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UNITED STATES DISTRICT COURT  
EASTERN DISTRICT OF CALIFORNIA

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MOHIT RANDHAWA aka HARPAL  
SINGH, and SHANNON CALLNET PVT  
LTD,

NO. CIV. 2:09-02304 WBS DAD

Plaintiffs,

MEMORANDUM AND ORDER RE:  
MOTION TO DISMISS FOR FORUM  
NON CONVENIENS AND MOTION TO  
REQUIRE BOND

v.

SKYLUX INC.; INTERACTIVE  
INTELLIGENCE, INC.; MUJEEB  
PUZHAKKARAILLATH; SKYLUX  
TELELINK PVT LTD; and DOES 1  
through 20, inclusive,

Defendants.

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This matter is again before the court on defendant Skylux Telelink PVT, LTD's ("STPL") motion to dismiss plaintiff Shannon Callnet's single remaining claim against it in the Sixth Amended Complaint ("Sixth AC") pursuant to the doctrine of forum non conveniens. (Docket No. 175.) Defendant also moves for the court to require plaintiff to post a bond to secure the recoverable costs of litigation. (Docket No. 176.)

1 Plaintiff's general allegations have been set out in  
2 previous orders, including the October 26, 2012 Order, (Docket  
3 No. 148), and will not be repeated here. After the court  
4 dismissed the majority of plaintiffs' claims in the Sixth AC,  
5 (January 16, 2012 Order), the only remaining claim in the case is  
6 a breach of implied warranty of fitness and merchantability  
7 asserted by Shannon Callnet against STPL for the alleged sale of  
8 software in the setup and running of a call center business in  
9 India. STPL, an Indian company, argues that the dispute between  
10 it and Shannon Callnet, also an Indian company, should be settled  
11 in the Indian courts and the case should be dismissed under the  
12 doctrine of forum non conveniens.

13 As explained by the Supreme Court:

14 A federal court has discretion to dismiss a case on the  
15 ground of forum non conveniens when an alternative forum  
16 has jurisdiction to hear [the] case, and . . . trial in  
17 the chosen forum would establish . . . oppressiveness and  
18 vexation to a defendant . . . out of all proportion to  
19 plaintiff's convenience, or . . . the chosen forum [is]  
20 inappropriate because of considerations affecting the  
21 court's own administrative and legal problems.

19 Sinochem Intern. Co. Ltd. v. Malaysia Intern. Shipping Corp., 549  
20 U.S. 422, 429 (2007) (alterations in original) (internal  
21 quotation marks and citations omitted). "Dismissal for forum non  
22 conveniens reflects a court's assessment of a 'range of  
23 considerations, most notably the convenience to the parties and  
24 the practical difficulties that can attend the adjudication of a  
25 dispute in a certain locality.'" Id. (quoting Quackenbush v.  
26 Allstate Ins. Co., 517 U.S. 706, 723 (1996)). The Supreme Court  
27 "ha[s] characterized forum non conveniens as, essentially, 'a  
28 supervening venue provision, permitting displacement of the

1 ordinary rules of venue when, in light of certain conditions, the  
2 trial court thinks that jurisdiction ought to be declined.'" Id.  
3 at 529-30 (quoting Am. Dredging Co. v. Miller, 510 U.S. 443, 453  
4 (1994)). "The common-law doctrine of forum non conveniens has  
5 continuing application [in federal courts] only in cases where  
6 the alternative forum is abroad, and perhaps in rare instances  
7 where a state or territorial court serves litigational  
8 convenience best." Id. at 430 (alteration in original) (internal  
9 quotation marks and citations omitted).

10 "To prevail on a motion to dismiss based upon forum non  
11 conveniens, a defendant bears the burden of demonstrating an  
12 adequate alternative forum, and that the balance of private and  
13 public interest factors favors dismissal." Carijano v.  
14 Occidental Petroleum Corp., 643 F.3d 1216, 1224 (9th Cir. 2011),  
15 cert. denied, 133 S. Ct. 1996 (2013).

16 A. Adequacy of the Forum

17 "An alternative forum is deemed adequate if: (1) the  
18 defendant is amenable to process there; and (2) the other  
19 jurisdiction offers a satisfactory remedy." Id. at 1225. The  
20 circumstances in which a foreign forum offers a clearly  
21 unsatisfactory remedy are "rare." Piper, 454 U.S. at 254 n.22.  
22 Generally, an alternative forum is adequate if "the forum  
23 provides 'some remedy' for the wrong at issue. This test is easy  
24 to pass; typically a forum will be inadequate only where remedy  
25 provided is 'so clearly inadequate or unsatisfactory, that it is  
26 no remedy at all.'" Tuazon v. R. J. Reynolds Tobacco Co., 433  
27 F.3d 1163, 1178 (9th Cir. 2006) (quoting Lockman Found. v.  
28 Evangelical Alliance Mission, 930 F.2d 764, 768 (9th Cir. 1991)).

