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UNITED STATES DISTRICT COURT
EASTERN DISTRICT OF CALIFORNIA

11 DAVID WEINER, individually, and on
12 behalf of other members of the public
similarly situated,

No. 2:14-cv-02597-MCE-DAD

13 Plaintiff,

MEMORANDUM AND ORDER

14 || v.

15 OCWEN FINANCIAL CORPORATION,
16 a Florida corporation, and OCWEN
LOAN SERVICING, LLC, a Delaware
limited liability company,

Defendants.

20 Through the present action, Plaintiff David Weiner (“Plaintiff”) alleges that his
21 mortgage servicer, Ocwen Loan Servicing LLC (“OLS”) and OLS’ parent company,
22 Ocwen Financial Corporation (collectively referred to as “Ocwen” unless otherwise
23 indicated), improperly assessed default-related service fees that contained substantial,
24 undisclosed mark-ups which violated the terms of his mortgage contract. Plaintiff further
25 alleges that Defendants misapplied his payments in violation of the terms of the
26 applicable deed of trust.

27 Plaintiff also purports to represent a class of borrowers who have been similarly
28 damaged by Defendants' allegedly improper actions in this regard. Ocwen now moves

1 to dismiss Plaintiffs' Complaint for failure to state a claim upon which relief can be
2 granted in accordance with Federal Rule of Civil Procedure 12(b)(6).¹ Additionally, with
3 respect to Plaintiff's claims premised on fraud, Ocwen further assert those claims fail
4 because they are not pled with the particularity required by Rule 9(b). As set forth
5 below, Ocwen's Motion is DENIED.²

6

7 **BACKGROUND³**

8

9 Ocwen assumed the servicing of Plaintiff's home mortgage in late 2012 or 2013.
10 According to the Complaint, the previous servicer on the loan, GMAC, had paid Plaintiff's
11 property taxes in 2010 and accordingly had established an escrow account for Plaintiff's
12 pre-payment of those expenses in the future. Plaintiff nonetheless claims that after fully
13 reimbursing GMAC for the taxes it paid in early 2011, and paying a \$400.00 escrow fee,
14 Plaintiff arranged with GMAC that he would pay his own property taxes going forward
15 and would provide timely proof of his payments. Despite meeting his commitment in that
16 regard, Plaintiff asserts that after Ocwen became his loan servicer it began charging a
17 \$600.00 annual escrow account fee and further began diverting funds to that escrow
18 account such that the account carried a positive balance of more than \$10,000.00.
19 Plaintiff was denied any access to those funds. Plaintiff maintains that this diversion
20 resulted in Ocwen failing to properly apply his interest and principal payments, which he
21 alleges are supposed to be credited before any escrow amounts are withheld.⁴ This

22 ¹ All further references to "Rule" or "Rules" are to the Federal Rules of Civil Procedure unless
23 otherwise noted.

24 ² Having determined that oral argument would not be of material assistance, the Court ordered this
25 matter submitted on the briefs in accordance with E.D. Local Rule 230(g).

26 ³ This factual background is drawn directly from the allegations contained in Plaintiff's Class Action
27 Complaint (ECF No. 1).

28 ⁴ According to the applicable Deed of Trust, the "Application of Payments or Proceeds establishes
a hierarchy in which funds from customer payments are to be applied. Those funds are to be allocated in
the following order: 1) interest due under the promissory note; 2) principal due under the promissory note;
3) amounts due for any "escrow item (such as property taxes or homeowners' insurance premiums); 4)

1 misallocation resulted ultimately in Ocwen's refusal to accept Plaintiff's interest and
2 principal payments altogether on grounds that they are insufficient to satisfy the
3 defaulted amount on the loan. Plaintiff states that Ocwen's improper diversion of escrow
4 funds has made him unable to claim interest deduction on his federal and state tax
5 returns, has subjected him to harassing phone calls, has precluded him from refinancing
6 his loan, and has placed Plaintiff in constant fear of imminent foreclosure on his home.

7 In addition to misallocation of loan payments and being denied access to surplus
8 funds diverted to his escrow account, Plaintiff also claims that once Ocwen succeeded in
9 forcing him into default by misapplying his loan payments, it proceeded to improperly
10 assess marked-up fees for default related services on his mortgage accounts, including
11 so-called Broker Price Option ("BPO") fees, title report, and title search fees. By way of
12 example, Plaintiff asserts that Ocwen assessed BPO fees of \$109.00 and \$110.00 on
13 September 4, 2013, and February 24, 2014, respectively, despite knowing that the
14 actual cost of a BPO is only approximately \$50.00. Additionally, with respect to fees for
15 services related to the examination of title, Plaintiff claims he was assessed a title search
16 fee on June 9, 2014 in the amount of \$829.00, despite the fact that such a fee typically
17 ranges between \$150.00 and \$450.00. In both instances, according to Plaintiff, the
18 markup on fees by Ocwen was double the appropriate amount.

19 According to Plaintiff, Ocwen profited from this arrangement, and was able to
20 avoid detection, because computer management programs designed to assess fees
21 were spun off by Ocwen, on August 10, 2009, to Altisource. The Chairman of the Board
22 for both Altisource and Ocwen was the same individual, William C. Erbey, and according
23 to the Complaint Erbey owns some 27 percent of the common source of Altisource.
24 Because of the interconnection between the two companies, Plaintiff alleges that both
25 entities benefit from inflated fees. More specifically, the Complaint states:

26 _____
27 late charges; and 5) fees for default related services and other amounts. Compl., ¶¶ 76, 77; see also
28 Deed of Trust, Ex. 1 to Ocwen's Request for Judicial Notice, ¶ 2. Ocwen's request that the Court judicially
notice a redacted copy of Plaintiff's Deed of Trust, pursuant to Federal Rule of Evidence 201, is
unopposed and is hereby GRANTED.

