

EXHIBIT 10

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1 * * * ATTORNEY'S AGREEMENTS FOLLOW * * *

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3 REPORTER'S NOTE: Since this deposition has been
4 realtimed and you may be in possession of a rough
5 draft form, please be aware that there may be a
6 discrepancy regarding page and line numbers when
7 comparing the realtime screen, the rough draft,
8 rough ASCII, and the final transcript. Also please
9 be aware that the realtime screen and the unedited,
10 uncertified rough draft transcript may contain
11 untranslated steno, an occasional RPTR'S NOTE, a
12 misspelled proper name, and/or nonsensical English
13 word combinations. These are not "mistakes" made by
14 the reporter but are caused by the limitations of
15 writing the English language stenographically. All
16 such entries are corrected on the final certified
17 transcript.

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19 If the deposition has been videotaped, the realtime
20 draft, if any, will be compared against the audio of
21 the videotape in order to assure complete accuracy
22 on the final transcript.

23 ATTORNEY'S AGREEMENTS: By accepting a rough draft
24 transcript or a rough ASCII diskette, I am hereby
25 agreeing to the terms as specified below. I also

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1 BY MR. PLUNKETT:

2 Q Anything else?

3 A Can you specify what you're asking?

4 Q Any other examples of how improvements to
5 jaws have made access to websites more accessible?

6 MS. ROBERSON: Same objection.

7 THE WITNESS: I'm hesitating because I'm
8 trying to think of specific key strokes or -- I
9 would say being able to go into the jaws cursor and
10 route to specific areas of a screen have been
11 helpful. But I think that has been part of jaws
12 even since it was DOS based. So, again, I'm dealing
13 with gradual improvements. It's like gaining
14 weight. You only remember -- you only remember when
15 you step on the scale and suddenly realize that
16 you're fat. I don't know how else to express it.

17 BY MR. PLUNKETT:

18 Q Do you remember any other examples of
19 improvements to jaws making the Internet more
20 accessible to you?

21 MS. ROBERSON: Objection; asked and
22 answered.

23 THE WITNESS: Again, it's that same -- I
24 have to say I'm with Camilla on this one. Asked and
25 answered. I don't know what else to respond.

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1 closest is probably Amazon, but I know people who
2 have succeeded. My hesitation is that part of it is
3 a patient issue for me. If a website is not
4 friendly after a relatively short period of time, I
5 take my custom elsewhere.

6 BY MR. PLUNKETT:

7 Q Was that the problem in accessing
8 Target.com?

9 A The problem in accessing Target.com is
10 that I have actually wanted products that Target has
11 with a Google search has indicated that they have.
12 When I've gone to the website, I have been unable to
13 read the screen in any meaningful way, so I wasn't
14 able to access the product even though I know Target
15 well enough to know that it was probably something
16 that I wanted.

17 When that's happened, I've just closed it.

18 Q How long on those occasions were you on
19 Target.com before you closed it?

20 A I can't say precisely. I would say that I
21 was probably on Target.com for a relatively brief
22 period of time the times that I tried because the
23 graphics labeling and other things were so bad that
24 I couldn't make any progress, so it seemed a waste
25 of time to go further.

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1 Q Describe for me what happened.

2 A I noticed when I went to the home page
3 that the graphics were somewhat better. I
4 successfully searched. I found a product that
5 sounded interesting. I tried to purchase that
6 product, and at that point the graphics went back to
7 being garbage and not understandable, so I closed
8 the site.

9 Q You conducted a search and you were able
10 to find the item?

11 A I conducted a search and I was able to
12 find a list of soap dishes.

13 Q Did you add an item to your cart?

14 A I was unable to do that.

15 Q Why were you unable to do that?

16 A I was unable to do that because at the
17 point I wished to do that, when I hit what I thought
18 would add the item to the cart, a bunch of other
19 products came up and, you know, people who bought
20 this also bought kind of products. And I was not
21 able to locate the length that would allow me to
22 actually add it to the cart. And then just -- it
23 just turned the garbage. You know, some of the
24 links were reading, like, cake UPR, garbage, not
25 comprehensible.

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1 BY MR. PLUNKETT:

2 Q Paragraph 20 of the declaration, it
3 states "upon accessing Target.com on several
4 occasions, I have become frustrated with
5 inexplicable codes and garbled text that has
6 prevented me from continuing to navigate through the
7 site, and I have never navigated past the home page
8 except on the occasions I found a direct link
9 through Google.com."

10 What do you mean by inexplicable code and
11 garbled text?

12 A By inexplicable code and garbled text, I
13 mean what I was tribing earlier, where you hit a
14 link, and instead of saying the product or put in
15 basket or something recognizable, it is -- you know,
16 I can't -- I can't do it because it's not
17 understandable. It's like -- so how did the sound
18 you can't hear sound? You know, it's just crap.
19 It's a series of letters, numbers, symbols glommed
20 together which probably means something somewhere in
21 computer code. And when jaws tries to read them,
22 it's highly amusing and not very effective.

23 Q And is this inexplicable code and garbled
24 text on Target's home page?

25 A I have encountered it on target's home