

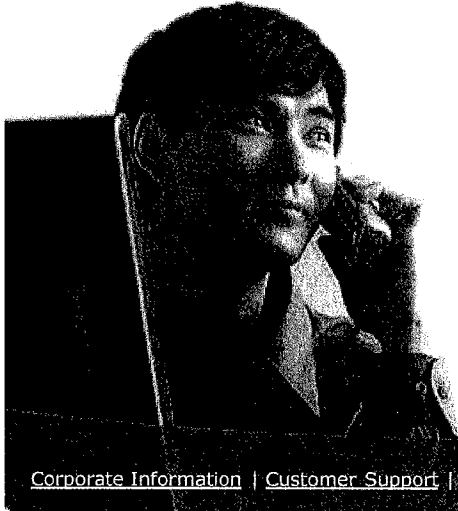
Exhibit A

Manage Your Account

Enjoy secure and convenient access to your account whenever you want.

[Residential customers](#) ▶

[Business customers](#) ▶



Residential

Local and long distance, Internet, wireless phone and satellite TV—all for your home

[Learn more](#) ▶

Small Business

Voice, Internet and data services for businesses and home offices

[Learn more](#) ▶

Enterprise

Networking and communications for:

- Business
- Government
- Wholesale

[Learn more](#) ▶

[AT&T Phone Store: Shop for home and small office electronics](#) ▶

Welcome to the new AT&T

SBC and AT&T have come together online so that you can continue to manage your accounts and learn about products and services that matter most in your world. [Learn more about the new AT&T](#) ▶

[Corporate Information](#) | [Customer Support](#) | [Contact Us](#)



Proud Sponsor of the U.S. Olympic Team

[YELLOWPAGES.COM](#)



Residential Offerings in Your Area

For a complete view of our residential products and services, please provide us with the following information.

Existing Customers

Enter the area code and first 3 digits of your home phone number.

Phone Number

() - - XXXX

OR

Select where you originally established your service.



SBC customers



AT&T customers

New Customers

If you don't have a home phone number, enter the zip code where you'd like new service.

Zip Code





Residential

Residential

Small Business

Enterprise Solutions

Customer Support

Corporate Information

Search

[Refine Search](#)

Sign-up and Save!

Exclusive offers and helpful tips from our monthly up2speed email newsletter.

[Register](#) | [Update Profile](#)

[Home](#) > [Residential](#)

[California](#) | [Change Location](#)

Bundles

Combine services and save

- [Order a bundle](#)
- [Learn about bundles](#)



ALL DISTANCESM SELECT
Start saving with Unlimited Nationwide Calling, only available online.

Voice

Local Service

Dependable local phone service is a must-have

- [Order new or move phone service](#)
- [Add phone features](#)



NEED A NEW PHONE LINE?
Order online and we'll waive the installation charge! Limited-time offer, where available.

Long Distance

Stay connected to family and friends for less

- [Order a long distance plan](#)

Wireless Phone

Enjoy America's largest digital voice and data network

- [Add Cingular WirelessSM Service](#)

Hot Deals

- [View exclusive online offers and best prices](#)



Internet Services

- [Learn about Internet services](#)

High-Speed Internet

Check availability:

(Example: 214-555-1234)

AT&T Yahoo! High Speed Internet

What are you waiting for? Get High Speed Internet for \$12.99/mo. Online orders only.

Wireless Internet

Internet access on the go

- [Order AT&T Wi-Fi](#)
- [Learn about AT&T Wi-Fi](#)
- [Find a wireless hotspot](#)

Voice over IP

Voice service for broadband

- [Learn about VoIP](#)



Digital Satellite TV

Digitally delivered picture and sound quality at a great price

- [Learn about AT&T | DISH Network](#)

[View All Products and Services](#)

Account Manager

User ID:

Password:

Remember User ID

[Forgot User ID](#)

[Secure Login Page](#)

[Go to AT&T login](#)

Our Site is Changing.
[Learn more >](#)

Don't see the products and services you are looking for?

[View other residential services we offer](#)

Help and Support

- [Consumer Merger Info.](#)
- [Billing/payment options](#)
- [Report/check a problem](#)
- [How to use my services](#)
- [Troubleshoot a problem](#)
- [More...](#)

Ask a Question

(Example: How do I pay my bill?)

- [Question Tips](#)

YELLOWPAGES.COMSM

- [Find a business](#)
- [Find a person](#)

Rewards for referrals

Refer family and friends to earn cash rewards.

