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UNITED STATES DISTRICT COURT  
FOR THE EASTERN DISTRICT OF CALIFORNIA

STEPHEN STOWERS,  
Plaintiff,  
v.  
HRABKO,<sup>1</sup>  
Defendant.

No. 2:18-cv-2177 DB P

ORDER AND FINDINGS AND  
RECOMMENDATIONS

Plaintiff is a state prisoner proceeding pro se and in forma pauperis with a civil rights action pursuant to 42 U.S.C. § 1983. Plaintiff alleges defendant was deliberately indifferent to his serious medical needs in violation of the Eighth Amendment. Before the court is defendant’s motion for summary judgment and plaintiff’s motion to compel discovery responses. For the reasons set forth below, this court will recommend defendant’s motion be granted and will deny plaintiff’s motion.

**BACKGROUND**

This case is proceeding on plaintiff’s original complaint, filed here on August 9, 2018. Plaintiff alleged that beginning in 2014, defendant Hrabko, a dermatologist, failed to properly treat plaintiff’s lip disease when plaintiff was incarcerated at California State Prison, Solano

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<sup>1</sup> Defendant points out that his name was misspelled as “Harbako” in plaintiff’s complaint. The Clerk of the Court is directed to reflect the correct spelling of defendant’s name on the docket.

1 (“CSP-SOL”). (ECF No. 1.) On screening, this court found plaintiff stated a cognizable Eighth  
2 Amendment claim against Hrabko. (ECF No. 7.) On September 3, 2019, defendant filed an  
3 answer (ECF No. 27) and on December 2, 2019 filed the present motion for summary judgment  
4 (ECF No. 29). In his motion, defendant argues this action should be dismissed because plaintiff  
5 failed to exhaust his administrative remedies prior to filing this suit.

6 The court granted plaintiff’s motion for an extension of the discovery dead line and of the  
7 deadline for filing an opposition to defendant’s motion. (ECF No. 31.) In March, defendant  
8 moved for a stay of discovery pending the court’s decision on the summary judgment motion.  
9 This court granted that request but permitted plaintiff the opportunity to move to compel any  
10 discovery responses relevant to the exhaustion issued raised in defendant’s motion for summary  
11 judgment. (ECF Nos. 42, 44.)

12 Plaintiff has now filed an opposition to the motion for summary judgment (ECF No. 45)  
13 and defendant filed a reply (ECF No. 46). In his opposition, plaintiff moves to compel defendant  
14 to respond to discovery that plaintiff contends is relevant to the pending summary judgment  
15 motion.<sup>2</sup>

## 16 MOTION FOR SUMMARY JUDGMENT

### 17 I. Summary Judgment Standards under Rule 56

18 Summary judgment is appropriate when the moving party “shows that there is no genuine  
19 dispute as to any material fact and the movant is entitled to judgment as a matter of law.” Fed. R.  
20 Civ. P. 56(a). Under summary judgment practice, the moving party “initially bears the burden of  
21 proving the absence of a genuine issue of material fact.” In re Oracle Corp. Sec. Litigation, 627  
22 F.3d 376, 387 (9th Cir. 2010) (citing Celotex Corp. v. Catrett, 477 U.S. 317, 323 (1986)). The  
23 moving party may accomplish this by “citing to particular parts of materials in the record,  
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25 <sup>2</sup> Plaintiff requested several extensions of time to file a formal motion to compel discovery. The  
26 court has granted plaintiff’s requests and warned plaintiff that any motion to compel must be  
27 limited to discovery requests relevant to the issues raised in defendant’s summary judgment  
28 motion. After being given several months to file such a motion, plaintiff has not done so.  
Because plaintiff included a motion to compel with his opposition to the summary judgment  
motion and has given the court no reason to think he has any new grounds to seek to compel, this  
court will consider the motion to compel incorporated with plaintiff’s opposition.

1 including depositions, documents, electronically stored information, affidavits or declarations,  
2 stipulations (including those made for purposes of the motion only), admissions, interrogatory  
3 answers, or other materials” or by showing that such materials “do not establish the absence or  
4 presence of a genuine dispute, or that an adverse party cannot produce admissible evidence to  
5 support the fact.” Fed. R. Civ. P. 56(c)(1)(A), (B).

