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9	UNITED STATES DISTRICT COURT					
10	EASTERN DISTRICT OF CALIFORNIA					
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	GOODMAN and KIM WILLIAMS-	CIV. NO. 2:13-01989 WBS CKD				
13	and all others similarly	EMORANDUM AND ORDER RE: MOTION OR FINAL APPROVAL OF CLASS				
14		CTION SETTLEMENT				
15						
16	V.					
17	Corporation,					
18						
19	Defendant.					
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21		00000				
22		00000				
23	Plaintiffs brought this putative class action against					
24	iYogi, Inc. ("iYogi"), alleging defendant violated the Telephone					
25	Consumer Protection Act, 47 U.S.C	Consumer Protection Act, 47 U.S.C. § 227 ("TCPA"), by employing				
26	aggressive sales tactics to get cu	aggressive sales tactics to get customers to renew their				
27	subscriptions to iYogi and placing calls to consumers regardless					
28	of whether they had refused the offer or previously asked that					
	1					

1 defendant not call. Presently before the court is plaintiffs' 2 motion for final approval of the class action settlement and 3 motion for attorney's fees and incentive awards for the named 4 plaintiffs. (Docket Nos. 79, 82.)

# 5 I. Factual and Procedural Background

6 iYogi is a technical support company that offers remote 7 computer services to millions of individuals worldwide. 8 Consumers sign up for a year-to-year flat fee service plan. 9 Plaintiffs Vicki Estrada, Patricia Goodman, and Kim Williams-10 Britt allege that iYogi placed numerous, aggressive telephone 11 calls to them and the other class members as their service plans 12 neared expiration and subsequent to expiration in violation of 13 three provisions of the TCPA.

14 The court granted preliminary approval of plaintiffs' 15 class action settlement on October 6, 2015. (Docket No. 76.) 16 Plaintiffs now seek final approval of the class-wide settlement 17 pursuant to Federal Rule of Civil Procedure 23(e). (Docket No. 18 82.) Defendant does not oppose plaintiffs' motion for final 19 approval or their motion for reasonable attorney's fees, expenses, and incentive awards. (Def.'s Statement of Non-Opp'n 20 21 at 2 (Docket No. 83).)

22 II. Discussion

Rule 23(e) provides that "[t]he claims, issues, or defenses of a certified class may be settled . . . only with the court's approval." Fed. R. Civ. P. 23(e). "Approval under 23(e) involves a two-step process in which the Court first determines whether a proposed class action settlement deserves preliminary approval and then, after notice is given to class members, whether final approval is warranted." <u>Nat'l Rural Telecomms.</u> <u>Coop. v. DIRECTV, Inc.</u>, 221 F.R.D. 523, 525 (C.D. Cal. 2004) (citing <u>Manual for Complex Litig., Third</u>, § 30.41 (1995)).

The Ninth Circuit has declared a strong judicial policy 4 5 favoring settlement of class actions. Class Plaintiffs v. City 6 of Seattle, 955 F.2d 1268, 1276 (9th Cir. 1992). Nevertheless, 7 where, as here, "the parties reach a settlement agreement prior to class certification, courts must peruse the proposed 8 9 compromise to ratify both the propriety of the certification and 10 the fairness of the settlement." Staton v. Boeing Co., 327 F.3d 11 938, 952 (9th Cir. 2003).

## A. Class Certification

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13 A class action will be certified only if it meets the 14 four prerequisites identified in Rule 23(a) and additionally fits 15 within one of the three subdivisions of Rule 23(b). See 16 Ontiveros v. Zamora, Civ. No. 2:08-567 WBS DAD, 2014 WL 3057506, 17 at \*4 (E.D. Cal. July 7, 2014); Fed. R. Civ. P. 23(a)-(b). 18 Although a district court has discretion in determining whether 19 the moving party has satisfied each Rule 23 requirement, see Califano v. Yamasaki, 442 U.S. 682, 701 (1979); Montgomery v. 20 21 Rumsfeld, 572 F.2d 250, 255 (9th Cir. 1978), the court must conduct a rigorous inquiry before certifying a class, see Gen. 22 23 Tel. Co. of Sw. v. Falcon, 457 U.S. 147, 161 (1982); E. Tex. 24 Motor Freight Sys. v. Rodriguez, 431 U.S. 395, 403-05 (1977). 25 1. Rule 23(a) Requirements 26 Rule 23(a) restricts class actions to cases where:

(1) the class is so numerous that joinder of all members is impracticable; (2) there are questions of law or fact common to the class; (3) the claims or

defenses of the representative parties are typical of 1 or defenses of the class; and the claims (4) the representative parties will fairly 2 and adequately protect the interests of the class. 3 Fed. R. Civ. P. 23(a). These requirements are more commonly 4 referred to as numerosity, commonality, typicality, and adequacy 5 of representation. 6 In its Preliminary Approval Order, the court found that 7 the class satisfied these requirements and the court is unaware 8 of any changes that would alter its analysis. 9 2. Rule 23(b) 10 An action that meets all the prerequisites of Rule 11 23(a) may be certified as a class action only if it also 12 satisfies the requirements of one of the three subdivisions of 13 Rule 23(b). Leyva v. Medline Indus. Inc., 716 F.3d 510, 512 (9th 14 Cir. 2013). Plaintiffs seek certification under Rule 23(b)(3), 15 which provides that a class action may be maintained only if (1) 16 "the court finds that questions of law or fact common to class 17 members predominate over questions affecting only individual 18 members" and (2) "that a class action is superior to other 19 available methods for fairly and efficiently adjudicating the 20 controversy." Fed. R. Civ. P. 23(b)(3). 21 In its Preliminary Approval Order, the court found that 22 both prerequisites were satisfied. The court is unaware of any 23 changes that would affect this conclusion. Accordingly, since 24 the settlement class satisfied both Rule 23(a) and Rule 23(b)(3), 25 the court will grant final certification of the settlement class. 26 3. Rule 23(c)(2) Notice Requirements 27 If the court certifies a class under Rule 23(b)(3), it 28

"must direct to class members the best notice that is practicable 1 under the circumstances, including individual notice to all 2 3 members who can be identified through reasonable effort." Fed. R. Civ. P. 23(c)(2)(B). Rule 23(c)(2) governs both the form and 4 content of a proposed notice. See Ravens v. Iftikar, 174 F.R.D. 5 6 651, 658 (N.D. Cal. 1997) (citing Eisen v. Carlisle & Jacquelin, 7 417 U.S. 156, 172-77 (1974)). Although that notice must be "reasonably certain to inform the absent members of the plaintiff 8 9 class," actual notice is not required. Silber v. Mabon, 18 F.3d 10 1449, 1454 (9th Cir. 1994) (citation omitted).

In this case, the court-appointed third-party administrator, Epiq Class Action & Claims Solutions, Inc. ("Epiq"), emailed notice to the last known addresses of class members. (Pls.' Mot. for Final Approval at 5.) The notice directed class members to the settlement website, which contained information related to the settlement, answers to frequently asked questions, and access to online claim forms. (<u>Id.</u>)

In addition to the initial email, which satisfied the court-approved notice plan, the parties also agreed to resend the notice to the 44,207 class members (out of 188,887 total) whose initial emails had bounced. (<u>Id.</u> at 6.) The parties also sent two reminder emails to all of the class members who had not yet submitted claim forms. (<u>Id.</u>) The notice was successfully delivered to 85.6% of the settlement class. (<u>Id.</u>)

Accordingly, the court finds that the content of the notice was reasonably certain to inform the class members of the terms of the settlement agreement and the method used was the best form of notice available under the circumstances. See Fed.

R. Civ. P. 23(c)(2)(B); see also Churchill Vill., L.L.C. v. Gen. 1 Elec., 361 F.3d 566, 575 (9th Cir. 2004) ("Notice is satisfactory 2 3 if it 'generally describes the terms of the settlement in sufficient detail to alert those with adverse viewpoints to 4 5 investigate and to come forward and be heard." (citation 6 omitted)). 7 B. Rule 23(e): Fairness, Adequacy, and Reasonableness of 8 Proposed Settlement 9 Having determined class treatment to be warranted, the 10 court must now determine whether the terms of the parties' 11 settlement appear fair, adequate, and reasonable. See Fed. R. Civ. P. 23(e)(2); Hanlon, 150 F.3d at 1026. This process 12 13 requires the court to "balance a number of factors," including: 14 strength of the plaintiff's case; the the risk, expense, complexity, and likely duration of further 15 litigation; the risk of maintaining class action status throughout the trial; the amount offered in settlement; 16 the extent of discovery completed and the stage of the proceedings; the experience and views of counsel; the 17 presence of a governmental participant; and the reaction of the class members to the proposed 18 settlement. 19 Hanlon, 150 F.3d at 1026. 20 1. Strength of Plaintiffs' Case 21 An important consideration is the strength of 22 plaintiffs' case on the merits balanced against the amount 23 offered in the settlement. DIRECTV, 221 F.R.D. at 526. The 24 district court, however, is not required to reach any ultimate 25 conclusions on the merits of the dispute, "for it is the very 26 uncertainty of outcome in litigation and avoidance of 27 wastefulness and expensive litigation that induce consensual 28 settlements." Officers for Justice v. Civil Serv. Comm'n of the 6

