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Establish New Phone Service

- 1 Before you Begin
- 2 Service Address

3 Customer Information

- Billing Info
- AT&T Yanso High Speed Internet
- Credit Info
 4 Products & Services
- 5 Wrap Up

Credit Information

- Please enter a complete SSN
- * Required fields

Credit Information

More Info

To place an order online a credit check is required and we must ask for legal identification information, including either your driver's license number or your Social Security Number.

We respect your privacy and have taken steps to safeguard your personal data. This site uses 128-bit Secure Sockets Layer (SSL) technology to encrypt your information for transmission. For more information, see our <u>Privacy and Security Policy</u>.

If you do not have either a driver's license, a state-issued ID, or a Social Security Number, or prefer not to provide this information online, you will not be able to complete this order online and must contact our <u>Customer Sales and Service Center</u> to place your order.

Based on the results of your credit check, you may be required to pay a deposit in order to connect SBC service.

Billing Name: Daniel J O Brien

*Birth Date: Month: Day: Year: Year:

ID Type #:

State: CA

Social Security Number:

Previous	Billing	Info	rmation

Previous Telephone Number(1):

Previous Telephone Number(2):

Previous Street Number:
Previous Street Name:

Previous Box/Apt/Space:

Previous City:

Previous State:

Previous Zip Code:

Employer Information

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Employer Name: ELECTRONIC FRONTIER FOUNDATION

Employer Phone: 415 - 436 - 9333

New Landlord Information (if renting)

New Landlord Name:

New Landlord Phone:

Previous Next

Cancel Order Pause Order

Privacy, Policy







Establish New Phone Service

- Before you Begin
- 2 Service Address
- 3 Custornel Information Customer Billing Info
- AT&T Yahoo! High Speed Internet Credit Info
- Products & Services
- 5 Wrap Up

Credit Information

- According to the birthdate that you entered, you are under 18 years of age. If you are under 18, you will not be able to establish telephone service online.
- * Required fields

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More Info

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We respect your privacy and have taken steps to safeguard your personal data. This site uses 128-bit Secure Sockets Layer (SSL) technology to encrypt your information for transmission. For more information, see our <u>Privacy and Security Policy</u>.

If you do not have either a driver's license, a state-issued ID, or a Social Security Number, or prefer not to provide this information online, you will not be able to complete this order online and must contact our Customer Sales and Service Center to place your and the sales and Service Center to place your and the sales and Service Center to place your and the sales and Service Center to place your and the sales and Service Center to place your and the sales are sales and Service Center to place your and the sales are sales and Service Center to place your and the sales are sales and service Center to place your and the sales are sales and service Center to place your and the sales are sales and service Center to place your and the sales are sales are sales and service Center to place your and the sales are sales are sales and service Center to place your and the sales are sales and service Center to place your and the sales are sales and service Center to place your and the sales are sales and service Center to place your and the sales are sales are sales are sales are sales and service Center to place your and the sales are sales are sales are sales are sales and service Center to place your and the sales are sales are

Billing Name:	Daniel J O Brien
*Birth Date:	Month: Day: Year:
ID Type #:	
State:	(CA ♣
Social Security Number:	N SPACE A Space of
Previous Billing Information	
Previous Telephone Number(1):	
Previous Telephone Number(2):	
Previous Street Number:	
Previous Street Name:	
Previous Box/Apt/Space:	# #
Previous City:	
Previous State:	
Previous Zip Code:	
Employer Information	
Employer Name:	ELECTRONIC FRONTIER FOUNDATION
	415 - 436 - 9333

New Landlord Phone:	
Previous Next	
Cancel Order Pause Order	





Establish New Phone Service

1 Before you Begin

2 Service Address

3 Customer Information

 Billing Info
 AT&T Yahoo!
 High Speed Internet
 Credit Info

4 Products & Services

- Number of Lines

Long Distance
 Local Toll

 Products & Packages
 View Order

5 Wrap Up

Select Number and Type of Line

Number of Lines - How many phone lines would you like?

