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UNITED STATES DISTRICT COURT  
EASTERN DISTRICT OF CALIFORNIA

JUDE DARRIN, individually, and on  
behalf of the general public,

Plaintiff,

v.

BANK OF AMERICA, N.A., EXPERIAN  
INFORMATION SOLUTIONS, INC.,  
EQUIFAX INFORMATION SOLUTION  
SERVICES, LLC, and TRANSUNION  
LLC,

Defendants.

No. 2:12-cv-00228-MCE-KJN

**MEMORANDUM AND ORDER**

Plaintiff Jude Darrin ("Plaintiff") brought this action on January 28, 2012, alleging violations of state and federal law by Defendant Bank of America, N.A. ("Bank of America"). The claims arise from Plaintiff's attempts to refinance her mortgage and purchase a new home. On July 9, 2012, the Court granted Bank of America's motion to dismiss Plaintiff's original Complaint pursuant to Federal Rule of Civil Procedure 12(b)(6). ECF No. 14. Plaintiff then filed a First Amended Complaint, ECF No. 15, which Defendant Bank of America again moved to dismiss, ECF No. 16. The Court granted Bank of America's Motion on October 22, 2012. ECF No. 21.

On November 12, 2012, Plaintiff filed a Second Amended Complaint, which named Experian Information Solutions, Inc. ("Experian"), Equifax Information Solution

1 Services, LLC (“Equifax”), and Transunion LLC (“Transunion”) as Defendants  
2 (collectively, “the Credit Reporting Agency Defendants” or “the CRA Defendants”). On  
3 November 29, 2012, Bank of America again moved to dismiss; Transunion filed a Motion  
4 to Dismiss on January 3, 2013, which Experian joined. ECF Nos. 25, 41, 42. Equifax  
5 filed a motion for judgment on the pleadings. ECF No. 48. On March 7, 2013, the Court  
6 issued an order granting in part and denying in part Bank of America’s motion, and  
7 granting Experian, Equifax, and Transunion’s motions with prejudice. ECF No. 58.

8 Ten months later, Plaintiff filed a motion for reconsideration of the Court’s decision  
9 regarding Experian, Equifax, and Transunion’s motions, which is presently pending  
10 before this Court. ECF No. 83. On February 6, 2014, Plaintiff dismissed Bank of  
11 America from the case with prejudice. Transunion opposed the present motion, ECF  
12 No. 89, and Experian and Equifax joined the opposition, ECF Nos. 90, 92. For the  
13 reasons set forth below, Plaintiff’s Motion for Reconsideration is GRANTED IN PART  
14 AND DENIED IN PART.<sup>1</sup>

15  
16 **BACKGROUND**  
17

18 On May 14, 2004, Plaintiff refinanced her home mortgage through Countrywide.  
19 Pursuant to the terms of Plaintiff’s new Note, Plaintiff’s monthly mortgage payment was  
20 fixed at \$910.18 for three years. On or about July 10, 2007, Plaintiff’s payment adjusted  
21 and increased to \$1044.71. Around January 1, 2008, Plaintiff’s payment adjusted and  
22 increased to \$1186.64. On July 1, 2008, Plaintiff’s payment again adjusted and  
23 decreased to \$1068.64. On January 1, 2009, Plaintiff’s payment adjusted and increased  
24 to \$1197.28. Finally, in July 2009, Plaintiff’s payment adjusted and decreased to  
25 \$1059.49.

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28 <sup>1</sup> Because oral argument would not be of material assistance, the Court ordered this matter submitted on the briefs. E.D. Cal. Local R. 230(g).

1 In September 2009, Plaintiff received a payment coupon from Bank of America  
2 informing her that her mortgage payment would be increased to \$1,366.89 as of October  
3 2009. Prior to receiving that notice, however, Plaintiff made her regular October  
4 mortgage payment of \$1,058.49. This payment posted on October 15, 2009. On  
5 September 20, 2009, Plaintiff called the customer service number printed on her  
6 payment coupon from Bank of America. Plaintiff spoke with a Bank of America  
7 employee named Vlad. Plaintiff explained to Vlad that Bank of America had untimely  
8 increased her mortgage payments, and that she had already made her October 2009  
9 payment. Plaintiff also expressed concern at her ability to make the higher mortgage  
10 payment. Vlad informed Plaintiff that she might qualify for a loan modification, and told  
11 Plaintiff that she only needed to pay \$800.56 for her November mortgage payment.  
12 However, when Plaintiff sent Bank of America a check for \$800.56 as her November  
13 2009 payment, Bank of America posted the amount to her account as a miscellaneous  
14 payment.

