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UNITED STATES DISTRICT COURT  
FOR THE EASTERN DISTRICT OF CALIFORNIA

EVERT WICKS,

Plaintiff,

v.

CHRYSLER GROUP, LLC, and  
AUTOWEST CHRYSLER DODGE  
JEEP,

Defendants.

NO. CIV. S-10-3214 LKK/KJN

O R D E R

Plaintiff brings a single claim for violation of the Magnuson-Moss Warranty Act, 15 U.S.C. §§ 2301, *et seq.* ("the Act"). He alleges that defendant, an automobile dealership, violated the Act by failing to honor the warranty issued by Chrysler LLC on his vehicle, a Dodge Ram diesel truck.

**I. BACKGROUND**

Plaintiff bought the truck, manufactured by Chrysler LLC ("Chrysler"), in October 2003 from a dealership not involved in this lawsuit. Amended Complaint ("Complaint") (Dkt. No. 29) ¶ 10. The truck was protected by a seven-year/100,000 mile Diesel Engine

1 Warranty (the "Warranty") provided by Chrysler. Id.

2 Pursuant to a Sales and Service Agreement ("the Agreement")  
3 entered into between defendant Autowest Chrysler Dodge Jeep  
4 ("Autowest") and Chrysler on April 1, 1999, Autowest agreed to  
5 provide "all warranty service" to owners of Dodge vehicles, and  
6 Chrysler agreed to compensate Autowest for those services. See  
7 Defendant's Opposition, Exh. A<sup>1</sup> ("Chrysler Corporation Dodge Sales  
8 and Service Agreement / Additional Terms and Provisions") at 3.  
9 Autowest also agreed to indemnify Chrysler for any damage it caused  
10 during warranty service. Id.

11 Plaintiff brought the truck in for repairs on three separate  
12 occasions. The first time plaintiff brought the truck to a non-  
13 party dealership, and on two subsequent occasions he brought it to  
14 defendant Autowest. Complaint ¶¶ 12-16. Every time, warranty  
15 service was refused, and plaintiff paid for the repairs out of his  
16 own pocket.<sup>2</sup> Id. Ultimately, the truck's engine failed entirely,

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18 <sup>1</sup> Defendant attached the Agreement to its motion papers as an  
19 exhibit. It is incorporated by reference into plaintiff's  
20 complaint, see Complaint ¶¶ 20 & 21, neither party questions its  
21 authenticity, and both parties rely upon it in their motion papers.  
22 See Dunn v. Castro, 621 F.3d 1196, 1205 n.6 (9th Cir. 2010) ("we  
23 may consider 'documents whose contents are alleged in a complaint  
24 and whose authenticity no party questions, but which are not  
25 physically attached to the [plaintiff's] pleading'"). Accordingly,  
26 the court will consider the Agreement as if it were an exhibit  
properly attached to the complaint pursuant to Fed. R. Civ.  
P. 10(c).

<sup>2</sup> The court takes judicial notice that on April 30, 2009,  
Chrysler LLC - the manufacturer of plaintiff's truck and the issuer  
of the Warranty at issue here - filed for bankruptcy. See In re  
Chrysler LLC, et al., Case No. 09-50002 (S.D.N.Y.); Defendant's  
Opposition at 2 n.2; Plaintiff's Motion To Amend Complaint (Dkt.  
No. 24) at 5 (April 5, 2011). Neither party asserts that the

1 and plaintiff paid for a new engine.<sup>3</sup> Complaint ¶ 17.

## 2 **II. DISMISSAL STANDARD**

3 A dismissal motion under Fed. R. Civ. P. 12(b)(6) challenges  
4 a complaint's compliance with the federal pleading requirements.  
5 Under Federal Rule of Civil Procedure 8(a)(2), a pleading must  
6 contain a "short and plain statement of the claim showing that the  
7 pleader is entitled to relief." The complaint must give the  
8 defendant "'fair notice of what the ... claim is and the grounds  
9 upon which it rests.'" Bell Atlantic v. Twombly, 550 U.S. 544, 555  
10 (2007), quoting Conley v. Gibson, 355 U.S. 41, 47 (1957).