1 Ocwen directs Altisource to order and coordinate default-
2 related services, and, in turn, Altisource places orders for
3 such services with third-party vendors. The third-party
4 vendors charge Altisource for the performance of the default-
5 related services, [and] Altisource then marks up the price of
6 the vendors' services, in numerous instances by 100% or
7 more, before "charging the services to Ocwen. In turn,
8 Ocwen bills the marked-up fees to homeowners."

9
10 Compl., ¶ 52.

11 Plaintiff points out that the applicable Deed of Trust⁵ provided that, in the event of
12 default, the loan servicer is authorized to:

13 pay for whatever is reasonable or appropriate to protect the
14 note holder's interest in the property and rights under the
15 security instrument, including protecting and/or assessing the
16 value of the property, and securing and/or repairing the
17 property.

18 Id. at ¶ 55; see also Deed of Trust, ¶ 9.

19 The Deed of Trust further discloses that any such "amounts disbursed by the
20 servicer to a third party shall become additional debt of the homeowner secured by the
21 deed of trust and shall bear interest at the Note rate from the date of "disbursement."
22 Compl., ¶ 56. Moreover, according to Plaintiff, the Promissory Note discloses that with
23 respect to "Payment of the Note Holder's Costs and Expenses," if there is a default, the
24 homeowner will have to "pay back" costs and expenses incurred in enforcing the Note to
25 the extent not prohibited by applicable law. Plaintiff therefore asserts that the mortgage
instruments provide that the servicer will "pay for default-related services when
reasonably necessary, and will be reimbursed of "paid back" by the homeowner for
amounts "disbursed." Compl., ¶ 58. Plaintiff maintains that nowhere is it disclosed to
borrowers that Ocwen may engage, as it purportedly does, in self-dealing to mark up the
actual cost of those services to make a profit. Id.

26 Plaintiff's Class Action Complaint alleges violations of: 1) California's Unfair
27 Competition Law, Cal. Bus. & Prof. Code § 17200, et seq. ("UCL"); 2) The Racketeer
28

5 Plaintiff's mortgage contract consists of two documents, the Promissory Note and the Deed of Trust, which authorizes the loan servicer to take certain steps to protect the note holder's interest in the property.

1 Influenced and Corrupt Organizations Act, 182 U.S.C. §§ 1962(c) and (d) ("RICO"); and
2 3) the Rosenthal Fair Debt Collection Practices Act, Cal. Civ. Code § 1788, et seq.
3 ("RFDCPA"). Plaintiff also includes state law claims for unjust enrichment, fraud and
4 breach of contract, and he further seeks to bring his claims on behalf of both himself and
5 others similarly situated by way of a class action under Rule 23.

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7 **STANDARD**

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9 **A. Rule 12(b)(6)**

10 On a motion to dismiss for failure to state a claim under Federal Rule of Civil
11 Procedure 12(b)(6), all allegations of material fact must be accepted as true and
12 construed in the light most favorable to the nonmoving party. Cahill v. Liberty Mut. Ins.
13 Co., 80 F.3d 336, 337-38 (9th Cir. 1996). Rule 8(a)(2) "requires only 'a short and plain
14 statement of the claim showing that the pleader is entitled to relief' in order to 'give the
15 defendant fair notice of what the . . . claim is and the grounds upon which it rests.'" Bell
16 Atl. Corp. v. Twombly, 550 U.S. 544, 555 (2007) (quoting Conley v. Gibson, 355 U.S. 41,
17 47 (1957)). A complaint attacked by a Rule 12(b)(6) motion to dismiss does not require
18 detailed factual allegations. However, "a plaintiff's obligation to provide the grounds of
19 his entitlement to relief requires more than labels and conclusions, and a formulaic
20 recitation of the elements of a cause of action will not do." Id. (internal citations and
21 quotations omitted). A court is not required to accept as true a "legal conclusion
22 couched as a factual allegation." Ashcroft v. Iqbal, 556 U.S. 662, 678 (2009) (quoting
23 Twombly, 550 U.S. at 555). "Factual allegations must be enough to raise a right to relief
24 above the speculative level." Twombly, 550 U.S. at 555 (citing 5 Charles Alan Wright &
25 Arthur R. Miller, Federal Practice and Procedure § 1216 (3d ed. 2004) (stating that the
26 pleading must contain something more than "a statement of facts that merely creates a
27 suspicion [of] a legally cognizable right of action")).

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1 Furthermore, “Rule 8(a)(2) . . . requires a showing, rather than a blanket
2 assertion, of entitlement to relief.” Twombly, 550 U.S. at 555 n.3 (internal citations and
3 quotations omitted). Thus, “[w]ithout some factual allegation in the complaint, it is hard
4 to see how a claimant could satisfy the requirements of providing not only ‘fair notice’ of
5 the nature of the claim, but also ‘grounds’ on which the claim rests.” Id. (citing Wright &
6 Miller, supra, at 94, 95). A pleading must contain “only enough facts to state a claim to
7 relief that is plausible on its face.” Id. at 570. If the “plaintiffs . . . have not nudged their
8 claims across the line from conceivable to plausible, their complaint must be dismissed.”
9 Id. However, “[a] well-pleaded complaint may proceed even if it strikes a savvy judge
10 that actual proof of those facts is improbable, and ‘that a recovery is very remote and
11 unlikely.’” Id. at 556 (quoting Scheuer v. Rhodes, 416 U.S. 232, 236 (1974)).

