1 2 3 4 5 6 7 8 UNITED STATES DISTRICT COURT 9 EASTERN DISTRICT OF CALIFORNIA 10 ----00000----11 12 CIV. NO. 2:14-2309 WBS AC RANDY BLANKENCHIP AND SUSAN BLANKENCHIP, 13 MEMORANDUM AND ORDER RE: MOTION Plaintiffs, TO DISMISS 14 v. 15 CITIMORTGAGE, INC.; CAL-16 WESTERN RECONVEYANCE, LLC; and DOES 1 through 50, 17 inclusive, 18 Defendants. 19 20 ----00000----2.1 Plaintiffs filed this action in state court, arising 22 out of allegations that defendants breached a loan modification 23 agreement and wrongfully foreclosed on their home. Defendant 24 Citimortgage, Inc. removed the action to federal court under 28 25

U.S.C. § 1441(b) on the basis of diversity jurisdiction. Presently before the court is Citimortgage's motion to dismiss the Complaint pursuant to Federal Rule of Civil Procedure

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12(b)(6) for failure to state a claim upon which relief can be granted.

# I. Factual and Procedural Background

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Plaintiffs' allegations concern a residential mortgage loan they took out for their home in Suisun City, California. (Compl.  $\P$  2 (Docket No. 1).) Due to a reduction in their income, plaintiffs struggled to maintain their monthly loan payments and sought a loan modification. (Id.  $\P$  13.) Citimortgage agreed and sent them a Home Affordable Modification Program Trial Period Plan agreement. (Id.  $\P$  14.)

The terms of the modification agreement required plaintiffs to make three timely payments of \$2,758.05 to qualify for a permanent modification. The first payment was due on July 1, 2011, the second on August 1, 2011, and the third on September 1, 2011. (Id. ¶ 15.) The agreement further promised that "after all trial period payments are timely made and you have submitted all the required documents, your mortgage will be permanently modified." (Id. ¶ 16.)

In addition to the modification agreement, Citimortgage sent a document entitled "Important Program Info," which stated, "The terms of your trial period plan are effective on the day you make your first trial period payment . . . . We will not proceed to foreclosure sale during the trial period, provided you are complying with the terms of the trial plan." (Compl. ¶ 17.) The document further stated that "[a]ny pending foreclosure action or proceeding that has been suspended may be resumed if you are notified in writing that you failed to comply with the terms of the trial period plan or do not qualify for a permanent

modification." (Id.)

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Plaintiffs allege they accepted the agreement by making their first trial period payment by July 1, 2011. ( $\underline{\text{Id.}}$  ¶ 18.) Plaintiffs allege each of the three payments under the trial plan were timely, ( $\underline{\text{id.}}$  ¶¶ 18-22.), despite the fact that the Notice of Trustee recorded their second payment date as "August 5," which plaintiffs allege is an error, ( $\underline{\text{id.}}$  ¶ 20). Citimortgage postponed the sales date of plaintiffs' home while plaintiffs remained in the trial plan. ( $\underline{\text{Id.}}$  ¶ 21.)

Ultimately, Citimortgage did not provide plaintiffs with a permanent payment modification. (Id.  $\P$  22.) Nevertheless, plaintiffs continued to pay the modified amount after the trial period ended. (Id.) The bank set a new sales date of November 10, 2011. (Id.) However, it allegedly promised plaintiffs that it would not pursue a foreclosure sale while it continued to review plaintiffs' eligibility for a permanent modification. (Id.  $\P$  23.) 1

On November 3, 2011, seven days before the proposed foreclosure sale, Citimortgage sent plaintiffs a letter stating that "the deadline for you to return the required documentation for the Home Affordable Modification Program has been extended," giving plaintiffs until December 5, 2011 to submit the required documentation. (Id.) The letter cautioned that "this deadline is real-don't risk being dropped from the [modification] program." (Id.)

Plaintiffs do not allege who at Citimortgage made this promise, only that the promise was "in line with the terms of the written Agreement dated June 13, 2011." (Id.  $\P$  23.)