11 To meet this requirement, the complaint must be supported by  
12 factual allegations. Ashcroft v. Iqbal, 556 U.S. \_\_\_, \_\_\_, 129 S.  
13 Ct. 1937, 1950 (2009). "While legal conclusions can provide the  
14 framework of a complaint," neither legal conclusions nor conclusory  
15 statements are themselves sufficient, and such statements are not  
16 entitled to a presumption of truth. Iqbal, 556 U.S. at \_\_\_, 129 S.  
17 Ct. at 1949-50. Iqbal and Twombly therefore prescribe a two step  
18 process for evaluation of motions to dismiss. The court first  
19 identifies the non-conclusory factual allegations, and then  
20 determines whether these allegations, taken as true and construed  
21 in the light most favorable to the plaintiff, "plausibly give rise

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22 bankruptcy explains the refusals to honor the Warranty (especially  
23 given that the non-party's refusal occurred before the bankruptcy),  
24 or that the bankruptcy otherwise affects the disposition of the  
case against Autowest.

25 <sup>3</sup> Plaintiff alleges damages of over \$50,000. See 15 U.S.C.  
26 § 2310(d)(3)(B) (the minimum "amount in controversy" for a federal  
court claim under the Act is \$50,000).

1 to an entitlement to relief." Iqbal, 556 U.S. at \_\_\_, 129 S. Ct.  
2 at 1949-50.

3 "Plausibility," as it is used in Twombly and Iqbal, does not  
4 refer to the likelihood that a pleader will succeed in proving the  
5 allegations. Instead, it refers to whether the non-conclusory  
6 factual allegations, when assumed to be true, "allow[ ] the court  
7 to draw the reasonable inference that the defendant is liable for  
8 the misconduct alleged." Iqbal, 556 U.S. at \_\_\_, 129 S. Ct. at  
9 1949. "The plausibility standard is not akin to a 'probability  
10 requirement,' but it asks for more than a sheer possibility that a  
11 defendant has acted unlawfully." Id. (quoting Twombly, 550 U.S. at  
12 557).<sup>4</sup> A complaint may fail to show a right to relief either by  
13 lacking a cognizable legal theory or by lacking sufficient facts  
14 alleged under a cognizable legal theory. Balistreri v. Pacifica  
15 Police Dep't, 901 F.2d 696, 699 (9th Cir. 1990).

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18 <sup>4</sup> Twombly imposed an apparently new "plausibility" gloss on  
19 the previously well-known Rule 8(a) standard, and retired the long-  
20 established "no set of facts" standard of Conley v. Gibson, 355  
21 U.S. 41 (1957), although it did not overrule that case outright.  
22 See Moss v. U.S. Secret Service, 572 F.3d 962, 968 (9th Cir. 2009).  
23 The Ninth Circuit has acknowledged the difficulty of applying the  
24 resulting standard, given the "perplexing" mix of standards the  
25 Supreme Court has applied in recent cases. See Starr v. Baca, \_\_\_  
26 F.3d \_\_\_, \_\_\_, 2011 WL 2988827 at \*13-\*14, 2011 U.S. App. LEXIS  
15283 at \*33-37(9th Cir. July 25, 2011) (comparing the Court's  
application of the "original, more lenient version of Rule 8(a)"  
in Swierkiewicz v. Sorema N.A., 534 U.S. 506 (2002) and Erickson  
v. Pardus, 551 U.S. 89, 127 S. Ct. 2197 (2007) (per curiam), with  
the seemingly "higher pleading standard" in Dura Pharmaceuticals,  
Inc. v. Broudo, 544 U.S. 336 (2005), Twombly and Iqbal). See also  
Cook v. Brewer, 637 F.3d 1002, 1004 (9th Cir. 2011) (applying the  
"no set of facts" standard to a Section 1983 case).

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**III. ANALYSIS**

The Magnuson-Moss Warranty Act creates a federal private cause of action for any person damaged by the failure of a "supplier, warrantor, or service contractor" to honor its "written warranty, implied warranty, or service contract." 15 U.S.C. § 2310(d)(1)(B); Milicevic v. Fletcher Jones Imports, Ltd., 402 F.3d 912, 917 (9th Cir. 2005). With respect to written warranties, the Act specifies that the warranty may be enforced only against the warrantor, "and no other person." 15 U.S.C. § 2310(f).

