949.

8       Nevertheless, the court "need not assume the truth of legal  
9 conclusions cast in the form of factual allegations." United  
10 States ex rel. Chunie v. Ringrose, 788 F.2d 638, 643 n.2 (9th  
11 Cir. 1986). While Rule 8(a) does not require detailed factual  
12 allegations, "it demands more than an unadorned, the defendant-  
13 unlawfully-harmed-me accusation." Iqbal, 129 S. Ct. at 1949. A  
14 pleading is insufficient if it offers mere "labels and  
15 conclusions" or "a formulaic recitation of the elements of a  
16 cause of action." Twombly, 550 U.S. at 555; Iqbal, 129 S. Ct. at  
17 1950 ("Threadbare recitals of the elements of a cause of action,  
18 supported by mere conclusory statements, do not suffice.").  
19 Moreover, it is inappropriate to assume that the plaintiff "can  
20 prove facts which it has not alleged or that the defendants have  
21 violated the . . . laws in ways that have not been alleged."  
22 Associated Gen. Contractors of Cal., Inc. v. Cal. State Council  
23 of Carpenters, 459 U.S. 519, 526 (1983).

24       Ultimately, the court may not dismiss a complaint in which  
25 the plaintiff has alleged "enough facts to state a claim to  
26 relief that is plausible on its face." Iqbal, 129 S. Ct. at 1949  
27 (citing Bell Atlantic Corp. v. Twombly, 550 U.S. 554, 570  
28 (2007)). Only where a plaintiff has failed to "nudge [his or

1 her] claims across the line from conceivable to plausible," is  
2 the complaint properly dismissed. Id. at 1952. While the  
3 plausibility requirement is not akin to a probability  
4 requirement, it demands more than "a sheer possibility that a  
5 defendant has acted unlawfully." Id. at 1949. This plausibility  
6 inquiry is "a context-specific task that requires the reviewing  
7 court to draw on its judicial experience and common sense." Id.  
8 at 1950.

## 9 ANALYSIS

### 10 A. Requests for Judicial Notice

11 In ruling upon a motion to dismiss, the court may consider  
12 matters which may be judicially noticed pursuant to Federal Rule  
13 of Evidence 201. See Mir v. Little Co. of Mary Hospital, 844  
14 F.2d 646, 649 (9th Cir. 1988); Isuzu Motors Ltd. v. Consumers  
15 Union of United States, Inc., 12 F. Supp. 2d 1035, 1042 (C.D.  
16 Cal. 1998). Rule 201 permits a court to take judicial notice of  
17 an adjudicative fact "not subject to reasonable dispute" because  
18 the fact is either "(1) generally known within the territorial  
19 jurisdiction of the trial court or (2) capable of accurate and  
20 ready determination by resort to sources whose accuracy cannot  
21 reasonably be questioned." Fed. R. Evid. 201(b). The court can  
22 take judicial notice of matters of public record, such as  
23 pleadings in another action and records and reports of  
24 administrative bodies. See Emrich v. Touche Ross & Co., 846 F.2d  
25 1190, 1198 (9th Cir. 1988).

26 "Even if a document is not attached to a complaint, it may  
27 be incorporated by reference into a complaint if the plaintiff  
28 refers extensively to the document or the document forms the

1 basis of the plaintiff's claim." United States v. Ritchie, 342  
2 F.3d 903, 908 (9th Cir. 2003). "The defendant may offer such a  
3 document, and the district court may treat such a document as  
4 part of the complaint, and thus may assume that its contents are  
5 true for purposes of a motion to dismiss under Rule 12(b)(6)."  
6 Id. The policy concern underlying the rule is to prevent  
7 plaintiffs "from surviving a Rule 12(b)(6) motion by deliberately  
8 omitting references to documents upon which their claims are  
9 based." Parrino v. FHP, Inc., 146 F.3d 699, 706 (9th Cir. 1998).