15 In October 2009, Plaintiff applied for a loan modification through the government-  
16 sponsored HAMP program. Plaintiff's application was directed to Bank of America for  
17 processing. On December 4, 2009, Plaintiff received a letter from Bank of America  
18 directing Plaintiff to stop making her existing mortgage payment of \$808.52 and to  
19 instead pay \$675.87 beginning on that date. On December 7, 2009, Plaintiff made a  
20 payment of \$675.87 to Bank of America. Bank of America posted this payment to  
21 Plaintiff's account as a miscellaneous payment on December 11, 2009.

22 On December 29, 2009, Plaintiff received the HAMP Plan Agreement ("the  
23 Agreement") from Bank of America, which became effective January 1, 2010. Plaintiff  
24 signed the Agreement that same day. Under the terms of the Agreement, Plaintiff was to  
25 pay Bank of America \$675.87 for the months of January 2010, February 2010 and  
26 March 2010.

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1 Plaintiff's January 2010 payment of \$675.87 posted to her account as a  
2 miscellaneous payment on December 28, 2009. Plaintiff's February 2010 payment of  
3 \$675.87 posted to her account as a miscellaneous payment on February 3, 2010.  
4 Plaintiff's March 2010 payment of \$675.87 posted to Plaintiff's account as a  
5 miscellaneous payment on March 1, 2010.

6 As of April 1, 2010, Plaintiff had not heard from Bank of America about receiving a  
7 permanent modification. Plaintiff therefore sent a payment of \$675.87 for the month of  
8 April 2010, which posted to her account as a miscellaneous payment on March 29,  
9 2010. Several days later, Plaintiff received a letter from Bank of America dated April 1,  
10 2010, informing Plaintiff that she had been approved for a permanent home modification  
11 and that Plaintiff's trial plan was extended an additional month. Plaintiff's modified  
12 monthly payment was set to begin at \$790.10. Bank of America instructed Plaintiff not to  
13 make her April 2010 payment, and further informed Plaintiff that the modification would  
14 become permanent as of May 1, 2010, if Bank of America received a signed and  
15 notarized agreement by April 11, 2010. Plaintiff signed the Permanent Modification in  
16 front of a Notary Public on April 8, 2010, and mailed it via certified mail the next day.  
17 Bank of America signed the Permanent Modification Agreement on or about May 28,  
18 2010.

19 Plaintiff applied for a loan modification with Bank of America through the  
20 government sponsored HAMP program, which was later approved by Bank of America.  
21 On or about September 14, 2011, Plaintiff checked her credit reports from the CRA  
22 Defendants. Plaintiff discovered that Bank of America had reported her mortgage late by  
23 thirty days for June 2011, May 2010 through September 2010, and November 2009,  
24 sixty days late for December 2009, ninety days late for January 2010 and March 2010,  
25 and one hundred twenty days late for February 2010.

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1           **A.     Timing**