6 When the non-moving party bears the burden of proof at trial, “the moving party need  
7 only prove that there is an absence of evidence to support the nonmoving party’s case.” Oracle  
8 Corp., 627 F.3d at 387 (citing Celotex, 477 U.S. at 325.); see also Fed. R. Civ. P. 56(c)(1)(B).  
9 Indeed, summary judgment should be entered, after adequate time for discovery and upon motion,  
10 against a party who fails to make a showing sufficient to establish the existence of an element  
11 essential to that party's case, and on which that party will bear the burden of proof at trial. See  
12 Celotex, 477 U.S. at 322. “[A] complete failure of proof concerning an essential element of the  
13 nonmoving party’s case necessarily renders all other facts immaterial.” Id. In such a  
14 circumstance, summary judgment should be granted, “so long as whatever is before the district  
15 court demonstrates that the standard for entry of summary judgment . . . is satisfied.” Id. at 323.

16 If the moving party meets its initial responsibility, the burden then shifts to the opposing  
17 party to establish that a genuine issue as to any material fact actually does exist. See Matsushita  
18 Elec. Indus. Co. v. Zenith Radio Corp., 475 U.S. 574, 586 (1986). In attempting to establish the  
19 existence of this factual dispute, the opposing party typically may not rely upon the allegations or  
20 denials of its pleadings but is required to tender evidence of specific facts in the form of  
21 affidavits, and/or admissible discovery material, in support of its contention that the dispute  
22 exists. See Fed. R. Civ. P. 56(c)(1); Matsushita, 475 U.S. at 586 n.11. However, a complaint that  
23 is submitted in substantial compliance with the form prescribed in 28 U.S.C. § 1746 is a “verified  
24 complaint” and may serve as an opposing affidavit under Rule 56 as long as its allegations arise  
25 from personal knowledge and contain specific facts admissible into evidence. See Jones v.  
26 Blanas, 393 F.3d 918, 923 (9th Cir. 2004); Schroeder v. McDonald, 55 F.3d 454, 460 (9th Cir.  
27 1995) (accepting the verified complaint as an opposing affidavit because the plaintiff  
28 “demonstrated his personal knowledge by citing two specific instances where correctional staff

1 members . . . made statements from which a jury could reasonably infer a retaliatory motive”);  
2 McElyea v. Babbitt, 833 F.2d 196, 197-98 (9th Cir. 1987); see also El Bey v. Roop, 530 F.3d  
3 407, 414 (6th Cir. 2008) (Court reversed the district court’s grant of summary judgment because  
4 it “fail[ed] to account for the fact that El Bey signed his complaint under penalty of perjury  
5 pursuant to 28 U.S.C. § 1746. His verified complaint therefore carries the same weight as would  
6 an affidavit for the purposes of summary judgment.”). The opposing party must demonstrate that  
7 the fact in contention is material, i.e., a fact that might affect the outcome of the suit under the  
8 governing law, and that the dispute is genuine, i.e., the evidence is such that a reasonable jury  
9 could return a verdict for the nonmoving party. See Anderson v. Liberty Lobby, Inc., 477 U.S.  
10 242, 248 (1986).

11 To show the existence of a factual dispute, the opposing party need not establish a  
12 material issue of fact conclusively in its favor. It is sufficient that “the claimed factual dispute be  
13 shown to require a jury or judge to resolve the parties’ differing versions of the truth at trial.”  
14 T.W. Elec. Serv., Inc. v. Pacific Elec. Contractors Ass’n, 809 F.2d 626, 631 (9th Cir. 1987).  
15 Thus, the “purpose of summary judgment is to ‘pierce the pleadings and to assess the proof in  
16 order to see whether there is a genuine need for trial.’” Matsushita, 475 U.S. at 587 (citations  
17 omitted).

18 “In evaluating the evidence to determine whether there is a genuine issue of fact,” the  
19 court draws “all reasonable inferences supported by the evidence in favor of the non-moving  
20 party.” Walls v. Central Contra Costa Transit Auth., 653 F.3d 963, 966 (9th Cir. 2011). It is the  
21 opposing party’s obligation to produce a factual predicate from which the inference may be  
22 drawn. See Richards v. Nielsen Freight Lines, 602 F. Supp. 1224, 1244-45 (E.D. Cal. 1985),  
23 aff’d, 810 F.2d 898, 902 (9th Cir. 1987). Finally, to demonstrate a genuine issue, the opposing  
24 party “must do more than simply show that there is some metaphysical doubt as to the material  
25 facts. . . . Where the record taken as a whole could not lead a rational trier of fact to find for the  
26 nonmoving party, there is no ‘genuine issue for trial.’” Matsushita, 475 U.S. at 587 (citation  
27 omitted).

