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UNITED STATES DISTRICT COURT  
EASTERN DISTRICT OF CALIFORNIA

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JOHNATHAN SAMUEL WILLIAMS,  
Plaintiff,  
  
v.  
  
KURK, et al.,  
  
Defendants.

CIV. NO. 2:11-cv-2526-WBS-CMK-P  
  
ORDER RE: FINDINGS AND  
RECOMMENDATIONS

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Plaintiff Johnathan Samuel Williams, a state prisoner proceeding without counsel, brought a § 1983 action against three defendants--Drs. Kurk, McIntyre, and Wood--for violations of his Eighth Amendment rights. (See Pl.'s Am. Compl. at 43-50 (Docket No. 9).) On January 8, 2013, the Magistrate Judge informed plaintiff that service directed to these defendants was returned unexecuted after the California State Prison, Solano, told the

1 United States Marshal there was no record of defendants having  
2 worked there. (Docket No. 24.) Plaintiff was directed to seek  
3 additional information sufficient to effect service. (Id.)

4 During the next year, plaintiff made several requests  
5 for extensions of time, (Docket Nos. 26, 27-29), stating that  
6 prison policy limits his access to the prison's law library and  
7 that his requests for information from the California Department  
8 of Corrections and Rehabilitation ("C.D.C.R.") had gone  
9 unanswered. (Pl.'s Second Mot. For Extension Of Time (Docket No.  
10 28).) After receiving two extensions, plaintiff failed to  
11 provide any further information concerning the defendants.

12 (Docket No. 31.) The Magistrate Judge submitted Findings and  
13 Recommendations ("F&Rs") recommending that the case be dismissed  
14 for failure to prosecute and failure to comply with the court's  
15 order to serve defendants. (Id.) Plaintiff timely filed  
16 objections to the F&Rs. (Docket No. 32.)

17 For the reasons below, the court rejects the Magistrate  
18 Judge's recommendation and remands with orders to appoint counsel  
19 for the plaintiff and allow counsel time to locate information  
20 concerning the defendants.

#### 21 I. Involuntary Dismissal for Failure to Serve Process

22 Courts may involuntarily dismiss a case for failure to  
23 prosecute or failure to comply with court rules and orders. See  
24 Local Rule 110; Fed. R. Civ. P. 41(b). "Dismissal is a harsh  
25 penalty and is to be imposed only in extreme circumstances,"  
26 Henderson v. Duncan, 779 F.2d 1421, 1423 (9th Cir. 1986), but  
27 dismissal without prejudice is a more easily justified sanction  
28

1 for failure to prosecute than dismissal with prejudice, see Ash  
2 v. Cvetkov, 739 F.2d 493, 496 (9th Cir. 1984).<sup>1</sup>

3           When determining whether dismissal is appropriate,  
4 courts must weigh five factors: (1) the public interest in  
5 expeditious resolution of litigation, (2) the court's need to  
6 manage its docket, (3) the risk of prejudice to the defendant,  
7 (4) the public policy favoring disposition of cases on their  
8 merits, and (5) the availability of less drastic alternatives.  
9 See Bautista v. Los Angeles Cnty., 216 F.3d 837, 841 (9th Cir.  
10 2000). The Ninth Circuit prefers but does not require explicit  
11 discussion of these factors. See Malone v. U.S. Postal Serv.,  
12 833 F.2d 128, 132 (9th Cir. 1987); Henderson, 779 F.2d at 1424.