2           While Rule 60(c)(1) states that “the motion shall be made within a reasonable  
3 time, and for reasons [set forth in Rule 60(b)] (1), (2) and (3) not more than one year  
4 after the judgment, order, or proceeding was entered or taken,” courts have held that  
5 “the one-year period represents an extreme limit, and the motion will be rejected as  
6 untimely if not made within a ‘reasonable time,’ even though the one-year period has not  
7 expired.” Kagan, 795 F.2d at 610 (quoting 232 Wright & Miller, Federal Practice and  
8 Procedure § 2866 (3d ed.)) (citing Bank of Cal. v. Arthur Andersen & Co., 709 F.2d 1174  
9 (7th Cir. 1983)); see also Thompson v. Paul, CIV-05-0990-PHXMHM, 2007 WL 973975  
10 (D. Ariz. Mar. 30, 2007)(“Plaintiffs ignore that a Rule 60(b)(2) or (3) motion must be filed  
11 within a ‘reasonable time’ period, not simply filed within one year of the Court’s  
12 judgment). There is no hard and fast rule as to how much time is reasonable for the  
13 filing of a Rule 60(b)(6) motion; courts have found periods of as little as a few months  
14 unreasonable, and have found periods of as long as three years reasonable.” Id. (citing  
15 Sudeikis v. Chi. Trans. Auth., 774 F.2d 766, 769 (7th Cir. 1985)). “What constitutes  
16 ‘reasonable time’ depends upon the facts of each case, taking into consideration the  
17 interest in finality, the reason for delay, the practical ability of the litigant to learn earlier  
18 of the grounds relied upon, and [the consideration of] prejudice [if any] to other parties.”  
19 Id. (citing Ashford v. Steuart, 657 F.2d 1053, 1055 (9th Cir. 1981)).

20           Here, the “newly discovered evidence” which Plaintiff contends show Defendants  
21 violated 15 U.S.C. § 1681i was made available to Plaintiff on May 17, 2013, by  
22 Defendant Transunion in response to a subpoena requesting all communication between  
23 Bank of America and Transunion regarding Plaintiff’s disputed account. Accordingly,  
24 Plaintiff knew of the “newly discovered evidence” eight months prior to bringing the  
25 Motion. Additionally, while Plaintiff correctly asserts that the Court previously applied an  
26 incorrect standard, Plaintiff was aware of that error the day the Court’s order issued—  
27 March 7, 2013. Plaintiff therefore waited over ten months to file the instant Motion.

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1 Eight months is an exceptionally long delay to bring new evidence to the Court's  
2 attention. Likewise, waiting ten months to raise the issue of legal error tests the limits of  
3 what constitutes a "reasonable time." However, in light of the Court's previous legal  
4 errors, and the fact that ten months is not per se an unreasonable amount of time to wait  
5 to seek reconsideration, the instant Motion is not time barred. The Court will thus  
6 address each of these issues on the merits, below.

7 **B. Newly Discovered Evidence**

8 "Relief from final judgment on the basis of newly discovered evidence under Rule  
9 60(b)(2) 'is warranted if (1) the moving party can show the evidence relied on in fact  
10 constitutes 'newly discovered evidence' within the meaning of Rule 60(b); (2) the moving  
11 party exercised due diligence to discover this evidence; and (3) the newly discovered  
12 evidence must be of such magnitude that production of it earlier would have been likely  
13 to change the disposition of the case.'" PageMasters, Inc. v. Oce-Technologies, B.V.,  
14 CIV. 05-1519-PHX RCB, 2007 WL 2696854 (D. Ariz. Sept. 12, 2007) (citing Immersion  
15 Corp. v. Sony Comp. Ent. Am., Inc., 2006 WL 618599, at \*15 (N.D. Cal. March 8, 2006);  
16 Feature Realty, Inc. v. City of Spokane, 331 F.3d 1082, 1093 (9th Cir. 2003)).

17 Plaintiff argues that

18 [t]he Court's order was premised upon the facts known at the  
19 time the [Second Amended Complaint] was filed. In the  
20 [Second Amended Complaint], [Plaintiff] had alleged that [the  
21 CRA Defendants], upon receipt of [Plaintiff's] disputes, had  
22 forwarded to Defendant Bank of America [ ] all of her written  
23 documentation, including her letters explaining why the  
24 reported information was inaccurate. . . . However,  
25 subsequent information has come to light which shows that  
26 none of the [CRA Defendants] sent [Bank of America] any of  
27 the actual dispute information or documents provided by  
28 Darrin to the [CRA Defendants] and that the only  
reinvestigation of [Plaintiff's] disputes by the [CRA  
Defendants] was to engage in the ACDV process with [Bank  
of America] and thus rely solely on [Bank of America's]  
responses to the ACDVs.

ECF No. 83 at 1. Defendants dispute that this evidence is in fact "new" and that it could  
not have been discovered through Plaintiff's due diligence. ECF No. 89 at 7.