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## 1 II. Legal Standards for Exhaustion of Administrative Remedies

### 2 A. PLRA Exhaustion Requirement

3 The Prison Litigation Reform Act of 1995 (PLRA) mandates that “[n]o action shall be  
4 brought with respect to prison conditions under section 1983 . . . or any other Federal law, by a  
5 prisoner confined in any jail, prison, or other correctional facility until such administrative  
6 remedies as are available are exhausted.” 42 U.S.C. § 1997e(a). Compliance with deadlines and  
7 other critical prison grievance rules is required to exhaust. Woodford v. Ngo, 548 U.S. 81, 90  
8 (2006) (exhaustion of administrative remedies requires “using all steps that the agency holds out,  
9 and doing so properly”). “[T]o properly exhaust administrative remedies prisoners ‘must  
10 complete the administrative review process in accordance with the applicable procedural rules,’—  
11 rules that are defined not by the PLRA, but by the prison grievance process itself.” Jones v.  
12 Bock, 549 U.S. 199, 218 (2007) (quoting Woodford, 548 U.S. at 88); see also Marella v. Terhune,  
13 568 F.3d 1024, 1027 (9th Cir. 2009) (“The California prison system’s requirements ‘define the  
14 boundaries of proper exhaustion.’”) (quoting Jones, 549 U.S. at 218).

15 Although “the PLRA’s exhaustion requirement applies to all inmate suits about prison  
16 life,” Porter v. Nussle, 534 U.S. 516, 532 (2002), the requirement for exhaustion under the PLRA  
17 is not absolute, Albino v. Baca, 747 F.3d 1162, 1172-72 (9th Cir. 2014) (en banc). As explicitly  
18 stated in the statute, “[t]he PLRA requires that an inmate exhaust only those administrative  
19 remedies ‘as are available.’” Sapp v. Kimbrell, 623 F.3d 813, 822 (9th Cir. 2010) (quoting 42  
20 U.S.C. § 1997e(a)) (administrative remedies plainly unavailable if grievance was screened out for  
21 improper reasons); see also Nunez v. Duncan, 591 F.3d 1217, 1224 (9th Cir. 2010) (“Remedies  
22 that rational inmates cannot be expected to use are not capable of accomplishing their purposes  
23 and so are not available.”). “We have recognized that the PLRA therefore does not require  
24 exhaustion when circumstances render administrative remedies ‘effectively unavailable.’” Sapp,  
25 623 F.3d at 822 (citing Nunez, 591 F.3d at 1226); accord Brown v. Valoff, 422 F.3d 926, 935  
26 (9th Cir. 2005) (“The obligation to exhaust ‘available’ remedies persists as long as some remedy  
27 remains ‘available.’ Once that is no longer the case, then there are no ‘remedies . . . available,’  
28 and the prisoner need not further pursue the grievance.”).

1 Dismissal of a prisoner civil rights action for failure to exhaust administrative remedies  
2 must generally be brought and decided pursuant to a motion for summary judgment under Rule  
3 56, Federal Rules of Civil Procedure. Albino, 747 F.3d at 1168. “Nonexhaustion” is “an  
4 affirmative defense” and defendants have the burden of “prov[ing] that there was an available  
5 administrative remedy, and that the prisoner did not exhaust that available remedy.” Id. at 1171-  
6 72. A remedy is “available” where it is “capable of use; at hand.” Williams v. Paramo, 775 F.3d  
7 1182, 1191 (9th Cir. 2015) (quoting Albino, 747 F.3d at 1171). Grievance procedures that do not  
8 allow for all types of relief sought are still “available” as long as the procedures may afford  
9 “some relief.” Booth v. Churner, 532 U.S. 731, 738 (2001). If a defendant meets the initial  
10 burden, a plaintiff then must “come forward with evidence showing that there is something in his  
11 particular case that made the existing and generally available administrative remedies effectively  
12 unavailable to him.” Albino, 747 F.3d at 1172.

13 The Supreme Court has identified three situations in which administrative remedies are  
14 “unavailable” within the meaning of the statute. First, an “administrative procedure is  
15 unavailable when (despite what regulations or guidance materials may promise) it operates as a  
16 simple dead end - with officers unable or consistently unwilling to provide any relief to aggrieved  
17 inmates.” Ross v. Blake, 136 S. Ct. 1850, 1859 (2016) (citing Booth, 532 U.S. at 736, 738).  
18 Second, “an administrative scheme might be so opaque that it becomes, practically speaking,  
19 incapable of use. In this situation, some mechanism exists to provide relief, but no ordinary  
20 prisoner can discern or navigate it.” Id. at 1859. Third, “when prison administrators thwart  
21 inmates from taking advantage of a grievance process through machination, misrepresentation, or  
22 intimidation,” the administrative remedy is effectively unavailable. Id. at 1860 (citing Woodford,  
23 548 U.S. at 102). “[T]he ultimate burden of proof,” however, never leaves the defendant.  
24 Albino, 747 F.3d at 1172.