12 A court granting a motion to dismiss a complaint must then decide whether to
13 grant leave to amend. Leave to amend should be “freely given” where there is no
14 “undue delay, bad faith or dilatory motive on the part of the movant, . . . undue prejudice
15 to the opposing party by virtue of allowance of the amendment, [or] futility of the
16 amendment” Foman v. Davis, 371 U.S. 178, 182 (1962); Eminence Capital, LLC v.
17 Aspeon, Inc., 316 F.3d 1048, 1052 (9th Cir. 2003) (listing the Foman factors as those to
18 be considered when deciding whether to grant leave to amend). Not all of these factors
19 merit equal weight. Rather, “the consideration of prejudice to the opposing party . . .
20 carries the greatest weight.” Id. (citing DCD Programs, Ltd. v. Leighton, 833 F.2d 183,
21 185 (9th Cir. 1987)). Dismissal without leave to amend is proper only if it is clear that
22 “the complaint could not be saved by any amendment.” Intri-Plex Techs. v. Crest Group,
23 Inc., 499 F.3d 1048, 1056 (9th Cir. 2007) (citing In re Daou Sys., Inc., 411 F.3d 1006,
24 1013 (9th Cir. 2005); Ascon Props., Inc. v. Mobil Oil Co., 866 F.2d 1149, 1160 (9th Cir.
25 1989) (“Leave need not be granted where the amendment of the complaint . . .
26 constitutes an exercise in futility”)).

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B. Rule 9(b)

A plaintiff must plead allegations of fraud and those that “sound in fraud” with particularity. Fed. R. Civ. P. 9(b); Vess v. Ciba-Geigy Corp. U.S.A., 317 F.3d 1097, 1103-05 (9th Cir. 2003). Conclusory allegations of fraud are insufficient. Moore v. Kayport Package Express, Inc., 885 F.2d 531, 540 (9th Cir. 1989).

A pleading satisfies Rule 9(b) when it is “specific enough to give defendants notice of the particular misconduct. . . . so that they can defend against the charge and not just deny that they have done anything wrong.” Vess, 317 F.3d at 1106 (internal quotation marks and citation omitted); *accord* Moore, 885 F.2d at 540 (“A pleading is sufficient under Rule 9(b) if it identifies the circumstances constituting fraud so that a defendant can prepare an adequate answer from the allegations.”). As a result, the plaintiff must plead the “who, what, when, where, and how” of the alleged fraud. Vess, 317 F.3d at 1106 (internal quotation marks and citations omitted). Further, if the plaintiff claims that a statement is false or misleading, “[t]he plaintiff must set forth what is false or misleading about a statement, and why it is false.” In re GlenFed, Inc. Sec. Litig., 42 F.3d 1541, 1548 (9th Cir. 1994).

Despite this heightened standard, the Ninth Circuit has opined that courts “cannot make Rule (b) carry more weight than it was meant to bear.” *Cooper v. Pickett*, 137 F.3d 616, 627 (9th Cir. 1997); see also *Schlagal v. Learning Tree Int’l.*, 1998 WL 1144581 at *8 (C.D. Cal. Dec 23, 1998) (“The Court must strike a careful balance between insistence on compliance with demanding pleading standards and ensuring that valid grievances survive.”) Instead, Rule 9(b) “must be read in harmony with Fed. R. Civ. P. 8’s requirement of a ‘short and plain’ statement of the claim.” *Baas v. Dollar Tree Stores*, 2007 WL 2462150 at *2 (N.D. Cal. August 29, 2007).

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ANALYSIS

A. Breach of Contract Claim

4 In his opposition, Plaintiff makes it clear that his breach of contract claim is
5 “straightforward” and does not involve the fraud based allegations he makes elsewhere
6 in his complaint. Instead, Plaintiff limits his contractual challenge to the manner in which
7 Ocwen applies mortgage payments. Pl.’s Opp’n, 19:19-20:2. Plaintiff avers that Ocwen
8 diverted funds from Plaintiff’s monthly mortgage payments to an escrow account without
9 first applying funds to the interest and principal balance of the loan, as required by the
10 Deed of Trust. Compl., ¶¶ 76, 77. According to Plaintiff, Ocwen diverted funds to an
11 escrow account for taxes and insurance despite the fact that Plaintiff was paying those
12 fees himself, and despite the fact that Ocwen had agreed he could do so long as Plaintiff
13 provided timely proof of such payments, which he claims he in fact submitted. Id. at ¶
14 93. As a result, Ocwen’s escrow account has grown to more than \$10,000.00, despite
15 the fact that it has never once been used to pay property taxes and insurance. Id. at ¶
16 95. Plaintiff contends that Ocwen’s failure to properly credit his interest and principal
17 payments “has burdened his accounts with unscrupulous fees and forced his loan into
18 default.” Id. at ¶ 97. In addition to default, Plaintiff also claims that Ocwen’s conduct has
19 made him unable to claim interest deductions on his federal and state tax returns, or to
20 refinance his loan.” Id. at ¶ 98.

21 "A cause of action for damages for breach of contract is comprised of the
22 following elements: (1) the contract, (2) plaintiff's performance or excuse for
23 nonperformance, (3) defendants' breach, and (4) the resulting damages to plaintiff.
24 Careau & Co., v. Sec. Pac. Bus. Credit, Inc., 222 Cal. App. 3d 1371, 1388 (1990). Here,
25 there appears no question that the mortgage contract constitutes the requisite
26 agreement, and that Plaintiff "performed" by paying the amounts due for principal and
27 interest as specified by the contract. The salient issue is whether Ocwen breached the
28 agreement by, as Plaintiff alleges, improperly diverting money into an escrow account

1 when Ocwen had agreed otherwise.