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1 Plaintiff states that in June 2013, Plaintiff discovered new facts that were not  
2 contained within her Second Amended Complaint. ECF No. 83 at 4-5. However,  
3 evidence is not newly discovered if it was already in the party's possession or could have  
4 been discovered with reasonable diligence. See Feature Realty, 331 F.3d at 1093;  
5 Wallis v. J.R. Simplot Co., 26 F.3d 885, 892 (9th Cir. 1994); Coastal Transfer Co., 833  
6 F.2d at 212; Caliber One Indem. Co. v. Wade Cook Fin. Corp., 491 F.3d 1079, 1085 (9th  
7 Cir. 2007). While Plaintiff states that she in good faith relied on the CRA Defendants  
8 having forwarded all information to Bank of America, ECF No. 83 at 4, the standard  
9 under Rule 60(b)(2) requires the evidence to not have been discoverable. Whether or  
10 not such reliance was in good faith as Plaintiff contends it was is irrelevant. Plaintiff  
11 does not contend that this evidence could not have been discovered through due  
12 diligence. As such, Plaintiff fails to establish that relief under Rule 60(b)(2) alone is  
13 warranted.

14 **C. Legal Error**

15 Plaintiff contends that this Court misconstrued or misapplied the legal standard  
16 under the FCRA. ECF No. 83 at 7-8; ECF No. 91 at 3, 6-7. “A motion for  
17 reconsideration is not a vehicle to reargue the motion or to present evidence which  
18 should have been raised before.” United States v. Westlands Water Dist.,  
19 134 F. Supp. 2d 1111, 1131 (E.D. Cal. 2001) (quoting Birmingham v. Sony Corp. of  
20 Am., Inc., 820 F. Supp. 834, 856 (D.N.J. 1992), aff'd, 37 F.3d 1485 (3d Cir. 1994). “A  
21 party seeking reconsideration must show more than a disagreement with the Court's  
22 decision, and ‘recapitulation of the cases and arguments considered by the court before  
23 rendering its original decision fails to carry the moving party's burden.’” Id. (quoting  
24 Birmingham, 820 F. Supp. at 856-57). “To succeed, a party must set forth facts or law  
25 of a strongly convincing nature to induce the court to reverse its prior decision.” Id.  
26 (citing Kern–Tulare Water Dist. v. City of Bakersfield, 634 F. Supp. 656, 665 (E.D. Cal.  
27 1986), aff'd in part and rev'd in part on other grounds, 828 F.2d 514 (9th Cir. 1987)).

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1 For the reasons set forth below, it is clear that Plaintiff does not merely seek to  
2 reargue the motion and shows more than a simple disagreement with the Court's  
3 previous decision. Rather, Plaintiff presents a meritorious argument that the Court's  
4 prior decision applied incorrect legal standards. Specifically, Plaintiff states that she  
5 does not seek to collaterally attack Bank of America, and therefore the Court's previous  
6 reliance on Carvalho, 629 F.3d 876 (9th Cir. 2010) is misplaced. Plaintiff also  
7 challenges the Court's previous § 1681i analysis due to an improperly limited standard.  
8 Finally, Plaintiff requests reconsideration because she was not previously given leave to  
9 amend her claims against the CRA Defendants. Each argument is addressed in turn,  
10 below.

11 **1. Violations of 15 U.S.C. § 1681e(b)**

12 Under § 1681e(b), whenever a consumer reporting agency prepares a consumer  
13 report, it must follow "reasonable procedures to assure maximum possible accuracy of  
14 the information concerning the individual about whom the report relates." 15 U.S.C.  
15 § 1681e(b). The Ninth Circuit has explained that liability under "§ 1681e(b) is predicated  
16 on the reasonableness of the credit reporting agency's procedures in obtaining credit  
17 information." Guimond v. Trans Union Credit Information Co., 45 F.3d 1329, 1333 (9th  
18 Cir. 1995). If a consumer's report contains an inaccuracy, the CRA who generated the  
19 inaccurate report may be held liable only if it failed to follow reasonable procedures. Id.  
20 In Saenz v. Trans Union, LLC, the plaintiff brought suit against Transunion under both  
21 § 1681e(b) and § 1681i. 621 F. Supp. 2d 1074, 1081 (D. Or. 2007). The court found  
22 that because Transunion was entitled to rely on facially credible information it had  
23 received from Saenz' creditors, the court properly dismissed Saenz' § 1681e(b) claim.  
24 Id. Furthermore, Saenz found that compliance with § 1681e(b) and § 1681i are distinct  
25 inquiries, since § 1681e(b) allows for a credit reporting agency to rely on information  
26 received from a source that it reasonably believes to be reputable. Therefore, a CRA  
27 does not violate § 1681e(b) simply by reporting information that may be inaccurate. Id.  
28 As, Saenz specifically notes: "If a consumer reporting agency accurately transcribes,

