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UNITED STATES DISTRICT COURT
FOR THE EASTERN DISTRICT OF CALIFORNIA

BALJIT SINGH,

Plaintiff,

v.

AGUILERA NICOLAS, et al.,

Defendants.

No. 2: 18-cv-1852 KJM KJN P

FINDINGS AND RECOMMENDATIONS

I. Introduction

Plaintiff is a state prisoner, proceeding without counsel, with a civil rights action pursuant to 42 U.S.C. § 1983. This action proceeds against defendants Austin and Aguilera.¹ Defendants are represented by separate counsel.

On September 30, 2019, the court granted defendant Austin’s summary judgment motion on the grounds that plaintiff failed to exhaust administrative remedies. (ECF No. 46.) Pending before the court is defendant Aguilera’s motion for summary judgment on the grounds that plaintiff failed to exhaust administrative remedies prior to filing this action and also on the merits of plaintiff’s claims. (ECF No. 45.)

¹ Plaintiff identified defendant Aguilera as “Aguilera Nicolas.” However, according to defendant’s pleadings, defendant’s name is Nicholas Aguilera. Accordingly, in these findings and recommendations, the undersigned refers to this defendant as defendant Aguilera.

1 For the reasons stated herein, the undersigned recommends that defendant Aguilera's
2 summary judgment motion be granted.

3 II. Legal Standard for Summary Judgment

4 Summary judgment is appropriate when it is demonstrated that the standard set forth in
5 Federal Rule of Civil procedure 56 is met. "The court shall grant summary judgment if the
6 movant shows that there is no genuine dispute as to any material fact and the movant is entitled to
7 judgment as a matter of law." Fed. R. Civ. P. 56(a).

8 Under summary judgment practice, the moving party always bears
9 the initial responsibility of informing the district court of the basis
10 for its motion, and identifying those portions of "the pleadings,
11 depositions, answers to interrogatories, and admissions on file,
together with the affidavits, if any," which it believes demonstrate
the absence of a genuine issue of material fact.

12 Celotex Corp. v. Catrett, 477 U.S. 317, 323 (1986) (quoting then-numbered Fed. R. Civ. P.
13 56(c)).

14 "Where the nonmoving party bears the burden of proof at trial, the moving party need
15 only prove that there is an absence of evidence to support the non-moving party's case." Nursing
16 Home Pension Fund, Local 144 v. Oracle Corp. (In re Oracle Corp. Sec. Litig.), 627 F.3d 376,
17 387 (9th Cir. 2010) (citing Celotex Corp., 477 U.S. at 325); see also Fed. R. Civ. P. 56 advisory
18 committee's notes to 2010 amendments (recognizing that "a party who does not have the trial
19 burden of production may rely on a showing that a party who does have the trial burden cannot
20 produce admissible evidence to carry its burden as to the fact"). Indeed, summary judgment
21 should be entered, after adequate time for discovery and upon motion, against a party who fails to
22 make a showing sufficient to establish the existence of an element essential to that party's case,
23 and on which that party will bear the burden of proof at trial. Celotex Corp., 477 U.S. at 322.
24 "[A] complete failure of proof concerning an essential element of the nonmoving party's case
25 necessarily renders all other facts immaterial." Id. at 323.

26 Consequently, if the moving party meets its initial responsibility, the burden then shifts to
27 the opposing party to establish that a genuine issue as to any material fact actually exists. See
28 Matsushita Elec. Indus. Co. v. Zenith Radio Corp., 475 U.S. 574, 586 (1986). In attempting to

1 establish the existence of such a factual dispute, the opposing party may not rely upon the
2 allegations or denials of its pleadings, but is required to tender evidence of specific facts in the
3 form of affidavits, and/or admissible discovery material in support of its contention that such a
4 dispute exists. See Fed. R. Civ. P. 56(c); Matsushita, 475 U.S. at 586 n.11. The opposing party
5 must demonstrate that the fact in contention is material, i.e., a fact that might affect the outcome
6 of the suit under the governing law, see Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 248
7 (1986); T.W. Elec. Serv., Inc. v. Pacific Elec. Contractors Ass’n, 809 F.2d 626, 630 (9th Cir.
8 1987), and that the dispute is genuine, i.e., the evidence is such that a reasonable jury could return
9 a verdict for the nonmoving party, see Wool v. Tandem Computers, Inc., 818 F.2d 1433, 1436
10 (9th Cir. 1987), overruled in part on other grounds, Hollinger v. Titan Capital Corp., 914 F.2d
11 1564, 1575 (9th Cir. 1990).

12 In the endeavor to establish the existence of a factual dispute, the opposing party need not
13 establish a material issue of fact conclusively in its favor. It is sufficient that “the claimed factual
14 dispute be shown to require a jury or judge to resolve the parties’ differing versions of the truth at
15 trial.” T.W. Elec. Serv., 809 F.2d at 630. Thus, the “purpose of summary judgment is to ‘pierce
16 the pleadings and to assess the proof in order to see whether there is a genuine need for trial.’”
17 Matsushita, 475 U.S. at 587 (quoting Fed. R. Civ. P. 56(e) advisory committee’s note on 1963
18 amendments).