10 Plaintiffs' complaint alleges several causes of action that  
11 are premised on the labels affixed to defendant's drink products  
12 during the relevant time period. Both plaintiffs and defendants  
13 request judicial notice of the label from a bottle of Acai  
14 Blackberry juice drink, and plaintiffs request judicial notice of  
15 the labels from a bottle of Peach iced tea and from a bottle of  
16 Raspberry iced tea. Because these labels form the basis of the  
17 relevant causes of action, the court considers them for the  
18 purpose of defendant's motion to dismiss.

19 Defendant also requests that the court take judicial notice  
20 of letters from the Food and Drug Administration (the "FDA")  
21 regarding the use of the term "natural." One of the letters,  
22 dated December 12, 2005, is a response to a citizen petition  
23 requesting that the FDA clarify the use of the term "All  
24 Natural." (Ex. C to Hile Decl.) This response letter is a  
25 public record issued in accordance with 21 C.F.R. § 10.30(e)(3).<sup>5</sup>

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27 <sup>5</sup> This section provides that "[t]he decision will be  
28 placed in the public docket file in the office of the Division of  
(continued...)



1 Another letter is a response, dated July 3, 2008, to the  
2 President of the Corn Refiners Association request for the FDA's  
3 reconsideration of its position on the use of the term "natural"  
4 to describe products containing HCFS. (Ex. A to Decl. of Norman  
5 C. Hile in Supp. of Req. for Judicial Notice ("Hile Decl."),  
6 filed Jan. 4, 2010.) This is an opinion letter issued by a  
7 Supervisor within the FDA's Center for Food Safety and Applied  
8 Nutrition and is a part of the agency's official records. (See  
9 Def.'s Response to Objections to Req. for Judicial Notice  
10 ("Response"), filed Apr. 30, 2010, at 2; Ex. 1 to Response.) The  
11 remaining letters are warning letters to various corporations  
12 regarding their use of the term "natural." (Ex. D-F to Hile  
13 Decl.) The warning letters are matters of public record,  
14 available on the FDA website, [http://www.fda.gov/ICECI/  
15 EnforcementActions/WarningLetters](http://www.fda.gov/ICECI/EnforcementActions/WarningLetters). Accordingly, the court  
16 considers these letters for purposes of the motion to dismiss.

17 **B. Safe Harbor Rule**

18 Defendant contends that plaintiffs' claims are barred by the  
19 safe harbor exception to California consumer protection laws.<sup>6</sup>  
20 Specifically, defendant asserts that the challenged conduct is  
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23 <sup>5</sup>(...continued)  
24 Dockets Management and may also be in the form of a notice  
25 published in the Federal Register." 21 C.F.R. § 10.30(e)(3).

26 <sup>6</sup> Defendant acknowledges that no case law has addressed  
27 whether the safe harbor rule applies to claims brought under  
28 California's False Advertising Law, California Business &  
Professions Code § 17500 et seq.. However, because, as set forth  
*infra*, the court concludes that federal law does not authorize  
the conduct at issue, the court need not reach this issue.

1 authorized by binding FDA policy regarding use of the term  
2 "natural."

3 California's Unfair Competition Law ("UCL"), California  
4 Business & Professions Code § 17200 et seq., is broad in scope.  
5 Cal-Tech Commc'ns, Inc. v. Los Angeles Cellular Tele. Co., 20  
6 Cal. 4th 163, 180 (1999). By using broad and sweeping language,  
7 the Legislature intended "to permit tribunals to enjoin on-going  
8 wrongful business conduct in whatever context such activity might  
9 occur" and "to deal with the innumerable new schemes which the  
10 fertility of man's invention would contrive." Id. at 181  
11 (internal quotations and citation omitted).

12 However, "[w]hen specific legislation provides a 'safe  
13 harbor,' plaintiff may not use the general unfair competition law  
14 to assault that harbor." Id. at 182. Where state or federal law  
15 "has permitted certain conduct or considered a situation and  
16 concluded no action should lie, courts may not override that  
17 determination." Id. In sum, a plaintiff may "not 'plead around'  
18 and 'absolute bar to relief' simply 'by recasting the cause of  
19 action as one for unfair competition.'" Id. (quoting Mfr.'s Life  
20 Ins. Co. v. Superior Court, 10 Cal. 4th 257, 283 (1995)).