Despite the November 3, 2011 letter's assurances,
Citimortgage proceeded to sell plaintiffs' home on November 10,
2011. (Id. ¶ 25.) Plaintiffs brought several claims against
defendants Citimortgage and Cal-Western Conveyance, LLC, alleging
the foreclosure sale was wrongful on multiple grounds: (1)
wrongful foreclosure; (2) breach of contract; (3) promissory
estoppel; (4) breach of the implied covenant of good faith and
fair dealing; (5) fraud; (6) violations of California Business
and Professions Code sections § 17200, et seq.; and (7)
intentional infliction of emotional distress. Defendant
Citimortgage now move to dismiss all of plaintiffs' claims.

# II. Judicial Notice

2.1

In general, a court may not consider items outside the complaint when deciding a motion to dismiss, but it may consider items of which it can take judicial notice. Barron v. Reich, 13 F.3d 1370, 1377 (9th Cir. 1994). Citimortgage requests that the court take judicial notice of eighty-five pages of material: various deeds of trusts and reconveyances pertaining to plaintiffs' residence, (Def.'s Req. for Judicial Notice Exs. 1-7 (Docket No. 6)); plaintiffs' notice of default, (id. Ex. 8); correspondence between plaintiffs and Citimortgage spanning the period of June 13 to October 14, 2011, (id. Exs. 9-13); notice of the trustee's sale to Polymathic properties and the corresponding deed of grant, (id. Exs. 14-15); and Polymathic and Citimortgage's business entity detail from the California Secretary of State website, (id. Exs. 16-17).

Such requests for judicial notice in conjunction with a motion to dismiss have become common practice among litigants in

this court. Citimortgage moves to dismiss under 12(b)(6), and not for summary judgment pursuant to Rule 56. While on a motion for summary judgment the court looks to evidence, see Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 250 (1986) (noting the court must determine whether there is sufficient evidence to create a triable issue), on a motion to dismiss, the court is limited to the allegations in the plaintiff's Complaint, Pareto v. F.D.I.C., 139 F.3d 696, 699 (9th Cir. 1998). At oral argument, Citimortgage insisted it did not wish the court to convert its motion into one for summary judgment. The court may therefore only take notice of those records that fall into one of the narrow exceptions identified by Ninth Circuit precedent.

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Through the "incorporation by reference" doctrine, the court may "take into account documents . . . alleged in a complaint and whose authenticity no party questions, but which are not physically attached to the [plaintiff's] pleading . even though the plaintiff does not explicitly allege the contents of that document in the complaint." Knievel v. ESPN, 393 F.3d 1068, 1076 (9th Cir. 2005) (internal quotation marks and citations omitted). Citimortgage has not indicated how specific allegations contained in the plaintiffs' Complaint "incorporate" any of its exhibits. Citimortgage asserts categorically that "plaintiffs' entire pleading implicitly references and necessarily relies on the contents of Citi's correspondence set forth as Exhibits 9 through 11 and 13 . . . . " (Def.'s Request for Judicial Notice at 13.) After independently reviewing the Complaint, the court could not find an allegation referencing any of the letters submitted by Citimortgage; plaintiffs only

reference a letter dated November 3, 2011. (Compl. ¶ 23.)

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If Citimortgage is trying to raise a factual dispute, it must do so in the context of a motion for summary judgment. The more generously a court interprets the word "incorporate," the more a motion to dismiss will impermissibly come to resemble a cheapened motion for summary judgment. See Baker, 150 F. Supp. 2d at 16 (declining to consider a defendant's motion in the alternative for summary judgment before the plaintiff has been "afforded an appropriate opportunity to conduct discovery and submit materials"). Furthermore, the incorporation doctrine "permits" the district court to consider material outside pleadings, but it does not require it. See Knievel, 393 F.3d at 1076 (recognizing the incorporation doctrine "permits" the court to take into account documents incorporated by the complaint (emphasis added)). In exercising its discretion, the court will not extend the doctrine here.

A court may also take judicial notice of matters of public record in deciding a motion to dismiss. Lee v. City of Los Angeles, 250 F.3d 668, 689 (9th Cir. 2001), impliedly overruled on other grounds as recognized by Gollardo v. Dicarlo, 203 F. Supp. 2d 1160, 1162 n.2 (C. D. Cal. 2002). The court is hesitant to permit Citimortgage to proffer a selection of public records, possibly incomplete and out of context, where plaintiff has not had the opportunity to do so. Like the incorporation by reference doctrine, the court may exercise its discretion in deciding to take notice of public records on a motion to dismiss. See id. (noting a court "may" take judicial notice of matters of public record and reviewing the district court's decision to take

notice for abuse of discretion (emphasis added)). Accordingly, the court will deny Citimortgage's request for judicial notice of those exhibits Citimortgage deems are public records.