19 In resolving a summary judgment motion, the court examines the pleadings, depositions,
20 answers to interrogatories, and admissions on file, together with the affidavits, if any. Fed. R.
21 Civ. P. 56(c). The evidence of the opposing party is to be believed. See Anderson, 477 U.S. at
22 255. All reasonable inferences that may be drawn from the facts placed before the court must be
23 drawn in favor of the opposing party. See Matsushita, 475 U.S. at 587. Nevertheless, inferences
24 are not drawn out of the air, and it is the opposing party’s obligation to produce a factual
25 predicate from which the inference may be drawn. See Richards v. Nielsen Freight Lines, 602 F.
26 Supp. 1224, 1244-45 (E.D. Cal. 1985), aff’d, 810 F.2d 898, 902 (9th Cir. 1987). Finally, to
27 demonstrate a genuine issue, the opposing party “must do more than simply show that there is
28 some metaphysical doubt as to the material facts. . . . Where the record taken as a whole could

1 not lead a rational trier of fact to find for the nonmoving party, there is no ‘genuine issue for
2 trial.’” Matsushita, 475 U.S. at 586 (citation omitted).

3 By contemporaneous notice provided on October 4, 2018 (ECF No. 12), plaintiff was
4 advised of the requirements for opposing a motion brought pursuant to Rule 56 of the Federal
5 Rules of Civil Procedure. See Rand v. Rowland, 154 F.3d 952, 957 (9th Cir. 1998) (*en banc*);
6 Klinge v. Eikenberry, 849 F.2d 409 (9th Cir. 1988).

7 III. Legal Standard for Exhaustion of Administrative Remedies

8 Section 1997e(a) of the Prison Litigation Reform Act of 1995 (“PLRA”) provides that
9 “[n]o action shall be brought with respect to prison conditions under [42 U.S.C. § 1983], or any
10 other Federal law, by a prisoner confined in any jail, prison, or other correctional facility until
11 such administrative remedies as are available are exhausted.” 42 U.S.C. § 1997e(a). Prisoners are
12 required to exhaust the available administrative remedies prior to filing suit. Jones v. Bock, 549
13 U.S. 199, 211 (2007); McKinney v. Carey, 311 F.3d 1198, 1199-1201 (9th Cir. 2002).

14 Exhaustion is required regardless of the relief sought by the prisoner and regardless of the
15 relief offered by the process, unless “the relevant administrative procedure lacks authority to
16 provide any relief or to take any action whatsoever in response to a complaint.” Booth v.
17 Churner, 532 U.S. 731, 736, 741 (2001); Ross v. Blake, 136 S. Ct. 1850, 1857, 1859 (2016). The
18 exhaustion requirement applies to all prisoner suits relating to prison life. Porter v. Nussle, 534
19 U.S. 516, 532 (2002). An untimely or otherwise procedurally defective appeal will not satisfy the
20 exhaustion requirement. Woodford v. Ngo, 548 U.S. 81, 90-91 (2006).

21 As the U.S. Supreme Court explained in Ross, 136 S. Ct. at 1856, regarding the PLRA’s
22 exhaustion requirement:

23 [T]hat language is “mandatory”: An inmate “shall” bring “no action”
24 (or said more conversationally, may not bring any action) absent
25 exhaustion of available administrative remedies.... [T]hat edict
26 contains one significant qualifier: the remedies must indeed be
“available” to the prisoner. But aside from that exception, the
PLRA’s text suggests no limits on an inmate’s obligation to
exhaust—irrespective of any “special circumstances.”

27 Id. (internal citations omitted).

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1 Exhaustion of administrative remedies may occur if, despite the inmate's failure to
2 comply with a procedural rule, prison officials ignore the procedural problem and render a
3 decision on the merits of the grievance at each available step of the administrative process. Reyes
4 v. Smith, 810 F.3d 654, 659 (9th Cir. 2016) (although inmate failed to identify the specific
5 doctors, his grievance plainly put prison on notice that he was complaining about the denial of
6 pain medication by the defendant doctors, and prison officials easily identified the role of pain
7 management committee's involvement in the decision-making process).

8 IV. Background

9 This action proceeds on the original complaint. Plaintiff alleges that defendant Aguilera
10 failed to properly treat plaintiff's skin disorder. Plaintiff alleges that in July 2017, defendant
11 Aguilera told plaintiff to use hydrocortisone cream on his skin disorder on his left eye. Plaintiff
12 alleges that the hydrocortisone cream made his eye more irritated and worse. Plaintiff alleges that
13 on August 22, 2017, defendant Aguilera told plaintiff to stop using the hydrocortisone cream. On
14 November 30, 2017, defendant Aguilera prescribed Desonide cream which made plaintiff's eye
15 worse. Plaintiff alleges that plaintiff made several requests to see a skin doctor, but defendant
16 Aguilera "doesn't seem to care." Plaintiff alleges that due to the actions of defendant Aguilera,
17 plaintiff still suffers from a left eye skin disorder that looks like a skin scar.