21 The safe harbor rule does not bar a claim simply because  
22 some other statute does not provide for the action or prohibit  
23 the challenged conduct. Id. at 182-83. "There is a difference  
24 between (1) not making an activity unlawful, and (2) making that  
25 activity lawful." Id. at 183. Acts that are expressly  
26 considered lawful by the legislature are not actionable under the  
27 safe harbor rule. However, other unfair acts may be actionable  
28 "even if the Legislature failed to proscribe them in some other

1 provision. Id.; see Hauk v. JP Morgan Chase Bank USA, 552 F.3d  
2 1114, 1122 (9th Cir. 2009) ("To forestall an action under the  
3 unfair competition law, another provision must actually 'bar' the  
4 action or clearly permit the conduct.").

5 It is well-established that both federal statutes and  
6 federal regulations properly adopted in accordance with statutory  
7 authorization form the basis of federal law. See New York v.  
8 Fed. Commc'n Comm'n, 486 U.S. 57, 63 (1988); Hillsborough County,  
9 Fla. v. Automated Med. Labs., Inc., 471 U.S. 707, 713 (1985);  
10 Brannan v. United Student Aid Funds, Inc., 94 F.3d 1260, 1263  
11 (9th Cir. 1996). Courts have also concluded that, "in  
12 appropriate circumstances, federal agency action taken pursuant  
13 to statutorily granted authority short of formal, notice and  
14 comment rulemaking may also have" the force of federal law in  
15 determining whether federal law preempts state law." Fellner v.  
16 Tri-Union Seafoods, L.L.C., 539 F.3d 237, 243 (3d Cir. 2008)  
17 (noting that agency adjudications could have the force of law  
18 because agencies can choose to address issues either through  
19 rule-making or adjudication); Holk v. Snapple Beverage Corp., 575  
20 F.3d 329, 340 (3d. Cir. 2009); NCNB Texas Nat'l Bank v. Cowden,  
21 895 F.2d 1488, 1497-99 (5th Cir. 1990). Indeed, the Supreme  
22 Court has noted that "[i]t is fair to assume generally that  
23 Congress contemplates administrative action with the effect of  
24 law when it provides for a relatively formal administrative  
25 procedure tending to foster the fairness and deliberation that  
26 should underlie a pronouncement of such force." United States v.  
27 Mead Corp., 533 U.S. 218, 230 (2001).

1 The Third Circuit recently held that the FDA's policy  
2 statements on the use of the word "natural" as well as several  
3 warning letters in which the FDA told a food or beverage  
4 manufacturer to remove the term "natural" from one of its labels  
5 were insufficient to accord the FDA's policy the weight of  
6 federal law. Holk, 575 F.3d at 340-42. In Holk, as in this  
7 case, the plaintiff brought several state law claims against  
8 defendant Snapple arising out of the use of the term "All  
9 Natural" on its labels when the products contained HFCS. Id. at  
10 331-32. Contending that such claims were preempted by federal  
11 law, Snapple asserted that the FDA had adopted a policy regarding  
12 the use of the term "natural" that would be undermined by the  
13 plaintiff's suit. Id. at 339. The court noted that in 1991,  
14 when announcing that it was considering defining the term  
15 "natural" for the purpose of future rulemaking, the FDA recounted  
16 its "informal policy" as follows:

17 [T]he agency has considered "natural" to mean that  
18 nothing artificial or synthetic (including colors  
19 regardless of source) is included in, or has been added  
to, the product that would not normally be expected to  
be there.