2 According to Ocwen, to state a breach of contract claim under Plaintiff's payment
3 misapplication theory, Plaintiff must allege which payments he contends were improperly
4 applied and how the application that was applied differed from the payment hierarchy
5 established by the Deed of Trust. Ocwen instead characterizes Plaintiff's contentions as
6 only "generalized allegations" without any factual specificity. To the contrary, however,
7 Plaintiff's Complaint recites the payment application hierarchy specifically set forth in the
8 Deed of Trust, which requires that payments be credited to interest and then principal
9 before credit can be taken for any other purpose, including escrow items (like property
10 taxes and liability insurance) and default-related charges. Compl., ¶ 76. Plaintiff then
11 contends that Ocwen misapplies payments to divert interest and principal payments to
12 "escrow" accounts, even when homeowners pay their own property taxes and maintain
13 proper insurance. Id. at ¶ 77. Those allegations meet the requirement that a breach be
14 alleged, and for purposes of testing the pleading the Court must accept their veracity.

15 While Ocwen claims that Plaintiff's failure to pay taxes in 2010 caused the
16 previous loan servicer, GMAC, to properly open an escrow account as withholding funds
17 is authorized by the Deed of Trust in those circumstances, Plaintiff asserts that GMAC
18 agreed in early 2011 that Plaintiff could in fact pay his own property taxes going forward
19 so long as timely proof of such payments was provided. Id. at ¶ 93. The Court's
20 reading of Plaintiff's Complaint indicates this arrangement continued for as much as two
21 years, until Ocwen took over the servicing of Plaintiff's loan from GMAC in late 2012 or
22 2013. While Ocwen appears to argue that it was entitled to resume an escrow
23 arrangement despite GMAC's alleged agreement to the contrary, that contention is, at
24 best, problematic. Nor does Ocwen's claim that any waiver of escrow be in writing
25 negate Plaintiff's purported agreement and course of conduct with GMAC, arrangements
26 that were in place for a significant amount of time before Ocwen's involvement with
27 Plaintiff's loan even began.

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1 Ocwen further claims that Plaintiff has not identified, as he must, the payments he
2 contends were improperly applied. That contention also does not carry the day for
3 Ocwen's attack on Plaintiff's breach of contract claim. Plaintiff claims not only that
4 Ocwen began charging a fee of \$600.00 per year after it assumed the servicing of
5 Plaintiff's mortgage loan in late 2012 or early 2013, but also that its subsequent diversion
6 of funds to the escrow account resulted in a positive balance in that account of more
7 than \$10,000.00. Id. at ¶¶ 91, 95. Those allegations are specific enough to apprise
8 Ocwen of just how Plaintiff claims the diversion occurred, the time frame involved and
9 the amount of monies involved. Finally, between the amount of the allegedly diverted
10 funds and Plaintiff's claim that the diversion forced him into foreclosure, the contract
11 claim's damage component is also satisfied.

12 The Court concludes that Ocwen's request for dismissal of Plaintiff's Seventh
13 Cause of Action, for breach of contract, is misplaced. Ocwen's motion is therefore
14 denied as to that claim.

15 **B. Factual Specificity Required for Fraud-Based Claims**

16 In addition to the contractual breach identified above, Plaintiff also asserts, for his
17 Sixth Cause of Action, a state law claim for fraud. Plaintiff also pleads a number of other
18 claims premised on the same fraudulent conduct. Those claims include the First Cause
19 of Action, premised on violations of California's UCL, the Second and Third Causes of
20 Action, both of which allege RICO violations, and the Fourth Cause of Action asserting a
21 RFDCPA violation.

22 Plaintiff's fraud claims are factually grounded on allegations that Ocwen marked
23 up BPO and title search fees by as much as 100 percent without disclosing the vendor's
24 markup. According to the Complaint, Ocwen is able to conceal its fee markup given its
25 spin-off of servicing programs previously done in house (by the Ocwen Solutions line of
26 businesses) to an ostensibly independent company, Altisource. Id. at ¶¶ 36-37.
27 According to Plaintiff, however, Altisource and Ocwen share the same Chairman of the
28 Board, William C. Erby, and Erbey owns not only 13 percent of Ocwen's common stock

1 but 27 percent of the common stock of Altisource as well. Id. at ¶¶ 37-38. Plaintiff goes
2 on to claim that Ocwen is contractually obligated to purchase mortgage and technology
3 services from Altisource under service agreements that extend through 2020. That has
4 resulted, according to Plaintiff, in Ocwen being Altisource's largest customer, accounting
5 for some 60 percent of its total annual revenue. Id. at ¶ 44.

6 After citing evidence suggesting that Ocwen's use of related companies has
7 raised serious concerns about whether the transactions between the two companies are
8 priced fairly (as opposed to inflated fees through conflicted business relationships),
9 Plaintiff claims that Ocwen in fact directs Altisource to order and coordinate default
10 related services with Altisource marking the arrangements for the provision of such
11 services by third-party property preservation vendors. After the vendors charge
12 Altisource for their services, Plaintiff alleges that Altisource, in turn, marks up their price
13 before "charging" the cost to Ocwen who then bills the marked up fees to homeowners.
14 Id. at ¶ 52. As indicated above, Plaintiff personally claims that he has been charged
15 BPO fees of \$109.00 and \$100.00, and title search fees of \$829.00 when those services
16 should have run just over \$100.00 for BPOs and between \$150.00 and \$450.00 for a title
17 search. Id. at ¶¶ 62, 69, 101, 103. Plaintiff further provides the dates that both the BPO
18 fees (September 4, 2013 and February 27, 2014, respectively) and the title search fees
19 (June 9, 2014) were assessed on his mortgage account. Id. at ¶¶ 101, 103.