13           The Ninth Circuit has upheld dismissal for failure to  
14 serve process. In Anderson v. Air West, Inc., 542 F.2d 522  
15 (1976), for example, the Ninth Circuit upheld a district court's  
16 decision to dismiss for lack of prosecution after "a clear  
17 showing of willful delay in the service of process on  
18 . . . defendants." Id. at 525. The plaintiff failed to provide  
19 a reasonable explanation for a one-year delay in service of

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21           <sup>1</sup> The Ash court noted, however, that dismissal without  
22 prejudice still presents dangers, "as for example when statute of  
23 limitations or service of process problems are present." Ash,  
24 739 F.2d at 496. At least some circuits have held that the  
25 filing of a complaint that is later dismissed without prejudice  
26 for failure to perfect service does not toll the applicable  
27 statute of limitations in all contexts. See e.g., Wilson v.  
28 Grumman Ohio Corp., 815 F.2d 26, 28 (6th Cir. 1987) ("We are  
persuaded that the filing of a complaint which is later dismissed  
without prejudice does not toll the statutory filing period of  
Title VII."). The Ninth Circuit has followed this approach in  
the context of claims under Title VII of the Civil Rights Act of  
1964. See Wei v. State of Hawaii, 763 F.2d 370, 372 (9th Cir.  
1985).

1 process, and the court interpreted the record to reflect  
2 “deliberate delay[]” as plaintiff’s counsel tried “to decide  
3 whether he really wanted to serve these individuals.” Id.

4 Dismissal for failure to serve defendants has also been  
5 used in the context of prisoner litigation. In Taraldsen v.  
6 Camberos, Civ. No. 80-1855, 2009 WL 825807 (D. Ariz. Mar. 30,  
7 2009), a district court in Arizona dismissed a pro se prisoner’s  
8 § 1983 complaint without prejudice after the plaintiff failed to  
9 complete and return a service pack for the defendant. Id. at \*1.  
10 However, the court’s ultimate decision to dismiss the case  
11 considered several factors beyond delinquent service of process,  
12 including the plaintiff’s failure to notify the court of a change  
13 of address. Id. at \*1-2.

## 14 II. Application of the Five Factors

15 This is a close case. The court finds that three of  
16 the five factors weigh against involuntary dismissal, while two  
17 factors support it. Ultimately, however, plaintiff’s good faith  
18 attempts to obtain information concerning the defendants and  
19 comply with the court’s orders distinguishes his situation from a  
20 typical case warranting dismissal. Accordingly, the court finds  
21 involuntary dismissal inappropriate at this time.

### 22 A. The Public Interest in Expeditious Resolution of 23 Litigation and the Court’s Need to Manage Its Docket

24 The Ninth Circuit’s discussion of the first two factors  
25 in Malone is helpful in fleshing out the essential analysis.  
26 Under these factors, the Malone court considered whether the  
27 defendant delayed or impeded resolution of the case or prevented  
28 the district court from adhering to its trial schedule. See

1 Malone, 833 F.2d at 131.

2           The length of plaintiff's delay in serving process  
3 arguably supports dismissal under this analysis. The Magistrate  
4 Judge responded to the initial failure to serve defendants by  
5 ordering plaintiff on January 8, 2013, to seek additional  
6 information. Since then, plaintiff has requested and received  
7 two extensions granting him more time, (Docket Nos. 26, 27), in  
8 addition to an unrequested extension provided by the Magistrate  
9 Judge after ruling on one of plaintiff's motions. (Docket No.  
10 25.) Fed. R. Civ. P. 4(m) requires defendants to be served with  
11 120 days of filing a complaint.

12           Since service of process was authorized, plaintiff has  
13 had more than a year to provide an address or any information  
14 sufficient to serve the defendants--a delay that exceeds what  
15 other courts have found to be "unreasonable delay." See  
16 Henderson, 779 F.2d at 1423 (finding sufficient delay over a  
17 period of nine months). This delay has unquestionably impeded  
18 resolution of the case, as the court cannot move forward before  
19 notifying the defendants of the lawsuit against them.  
20 Plaintiff's requests for more time have also required the  
21 expenditure of judicial resources and prevented the Magistrate  
22 Judge from determining whether this case has merit.