More Info

All lines will be billed together on one bill under the same name and installed at the same address. If you would like more than three lines billed to this account, please contact our <u>Customer Sales and Service Center</u>.

Number of phone lines desired on this account: 1

Type of Line - What type of line would you like?

More Info

Note: You will be charged a one-time installation charge of \$33.01 per line. Additional lines will be the same type of service as the main line. For a complete description of each type of line, including any restrictions or additional charges which may apply, select the underlined product name.

Select one:

Flat Rate (Unlimited Local Calling)

\$10.69 per month1

Our most popular type of line. Pay the same each month no matter how much you call within your local area.

(Installation: \$33.01)

-Measured Rate

\$5.70 per month¹

Measured Rate service is a reduced monthly rate for residential customers who don't make many local calls. Customers are charged per-minute for local calls in excess of a \$3.00 monthly call allowance. Calls are charged according to time of day and length of call. (Installation: \$33.01)

Universal Lifeline Telephone Service

Varies

Universal Lifeline service keeps low-income households connected at about half the cost of basic residence service. <u>If you qualify</u> for the discounted Lifeline service rate, please contact our <u>Customer Sales and Service Center</u> to place your order.

¹Basic service rates may vary in <u>Extended Area Service Exchanges</u>.

The next page may take several seconds to load. Please do not click the 'next' button more than once, and please do not click the 'stop' button on your browser.

Previous

Next

Cancel Order Pause Order





Establish New Phone Service

1 Before you Begin

2 Service Address

3 Customer Information

 Billing Info
 AT&T Yahoo!
 High Speed Internet
 Credit Info

4 Products & Services

- Number of Lines
- Long
 Distance
 Local Toll
- Products & Packages
 View Order

5 Wrap Up

Select Long Distance Provider(s)

Select Long Distance Service Provider(s)

More Info

You have many companies to choose from to provide your long distance service. If you like, you can choose from a list of available carriers below. Please indicate your preference for each line. We recommend SBC Long Distance for both your long distance and local toll service provider. If the long distance service provider you want is not listed, or you have questions regarding a long distance service provider, please cancel this order and contact us at 1-866-999-8161.

Choose SBC Long Distance as your Long Distance provider and become eligible for valuable promotions.



Line 1:

L I would like SBC Long Distance as my long distance provider.

Exciting lower rates for all plans - see what SBC Long Distance has to offer

I would like the following long distance service provider:

SPRINT COMMUNICATIONS INC FONE AMERICA INC (COIN ONLY) COVISTA COMMUNICATIONS LCI INTERNATIONAL TELECOM CORP

Additional Carrier Info

🛴 I prefer not to choose a long distance provider at this time.

If you do not select a Long Distance provider at this time you can still make long distance calls by dialing 10-10- and a provider's code or by using a prepaid calling card. If you choose a provider within six months from the completion of your order, there is no charge to add it. After six months, there will be a one-time charge that varies slightly by state but on average is \$5.00 per line.

Previous

Next

Cancel Order Pause Order





Establish New Phone Service

1 Before you Begin

Service Address

Customer 3 Information

Billing Info AT&T Yahoo! High Speed Internet

Credit Info Products &

Services Number of

Long Distance

Local Toll

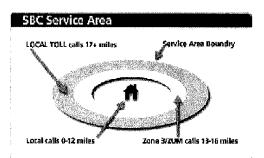
Products & Packages View Order

5 Wrap Up

Select Local Toll Provider(s)

Local toll calls are calls made outside your immediate local calling area but still within your SBC Service Area (LATA). Calls outside your Service Area are considered long distance. For more information, click on the service area maps below.





Select Local Toll Service Providers

You have many companies to choose from to provide your local toll service. A list of the local toll providers available at this address is provided below. Please indicate your preference for each line. If the local toll service provider you want is not listed, or you have questions regarding a local toll service provider, please cancel this order and contact us at 1-866-999-8161.