# III. Analysis

On a Rule 12(b)(6) motion to dismiss, the court must accept the allegations in the complaint as true and draw all reasonable inferences in favor of the plaintiff. See Scheuer v. Rhodes, 416 U.S. 232, 236 (1974), overruled on other grounds by Davis v. Scherer, 468 U.S. 183 (1984); Cruz v. Beto, 405 U.S. 319, 322 (1972). To survive a motion to dismiss, a plaintiff must plead "only enough facts to state a claim to relief that is plausible on its face." Bell Atl. Corp. v. Twombly, 550 U.S. 544, 570 (2007). This "plausibility standard," however, "asks for more than a sheer possibility that a defendant has acted unlawfully," and where a plaintiff pleads facts that are "merely consistent with a defendant's liability," it "stops short of the line between possibility and plausibility." Ashcroft v. Iqbal, 556 U.S. 662, 678 (2009) (quoting Twombly, 550 U.S. at 557).

### A. Wrongful Foreclosure

Wrongful foreclosure is an action in equity, where a plaintiff seeks to set aside a foreclosure sale. See Karisen v.

Am. Sav. & Loan Ass'n, 15 Cal. App. 3d 112, 117 (2d Dist. 1971).

Generally, "[a] full tender must be made to set aside a foreclosure sale, based on equitable principles." Stebley v.

Litton Loan Servicing, LLP, 202 Cal. App. 4th 522, 526 (3d Dist. 2011)).

Plaintiffs admit they never fully tendered, (see Compl.  $\P\P$  26-27), but contend that "[r]equiring plaintiffs to tender the

complete indebtedness would be inequitable," (Pl.'s Opp'n at 4). The court agrees. The allegations in this case are distinguishable from those instances in which courts require a plaintiff to allege tender of indebtedness when the plaintiff is attacking some irregularity in the sale procedure, and not the validity of the foreclosure itself. See, e.g. Abdallah v. United Savings Bank, 43 Cal. App. 4th 1101, 1109 (1st Dist. 1996) (dismissing appellants' claim that the trustee unlawfully failed to notify them when the sale would take place because appellants never tendered their indebtedness). "Tender is not required where the foreclosure is void, rather than voidable, such as when a plaintiff proves that the entity lacked the authority to foreclose on the property." Glaski v. Bank of Am., Nat'l Ass'n, 218 Cal. App. 4th 1079, 1100 (5th Dist. 2013) (declining to dismiss a claim although plaintiff failed to allege tender, where plaintiff sought damages because the trustee's signature was forged to effectuate a fraudulent foreclosure and trustee's sale of his home); Subramani v. Wells Fargo Bank N.A., Civ. No. 13-1605 SC, 2013 WL 5913789, at \*4 (N.D. Cal. Oct. 31, 2013) (declining to dismiss plaintiff's claim although he failed to tender where he sufficiently alleged the foreclosure sale was void because defendant was no longer the valid lender).

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Here, plaintiffs are not seeking to set aside a foreclosure sale that was procedurally flawed; they seek damages based on the alleged invalidity of the foreclosure sale in the first place. (Compl.  $\P\P$  28-32.) Because plaintiffs allege the foreclosure was wrongful because it was <u>void</u>, the court will not grant Citimortgage's motion to dismiss the wrongful foreclosure

claim on the basis that plaintiffs failed to allege tender.

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# B. <u>Breach of Contract and Implied Covenant of Good Faith</u> and Fair Dealing

The essential elements of a breach of contract claim are: (1) the existence of a valid contract between the parties; (2) plaintiff's performance or excuse for nonperformance; (3) defendants' unjustified or unexcused failure to perform; and (4) damages to plaintiff caused by the breach. See Lortz v. Connell, 273 Cal. App. 2d 286, 290 (1st Dist. 1969). Additionally, "[t]he law implies in every contract . . . a covenant of good faith and fair dealing. The implied promise requires each contracting party to refrain from doing anything to injure the right of the other to receive the agreement's benefits." Wilson v. 21st Century Ins. Co., 42 Cal. 4th 713, 720 (2007).