### 25 **B. California’s Inmate Appeal Process**

26 California regulations distinguish prisoners’ health care appeals from other types of  
27 grievances. Health care appeals are governed by Title 15 of the California Code of Regulations,  
28 Article 5, § 3999.225, et seq. The health care grievance process provides an administrative

1 remedy “for review of complaints of applied health care policies, decisions, actions, conditions,  
2 or omissions that have a material adverse effect on [prisoners’] health or welfare.” Cal. Code  
3 Regs. tit. 15, § 3999.226(a).

4 The regulations provide for two levels of review for a health care appeal. First, an inmate  
5 who files a health care grievance will receive review at the institutional level. Cal. Code Regs. tit.  
6 15, § 3999.226(a)(1). In submitting a grievance, an inmate is required to “document clearly and  
7 coherently all information known and available to him or her regarding the issue” and identify the  
8 staff member involved. Id. § 3999.227(g). The appeal should not involve multiple issues that do  
9 not derive from a single event. Id. § 3999.227(e). An inmate has thirty calendar days to submit  
10 his or her appeal from the occurrence of the action or decision being appealed or from “[i]nitial  
11 knowledge of the action or decision being grieved.” Id. § 3999.227(b).

12 If a prisoner is “dissatisfied with the institutional level health care grievance disposition,  
13 the grievant may appeal the disposition by completing and signing Section B of the CDCR 602  
14 HC and submitting the health care grievance package [for headquarters’ level review] to  
15 HCCAB.” Cal. Code Regs. tit. 15, § 3999.229(a). “The headquarters’ level review constitutes  
16 the final disposition on a health care grievance and exhausts administrative remedies.” Id. §  
17 3999.230(h). The exhaustion requirement is echoed in another section: “Health care grievances  
18 are subject to a headquarters’ level disposition before administrative remedies are deemed  
19 exhausted pursuant to section 3999.230. A health care grievance or health care grievance appeal  
20 rejection or withdrawal does not exhaust administrative remedies.” Id. § 3999.226(g).

### 21 **III. Undisputed Material Facts re Exhaustion**

22 Defendants filed a Statement of Undisputed Facts (“DSUF”) as required by Local Rule  
23 260(a). (ECF No. 29-3.) Plaintiff’s filings include: (1) points and authorities (ECF No. 45 at 3-  
24 9); (2) declarations (id. at 10-19); (3) a response to the DSUF (id. at 20-26); and (4) a statement of  
25 disputed facts (id. at 28-36). In addition to these documents, and in light of plaintiff’s pro se  
26 status, the court has also reviewed statements made in plaintiff’s verified complaint and of which  
27 he has personal knowledge. The following are the material facts which are undisputed:

28 ////

- 1 • Plaintiff submitted two health care appeals between December 2013 and  
2 December 2019: SOL HC 13038729 and CMC HC 18000469.
- 3 • Plaintiff submitted SOL HC 13038729 on December 6, 2018 to the first level of  
4 review. He withdrew that appeal on January 14, 2019.
- 5 • Plaintiff submitted CMC HC 18000469 to the first level of review on January 9,  
6 2018. Plaintiff re-submitted it twice. (See Plt’s Decl. (ECF No. 45 at 11); S.  
7 Gates Decl. (ECF No. 29-4 at 3).) The version considered at the institutional level  
8 was the third version, submitted on March 20, 2018.
- 9 • In the appeal submitted March 20, 2018, plaintiff described the history of his lip  
10 problems, starting in 2005. With respect to the defendant in this case, plaintiff  
11 stated, “[i]n 2015 I was seen by Dr. Hrabko, a Dermatologist[.] [H]e diagnosed  
12 me with Actinic Cheilitis. [H]e didn’t treat it.” Plaintiff concluded his appeal by  
13 stating that he was “objecting” to the lack of treatment from Hrabko. (ECF No.  
14 29-4 at 22-23.)
- 15 • On March 27, 2018, a first level response was issued to plaintiff.<sup>3</sup> In that response,  
16 plaintiff’s appeal was characterized as seeking a regular prescription for lip  
17 medication he had been provided previously. (ECF No. 29-4 at 17.)
- 18 • The first level response stated that plaintiff’s request was being denied and that  
19 any further medication must be prescribed by his doctor. (ECF No. 29-4 at 17-19.)  
20 Plaintiff was advised to submit a health care services request form if he had any  
21 new symptoms. Plaintiff was also told, “If you are dissatisfied with the  
22 Institutional Level Response submit the entire health care grievance package for  
23 Headquarters’ Level Review.” (Id. at 19.)