20 Id. at 340 (quoting Food Labeling: Nutrient Content Claims,  
21 General Principles, Petitions, Definition of Terms, 56 Fed. Reg.  
22 60,421, 60,466 (Nov. 27, 1991). In 1993, after soliciting and  
23 receiving comments on several issues to be considered in  
24 establishing a definition, the FDA declined to adopt a definition  
25 of the term "natural" or to prohibit its use, recognizing that  
26 the use of the term "is of considerable interest to consumers and  
27 industry." Id. at 340-41 (citing Food Labeling: Nutrient Content  
28 Claims, General Principles, Petitions, Definition of Terms;

1 Definitions of Nutrient Content Claims for the Fat, Fatty Acid,  
2 and Cholesterol Content of Food, 58 Fed. Reg 2,302, 2,397, 2,407  
3 (Jan. 6, 1993). The FDA acknowledged that "the ambiguity  
4 surrounding use of [the] term that results in misleading claims  
5 could be abated" if it was adequately defined. 58 Fed. Reg. at  
6 2,407. However, "[b]ecause of resource limitations and other  
7 agency priorities," the FDA declined to undertake rulemaking and  
8 stated that it would maintain its current policy. Id. The Holk  
9 court reasoned that the FDA's failure to adopt a formal  
10 definition of the term "natural," even after it recognized the  
11 importance of the term and its present ambiguity, weighed heavily  
12 against a finding that the FDA's policy, arrived at without the  
13 benefit of public input or formal procedures, should be accorded  
14 the weight of federal law. 575 F.3d at 340-42.

15 The Third Circuit also considered and rejected Snapple's  
16 argument that the FDA's enforcement of the informal policy is  
17 sufficient to give it the effect of law. Id. at 341-42. Snapple  
18 submitted the same warning letters to the Holk court for  
19 consideration as it submitted to this court.<sup>7</sup> These letters  
20 demonstrated, in relevant part, that the FDA has told food and  
21 beverage manufacturers to remove the term "natural" from one of  
22 its labels for violating the FDA policy on the use the term. See  
23 id. at 341. However, the Third Circuit noted that the inquiry  
24 into whether agency action has the force of law is focused  
25 predominantly "on the process by which the agency arrived at its

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27 <sup>7</sup> Defendant also submitted another letter to this court  
28 that was not before the Holk court. (See Ex. C to Hile Decl.)  
However, this additional submission does not alter the court's  
analysis.

1 decision, rather than on what happened after the decision was  
2 made." Id. at 342. The court concluded that "the deficiencies  
3 inherent in the process by which the FDA arrived at its policy on  
4 the use of the term 'natural' are simply too substantial to be  
5 overcome by isolated instances of enforcement." Id.

6 Finally, the Third Circuit rejected Snapple's argument that  
7 a July 2008 letter from a FDA official, also submitted by  
8 defendant in this case, is entitled to weight because the letter  
9 was not issued as part of any formal rulemaking or adjudication  
10 and was not subject to notice and comment. Id. at 342 n.6. The  
11 court noted that the letter was issued in response to a question  
12 from interested parties, not in the context of an enforcement  
13 action. Under the circumstances, the court concluded that this  
14 letter also lacked "the relatively formal procedure and 'fairness  
15 and deliberation' to suggest that Congress intended this agency  
16 action to bear the force of federal law." Id.

17 The court finds the Third Circuit's conclusion that the  
18 FDA's policy did not amount to federal law for purposes of  
19 preemption persuasive in analyzing whether federal law bars  
20 plaintiffs' claims in this case pursuant to the safe harbor rule.  
21 As set forth above, the safe harbor rule applies only where "the  
22 Legislature has permitted certain conduct or considered a  
23 situation and concluded no action should apply"; as such, the  
24 safe harbor rule applies only where there is a law that expressly  
25 authorizes the activity. Where such a law exists, it, in  
26 essence, preempts broader consumer protection claims. See Cel-  
27 Tech Commc'ns, Inc., 20 Cal. 4th at 182 ("Specific legislation  
28 may limit the judiciary's power to declare conduct unfair.")