1 stores and communicates consumer information received from a source that it  
2 reasonably believes to be reputable, and which is credible on its face, the agency does  
3 not violate [§ 1681e(b)] simply by reporting an item of information that turns out to be  
4 inaccurate.” Id. at 1081 (citing 16 C.F.R. 600, § 607.3(A)).

5 Plaintiff contends that she is not asking for the CRA Defendants to determine  
6 whether the mortgage constitutes a legally enforceable debt, as the plaintiff did in  
7 Carvalho. Instead, according to Plaintiff, her case presents a “simple accounting  
8 question.” ECF No. 91 at 7. In Carvalho, a creditor and a consumer were engaged in a  
9 dispute about the validity of a debt which “could only be resolved by a court of law.”  
10 629 F.3d at 1097. The consumer had signed a billing agreement related to services  
11 received for medical treatment. Id. at 882. The agreement provided that the consumer's  
12 insurance would be billed first, but any unpaid balance after ninety days would become  
13 the consumer's responsibility. Id. When the consumer's insurance failed to pay, the  
14 medical services provider sought to hold the consumer responsible for the bill. Despite  
15 receiving the bill and a “final notice” from the medical services provider, the consumer  
16 failed to pay the balance. Id. The debt was then assigned to a collection agency, who  
17 reported the debt to the CRAs. Id. The consumer later disputed the debt because her  
18 insurance had wrongfully failed to pay the bill. Id. When the consumer brought claims  
19 for violations of the FCRA against the CRAs, the consumer did not dispute the accuracy  
20 of the statements; rather, she disputed her obligation to pay the debt. Id. at 891. The  
21 Ninth Circuit explained that credit reporting agencies are “neither qualified nor obligated  
22 to resolve” legitimacy of debt disputes between creditors and consumers. Id. at 1098.  
23 As such, actions that cross the line from such factual deficiencies to “collateral attacks”  
24 are not permitted under § 1681e(b). Id.

25 Citing to Carvalho, this Court previously held that Plaintiff’s § 1681e(b) claim  
26 crossed the line and constituted a collateral attack on Bank of America. However, upon  
27 reconsideration, the Court finds that this determination was in error. Plaintiff disputes the

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1 accuracy of the statements, and not simply her legal obligation to pay a debt.

2 Accordingly, Plaintiff is correct that Carvalho does not apply.

3 Plaintiff's § 1681e(b) claim nonetheless fails. As set forth above, the correct legal  
4 analysis under § 1681e(b) looks to whether the CRA relied on information received from  
5 a source that it reasonably believes to be reputable. Saenz, 621 F. Supp. 2d at 1081.  
6 Here, Plaintiff presents no evidence demonstrating that the CRA Defendants would have  
7 reason to believe that Bank of America was not a reputable source. Moreover, the  
8 information that Bank of America reported and that appeared in the CRA Defendants'  
9 reports is not attributable to the CRA Defendants' § 1681e(b) procedures. Rather, this  
10 information is attributable to Bank of America, who provided this information to the CRA  
11 Defendants. Because reporting information that may be inaccurate does not violate  
12 § 1681e(b) if such information is received via accuracy-assuring procedures, and  
13 because there are no allegations in the record that the CRA Defendants' procedures  
14 were unreasonable under § 1681e(b), Plaintiff's § 1681e(b) claim against the CRA  
15 Defendants fails.

16 Thus, although Plaintiff is correct that the Court previously misapplied Carvalho in  
17 denying Plaintiff's §1681e(b) claim, this claim nonetheless lacks merit. Plaintiff's motion  
18 to reconsider is therefore DENIED as to her § 1681e(b) claims against the CRA  
19 Defendants.