1 City & Cty. of SF, 688 F.2d 615, 625 (9th Cir. 2004).

The settlement terms compare favorably to the 2 3 uncertainties with respect to liability in this case. If the case were to proceed to trial, defendant would likely reassert 4 5 two strong affirmative defenses: that it is exempt from liability because it has an established business relationship with 6 7 plaintiffs and that receiving cell phone numbers from class members by virtue of its direct relationship with them 8 9 constitutes consent. (Pls.' Mot. for Final Approval at 8.) 10 Plaintiffs' also predict that iYogi would undoubtedly challenge a 11 motion for class certification and appeal any judgment in favor 12 of the class, further delaying recovery. (Id.) Lastly, there is no assurance the class would recover the full amount of damages 13 even if it were to prevail at trial given iYogi's financial 14 condition and limited insurance coverage. 15 (Id.)

16 In comparing the strength of plaintiffs' case with the 17 proposed settlement, the court finds that the proposed settlement 18 is a fair resolution of the issues in this case.

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# 2. <u>Risk, Expense, Complexity, and Likely Duration of</u> Further Litigation

Further litigation could greatly delay resolution of this case and increase expenses. Prior to any judgment, the parties would likely have had to litigate class certification and summary judgment, both of which would require additional discovery, time, and expense. (<u>Id.</u> at 10-11.) This weighs in favor of settlement of the action.

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 3. <u>Risk of Maintaining Class Action Status Throughout</u>
 28
 <u>Trial</u>

If the case proceeded to trial, plaintiffs would have a 1 strong chance of certifying the class given the court's 2 3 certification for the purposes of settlement and that TCPA class actions are routinely certified. (Id. at 11.) However, 4 5 plaintiffs acknowledge a risk that defendant would defeat class certification by arguing that the question of whether class 6 7 members provided consent when purchasing iYogi's support services is an individual issue not appropriate for certification. (Id.) 8 Accordingly, this factor also favors approval of the settlement. 9

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# 4. Amount Offered in Settlement

In assessing the amount offered in settlement, "[i]t is the complete package taken as a whole, rather than the individual component parts, that must be examined for overall fairness." <u>Officers for Justice</u>, 688 F.2d at 628. "It is well-settled law that a cash settlement amounting to only a fraction of the potential recovery will not per se render the settlement inadequate or unfair." Id.

18 Each class member who submitted a claim form in this 19 case will receive \$40 in cash, regardless of how many claims are 20 made. (Pls.' Mot. for Final Approval at 12.) The attorney's fees and costs will not be deducted from the settlement amount. 21 22 In addition, class members will receive prospective relief 23 because defendant has agreed to modify its terms and conditions 24 to more clearly inform its customers that by entering into the 25 agreement for its services they consent to being contacted by 26 telephone regarding the services and to more clearly inform 27 customers of their option to elect not to receive such calls. 28 (Id.)

While the TCPA provides for damages of \$500 "for each such violation" of the statute or, at most, \$1,500 if defendant's conduct was willful, 47 U.S.C. § 227(b)(3)(B), (c)(5)(B), the settlement in this case is fair given the risks and costs of further litigation in this case.

6

# 5. Extent of Discovery and the State of Proceedings

7 A settlement that occurs in an advanced stage of the proceeding indicates the parties carefully investigated the 8 9 claims before reaching a resolution. Alberto v. GMRI, Inc., Civ. 10 No. 07-1895 WBS DAD, 2008 WL 4891201, at \*9 (E.D. Cal. Nov. 12, 11 2008). The parties in this case began formal discovery and also 12 conducted significant informal discovery during settlement 13 negotiations. (Pls.' Mot. for Final Approval at 14.) The 14 parties also engaged in extensive mediation before a third-party 15 mediator, which included an in-person mediation session and 16 several months of additional arm's-length negotiations with the 17 assistance of the mediator. (Id. at 4.) The parties' 18 investigation of the claims through formal discovery, informal 19 discovery, and mediation weigh in favor of settlement.