1 Accordingly, the court finds that the determination of whether  
2 federal policy is to be accorded the weight of federal law for  
3 purposes of the application of the safe harbor rule is analogous  
4 to that same determination for purposes of preemption.<sup>8</sup>

5 Furthermore, the court concludes, in accordance with the  
6 Third Circuit, that the FDA's policy regarding the use of the  
7 term "natural" does not have the force of law. Neither the FDA  
8 policy statement set forth in 1993 nor the July 2008 FDA letter  
9 regarding the use of the term "natural" were the result of a  
10 formal, deliberative process akin to notice and comment  
11 rulemaking or an adjudicative enforcement action. Indeed, the  
12 FDA acknowledged that "the ambiguity surrounding use of [the]  
13 term that results in misleading claims could be abated" if it was  
14 adequately defined, but declined to engage in the rulemaking  
15 process. That the FDA has subsequently enforced this policy on a  
16 handful of occasions does not change the nature of the FDA's  
17 formation of its policy regarding the term "natural."

18 Because the court concludes that the FDA's policy cannot be  
19 accorded the weight of federal law for purposes of the safe  
20 harbor rule, there is no law which expressly authorizes

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22 <sup>8</sup> Defendant's reliance on the unpublished decision  
23 Williams v. Washington Mut. Bank, is misplaced. No. CIV 07-2418,  
24 2008 WL 115097 (E.D. Cal. Jan. 11, 2008). In Williams, the court  
25 primarily relied on the Official Staff Commentary to Regulation Z  
26 in determining whether the defendant's alleged conduct was  
27 expressly permitted by law for purposes of the safe harbor rule.  
28 In relying upon this Commentary, the Williams court noted that  
the Supreme Court has expressly stated that "[u]nless  
demonstrably irrational, Federal Reserve Board staff opinion  
construing the Act or Regulation should be dispositive . . . ."  
Ford Motor Credit Co. v. Milhollin, 444 U.S. 555, 565 (1980).  
Defendant has failed to cite any authority to support a  
conclusion that FDA policy or staff opinion should be accorded  
such weight.

1 defendant's conduct. Accordingly, defendant's motion to dismiss  
2 plaintiffs' complaint on this basis is without merit.

3 **C. Failure to Plead Fraud with Particularity**

4 Defendant also contends that plaintiffs' complaint should be  
5 dismissed for failure to comply with the heightened pleading  
6 requirements of Federal Rule of Civil Procedure 9(b) for claims  
7 grounded in fraud.

8 A court may dismiss a claim grounded in fraud when its  
9 allegations fail to satisfy Rule 9(b)'s heightened pleading  
10 requirements. Vess v. Ciba-Geigy Corp. USA, 317 F.3d 1097, 1107  
11 (9th Cir. 2003). Therefore, plaintiff "must state with  
12 particularity the circumstances constituting fraud." Fed. R.  
13 Civ. P. 9(b). In other words, the plaintiff must include "the  
14 who, what, when, where, and how" of the fraud. Id. at 1106  
15 (citations omitted). A plaintiff must therefore "state the time,  
16 place, and specific content of the false representations as well  
17 as the identities of the parties to the misrepresentations."  
18 Schreiber Distrib. Co. v. Serv-Well Furniture Co., 806 F.2d 1393,  
19 1401 (9th Cir. 1986). The plaintiff must also "set forth what is  
20 false or misleading about a statement, and why it is false."  
21 Decker v. Glenfed, Inc., 42 F.3d 1541, 1548 (9th Cir. 1994).

22 A central purpose of Rule 9(b) is to ensure that defendants  
23 accused of the conduct specified have adequate notice of what  
24 they are alleged to have done, so that they may defend against  
25 the accusations. Kearns v. Ford Motor Co., 567 F.3d 1120, 1124-  
26 25 (9th Cir. 2009) (noting that Rule 9(b) also serves to protect  
27 the reputation of those charged with fraud and to prohibit  
28 plaintiffs from unilaterally imposing enormous social and



1 economic costs on the court, the parties, and society without a  
2 factual basis); Concha v. London, 62 F.3d 1493, 1502 (9th Cir.  
3 1995). "Without such specificity, defendants in these cases  
4 would be put to an unfair advantage, since at the early stages of  
5 the proceedings they could do no more than generally deny any  
6 wrongdoing." Concha, 62 F.3d at 1502 (citing Semegen v. Weidner,  
7 780 F.2d 727, 731 (9th Cir. 1985)).