## 20 **2. Violations of 15 U.S.C. § 1681i**

21 Section 1681i governs the manner in which CRAs conduct reinvestigations of  
22 disputed credit information. Pursuant to § 1681i, a CRA must reasonably reinvestigate  
23 an item in a consumer's credit file once the consumer directly notifies the agency of a  
24 possible inaccuracy. 15 U.S.C. § 1681i(a)(1)(A). This provision also requires a CRA to  
25 review and consider all relevant information submitted by the consumer, promptly  
26 provide the credit grantor of the disputed item with all relevant information regarding the  
27 dispute. Id. §§ 1681i(a)(2)(B), (a)(4). A CRA is then required to promptly delete or  
28 modify the item based on the results of the reinvestigation. Id. § 1681i(a)(5)(A). Thus, in

1 order to state a claim under § 1681i, Plaintiff must establish that: (1) her credit files  
2 contained inaccurate or incomplete information; (2) she notified CRA Defendants directly  
3 of the inaccuracy; (3) the dispute is not frivolous or irrelevant; (4) and that the CRA  
4 Defendants failed to respond to the dispute; and (5) this failure to reinvestigate caused  
5 Plaintiff to suffer actual damages. Thomas v. Trans Union, LLC, 197 F. Supp. 2d 1233,  
6 1236 (D. Or. 2002) (citations omitted).

7       There is no serious dispute as to most of the elements of Plaintiff's § 1681i claim.  
8 As noted above, Plaintiff's credit report contained inaccurate information about  
9 completed mortgage payments, which Plaintiff thereafter disputed to the CRA  
10 Defendants. After the CRAs failed to correct the information, Plaintiff disputed her credit  
11 reports a second time. This Court previously found that

12               all three credit reporting agencies reinvestigated Plaintiff's  
13 claim within one month of the original complaint about the  
14 [Bank of America] information. In both investigations, each  
15 agency contacted [Bank of America] after the alleged  
16 inaccurate information. In both September and October  
2011, [Bank of America] confirmed the information it provided  
the agencies about Plaintiff was accurate. Thus, Plaintiff has  
failed to present facts that Transunion, Experian, or Equifax  
"failed to respond" or "failed to reinvestigate."

17 ECF No. 58 at 14-15. The Court's prior order thus focused on the CRA Defendants'  
18 failure to reinvestigate.

19       Plaintiff claims this analysis was incorrect, as under § 1681i liability can arise "if  
20 there was no investigation at all, if there was an investigation that was not completed in  
21 30 days, or if the manner of the investigation was not sufficient." ECF No. 83 at 12.  
22 Thus, according to Plaintiff, § 1681i required the CRAs to provide Bank of America "with  
23 a copy of the cancelled checks and [Plaintiff's] dispute letters (or at least summarized  
24 their contents)." ECF No. 83 at 10. Further, Plaintiff contends that because the CRA  
25 Defendants not only relied solely on information provided by Bank of America in their  
26 reinvestigation process, but also failed to send any of Darrin's documentation and failed  
27 to describe Plaintiff's disputes to Bank of America "accurately or completely," the CRA  
28 Defendants violated their obligations under the FCRA. ECF No. 83 at 10-11. In short,

1 Plaintiff asserts that the correct analysis requires an examination of whether the CRA  
2 Defendants responded to Plaintiff's dispute in a reasonable manner. ECF No. 83 at 13  
3 (citing to Bradshaw v BAC Home Loan Servicing, LP, 816 F. Supp. 2d 1066, 1073  
4 (D. Or. 2011)).