18 V. Did Plaintiff Exhaust Administrative Remedies Prior to Filing This Action?

19 Because plaintiff is proceeding pro se, he is afforded the benefit of the prison mailbox
20 rule. See Houston v. Lack, 487 U.S. 266, 276 (1988). The complaint contains no proof of service.
21 Under the prison mailbox rule, the date plaintiff signed the complaint will be considered his filing
22 date absent evidence to the contrary. See Jenkins v. Johnson, 330 F.3d 1146, 1149 n.2 (9th Cir.
23 2003), overruled on other grounds by Pace v. DiGuglielmo, 544 U.S. 408 (2005) (date petition is
24 signed may be considered earliest possible date an inmate could submit his petition to prison
25 authorities for filing under the mailbox rule). Accordingly, plaintiff filed his complaint on June
26 24, 2018. (See ECF No. 1 at 6.)

27 Defendant Aguilera argues that plaintiff failed to exhaust administrative remedies prior to
28 filing this action on June 24, 2018. In support of this argument, defendant cites the following

1 evidence.

2 A. Defendant's Evidence

3 Beginning on September 1, 2017, California Correctional Health Care Services
4 ("CCHCS") implemented a new, statewide Health Care Grievance Program for health care
5 grievances, which contains two levels of review – the institutional level of review, and the final
6 level of review (also called the headquarters level of review). (ECF No. 45-3 at 2.) The new
7 program only applies to health care grievances filed after September 1, 2017. (Id.)

8 Between July 2017 and June 24, 2018, plaintiff submitted two health care grievances that
9 mentioned the conduct at issue in this action, nos. CMF HC-17000039 and CMF HC-180000822.
10 (Id. at 3-4.)

11 *Grievance CMF HC-17000039*

12 Plaintiff submitted grievance HC-17000039 on September 10, 2017. (Id. at 28.) In
13 grievance HC-17000039, plaintiff complained that skin irritation under his left eye had not been
14 properly treated. (Id. at 4.) Plaintiff requested to be seen by a skin specialist. (Id.)

15 On November 13, 2017, the institutional-level response to grievance CMF HC-17000039
16 was issued and found that no intervention was needed. (Id.) The institutional-level response
17 indicated that plaintiff's health care records were reviewed, he was seen by Dr. McAllister on
18 October 16, 2017, that he was diagnosed with post-inflammatory hyperpigmentation, that he was
19 advised to avoid further trauma and rubbing of his skin under his eye, and that no referral to
20 dermatology was medically indicated. (Id.)

21 On November 14, 2017, plaintiff appealed the institutional level decision to the Health
22 Care Correspondence and Appeals Branch ("HCCAB") for a decision at the headquarters level of
23 review. (ECF No. 45-4 at 3.) HCCAB received this grievance on December 1, 2017. (Id.) On
24 March 12, 2018, HCCAB referred the grievance back to the California Medical Facility ("CMF")
25 for an amended decision at the institutional level of review. (Id.) HCCAB requested that plaintiff
26 be interviewed by CMF concerning his claims, and that an amended institutional-level decision
27 be issued thereafter. (Id.)

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1 The CMF Health Care Grievance Office received the grievance from HCCAB on or about
2 March 12, 2018. (ECF No. 45-3 at 5.) On March 21, 2018, defendant Aguilera interviewed
3 plaintiff regarding this grievance. (Id.) On April 3, 2018, CMF issued an amended institutional-
4 level response. (Id.) The amended institutional-level response found that no intervention was
5 needed with respect to the issues grieved or the treatment that plaintiff had been provided. (Id.)
6 The amended institutional-level response was mailed or delivered to plaintiff on April 9, 2018.
7 (Id.)

8 Plaintiff appealed CMF's amended institutional-level response to HCCAB on or about
9 April 29, 2018. (ECF No. 45-4 at 4.) HCCAB received the resubmitted grievance on May 4,
10 2018. (Id.)

11 On July 31, 2018, HCCAB issued its headquarters-level response, which found that no
12 intervention was needed with respect to the issues grieved or the treatment that plaintiff had been
13 provided. (Id.) The headquarter-level decision was mailed to plaintiff on or about July 31, 2018.
14 (Id.)

15 *CMF HC-180000822*

16 On January 4, 2018, plaintiff submitted grievance CMF HC-180000822 at the institution
17 level. (ECF No. 45-3 at 5-6.) In this grievance, plaintiff wrote that he resubmitted grievance
18 CMF HC-17000039 but had not received a reply. (Id. at 5.) Plaintiff wrote that his medical issue
19 had not been resolved. (Id.) Plaintiff wrote that he still needed to see a skin specialist because he
20 had not received proper treatment. (Id.) Plaintiff wrote that one doctor stated that
21 "hydroquinone" cream would cure it, but he could not issue it. (Id.)