20 Ocwen correctly points out that allegations sounding in fraud must be pled with
21 particularity. Fed. R. Civ. P. 9(b); Vess v. Ciba-Geigy Corp. U.S.A., 317 F.3d at 1103-
22 05). Conclusory allegations of fraud are insufficient. Moore v. Kayport Package
23 Express, Inc., 885 F.2d at 540. The same heightened pleading standard also applies to
24 UCL claims (Kearns v. Ford Motor Co., 567 F.3d 1120, 1125 (9th Cir. 2009) and to
25 claims alleging RICO violations. See Schreiber Distrib. Co. v. Serv-Well Furniture Co.,
26 Inc., 806 F.2d 1393, 1400-01 (9th Cir. 1986). Additionally, with respect to Plaintiff's
27 RFDCPA claim, factual particularity is also required. Lopez v. Professional Collection
28 Consultants, 2011 WL 4964886 at *2 (C.D. Cal. Oct. 19, 2011).

1 Given the above-summarized description of Plaintiff's accusations of fraudulent
2 behavior against Ocwen, which describe the structure of Ocwen's scheme to charge
3 marked-up default services through use of a spin-off company with shared management
4 and ownership, as well as the specifics of how those marked up fees were charged
5 against Plaintiff (with both dates and the alleged mark-up figures described in detail), the
6 Court squarely rejects Ocwen's claim that Plaintiff's complaint utterly fails to state any
7 specific evidence to supports its claims of misrepresentation and/or omission. Plaintiff
8 further cites language from the Deed of Trust which, fairly read, permits Ocwen to be
9 reimbursed for reasonable and appropriate fees but not marked up fees designed to
10 make a profit.

11 In Kirkeby v. JP Morgan Chase Bank, N.A., 2014 WL 4364836 (S.D. Cal. Sept 3,
12 2014), a case cited by Ocwen as supporting its position, the complaint only generally
13 alleged the defendants' default-related fee practice but alleged "no specifics as to the
14 fraud allegedly committed on Plaintiff individually" and no allegations regarding dates or
15 how the fees in question were categorized. Id. at *4. Plaintiff's complaint, on the other
16 hand, provides specific allegations as described above. Those allegations, taken as a
17 whole, are more than enough to satisfy even the heightened pleading standard
18 applicable to fraud-related claims.

19 **C. Economic-Loss Doctrine**

20 In addition to arguing that Plaintiff's fraud-based claims have not been pled with
21 the requisite specificity, Ocwen also takes specific aim at Plaintiff's Sixth Cause of
22 Action, for common law fraud, on grounds that it is barred by the so-called economic-
23 loss doctrine. Under California law, the economic-loss doctrine prevents those bound by
24 contract from suing in tort, unless they allege harm distinct from that stemming from
25 the breached contract. See FoodSafety Net Servs. v. Eco Safe Sys. USA, Inc., 209 Cal.
26 App. 4th 1118, 1130 (2010) ([A] party alleging fraud or deceit in connection with a
27 contract must establish tortious conduct independent of a breach of the contract itself,
28 that is, violation of 'some independent duty arising from tort law.'" (quoting Robinson

1 Helicopter Co. v. Dana Corp., 34 Cal. 4th 979, 990 (2004)); Giles v. GMAC, 494 F.3d
2 865, 874-75 (9th Cir. 2007). Asserting that Plaintiff's fraud allegations hinge completely
3 on the assumption that the challenged fees constitute a breach of the Deed of Trust,
4 Ocwen argues that Plaintiff's fraud claim is precluded.

5 In Bias v. Wells Fargo & Co., 942 F.Supp. 2d 915 (N.D. Cal. 2013, under
6 circumstances nearly identical to those of this case, the plaintiff challenged Wells
7 Fargo's practice of assessing unlawfully marked-up BPO fees on the accounts of
8 borrowers in default. The Northern District was unpersuaded by Wells Fargo's argument
9 that its conduct amounted, at most, to breach of contract. Id. at 938 n.18. See also
10 Young v. Wells Fargo, 671 F. Supp. 2d 1006, 1034-35 (S.D. Iowa 2009) (allegations that
11 Wells Fargo assessed unnecessary default-related service fees went beyond a mere
12 breach of contract and instead amounted to "a systematic course of conduct to defraud
13 mortgage borrowers"). Here, while Ocwen was clearly entitled under the terms of the
14 Deed of Trust to be reimbursed for fees it paid to protect its security interest in defaulted
15 property, according to Plaintiff's Complaint it went well beyond any contractual right in
16 that regard by failing to disclose that the fees for which it sought reimbursement had
17 been significantly marked-up. Those allegations are sufficient to save Plaintiff's fraud
18 claim from being barred under the economic-loss doctrine.

19 **D. Statute of Limitation as to RFDCPA Claim**

20 In his Fourth Cause of Action, Plaintiff claims that Ocwen violated the RFDCPA
21 which prohibits a debt collector from using "any false deceptive, or misleading
22 representation or means in connection with the collection of any debt." Compl., ¶ 171,
23 citing 15 U.S.C. § 1692e. By knowingly and actively concealing Ocwen's mark-up for
24 default related services, Plaintiff contends that those provisions have been abrogated.