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24  
25 <sup>3</sup> Plaintiff states that this response was completed in February 2018. He references the signature  
26 page, which is dated February 28, 2018. (See ECF No. 29-4 at 17-19.) That date appears to  
27 simply be an error – the response refers to the institution’s receipt of the grievance on March 20,  
28 2018. Therefore, the February 28 date makes no sense. Because the response is dated March 27,  
2018 on the first page, this court accepts that date as the correct one. In any event, whether it was  
February or March is not material to this court’s consideration of the exhaustion issues raised  
herein.



- Plaintiff did not submit his grievance for review at the Headquarters Level.

#### IV. Analysis of Exhaustion

Before he filed a § 1983 action here, plaintiff must have fully exhausted his appeals by submitting them to the highest level of administrative review and receiving a denial at that level. It is not disputed that plaintiff did not do so. Therefore, defendants have satisfied their initial burden of showing plaintiff failed to exhaust his administrative remedies. See Albino, 747 F.3d at 1171-72. The burden then shifts to plaintiff to show administrative remedies were unavailable to him. Id. at 1172.

##### A. Legal Standards to Excuse Exhaustion Requirement

The Supreme Court has stressed that “all inmates must now exhaust all available remedies,” and district courts must apply this statutory requirement. Ross, 136 S. Ct. at 1858. Thus, there is no “special circumstances” exception to the PLRA’s rule of exhaustion. Id. That said, the PLRA does provide one textual exception by its use of the term “available,” meaning “‘capable of use for the accomplishment of a purpose,’ and that which ‘is accessible or may be obtained.’” Id. (quoting Booth, 532 U.S. at 737-38.)

In Ross, the Supreme Court found “three kinds of circumstances in which an administrative remedy, although officially on the books, is not capable of use to obtain relief.” 136 S. Ct. at 1858-59. These circumstances are: “(1) when the administrative procedure ‘operates as a simple dead end’ because officers are ‘unable or consistently unwilling to provide any relief to aggrieved inmates’; (2) when the administrative scheme is ‘so opaque that it becomes, practically speaking, incapable of use’ because ‘no ordinary prisoner can discern or navigate it’; and (3) when prison administrators ‘thwart inmates from taking advantage of a grievance process through machination, misrepresentation, or intimidation.’” Andres v. Marshall, 867 F.3d 1076, 1078 (9th Cir. 2017) (quoting Ross, 136 S. Ct. at 1858-59). However, “we expect that these circumstances will not often arise.” Ross, 136 S. Ct. at 1859 (citation omitted). The Ninth Circuit characterized the list in Ross as “non-exhaustive.” Andres, 867 F.3d at 1078. Various other circumstances may render administrative remedies unavailable, including the failure of prison officials to properly process a prisoner's grievance. Id. at 1079.

1           **B. Are there Disputes of Material Fact re Whether Administrative Remedies were**  
2 **Available to Plaintiff?**

3                   **1. Reasonable but Mistaken Belief he had Exhausted**

4           Plaintiff first contends that he understood that he had exhausted his administrative  
5 remedies when he told a nurse conducting an interview for his health care grievance that, “I am  
6 exhausting all my state remedies.” (ECF No. 45 at 5.) In his declaration, plaintiff describes his  
7 statement somewhat differently. He declares that he told the nurse he “wanted to exhaust [his]  
8 administrative remedies so that [he] could file a lawsuit against Dr. Hrabko.” (Id. at 12.)

9           A reasonable but mistaken belief is not, as plaintiff contends, an exception to the  
10 exhaustion requirement. The Supreme Court in Ross specifically held that a reasonable  
11 misunderstanding of the prison’s grievance procedure does not render the process “unavailable”  
12 for exhaustion purposes. 136 S. Ct. at 1858. Nor is plaintiff’s lack of legal knowledge that he  
13 was required to exhaust through all levels of administrative review before filing suit in federal  
14 court an exception. See Gurley v. Clark, 620 F. App’x 671, 673 (10th Cir. 2015) (“Lack of  
15 knowledge of the exhaustion requirement does not excuse an inmate’s failure to exhaust  
16 administrative procedures.”).

17                   **2. Lack of Explicit Notice of Exhaustion Requirement**

18           Plaintiff next argues that the institutional level response did not “explicitly” provide notice  
19 that he “MUST submit his grievance/appeal to Headquarters Level Review to exhaust his  
20 Administrative Remedies.” (ECF No. 45 at 5.) The institutional level response plaintiff received  
21 stated: “If you are dissatisfied with the Institutional Level Response submit the entire health care  
22 grievance package for Headquarters Level Review.” (Ex. D to Decl. of S. Gates (ECF No. 29-4  
23 at 19).)