22 The CMF Health Care Grievance Office received this grievance on January 10, 2018. (Id.
23 at 6, 42.) On February 15, 2018, defendant Aguilera interviewed plaintiff in connection with this
24 grievance. (Id. at 6, 42.) Defendant Austin was the reviewing authority and reviewed this
25 grievance at the institutional level of review. (Id. at 6, 42.)

26 On February 22, 2018, the institutional level response was issued, which found no
27 intervention was needed with respect to the issues grieved or the treatment that plaintiff had been
28 provided. (Id. at 6.) The institutional level decision was mailed to plaintiff on February 26, 2018.

1 (Id.)

2 Plaintiff submitted this grievance to the HCCAB for headquarters-level review on or
3 about March 18, 2018. (ECF No. 45-4 at 4.) In this grievance, plaintiff complained about
4 defendant Aguilera’s treatment of his eye. (Id.) The HCCAB received this grievance on or
5 around March 26, 2018. (Id.)

6 On June 14, 2018, the HCCAB rejected this grievance under California Code of
7 Regulations, Title 15, former section 3087.9(a)(6)² as being duplicative of CMF HC-17000039.
8 (Id.)

9 In his declaration submitted by defendant in support of the summary judgment motion,
10 HCCAB Chief S. Gates states that although the June 14, 2018 letter states, “This decision
11 exhausts your administrative remedies,” it only did so with respect to Grievance No. CMF HC-
12 18000082—not grievance CMF HC-17000039. (Id. at 5.) S. Gates states that even though
13 plaintiff attempted to appeal the same issue in both grievances, because grievance CMF HC-
14 17000039 was submitted first, plaintiff was required to exhaust grievance CMF HC-17000039
15 through the headquarters level of review in order to exhaust his claim of improper skin treatment.
16 (Id.)

17 B. Discussion

18 Defendant Aguilera moves for summary judgment because plaintiff exhausted grievance
19 CMF HC-17000039 on July 31, 2018, which was after plaintiff filed this action on June 24, 2018.

20 On October 28, 2019, plaintiff filed an opposition to defendants’ summary judgment
21 motion. (ECF No. 50.) Plaintiff argues that his grievances filed in HC-17000039 were not timely
22 responded to because it took approximately ten months for him to exhaust administrative
23 remedies. Plaintiff argues that if prison officials had followed the timelines in the regulations for
24 responding to grievances, he would have exhausted his administrative remedies much sooner.

25 In his opposition to defendant Austin’s summary judgment motion, plaintiff also argued
26 that prison officials did not timely respond to his grievances. The undersigned addressed that
27

28 ² On August 6, 2018, section 3087.9 was renumbered to section 3999.234.

1 claim in the May 16, 2019 findings and recommendations addressing defendant Austin's
2 summary judgment motion. (ECF No. 42.) The undersigned restates those findings herein:

3 California Code of Regulations tit. 15, § 3999.228(i) provides that
4 institutional level responses to health care grievances shall be
5 completed and returned to the grievant within forty-five business
6 days.³ California Code of Regulations tit. 15, § 3999.230(f) provide
7 that responses to HCCAB grievances are due within sixty business
8 days the grievance is received by the HCCAB.⁴

9 The regulations define business days as Monday through Friday,
10 excluding State holidays. Cal. Code Regs. tit. 15, § 3999.225(e).⁵

11 Attached to defendant's reply is a chart containing the timelines and
12 relevant deadlines for CMF HC-17000039. (ECF No. 37 at 4.) The
13 chart is mostly accurate.

14 The chart correctly states that plaintiff submitted CMF HC-
15 17000039 on September 10, 2017. (Id. at 4.) The chart incorrectly
16 states that the institutional level response to this grievance was sent
17 to plaintiff on November 13, 2017. (Id.) The declaration of Staff
18 Services Analyst McAlpine, submitted by defendants in support of
19 the summary judgment, states that the institutional response was
20 issued November 13, 2017, but mailed to plaintiff on November 14,
21 2017. (ECF No. 33-3 at 4.) The grievance, itself, also indicates that
22 it was mailed to plaintiff on November 14, 2017. (Id. at 14.)

23 Forty-five business days from September 10, 2017 is November 11,
24 2017. November 11, 2017 fell on a Saturday. Therefore, the
25 response was due the following Monday, i.e., November 13, 2017.
26 The response, sent to plaintiff on November 14, 2017, was one day
27 late.

28 The chart correctly states that the HCCAB received plaintiff's
grievance on December 1, 2017. (ECF No. 37 at 4.) The regulations
do not discuss the timeline for HCCAB to notify the institution when
an amended response is due. However, the undersigned reasonably
infers that the HCCAB has sixty business days to notify the
institution when an amended response is due, as this is the deadline
regulations set for HCCAB to respond to grievances.

The chart correctly states that the HCCAB response was due on
March 1, 2018, i.e., sixty business days after December 1, 2017. (Id.)
The chart correctly states that on March 12, 2018, the HCCAB
referred the grievance back to CMF, i.e., 67 day business days after
December 1, 2018. (Id.)

26 ³ On August 6, 2018, former section 3097.3 was renumbered to section 3999.228.