20

## 6. Experience and Views of Counsel

21 Plaintiffs' counsel have extensive experience 22 litigating class actions, particularly those involving TCPA 23 claims. (Balabanian Decl. ¶ 9 (Docket No. 82-2).) In addition, 24 class counsel has been litigating this case for more than two 25 (Id.) Based on their experience, plaintiffs' counsel years. 26 believe the proposed settlement is fair and adequate to the class 27 members. (Id.  $\P$  3.) The court gives considerable weight to 28 class counsel's opinions regarding the settlement due to

counsel's experience and familiarity with the litigation. 1 Alberto, 2008 WL 4891201, at \*10. This factor supports approval 2 3 of the settlement agreement. 4 7. Presence of Government Participant 5 No governmental entity participated in this matter; 6 this factor, therefore, is irrelevant to the court's analysis. 7 8. Reaction of the Class Members to the Proposed 8 Settlement 9 Notice of the settlement was sent to 188,887 10 participating class members on November 3, 2015 and only four 11 class members submitted requests for exclusion prior to the January 2, 2016 deadline. (Bithell Decl. ¶ 10 (Docket No. 82-12 13 1).) Only one class member objected to the settlement. (Pls.' Mot. for Final Approval at 16; see also McCarthy Obj. (Docket No. 14 15 (80).)<sup>1</sup> "It is established that the absence of a large number of 16 objections to a proposed class action settlement raises a strong 17 presumption that the terms of a proposed class settlement action 18 are favorable to the class members." DIRECTV, 221 F.R.D. at 529. 19 Accordingly, this factor weighs in favor of the court's approval 20 of the settlement. 21 Having considered the foregoing factors, the court 22 1 John Thomas McCarthy, a former iYogi subscriber,

23 objected that the settlement reward "is far too meager." (McCarthy Obj.) He claims that he was subjected to iYoqi's 24 "constant telephonic harassment" and that iYogi was also unable to fix the computer problems he was having. (Id.) He contends 25 that class members who received unfavorable service and were subjected to telephonic harassment should be refunded the full 26 subscription fee plus an additional amount. (Id.) This objection is of limited relevance given that it was iYogi's telephone 27 practices, not the quality of iYogi's technical support services, 28 that were at issue in this case.

1 finds the settlement is fair, adequate, and reasonable pursuant 2 to Rule 23(e).

3

# B. Attorney's Fees

Plaintiffs' counsel requests \$300,000 in attorney's fees for 664.3 hours of work on this case. Defendant does not oppose. (Def.'s Statement of Non-Opp'n at 2.)

7 Federal Rule of Civil Procedure 23(h) provides, "[i]n a certified class action, the court may award reasonable attorney's 8 9 fees and nontaxable costs that are authorized by law or by the 10 parties' agreement." If a negotiated class action settlement 11 includes an award of attorney's fees, that fee award must be 12 evaluated in the overall context of the settlement. Knisley v. 13 Network Assocs., 312 F.3d 1123, 1126 (9th Cir. 2002); Monterrubio 14 v. Best Buy Stores, L.P., 291 F.R.D. 443, 455 (E.D. Cal. 2013) 15 (England, J.). The court "ha[s] an independent obligation to 16 ensure that the award, like the settlement itself, is reasonable, 17 even if the parties have already agreed to an amount." In re 18 Bluetooth Headset Prods. Liab. Litig., 654 F.3d 935, 941 (9th 19 Cir. 2011).

20 The Ninth Circuit recognizes two methods of assigning 21 attorney's fees: the lodestar method and the percentage of 22 recovery method. Vizcaino v. Microsoft Corp., 290 F.3d 1043, 23 1047 (9th Cir. 2002). While the percentage of recovery method is favored in common fund cases, here, where attorney's fees do not 24 25 detract from a common settlement fund, the lodestar method is 26 more appropriate. As a result, the court will apply the lodestar 27 method and incorporate a percentage of the fund cross-check.