Plaintiffs allege Citimortgage breached the loan modification agreement when it foreclosed on their home, despite the bank's promise that it would not do so while plaintiffs remained in the trial payment plan. (Compl. ¶ 38.) In addition to alleging Citimortgage breached the express terms of the modification agreement, plaintiffs also allege Citimortgage's proceeded in bad faith when they pursued the foreclosure sale on November 10, 2011, after sending plaintiffs a letter that extended the filing deadline for paperwork until December 5, 2011. (Id. ¶ 23.) As a result, plaintiffs allege they lost their home and incurred numerous expenses due to their eviction. (Id. ¶ 50.)

Citimortgage argues that plaintiffs failed to make timely payments as required by the trial plan and thus their

breach of contract and implied covenant claims must fail. (Def.'s Mem. at 6 (Docket No. 5).) In support of this assertion, Citimortgage requested the court to take judicial notice of correspondence between plaintiffs and itself over a several month period in 2011, but the court denied that request for the reasons stated above. Plaintiffs allege all three of the payments under the trial payment plan were timely and they were still within the modification plan when Citimortgage foreclosed on their home. Because the court must accept plaintiffs' allegations that they made timely payments and remained in the trial payment program, plaintiffs plausibly allege claims for breach of contract and of the implied covenant of good faith and fair dealing. See Warshaw v. Xoma Corp., 74 F.3d 955, 977 (9th Cir. 1996) (holding that on a 12(b)(6) motion to dismiss, the court "take[s] as true all allegations of material fact stated in the complaint and construe[s] them in the light most favorable to the nonmoving party"). Accordingly, the court will deny Citimortgage's motion to dismiss those claims.

## C. Promissory Estoppel

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Under California law, a plaintiff alleging a promissory estoppel claim must allege: (1) the existence of a promise "clear and unambiguous in its terms"; (2) "reliance by the party to whom the promise is made"; (3) that any reliance was both "reasonable and foreseeable"; and (4) that the party asserting the estoppel was injured by his reliance. <u>US Ecology, Inc. v. State</u>, 129 Cal. App. 4th 887, 901 (4th Dist. 2005) (quoting <u>Laks v. Coast Fed.</u>

<u>Sav. & Loan Ass'n</u>, 60 Cal. App. 3d 885, 890 (2d Dist. 1976)).

Citimortgage argues plaintiffs cannot show that it

breached any clear and unambiguous promise to give rise to a claim for promissory estoppel. (Def.'s Mem. at 7.) According to plaintiffs' Complaint, Citimortgage representatives initially told plaintiffs to miss payments in order to place their loan into default status, as they could not qualify for a permanent modification if their loan status remained current. (Complaint ¶ 10.) Once plaintiffs had defaulted, plaintiffs allege that Citimortgage promised, "We will not proceed to foreclosure sale during the trial period, provided you are complying with the terms of your trial period plan," (id. ¶ 42), and that this promise induced plaintiffs to enter into the program and fail to pursue other alternatives to foreclosure to keep their home from being sold, (id. ¶¶ 44-45).

Because plaintiffs plausibly allege the existence of Citimortgage's clear, unambiguous promise not to foreclose on the property while plaintiffs remain in the trial payment plan, the court will deny Citimortgage's motion to dismiss plaintiffs' promissory estoppel claim.

### D. Fraud

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It is well established that "[a] district court may dismiss a claim '[i]f the running of the statute [of limitations] is apparent on the face of the complaint.'" Cervantes v.

Countrywide Home Loans, Inc., 656 F.3d 1034, 1045 (9th Cir.