25 In addition to arguing that Plaintiff's RFDCPA claim is subject to the heightened
26 pleading requirement of a fraud based claim, an assertion the Court has already rejected
27 above, Ocwen also argues that the claim is barred by one year statute of limitations
28 contained in California Civil Code § 1788.3(f). Although Ocwen concedes that tolling

1 may result in an extension of that limitations period, it claims that Plaintiff "has not
2 alleged the required facts to suggest he was 'induced or tricked by [his]adversary's
3 misconduct into allowing the filing deadline to pass.'" Ocwen's Mot., 10:1-3, citing
4 Wilson v. Gordon & Wong Law Grp., P.C., 2013 WL 5230387 at *3 (E.D. Cal. Sept. 16,
5 2013 (dismissing RFDCPA claims as time-barred where plaintiff's tolling allegations were
6 conclusory)).

7 Plaintiff claims that tolling has occurred due to Ocwen's "knowing and active
8 concealment, denial, and misleading actions" designed to "conceal the true character,
9 quality, and nature of its assessment of marked-up fees on homeowners' loan accounts."
10 See Compl., ¶¶ 105, 106. As set forth above, Plaintiff has alleged specific instances
11 where he was assessed default-related fees whose mark-up was not disclosed.
12 Moreover, and in any event, as Plaintiff points out, he claims to have been assessed
13 marked-up fees occurred on February 27, 2014 and June 9, 2014, respectively, both of
14 which would fall within the one year preceding the filing of the instant complaint on
15 November 5, 2014. Either way, Ocwen's contention that Plaintiff's RFDCPA claim is
16 time barred lacks merit.

17 **E. RICO Claims**

18 To state a RICO claim under either 18 U.S.C. § 1962(c) or (d), as Plaintiff
19 purports to do in his Second and Third Causes of Action, he must first plead the
20 existence of an enterprise as that term is defined by RICO. The requisite enterprise can
21 be "any individual partnership corporation, association or other legal entity, and any
22 union or group of individuals associated in fact although not a legal entity." 18 U.S.C. §
23 1961(4); see also Eclectic Props. East, LLC v. Marcus & Millichap Co., 751 F.3d 990,
24 997 (9th Cir. 2014); Sanford v. MemberWorks, Inc., 625 F.3d 550, 559 (9th Cir. 2010).
25 In order to allege an association-in-fact enterprise, a plaintiff must allege: 1) "a group of
26 persons associated together for a common purpose of engaging in a course of conduct,"
27 2) "an ongoing organization, either formal or informal," and 3) that "the various
28 associates function as a continuing unit." Odom v. Microsoft Corp., 486 F.3d 541, 552-

1 53 (9th Cir. 2007). The enterprise must consist of at least two entities, and must be
2 more than the RICO defendant “referred to by a different name.” See Cedric Kushner
3 Promotions, Ltd. v. King, 533 U.S. 158, 161 (2001).

4 A viable RICO claim under § 1962(c) must allege conduct by a qualifying
5 enterprise through a pattern of racketeering activity. Walter v. Drayson, 538 F.3d 1244,
6 1237 (9th Cir. 2008). Consequently, in addition to demonstrating the existence of the
7 requisite enterprise, predicate racketeering acts must also be identified. Ocwen
8 contends that Plaintiff’s § 1962(c) RICO claim fails on both those counts. In addition,
9 with regard to Plaintiff’s § 1962(d) claim for conspiracy to violate RICO, Ocwen also
10 argues that because Plaintiff has demonstrated no substantive RICO violation, any
11 related conspiracy claim also necessarily fails. Turner v. Cook, 362 F.3d 1219, 1231
12 n.17 (9th Cir. 2004) (affirming dismissal of § 1962(d) claim where plaintiff had failed to
13 allege the predicate § 1962(c) claim). Therefore, in assessing the viability of Plaintiff’s
14 RICO claim the Court will begin by considering first whether a qualifying enterprise has
15 been identified and, if it has, will then proceed to the question of whether the Complaint
16 adequately alleges a predicate racketeering act sufficient for purposes of RICO.

17 **1. Enterprise**

18 Plaintiff alleges Ocwen, along with Altisource and Ocwen’s property preservation
19 vendors, qualify as an associated-in-fact enterprise for RICO purposes under 28 U.S.C.
20 § 1961(4). Compl., ¶ 141. As Ocwen recognizes, however, Plaintiff’s RICO claim is
21 based primarily on the contention the Ocwen and Altisource comprise such an
22 enterprise. Ocwen’s Mot., 13:16-17, citing Compl., ¶¶ 2, 35-50. As stated above,
23 Plaintiff alleges that “Ocwen directs Altisource to order and coordinate default-related
24 services,” with Altisource then placing orders for such services and charging Ocwen
25 “marked up” fees, which in turn are passed on to borrowers. Compl., ¶ 52. While
26 Ocwen contends there is nothing wrong with it charging to borrowers the fee it paid to
27 Altisource, whether marked-up or not, the fact remains that Plaintiff specifically alleges
28 that Altisource and Ocwen are related companies with at least partially shared ownership

1 and management such that they do not operate on an “arm’s length” basis. The two
2 companies acting together to collude in passing on “marked-up” default-related fees to
3 unwitting borrowers is, according to Plaintiff, the RICO enterprise. The fact that the
4 arrangement may have benefitted both companies does not preclude it being effectuated
5 by way of the enterprise. Additionally, while related, the two companies appear to
6 possess a distinct legal status which satisfied RICO’s requirement that more than one
7 entity be involved.