28

1. Lodestar Method

"The lodestar figure is calculated by multiplying the 1 number of hours the prevailing party reasonably expended on the 2 3 litigation (as supported by adequate documentation) by a 4 reasonable hourly rate for the region and for the experience of the lawyer." Bluetooth, 654 F.3d at 941. While the lodestar 5 6 figure is presumptively reasonable, the court may adjust it 7 upward or downward by an appropriate multiplier based on a number 8 of reasonableness factors. Id. at 941-42.

9 In determining the size of an appropriate fee award, 10 the Supreme Court has emphasized that courts need not "achieve 11 auditing perfection" or "become green-eyeshade accountants." Fox 12 <u>v. Vice</u>, 131 S.Ct. 2205, 2217 (2011). Rather, because the 13 "essential goal of shifting fees . . . is to do rough justice," 14 the court may "use estimates" or "take into account [its] overall 15 sense of a suit" to determine a reasonable attorney's fee. <u>Id.</u>

16

#### a. Reasonable Hours

In determining reasonable hours, counsel bears the burden of submitting detailed time records justifying the hours claimed. <u>Chalmers v. City of Los Angeles</u>, 796 F.2d 1205, 1210 (9th Cir. 1986). The court may reduce the hours "where documentation is inadequate; if the case was overstaffed and hours are duplicated; if the hours expended are deemed excessive or otherwise unnecessary." Id.

Plaintiffs' counsel represent that they worked a total of 664.3 hours on this case over a two-year time period. (Pls.' Mot. for Att'y's Fees at 8.) Jay Edelson, managing partner, represents to have worked 12.8 hours; Rafey S. Balabanian, managing partner in San Francisco, 108.5 hours; Benjamin H.

Richman, partner, 135.4 hours; Courtney C. Booth, associate, 212 1 2 hours; law clerks, 55.3 hours; and Stefan L. Coleman, partner at 3 the Law Offices of Stefan L. Coleman, 140.3 hours. (Id. at 10.) This included formal mediation, a year of arm's-length 4 5 negotiations, and complex legal issues against competent defense (Id. at 8.) The information provided by plaintiffs' 6 counsel. 7 counsel is sufficient to conclude that the 664.3 hours claimed are reasonable and not excessive. 8

9

# b. Reasonable Rate

10 Plaintiffs' counsel seeks a rate of \$400 per hour for 11 partners, \$200 for associates, and \$100 for law clerks. (Id. at 12 9-10.) A reasonable rate is typically based upon the prevailing 13 market rate in the community "for similar work performed by attorneys of comparable skill, experience, and reputation." 14 15 Chalmers, 796 F.2d at 1211. The relevant community is generally 16 the forum in which the district sits. Barjon v. Dalton, 132 F.3d 496, 500 (9th Cir. 1997). Plaintiffs' counsel argue the 17 18 requested hourly rates correlate with reasonable rates in the 19 Sacramento market and are significantly lower than the rates 20 Edelson PC attorneys regularly charge to their hourly clients. 21 (Pls.' Mot. for Att'y's Fees at 10.)

Courts in the Eastern District of California have regularly approved hourly rates of \$400 or more for partners or experienced attorneys, \$150-175 for associates, and \$100 for law clerks in similarly complex cases. <u>See, e.g.</u>, <u>Monterrubio v.</u> <u>Best Buy Stores, L.P.</u>, 291 F.R.D. 443, 460-61 (E.D. Cal. 2013) (England, J.) (applying the "prevailing hourly rates in the Eastern District of California" of \$400 for partners, \$150 for

associates, and \$100 for law clerks in a wage and hour class 1 2 action); Ontiveros v. Zamora, 303 F.R.D. 356, 374 (E.D. Cal. 3 2014) (finding that the reasonable hourly rate in the Eastern 4 District is \$400 for experienced attorneys and \$175 for 5 associates in a wage and hour class action); Trulsson v. Cnty. Of 6 San Joaquin Dist. Att'y's Office, Civ. No. 2:11-02986 KJM DAD, 7 2014 WL 5472787, at \*6 (E.D. Cal. Oct. 28, 2014) (approving an 8 hourly rate of \$450 for an experienced attorney in a civil rights case). Moreover, plaintiffs' counsel explains that the partners 9 10 involved in this case have as much as nineteen years of 11 experience as litigators and that the law firm of Edelson PC has 12 particularized experience in complex consumer class actions under 13 the TCPA. (Pls.' Mot. for Att'y's Fees at 11, Ex. 1-A.) In 14 light of the prevailing rates in the Eastern District in 15 comparably complex cases and the experience of the attorneys, the 16 court finds plaintiffs' proposed hourly rates of \$400 for 17 partners, \$200 for associates, and \$100 for law clerks 18 reasonable. 19