27 ⁴ On August 6, 2018, former section 3087.5 was renumbered to section 3999.230.

28 ⁵ On August 6, 2018, former section 3087 was renumbered to section 3999.225.

1 The chart incorrectly states that CMF had 45 business days to issue
2 an amended response. (ECF No. 37 at 4.) California Code of
3 Regulations, tit. 15, § 3999.230(k) sets forth the procedures for the
HCCAB to refer appeals back to the institution for amended
responses:

4 (k) Amendments. HCCAB shall notify the HCGO and grievant when
5 it is determined a health care grievance response requires
amendment.

6 (1) The HCGO shall complete the amended response and return the
7 health care grievance package to the grievant within 30 calendar days
of notice issuance.

8 (2) The grievant shall have 30 calendar days plus five calendar days
9 for mailing from the amended health care grievance response issue
10 date to resubmit the entire original health care grievance package for
a headquarters' level grievance appeal review.

11 Cal. Code Regs. tit. 15, § 3999.230(k).

12 Section 3999.230(k)(1) provides that the institution has thirty
13 calendar days to issue the amended response. The notice referring
14 the grievance back to CMF for an amended response was issued on
March 12, 2018. The amended institutional response was issued on
April 3, 2018, which was less than thirty calendar days from March
12, 2018.

15 The chart correctly states that the HCCAB received plaintiff's
16 headquarters-level grievance on May 4, 2018. (*Id.*) The chart
17 correctly states that the HCCAB mailed plaintiff the institutional
response on July 31, 2018, which was sixty business days from May
4, 2018.

18 Defendant argues that the minor delays in responding to plaintiff's
19 grievance, discussed above, did not render plaintiff's administrative
remedies unavailable.

20 *****

21 F. Discussion

22 At the outset, the undersigned finds that grievance CMF HC-
23 180000822 did not exhaust plaintiff's administrative remedies
24 because this grievance was properly rejected as duplicative of
25 grievance CMF HC-17000039. *Woodford*, 548 U.S. at 84 (a prisoner
cannot satisfy the exhaustion requirement "by filing of an untimely
or otherwise procedurally defective administrative grievance or
appeal.")

26 Plaintiff received the final decision for CMF HC-17000039 from the
27 HCCAB on July 31, 2018, which was after he filed this action on
28 June 24, 2018. Prisoners are required to exhaust available
administrative remedies before filing suit. *McKinney v. Carey*, 311
F.3d 1198, 1199 (9th Cir. 2002). However, two of the responses to

1 grievance CMF HC-17000039 were untimely, by one and seven days
2 respectively. Defendant argues that these brief delays did not render
3 plaintiff's administrative remedies unavailable. For the reasons
4 stated herein, the undersigned agrees with defendants.

5 An inmate need not exhaust when circumstances render
6 administrative remedies effectively unavailable. Nunez v. Duncan,
7 591 F.3d 1217, 1226 (9th Cir. 2010). In Ross v. Blake, the Supreme
8 Court agreed, stating the inmate was only required to exhaust those
9 grievance procedures "that are capable of use to obtain some relief
10 for the action complained of." Ross, 136 S.Ct. at 1859. Ross
11 provided a non-exhaustive list of circumstances where
12 administrative remedies were not capable of use: (1) where the
13 procedure "operates as a simple dead end" because officers are
14 "unable or consistently unwilling to provide any relief to aggrieved
15 inmates"; (2) when the administrative scheme is "so opaque that it
16 becomes, practically speaking, incapable of use" because "no
17 ordinary prisoner can discern or navigate it"; and (3) when prison
18 administrators "thwart inmates from taking advantage of a grievance
19 process through machination, misrepresentation, or intimidation."
20 Id. at 1859-60.

21 In addition, the Ninth Circuit has held that "[w]hen prison officials
22 improperly fail to process a prisoner's grievance, the prisoner is
23 deemed to have exhausted available administrative remedies."
24 Andres v. Marshall, 867 F.3d 1076, 1079 (9th Cir. 2017) (per curiam,
25 as amended). In Andres, the inmate filed a 602 grievance regarding
26 alleged excessive force, but never received a response from prison
27 officials. 887 F.3d at 1077. The Ninth Circuit found that the
28 inmate's administrative remedies were rendered effectively
unavailable by defendants' failure to respond to his grievance. Id. at
1078-79.

In Brown v. Valoff, 422 F.3d 926, 943 n. 18 (9th Cir. 2005), the
Ninth Circuit also stated that, "like all other circuits that have
considered the question, 'we refuse to interpret the PLRA so
narrowly as to ... permit [prison officials] to exploit the exhaustion
requirement through indefinite delay in responding to grievances."
In Brown, the Ninth Circuit also stated that, "[d]elay in responding
to a grievance, particularly a time-sensitive one, may demonstrate
that no administrative process is in fact available." 422 F.3d at 943
n. 18.