24           Plaintiff cites no authority for the proposition that an institutional level response must  
25 specifically inform plaintiff of the legal prerequisites for filing a suit in court. Rather, as set out  
26 in Ross, to be considered available, the “procedures need not be sufficiently ‘plain’ as to preclude  
27 any reasonable mistake,” as long as an “ordinary prisoner can make sense of what it demands.”  
28 Muhammad v. Mayfield, 933 F.3d 993, 1001 (8th Cir. 2019) (quoting Ross, 136 S. Ct. at 1859).

1 Here, the institutional level response clearly instructed plaintiff to submit his appeal to the  
2 headquarters level if he was dissatisfied. As stated above, the fact that plaintiff was unaware he  
3 was legally required to do so to exhaust his administrative remedies prior to filing suit is not an  
4 excuse to the exhaustion requirement. See Gurley, 620 F. App'x at 673.

5 Further, there is no competent evidence that the legal standards for administrative appeals  
6 and regarding the exhaustion requirement were not available to plaintiff. Plaintiff states in his  
7 opposition brief that the prison law library did not include copies of the California Code of  
8 Regulations (“CCR”). (See ECF No. 45 at 12.) Plaintiff cites to his own declaration and to the  
9 declaration of inmate Keith Chambers in support of that statement. Neither document supports  
10 his assertion. Plaintiff does not state in his declaration that the CCR was unavailable to him or  
11 was not available in the library. (See ECF No. 45 at 10-16.) Nor does Mr. Chambers make any  
12 such statement in his declaration. (See ECF No. 45 at 17-20.) Moreover, plaintiff’s assertion that  
13 the library did not contain the CCR is belied by the evidence. Plaintiff cited to a CCR section in  
14 his response to the rejection of one of his prison grievances in February 2018. (See ECF No. 29-4  
15 at 25.)

16 In response to plaintiff’s interrogatory, defendant stated that copies of the CCR for the  
17 relevant time period were available in the prison law library. (See ECF No. 46 at 9.) Plaintiff  
18 presents no credible evidence to the contrary. The regulations state that health care grievances  
19 must be submitted to a headquarters’ disposition, or third level of review, before administrative  
20 remedies are deemed exhausted. Cal. Code Regs. tit. 15 §§ 3999.226(g); 3999.230(h). The  
21 PLRA requires exhaustion prior to filing suit. 42 U.S.C. § 1997e(a). Plaintiff fails to present  
22 evidence to create an issue of fact regarding whether prison grievance procedures were so  
23 “opaque” that he could not reasonably have exhausted them.

### 24 **3. Prison Thwarted Plaintiff’s Attempts to Exhaust**

25 Plaintiff also argues that the prison thwarted his attempts to exhaust by failing to process  
26 his grievance as a staff complaint, by “misrepresenting” the relief plaintiff sought, and by telling  
27 plaintiff that if he had further concerns, he should file a health care services request form. Even

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1 assuming the truth of plaintiff's assertions, none of these facts demonstrate an attempt by prison  
2 officials to "thwart" plaintiff's appeal rights.

3 First, plaintiff submitted his appeal on the form "CDCR 602 HC" for a "Health Care  
4 Grievance." (See ECF No. 29-4 at 21.) Whether or not it was, technically, a staff complaint does  
5 not bear any relevance to plaintiff's failure to exhaust. In fact, it shows that plaintiff had even  
6 more reason to have submitted his grievance to the headquarters' level since he was dissatisfied  
7 with the result of the institutional decision.

8 The same is true for plaintiff's contention that reviewers misconstrued the relief he sought  
9 and instructed him to file a health care services request form. This court first notes that plaintiff's  
10 description of the institutional level response does not reflect it fully. While plaintiff was  
11 instructed to file a health care services request form, he was only told to do so "[i]f you have  
12 additional health care needs." (ECF No. 29-4 at 19.) The response also informed plaintiff that he  
13 would not be prescribed medication that he did not currently require. (Id.) To the extent plaintiff  
14 was seeking to complain of Dr. Hrabko's conduct, rather than seeking to obtain medication, and  
15 he was dissatisfied with the institutional level response, that response made very clear that his  
16 next step was submitting his grievance to the headquarters' level. (Id.) Even if the response  
17 incorrectly framed plaintiff's complaint, it did not prevent him or mislead him in any way about  
18 his right to appeal to the next level of review. Moreover, the law is clear that a prisoner must  
19 exhaust his administrative remedies even if the relief sought by the prisoner is not available in the  
20 administrative process. Booth, 532 U.S. at 741.

21 Finally, plaintiff states that he was forced to resubmit his appeal twice before it was  
22 considered. To the extent plaintiff is alleging this was another aspect of prison officials' attempts  
23 to interfere with his right to appeal, again, plaintiff fails to make that showing. There is no  
24 dispute that plaintiff's third filing was accepted and considered at the institutional level and that  
25 he could have, but did not, submit it for headquarters' level review.