23           B. Prejudice to the Defendants

24           Delay in serving a complaint also frustrates a  
25 defendant's ability to prepare. See Anderson, 542 F.2d at 525  
26 ("Delay in serving a complaint is a particularly serious failure  
27 to prosecute because it affects all the defendant's  
28 preparations."). Courts have found that "failure to prosecute

1 diligently is sufficient by itself to justify a dismissal, even  
2 in the absence of a showing of actual prejudice to the defendant  
3 from the failure." Id. at 524 (collecting cases). In general,  
4 however, the district court's job is to chart the line between  
5 acceptable and "unreasonable" delay. See Ash v. Cvetkov, 739  
6 F.2d 493, 496 (9th Cir. 1984) ("Limited delays and the prejudice  
7 to a defendant from the pendency of a lawsuit are realities of  
8 the system that have to be accepted, provided the prejudice is  
9 not compounded by 'unreasonable' delays."). To do this, courts  
10 examine whether the defendant has suffered any actual prejudice  
11 from the delay. See Nealey v. Transportacion Maritima Mexicana,  
12 S. A., 662 F.2d 1275, 1280 (9th Cir. 1980) ("The pertinent  
13 question for the district court . . . is not simply whether there  
14 has been any [delay], but rather whether there has been  
15 sufficient delay or prejudice to justify a dismissal of the  
16 plaintiff's case."); Citizens Utilities Company v. American  
17 Telephone & Telegraph Company, 595 F.2d 1171, 1174 (9th Cir.  
18 1979) ("Whether actual prejudice exists may be an important  
19 factor in deciding whether a given delay is 'unreasonable.'").  
20 In Malone, for example, the court analyzed the third factor by  
21 examining whether the plaintiff's actions had impaired the  
22 defendant's ability to go to trial or the court's ability to  
23 arrive at a just decision. Malone, 833 F.2d at 131. In  
24 particular, the court discussed plaintiff counsel's "bad faith  
25 decision" to wait until the last minute before notifying the  
26 government that it would not comply with a pretrial order. Id.

27 Here, plaintiff has not yet served any of the  
28 defendants, making it difficult to know whether they have

1 suffered actual prejudice as a result. However, Malone suggests  
2 that the court can also consider whether the plaintiff has acted  
3 in good faith by diligently attempting to serve process. Id.

4 The record suggests that plaintiff has acted in good  
5 faith by repeatedly trying to secure the defendants' addresses or  
6 location information. Plaintiff claims to have requested such  
7 information from the C.D.C.R. without receiving a response.

8 (Pl.'s Second Mot. For Extension Of Time; Pl.'s Opp'n at 9). He  
9 supports this claim with a copy of a letter addressed to the  
10 "Director of Corrections and Rehabilitation for the State of  
11 California." (Pl.'s Opp'n at 12, Ex. A.) Within the letter,  
12 plaintiff asks for information on the defendants and states that  
13 this is the second letter of its kind because his first went  
14 without a response. (Id.) Plaintiff contends in his opposition  
15 that his status as a current prisoner may prevent him from  
16 obtaining information on C.D.C.R. employees, (Id. at 2.), but his  
17 letter requests that information be provided directly to the U.S.  
18 Marshal or this court. (Id. at 12.) These actions do not evince  
19 a bad faith motive to waste time or resources like that found in  
20 Malone. Accordingly, the third factor weighs against dismissal.

21 C. Public Policy Favoring Disposition on the Merits

22 The Malone court noted without discussion that the  
23 fourth factor cuts against dismissal. Malone, 833 F.3d at 133  
24 n.2.<sup>2</sup> Similarly here, the public policy favoring disposition of  
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26 <sup>2</sup> Several courts have simply noted that public policy  
27 favors disposition of cases on the merits without significant  
28 discussion. See, e.g., Pagtalunan v. Galaza, 291 F.3d 639, 643  
(9th Cir. 2002).

1 cases on their merits weighs against dismissal, which will only  
2 result in the defendant refilling his case and pushing potential  
3 resolution back further.