While the cases cited by plaintiff in the surreply generally stand for
the proposition that administrative remedies are exhausted when
prison officials fail to respond to a grievance, none of the cases cited
by plaintiff in the surreply stand for the proposition that a brief delay
in responding to a grievance renders administrative remedies
unavailable. For example, in Powe v. Ennis, the plaintiff filed his
grievance on May 12, 1997. 177 F.3d at 394. Prison officials had
forty days to provide a response. (Id.) After receiving no response,
the plaintiff filed his suit on September 30, 1997, "well after the due
date for the state to complete response to the step 2 grievance." Id.
The Fifth Circuit found that prison officials' failure to respond to the
grievance rendered administrative remedies exhausted. (Id.)

1 In Robinson v. Superintendent Rockview SCI, the Third Circuit
2 found that the prison rendered its administrative procedures
3 unavailable to the inmate when it failed to timely respond to his
4 grievance and then repeatedly ignored his follow-up request for a
5 decision on his claim. 831 F.3d at 155. In Foulk v. Charrier, the
6 inmate alleged that prison officials failed to respond to his grievance,
7 which prevented him from exhausting administrative remedies. 262
8 F.3d at 688. The Eighth Circuit found that prison officials' failure to
9 respond to the grievance meant that no further remedies were
10 available. (Id.)

11 The instant case can be distinguished from the cases cited by plaintiff
12 in the surreply because here, prison officials did not fail to respond
13 to his grievance. Instead, two of the responses to his grievance were
14 briefly delayed.

15 In the opposition, plaintiff also claims that the HCCAB took no
16 action on his grievance for eight months, in violation of the
17 regulations. However, as set forth above, section 3999.230(k) of
18 Title 15 contains procedures for the HCCAB to send grievances back
19 to the institutions for amended responses. Plaintiff's claim that the
20 HCCAB did not act on his grievance for eight months is without
21 merit.

22 The undersigned finds that the brief delays in the responses to
23 plaintiff's grievance did not render the appeals process unavailable
24 to plaintiff. The delays were minimal, the grievance was addressed,
25 and plaintiff was able to continue seeking review. While plaintiff's
26 grievance raised a claim regarding medical care, the undersigned
27 does not find that the grievance raised claims which were so time
28 sensitive so that the brief delays rendered remedies unavailable. For
these reasons, the one and seven days delay in responding to
plaintiff's grievance did not render administrative remedies
unavailable. See Zaiza v. Tampien, 2019 WL 1003581 (E.D. Cal.
2019) (brief delay in responding to grievance did not render
administrative remedies unavailable).

(ECF No. 42 at 10-15.)

For the reasons discussed above, the undersigned finds that plaintiff did not exhaust his
administrative remedies with respect to his claim against defendant Aguilera before filing this
action. Accordingly, defendant's summary judgment motion on the grounds that plaintiff failed
to exhaust administrative remedies before filing this action should be granted.

VI. Is Defendant Aguilera Entitled to Summary Judgment on the Merits of Plaintiff's Claims?

Defendant Aguilera argues that he did not violate plaintiff's Eighth Amendment right to
adequate medical care.

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1 A. Legal Standard for Eighth Amendment Claim

2 The Eighth Amendment is violated only when a prison official acts with deliberate
3 indifference to an inmate’s serious medical needs. Snow v. McDaniel, 681 F.3d 978, 985 (9th
4 Cir. 2012), overruled in part on other grounds, Peralta v. Dillard, 744 F.3d 1076, 1082-83 (9th
5 Cir. 2014); Jett v. Penner, 439 F.3d 1091, 1096 (9th Cir. 2006). To state a claim a plaintiff “must
6 show (1) a serious medical need by demonstrating that failure to treat [his] condition could result
7 in further significant injury or the unnecessary and wanton infliction of pain,” and (2) that “the
8 defendant’s response to the need was deliberately indifferent.” Wilhelm v. Rotman, 680 F.3d
9 1113, 1122 (9th Cir. 2012) (citing Jett, 439 F.3d at 1096). “Deliberate indifference is a high legal
10 standard,” Toguchi v. Chung, 391 F.3d 1051, 1060 (9th Cir. 2004), and is shown by “(a) a
11 purposeful act or failure to respond to a prisoner’s pain or possible medical need, and (b) harm
12 caused by the indifference.” Wilhelm, 680 F.3d at 1122 (citing Jett, 439 F.3d at 1096). The
13 requisite state of mind is one of subjective recklessness, which entails more than ordinary lack of
14 due care. Snow, 681 F.3d at 985 (citation and quotation marks omitted).

15 Mere ‘indifference,’ ‘negligence,’ or ‘medical malpractice’ will not support this cause of
16 action.” Broughton v. Cutter Laboratories, 622 F.2d 458, 460 (9th Cir. 1980) (citing Estelle v.
17 Gamble, 429 U.S. 97, 105-06 (1976)).

18 Further, “[a] difference of opinion between a physician and the prisoner—or between
19 medical professionals—concerning what medical care is appropriate does not amount to
20 deliberate indifference.” Snow, 681 F.3d at 987 (citing Sanchez v. Vild, 891 F.2d 240, 242 (9th
21 Cir. 1989)). Rather, a plaintiff is required to show that the course of treatment selected was
22 “medically unacceptable under the circumstances” and that the defendant “chose this course in
23 conscious disregard of an excessive risk to plaintiff’s health.” Snow, 681 F.3d at 988 (quoting
24 Jackson v. McIntosh, 90 F.3d 330, 332 (9th Cir. 1996)).