8 Plaintiffs allege that between March 4, 2005 and March 4,  
9 2009, defendant used terms such as "All Natural" and other  
10 similar terms in labeling its drink products. (Compl. ¶¶ 30,  
11 41.) Plaintiffs have submitted examples of the labels from a  
12 bottle of Acai Blackberry juice drink, from a bottle of Peach  
13 iced tea and from a bottle of Raspberry iced tea, all of which  
14 contain the term "All Natural." Plaintiffs allege that this  
15 labeling deceived consumers because the drink products contained  
16 HFCS, which they assert is not a natural product. (Id. ¶ 28-29.)  
17 Plaintiffs further allege that if they had not been deceived by  
18 the labels on the products, they would not have purchased  
19 defendant's product, but would have purchased alternative drink  
20 products. (Id. ¶ 38.) These allegation are sufficient to  
21 establish the "time, place, and specific content" requirements of  
22 Rule 9(b). See Pom Wonderful LLC v. Ocean Spray Cranberries,  
23 Inc., 642 F. Supp. 2d 1112, 1124 (C.D. Cal. 2009) (holding that  
24 the plaintiff adequately pled false advertising claims with  
25 particularity where the complaint alleged when the defendant  
26 introduced the drink product, how it was labeled, and what was  
27 misleading about the label); see also Germain v. J.C. Penney Co.,  
28 No. CV 09-2847, 2009 WL 1971336 (C.D. Cal. July 6, 2009) (holding

1 that the plaintiffs pled false advertising claims with  
2 particularity where the complaint identified who was responsible  
3 for the conduct alleged and the defendants could "prepare an  
4 adequate answer from the allegations"); cf. Kearns, 567 F.3d at  
5 1126 (holding that plaintiff failed to plead fraud with  
6 particularity where he failed to specify what advertisements he  
7 was exposed to, what those advertisements specifically stated,  
8 and when or by whom he was told that the product at issue was the  
9 best available and most rigorously tested).

10 Accordingly, defendant's motion to dismiss plaintiffs'  
11 claims arising out of the alleged deceptive labeling for failure  
12 to plead fraud with particularity is DENIED. However, to the  
13 extent plaintiffs seek to bring claims based upon other  
14 advertisements and marketing or based upon other labels not  
15 submitted to the court, defendant's motion is GRANTED with leave  
16 to amend.

17 **D. Failure to State a Claim**

18 Finally, defendant moves to dismiss plaintiffs' complaint  
19 for failure to state a claim on the grounds that (1) plaintiffs  
20 cannot show injury or damages and cannot establish entitlement to  
21 restitution under the UCL or FAL; (2) plaintiffs have failed to  
22 plead a viable basis for their UCL "unlawful conduct" claim; and  
23 (3) plaintiffs have failed to plead a viable basis for their UCL  
24 "unfair" business practices claim.

25 **1. Restitution Injury or Damages**

26 Under the UCL and FAL, claims may only be brought by a  
27 "person who has suffered injury in fact and has lost money or  
28 property as a result of a violation." Cal. Bus. & Prof.Code §§

1 17204, 17535. Similarly, under the CLRA, a consumer must be able  
2 to allege that she suffered damages "as a result of the use or  
3 employment by any person of a method, act, or practiced declared  
4 to be unlawful" pursuant to the statute. Cal. Civ. Code § 1780.  
5 "Courts have held that being induced to purchase a product one  
6 would not otherwise have purchased is not loss of money or  
7 property within the meaning of the statute as long as one still  
8 receives the benefit of the bargain." Koh v. S.C. Johnson & Son,  
9 Inc., No. C-09-0927, 2010 WL 94265 (N.D. Cal. Jan. 6, 2010); see  
10 Hall v. Time, 158 Cal. App. 4th 847, 854-55 (2008) (finding  
11 plaintiff did not suffer injury because, although he expended  
12 money, "he received a book in exchange" and "did not allege he  
13 did not want the book, the book was unsatisfactory, or the book  
14 was worth less than what he paid for it"); Animal Legal Defense  
15 Fund v. Mendes, 160 Cal. App. 4th 136, 147 (2008); see also  
16 Germain, 2009 WL 1971336 (holding that the plaintiff failed to  
17 plead restitution injury where the consumer received merchandise  
18 which he retained and used, even though she did not receive a  
19 free plane ticket). However, a plaintiff may sufficiently allege  
20 injury where she contends that she did not receive the benefit of  
21 the bargain because a purchased product cost more than similar  
22 products without misleading labeling. Id. (citing Hall, 158 Cal.  
23 App. 4th at 854 (noting a plaintiff has standing when he pays  
24 higher insurance premiums because he "expended money due to the  
25 defendant's acts of unfair competition"))).