4 D. Consideration of Alternatives

5 The Magistrate Judge did warn plaintiff that failure to  
6 serve process could result in dismissal. See Malone, 833 F.3d at  
7 132 (suggesting that providing a plaintiff with warnings that  
8 failure to serve process will result in dismissal suffices under  
9 the consideration-of-alternatives factor). However, the court  
10 finds a more thorough consideration of less-drastic alternatives  
11 to be appropriate in this case. The Ninth Circuit has recognized  
12 the "unique handicaps of incarceration" facing pro se prisoner  
13 plaintiffs, including "prisoners' limited access to legal  
14 materials, constraints on their abilities to obtain evidence, and  
15 difficulties monitoring the progress of their cases." Woods v.  
16 Carey, 684 F.3d 934, 938 (9th Cir. 2012) (quoting Rand v.  
17 Rowland, 154 F.3d 952 (9th Cir. 1998) (internal quotations  
18 omitted)). It has suggested that district courts should provide  
19 extra guidance and clear explanations of any deficiencies "in  
20 language comprehensible to a lay person." Ferdik, 963 F.2d at  
21 1260-61 (9th Cir. 1992) (upholding dismissal after observing that  
22 the district court gave the plaintiff adequate guidance and  
23 clearly explained deficiencies in the plaintiff's pleadings). In  
24 the absence of such guidance, procedural defaults cannot be  
25 entirely surprising, and a lesser sanction is more appropriate.<sup>3</sup>

26 \_\_\_\_\_  
27 <sup>3</sup> As the Malone court noted, "[p]roviding plaintiff with  
28 a second or third chance following a procedural default is a  
'lenient sanction,' which, when met with further default, may  
justify imposition of the ultimate sanction of dismissal with



1           The Magistrate Judge's order directed plaintiff to  
2 obtain information relating to service of process "through any  
3 means available to him, including the California Public Records  
4 Act, Cal. Gov't. Code § 6250, et seq., or other means." (Docket  
5 No. 24.) While this order points to what may be a helpful  
6 statute, it fails to provide guidance on how or to whom such a  
7 request should be made--the kind of practical information most  
8 useful to a pro se plaintiff with limited access to legal  
9 materials. (See Docket No. 27, 28 (stating that the plaintiff  
10 can only access the law library once per week).) The order also  
11 suggests that plaintiff may seek judicial intervention if access  
12 to the information is denied or unreasonably delayed. (Docket  
13 No. 24.) Again, this guidance is helpful.<sup>4</sup> But it fails to  
14 provide any concrete direction on how or through whom to request  
15 judicial support. Considering the difficulties that face a  
16 prisoner without counsel, the Magistrate Judge's orders may not  
17 provide even a diligent plaintiff with the support needed to  
18 avoid procedural default.<sup>5</sup>

19           In sum, three of the five factors weigh against

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21 prejudice." Malone, 833 F.2d at 132 (quoting Callip v. Harris  
22 County Child Welfare Department, 757 F.2d 1513, 1521 (5th  
Cir.1985)).

23           <sup>4</sup> Plaintiff's Motion for Injunctive Relief, filed just  
before the Magistrate Judge submitted his F&Rs, was perhaps such  
an attempt to secure judicial assistance. (See Docket No. 30.)

24           <sup>5</sup> To be clear, it is not the job of a magistrate judge to  
25 prosecute the plaintiff's case for him. See Ferdik v. Bonzelet,  
26 963 F.2d 1258, 1262 n.4 (9th Cir. 1992). ("It is not the district  
27 court's role to amend plaintiff's complaint for him after his  
28 failure to comply with its court order to do just that."). The  
court merely believes that dismissal is too harsh a sanction  
given the obstacles plaintiff faces in requesting judicial  
assistance.

1 involuntary dismissal here. More importantly, dismissal of  
2 plaintiff's case without prejudice will not cure the difficulties  
3 discussed above. Accordingly, the court finds dismissal  
4 inappropriate at this stage of the proceeding.

