	Case3:07-cv-00943-WHA	Document663	Filed11/12/09	Page1 of 3
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14	NORTHERN DISTRICT OF CALIFORNIA			
15	SAN FRANCISCO DIVISION			
16				
17	HERBERT ANTHONY ADDERLEY, on behalf of himself and all others similarly situated,		IVIL ACTION N	D. C07 0943 WHA
18		R	REVISED DECLARATION OF JENNIFER M. KEOUGH RE: CLASS NOTIFICATION	
19	Plaintiffs,	D	Date: Thursday, November 19, 2009 Time: 2:00 p.m. Judge: Honorable William H. Alsup	
20	vs.	Ti		
21	NATIONAL FOOTBALL LEAG PLAYERS ASSOCIATION, a Vir	UE Pl	Place: Courtroom 9, 19th Floor	
22	corporation, and NATIONAL FO LEAGUE PLAYERS INCORPOR	OTBALL		
23	d/b/a PLAYERS INC., a Virginia corporation,			
24	Defendants.			
25				
26				
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MANATT, PHELPS & PHILLIPS, LLP Attorneys At Law Palo Alto	20210136.1	1		KEOUGH DECL. ISO MOTION APPROVAL OF SETTLEMENT CASE NO. C 07-0943 WHA

Case3:07-cv-00943-WHA Document663 Filed11/12/09 Page2 of 3

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JENNIFER M. KEOUGH declares and states as follows:

I am Executive Vice President of the Garden City Croup, Inc. ("GCG"). The
 following statements are based on my personal knowledge and information provided by other
 GCG employees working under my supervision, and if called on to do so, I could and would
 testify competently thereto. I am over the age of 18, and competent to testify.

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2. GCG was retained by the Parties to the above-captioned litigation (the "Litigation") to serve as the Class Action Administrator as described in the Order Preliminarily Approving Proposed Settlement executed August 18, 2009 (the "August 18, 2009 Order"). I submit this Declaration in order to provide the Court and the parties to the Litigation with information regarding the mailing of the Notice of Class Action Settlement and the Proposed Plan of Distribution (the "Notice Packet") in accordance with the Stipulation.

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3. On or before August 19, 2009, Counsel for the Plaintiffs provided GCG with the names and last known addresses of 2,103 potential members of the Settlement Class. GCG entered the name and address information into a database created specifically for this Settlement, and updated the addresses through the National Change of Address ("NCOA") database. Out of the 2,103 records sent through NCOA, there were a total of 117 address changes.

17 4. Individual Notice. On August 26, 2009, pursuant to Paragraph 2 of the August 18, 18 2009 Order, GCG caused to be mailed to each member of the Class a Notice Packet with first 19 class postage and U.S. Postal Service return service requested to the 2,103 persons on the updated 20 mailing list. Notice Packets that were returned by the U.S. Postal Service with forwarding 21 address information were promptly re-mailed to the address information received from the U.S. 22 Postal Service. As of October 13, 2009, GCG has re-mailed 115 Notice Packets to updated 23 addresses received from the U.S. Postal Service. A sample of the Notice Packet is attached hereto 24 as **Exhibit A**. This is the same version of the Notice Packet that has been available on the www.retiredplayerclassaction.com website, and that should have been attached to my declaration 25 26 dated October 14, 2009.¹

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¹ My previous declaration dated October 14, 2009 mistakenly included the wrong Notice Packet. I apologize to the Court for any inconvenience this may have caused.

Case3:07-cv-00943-WHA Document663 Filed11/12/09 Page3 of 3

1 5. Toll-Free Telephone Helpline. Pursuant to the August 18, 2009 Order, under my 2 supervision, GCG established and maintains a 24 hour toll-free telephone helpline, where callers 3 may obtain information about the Settlement. Once a caller connects to the helpline, he or she 4 hears an Interactive Voice Recording ("IVR"). The IVR provides detailed information to callers 5 about the Settlement and allows callers to request a Notice Packet. The IVR also allows callers to 6 leave a message and request a call back to be returned by a live operator. The telephone number 7 is prominently displayed in the Notice mailed to Settlement Class Members. The IVR was 8 operational as of August 26, 2009, and is accessible 24 hours per day, seven days per week. As 9 of October 13, 2009, GCG has logged 432 calls to the toll-free number. Of those, a total of 97 10 individuals requested a return call. GCG promptly returned each call. GCG has and will 11 continue to maintain and update the IVR.

12 6. Website. In addition, also pursuant to the August 18, 2009 Order and under my 13 supervision, GCG established an official website, www.retiredplayerclassaction.com (the 14 "Website"), for the purpose of providing Internet notice and to allow Settlement Class Members 15 to obtain further information about the Settlement and to answer frequently asked questions 16 (FAQs). Website visitors can download the Settlement Agreement and information regarding the 17 Settlement. The Website address is prominently displayed in the Notice and is also provided on 18 the toll-free telephone helpline. The Website is accessible 24 hours per day, seven days per week. 19 As of October 13, 2009, GCG has logged 1,200 visits to the Website.

I declare under the penalty of perjury pursuant to the laws of the State of Washington that
the foregoing is true and correct. Executed on November 12, 2009 at Seattle, Washington.

Jent M. Kecub

JENNIFER M. KEOUGH

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