

EXHIBIT C

13	38:25 -39:11	Hurst II, Terry 2008-04-30	00:00:36	00:03:21	00:17:38
		38:25 THE WITNESS: At the highest level, that's			
		39:1 the -- a general characterization of Safe Passage.			
		39:2 And it's -- that still holds true.			
		39:3 BY MS. HOUSE:			
		39:4 Q. Although the products have expanded beyond			
		39:5 JD Edwards and PeopleSoft, correct?			
		39:6 A. Correct.			
		39:7 Q. Now, so the -- is it fair to say that the			
		39:8 key goal of the program has always been to			
		39:9 transition Oracle customers, Oracle application			
		39:10 customers, to give them safe passage to become SAP			
		39:11 applications customers?			
14	39:14 -39:14	Hurst II, Terry 2008-04-30	00:00:01	00:03:57	00:17:02
		39:14 THE WITNESS: Yes.			
15	39:20 -39:23	Hurst II, Terry 2008-04-30	00:00:28	00:03:58	00:17:01
	Link > 193.1	39:20 Q. And Exhibit 147 is a document titled "Safe			
		39:21 Passage, Global Sales Guide, April 2005," with the			
		39:22 Bates numbers SAP-OR00018474 through 18511. Can you			
		39:23 tell me what this document is?			
16	39:24 -40:20	Hurst II, Terry 2008-04-30	00:01:06	00:04:26	00:16:33
		39:24 A. This appears to be a program overview of			
		39:25 the Safe Passage program.			
		40:1 Q. And that would be shortly after the			
		40:2 acquisition of TomorrowNow by SAP; is that correct?			
		40:3 It says April 2005.			
		40:4 A. When was the acquisition of TomorrowNow?			
		40:5 Q. January of 2005.			
		40:6 A. Yes, you're correct.			
	Link > 193.4.1	40:7 Q. Could you look at 18477, which is titled			
		40:8 "Safe Passage Strategy." If you look at the bottom			
		40:9 right-hand corner.			
		40:10 A. Oh, okay. Well, I'm sorry. Could you			
		40:11 repeat the number?			
		40:12 Q. 18477.			
		40:13 A. Okay.			
		40:14 Q. And it's titled "Safe Passage" -- "Passage			
		40:15 Strategy, Convert and Contain." Then it says,			
		40:16 "Goal: Our objective is to convert the majority of			
		40:17 the PeopleSoft and JD Edwards customer base to SAP			
		40:18 and contain Oracle's potential growth in the next			
		40:19 generation application market." And was that the			
		40:20 goal of the Safe Passage program?			
17	40:21 -41:18	Hurst II, Terry 2008-04-30	00:01:07	00:05:32	00:15:27

Link > 193.4.2

40:21 A. The first part of that, "Our objective is
40:22 to convert the majority of...PeopleSoft and
40:23 JD Edwards customer base to SAP," that is correct.
40:24 That is -- that is the goal. "Contain Oracle's
40:25 potential growth in the next generation application
41:1 market," I didn't write this. I can't say -- I
41:2 can't say that for sure.
41:3 Q. Okay.
41:4 A. But --
41:5 Q. You understand that you're testifying on
41:6 behalf of the companies, correct? Do you have any
41:7 reason to believe that this was not the company's
41:8 goal as stated in its document at that time?
41:9 A. No, I do not.
41:10 Q. And the "Strategy" that's listed below that
41:11 is, quote: "By offering full maintenance and
41:12 support of PeopleSoft and JD Edwards systems,
41:13 migration tools, and favorable upgrade licensing
41:14 terms to mySAP ERP and SAP NetWeaver, SAP will
41:15 siphon off the cash flow that Oracle needs to build
41:16 or acquire its next generation applications."
41:17 Do you have any reason to believe that was
41:18 not the strategy of Safe Passage at that time?

18	41:20 - 42:6	Hurst II, Terry 2008-04-30	00:00:29	00:06:39	00:14:20
		41:20 THE WITNESS: My understanding is that 41:21 the -- the strategy was to convert the PeopleSoft 41:22 and JD Edwards customers to be SAP customers. I 41:23 don't -- 41:24 BY MS. HOUSE: 41:25 Q. Do you understand the difference between 42:1 "goal" and "strategy"? A goal would be to convert 42:2 them, but the strategy would be how you achieve it? 42:3 A. Yes, I understand. 42:4 Q. Okay. And did you understand that the 42:5 strategy of achieving the conversion was by offering 42:6 full maintenance and support --			
19	42:9 - 42:9	Hurst II, Terry 2008-04-30	00:00:01	00:07:08	00:13:51
		42:9 Q. -- as indicated?			
20	42:11 - 42:14	Hurst II, Terry 2008-04-30	00:00:12	00:07:09	00:13:50
		42:11 THE WITNESS: Yes. 42:12 BY MS. HOUSE: 42:13 Q. And this Safe Passage strategy, is this the 42:14 strategy of SAP AG, SAP America, or both?			
21	42:15 - 42:16	Hurst II, Terry 2008-04-30	00:00:15	00:07:21	00:13:38

42:15 A. It was a global program, so it would be
42:16 both.