1 A foreign forum "may still be adequate even if it does not  
2 provide the same remedies or recognize the exact same causes of  
3 action as an American court." Id. The court need not delve too  
4 deeply into the adequacy of foreign law, as the forum non  
5 conveniens doctrine was developed in part to "help courts avoid  
6 conducting complex exercises in comparative law." Piper  
7 Aircraft, 454 U.S. at 251.

8 Multiple federal courts have found that India is an  
9 adequate forum. See, e.g., Best Aviation Ltd. v. Chowdry, Nos.  
10 2:12-cv-05852-ODW(VBKx), 2012 WL 5457439, at \*5 (C.D. Cal. Nov.  
11 7, 2012); Farhang v. Indian Inst. of Tech., No. C-08-02658 RMW,  
12 2012 WL 113739, at \*9 (N.D. Cal. Jan. 12, 2012); Chigurupati v.  
13 Daiichi Sankyo Co., LTD, Civ. No. 10-5495 (PGS), 2011 WL 3443955,  
14 at \*3-4 (D.N.J. Aug. 8, 2011); Krish v. Balasubramaniam, No.  
15 1:060CV-01030 OWW TAG, 2007 WL 1219281, at \*2-3 (E.D. Cal. Apr.  
16 25, 2007).

17 Here, defendant is an Indian company and "hereby offers  
18 to submit to the jurisdiction of Indian courts in either  
19 Bangalore, where defendant is based, or Ludhiana, where plaintiff  
20 was based, for the resolution of the remaining claim raised in  
21 this action." (Def.'s Mot. to Dismiss at 7:4-9 (Docket No.  
22 175).) Defendant also submits the declaration of Ambika S, W/o  
23 H.S. Arunpraksh, who is a member of the Bar Council of  
24 Karnataka, India. (Docket No. 180.) After acknowledging that  
25 she understands that "Shannon Callnet's claim against STPL is  
26 that STPL has breached an implied warranty on commercial goods  
27 STPL sold to Shannon Callnet, including software," she explains  
28 that "[t]he law applicable to the present case is The Indian

1 Contract Act of 1872," and that it is her opinion that "the  
2 courts of India are a fair, competent, and efficient forum for  
3 the adjudication of such a claim to judgment." (Ambika Decl. ¶¶  
4 5-6.)<sup>1</sup>

5 While plaintiff appears to question whether an implied  
6 warranty claim can be brought in India, a foreign forum "may  
7 still be adequate even if it does not provide the same remedies  
8 or recognize the exact same causes of action as an American  
9 court," Tuazon, 433 F.3d at 1178, and plaintiff offers nothing  
10 to refute Ambika's declaration that Indian law will provide a  
11 remedy. Plaintiff also argues that the courts of India are too  
12 perfunctory, providing a mere minutes per case brought before the  
13 bench. (Pl.'s Opp'n at 8:25-9:23 (Docket No. 184); Pl.'s Req.  
14 for Judicial Notice Exs. 2-3 ("RJN") (Docket No. 185).) Yet  
15 plaintiff also includes an Indian ruling in its submissions to  
16 the court as an example of an Indian court ruling. (Pl.'s RJN  
17 Ex. 1.) That document is over twenty-six pages long and exhibits  
18 a legal analysis that addresses legal precedent and each party's  
19 arguments. Looking to the evidence before the court, the Indian  
20 legal system's remedy is not "so clearly inadequate or  
21 unsatisfactory, that it is no remedy at all." Id. (internal  
22 quotation marks and citation omitted).

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24 <sup>1</sup> Plaintiff objects to the declaration of Ambika because  
25 it was filed approximately two weeks after defendant filed its  
26 motion to dismiss. Due to a change in briefing schedule,  
27 however, plaintiff's opposition was due over a month after the  
28 declaration was filed giving plaintiff adequate time to respond.  
Because plaintiff was not prejudiced by the late filing, the  
court will consider the declaration of Ambika. See Nelson v.  
Lewis County, No. C11-5876 RJB, 2012 WL 4112886, at \*3 n.1 (Sept.  
19, 2012) (denying the defendant's motion to strike a declaration  
when the defendant showed no prejudice from untimely filing).