25 B. Discussion

26 Defendant moves for summary judgment on the grounds that plaintiff’s skin condition
27 under his left eye was not a serious medical need and, on the grounds that defendant did not act
28 with deliberate indifference when he treated plaintiff for his complaints regarding this skin

1 condition.

2 *Serious Medical Need*

3 “Serious medical needs” include “the existence of an injury that a reasonable doctor or
4 patient would find important and worthy of comment or treatment; the presence of a medical
5 condition that significantly affects an individual’s daily activities; or the existence of chronic and
6 substantial pain.” Lopez v. Smith, 203 F.3d 1122, 1131 (9th Cir. 2000) (citing McGuckin v.
7 Smith, 974 F.2d 1050, 1059-60 (9th Cir. 1992).

8 Defendant argues that the undisputed facts show that when he examined plaintiff, plaintiff
9 complained of darkening skin under his left eye only. Defendant argues that a reasonable
10 inference from plaintiff’s limited complaint is that his skin condition neither caused him chronic
11 or substantial pain nor significantly affected his daily activities. Defendant also argues that
12 plaintiff’s skin condition improved despite the alleged improper treatment by defendant Aguilera.
13 For these reasons, defendant argues that plaintiff’s skin condition did not constitute a serious
14 medical need.

15 In support of the argument that plaintiff did not have a serious medical need, defendant
16 cites the allegations in plaintiff’s verified complaint, which the undersigned restates herein.

17 Plaintiff alleges that defendant Aguilera failed to properly treat his “left eye skin
18 disorder.” (ECF No. 1 at 3.) Plaintiff alleges that plaintiff alleges that in July 2017, defendant
19 Aguilera prescribed hydrocortisone cream. (Id.) Plaintiff alleges that after using the
20 hydrocortisone cream, his skin condition got more irritated and became worse. (Id.) Plaintiff
21 alleges that defendant Aguilera told plaintiff to stop using the hydrocortisone cream. (Id.)
22 Plaintiff alleges that after that, plaintiff made several requests to see a skin doctor, which
23 defendant Aguilera apparently ignored or denied. (Id.) Plaintiff alleges that on November 30,
24 2017, defendant Aguilera prescribed Desonide cream, which made his skin condition worse. (Id.)
25 In the complaint signed June 24, 2018, plaintiff alleges that he still suffers from a left eye skin
26 disorder that looks like a skin scar. (Id.)

27 Defendant also cites portions of plaintiff’s deposition testimony in support of the
28 argument that plaintiff did not have a serious medical need. Defendant submitted plaintiff’s

1 entire deposition transcript, which the undersigned has reviewed. In relevant part, plaintiff
2 described his skin condition as dark skin under his left eye. (Deposition Transcript at 23-24.)
3 When asked whether he suffered any pain as a result of the discoloration under his left eye,
4 plaintiff testified,

5 A: I'm not really sure about that. Might have been, but ...

6 Q: I'll represent to you that we have some documents that said there
7 was no pain. So I'm just trying to get testimony.

8 At the time you first met any medical provider with the Department
9 of Corrections with regards to you darkening of you – of the skin
10 underneath your left eye, did you ever make any complaint to
11 anybody that there was – that the discoloration was accompanied
12 with pain?

13 A: I don't really recall that much.

14 Q: Okay. So you have –

15 A: I might have told them, but I don't recall at this point.

16 Q: Okay. So –and we're asking for your best testimony. So as we
17 sit here today, you don't recall one way or the other whether or not
18 you told any medical provider with the Department of Corrections?

19 A: I -I believe some time I was having pain and might have
20 mentioned it.

21 (Id. at 24-25.)

22 When asked whether any medical provider at the California Department of Corrections
23 ever told him that the dark pigmentation under his eyes affected his vision, plaintiff testified that
24 he did not think so. (Id. at 26.)

25 When asked how the hydrocortisone cream made his condition worse, plaintiff testified
26 that his skin got darker. (Id. at 40.) Plaintiff testified that the Desonide cream defendant Aguilar
27 prescribed in November 2017 also made his skin condition worse. (Id. at 45-46.)

28 At his June 10, 2019 deposition, plaintiff was asked if he considered his eye as having any
discoloration today. (Id. at 46.) Plaintiff responded, “Well, a little bit when I wash my face, but
it's better compared to before.” (Id.)

1 Plaintiff testified that he did not suffer cracking or bleeding due to his skin condition. (Id.
2 at 60-61.) Plaintiff testified that he was able to walk, eat and speak with his skin condition. (Id.
3 at 62.)

4 For the reasons stated herein, the undersigned herein finds that plaintiff's alleged skin
5 disorder, which plaintiff described at his deposition as darker skin under his left eye, did not
6 constitute a serious medical need.