5 While Plaintiff is correct that liability can attach for failure to respond in a  
6 reasonable manner, Plaintiff's Second Amended Complaint failed to allege facts  
7 sufficient to state a claim for such a violation by Transunion, Experian, or Equifax. The  
8 Second Amended Complaint alleges only that "Experian responded to Plaintiff's Dispute  
9 Letter and stated it could not use the information she had sent to it and that it would  
10 contact Bank of America to verify the information." ECF No. 23 at 12. Plaintiff's Sixth  
11 Claim for Relief against Experian merely reiterates the elements of § 1681i claim and  
12 does not present any of the facts recited in Plaintiff's Motion. ECF No. 23 at 28. Plaintiff  
13 did not include any allegations demonstrating that the other two CRAs violated § 1681i.  
14 "A plaintiff's obligation to provide the grounds of his entitlement to relief requires more  
15 than labels and conclusions, and a formulaic recitation of the elements of a cause of  
16 action will not do." Bell Atl. Corp. v. Twombly, 550 U.S. 544, 555 (2007) (quoting Conley  
17 v. Gibson, 355 U.S. 41, 47 (1957)). Based on these allegations, this Court reasonably  
18 found that "all three credit reporting agencies reinvestigated Plaintiff's claim" as "each  
19 agency contacted [Bank of America] after the alleged inaccurate information" and that  
20 "[Bank of America] confirmed the information it provided the agencies about Plaintiff was  
21 accurate." ECF No. 58 at 14-15.

22 However, Plaintiff also raises a concern that the CRA Defendants relied  
23 exclusively on an ACDV system in reinvestigating Plaintiff's dispute. ECF No. 83 at 10.  
24 Such reliance is problematic, as many courts "have concluded that where a CRA is  
25 affirmatively on notice that information received from a creditor may be suspect, it is  
26 unreasonable as a matter of law for the agency to simply verify the creditor's information  
27 through the ACDV process without additional investigation." Bradshaw v. BAC Home  
28 Loans Servicing, LP, 816 F. Supp. 2d 1066, 1073-74 (D. Or. 2011). The Ninth Circuit

1 has not expressly ruled on whether reliance on an ACDV system is in itself reasonable  
2 under § 1681i. See Saenz, 621 F. Supp.2d at 1083.<sup>2</sup>

3 Although Plaintiff's Complaint contains no factual allegations showing that the  
4 CRA Defendants' reinvestigation was insufficient, Plaintiff's Motion for Reconsideration  
5 states various allegations demonstrating how each CRA Defendant allegedly violated  
6 § 1681i. The majority of these facts are not pled in Plaintiff's Complaint. The CRA  
7 Defendants argue that if Plaintiff is given leave to amend, they will be unduly prejudiced.  
8 However, the interests of justice weigh in favor of allowing Plaintiff leave to amend to  
9 adequately allege these facts. Although Plaintiff waited exceptionally long to seek  
10 reconsideration, amendment is warranted in this situation, as Plaintiff was not previously  
11 given an opportunity to amend her complaint, and because the Court's previous order  
12 relied on an erroneous legal analysis under § 1681i. For these reasons, the present  
13 Motion is GRANTED as to Plaintiff's § 1681i claims against the CRA Defendants, and  
14 Plaintiff is granted leave to amend this claim against the CRA Defendants.

## 15 16 **CONCLUSION**

17  
18 For the foregoing reasons, Plaintiff's Rule 60(b) Motion to Reconsider is DENIED  
19 IN PART and GRANTED IN PART, as follows:

- 20 1. The Motion to Reconsider Plaintiff's § 1681e(b) claims against the CRA  
21 Defendants is DENIED. These claims remain dismissed without leave to  
22 amend.
- 23 2. The Motion to Reconsider Plaintiff's § 1681i claims against the CRA  
24 Defendants is GRANTED. These claims remain dismissed, but Plaintiff is  
25 granted leave to amend these claims as to the CRA Defendants. An

26  
27 <sup>2</sup> The Ninth Circuit has, however, found that a "CRA's 'reasonable reinvestigation' consists largely  
28 of triggering the investigation" of the credit furnisher. Gorman v. Wolpoff & Abramson, LLP, 584 F.3d  
1147, 1156 (9th Cir. 2009). Here, according to the allegations contained in Plaintiff's Second Amended  
Complaint, the CRA Defendants did trigger an investigation by Bank of America.

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amended complaint may be filed within twenty (20) days from the date of this memorandum and order. If no amended complaint is filed within said twenty (20) day period, these claims shall be dismissed without leave to amend without further notice to the parties.

IT IS SO ORDERED.

Dated: May 13, 2014

  
MORRISON C. ENGLAND, JR., CHIEF JUDGE  
UNITED STATES DISTRICT COURT