Accordingly, the lodestar figure in this case is 20 \$206,730.00, calculated as follows:

21	Edelson:	12.8	х	\$400	=	\$ 5,120.00
22	Balabanian:	108.5	х	\$400	=	\$ 43,400.00
23	Richman:	135.4	х	\$400	=	\$ 54,160.00
24	Booth:	212	Х	\$200	=	\$ 42,400.00
25	Law Clerks:	55.3	х	\$100	=	\$ 5,530.00
26	Coleman:	140.3	х	\$400	=	<u>\$ 56,120.00</u>
27						\$ 206,730.00
28	c. Enhanceme	nt of Lo	dest	ar		

c. Enhancement of Lodestar

In addition to the lodestar figure, plaintiffs' counsel 1 2 requests a multiplier of 1.45. In determining whether or not a 3 multiplier is appropriate, the court considers a number of 4 reasonableness factors including "the quality of representation, 5 the benefit obtained for the class, the complexity and novelty of the issues presented, and the risk of nonpayment." Bluetooth, 6 7 654 F.3d at 942 (citation omitted); see also Kerr v. Screen Guild Extras, Inc., 526 F.2d 67, 70 (9th Cir. 1975) (enumerating 8 9 factors on which courts may rely in adjusting the lodestar 10 figure). The most important factor is the benefit obtained for 11 the class. Id. Given the risks inherent to this case and the 12 possibility that plaintiffs would not have recovered anything, as 13 discussed above, the court finds that a 1.45 multiplier is appropriate in this class action case. Accordingly, the court 14 finds that a fee award of \$300,000 is reasonable and appropriate 15 16 in this case.

17

## 2. Percentage of Recovery Cross-Check

18 Under the percentage of recovery method, the court may 19 award class counsel a percentage of the common fund recovered for 20 the class. Vizcaino, 290 F.3d at 1047. The Ninth Circuit has 21 approved a benchmark percentage of 25% for a reasonable fee award and courts may adjust this figure upwards or downwards if the 22 23 record shows "special circumstances justifying a departure." 24 Bluetooth, 654 F.3d at 942 (citation omitted). Where there is a 25 claims-made settlement, such as here, the percentage of the fund 26 approach in the Ninth Circuit is based on the total money 27 available to class members, not just the money actually claimed. 28 Williams v. MGM-Pathe Commc'ns Co., 129 F.3d 1026, 1027 (9th Cir. 15

1 1997) ("We conclude that the district court abused its discretion by basing the fee on the class members' claims against the fund rather than on a percentage of the entire fund or on the lodestar."); <u>Six (6) Mexican Workers v. Ariz. Citrus Growers</u>, 904 F.2d 1301, 1311 (9th Cir. 1990) ([A]ttorneys' fees sought under a common fund theory should be assessed against every class members' share, not just the claiming members.").

8 The total money available to class members in this case 9 is \$7,555,480.00. This is because there are 188,887 class 10 members who could have each made a claim for \$40.00. Applying 11 the 25% benchmark, the percentage of recovery method would 12 justify a fee award of \$1,888,870.00. Accordingly, the 13 percentage of the recovery cross-check confirms that a fee award 14 of \$300,000 is reasonable.

#### 15

## D. Incentive Payments to Named Plaintiffs

16 The court may award "reasonable incentive payments" to 17 named plaintiffs "to compensate class representatives for work 18 done on behalf of the class, to make up for financial or 19 reputational risk undertaken in bringing the action, and, 20 sometimes, to recognize their willingness to act as a private 21 attorney general." Davis v. Brown Shoe Co., Inc., Civ. No. 1:13-22 01211 LJO BAM, 2015 WL 6697929, at \*11 (E.D. Cal. Nov. 3, 2015). 23 In assessing the reasonableness of incentive payments, the court 24 should consider "the actions the plaintiff has taken to protect 25 the interests of the class, the degree to which the class has 26 benefitted from those actions" and "the amount of time and effort 27 the plaintiff expended in pursuing the litigation." Staton, 327 28 F.3d at 977 (citation omitted). In the Ninth Circuit, an

1 incentive award of \$5,000.00 is presumptively reasonable. <u>Davis</u>, 2 2015 WL 6697929, at \* 11.