8 As Plaintiff points out, the definition of an associated-in-fact enterprise is “not very
9 demanding.” Odom, 486 F.3d at 548. Significantly, too, under controlling Ninth Circuit
10 precedent, RICO must in any event “be liberally construed to effectuate its remedial
11 purposes.” Id. at 547. In addition to identifying the contours of the two companies as
12 stated above, Plaintiff makes specific allegations pertaining to the “policies and
13 procedures developed by Ocwen’s executives, including:

14 funneling default-related services through [Ocwen’s] affiliated
15 company, Altisource, to disguise unlawful mark-ups of
16 services provided by third parties; providing statements that
17 conceal the true nature of the marked-up default-related
18 service fees; using mortgage loan management software
designed to assess undisclosed marked-up fees on
borrowers accounts; and failing to provide borrowers with
accurate documentation to support assessment of fees for
BPOs.

19 Compl., ¶ 145.

20 In Bias, like the present case, the plaintiff alleged that defendants formed an
21 enterprise to unlawfully mark-up default-related fees, with borrowers ultimately being
22 charged a fee significantly in excess of what third-party vendors actually charged for
23 those services. Similar too are allegations that an inter-company division of defendant
24 Wells Fargo called Premiere Asset Services participated as a member of the enterprise
25 by creating the impression that it was an independent company providing BPOs.

26 Although Bias differs from this case in the sense that Wells Fargo is claimed never to
27 have actually paid the marked-up invoices, given the interrelationship between Ocwen
28 and Altisource, and that fact that payments benefitted both companies, that factor is not

1 dispositive in distinguishing Bias from the present case, despite Ocwen's argument to
2 the contrary.

3 The Bias court found that plaintiffs met both the distinct entity and the "common
4 purpose" requirements for alleging an associated-in-fact enterprise under RICO. Bias,
5 942 F. Supp. 2d at 940-41. By identifying both Wells Fargo and at least one other entity,
6 Premiere Asset Services, as participating as a member of the enterprise, plaintiffs
7 satisfied the requirement that two different members be "associated together for a
8 common purpose to maximize profits through concealment of marked-up fees." Id. This
9 analysis applies squarely to the present case and causes the Court to conclude that
10 Plaintiff's RICO claim adequately pleads the existence of a RICO enterprise.

11 **2. Predicate Act**

12 As the requisite "predicate act" for establishing RICO liability, Plaintiff alleges that
13 Ocwen engaged in mail or wire fraud in violation of RICO by concealing, in statements
14 transmitted to borrowers, its mark-up of default related fees. Compl., ¶¶ 152-57.
15 Additionally, according to Plaintiff, '[b]y disguising the true nature of amounts purportedly
16 owed in communications to borrowers," the enterprise in which Ocwen participated
17 "made false statements using the Internet, telephone, facsimile, United States mail, and
18 other interstate commercial carriers" (id. at ¶ 152), and "fraudulently communicat[ed]
19 false information about these fees to borrower in order "to pursue their fraudulent
20 scheme." Id. at ¶ 155. Ocwen argues that these allegations are insufficient for RICO
21 purposes because Plaintiff has not identified the date or contents of a single
22 misstatement in support of his RICO claims. While Ocwen correctly points out that
23 predicate acts under RICO must be alleged with specificity under Rule 9(b) (Schreiber
24 Dist. Co., v. Serv-Well Furniture Co., Inc., 806 F.2d 1393, 1400-01 (9th Cir. 1986)), this
25 Court concludes, as it did with respect to Plaintiff's fraud allegations as discussed above,
26 that the requisite specificity has been met for pleadings purposes. Unlike cases where
27 no individualized injury is identified, Plaintiff here contends he received monthly
28 statements demanding that he pay allegedly marked-up fees for BPO assessed on

1 September 4, 2013 and February 27, 2014, and a marked-up “Title Search” fee
2 assessed to his account on June 9, 2014. Id. at ¶ 101, 103. These allegations square
3 with assertions deemed sufficient by the Court in Bias, where the plaintiff alleged that,
4 “[t]hrough the mail and wire, [Wells Fargo] provided mortgage invoices, payoff demands,
5 or proofs of claims to borrowers, demanding that borrowers pay fraudulently concealed
6 marked-up fees for default-related services.” Bias, 942 F. Supp. 2d at 938-39.

7 **3. Conspiracy**

8 As indicated above, Plaintiff’s Third Cause of Action alleges, under 18 U.S.C. §
9 1962(d), a conspiracy to violate the general RICO violations already set forth in the
10 Second Cause of Action. Ocwen’s claim that the conspiracy claim fails depends
11 primarily on the success of its assertion that Plaintiff has failed to allege a substantive
12 RICO violation under § 1962(c). The Court’s rejection of Ocwen’s argument in that
13 regard disposes of the very foundation of Ocwen’s same argument with respect to
14 conspiracy. Ocwen’s secondary argument that Plaintiff has failed to sufficiently allege
15 the nature and scope of the unlawful scheme for purposes of § 1962(d) is equally
16 unavailing. Plaintiff’s allegations, as discussed at length above, are more than sufficient
17 to withstand pleadings scrutiny at this juncture of the case.

18 **F. UCL Claims**

19 Under California’s UCL, any person or entity that has engaged “in unfair
20 competition may be enjoined in any court of competent jurisdiction.” Cal. Bus. & Prof.
21 Code §§ 17201, 17203. “Unfair competition” includes “any unlawful, unfair or fraudulent
22 business act or practice .” Id. at § 17200.