5 III. Appointment of Counsel

6 The Magistrate Judge denied plaintiff's earlier request  
7 for appointment of counsel. (Docket No. 26 at 3.) In light of  
8 the difficulties that have arisen since then, however, the court  
9 now finds that appointment of counsel will best serve to move  
10 this matter forward. The court may request the assistance of  
11 counsel, pursuant to 28 U.S.C. § 1915(e)(1), upon a finding of  
12 "exceptional circumstances." See Terrell v. Brewer, 935 F.2d  
13 1015, 1017 (9th Cir. 1991); Wood v. Housewright, 900 F.2d 1332,  
14 1335-36 (9th Cir. 1990). A finding of exceptional circumstances  
15 requires evaluating two factors: (1) plaintiff's "likelihood of  
16 success on the merits" and (2) "the ability of the plaintiff to  
17 articulate his claims on his own in light of the complexity of  
18 the legal issues involved." See Terrell, 935 F.2d at 1017.  
19 Neither factor is dispositive and both must be viewed together  
20 before reaching a decision. See id.

21 Evaluation of the likelihood of success is difficult at  
22 such an early stage in this proceeding. Plaintiff claims that,  
23 over the last ten years, he has repeatedly requested dental care  
24 to alleviate pain and prevent the loss of teeth. (Pl.'s Am.  
25 Compl. at 43, 48.) He alleges that doctors at California State  
26 Prison, Solano, refused to provide treatment, with the exception  
27 of tooth extraction. (Id. at 44.) Plaintiff states he has few  
28 remaining teeth with several defective crowns and fillings, (id.

1 at 46-47), and that denial of treatment has caused him to endure  
2 "painful tooth aches" that force him to chew only on one side of  
3 his mouth, (id. at 44). Similarly situated plaintiffs have won  
4 verdicts premised upon comparable denial of dental care. See,  
5 e.g., Woods, 684 F.3d at 936-38 (detailing a former prisoner's  
6 success in a civil rights case for failure to provide adequate  
7 dental care while incarcerated at California State Prison,  
8 Solano).


9 More apropos to the circumstances of the case here,  
10 what plaintiff seeks immediately is to locate the whereabouts and  
11 serve the defendants he has sued. Given the assistance of  
12 counsel, he should be able to succeed in doing that. Thus, under  
13 the second factor, both the plaintiff and this court would  
14 benefit from the appointment of counsel to help prosecute  
15 plaintiff's case. The plaintiff has been unable to locate the  
16 named defendants without assistance, and more delay may further  
17 exacerbate his injuries. (See Pl.'s Mot. for Inj. Relief at 2  
18 (stating that plaintiff arrived in prison with thirty teeth, but  
19 "now has only eight upper teeth, and has been disfigured by the  
20 loss of his other teeth which also created a speech  
21 impediment").) Counsel can help by making requests for  
22 information on his behalf and more efficiently securing  
23 responses.

24 Moreover, the Magistrate Judge has noted that plaintiff  
25 has a tendency to respond to court requests with "diatribe[s] of  
26 how he has been mistreated," rather than addressing procedural  
27 deficiencies. (Docket No. 26 at 2.) Plaintiff also evinces a  
28 misunderstanding of the complexities of his case by frequently

1 misstating the type of case he is proceeding in by referring to  
2 himself as a petitioner and discussing a writ of habeas corpus.  
3 (Id.) Given the severity of his alleged injuries and this case's  
4 potential impact on other prisoners within the California prison  
5 system, adequate presentation of this case is exceptionally  
6 important. See Wood, 900 F.2d at 1336 n.1 (Reinhardt, J.,  
7 dissenting) (suggesting that counsel should have been appointed  
8 sooner in a case involving allegations of deficient medical  
9 treatment within the Nevada penal system).

10 IT IS THEREFORE ORDERED that (1) the Magistrate Judge's  
11 Findings and Recommendations of April 16, 2014, be, and the same  
12 hereby are, rejected; (2) this matter be, and the same hereby is,  
13 REMANDED to the Magistrate Judge with instructions to appoint  
14 counsel to represent plaintiff pursuant to 28 U.S.C. § 1915, and  
15 to permit counsel sufficient time to seek information on the  
16 location the three named defendants and to effect service upon  
17 them.

18 Dated: September 19, 2014

19   
20 **WILLIAM B. SHUBB**  
21 **UNITED STATES DISTRICT JUDGE**