3 The three class representatives in this case seek incentive payments of \$1,000.00 each, for a total of \$3,000.00. 4 5 (Pls.' Mot. for Att'y's Fees at 18 (Docket No. 79).) An award 6 amount of \$1,000.00 per representative is significantly lower 7 than the \$5,000.00 awards found to be presumptively reasonable in 8 the Ninth Circuit. The award also seems to fairly compensate the 9 class representatives for the time and resources they committed 10 to pursuing this case and representing the class. Their 11 contributions included assisting in the investigation of their 12 claims, providing information for discovery, reviewing drafts and 13 discovery documents, and participating in conference calls with 14 class counsel. (Balabanian Decl. ¶ 33.) The court therefore 15 finds that the incentive payments are reasonable.

# 16 III. Conclusion

Based on the foregoing, the court grants final certification of the settlement class and approves the settlement set forth in the settlement agreement as fair, reasonable, and adequate. Consummation of the settlement agreement is therefore approved. The settlement agreement shall be binding upon all participating class members who did not exclude themselves.

IT IS THEREFORE ORDERED that plaintiffs' motions for final approval of the class and class action settlement and for reasonable attorney's fees, expenses, and incentive awards be, and the same hereby are, GRANTED.

27 IT IS FURTHER ORDERED THAT:

28 (1) solely for the purpose of this settlement, and pursuant

to Federal Rule of Civil Procedure 23, the court hereby 1 certifies the following class: All individuals who are 2 3 iYogi subscribers or former subscribers in the United States to whom iYogi or any agent or affiliate of iYogi 4 5 made or attempted to make outbound calls (including but 6 not limited to subscription renewal calls) to a telephone 7 number assigned to cellular telephone service from September 23, 2009 until November 18, 2013. 8 Specifically, the court finds that: 9 10 (a) the settlement class members are so numerous that 11 joinder of all settlement class members would be 12 impracticable; 13 there are questions of law and fact common to the (b) settlement class which predominate over any 14 15 individual questions; 16 claims of the named plaintiffs are typical of the (C) 17 claims of the settlement class; 18 the named plaintiffs and plaintiffs' counsel have (d) 19 fairly and adequately represented and protected the 20 interests of the settlement class; and 21 a class action is superior to other available (e) 2.2 methods for the fair and efficient adjudication of 23 the controversy. 24 (2)the court appoints the named plaintiffs, Vicki Estrada, 25 Patricia Goodman, and Kim Williams-Britt, as 26 representatives of the class and finds that they meet the 27 requirements of Rule 23; 28 the court appoints Jay Edelson, Rafey S. Balabanian, (3) 18

Benjamin H. Richman, and Courtney C. Booth, Edelson PC, 329 Bryant Street, San Francisco, California, 94107, as counsel to the settlement class and finds that counsel meet the requirements of Rule 23;

5 (4) the settlement agreement's plan for class notice is the
6 best notice practicable under the circumstances and
7 satisfies the requirements of due process and Rule 23.
8 The plan is approved and adopted. The notice to the
9 class complies with Rule 23(c)(2) and Rule 23(e) and is
10 approved and adopted;

(5) having found that the parties and their counsel took appropriate efforts to locate and inform all putative class members of the settlement, and given that only one class member filed an objection to the settlement, the court finds and orders that no additional notice to the class is necessary;

17 as of the date of the entry of this Order, the plaintiffs (6) 18 and all class members who have not timely opted out 19 hereby do and shall be deemed to have released the 20 released parties of any and all claims that the class 21 members had or have that have been or could have been 2.2 asserted in this action or in any other action or 23 proceeding (as defined by paragraph 1.28 of the 24 settlement agreement);

25 (7) plaintiffs' counsel is entitled to fees and costs in the 26 amount of \$300,000;

(8) the named plaintiffs are entitled to incentive payments
of \$1,000 each; and

1	(9)	this action is dismissed with prejudice; however, without			
2		affecting the finality of this Order, the court shall			
3		retain continuing jurisdiction over the interpretation,			
4		implementation, and enforcement of the settlement			
5		agreement with respect to all parties to this action and			
6		their counsel of record.			
7	The clerk is instructed to enter judgment accordingly.				
8	Dated:	January 26, 2016			
9		WILLIAM B. SHUBB			
10		UNITED STATES DISTRICT JUDGE			
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