Line 1:

🛴 I would like SBC Long Distance to provide my local toll service.

I would like the following local toll service provider:

CALL SAVERS OF FRESNO AMERITEL I-LINK COMMUNICATIONS HOME OWNERS LONG DISTANCE INC

Additional Carrier Info

I prefer not to choose a local toll provider at this time.

If you do not select a local toll provider at this time you can still make local toll calls by dialing 10-10- and a provider's code or by using a prepaid calling card. If you choose a provider within six months from the completion of your order, there is no charge to add it. After six months, there will be a one-time charge that varies slightly by state but on average is \$5,00 per line.

Previous

Next

Cancel Order | Pause Order





Before you	- Flexible Package Options				
▲ Begin	· Trexible Lackage o	DUOTIS			
2 Service Address	1	Order All Distance® Select			
3 Customer Information - Billing Info - AT&T Yahool High Speed Internet - Credit Info	, ,	and get Unlimited Nationwide calling and start saving today!			
Products & Services - Number of Lines - Long Distance - Local Toll - Products & Packages - View Order	, product from a line, select the	any of the products listed below, select the checkbox again. For a complete description narges which may apply, select its underlined Line 1.	of e'ach product, includir		
5 Wrap Up	1		Add to:		
3 map op	ALL DISTANCE® SELECT	\$ 39.94/month	Line1		
	dialed long distance you want a Personal Choice SM , a bundle th Service with unlimited local cal selectable features and WirePro purchased online.	ces, you get all the nationwide direct at a lower price. You'll also receive nat includes your residence Flat Rate lling, Caller ID, your choice of two o SM . All for just \$39.94 a month, when			
	Personal Choice SM	\$ 21.95/month			
	flexibility you need in today's a	ol along with the convenience and active households. It includes unlimited r choice of two custom calling features.			
	Personal Choice SM Plus	\$ 28.95/month	П		
	flexibility you need in today's a	ol along with the convenience and active households. It includes unlimited r choice of two custom calling features,			
	Enhanced Choice SM	\$ 29.95/month	П		
	flexibility you need in today's a	ol along with the convenience and active households. It includes unlimited r choice of five custom calling features.			
	Enhanced Choice SM Plus	\$ 36.95/month			
	Designed for privacy and contr flexibility you need in today's a	ol along with the convenience and octive households. It includes unlimited r choice of five custom calling features,			
	(P	revious Next			





Establish New	Privacy Options				
Phone Service					
1 Before you Begin	1	A CREATE AND A STATE OF THE STA			
2 Service Address	All items are optional. To order any of the properties of the product from a line, click the checkbox again				
3 Customer Information	any restrictions or additional charges which may apply, click on its underlined name. Prices are quoted per month, per line.				
 Billing Info AT&T Yahoo! High Speed Internet Credit Info 	 Selective Call Blocking is included with your which calls you want to block from being dispersion. calling. Simply dial *67 (1167 from a rotary) 	played in the Caller ID equipme			
4 Products & Services	Privacy Options				
 Number of Lines 	I State of the sta		Add to: Line1		
 Long Distance Local Toll 	Privacy Manager®	\$ 6.50/month			
- Products & Packages - View Order	Call screening service that works with Caller calls that have no telephone number. Stops unidentified callers. Must have Caller ID.				
5 Wrap Up	<u>Caller ID</u>	\$ 6.17/month			
	See the name/number of the caller before you	ou answer.			
	Call Waiting ID	\$ 3.23/month			
	See the name/number of the caller while you have Call Waiting and Caller ID.	I're on the phone. Must			
	Call Screen	\$ 3.23/month			
	Prevents calls from up to ten phone numbers				
	Anonymous Call Rejection	\$ 1.90/month			
	Works with Caller ID to automatically stop in blocked their numbers.	coming callers who have			
	Caller ID Blocking	No Charge			
	Blocks Caller ID on all your outgoing calls. B would have to unbock each call every time y that does not accept blocked or private calls rotary phones). There is no monthly service either of these services.	ou encounter a service by dialing *82 (1182 from			
	900/976 Call Blocking	No Charge	П		
	Blocks calls from your phone to numbers that or 976.	at begin with the prefix 900			
	(Previous) (N	ext			
	Cancel Order Paus	se Order			