1 India is therefore an adequate forum to resolve the  
2 parties' dispute.

3 B. Balance of Factors

4 1. Deference to Plaintiff's Chosen Forum

5 As the Supreme Court has explained, "[a] defendant  
6 invoking forum non conveniens ordinarily bears a heavy burden in  
7 opposing the plaintiff's chosen forum." Sinochem Intern. Co.,  
8 549 U.S. at 430. "When the plaintiff's choice is not its home  
9 forum, however, the presumption in the plaintiff's favor 'applies  
10 with less force,' for the assumption that the chosen forum is  
11 appropriate is in such cases 'less reasonable.'" Id. (quoting  
12 Piper, 454 U.S. at 255-56). Here, plaintiff is a foreign  
13 company, therefore the presumption "applies with less force."  
14 Id. (internal quotation marks and citation omitted). This does  
15 not mean, however, that it is accorded no deference, as argued by  
16 defendant. See Carijano, 643 F.3d at 1227 ("'[L]ess deference is  
17 not the same thing as no deference.'" (quoting Ravelo Monegro v.  
18 Rosa, 211 F.3d 509, 514 (9th Cir. 2000))).

19 2. Private Factors

20 The private factors a court considers when conducting a  
21 forum non conveniens analysis include: (1) the residence of the  
22 parties and witnesses, (2) the forum's convenience to the  
23 litigants, (3) access to physical evidence and other sources of  
24 proof, (4) whether unwilling witnesses can be compelled to  
25 testify, (5) the cost of bringing witnesses to trial, (6) the  
26 enforceability of the judgment, (7) any practical problems or  
27 other factors that contribute to an efficient resolution. Tuazon  
28 v. R.J. Reynolds Tobacco Co., 433 F.3d 1163, 1180 (9th Cir.

1 2006). "In applying these factors, '[t]he district court should  
2 look to any or all of the above factors which are relevant to the  
3 case before it, giving appropriate weight to each.'" Id.  
4 (quoting Lueck v. Sundstrand Corp., 236 F.3d 1137, 1145 (9th Cir.  
5 2001)). "This guidance grants the district court the broadest  
6 possible discretion." Id.

7           Here, the claim at issue will involve the testimony of  
8 witnesses who worked at the now-defunct call center in India in  
9 order to establish if the software failed to work as allegedly  
10 warranted. Thus, while Randhawa, who owns the plaintiff company,  
11 resides in California, the majority of material witnesses--  
12 including the managing director of the defendant company,  
13 Niranjan Kumar V, the employees of defendant, and the former  
14 employees of plaintiff--appear to reside in India, (see Kumar  
15 Decl. ¶¶ 2, 7-9). See Tuazon, 433 F.3d at 1181 ("The crucial  
16 focus is not on the number of witnesses or quantity of evidence  
17 in each locale, but rather the materiality and importance of the  
18 anticipated [evidence and] witnesses' testimony . . . ."); Best  
19 Aviation Ltd., 2012 WL 5457439, at \*5 (C.D. Cal. 2012) ("[T]he  
20 majority of witnesses are located in Bangladesh. Litigating the  
21 dispute in Bangladesh--where these important and material  
22 witnesses are located--ensures that they will be accessible for  
23 trial.").

24           The cost of bringing these witnesses to California  
25 greatly outweighs the cost of having Randhawa fly to India, and  
26 STPL asserts that visas might be required, (Kumar Decl. ¶ 10).  
27 See Dibdin v. S. Tyneside NHS Healthcare Trust, No. CV 12-00206  
28 DDP (PLAx), 2013 WL 327324, at \*5 (C.D. Cal. Jan. 29, 2013)

1 (“[I]f Plaintiff’s case were to continue in California, all  
2 Defendants would likely need to travel to the state to testify.  
3 Plaintiff, however, is just one person . . . . The cost of  
4 bringing Defendants to the United States will be greater than  
5 transporting Plaintiff to England, so this factor weighs in favor  
6 of dismissal.”) While it may be true that advances in technology  
7 and communication make the burden of cross-border litigation  
8 lighter today than ever before, these advances do not lift the  
9 burden entirely.

10 Although plaintiff argues that the enforceability of an  
11 Indian judgment is uncertain, plaintiff fails to explain how an  
12 Indian court judgment would not be binding on defendant,  
13 especially given that defendant is an Indian company.<sup>2</sup> Finally,  
14 it is unclear from the parties’ arguments whether witnesses in  
15 India could be compelled to testify in California, but defendant  
16 does not assert that its witnesses would be unwilling to testify  
17 in California. See Ternium Int’l U.S.A. Corp. v. Consol. Sys.,  
18 Inc., 308-CV-0816-G, 2009 WL 464953, at \*3 (N.D. Tex. Feb. 24,  
19 2009) (“Ternium also does not identify any unwilling witnesses  
20 that would be subject to subpoena in this court but not in the  
21 District of South Carolina. Therefore, this factor is neutral.”).