Plaintiff's sole claim is that defendant Autowest failed to honor the written Warranty issued on his truck. Complaint ¶¶ 27 & 31. There is no claim for "implied warranty." The factual allegations of the complaint, when construed in the light most favorable to plaintiff, however, establish that the "warranty was provided by Chrysler LLC, as the manufacturer" of the truck, Complaint ¶ 10, not defendant. Accordingly, Chrysler is the "warrantor," not defendant. 15 U.S.C. § 2301(5) ("warrantor" is the entity who "gives or offers to give a written warranty"). Since the Act provides that the warranty may be enforced only against the warrantor, "and no one else," 15 U.S.C. § 2310(f), that should be the end of this case.

The Complaint attempts to navigate around its own language and the plain wording of the Act, however, by alleging that defendant Autowest is also a "warrantor," or that it has assumed the liability of the actual warrantor, or that it is liable to the same extent a warrantor would be liable. Complaint ¶¶ 21, 25 & 33.

1 These allegations are all legal conclusions, however, and as such  
2 are not entitled to the presumption of truth. Papasan v. Allain,  
3 478 U.S. 265, 286 (1986) (under Rule 12(b)(6) "we must take all the  
4 factual allegations in the complaint as true," but "we are not  
5 bound to accept as true a legal conclusion couched as a factual  
6 allegation"). In fact, these legal conclusions are incorrect.

7 **A. Defendant Autowest Is Not a "Warrantor"**

8 Plaintiff's allegation that defendant "is a 'warrantor'" is  
9 flatly refuted by the Act, which specifies that:

10 The term "warrantor" means any supplier or other person  
11 who gives or offers to give a written warranty or who  
12 is or may be obligated under an implied warranty.

13 15 U.S.C. § 2301(5). The Complaint contains no factual allegation  
14 that defendant Autowest gave or offered to give a written warranty  
15 to plaintiff or anyone else (and it makes no allegations about any  
16 implied warranty). To the contrary, the complaint alleges that  
17 plaintiff bought the truck from a non-party dealership and that  
18 Chrysler LLC provided the Warranty. Complaint ¶¶ 10 & 20.

19 In his Opposition brief, plaintiff argues that defendant is a  
20 warrantor because "Autowest became bound by means of a written  
21 contract to provide services to plaintiff under the seven-  
22 years/100,000-mile warranty." Opposition at 8. Plaintiff states  
23 that "case law" supports this assertion, in that "a party who  
24 enters into a contract in which a person is deemed to be a third-  
25 party beneficiary of the contract may be liable under the MMWA  
26 because of its assumption of obligations under the warranty." Id.

1 However, plaintiff cites no authority in support of this assertion,  
2 and the court is aware of none.

3 Plaintiff cites Ventura v. Ford Motor Corp., 433 A.2d 801, 810  
4 (N.J. App. Div. 1981), in support of his assertion that a  
5 dealership can be a warrantor. But in that case the dealership  
6 sold the vehicle to the plaintiff. Included in the sales contract  
7 was a written undertaking from the dealership to perform repairs  
8 under warranty. Under those circumstances, the court found that  
9 the sales contract functioned as the written warranty, and that the  
10 dealership therefore had "furnished a written warranty to the  
11 consumer."<sup>5</sup> Id. Even if Ventura was decided correctly - and this  
12 court does not here comment on its correctness - it does not help  
13 plaintiff in this case. In Ventura it was the sales contract that  
14 made the dealership a warrantor, but there is no allegation that  
15 defendant Autowest issued a sales contract or sold the truck to  
16 plaintiff in this case. The complaint does not allege that  
17 defendant issued or provided anything to plaintiff that could even  
18 be interpreted as a warranty.

19 Plaintiff also alleges that the Warranty was "incorporated as  
20 part of the Dealer Sales and Service Agreement." Opposition at 8.  
21 But this assertion contradicts the wording of the Agreement  
22  
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24 <sup>5</sup> Ventura v. Ford Motor Corp., 433 A.2d 801, 810 (N.J. App.  
25 Div. 1981) ("For the purpose of this appeal we are satisfied that  
26 the dealer's undertaking in paragraph 7 [of the sales contract]  
constitutes a written warranty within the meaning of 15 U.S.C.  
§ 2301(6)(B)").