Establish New Phone Service

Before you 1 Begin

Service Address

Customer Information

Billing Info AT&T Yahoo! High Speed Internet

Credit Info Products & Services

Number of Lines

Long Distance Local Toll

Products & **Packages** View Order

5 Wrap Up

View Order | View Entire Catalog

Voice Mail & Maintenance Options

All items are optional. To order any of the products listed below, click on the checkbox. To remove a product from a line, click the checkbox again. For a complete description of each product, including any restrictions or additional charges which may apply, click on its underlined name. Prices are quoted per month, per line.

Voicemail Options

Voice mail is a service that lets you receive messages without an answering machine when you're away from home, on the phone, or online. The Message Center even takes messages for you when your power goes out.

> Add to: Line1

The Message Center

Answers your calls and records messages.1

 $^{
m 1}$ When you call The Message Center from outside your local calling area to pick up your messages, you will incur toll or long distance charges for the call. If you have Measured Rate Service, you will incur usage charges for every call The Message Center takes, as well as usage charges for every call you make from home to pick up your messages. The Message Center is offered pursuant to tariff and provided by SBC Messaging Services.

Maintenance Plan Options

Normally, we are responsible for repairs to SBC telephone service problems up to the point of entry into your residence, and you are responsible for repairs to the wiring and to the telephones inside your residence.* However, if you would prefer not to have to worry about paying for repairs, we have two optional maintenance plans available.

> Add to: Line1

PHONE-PROTECTSM

\$ 4.99/month

\$ 8.95/month

Covers problems with registered telephone units and protects you against costly phone-set repairs and replacement.^{2,3}

WireProSM

\$ 2.99/month

Covers repairs to jacks and standard phone wiring inside your home.

²Can only be added to Line 1 because product covers problems with all eligible and registered telephone units in your home.

³Phone-Protect coverage is subject to written terms and conditions; limitations of coverage apply.

Previous

Next

Cancel Order | Pause Order

 * Under state law, landlords, and not tenants, are responsible for repair to and maintenance of inside telephone wire. This law only applies to one working jack. If you are renting, your landlord is required to provide you with one working jack in your home. When repairing your standard inside wire you have options. You can repair it yourself, hire an SBC technician to repair it on a per visit basis, or hire someone else to repair it. With WireProSM, we will repair your industry standard wire at no additional cost to you, provided that it is currently in working condition.

View Order | View Entire Catalog







stablish New Phone Service	Alle	THE RESERVE OF THE PROPERTY OF	
Before you Begin	- Additional Options		
Service Address	All items are optional. To order any of the products list product from a line, select checkbox again. For a comp	ed below, select the	checkbox. To remove a
Customer Information Billing Info	restrictions or additional charges which may apply, selemonth, per line.	ect its underlined nam	ne. Prices are quoted pe
AT&T Yahoo! High Speed Internet Credit Info	Additional Options		Add to: Line1
Products & Services Number of	Call Waiting Alerts you to another call while on the phone.	\$ 3.23/month	
Lines Long Distance Local Toll	Call Forwarding Forwards calls to another number.	\$ 3.23/month	
Products & Packages View Order	Select Call Forwarding Transfer selected calls to another number.	\$ 3.23/month	<u> </u>
O Wrap Up	Busy Call Forwarding Forwards calls when your line is busy.	\$ 2.75/month	
	Delayed Call Forwarding Forwards calls after a designated number of rings.	\$ 2.75/month	Ü
	Three-Way Calling Connects you to two other numbers at the same time.	\$ 3.23/month	
	Call Return Calls back the last incoming number that called.	\$ 3.23/month	
	Repeat Dialing Rechecks a busy number for availability.	\$ 3.23/month	
	Priority Ringing Distinct ring for calls from numbers you specify.	\$ 3.23/month	Ē
	Speed Calling 8 Shortcut for eight frequently dialed numbers.	\$ 3.23/month	□
	Metro Plan SM Provides unlimited ZUM 3 calling in seven metropolitan	\$ 3.00/month	