22	42:17 -42:23	Hurst II, Terry 2008-04-30	00:00:41	00:07:36	00:13:23	
	Link > 193.3.1	42:17 Q. And if you would look on page 476,				(Edited)
		42:18 the day -- "the day before" -- the page before.				
		42:19 This is titled "Safe Passage Overview." The third				
		42:20 bullet -- it's not a bullet. The third paragraph				
		42:21 says, "To meet customer needs, SAP has acquired				
		42:22 TomorrowNow." Was that -- was TomorrowNow acquired				
		42:23 to facilitate the Safe Passage program?				
23	42:25 -43:1	Hurst II, Terry 2008-04-30	00:00:05	00:08:17	00:12:42	
	Link > Hide	42:25 THE WITNESS: It was -- it was acquired to				
		43:1 be an offer with -- within the program.				
24	77:20 -78:1	Hurst II, Terry 2008-04-30	00:00:21	00:08:22	00:12:37	
		77:20 Q. The next bullet reads "The Maintenance				
		77:21 offering," dash, "a key part of the Safe Passage				
		77:22 Program and provided by TomorrowNow," dash, "is used				
		77:23 as enabler for future license revenue, to grow				
		77:24 maintenance contract volume taken away from Oracle				
		77:25 and to generate additional maintenance revenue for				
		78:1 SAP." And that bullet is also true?				
25	78:4 -78:4	Hurst II, Terry 2008-04-30	00:00:00	00:08:43	00:12:16	
		78:4 THE WITNESS: That's true.				
26	78:7 -78:10	Hurst II, Terry 2008-04-30	00:00:11	00:08:43	00:12:16	
		78:7 since there are numerous pieces,				(Edited)
		78:8 let's take them one at a time. The maintenance				
		78:9 offering by TomorrowNow is a key part of the Safe				
		78:10 Passage program, correct?				
27	78:12 -78:17	Hurst II, Terry 2008-04-30	00:00:14	00:08:54	00:12:05	
		78:12 THE WITNESS: The maintenance offering				
		78:13 has -- has been an offer that was available as part				
		78:14 of the -- the Safe Passage program.				
		78:15 BY MS. HOUSE:				
		78:16 Q. And it's a key part of the Safe Passage				
		78:17 program, correct?				
28	78:19 -78:24	Hurst II, Terry 2008-04-30	00:00:10	00:09:08	00:11:51	
		78:19 THE WITNESS: It was positioned as a -- as				
		78:20 a key part of the program.				
		78:21 BY MS. HOUSE:				
		78:22 Q. And was -- that maintenance offering by				
		78:23 TomorrowNow was used as an enabler for future				
		78:24 license revenue, correct?				

29	79:2-79:8	Hurst II, Terry 2008-04-30	00:00:12	00:09:18	00:11:41	
		79:2 THE WITNESS: Yes.				
		79:3 BY MS. HOUSE:				
		79:4 Q. And it was also used to grow maintenance				
		79:5 contract volume taken away from Oracle?				
		79:6 A. Yes.				
		79:7 Q. And it was also used to generate additional				
		79:8 maintenance revenue for SAP?				
30	79:10-79:10	Hurst II, Terry 2008-04-30	00:00:02	00:09:30	00:11:29	
		79:10 THE WITNESS: Yes.				
31	80:23-81:1	Hurst II, Terry 2008-04-30	00:00:13	00:09:32	00:11:27	
		80:23 Q. And wasn't one of the goals of the Safe				
		80:24 Passage program at its implementation to sort of fan				
		80:25 the fears of those PeopleSoft/JD Edwards customers				
		81:1 about that acquisition by Oracle?				
32	81:4-81:17	Hurst II, Terry 2008-04-30	00:00:51	00:09:45	00:11:14	
		81:4 THE WITNESS: When the Safe Passage program				
		81:5 was introduced, it was believed that those -- the				
		81:6 PeopleSoft/JD Edwards customers would be feeling				
		81:7 some uncertainty about the future of those				
		81:8 applications, and it was the desire of SAP to put				
		81:9 together a program to help migrate them over to SAP				
		81:10 applications, treating them like SAP customers and				
		81:11 giving them the same opportunities that SAP				
		81:12 customers had in terms of upgrading to SAP				
		81:13 applications.				
		81:14 BY MS. HOUSE:				
		81:15 Q. And -- but -- but wasn't part of the method				
		81:16 of doing that, as a sales tool, was to talk about				
		81:17 those fears and to fan those fears?				
33	81:20-81:23	Hurst II, Terry 2008-04-30	00:00:08	00:10:36	00:10:23	
		81:20 THE WITNESS: Yeah, I believe some of				
		81:21 the -- the messaging around the Safe Passage program				
		81:22 highlighted the uncertainties that were part of				
		81:23 that.				
34	95:10-95:13	Hurst II, Terry 2008-04-30	00:00:11	00:10:44	00:10:15	
		95:10 Q. Now, would you agree that				(Edited)
		95:11 TomorrowNow was the centerpiece of SAP's Safe				
		95:12 Passage program from essentially the time it was				
		95:13 acquired in January of 2005?				
35	95:16-95:17	Hurst II, Terry 2008-04-30	00:00:04	00:10:55	00:10:04	
		95:16 THE WITNESS: No, I don't think I would				
		95:17 consider it the centerpiece of the program.				