26 Plaintiff fails to demonstrate that prison officials engaged in any sort of "machination,  
27 misrepresentation, or intimidation" that rendered his administrative remedies unavailable. See  
28 Andres, 867 F.3d at 1078. The circumstances here bear no resemblance to those found by courts

1 to meet this standard. Prison officials in the present case did not unreasonably delay  
2 consideration of plaintiff’s grievance, id. at 1078-79; they did not threaten plaintiff with harm if  
3 he sought to pursue his appeal rights, Turner v. Burnside, 541 F.3d 1077, 1085 (11th Cir. 2008);  
4 and they did not mislead plaintiff “so as to prevent [his] use of otherwise proper procedures,”  
5 Hardy v. Shaikh, 959 F.3d 578, 586 (3rd Cir. 2020).

#### 6 **4. Exhaustion is Futile Because Relief is Never Granted**

7 Plaintiff’s final argument is that exhaustion would have been futile because headquarters’  
8 level review is a dead end. Plaintiff cites to the declaration of inmate Keith Chambers to support  
9 his argument that inmates rarely, if ever, receive relief at the headquarters’ level of review. Mr.  
10 Chambers states that he has worked as a clerk in the law libraries of various prisons for about six  
11 years. Chambers then states that over a twenty-year period he has “had the opportunity to view  
12 hundreds, if not thousands, of health-related and staff grievances” filed by inmates. He asserts  
13 that it “has been [his] experience” that grievances submitted to the headquarters’ level review are  
14 simply allowed to expire without a decision and the institutional-level decision is the final  
15 decision in the grievance process. He adds that in “nearly all cases” that he is “aware of,”  
16 headquarters’ level review is a dead end because it provides inmates no relief. (ECF No. 45 at  
17 18-19.)

18 This court does not find Chambers’ personal experience sufficient to carry plaintiff’s  
19 burden of showing his administrative remedies were effectively unavailable. Initially, this court  
20 notes that several aspects of Chambers’ declaration lack clarity. Chambers does not explain how  
21 or why he has twenty years of experience reviewing inmate grievances when he has been a library  
22 clerk for only six. Nor does he explain how his experience with viewing so many inmate  
23 grievances demonstrates that he also has experience viewing the responses inmates received from  
24 the final level of review. Even assuming the truth of Chambers’ assertions and their implications  
25 – that he has reviewed “hundreds” or even “thousands” of final-level responses to inmate  
26 grievances – plaintiff fails to show how Chambers’ personal experience is a representative sample  
27 of all final-level responses. This court finds plaintiff’s evidence that headquarters’ level review is  
28 a dead end insufficient to carry his burden of establishing the unavailability of his administrative

1 remedies. See Bruister v. Asuncion, No. CV 17-05106-PSG-RAO, 2019 WL 1744215, at \*7  
2 (C.D. Cal. Mar. 6, 2019) (personal experience of jailhouse lawyer that administrative relief never  
3 granted found insufficient to support prisoner’s claim that administrative remedies unavailable  
4 under Ross), rep. and reco. adopted, 2019 WL 6655388 (C.D. Cal. Sept. 10, 2019).

5 To conclude, plaintiff fails to demonstrate a material issue of fact regarding an excuse to  
6 the exhaustion requirement. The undisputed material facts show plaintiff failed to exhaust his  
7 administrative remedies through the highest level of review before filing this suit as required by  
8 42 U.S.C. § 1997e(a). Accordingly, defendant’s motion for summary judgment should be  
9 granted.

#### 10 **PLAINTIFF’S MOTION TO COMPEL DISCOVERY RESPONSES**

11 In the order granting defendant’s motion for a stay of discovery, this court advised  
12 plaintiff that if he had “outstanding discovery issues that relate to the subject of defendant’s  
13 motion for summary judgment, the exhaustion of his administrative remedies, he should so notify  
14 the court.” (ECF No. 42 at 2 n.1.) After the court issued its order granting the stay, plaintiff’s  
15 opposition to a stay was filed. Therein, plaintiff contended that defendant failed to fully respond  
16 to this discovery requests and that he required full responses before he could file an opposition to  
17 the summary judgment motion. (ECF No. 43.) After noting that plaintiff had failed to show just  
18 why the discovery sought was relevant to defendant’s summary judgment motion, in an order  
19 filed May 18, the court gave plaintiff thirty days to file a motion to compel. (ECF No. 44.)