26 In this case, in addition to asserting that they would have  
27 purchased alternative drink products, plaintiffs also allege that  
28 they paid more for defendant's drink products and would have been

1 willing to pay less if they had not been misled by defendant's  
2 labeling. (Compl. ¶¶ 6, 7, 12, 34, 36, 38, 82, 94.) As such,  
3 plaintiffs have alleged that they did not receive the benefit of  
4 the bargain because they assert that the product they received  
5 was worth less than what they paid for it. See Koh, 2010 WL  
6 94265 at \*2 (holding that the plaintiff sufficiently alleged  
7 injury under the UCL, FAL, and CLRA, where he asserted that the  
8 product cost more than similar products without misleading  
9 labeling). They also allege that they were seeking a product  
10 without HFCS and thus, defendant's drink product was  
11 unsatisfactory. Cf. Hall, 158 Cal. App. 4th at 855. Moreover,  
12 plaintiffs allege that defendant benefitted from these purchases  
13 by selling more drink products, which plaintiffs found  
14 unsatisfactory, at a higher price. (Compl. ¶¶ 59, 82, 109.)  
15 Plaintiffs seek the difference in price between the product  
16 received and its value. (Compl., Relief Demanded, ¶ E (seeking  
17 "[d]isgorgement of the excessive and ill-gotten monies obtained  
18 by Defendant Snapple as a result" of its labeling practices));  
19 Cf. Germain, 2009 WL 1971336, at \*7 (holding that the plaintiff  
20 failed to allege restitution injury where he sought the return of  
21 all monies, not the difference in price between the apparel  
22 received and its value).<sup>9</sup> Accordingly, plaintiffs have  
23 sufficiently alleged that, due to defendant's labeling practices,  
24 they suffered a loss that benefitted defendants through more

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25  
26 <sup>9</sup> To the extent plaintiffs seek all money paid, such  
27 damages are not covered under the UCL or FAL because they do not  
28 constitute "lost money or property," because, under the current  
factual allegations, it is reasonable to infer that they received  
at least some benefit from the purchase and consumption of  
defendant's drink products.

1 sales and a higher profits. See Shersher v. Superior Court, 154  
2 Cal. App. 4th 1491, 1500 (2007) (holding that the plaintiff could  
3 recover restitution from a manufacturer even though the product  
4 was purchased from a third-party retailer); Hirsch v. Bank of  
5 Am., 107 Cal. App. 4th 708 (2003) (concluding that the plaintiff  
6 in a UCL action may obtain restitution from a defendant with whom  
7 the plaintiff did not deal directly where that defendant received  
8 the benefit); cf. id. (holding that the plaintiff failed to  
9 allege restitution injury where the money expended in processing  
10 and mailing forms did not benefit the defendants).

## 11 **2. Unlawful Conduct**

12 The UCL proscribes "unlawful" business practices. Cal. Bus.  
13 & Prof. Code § 17200. In doing so, it "'borrows' violations of  
14 other laws and treats them as 'unlawful practices' that the  
15 unfair competition law makes independently actionable." Cel-Tech  
16 Commc'ns, 20 Cal. 4th at 180 (quoting State Farm Fire & Casualty  
17 Co. v. Superior Court, 45 Cal. App. 4th 1093, 1103 (1996)).