7 The evidence discussed above demonstrates that plaintiff's skin condition did not
8 significantly affect plaintiff's daily activities. At his deposition, plaintiff testified that he "might
9 have" suffered some pain and that he believed he had "some pain." This testimony does not
10 demonstrate that plaintiff's skin condition caused plaintiff to suffer chronic or substantial pain.
11 Plaintiff's opposition contains no evidence demonstrating that his skin condition significantly
12 affected his daily activities or caused him to suffer chronic or substantial pain. (ECF No. 50.)

13 In his opposition, plaintiff argues that his skin condition caused him to suffer mental and
14 emotional pain as well as harassment and embarrassment. (Id. at 50.) At his deposition, when
15 asked if he was attacked because of his skin condition, plaintiff responded, "No, but people will
16 make fun of you and that is what was going on there." (Plaintiff's deposition at 48-49.) Plaintiff
17 has provided no evidence supporting his general claims of harassment based on his skin
18 condition. Plaintiff's feelings of embarrassment caused by his skin condition do not elevate this
19 condition to a serious medical need

20 Although defendant Aguilera prescribed medication for plaintiff's skin condition, the
21 prescription of medication to treat the skin discoloration under plaintiff's left eye did not raise
22 plaintiff's skin condition to a serious medical need. See Mitchell v. Scott, 2017 WL 958603, at
23 *3 (S.D. Ill. 2017) ("If plaintiff's only complaint pertained to skin discoloration, the court would
24 likely conclude that plaintiff had failed to allege the existence of an objectively serious medical
25 condition."); Johnson v. Sullivan, 2010 WL 2850787, at *2 (E.D. Cal. 2010) (no showing that
26 skin condition constituted serious medical need); Antonelli v. Walters, 2009 WL 921103, at *4
27 (E.D. Ken. 2009) ("First, while the condition may cause chronic cosmetic side effects, the court
28 cannot conclude that Rosacea constitutes a serious medical condition or serious medical need.").

1 For the reasons discussed above, the undersigned finds that plaintiff's skin condition did
2 not constitute a serious medical need. For this reason, defendant should be granted summary
3 judgment.

4 *Deliberate Indifference*

5 Defendant also moves for summary judgment on the grounds that the medical treatment
6 he provide plaintiff did not constitute deliberate indifference. Defendant argues that the
7 undisputed facts demonstrate that he examined plaintiff twice for his skin condition and, on both
8 occasions, prescribed medication to treat plaintiff's skin condition. Defendant argues that the
9 undisputed facts show that he was responsive to plaintiff's concerns that the hydrocortisone
10 cream made his condition worse. Defendant argues that the gravamen of plaintiff's complaint
11 sounds in negligence because plaintiff claims that defendant prescribed ineffective medication
12 and failed to refer him to a specialist.

13 Defendant's argument in support of his claim that he did not act with deliberate
14 indifference is persuasive. However, the record contains no evidence regarding why defendant
15 waited until November 2017 to prescribe Desonide cream after discontinuing hydrocortisone
16 cream on August 22, 2017. The undersigned also observes that plaintiff's deposition transcript
17 suggests that another doctor told plaintiff to stay out of sunlight because sunlight could cause his
18 condition to worsen. (Plaintiff's Deposition at 68.) Plaintiff testified that after the hydrocortisone
19 cream and Desonide cream proved ineffective, another doctor told him to use sunblock on his
20 face to treat his skin condition. (*Id.* at 47.) The record contains no explanation as to why
21 defendant chose the course of treatment he did. Because of these outstanding questions, the
22 undersigned does not reach the issue of whether defendant acted with deliberate indifference.

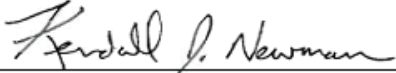
23 Defendant also moves for summary judgment on the grounds that plaintiff suffered no
24 harm based on defendant Aguilera's alleged inadequate medical care. The undersigned need not
25 reach this issue because of the other grounds on which defendant should be granted summary
26 judgment.

27 Accordingly, IT IS HEREBY RECOMMENDED that defendant Aguilera's summary
28 judgment motion (ECF No. 45) be granted on the grounds that plaintiff failed to exhaust

1 administrative remedies and, on the grounds, that plaintiff did not have a serious medical need.

2 These findings and recommendations are submitted to the United States District Judge
3 assigned to the case, pursuant to the provisions of 28 U.S.C. § 636(b)(1). Within fourteen days
4 after being served with these findings and recommendations, any party may file written
5 objections with the court and serve a copy on all parties. Such a document should be captioned
6 “Objections to Magistrate Judge’s Findings and Recommendations.” Any response to the
7 objections shall be filed and served within fourteen days after service of the objections. The
8 parties are advised that failure to file objections within the specified time may waive the right to
9 appeal the District Court’s order. Martinez v. Ylst, 951 F.2d 1153 (9th Cir. 1991).

10 Dated: November 27, 2019

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12 _____
13 KENDALL J. NEWMAN
14 UNITED STATES MAGISTRATE JUDGE

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