Looking for an extra hand to help you move?

AT&T Mover's Advantage
Moving resources and more.



residential



Your world. Delivered.



>>Home>>Residential>>CA | Products and Services

Establish New Phone Service

1 Before you Begin

2 Service Address

3 Customer Information

4 Products & Services

5 Wrap Up

Can I Place This Order Online?

Welcome! On these pages you can place an order for new SBC residential phone service. Please note, if you have an outstanding bill, please contact one of our [customer service representatives](#).

If you have an order in progress that has been paused, please select [continue an order in progress](#).

For a limited time - Order a new telephone line online and get a \$40 gift per line up to 3 lines, online only offer.

Move existing Service provided by SBC California...

- I would like to move my existing SBC service as it is without having to choose any new products and services. (If you are moving from any location other than California, please call the appropriate [customer service representatives](#).)
- I would like to move my existing service and see all the products and services SBC California has to offer to customize my new services by choosing the products and services myself.

Please answer the following:

- | Yes | No | |
|-----------------------|-----------------------|---|
| <input type="radio"/> | <input type="radio"/> | I am over 18 years old. |
| <input type="radio"/> | <input type="radio"/> | I have one of the following: a driver's license, a state-issued ID card, or a Social Security Number. |
| <input type="radio"/> | <input type="radio"/> | I have local telephone service (not cell phone service) with a company other than SBC California. |
| <input type="radio"/> | <input type="radio"/> | I qualify for low-income assistance. How do I know if I qualify? |
| <input type="radio"/> | <input type="radio"/> | I would prefer to place my order in a language other than English. |
| <input type="radio"/> | <input type="radio"/> | I have a hearing, speech, vision, or mobility impairment. |
| <input type="radio"/> | <input type="radio"/> | I currently subscribe to AT&T Yahoo! High Speed Internet or AT&T Yahoo! Dial Internet access service. |
| <input type="radio"/> | <input type="radio"/> | I want to connect four or more residential lines. |

After your order is processed, we will send you an SBC email to confirm your order. The confirmation will be sent to the email address you provide in your order, and will state your new phone number, installation address, and installation date. Email order confirmations are not encrypted. If you prefer to receive your order confirmation in the US mail, please call an SBC service representative direct at 1-800-310-2355 to place your order for new service or if you are currently with another provider and are changing your local access line to SBC please call 1-800-955-4296.

\$40 Gift: Gift availability expires 10/31/06. New or existing customers will be given a \$40 gift per line established through AT&T.COM up to 3 lines. Only one gift per customer for the life of the offer. Gift is applied as a bill credit within two bill rounds of service establishment. This gift can be given with any offer the customer may qualify for. AT&T and the AT&T logo are trademarks and/or services of AT&T Knowledge Ventures. All rights reserved. Further details are provided during enrollment and registration.

[Previous](#) [Next](#)



residential



Your world. Delivered.



>>Home>>Residential>>CA | Products and Services

Establish New Phone Service

1 Before you Begin

2 **Service Address**

3 Customer Information

4 Products & Services

5 Wrap Up

Enter New Service Address

New Service Address

[More Info](#)

Before we take an order for new service, we must verify that we can provide service to the new address by finding it in our service database.

Please enter the address where the new telephone service will be located.

This must be a street address; we cannot accept PO Boxes or descriptive addresses such as 'corner of 12th and Vine'.

*Required fields

*Address:

*Apartment/Space: #

*City:

State: CA

*Zip code:

[Previous](#)

[Next](#)



residential



Your world. Delivered.



Home > Residential > CA | Products and Services

**Establish New
Phone Service**

1 Before you
Begin

2 Service
Address

3 Customer
Information

4 Products &
Services

5 Wrap Up

Address Search Results

Address Search Results

[More Info](#)

You entered:

San Francisco, CA 94110

We found:

Confirm Address

[More Info](#)

Is this the correct location for your new service?

Yes No

Note: Please review the address carefully. Once you select an address you will not be able to change it without having to re-enter all information from this point forward.

[Previous](#)

[Next](#)

[Privacy Policy](#)



Your world. Delivered.



Home > Residential > CA | Products and Services

Establish New Phone Service

1 Before you Begin

2 Service Address

3 Customer Information

- Billing Info
- AT&T Yahoo!
- High Speed Internet
- Credit Info

4 Products & Services

5 Wrap Up

Billing Information

* Required fields

Billing Address

[More Info](#)

The billing address can be a street address or a PO box.