18 Plaintiffs allege that defendant's conduct is proscribed by  
19 the CLRA and FAL. Therefore, plaintiffs have sufficiently  
20 identified the unlawful conduct at issue in their UCL unlawful  
21 business practices claim.<sup>10</sup>

## 22 **3. Unfair Business Practices**

23 The UCL also proscribes unfair business practices. The  
24 California Supreme Court has noted that "a practice may be deemed  
25 unfair even if not specifically proscribed by some other law.

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26  
27 <sup>10</sup> Because plaintiffs have alleged a viable basis for  
28 their UCL claim arising out of unlawful conduct, the court does  
not reach the merits of defendant's argument regarding breach of  
express and implied warranties.

1 Id. Moreover, California courts "have recognized that whether a  
2 business practice is deceptive will usually be a question of fact  
3 not appropriate for decision on demurrer." Williams v. Gerber  
4 Prods. Co., 552 F.3d 934, 938 (9th Cir. 2008); see Linear Tech.  
5 Corp. v. Applies Materials, Inc., 152 Cal. App. 4th 115, 134-35  
6 (2007) ("Whether a practice is deceptive, fraudulent, or unfair  
7 is generally a question of fact which requires consideration and  
8 weighing of evidence from both sides and which usually cannot be  
9 made on demurrer.") (internal quotations omitted). In Williams,  
10 the Ninth Circuit reversed the district court's dismissal of the  
11 plaintiffs' UCL, FLA, and CLRA claims arising out of the  
12 defendant's labeling of its food products as "made with real  
13 fruit juice and other natural ingredients" and describing it as  
14 "one of a variety of nutritious Gerber Graduates foods and  
15 juices." 552 F.3d at 936. The court concluded that, based upon  
16 these apparently false assertions which conflicted with the  
17 ingredient list in small print on the side of the box, the  
18 plaintiffs had stated a claim that a reasonable consumer would be  
19 deceived by the defendant's packaging. Id.; see also Hitt v.  
20 Arizona Beverage Co., LLC, No. 08-cv-809, 2009 WL 449190 (S.D.  
21 Cal. Feb. 4, 2009) (denying the defendant's motion to dismiss the  
22 plaintiff's UCL, FAL, and CLRA claims where the plaintiff alleged  
23 that a reasonable consumer would find the "All Natural" labeling  
24 on the defendant's drink products, which contained HFCS,  
25 deceptive).

26 In this case, similar to the allegations in Williams,  
27 plaintiffs allege that they were deceived by the labeling of  
28 defendant's drink products as "All Natural" because they did not

1 believe that the products would contain HFCS. Reading the  
2 allegations in the complaint in the light most favorable to the  
3 plaintiffs and drawing all reasonable inferences therefrom,  
4 plaintiffs have stated a plausible claim that a reasonable  
5 consumer would be deceived by defendant's labeling.

6 Accordingly, defendant's motion to dismiss plaintiff's  
7 complaint for failure to state a claim is DENIED.

8 **E. Injunctive Relief**

9 Finally, defendant moves to dismiss plaintiffs' request for  
10 injunctive relief on the basis that "it is without dispute that  
11 Snapple no longer labels its HFCS products as natural." (Def.'s  
12 Reply in Supp. of Mot. to Dismiss, filed Apr. 30, 2010, at 1  
13 n.2.) There are no factual allegations relating to this  
14 statement nor any submissions of which the court can take  
15 judicial notice. Accordingly, defendant's motion is DENIED.

16 **CONCLUSION**

17 Thus, for the foregoing reasons, defendant Snapple's motion  
18 to dismiss is GRANTED in part and DENIED in part. Plaintiffs may  
19 file an amended complaint in accordance with this order in  
20 fifteen (15) days from the date of this order. Defendants are  
21 granted thirty (30) days from the date of service of plaintiffs'  
22 second amended consolidated complaint to file a response thereto.

23 IT IS SO ORDERED.

24 DATED: May 7, 2010

25  
26 

27 FRANK C. DAMRELL, JR.  
28 UNITED STATES DISTRICT JUDGE