22 3. Public Factors

23  
24 <sup>2</sup> Plaintiff cites Tuazon for the proposition that a lack  
25 of evidence as to the enforceability of an Indian judgment  
26 counsels against dismissal. (Pl.’ Opp’n at 23:23-24:2.) That  
27 case, however, involved an American defendant who would  
28 presumably be subject to a foreign judgment if the case was  
dismissed due to forum non conveniens. Tuazon, 433 F.3d at 1181.  
Here, however, it is an Indian defendant that would be subject to  
an Indian judgment if the court granted the motion to dismiss  
based on forum non conveniens.



1            "In addition to the private interest factors, [the  
2 court] must consider five public interest factors: (1) the local  
3 interest in the lawsuit, (2) the court's familiarity with the  
4 governing law, (3) the burden on local courts and juries, (4)  
5 congestion in the court, and (5) the costs of resolving a dispute  
6 unrelated to a particular forum." Tuazon, 433 F.3d at 1181.

7            Here, while Randhawa resides in California, he is  
8 technically not even a party to the remaining claim.  
9 Furthermore, while residing in the United States, he endeavored  
10 to create the plaintiff Indian company which would then establish  
11 a call center in India with defendant, an Indian company. Much  
12 of the business related to that call center occurred in India,  
13 and the loss of jobs due to the shuttering of the call center  
14 would affect local Indian workers. Thus, since "the local  
15 interest in the lawsuit is comparatively low, the citizens of  
16 [California] should not be forced to bear the burden of this  
17 dispute." Lueck 236 F.3d at 1147; see Vivendi SA v. T-Mobile USA  
18 Inc., 586 F.3d 689, 696 (9th Cir. 2009) ("The burden on local  
19 courts and juries unconnected to the case and the costs of  
20 resolving a dispute unrelated to the forum also favor  
21 dismissal."); Israel Discount Bank Ltd. v. Schapp, 505 F. Supp.  
22 2d 651, 661 (C.D. Cal. 2007) ("Israel has an interest in the  
23 integrity of a commercial transaction negotiated within its  
24 boundaries, to be carried out in Israel, concerning the purchase  
25 of an Israeli company, and allegedly fraudulently induced by an  
26 Israeli banking institution.").

27            Furthermore, the claim currently before the court is  
28 one for an implied warranty, rather than breach of a written

1 contract with a choice of law provision, and thus the court's  
2 familiarity with the governing law appears to be neutral.  
3 Finally, while plaintiff argues that Indian courts are overly  
4 burdened, "[j]udges in the Eastern District of California carry  
5 the heaviest caseload in the nation." Deeths v. Lucile Slater  
6 Packard Children's Hosp. at Stanford, No. CV F 12-2096 LJO JLT,  
7 2013 WL 2930651, at \*1 (E.D Cal. June 13, 2013). Thus, the  
8 public factors overall tip toward dismissal.

9           After considering the adequacy of the forum, the  
10 appropriate deference to the plaintiff's choice of forum, and the  
11 balance of both private and public factors, the court finds that  
12 the considerations counsel in favor of dismissal under the  
13 doctrine of forum non conveniens. The court will accordingly  
14 grant defendant's motion to dismiss.

15           Defendant's motion to require a bond from plaintiff to  
16 secure recoverable costs associated with the litigation appears  
17 to rely upon the court's finding that the action will continue to  
18 summary judgment and/or trial. (See Def.'s Mot. to Secure Bond  
19 at 5:8-11 (Docket No. 176) ("The background of this action  
20 indicates that the remaining claim for Breach of Implied Warranty  
21 is frivolous and that Defendant will likely prevail on summary  
22 judgment.")) The court will accordingly deny defendant's motion  
23 for the court to require a bond as moot.

24           IT IS THEREFORE ORDERED that:

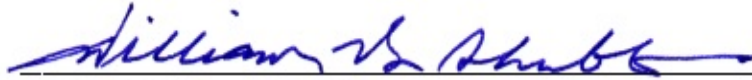
25           (1) defendant's motion to dismiss be, and the same hereby  
26 is, GRANTED; and

27           (2) defendant's motion to require plaintiff to post a bond  
28 to secure costs associated with the litigation be, and the same

1 hereby is, DENIED as MOOT.

2           The Clerk of Court is ordered to enter judgment of  
3 dismissal and close the file.

4 DATED: July 3, 2013

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7 WILLIAM B. SHUBB

8 UNITED STATES DISTRICT JUDGE  
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