2011). In California, the statute of limitations for a fraud claim is three years. Cal. Civ. Proc. § 338(d). "The cause of action in that case is not deemed to have accrued until discovery, by the aggrieved party, of the facts constituting the fraud or mistake." Id. Citimortgage asserts that plaintiffs

must have discovered the facts constituting the alleged fraud in August 2011, because plaintiffs received a notice of trustee's sale on August 5, 2011. The filing date of plaintiffs' action—August 24, 2014—would therefore be outside the 3-year statute of limitations window. However, plaintiffs allege that Citimortgage continued to assure them that they would remain in the trial program as of its November 3, 2011 letter. (Compl. ¶ 23.) Therefore, it is plausible plaintiffs did not discover the alleged fraud until after the November 3 letter, when they discovered the property was sold. Plaintiffs' fraud claim is thus not barred by the three-year statute of limitations.

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Rule 9(b)'s heightened pleading standards apply to claims premised on fraud. Kearns v. Ford Motor Co., 567 F.3d 1120, 1125 (9th Cir. 2009). Rule 9(b) requires that "a party must state with particularity the circumstances constituting fraud or mistake." Fed R. Civ. P. 9(b). Although plaintiffs premise their action on Citimortgage's "false promise," "an action based on a false promise is simply a type of intentional misrepresentation, i.e. actual fraud." Tarmann v. State Farm Mut. Augo. Ins. Co., 2 Cal. App. 4th 153, 159 (6th Dist. 1991). "To maintain an action for deceit based on a false promise, one must specifically allege and prove . . . that the promisor did not intend to perform at the time he or she made the promise and that it was intended to deceive or induce the promisee to do or not do a particular thing." Id. Additionally, the defendant must have made the promise with the intent to defraud the plaintiff. See Kearns, 567 F.3d at 1126 (stating the elements for fraud).

Plaintiffs allege that Citimortgage did not intend on performing its promise to hold off on foreclosing on their home while they remained in the trial payment program. (Compl.  $\P$  55.) In support, plaintiffs allege that the foreclosure sale took place only seven days after Citmortgage stated that plaintiffs had another month to complete their paperwork in order to remain in the trial plan program. (Id.) Plaintiffs also allege that Citimortgage lured them into default status, (id.  $\P$  10), and induced them to enter into the trial plan agreement, (id.  $\P$  56). The court finds these allegations sufficiently particular to support a claim for fraud, and it will deny Citimortgage's motion to dismiss that claim.

### E. Unfair Competition Law

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The California Unfair Competition Law ("UCL") "provides an equitable means through which both public prosecutors and private individuals can bring suit to prevent unfair business practices and restore money or property to victims of these practices." Yanting Zhang v. Superior Court, 57 Cal. 4th 364, The California Business and Professions Code defines 370 (2013). "unfair competition" to include "any unlawful, unfair, or fraudulent business act or practice." Cal. Bus. & Prof. Code § 17200. "'[The UCL] establishes three varieties of unfair competition -- acts or practices which are unlawful, or unfair, or fraudulent." Cal-Tech Commc'ns, Inc. v. Los Angeles Cellular Tel. Co., 20 Cal. 4th 163, 180 (1999) (quoting Podolsky v. First Healthcare Corp., 50 Cal. App. 4th 632, 647 (2d Dist. 1996)). "Each prong of the UCL is a separate and distinct theory of liability." Kearns, 567 F.3d at 1127.

Under the UCL, "[a] fraudulent business practice is one in which members of the public are likely to be deceived." Tucker v. Pac. Bell Mobile Servs., 208 Cal. App. 4th 201, 225 (1st Dist. 2012) (internal quotation marks and citations omitted). Like their common law fraud claim, plaintiffs premise their UCL claim on Citimortgage's false promise to grant them a permanent modification upon their successful completion of the trial program and not to foreclose on their home while they remained in the program. (Compl. ¶ 65.) In addition to allegations of how the bank deceived them individually, plaintiffs allege Citimortgage engaged in a "complicated and fraudulently concealed scheme aimed at increasing servicing fees and costs to the detriment of plaintiffs," (Compl. ¶ 67), and that the bank acted in a manner that was wrongful and likely to mislead members of the general public, (id.  $\P$  67). Plaintiffs need not allege that members of the public were actually deceived. See Tucker, 208 Cal. App. 4th at 225 ("[R]elief under the UCL is available without individualized proof of deception, reliance and injury"). Plaintiffs' allegations support the inference that, like the plaintiffs, the general public would be deceived by Citimortage's alleged fraudulent practice, and the court therefore finds plaintiffs have alleged a plausible claim under the UCL.