1 itself.<sup>6</sup> In fact, the Agreement does not state or imply that the  
2 Warranty is incorporated into the Agreement.<sup>7</sup> The Complaint does  
3 not allege such incorporation, and a review of the Agreement fails  
4 to reveal any such incorporation.<sup>8</sup>

5 **B. Defendant Has Not "Assumed" Warrantor Liability.**

6 Plaintiff next alleges that by virtue of the Agreement,  
7 defendant has "assumed" Chrysler LLC's warrantor liability.  
8 Complaint ¶¶ 21 & 33. Plaintiff appears to rely on a clause of the  
9 Agreement that provides:

10 DEALER shall perform all warranty ... services hereunder as  
11 an independent contractor and not as the agent of CC  
12 ["Chrysler LLC"] and shall assume responsibility for and  
13 hold CC harmless from, all claims (including, but not  
14 limited to, claims resulting from the negligent or willful  
15 act or omissions of DEALER) against CC arising out of or in  
16 connection with DEALER's performance of such service.

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18 <sup>6</sup> Plaintiff has not included the Warranty in his pleadings or  
19 motion papers.

20 <sup>7</sup> Although plaintiff's assertion is a factual one, under these  
21 circumstances it is not entitled to a presumption of truth (even  
22 if it had been made in the complaint rather than in the motion  
23 papers). That is because the Agreement has been incorporated by  
24 reference into the complaint, and it flatly contradicts the  
25 assertion. In a Rule 12(b)(6) motion, the court may reject  
26 allegations of the complaint that contradict matters "properly  
subject to judicial notice or by exhibit." Sprewell v. Golden  
State Warriors, 266 F.3d 979, 988, as amended on rehearing, 275  
F.3d 1187 (9th Cir. 2001).

<sup>8</sup> Plaintiff possibly is referring to the incorporation of the  
"Chrysler Corporation's Warranty Policy and Procedure Manual" into  
the Agreement. See Defendant's Motion To Dismiss, Exh. A at 3.



1 Exh. A at 3. There are several problems with plaintiff's  
2 apparent interpretation of this clause.

3 First, the clause is plainly a "hold harmless" or  
4 "indemnification" clause. By its terms, Autowest ("DEALER")  
5 promises to indemnify Chrysler ("CC") for claims against Chrysler  
6 ("CC") that arise out of any damage inflicted by Autowest's  
7 performance of warranty or other service. This lawsuit does not  
8 involve a claim "against CC," and thus is not implicated by the  
9 clause. Instead, this is a claim against Autowest for its own  
10 refusal to honor Chrysler's warranty. The court will not credit  
11 plaintiff's fanciful assertion that this routine clause is intended  
12 to carry out a wholesale transfer of warranty liability from the  
13 issuer, an automobile manufacturer, to a dealership.

14 Second, even if the hold-harmless clause could be read as  
15 plaintiff suggests, the Act expressly precludes such an assumption  
16 of liability by a non-warrantor:

17 only the warrantor actually making a written  
18 affirmation of fact, promise, or undertaking shall be  
19 deemed to have created a written warranty, and any  
20 rights arising thereunder may be enforced under this  
21 section only against such warrantor and no other  
22 person.

23 15 U.S.C. § 2310(f). Plaintiff has identified no legal mechanism  
24 permitting the hold-harmless clause to override the express  
25 prohibition of a federal law, and the court is aware of none.

26 Apart from the "hold-harmless" clause, defendant alleges that

1 defendant "agreed to honor all warranties provided by Chrysler  
2 LLC." Complaint ¶ 20. This allegation is supported by the terms  
3 of the Agreement, which clearly makes defendant (as the "DEALER"),  
4 responsible for carrying out warranty service on all Dodge  
5 vehicles, no matter which dealership sold the car. But this is not  
6 enough to make defendant a warrantor. The Act provides:

7       Nothing in this chapter shall be construed to prevent any  
8       warrantor from designating representatives to perform duties  
9       under the written or implied warranty: Provided, That such  
10       warrantor shall make reasonable arrangements for  
11       compensation of such designated representatives, but no such  
12       designation shall relieve the warrantor of his direct  
13       responsibilities to the consumer *or make the representative*  
14       *a cowarrantor.*

15 15 U.S.C. § 2307 (emphasis added).