Cancel Order Pause Order

<u>View Order</u> | <u>View Entire Catalog</u>







Establish New Phone Service

1 Before you Begin

2 Service Address

3 Customer Information
- Billing Info
- AT&T Yahool High Speed Internet

Credit Info

4 Products & Services

Number of Lines

Long Distance
Local Toll
Products &

Packages

View Order

5 Wrap Up

View Order | View Entire Catalog

Select Long Distance and Local Toll Plans

SBC Residential Long Distance Calling Plans

Select	Calling Plan	Minutes Included	Additional Minute Rate	Monthly Charge
C	<u>JustCallSM Plus 300</u>	300	\$ 0.09	\$ 16.00
L	JustCall SM Plus 100	100	\$ 0.09	\$ 8.00
(_	<u>JustCallSM Plus</u>	None	\$ 0.10	\$ 2.00

Would you like to choose an International Option?

SBC International Plans

Select	Calling Plan	Minutes Included	Additional Minute Rate	Monthly Charge
C	International Saver SM II	None	One flat rate per Country	\$2.95
L	<u>JustCallsm Worldwide II</u>			\$3.99
£ :	None			

*Would you like to receive an SBC long distance calling card? There is no extra charge to receive a card.

More Info

Yes, please add at no additional charge*

Not at this time

*There is no additional cost for ordering the card.

Previous

Next

Cancel Order | Pause Order





Establish New Phone Service

1 Before you Begin

2 Service Address

3 Customer Information

 Billing Info
 AT&T Yahoo!
 High Speed Internet
 Credit Info

Products & Services

- Number of Lines

- Long Distance

- Local Toll

- Products & Packages

- View Order

5 Wrap Up

View Order | View Entire Catalog

View Your Order So Far...

You will receive the credit for the Installation charge of \$40 per line within two bill cycles.

View Order

More Info

Here's what you have ordered so far. Use the links in the **Actions** column below to add or remove items, change product options, and add or remove lines from your order.

Please review the products you have ordered. When you are finished, select the 'Next' button at the bottom of the page to begin wrapping up.

Items	Quantity	Monthly Price	One Time Charge	
Line 1				Add another line Add items
Flat Rate Service	1	10.69	33.01	
Gift Credit	1		-40.00	
<u>JustCallSM Plus</u>	1	2.00		Remove Item
International Saver SM II	1	2.95		Remove Item
Total* for Line 1		\$ 15.64	\$ -6.99	
Total:*		\$ 15.64	\$ -6.99	

Notes

* Monthly Price is for direct-dialed domestic calling and excludes per-minute usage charges, block-of-time overage charges, surcharges, taxes, fees, and universal service charges. Discounts may apply.

The next page will take a long time to load. Please do not click the 'next' button more than once, and please do not click the 'stop' button on your browser.

\$40 Gift: Gift availability expires 10/31/06. New or existing customers will be given a \$40 gift per line established through AT&T.COM up to 3 lines. Only one gift per customer for the life of the offer. Gift is applied as a bill credit within two bill rounds of service establishment. This gift can be given with any offer the customer may qualify for. AT&T and the AT&T logo are trademarks and/or services of AT&T Knowledge Ventures .All rights reserved. Further details are provided during enrollment and registration.

Previous Next

Cancel Order | Pause Order