20 In his opposition to the summary judgment motion, plaintiff includes argument that he  
21 requires defendant’s responses to his discovery in order to fully oppose the motion. Plaintiff  
22 attaches copies of defendant’s responses to his Request for Admissions and Request for  
23 Production of Documents. (ECF No. 45 at 65-85.) Plaintiff requested several admissions from  
24 defendant regarding the issue of exhaustion. However, any further response by defendant to  
25 those requests would not affect this court’s consideration of defendant’s motion for summary  
26 judgment.

27 Plaintiff sought admissions that there are certain circumstances in which a prisoner is not  
28 required to fully exhaust. (Requests ## 13, 16 (ECF No. 45 at 71, 73).) Defendant objected to

1 this request on the grounds, among others, that it sought a legal opinion. This court agrees that  
2 such a request is not appropriate. Defendant is a doctor who is not qualified to render a legal  
3 opinion. Moreover, a party may not request an admission of a legal conclusion. Fed. R. Civ. P.  
4 36(a)(1) (limiting subjects upon which admissions may be sought); In re Tobkin, 578 F. App'x  
5 962, 964 (11th Cir. 2014). Any response by defendant to these requests would not affect this  
6 court's consideration of the legal exceptions to the exhaustion requirement.

7 Plaintiff next asked for an admission that "the suggestion that Mr. Stowers should seek  
8 further review on his Health Care Appeal (HC-602) concerned an anticipated action and not the  
9 issue of deliberate indifference by Dr. Hrabko." (Request # 14 (ECF No. 45 at 72).) Defendant  
10 objected to this request on numerous grounds, including that it is ambiguous and calls for  
11 speculation. This court agrees that it is not clear what plaintiff was seeking with this request.  
12 Plaintiff does not explain further in his briefing. As best this court can discern, plaintiff was  
13 attempting to obtain an admission that further appealing his health care appeal would have been  
14 futile. Again, regardless of defendant's response to this request, it would not affect this court's  
15 consideration of the issues involved in plaintiff's argument that he should be excused from the  
16 exhaustion requirement.

17 Finally, plaintiff requested an admission that six California cases each demonstrate a  
18 circumstance in which a prisoner is not required to exhaust his administrative remedies. (Request  
19 # 15 (ECF No. 45 at 72).) Defendant again objected that the request sought a legal opinion. This  
20 court again agrees. Plaintiff may not seek a legal conclusion by way of requests for admissions.

21 Plaintiff made just one request for production of documents that this court finds  
22 appropriate and related to the exhaustion issue. In Request #17, plaintiff asked for copies of any  
23 documents demonstrating that plaintiff was required to exhaust his administrative remedies.  
24 (ECF No. 45 at 84.) Defendant objected on numerous grounds, including that plaintiff was  
25 asking defendant to do his legal research. Defendant then directed plaintiff to the California Code  
26 of Regulations ("CCR") and Department Operations Manual ("DOM") and informed plaintiff that  
27 both could be found in the prison law library.

28 ///

1 It is not clear just what plaintiff expects defendant to have done in response to this request.  
2 Plaintiff notes that neither the CCR nor the DOM are available in the law library. He further  
3 complains that neither publication states that prisoners must exhaust their administrative remedies  
4 before they file a lawsuit. As discussed above, that is not the case. The CCR sets out the  
5 requirements for exhaustion and plaintiff has provided no competent evidence that it was  
6 unavailable to him in the law library in 2018 when he submitted his grievance.

7 For these reasons, plaintiff's motion to compel will be denied. And, this court finds no  
8 reason to delay consideration of defendant's motion for summary judgment for the purpose of  
9 compelling defendant to more thoroughly respond to plaintiff's discovery requests.

10 For the foregoing reasons, IT IS HEREBY ORDERED that:

- 11 1. Plaintiff's motion to compel (ECF No. 45) is denied; and
- 12 2. The Clerk of the Court shall randomly assign a district judge to this case.

13 Further, IT IS RECOMMENDED that defendant's motion for summary judgment (ECF  
14 No. 29) be granted.

15 These findings and recommendations will be submitted to the United States District Judge  
16 assigned to the case, pursuant to the provisions of 28 U.S.C. § 636(b)(1). Within fourteen days  
17 after being served with these findings and recommendations, either party may file written  
18 objections with the court. The document should be captioned "Objections to Magistrate Judge's  
19 Findings and Recommendations." The parties are advised that failure to file objections within the  
20 specified time may result in waiver of the right to appeal the district court's order. Martinez v.  
21 Ylst, 951 F.2d 1153 (9th Cir. 1991).

22 Dated: October 14, 2020

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25 DLB:9/DLB1/prisoner-civil rights/stow2177.msj fr

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DEBORAH BARNES  
UNITED STATES MAGISTRATE JUDGE