16 **C. Defendant Is Not a Service Contractor.**

17       In a final attempt to circumvent the plain bar the Act has  
18       erected here, plaintiff argues in his Opposition brief that  
19       defendant is a "'service contractor' under 15 U.S.C. § 2301(8)."  
20       Opposition at 9. Plaintiff's sole support for this assertion is  
21       that "Autowest agreed to honor the seven-years/100,000 miles  
22       warranty which was incorporated" into the Agreement. Id. Apart  
23       from the fact that the Warranty is not incorporated into the  
24       Agreement, this assertion ignores the allegations of plaintiff's  
25       own complaint.

26       Under the statute, a "service contract" is "a contract in

1 writing to perform, over a fixed period of time or for a specified  
2 duration, services relating to the maintenance or repair (or both)  
3 of a consumer product.” 15 U.S.C. § 2301(8). There simply is no  
4 “service contract” alleged in the complaint, and nothing from which  
5 the court could infer the existence of a service contract.

6 **D. Breach of Contract**

7 Plaintiff argues in his Opposition Brief that the complaint  
8 states a claim for breach of contract, to which he is a third-party  
9 beneficiary. See, e.g., Opposition at 1-2. Even if such a claim  
10 could be found in the complaint itself,<sup>9</sup> the court would decline to  
11 exercise supplemental jurisdiction over it, as the complaint’s only  
12 federal claim has been dismissed.<sup>10</sup> See 28 U.S.C. § 1367(c)(3).

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14 <sup>9</sup> There is no claim identified as “Breach of Contract” in the  
15 complaint. Nevertheless this court would consider the claim if the  
16 alleged facts supported it, since “a complaint need not pin  
17 plaintiff’s claim for relief to a precise legal theory.” Skinner  
18 v. Switzer, 562 U.S. \_\_\_, \_\_\_, 131 S. Ct. 1289, 1296 (2011).

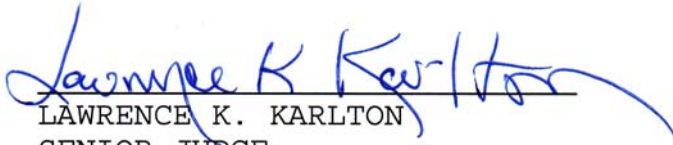
19 <sup>10</sup> The Agreement states that it is to be interpreted under the  
20 laws of Michigan. See Defendant’s Opposition, Exh. A at 16. The  
21 applicable choice of law rules, as applied to this court exercising  
22 supplemental jurisdiction under 28 U.S.C. § 1367, would appear to  
23 give effect to that provision. See Paracor Finance, Inc. v. GE  
24 Capital Corp., 96 F.3d 1151, 1164-1165 (9th Cir. 1996) (the federal  
25 district court exercising supplemental jurisdiction applies the  
26 choice of law rules of the forum state; California normally gives  
effect to the contract’s choice of law provision). Resolution of  
any state claim based upon the Agreement would therefore likely  
require this court to interpret the law of Michigan, a non-forum  
state. The court concludes that it would be inappropriate to  
retain supplemental jurisdiction in this case. See Lacey v.  
Maricopa County, \_\_\_ F.3d. \_\_\_, \_\_\_, 2011 WL 2276198 at \*14, 2011  
U.S. App. LEXIS 11593 at \*44 (9th Cir. June 9, 2011) (after  
dismissing all federal claims, district court should exercise its  
discretion in deciding whether it is “appropriate to keep the state  
claims in federal court”), citing Carlsbad Tech., Inc. V. HIF Bio,  
Inc., 556 U.S. \_\_\_, 129 S. Ct. 1862 (2009).

**IV. CONCLUSION**

1 For the reasons stated above, the complaint does not give rise  
2 to a Magnuson-Moss Warranty Act claim against defendant, and  
3 accordingly, the complaint is dismissed. If plaintiff chooses to  
4 amend is complaint again, he must do so within 21 days of the entry  
5 date of this order.

6 IT IS SO ORDERED.

7 DATED: August 31, 2011.

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10 LAWRENCE K. KARLTON  
11 SENIOR JUDGE  
12 UNITED STATES DISTRICT COURT  
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