*Address:

Box/Apt/Space

*City: SAN FRANCISCO

*State: CA

*Zip Code: 94110 -

Billing Name

[More Info](#)

Note: The billing name must be your legal name.

Title:

*First name:

Middle initial:

*Last name:

Suffix: (Jr, Sr, III)

*Daytime phone number: - - Ext.: (No pager numbers, please)

Home Work Wireless Other

Alternate daytime number: - - Ext.: (No pager numbers, please)

Home Work Wireless Other

[Previous](#) [Next](#)

[Cancel Order](#)



residential



Your world. Delivered.



>> Home >> Residential >> CA | Products and Services

Establish New Phone Service

1 Before you
Begin

2 Service
Address

3 Customer
Information

- Billing Info
- **AT&T Yahoo!
High Speed
Internet**
- Credit Info

4 Products &
Services

5 Wrap Up

Thank you for placing your order for new phone service on AT&T.com.

You may be eligible for these great offers when you order online:

For a limited time **order a new telephone line on AT&T.com and get your installation charge waived, restrictions apply, where available.** Not available to Nevada residents.

ALL DISTANCE® SELECT - For **unlimited local and nationwide long distance calling** plus the **popular features** you want. All for just one **low rate** each month.

We are sorry, our systems indicate that **AT&T Yahoo! High Speed Internet may not currently be available at your service address.** For more information about AT&T Yahoo! High Speed Internet call 1-877-SBC-DSL5. After your new service is connected, you may call 1-866-SBC-YAHOO to place an order for AT&T Yahoo! DIAL Internet service

[Previous](#)

[Next](#)



residential



Your world. Delivered.



>Home>>Residential>>CA | Products and Services

Establish New Phone Service

1 Before you Begin

2 Service Address

3 Customer Information

4 Products & Services

5 Wrap Up

Can I Place This Order Online?

Please answer each question below

Welcome! On these pages you can place an order for new SBC residential phone service Please note, if you have an outstanding bill, please contact one of our customer service representatives.

If you have an order in progress that has been paused, please select continue an order in progress.

For a limited time - Order a new telephone line online and get a \$40 gift per line up to 3 lines, online only offer.

Move existing Service provided by SBC California...

- I would like to move my existing SBC service as it is without having to choose any new products and services. (If you are moving from any location other than California, please call the appropriate customer service representatives.)
I would like to move my existing service and see all the products and services SBC California has to offer to customize my new services by choosing the products and services myself.

Please answer the following:

- Yes No
I am over 18 years old.
I have one of the following: a driver's license, a state-issued ID card, or a Social Security Number.
I have local telephone service (not cell phone service) with a company other than SBC California.
I qualify for low-income assistance. How do I know if I qualify?
I would prefer to place my order in a language other than English.
I have a hearing, speech, vision, or mobility impairment.
I currently subscribe to AT&T Yahoo! High Speed Internet or AT&T Yahoo! Dial Internet access service.
I want to connect four or more residential lines.

After your order is processed, we will send you an SBC email to confirm your order. The confirmation will be sent to the email address you provide in your order, and will state your new phone number, installation address, and installation date. Email order confirmations are not encrypted. If you prefer to receive your order confirmation in the US mail, please call an SBC service representative direct at 1-800-310-2355 to place your order for new service or if you are currently with another provider and are changing your local access line to SBC please call 1-800-955-4296.

\$40 Gift: Gift availability expires 10/31/06. New or existing customers will be given a \$40 gift per line established through AT&T.COM up to 3 lines. Only one gift per customer for the life of the offer. Gift is applied as a bill credit within two bill rounds of service establishment. This gift can be given with any offer the customer may qualify for. AT&T and the AT&T logo are trademarks and/or services of AT&T Knowledge Ventures .All rights reserved. Further details are provided during enrollment and registration.

Previous Next



residential



Your world. Delivered.



<< Home >> Residential >> CA | Products and Services

Establish New Phone Service

1 Before you Begin

2 **Service Address**

3 Customer Information

4 Products & Services

5 Wrap Up

Enter New Service Address

New Service Address

[More Info](#)

Before we take an order for new service, we must verify that we can provide service to the new address by finding it in our service database.

Please enter the address where the new telephone service will be located.

This must be a street address; we cannot accept PO Boxes or descriptive addresses such as 'corner of 12th and Vine'.