313:14 A. I'm not -- I'm not sure exactly what the
 313:15 point is that they're -- they're trying to make with
 313:16 that particular bullet point.
 313:17 Q. Hadn't one of the uses of TomorrowNow in
 313:18 the Safe Passage program, the service that
 313:19 TomorrowNow provides, wasn't that something that SAP
 313:20 was leveraging as a competitive weapon against
 313:21 Oracle?

47 **313:24 -314:1** Hurst II, Terry 2008-05-01 00:00:05 00:18:34 00:02:25
 313:24 THE WITNESS: Yeah, we did leverage the
 313:25 TomorrowNow support offers as part of our
 314:1 competitive programs.

48 **314:3 -314:5** Hurst II, Terry 2008-05-01 00:00:05 00:18:39 00:02:20
 314:3 Q. And you don't understand what the reference
 314:4 to restricting competition is?
 314:5 A. Correct.

49 **544:5 -544:12** Hurst II, Terry 2009-09-10 00:00:24 00:18:44 00:02:15
 544:5 MS. HANN: Q: Whose decision was it to
 544:6 include TomorrowNow Siebel support services in
 544:7 Siebel Safe Passage?
 544:8 A: Well, there was an investigation into,
 544:9 like I said, the feasibility of it. And then I
 544:10 spoke with Thomas Ziemer about this topic, and he
 544:11 said that ultimately that was the decision of Gerd
 544:12 Oswald and Leo Apotheker.

50 **547:13 -547:21** Hurst II, Terry 2009-09-10 00:00:34 00:19:08 00:01:51
 Link > 958.1.1 547:13 MS. HANN: Q: Let's look at what's been
 547:14 marked Exhibit 1601. Exhibit 1601 is an e-mail with
 547:15 attachments. The first cover e-mail is from
 547:16 Christian Klein to Thomas Ziemer and Bernd Welz,
 547:17 with some ccs. The subject is 'TNow Budget 2006.'
 547:18 It is Bates labeled SAP-OR00250204. The attachment
 547:19 is labeled SAPOR00250205 through 225.
 547:20 Do you have that in front of you?
 547:21 A: Yes, I do.

51 **548:22 -549:17** Hurst II, Terry 2009-09-10 00:01:00 00:19:42 00:01:17
 Link > 958.20 548:22 Q: I'm going to ask you about the slide
 548:23 that's on the page that ends in 223. It's entitled
 548:24 'Biz Opportunity - TNow Offering for Siebel.'
 548:25 Have you seen this slide before?
 549:1 A: This slide looks familiar.
 549:2 Q: Looking over in the right-hand column of
 Link > 958.20.1 549:3 text, there's a subsection called 'Conclusions.' Do
 549:4 you see that?

549:5 A: Yes, I do.
 549:6 Q: In the second bullet point, do you see
 549:7 where it says, 'The Maintenance offering - a key
 549:8 part of the Safe Passage Program and provided by
 549:9 TomorrowNow - can be used as enabler for future
 549:10 license revenue, to grow maintenance contract volume
 549:11 taken away from Oracle and to generate additional
 549:12 maintenance revenue for SAP'?
 549:13 A: I do see that.
 549:14 Q: Was it correct at this time that the
 549:15 maintenance offering was a key part of the Safe
 549:16 Passage program for Siebel as provided by
 549:17 TomorrowNow?

52 **549:20 -549:24** Hurst II, Terry 2009-09-10 00:00:09 00:20:42 00:00:17

549:20 THE WITNESS: Yeah, it was an offering
 549:21 within the Safe Passage program that we positioned
 549:22 to the marketplace.

549:23 MS. HANN: Q: And this document says it
 549:24 was a key part; correct?

53 **550:2 -550:3** Hurst II, Terry 2009-09-10 00:00:03 00:20:51 00:00:08

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550:2 THE WITNESS: At that -- we were
 550:3 positioning it as a key part.

54 **564:4 -564:5** Hurst II, Terry 2009-09-10 00:00:05 00:20:54 00:00:05

564:4 Q: Did SAP market TomorrowNow's 50 percent
 564:5 off price to potential Siebel customers?

55 **564:7 -564:7** Hurst II, Terry 2009-09-10 00:00:01 00:20:58 00:00:01

564:7 THE WITNESS: Yes, we did.

Play Time for this Script: **00:20:59**