23 Plaintiff here premises her UCL violations under the “fraudulent” and “unfair”
24 components of the statute. Compl., ¶ 126. To state a claim under the “fraudulent” prong
25 of the UCL, “it is necessary only to show that members of the public are likely to be
26 deceived” by the business practice. In re Tobacco II Cases, 46 Cal. 4th 298, 312 (2009).
27 While no definitive test has been established to determine whether a business practice is
28 “unfair” in consumer cases, three tests for unfairness have been developed in the

1 consumer context. First, a business practice is unfair where the practice implicates a
2 public policy that is “tethered to specific constitutional, statutory or regulatory provisions.”
3 Harmon v. Hilton Group, 2011 WL 5914004 at *8 (N.D. Cal. Nov. 28, 2011). The second
4 test “determine[s] whether the alleged business practice is immoral, unethical,
5 oppressive, unscrupulous, or substantially injurious to consumers and requires the court
6 to weigh the utility of the defendant’s conduct against the gravity of the harm to the
7 alleged victim.” Id. Finally, under the third test, “unfair” conduct requires that “(1) the
8 consumer injury must be substantial; (2) the injury must not be outweighed by any
9 countervailing benefits to consumers or competition; and (3) it must be an injury that
10 consumers themselves could not reasonably have avoided.” Davis v. Ford Motor Credit
11 Co., 179 Cal. App. 4th 581, 597-98 (2009).

12 Under the “fraudulent” prong of the statute, Plaintiff alleges that Ocwen
13 “affirmatively misled delinquent borrowers into paying marked-up fees which Defendants
14 are not authorized to collect.” Pl.’s Opp’n, 16:16-18. Plaintiff goes on to contend that in
15 furtherance of this fraudulent scheme, Defendants send delinquent borrowers monthly
16 statements which

17 disguise[] the fact that the amounts [Ocwen] represent[s] as
18 being owed have been marked-up beyond the actual cost of
19 the services, violating the disclosures in the mortgage
contract.

20 Compl., ¶ 128.

21 According to Plaintiff, with the “true character, quality, and nature of their
22 assessment of marked-up default-related service fees” concealed from unsuspecting
23 borrowers, Defendants use the full force of their position as a major financial institution to
24 sell the fraud and collect the prohibited fees. Id. at ¶¶ 127, 133-35. Based on these
25 allegations, Plaintiff asserts that there can be no real dispute that Ocwen’s conduct could
26 mislead and/or deceive the public so as to state a claim under the UCL’s “fraudulent”
27 prong.

28 ///

1 Significantly, under very similar circumstances, the Bias court found that plaintiffs'
2 claim there sufficed to satisfy this requirement for pleadings purposes. Bias, 942 F.
3 Supp. 2d at 935. In Bias, like the present case, plaintiffs provided specific dates on
4 which they were charged marked-up fees as well as Wells Fargo's failure to inform them
5 that the fees were in fact inflated. Taken together, Bias found those allegations to
6 "adequately allege a fraudulent business practice likely to deceive the public" for UCL
7 purposes, despite the fact that as a claim grounded in fraud, the particularity requirement
8 of Rule 9(b) applies. Id. at 935, 932. The Court views this reasoning as persuasive and,
9 like Bias, denies the request for dismissal as to Plaintiff's UCL claim based on the
10 fraudulent prong.

11 Ocwen fares no better in its challenge to the “unfairness” component of Plaintiff’s
12 UCL claim. Citing Walker v. Countrywide Home Loans, Inc., 98 Cal. App. 4th 1158
13 (2002), Ocwen contends that Plaintiff’s claim cannot be “unfair” for UCL purposes
14 because the Deed of Trust authorizes default-related services to protect the holder’s
15 security interest in the subject property. Walker’s recognition that a loan servicer can
16 charge a delinquent borrower a property inspection fee for this purpose, however, does
17 not mean that Defendants can charge marked-up default-related service fees, an issue
18 not addressed in Walker. Under either the second or third test for determining the
19 viability of a claim of “unfairness” under UCL, Plaintiff’s claim suffices.

G. Unjust Enrichment

Under California law, the elements of unjust enrichment are: (1) receipt of a benefit; and (2) the unjust retention of the benefit at the expense of another. Peterson v. Cellco Partnership, 164 Cal. App. 4th 1583, 1593 (2008). Restitution resulting from unjust enrichment can “be awarded in lieu of breach of contract damages when the parties had an express contract” but the contract “was procured by fraud or is unenforceable or ineffective for some reason.” McBride v. Boughton, 123 Cal. App. 4th 379, 387 (2004). Nonetheless, “where express binding agreements exist and define the parties’ rights,” an action for unjust enrichment does not lie. Cal. Med. Ass’n, Inc. v.

1 Aetna U.S. Healthcare of Cal., 94 Cal. App. 4th 151, 172 (2001).

2 Plaintiff's unjust enrichment claim is premised on the same facts underlying
3 Ocwen's alleged fraudulent concealment of its marked-up default related fees. While
4 default service fees themselves may be authorized by the Deed of Trust, the propriety of
5 a mark-up is not governed by the mortgage contract, despite Ocwen's argument to the
6 contrary. Given the fact that Ocwen's challenge to the unjust enrichment claim is based
7 solely on the contention that the fees at issue are authorized by contract, the Court's
8 conclusion that they are not authorized by contract disposes of Ocwen's challenge, and
9 mandates that its motion to dismiss as to the Fifth Cause of Action for unjust enrichment
10 be denied.

11

12 **CONCLUSION**

13

14 For all the reasons set forth above, Ocwen's Motion to Dismiss (ECF No. 6) is
15 DENIED.

16 IT IS SO ORDERED.

17 Dated: July 28, 2015

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21 MORRISON C. ENGLAND, JR., CHIEF JUDGE
22 UNITED STATES DISTRICT COURT

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