*Required fields

*Address:

*Apartment/Space: #

*City:

State: CA

*Zip code:

[Previous](#)

[Next](#)



residential

Your world. Delivered.



Home > Residential > CA | Products and Services

Establish New Phone Service

- 1 Before you begin
- 2 **Service Address**
- 3 Customer information
- 4 Products & Services
- 5 Wrap Up

Address Search Results

Address Search Results

[More Info](#)

You entered:
[Redacted] San Francisco, CA 94110

We found:
[Redacted] SAN FRANCISCO, CA 94110

Confirm Address

[More Info](#)

Is this the correct location for your new service?
 Yes No

Note: Please review the address carefully. Once you select an address you will not be able to change it without having to re-enter all information from this point forward.

[Previous](#) [Next](#)

[Privacy Policy](#)



Your world. Delivered.



Home > Residential > @ > Products and Services

Establish New Phone Service

1 Before you Begin

2 Service Address

3 Customer Information

- Billing Info
- AT&T Yahoo! High Speed Internet
- Credit Info

4 Products & Services

5 Wrap Up

Billing Information

* Required fields

Billing Address

[More Info](#)

The billing address can be a street address or a PO box.

* Address:

Box/Apt/Space:

* City: SAN FRANCISCO

* State: CA

* Zip Code: 94110

Billing Name

[More Info](#)

Note: The billing name must be your legal name.

Title:

*First name:

Middle Initial:

*Last name:

Suffix: (Jr, Sr, III)

*Daytime phone number: - - Ext.: (No pager numbers, please)

Home Work Wireless Other

Alternate daytime number: - - Ext.: (No pager numbers, please)

Home Work Wireless Other

[Previous](#) [Next](#)

[Cancel Order](#)



residential



Your world. Delivered.



>> Home >> Residential >> CA | Products and Services

Establish New Phone Service

1 Before you
Begin

Thank you for placing your order for new phone service on AT&T.com.

2 Service
Address

You may be eligible for these great offers when you order online:

3 Customer
Information

For a limited time **order a new telephone line on AT&T.com and get your installation charge waived, restrictions apply, where available.** Not available to Nevada residents.

- Billing Info
- **AT&T Yahoo! High Speed Internet**
- Credit Info

ALL DISTANCE@ SELECT - For **unlimited local and nationwide long distance calling** plus the **popular features** you want. All for just one **low rate** each month.

4 Products &
Services

We are sorry, our systems indicate that **AT&T Yahoo! High Speed Internet may not currently be available at your service address.** For more information about AT&T Yahoo! High Speed Internet call 1-877-SBC-DSL5. After your new service is connected, you may call 1-866-SBC-YAHOO to place an order for AT&T Yahoo! DIAL Internet service

5 Wrap Up

[Previous](#)

[Next](#)



residential



Your world. Delivered.



>> Home >> Residential >> CA | Products and Services

Establish New Phone Service

1 Before you Begin

2 Service Address

3 Customer Information

- Billing Info
- AT&T Yahoo! High Speed Internet
- Credit Info

4 Products & Services

5 Wrap Up

Credit Information

* Required fields

Credit Information

[More Info](#)

To place an order online a credit check is required and we must ask for legal identification information, including either your driver's license number or your Social Security Number.

We respect your privacy and have taken steps to safeguard your personal data. This site uses 128-bit Secure Sockets Layer (SSL) technology to encrypt your information for transmission. For more information, see our [Privacy and Security Policy](#).

If you do not have either a driver's license, a state-issued ID, or a Social Security Number, or prefer not to provide this information online, you will not be able to complete this order online and must contact our [Customer Sales and Service Center](#) to place your order.

Based on the results of your credit check, you may be required to pay a deposit in order to connect SBC service.

Billing Name: Daniel J O Brien

***Birth Date:** Month: Day: Year:

ID Type #:

State: CA

Social Security Number: - -

Previous Billing Information

Previous Telephone Number(1): - -

Previous Telephone Number(2): - -

Previous Street Number:

Previous Street Name:

Previous Box/Apt/Space: #

Previous City:

Previous State:

Previous Zip Code:

Employer Information

Employer Name:

Employer Phone: - -

New Landlord Information (if renting)

New Landlord Name:

New Landlord Phone: - -

[Previous](#)

[Next](#)

[Cancel Order](#)

[Pause Order](#)

[Privacy Policy](#)