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Citimortgage argues that plaintiffs' UCL claim fails because the statute permits plaintiffs to seek only injunctive relief or restitution, and that plaintiffs are not entitled to either. Plaintiffs may not seek not an injunction, the bank contends, for the same reasons they cannot set aside the

foreclosure,<sup>2</sup> and plaintiffs are not entitled to restitution because they have not returned the consideration they paid under the promissory note. (Def.'s Mem. at 12-13.)

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"Both the unfair competition law and the false advertising act contain broad remedial provisions which authorize the courts to correct violations." Consumers Union of U.S., Inc. v. Alta-Dena Certified Dairy, 4 Cal. App. 4th 963, 972 (1st Dist. 1992). Section 17203 states, "The court may make such orders or judgments, including the appointment of a receiver, as may be necessary to prevent the use or employment by any person of any practice which constitutes unfair competition . . . or as may be necessary to restore to any person in interest any money or property, real or personal, which may have been acquired by means of such unfair competition." A private person who suffers loss of money or property has standing to seek such an injunction. Kwikset Corp. v. Superior Court, 51 Cal. 4th 310, 321 (2011) (noting someone who has suffered injury in fact and has lost money or property as a result of unfair competition has standing under the UCL). Nothing in the statute suggests plaintiffs need to have "tendered" in order to seek an injunction under the UCL, where plaintiffs are asking the court to enjoin an unfair business practice.

Accordingly, because plaintiffs' Complaint plausibly alleges that Citimortgage engaged in a fraudulent business

<sup>&</sup>lt;sup>2</sup> Citimortgage argues plaintiffs may not set aside the foreclosure because plaintiffs never tendered and the home was sold to a bona fide purchaser. While there are no allegations in the Complaint regarding the sale to the bona fide purchaser, plaintiffs do allege, as previously discussed, that they never tendered.

practice, and that the plaintiffs are not precluded from seeking injunctive relief under the UCL, the court will deny Citimortgage's motion with respect to this claim.

# F. Intentional Infliction of Emotional Distress

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The statute of limitations for a claim of intentional infliction of emotional distress in California is two years.

Cal. Civ. Proc. § 335.1. "Generally, a limitations period begins to run upon the occurrence of the last fact essential to the cause of action." Pugliese v. Superior Court, 146 Cal. App. 4th 1444, 1452 (2d Dist. 2007). There is an exception to this rule "[w]here a tort involves a continuing wrong." Id. In that case, "the statute of limitations does not begin to run until the date of the last injury or when the tortuous acts cease." Id.

The elements for plaintiffs' IIED claim would have thus occurred in November 2011 upon the sale of their home, which is the conduct plaintiffs allege caused them severe emotional distress. Plaintiffs filed this action in August 2014, nine months after the two-year statute of limitations ended. Plaintiffs have not alleged a "continuing wrong," only that they suffered emotional distress for an unsaid duration. Because plaintiffs' claim does not fall into the "continuing wrong" exception, their claim for intentional infliction of emotional distress is barred by the statute of limitations. Accordingly,

Plaintiffs' reference to Hernandez v. Attisha, Civ. No.

<sup>9-2257</sup> IEG WMC, 2010 WL 81610, at \*4 (S.D. Cal. Mar. 5, 2010) is to no avail here. In Attisha the court found that where the conduct complained of is continuing in nature, and the plaintiff continues to suffer emotional distress as a result, the "continuing wrong" doctrine applies to determine when the statute of limitations begins to run. Here, plaintiffs do not allege a

the court will grant Citimortgage's motion to dismiss that claim.

IT IS THEREFORE ORDERED that defendant Citimortgage's motion to dismiss be, and the same hereby is, GRANTED with respect to plaintiffs' claims intentional infliction of emotional distress; and DENIED with respect to all of plaintiffs' other claims.

The court does not require that plaintiffs amend their Complaint, but should they choose to do so plaintiffs have twenty days from the date this Order is signed to file an amended complaint, if they can do so consistently with this Order.

Dated: December 3, 2014

WILLIAM B. SHUBB

UNITED STATES DISTRICT JUDGE

<sup>&</sup>quot;continuing wrong," so even if there distress was continuing, the exception does not apply.